

**PROGRAM DESCRIPTION**

**Department – Office of Administration**

**HB Section(s):**

**Program Name – Administrative Hearing Commission**

**Program is found in the following core budget(s): Administrative Hearing Commission**

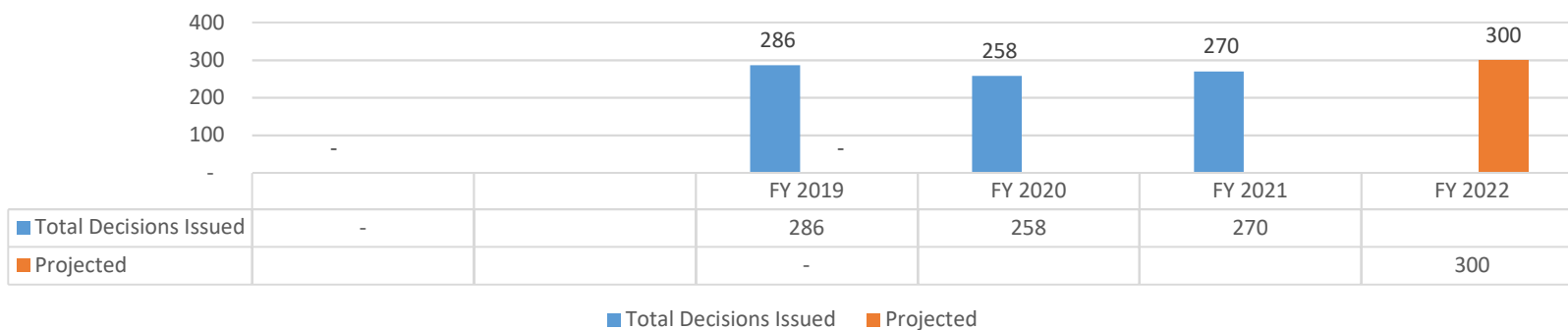
**1a. What strategic priority does this program address?  
Impartial tribunal for state agency/citizen disputes.**

**1b. What does this program do?**

The Administrative Hearing Commission (AHC) acts as a neutral and independent tribunal that conducts hearings and issues decisions in disputes between a state agency and a business or individual. Its decisions are subject to review by circuit courts, courts of appeal, or the Missouri Supreme Court, and the United States Court of Appeals, Eighth Circuit depending on the nature of the case. The AHC’s authority is broad and frequently expanding. For example, the AHC’s authority expanded in 2018 to include appeals regarding medical marijuana licenses pursuant to Mo. Const. Art. 5, Sec. 18, which became effective on December 6, 2018. Currently, the AHC has 611 pending appeals of medical marijuana facility licenses. The AHC has authority over 100 statutorily-specified areas including: state tax; Medicaid provider disputes; due process complaints under the federal Individuals with Disabilities Education Act (IDEA); limited appeals of state employee personnel matters; discipline or denial of professional licenses; motor vehicle dealer licenses; decisions of certain commissions under the Department of Natural Resources; appeals of orders issued by the Missouri Ethics Commission; liquor control; fantasy sports licenses; and motor carrier and railroad safety matters. The AHC is also statutorily charged with authority over certain franchisor-franchisee disputes, and serves as hearing officer for the Missouri Commission on Human Rights. The AHC opens an average of 2,000 cases a year. The core budget request is for the AHC to open, process, and close cases; hold hearings; produce transcripts; and issue decisions.

