# **FISCAL YEAR 2020** BUDGET REQUEST GOVERNOR'S RECOMMENDATIONS



Department of Insurance, Financial Institutions & Professional Registration

Michael L. Parson Governor Chlora Lindley-Myers Director

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# Missouri Department of Insurance, Financial Institutions and Professional Registration FY 2020 Budget Request

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# Missouri Department of Insurance, Financial Institutions and Professional Registration FY 2020 Budget Request

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# DEP Department of Insurance, Financial Institutions & Professional Registration

The Department of Insurance, Financial Institutions and Professional Registration (DIFP) protects Missouri consumers through our oversight of the insurance industry, banks, credit unions, various professional licensees and various utilities operating in the state. DIFP's strategic priority is to educate and advocate for Missourians as well as regulate fairly and impartially the industries and professionals under our purview. DIFP is organized into the director's office and nine divisions:

#### **INSURANCE CONSUMER AFFAIRS DIVISION**

- Acts as a liaison between the consumer and the insurance industry by receiving complaints against insurance companies, insurance producers (agents) and other licensees.
- Investigates complaints to ensure consumers are being treated fairly under the law.
- Conducts education and outreach to Missouri consumers about insurance topics.

#### **INSURANCE MARKET REGULATION DIVISION**

- Reviews insurance policy forms and materials to ensure compliance with Missouri laws and regulations.
- Conducts market analysis and market conduct examinations of insurance companies to protect policy holders and ensure laws are followed.
- Monitors Missouri's insurance market through the collection and compilation of industry financial and claim data.

#### **INSURANCE COMPANY REGULATION DIVISION**

- Monitors and analyzes the financial solvency of insurance companies licensed in Missouri to ensure consumer claims can be paid.
- Licenses and regulates captive insurance companies, authorized reinsurance companies and other insurance-related entities.
- Reviews all premium tax, surplus lines tax and captive premium tax filings.

#### **ADMINISTRATION DIVISION**

- Provides general operational support within DIFP including preparation of DIFP's annual budget, fiscal management of state insurance funds and federal grants, oversight of human resources and information technology coordination.
- Licenses insurance producers (agents and agencies) operating within Missouri as well as licenses and registers various other insurance-related entities.
- Oversees the CLAIM program, which provides free counseling for Missouri Medicare recipients and their caregivers.

#### **DIVISION OF CREDIT UNIONS**

- Examines and oversees Missouri's 99 state-chartered credit unions.
- Responds to consumer complaints concerning credit union services or operations.

#### **DIVISION OF FINANCE**

- Examines and oversees Missouri's 244 state-chartered banks, non-deposit trust companies and savings and loan associations to ensure their safety and soundness so consumers' deposits are safe and the public is confident in Missouri's financial system.
- Licenses and regulates consumer credit companies, credit services organizations, money order companies, mortgage broker companies and mortgage loan originators.

#### **DIVISION OF PROFESSIONAL REGISTRATION**

- Supports 41 professional licensing boards and commissions in licensing and regulating the activities of Missouri professionals.
- The boards and commissions process applications, administer examinations and, when warranted, conduct investigations into possible professional misconduct and may take disciplinary action against the practitioner.

#### **PUBLIC SERVICE COMMISSION**

 Independently governed commission that regulates investor-owned electric, natural gas, steam, water and sewer utilities in Missouri.

#### **OFFICE OF PUBLIC COUNSEL**

 Represents the public and the interests of utility customers in proceedings before the Missouri Public Service Commission.



# **MISSOURI** Department of Insurance, Financial Institutions and Professional Registration



2019 Version 2.0

ASPIRATION			ans as well as regulate f Inions, and professiona	
THEMES	Provide help and educate consumers so they are better informed problem solvers	Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public	Develop our team, reward great performance, and retain top talent	Innovate to make it easier to connect and work with us
INITIATIVES KEY: Ongoing 2019 2020	<ul> <li>Increase consumer awareness through multiple communications channels (e.g., social media, informational publications, PSAs, advertising, etc.)</li> <li>Increase face-to-face engagements with consumers</li> <li>Focus attention on the citizen experience by embracing our core values, maintaining our accountability, and seeking consumer feedback.</li> <li>Propose legislative changes to increase consumer protection and reduce barriers</li> <li>Simplify our language and consumer communications</li> </ul>	<ul> <li>Improve communication regarding our regulatory processes and decision making.</li> <li>Use technology to increase DIFP efficiency, transparency, and accountability</li> <li>Conduct timely investigations of complaints of unfair or unlawful practices and determine the underlying causes; work with regulated entities to implement corrective actions</li> <li>Leverage analytics to proactively review submitted information</li> <li>Adopt uniform regulatory protocols and use a risk assessment approach for emerging issues</li> </ul>	<ul> <li>Provide timely and consistent information to DIFP staff at all levels and encourage feedback to increase engagement.</li> <li>Develop new onboarding program</li> <li>Develop continuing education and mentoring programs, and promote earning of designations</li> <li>Support active membership in professional societies and organizations</li> <li>Establish a career ladder for all positions, which allow for advancement in appropriate ways (e.g. management track vs. subject matter expert).</li> </ul>	<ul> <li>Use technology to facilitate interaction with DIFP; encourage regulated entities to modernize their processes</li> <li>Examine fiscal-related areas and essential functions to determine where we can leverage our expertise, resources and technology.</li> <li>Encourage industry to experiment within the current regulatory framework (e.g., speed to market initiatives, use of artificial intelligence, increasing use of technology, cyber security assessments)</li> <li>Strengthen channels for regular feedback from regulated entities</li> <li>Maintain our statutorily required functions of identifying and prioritizing at-risk entities; ensure that national accreditation requirements are adhered to.</li> </ul>

# Department strategic overview: FY20 Budget

DEPARTMENT:	Department of Insurance, Financial Institutions and Professional Registration
DIRECTOR:	Chlora Lindley-Myers
DEPARTMENT	
ASPIRATION:	We will educate and advocate for Missourians as well as regulate fairly and impartially insurance entities, banks, credit unions, and professional licenses.
	Department Credit Unions, Finance and Insurance examination processes re-accredited by national examination oversight organizations
	Accreditation ensures Missouri consumers are being protected and department exams are being conducted efficiently for regulated industries
	\$16.8 million returned to consumers in 2017
	• Because the efforts of the department's Consumer Affairs Division and Market Conduct Section, Missouri consumers received an additional \$16.8 million from their insurance companies in 2017 and over \$8 million in the first half of 2018
	Enhanced Nurse Licensure Compact (ENLC) implemented
	• Licensees that hold an active multistate license in one of the compact states can now also practice in Missouri and 28 other states without obtaining an additional license
	The eNLC benefits nurses with increased practice mobility and benefits patients with increased access to nursing care
	Department leaders involved in insurance regulation nationally
	• The department continues to play a key role in the U.S. system of state-based insurance regulation by maintaining leadership roles on multiple committees for the
	National Association of Insurance Commissioners (NAIC) Department hosted Health Insurer Roundtable
	Because of the number of issues impacting our health insurance market, the department wants to increase the level of communication and collaboration between     backth insurance and requisters
	<ul> <li>health insurers and regulators</li> <li>The goal is to provide the best options and solutions for Missouri consumers</li> </ul>
HIGHLIGHTS	Department's Division of Professional Registration saves professional licensees over \$11 million since 2009
FROM FY18-FY19	<ul> <li>Professional Registration reduced or held constant almost all of its professional renewal fees in 2018 by continuing efficiency processes, consolidating duplicative</li> </ul>
FROM F110-F115	activities, and reducing operating expenses.
	Better Government
	Continue to improve our accessibility to Missourians by revising and simplifying our public facing communications
	• Use technology to facilitate interaction with the department (e.g., consumer chat); encourage regulated entities to modernize their processes (e.g., complete online
	application processes)
	Use emerging technologies to increase department efficiency, transparency, and accountability
	Workforce Development (our team)
	<ul> <li>Develop our team through education and mentoring programs, and promoting earning of designations</li> </ul>
	Create specific career tracts which allow for advancement in appropriate ways (e.g., management track vs. subject matter expert)
	Workforce Development (Missouri)
FY20 PRIORITIES	• Work to strengthen and grow small, community banks. Since 1990, the number of banks in the United States with assets under \$100 million has dropped 87%
	• Continue to support and increase license reciprocity, allowing department licensing authorities to grant a Missouri license to an applicant that holds a valid license in
	another state
	• Establish a regular Director's Summit, along with separate events for Insurance, Financial Institutions and groups represented by Professional Registration
	• Encourage industry to experiment within the current regulatory framework (e.g., speed to market initiatives, use of artificial intelligence, increasing use of technology,
	cyber security assessments)
	Propose legislative changes to increase consumer protection and reduce barriers
FY21 PREVIEW	Continue to define and encourage skill sets needed for our workforce today and in the future
1	

# Missouri Department of Insurance, Financial Institutions and Professional Registration

State Auditor's Reports, Oversight Evaluations and Missouri Sunset Act Reports within the last three years

	Type of	Date	
Program or Division Name	Report	Issued	Website Link
Department of Insurance, Financial Institutions, and Professional			
Registration - Insurance	Audit	05/2016	http://app.auditor.mo.gov/Repository/Press/2016026405770.pdf
Department of Insurance, Financial Institutions, and Professional			
Registration - State Board of Registration for the Healing Arts	Audit	12/2015	http://app.auditor.mo.gov/Repository/Press/2015124906406.pdf
Department of Insurance, Financial Institutions, and Professional			
Registration - Board of Registration of Therapeutic Massage	Audit	12/2015	http://app.auditor.mo.gov/Repository/Press/2015118284761.pdf
Public Service Commission	Audit	12/2015	http://app.auditor.mo.gov/AuditReports/CitzSummary.aspx?id=437
Department of Insurance, Financial Institutions, and Professional			
Registration - Missouri Dental Board	Audit	11/2015	http://app.auditor.mo.gov/Repository/Press/2015110664236.pdf
Office of the Public Counsel	Audit	08/2015	http://app.auditor.mo.gov/Repository/Press/2015061953857.pdf

					DECISION ITEM 1 OF	8				
Department of	Insurance, Finan	cial Institut	ions and Pro		stration B	udget Unit	Various			
Cost to Contir	ue FY2019 Pay Pl	an	D	01# 0000013						
1. AMOUNT C	FREQUEST									
	FY 20	20 Budget	Request			FY 2020	Governor's I	Recommend	ation	
		Federal	Other	Total E		GR	Federal	Other	Total E	
PS	0	0	210,360	210,360	PS	5,770	0	282,233	288,003	
EE	0	0	0	0	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	0	
Total	0	0	210,360	210,360	Total	5,770	0	282,233	288,003	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	64,097	64,097	Est. Fringe	1,758	0	85,996	87,755	
Note: Fringes	budgeted in House	Bill 5 excep			Note: Fringes		Touse Bill 5 ex			
budgeted direc	tly to MoDOT, High	way Patrol,	and Conserv	ation.	budgeted direc	tly to MoDOT	, Highway Pa	trol, and Cons	servation.	
Other Funds: V	arious Department	Funds			Other Funds: \	/arious Depar	rtment Funds			
2. THIS REQU	EST CAN BE CAT	EGORIZED	AS:							
Fe Gl	ew Legislation ederal Mandate R Pick-Up ay Plan			Prog	Program ram Expansion æ Request r	- -	X C	Fund Switch Cost to Contin Equipment Re		
3. WHY IS TH	•			PLANATION FOR	R ITEMS CHECKED IN	#2. INCLUD	E THE FEDE	RAL OR STA	TE STATUTORY	OR
					ase for employees maki hs were unfunded, but t					ng

#### NEW DECISION ITEM

RANK: 1

OF 8

Department of Insurance, Financial Institutions and Professional Registration

Budget Unit Various

Cost to Continue FY2019 Pay Plan DI# 0000013

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

The appropriated amount for the Fiscal Year 2019 pay plan was based on a \$700 pay increase for employees making under \$70,000 and a 1% pay increase for employees making over \$70,000 beginning January 1, 2019. The Fiscal Year 2020 requested amount is equivalent to the remaining six months in order to provide the core funding necessary for a full fiscal year.

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.

Budget Object Class/Job Class	Dept Req GR DOLLARS	Dept Req GR FTE	Dept Req FED DOLLARS	Dept Req FED FTE	Dept Req OTHER DOLLARS	Dept Req OTHER FTE	Dept Req TOTAL DOLLARS	Dept Req TOTAL FTE	Dept Req One-Time DOLLARS	Е
100/Salaries and Wages					210,360		210,360	0.0		
Total PS	0	0.0	0	0.0	210,360	0.0	210,360	0.0	0	
Grand Total	0	0.0	0	0.0	210,360	0.0	210,360	0.0	0	
	Gov Rec GR	Gov Rec GR	Gov Rec FED	Gov Rec FED	Gov Rec OTHER	Gov Rec OTHER	Gov Rec TOTAL	Gov Rec TOTAL	Gov Rec One-Time	
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	Е
100/Salaries and Wages	5,770				282,233		288,003	0.0		
Total PS	5,770	0.0	0	0.0	282,233	0.0	288,003	0.0	0	
Grand Total	5,770	0.0	0	0.0	282,233	0.0	288,003	0.0	0	

DIFP						C	ECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION								
Pay Plan FY19-Cost to Continue - 0000013								
PROCUREMENT OFCR II	0	0.00	0	0.00	18	0.00	18	0.00
ACCOUNTING SPECIALIST II	0	0.00	0	0.00	18	0.00	18	0.00
ACCOUNTING ANAL II	0	0.00	0	0.00	18	0.00	18	0.00
BUDGET ANAL III	0	0.00	0	0.00	70	0.00	70	0.00
PERSONNEL ANAL II	0	0.00	0	0.00	18	0.00	18	0.00
RESEARCH ANAL III	0	0.00	0	0.00	18	0.00	18	0.00
PUBLIC INFORMATION SPEC II	0	0.00	0	0.00	53	0.00	53	0.00
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	53	0.00	53	0.00
INSURANCE FINANCIAL ANALYST II	0	0.00	0	0.00	36	0.00	36	0.00
FISCAL & ADMINISTRATIVE MGR B1	0	0.00	0	0.00	70	0.00	70	0.00
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	0	0.00	18	0.00	18	0.00
HUMAN RESOURCES MGR B1	0	0.00	0	0.00	18	0.00	18	0.00
STATE DEPARTMENT DIRECTOR	0	0.00	0	0.00	94	0.00	94	0.00
DEPUTY STATE DEPT DIRECTOR	0	0.00	0	0.00	93	0.00	93	0.00
DESIGNATED PRINCIPAL ASST DEPT	0	0.00	0	0.00	59	0.00	59	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	125	0.00	125	0.00
MISCELLANEOUS PROFESSIONAL	0	0.00	0	0.00	777	0.00	777	0.00
TOTAL - PS	0	0.00	0	0.00	1,556	0.00	1,556	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$1,556	0.00	\$1,556	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$1,556	0.00	\$1,556	0.00

DIFP	EV 0040	<b>E</b> V( 0040	51/00/0	51/ 00/0	5)/ 0000		DECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan FY19-Cost to Continue - 0000013								
ADMIN OFFICE SUPPORT ASSISTANT	C	0.00	C	0.00	1,400	0.00	1,400	0.0
SR OFFICE SUPPORT ASSISTANT	C	0.00	C	0.00	1,225	0.00	1,225	0.0
OFFICE SERVICES ASST	C	0.00	C	0.00	350	0.00	350	0.0
PROCUREMENT OFCR II	C	0.00	C	0.00	333	0.00	333	0.0
ACCOUNTING SPECIALIST II	C	0.00	C	0.00	333	0.00	333	0.0
ACCOUNTING ANAL II	C	0.00	C	0.00	333	0.00	333	0.0
BUDGET ANAL III	C	0.00	C	0.00	280	0.00	280	0.0
ACCOUNTING GENERALIST II	C	0.00	C	0.00	350	0.00	350	0.0
PERSONNEL ANAL II	C	0.00	C	0.00	333	0.00	333	0.0
RESEARCH ANAL II	C	0.00	C	0.00	350	0.00	350	0.0
RESEARCH ANAL III	C	0.00	C	0.00	683	0.00	683	0.0
RESEARCH ANAL IV	C	0.00	C	0.00	350	0.00	350	0.0
PUBLIC INFORMATION SPEC II	C	0.00	C	0.00	298	0.00	298	0.0
PUBLIC INFORMATION ADMSTR	C	0.00	C	0.00	298	0.00	298	0.0
PLANNER I	C	0.00	C	0.00	350	0.00	350	0.0
PLANNER II	C	0.00	C	0.00	350	0.00	350	0.0
INVESTIGATOR I	C	0.00	C	0.00	700	0.00	700	0.0
INVESTIGATOR II	C		C	0.00	3,850	0.00	3,850	0.0
INS COMPLIANCE REVIEW SPEC I	C	0.00	C	0.00	700	0.00	700	0.0
INS COMPLIANCE REVIEW SPEC II	C	0.00	C	0.00	350	0.00	350	0.0
INS COMPLIANCE REVIEW SPEC III	C		C		700	0.00	700	0.0
INSURANCE PRODUCT ANALYST I	C	0.00	C	0.00	350	0.00	350	0.0
INSURANCE PRODUCT ANALYST II	C	0.00	C	0.00	3,150	0.00	3,150	0.0
INSURANCE PRODUCT ANALYST III	C	0.00	C		1,050	0.00	1,050	0.0
INSURANCE FINANCIAL ANAL SPEC	C		C		1,575	0.00	1,575	0.0
INSURANCE FINANCIAL ANALYST II	C	0.00	C		1,050	0.00	1,050	0.0
INSURANCE LICENSING TECH I	C		C		350	0.00	350	0.0
INSURANCE LICENSING TECH II	C		C		2,100	0.00	2,100	0.0
TAX AUDITOR II	C		C		700	0.00	700	0.0
TAX AUDITOR III	C		C		700	0.00	700	0.0
FISCAL & ADMINISTRATIVE MGR B1	C		C		263	0.00	263	0.0
FISCAL & ADMINISTRATIVE MGR B2	C		C		333	0.00	333	0.0

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DIFP							DECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan FY19-Cost to Continue - 0000013								
HUMAN RESOURCES MGR B1	C	0.00	0	0.00	333	0.00	333	0.00
INVESTIGATION MGR B1	C	0.00	0	0.00	350	0.00	350	0.00
INSURANCE REGULATORY MGR B1	C	0.00	0	0.00	1,750	0.00	1,750	0.00
INSURANCE REGULATORY MGR B2	C	0.00	0	0.00	700	0.00	700	0.00
STATE DEPARTMENT DIRECTOR	C	0.00	0	0.00	385	0.00	385	0.00
DEPUTY STATE DEPT DIRECTOR	C	0.00	0	0.00	524	0.00	524	0.00
DESIGNATED PRINCIPAL ASST DEPT	C	0.00	0	0.00	725	0.00	725	0.00
DIVISION DIRECTOR	C	0.00	0	0.00	1,403	0.00	1,403	0.0
DESIGNATED PRINCIPAL ASST DIV	C	0.00	0	0.00	2,083	0.00	2,083	0.00
PARALEGAL	C	0.00	0	0.00	700	0.00	700	0.00
LEGAL COUNSEL	C	0.00	0	0.00	1,747	0.00	1,747	0.00
CHIEF COUNSEL	C	0.00	0	0.00	465	0.00	465	0.00
SENIOR COUNSEL	C	0.00	0	0.00	2,090	0.00	2,090	0.00
ACTUARY	C	0.00	0	0.00	3,210	0.00	3,210	0.00
MISCELLANEOUS PROFESSIONAL	C	0.00	0	0.00	175	0.00	175	0.00
SPECIAL ASST PROFESSIONAL	C	0.00	0	0.00	1,400	0.00	1,400	0.00
AUDIT MANAGER-FINANCIAL EXAM	C	0.00	0	0.00	795	0.00	795	0.00
CHIEF FINANCIAL EXAMINER	C	0.00	0	0.00	453	0.00	453	0.00
CONSUMER COMPLAINT SPEC I	C	0.00	0	0.00	700	0.00	700	0.00
CONSUMER COMPLAINT SPEC II	C	0.00	0	0.00	3,500	0.00	3,500	0.00
CONSUMER COMPLAIN SPEC III	C	0.00	0	0.00	1,050	0.00	1,050	0.0
CHIEF MARKET CONDUCT EXAM	C	0.00	0	0.00	447	0.00	447	0.00
M C EXAMINER I	C	0.00	0	0.00	350	0.00	350	0.00
M C EXAMINER II	C	0.00	0	0.00	14	0.00	14	0.00
M C EXAMINER III	C	0.00	0	0.00	1,787	0.00	1,787	0.00
EXAMINER-IN-CHARGE MC	C	0.00	0	0.00	28	0.00	28	0.00
AUDIT MANAGER-MARKET CONDUCT	C	0.00	0	0.00	903	0.00	903	0.00
FINANCIAL EXAMINER I	C	0.00	0	0.00	35	0.00	35	0.00
FINANCIAL EXAMINER II	C	0.00	0	0.00	728	0.00	728	0.00
FINANCIAL EXAMINER III	C		0	0.00	3,564	0.00	3,564	0.00
EXAMINER-IN-CHARGE FINANCIAL	C		0	0.00	1,213	0.00	1,213	0.00
REINSURANCE EXAMINER	C		0	0.00	679	0.00	679	0.00

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DIFP						C	DECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan FY19-Cost to Continue - 0000013								
CAPTIVE FINANCIAL EX III	(	0.00	0	0.00	387	0.00	387	0.00
SR EXAMINER - IN CHARGE	(	0.00	0	0.00	329	0.00	329	0.00
TOTAL - PS	(	0.00	0	0.00	60,539	0.00	60,539	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$60,539	0.00	\$60,539	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$60,539	0.00	\$60,539	0.00

DIFP	51/ 00/0	51/ 00/0	51/ 00/0	<b></b>	51/ 0000		DECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
Pay Plan FY19-Cost to Continue - 0000013								
SENIOR COUNSEL	0	0.00	0	0.00	13	0.00	13	0.00
ACTUARY	0	0.00	0	0.00	175	0.00	175	0.00
AUDIT MANAGER-FINANCIAL EXAM	0	0.00	0	0.00	187	0.00	187	0.00
CHIEF FINANCIAL EXAMINER	0	0.00	0	0.00	62	0.00	62	0.00
CHIEF MARKET CONDUCT EXAM	0	0.00	0	0.00	45	0.00	45	0.00
M C EXAMINER II	0	0.00	0	0.00	1,386	0.00	1,386	0.00
M C EXAMINER III	0	0.00	0	0.00	4,276	0.00	4,276	0.00
EXAMINER-IN-CHARGE MC	0	0.00	0	0.00	2,261	0.00	2,261	0.00
AUDIT MANAGER-MARKET CONDUCT	0	0.00	0	0.00	48	0.00	48	0.00
FINANCIAL EXAMINER I	0	0.00	0	0.00	315	0.00	315	0.00
FINANCIAL EXAMINER II	0	0.00	0	0.00	1,722	0.00	1,722	0.00
FINANCIAL EXAMINER III	0	0.00	0	0.00	3,438	0.00	3,438	0.00
EXAMINER-IN-CHARGE FINANCIAL	0	0.00	0	0.00	3,041	0.00	3,041	0.00
REINSURANCE EXAMINER	0	0.00	0	0.00	136	0.00	136	0.00
SR EXAMINER - IN CHARGE	0	0.00	0	0.00	611	0.00	611	0.00
TOTAL - PS	0	0.00	0	0.00	17,716	0.00	17,716	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$17,716	0.00	\$17,716	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$17,716	0.00	\$17,716	0.00

DIFP						C	ECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
Pay Plan FY19-Cost to Continue - 0000013								
DESIGNATED PRINCIPAL ASST DIV	C	0.00	0	0.00	3	0.00	3	0.00
COMMISSION MEMBER	C	0.00	0	0.00	94	0.00	94	0.00
ADMIN OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	175	0.00	175	0.00
ADMINISTRATIVE SECRETARY	C	0.00	0	0.00	350	0.00	350	0.00
ASST C U EXAMINER - PROB I-II	C	0.00	0	0.00	350	0.00	350	0.00
SR ASST C U EXAMINER I - II	C	0.00	0	0.00	350	0.00	350	0.00
CREDIT UNION EXAMINER I - II	C	0.00	0	0.00	379	0.00	379	0.00
SENIOR C U EXAMINER I-II-III	C	0.00	0	0.00	2,829	0.00	2,829	0.00
CHIEF FINANCIAL EXAMINER	C	0.00	0	0.00	482	0.00	482	0.00
DIVISION DIRECTOR	C	0.00	0	0.00	510	0.00	510	0.00
DEPUTY DIVISION DIRECTOR	C	0.00	0	0.00	482	0.00	482	0.00
FISCAL AND ADMINISTRATIVE MNGR	C	0.00	0	0.00	350	0.00	350	0.00
TOTAL - PS	C	0.00	0	0.00	6,354	0.00	6,354	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$6,354	0.00	\$6,354	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$6,354	0.00	\$6,354	0.00

DIFP	EV 2040	EV 2040	EV 2040	EV 2040	EV 0000		DECISION ITI	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
Pay Plan FY19-Cost to Continue - 0000013								
ADMIN OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	350	0.00	350	0.00
ADMINISTRATIVE SECRETARY	C	0.00	0	0.00	700	0.00	700	0.00
SR OFC SUPPORT ASST (KEYBRD)	C	0.00	0	0.00	350	0.00	350	0.00
ACCOUNTING GENERALIST I	C	0.00	0	0.00	350	0.00	350	0.00
PERSONNEL OFFICER II	C	0.00	0	0.00	350	0.00	350	0.00
ASSISTANT BANK EXAMINER	C	0.00	0	0.00	350	0.00	350	0.00
SENIOR ASSISTANT BANK EXAMINER	C	0.00	0	0.00	1,400	0.00	1,400	0.00
BANK EXAMINER	C	0.00	0	0.00	700	0.00	700	0.00
SENIOR BANK EXAMINER I	C	0.00	0	0.00	3,255	0.00	3,255	0.00
REVIEW EXAMINER	C	0.00	0	0.00	1,696	0.00	1,696	0.00
SENIOR ASSISTANT TRUST EXAM	C	0.00	0	0.00	350	0.00	350	0.00
TRUST SUPERVISOR	C	0.00	0	0.00	423	0.00	423	0.00
DISTRICT SUPERVISOR	C	0.00	0	0.00	2,342	0.00	2,342	0.00
REPORT ANALYST	C		0	0.00	350	0.00	350	0.00
ASSISTANT BANK EXAMINER II	C	0.00	0	0.00	2,100	0.00	2,100	0.00
ASST CONS. CREDIT EXAMINER	C		0	0.00	414	0.00	414	0.00
SR CONS CREDIT EXAMINER I	C	0.00	0	0.00	710	0.00	710	0.00
SUPERVISOR OF CONSUMER CREDIT	C		0	0.00	458	0.00	458	0.00
SENIOR BANK EXAMINER II	C	0.00	0	0.00	4,541	0.00	4,541	0.00
SENIOR BANK EXAMINER III	C	0.00	0	0.00	9,977	0.00	9,977	0.00
SENIOR TRUST EXAMINER III	C		0	0.00	404	0.00	404	0.00
SR CONS CREDIT EXAMINER III	C		0	0.00	3,329	0.00	3,329	0.00
SUPVSR OF MORTGAGE LICENSING	C		0	0.00	447	0.00	447	0.00
SENIOR ASSISTANT EXAMINER II	C	0.00	0	0.00	700	0.00	700	0.00
BANK EXAMINER II	C		0	0.00	1,050	0.00	1,050	0.00
SR ASST CONS CREDIT EXAM II	C		0	0.00	350	0.00	350	0.00
CONSUMER CREDIT EXAMINER II	C		0	0.00	350	0.00	350	0.00
	(		0	0.00	350	0.00	350	0.00
SENIOR MORTGAGE EXAMINER II	C		0	0.00	377	0.00	377	0.00
ASSISTANT MORTGAGE EXAMINER	C		0	0.00	350	0.00	350	0.00
MORTGAGE EXAMINER	C		0	0.00	350	0.00	350	0.00
SENIOR MORTGAGE EXAMINER I	C		0	0.00	710	0.00	710	0.0

