

## PROGRAM DESCRIPTION

**Department:** Office of Administration

**HB Section(s):** 5.095, 5.135

**Program Name:** State Printing Center

**Program is found in the following core budget(s):** General Services Operating Core, Rebillable Expenses Core

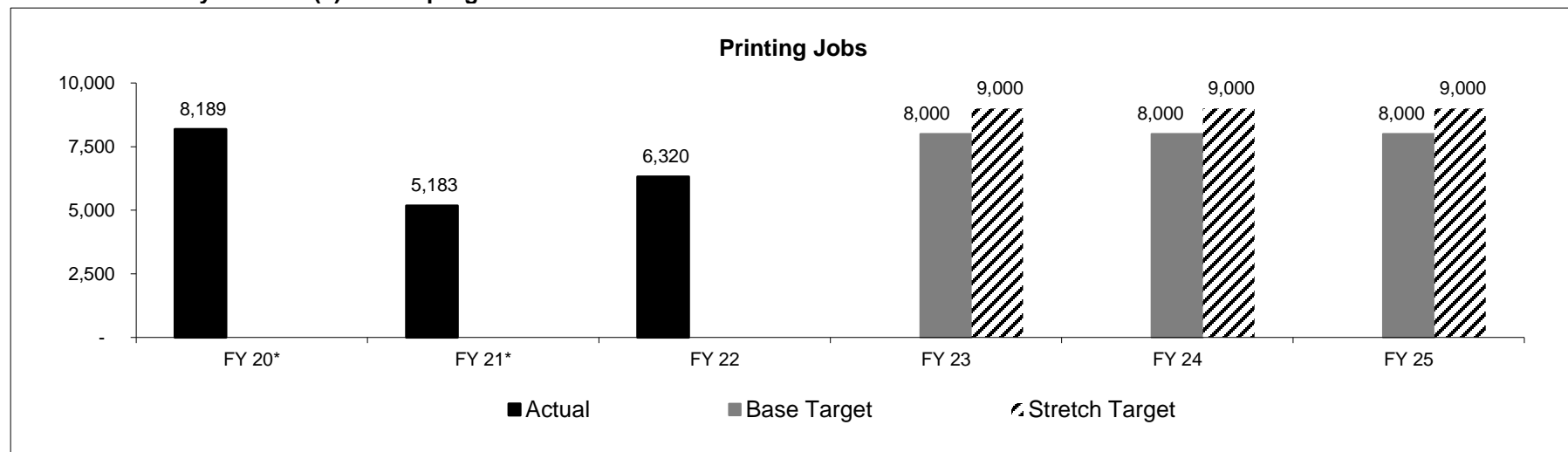
### 1a. What strategic priority does this program address?

Prioritize the customer experience by offering excellent, low cost services.

### 1b. What does this program do?

State Printing provides comprehensive printing services to all state agencies at a savings compared to the private sector. Printing services include: printing consultation, art/graphics design, typesetting, offset and web printing, binding, quick copy color service, and wide format copying.

### 2a. Provide an activity measure(s) for the program.



\*Decrease in printing job due to COVID-19 impact.

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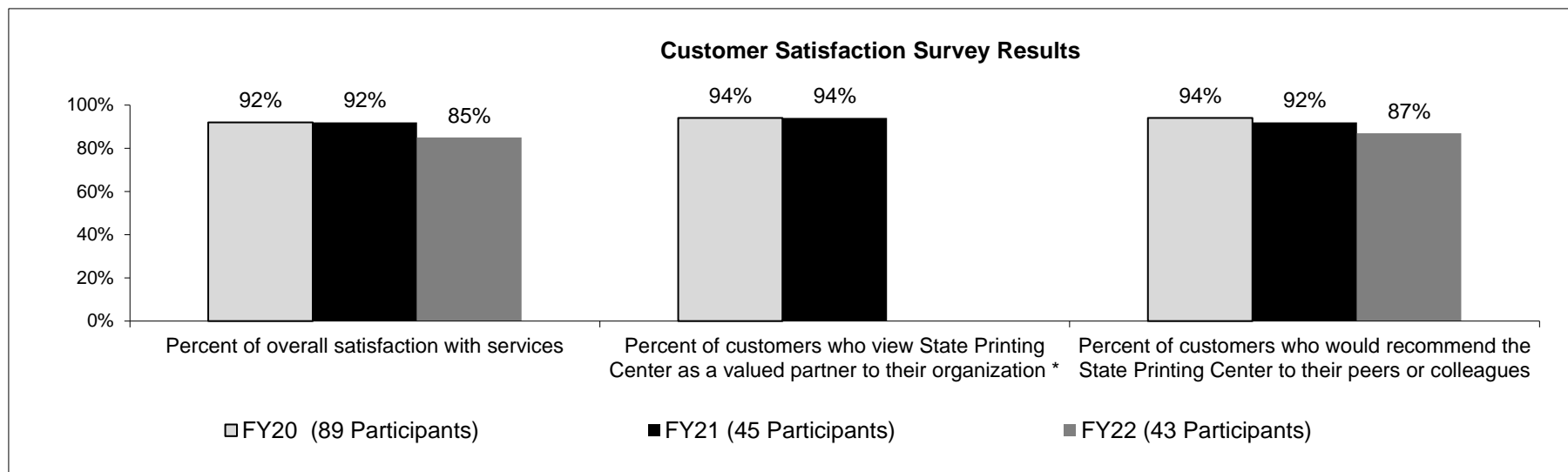
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**2b. Provide a measure(s) of the program's quality.**



