



STATE OF MISSOURI  
 OFFICE OF ADMINISTRATION  
 DIVISION OF PURCHASING

**NOTIFICATION OF STATEWIDE CONTRACT**

April 12, 2018

**CONTRACT TITLE:** Vehicle Rental Services  
**CURRENT CONTRACT PERIOD:** October 19, 2015 through October 18, 2019  
**BUYER INFORMATION:** Jason Kolks  
 (573) 522-1620  
[jason.kolks@oa.mo.gov](mailto:jason.kolks@oa.mo.gov)

<b>RENEWAL INFORMATION</b>	<b>Original Contract Period</b>
	August 20, 2010 through October 18, 2019

ALL PURCHASES MADE UNDER THIS CONTRACT MUST BE FOR **PUBLIC USE ONLY**.  
 PURCHASES FOR PERSONAL USE BY PUBLIC EMPLOYEES OR OFFICIALS ARE PROHIBITED.  
 THE USE OF THIS CONTRACT IS **PREFERRED** FOR ALL STATE AGENCIES.  
**See internal text for more details.**

The entire contract document may be viewed and printed from the Division of Purchasing's **Awarded Bid & Contract Document Search** located on the Internet at <http://oa.mo.gov/purchasing>.

*~ Instructions for use of the contract, specifications, requirements, and pricing are attached ~.*

CONTRACT NUMBER	VENDOR NUMBER	VENDOR INFORMATION	MBE/WBE	COOP PROCUREMENT
C110265001	2640866160 1  2640866160 6 (payments)	Enterprise Rent A Car 6300 E. 37 <sup>th</sup> Street North Wichita, Kansas 67220  <b>Payment Address:</b> EAN Services LLC P.O. Box 402383 Atlanta, GA 30384-2383  <b>Reservations Contacts:</b>  1) <a href="http://www.enterprise.com">www.enterprise.com</a> 2) Contacting Local Enterprise Office 3) 1-800-736-8222  <b>Account Contacts:</b> Robert Clark 314-506-4901 (Office) 314-564-6615 (Cell) <a href="mailto:Robert.E.Clark@ehi.com">Robert.E.Clark@ehi.com</a>  <b>Secondary Contacts:</b> Erica Bisch 314-506-4895 <a href="mailto:Erica.N.Bisch@ehi.com">Erica.N.Bisch@ehi.com</a>	NO	YES

CONTRACT NUMBER	VENDOR NUMBER	VENDOR INFORMATION	MBE/WBE	COOP PROCUREMENT
		Bill Stultz 314-506-4954 (Office) 314-477-6422 (Cell) William.N.Stultz@ehi.com		
C110265002	1319385680 0	The Hertz Corporation 225 Brae Blvd. Park Ridge, New Jersey 07656  Reservations Contacts: 1) <a href="http://link.hertz.com/link.html?id=49142&amp;LinkType=HZLK">http://link.hertz.com/link.html?id=49142&amp;LinkType=HZLK</a> 2) Contacting Local Hertz Office 3) 1-800-654-3131  Account Contacts: Sam Crawley 804-475-2771 866-544-7445 (FAX) <a href="mailto:scrawley@hertz.com">scrawley@hertz.com</a> <a href="http://www.hertz.com">www.hertz.com</a>	NO	YES

## STATEWIDE CONTRACT HISTORY

The following summarizes actions related to this Notification of Statewide Contract since its initial issuance. Any and all revisions have been incorporated into the attached document.

Contract Period	Issue Date	Summary of Changes
<b>10/19/15 Through 10/18/19</b>	<b>12/3/18</b>	<b>Updated contact people for Enterprise.</b>
<b>10/19/15 Through 10/18/19</b>	<b>04/12/18</b>	<b>Updated buyer information.</b>
10/19/15 Through 10/18/19	10/23/17	Extension of contracts through October 18, 2019.
10/19/15 Through 10/18/18	12/05/16	Extension of contracts through October 18, 2018.
10/19/12 Through 10/18/17	06/27/16	Updated Enterprise pricing effective 06/15/16.
10/19/12 Through 10/18/17	03/02/16	Updated direct billing information for Enterprise.
10/19/12 Through 10/18/17	11/18/15	Updated e-mail link for Sam Crawley with Hertz.
10/19/12 Through 10/18/15	09/29/15	Extension of contracts through 10/18/2017. Price increase included for Hertz.
10/19/12 Through 10/18/15	09/14/15	Updated internet link for accident reporting and vendor number for payments to Enterprise.
10/19/12 Through	08/03/15	Updated Hertz contact information and website link.

10/18/15		
10/19/12 Through 10/18/15	07/16/15	Updated employee ID information for Enterprise.
10/19/12 Through 10/18/15	05/12/15	Added surcharge information for other states/cities for both Enterprise and Hertz.
10/19/12 Through 10/18/15	05/04/15	Optional product coverage and/or blocks with Enterprise added to statewide for informational purposes. Applies to Enterprise contract only.
10/19/12 Through 10/18/15	04/08/15	Updated direct billing information for Enterprise.
10/19/12 Through 10/18/15	11/21/14	Updated contact information for Enterprise.
10/19/12 Through 10/18/15	08/06/14	Updated reservation link for Enterprise.
10/19/12 Through 10/18/15	07/17/14	Updated vendor number for payment address for Enterprise.
10/19/12 Through 10/18/15	05/23/14	Added vendor number for payment address for Enterprise.
10/19/12 Through 10/18/15	03/17/14	Updated zip code in the Enterprise address.
10/19/12 Through 10/18/15	02/28/14	Updated Hertz procedure for direct billing. Additional attachments provided.

