



# Networks and Unified Communications

*Connecting, Collaborating & Communicating*

## Cost Allocation Plan Fiscal Year 2021

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## Background and General and Description

### Purpose

This document outlines the methodology utilized by the Information Technology Services Division (ITSD) in developing rates for Network services provided to state agencies, colleges and universities. The authorization to develop rate structures and establish a charging system is provided under Chapter 37, RSMo.

The estimated expenditures and rates set forth herein provide the means for ensuring full cost-recovery based on agency's use of services. As with any plan, actual events require close monitoring and revisions to the rates may be required.

### Pricing Concepts

The major objective for the ITSD is to provide state agencies and organizations with cost effective and efficient resources. Achievement of this objective results in improved productivity in state government and more effective delivery of governmental services to the citizens of Missouri.

The charging systems or objectives associated with this Cost Allocation Plan (CAP) methodology are summarized as follows:

1. Establish usage-sensitive pricing of services
2. Provide rate stabilization
3. Develop a cost for the total network service
4. Provide agencies maximum flexibility in controlling use
5. Minimize the impact of future rate changes and/or cost increases
6. Maximize economies of scale opportunities available through resource sharing

### Expenditure Planning

One of the key components of this CAP is developing an overall schedule and general allocation of anticipated expenditures. The plan contained in this report reflects the best estimate of the costs required to provide communications services to state agencies throughout the Fiscal Year.

### Development Methodology

A cost-based methodology was employed in establishing the billing rates detailed in this plan. The benefits of this cost based methodology are two fold. First, as a full cost approach. Both direct and indirect costs are included, and the under/over recovery of communications total budget costs is minimized. Second, it provides an equitable method for cost recovery; i.e., the rate is based on the amount of resources utilized.

The methodology for development of this CAP can generally be summarized in the following nine steps:

1. Determine Services Provided

The types of services provided by the Network sections are based on the requirements of state established agencies and services are comparable to those provided by regulated utilities, facility-based carriers, other common carriers and resellers of network services.

2. Establish Units of Service

The unit of service utilized to measure the volume of service provided for each service type is based on three major criteria: relationship to the function performed, measurability and level of control which can be exercised by the customer agencies.

3. Compile Estimates of Utilization

Prior Fiscal Year utilization of each service category was compiled and analyzed. The category actuals were then used as a basis for CAP utilization projections or estimates.

#### 4. Identify Types of Costs

Two basic types of costs were identified: direct and indirect. Direct costs are those costs that can be identified with providing a type of service. Indirect costs are those costs that cannot be directly identified with providing a specific type of service but relate to Network costs as a whole.

#### 5. Determine Direct Costs

Budgeted expense, equipment and personal service costs that could be directly identified with providing a specific type of service, were accumulated to determine total allocated direct cost by type of service. In some cases, an expense or equipment cost applies to more than one service category. The cost is then split by percentage among the appropriate type of service.

#### 6. Determine Indirect Costs

Budgeted expense, equipment and personal service costs that relate to Network services, but cannot be directly identified with providing a specific type of service, were accumulated to determine the total indirect cost by type of service and considered overhead expense. These costs were divided across all service categories.

#### 7. Summarized Total Cost by Service

Total cost by service was determined by adding the direct and indirect allocated costs.

#### 8. Calculate Cost Per Unit of Service

The cost per unit of service was calculated by dividing the total annual cost by the total estimated annual utilization. The cost per unit may be adjusted mid-plan year to accommodate significant fluctuations in utilization.

## Service Category Definitions

### **Cellular Service**

Cellular Service includes the purchase of wireless devices and the associated monthly service including calls, plans and features.

### **Centrex Access**

The basic unit of service provided by ITSD Communications to customers is access (dial tone). CenturyLink provides this service under the service mark of Centrex . This basic unit of service allows customers the ability to receive calls from any customer of the world-wide telecommunications system.

### **Long Distance**

Long Distance is the cost-per-minute for the usage that either completes or originates from a state business line, UC line, PLEXAR line, or Centrex line.

### **PLEXAR Access**

Access (dial tone) provided to customers in cities served by AT&T Telephone Company has the trademark of PLEXAR. This basic unit of service allows customers to receive calls from any caller on the worldwide telecommunications system.

### **Voice Mail**

This category is for voice mail services.

### **Pass-Through Telephone Service**

Pass-Through service is the process by which the charges billed by the telephone vendors are in turn billed to the appropriate agencies. Charges incurred for services such as data circuits, local service, and toll calls are billed to the agencies with an administrative fee added. Outstanding charges for leased UC phones are billed in this category.

### **Toll-Free**

This category is for Toll-Free service such as 800, 888, 877, 866 and 855 numbers where agencies pay the per-call costs instead of the caller. The cost elements for this service include circuit, per minute service costs and an administrative fee.

**Core Internet Infrastructure**

Internet Services supplied to state agencies include bandwidth, redundancy, security measures, monitoring and troubleshooting. These services provide state employees access to information available on the Internet, as well as allowing state agencies to provide information and e-business services to our customers. Agencies can also additionally utilize these services for connectivity to remote users or offices and services such as videoconferencing.

**Core Network Infrastructure**

Network services represent the core network and security functions provided to all state agencies. Network core are items supporting the backbone infrastructure that handles transport and routing. ITSD serves as the enabler for connectivity from any agency to enterprise applications (e.g., SAM II). Additionally, ITSD provides inter-agency electronic communications, and agency connectivity to the Internet. These services also provide various levels of security and redundancy for the customer structures. Furthermore, technical and consulting services are provided to agencies through this category.

**Unified Communications (UC)**

The UC category supports the state's Voice Over Internet Protocol (VoIP) network to include, but is not limited to, Cisco Phones, Jabber, Telepresence, Mobility and WebEx. These services allow for improved collaboration and communication in the most efficient and effective methods available within the state.

**Unified Communications (UC) Call Center**

Call Center costs are for monthly server charges required for Call Center agents. Call Center Licenses and CVP Ports are billed directly to appropriate agencies outside of the CAP.

**Unified Communications (UC) Call Queue**

This queue charge represents the cost for the call trunks for the when callers are placed in queue on the UCCE Call Center Service.

**WAN**

Costs for the support of wired and wireless network service that provide access for the end users and their peripherals to the State of Missouri network and UC services.

**Enterprise Fax Service:**

Enterprise Fax Service is a software product provided by Biscom that allows for the electronic retrieval and sending of faxes.

