

# NOTIFICATION OF STATEWIDE CONTRACT

06/27/16

**CONTRACT TITLE:** Vehicle Rental Services

CURRENT CONTRACT PERIOD: October 19, 2015 through October 18, 2017

**BUYER INFORMATION:** Teri Schulte

(573) 522-3296

Teri.Schulte@oa.mo.gov

	Original Contract Period			
RENEWAL INFORMATION	August 20, 2010 through October 18, 2017			

ALL PURCHASES MADE UNDER THIS CONTRACT MUST BE FOR **PUBLIC USE ONLY.**PURCHASES FOR PERSONAL USE BY PUBLIC EMPLOYEES OR OFFICIALS ARE PROHIBITED.
THE USE OF THIS CONTRACT IS **PREFERRED** FOR ALL STATE AGENCIES. **See internal text for more details.** 

The entire contract document may be viewed and printed from the Division of Purchasing's **Awarded Bid & Contract Document Search** located on the Internet at <a href="http://oa.mo.gov/purchasing">http://oa.mo.gov/purchasing</a>.

~ Instructions for use of the contract, specifications, requirements, and pricing are attached ~.

CONTRACT NUMBER	VENDOR NUMBER	VENDOR INFORMATION	MBE/ WBE	COOP PROCURE -MENT
C110265001	2640866160 1 2640866160 6 (payments)	Enterprise Rent A Car 6300 E. 37 <sup>th</sup> Street North Wichita, Kansas 67220  Payment Address: EAN Services LLC P.O. Box 402383 Atlanta, GA 30384-2383  Reservations Contacts:  1) www.enterprise.com 2) Contacting Local Enterprise Office 3) 1-800-736-8222  Account Contacts: Josh Lambert 417-868-8855 (Office) 417-671-1931 (Cell) 855-237-0893 (Fax) Joshua.m.lambert@ehi.com  Scott A. Lerch 405-330-9191 slerch@erac.com	NO	YES

CONTRACT NUMBER	VENDOR NUMBER	VENDOR INFORMATION	MBE/ WBE	COOP PROCURE -MENT
C110265002	1319385680 0	The Hertz Corporation 225 Brae Blvd. Park Ridge, New Jersey 07656  Reservations Contacts: 1) http://link.hertz.com/link.html?id=49142&LinkType=HZLK 2) Contacting Local Hertz Office 3) 1-800-654-3131  Account Contacts: Sam Crawley 804-475-2771 866-544-7445 (FAX) scrawley@hertz.com www.hertz.com	NO	YES

# STATEWIDE CONTRACT HISTORY

The following summarizes actions related to this Notification of Statewide Contract since its initial issuance. Any and all revisions have been incorporated into the attached document.

Contract Period	Issue Date	Summary of Changes
10/19/12 Through 10/18/17	06/27/16	Updated Enterprise pricing effective 06/15/16.
10/19/12 Through 10/18/17	03/02/16	Updated direct billing information for Enterprise.
10/19/12 Through 10/18/17	11/18/15	Updated e-mail link for Sam Crawley with Hertz.
10/19/12 Through 10/18/15	09/29/15	Extension of contracts through 10/18/2017. Price increase included for Hertz.
10/19/12 Through 10/18/15	09/14/15	Updated internet link for accident reporting and vendor number for payments to Enterprise.
10/19/12 Through 10/18/15	08/03/15	Updated Hertz contact information and website link.
10/19/12 Through 10/18/15	07/16/15	Updated employee ID information for Enterprise.
10/19/12 Through 10/18/15	05/12/15	Added surcharge information for other states/cities for both Enterprise and Hertz.
10/19/12 Through 10/18/15	05/04/15	Optional product coverage and/or blocks with Enterprise added to statewide for informational purposes. Applies to Enterprise contract only.

10/19/12 Through 10/18/15	04/08/15	Updated direct billing information for Enterprise.
10/19/12 Through 10/18/15	11/21/14	Updated contact information for Enterprise.
10/19/12 Through 10/18/15	08/06/14	Updated reservation link for Enterprise.
10/19/12 Through 10/18/15	07/17/14	Updated vendor number for payment address for Enterprise.
10/19/12 Through 10/18/15	05/23/14	Added vendor number for payment address for Enterprise.
10/19/12 Through 10/18/15	03/17/14	Updated zip code in the Enterprise address.
10/19/12 Through 10/18/15	02/28/14	Updated Hertz procedure for direct billing. Additional attachments provided.
10/19/12 Through 10/18/15	02/26/14	Updated Hertz procedure for direct billing.
10/19/12 Through 10/18/15	01/08/14	Updated Enterprise pricing effective January 1, 2014
10/19/12 Through 10/18/15	10/16/13	Updated contact information for Hertz.
10/19/12 Through 10/18/15	04/25/13	Buyer Update

10/19/12 Through 10/18/15	04/25/13	Removal of hourly rental from contract C110265001.
10/19/12 Through 10/18/15	10/18/12	Extension of contracts through 10/18/2015.
08/20/2010 Through 10/18/2012	08/31/12	Updated contact information for Enterprise.
08/20/2010 Through 10/18/2012	06/11/12	Updated contact information for Enterprise.
08/20/2010 Through 10/18/2012	04/30/12	Updated Enterprise pricing effective May 1, 2012.
08/20/2010 Through 10/18/2012	03/12/12	Updated Hertz pricing effective February 15, 2012.
08/20/2010 Through 10/18/2012	02/24/11	Updated Hertz contact information.
08/20/2010 Through 10/18/2012	01/01/11	Updated Enterprise pricing effective January 1, 2011.
08/20/2010 through 10/18/2012	08/31/10	Initial issuance of new statewide contract

#### <u>VEHICLE RENTAL SERVICES – STATEWIDE NOTICE</u> GENERAL CONTRACT INFORMATION

#### **Purpose:**

The contracts identified herein have been awarded to serve State of Missouri agencies, political subdivisions or governmental entities specified by the State of Missouri for vehicle rental services. The contracts are piggyback contracts off of current Western State Contracting Alliance (WSCA) contracts.