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DIFP						0	ECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
Pay Plan FY19-Cost to Continue - 0000013								
SENIOR MORTGAGE EXAMINER III	(	0.00	0	0.00	807	0.00	807	0.00
EXAMINER SPECIALIST	(	0.00	0	0.00	350	0.00	350	0.00
MORTGAGE LICENSING TECHNICIAN	(	0.00	0	0.00	350	0.00	350	0.00
SUPERVISOR OF ADMINISTRATION	(	0.00	0	0.00	350	0.00	350	0.00
DIVISION DIRECTOR	(	0.00	0	0.00	516	0.00	516	0.00
DEPUTY DIVISION DIRECTOR	(	0.00	0	0.00	498	0.00	498	0.00
CHIEF EXAMINER	(	0.00	0	0.00	492	0.00	492	0.00
SENIOR COUNSEL	(	0.00	0	0.00	391	0.00	391	0.00
CHIEF COUNSEL	(	0.00	0	0.00	468	0.00	468	0.00
BOARD MEMBER	(	0.00	0	0.00	53	0.00	53	0.00
MISCELLANEOUS PROFESSIONAL	(	0.00	0	0.00	350	0.00	350	0.00
TOTAL - PS	(	0.00	0	0.00	44,558	0.00	44,558	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$44,558	0.00	\$44,558	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$44,558	0.00	\$44,558	0.00

DIFP							DECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Pay Plan FY19-Cost to Continue - 0000013								
SR OFC SUPPORT ASST (CLERICAL)	C	0.00	0	0.00	24	0.00	24	0.00
SR OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	1,400	0.00	1,400	0.00
ACCOUNTANT II	C	0.00	0	0.00	1	0.00	1	0.00
BUDGET ANAL II	C	0.00	0	0.00	350	0.00	350	0.00
ACCOUNTING CLERK	C	0.00	0	0.00	700	0.00	700	0.00
ACCOUNTING GENERALIST I	C	0.00	0	0.00	700	0.00	700	0.00
ACCOUNTING SUPERVISOR	C	0.00	0	0.00	350	0.00	350	0.00
RESEARCH ANAL II	C	0.00	0	0.00	350	0.00	350	0.00
PUBLIC INFORMATION SPEC II	C	0.00	0	0.00	350	0.00	350	0.00
EXECUTIVE I	C	0.00	0	0.00	700	0.00	700	0.00
PERSONNEL CLERK	C	0.00	0	0.00	350	0.00	350	0.00
INVESTIGATOR I	C	0.00	0	0.00	1,064	0.00	1,064	0.00
INVESTIGATOR II	C	0.00	0	0.00	1,050	0.00	1,050	0.00
INSURANCE FINANCIAL ANAL SPEC	C	0.00	0	0.00	350	0.00	350	0.00
INSURANCE FINANCIAL ANALYST II	C	0.00	0	0.00	1,050	0.00	1,050	0.00
INSPECTOR (PROF REGISTRATION)	C	0.00	0	0.00	3,850	0.00	3,850	0.00
INSP SUPV (PROF REGISTRATION)	C	0.00	0	0.00	350	0.00	350	0.00
FUNERAL ESTABLISHMENT INSP	C	0.00	0	0.00	350	0.00	350	0.00
PROF REG ADMSTV COOR	C	0.00	0	0.00	350	0.00	350	0.00
FISCAL & ADMINISTRATIVE MGR B1	C	0.00	0	0.00	350	0.00	350	0.00
FISCAL & ADMINISTRATIVE MGR B2	C	0.00	0	0.00	350	0.00	350	0.00
INVESTIGATION MGR B1	C	0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN I	C	0.00	0	0.00	2,100	0.00	2,100	0.00
PROCESSING TECHNICIAN II	C	0.00	0	0.00	7,700	0.00	7,700	0.00
PROCESSING TECHNICIAN III	C	0.00	0	0.00	700	0.00	700	0.00
PROCESSING TECHNICIAN SUPV	C	0.00	0	0.00	700	0.00	700	0.0
DIVISION DIRECTOR	C	0.00	0	0.00	563	0.00	563	0.00
DESIGNATED PRINCIPAL ASST DIV	C	0.00	0	0.00	1,050	0.00	1,050	0.00
LEGAL COUNSEL	C	0.00	0	0.00	700	0.00	700	0.00
BOARD MEMBER	C		0	0.00	276	0.00	276	0.00
CLERK	C		0	0.00	472	0.00	472	0.00
INSPECTOR	C		0	0.00	271	0.00	271	0.00

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DIFP DECISION ITEM [										
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020		
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC		
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE		
PR ADMINISTRATION										
Pay Plan FY19-Cost to Continue - 0000013										
SPECIAL ASST OFFICIAL & ADMSTR		0.00	0	0.00	350	0.00	350	0.00		
PRINCIPAL ASST BOARD/COMMISSON		0.00	0	0.00	3,150	0.00	3,150	0.00		
TOTAL - PS		0.00	0	0.00	32,771	0.00	32,771	0.00		
GRAND TOTAL	\$	0 0.00	\$0	0.00	\$32,771	0.00	\$32,771	0.00		
GENERAL REVENUE	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00		
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00		
OTHER FUNDS	\$	0.00	\$0	0.00	\$32,771	0.00	\$32,771	0.00		

DIFP						C	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
Pay Plan FY19-Cost to Continue - 0000013								
SR OFFICE SUPPORT ASSISTANT		0.00	0	0.00	350	0.00	350	0.00
SENIOR AUDITOR		0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN I		0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN II		0.00	0	0.00	700	0.00	700	0.00
PROCESSING TECHNICIAN SUPV		0.00	0	0.00	350	0.00	350	0.00
BOARD MEMBER		0.00	0	0.00	40	0.00	40	0.00
CLERK		0.00	0	0.00	107	0.00	107	0.00
PRINCIPAL ASST BOARD/COMMISSON		0.00	0	0.00	370	0.00	370	0.00
TOTAL - PS		0.00	0	0.00	2,617	0.00	2,617	0.00
GRAND TOTAL	\$	0.00	\$0	0.00	\$2,617	0.00	\$2,617	0.00
GENERAL REVENUE	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$2,617	0.00	\$2,617	0.00

DIFP						0	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
Pay Plan FY19-Cost to Continue - 0000013								
INVESTIGATOR II	(	0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN I	(	0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN II	(	0.00	0	0.00	1,400	0.00	1,400	0.00
PROCESSING TECHNICIAN III	(	0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN SUPV	(	0.00	0	0.00	350	0.00	350	0.00
PRINCIPAL ASST BOARD/COMMISSON	(	0.00	0	0.00	350	0.00	350	0.00
TOTAL - PS		0.00	0	0.00	3,150	0.00	3,150	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$3,150	0.00	\$3,150	0.00
GENERAL REVENUE	\$	0 0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$3,150	0.00	\$3,150	0.00

DIFP						0	<b>DECISION IT</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MISSOURI DENTAL BOARD								
Pay Plan FY19-Cost to Continue - 0000013								
INVESTIGATOR I		0.00	0	0.00	350	0.00	350	0.00
INVESTIGATOR II		0.00	0	0.00	700	0.00	700	0.00
PROCESSING TECHNICIAN I		0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN II		0.00	0	0.00	525	0.00	525	0.00
PROCESSING TECHNICIAN SUPV		0.00	0	0.00	350	0.00	350	0.00
PRINCIPAL ASST BOARD/COMMISSON		0.00	0	0.00	714	0.00	714	0.00
TOTAL - PS		0.00	0	0.00	2,989	0.00	2,989	0.00
GRAND TOTAL	\$	0.00	\$0	0.00	\$2,989	0.00	\$2,989	0.00
GENERAL REVENUE	\$	0 0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$2,989	0.00	\$2,989	0.00

DIFP	DIFP DECISION ITEM DETA								
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	
BD OF REG FOR THE HEALING ART									
Pay Plan FY19-Cost to Continue - 0000013									
SR OFC SUPPORT ASST (STENO)	C	0.00	0	0.00	350	0.00	350	0.00	
SR OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	875	0.00	875	0.00	
INFORMATION SUPPORT COOR	C	0.00	0	0.00	350	0.00	350	0.00	
EXECUTIVE I	C	0.00	0	0.00	350	0.00	350	0.00	
MEDICAL CNSLT	C	0.00	0	0.00	644	0.00	644	0.00	
MEDICAL DIR	C	0.00	0	0.00	651	0.00	651	0.00	
INVESTIGATOR II	C	0.00	0	0.00	4,900	0.00	4,900	0.00	
PROF REG ADMSTV COOR	C	0.00	0	0.00	350	0.00	350	0.00	
INVESTIGATION MGR B1	C	0.00	0	0.00	350	0.00	350	0.00	
PROCESSING TECHNICIAN I	C	0.00	0	0.00	2,450	0.00	2,450	0.00	
PROCESSING TECHNICIAN II	C	0.00	0	0.00	1,925	0.00	1,925	0.00	
PROCESSING TECHNICIAN III	C	0.00	0	0.00	700	0.00	700	0.00	
PROCESSING TECHNICIAN SUPV	C	0.00	0	0.00	350	0.00	350	0.00	
PARALEGAL	C	0.00	0	0.00	350	0.00	350	0.00	
LEGAL COUNSEL	C	0.00	0	0.00	1,050	0.00	1,050	0.00	
BOARD MEMBER	C	0.00	0	0.00	46	0.00	46	0.00	
CLERK	C	0.00	0	0.00	365	0.00	365	0.00	
PRINCIPAL ASST BOARD/COMMISSON	C	0.00	0	0.00	392	0.00	392	0.00	
TOTAL - PS	0	0.00	0	0.00	16,448	0.00	16,448	0.00	
GRAND TOTAL	\$0	0.00	\$0	0.00	\$16,448	0.00	\$16,448	0.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	
OTHER FUNDS	\$0	0.00	\$0	0.00	\$16,448	0.00	\$16,448	0.00	

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DIFP Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	ECISION ITI	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
Pay Plan FY19-Cost to Continue - 0000013								
EXECUTIVE I	0	0.00	0	0.00	350	0.00	350	0.00
REGISTERED NURSE - CLIN OPERS	0	0.00	0	0.00	350	0.00	350	0.00
INVESTIGATOR I	0	0.00	0	0.00	350	0.00	350	0.00
INVESTIGATOR II	0	0.00	0	0.00	1,400	0.00	1,400	0.00
PROF REG ADMSTV COOR	0	0.00	0	0.00	350	0.00	350	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	350	0.00	350	0.00
REGISTERED NURSE MANAGER B1	0	0.00	0	0.00	1,050	0.00	1,050	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	2,100	0.00	2,100	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	700	0.00	700	0.00
PROCESSING TECHNICIAN SUPV	0	0.00	0	0.00	350	0.00	350	0.00
PARALEGAL	0	0.00	0	0.00	1,050	0.00	1,050	0.00
LEGAL COUNSEL	0	0.00	0	0.00	700	0.00	700	0.00
BOARD MEMBER	0	0.00	0	0.00	97	0.00	97	0.00
SENIOR COUNSEL	0	0.00	0	0.00	350	0.00	350	0.00
CLERK	0	0.00	0	0.00	104	0.00	104	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	420	0.00	420	0.00
TOTAL - PS	0	0.00	0	0.00	10,071	0.00	10,071	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$10,071	0.00	\$10,071	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$10,071	0.00	\$10,071	0.00

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DIFP						C	DECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PHARMACY								
Pay Plan FY19-Cost to Continue - 0000013								
SR OFFICE SUPPORT ASSISTANT		0.00	0	0.00	350	0.00	350	0.00
INVESTIGATOR I		0.00	0	0.00	350	0.00	350	0.00
PROF REG ADMSTV COOR		0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN II		0.00	0	0.00	700	0.00	700	0.00
PROCESSING TECHNICIAN III		0.00	0	0.00	350	0.00	350	0.00
BOARD MEMBER		0.00	0	0.00	60	0.00	60	0.00
CLERK		0.00	0	0.00	144	0.00	144	0.00
PRINCIPAL ASST BOARD/COMMISSON		0.00	0	0.00	370	0.00	370	0.00
TOTAL - PS		0.00	0	0.00	2,674	0.00	2,674	0.00
GRAND TOTAL	\$	0 0.00	\$0	0.00	\$2,674	0.00	\$2,674	0.00
GENERAL REVENUE	\$	0 0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$2,674	0.00	\$2,674	0.00

DIFP						C	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
Pay Plan FY19-Cost to Continue - 0000013								
INVESTIGATOR I	0	0.00	0	0.00	350	0.00	350	0.00
INVESTIGATOR II	0	0.00	0	0.00	1,050	0.00	1,050	0.00
PROF REG ADMSTV COOR	0	0.00	0	0.00	350	0.00	350	0.00
REAL ESTATE EXAMINER I	0	0.00	0	0.00	1,050	0.00	1,050	0.00
REAL ESTATE EXAMINER II	0	0.00	0	0.00	1,400	0.00	1,400	0.00
REAL ESTATE EXAMINER FIELD SPV	0	0.00	0	0.00	700	0.00	700	0.00
REAL ESTATE EDUCATION SPEC	0	0.00	0	0.00	350	0.00	350	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN I	0	0.00	0	0.00	350	0.00	350	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	1,750	0.00	1,750	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	700	0.00	700	0.00
BOARD MEMBER	0	0.00	0	0.00	32	0.00	32	0.00
CLERK	0	0.00	0	0.00	96	0.00	96	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	389	0.00	389	0.00
TOTAL - PS	0	0.00	0	0.00	8,917	0.00	8,917	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$8,917	0.00	\$8,917	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$8,917	0.00	\$8,917	0.00

DIFP						[	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING								
Pay Plan FY19-Cost to Continue - 0000013								
SALARIES & WAGES	C	0.00	0	0.00	0	0.00	2,800	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	2,800	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$2,800	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$2,800	0.00

DIFP							0	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019		FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET		BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR		FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL									
Pay Plan FY19-Cost to Continue - 0000013									
ADMIN OFFICE SUPPORT ASSISTANT		0.0	0	0	0.00	0	0.00	350	0.00
SR OFFICE SUPPORT ASSISTANT		0.0	0	0	0.00	0	0.00	350	0.00
PUBLIC UTILITY ACCOUNTANT I		0.0	0	0	0.00	0	0.00	350	0.00
CH PUBLIC UTILITY ACCOUNTANT		0.0	0	0	0.00	0	0.00	527	0.00
PUBLIC UTILITY ACCOUNTANT III		0.0	0	0	0.00	0	0.00	863	0.00
DIVISION DIRECTOR		0.0	0	0	0.00	0	0.00	434	0.00
DESIGNATED PRINCIPAL ASST DIV		0.0	0	0	0.00	0	0.00	1,050	0.00
SENIOR COUNSEL		0.0	0	0	0.00	0	0.00	700	0.00
DEPUTY COUNSEL		0.0	0	0	0.00	0	0.00	708	0.00
MISCELLANEOUS PROFESSIONAL		0.0	0	0	0.00	0	0.00	88	0.00
SPECIAL ASST PROFESSIONAL		0.0	0	0	0.00	0	0.00	350	0.00
TOTAL - PS		0 0.0	0	0	0.00	0	0.00	5,770	0.00
GRAND TOTAL	\$	0 0.0	0 9	\$0	0.00	\$0	0.00	\$5,770	0.00
GENERAL REVENUE	\$	0 0.0	0	\$0	0.00	\$0	0.00	\$5,770	0.00
FEDERAL FUNDS	\$	0 0.0	0 :	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0 0.0	0 9	\$0	0.00	\$0	0.00	\$0	0.00

DIFP Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	 FY 2020	DECISION ITI	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
Pay Plan FY19-Cost to Continue - 0000013								
ADMIN OFFICE SUPPORT ASSISTANT	C	0.00	C	0.00	0	0.00	2,100	0.00
SR OFC SUPPORT ASST (STENO)	(		(		0	0.00	700	0.0
SR OFFICE SUPPORT ASSISTANT	(		(		0	0.00	700	0.0
OFFICE SERVICES ASST	(		(		0	0.00	350	0.0
INFORMATION TECHNOLOGIST I	(	0.00	(		0	0.00	1,400	0.00
INFORMATION TECHNOLOGIST IV	(		(		0	0.00	1,400	0.00
INFORMATION TECHNOLOGY SPEC I	(		(		0	0.00	700	0.00
INFORMATION TECHNOLOGY SPEC II	(		(		0	0.00	350	0.0
INFO TECHNOLOGY MANAGER	(		(		0	0.00	363	0.00
ACCOUNTANT I	(		(		0	0.00	350	0.0
ACCOUNTANT II	(		(		0	0.00	700	0.00
ACCOUNTANT III	(		(		0	0.00	700	0.00
PERSONNEL ANAL II	(		(		0	0.00	350	0.00
PUBLIC INFORMATION COOR	(		(		0	0.00	350	0.00
PUBLIC INFORMATION ADMSTR	(		(		0	0.00	350	0.0
TRAINING TECH II	(		(		0	0.00	350	0.00
EXECUTIVE II	(		(		0	0.00	350	0.00
PERSONNEL CLERK	(		(		0	0.00	350	0.00
LEGISLATIVE COORDINATOR	(		(		0	0.00	350	0.00
	(		(		0	0.00	350	0.00
CH REGULATORY ECONOMIST	(		(		0	0.00	700	0.00
CONSUMER SERVICES SPEC I	(		(		0	0.00	1,050	0.00
CONSUMER SERVICES SPEC II	(		(		0	0.00	1,050	0.00
CONSUMER SERVICES COORDINATOR	(		(		0	0.00	700	0.00
UTILITY REGULATORY AUDITOR I	(		(		0	0.00	1,050	0.00
UTILITY REGULATORY AUDITOR II	(		(		0	0.00	1,750	0.0
UTILITY REGULATORY AUDITOR III	(		(		0	0.00	2,100	0.0
UTILITY REGULATORY AUDITOR IV	(	0.00	(		0	0.00	3,500	0.00
UTILITY REGULATORY AUDITOR V	(		(		0	0.00	2,450	0.00
REGULATORY ECONOMIST II	(		(		0	0.00	1,400	0.0
REGULATORY ECONOMIST III	(		(		0	0.00	1,750	0.0
	(		(		0	0.00	350	0.00

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DIFP						0	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan FY19-Cost to Continue - 0000013								
UTILITY MANAGEMENT ANALYST III	0	0.00	0	0.00	0	0.00	1,400	0.00
UTILITY POLICY ANALYST I	0	0.00	0	0.00	0	0.00	1,750	0.00
UTILITY POLICY ANALYST II	0	0.00	0	0.00	0	0.00	1,400	0.00
UTILITY ENGINEERING SPEC II	0	0.00	0	0.00	0	0.00	2,100	0.00
UTILITY ENGINEERING SPEC III	0	0.00	0	0.00	0	0.00	2,800	0.00
UTILITY REGULATORY ENGINEER I	0	0.00	0	0.00	0	0.00	1,400	0.00
UTILITY REGULATORY ENGINEER II	0	0.00	0	0.00	0	0.00	700	0.00
UTILITY REGULATORY ENG SPV	0	0.00	0	0.00	0	0.00	1,067	0.00
UTILITY OPERS TECH SPEC II	0	0.00	0	0.00	0	0.00	1,750	0.00
RATE & TARIFF EXAMINER II	0	0.00	0	0.00	0	0.00	700	0.00
RATE & TARIFF EXAMINER III	0	0.00	0	0.00	0	0.00	350	0.00
RATE & TARIFF EXAMINATION SPV	0	0.00	0	0.00	0	0.00	350	0.00
HUMAN RESOURCES MGR B1	0	0.00	0	0.00	0	0.00	350	0.00
UTILITY REGULATORY MNGR, BAND1	0	0.00	0	0.00	0	0.00	3,150	0.00
UTILITY REGULATORY MNGR, BAND3	0	0.00	0	0.00	0	0.00	87	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	0	0.00	1,388	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	0	0.00	2,450	0.00
ADMINISTRATIVE ASSISTANT	0	0.00	0	0.00	0	0.00	1,750	0.00
ASSOCIATE COUNSEL	0	0.00	0	0.00	0	0.00	1,050	0.00
PROGRAM CONSULTANT	0	0.00	0	0.00	0	0.00	1,992	0.00
PARALEGAL	0	0.00	0	0.00	0	0.00	700	0.00
LEGAL COUNSEL	0	0.00	0	0.00	0	0.00	350	0.00
CHIEF COUNSEL	0	0.00	0	0.00	0	0.00	401	0.00
REGULATORY LAW JUDGE	0	0.00	0	0.00	0	0.00	2,450	0.00
COMMISSION MEMBER	0	0.00	0	0.00	0	0.00	2,176	0.00
COMMISSION CHAIRMAN	0	0.00	0	0.00	0	0.00	544	0.00
SENIOR COUNSEL	0	0.00	0	0.00	0	0.00	700	0.00
DEPUTY COUNSEL	0	0.00	0	0.00	0	0.00	2,846	0.00

DIFP						1	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan FY19-Cost to Continue - 0000013								
MANAGING COUNSEL	C	0.00	0	0.00	0	0.00	459	0.00
TOTAL - PS	C	0.00	0	0.00	0	0.00	69,073	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$69,073	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$69,073	0.00

FY 20 Pay Pla	<u> </u>			0l# 0000012					
1 20 Fay Fla	<u>11</u>			1# 0000012					
I. AMOUNT (	OF REQUEST								
	FY	2020 Budget	Request			FY 2020	Governor's	Recommend	ation
	GR	Federal	Other	Total E	_	GR	Federal	Other	Total
PS	0	0	0	0	PS	13,672	0	651,353	665,025
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total =	0	0	0	0	Total _	13,672	0	651,353	665,025
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
	0								
Est Frindel	()	0	0	0	Est Fringe	4 166	0	198 467	202 633
Est. Fringe Note: Fringes		0 se Bill 5 excer	0 ot for certain fi	0 ringes	Est. Fringe Note: Fringes	4,166 budgeted in H	0 louse Bill 5 ex	198,467 cept for certai	202,633 in fringes
	budgeted in Hous	se Bill 5 excep	ot for certain fi	ringes	Est. Fringe Note: Fringes I budgeted direct	budgeted in H	louse Bill 5 ex	cept for certai	in fringes
Note: Fringes budgeted dired	budgeted in Hous	se Bill 5 excep	ot for certain fi	ringes	Note: Fringes budgeted direct	budgeted in H tly to MoDOT,	louse Bill 5 ex Highway Pati	cept for certai	in fringes
Note: Fringes budgeted dired	budgeted in Hous	se Bill 5 excep	ot for certain fi	ringes	Note: Fringes	budgeted in H tly to MoDOT,	louse Bill 5 ex Highway Pati	cept for certai	in fringes
Note: Fringes budgeted dired Other Funds:	budgeted in Hous	se Bill 5 excer ighway Patrol,	ot for certain fi and Conserv	ringes	Note: Fringes budgeted direct	budgeted in H tly to MoDOT,	louse Bill 5 ex Highway Pati	cept for certai	in fringes
Note: Fringes budgeted dired Other Funds: 2. THIS REQU	budgeted in Hous	se Bill 5 excer ighway Patrol,	ot for certain fi and Conserv	ringes ration.	Note: Fringes I budgeted direct Other Funds: V	budgeted in H tly to MoDOT,	louse Bill 5 exe Highway Pati ment Funds	cept for certai rol, and Cons	in fringes
Note: Fringes budgeted direc Other Funds: 2. THIS REQU	budgeted in Hous ctly to MoDOT, Hi IEST CAN BE CA ew Legislation	se Bill 5 excer ighway Patrol,	ot for certain fi and Conserv	ringes ration.	Note: Fringes I budgeted direct Other Funds: V Program	budgeted in H tly to MoDOT,	louse Bill 5 exe Highway Patr ment Funds F	cept for certain rol, and Cons und Switch	in fringes ervation.
Note: Fringes budgeted dired Other Funds: 2. THIS REQU N F	budgeted in Hous ctly to MoDOT, Hig IEST CAN BE CA ew Legislation ederal Mandate	se Bill 5 excer ighway Patrol,	ot for certain fi and Conserv	ringes ration. New P	Note: Fringes I budgeted direct Other Funds: V Program am Expansion	budgeted in H tly to MoDOT,	louse Bill 5 exit Highway Pati ment Funds F	cept for certain rol, and Cons Fund Switch Cost to Contin	in fringes ervation.
Note: Fringes budgeted dired Other Funds: 2. THIS REQU P F G	budgeted in Hous ctly to MoDOT, Hi IEST CAN BE CA ew Legislation	se Bill 5 excer ighway Patrol,	ot for certain fi and Conserv	ringes ration. New P	Note: Fringes I budgeted direct Other Funds: V Program am Expansion Request	budgeted in H tly to MoDOT,	louse Bill 5 exit Highway Pati ment Funds F	cept for certain rol, and Cons und Switch	in fringes ervation.