10/19/12 Through 10/18/15	02/26/14	Updated Hertz procedure for direct billing.
10/19/12 Through 10/18/15	01/08/14	Updated Enterprise pricing effective January 1, 2014
10/19/12 Through 10/18/15	10/16/13	Updated contact information for Hertz.
10/19/12 Through 10/18/15	04/25/13	Buyer Update
10/19/12 Through 10/18/15	04/25/13	Removal of hourly rental from contract C110265001.
10/19/12 Through 10/18/15	10/18/12	Extension of contracts through 10/18/2015.
08/20/2010 Through 10/18/2012	08/31/12	Updated contact information for Enterprise.
08/20/2010 Through 10/18/2012	06/11/12	Updated contact information for Enterprise.
08/20/2010 Through 10/18/2012	04/30/12	Updated Enterprise pricing effective May 1, 2012.
08/20/2010 Through 10/18/2012	03/12/12	Updated Hertz pricing effective February 15, 2012.
08/20/2010 Through 10/18/2012	02/24/11	Updated Hertz contact information.
08/20/2010 Through 10/18/2012	01/01/11	Updated Enterprise pricing effective January 1, 2011.

08/20/2010 through 10/18/2012	08/31/10	Initial issuance of new statewide contract
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**VEHICLE RENTAL SERVICES – STATEWIDE NOTICE**  
**GENERAL CONTRACT INFORMATION**

**Purpose:**

The contracts identified herein have been awarded to serve State of Missouri agencies, political subdivisions or governmental entities specified by the State of Missouri for vehicle rental services. The contracts are piggyback contracts off of current Western State Contracting Alliance (WSCA) contracts.

**Preferred Use Contracts:**

The contracts shall be considered a preferred-use contracts which means all state agencies should use the contracts for the services on contract if needed. Even though the contract is considered a preferred-use contract, there will be rare situations where an agency may waive itself from using the contract so long as such determination is supportable and in the best interest of the State. Reasons for not using the contract shall include but shall not necessarily be limited to the following: vehicle type available is not usable by the state agency; vehicle availability is not meeting state agency's needs; specific item on contract is not what the state agency legitimately needs to meet its agency's public responsibilities; cost of the item exceeds historical and/or current market pricing and it would be unduly burdensome for the agency to pay the contract price.

**State Vehicular Travel Policy (SP-12) Requirements & Trip Optimizer:**

The State Vehicular Travel Policy requires employees to take the lowest cost travel option for in-state travel. Please refer to the following website to view the State Vehicular Travel Policy: <http://tripoptimizer.mo.gov/>.

The Trip Optimizer is a tool to help agencies determine the most cost effective mode of in state travel between state vehicles, rentals, mileage reimbursement and Amtrak. State employees simply have to enter the number of trip days and round trip miles and the most cost effective travel option is displayed. The Trip Optimizer can be found on the State Fleet Management website at: <http://tripoptimizer.mo.gov/>.

In the event it's more cost-effective to rent a car off this contract, then please do so.

**State Travel Regulations:**

All travel must be conducted in compliance with state travel regulations. Please consult this site for details:

<http://www.sos.mo.gov/adrules/csr/current/1csr/1c10-11.pdf>

**Rental Locations:**

Attached herein is a listing of Missouri rental locations for both Enterprise Rent-A-Car and The Hertz Corporation.

**Rental Reservations:**

**The employee must rent the vehicle for official state use only.**

Enterprise has an online reservation system with the state contract pricing built in. A link to the online reservation website is included within the Trip Optimizer or at:

[http://www.enterprise.com/car\\_rental/deeplinkmap.do?bid=028&refId=MOSTATE](http://www.enterprise.com/car_rental/deeplinkmap.do?bid=028&refId=MOSTATE). Reservations may also be made by calling the Enterprise national reservation phone line: 1-800-RENT-A-CAR (1-800-736-8222).

Hertz has an online reservation system for the State of Missouri. Contract pricing is built in. A link to the online reservation website is included within the Trip Optimizer or can be directly accessed at:

<http://link.hertz.com/link.html?id=49142&LinkType=HZLK>. Reservations may also be made by calling Hertz at: 1-800-654-3131.

Employees should select the appropriate department name and account name within the online reservation sight. The renter must also be 18 years old and have a valid Missouri driver's license.

### **Employee ID/Billing ID Needed To Rent:**

Enterprise: At the time of rental the protocol will be for Enterprise to ask the state employee to provide a valid state employee identification and a current (i.e., not expired) Driver's License. **As an added security feature, Enterprise representatives will also ask for a 6-digit billing number in order to verify the department the employee is with.** If your agency is not aware of your billing number, please contact Josh Lambert at the number listed on the front of this notice.

### **Customer Numbers:**

To obtain the contracted rental rate the employee should identify themselves as a State of Missouri employee and provide the names of their department and account.

### **Payment with the P-card/Central Travel Desk Card:**

Use of the P-card for rentals is preferred.

Enterprise – Enterprise will continue to offer the option to the State of Missouri a “Ghost Account P Card” program. This program allows State of Missouri departments who have central travel P-cards and a central travel desk another option to the direct bill program. State of Missouri financial and or accounting contacts who wish to use the Ghost Account P-Card option will present P-Card information to Enterprise and be assigned a specific non-published customer number specific to the individual P-card. The Ghost Account number is given to the Central Travel desk coordinator. Enterprise employees do not have access to this number and will be unable to obtain any information on this account should someone walk in off the street. This Ghost Account number allows that centralized travel coordinator to use this number to make reservations and have rental charges placed to this card. Estimated charges are placed on the card at the time of rental. No charges are placed at the time of reservation. The Enterprise branch will ask each State employee for a valid Driver's License and a State ID when the rental vehicle is picked up.