## Detailed Budget

<u>Personal Service</u>	<u>Budget Amount</u> <u>FY20</u>	<u>Budget Amount</u> <u>FY21</u>
Personal Services	\$ 2,830,881	\$ 2,711,065
Fringe Benefits	\$ 1,273,897	\$ 1,463,975
<b>Total Personnel Service:</b>	<b>\$ 4,104,778</b>	<b>\$ 4,175,040</b>
<u>Communications Expense and Equipment</u>	<u>FY20</u>	<u>FY21</u>
J901 Hardware/Software Procurement and Maintenance	\$ 610,301	\$ 628,610
J911 Wiring/Cabling, Misc. Hardware	\$ 2,754	\$ 5,665
JF01 FAX Hardware and Software	\$ 9,097	\$ 9,097
J171 Hardware and Maintenance	\$ 280,352	\$ 288,762
J172 MRCs/Services	\$ 159,852	\$ 169,950
J173 MoreNet Primary/Secondary/Tertiary NCF	\$ 155,473	\$ 160,137
JR01 Centrex Lines - CenturyLink	\$ 681,605	\$ 630,000
JR02 Centrex Tax & Misc - CenturyLink	\$ 54,233	\$ 53,200
JR03 Centrex Fed End User - CenturyLink	\$ 83,288	\$ 98,880
JR04 T1 Terminations/Plexar Tie Lines	\$ 42,245	\$ 53,766
JR05 Dedicated Long Distance Usage	\$ 60,000	\$ 63,366
JR06 Plexar Lines - AT&T	\$ 476,570	\$ 453,200
JR07 Plexar VFG Trunks - AT&T	\$ 1,635,765	\$ 1,289,560
JR08 Plex Fed End User 9ZR - AT&T	\$ 308,021	\$ 246,170
JR09 Plex Fed End Eucl Credit - AT&T	\$ (235,890)	\$ (206,000)
JR10 Plexar Miscellaneous - AT&T	\$ 189,862	\$ 145,230
JR13 Centrex Pass-Through - CenturyLink	\$ 293,781	\$ 206,000
JR14 Toll-Free Service Pass-Through	\$ 65,638	\$ 33,990
JR16 Plexar Pass-Through - AT&T	\$ 82,372	\$ 84,843
JR17 Business Line/Local Broadband	\$ 3,179,653	\$ 3,176,520
JR18 Toll Usage	\$ 979	\$ 1,082
JR19 Directory Assistance	\$ 791	\$ 815
JR22 Jeff City Music On Hold Circuit	\$ 378	\$ 389
JR25 SMDR - AT&T	\$ 648	\$ 618
JR26 ARS Package - AT&T	\$ 1,741	\$ 1,793
JR27 Satellite Services	\$ 424,364	\$ 437,095
JR28 Contract Long Distance Service	\$ 1,175,986	\$ 391,400
JR30 Data Circuits	\$ 1,778,442	\$ 1,866,360
JR37 ISDN-PRI	\$ 1,045,583	\$ 1,076,950
JR38 Tolls on Centrex Inv	\$ 4,721	\$ 4,120
JR39 Voice Grade Circuits	\$ 20,638	\$ 27,810
JR41 Wireless Services	\$ 7,730,980	\$ 8,016,286
JR45 Toll Free Usage	\$ 3,299,233	\$ 3,547,320
JR46 MPLS	\$ 2,560,524	\$ 2,509,080
JR47 International Usage	\$ 12,927	\$ 13,314
JR49 Adobe Connect	\$ 30,500	\$ 31,415
JR51 Conference Call Services	\$ 17,223	\$ 10,506
JR52 Network Directory Listing	\$ 1,686	\$ 618
JR53 Ethernet	\$ 3,483,711	\$ 3,588,222
JU04 Core UC Structure	\$ 186,264	\$ 195,700
JU05 Maintenance on Core Structure	\$ 1,736,167	\$ 2,060,000
JU08 PSTN Trunks	\$ 23,591	\$ 24,299
JU10 Client License	\$ 7,100	\$ 7,313

<b>Communications Expense and Equipment</b>		<b>FY20</b>	<b>FY21</b>
JU23	Call Center	\$ 185,028	\$ 264,692
JU26	SIP Trunking	\$ 800,000	\$ 824,000
JW01	WAN Hardware/Software	\$ 4,602,973	\$ 3,414,006
J457	DistSys Biscom Software Maintenance		\$ 47,098
J879	Biscom Tools, Utilities, Training		\$ 2,575
<b>Total Expense &amp; Equipment</b>		<b>\$ 37,258,052</b>	<b>\$ 35,955,822</b>
			\$ -
<b>General Support (Indirect) Expense and Equipment</b>		<b>FY20</b>	<b>FY21</b>
JT02	In State Mileage	\$ 2,800	\$ 1,030
JT03	In State Lodging	\$ 6,300	\$ 2,575
JT04	In State Meals	\$ 990	\$ 515
JT05	In State Other	\$ 450	\$ 1,545
JT07	Commerical Trans.	\$ 4,108	\$ -
JT08	Out State Lodging	\$ 15,000	\$ 1,545
JT09	Out State Meals	\$ 2,000	\$ 1,030
JT10	Out State Other	\$ 1,400	\$ 1,442
JT12	Postage	\$ 2,500	\$ 3,090
JT13	Subscriptions	\$ 8,000	\$ 2,060
JT14	Other Admin Supplies	\$ 630	\$ 515
JT17	Memberships	\$ 4,500	\$ 1,236
JT18	Training	\$ 24,000	\$ 515
JT20	Telcom Supplies	\$ 540	\$ 515
JT21	Telcom Charges	\$ 35,923	\$ 20,600
JT22	Internet	\$ 4,859	\$ 5,005
JT23	Cellular charges	\$ 20,000	\$ 27,810
JT28	SDC charges	\$ 75,000	\$ 56,650
JT31	Software Maintenance-Calero	\$ 40,000	\$ 8,240
JT34	Desktop Computer Equip.	\$ 13,000	\$ 5,150
JT35	Software	\$ 25,000	\$ 7,725
JT37	Office Furniture		\$ 1,030
<b>Subtotal General Support (Indirect)</b>		<b>\$ 287,000</b>	<b>\$ 149,823</b>
<b>Total E&amp;E Budget</b>		<b>\$ 37,545,051</b>	<b>\$ 36,105,645</b>
<b>Total Budget</b>		<b>\$ 41,649,829</b>	<b>\$ 40,280,685</b>

## Summary and Category Budgets

### Summary Budget

Expenses	Budget Amount FY20	Budget Amount FY21
Personal Service	\$ 2,830,881	\$ 2,711,065
Fringe Benefits	\$ 1,273,897	\$ 1,463,975
Expense & Equipment	\$ 37,545,051	\$ 36,105,645
<b>Total</b>	<b>\$ 41,649,829</b>	<b>\$ 40,280,685</b>