#### **Preferred Use Contracts:**

The contracts shall be considered a preferred-use contracts which means all state agencies should use the contracts for the services on contract if needed. Even though the contract is considered a preferred-use contract, there will be rare situations where an agency may waive itself from using the contract so long as such determination is supportable and in the best interest of the State. Reasons for not using the contract shall include but shall not necessarily be limited to the following: vehicle type available is not usable by the state agency; vehicle availability is not meeting state agency's needs; specific item on contract is not what the state agency legitimately needs to meets its agency's public responsibilities; cost of the item exceeds historical and/or current market pricing and it would be unduly burdensome for the agency to pay the contract price.

### State Vehicular Travel Policy (SP-12) Requirements & Trip Optimizer:

The State Vehicular Travel Policy requires employees to take the lowest cost travel option for in-state travel. Please refer to the following website to view the State Vehicular Travel Policy: <a href="https://tripoptimizer.mo.gov/">http://tripoptimizer.mo.gov/</a>.

The Trip Optimizer is a tool to help agencies determine the most cost effective mode of in state travel between state vehicles, rentals, mileage reimbursement and Amtrak. State employees simply have to enter the number of trip days and round trip miles and the most cost effective travel option is displayed. The Trip Optimizer can be found on the State Fleet Management website at: <a href="http://tripoptimizer.mo.gov/">http://tripoptimizer.mo.gov/</a>.

In the event it's more cost-effective to rent a car off this contract, then please do so.

#### **State Travel Regulations:**

All travel must be conducted in compliance with state travel regulations. Please consult this site for details:

http://www.sos.mo.gov/adrules/csr/current/1csr/1c10-11.pdf

#### **Rental Locations:**

Attached herein is a listing of Missouri rental locations for both Enterprise Rent-A-Car and The Hertz Corporation.

#### **Rental Reservations:**

#### The employee must rent the vehicle for official state use only.

Enterprise has an online reservation system with the state contract pricing built in. A link to the online reservation website is included within the Trip Optimizer or at:

http://www.enterprise.com/car\_rental/deeplinkmap.do?bid=028&refId=MOSTATE. Reservations may also be made by calling the Enterprise national reservation phone line: 1-800-RENT-A-CAR (1-800-736-8222).

Hertz has an online reservation system for the State of Missouri. Contract pricing is built in. A link to the online reservation website is included within the Trip Optimizer or can be directly accessed at: <a href="http://link.hertz.com/link.html?id=49142&LinkType=HZLK">http://link.hertz.com/link.html?id=49142&LinkType=HZLK</a>. Reservations may also be made by calling Hertz at: 1-800-654-3131.

Employees should select the appropriate department name and account name within the online reservation sight. The renter must also be 18 years old and have a valid Missouri driver's license.

#### **Employee ID/Billing ID Needed To Rent:**

Enterprise: At the time of rental the protocol will be for Enterprise to ask the state employee to provide a valid state employee identification and a current (i.e., not expired) Driver's License. As an added security feature, Enterprise representatives will also ask for a 6-digit billing number in order to verify the department the employee is with. If your agency is not aware of your billing number, please contact Josh Lambert at the number listed on the front of this notice.

#### **Customer Numbers:**

To obtain the contracted rental rate the employee should identify themselves as a State of Missouri employee and provide the names of their department and account.

#### Payment with the P-card/Central Travel Desk Card:

Use of the P-card for rentals is preferred.

Enterprise – Enterprise will continue to offer the option to the State of Missouri a "Ghost Account P Card" program. This program allows State of Missouri departments who have central travel P-cards and a central travel desk another option to the direct bill program. State of Missouri financial and or accounting contacts who wish to use the Ghost Account P-Card option will present P-Card information to Enterprise and be assigned a specific non-published customer number specific to the individual P-card. The Ghost Account number is given to the Central Travel desk coordinator. Enterprise employees do not have access to this number and will be unable to obtain any information on this account should someone walk in off the street. This Ghost Account number allows that centralized travel coordinator to use this number to make reservations and have rental charges placed to this card. Estimated charges are placed on the card at the time of rental. No charges are placed at the time of reservation. The Enterprise branch will ask each State employee for a valid Driver's License and a State ID when the rental vehicle is picked up.

<u>Hertz Corporation</u> – In order to utilize the P-Card for rentals through Hertz, a division/department must obtain a direct billing account for the specific P-Card to be used (see instructions below). Each agency will be assigned a confidential "#1 number" for booking reservations. Upon making reservations, the employee should reference their #1 number and CDPID# 1898236. This will access the correct rates for the contract. **NOTE:** If your agency does not have an approved #1 number (based on application process below), you can still access the contracted rates by providing the CDPID#, however the employee will have to pay for the rental with their own personal credit card and seek reimbursement.

#### **Direct Billing Set Up:**

In order to facilitate direct billing or to make changes to an existing direct bill account please contact the following:

Enterprise Rent-A-Car Hertz Corporation
Josh Lambert Sam Crawley
417-868-8855 (Office) 804-475-2771
417-671-1931 (Cell)

<u>Hertz Corporation</u> – Agencies should follow the directions provided on the PDF attachment entitled C110265002 – State of Missouri Applicant Program, as well as complete the first page of the Excel attachment entitled C110265002 – Hertz Credit Application. Send the application to Sue Harrision via e-mail or fax (listed on the application). This will basically give approval for reservations to be billed to the P-Card. Upon approval of the application, your agency will be assigned a confidential #1 number for booking reservations.

<u>Enterprise</u> – Agencies can access the necessary billing form for Enterprise at the following link: <u>http://oa.mo.gov/general-services/state-fleet-management/contracts/rental-vehicles/enterprise-vehicle-contract</u>

#### **Other Billing Arrangements:**

State employees may still rent a vehicle for official state use by presenting a valid, un-expired drivers license, State of Missouri ID card and either a credit card or the State Procurement Card.

#### **Visual Inspection Before and After Rental:**

State employees should visually inspect the windshield and the exterior and interior of the rental vehicle for any damage prior to departure and upon return of the vehicle. Any damage identified prior to departure should be reported to the rental location immediately.

#### **Returning Vehicles:**

All vehicles must be returned to the same location from which they were rented.