Hertz Corporation – In order to utilize the P-Card for rentals through Hertz, a division/department must obtain a direct billing account for the specific P-Card to be used (see instructions below). Each agency will be assigned a confidential “#1 number” for booking reservations. Upon making reservations, the employee should reference their #1 number and CDPID# 1898236. This will access the correct rates for the contract. **NOTE: If your agency does not have an approved #1 number (based on application process below), you can still access the contracted rates by providing the CDPID#, however the employee will have to pay for the rental with their own personal credit card and seek reimbursement.**

### **Direct Billing Set Up:**

In order to facilitate direct billing or to make changes to an existing direct bill account please contact the following:

Enterprise Rent-A-Car  
Josh Lambert  
417-868-8855 (Office)  
417-671-1931 (Cell)

Hertz Corporation  
Sam Crawley  
804-475-2771

Hertz Corporation – Agencies should follow the directions provided on the PDF attachment entitled C110265002 – State of Missouri Applicant Program, as well as complete the first page of the Excel attachment entitled C110265002 – Hertz Credit Application. Send the application to Sue Harrison via e-mail or fax (listed on the application). This will basically give approval for reservations to be billed to the P-Card. Upon approval of the application, your agency will be assigned a confidential #1 number for booking reservations.

Enterprise – Agencies can access the necessary billing form for Enterprise at the following link:

<http://oa.mo.gov/general-services/state-fleet-management/contracts/rental-vehicles/enterprise-vehicle-contract>



### **Other Billing Arrangements:**

State employees may still rent a vehicle for official state use by presenting a valid, un-expired drivers license, State of Missouri ID card and either a credit card or the State Procurement Card.

### **Visual Inspection Before and After Rental:**

State employees should visually inspect the windshield and the exterior and interior of the rental vehicle for any damage prior to departure and upon return of the vehicle. Any damage identified prior to departure should be reported to the rental location immediately.

### **Returning Vehicles:**

All vehicles must be returned to the same location from which they were rented.

### **Vehicle Fuel Level:**

At the time of pick-up the vehicle must be provided to the renter with a full tank of fuel. Vehicles must be returned to the rental location with a full tank of fuel.

### **Insurance:**

The daily rental rate includes all insurance coverages. Additional coverage does not need to be purchased on any type of rental.

### **Accident Reporting Procedures:**

A driver involved in an accident in a state vehicle or rental vehicle should contact the nearest law enforcement official. Do not make any statement concerning assumption of liability. Give only the information required by the law enforcement authorities.

Collision damage and liability coverage are included in the daily rental rate. In the event of a serious accident where there is major damage to vehicles, property or bodily injury, please contact the Office of Administration, Risk Management Section to discuss whether the accident should be reported. In all cases, capture the following basic information: Names, addresses, vehicle registration, driver license number, and phone number of the other drivers and information on any other persons involved. Obtain insurance information from the other drivers. Record facts about the vehicle, property damage and any damage to other property. Get the names and addresses of all available witnesses to the accident.

Immediately contact the Enterprise renting branch listed on the pink copy of the rental agreement given to you at the time of rental, and complete an Enterprise Accident Report form. Do not sign any statements except those required by law enforcement officials, Risk Management or Enterprise. Report the accident to your state agency and contact OA Risk Management prior to completing the 1 Automobile Loss Notice Form # MO300-0068. If it is deemed necessary to report the accident to OA/Risk Management forward the completed form to Risk Management within two days. Request a copy of the police report and forward it to:

Risk Management  
Office of Administration  
P.O. Box 809  
Jefferson City, MO 65102.

State guidelines about accident reporting can be found at this Internet site:

<http://oa.mo.gov/general-services/risk-management/liabilityauto-claims>

## ENTERPRISE Optional Product Coverage and/or Blocks

The following optional product coverage and/or blocks have been implemented by Enterprise within their computer system. These blocks should help reduce the amount of unnecessary charges that state agencies see on their invoices. This chart is for informational purposes to state employees only and only pertains to Enterprise.

(A contractual block indicates that state agencies are not allowed to purchase that item at any time. Enterprise system should not provide as an option when making reservations. A billing block indicates the charge cannot be billed to an agency on their invoice but a state employee can purchase the item out of pocket and expense it.)

PAI/PEC	CONTRACTUAL BLOCK – Never allowed to purchase – employees can’t ask for it and it cannot be offered.	Prevents employees from purchasing accident insurance (PAI) which would pay out on accidental death, accident medical expenses, or ambulance expenses. Would also prevent employees from purchasing Personal Effects Coverage (PEC) if something happens to their personal belongings.
Damage Waiver	INCLUDED IN BASE RATE ON WSCA CONTRACT	Collision Damage Waiver
Liability	INCLUDED IN BASE RATE ON WSCA CONTRACT	Contract already includes up to \$1,000,000 in liability coverage.
Roadside Protection	BILLING BLOCK - Cannot be billed to the agency, but employees could purchase out of pocket and then expense it.	Roadside assistance is an additional fee that would cover such things as: replacement of lost keys, lockout service, flat tire service (but wouldn’t include the cost of a replacement tire), jumpstarts and fuel delivery service for up to 3 gallons of fuel.
Carefree Personal Protection (NCR Only)	DOES NOT APPLY	
National Protection Plus (National Only)	DOES NOT APPLY	
Fuel Service Option	DO NOT BLOCK	If Mo decided to block AND an employee failed to refuel as required, the agency would be charged at a ‘regional’ ppg instead of ‘local’ ppg.
GPS	BILLING BLOCK – Cannot be billed to the agency, but employees could purchase out of pocket and then expense it.	
Frequent Flyer Points (National Only)	DOES NOT APPLY	
Upsell	CONTRACTUAL BLOCK	Blocking the “Upsell” option prevents Enterprise employees from charging or offering upgrades over the reserved category. However, if the size vehicle reserved is unavailable a free upgrade to the next class will still be given to the renter at no additional charge.