**2a. Provide an activity measure(s) for the program. (This number does not include default decisions issued)**

Decisions Issued



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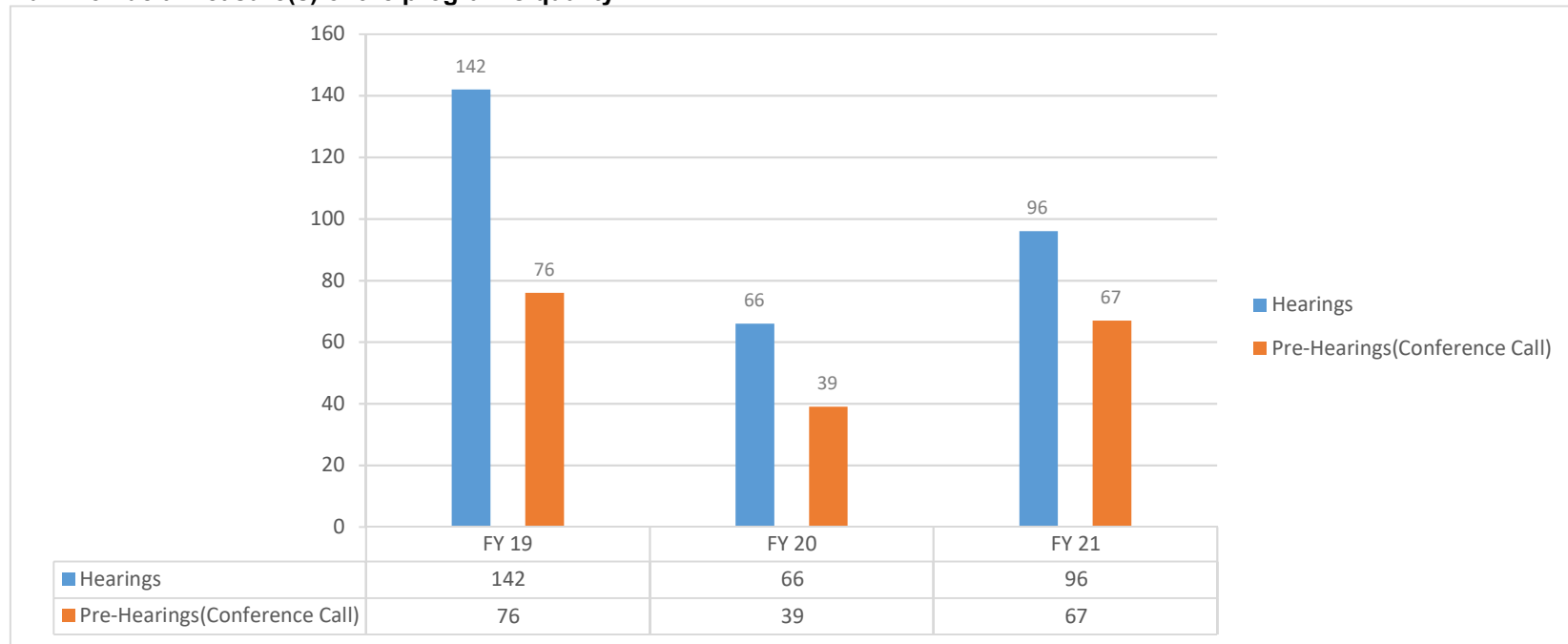
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**2b. Provide a measure(s) of the program’s quality.**



**2c. Provide a measure(s) of the program’s impact.**

For the last few years, the AHC has posted a complaint form and customer satisfaction survey on its website allowing parties appearing before the AHC to identify any concerns and and provide any feedback regarding the AHC. Due to a very low number of surveys received, the AHC is considering how it may modify the content and scope of this survey.

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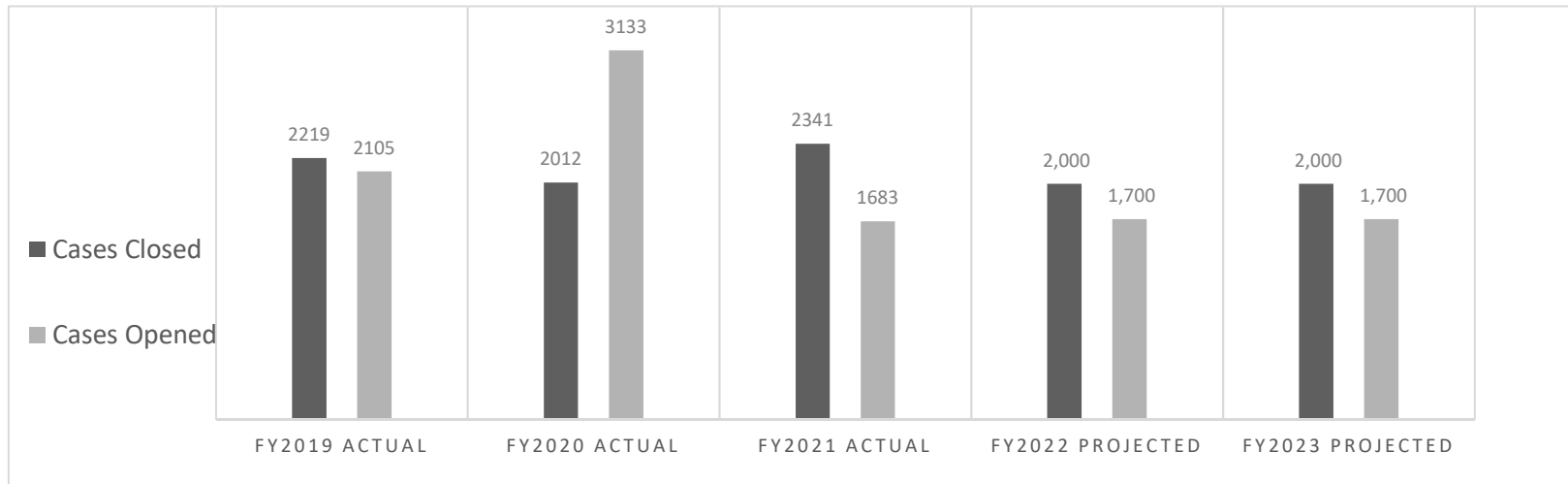
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**2d. Provide a measure(s) of the program’s efficiency.**