#### **Vehicle Fuel Level:**

At the time of pick-up the vehicle must be provided to the renter with a full tank of fuel. Vehicles must be returned to the rental location with a full tank of fuel.

#### **Insurance:**

The daily rental rate includes all insurance coverages. Additional coverage does not need to be purchased on any type of rental.

#### **Accident Reporting Procedures:**

A driver involved in an accident in a state vehicle or rental vehicle should contact the nearest law enforcement official. Do not make any statement concerning assumption of liability. Give only the information required by the law enforcement authorities.

Collision damage and liability coverage are included in the daily rental rate. In the event of a serious accident where there is major damage to vehicles, property or bodily injury, please contact the Office of Administration, Risk Management Section to discuss whether the accident should be reported. In all cases, capture the following basic information: Names, addresses, vehicle registration, driver license number, and phone number of the other drivers and information on any other persons involved. Obtain insurance information from the other drivers. Record facts about the vehicle, property damage and any damage to other property. Get the names and addresses of all available witnesses to the accident.

Immediately contact the Enterprise renting branch listed on the pink copy of the rental agreement given to you at the time of rental, and complete an Enterprise Accident Report form. Do not sign any statements except those required by law enforcement officials, Risk Management or Enterprise. Report the accident to your state agency and contact OA Risk Management prior to completing the l Automobile Loss Notice Form # MO300-0068. If it is deemed necessary to report the accident to OA/Risk Management forward the completed form to Risk Management within two days. Request a copy of the police report and forward it to:

Risk Management Office of Administration P.O. Box 809 Jefferson City, MO 65102.

State guidelines about accident reporting can be found at this Internet site:

http://oa.mo.gov/general-services/risk-management/liabilityauto-claims

#### **ENTERPRISE Optional Product Coverage and/or Blocks**

The following optional product coverage and/or blocks have been implemented by Enterprise within their computer system. These blocks should help reduce the amount of unnecessary charges that state agencies see on their invoices. This chart is for informational purposes to state employees only and only pertains to Enterprise.

(A <u>contractual block</u> indicates that state agencies are not allowed to purchase that item at any time. Enterprise system should not provide as an option when making reservations. A <u>billing block</u> indicates the charge cannot be billed to an agency on their invoice but a state employee can purchase the item out of pocket and expense it.)

PAI/PEC	CONTRACTUAL BLOCK – Never allowed to purchase – employees can't ask for it and it cannot be offered.	Prevents employees from purchasing accident insurance (PAI) which would pay out on accidental death, accident medical expenses, or ambulance expenses. Would also prevent employees from purchasing Personal Effects
		Coverage (PEC) if something happens to their personal belongings.
Damage Waiver	INCLUDED IN BASE RATE ON WSCA CONTRACT	Collision Damage Waiver
Liability	INCLUDED IN BASE RATE ON WSCA CONTRACT	Contract already includes up \$1,000,000 in liability coverage.
Roadside Protection	BILLING BLOCK - Cannot be billed to the agency, but employees could purchase out of pocket and then expense it.	Roadside assistance is an additional fee that would cover such things as: replacement of lost keys, lockout service, flat tire service (but wouldn't include the cost of a replacement tire), jumpstarts and fuel delivery service for up to 3 gallons of fuel.
Carefree Personal Protection (NCR Only)	DOES NOT APPLY	
National Protection Plus (National Only)	DOES NOT APPLY	
Fuel Service Option	DO NOT BLOCK	If Mo decided to block AND an employee failed to refuel as required, the agency would be charged at a 'regional' ppg instead of 'local' ppg.
GPS	BILLING BLOCK – Cannot be billed to the agency, but employees could purchase out of pocket and then expense it.	
Frequent Flyer Points (National Only )	DOES NOT APPLY	
Upsell	CONTRACTUAL BLOCK	Blocking the "Upsell" option prevents Enterprise employees from charging or offering upgrades over the reserved category. However, if the size vehicle reserved is unavailable a free upgrade to the next class will still be given to the renter at no additional charge.

# $\frac{\text{ENTERPRISE RENT-A-CAR PRICING}}{\text{C110265001}}$

				Long Term Rentals Daily Charg		
Vehicle Type	Daily (Per Day)	Weekly (Per Week)	30 days (Per Month)	31-90 days (Per Day)	91-160 days (Per Day)	161 + days (Per Day)
Sedans						_
Compact	009 \$31.30	021 \$156.51	033 \$626.05	045 \$20.36	057 \$19.35	069 \$18.7 3
Standard / Intermediate	010 \$33.20	022 \$166.00	034 \$664.01	046 \$21.52	058 \$21.11	070 \$20.3 0
Full Size	011 \$35.79	023 \$178.94	035 \$715.78	047 \$23.28	059 \$22.23	071 \$21.7 2
Passenger Vans					<u> </u>	
Mini-Van	012 \$53.72	024 \$268.62	036 \$1,074.4 8	048 \$34.51	060 \$33.50	072 \$32.4 8
12 Passenger Van	013 \$100.91	025 \$504.56	037 \$2,018.2 3	049 \$64.37	061 \$61.14	073 \$59.2 2
SUV's					-	
Sm. SUV (5 Passenger)	014 \$54.77	026 \$273.85	038 \$1,095.3 9	050 \$34.51	062 \$33.50	074 \$32.48
Lg. SUV (7-8 Passenger)	015 \$84.63	027 \$423.15	039 \$1,692.6 1	051 \$54.10	063 \$51.39	075 \$49.7 7
Green Vehicles						
Hybrid	016 \$47.37	028 \$236.85	040 \$947.40	052 \$30.82	064 \$29.27	076 \$28.3 5
Alternative Fuel	017 \$47.37	029 \$236.85	041 \$947.40	053 \$30.82	065 \$29.27	077 \$28.3 5
Pick-Ups / Cargo						
Small Pick-Up	018 \$48.89	030 \$244.46	042 \$963.40	054 \$31.47	066 \$29.94	078 \$28.9 3
Large Pick-Up	019 \$53.05	031 \$265.27	043 \$1,061.0 8	055 \$34.00	067 \$32.48	079 \$31.4 7
Cargo Van	020 \$43.07	032 \$215.33	044 \$861.33	056 \$27.41	068 \$26.14	080 \$25.3 8