**ENTERPRISE RENT-A-CAR PRICING**  
**C110265001**

Vehicle Type	Daily (Per Day)	Weekly (Per Week)	30 days (Per Month)	Long Term Rentals Daily Charge		
				31-90 days (Per Day)	91-160 days (Per Day)	161 + days (Per Day)
<b>Sedans</b>						
Compact	009 \$31.30	021 \$156.51	033 \$626.05	045 \$20.36	057 \$19.35	069 \$18.73
Standard / Intermediate	010 \$33.20	022 \$166.00	034 \$664.01	046 \$21.52	058 \$21.11	070 \$20.30
Full Size	011 \$35.79	023 \$178.94	035 \$715.78	047 \$23.28	059 \$22.23	071 \$21.72
<b>Passenger Vans</b>						
Mini-Van	012 \$53.72	024 \$268.62	036 \$1,074.48	048 \$34.51	060 \$33.50	072 \$32.48
12 Passenger Van	013 \$100.91	025 \$504.56	037 \$2,018.23	049 \$64.37	061 \$61.14	073 \$59.22
<b>SUV's</b>						
Sm. SUV (5 Passenger)	014 \$54.77	026 \$273.85	038 \$1,095.39	050 \$34.51	062 \$33.50	074 \$32.48
Lg. SUV (7-8 Passenger)	015 \$84.63	027 \$423.15	039 \$1,692.61	051 \$54.10	063 \$51.39	075 \$49.77
<b>Green Vehicles</b>						
Hybrid	016 \$47.37	028 \$236.85	040 \$947.40	052 \$30.82	064 \$29.27	076 \$28.35
Alternative Fuel	017 \$47.37	029 \$236.85	041 \$947.40	053 \$30.82	065 \$29.27	077 \$28.35
<b>Pick-Ups / Cargo</b>						
Small Pick-Up	018 \$48.89	030 \$244.46	042 \$963.40	054 \$31.47	066 \$29.94	078 \$28.93
Large Pick-Up	019 \$53.05	031 \$265.27	043 \$1,061.08	055 \$34.00	067 \$32.48	079 \$31.47
Cargo Van	020 \$43.07	032 \$215.33	044 \$861.33	056 \$27.41	068 \$26.14	080 \$25.38

**ENTERPRISE GEOGRAPHIC SURCHARGES: U.S./PUERTO RICO/DISTRICT OF COLUMBIA**

<b>\$6.00</b>	CALIFORNIA: Los Angeles Metro, San Diego Metro, San Francisco Metro, Oakland Metro, Sacramento Metro, Riverside Metro, San Bernardino Metro TEXAS: Midland Metro, Lubbock Metro, Austin Metro, College Station Metro, Houston Metro, Dallas/Ft Worth Metro, San Antonio Metro, Brownsville/Corpus Christi Metro
<b>\$7.00</b>	VERMONT: Burlington Metro, NEW YORK: Albany Metro
<b>\$10.00</b>	ALASKA: Fairbanks, Anchorage, Juneau
<b>\$15.00</b>	NEW YORK: Long Island Metro, Westchester Metro, Newark Metro
<b>\$23.00</b>	NEW YORK: New York City Metro

**HERTZ CORPORATION PRICING**  
**C110265002**

Vehicle Type	Daily (Per Day)	Weekly (Per Week)	30 days (Per Month)	Long Term Rentals Daily Charge		
				31-90 days (Per Day)	91-160 days (Per Day)	161 + days (Per Day)
<b>Sedans</b>						
Compact	001 \$29.00	013 \$159.50	024 \$653.95	035 \$21.80	046 \$21.80	057 \$21.80
Standard / Intermediate	002 \$33.00	014 \$181.50	025 \$744.15	036 \$24.81	047 \$24.81	058 \$24.81
Full Size	003 \$36.00	015 \$198.00	026 \$811.80	037 \$27.06	048 \$27.06	059 \$27.06
<b>Passenger Vans</b>						
Mini-Van	004 \$58.00	016 \$319.00	027 \$1,307.90	038 \$43.60	049 \$43.60	060 \$43.60
12 Passenger Van	005 \$79.00	017 \$434.50	028 \$1,781.45	039 \$59.38	050 \$59.38	061 \$59.38
<b>SUV's</b>						
Sm. SUV (5 Passenger)	006 \$63.00	018 \$346.50	029 \$1,420.65	040 \$47.36	051 \$47.36	062 \$47.36
Lg. SUV (7-8 Passenger)	007 \$84.00	019 \$462.00	030 \$1,894.20	041 \$63.14	052 \$63.14	063 \$63.14
<b>Green Vehicles</b>						
Hy-Brid (Prius)	008 \$42.00	020 \$231.00	031 \$947.10	042 \$31.57	053 \$31.57	064 \$31.57
Hy-Brid (Camry)	009 \$44.00	N/A	N/A	N/A	N/A	N/A
Alternative Fuel	010 \$52.00	021 \$286.00	032 \$1,172.60	043 \$39.09	054 \$39.09	065 \$39.09
<b>Pick-Ups / Cargo</b>						
Small Pick-Up	011 \$84.00	022 \$462.00	033 \$1,894.20	044 \$63.14	055 \$63.14	066 \$63.14
Large Pick-Up	012 \$106.00	023 \$583.00	034 \$2,390.30	045 \$79.68	056 \$79.68	067 \$79.68

**Hertz City or State Surcharge or Differential Rates:**

<b>\$3.00</b>	CALIFORNIA: Burbank AP, John Wayne AP, Oakland AP, San Jose AP
<b>\$6.00</b>	IDAHO: Idaho Falls, Boise, Pocatello, Sun Valley; MONTANA: Missoula; WASHINGTON: Pullman, Spokane
<b>\$8.00</b>	WASHINGTON DC; ILLINOIS: Chicago; MASSACHUSETTS: Boston; MARYLAND: Baltimore; MICHIGAN: Detroit; PENNSYLVANIA: Philadelphia
<b>\$10.00</b>	IDAHO: Hailey; MONTANA: Butte; OREGON: Bend, Klamath Falls, Medford, Pendleton, Redmond, Salem AP Only (minivans, SUV's & hybrids only), Sun River; WASHINGTON: Pasco, Walla Walla, Wenatchee, Yakima
<b>\$13.00</b>	CALIFORNIA: San Luis Obispo
<b>\$19.00</b>	NEW JERSEY: Newark
<b>\$20.00</b>	IDAHO: Lewiston
<b>\$29.00</b>	NEW YORK: JFK, LGA, Manhattan