				-						
		RANK:	2	OF	8					
Department of Insurance, Financial	Institutions and P	rofessional	Registration		Budget Unit	Various				
FY 20 Pay Plan		DI# 0000012								
4. DESCRIBE THE DETAILED ASSU	MPTIONS USED T		HE SPECIFIC	REQUESTE	D AMOUNT. (	How did voi	u determine t	hat the requ	lested	
number of FTE were appropriate? F	rom what source	or standard	did you deriv	ve the reques	ted levels of f	unding? We	ere alternativ	es such as		
outsourcing or automation consider		•	<i>'</i>	lest tie to TA	FP fiscal note	? If not, exp	olain why. De	etail which p	oortions of	
the request are one-times and how t	hose amounts we	re calculate	d.)							
The appropriated amount for the Fisca	al Year 20 pay plan	was based o	n personal se	rvice appropria	ations.					
5. BREAK DOWN THE REQUEST BY	Y BUDGET OBJEC	T CLASS. J	OB CLASS. A		URCE. IDEN		ME COSTS.			
	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time	
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	E
Total PS	0	0.0	0	0.0	0	0.0	0	0.0 <b>0.0</b>	0	
	Ū	0.0	0	0.0	0	0.0	U	0.0	U	
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	0	
	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	
	Gov Rec GR	Gov Rec GR	Gov Rec FED	Gov Rec FED	Gov Rec OTHER	Gov Rec OTHER	Gov Rec TOTAL	Gov Rec TOTAL	Gov Rec One-Time	
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS	E
	GR DOLLARS	GR	FED	FED	OTHER DOLLARS	OTHER	TOTAL DOLLARS	TOTAL FTE	One-Time	E
100-Salaries and Wages	GR DOLLARS 13,672	GR FTE	FED DOLLARS	FED FTE	OTHER DOLLARS 651,353	OTHER FTE	TOTAL DOLLARS 665,025	<b>TOTAL</b> <b>FTE</b> 0.0	One-Time DOLLARS	
100-Salaries and Wages	GR DOLLARS	GR	FED	FED	OTHER DOLLARS	OTHER	TOTAL DOLLARS	TOTAL FTE	One-Time DOLLARS	
Budget Object Class/Job Class 100-Salaries and Wages Total PS Grand Total	GR DOLLARS 13,672	GR FTE	FED DOLLARS	FED FTE	OTHER DOLLARS 651,353	OTHER FTE	TOTAL DOLLARS 665,025	<b>TOTAL</b> <b>FTE</b> 0.0	One-Time DOLLARS	

DIFP						0	<b>DECISION ITE</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION								
Pay Plan - 0000012								
PROCUREMENT OFCR II	0	0.00	0	0.00	0	0.00	37	0.00
ACCOUNTING SPECIALIST II	0	0.00	0	0.00	0	0.00	36	0.00
ACCOUNTING ANAL II	0	0.00	0	0.00	0	0.00	33	0.00
BUDGET ANAL III	0	0.00	0	0.00	0	0.00	148	0.00
PERSONNEL ANAL II	0	0.00	0	0.00	0	0.00	31	0.00
RESEARCH ANAL III	0	0.00	0	0.00	0	0.00	39	0.00
PUBLIC INFORMATION SPEC II	0	0.00	0	0.00	0	0.00	81	0.00
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	0	0.00	104	0.00
INSURANCE FINANCIAL ANALYST II	0	0.00	0	0.00	0	0.00	58	0.00
FISCAL & ADMINISTRATIVE MGR B1	0	0.00	0	0.00	0	0.00	207	0.00
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	0	0.00	0	0.00	52	0.00
HUMAN RESOURCES MGR B1	0	0.00	0	0.00	0	0.00	83	0.00
STATE DEPARTMENT DIRECTOR	0	0.00	0	0.00	0	0.00	281	0.00
DEPUTY STATE DEPT DIRECTOR	0	0.00	0	0.00	0	0.00	174	0.00
DESIGNATED PRINCIPAL ASST DEPT	0	0.00	0	0.00	0	0.00	241	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	0	0.00	375	0.00
MISCELLANEOUS PROFESSIONAL	0	0.00	0	0.00	0	0.00	12	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	1,992	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$1,992	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$1,992	0.00

DIFP							ECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	0	0.00	1,793	0.0
SR OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	0	0.00	2,019	0.0
OFFICE SERVICES ASST	C	0.00	0	0.00	0	0.00	511	0.0
PROCUREMENT OFCR II	C	0.00	0	0.00	0	0.00	705	0.00
ACCOUNTING SPECIALIST II	C	0.00	0	0.00	0	0.00	683	0.00
ACCOUNTING ANAL II	C	0.00	0	0.00	0	0.00	626	0.00
BUDGET ANAL III	C	0.00	0	0.00	0	0.00	594	0.00
ACCOUNTING GENERALIST II	C	0.00	0	0.00	0	0.00	611	0.00
PERSONNEL ANAL II	C	0.00	0	0.00	0	0.00	592	0.00
RESEARCH ANAL II	C	0.00	0	0.00	0	0.00	559	0.00
RESEARCH ANAL III	C	0.00	0	0.00	0	0.00	1,371	0.00
RESEARCH ANAL IV	C	0.00	0	0.00	0	0.00	964	0.0
PUBLIC INFORMATION SPEC II	C	0.00	0	0.00	0	0.00	459	0.00
PUBLIC INFORMATION ADMSTR	C	0.00	0	0.00	0	0.00	592	0.00
PLANNER I	C	0.00	0	0.00	0	0.00	559	0.00
PLANNER II	C	0.00	0	0.00	0	0.00	723	0.00
INVESTIGATOR I	C	0.00	0	0.00	0	0.00	1,672	0.00
INVESTIGATOR II	C	0.00	0	0.00	0	0.00	9,211	0.00
INS COMPLIANCE REVIEW SPEC I	C	0.00	0	0.00	0	0.00	1,186	0.00
INS COMPLIANCE REVIEW SPEC II	C	0.00	0	0.00	0	0.00	671	0.00
INS COMPLIANCE REVIEW SPEC III	C	0.00	0	0.00	0	0.00	1,476	0.0
INSURANCE PRODUCT ANALYST I	C	0.00	0	0.00	0	0.00	496	0.00
INSURANCE PRODUCT ANALYST II	C	0.00	0	0.00	0	0.00	4,687	0.00
INSURANCE PRODUCT ANALYST III	C	0.00	0	0.00	0	0.00	1,847	0.00
INSURANCE FINANCIAL ANAL SPEC	C	0.00	0	0.00	0	0.00	2,500	0.00
INSURANCE FINANCIAL ANALYST II	C	0.00	0	0.00	0	0.00	1,714	0.00
INSURANCE LICENSING TECH I	C	0.00	0	0.00	0	0.00	371	0.00
INSURANCE LICENSING TECH II	C		0	0.00	0	0.00	2,753	0.00
TAX AUDITOR II	C		0	0.00	0	0.00	1,224	0.00
TAX AUDITOR III	C		0	0.00	0	0.00	1,397	0.00
FISCAL & ADMINISTRATIVE MGR B1	C	0.00	0	0.00	0	0.00	826	0.00
FISCAL & ADMINISTRATIVE MGR B2	C		0	0.00	0	0.00	982	0.00

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DIFP							ECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan - 0000012								
HUMAN RESOURCES MGR B1	C	0.00	0	0.00	0	0.00	830	0.00
INVESTIGATION MGR B1	C	0.00	0	0.00	0	0.00	841	0.00
INSURANCE REGULATORY MGR B1	C	0.00	0	0.00	0	0.00	4,213	0.00
INSURANCE REGULATORY MGR B2	C	0.00	0	0.00	0	0.00	1,755	0.00
STATE DEPARTMENT DIRECTOR	C	0.00	0	0.00	0	0.00	1,589	0.00
DEPUTY STATE DEPT DIRECTOR	C	0.00	0	0.00	0	0.00	1,560	0.00
DESIGNATED PRINCIPAL ASST DEPT	C	0.00	0	0.00	0	0.00	3,006	0.00
DIVISION DIRECTOR	C	0.00	0	0.00	0	0.00	5,692	0.00
DESIGNATED PRINCIPAL ASST DIV	C	0.00	0	0.00	0	0.00	4,244	0.00
PARALEGAL	C	0.00	0	0.00	0	0.00	1,408	0.00
LEGAL COUNSEL	C	0.00	0	0.00	0	0.00	5,281	0.00
CHIEF COUNSEL	C	0.00	0	0.00	0	0.00	1,402	0.00
SENIOR COUNSEL	C	0.00	0	0.00	0	0.00	4,185	0.00
ACTUARY	C	0.00	0	0.00	0	0.00	8,376	0.00
MISCELLANEOUS PROFESSIONAL	C	0.00	0	0.00	0	0.00	1,024	0.00
SPECIAL ASST PROFESSIONAL	C	0.00	0	0.00	0	0.00	2,803	0.00
AUDIT MANAGER-FINANCIAL EXAM	C	0.00	0	0.00	0	0.00	2,310	0.00
CHIEF FINANCIAL EXAMINER	C	0.00	0	0.00	0	0.00	1,272	0.00
CONSUMER COMPLAINT SPEC I	C	0.00	0	0.00	0	0.00	1,118	0.00
CONSUMER COMPLAINT SPEC II	C	0.00	0	0.00	0	0.00	5,957	0.00
CONSUMER COMPLAIN SPEC III	C	0.00	0	0.00	0	0.00	1,941	0.00
CHIEF MARKET CONDUCT EXAM	C	0.00	0	0.00	0	0.00	1,331	0.00
M C EXAMINER I	C	0.00	0	0.00	0	0.00	545	0.00
M C EXAMINER II	C	0.00	0	0.00	0	0.00	780	0.00
M C EXAMINER III	C	0.00	0	0.00	0	0.00	3,886	0.00
EXAMINER-IN-CHARGE MC	C	0.00	0	0.00	0	0.00	148	0.00
AUDIT MANAGER-MARKET CONDUCT	C	0.00	0	0.00	0	0.00	2,791	0.00
FINANCIAL EXAMINER I	C	0.00	0	0.00	0	0.00	76	0.00
FINANCIAL EXAMINER II	C		0	0.00	0	0.00	1,601	0.00
FINANCIAL EXAMINER III	C		0	0.00	0	0.00	6,831	0.00
EXAMINER-IN-CHARGE FINANCIAL	C		0	0.00	0	0.00	3,674	0.00
REINSURANCE EXAMINER	C		0	0.00	0	0.00	1,690	0.00

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DIFP						0	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan - 0000012								
CAPTIVE FINANCIAL EX III	C	0.00	0	0.00	0	0.00	1,170	0.00
SR EXAMINER - IN CHARGE	C	0.00	0	0.00	0	0.00	886	0.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	132,590	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$132,590	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$132,590	0.00

DIFP						C	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
Pay Plan - 0000012								
SENIOR COUNSEL	0	0.00	0	0.00	0	0.00	107	0.00
ACTUARY	0	0.00	0	0.00	0	0.00	419	0.00
AUDIT MANAGER-FINANCIAL EXAM	0	0.00	0	0.00	0	0.00	681	0.00
CHIEF FINANCIAL EXAMINER	0	0.00	0	0.00	0	0.00	147	0.00
CHIEF MARKET CONDUCT EXAM	0	0.00	0	0.00	0	0.00	148	0.00
M C EXAMINER II	0	0.00	0	0.00	0	0.00	1,772	0.00
M C EXAMINER III	0	0.00	0	0.00	0	0.00	12,985	0.00
EXAMINER-IN-CHARGE MC	0	0.00	0	0.00	0	0.00	6,589	0.00
AUDIT MANAGER-MARKET CONDUCT	0	0.00	0	0.00	0	0.00	72	0.00
FINANCIAL EXAMINER I	0	0.00	0	0.00	0	0.00	654	0.00
FINANCIAL EXAMINER II	0	0.00	0	0.00	0	0.00	5,755	0.00
FINANCIAL EXAMINER III	0	0.00	0	0.00	0	0.00	10,483	0.00
EXAMINER-IN-CHARGE FINANCIAL	0	0.00	0	0.00	0	0.00	9,624	0.00
REINSURANCE EXAMINER	0	0.00	0	0.00	0	0.00	848	0.00
SR EXAMINER - IN CHARGE	0	0.00	0	0.00	0	0.00	1,946	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	52,230	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$52,230	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$52,230	0.00

DIFP						C	<b>DECISION IT</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
Pay Plan - 0000012								
DESIGNATED PRINCIPAL ASST DIV		0.00	0	0.00	0	0.00	7	0.00
COMMISSION MEMBER		0.00	0	0.00	0	0.00	282	0.00
ADMIN OFFICE SUPPORT ASSISTANT		0.00	0	0.00	0	0.00	198	0.00
ADMINISTRATIVE SECRETARY		0.00	0	0.00	0	0.00	561	0.00
ASST C U EXAMINER - PROB I-II		0.00	0	0.00	0	0.00	809	0.00
SR ASST C U EXAMINER I - II		0.00	0	0.00	0	0.00	965	0.00
CREDIT UNION EXAMINER I - II		0.00	0	0.00	0	0.00	1,147	0.00
SENIOR C U EXAMINER I-II-III		0.00	0	0.00	0	0.00	8,570	0.00
CHIEF FINANCIAL EXAMINER		0.00	0	0.00	0	0.00	1,459	0.00
DIVISION DIRECTOR		0.00	0	0.00	0	0.00	1,545	0.00
DEPUTY DIVISION DIRECTOR		0.00	0	0.00	0	0.00	1,459	0.00
FISCAL AND ADMINISTRATIVE MNGR		0.00	0	0.00	0	0.00	838	0.00
TOTAL - PS		0.00	0	0.00	0	0.00	17,840	0.00
GRAND TOTAL	\$	0.00	\$0	0.00	\$0	0.00	\$17,840	0.00
GENERAL REVENUE	\$	0 0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$17,840	0.00

DIFP							DECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	528	0.00
ADMINISTRATIVE SECRETARY	(	0.00	0	0.00	0	0.00	1,269	0.00
SR OFC SUPPORT ASST (KEYBRD)	(	0.00	0	0.00	0	0.00	444	0.00
ACCOUNTING GENERALIST I	C	0.00	0	0.00	0	0.00	501	0.00
PERSONNEL OFFICER II	C	0.00	0	0.00	0	0.00	774	0.00
ASSISTANT BANK EXAMINER	C	0.00	0	0.00	0	0.00	631	0.00
SENIOR ASSISTANT BANK EXAMINER	C	0.00	0	0.00	0	0.00	1,533	0.00
BANK EXAMINER	C	0.00	0	0.00	0	0.00	3,720	0.00
SENIOR BANK EXAMINER I	C	0.00	0	0.00	0	0.00	9,971	0.00
REVIEW EXAMINER	C	0.00	0	0.00	0	0.00	5,137	0.00
SENIOR ASSISTANT TRUST EXAM	C	0.00	0	0.00	0	0.00	768	0.00
TRUST SUPERVISOR	C	0.00	0	0.00	0	0.00	1,281	0.00
DISTRICT SUPERVISOR	C	0.00	0	0.00	0	0.00	7,094	0.00
REPORT ANALYST	C	0.00	0	0.00	0	0.00	623	0.00
ASSISTANT BANK EXAMINER II	C	0.00	0	0.00	0	0.00	4,201	0.00
ASST CONS. CREDIT EXAMINER	C	0.00	0	0.00	0	0.00	632	0.00
SR CONS CREDIT EXAMINER I	C	0.00	0	0.00	0	0.00	2,151	0.00
SUPERVISOR OF CONSUMER CREDIT	C	0.00	0	0.00	0	0.00	1,385	0.00
SENIOR BANK EXAMINER II	C	0.00	0	0.00	0	0.00	12,623	0.00
SENIOR BANK EXAMINER III	C	0.00	0	0.00	0	0.00	32,306	0.00
SENIOR TRUST EXAMINER III	C	0.00	0	0.00	0	0.00	1,222	0.00
SR CONS CREDIT EXAMINER III	C	0.00	0	0.00	0	0.00	7,767	0.00
SUPVSR OF MORTGAGE LICENSING	C	0.00	0	0.00	0	0.00	1,353	0.00
SENIOR ASSISTANT EXAMINER II	C	0.00	0	0.00	0	0.00	1,627	0.00
BANK EXAMINER II	C	0.00	0	0.00	0	0.00	2,991	0.00
SR ASST CONS CREDIT EXAM II	C	0.00	0	0.00	0	0.00	813	0.00
CONSUMER CREDIT EXAMINER II	C	0.00	0	0.00	0	0.00	997	0.00
TRUST EXAMINER II	C	0.00	0	0.00	0	0.00	997	0.00
SENIOR MORTGAGE EXAMINER II	(	0.00	0	0.00	0	0.00	1,140	0.00
ASSISTANT MORTGAGE EXAMINER	C		0	0.00	0	0.00	631	0.00
MORTGAGE EXAMINER	C		0	0.00	0	0.00	933	0.00
SENIOR MORTGAGE EXAMINER I	C		0	0.00	0	0.00	2,151	0.00

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DIFP						0	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
Pay Plan - 0000012								
SENIOR MORTGAGE EXAMINER III	(	0.00	0	0.00	0	0.00	2,444	0.00
EXAMINER SPECIALIST	(	0.00	0	0.00	0	0.00	845	0.00
MORTGAGE LICENSING TECHNICIAN	(	0.00	0	0.00	0	0.00	401	0.00
SUPERVISOR OF ADMINISTRATION	(	0.00	0	0.00	0	0.00	908	0.00
DIVISION DIRECTOR	(	0.00	0	0.00	0	0.00	1,741	0.00
DEPUTY DIVISION DIRECTOR	(	0.00	0	0.00	0	0.00	1,741	0.00
CHIEF EXAMINER	(	0.00	0	0.00	0	0.00	1,490	0.00
SENIOR COUNSEL	(	0.00	0	0.00	0	0.00	1,287	0.00
CHIEF COUNSEL	(	0.00	0	0.00	0	0.00	1,416	0.00
BOARD MEMBER	(	0.00	0	0.00	0	0.00	75	0.00
MISCELLANEOUS PROFESSIONAL	(	0.00	0	0.00	0	0.00	481	0.00
TOTAL - PS		0.00	0	0.00	0	0.00	123,023	0.00
GRAND TOTAL	\$	0.00	\$0	0.00	\$0	0.00	\$123,023	0.00
GENERAL REVENUE	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$123,023	0.00

DIFP						C	ECISION ITI	EM DETA
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Pay Plan - 0000012								
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	1,872	0.0
BUDGET ANAL II	0	0.00	0	0.00	0	0.00	753	0.0
ACCOUNTING CLERK	0	0.00	0	0.00	0	0.00	911	0.0
ACCOUNTING GENERALIST I	0	0.00	0	0.00	0	0.00	1,013	0.00
ACCOUNTING SUPERVISOR	0	0.00	0	0.00	0	0.00	656	0.00
RESEARCH ANAL II	0	0.00	0	0.00	0	0.00	625	0.00
PUBLIC INFORMATION SPEC II	0	0.00	0	0.00	0	0.00	655	0.0
EXECUTIVE I	0	0.00	0	0.00	0	0.00	1,149	0.00
PERSONNEL CLERK	0	0.00	0	0.00	0	0.00	508	0.0
INVESTIGATOR I	0	0.00	0	0.00	0	0.00	1,566	0.00
INVESTIGATOR II	0	0.00	0	0.00	0	0.00	1,900	0.0
INSURANCE FINANCIAL ANAL SPEC	0	0.00	0	0.00	0	0.00	730	0.00
INSURANCE FINANCIAL ANALYST II	0	0.00	0	0.00	0	0.00	1,942	0.00
INSPECTOR (PROF REGISTRATION)	0	0.00	0	0.00	0	0.00	5,335	0.00
INSP SUPV (PROF REGISTRATION)	0	0.00	0	0.00	0	0.00	553	0.0
FUNERAL ESTABLISHMENT INSP	0		0	0.00	0	0.00	667	0.00
PROF REG ADMSTV COOR	0	0.00	0	0.00	0	0.00	651	0.00
FISCAL & ADMINISTRATIVE MGR B1	0	0.00	0	0.00	0	0.00	924	0.00
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	0	0.00	0	0.00	1,023	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	0	0.00	863	0.00
PROCESSING TECHNICIAN I	0	0.00	0	0.00	0	0.00	2,437	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	0	0.00	9,612	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	0	0.00	1,045	0.0
PROCESSING TECHNICIAN SUPV	0	0.00	0	0.00	0	0.00	1,053	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	0	0.00	1,898	0.0
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	0	0.00	790	0.0
LEGAL COUNSEL	0		0	0.00	0	0.00	1,908	0.00
BOARD MEMBER	0		0	0.00	0	0.00	835	0.00
CLERK	0		0	0.00	0	0.00	1,430	0.00
INSPECTOR	0		0	0.00	0	0.00	1,044	0.0
CONSULTING PHYSICIAN	0		0	0.00	0	0.00	750	0.0
SPECIAL ASST OFFICIAL & ADMSTR	0		0	0.00	0	0.00	766	0.00

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DIFP							DECISION ITI	EM DETAIL
Budget Unit Decision Item	FY 2018 ACTUAL	FY 2018 ACTUAL	FY 2019 BUDGET	FY 2019 BUDGET	FY 2020 DEPT REQ	FY 2020 DEPT REQ	FY 2020 GOV REC	FY 2020 GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Pay Plan - 0000012								
PRINCIPAL ASST BOARD/COMMISSON	C	0.00	0	0.00	0	0.00	8,698	0.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	56,562	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$56,562	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$56,562	0.00

DIFP						0	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
Pay Plan - 0000012								
SR OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	434	0.00
SENIOR AUDITOR	(	0.00	0	0.00	0	0.00	696	0.00
PROCESSING TECHNICIAN I	(	0.00	0	0.00	0	0.00	402	0.00
PROCESSING TECHNICIAN II	(	0.00	0	0.00	0	0.00	893	0.00
PROCESSING TECHNICIAN SUPV	(	0.00	0	0.00	0	0.00	535	0.00
BOARD MEMBER	(	0.00	0	0.00	0	0.00	85	0.00
CLERK	(	0.00	0	0.00	0	0.00	254	0.00
PRINCIPAL ASST BOARD/COMMISSON	(	0.00	0	0.00	0	0.00	1,208	0.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	4,507	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$4,507	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$4,507	0.00

DIFP						C	ECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
Pay Plan - 0000012								
INVESTIGATOR II	C	0.00	0	0.00	0	0.00	650	0.00
PROCESSING TECHNICIAN I	C	0.00	0	0.00	0	0.00	253	0.00
PROCESSING TECHNICIAN II	C	0.00	0	0.00	0	0.00	1,874	0.00
PROCESSING TECHNICIAN III	C	0.00	0	0.00	0	0.00	536	0.00
PROCESSING TECHNICIAN SUPV	C	0.00	0	0.00	0	0.00	584	0.00
BOARD MEMBER	C	0.00	0	0.00	0	0.00	361	0.00
CLERK	C	0.00	0	0.00	0	0.00	313	0.00
MISCELLANEOUS PROFESSIONAL	C	0.00	0	0.00	0	0.00	600	0.00
PRINCIPAL ASST BOARD/COMMISSON	C	0.00	0	0.00	0	0.00	470	0.00
TOTAL - PS	C	0.00	0	0.00	0	0.00	5,641	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$5,641	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$5,641	0.00

DIFP						C	<b>DECISION ITE</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MISSOURI DENTAL BOARD								
Pay Plan - 0000012								
INVESTIGATOR I	(	0.00	0	0.00	0	0.00	581	0.00
INVESTIGATOR II	(	0.00	0	0.00	0	0.00	1,400	0.00
PROCESSING TECHNICIAN I	(	0.00	0	0.00	0	0.00	5	0.00
PROCESSING TECHNICIAN II	(	0.00	0	0.00	0	0.00	1,114	0.00
PROCESSING TECHNICIAN SUPV	(	0.00	0	0.00	0	0.00	602	0.00
BOARD MEMBER	(	0.00	0	0.00	0	0.00	468	0.00
CLERK	(	0.00	0	0.00	0	0.00	238	0.00
PRINCIPAL ASST BOARD/COMMISSON	(	0.00	0	0.00	0	0.00	1,111	0.00
TOTAL - PS		0.00	0	0.00	0	0.00	5,519	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$0	0.00	\$5,519	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$5,519	0.00

DIFP						0	ECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	0	0.00	447	0.00
SR OFC SUPPORT ASST (STENO)	C	0.00	0	0.00	0	0.00	473	0.00
SR OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	0	0.00	1,078	0.00
INFORMATION SUPPORT COOR	C	0.00	0	0.00	0	0.00	473	0.00
EXECUTIVE I	C	0.00	0	0.00	0	0.00	544	0.00
MEDICAL CNSLT	C	0.00	0	0.00	0	0.00	1,876	0.00
MEDICAL DIR	C	0.00	0	0.00	0	0.00	2,150	0.00
INVESTIGATOR II	C	0.00	0	0.00	0	0.00	8,277	0.00
PROF REG ADMSTV COOR	C	0.00	0	0.00	0	0.00	648	0.00
INVESTIGATION MGR B1	C	0.00	0	0.00	0	0.00	849	0.00
PROCESSING TECHNICIAN I	C	0.00	0	0.00	0	0.00	1,616	0.00
PROCESSING TECHNICIAN II	C	0.00	0	0.00	0	0.00	3,236	0.00
PROCESSING TECHNICIAN III	C	0.00	0	0.00	0	0.00	954	0.00
PROCESSING TECHNICIAN SUPV	C	0.00	0	0.00	0	0.00	541	0.00
PARALEGAL	C	0.00	0	0.00	0	0.00	534	0.00
LEGAL COUNSEL	C	0.00	0	0.00	0	0.00	1,780	0.00
BOARD MEMBER	C	0.00	0	0.00	0	0.00	86	0.00
SENIOR COUNSEL	C	0.00	0	0.00	0	0.00	941	0.00
CLERK	C	0.00	0	0.00	0	0.00	918	0.00
PRINCIPAL ASST BOARD/COMMISSON	C	0.00	0	0.00	0	0.00	1,188	0.00
TOTAL - PS	C	0.00	0	0.00	0	0.00	28,609	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$28,609	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$28,609	0.00

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DIFP Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	E FY 2020	DECISION ITI	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING	0012/43		2012/43		0012/43		2012/40	
Pay Plan - 0000012								
EXECUTIVE I	0	0.00	0	0.00	0	0.00	570	0.00
REGISTERED NURSE - CLIN OPERS	0		0	0.00	0	0.00	882	0.00
INVESTIGATOR I	0	0.00	0	0.00	0	0.00	523	0.00
INVESTIGATOR II	0	0.00	0	0.00	0	0.00	2,437	0.00
PROF REG ADMSTV COOR	0	0.00	0	0.00	0	0.00	677	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	0	0.00	876	0.00
REGISTERED NURSE MANAGER B1	0	0.00	0	0.00	0	0.00	3,111	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	0	0.00	2,664	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	0	0.00	950	0.00
PROCESSING TECHNICIAN SUPV	0	0.00	0	0.00	0	0.00	500	0.00
PARALEGAL	0	0.00	0	0.00	0	0.00	1,582	0.00
LEGAL COUNSEL	0	0.00	0	0.00	0	0.00	1,946	0.00
BOARD MEMBER	0	0.00	0	0.00	0	0.00	157	0.00
SENIOR COUNSEL	0	0.00	0	0.00	0	0.00	976	0.00
CLERK	0	0.00	0	0.00	0	0.00	164	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	0	0.00	1,316	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	19,331	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$19,331	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$19,331	0.00