**3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)**

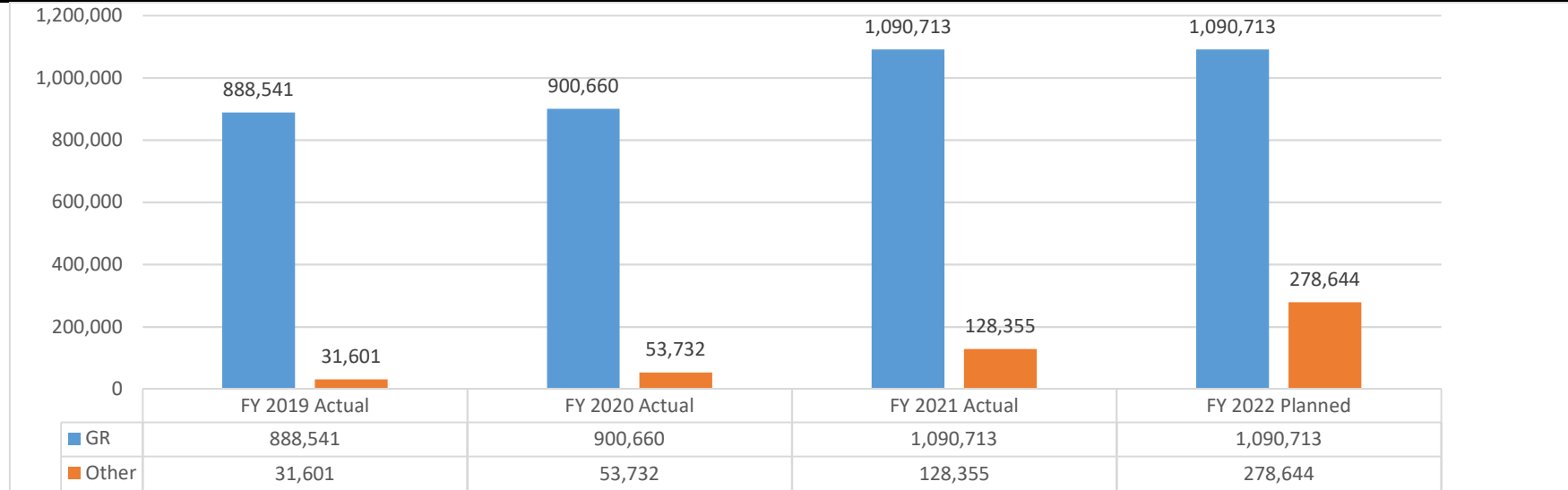
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**4. What are the sources of the “Other” funds?**

**Educational Due Process Hearing Fund (0818) and Vet Health and Care Fund (0606)**

**5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)**

**Federally mandated program, Individuals with Disabilities Education Act (IDEA) and state statute for Vet Health and Care Fund**

**6. Are there federal matching requirements? If yes, please explain.**

**No**

**7. Is this a federally mandated program? If yes, please explain.**

**No**