**ENTERPRISE RENT-A-CAR MISSOURI LOCATIONS**

<b>BRANCH NUMBER</b>	<b>ADDRESS</b>	<b>CITY</b>	<b>ST</b>	<b>ZIP</b>	<b>PHONE NUMBER</b>
<b>012A Affton</b>	8501 Gradvois Road	Affton	MO	63123-4603	(314) 457-8706
<b>0128 Arnold</b>	3932 Jeffco Blvd	Arnold	MO	63010-4212	(636) 461-1469
<b>519D Aurora</b>	1411 South Elliott	Aurora	MO	65605-2103	(417) 678-6123
<b>0184 R. Gate Dodge</b>	15502 Manchester Road	Ballwin	MO	63011-3002	(636) 227-9580
<b>0576 Adams Ford</b>	800 Quick Trip Way	Belton	MO	64012-4658	(816) 348-7816
<b>05A4 Benton</b>	305 E. North Ave.	Belton	MO	64012-2014	(816) 348-7805
<b>0110 St. Louis Airport</b>	9305 Natural Bridge Rd	Berkeley	MO	63134-3144	(314) 427-7757
<b>0523 Blue Springs</b>	725 N. 7 Highway	Blue Springs	MO	64014-2426	(816) 224-4949
<b>519H Branson Downtown</b>	1029 1/2 West State Highway 76	Branson	MO	65616-9426	(417) 336-2000
<b>0138 Bridgeton</b>	11541 Saint Charles Rock Road	Bridgeton	MO	63044-2726	(314) 209-0422
<b>0191 Feld</b>	11200 St Charles Road Road	Bridgeton	MO	63044-2719	(314) 344-3333
<b>01Z1 Truck NW Ind</b>	186 NW Industrial Court	Bridgeton	MO	63044-1276	(314) 739-0959
<b>0120 Cape Girardeau</b>	2008 N Kingshighway	Cape Girardeau	MO	63701-2128	(573) 339-7800
<b>0125 Cape Remarketing</b>	2008 N. Kingshighway St.	Cape Girardeau	MO	63701-2128	(573) 334-7469
<b>0141 Spirit of St Louis</b>	18281 Edison Ave	Chesterfield	MO	63005-3714	(636) 519-9080
<b>0139 Clayton Downtown</b>	7730 Bonhomme Avenue	Clayton	MO	63105-1909	(314) 862-4486
<b>01KA Ritz Carlton</b>	100 Carondelet Plaza	Clayton	MO	63105-3434	(314) 863-1129
<b>5194 Columbia North</b>	705 A Vandiver	Columbia	MO	65202-3706	(573) 442-0555
<b>519R Columbia - Downtown</b>	112 N. Providence Rd.	Columbia	MO	65203-4186	(573) 256-8000
<b>519U Columbia Airport</b>	11300 S. Airport Dr.	Columbia	MO	65201-7609	(573) 442-3254
<b>0132 Plaza Motors</b>	11830 Olive Blvd.	Creve Coeur	MO	63141-	(314) 567-1307

BRANCH NUMBER	ADDRESS	CITY	ST	ZIP	PHONE NUMBER
				6718	
0155 Weber Chevrolet	12015 Olive Blvd.	Creve Coeur	MO	63141-6721	(314) 432-1607
0165 WP Lou Fusz	10323 Old Olive Street Rd	Creve Coeur	MO	63141-5921	(314) 994-3991
0177 Dexter	905 N One Mile Road	Dexter	MO	63841-1037	(573) 624-1700
0112 Ellisville	15479 Manchester	Ellisville	MO	63011-4634	(636) 391-5100
0136 Moore Cadillac	15950 Manchester Road	Ellisville	MO	63011	(636) 207-7949
0189 Bommarito Olds	15700 Manchester Road	Ellisville	MO	63011-2206	(636) 594-1908
0190 Moore Jaguar	14116 Manchester Road	Ellisville	MO	63011-4523	(636) 230-3722
0181 Eureka	76 Hill Top Village Center	Eureka	MO	63025-1189	(636) 938-4058
0163 Farmington	202 W Karsch Blvd	Farmington	MO	63640-2105	(573) 747-1447
0157 Fenton	1121 Garvois Road	Fenton	MO	63026-4504	(636) 349-2217
01Z2 Truck Fenton	101 Fabick Drive	Fenton	MO	63026-2931	(636) 343-4440
0147 Ferguson	10638 New Halls Ferry Road	Ferguson	MO	63136-4429	(314) 868-4077
0124 Festus	635 S. Truman Blvd.	Festus	MO	63028-2234	(636) 931-1976
0137 Florissant	1090 N Highway 67	Florissant	MO	63031-4720	(314) 831-9555
0194 Londoff	1375 Dunn Road	Florissant	MO	63031-8117	(314) 838-9797
0505 Kansas City North	7507 N. Oak TRFY	Gladstone	MO	64118-1758	(816) 436-6900
05A6 Van Chevrolet	100 NW Vivion Rd.	Gladstone	MO	64118-4539	(816) 453-4778
0526 Grandview	1512 Main St.	Grandview	MO	64030-2539	(816) 765-4404
0531 Harrisonville	2502 Cantrell	Harrisonville	MO	64701-0445	(816) 380-6807
0114 Hazelwood	623 Dunn Road	Hazelwood	MO	63042-1725	(314) 895-9904
0151 Bhelmann	820 Mc Donnell Blvd	Hazelwood	MO	63042-2306	(314) 895-2650
0158 Sapaugh Motors	1507 Mc Nutt Road	Herculaneum	MO	63048-0667	(636) 937-8888

