

Single Feasible Source Purchase

Title: Mitel Telephony Products, Maintenance, Support, and Other Services

Description: Various state agencies require ongoing maintenance, support, telephony products, hardware, software, programming services for updates, and installation/repair services to support existing Mitel telephony equipment/systems. Mitel is the manufacturer and sole source for the products and services required to maintain the state agencies existing Mitel telephone systems.

According to RSMo 34.044, a single feasible source can be utilized when the product/service requirement is proprietary and only available from a single provider. As a result, this represents a requirement that meets the criteria as a single feasible source under RSMo 34.044 and the State is pursuing this action as a Single Feasible Source.

Agency: Office of Administration – ITSD and Various State Agencies

Supplier: Mitel

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