### Budget by Category

#### Centrex Access

Annual Estimated Utilization: Number of Lines:		52,440	46,750
Item	Description	Budget Amount FY20	Budget Amount FY21
JR01	Centrex Lines - CenturyLink	\$ 681,605	\$ 630,000
JR02	Centrex Tax & Misc - CenturyLink	\$ 54,233	\$ 53,200
JR03	Centrex Fed End User - CenturyLink	\$ 83,288	\$ 98,880
JR22	Jeff City Music On Hold Circuit	\$ 378	\$ 389
Subtotal Expense and Equipment		\$ 819,503	\$ 782,469
Direct Personnel		\$ 86,748	\$ 63,002
Total Direct Allocation		\$ 906,251	\$ 845,472
Indirect Costs Allocated		\$ 28,952	\$ 23,337
Total Collectable Costs		\$ 935,203	\$ 868,808
Collectable Costs /Utilization = Monthly Access Line Cost		\$ 17.83	\$ 18.58



## Long Distance

Annual Estimated Utilization (in minutes): 46,800,000 19,500,000

Item	Description	Budget Amount	
		FY20	FY21
JR04	T1 Terminations/Plexar Tie Lines	\$ 42,245	\$ 53,766
JR05	Dedicated Long Distance Usage	\$ 60,000	\$ 63,366
JR07	Plexar VFG Trunks - AT&T	\$ 981,459	\$ 773,736
JR25	SMDR - AT&T	\$ 648	\$ 618
JR26	ARS Package - AT&T	\$ 1,741	\$ 1,793
JR28	Contract Long Distance Service	\$ 1,175,986	\$ 391,400
JR34	LD Terminations (Plexar) - AT&T	\$ -	\$ -
JR52	Network Directory Listing	\$ 1,686	\$ 618
JU15	UC LD Circuits	\$ -	\$ -
Subtotal Expense and Equipment		\$ 2,263,766	\$ 1,285,297
Direct Personnel		\$ 41,832	\$ 8,576
Total Direct Allocation		\$ 2,305,597	\$ 1,293,874
Indirect Costs Allocated		\$ 73,657	\$ 35,713
Total Collectable Costs		\$ 2,379,254	\$ 1,329,587
Collectable Costs/Utilization = Long Distance \$/ Minute		\$ 1,242,790.309	\$ 0.068

## Plexar Access

Annual Estimated Utilization: Number of Lines: 37,992 34,200

Item	Description	Budget Amount	
		FY20	FY21
JR06	Plexar Lines - AT&T	\$ 476,570	\$ 453,200
JR07	Plexar VFG Trunks - AT&T	\$ 654,306	\$ 515,824
JR08	Plex Fed End User 9ZR - AT&T	\$ 308,021	\$ 246,170
JR09	Plex Fed End Eucl Credit - AT&T	\$ (235,890)	\$ (206,000)
JR10	Plexar Miscellaneous - AT&T	\$ 189,862	\$ 145,230
Subtotal Expense and Equipment		\$ 1,392,870	\$ 1,154,424
Direct Personnel		\$ 49,743	\$ 54,984
Total Direct Allocation		\$ 1,442,613	\$ 1,209,408
Indirect Costs Allocated		\$ 46,087	\$ 33,382
Total Collectable Costs		\$ 1,488,700	\$ 1,242,790
Collectable Costs /# of Lines = Monthly Access Line Cost		\$ 39.18	\$ 36.34

## Data and Voice Passthrough

Annual Estimated Utilization: Actual Costs		\$ 13,075,435	\$ 12,750,000
Item	Description	Budget Amount	Budget Amount
		FY20	FY21
JR13	Centrex Pass-Through - CenturyLink	\$ 293,781	\$ 206,000
JR14	Toll-Free Service Pass-Through	\$ 65,638	\$ 33,990
JR16	Plexar Pass-Through - AT&T	\$ 82,372	\$ 84,843
JR17	Business Line/Local Broadband	\$ 3,179,653	\$ 3,176,520
JR18	Toll Usage	\$ 979	\$ 1,082
JR19	Directory Assistance	\$ 791	\$ 815
JR27	Satellite Services	\$ 424,364	\$ 437,095
JR30	Data Circuits	\$ 1,778,442	\$ 1,866,360
JR37	ISDN-PRI	\$ 1,045,583	\$ 1,076,950
JR38	Tolls on Centrex Inv	\$ 4,721	\$ 4,120
JR39	Voice Grade Circuits	\$ 20,638	\$ 27,810
JR46	MPLS	\$ 2,560,524	\$ 2,509,080
JR47	International Usage	\$ 12,927	\$ 13,314
JR49	Adobe Connect	\$ 30,500	\$ 31,415
JR51	Conference Call Services	\$ 17,223	\$ 10,506
JR53	Ethernet	\$ 3,483,711	\$ 3,588,222
JU10	Client License	\$ 7,100	\$ 7,313
Subtotal Expense and Equipment		\$ 13,008,946	\$ 13,075,435
Direct Personnel		\$ 229,710	\$ 262,517
Total Direct Allocation		\$ 13,238,656	\$ 13,337,951
Indirect Costs Allocated		\$ 422,934	\$ 368,151
Total Allocated Costs		\$ 13,661,590	\$ 13,706,102
(Total Collectable \$ - Direct Costs)/Direct \$= Admin %		4.99%	4.95%

## Toll-Free Service

Annual Estimated Utilization (in minutes):		76,370,000	82,029,874
Item	Description	Budget Amount	Budget Amount
		FY20	FY21
JR21	Toll-Free Termination Charges - AT&T	\$ -	\$ -
JR45	Toll Free Usage	\$ 3,299,233	\$ 3,547,320
Subtotal Expense and Equipment		\$ 3,299,233	\$ 3,547,320
Direct Personnel		\$ 28,000	\$ 84,288
Total Direct Allocation		\$ 3,327,233	\$ 3,631,608
Indirect Costs Allocated		\$ 106,295	\$ 100,239
Total Allocated Costs		\$ 3,433,528	\$ 3,731,847
Allocated Costs / Utilization = Per-Minute Cost		\$ 0.0450	\$ 0.0455

**Voice Mail**

Annual Estimated Utilization: Number of mailboxes: 8,160 5,700

Item	Description	Budget Amount	
		FY20	FY21
JU26	SIP Trunking	\$ 19,200	\$ 16,480
JU08	PSTN Trunks	\$ -	\$ -
Subtotal Expense and Equipment		\$ 19,200	\$ 16,480
Direct Personnel		\$ 29,715	\$ 18,998
Total Direct Allocation		\$ 48,915	\$ 35,478
Indirect Costs Allocated		\$ 1,563	\$ 979
Total Allocated Costs		\$ 50,478	\$ 36,457
Collectable Costs/# of Mailboxes = Rate per Mailbox		\$ 6.19	\$ 6.40