#### ENTERPRISE GEOGRAPHIC SURCHARGES: U.S./PUERTO RICO/DISTRICT OF COLUMBIA

\$6.00	CALIFORNIA: Los Angeles Metro, San Diego Metro, San Francisco Metro, Oakland Metro, Sacramento Metro, Riverside Metro, San Bernardino Metro TEXAS: Midland Metro, Lubbock Metro, Austin Metro, College Station Metro, Houston Metro, Dallas/Ft Worth Metro, San Antonio Metro, Brownsville/Corpus Christi Metro
\$7.00	VERMONT: Burlington Metro, NEW YORK: Albany Metro

\$10.00	ALASKA: Fairbanks, Anchorage, Juneau
\$15.00	NEW YORK: Long Island Metro, Westchester Metro, Newark Metro
\$23.00	NEW YORK: New York City Metro

# $\frac{\textbf{HERTZ CORPORATION PRICING}}{\textbf{C110265002}}$

Long Term Rentals Daily Charge

Charge						
Vehicle Type	Daily (Per Day)	Weekly (Per Week)	30 days (Per Month)	31-90 days (Per Day)	91-160 days (Per Day)	161 + days (Per Day)
Sedans						
Compact	001 \$29.00	013 \$159.50	024 \$653.95	035 \$21.80	046 \$21.80	057 \$21.80
Standard / Intermediate	002 \$33.00	014 \$181.50	025 \$744.15	036 \$24.81	047 \$24.81	058 \$24.81
Full Size	003 \$36.00	015 \$198.00	026 \$811.80	037 \$27.06	048 \$27.06	059 \$27.06
Passenger Vans						
Mini-Van	004 \$58.00	016 \$319.00	027 \$1,307.9 0	038 \$43.60	049 \$43.60	060 \$43.60
12 Passenger Van	005 \$79.00	017 \$434.50	028 \$1,781.4 5	039 \$59.38	050 \$59.38	061 \$59.38
SUV's						
Sm. SUV (5 Passenger)  Lg. SUV (7-8	006 \$63.00	018 \$346.50	029 \$1,420.6 5 030 \$1,894.2	040 \$47.36	051 \$47.36 052	062 \$47.36 063
Passenger)	\$84.00	\$462.00	0	\$63.14	\$63.14	\$63.14
Green Vehicles	ψο 1100	Ψ102100		φοσιιι	ΨΟΟΙΙΙ	Ψοσιτί
Hy-Brid (Prius)	008 \$42.00	020 \$231.00	031 \$947.10	042 \$31.57	053 \$31.57	064 \$31.57
Hy-Brid (Camry)	009 \$44.00	N/A	N/A	N/A	N/A	N/A
Alternative Fuel	010 \$52.00	021 \$286.00	032 \$1,172.6 0	043 \$39.09	054 \$39.09	065 \$39.09
Pick-Ups / Cargo						
Small Pick-Up	011 \$84.00	022 \$462.00	033 \$1,894.2 0	044 \$63.14	055 \$63.14	066 \$63.14
Large Pick-Up	012 \$106.0 0	023 \$583.00	034 \$2,390.3 0	045 \$79.68	056 \$79.68	067 \$79.68

Hertz City or State

# **Surcharge or Differential Rates:**

\$3.00	CALIFORNIA: Burbank AP, John Wayne AP, Oakland AP, San Jose AP
\$6.00	IDAHO: Idaho Falls, Boise, Pocatello, Sun Valley; MONTANA: Missoula; WASHINGTON: Pullman, Spokane
\$8.00	WASHINGTON DC; ILLINOIS: Chicago; MASSACHUSETTS: Boston; MARYLAND: Baltimore; MICHIGAN: Detroit; PENNSYLVANIA: Philadelphia
\$10.00	IDAHO: Hailey; MONTANA: Butte; OREGON: Bend, Klamath Falls, Medford, Pendleton, Redmond, Salem AP Only (minivans, SUV's & hybrids only), Sun River; WASHINGTON: Pasco, Walla Walla, Wenatchee, Yakima
\$13.00	CALIFORNIA: San Luis Obispo

\$19.00	NEW JERSEY: Newark
\$20.00	IDAHO: Lewiston
\$29.00	NEW YORK: JFK, LGA, Manhattan