<b>BRANCH NUMBER</b>	<b>ADDRESS</b>	<b>CITY</b>	<b>ST</b>	<b>ZIP</b>	<b>PHONE NUMBER</b>
<b>0504 Independence</b>	3850 South Noland Road	Independence	MO	64055-3345	(816) 836-3200
<b>0534 N Independence</b>	1604 S. Noland Road	Independence	MO	64055-1310	(816) 461-1461
<b>0567 Broome Olds</b>	11911 E. US Highway 40	Independence	MO	64055-6018	(816) 358-6204
<b>0573 Independence Lincoln-Mercury</b>	3225 S. Noland Rd.	Independence	MO	64055-1317	(816) 461-4733
<b>0580 Noland Road</b>	2860 S. Noland Rd.	Independence	MO	64055-1330	(816) 252-2249
<b>5196 Jefferson City</b>	1419 Missouri Boulevard	Jefferson City	MO	65109-1727	(573) 635-9000
<b>519T Jefferson City-Kehoe Ford</b>	814 Southwest Blvd.	Jefferson City	MO	65109-2658	(573) 893-2889
<b>5195 Joplin South</b>	1121 East 15th Street	Joplin	MO	64804-0810	(417) 782-4443
<b>519P Joplin North</b>	2008 E. 7th	Joplin	MO	64801-1876	(417) 626-8309
<b>0503 Kansas City Downtown</b>	600 Grand Avenue	Kansas City	MO	64106-1498	(816) 842-4700
<b>0522 Watts Mill</b>	1146 West 103rd Street	Kansas City	MO	64114-4502	(816) 942-2322
<b>0524 Brookside</b>	1410 East 63rd Street	Kansas City	MO	64110-3530	(816) 444-8940
<b>0533 Midtown Plaza</b>	3543 Main	Kansas City	MO	64111-1883	(816) 931-1208
<b>0535 North Kansas City</b>	4103 North Oak Trafficway	Kansas City	MO	64116-4535	(816) 452-2020
<b>0540 Executive Airport</b>	10 Richards Rd.	Kansas City	MO	64116-4253	(816) 842-4700
<b>0545 Major Cadillac</b>	3200 Main	Kansas City	MO	64111-1903	(816) 777-3327
<b>0547 Bob Sight</b>	13901 Washington Street	Kansas City	MO	64145	(913) 782-6868
<b>0548 Superior North</b>	9350 NW Prairie View Rd.	Kansas City	MO	64153-1858	(816) 801-5914
<b>0575 Hendricks</b>	9400 Troost Ave.	Kansas City	MO	64131-3056	(816) 941-2500
<b>05A1 Kansas City</b>	969 Tel Aviv Ave.	Kansas City	MO	64153-2031	(816) 464-2500
<b>05A5 Carstar Wornall</b>	8200 Wornall Rd.	Kansas City	MO	64114-5808	(816) 237-1244
<b>519K Kirksville</b>	2611 S. Franklin St.	Kirksville	MO	63501-6508	(660) 665-3396

BRANCH NUMBER	ADDRESS	CITY	ST	ZIP	PHONE NUMBER
0146 Kirkwood	11135 Manchester Road	Kirkwood	MO	63122-1253	(314) 965-5530
0101 Sales Branch	8844 Ladue Road	Ladue	MO	63124-2087	(314) 863-6886
519C Lebanon	601 A North Jefferson	Lebanon	MO	65536-2798	(417) 533-7368
0517 Lees Summit	1025 SW Blue Parkway	Lees Summit	MO	64063-2101	(816) 246-8185
0527 Liberty	421 North 291 Highway	Liberty	MO	64068-1043	(816) 792-1444
0174 Maplewood	7226 Manchester Road	Maplewood	MO	63143-2400	(314) 647-2730
0558 Jack Miller	3100 Burlington St.	North Kansas City	MO	64116-5104	(816) 842-2000
0135 O Fallon	507 S Main St	O Fallon	MO	63366-2534	(636) 240-8886
0182 Perryville	1795 S Perryville Blvd	Perryville	MO	63775-6157	(573) 547-1411
0542 Platte Woods	7515 Prairie View Road	Platte Woods	MO	64151-1545	(816) 746-4000
0121 Poplar Bluff	1115 Three Rivers Blvd	Poplar Bluff	MO	63901-3071	(573) 686-4777
0508 Raytown	9720 E. State Route 350	Raytown	MO	64133-6515	(816) 358-0404
519A Rolla	1501 Bishop Avenue	Rolla	MO	65401-2154	(573) 341-9946
0108 St. Charles	3725 Veterans Memorial Pkwy	Saint Charles	MO	63303-3105	(636) 946-3010
0509 St. Joseph	210 N. Belt HWY	Saint Joseph	MO	64506-3411	(816) 233-9999
0102 Kingshighway	4927 South Kingshighway	Saint Louis	MO	63109-2972	(314) 832-8800
0104 St. Louis Midtown	3925A Lindell Blvd	Saint Louis	MO	63108-3203	(314) 534-4440
0105 Manchester	14374 Manchester Road	Saint Louis	MO	63011-4047	(636) 227-5856
0106 Dellwood	9803 West Florissant	Saint Louis	MO	63136-1481	(314) 524-7700
0107 South County	5718 South Lendbergh	Saint Louis	MO	63123-6959	(314) 842-6220
0115 Crestwood	9933 Watson Road	Saint Louis	MO	63126-1826	(314) 965-5900
0116 Westport	10501 Page	Saint Louis	MO	63132-1003	(314) 423-2902