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DIFP						C	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PHARMACY								
Pay Plan - 0000012								
SR OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	431	0.00
PHARMACEUTICAL CNSLT	(	0.00	0	0.00	0	0.00	13,299	0.00
INVESTIGATOR I	(	0.00	0	0.00	0	0.00	517	0.00
PROF REG ADMSTV COOR	(	0.00	0	0.00	0	0.00	656	0.00
PROCESSING TECHNICIAN II	(	0.00	0	0.00	0	0.00	890	0.00
PROCESSING TECHNICIAN III	(	0.00	0	0.00	0	0.00	520	0.00
BOARD MEMBER	(	0.00	0	0.00	0	0.00	180	0.00
CLERK	(	0.00	0	0.00	0	0.00	434	0.00
PRINCIPAL ASST BOARD/COMMISSON	(	0.00	0	0.00	0	0.00	1,120	0.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	18,047	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$18,047	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$18,047	0.00

DIFP						0	ECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
Pay Plan - 0000012								
INVESTIGATOR I	C	0.00	0	0.00	0	0.00	561	0.00
INVESTIGATOR II	C	0.00	0	0.00	0	0.00	1,938	0.00
PROF REG ADMSTV COOR	C	0.00	0	0.00	0	0.00	653	0.00
REAL ESTATE EXAMINER I	C	0.00	0	0.00	0	0.00	1,561	0.00
REAL ESTATE EXAMINER II	C	0.00	0	0.00	0	0.00	2,541	0.00
REAL ESTATE EXAMINER FIELD SPV	C	0.00	0	0.00	0	0.00	1,394	0.00
REAL ESTATE EDUCATION SPEC	C	0.00	0	0.00	0	0.00	555	0.00
INVESTIGATION MGR B1	C	0.00	0	0.00	0	0.00	853	0.00
PROCESSING TECHNICIAN I	C	0.00	0	0.00	0	0.00	161	0.00
PROCESSING TECHNICIAN II	C	0.00	0	0.00	0	0.00	1,799	0.00
PROCESSING TECHNICIAN III	C	0.00	0	0.00	0	0.00	980	0.00
BOARD MEMBER	C	0.00	0	0.00	0	0.00	96	0.00
CLERK	C	0.00	0	0.00	0	0.00	288	0.00
PRINCIPAL ASST BOARD/COMMISSON	C	0.00	0	0.00	0	0.00	1,206	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	14,586	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$14,586	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$14,586	0.00

DIFP							C	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019		FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET		BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR		FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING									
Pay Plan - 0000012									
SALARIES & WAGES		0 0.0	0	0	0.00	0	0.00	42	0.00
ADMIN OFFICE SUPPORT ASSISTANT		0 0.0	0	0	0.00	0	0.00	522	0.00
SR OFFICE SUPPORT ASSISTANT		0 0.0	0	0	0.00	0	0.00	463	0.00
MANUFACTURED HSNG INSP II		0 0.0	0	0	0.00	0	0.00	2,896	0.00
MANUFACTURED HSNG INSP SUPV		0 0.0	0	0	0.00	0	0.00	688	0.00
UTILITY REGULATORY MNGR, BAND2		0 0.0	0	0	0.00	0	0.00	853	0.00
TOTAL - PS		0 0.0	0	0	0.00	0	0.00	5,464	0.00
GRAND TOTAL	\$	60 0.0	0	\$0	0.00	\$0	0.00	\$5,464	0.00
GENERAL REVENUE	Ş	60 0.0	)	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	60 0.0	)	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.0	)	\$0	0.00	\$0	0.00	\$5,464	0.00

DIFP						0	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	755	0.00
SR OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	499	0.00
PUBLIC UTILITY ACCOUNTANT I	(	0.00	0	0.00	0	0.00	831	0.00
CH PUBLIC UTILITY ACCOUNTANT	(	0.00	0	0.00	0	0.00	8	0.00
PUBLIC UTILITY ACCOUNTANT III	(	0.00	0	0.00	0	0.00	1,480	0.00
DIVISION DIRECTOR	(	0.00	0	0.00	0	0.00	1,336	0.00
DESIGNATED PRINCIPAL ASST DIV	(	0.00	0	0.00	0	0.00	3,425	0.00
ASSOCIATE COUNSEL	(	0.00	0	0.00	0	0.00	47	0.00
SENIOR COUNSEL	(	0.00	0	0.00	0	0.00	1,820	0.00
DEPUTY COUNSEL	(	0.00	0	0.00	0	0.00	2,144	0.00
MISCELLANEOUS PROFESSIONAL	(	0.00	0	0.00	0	0.00	566	0.00
SPECIAL ASST PROFESSIONAL	(	0.00	0	0.00	0	0.00	761	0.00
TOTAL - PS		0.00	0	0.00	0	0.00	13,672	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$0	0.00	\$13,672	0.00
GENERAL REVENUE	\$	0.00	\$0	0.00	\$0	0.00	\$13,672	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00

DIFP	51/00/0	<b>E</b> V( 0040	51/ 00/0	51/ 00/0	51/ 0000		ECISION ITI	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	0	0.00	3,162	0.00
SR OFC SUPPORT ASST (STENO)	C	0.00	0	0.00	0	0.00	936	0.00
SR OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	0	0.00	936	0.00
OFFICE SERVICES ASST	C	0.00	0	0.00	0	0.00	555	0.00
INFORMATION TECHNOLOGIST I	C	0.00	0	0.00	0	0.00	21	0.00
INFORMATION TECHNOLOGIST IV	C	0.00	0	0.00	0	0.00	3,105	0.00
INFORMATION TECHNOLOGY SPEC I	C	0.00	0	0.00	0	0.00	3,474	0.00
INFORMATION TECHNOLOGY SPEC II	C	0.00	0	0.00	0	0.00	989	0.00
INFO TECHNOLOGY MANAGER	C	0.00	0	0.00	0	0.00	1,148	0.00
ACCOUNTANT I	C	0.00	0	0.00	0	0.00	518	0.00
ACCOUNTANT II	C	0.00	0	0.00	0	0.00	1,171	0.00
ACCOUNTANT III	C	0.00	0	0.00	0	0.00	1,444	0.00
PERSONNEL ANAL II	C	0.00	0	0.00	0	0.00	702	0.00
PUBLIC INFORMATION COOR	C		0	0.00	0	0.00	722	0.00
PUBLIC INFORMATION ADMSTR	C	0.00	0	0.00	0	0.00	894	0.00
TRAINING TECH II	C	0.00	0	0.00	0	0.00	695	0.00
EXECUTIVE II	C	0.00	0	0.00	0	0.00	585	0.00
PERSONNEL CLERK	C	0.00	0	0.00	0	0.00	521	0.00
LEGISLATIVE COORDINATOR	C	0.00	0	0.00	0	0.00	912	0.00
ADMINISTRATIVE ANAL II	C	0.00	0	0.00	0	0.00	653	0.00
ADMINISTRATIVE ANAL III	C		0	0.00	0	0.00	729	0.00
CH REGULATORY ECONOMIST	C	0.00	0	0.00	0	0.00	1,938	0.00
CONSUMER SERVICES SPEC I	C	0.00	0	0.00	0	0.00	576	0.00
CONSUMER SERVICES SPEC II	C	0.00	0	0.00	0	0.00	2,811	0.00
CONSUMER SERVICES COORDINATOR	C		0	0.00	0	0.00	1,328	0.00
UTILITY REGULATORY AUDITOR I	C		0	0.00	0	0.00	1,955	0.00
UTILITY REGULATORY AUDITOR II	C		0	0.00	0	0.00	3,495	0.00
UTILITY REGULATORY AUDITOR III	C		0	0.00	0	0.00	4,466	0.00
UTILITY REGULATORY AUDITOR IV	C		0	0.00	0	0.00	8,632	0.00
UTILITY REGULATORY AUDITOR V	C		0	0.00	0	0.00	7,034	0.00
REGULATORY ECONOMIST II	C		0	0.00	0	0.00	2,805	0.00
REGULATORY ECONOMIST III	C		0	0.00	0	0.00	4,340	0.00

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DIFP						C	ECISION ITE	EM DETAII
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan - 0000012								
UTILITY MANAGEMENT ANALYST II	0	0.00	0	0.00	0	0.00	617	0.00
UTILITY MANAGEMENT ANALYST III	0	0.00	0	0.00	0	0.00	3,353	0.00
UTILITY POLICY ANALYST I	0	0.00	0	0.00	0	0.00	3,566	0.00
UTILITY POLICY ANALYST II	0	0.00	0	0.00	0	0.00	3,700	0.00
UTILITY ENGINEERING SPEC II	0	0.00	0	0.00	0	0.00	4,845	0.00
UTILITY ENGINEERING SPEC III	0	0.00	0	0.00	0	0.00	7,953	0.00
UTILITY REGULATORY ENGINEER I	0	0.00	0	0.00	0	0.00	3,471	0.00
UTILITY REGULATORY ENGINEER II	0	0.00	0	0.00	0	0.00	1,898	0.00
UTILITY REGULATORY ENG SPV	0	0.00	0	0.00	0	0.00	3,231	0.00
UTILITY OPERS TECH SPEC II	0	0.00	0	0.00	0	0.00	3,332	0.00
RATE & TARIFF EXAMINER II	0	0.00	0	0.00	0	0.00	1,257	0.00
RATE & TARIFF EXAMINER III	0	0.00	0	0.00	0	0.00	702	0.00
RATE & TARIFF EXAMINATION SPV	0	0.00	0	0.00	0	0.00	1,031	0.00
HUMAN RESOURCES MGR B1	0	0.00	0	0.00	0	0.00	949	0.00
UTILITY REGULATORY MNGR, BAND1	0	0.00	0	0.00	0	0.00	9,672	0.00
UTILITY REGULATORY MNGR, BAND3	0	0.00	0	0.00	0	0.00	1	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	0	0.00	4,203	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	0	0.00	6,178	0.00
ADMINISTRATIVE ASSISTANT	0	0.00	0	0.00	0	0.00	3,221	0.00
ASSOCIATE COUNSEL	0	0.00	0	0.00	0	0.00	912	0.00
PROGRAM CONSULTANT	0	0.00	0	0.00	0	0.00	6,034	0.00
PARALEGAL	0	0.00	0	0.00	0	0.00	1,328	0.00
LEGAL COUNSEL	0	0.00	0	0.00	0	0.00	3,065	0.00
CHIEF COUNSEL	0	0.00	0	0.00	0	0.00	1,213	0.00
REGULATORY LAW JUDGE	0	0.00	0	0.00	0	0.00	7,272	0.00
COMMISSION MEMBER	0	0.00	0	0.00	0	0.00	6,591	0.00
COMMISSION CHAIRMAN	0	0.00	0	0.00	0	0.00	1,648	0.00
SENIOR COUNSEL	0	0.00	0	0.00	0	0.00	903	0.00
DEPUTY COUNSEL	0	0.00	0	0.00	0	0.00	8,623	0.00

DIFP						I	DECISION IT	EM DETAIL
Budget Unit Decision Item	FY 2018 ACTUAL	FY 2018 ACTUAL	FY 2019 BUDGET	FY 2019 BUDGET	FY 2020 DEPT REQ	FY 2020 DEPT REQ	FY 2020 GOV REC	FY 2020 GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan - 0000012								
MANAGING COUNSEL	0	0.00	0	0.00	0	0.00	1,391	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	165,412	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$165,412	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$165,412	0.00

FY 20 Market	t Adjustment Pay	Plan	C	DI# 0000018					
		1 Iuli							
1. AMOUNT	OF REQUEST	0000 D				EV 0000 0	· · · · · · · · · · · · · · · · · · ·		- 4
	GR	2020 Budget Federal	Other	Total E			Federal	Recommend Other	Total E
PS –	0	0	0		PS –	426	0	126,570	126,996
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	0	0	Total	426	0	126,570	126,996
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	130	0	38,566	38.696
	s budgeted in Hou	se Bill 5 exce	ot for certain f	ringes	Note: Fringes	budgeted in Ho	use Bill 5 ex	cept for certa	in fringes
budgeted dire	ectly to MoDOT, H	ighway Patrol,	and Conserv	ration.	budgeted direct	tly to MoDOT, H	lighway Pat	rol, and Cons	ervation.
					Other Funds: V	arious Departm	ent Funds		
Other Funds:									
	UEST CAN BE CA	ATEGORIZED	AS:						
2. THIS REQ		ATEGORIZED	AS:	New	Program		F	und Switch	
2. THIS REQ	<b>UEST CAN BE CA</b> New Legislation <sup>-</sup> ederal Mandate	ATEGORIZED	AS:		Program am Expansion			und Switch	ue
2. THIS REQI	New Legislation	ATEGORIZED	AS:	Progr	Program am Expansion e Request				
2. THIS REQI	New Legislation Federal Mandate	ATEGORIZED	<u>AS:</u>	Progr	am Expansion e Request			Cost to Contin	
2. THIS REQI	New Legislation Federal Mandate GR Pick-Up Pay Plan			Progr Space Other	am Expansion e Request :		C	Cost to Contin Equipment Re	placement
2. THIS REQI	New Legislation <sup>F</sup> ederal Mandate GR Pick-Up Pay Plan <b>HIS FUNDING NE</b>	EDED? PRO		Progr Space Other PLANATION FOR	am Expansion e Request	#2. INCLUDE	C	Cost to Contin Equipment Re	placement
2. THIS REQI	New Legislation Federal Mandate GR Pick-Up Pay Plan	EDED? PRO		Progr Space Other PLANATION FOR	am Expansion e Request :	#2. INCLUDE	C	Cost to Contin Equipment Re	placement

		-	NEW DECISIO	ON ITEM						
		RANK:	3	OF	8					
Department of Insurance, Financial	Institutions and Pr	ofessional l	Registration		Budget Unit	Various				
FY 20 Market Adjustment Pay Plan		DI# 0000018								
4. DESCRIBE THE DETAILED ASSU	MPTIONS USED T	O DERIVE T	HE SPECIFIC	REQUESTE	D AMOUNT.	(How did yo	u determine	that the requ	Jested	
number of FTE were appropriate? F						• •		•		
outsourcing or automation consider	ed? If based on n	ew legislati	on, does requ	uest tie to TA	FP fiscal note	? If not, exp	plain why. D	etail which p	portions of	
the request are one-times and how t	hose amounts we	re calculate	d.)							
The appropriated amounts for the pay	plan are based on	a recent CBI	Z compensati	on study whic	h identified job	classes belo	w the market	median pay	level and	
job classes below the market-based m	inimum. Those po	sitions are be	eing increased	from their cu	rrent appropria	ation level to	the market-ba	ased minimur	n, with	
individual raises capped at 15%.										
5. BREAK DOWN THE REQUEST B	BUDGET OBJEC	T CLASS, J	OB CLASS, A	ND FUND SC	URCE. IDEN	TIFY ONE-T	IME COSTS.			
	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time	
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	E
	. <u></u>						0	0.0		
Total PS	0	0.0	0	0.0	0	0.0	0	0.0	0	
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	0	
Grand Total	0	0.0	0	0.0	U	0.0	0	0.0	0	
	Gov Boc	Gov Boo	Gov Boc	Gov Boo	Gov Boo	Gov Boo	Gov Boc	Gov Poo	Gov Boo	
	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	
Budget Object Class/Job Class	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time	F
Budget Object Class/Job Class										E
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time	E
100-Salaries and Wages	GR DOLLARS	GR	FED	FED	OTHER DOLLARS	OTHER	TOTAL DOLLARS	TOTAL FTE	One-Time DOLLARS	
100-Salaries and Wages	GR DOLLARS 426	GR FTE	FED DOLLARS	FED FTE	OTHER DOLLARS 126,570	OTHER FTE	TOTAL DOLLARS 126,996	TOTAL FTE 0.0	One-Time DOLLARS	
Budget Object Class/Job Class 100-Salaries and Wages Total PS Grand Total	GR DOLLARS 426	GR FTE	FED DOLLARS	FED FTE	OTHER DOLLARS 126,570	OTHER FTE	TOTAL DOLLARS 126,996	TOTAL FTE 0.0	One-Time DOLLARS	

DIFP							DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
CBIZ - 0000018								
ACCOUNTING ANAL II		0.00	0	0.00	0	0.00	138	0.00
RESEARCH ANAL II		0 0.00	0	0.00	0	0.00	426	0.00
RESEARCH ANAL III		0 0.00	0	0.00	0	0.00	2,144	0.00
PUBLIC INFORMATION SPEC II		0.00	0	0.00	0	0.00	1,068	0.00
PLANNER I		0 0.00	0	0.00	0	0.00	426	0.00
INS COMPLIANCE REVIEW SPEC III		0 0.00	0	0.00	0	0.00	5,853	0.00
INSURANCE PRODUCT ANALYST I		0 0.00	0	0.00	0	0.00	369	0.00
INSURANCE PRODUCT ANALYST II		0 0.00	0	0.00	0	0.00	15,120	0.00
INSURANCE FINANCIAL ANAL SPEC		0.00	0	0.00	0	0.00	2,144	0.00
TAX AUDITOR III		0 0.00	0	0.00	0	0.00	956	0.00
PARALEGAL		0.00	0	0.00	0	0.00	5,313	0.00
ACTUARY		0 0.00	0	0.00	0	0.00	4,206	0.00
TOTAL - PS		0 0.00	0	0.00	0	0.00	38,163	0.00
GRAND TOTAL	\$	0 0.00	\$0	0.00	\$0	0.00	\$38,163	0.00
GENERAL REVENUE	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0 0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0 0.00	\$0	0.00	\$0	0.00	\$38,163	0.00

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DIFP						0	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
CBIZ - 0000018								
ACCOUNTING SUPERVISOR	(	0.00	0	0.00	0	0.00	1,735	0.00
CONSULTING PHYSICIAN	(	0.00	0	0.00	0	0.00	6,499	0.00
TOTAL - PS		0.00	0	0.00	0	0.00	8,234	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$0	0.00	\$8,234	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$8,234	0.00

DIFP						[	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
CBIZ - 0000018								
SENIOR AUDITOR	0	0.00	0	0.00	0	0.00	3,442	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	3,442	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$3,442	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$3,442	0.00

DIFP						0	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
CBIZ - 0000018								
MEDICAL CNSLT	C	0.00	0	0.00	0	0.00	9,270	0.00
MEDICAL DIR	C	0.00	0	0.00	0	0.00	6,515	0.00
PARALEGAL	C	0.00	0	0.00	0	0.00	2,457	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	18,242	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$18,242	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$18,242	0.00

DIFP						[	DECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
CBIZ - 0000018								
EXECUTIVE I	0	0.00	0	0.00	0	0.00	75	0.00
PARALEGAL	0	0.00	0	0.00	0	0.00	6,202	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	6,277	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$6,277	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$6,277	0.00

DIFP						[	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING								
CBIZ - 0000018								
MANUFACTURED HSNG INSP II	(	0.00	0	0.00	0	0.00	8,518	0.00
MANUFACTURED HSNG INSP SUPV	(	0.00	0	0.00	0	0.00	3,379	0.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	11,897	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$0	0.00	\$11,897	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$11,897	0.00

DIFP						[	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
CBIZ - 0000018								
PUBLIC UTILITY ACCOUNTANT I	0	0.00	0	0.00	0	0.00	426	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	426	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$426	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$426	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

DIFP						0	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
CBIZ - 0000018								
INFORMATION TECHNOLOGY SPEC I	C	0.00	0	0.00	0	0.00	1,295	0.00
INFO TECHNOLOGY MANAGER	(	0.00	0	0.00	0	0.00	850	0.00
CH REGULATORY ECONOMIST	C	0.00	0	0.00	0	0.00	9,692	0.00
CONSUMER SERVICES SPEC I	(	0.00	0	0.00	0	0.00	369	0.00
UTILITY REGULATORY AUDITOR II	(	0.00	0	0.00	0	0.00	8,680	0.00
UTILITY MANAGEMENT ANALYST II	(	0.00	0	0.00	0	0.00	2,528	0.00
UTILITY MANAGEMENT ANALYST III	C	0.00	0	0.00	0	0.00	7,154	0.00
UTILITY REGULATORY ENGINEER II	C	0.00	0	0.00	0	0.00	5,463	0.00
RATE & TARIFF EXAMINER II	C	0.00	0	0.00	0	0.00	4,284	0.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	40,315	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$40,315	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$40,315	0.00

#### CORE DECISION ITEM Department of Insurance, Financial Institutions and Professional Registration Budget Unit 37502C Core - Department Administration HB Section 7.400 1. CORE FINANCIAL SUMMARY FY 2020 Budget Request FY 2020 Governor's Recommendation GR Federal Other Total Ε GR Federal Other Total Е PS 0 0 131.214 131.214 PS 0 131.214 131.214 0 EE 0 0 37.826 37,826 EE 0 0 37,826 37,826 PSD PSD 0 0 0 0 0 0 0 0 TRF TRF 0 0 0 0 0 0 0 0 0 0 169.040 169.040 0 0 169.040 169.040 Total Total FTE FTE 0.00 0.00 2.07 2.07 0.00 0.00 2.07 2.07 66.088 Est. Fringe 0 0 66.088 Est. Fringe 0 0 66.088 66.088 Note: Fringes budgeted in House Bill 5 except for certain fringes Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. budgeted directly to MoDOT, Highway Patrol, and Conservation. Other Funds: DIFP Administrative Fund (0503) Other Funds: DIFP Administrative Fund (0503) 2. CORE DESCRIPTION This core supports a portion of department administration FTE providing department-wide direction and assistance to department divisions through legislative coordination, communications, human resources, accounting, budget and planning, 3. PROGRAM LISTING (list programs included in this core funding) **Department Administration**

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#### Department of Insurance, Financial Institutions and Professional Registration Budget Unit 37502C **Core - Department Administration HB** Section 7.400 4. FINANCIAL HISTORY FY 2016 FY 2017 FY 2018 FY 2019 **Actual Expenditures (All Funds)** Actual Actual Current Yr. Actual Appropriation (All Funds) 180.898 183.754 167.484 169.040 200,000 Less Reverted (All Funds) 0 0 0 0 Less Restricted (All Funds) 0 0 0 0 180,000 Budget Authority (All Funds) 180,898 183.754 167.484 169.040 168,<u>7</u>47 161,541 Actual Expenditures (All Funds) 160,000 168,747 161,541 148,471 N/A 148,471 Unexpended (All Funds) 22,213 19,013 12,151 0 140,000 Unexpended, by Fund: **General Revenue** 0 N/A 0 0 120,000 0 0 0 Federal N/A Other 22,213 19,013 N/A 12,151 (1) (2) (3)100,000 FY 2016 FY 2017 FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## NOTES:

(1) Unexpended amount is primarily due to less than anticipated expense and equipment spending.

(2) Unexpended amount is primarily due to less than anticipated expense and equipment spending.

(3) Unexpended amount is primarily due to less than anticipated expense and equipment spending.

## CORE DECISION ITEM

### CORE RECONCILIATION DETAIL

### DIFP

DEPT ADMINISTRATION

## 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	ES							
		PS	4.07	0	0	131,214	131,214	Ļ
		EE	0.00	0	0	37,826	37,826	6
		Total	4.07	0	0	169,040	169,040	-
DEPARTMENT COI	RE ADJUSTME	INTS						
Core Reduction	1866 3652	PS	(2.00)	0	0	0	C	FTE Core Reduction
Core Reallocation	1203 3652	PS	0.00	0	0	0	(0)	)
NET D	EPARTMENT (	CHANGES	(2.00)	0	0	0	(0)	)
DEPARTMENT CO	RE REQUEST							
		PS	2.07	0	0	131,214	131,214	Ļ
		EE	0.00	0	0	37,826	37,826	6
		Total	2.07	0	0	169,040	169,040	- ) =
GOVERNOR'S REC		CORE						_
		PS	2.07	0	0	131,214	131,214	Ļ
		EE	0.00	0	0	37,826	37,826	6
		Total	2.07	0	0	169,040	169,040	-

DIFP						DECISION ITEM SUMMARY			
Budget Unit									
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020	
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC	
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	
DEPT ADMINISTRATION									
CORE									
PERSONAL SERVICES									
DIFP ADMINISTRATIVE	122,644	1.85	131,214	4.07	131,214	2.07	131,214	2.07	
TOTAL - PS	122,644	1.85	131,214	4.07	131,214	2.07	131,214	2.07	
EXPENSE & EQUIPMENT									
DIFP ADMINISTRATIVE	25,827	0.00	37,826	0.00	37,826	0.00	37,826	0.00	
TOTAL - EE	25,827	0.00	37,826	0.00	37,826	0.00	37,826	0.00	
TOTAL	148,471	1.85	169,040	4.07	169,040	2.07	169,040	2.07	
Pay Plan FY19-Cost to Continue - 0000013									
PERSONAL SERVICES									
DIFP ADMINISTRATIVE	0	0.00	0	0.00	1,556	0.00	1,556	0.00	
TOTAL - PS	0	0.00	0	0.00	1,556	0.00	1,556	0.00	
TOTAL	0	0.00	0	0.00	1,556	0.00	1,556	0.00	
Pay Plan - 0000012									
PERSONAL SERVICES									
DIFP ADMINISTRATIVE	0	0.00	0	0.00	0	0.00	1,992	0.00	
TOTAL - PS	0	0.00	0	0.00	0	0.00	1,992	0.00	
TOTAL	0	0.00	0	0.00	0	0.00	1,992	0.00	
GRAND TOTAL	\$148,471	1.85	\$169,040	4.07	\$170,596	2.07	\$172,588	2.07	