# ENTERPRISE RENT-A-CAR MISSOURI LOCATIONS

					PHONE
BRANCH NUMBER	ADDRESS	CITY	ST	ZIP	NUMBER
0404 4555-	0504 Cradicala Bood	Λ <b>f</b> ft α : α	MO	63123-	(24.4) 457 0700
012A Affton	8501 Gradvois Road	Affton	MO	4603 63010-	(314) 457-8706
0128 Arnold	3932 Jeffco Blvd	Arnold	МО	4212	(636) 461-1469
0.207	000200.000	7		65605-	(666) 101 1166
519D Aurora	1411 South Elliott	Aurora	MO	2103	(417) 678-6123
				63011-	,
0184 R. Gate Dodge	15502 Manchester Road	Ballwin	MO	3002	(636) 227-9580
0576 Adams Ford	800 Quick Trip Way	Belton	МО	64012- 4658	(816) 348-7816
0370 Adams Ford	800 Quick Trip Way	Deiton	IVIO	64012-	(010) 340-7010
05A4 Benton	305 E. North Ave.	Belton	МО	2014	(816) 348-7805
				63134-	
0110 St. Louis Airport	9305 Natural Bridge Rd	Berkeley	MO	3144	(314) 427-7757
0500 DI	705 N. 7 I.E. I			64014-	(0.4.0), 0.0.4, 4.0.40
0523 Blue Springs	725 N. 7 Highway	Blue Springs	MO	2426 65616-	(816) 224-4949
519H Branson Downtown	1029 1/2 West State Highway 76	Branson	МО	9426	(417) 336-2000
51311 Brailson Downtown	1029 1/2 West State Highway 70	Dianson	IVIO	63044-	(417) 330-2000
0138 Bridgeton	11541 Saint Charles Rock Road	Bridgeton	МО	2726	(314) 209-0422
				63044-	
0191 Feld	11200 St Charles Road Road	Bridgeton	MO	2719	(314) 344-3333
0474 Truck NIW Ind	4.0C NIM/ In directived Count	Dridanton	МО	63044-	(24.4) 720 0050
01Z1 Truck NW Ind	186 NW Industrial Court	Bridgeton	IVIO	1276 63701-	(314) 739-0959
0120 Cape Girardeau	2008 N Kingshighway	Cape Girardeau	МО	2128	(573) 339-7800
				63701-	(0.0) 000 1000
0125 Cape Remarketing	2008 N. Kingshighway St.	Cape Girardeau	MO	2128	(573) 334-7469
				63005-	()
0141 Spirit of St Louis	18281 Edison Ave	Chesterfield	MO	3714	(636) 519-9080
0139 Clayton Downtown	7730 Bonhomme Avenue	Clayton	МО	63105- 1909	(314) 862-4486
0133 Clayton Downtown	7730 Bonnonnne Avende	Clayton	IVIO	63105-	(314) 002-4400
01KA Ritz Carlton	100 Carondelet Plaza	Clayton	МО	3434	(314) 863-1129
				65202-	
5194 Columbia North	705 A Vandiver	Columbia	MO	3706	(573) 442-0555
540D Columbia Dougland	140 N. Drovidones Dd	Calumbia	MO	65203-	(F72) 2FC 0002
519R Columbia - Downtown	112 N. Providence Rd.	Columbia	MO	4186 65201-	(573) 256-8000
519U Columbia Airport	11300 S. Airport Dr.	Columbia	МО	7609	(573) 442-3254
0132 Plaza Motors	11830 Olive Blvd.	Creve Coeur	MO	63141-	(314) 567-1307

					PHONE
BRANCH NUMBER	ADDRESS	CITY	ST	<b>ZIP</b> 6718	NUMBER
0155 Weber Chevrolet	12015 Olive Blvd.	Creve Coeur	МО	63141- 6721	(314) 432-1607
0133 Weber Chevrolet	12013 Olive Bivd.	Creve Coeur	IVIO	63141-	(314) 432-1007
0165 WP Lou Fusz	10323 Old Olive Street Rd	Creve Coeur	МО	5921	(314) 994-3991
0.00 11. 200. 001	10020 014 01170 011001 114	Crove Coour		63841-	(011) 001 0001
0177 Dexter	905 N One Mile Road	Dexter	MO	1037	(573) 624-1700
				63011-	,
0112 Ellisville	15479 Manchester	Ellisville	MO	4634	(636) 391-5100
0136 Moore Cadillac	15950 Manchester Road	Ellisville	MO	63011	(636) 207-7949
				63011-	
0189 Bommarito Olds	15700 Manchester Road	Ellisville	MO	2206	(636) 594-1908
0400 Marana Januara	44440 Manaharatan Barat	FII:		63011-	(000) 000 0700
0190 Moore Jaguar	14116 Manchester Road	Ellisville	MO	4523 63025-	(636) 230-3722
0181 Eureka	76 Hill Top Village Center	Eureka	МО	1189	(636) 938-4058
UTOT EUTERA	76 Filli Top Village Ceriter	Euleka	IVIO	63640-	(573) 747-1447
0163 Farmington	202 W Karsch Blvd	Farmington	МО	2105	(373) 747-1447
	202 11 1010011 2110	r arrinington		63026-	
0157 Fenton	1121 Garvois Road	Fenton	МО	4504	(636) 349-2217
				63026-	
01Z2 Truck Fenton	101 Fabick Drive	Fenton	MO	2931	(636) 343-4440
				63136-	
0147 Ferguson	10638 New Halls Ferry Road	Ferguson	MO	4429	(314) 868-4077
2424 = -4	005 O T			63028-	(222) 224 4272
0124 Festus	635 S. Truman Blvd.	Festus	MO	2234	(636) 931-1976
0137 Florissant	1090 N Highway 67	Florissant	МО	63031- 4720	(314) 831-9555
0137 FIOTISSAIIL	1090 N Highway 07	FIUIISSAIIL	IVIO	63031-	(314) 631-9333
0194 Londoff	1375 Dunn Road	Florissant	МО	8117	(314) 838-9797
			- 10	64118-	(5) 555 5151
0505 Kansas City North	7507 N. Oak TRFY	Gladstone	MO	1758	(816) 436-6900
				64118-	
05A6 Van Chevrolet	100 NW Vivion Rd.	Gladstone	MO	4539	(816) 453-4778
				64030-	(-,-) ,,
0526 Grandview	1512 Main St.	Grandview	МО	2539	(816) 765-4404
0524 Harrisonvilla	2502 Controll	Horrigonyilla	N40	64701-	(016) 200 6007
0531 Harrisonville	2502 Cantrell	Harrisonville	MO	0445 63042-	(816) 380-6807
0114 Hazelwood	623 Dunn Road	Hazelwood	МО	1725	(314) 895-9904
OTT TIMEOTOGG	SEO DUINI NOUG	i iuzoiwoou	1010	63042-	(014) 000 0004
0151 Bhelmann	820 Mc Donnell Blvd	Hazelwood	МО	2306	(314) 895-2650
0158 Sapaugh Motors	1507 Mc Nutt Road	Herculaneum	МО	63048-	(636) 937-8888