<b>BRANCH NUMBER</b>	<b>ADDRESS</b>	<b>CITY</b>	<b>ST</b>	<b>ZIP</b>	<b>PHONE NUMBER</b>
<b>0119 Creve Coeur</b>	11931 Olive Blvd.	Saint Louis	MO	63141-6721	(314) 569-3200
<b>0127 ELCO Chevrolet</b>	15110 Manchester Road	Saint Louis	MO	63011-4628	(636) 391-7022
<b>0134 Lemay</b>	3701 Lehay Ferry Road	Saint Louis	MO	63125-4507	(314) 894-4400
<b>0142 Downtown St Louis</b>	226 N 4th Street, Downtown	Saint Louis	MO	63102-1902	(314) 436-7100
<b>0143 Brentwood</b>	2229 S. Brentwood Blvd	Saint Louis	MO	63144-1832	(314) 918-133
<b>0178 WP Dodge</b>	10964 Page Ave	Saint Louis	MO	63132-1003	(314) 423-2902
<b>0186 Fyler &amp; S. King</b>	3260 South Kingshighway Blvd	Saint Louis	MO	63139-1114	(314) 752-5852
<b>0187 Plaza Body Shop</b>	11820 Lackland Road	Saint Louis	MO	63146-4206	(314) 997-6559
<b>0193 Renaissance</b>	800 Washington Ave	Saint Louis	MO	63101-1202	(314) 588-0303
<b>01Z3 Truck Page</b>	10144 Page Ave	Saint Louis	MO	63132-1436	(314) 426-2637
<b>519E Fort Wood</b>	208 Old Rt. 66	Saint Robert	MO	65584-3726	(573) 336-7355
<b>0529 Sedalia</b>	2409 West Broadway	Sedalia	MO	65301-2537	(660) 827-3575
<b>0123 Sikeston</b>	1020 Linn	Sikeston	MO	63801-2223	(573) 471-7300
<b>5191 Springfield South</b>	3220 S. Campbell Ave.	Springfield	MO	65807-4913	(417) 886-6640
<b>5193 Springfield North</b>	207 E. Kearney St.	Springfield	MO	65803-3015	(417) 866-0300
<b>5198 Springfield Reliable Chevrolet</b>	3655 South Campbell	Springfield	MO	65807-5201	(417) 882-2088
<b>519J Springfield Friendly Ford</b>	3241 S. Glenstone Ave.	Springfield	MO	65804-4405	(417) 889-2280
<b>519L Springfield - Thompsons</b>	1555 E. Independence St.	Springfield	MO	65804-3739	(417) 877-7909
<b>519Q Springfield Central</b>	1122 W. Sunshine St.	Springfield	MO	65807-2448	(417) 832-9470
<b>519S Springfield Airport</b>	5000 W. Kearney, Ste. 8	Springfield	MO	65803-2060	(417) 862-0753
<b>016A St. Peters Chero</b>	4316 N Service Road	St Peters	MO	63376-3942	(636) 936-3669
<b>0140 St. Peters</b>	310 Main St	St. Peters	MO	63376-3912	(636) 397-3808

<b>BRANCH NUMBER</b>	<b>ADDRESS</b>	<b>CITY</b>	<b>ST</b>	<b>ZIP</b>	<b>PHONE NUMBER</b>
<b>0173 Sullivan</b>	3 N. Service Road	Sullivan	MO	63080-1235	(573) 860-8800
<b>0168 Troy</b>	397 Travis Blvd	Troy	MO	63379-2715	(636) 528-1424
<b>0530 Warrensburg</b>	115 E. Young Ave.	Warrensburg	MO	64093-1215	(660) 429-3222
<b>0156 Washington</b>	2004 Phoenix Center	Washington	MO	63090-5544	(636) 390-0051
<b>0154 Wentzville</b>	1580 S Service Rd, Hwy 70	Wentzville	MO	63385-4447	(636) 327-3009
<b>519W West Plains</b>	3280 N. Hwy US 63	West Plains	MO	65775-	(417) 256-2710

