

PROGRAM DESCRIPTION

Department: Office of Administration

HB Section(s): _____

Program Name: Administrative Hearing Commission

Program is found in the following core budget(s): Administrative Hearing Commission

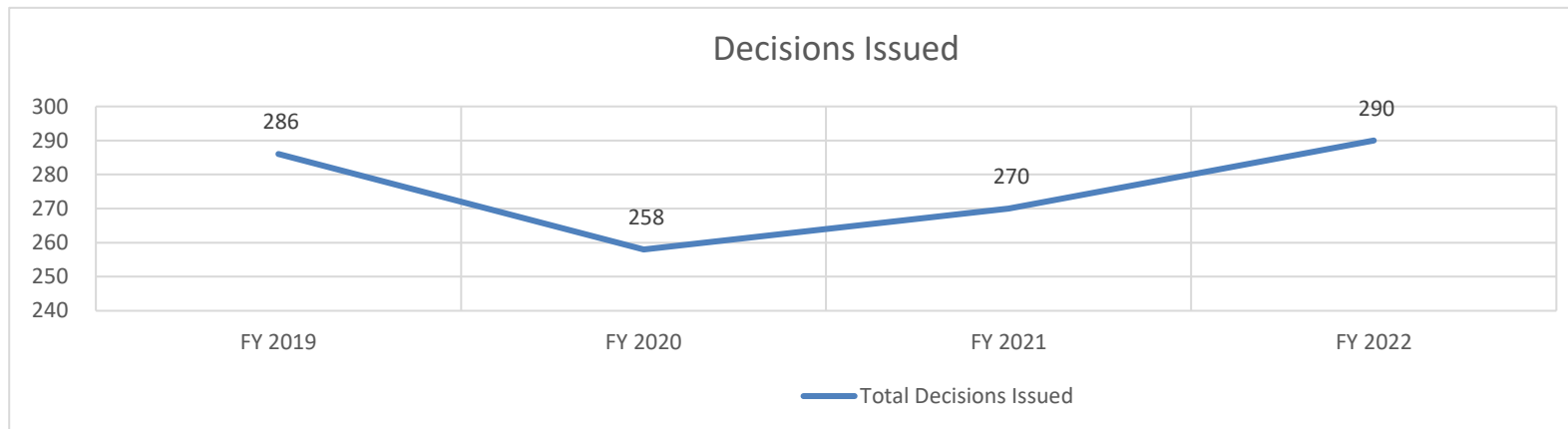
1a. What strategic priority does this program address?

The Administrative Hearing Commission (AHC) serves as a neutral fact-finder to resolve disputes between state agencies and businesses or individuals.

1b. What does this program do?

The AHC acts as a neutral and independent hearing officer that conducts hearings and issues decisions in disputes between a state agency or commission and a business or individual. Its decisions are subject to review by judicial-branch courts, if a party wishes to appeal. The AHC's authority is broad and frequently expanding. The AHC has authority in over a hundred areas, including: state income, sales, and withholding tax; discipline of professional licenses, as well as appeals of denials of those licenses, medical marijuana, Medicaid provider disputes; due process complaints under the federal Individuals with Disabilities Education Act (IDEA); limited appeals of state employee personnel matters; motor vehicle dealer licenses; decisions of certain commissions under the Missouri Department of Natural Resources; appeals of orders issued by the Missouri Ethics Commission; liquor control, fantasy sports licenses; motor carrier and railroad safety matters; and certain franchisor/franchisee disputes.

2a. Provide an activity measure(s) for the program.



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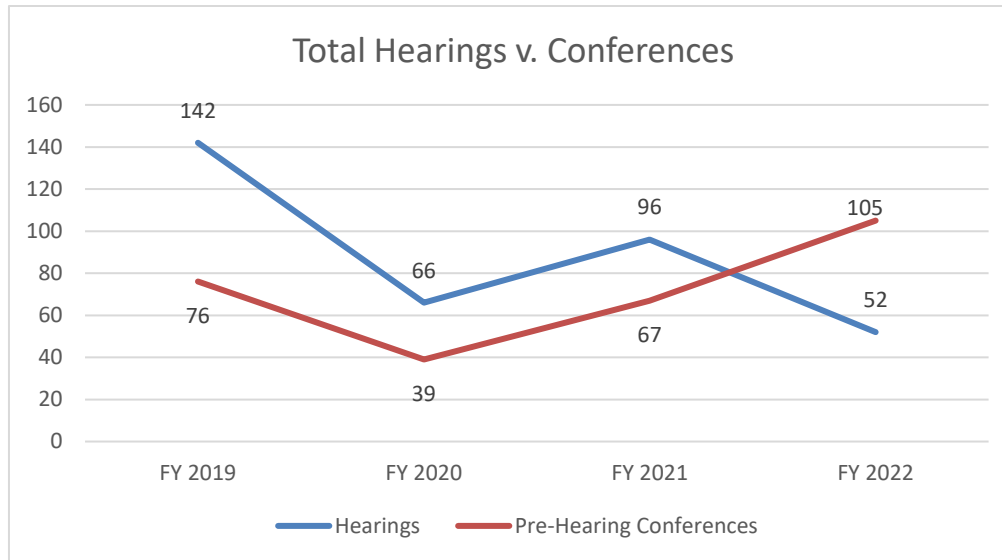
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2b. Provide a measure(s) of the program's quality.