## ,

DIFP							ECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION								
CORE								
PROCUREMENT OFCR II	2,320	0.05	2,321	0.05	2,456	0.05	2,456	0.05
ACCOUNTING SPECIALIST II	1,650	0.04	2,078	0.05	2,374	0.05	2,374	0.05
ACCOUNTING ANAL II	2,198	0.05	2,197	0.05	2,178	0.05	2,178	0.05
BUDGET ANAL III	9,415	0.20	9,282	0.20	9,823	0.20	9,823	0.20
ACCOUNTING GENERALIST II	244	0.01	0	0.00	0	0.00	0	0.00
PERSONNEL ANAL II	2,059	0.05	2,078	0.05	2,059	0.05	2,059	0.05
RESEARCH ANAL III	2,606	0.05	2,624	0.05	2,606	0.05	2,606	0.05
PUBLIC INFORMATION SPEC I	1,406	0.04	4,875	0.15	0	0.00	0	0.0
PUBLIC INFORMATION SPEC II	9,041	0.26	5,399	0.15	5,346	0.15	5,346	0.15
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	6,908	0.15	6,908	0.1
INSURANCE FINANCIAL ANALYST II	0	0.00	0	0.00	3,830	0.10	3,830	0.10
FISCAL & ADMINISTRATIVE MGR B1	17,132	0.25	17,220	0.25	13,705	0.20	13,705	0.20
FISCAL & ADMINISTRATIVE MGR B2	3,426	0.05	3,445	0.05	3,426	0.05	3,426	0.05
HUMAN RESOURCES MGR B1	2,751	0.05	2,769	0.05	5,501	0.10	5,501	0.10
STATE DEPARTMENT DIRECTOR	18,263	0.15	18,715	0.15	18,621	0.15	18,621	0.1
DEPUTY STATE DEPT DIRECTOR	0	0.00	18,561	0.15	11,500	0.10	11,500	0.10
DESIGNATED PRINCIPAL ASST DEPT	15,818	0.23	11,711	0.15	16,018	0.25	16,018	0.25
DIVISION DIRECTOR	24,863	0.25	24,988	0.25	24,863	0.25	24,863	0.25
DESIGNATED PRINCIPAL ASST DIV	1,843	0.05	1,867	0.05	0	0.00	0	0.00
SPECIAL ASST PROFESSIONAL	144	0.00	0	0.00	0	0.00	0	0.00
SPECIAL ASST OFFICE & CLERICAL	277	0.01	0	0.00	0	0.00	0	0.0
CHIEF COUNSEL	7,188	0.06	0	0.00	0	0.00	0	0.00
MISCELLANEOUS PROFESSIONAL	0	0.00	1,084	2.22	0	0.12	0	0.12
TOTAL - PS	122,644	1.85	131,214	4.07	131,214	2.07	131,214	2.07
TRAVEL, IN-STATE	557	0.00	668	0.00	668	0.00	668	0.00
TRAVEL, OUT-OF-STATE	274	0.00	925	0.00	625	0.00	625	0.0
SUPPLIES	17,120	0.00	17,651	0.00	17,651	0.00	17,651	0.00
PROFESSIONAL DEVELOPMENT	1,088	0.00	5,175	0.00	5,175	0.00	5,175	0.00
COMMUNICATION SERV & SUPP	1,559	0.00	2,644	0.00	2,644	0.00	2,644	0.00
PROFESSIONAL SERVICES	4,134	0.00	6,188	0.00	6,188	0.00	6,188	0.00
HOUSEKEEPING & JANITORIAL SERV	4	0.00	0,100	0.00	0,100	0.00	0,100	0.0
M&R SERVICES	218	0.00	75	0.00	375	0.00	375	0.00

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DIFP						0	ECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION								
CORE								
OFFICE EQUIPMENT	205	0.00	2,500	0.00	2,500	0.00	2,500	0.00
OTHER EQUIPMENT	199	0.00	1,000	0.00	1,000	0.00	1,000	0.00
BUILDING LEASE PAYMENTS	0	0.00	500	0.00	500	0.00	500	0.00
MISCELLANEOUS EXPENSES	469	0.00	500	0.00	500	0.00	500	0.00
TOTAL - EE	25,827	0.00	37,826	0.00	37,826	0.00	37,826	0.00
GRAND TOTAL	\$148,471	1.85	\$169,040	4.07	\$169,040	2.07	\$169,040	2.07
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$148,471	1.85	\$169,040	4.07	\$169,040	2.07	\$169,040	2.07
	PROGRAM DESCRIPTION							
------------------------------------	--	--						
Department of Insurance, Financi	al Institutions and Professional Registration	HB Section(s): 7.400						
Department Administration								
Program is found in the following	core budget(s): Department Administration							
1a. What strategic priority does t	his program address?							
• Develop our team, reward	great performance, and retain top talent							
Innovate to make it easier	to connect and work with us							
	consumers so they are better informed financial problem so							
Strengthen our regulatory	relationships while ensuring a level-playing field to protect the	ne general public						
1b. What does this program do?								
	on of department administration FTE providing department-wommunications, human resources, accounting, budget and p	vide direction and assistance to department divisions through lanning.						
2a. Provide an activity measure	s) for the program.							
Number of employees serve								
Insurance	208.93 FTE							
Finance	116.15 FTE							
Credit Unions	15.50 FTE							
Professional Registration	<u>226.50</u> FTE							
TOTAL	567.08 FTE							
2b. Provide a measure(s) of the p	program's quality.							



		ncial Institutions and Pr	ofessional Registration		HB Section(s): 7.40	)0
	dministration	na aara hudaat(a). Dar	ortmont Administration	<u></u>		
		ng core budget(s): Dep e program's impact.	partment Administration			
TOVIUE a		e program s impact.				
		Percent of Department E	Employees Satisfied With C	Current Internal Departme	nt Communications	
,						
,						
				85% <u>=</u> 86% <u>-</u>	87% <u>+</u> 88% <u>+</u>	89% = 90% =
			82%			
	- TY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target/Stretch	FY 2020 Target/Stretch	FY 2021 Target/Stretch
New mea	0.1170					
		that internal communications h le program's efficiency. Cost of Departn		-		tment employees.
rovide a		e program's efficiency.		-		tment employees.
rovide a		e program's efficiency.		-		tment employees.
ovide a	a measure(s) of th	e program's efficiency.		-		tment employees.
<b>rovide a</b>	a measure(s) of th	e program's efficiency. Cost of Departn	nent Administration as a Po	ercentage of Department's	s Total Budget	
Fovide a           %           %           %           %           %           %	a measure(s) of th	e program's efficiency. Cost of Departn	nent Administration as a Po	-		tment employees.
<b>rovide a</b>	a measure(s) of th	e program's efficiency. Cost of Departn	nent Administration as a Po	ercentage of Department's	s Total Budget	
rovide a	a measure(s) of th	De program's efficiency. Cost of Departm 0.37% FY 2017 Actual	nent Administration as a Po	ercentage of Department's 0.34% FY 2019 Target	0.34% FY 2020 Target	0.30%
<b>rovide a</b>	a measure(s) of th	De program's efficiency. Cost of Departm 0.37% FY 2017 Actual	nent Administration as a Pe 0.34% FY 2018 Actual	ercentage of Department's 0.34% FY 2019 Target	0.34% FY 2020 Target	0.30%
%	a measure(s) of th	De program's efficiency. Cost of Departm 0.37% FY 2017 Actual	nent Administration as a Pe 0.34% FY 2018 Actual	ercentage of Department's 0.34% FY 2019 Target	0.34% FY 2020 Target	0.30%
%	a measure(s) of th	E program's efficiency. Cost of Departm 0.37% FY 2017 Actual	nent Administration as a Po 0.34% FY 2018 Actual epartment Administration a	ercentage of Department's 0.34% FY 2019 Target Is a Percentage of Depart	o.34% FY 2020 Target nent's Total Employees	0.30% FY 2021 Target
%	a measure(s) of th	De program's efficiency. Cost of Departm 0.37% FY 2017 Actual	nent Administration as a Pe 0.34% FY 2018 Actual	ercentage of Department's 0.34% FY 2019 Target	0.34% FY 2020 Target	0.30%
rovide a	a measure(s) of th	E program's efficiency. Cost of Departm 0.37% FY 2017 Actual	nent Administration as a Po 0.34% FY 2018 Actual epartment Administration a	ercentage of Department's 0.34% FY 2019 Target Is a Percentage of Depart	o.34% FY 2020 Target nent's Total Employees	0.30% FY 2021 Target



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	of Insurance, Finan	cial Institutio	ons and Profes	ssional Registration	Budget Unit	37503C			
Core - Depart	tment Administratio	on Transfer	-		HB Section	7.405			
. CORE FIN		1							
	F	-Y 2020 Budg	get Request			FY 2020 Go	vernor's R	ecommenda	tion
	GR	Federal	Other	Total E	_	GR F	ederal	Other	Total E
PS	0	0	0	0	PS	0	0	0	0
ΞE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
ſRF	0	0	405,264	405,264	TRF	0	0	812,177	812,177
Fotal	0	0	405,264	405,264	Total	0	0	812,177	812,177
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Vote: Fringes	budgeted in House	Bill 5 except	for certain fring		Note: Fringes	budgeted in House		nt for contain	fringen
oudgeted direc	ctly to MoDOT, High		•		•	tly to MoDOT, High			•
budgeted direc	ctly to MoDOT, High Division of Crea Finance Fund ( Professional Re	<i>away Patrol, a</i> dit Unions Fur 0550), Insura	nd Conservation nd (0548), Divis nce Dedicated	on. sion of Fund (0566),	<i>budgeted direct</i> Other Funds: D F P	•	nway Patrol nions Fund )), Insuranc ration Fees	, and Conser (0548), Divisi e Dedicated I Fund (0689)	vation. ion of Fund (0566), , Public Service
	Division of Crea Finance Fund ( Professional Re	<i>away Patrol, a</i> dit Unions Fur 0550), Insura	nd Conservation nd (0548), Divis nce Dedicated	on. sion of Fund (0566),	<i>budgeted direct</i> Other Funds: D F P	<i>tly to MoDOT, High</i> Division of Credit Ui Finance Fund (0550 Professional Regist	nway Patrol nions Fund )), Insuranc ration Fees	, and Conser (0548), Divisi e Dedicated I Fund (0689)	vation. ion of Fund (0566), , Public Service
2. CORE DES This core tra	Division of Crea Finance Fund ( Professional Re	dit Unions Fur 0550), Insura egistration Fee s to the DIFP	nd Conservation nd (0548), Divis nce Dedicated es Fund (0689)	on. sion of Fund (0566),	<i>budgeted direct</i> Other Funds: D F P C	tly to MoDOT, High Division of Credit Un Dinance Fund (0550 Professional Regist Commission Fund (	nway Patrol nions Fund ), Insuranc ration Fees 0607), Mar	, and Conser (0548), Divis e Dedicated I Fund (0689) ufactured Ho	vation. ion of Fund (0566), , Public Service using Fund (0582)
Other Funds: 2. CORE DES This core tra Department Note:	Division of Crea Finance Fund ( Professional Re <b>CRIPTION</b> ansfer provides fund Administration FTE.	dit Unions Fur 0550), Insura egistration Fee s to the DIFP	nd Conservation nd (0548), Divis Ince Dedicated es Fund (0689) Administrative	on. sion of Fund (0566), )	budgeted direct Other Funds: D F P C	tly to MoDOT, High Division of Credit Un Professional Regist Commission Fund ( Ver a portion of sala	nions Fund nions Fund )), Insuranc ration Fees 0607), Mar aries, fringe	, and Conser (0548), Divis e Dedicated I Fund (0689) ufactured Ho	vation. ion of Fund (0566), Public Service using Fund (0582) expenses of
2. CORE DES This core tra Department Note: FY 2020 Gov Executive O	Division of Crea Finance Fund ( Professional Re <b>CRIPTION</b> ansfer provides fund Administration FTE.	dit Unions Fur (0550), Insura egistration Fer s to the DIFP	nd Conservation nd (0548), Divis Ince Dedicated es Fund (0689) Administrative	on. sion of Fund (0566), ) Fund from other depa ers in from the Departr	budgeted direct Other Funds: D F P C	tly to MoDOT, High Division of Credit Un Professional Regist Commission Fund ( Ver a portion of sala	nions Fund nions Fund )), Insuranc ration Fees 0607), Mar aries, fringe	, and Conser (0548), Divis e Dedicated I Fund (0689) ufactured Ho	vation. ion of Fund (0566), Public Service using Fund (0582) expenses of
2. CORE DES This core tra Department Note: FY 2020 Gov Executive O	Division of Crea Finance Fund ( Professional Re <b>SCRIPTION</b> ansfer provides fund Administration FTE overnor's Recommer order 19-02.	dit Unions Fur (0550), Insura egistration Fee s to the DIFP nded amount i	nd Conservation nd (0548), Divis Ince Dedicated es Fund (0689) Administrative	on. sion of Fund (0566), ) Fund from other depa ers in from the Departr	budgeted direct Other Funds: D F P C	tly to MoDOT, High Division of Credit Un Professional Regist Commission Fund ( Ver a portion of sala	nions Fund nions Fund )), Insuranc ration Fees 0607), Mar aries, fringe	, and Conser (0548), Divis e Dedicated I Fund (0689) ufactured Ho	vation. ion of Fund (0566), Public Service using Fund (0582) expenses of
2. CORE DES This core tra Department Note: FY 2020 Gov Executive O	Division of Crea Finance Fund ( Professional Re <b>CRIPTION</b> ansfer provides fund Administration FTE overnor's Recommen order 19-02.	dit Unions Fur (0550), Insura egistration Fee s to the DIFP nded amount i	nd Conservation nd (0548), Divis Ince Dedicated es Fund (0689) Administrative	on. sion of Fund (0566), ) Fund from other depa ers in from the Departr	budgeted direct Other Funds: D F P C	tly to MoDOT, High Division of Credit Un Professional Regist Commission Fund ( Ver a portion of sala	nions Fund nions Fund )), Insuranc ration Fees 0607), Mar aries, fringe	, and Conser (0548), Divis e Dedicated I Fund (0689) ufactured Ho	vation. ion of Fund (0566), Public Service using Fund (0582) expenses of

## CORE DECISION ITEM

#### Department of Insurance, Financial Institutions and Professional Registration 37503C Budget Unit Core - Department Administration Transfer **HB** Section 7.405 4. FINANCIAL HISTORY FY 2016 FY 2017 FY 2018 FY 2019 Actual Expenditures (All Funds) Actual Actual Actual Current Yr. Appropriation (All Funds) 400,000 400,000 400,000 405,264 400.000 Less Reverted (All Funds) 0 0 0 0 Less Restricted (All Funds) 0 0 0 0 Budget Authority (All Funds) 400.000 405,264 400,000 400.000 350,000 Actual Expenditures (All Funds) 282,974 259,021 271,425 N/A Unexpended (All Funds) 140.979 128.575 117.026 0 300,000 282,974 271,425 Unexpended, by Fund: **General Revenue** 0 0 0 N/A 250,000 259,021 Federal 0 0 0 N/A Other 117.026 140.979 128.575 N/A (2) (1) (3)200,000 FY 2016 FY 2017 FY 2018

**CORE DECISION ITEM** 

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amount is primarily due to less transferring necessary to cover expense and equipment spending.

(2) Unexpended amount is primarily due to less transferring necessary to cover expense and equipment spending.

(3) Unexpended amount is primarily due to less transferring necessary to cover expense and equipment spending.

## DIFP

DEPT ADMINISTRATION TRANSFER

## 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETC	DES							
		TRF	0.00	0	0	405,264	405,264	ļ
		Total	0.00	0	0	405,264	405,264	-
DEPARTMENT CO	RE REQUEST							-
		TRF	0.00	0	0	405,264	405,264	Ļ
		Total	0.00	0	0	405,264	405,264	-
GOVERNOR'S ADD	DITIONAL COR	E ADJUST	MENTS					
Transfer In	2361 T183	TRF	0.00	0	0	390,799	390,799	Transfers in from DED
Transfer In	2361 T176	TRF	0.00	0	0	16,114	16,114	Transfers in from DED
NET G	OVERNOR CH	ANGES	0.00	0	0	406,913	406,913	\$
GOVERNOR'S REC		CORE						
		TRF	0.00	0	0	812,177	812,177	, _
		Total	0.00	0	0	812,177	812,177	,

DIFP						DEC	ISION ITEM	SUMMAR
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION TRANSFER								
CORE								
FUND TRANSFERS								
DIVISION OF CREDIT UNIONS	33,813	0.00	40,000	0.00	40,000	0.00	40,000	0.00
DIVISION OF FINANCE	51,669	0.00	125,000	0.00	125,000	0.00	125,000	0.00
INSURANCE DEDICATED FUND	32,909	0.00	40,264	0.00	40,264	0.00	40,264	0.00
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	0	0.00	16,114	0.00
PUBLIC SERVICE COMMISSION	0	0.00	0	0.00	0	0.00	390,799	0.00
PROFESSIONAL REGISTRATION FEES	153,034	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL - TRF	271,425	0.00	405,264	0.00	405,264	0.00	812,177	0.00
TOTAL	271,425	0.00	405,264	0.00	405,264	0.00	812,177	0.00
GRAND TOTAL	\$271,425	0.00	\$405,264	0.00	\$405,264	0.00	\$812,177	0.00

DIFP						[	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item Budget Object Class	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	GOV REC DOLLAR	GOV REC FTE
DEPT ADMINISTRATION TRANSFER								
CORE								
TRANSFERS OUT	271,425	0.00	405,264	0.00	405,264	0.00	812,177	0.00
TOTAL - TRF	271,425	0.00	405,264	0.00	405,264	0.00	812,177	0.00
GRAND TOTAL	\$271,425	0.00	\$405,264	0.00	\$405,264	0.00	\$812,177	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$271,425	0.00	\$405,264	0.00	\$405,264	0.00	\$812,177	0.00

## PROGRAM DESCRIPTION

Department of Insurance, Financial Institutions and Professional Registration

Department Administration Transfer

Program is found in the following core budget(s): Transfers to Department Administration

**1a. What strategic priority does this program address?** See Department Administration program description.

## 1b. What does this program do?

• This core transfer provides funds to the DIFP Administrative Fund from other department funds to cover a portion of salaries, fringe benefits and expenses of Department Administration FTE.

## 2a. Provide an activity measure(s) for the program.

For performance measures, see Insurance Operations, Division of Credit Unions, Division of Finance, Professional Registration Admin., Public Serv. Commission and Manufactured Housing program descriptions.

## 2c. Provide a measure(s) of the program's impact.

For performance measures, see Insurance Operations, Division of Credit Unions, Division of Finance, Professional Registration Admin., Public Serv. Commission and Manufactured Housing program descriptions.

## 2b. Provide a measure(s) of the program's quality.

For performance measures, see Insurance Operations, Division of Credit Unions, Division of Finance, Professional Registration Admin, Public Serv. Commission and Manufactured Housing program descriptions.

## 2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Insurance Operations, Division of Credit Unions, Division of Finance, Professional Registration Admin, Public Serv. Commission and Manufactured Housing program descriptions.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (*Note: Amounts do not include fringe benefit costs.*)



## 4. What are the sources of the "Other " funds?

Division of Credit Unions Fund (0548), Division of Finance Fund (0550), Professional Registration Fees Fund (0689) and the Insurance Dedicated Fund (0566), Public Service Commission Fund (0607), Manufactured Housing Fund (0582)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) No
- 6. Are there federal matching requirements? If yes, please explain.

N/A

- 7. Is this a federally mandated program? If yes, please explain.
  - No

## CORE DECISION ITEM

Department of Ir	nsurance, Financ	ial Institutio	ons and Profe	essional Reg	gistration	Budget Unit	37501C				
Insurance Core - Insurance	e Operations					HB Section	7.410				
1. CORE FINAN	CIAL SUMMARY										
	F	Y 2020 Budg	jet Request				FY 2020	Governor's	Recommend	lation	
	GR	Federal	Other	Total	E		GR	Federal	Other	Total	Е
PS	0	0	8,778,578	8,778,578		PS	0	0	8,778,578	8,778,578	
EE	0	0	1,992,410	1,992,410		EE	0	0	1,992,410	1,992,410	
PSD	0	0	5,000	5,000		PSD	0	0	5,000	5,000	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	0	10,775,988	10,775,988	=	Total	0	0	10,775,988	10,775,988	=
FTE	0.00	0.00	161.56	161.56	i	FTE	0.00	0.00	161.56	161.56	6
Est. Fringe	0	0	4,712,427	4,712,427	]	Est. Fringe	0	0	4,712,427	4,712,427	Ţ
Note: Fringes bu	dgeted in House	Bill 5 except f	for certain frin	ges		Note: Fringes	budgeted in Ho	ouse Bill 5 exc	ept for certai	n fringes	T
budgeted directly	to MoDOT, High	vay Patrol, ar	nd Conservati	ion.		budgeted direc	tly to MoDOT, I	Highway Patr	ol, and Conse	ervation.	
Other Funds:	Insurance Dedic Consumer Rest	•	,			Other Funds: In C	nsurance Dedic Consumer Resti	•	,		

This core request supports Missouri's insurance regulatory efforts through the Insurance Dedicated fund. The department is responsible for overseeing the insurance industry's compliance with all Missouri insurance laws and regulations and protecting the interests of the Missouri insurance-buying consumer. The department licenses approximately 182,900 insurance producers (agents and agencies). The department, acting on complaints from consumers, investigates companies and producers accused of insurance law and regulation violations. The department provides information to over 40,000 consumers each year through a statewide toll-free hotline and the department's website provides information and services available to both consumers and industry. The department also certifies for collection over \$370 million in premium taxes paid by insurance companies for deposit into general revenue and school funds. This core includes the Consumer Restitution Fund which is for preserving and distributing to aggrieved consumers funds obtained through enforcement proceedings by the director.

## CORE DECISION ITEM

Department of Insurance, Finan	cial Institutio	ons and Prof	essional Reg	istration	Budget Unit	37501C		
Insurance								
Core - Insurance Operations		-			HB Section	7.410		
3. PROGRAM LISTING (list prog	grams includ	ed in this co	re funding)					
Insurance Operations								
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Ex	penditures (All Funds)	
Appropriation (All Funds)	9,856,580	10,333,366	10,770,523	10,775,988	11,000,000	1		
Less Reverted (All Funds)	0	0	0	0				
Less Restricted (All Funds)	0	0	0	0	10,000,000			
Budget Authority (All Funds)	9,856,580	10,333,366	10,770,523	10,775,988			9,21 <mark>2,</mark> 896	
					9,000,000	8,784,762		
Actual Expenditures (All Funds)	8,784,762	9,212,896	8,088,394	N/A				8,088,394
Unexpended (All Funds)	1,071,818	1,120,470	2,682,129	0	8,000,000			
Unexpended, by Fund:					7,000,000			
General Revenue	0	0	0	N/A	.,			
Federal	0	0	0	N/A	6,000,000	-		
Other	1,071,818	1,120,470	2,682,129	N/A	,,			
- · ·	(1)	(2)			5,000,000			1
	(-)	(-)	(0)			FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## NOTES:

(1) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

(2) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.
 (3) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

## DIFP

**INSURANCE OPERATIONS** 

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	I
TAFP AFTER VETOES			_				
	PS	161.56	0	0	8,778,578	8,778,578	8
	EE	0.00	0	0	1,992,410	1,992,410	C
	PD	0.00	0	0	5,000	5,000	)
	Total	161.56	0	0	10,775,988	10,775,988	B
DEPARTMENT CORE ADJUST	MENTS						_
Core Reallocation 1214 99	07 PS	(0.00)	0	0	0	(0	)
NET DEPARTMEN	IT CHANGES	(0.00)	0	0	0	(0	)
DEPARTMENT CORE REQUE	ST						
	PS	161.56	0	0	8,778,578	8,778,578	В
	EE	0.00	0	0	1,992,410	1,992,410	C
	PD	0.00	0	0	5,000	5,000	0
	Total	161.56	0	0	10,775,988	10,775,988	8
GOVERNOR'S RECOMMENDE	ED CORE						
	PS	161.56	0	0	8,778,578	8,778,578	В
	EE	0.00	0	0	1,992,410	1,992,410	C
	PD	0.00	0	0	5,000	5,000	2
	Total	161.56	0	0	10,775,988	10,775,988	B

DIFP Budget Unit							ISION ITEM	
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS	-		-		-			
CORE								
PERSONAL SERVICES								
INSURANCE DEDICATED FUND	7,331,652	135.72	8,778,578	161.56	8,778,578	161.56	8,778,578	161.56
TOTAL - PS	7,331,652	135.72	8,778,578	161.56	8,778,578	161.56	8,778,578	161.56
EXPENSE & EQUIPMENT								
INSURANCE DEDICATED FUND	756,742	0.00	1,992,410	0.00	1,992,410	0.00	1,992,410	0.00
TOTAL - EE	756,742	0.00	1,992,410	0.00	1,992,410	0.00	1,992,410	0.00
PROGRAM-SPECIFIC								
CONSUMER RESTITUTION FUND	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
TOTAL - PD	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
TOTAL	8,088,394	135.72	10,775,988	161.56	10,775,988	161.56	10,775,988	161.56
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
INSURANCE DEDICATED FUND	0	0.00	0	0.00	60,539	0.00	60,539	0.00
TOTAL - PS	0	0.00	0	0.00	60,539	0.00	60,539	0.00
TOTAL	0	0.00	0	0.00	60,539	0.00	60,539	0.00
	Ū	0.00	·	0.00	00,000	0.00	00,000	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
INSURANCE DEDICATED FUND	0	0.00	0	0.00	0	0.00	132,590	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	132,590	0.00
TOTAL	0	0.00	0	0.00	0	0.00	132,590	0.00
CBIZ - 0000018								
PERSONAL SERVICES								
INSURANCE DEDICATED FUND	0	0.00	0	0.00	0	0.00	38,163	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	38,163	0.00
TOTAL	0	0.00	0	0.00	0	0.00	38,163	0.00
GRAND TOTAL	\$8,088,394	135.72	\$10,775,988	161.56	\$10,836,527	161.56	\$11,007,280	161.56

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DIFP							ECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	44,857	1.38	126,391	5.00	118,152	4.00	118,152	4.00
SR OFFICE SUPPORT ASSISTANT	100,340	3.75	122,016	3.50	133,378	5.00	133,378	5.00
OFFICE SERVICES ASST	27,981	0.92	30,930	1.00	33,719	1.10	33,719	1.10
PROCUREMENT OFCR II	44,085	0.95	44,089	0.95	46,660	0.95	46,660	0.95
ACCOUNTING SPECIALIST II	31,359	0.70	43,223	0.95	45,223	0.95	45,223	0.95
ACCOUNTING ANAL II	41,770	0.95	41,734	0.95	41,382	0.95	41,382	0.95
BUDGET ANAL III	37,661	0.80	37,128	0.80	39,293	0.80	39,293	0.80
ACCOUNTING TECHNICIAN	23,522	0.73	32,498	1.00	0	0.00	0	0.00
ACCOUNTING GENERALIST II	6,256	0.16	0	0.00	40,416	1.00	40,416	1.00
PERSONNEL ANAL II	39,125	0.95	39,473	0.95	39,122	0.95	39,122	0.95
RESEARCH ANAL I	24,731	0.79	31,382	1.00	0	0.00	0	0.00
RESEARCH ANAL II	7,261	0.21	0	0.00	36,924	1.00	36,924	1.00
RESEARCH ANAL III	90,694	1.95	83,762	1.95	90,694	1.95	90,694	1.95
RESEARCH ANAL IV	63,912	1.00	64,393	1.00	63,912	1.00	63,912	1.00
PUBLIC INFORMATION SPEC I	7,970	0.25	27,624	0.85	0	0.00	0	0.00
PUBLIC INFORMATION SPEC II	51,232	1.45	31,058	0.85	30,294	0.85	30,294	0.85
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	39,148	0.85	39,148	0.85
PLANNER I	35,640	1.00	35,990	1.00	36,924	1.00	36,924	1.00
PLANNER II	47,868	1.00	48,218	1.00	47,868	1.00	47,868	1.00
INVESTIGATOR I	53,250	1.54	31,958	1.00	110,771	3.00	110,771	3.00
INVESTIGATOR II	380,970	9.50	420,867	11.00	610,227	13.00	610,227	13.00
INS COMPLIANCE REVIEW SPEC I	29,370	0.63	43,342	1.00	78,342	2.00	78,342	2.00
INS COMPLIANCE REVIEW SPEC II	77,616	1.75	89,300	2.00	44,352	1.00	44,352	1.00
INS COMPLIANCE REVIEW SPEC III	12,213	0.25	0	0.00	97,704	2.00	97,704	2.00
INSURANCE PRODUCT ANALYST I	41,745	1.30	67,024	2.00	32,688	1.00	32,688	1.00
INSURANCE PRODUCT ANALYST II	267,178	7.78	355,496	10.00	309,322	9.00	309,322	9.00
INSURANCE PRODUCT ANALYST III	40,416	1.00	203,718	5.00	122,067	3.00	122,067	3.00
INSURANCE FINANCIAL ANAL SPEC	152,675	3.71	164,458	4.50	165,102	4.00	165,102	4.00
INSURANCE FINANCIAL ANALYST II	115,268	3.00	100,020	3.00	113,192	2.90	113,192	2.90
INSURANCE LICENSING TECH I	0	0.00	0	0.00	24,372	1.00	24,372	1.00
INSURANCE LICENSING TECH II	180,907	5.98	203,499	6.00	181,428	6.00	181,428	6.00
TAX AUDITOR II	112,328	2.79	122,008	3.00	80,895	2.00	80,895	2.00