**Core Internet Infrastructure**

Annual Estimated Utilization: Number of accounts 604,248 657,072

Item	Description	Budget Amount	
		FY20	FY21
J171	Hardware and Maintenance	\$ 280,352	\$ 288,762
J172	MRCs/Services	\$ 159,852	\$ 169,950
J173	MoreNet Primary/Secondary/Tertiary NCF	\$ 155,473	\$ 160,137
Total Direct Expenses		\$ 595,676	\$ 618,849
Direct Personnel		\$ 96,985	\$ 105,241
Total Direct Allocation		\$ 692,661	\$ 724,090
Total Indirect Expenses		\$ 22,128	\$ 19,986
Total Allocated Costs		\$ 714,789	\$ 744,076
Allocated Costs /Number of Accounts = Per-Account Cost		\$ 1.18	\$ 1.13

**Network Core Infrastructure**

Annual Estimated Utilization: Number of accounts 2,806,634 3,067,404

Item	Description	Budget Amount	
		FY20	FY21
J901	Hardware/Software Procurement and Maintenance	\$ 610,301	\$ 628,610
J911	Wiring/Cabling, Misc. Hardware	\$ 2,754	\$ 5,665
Subtotal Expense and Equipment:		\$ 613,056	\$ 634,275
Direct Personnel		\$ 37,734	\$ 46,277
Total Direct Allocation		\$ 650,789	\$ 680,552
Indirect Costs Allocated		\$ 20,791	\$ 18,784
Total Allocated Costs		\$ 671,580	\$ 699,337

Allocated Costs /Number of Accounts = Per-Account Cost \$ 0.24 \$ 0.23

Refer to rate schedule for billing information by agency.

**Cellular**

Annual Estimated Utilization: Actual Costs \$ 7,730,980 \$ 8,450,000

Item	Description	Budget Amount	
		FY20	FY21
JR41	Wireless Services	\$ 7,730,980	\$ 8,016,286
Subtotal Expense and Equipment:		\$ 7,730,980	\$ 8,016,286
Direct Personnel		\$ 171,699	\$ 197,366
Total Direct Allocation		\$ 7,902,679	\$ 8,213,652
Indirect Costs Allocated		\$ 252,466	\$ 226,711
Total Allocated Costs		\$ 8,155,145	\$ 8,440,364

(Total Collectable \$ - Direct \$)/Direct \$ = Admin % 5.49% 5.02%

**Unified Communications**

Annual Estimated Utilization: Per Unit 287,364 301,100

Item	Description	Budget Amount FY20	Budget Amount FY21
JU04	Core UC Structure	\$ 186,264	\$ 195,700
JU05	Maintenance on Core Structure	\$ 1,736,167	\$ 2,060,000
JU08	PSTN Trunks	\$ 23,591	\$ 24,299
JU26	SIP Trunking	\$ 374,400	\$ 403,760
	Subtotal Expense and Equipment:	\$ 2,320,421	\$ 2,683,759
	Direct Personnel	\$ 814,125	\$ 863,837
	Total Direct Allocation	\$ 3,134,546	\$ 3,547,595
	Indirect Costs Allocated	\$ 100,139	\$ 97,920
	Total Allocated Costs	\$ 3,234,685	\$ 3,645,515
Total Collectable Costs / Utilization = Per unit Rate		\$ 11.26	\$ 12.11

**Unified Communications Call Queue**

Annual Estimated Utilization 17,352 15,987

Item	Description	Budget Amount FY20	Budget Amount FY21
JU26	SIP Trunking	\$ 406,400	\$ 403,760
	Subtotal Expense and Equipment:	\$ 406,400	\$ 403,760
	Direct Personnel	\$ -	\$ -
	Total Direct Allocation	\$ 406,400	\$ 403,760
	Indirect Costs Allocated	\$ 12,983	\$ 11,144
	Total Allocated Costs	\$ 419,383	\$ 414,904
Total Collectable Costs / Utilization = Per unit Rate		\$ 24.17	\$ 25.95

**Unified Communications Call Center**

Annual Estimated Utilization 21,600 27,000  
 Direct Allocation - Expense and Equipment

Item	Description	Budget Amount FY20	Budget Amount FY21
JU23	Call Center	\$ 185,028	\$ 264,692
	Subtotal Expense and Equipment:	\$ 185,028	\$ 264,692
	Direct Personnel	\$ -	\$ -
	Total Direct Allocation	\$ 185,028	\$ 264,692
	Indirect Costs Allocated	\$ 5,911	\$ 7,306
	Total Allocated Costs	\$ 190,939	\$ 271,998
Total Collectable Costs / Utilization = Per unit Rate		\$ 8.84	\$ 10.07

**WAN**

Annual Estimated Utilization		640,596	637,200
		Budget Amount FY20	Budget Amount FY21
Item	Description		
JW01	WAN Hardware/Software	\$ 4,602,973	\$ 3,414,006
	Subtotal Expense and Equipment	\$ 4,602,973	\$ 3,414,006
	Direct Personnel	\$ 1,448,300	\$ 1,460,354
	Total Direct Allocation	\$ 6,051,273	\$ 4,874,360
	Indirect Costs Allocated	\$ 193,319	\$ 134,541
	Total Allocated Costs	\$ 6,244,592	\$ 5,008,901
Collectable Costs / Number = Rate		\$ 9.75	\$ 7.86

**Enterprise Fax Service:**

Annual Estimated Utilization		3,181,890	4,500,000
		Budget Amount FY20	Budget Amount FY21
Item	Description		
457	DistSys Biscom Software Maintenance	\$ 45,726	\$ 47,098
879	Biscom Tools, Utilities, Training	\$ 2,500	\$ 2,575
JF01	Data Center Cost	\$ 8,832	\$ 9,097
JF02	Depreciation	\$ 11,000	\$ -
	Subtotal Expense and Equipment	\$ 68,058	\$ 58,770
	Direct Personnel	\$ 65,690	\$ 77,440
	Total Direct Allocation	\$ 133,748	\$ 136,210
	Indirect Costs Allocated	\$ 4,273	\$ 3,239
	Total Allocated Costs	\$ 138,021	\$ 139,449
Collectable Costs / Number = Rate		\$0.04	\$0.03

## Rate History

CAP Rates	FY19	FY20	FY21
Centrex Access	\$ 17.83	\$ 17.83	\$ 18.58
Long Distance	\$ 0.051	\$ 0.051	\$ 0.068
Plexar Access	\$ 39.18	\$ 39.18	\$ 36.34
Voice Mail	\$ 6.19	\$ 6.19	\$ 6.40
Pass-Through Telephone/Data Service	3.80%	5.02%	4.95%
Toll-Free	\$ 0.045	\$ 0.045	\$ 0.045
Internet	\$ 1.18	\$ 1.18	\$ 1.13
Network Core	\$ 0.24	\$ 0.24	\$ 0.23
Cellular	4.74%	5.49%	5.02%
Unified Communications	\$ 12.50	\$ 11.26	\$ 12.11
Unified Communications Call Queue		\$ 24.17	\$ 25.95
Unified Communications-Call Center	\$ 12.87	\$ 8.84	\$ 10.07
WAN		\$ 9.75	\$ 7.86
Fax		\$0.04	\$0.03
ISDN Calls	\$ 0.13	\$ 0.13	\$ 0.13
<b>Directory Assistance</b>			
Intrastate	\$ 1.99	\$ 1.99	\$ 1.99
Interstate	\$ 1.99	\$ 1.99	\$ 1.99
Toll			

\* NOTE: Charges may apply if a scheduled conference is canceled without adequate advance notice.