\*Question not asked in FY 22.

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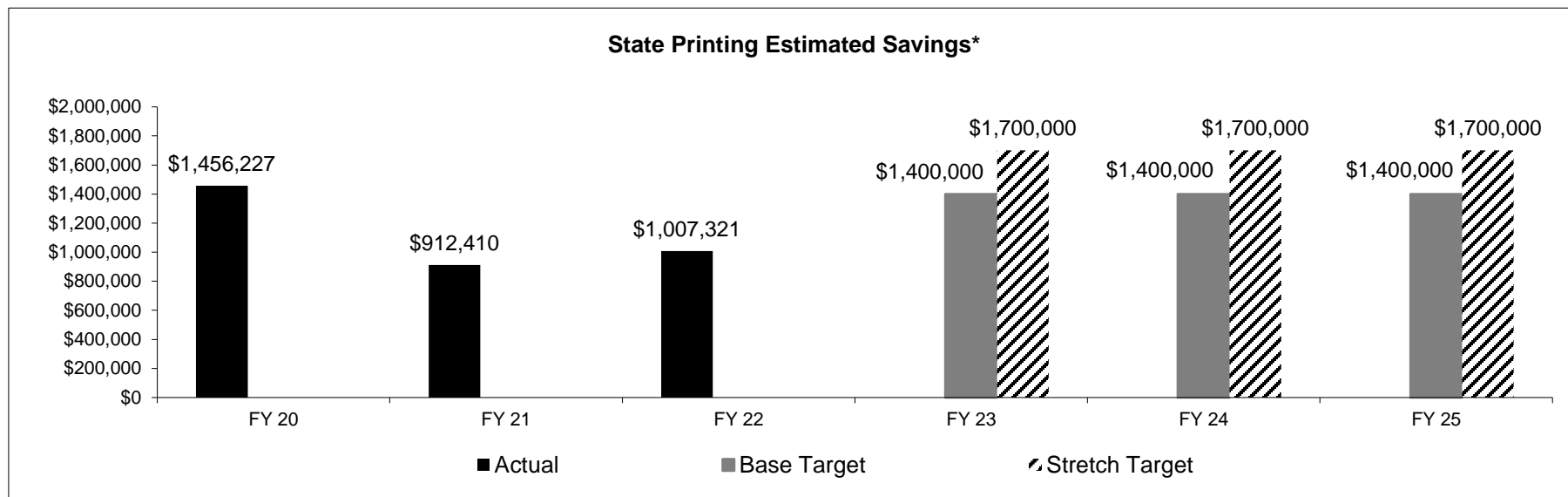
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**2c. Provide a measure(s) of the program's impact.**



\*Estimated savings are tied directly to actual printing jobs.

| Measure             | FY 20  |        | FY 21  |        | FY 22  |        | FY 23  |         | FY 24   | FY 25   |
|---------------------|--------|--------|--------|--------|--------|--------|--------|---------|---------|---------|
|                     | Target | Actual | Target | Actual | Target | Actual | Target | Stretch | Stretch | Stretch |
| Savings Percentage* | 0.0%   | 24.4%  | 0.0%   | 24.4%  | 0.0%   | 24.4%  | 25.0%  | 26.0%   | 26.0%   | 26.0%   |

\* Based on comparisons to local commercial vendors and industry-average charges using a "market basket" of frequently printed items.