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DIFP Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	EM DETA FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
	DOLLAR	FIE	DOLLAR	FIE	DOLLAR	FIE	DOLLAR	FIE
INSURANCE OPERATIONS								
CORE								
TAX AUDITOR III	57,927	1.21	47,202	1.00	92,412	2.00	92,412	2.00
FISCAL & ADMINISTRATIVE MGR B1	51,397	0.75	51,658	0.75	54,823	0.80	54,823	0.80
FISCAL & ADMINISTRATIVE MGR B2	65,103	0.95	65,446	0.95	65,103	0.95	65,103	0.95
HUMAN RESOURCES MGR B1	52,262	0.95	52,602	0.95	55,013	0.90	55,013	0.90
INVESTIGATION MGR B1	55,714	1.00	56,064	1.00	55,713	1.00	55,713	1.00
INSURANCE REGULATORY MGR B1	248,481	4.54	252,973	5.00	279,086	5.00	279,086	5.00
INSURANCE REGULATORY MGR B2	124,118	2.14	112,845	2.00	116,270	2.00	116,270	2.00
STATE DEPARTMENT DIRECTOR	103,489	0.83	77,351	0.62	105,518	0.85	105,518	0.8
DEPUTY STATE DEPT DIRECTOR	0	0.00	105,175	0.85	103,500	0.90	103,500	0.90
DESIGNATED PRINCIPAL ASST DEPT	174,734	2.39	145,657	1.85	199,669	2.75	199,669	2.75
DIVISION DIRECTOR	378,038	3.75	281,993	2.75	378,038	3.75	378,038	3.75
DESIGNATED PRINCIPAL ASST DIV	210,165	4.49	194,311	5.95	280,844	6.00	280,844	6.00
PARALEGAL	75,901	2.26	61,977	2.00	93,182	2.80	93,182	2.80
LEGAL COUNSEL	227,999	4.11	254,066	4.99	350,340	6.00	350,340	6.00
CHIEF COUNSEL	92,965	1.00	93,371	1.00	93,000	1.00	93,000	1.00
SENIOR COUNSEL	335,767	4.36	411,962	5.97	276,881	3.90	276,881	3.90
ACTUARY	321,230	2.81	645,164	5.54	555,164	3.81	555,164	3.8
MISCELLANEOUS PROFESSIONAL	16,414	0.27	24,195	0.50	68,120	1.00	68,120	1.00
SPECIAL ASST PROFESSIONAL	46,359	1.00	44,673	1.00	185,439	4.00	185,439	4.00
AUDIT MANAGER-FINANCIAL EXAM	152,978	1.56	159,778	1.62	153,227	1.56	153,227	1.50
CHIEF FINANCIAL EXAMINER	84,064	0.82	91,020	0.88	84,341	0.82	84,341	0.82
CONSUMER COMPLAINT SPEC I	137,580	3.75	221,750	5.00	73,848	2.00	73,848	2.00
CONSUMER COMPLAINT SPEC II	351,811	8.90	513,730	10.00	393,600	10.00	393,600	10.00
CONSUMER COMPLAIN SPEC III	128,340	3.00	163,479	3.00	128,340	3.00	128,340	3.00
CHIEF MARKET CONDUCT EXAM	88,403	0.90	89,688	0.91	88,261	0.90	88,261	0.90
M C EXAMINER I	0	0.00	0	0.00	36,000	1.00	36,000	1.00
M C EXAMINER II	2,999	0.05	2,284	0.04	51,996	0.94	51,996	0.94
M C EXAMINER III	293,215	4.09	366,053	4.83	257,301	3.45	257,301	3.4
EXAMINER-IN-CHARGE MC	10,290	0.12	5,503	0.06	9,830	0.11	9,830	0.1
AUDIT MANAGER-MARKET CONDUCT	185,742	1.96	181,353	1.90	185,195	1.95	185,195	1.9
FINANCIAL EXAMINER I	3,328	0.07	0	0.00	5,000	0.10	5,000	0.10
FINANCIAL EXAMINER II	61,919	1.16	123,607	2.08	105,982	1.70	105,982	1.70

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DIFP						0	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
CORE								
FINANCIAL EXAMINER III	547,794	7.18	716,207	9.38	451,852	5.85	451,852	5.85
EXAMINER-IN-CHARGE FINANCIAL	172,252	1.87	243,751	2.57	243,751	2.57	243,751	2.57
REINSURANCE EXAMINER	112,780	1.34	136,385	1.67	111,979	1.33	111,979	1.33
CAPTIVE FINANCIAL EX III	28,965	0.38	77,627	1.00	77,627	1.00	77,627	1.00
SR EXAMINER - IN CHARGE	57,307	0.61	66,079	0.70	58,762	0.62	58,762	0.62
CHIEF COUNSEL	59,656	0.52	0	0.00	0	0.00	0	0.00
MANAGER	23,966	0.46	0	0.00	0	0.00	0	0.00
TOTAL - PS	7,331,652	135.72	8,778,578	161.56	8,778,578	161.56	8,778,578	161.56
TRAVEL, IN-STATE	38,617	0.00	110,363	0.00	110,363	0.00	110,363	0.00
TRAVEL, OUT-OF-STATE	51,077	0.00	123,000	0.00	123,000	0.00	123,000	0.00
FUEL & UTILITIES	0	0.00	1,001	0.00	1,001	0.00	1,001	0.00
SUPPLIES	158,541	0.00	253,757	0.00	253,757	0.00	253,757	0.00
PROFESSIONAL DEVELOPMENT	99,637	0.00	204,901	0.00	204,901	0.00	204,901	0.00
COMMUNICATION SERV & SUPP	72,114	0.00	177,688	0.00	177,688	0.00	177,688	0.00
PROFESSIONAL SERVICES	299,888	0.00	727,702	0.00	727,702	0.00	727,702	0.00
HOUSEKEEPING & JANITORIAL SERV	413	0.00	501	0.00	501	0.00	501	0.00
M&R SERVICES	3,979	0.00	40,045	0.00	40,045	0.00	40,045	0.00
COMPUTER EQUIPMENT	0	0.00	11,000	0.00	11,000	0.00	11,000	0.00
OFFICE EQUIPMENT	11,640	0.00	108,948	0.00	108,948	0.00	108,948	0.00
OTHER EQUIPMENT	4,418	0.00	15,000	0.00	15,000	0.00	15,000	0.00
PROPERTY & IMPROVEMENTS	0	0.00	135,001	0.00	135,001	0.00	135,001	0.00
BUILDING LEASE PAYMENTS	11,304	0.00	25,001	0.00	25,001	0.00	25,001	0.00
EQUIPMENT RENTALS & LEASES	456	0.00	17,501	0.00	17,501	0.00	17,501	0.00
MISCELLANEOUS EXPENSES	4,658	0.00	40,000	0.00	40,000	0.00	40,000	0.00
REBILLABLE EXPENSES	0	0.00	1,001	0.00	1,001	0.00	1,001	0.00
TOTAL - EE	756,742	0.00	1,992,410	0.00	1,992,410	0.00	1,992,410	0.00

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DIFP						[	DECISION ITE	EM DETAIL
Budget Unit Decision Item	FY 2018 ACTUAL	FY 2018 ACTUAL	FY 2019 BUDGET	FY 2019 BUDGET	FY 2020 DEPT REQ	FY 2020 DEPT REQ	FY 2020 GOV REC	FY 2020 GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
CORE								
PROGRAM DISTRIBUTIONS	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
TOTAL - PD	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
GRAND TOTAL	\$8,088,394	135.72	\$10,775,988	161.56	\$10,775,988	161.56	\$10,775,988	161.56
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$8,088,394	135.72	\$10,775,988	161.56	\$10,775,988	161.56	\$10,775,988	161.56

## PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.410 **Insurance Operations** Program is found in the following core budget(s): Insurance Operations 1a. What strategic priority does this program address? • Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public. Provide help and educate consumers so they are better informed financial problem solvers. Develop our team, reward great performance, and retain top talent. • Innovate to make it easier to connect and work with us. • 1b. What does this program do? Facilitate consumer protection by ensuring insurance companies conduct business according to state law. ٠ Investigate and mediate complaints against licensees, including agents and insurers to ensure proper handling of insurance transactions and • compliance by companies, agents and other licensed entities. Maintain Insurance Consumer Hotline (800-726-7390) to answer questions and educate the public and industry on insurance matters. . Participate in outreach and post-disaster events to provide insurance education and resources and empower Missourians to make informed . insurance buying decisions. Conducts ongoing analysis of annual and supplemental filings of domestic insurance companies in accordance with NAIC accreditation • standards to identify current and developing trends which may lead to insurer insolvency or non-conformance with Missouri law. Licenses insurers and insurance related entities to ensure financially sound companies are operating in a Missouri's insurance market. ٠ Processes and audits premium, surplus lines and captive premium tax filings to ensure the appropriate level of tax is submitted to the state. • Licenses captive insurance companies used to manage businesses risks and as an economic development tool for the state. . Reviews insurance policy forms, endorsements, illustrations, marketing materials, underwriting rules and rates to ensure compliance with state • insurance law. Performs market analysis and investigations of insurance companies operating in this state. ٠ Licenses insurance producers (agents, brokers and agencies) operating within Missouri as well as licenses and registers various other • insurance-related entities.

partment of Insurance, Financial Institutions and	Professional Reg	gistration		HB	Section(s):	7.410
urance Operations	• • •					
gram is found in the following core budget(s): In Provide an activity measure(s) for the program.		ons				
	CY2016	CY2017	CY2018	CY2019	CY2020	CY2021
	Actual	Actual	Actual	Target	Target	Target
Consumer Complaints	3,905	3,574	324	3,000	3,000	3,000
Agent Investigations	825	750	764	900	900	900
Consumer Phone Calls	19,998	18,435	16,836	22,000	22,000	22,000
Inquiries	4,076	2,753	2,289	9,000	9,000	9,000
Walk-ins	49	15	40	75	75	75
Outreach Event Public Interactions	9,000	8,555	4,000	10,000	10,000	10,000
Number of Domestic Companies	226	224	230	225	225	225
Number of Licensed Companies	2,006	2,009	2,022	2,000	2,000	2,000
Number of Surplus Lines Brokers	2,007	2,056	1,950	2,000	2,000	2,000
Insurance Related Entities	855	856	884	850	850	850
Property & Casualty Filings Received	5,506	5,512	5,761	5,500	5,250	5,250
Property & Casualty Insurance Filing						
Pages Reviewed	313,873	420,480	714,492	300,000	300,000	300,000
Life & Health Filings Received	4,043	3,898	5,006	4,200	4,200	4,200
Life & Health Insurance Filing Pages reviewed	344,190	296,243	359,052	360,000	360,000	360,000





\*New measure



Note: Staff notify insurance companies of compliance questions by sending "Objections", asking the insurance company for more information or to correct the compliance issue.





				PROGRAM DE	SCRIPTION			
Ins	urance O	perations	ial Institutions and Pro			HB Section(s): 7.41	0	
2c.	Provide	a measure(s) of the	program's impact (con Life & Health Insura		fied to Conform to Legal F	Requirements		
	2,500 2,000 1,500 1,000 500 0	2,301 CY 2016 Actual	1,756 CY 2017 Actual	1,558 CY 2018 Actual	2,300 CY 2019 Target	2,300 CY 2020 Target	2,300 CY 2021 Target	

Note: Without the identification and correction of these compliance issues, Missourians would encounter significant problems with their insurance coverage, for example, claims might be denied for services or benefits required under Missouri law.

Tax Revenue Generated from Tax Filings processed by the Department

	CY2016	CY2017	CY 2018	CY2019	CY2020	CY2021
	Actual	Actual	Actual	Target	Target	Target
Surplus Lines Tax Collected	30.2 mil	33.3 mil	34.5 mil	33 mil	34 mil	34 mil
Premium Tax Collected	291.8 mil	315.3 mil	334 mil	315 mil	320 mil	320 mil
Captive Premium Tax	1.8 mil	1.8 mil	1.8 mil	1.8 mil	1.8 mil	1.8 mil

## 2d. Provide a measure(s) of the program's efficiency.



Note: Regulated entities are required to provide a response within 20 days (20 CSR 100-4.100). An investigation of a consumer complaint against an insurer takes an additional 40 days. The Agent Investigations measure of 120 days is based on the fact that agent investigations, which sometimes involve fraud, court records, interview of witnesses, subpoenas, etc. take longer to investigate. One of the primary missions of the department is to mediate complaints in a timely manner while recognizing the importance of a complete investigation and protection of consumers.

## **PROGRAM DESCRIPTION**

Department of Insurance, Financial Institutions and Professional Registration Insurance Operations

HB Section(s): 7.410

Program is found in the following core budget(s): Insurance Operations

2d. Provide a measure(s) of the program's efficiency (continued).



Note: The accreditation requirements regarding the review of supplemental filings is 60 days for priority companies and 120 days for non-priority companies; however, we strive to adhere to a 60 day timeframe for all. Supplemental filings include the Management Discussion and Analysis, Audited Financial Reports, and various other exhibits and filings that are related to but due after the submission of the annual statement. It is important that these supplemental filings be adequately and timely reviewed so that issues and risks that may affect an insurance company's solvency can be identified and addressed during our risk-focused analysis process.

	CY2016 Actual	CY2017 Actual	CY 2018 Actual	CY2019 Target	CY2020 Target	CY2021 Target
Property & Casualty Days to First Action	32	31	20	28	28	28
Property & Casualty Days to Complete Review	37	37.9	26	20	20	20
Life & Health Days to First Action	4.4	3.93	7.48	4	4	4
Life & Health Days to Complete Review	12.19	18.7	24.48	12	12	12

Note: There are two measures of efficiency in the insurance product review process. The first is how quickly is the initial review completed, which is measured by "Days to Reviewer's First Action". The second measure is the total review time, from submission to final disposition, called "Days to Complete Compliance Review". The Division looks to the National Association of Insurance Commissioners (NAIC) for a benchmark for this measure, which is 20 calendar days.

### PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.410 Insurance Operations Program is found in the following core budget(s): Insurance Operations 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.) 10,775,988 **Program Expenditure History** 10,775,988 9,212,896 9,212,896 16.000.000 8,784,762 8,784,762 -8,088,394 088,394 11,000,000 6,000,000 1.000.000 FY 16 Actual FY 17 Actual FY 18 Actual FY 19 Planned □GR ØFEDERAL ■OTHER ■TOTAL

## 4. What are the sources of the "Other " funds?

Insurance Dedicated Fund (0566), Consumer Restitution Fund (0792)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Chapters 148, 287, 325, 354, 374, 375, 376, 377, 378, 379, 380, 381, 383, 384, 385 and 447 RSMo. and Article IV section 36(b) of the Missouri Constitution.
- 6. Are there federal matching requirements? If yes, please explain. N/A
- 7. Is this a federally mandated program? If yes, please explain.

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				C	CORE DEC	ISION ITEM					
Department of In	surance, Financ	ial Institutio	ns and Profe	essional Reg	jistration	Budget Unit	37510C				
Insurance											
Core - Insurance	Examinations					HB Section	7.415				
1. CORE FINANC	CIAL SUMMARY										
	F	Y 2020 Budg	et Request				FY 2020 (	Governor's	Recommend	ation	
	GR	Federal	Other	Total	E		GR	Federal	Other	Total	E
PS	0	0	3,464,306	3,464,306		PS	0	0	3,464,306	3,464,306	
EE	0	0	767,448	767,448		EE	0	0	767,448	767,448	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	0	0	_	TRF	0	0	0	0	_
Total	0	0	4,231,754	4,231,754	=	Total	0	0	4,231,754	4,231,754	=
FTE	0.00	0.00	43.30	43.30		FTE	0.00	0.00	43.30	43.30	I
Est. Fringe	0	0	1,601,674	1,601,674	1	Est. Fringe	0	0	1,601,674	1,601,674	1
Note: Fringes bud	0						budgeted in Hou				
budgeted directly	to MoDOT, Highv	vay Patrol, an	d Conservati	on.		budgeted direct	tly to MoDOT, H	ighway Patro	ol, and Conse	ervation.	
Other Funds:	Insurance Exam	iners Fund (0	552)			Other Funds: I	nsurance Examii	ners Fund (0	9552)		
2. CORE DESCRI	PTION										
conduct examina affordable insura the contracts the	ations. Financial ance coverage. ay and the insure	examinations Market condu r have agreed	s ensure insul lict examination to. Since m	rance compa ons of insura any of the in:	anies have s nce compai surance coi	nsurance Examine sufficient reserves nies serve to verif mpanies examine of these examina	to pay consume y that policyholde d have physical l	er claims and ers and bene ocations out	l consumers l eficiaries rece tside of the st	have access eive the full b ate, departm	to enefits from

# 3. PROGRAM LISTING (list programs included in this core funding)

Insurance Examinations

#### Department of Insurance, Financial Institutions and Professional Registration 37510C Budget Unit Insurance **Core - Insurance Examinations** HB Section 7.415 4. FINANCIAL HISTORY FY 2016 FY 2017 FY 2018 FY 2019 Actual Expenditures (All Funds) Actual Actual Actual Current Yr. Appropriation (All Funds) 4,071,933 4,171,289 4,217,557 4,231,754 4.400.000 Less Reverted (All Funds) 0 0 0 0 4,200,000 Less Restricted (All Funds) 0 0 0 0 Budget Authority (All Funds) 4,171,289 4,217,557 4.071.933 4,231,754 4.000.000 Actual Expenditures (All Funds) 3,410,939 3,636,770 3,534,125 N/A 3,800,000 Unexpended (All Funds) 537.808 760.350 580.787 0 3,636,770 3.600.000 3.534.125Unexpended, by Fund: 3,410,939 3,400,000 **General Revenue** 0 0 0 N/A Federal 0 0 0 N/A 3,200,000 Other 537.808 760.350 580.787 N/A (1) (2) (3)3,000,000 FY 2016 FY 2017 FY 2018

**CORE DECISION ITEM** 

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

(2) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

(3) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

## DIFP

**INSURANCE EXAMINATIONS** 

## 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETO	ES							
		PS	43.30	(	0 0	3,464,306	3,464,30	6
		EE	0.00	(	) 0	767,448	767,448	8
		Total	43.30	(	) 0	4,231,754	4,231,75	4
DEPARTMENT COF	RE ADJUSTME	INTS						
Core Reallocation	1210 0793	PS	0.00	(	) 0	0		0
NET DE	EPARTMENT (	HANGES	0.00	(	) 0	0		0
DEPARTMENT COF	RE REQUEST							
		PS	43.30	(	) 0	3,464,306	3,464,30	6
		EE	0.00	(	) 0	767,448	767,448	8
		Total	43.30	(	) 0	4,231,754	4,231,75	4
GOVERNOR'S REC		CORE						
		PS	43.30	(	) 0	3,464,306	3,464,30	6
		EE	0.00	(	) 0	767,448	767,44	8
		Total	43.30	(	) 0	4,231,754	4,231,754	4

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
CORE								
PERSONAL SERVICES INSURANCE EXAMINERS FUND	3.414.494	44.13	3.464.306	43.30	3.464.306	43.30	3,464,306	43.30
TOTAL - PS	3,414,494	44.13	3,464,306	43.30	3,464,306	43.30	3,464,306	43.30
EXPENSE & EQUIPMENT	0,717,707	44.10	0,404,000	40.00	0,404,000	40.00	0,404,000	+0.00
INSURANCE EXAMINERS FUND	222,276	0.00	767,448	0.00	767,448	0.00	767,448	0.00
TOTAL - EE	222,276	0.00	767,448	0.00	767,448	0.00	767,448	0.00
TOTAL	3,636,770	44.13	4,231,754	43.30	4,231,754	43.30	4,231,754	43.30
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
INSURANCE EXAMINERS FUND	0	0.00	0	0.00	17,716	0.00	17,716	0.00
TOTAL - PS	0	0.00	0	0.00	17,716	0.00	17,716	0.00
TOTAL	0	0.00	0	0.00	17,716	0.00	17,716	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
INSURANCE EXAMINERS FUND	0	0.00	0	0.00	0	0.00	52,230	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	52,230	0.00
TOTAL	0	0.00	0	0.00	0	0.00	52,230	0.00
GRAND TOTAL	\$3,636,770	44.13	\$4,231,754	43.30	\$4,249,470	43.30	\$4,301,700	43.30

DIFP							ECISION ITI	<u>EM DETAI</u>
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
CORE								
STATE DEPARTMENT DIRECTOR	2,387	0.02	28,695	0.23	0	0.00	0	0.00
LEGAL COUNSEL	0	0.00	609	0.01	0	0.00	0	0.00
SENIOR COUNSEL	4,390	0.05	2,448	0.03	7,100	0.10	7,100	0.10
ACTUARY	27,378	0.19	68,843	0.46	27,771	0.19	27,771	0.19
AUDIT MANAGER-FINANCIAL EXAM	43,468	0.44	37,505	0.38	45,218	0.44	45,218	0.44
CHIEF FINANCIAL EXAMINER	18,791	0.18	12,412	0.12	9,757	0.09	9,757	0.09
CHIEF MARKET CONDUCT EXAM	9,665	0.10	8,871	0.09	9,807	0.10	9,807	0.10
M C EXAMINER II	169,907	3.01	226,291	3.96	116,729	2.06	116,729	2.06
M C EXAMINER III	832,579	11.23	859,449	11.17	861,399	11.55	861,399	11.55
EXAMINER-IN-CHARGE MC	436,539	4.88	454,398	4.94	436,998	4.89	436,998	4.89
AUDIT MANAGER-MARKET CONDUCT	4,201	0.04	9,548	0.10	4,749	0.05	4,749	0.05
FINANCIAL EXAMINER I	2,681	0.06	0	0.00	43,270	0.90	43,270	0.90
FINANCIAL EXAMINER II	256,306	4.79	303,259	4.92	381,937	6.30	381,937	6.30
FINANCIAL EXAMINER III	763,638	9.96	690,921	8.83	695,443	8.15	695,443	8.15
EXAMINER-IN-CHARGE FINANCIAL	658,555	7.13	611,185	6.43	638,569	6.43	638,569	6.43
REINSURANCE EXAMINER	54,144	0.66	27,161	0.33	56,410	0.67	56,410	0.67
SR EXAMINER - IN CHARGE	129,865	1.39	122,711	1.30	129,149	1.38	129,149	1.38
TOTAL - PS	3,414,494	44.13	3,464,306	43.30	3,464,306	43.30	3,464,306	43.30
TRAVEL, IN-STATE	97,531	0.00	191,786	0.00	191,786	0.00	191,786	0.00
TRAVEL, OUT-OF-STATE	96,287	0.00	279,278	0.00	279,278	0.00	279,278	0.00
SUPPLIES	3,484	0.00	58,197	0.00	58,197	0.00	58,197	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	161	0.00	161	0.00	161	0.00
COMMUNICATION SERV & SUPP	14,511	0.00	51,839	0.00	51,839	0.00	51,839	0.00
PROFESSIONAL SERVICES	10,287	0.00	119,987	0.00	119,987	0.00	119,987	0.00
M&R SERVICES	116	0.00	5,000	0.00	5,000	0.00	5,000	0.00
OFFICE EQUIPMENT	8	0.00	51,197	0.00	51,197	0.00	51,197	0.00
OTHER EQUIPMENT	52	0.00	1,001	0.00	1,001	0.00	1,001	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,001	0.00	1,001	0.00	1,001	0.00
BUILDING LEASE PAYMENTS	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
MISCELLANEOUS EXPENSES	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00

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DIFP						[	DECISION IT	EM DETAIL
Budget Unit Decision Item	FY 2018 ACTUAL	FY 2018 ACTUAL	FY 2019 BUDGET	FY 2019 BUDGET	FY 2020 DEPT REQ	FY 2020 DEPT REQ	FY 2020 GOV REC	FY 2020 GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS CORE								
REBILLABLE EXPENSES	0	0.00	1,001	0.00	1,001	0.00	1,001	0.00
TOTAL - EE	222,276	0.00	767,448	0.00	767,448	0.00	767,448	0.00
GRAND TOTAL	\$3,636,770	44.13	\$4,231,754	43.30	\$4,231,754	43.30	\$4,231,754	43.30
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS OTHER FUNDS	\$0 \$3,636,770	0.00 44.13	\$0 \$4,231,754	0.00 43.30	\$0 \$4,231,754	0.00 43.30	\$0 \$4,231,754	0.00 43.30

#### **PROGRAM DESCRIPTION** Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.415 **Insurance Examinations** Program is found in the following core budget(s): Insurance Examinations 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public ٠ Provide help and educate consumers so they are better informed financial problem solvers • Develop our team, reward great performance, and retain top talent . Innovate to make it easier to connect and work with us • 1b. What does this program do? Conducts financial examinations of domestic insurance companies as required by law to identify current or prospective risks that could lead to • insurer insolvency or non-conformance with Missouri law. Performs market conduct examinations of insurance companies operating in Missouri to ensure that policyholders have been treated in • accordance with the law and their insurance contracts. 2a. Provide an activity measure(s) for the program. Percent of Financial Examinations Completed within the Statutory Requirement of 5 Years 100% 75% 50% 100% 100% 100% 100% 100% 100% 25% 0% CY 2016 Actual CY 2017 Actual CY 2018 Actual CY 2019 Target CY 2020 Target CY 2021 Target

Note: § 374.205 RSMo.



Note: Companies are considered high priority due to the significance of risk factors present or identified by the analyst.



# PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration Insurance Examinations Program is found in the following core budget(s): Insurance Examinations

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Insurance Examiners Fund (0552)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Chapters 148, 287, 374, 375, 376, 379 and 384 RSMo.
- 6. Are there federal matching requirements? If yes, please explain.
- 7. Is this a federally mandated program? If yes, please explain.