**FY21 Network & Internet**

AGENCY	Network				Internet	
	Core		0.2280	2.74	1.13	
	Lesser of FTE or AD	Core Multiplier	Monthly Network Core	Annual Network Core	Monthly Internet	Annual
Agriculture	411	2,466	562	6,747	465	5,585
Attorney General's Office	346	346	79	947	392	4,702
Conservation	1,810	1,810	413	4,952	2,050	24,596
Corrections	10,116	60,696	13,838	166,057	11,455	137,466
DESE	1,399	8,394	1,914	22,965	1,584	19,011
DESE - Voc Rehab	687	4,122	940	11,277	778	9,336
DPS - Adjutant General	405	2,430	554	6,648	459	5,504
DPS - Capitol Police	32	192	44	525	36	435
DPS - Director's Office	142	852	194	2,331	161	1,930
DPS - Fire Safety	67	402	92	1,100	76	910
DPS - SEMA	209	1,254	286	3,431	237	2,840
Economic Development	268	1,608	367	4,399	303	3,642
Ethics Commission	31	124	28	339	35	421
Gaming Commission	110	110	25	301	125	1,495
Governor's Office	28	168	38	460	32	380
Health and Senior Services	1,788	10,728	2,446	29,350	2,025	24,297
Higher Education	56	336	77	919	63	761
Higher Education WD	291	1,746	398	4,777	330	3,954
House	423	423	96	1,157	479	5,748
DCI Insurance	189	1,134	259	3,102	214	2,568
DCI - Credit Union	16	96	22	263	18	217
DCI - Finance	103	618	141	1,691	117	1,400
DCI - Pro Reg	218	1,308	298	3,579	247	2,962
Labor & Industrial Relations	636	3,816	870	10,440	720	8,643
Legislative Research	27	27	6	74	31	367
Lottery Commission	156	156	36	427	177	2,120
Lt. Governor's Office	8	48	11	131	9	109
Mental Health	8,803	52,818	12,042	144,504	9,969	119,623
MO VET BLOOMFIELD	10	60	14	164	11	136
MO VET CAMERON	249	1,494	341	4,087	282	3,384
MO VET CAPE GIRARDEAU	221	1,326	302	3,628	250	3,003
MO VET COM	86	516	118	1,412	97	1,169
MO VET FT L WOOD	5	30	7	82	6	68
MO VET HIGGINSVILLE	8	48	11	131	9	109
MO VET JACKSONVILLE	5	30	7	82	6	68
MO VET MEXICO	196	1,176	268	3,217	222	2,663
MO VET MT VERNON	260	1,560	356	4,268	294	3,533
MO VET SPRINGFIELD	10	60	14	164	11	136
MO VET ST JAMES	192	1,152	263	3,152	217	2,609
MO VET ST LOUIS	335	2,010	458	5,499	379	4,552
MO VET WARRENSBURG	251	1,506	343	4,120	284	3,411
MSHP	2,469	2,469	563	6,755	2,796	33,551
Natural Resources	1,708	10,248	2,336	28,037	1,934	23,210
OA	848	5,088	1,160	13,920	960	11,523
OA-ITSD	949	5,694	1,298	15,578	1,075	12,896
Public Defenders	608	608	139	1,663	689	8,262
Revenue	1,170	7,020	1,600	19,206	1,325	15,899
Secretary of State	218	436	99	1,193	247	2,962
Senate	219	219	50	599	248	2,976
Social Services	6,515	39,090	8,912	106,945	7,378	88,532
State Auditor's Office	115	345	79	944	130	1,563
State Courts Administrator	3,417	3,417	779	9,348	3,869	46,433
State Treasurer's Office	46	230	52	629	52	625
Transportation	5,686	11,372	2,593	31,112	6,439	77,267
PSC	185	185	42	506	209	2,514
<b>TOTAL</b>	<b>54,756</b>	<b>255,617</b>	<b>58,278</b>	<b>699,337</b>	<b>62,006</b>	<b>744,076</b>