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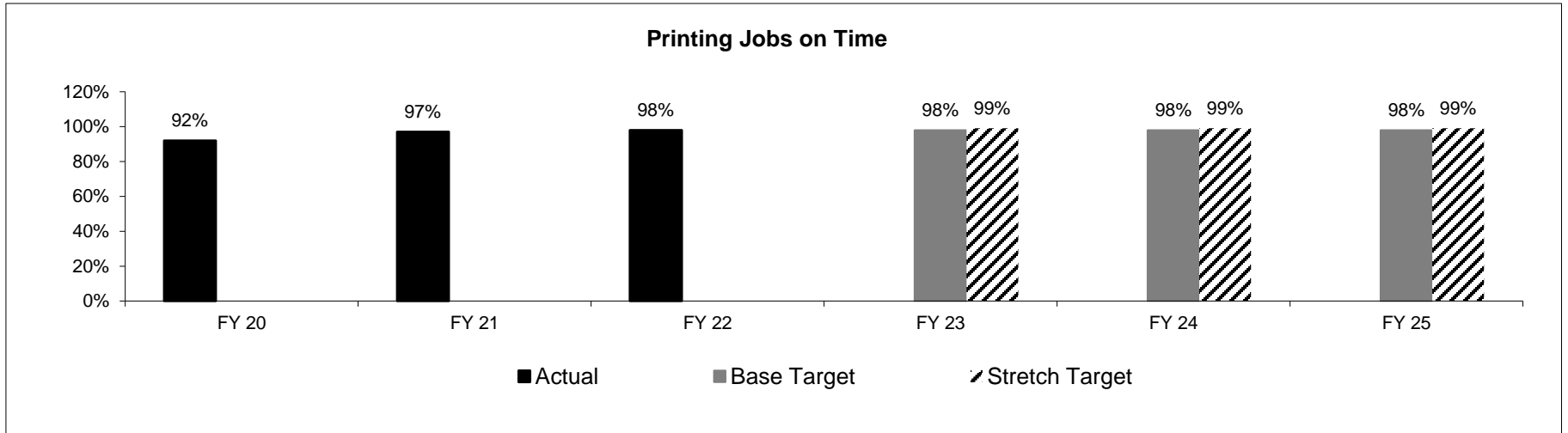
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**2d. Provide a measure(s) of the program's efficiency.**



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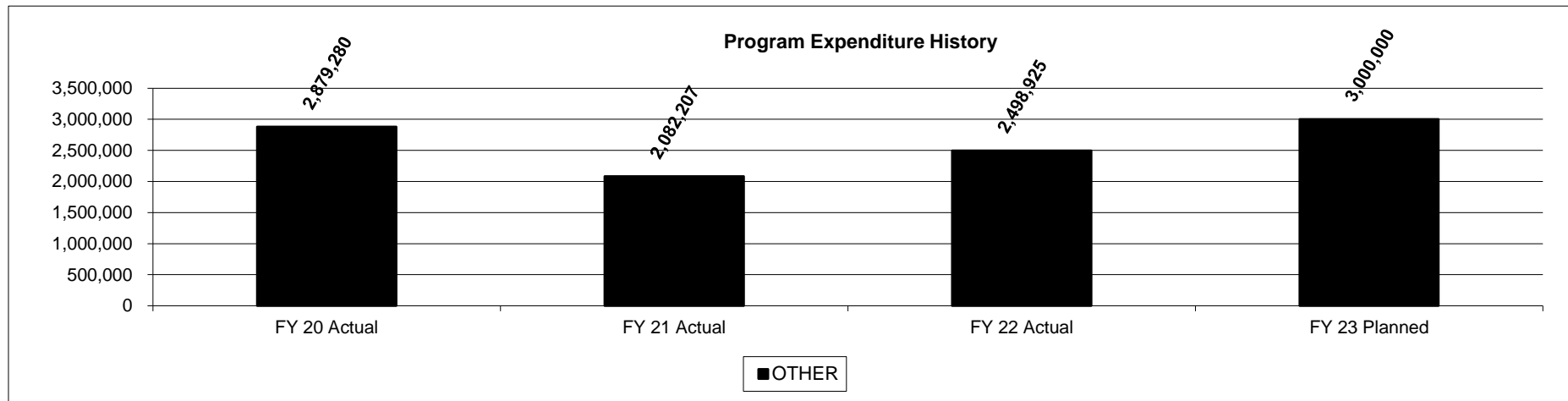
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**3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)**



**4. What are the sources of the "Other " funds?**

OA Revolving Administrative Trust Fund (0505)

**5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)**

Section 34.170 et. seq., RSMo

**6. Are there federal matching requirements? If yes, please explain.**

No

**7. Is this a federally mandated program? If yes, please explain.**

No