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				SION ITEM					
tutions a	and Profes	sional Reg	gistration	Budget Unit	37520C				
				HB Section	7.420				
Budget R	Request				FY 2020 (	Governor's R	ecommenda	tion	
al (	Other	Total	E		GR	Federal	Other	Total	Е
0	0	0		PS	0	0	0	0	
0	0	0		EE	0	0	0	0	
0	135,000	135,000		PSD	0	0	135,000	135,000	
0	0	0		TRF	0	0	0	0	
0 ′	135,000	135,000	=	Total	0	0	135,000	135,000	=
0.00	0.00	0.00	)	FTE	0.00	0.00	0.00	0.00	)
0	0	0	]	Est. Fringe	0	0	0	0	]
cept for ce	ertain fringe	es		Note: Fringes	budgeted in Hou	use Bill 5 exce	pt for certain	fringes	
ol, and C	onservatior	ז.		budgeted direct	tly to MoDOT, H	lighway Patro	l, and Conser	vation.	
ind (0552	2)			Other Funds: Ir	nsurance Exami	iners Fund (05	52)		
nd (0566)	)			Ir	nsurance Dedica	ated Fund (05	66)		
	Budget R ral 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Budget Request           ral         Other           0         0           0         0           0         135,000           0         135,000           0         135,000           0         135,000           0         0           0         0           0         0           0         0.00           0         0           0         0           0         0           0         0	Budget Request           ral         Other         Total           0         0         0           0         135,000         135,000           0         135,000         135,000           0         0         0         0           0         135,000         135,000         0           0         0         0         0         0           0         0.00         0.00         0.00         0           0         0         0         0         0         0           0         0         0         0         0         0         0           0 <t< td=""><td>ral         Other         Total         E           0         0         0         0           0         135,000         135,000         0           0         135,000         135,000         0           0         0         0         0           0         0.00         135,000         0           0         0.00         0.00         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0</td><td>HB Section         HB Section         Budget Request         ral       Other       Total       E         0       0       0       0       PS         0       0       0       0       EE         0       135,000       135,000       PSD       0         0       135,000       135,000       Total      </td><td>HB Section         7.420           Budget Request         FY 2020 of the section           ral         Other         Total         E           0         0         0         PS         0           0         0         0         PSD         0           0         135,000         PSD         0         0           0         135,000         TRF         0         0           0         135,000         135,000         Total         0           0         135,000         135,000         Total         0           0         0.00         0.00         FTE         0.00           0         0         0         0         0           0         0         0         0         0           0.00         0.00         0.00         FTE         0.00           0         0         0         0         0         0           0         0         0         0         0         0           0         0         0         0         0         0           0         0         0         0         0         0           0</td><td>HB Section         7.420           Budget Request         FY 2020 Governor's R           ral         Other         Total         E           0         0         0         0           0         0         0         0           0         0         0         0           0         135,000         PSD         0           0         135,000         PSD         0           0         0         0         0           0         135,000         TRF         0           0         0.00         0.00         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0</td><td>HB Section         7.420           Budget Request         FY 2020 Governor's Recommenda           ral         Other         Total         E           0         0         0         0         0           0         0         0         0         0           0         135,000         135,000         PSD         0         0           0         135,000         135,000         PSD         0         0           0         135,000         135,000         TRF         0         0         0           0         0         0         Total         0         0         135,000           0.00         0.00         FTE         0.00         0.00         0.00           0         0         0         0         0         0         0           0.00         0.00         FTE         0.00         0.00         0         0           0         0         0         0         0         0         0         0           0.00         0.00         0.00         Note: Fringes budgeted in House Bill 5 except for certain budgeted directly to MoDOT, Highway Patrol, and Conser         0         0         0         0</td><td>HB Section         7.420           Budget Request ral         Total         E         FY 2020 Governor's Recommendation           0</td></t<>	ral         Other         Total         E           0         0         0         0           0         135,000         135,000         0           0         135,000         135,000         0           0         0         0         0           0         0.00         135,000         0           0         0.00         0.00         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0	HB Section         HB Section         Budget Request         ral       Other       Total       E         0       0       0       0       PS         0       0       0       0       EE         0       135,000       135,000       PSD       0         0       135,000       135,000       Total	HB Section         7.420           Budget Request         FY 2020 of the section           ral         Other         Total         E           0         0         0         PS         0           0         0         0         PSD         0           0         135,000         PSD         0         0           0         135,000         TRF         0         0           0         135,000         135,000         Total         0           0         135,000         135,000         Total         0           0         0.00         0.00         FTE         0.00           0         0         0         0         0           0         0         0         0         0           0.00         0.00         0.00         FTE         0.00           0         0         0         0         0         0           0         0         0         0         0         0           0         0         0         0         0         0           0         0         0         0         0         0           0	HB Section         7.420           Budget Request         FY 2020 Governor's R           ral         Other         Total         E           0         0         0         0           0         0         0         0           0         0         0         0           0         135,000         PSD         0           0         135,000         PSD         0           0         0         0         0           0         135,000         TRF         0           0         0.00         0.00         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0         0         0         0           0	HB Section         7.420           Budget Request         FY 2020 Governor's Recommenda           ral         Other         Total         E           0         0         0         0         0           0         0         0         0         0           0         135,000         135,000         PSD         0         0           0         135,000         135,000         PSD         0         0           0         135,000         135,000         TRF         0         0         0           0         0         0         Total         0         0         135,000           0.00         0.00         FTE         0.00         0.00         0.00           0         0         0         0         0         0         0           0.00         0.00         FTE         0.00         0.00         0         0           0         0         0         0         0         0         0         0           0.00         0.00         0.00         Note: Fringes budgeted in House Bill 5 except for certain budgeted directly to MoDOT, Highway Patrol, and Conser         0         0         0         0	HB Section         7.420           Budget Request ral         Total         E         FY 2020 Governor's Recommendation           0

#### 2. CORE DESCRIPTION

This core is used to refund from the appropriate insurance fund any incorrect or overpayment of insurance fees recieved from individuals and businesses.

## 3. PROGRAM LISTING (list programs included in this core funding)

Insurance Refunds

cial Institutio	ns and Profe	ssional Reg	jistration	Budget Unit	37520C		
				HB Section	7.420		
FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expe	nditures (All Funds)	
135,000 0	135,000 0	135,000 0	135,000 0	50,000			
0	0	0 135,000	0 135,000	40,000			
20,464 114,536	9,828 125,172	13,966 121,034	N/A 0	30,000 —			
0 0 114,536 (1)	0 0 125,172 (2)	0 0 121,034 (3)	N/A N/A N/A	20,000 - 10,000 - 0	20,464 FY 2016	9,828 FY 2017	13,966 FY 2018
	<b>FY 2016</b> <b>Actual</b> 135,000 0 135,000 20,464 114,536 0 0 114,536	FY 2016 Actual         FY 2017 Actual           135,000         135,000           0         0           0         0           135,000         135,000           0         0           135,000         135,000           135,000         135,000           20,464         9,828           114,536         125,172           0         0           114,536         125,172	FY 2016         FY 2017         FY 2018           Actual         Actual         Actual           135,000         135,000         135,000           0         0         0           0         0         0           20,464         9,828         13,966           114,536         125,172         121,034           0         0         0           114,536         125,172         121,034	FY 2016         FY 2017         FY 2018         FY 2019           Actual         Actual         Actual         Current Yr.           135,000         135,000         135,000         135,000           0         0         0         0           0         0         0         0           20,464         9,828         13,966         N/A           114,536         125,172         121,034         0           0         0         0         N/A           114,536         125,172         121,034         N/A	FY 2016         FY 2017         FY 2018         FY 2019           Actual         Actual         Current Yr.           135,000         135,000         135,000         135,000           0         0         0         0         0           135,000         135,000         135,000         135,000         50,000           0         0         0         0         0         40,000           20,464         9,828         13,966         N/A         30,000           20,464         9,828         13,966         N/A         20,000           0         0         0         N/A         10,000           114,536         125,172         121,034         N/A         10,000	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{c c c c c c c c c c c c c c c c c c c $

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### NOTES:

(1) Unexpended amount due to fewer refunds needing issued than appropriation level.

(2) Unexpended amount due to fewer refunds needing issued than appropriation level.

(3) Unexpended amount due to fewer refunds needing issued than appropriation level.

#### CORE RECONCILIATION DETAIL

#### DIFP

**INSURANCE REFUNDS** 

#### 5. CORE RECONCILIATION DETAIL

	Budget					•		_
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	PD	0.00		)	0	135,000	135,000	)
	Total	0.00		)	0	135,000	135,000	- ) =
DEPARTMENT CORE REQUEST								
	PD	0.00	(	)	0	135,000	135,000	)
	Total	0.00		)	0	135,000	135,000	- ) =
GOVERNOR'S RECOMMENDED	ORE							
	PD	0.00	(	)	0	135,000	135,000	)
	Total	0.00		)	0	135,000	135,000	

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE REFUNDS								
CORE								
PROGRAM-SPECIFIC								
INSURANCE EXAMINERS FUND	1,503	0.00	60,000	0.00	60,000	0.00	60,000	0.00
INSURANCE DEDICATED FUND	12,463	0.00	75,000	0.00	75,000	0.00	75,000	0.00
TOTAL - PD	13,966	0.00	135,000	0.00	135,000	0.00	135,000	0.00
TOTAL	13,966	0.00	135,000	0.00	135,000	0.00	135,000	0.00
GRAND TOTAL	\$13,966	0.00	\$135,000	0.00	\$135,000	0.00	\$135,000	0.00

DIFP							[	DECISION ITE	EM DETAIL
Budget Unit		FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class		DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE REFUNDS									
CORE									
REFUNDS		13,966	0.00	135,000	0.00	135,000	0.00	135,000	0.00
TOTAL - PD	-	13,966	0.00	135,000	0.00	135,000	0.00	135,000	0.00
GRAND TOTAL		\$13,966	0.00	\$135,000	0.00	\$135,000	0.00	\$135,000	0.00
	GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
	OTHER FUNDS	\$13,966	0.00	\$135,000	0.00	\$135,000	0.00	\$135,000	0.00

	PROGRAM DESCR	IPTION	
Department of Insurance, Financial Institutions & Profess	ional Pogistration	HB Section(s): 7.420	
Insurance Refunds		HB Section(s). 1.420	-
Program is found in the following core budget(s): Insuran	ice Refunds		
<b>1a. What strategic priority does this program address?</b> See Insurance Operations and Insurance Examination	ons program descriptions.		
1b. What does this program do?			
• This core is used to refund from the appropriate insu from individuals and businesses.	rance fund any incorrect o	r overpayment of insurance fees received	
2a. Provide an activity measure(s) for the program. For performance measures, see Insurance Operations a Insurance Examination program descriptions.		<ul> <li>Provide a measure(s) of the program's quality.</li> <li>For performance measures, see Insurance Operations and Insurance Examination program descriptions.</li> </ul>	
2c. Provide a measure(s) of the program's impact. For performance measures, see Insurance Operations a Insurance Examination program descriptions.		<ul> <li>Provide a measure(s) of the program's efficiency.</li> <li>For performance measures, see Insurance Operations and Insurance Examination program descriptions.</li> </ul>	
3. Provide actual expenditures for the prior three fiscal ye fringe benefit costs.)		litures for the current fiscal year. (Note: Amounts do not ir	nclude
60,000	Program Expenditure	History	
40,000		& &	
	\$\$ \$\$	<u>کې کې ک</u>	
20,000			
0 ↓ FY 2016 Actual	FY 2017 Actual □GR	FY 2018 Actual FY 2019 Planned*	
* The number of incorrect and/or overpayment of insurance fees rece	ived each year and the amount c	f the refund is unknown.	
4. What are the sources of the "Other " funds? Insurance Dedicated Fund (0566) and Insurance Examin	ners Fund (0552)		
5. What is the authorization for this program, i.e., federal State Statute: Chapter 374.150 RSMo.	or state statute, etc.? (I	nclude the federal program number, if applicable.)	
6. Are there federal matching requirements? If yes, pleas N/A	se explain.		
7. Is this a federally mandated program? If yes, please ex No	kplain.		

Department of Ins	surance, Financi	ial Institution	s and Profe	ssional Regis	stration	Budget Unit	37540C				
nsurance											
Core - Health Ins	urance Counseli	ng				HB Section	7.425				
1. CORE FINANC	IAL SUMMARY										
	F۱	( 2020 Budge	t Request				FY 2020	Governor's R	ecommend	ation	
	GR	Federal	Other	Total E	E		GR	Federal	Other	Total	Е
PS	0	0	0	0		PS	0	0	0	0	
EE	0	0	0	0		EE	0	0	0	0	
PSD	0	1,250,000	200,000	1,450,000		PSD	0	1,250,000	200,000	1,450,000	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	1,250,000	200,000	1,450,000		Total	0	1,250,000	200,000	1,450,000	=
FTE	0.00	0.00	0.00	0.00		FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0		Est. Fringe	0	0	0	0	I
Note: Fringes bud	-		-			Note: Fringes b	-			-	I
budgeted directly t	o MoDOT, Highw	ay Patrol, and	l Conservatio	on.		budgeted direct	ly to MoDOT, H	lighway Patro	l, and Conse	ervation.	l
Other Funds:	Insurance Dedica	ated Fund (05	66)			Other Funds: In	surance Dedic	ated Fund (05	66)		
2. CORE DESCRI	DTION										

The CLAIM program provides counseling and educational activities to people on Medicare on health insurance coverage and Medicare benefits. CLAIM has been the official State Health Insurance Assistance Program (SHIP) for Missouri since 1993. Funding is provided by the Administration for Community Living and the state with oversight by the department. The department contracts with Knowledge Management Associates out of Columbia, Missouri to administer the CLAIM program. All of CLAIM's services are free, unbiased and confidential. CLAIM recruits local community partners and volunteers, develops and conducts volunteer training, provides program outreach through events, assists beneficiaries during Medicare's Annual Enrollment Period (AEP) in the fall of each year and maintains a toll-free number, 1-800-390-3330, and website, www.missouriclaim.org. Volunteers are recruited locally and community organizations such as hospitals, community centers, public housing, faith based organizations and senior centers serve as partners and provide space, supplies and local publicity for the program. CLAIM averages 276 volunteer counselors and has over 126 counseling locations throughout the state where counseling is provided.

3. PROGRAM LISTING (list programs included in this core funding)

Health Insurance Counseling

nsurance					-			
Core - Health Insurance Counse	eling				HB Section	7.425		
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expe	enditures (All Funds)	
Appropriation (All Funds) Less Reverted (All Funds)	1,450,000 0	1,450,000	1,450,000	1,450,000	1,500,000		1.420.000	
Less Restricted (All Funds)	0	0	0	0	1 100 000	1,370,275	1,420,000	4 004 000
Budget Authority (All Funds)	1,450,000	1,450,000	1,450,000	1,450,000	1,400,000 -	1,010,210		1,361,230
Actual Expenditures (All Funds)	1,370,275	1,420,000	1,361,230	N/A	1,300,000 -			
Jnexpended (All Funds)	79,725	30,000	88,770	0				
					1,200,000 -			
Jnexpended, by Fund: General Revenue	0	0	0	N/A				
Federal	79,725	30,000	88,770	N/A N/A	1,100,000 -			
Other	0	00,000	00,770	N/A				
-	(1)	(2)	(3)		1,000,000 +	FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### NOTES:

(1) Grant amount was less than appropriation.(2) Grant amount was less than appropriation.

(3) Grant amount was less than appropriation.

#### DIFP

HEALTH INSURANCE COUNSELING

#### 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR		Federal	Other	Total	Explana
TAFP AFTER VETOES								
	PD	0.00		0	1,250,000	200,000	1,450,000	)
	Total	0.00		0	1,250,000	200,000	1,450,000	 ) =
DEPARTMENT CORE REQUEST								_
	PD	0.00		0	1,250,000	200,000	1,450,000	)
	Total	0.00		0	1,250,000	200,000	1,450,000	- ) =
GOVERNOR'S RECOMMENDED	CORE							
	PD	0.00		0	1,250,000	200,000	1,450,000	)
	Total	0.00		0	1,250,000	200,000	1,450,000	

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
HEALTH INSURANCE COUNSELING								
CORE								
PROGRAM-SPECIFIC								
FEDERAL - MDI	1,161,230	0.00	1,250,000	0.00	1,250,000	0.00	1,250,000	0.00
INSURANCE DEDICATED FUND	200,000	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL - PD	1,361,230	0.00	1,450,000	0.00	1,450,000	0.00	1,450,000	0.00
TOTAL	1,361,230	0.00	1,450,000	0.00	1,450,000	0.00	1,450,000	0.00
GRAND TOTAL	\$1,361,230	0.00	\$1,450,000	0.00	\$1,450,000	0.00	\$1,450,000	0.00

DIFP						0	DECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
HEALTH INSURANCE COUNSELING								
CORE								
PROGRAM DISTRIBUTIONS	1,361,230	0.00	1,450,000	0.00	1,450,000	0.00	1,450,000	0.00
TOTAL - PD	1,361,230	0.00	1,450,000	0.00	1,450,000	0.00	1,450,000	0.00
GRAND TOTAL	\$1,361,230	0.00	\$1,450,000	0.00	\$1,450,000	0.00	\$1,450,000	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$1,161,230	0.00	\$1,250,000	0.00	\$1,250,000	0.00	\$1,250,000	0.00
OTHER FUNDS	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00

	PR	OGRAM DES	SCRIPTION				
Department of Insurance, Financial Institutions and Pr	ofessional F	Registration	-	HE	B Section(s):	7.425	
Health Insurance Counseling Program is found in the following core budget(s): Heal	Ith Insurance	e Counselind	<u>.</u> 1				
			)				
1a. What strategic priority does this program address	?						
<ul> <li>Strengthen our regulatory relationships while end Provide help and educate consumers so they and Develop our team, reward great performance, and Innovate to make it easier to connect and work</li> </ul>	are better info and retain top	rmed financia			olic		
1b. What does this program do?							
<ul> <li>Provides free, unbiased, and confidential couns and Medicare benefits.</li> </ul>	eling as well	as education	al activities to	people on M	edicare abou	it health insu	rance coverage
2a. Provide an activity measure(s) for the program.							
	Number	of Public Outr	each Contacts	6			
66,000 64,000 62,000							
60,000					65,000		65.000
58,000 63,458			60,00	00	00,000		
56,000 54,000		,571					
FY 2016 Actual FY 2017 Actual	FY 201	8 Actual	FY 2019 1	Farget	FY 2020 Ta	rget	FY 2021 Target
2b. Provide a measure(s) of the program's quality.	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	_
Customer Survey - Excellent or Above Average Satisfaction Rating	80%	85%	86%	90%	90%	95%	



# PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.425 Health Insurance Counseling Program is found in the following core budget(s): Health Insurance Counseling

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Insurance Dedicated Fund (0566)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) Federal CFDA - 93.324 and State Health Insurance Program 93.071 Medicare Improvements for Patients and Providers Act.
- 6. Are there federal matching requirements? If yes, please explain.
- 7. Is this a federally mandated program? If yes, please explain. No

Department of In	nsurance, Financi	ial Institutio	ns and Profe	ssional Reg	gistration	Budget Unit	42490C				
Division of Cred	lit Unions										
Core - Credit Un	ions					HB Section	7.430				
1. CORE FINAN	CIAL SUMMARY										
	FY	′ 2020 Budg	et Request				FY 2020	Governor's I	Recommenda	ation	
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total	Е
PS	0	0	1,183,079	1,183,079		PS	0	0	1,183,079	1,183,079	
EE	0	0	143,755	143,755		EE	0	0	143,755	143,755	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	0	0	_	TRF	0	0	0	0	_
Total	0	0	1,326,834	1,326,834	=	Total	0	0	1,326,834	1,326,834	=
FTE	0.00	0.00	15.50	15.50	)	FTE	0.00	0.00	15.50	15.50	)
Est. Fringe	0	0	555,970	555,970	7	Est. Fringe	0	0	555,970	555,970	1
	Idgeted in House E	Bill 5 except fo	or certain fring	ges			budgeted in Hou	use Bill 5 exc	ept for certain	fringes	1
	to MoDOT, Highw					•	ctly to MoDOT, F			•	
Other Funds:	Division of Credit	t Unions Fun	d (0548)			Other Funds: [	Division of Credit	t Unions Fund	d (0548)		
2. CORE DESCR											
state-chartered	orts the Division of I credit unions in M statutorily required	lissouri. The	division also	responds to	consumer	questions or com	plaints about cre	edit union serv	vices.	·	
soundness of c assist in identif	redit unions and the ying any increasing im of enforcement	neir complian g risk. Credit	ce with applic	able laws a	nd regulatio	ns. The division p	erforms off-site	monitoring of	<sup>c</sup> credit unions	on an ongo	bing basis to
	rrently regulates 9 state-chartered cre tration.										
	accredited through ees and assessme			of State Cre	dit Union S	upervisors (NASC	CUS). The entire	cost of division	on operations	is reimburs	ed to the
3. PROGRAM L	ISTING (list progr	ams include	ed in this cor	e funding)							
	19.11.2										

Division of Credit Unions

Department of Insurance, Finan Division of Credit Unions	cial Institutio	ns and Profe	ssional Reg	istration	Budget Unit	42490C		
Core - Credit Unions					HB Section	7.430		
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expe	nditures (All Funds)	
Appropriation (All Funds)	1,274,190	1,322,294	1,321,135	1,326,834	1,350,000 ⊤			
Less Reverted (All Funds)	0	0	0	0	1 202 002			
Less Restricted (All Funds)	0	0	0	0	1,300,000 -			
Budget Authority (All Funds)	1,274,190	1,322,294	1,321,135	1,326,834	1,250,000 -			
Actual Expenditures (All Funds)	1,091,035	1,146,001	1,121,076	N/A	1,200,000 -			
Unexpended (All Funds)	183,155	176,293	200,059	0			1,14 <u>6,</u> 001	
					1,150,000 -		1,140,001	<u>1,121,0</u> 76
Unexpended, by Fund:					1 100 000	1,091,035		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
General Revenue	0	0	0	N/A	1,100,000 -	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Federal	0	0	0	N/A	1,050,000			
Other	183,155	176,293	200,059	N/A	,,			
	(1)	(2)	(3)		1,000,000 +		1	1
						FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.

- (2) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.
- (3) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.

#### CORE RECONCILIATION DETAIL

#### DIFP

**CREDIT UNIONS** 

#### 5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	15.50	(	) 0	1,183,079	1,183,079	)
	EE	0.00	(	) 0	143,755	143,755	5
	Total	15.50	(	) 0	1,326,834	1,326,834	Ļ
DEPARTMENT CORE REQUEST							
	PS	15.50	(	) 0	1,183,079	1,183,079	)
	EE	0.00	(	) 0	143,755	143,755	5
	Total	15.50	(	) 0	1,326,834	1,326,834	-  -
GOVERNOR'S RECOMMENDED	CORE						
	PS	15.50	(	) 0	1,183,079	1,183,079	)
	EE	0.00	(	) 0	143,755	143,755	5
	Total	15.50	(	) 0	1,326,834	1,326,834	ļ

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit Decision Item Budget Object Summary	FY 2018 ACTUAL	FY 2018 ACTUAL	FY 2019 BUDGET	FY 2019 BUDGET	FY 2020 DEPT REQ	FY 2020 DEPT REQ	FY 2020 GOV REC	FY 2020 GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
CORE								
PERSONAL SERVICES DIVISION OF CREDIT UNIONS	1,011,018	13.89	1,183,079	15.50	1,183,079	15.50	1,183,079	15.50
TOTAL - PS	1,011,018	13.89	1,183,079	15.50	1,183,079	15.50	1,183,079	15.50
EXPENSE & EQUIPMENT DIVISION OF CREDIT UNIONS	110,058	0.00	143,755	0.00	143,755	0.00	143,755	0.00
TOTAL - EE	110,058	0.00	143,755	0.00	143,755	0.00	143,755	0.00
TOTAL	1,121,076	13.89	1,326,834	15.50	1,326,834	15.50	1,326,834	15.50
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES DIVISION OF CREDIT UNIONS	0	0.00	0	0.00	6,354	0.00	6,354	0.00
TOTAL - PS	0	0.00	0	0.00	6,354	0.00	6,354	0.00
TOTAL	0	0.00	0	0.00	6,354	0.00	6,354	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
DIVISION OF CREDIT UNIONS	0	0.00	0	0.00	0	0.00	17,840	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	17,840	0.00
TOTAL	0	0.00	0	0.00	0	0.00	17,840	0.00
GRAND TOTAL	\$1,121,076	13.89	\$1,326,834	15.50	\$1,333,188	15.50	\$1,351,028	15.50

## ,

DIFP						0	ECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
CORE								
DESIGNATED PRINCIPAL ASST DIV	0	0.00	493	0.00	493	0.00	493	0.00
COMMISSION MEMBER	0	0.00	18,713	0.00	18,713	0.00	18,713	0.00
ADMINISTRATIVE SECRETARY	5,833	0.17	0	0.00	0	0.00	0	0.00
ADMIN OFFICE SUPPORT ASSISTANT	20,942	0.63	13,044	0.50	13,044	0.50	13,044	0.50
ADMINISTRATIVE SECRETARY	28,101	0.80	37,029	1.00	37,029	1.00	37,029	1.00
ASST C U EXAMINER - PROB I-II	0	0.00	53,572	1.00	53,572	1.00	53,572	1.00
SR ASST C U EXAMINER I - II	119,041	2.00	63,998	1.00	63,998	1.00	63,998	1.00
CREDIT UNION EXAMINER I - II	0	0.00	76,120	1.00	76,120	1.00	76,120	1.00
SENIOR C U EXAMINER I-II-III	463,550	6.01	568,497	7.00	568,497	7.00	568,497	7.00
CHIEF FINANCIAL EXAMINER	96,324	1.00	96,806	1.00	96,806	1.00	96,806	1.00
DIVISION DIRECTOR	101,990	1.00	102,499	1.00	102,499	1.00	102,499	1.00
DEPUTY DIVISION DIRECTOR	96,324	1.00	96,806	1.00	96,806	1.00	96,806	1.00
FISCAL AND ADMINISTRATIVE MNGR	55,153	1.00	55,502	1.00	55,502	1.00	55,502	1.00
COMMISSION MEMBER	200	0.00	0	0.00	0	0.00	0	0.00
MISCELLANEOUS PROFESSIONAL	23,560	0.28	0	0.00	0	0.00	0	0.00
TOTAL - PS	1,011,018	13.89	1,183,079	15.50	1,183,079	15.50	1,183,079	15.50
TRAVEL, IN-STATE	61,686	0.00	67,835	0.00	67,835	0.00	67,835	0.00
TRAVEL, OUT-OF-STATE	4,685	0.00	2,685	0.00	2,685	0.00	2,685	0.00
SUPPLIES	5,680	0.00	5,440	0.00	5,440	0.00	5,440	0.00
PROFESSIONAL DEVELOPMENT	23,801	0.00	45,725	0.00	45,725	0.00	45,725	0.00
COMMUNICATION SERV & SUPP	0	0.00	10	0.00	10	0.00	10	0.00
PROFESSIONAL SERVICES	1,162	0.00	5,277	0.00	5,277	0.00	5,277	0.00
M&R SERVICES	152	0.00	48	0.00	48	0.00	48	0.00
OFFICE EQUIPMENT	160	0.00	82	0.00	82	0.00	82	0.00
OTHER EQUIPMENT	0	0.00	9	0.00	9	0.00	9	0.00
BUILDING LEASE PAYMENTS	0	0.00	70	0.00	70	0.00	70	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	9	0.00	9	0.00	9	0.00
MISCELLANEOUS EXPENSES	128	0.00	75	0.00	75	0.00	75	0.00

DIFP						[	DECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
CORE								
REBILLABLE EXPENSES	12,604	0.00	16,490	0.00	16,490	0.00	16,490	0.00
TOTAL - EE	110,058	0.00	143,755	0.00	143,755	0.00	143,755	0.00
GRAND TOTAL	\$1,121,076	13.89	\$1,326,834	15.50	\$1,326,834	15.50	\$1,326,834	15.50
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$1,121,076	13.89	\$1,326,834	15.50	\$1,326,834	15.50	\$1,326,834	15.50

#### **PROGRAM DESCRIPTION** Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.430 Division of Credit Unions Program is found in the following core budget(s): Credit Unions 1a. What strategic priority does this program address? Provide help and educate consumers so they are better informed financial problem solvers • Strengthen our regulatory relationships while ensuring a level playing field to protect the general public Develop our team, reward great performance, retain top talent Innovate to make it easier to connect and work with us 1b. What does this program do? Examines and oversees Missouri's 100 state-chartered credit unions. • Responds to consumer complaints concerning credit union services or operations. The division is accredited through the National Association of State Credit Union Supervisors (NASCUS). 2a. Provide an activity measure(s) for the program. State-Chartered Credit Union Total Assets as of June 30th (in billions) \$20 \$15.3 \$16.1 \$14.6 \$13.9 \$13.3 \$12.6 \$15 \$10 \$5 \$0 FY2016 Actual FY2017 Actual FY2018 Actual FY2019 Target FY2020 Target FY2021 Target 2b. Provide a measure(s) of the program's quality. Percent of Missouri Credit Unions Performing Well 100% 100% 100% 100% 100% 100% 100% 95% 90% 95% 95% 95% 95% 95% 95% 85%

Note: A credit union's performance is measured by its CAMEL rating as determined by the Division of Credit Unions. The CAMEL system (with ratings of 1 to 5), also used by the federal insurer, is based upon evaluation of critical elements of a credit union's operations. Credit unions rated as a 4 or 5 are considered "problem" credit unions.