					PHONE
BRANCH NUMBER	ADDRESS	CITY	ST	ZIP	NUMBER
				0667	
0504 Indopendence	3850 South Noland Road	Independence	МО	64055- 3345	(916) 926 2200
0504 Independence	3630 South Notariu Roau	maepenaence	IVIO	64055-	(816) 836-3200
0534 N Independence	1604 S. Noland Road	Independence	МО	1310	(816) 461-1461
000+14 independence	1004 C. Holana Road	macpenacrice	1010	64055-	(010) 401 1401
0567 Broome Olds	11911 E. US Highway 40	Independence	МО	6018	(816) 358-6204
0573 Independence Lincoln-	J ,	,		64055-	,
Mercury	3225 S. Noland Rd.	Independence	MO	1317	(816) 461-4733
				64055-	
0580 Noland Road	2860 S. Noland Rd.	Independence	MO	1330	(816) 252-2249
		. "		65109-	(570) 005 0000
5196 Jefferson City	1419 Missouri Boulevard	Jefferson City	MO	1727	(573) 635-9000
F10T Jofferson City Kohoo Ford	814 Southwest Blvd.	Jofforson City	МО	65109- 2658	(572) 902 2000
519T Jefferson City-Kehoe Ford	814 Southwest blvd.	Jefferson City	IVIO	64804-	(573) 893-2889
5195 Joplin South	1121 East 15th Street	Joplin	МО	0810	(417) 782-4443
o 100 copiiii oculii	1121 Edot 10th Officet	ООРШТ	1010	64801-	(417) 702 4440
519P Joplin North	2008 E. 7th	Joplin	МО	1876	(417) 626-8309
•				64106-	
0503 Kansas City Downtown	600 Grand Avenue	Kansas City	MO	1498	(816) 842-4700
				64114-	
0522 Watts Mill	1146 West 103rd Street	Kansas City	MO	4502	(816) 942-2322
0504 Breakside	4.440 Fast 60ad 6thast	Vanaga Oitu		64110-	(040) 444 0040
0524 Brookside	1410 East 63rd Street	Kansas City	MO	3530 64111-	(816) 444-8940
0533 Midtown Plaza	3543 Main	Kansas City	МО	1883	(816) 931-1208
0333 WIGIOWITT IAZA	JOHO Main	rtansas Oity	IVIO	64116-	(010) 331 1200
0535 North Kansas City	4103 North Oak Trafficway	Kansas City	МО	4535	(816) 452-2020
	,	Í		64116-	
0540 Executive Airport	10 Richards Rd.	Kansas City	MO	4253	(816) 842-4700
				64111-	
0545 Major Cadillac	3200 Main	Kansas City	MO	1903	(816) 777-3327
0547 Bob Sight	13901 Washington Street	Kansas City	MO	64145	(913) 782-6868
0540 Comparison Name	OOSO NIM Decisio Micro Del		N 4 0	64153-	(040) 004 5044
0548 Superior North	9350 NW Prairie View Rd.	Kansas City	MO	1858	(816) 801-5914
0575 Hendricks	9400 Troost Ave.	Kansas City	МО	64131- 3056	(816) 941-2500
0010 Heliulions	OTOO HOOSE AVE.	ransas Oity	IVIO	64153-	(010) 041-2000
05A1 Kansas City	969 Tel Aviv Ave.	Kansas City	МО	2031	(816) 464-2500
				64114-	(,
05A5 Carstar Wornall	8200 Wornall Rd.	Kansas City	MO	5808	(816) 237-1244
519K Kirksville	2611 S. Franklin St.	Kirksville	МО	63501-	(660) 665-3396

					PHONE
BRANCH NUMBER	ADDRESS	CITY	ST	ZIP	NUMBER
				6508	
04.40 Kinkaya a d	11105 Manchastar Dand	Minlaura a al	N40	63122-	(24.4) 005 5520
0146 Kirkwood	11135 Manchester Road	Kirkwood	MO	1253 63124-	(314) 965-5530
0101 Sales Branch	8844 Ladue Road	Ladue	МО	2087	(314) 863-6886
OTOT Sales Branch	6644 Laude Road	Ladue	IVIO	65536-	(314) 603-6666
519C Lebanon	601 A North Jefferson	Lebanon	МО	2798	(417) 533-7368
0100 Lebanon	OUT A TAGILIT GENEROOF	Lebanon	1010	64063-	(417) 000 7000
0517 Lees Summit	1025 SW Blue Parkway	Lees Summit	МО	2101	(816) 246-8185
	TO TO THE PROPERTY OF THE PROP		10	64068-	(0.0) = 10 0.00
0527 Liberty	421 North 291 Highway	Liberty	МО	1043	(816) 792-1444
•	3 ,	63143		63143-	,
0174 Maplewood	7226 Manchester Road	Maplewood	MO	2400	(314) 647-2730
				64116-	
0558 Jack Miller	3100 Burlington St.	North Kansas City	MO	5104	(816) 842-2000
				63366-	
0135 O Fallon	507 S Main St	O Fallon	MO	2534	(636) 240-8886
				63775-	
0182 Perryville	1795 S Perryville Blvd	Perryville	MO	6157	(573) 547-1411
				64151-	
0542 Platte Woods	7515 Prairie View Road	Platte Woods	MO	1545	(816) 746-4000
		5 . 5. "		63901-	(573) 686-4777
0121 Poplar Bluff	1115 Three Rivers Blvd	Poplar Bluff	MO	3071	
0500 D 1	0700 F. 0(a) a Day (a 050	Do to		64133-	(040) 050 0404
0508 Raytown	9720 E. State Route 350	Raytown	MO	6515	(816) 358-0404
F10A Belle	1501 Pichon Avonus	Rolla	МО	65401- 2154	(572) 244 0046
519A Rolla	1501 Bishop Avenue	Rolla	IVIO	63303-	(573) 341-9946
0108 St. Charles	3725 Veterans Memorial Pkwy	Saint Charles	МО	3105	(636) 946-3010
0100 St. Chanes	3723 Veteraris Memoriai i kwy	Saint Chanes	IVIO	64506-	(030) 940-3010
0509 St. Joseph	210 N. Belt HWY	Saint Joseph	МО	3411	(816) 233-9999
	Zio ili Boli ilivi	Cami Goodhii	10	63109-	(0.10) 200 0000
0102 Kingshighway	4927 South Kingshighway	Saint Louis	МО	2972	(314) 832-8800
<u> </u>	io a countries generally			63108-	(0.1) 00= 0000
0104 St. Louis Midtown	3925A Lindell Blvd	Saint Louis	МО	3203	(314) 534-4440
				63011-	,
0105 Manchester	14374 Manchester Road	Saint Louis	MO	4047	(636) 227-5856
				63136-	,
0106 Dellwood	9803 West Florissant	Saint Louis	MO	1481	(314) 524-7700
				63123-	
0107 South County	5718 South Lendbergh	Saint Louis	MO	6959	(314) 842-6220
				63126-	
0115 Crestwood	9933 Watson Road	Saint Louis	MO	1826	(314) 965-5900