**HERTZ CORPORATON MISSOURI LOCATIONS**

City	Location Name	Street Address	Zip	Phone	Hours Of Operation
ARNOLD	ARNOLD HLE	1769 JEFFCO BLVD	63010	636-282-0072	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
BALLWIN	BALLWIN HLE	14738 MANCHESTER RD	63021	636-527-8298	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
BOONVILLE	FLOYD'S CARSTAR HLE	16825 HIGHWAY 135	65233	660-882-5950	MO-FR 0800-1700, SA-SU CLOSED
BRANSON	BRANSON HLE	415 STATE HIGHWAY 265	65616	417-334-4808	MO-FR 0800-1800, SA 0830-1730, SU 1130-1730
BROOKFIELD	CARSTAR SMITH MOTORS HLE	444 MYERS ST	64628	660-258-5005	MO-FR 0800-1700, SA-SU CLOSED
CAMERON	CARSTAR CAMERON HLE	921 W GRAND AVE	64429	816-632-5788	MO-FR 0800-1700, SA-SU CLOSED
CAPE GIRARDEAU	KINGSHIGHWAY HLE	879 N KINGSHIGHWAY	63703	573-339-7250	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
COLUMBIA	HOLIDAY INN EXEC CTR HLE	2200 I-70 DRIVE S.W.	65203	573-442-9933	MO, TU, TH, & FR 0800-1200, WE, SA & SU CLOSED
CRESTWOOD	CRESTWOOD HLE	9876 WATSON ROAD	63126	314-821-0474	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
EUREKA	EUREKA AUTO COL HLE	1023 W 5TH ST	63025	636-938-5700	MO-FR 0800-1730, SA-SU CLOSED
GLADSTONE	GLADSTONE HLE	7321 N. OAK TRAFFIC WAY	64118	816-420-0123	MO-FR 0700-1730, SA 0900-1200, SU CLOSED
INDEPENDENCE	INDEPENDENCE HLE	3801 S NOLAND ROAD	64055	816-252-1379	MO-FR 0700-1730, SA 0800-1200, SU CLOSED
JEFFERSON CITY	JEFFERSON CY MEM AP HLE	500 AIRPORT ROAD	65101	573-761-3535	MO-TU 0700-0900, WE-FR 0700-1400, SA-SU CLOSED, OUTSIDE CURRENT HOURS BY APPT, CALL COLUMBIA A/P AND SPEAK W/ GM DAWN FOX
KANSAS CITY	A&B CARSTAR PLAZA HLE	4200 MAIN ST	64111	816-753-4038	MO-WE 0800-1700, TH-SU CLOSED
KANSAS CITY	A&B CARSTAR WORNALL HLE	8200 WORNALL RD	64114	816-333-6537	MO-FR 0800-1700, SA-SU CLOSED
KANSAS CITY	WESTIN CROWN CENTER HLE	1 E PERSHING ROAD	64108	816-474-4970	MO-FR 0700-1800, SA 0800-1200, SU CLOSED
LEE'S SUMMIT	LEE'S SUMMIT HLE	711 SW OLDHAM PKWY	64081	816-347-0997	MO-FR 0700-1730, SA 0900-1200, SU CLOSED
LIBERTY	WICKLUNDS CARSTAR HLE	941 SUTTON PLACE	64068	816-415-3620	MO-FR 0730-1730, SA-SU CLOSED
MARYVILLE	PITZENBERGER B/S HLE	2711 S MULBERRY	64468	660-582-4599	MO-FR 0800-1700, SA-SU CLOSED

<b>City</b>	<b>Location Name</b>	<b>Street Address</b>	<b>Zip</b>	<b>Phone</b>	<b>Hours Of Operation</b>
MEXICO	RANDY'S AUTOBODY HLE	4570 FRIENDSHIP DRIVE	65265	573-581-7697	MO-FR 0800-1700, SA-SU CLOSED
NORTHMOOR	A&B CARSTAR RVRSIDE HLE	2250 NORTHWEST VIVION RD	64150	816-746-4293	MO-FR 0800-1730, SA-SU CLOSED
O'FALLON	O'FALLON SOUTH HLE	1120 TECHNOLOGY DRIVE	63368	636-300-0902	MO-FR 0700-1800, SA 0900-1200, SU CLOSED
OSAGE BEACH	STONE CREST MALL HLE	3797 HIGHWAY 54	65065	573-365-2262	MO & WE-FR 0900-1500, TU & SA-SU CLOSED
OVERLAND	OVERLAND HLE	10250 PAGE AVENUE	63114	314-426-2585	MO-FR 0700-1800, SA 0900-1200, SU CLOSED
RAYTOWN	CARSTAR RAYTOWN	8906 E 69TH ST	64133	816-347-0997	MO-FR 0800-1700, SA-SU CLOSED
ST JOSEPH	ST. JOSEPH HLE	2608 NORTH BELT HIGHWAY	64506	816-671-0266	MO-FR 0700-1800, SA 0900-1200, SU CLOSED
ST LOUIS	GREEN PARK HLE	5706 S LINDBERGH BLVD	63123	314-843-6570	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
ST LOUIS	SINCLAIR FORD	7500 SOUTH LINDBERGH	63125	314-892-2600	MO-FR 0700-1800, SA-SU CLOSED
ST PETERS	BELL & OSBORN AUTOBODY	107 N GATTY DR	63376	636-278-6700	MO-FR 0800-1800, SA-SU CLOSED
ST. LOUIS	RENAISSANCE HOTEL HLE	800 WASHINGTON AVE	63101	314-588-0967	MO-FR 0800-1800, SA-SU 1030-1300
ST. PETERS	ST PETERS HLE	8016 VETERAN'S MEM PKWY	63376	636-379-4670	MO-FR 0800-1800, SA 0900-1200, SU CLOSED
ST. ROBERT	ST. ROBERT HLE	380 ST. ROBERT OUTER RD.	65584	573-336-0123	MO-FR 0730-1530, SA 0730-1030, SU CLOSED

**State of Missouri  
Office of Administration  
Division of Purchasing and Materials Management  
Contract Performance Report**

Please take a moment to let us know how this contract award has measured up to your expectations. If reporting on more than one contractor or product, please make copies as needed. This office will use the information to improve products and services available to state agency users. **Comments should include those of the product's end user.**

**Contract No.:** \_\_\_\_\_ **Contractor:** \_\_\_\_\_

**Describe Product Purchased (include Item No's., if available):** \_\_\_\_\_

**Rating Scale:** 5 = Excellent, 4 = Good, 3 = Average, 2 = Poor, 1 = Fails to meet expectations

<b>Product Rating</b>	<b>Rate 1-5, 5 best</b>
Product meets your needs	
Product meets contract specifications	
Pricing	

<b>Contractor Rating</b>	<b>Rate 1-5, 5 best</b>
Timeliness of delivery	
Responsiveness to inquiries	
Employee courtesy	
Problem resolution	
Recall notices handled effectively	

Comments: \_\_\_\_\_

Prepared by: \_\_\_\_\_ Title: \_\_\_\_\_ Agency: \_\_\_\_\_

Date: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

**Please detach or photocopy this form & return by FAX to 573/526-9816, or mail to:**

Office of Administration  
Division of Purchasing and Materials Management  
301 West High Street, RM 630  
PO Box 809  
Jefferson City, Missouri 65102  
**You may also e-mail form to the buyer as an attachment at**  
[jason.kolks@oa.mo.gov](mailto:jason.kolks@oa.mo.gov)