		\$ 18.58		\$ 0.068		\$ 36.34		4.95%		\$ 6.40
	CEN	* CEN	LD usage	LG DISTANCE	PLX	PLX	DTA/PASS	DTA/PASS	VM	VM
	Users	FY21	users	FY21	Users	FY21		FY21	Users	FY21
AGRICULTURE	5	\$ 93	15,397	\$ 1,050	48	\$ 1,744	2,241	\$ 2,352	16	\$ 102
ATTRNY GEN	36	\$ 669	2,768	\$ 189	14	\$ 509	2,228	\$ 2,338	8	\$ 51
CONSERVATION	67	\$ 1,245	94,677	\$ 6,455	117	\$ 4,252	85,093	\$ 89,302	0	\$ -
CORRECTIONS	219	\$ 4,070	328,852	\$ 22,422	444	\$ 16,134	66,126	\$ 69,397	36	\$ 230
DESE	26	\$ 483	20,627	\$ 1,406	141	\$ 5,124	17,121	\$ 17,967	23	\$ 147
DESE-VR	12	\$ 223	1,716	\$ 117	27	\$ 981	1,270	\$ 1,333	1	\$ 6
DPS-ADJ GEN	9	\$ 167	-	\$ -	5	\$ 182	57,561	\$ 60,408	0	\$ -
DPS-CAP PLC	6	\$ 112	144	\$ 10	0	\$ -	21	\$ 22	0	\$ -
DPS-DIR OFC	4	\$ 74	5,014	\$ 342	0	\$ -	9	\$ 10	0	\$ -
DPS-FIRE SAFE	4	\$ 74	1,157	\$ 79	0	\$ -	14	\$ 15	0	\$ -
DPS-LIQ	3	\$ 56	771	\$ 53	0	\$ -	140	\$ 147	0	\$ -
DPS-SEMA	53	\$ 985	8,835	\$ 602	2	\$ 73	2,720	\$ 2,855	0	\$ -
DED	14	\$ 260	848	\$ 58	15	\$ 545	3,320	\$ 3,485	0	\$ -
ETHICS COMM	37	\$ 688	422	\$ 29	0	\$ -	472	\$ 496	23	\$ 147
GAMING COM	84	\$ 1,561	736	\$ 50	45	\$ 1,635	15,043	\$ 15,787	104	\$ 665
GOV OFFICE	49	\$ 911	3,445	\$ 235	5	\$ 182	1,056	\$ 1,108	24	\$ 154
HEALTH	86	\$ 1,598	110,868	\$ 7,559	57	\$ 2,071	6,504	\$ 6,826	12	\$ 77
HIGHER ED	942	\$ 17,506	48,036	\$ 3,275	173	\$ 6,287	17,001	\$ 17,842	10	\$ 64
HIGHER ED-WD		\$ -		\$ -		\$ -		\$ -		\$ -
HOUSE	21	\$ 390	-	\$ -	0	\$ -	902	\$ 947	1	\$ 6
DCI INS	11	\$ 204	8,392	\$ 572	4	\$ 145	2,397	\$ 2,515	3	\$ 19
DCI CR UNION	2	\$ 37	50	\$ 3	0	\$ -	4	\$ 4	0	\$ -
DCI FINANCE	0	\$ -	727	\$ 50	0	\$ -	13	\$ 14	0	\$ -
DCI PROF REG	2	\$ 37	5,508	\$ 376	0	\$ -	2,911	\$ 3,055	0	\$ -
LABOR	37	\$ 688	57,000	\$ 3,886	27	\$ 981	967	\$ 1,015	1	\$ 6
LEGIS RSRCH		\$ -		\$ -		\$ -		\$ -		\$ -
LOTTERY	9	\$ 167	4	\$ 0	5	\$ 182	5,081	\$ 5,333	0	\$ -
LT GOVERNOR	1	\$ 19	740	\$ 50	2	\$ 73	10	\$ 10	1	\$ 6
MCHCP	76	\$ 1,412	5,701	\$ 389	0	\$ -	4,454	\$ 4,674	2	\$ 13
DMH	40	\$ 743	147,000	\$ 10,023	569	\$ 20,677	9,123	\$ 9,575	23	\$ 147
MO VET-BLM	0	\$ -		\$ -	0	\$ -	411	\$ 431	0	\$ -
MO VET-CAM	0	\$ -	4,947	\$ 337	0	\$ -	196	\$ 206	0	\$ -
MO VET-CAPE	0	\$ -	5,207	\$ 355	6	\$ 218	19	\$ 20	1	\$ 6
MO VET COM		\$ -		\$ -		\$ -		\$ -		\$ -
MO VET FT LW		\$ -		\$ -		\$ -		\$ -		\$ -
MO VET-HIG		\$ -	541	\$ 37		\$ -		\$ -		\$ -
MO VET-JACK		\$ -	478	\$ 33		\$ -		\$ -		\$ -
MO VET-MEX	0	\$ -	9,145	\$ 624	0	\$ -	1	\$ 1	0	\$ -
MO VET-MTV		\$ -	11,049	\$ 753		\$ -	143	\$ 150		\$ -
MO VET SPR		\$ -		\$ -		\$ -		\$ -		\$ -
MO VET-ST JM		\$ -	9,196	\$ 627		\$ -	170	\$ 179		\$ -
MO VET-STL	0	\$ -	2,907	\$ 198	29	\$ 1,054	906	\$ 951	0	\$ -
MO VET-WBG	15	\$ 279	5,209	\$ 355	0	\$ -	12	\$ 13	0	\$ -
MO-VET-BLM	0	\$ -		\$ -	0	\$ -	450	\$ 472	0	\$ -
MSHP	156	\$ 2,899	175,000	\$ 11,932	158	\$ 5,742	272,000	\$ 285,454	17	\$ 109
NATURAL RES	79	\$ 1,468	25,000	\$ 1,705	60	\$ 2,180	26,795	\$ 28,120	17	\$ 109
OA	263	\$ 4,888	50,000	\$ 3,409	91	\$ 3,307	309,625	\$ 324,941	4	\$ 26
OA-ITSD		\$ -	30,000	\$ 2,046		\$ -		\$ -		\$ -
Public Def		\$ -		\$ -		\$ -		\$ -		\$ -
REVENUE	988	\$ 18,361	29,800	\$ 2,032	7	\$ 254	15,328	\$ 16,087	4	\$ 26
SEC OF STATE	24	\$ 446	7,654	\$ 522	5	\$ 182	798	\$ 837	4	\$ 26
SENATE	9	\$ 167	5,596	\$ 382	0	\$ -	2,152	\$ 2,258	0	\$ -
SOCIAL SRVC	190	\$ 3,531	295,750	\$ 20,165	434	\$ 15,771	53,474	\$ 56,119	39	\$ 249
STATE AUDITOR	1	\$ 19	62	\$ 4	0	\$ -	48	\$ 50	0	\$ -
STATE CRT ADM	80	\$ 1,487	4,177	\$ 285	44	\$ 1,599	19,320	\$ 20,276	42	\$ 269
STATE TREAS	8	\$ 149	3,648	\$ 249	0	\$ -	18	\$ 18	0	\$ -
TRANSPORT	143	\$ 2,658	57,849	\$ 3,944	310	\$ 11,265	80,000	\$ 83,957	33	\$ 211
OTHER	14	\$ 260	480	\$ 33		\$ -	3,010	\$ 3,159	3	\$ 19
TOTAL-Monthly	3,825	\$ 71,084	1,603,130	\$ 109,308	2,844	\$ 103,348	1,088,681	\$ 1,142,531	452	\$ 2,891
Total FY Amount	45,900	\$ 853,012	19,237,555	\$ 1,311,692	34,128	\$ 1,240,174	13,064,169	\$ 13,710,377	5,424	\$ 34,692

\* Centrex & Plexar rates without mandated charges. Mandated charges are included in the passthrough.