					PHONE
BRANCH NUMBER	ADDRESS	CITY	ST	ZIP	NUMBER
	40504 B			63132-	(0.4.4) 400 0000
0116 Westport	10501 Page	Saint Louis	MO	1003 63141-	(314) 423-2902
0119 Creve Coeur	11931 Olive Blvd.	Saint Louis	МО	6721	(314) 569-3200
0119 Cleve Coedi	11931 Olive blvd.	Saint Louis	IVIO	63011-	(314) 309-3200
0127 ELCO Chevrolet	15110 Manchester Road	Saint Louis	МО	4628	(636) 391-7022
			1110	63125-	(655) 55 1 5==
0134 Lemay	3701 Lehay Ferry Road	Saint Louis	MO	4507	(314) 894-4400
				63102-	
0142 Downtown St Louis	226 N 4th Street, Downtown	Saint Louis	MO	1902	(314) 436-7100
0440 D	0000 0 0 1 1 1 1 1			63144-	(0.4.4) 0.4.0 4.0.0
0143 Brentwood	2229 S. Brentwood Blvd	Saint Louis	MO	1832	(314) 918-133
0178 WP Dodge	10964 Page Ave	Saint Louis	МО	63132- 1003	(314) 423-2902
OTTO WE Douge	10904 Fage Ave	Saint Louis	IVIO	63139-	(314) 423-2902
0186 Fyler & S. King	3260 South Kingshighway Blvd	Saint Louis	МО	1114	(314) 752-5852
o coo con occurrency			1110	63146-	(61.7/102.0002
0187 Plaza Body Shop	11820 Lackland Road	Saint Louis	MO	4206	(314) 997-6559
				63101-	
0193 Renaissance	800 Washington Ave	Saint Louis	MO	1202	(314) 588-0303
04707 1.5	101115			63132-	(0.4.4) 400 0007
01Z3 Truck Page	10144 Page Ave	Saint Louis	MO	1436	(314) 426-2637
519E Fort Wood	208 Old Rt. 66	Saint Robert	МО	65584- 3726	(573) 336-7355
319L 1 OIL WOOd	200 Old 1(t. 00	Saint Robert	IVIO	65301-	(373) 330-7333
0529 Sedalia	2409 West Broadway	Sedalia	МО	2537	(660) 827-3575
	,			63801-	(573) 471-7300
0123 Sikeston	1020 Linn	Sikeston	MO	2223	, ,
				65807-	
5191 Springfield South	3220 S. Campbell Ave.	Springfield	MO	4913	(417) 886-6640
E402 Comingsfield North	207 F. Kaarray Ct	Corionational	MO	65803-	(447) 000 0000
5193 Springfield North	207 E. Kearney St.	Springfield	MO	3015 65807-	(417) 866-0300
5198 Springfield Reliable Chevrolet	3655 South Campbell	Springfield	МО	5201	(417) 882-2088
O 100 Optinigheid (Cellable Offevrolet	occo courr campson	Opringiloid	1010	65804-	(417) 002 2000
519J Springfield Friendly Ford	3241 S. Glenstone Ave.	Springfield	МО	4405	(417) 889-2280
				65804-	
519L Springfield - Thompsons	1555 E. Independence St.	Springfield	MO	3739	(417) 877-7909
				65807-	(447) 222 247
519Q Springfield Central	1122 W. Sunshine St.	Springfield	MO	2448	(417) 832-9470
510S Springfield Airport	5000 W Kaarnay Sto 9	Springfield	МО	65803- 2060	(417) 862-0753
519S Springfield Airport 016A St. Peters Chero	5000 W. Kearney, Ste. 8 4316 N Service Road	St Peters		63376-	(636) 936-3669
UTOA St. Peters Chero	43 TO IN Service KOad	St Peters	MO	033/0-	(030) 930-3009

BRANCH NUMBER	ADDRESS	CITY	ST	ZIP	PHONE NUMBER
				3942	
0140 St. Peters	310 Main St	St. Peters	МО	63376- 3912	(636) 397-3808
0173 Sullivan			МО	63080- 1235	(573) 860-8800
		Troy	МО	63379- 2715	(636) 528-1424
0530 Warrensburg 115 E. Young Ave. Warrensbu		Warrensburg	МО	64093- 1215	(660) 429-3222
0156 Washington	2004 Phoenix Center	Washington	МО	63090- 5544	(636) 390-0051
0154 Wentzville	1580 S Service Rd, Hwy 70	Wentzville	МО	63385- 4447	(636) 327-3009
519W West Plains	3280 N. Hwy US 63	West Plains	MO	65775-	(417) 256-2710