2c. Provide a measure(s) of the program's impact.

Given the AHC's role is resolving disputes, it can be difficult to measure the program's impact. The AHC is updating its website based on telephone inquiries from our customers. We are also creating a customer survey to solicit feedback from users of the AHC's services.

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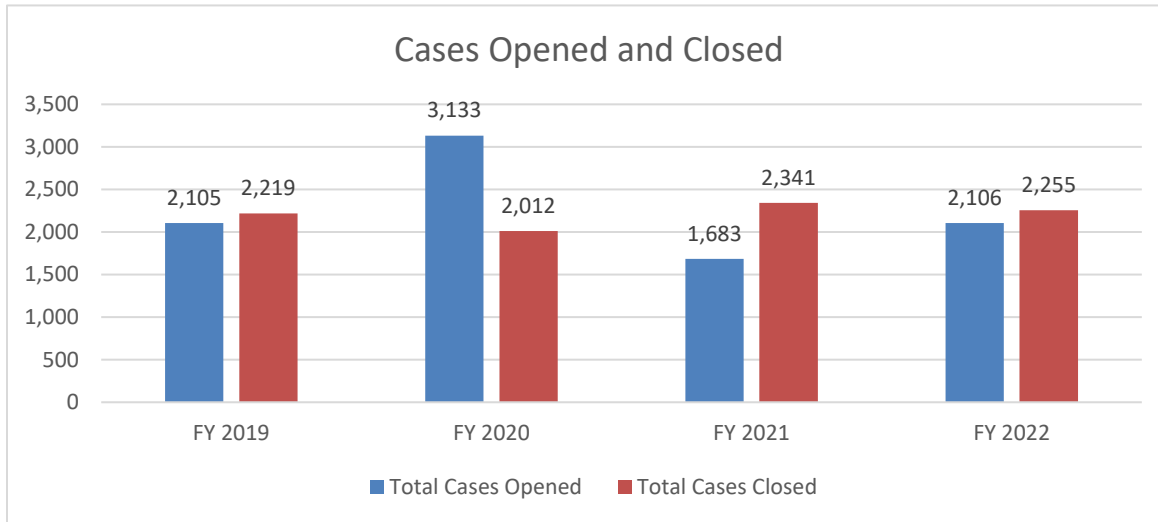
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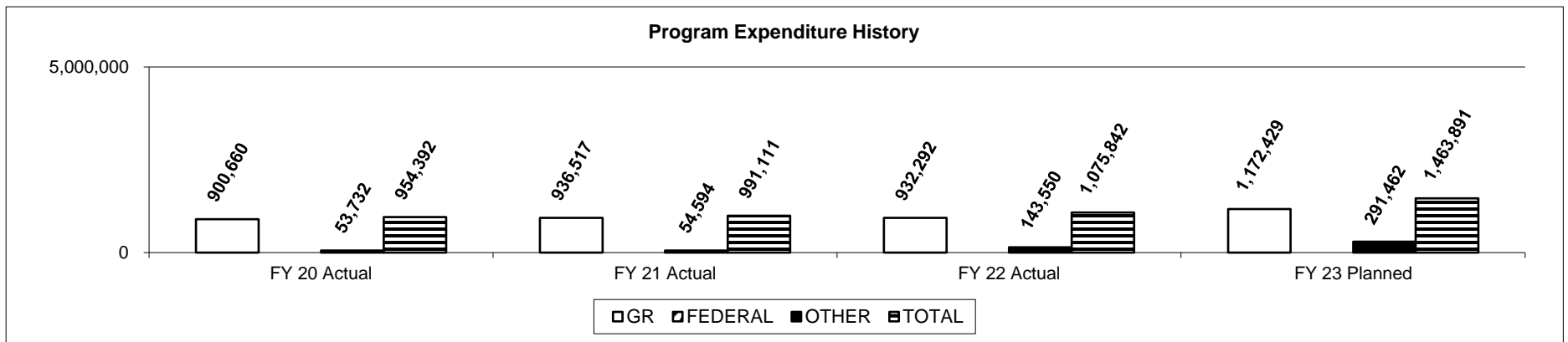
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2d. Provide a measure(s) of the program's efficiency.



3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. *(Note: Amounts do not include fringe benefit costs.)*



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4. What are the sources of the "Other " funds?

Educational Due Process Hearing Fund (0818) and Vet Health and Care Fund (0606)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

The AHC was created by Chapter 621 of the Revised Missouri Statutes. The specific areas of AHC authority are spread throughout Missouri statutes.

6. Are there federal matching requirements? If yes, please explain.

No

7. Is this a federally mandated program? If yes, please explain.

No