		\$0.045		\$ 1.13		0.23		5.02%		\$12.11
	TF	TF	Internet	Internet	Network	Network Core	Cellular	Cellular	UC	UC Core
	Minutes	FY21	Users	FY21	Core Mult	FY21		FY21	Core	FY21
AGRICULTURE	717	\$ 33	411	\$ 465	2,466	\$ 562	19,000	\$ 19,954	196	\$ 2,373
ATTRNY GEN	7,197	\$ 327	346	\$ 392	346	\$ 79	713	\$ 748	424	\$ 5,134
CONSERVATION	21,589	\$ 982	1810	\$ 2,050	1,810	\$ 413	45,000	\$ 47,258	-	\$ -
CORRECTIONS	16,055	\$ 730	10116	\$ 11,455	60,696	\$ 13,838	30,000	\$ 31,506	1,771	\$ 21,442
DESE	2,310	\$ 105	1399	\$ 1,584	8,394	\$ 1,914	28,000	\$ 29,405	977	\$ 11,829
DESE-VR	5,157	\$ 235	687	\$ 778	4,122	\$ 940	61	\$ 64	443	\$ 5,364
DPS-ADJ GEN	73	\$ 3	405	\$ 459	2,430	\$ 554	1,391	\$ 1,460	-	\$ -
DPS-CAP PLC	-	\$ -	32	\$ 36	192	\$ 44	55	\$ 58	13	\$ 157
DPS-DIR OFC	426	\$ 19	142	\$ 161	852	\$ 194	3,995	\$ 4,196	75	\$ 908
DPS-FIRE SAFE	102	\$ 5	67	\$ 76	402	\$ 92	829	\$ 870	25	\$ 303
DPS-LIQ	-	\$ -	-	\$ -	-	\$ -	7,791	\$ 8,182	42	\$ 509
DPS-SEMA	11,562	\$ 526	209	\$ 237	1,254	\$ 286	9,266	\$ 9,731	184	\$ 2,228
DED	10,247	\$ 466	268	\$ 303	1,608	\$ 367	6	\$ 6	147	\$ 1,780
ETHICS COMM	713	\$ 32	31	\$ 35	124	\$ 28	2,497	\$ 2,622	-	\$ -
GAMING COM	81	\$ 4	110	\$ 125	110	\$ 25	3,688	\$ 3,873	-	\$ -
GOV OFFICE	-	\$ -	28	\$ 32	168	\$ 38	30,000	\$ 31,506	-	\$ -
HEALTH	109,460	\$ 4,980	1788	\$ 2,025	10,728	\$ 2,446	22,190	\$ 23,304	1,980	\$ 23,973
HIGHER ED	37,136	\$ 1,689	56	\$ 63	336	\$ 77	3,668	\$ 3,852	647	\$ 7,833
HIGHER ED-WD	-	\$ -	291	\$ 330	1,746	\$ 398	-	\$ -	-	\$ -
HOUSE	306	\$ 14	423	\$ 479	423	\$ 96	-	\$ -	-	\$ -
DCI INS	14,631	\$ 666	189	\$ 214	1,134	\$ 259	8,000	\$ 8,401	590	\$ 7,143
DCI CR UNION	6	\$ 0	16	\$ 18	96	\$ 22	938	\$ 985	8	\$ 97
DCI FINANCE	-	\$ -	103	\$ 117	618	\$ 141	933	\$ 979	41	\$ 496
DCI PROF REG	4,012	\$ 183	218	\$ 247	1,308	\$ 298	6,738	\$ 7,077	151	\$ 1,828
LABOR	1,875,824	\$ 85,338	636	\$ 720	3,816	\$ 870	7,677	\$ 8,062	809	\$ 9,795
LEGIS RSRCH	-	\$ -	27	\$ 31	27	\$ 6	-	\$ -	-	\$ -
LOTTERY	13,370	\$ 608	156	\$ 177	156	\$ 36	14,000	\$ 14,703	-	\$ -
LT GOVERNOR	8	\$ 0	8	\$ 9	48	\$ 11	291	\$ 306	19	\$ 230
MCHCP	11,605	\$ 528	-	\$ -	-	\$ -	-	\$ -	-	\$ -
DMH	12,370	\$ 563	8803	\$ 9,969	52,818	\$ 12,042	30,550	\$ 32,083	4,470	\$ 54,120
MO VET-BLM	-	\$ -	10	\$ 11	60	\$ 14	-	\$ -	-	\$ -
MO VET-CAM	-	\$ -	249	\$ 282	1,494	\$ 341	1,276	\$ 1,340	71	\$ 860
MO VET-CAPE	-	\$ -	221	\$ 250	1,326	\$ 302	736	\$ 773	74	\$ 896
MO VET COM	-	\$ -	86	\$ 97	516	\$ 118	-	\$ -	-	\$ -
MO VET FT LW	-	\$ -	5	\$ 6	30	\$ 7	-	\$ -	-	\$ -
MO VET-HIG	-	\$ -	8	\$ 9	48	\$ 11	-	\$ -	-	\$ -
MO VET-JACK	-	\$ -	5	\$ 6	30	\$ 7	181	\$ 190	-	\$ -
MO VET-MEX	-	\$ -	196	\$ 222	1,176	\$ 268	477	\$ 501	92	\$ 1,114
MO VET-MTV	-	\$ -	260	\$ 294	1,560	\$ 356	1,097	\$ 1,152	-	\$ -
MO VET SPR	-	\$ -	10	\$ 11	60	\$ 14	-	\$ -	-	\$ -
MO VET-ST JM	-	\$ -	192	\$ 217	1,152	\$ 263	808	\$ 849	-	\$ -
MO VET-STL	-	\$ -	335	\$ 379	2,010	\$ 458	1,081	\$ 1,135	69	\$ 835
MO VET-WBG	-	\$ -	251	\$ 284	1,506	\$ 343	1,103	\$ 1,158	89	\$ 1,078
MO-VET-BLM	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
MSHP	22,367	\$ 1,018	2469	\$ 2,796	2,469	\$ 563	72,000	\$ 75,613	86	\$ 1,041
NATURAL RES	4,938	\$ 225	1708	\$ 1,934	10,248	\$ 2,336	34,500	\$ 36,231	1,280	\$ 15,497
OA	67,702	\$ 3,080	848	\$ 960	5,088	\$ 1,160	42,000	\$ 44,108	1,626	\$ 19,687
OA-ITSD	-	\$ -	949	\$ 1,075	5,694	\$ 1,298	-	\$ -	-	\$ -
Public Def	-	\$ -	608	\$ 689	608	\$ 139	-	\$ -	-	\$ -
REVENUE	15,025	\$ 684	1170	\$ 1,325	7,020	\$ 1,600	5,170	\$ 5,429	856	\$ 10,364
SEC OF STATE	27,280	\$ 1,241	218	\$ 247	436	\$ 99	480	\$ 504	232	\$ 2,809
SENATE	145	\$ 7	219	\$ 248	219	\$ 50	-	\$ -	-	\$ -
SOCIAL SRVC	4,408,201	\$ 200,546	6515	\$ 7,378	39,090	\$ 8,912	99,000	\$ 103,968	7,041	\$ 85,248
STATE AUDITOR	247	\$ 11	115	\$ 130	345	\$ 79	2,634	\$ 2,766	99	\$ 1,199
STATE CRT ADM	97,016	\$ 4,414	3417	\$ 3,869	3,417	\$ 779	6,402	\$ 6,723	409	\$ 4,952
STATE TREAS	-	\$ -	46	\$ 52	230	\$ 52	1,516	\$ 1,592	56	\$ 678
TRANSPORT	61,000	\$ 2,775	5686	\$ 6,439	11,372	\$ 2,593	122,000	\$ 128,123	-	\$ -
OTHER	4	\$ 0	185	\$ 209	185	\$ 42	-	\$ -	-	\$ -
TOTAL-Monthly	6,858,879	\$ 312,036	54,756	\$ 62,006	255,617	\$ 58,278	669,735	\$ 703,347	25,092	\$ 303,797
Total FY Amount	82,306,553	\$ 3,744,434	657,072	\$ 744,076	3,067,404	\$ 699,337	8,036,818	\$ 8,440,160	301,104	\$ 3,645,564