# HERTZ CORPORATON MISSOURI LOCATIONS

City	<b>Location Name</b>	Street Address	Zip	Phone	Hours Of Operation
ARNOLD	ARNOLD HLE	1769 JEFFCO BLVD	63010	636-282- 0072	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
BALLWIN	BALLWIN HLE	14738 MANCHESTER RD	63021	636-527- 8298	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
BOONVILLE	FLOYD'S CARSTAR HLE	16825 HIGHWAY 135	65233	660-882- 5950	MO-FR 0800-1700, SA-SU CLOSED
BRANSON	BRANSON HLE	415 STATE HIGHWAY 265	65616	417-334- 4808	MO-FR 0800-1800, SA 0830-1730, SU 1130-1730
BROOKFIELD	CARSTAR SMITH MOTORS HLE	444 MYERS ST	64628	660-258- 5005	MO-FR 0800-1700, SA-SU CLOSED
CAMERON	CARSTAR CAMERON HLE	921 W GRAND AVE	64429	816-632- 5788	MO-FR 0800-1700, SA-SU CLOSED
CAPE GIRARDEAU	KINGSHIGHWAY HLE	879 N KINGSHIGHWA Y	63703	573-339- 7250	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
COLUMBIA	HOLIDAY INN EXEC CTR HLE	2200 I-70 DRIVE S.W.	65203	573-442- 9933	MO, TU, TH, & FR 0800-1200, WE, SA & SU CLOSED
CRESTWOOD	CRESTWOOD HLE	9876 WATSON ROAD	63126	314-821- 0474	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
EUREKA	EUREKA AUTO COL HLE	1023 W 5TH ST	63025	636-938- 5700	MO-FR 0800-1730, SA-SU CLOSED
GLADSTONE	GLADSTONE HLE	7321 N. OAK TRAFFIC WAY	64118	816-420- 0123	MO-FR 0700-1730, SA 0900-1200, SU CLOSED
INDEPENDEN CE	INDEPENDENCE HLE	3801 S NOLAND ROAD	64055	816-252- 1379	MO-FR 0700-1730, SA 0800-1200, SU CLOSED
JEFFERSON CITY	JEFFERSON CY MEM AP HLE	500 AIRPORT ROAD	65101	573-761- 3535	MO-TU 0700-0900, WE-FR 0700-1400, SA-SU CLOSED, OUTSIDE CURRENT HOURS BY APPT, CALL COLUMBIA A/P AND SPEAK W/ GM DAWN FOX
KANSAS CITY	A&B CARSTAR PLAZA HLE	4200 MAIN ST	64111	816-753- 4038	MO-WE 0800-1700, TH-SU CLOSED
KANSAS CITY	A&B CARSTAR WORNALL HLE	8200 WORNALL RD	64114	816-333- 6537	MO-FR 0800-1700, SA-SU CLOSED
KANSAS CITY	WESTIN CROWN CENTER HLE	1 E PERSHING ROAD	64108	816-474- 4970	MO-FR 0700-1800, SA 0800-1200, SU CLOSED
LEE'S SUMMIT	LEE'S SUMMIT HLE	711 SW OLDHAM PKWY	64081	816-347- 0997	MO-FR 0700-1730, SA 0900-1200, SU CLOSED
LIBERTY	WICKLUNDS CARSTAR HLE	941 SUTTON PLACE	64068	816-415- 3620	MO-FR 0730-1730, SA-SU CLOSED
MARYVILLE	PITZENBERGER B/S HLE	2711 S	64468	660-582-	MO-FR 0800-1700, SA-SU CLOSED

		MULBERRY		4599	
City	Location Name	Street Address	Zip	Phone	Hours Of Operation
MEXICO	RANDY'S AUTOBODY HLE	4570 FRIENDSHIP DRIVE	65265	573-581- 7697	MO-FR 0800-1700, SA-SU CLOSED
NORTHMOOR	A&B CARSTAR RVRSIDE HLE	2250 NORTHWEST VIVION RD	64150	816-746- 4293	MO-FR 0800-1730, SA-SU CLOSED
O'FALLON	O'FALLON SOUTH HLE	1120 TECHNOLOGY DRIVE	63368	636-300- 0902	MO-FR 0700-1800, SA 0900-1200, SU CLOSED
OSAGE BEACH	STONE CREST MALL HLE	3797 HIGHWAY 54	65065	573-365- 2262	MO & WE-FR 0900-1500, TU & SA-SU CLOSED
OVERLAND	OVERLAND HLE	10250 PAGE AVENUE	63114	314-426- 2585	MO-FR 0700-1800, SA 0900-1200, SU CLOSED
RAYTOWN	CARSTAR RAYTOWN	8906 E 69TH ST	64133	816-347- 0997	MO-FR 0800-1700, SA-SU CLOSED
ST JOSEPH	ST. JOSEPH HLE	2608 NORTH BELT HIGHWAY	64506	816-671- 0266	MO-FR 0700-1800, SA 0900-1200, SU CLOSED
ST LOUIS	GREEN PARK HLE	5706 S LINDBERGH BLVD	63123	314-843- 6570	MO-FR 0730-1800, SA 0900-1200, SU CLOSED
ST LOUIS	SINCLAIR FORD	7500 SOUTH LINDBERGH	63125	314-892- 2600	MO-FR 0700-1800, SA-SU CLOSED
ST PETERS	BELL & OSBORN AUTOBODY	107 N GATTY DR	63376	636-278- 6700	MO-FR 0800-1800, SA-SU CLOSED
ST. LOUIS	RENAISSANCE HOTEL HLE	800 WASHINGTON AVE	63101	314-588- 0967	MO-FR 0800-1800, SA-SU 1030-1300
ST. PETERS	ST PETERS HLE	8016 VETERAN'S MEM PKWY	63376	636-379- 4670	MO-FR 0800-1800, SA 0900-1200, SU CLOSED
ST. ROBERT	ST. ROBERT HLE	380 ST. ROBERT OUTER RD.	65584	573-336- 0123	MO-FR 0730-1530, SA 0730-1030, SU CLOSED

# State of Missouri Office of Administration Division of Purchasing and Materials Management Contract Performance Report

Please take a moment to let us know how this contract award has measured up to your expectations. If reporting on more than one contractor or product, please make copies as needed. This office will use the information to improve products and services available to state agency users. **Comments should include those of the product's end user.** Contract No.: \_ Contractor: Describe Product Purchased (include Item No's., if available): **Rating Scale:** 5 = Excellent, 4 = Good, 3 = Average, 2 = Poor, 1 = Fails to meet expectations **Product Rating** Rate 1-5, 5 best Product meets your needs Product meets contract specifications Pricing **Contractor Rating** Rate 1-5, 5 best Timeliness of delivery Responsiveness to inquiries Employee courtesy Problem resolution Recall notices handled effectively Comments: \_\_\_\_\_ Prepared by: \_\_\_\_\_ Title: \_\_\_\_ Agency: \_\_\_\_

Please detach or photocopy this form & return by FAX to 573/526-9816, or mail to:

Address:

Date: Phone: Email:

Office of Administration
Division of Purchasing and Materials Management
301 West High Street, RM 630
PO Box 809
Jefferson City, Missouri 65102
You may also e-mail form to the buyer as an attachment at

teri.schulte@oa.mo.gov