\* Centrex & Plexar

	-	\$25.95		\$ 10.07		\$ 7.86		\$ 0.03	
	UC CALL Q	UC CALL Q FY21	UC CALL CTR	UC CALL CTR FY21	WAN	WAN FY21	FAX	FAX FY21	Month Total FY21
AGRICULTURE	-	\$ -	0	\$ -	388	\$ 3,050	264	\$ 8	\$ 31,786
ATTRNY GEN	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 10,436
CONSERVATION	-	\$ -	0	\$ -	19	\$ 149	-	\$ -	\$ 152,106
CORRECTIONS	1	\$ 26	9	\$ 91	13,114	\$ 103,087	7,432	\$ 230	\$ 294,659
DESE	3	\$ 78	19	\$ 191	2,439	\$ 19,172	3,301	\$ 102	\$ 89,509
DESE-VR	-	\$ -	0	\$ -	168	\$ 1,321	-	\$ -	\$ 11,361
DPS-ADJ GEN	-	\$ -	0	\$ -	26	\$ 204	-	\$ -	\$ 63,438
DPS-CAP PLC	-	\$ -	0	\$ -	25	\$ 197	-	\$ -	\$ 635
DPS-DIR OFC	-	\$ -	0	\$ -	108	\$ 849	327	\$ 10	\$ 6,763
DPS-FIRE SAFE	-	\$ -	0	\$ -	84	\$ 660	-	\$ -	\$ 2,174
DPS-LIQ	-	\$ -	0	\$ -	36	\$ 283	10	\$ 0	\$ 9,230
DPS-SEMA	-	\$ -	0	\$ -	252	\$ 1,981	28	\$ 1	\$ 19,505
DED	-	\$ -	0	\$ -	364	\$ 2,861	9	\$ 0	\$ 10,132
ETHICS COMM	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 4,077
GAMING COM	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 23,725
GOV OFFICE	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 34,164
HEALTH	17	\$ 441	376	\$ 3,788	2,571	\$ 20,210	48,774	\$ 1,511	\$ 100,808
HIGHER ED	3	\$ 78	15	\$ 151	-	\$ -	607	\$ 19	\$ 58,737
HIGHER ED-WD	-	\$ -	0	\$ -	1,184	\$ 9,307	-	\$ -	\$ 10,035
HOUSE	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 1,933
DCI INS	3	\$ 78	57	\$ 574	371	\$ 2,916	2,790	\$ 86	\$ 23,795
DCI CR UNION	-	\$ -	0	\$ -	27	\$ 212	1	\$ 0	\$ 1,379
DCI FINANCE	-	\$ -	0	\$ -	42	\$ 330	18	\$ 1	\$ 2,127
DCI PROF REG	9	\$ 234	39	\$ 393	272	\$ 2,138	18	\$ 1	\$ 15,865
LABOR	283	\$ 7,345	450	\$ 4,533	1,284	\$ 10,093	140,927	\$ 4,367	\$ 137,700
LEGIS RSRCH	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 37
LOTTERY	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 21,205
LT GOVERNOR	-	\$ -	0	\$ -	-	\$ -	4	\$ 0	\$ 714
MCHCP	-	\$ -	0	\$ -	11	\$ 86	-	\$ -	\$ 7,103
DMH	1	\$ 26	9	\$ 91	8,400	\$ 66,031	5,964	\$ 185	\$ 216,273
MO VET-BLM	-	\$ -	0	\$ -	11	\$ 86	-	\$ -	\$ 543
MO VET-CAM	-	\$ -	0	\$ -	170	\$ 1,336	-	\$ -	\$ 4,702
MO VET-CAPE	-	\$ -	0	\$ -	180	\$ 1,415	-	\$ -	\$ 4,237
MO VET COM	-	\$ -	0	\$ -	57	\$ 448	-	\$ -	\$ 663
MO VET FT LW	-	\$ -	0	\$ -	6	\$ 47	-	\$ -	\$ 60
MO VET-HIG	-	\$ -	0	\$ -	7	\$ 55	-	\$ -	\$ 112
MO VET-JACK	-	\$ -	0	\$ -	9	\$ 71	-	\$ -	\$ 306
MO VET-MEX	-	\$ -	0	\$ -	180	\$ 1,415	204	\$ 6	\$ 4,150
MO VET-MTV	-	\$ -	0	\$ -	202	\$ 1,588	-	\$ -	\$ 4,293
MO VET SPR	-	\$ -	0	\$ -	9	\$ 71	-	\$ -	\$ 96
MO VET-ST JM	-	\$ -	0	\$ -	150	\$ 1,179	-	\$ -	\$ 3,314
MO VET-STL	-	\$ -	0	\$ -	226	\$ 1,777	3,797	\$ 118	\$ 6,906
MO VET-WBG	-	\$ -	0	\$ -	194	\$ 1,525	-	\$ -	\$ 5,035
MO-VET-BLM	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 472
MSHP	-	\$ -	0	\$ -	14	\$ 110	4,422	\$ 137	\$ 387,414
NATURAL RES	-	\$ -	0	\$ -	2,978	\$ 23,409	874	\$ 27	\$ 113,242
OA	167	\$ 4,334	60	\$ 604	2,521	\$ 19,817	59,558	\$ 1,846	\$ 432,166
OA-ITSD	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 4,418
Public Def	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 827
REVENUE	1	\$ 26	19	\$ 191	2,726	\$ 21,429	16,084	\$ 498	\$ 78,306
SEC OF STATE	6	\$ 156	46	\$ 463	-	\$ -	-	\$ -	\$ 7,532
SENATE	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 3,111
SOCIAL SRVC	836	\$ 21,696	1,090	\$ 10,981	12,284	\$ 96,562	98,000	\$ 3,037	\$ 634,164
STATE AUDITOR	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 4,258
STATE CRT ADM	3	\$ 78	51	\$ 514	-	\$ -	-	\$ -	\$ 45,244
STATE TREAS	1	\$ 26	20	\$ 201	-	\$ -	-	\$ -	\$ 3,018
TRANSPORT	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 241,965
OTHER	-	\$ -	0	\$ -	-	\$ -	-	\$ -	\$ 3,723
TOTAL-Monthly	1,334	\$ 34,621	2,260	\$ 22,767	53,109	\$ 417,479	393,413	\$ 12,191	\$ 3,355,685
Total FY Amount	16,008	\$ 415,449	27,120	\$ 273,207	637,308	\$ 5,009,750	4,720,956	\$ 146,296	\$ 40,268,218

\* Centrex & Plexar

325,440