FY2019 Target

FY2020 Target

FY2021 Target

The federal benchmark experienced by the NCUA is 95%. This means that NCUA data shows 95% of all credit unions are performing well.

FY2018 Actual

FY2017 Actual

FY2016 Actual



3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPT	ΓΙΟΝ
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.430
Division of Credit Unions	
Program is found in the following core budget(s): Credit Unions	
4. What are the sources of the "Other " funds?	
Division of Credit Unions Fund (0548)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Inclu State Statute: Chapter 370, RSMo.</li> </ol>	ude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

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	rtment of Insurance, Financial Institutions and Professional Registration of Finance						42510C				
Division of Finance Core - Finance	Ce					HB Section	7.435				
I. CORE FINANC	IAL SUMMARY										
	FY	2020 Budg	et Request				FY 2020	Governor's	Recommend	ation	
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total	Ε
PS	0	0	8,156,947	8,156,947		PS	0	0	8,156,947	8,156,947	
EE	0	0	926,976	926,976		EE	0	0	926,976	926,976	
PSD	0	0	1,000	1,000		PSD	0	0	1,000	1,000	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	0	9,084,923	9,084,923	=	Total	0	0	9,084,923	9,084,923	=
FTE	0.00	0.00	112.15	112.15		FTE	0.00	0.00	112.15	112.15	5
Est. Fringe	0	0	3,899,858	3,899,858	]	Est. Fringe	0	0	3,899,858	3,899,858	]
Note: Fringes bud	lgeted in House B	ill 5 except f	or certain fring	ges		Note: Fringes	budgeted in Ho	ouse Bill 5 exc	ept for certail	n fringes	Τ
budgeted directly t	-	-		-		budgeted direc	-		-	-	
Other Funds:	Division of Finance	ce Fund (05	50)			Other Funds: D	Division of Finar	nce Fund (055	50)		
2. CORE DESCRI	PTION										—
This core suppor	ts the Division of	Finance wh	ich is respons	sible for the i	regulation o	f state-chartered f	inancial institut	ions in Misso	iri to ensure :	a sound han	kir

This core supports the Division of Finance, which is responsible for the regulation of state-chartered infancial institutions in Missouri to ensure a sound banking system and protect depositor's funds. The health and vitality of Missouri's banking industry is critical to the state's economic well-being. Bank failures have a negative impact on a state's economy and threaten the public's confidence in the banking system. The Division of Finance helps to ensure the safety and soundness of Missouri's financial institutions through the chartering and regulation of state chartered banks, trust companies, and savings and loan associations. There are 237 State-chartered banks, 4 non deposit trust companies and 3 savings and loan associations. Missouri ranks fourth in the nation in the number of state-chartered banks with assets of approximately \$133.9 billion. The division also licenses and regulates consumer credit companies, credit service organizations, money order companies, residential mortgage brokers, and loan originators. Statutes require that each state bank, trust company, and savings and loan associations be examined for safety and soundness at least every 18 months. Consumer credit companies, as well as banks, are examined periodically for compliance with statutes and regulations governing finance charges, credit insurance fees, etc. The Conference of State Bank Supervisors (CSBS) dues are paid from this core. The CSBS is the only national organization that provides a forum for all 50 states and their commissioners to advocate for the dual banking system and preservation of the state bank charter. CSBS also provides a wide array of professional development and training courses for regulators and conducts a comprehensive Accreditation Program in order to maintain quality standards and best practices within each state banking department. The entire cost of the division is reimbursed to the state through assessments and license fees paid by financial institutions including state chartered banks, savings and lo

8. PROGRAM LISTING (list programs included in this core funding)

Bank, Trust, Savings and Loan, and Consumer Credit Regulation

Department of Insurance, Finan	cial Institutio	ns and Profe	ssional Reg	istration	Budget Unit	42510C		
Division of Finance								
Core - Finance					HB Section	7.435		
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.	-	Actual	Expenditures (All Funds)	
Appropriation (All Funds) Less Reverted (All Funds)	8,657,921 0	9,047,370 0	9,045,352 0	9,084,923 0	9,100,000			
Less Restricted (All Funds) Budget Authority (All Funds)	0 8,657,921	0 9,047,370	0 9,045,352	0 9,084,923	8,600,000			
Actual Expenditures (All Funds) Unexpended (All Funds)	7,948,440	8,032,196 1,015,174	7,968,641	N/A 0	8,100,000	7,94 <u>8</u> ,440	8,032,196	7,968, <u>6</u> 41
Unexpended, by Fund: General Revenue Federal	0	0	0	N/A N/A		7,540,441		,
Other	709,481 (1)	1,015,174 (2)	1,076,711 (3)	N/A		FY 2016	5 FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.(2) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.

(3) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.

#### CORE RECONCILIATION DETAIL

#### DIFP

FINANCE

#### 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER	VETOES							
		PS	116.15	0	0	8,156,947	8,156,947	7
		EE	0.00	0	0	926,976	926,976	3
		PD	0.00	0	0	1,000	1,000	)
		Total	116.15	0	0	9,084,923	9,084,923	3
DEPARTMEN	T CORE ADJUSTME	INTS						_
Core Reduction	n 579 3658	PS	(4.00)	0	0	0	C	) FTE Core Reductio
Ν	ET DEPARTMENT	HANGES	(4.00)	0	0	0	C	)
DEPARTMEN	T CORE REQUEST							
		PS	112.15	0	0	8,156,947	8,156,947	7
		EE	0.00	0	0	926,976	926,976	3
		PD	0.00	0	0	1,000	1,000	)
		Total	112.15	0	0	9,084,923	9,084,923	3
GOVERNOR'S		CORE						
		PS	112.15	0	0	8,156,947	8,156,947	7
		EE	0.00	0	0	926,976	926,976	3
		PD	0.00	0	0	1,000	1,000	)
		Total	112.15	0	0	9,084,923	9,084,923	- 3

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
CORE								
PERSONAL SERVICES								
DIVISION OF FINANCE	7,287,030	103.73	8,156,947	116.15	8,156,947	112.15	8,156,947	112.15
TOTAL - PS	7,287,030	103.73	8,156,947	116.15	8,156,947	112.15	8,156,947	112.15
EXPENSE & EQUIPMENT								
DIVISION OF FINANCE	677,411	0.00	926,976	0.00	926,976	0.00	926,976	0.00
TOTAL - EE	677,411	0.00	926,976	0.00	926,976	0.00	926,976	0.00
PROGRAM-SPECIFIC								
DIVISION OF FINANCE	4,200	0.00	1,000	0.00	1,000	0.00	1,000	0.00
TOTAL - PD	4,200	0.00	1,000	0.00	1,000	0.00	1,000	0.00
TOTAL	7,968,641	103.73	9,084,923	116.15	9,084,923	112.15	9,084,923	112.15
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
DIVISION OF FINANCE	0	0.00	0	0.00	44,558	0.00	44,558	0.00
TOTAL - PS	0	0.00	0	0.00	44,558	0.00	44,558	0.00
TOTAL	0	0.00	0	0.00	44,558	0.00	44,558	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
DIVISION OF FINANCE	0	0.00	0	0.00	0	0.00	123,023	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	123,023	0.00
TOTAL	0	0.00	0	0.00	0	0.00	123,023	0.00
GRAND TOTAL	\$7,968,641	103.73	\$9,084,923	116.15	\$9,129,481	112.15	\$9,252,504	112.15

DIFP							DECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	39,122	1.20	69,724	1.00	34,862	1.00	34,862	1.00
ADMINISTRATIVE SECRETARY	36,832	1.00	83,902	2.00	83,902	2.00	83,902	2.00
SR OFC SUPPORT ASST (KEYBRD)	27,592	1.00	29,261	1.00	29,261	1.00	29,261	1.00
SENIOR ACCOUNTING CLERK	26,737	0.92	29,518	1.00	0	0.00	0	0.00
ACCOUNTING GENERALIST I	2,722	0.08	0	0.00	33,018	1.00	33,018	1.00
PERSONNEL OFFICER II	4,244	0.08	0	0.00	51,279	1.00	51,279	1.00
ASSISTANT BANK EXAMINER	74,743	1.75	210,608	5.00	41,713	1.00	41,713	1.00
SENIOR ASSISTANT BANK EXAMINER	116,909	2.33	100,768	2.00	100,768	2.00	100,768	2.00
BANK EXAMINER	223,084	3.63	185,479	3.00	247,304	4.00	247,304	4.00
SENIOR BANK EXAMINER I	572,060	8.05	998,808	14.00	661,500	9.00	661,500	9.00
REVIEW EXAMINER	255,222	2.91	340,749	4.00	340,749	4.00	340,749	4.00
ASSIST TRUST EXAMINER	37,410	0.88	0	0.00	0	0.00	0	0.00
SENIOR ASSISTANT TRUST EXAM	0	0.00	0	0.00	50,874	1.00	50,874	1.00
TRUST EXAMINER	15,602	0.25	61,826	1.00	0	0.00	0	0.00
TRUST SUPERVISOR	84,985	1.00	84,989	1.00	84,989	1.00	84,989	1.00
DISTRICT SUPERVISOR	468,233	5.00	470,575	5.00	470,575	5.00	470,575	5.00
REPORT ANALYST	36,224	1.00	41,195	1.00	41,195	1.00	41,195	1.00
ASSISTANT BANK EXAMINER II	106,270	2.31	185,312	4.00	277,968	6.00	277,968	6.00
ASSIST TRUST EXAMINER II	5,747	0.13	46,328	1.00	0	0.00	0	0.00
ASST CONS. CREDIT EXAMINER	0	0.00	83,140	1.00	41,713	1.00	41,713	1.00
SENIOR ASST CONS. CREDIT EXAM	27,367	0.54	50,874	1.00	0	0.00	0	0.00
CONSUMER CREDIT EXAMINER	61,476	1.00	61,826	1.00	0	0.00	0	0.00
SR CONS CREDIT EXAMINER I	17,747	0.25	142,687	2.00	142,687	2.00	142,687	2.00
ASST CONSUMER CREDIT EXAM II	21,073	0.46	0	0.00	0	0.00	0	0.00
SUPERVISOR OF CONSUMER CREDIT	91,832	1.00	91,864	1.00	91,864	1.00	91,864	1.00
SENIOR BANK EXAMINER II	1,032,468	13.67	912,559	12.00	836,988	11.00	836,988	11.00
SENIOR BANK EXAMINER III	1,466,438	18.05	1,713,186	21.00	2,143,750	25.00	2,143,750	25.00
SENIOR TRUST EXAMINER III	80,674	1.00	81,078	1.00	81,078	1.00	81,078	1.00
SR CONS CREDIT EXAMINER II	216,243	2.87	151,183	2.00	0	0.00	0	0.00
SR CONS CREDIT EXAMINER III	252,107	3.13	324,310	4.00	514,500	6.00	514,500	6.00
SUPVSR OF MORTGAGE LICENSING	89,319	1.00	89,766	1.00	89,766	1.00	89,766	1.00
SENIOR ASSISTANT EXAMINER II	155,913	2.91	161,625	3.00	107,750	2.00	107,750	2.00

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DIFP							ECISION ITI	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
CORE								
BANK EXAMINER II	548,786	8.34	198,354	3.00	198,354	3.00	198,354	3.00
SR ASST CONS CREDIT EXAM II	0	0.00	0	0.00	53,875	1.00	53,875	1.00
SENIOR ASST TRUST EXAMINER II	39,941	0.75	0	0.00	0	0.00	0	0.00
CONSUMER CREDIT EXAMINER II	115,094	1.75	0	0.00	66,118	1.00	66,118	1.00
TRUST EXAMINER II	0	0.00	0	0.00	66,118	1.00	66,118	1.00
SENIOR MORTGAGE EXAMINER II	15,670	0.21	75,592	1.00	75,592	1.00	75,592	1.00
PERSONNEL OFFICER	42,441	0.92	46,649	1.00	0	0.00	0	0.00
ASSISTANT MORTGAGE EXAMINER	0	0.00	41,713	1.00	41,713	1.00	41,713	1.00
SR ASST MORTGAGE EXAMINER II	53,525	1.00	0	0.00	0	0.00	0	0.00
MORTGAGE EXAMINER	0	0.00	61,826	1.00	61,826	1.00	61,826	1.00
MORTGAGE EXAMINER II	126,056	1.92	0	0.00	0	0.00	0	0.00
SENIOR MORTGAGE EXAMINER I	62,115	0.88	142,687	2.00	142,687	2.00	142,687	2.00
SENIOR MORTGAGE EXAMINER III	161,349	2.00	162,155	2.00	162,155	2.00	162,155	2.00
EXAMINER SPECIALIST	55,615	1.00	55,965	1.00	55,965	1.00	55,965	1.00
MORTGAGE LICENSING TECHNICIAN	26,908	1.00	26,350	1.00	26,350	1.00	26,350	1.00
SUPERVISOR OF ADMINISTRATION	4,984	0.08	0	0.00	60,156	1.00	60,156	1.00
DIVISION DIRECTOR	103,180	1.00	103,696	1.00	115,575	1.00	115,575	1.00
DEPUTY DIVISION DIRECTOR	14,515	0.14	100,041	1.00	115,575	1.00	115,575	1.00
CHIEF EXAMINER	98,796	1.00	98,810	1.00	98,810	1.00	98,810	1.00
SENIOR COUNSEL	79,062	1.00	78,544	1.00	85,425	1.00	85,425	1.00
CHIEF COUNSEL	42,360	0.42	93,936	1.00	93,936	1.00	93,936	1.00
FISCAL AND ADMINISTRATIVE MNGR	49,838	0.92	54,464	1.00	0	0.00	0	0.00
BOARD MEMBER	400	0.00	4,977	0.15	4,977	0.15	4,977	0.15
MISCELLANEOUS PROFESSIONAL	0	0.00	8,048	1.00	31,687	1.00	31,687	1.00
TOTAL - PS	7,287,030	103.73	8,156,947	116.15	8,156,947	112.15	8,156,947	112.15
TRAVEL, IN-STATE	327,751	0.00	426,525	0.00	426,525	0.00	426,525	0.00
TRAVEL, OUT-OF-STATE	72,127	0.00	102,369	0.00	112,369	0.00	112,369	0.00
SUPPLIES	40,765	0.00	67,133	0.00	47,133	0.00	47,133	0.00
PROFESSIONAL DEVELOPMENT	173,227	0.00	197,086	0.00	217,086	0.00	217,086	0.00
COMMUNICATION SERV & SUPP	26,243	0.00	36,325	0.00	26,325	0.00	26,325	0.00
PROFESSIONAL SERVICES	7,462	0.00	57,023	0.00	47,023	0.00	47,023	0.00
M&R SERVICES	3,594	0.00	5,175	0.00	5,175	0.00	5,175	0.00

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DIFP						C	ECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
CORE								
MOTORIZED EQUIPMENT	0	0.00	1	0.00	1	0.00	1	0.00
OFFICE EQUIPMENT	8,422	0.00	23,293	0.00	23,293	0.00	23,293	0.00
OTHER EQUIPMENT	2,554	0.00	6,000	0.00	6,000	0.00	6,000	0.00
BUILDING LEASE PAYMENTS	5,500	0.00	1	0.00	1	0.00	1	0.00
EQUIPMENT RENTALS & LEASES	312	0.00	100	0.00	100	0.00	100	0.00
MISCELLANEOUS EXPENSES	5,314	0.00	1,805	0.00	11,805	0.00	11,805	0.00
REBILLABLE EXPENSES	4,140	0.00	4,140	0.00	4,140	0.00	4,140	0.00
TOTAL - EE	677,411	0.00	926,976	0.00	926,976	0.00	926,976	0.00
REFUNDS	4,200	0.00	1,000	0.00	1,000	0.00	1,000	0.00
TOTAL - PD	4,200	0.00	1,000	0.00	1,000	0.00	1,000	0.00
GRAND TOTAL	\$7,968,641	103.73	\$9,084,923	116.15	\$9,084,923	112.15	\$9,084,923	112.15
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$7,968,641	103.73	\$9,084,923	116.15	\$9,084,923	112.15	\$9,084,923	112.15

#### **PROGRAM DESCRIPTION** Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.435 Bank, Trust, Savings and Loan, and Consumer Credit Regulation Program is found in the following core budget(s): Division of Finance 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public ٠ Develop our team, reward great performance, and retain top talent • Innovate to make it easier to connect and work with us 1b. What does this program do? Perform examinations of state-chartered banks, trust companies and savings and loan associations to assess compliance with applicable • banking laws and ensure the safety and soundness of these institutions. Chartering, regulating and licensing of Missouri state-chartered banks, trust companies and savings and loan associations. . Safeguard the funds of depositors and maintain public confidence in Missouri's financial system. • This program is responsible for the licensing and regulation of various consumer credit outlets which include finance companies, pay day loan • companies, consumer installment lender companies and title loan companies. 2a. Provide an activity measure(s) for the program. State-Chartered Banks Total Assets as of June 30th (in billions) \$160 \$140

#### 11111 FY 2016 Actual FY 2017 Actual

 $\overline{(1111)}$ 

\$116.8

\$124.1

\$120

\$100

\$80

#### 2b. Provide a measure(s) of the program's quality.



\$131.2

FY 2018 Actual

\$135.2

FY 2019 Target

\$143.4

FY 2021 Target

\$139.2

FY 2020 Target

			PROGRAM DESC			
artment o	of Insurance, Financia	al Institutions and Prof	essional Registration		HB Section(s): 7.43	5
k, Trust,	Savings and Loan, ar	nd Consumer Credit Re	egulation		. ,	
		core budget(s): Division				
Provide	a measure(s) of the p	rogram's quality. (cont	tinued)			
		Percent o	of Missouri Banks and Savii	ng & Loans Performing V	Vell	
100% <sub>–</sub>						
90%						
0070	95.1%		95.9%	96.0%	96.5%	96.5%
80% -		94.1%			00.070	
70% 🕂					т	· · · · · · · · · · · · · · · · · · ·
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target
	a measure(s) of the p	orogram's impact.	essing Time for New Loan C	or 5 are considered "problen Driginator Application Ap		
Provide		orogram's impact.				
Provide           16           15		orogram's impact.		Driginator Application Ap		
Provide		orogram's impact.				14
Provide           16           15		orogram's impact.		Driginator Application Ap	proval	14 FY 2021 Target
Provide	a measure(s) of the p FY 2016 Actual*	orogram's impact. Average Proce	essing Time for New Loan C	Driginator Application Ap	proval	
Provide	a measure(s) of the p FY 2016 Actual*	Program's impact. Average Proce	essing Time for New Loan C	Driginator Application Ap	proval	
Provide	a measure(s) of the p FY 2016 Actual* asure a measure(s) of the p	FY 2017 Actual*	Essing Time for New Loan C	Driginator Application Ap	FY 2020 Target	
Provide 16 15 14 13 * New me Provide	a measure(s) of the p FY 2016 Actual* asure a measure(s) of the p	FY 2017 Actual*	essing Time for New Loan C	Driginator Application Ap	FY 2020 Target	
Provide 16 15 14 13 * New me. Provide \$0.200	a measure(s) of the p FY 2016 Actual* asure a measure(s) of the p	FY 2017 Actual*	Essing Time for New Loan C	Driginator Application Ap	FY 2020 Target	
Provide 16 15 14 13 * New mea Provide \$0.200 \$0.150	a measure(s) of the p FY 2016 Actual* asure a measure(s) of the p	FY 2017 Actual*	Essing Time for New Loan C	Driginator Application Ap	FY 2020 Target	
Provide 16 15 14 13 * New me. Provide \$0.200	a measure(s) of the p FY 2016 Actual* asure a measure(s) of the p Averag	FY 2017 Actual*	Essing Time for New Loan C	Driginator Application Ap	FY 2020 Target	
Provide 16 15 14 13 * New mea Provide \$0.200 \$0.150	a measure(s) of the p FY 2016 Actual* asure a measure(s) of the p	FY 2017 Actual*	Essing Time for New Loan C	Driginator Application Ap	FY 2020 Target	
Provide 16 15 14 13 * New mean of the second sec	a measure(s) of the p FY 2016 Actual* asure a measure(s) of the p Averag	FY 2017 Actual*	essing Time for New Loan C	Driginator Application Ap	pproval	FY 2021 Target

Γ			PROGRAM DESCRIP	TION		
В	ank, Trust, Saving	Irance, Financial Institutions ar gs and Loan, and Consumer Cr n the following core budget(s):	edit Regulation	HB Section(	s): 7.435	
			fiscal years and planned expenditu	res for the current fiscal yea	r. (Note: Amounts do not include	
fr	ringe benefit costs	s.)	Program Expenditure His	tory		
	16,000,000 11,000,000 6,000,000	7,948,440 7,948,440	8,0 <sup>32,196</sup>	7,968,641 7,968,641	9,0 <sup>84,923</sup> 9,0 <sup>84,923</sup>	
	1,000,000	FY 2016 Actual	FY 2017 Actual □GR ØFEDERAL ■OTHER	FY 2018 Actual	FY 2019 Planned	
4.		urces of the "Other " funds? ance Fund (0550)				
5.		norization for this program, i.e., Chapter 361, 362, 364, 365, 367,	federal or state statute, etc.? (Incl 369, 408 and 443 RSMo.	ude the federal program num	iber, if applicable.)	
6.	<ul> <li>Are there federa</li> <li>N/A</li> </ul>	Il matching requirements? If ye	es, please explain.			
7.	. Is this a federall No	y mandated program? If yes, p	olease explain.			

					CORE DEC	ISION ITEM					
Department of In	surance, Financia	I Institution	s and Profes	sional Reg	gistration	Budget Unit	42520C				
Division of Finan											
Core - Savings a	nd Loan Supervis	on Fund Tr	ansfer to Fin	ance Fund	k	HB Section	7.440				
. CORE FINANC	CIAL SUMMARY										
	FY	2020 Budge	t Request				FY 2020 Go	overnor's R	ecommenda	tion	
	GR	Federal	Other	Total	Е	<u> </u>	GR	Federal	Other	Total	Е
S	0	0	0	0		PS	0	0	0	0	
E	0	0	0	0		EE	0	0	0	0	
SD	0	0	0	0		PSD	0	0	0	0	
RF	0	0	50,000	50,000	_	TRF	0	0	50,000	50,000	_
otal	0	0	50,000	50,000	=	Total =	0	0	50,000	50,000	=
TE	0.00	0.00	0.00	0.00	)	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	7	Est. Fringe	0	0	0	0	]
•	dgeted in House Bil to MoDOT, Highwa		•			•	budgeted in House tly to MoDOT, Hig		•	•	
Other Funds:	Division of Saving	s and Loan S	Supervision F	und (0549)		Other Funds: [	Division of Savings	and Loan S	Supervision F	und (0549)	
. CORE DESCRI	IPTION										
	er provides funds to ision of Finance FT						sion Fund to cove	r a portion c	f the salaries	, fringe ben	efits and

3. PROGRAM LISTING (list programs included in this core funding)

Savings and Loan Supervision Transfer

Department of Insurance, Financ Division of Finance Core - Savings and Loan Superv			Budget Unit	42520C 7.440	_				
4. FINANCIAL HISTORY	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actu	al Expendi	tures (All Funds)	
Appropriation (All Funds)	50,000	50,000	50,000	50,000	40,000				
Less Reverted (All Funds)	0	0	0	0					
Less Restricted (All Funds)	0	0	0	0				33,784	33,325
Budget Authority (All Funds)	50,000	50,000	50,000	50,000					
					30,000				
Actual Expenditures (All Funds)	17,273	33,784	33,325	N/A					
Unexpended (All Funds)	32,727	16,216	16,675	0					
Unexpended, by Fund:					20,000		/		
General Revenue	0	0	0	N/A		17,273			
Federal	0	0	0	N/A					
Other	32,727	16,216	16,675	N/A					
	(1)	(2)	(3)		10,000	FY 20	16	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### NOTES:

(1) Required transfer amount less than appropriation.

(2) Required transfer amount less than appropriation.

(3) Required transfer amount less than appropriation.
#### CORE RECONCILIATION DETAIL

#### DIFP

S&L FUND TRANSFER

	Budget							-
	Class	FTE	GR	Federal		Other	Total	Ε
TAFP AFTER VETOES								
	TRF	0.00	(		0	50,000	50,000	)
	Total	0.00	(		0	50,000	50,000	- ) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	(	)	0	50,000	50,000	)
	Total	0.00	(		0	50,000	50,000	- ) =
GOVERNOR'S RECOMMENDED CORE								
	TRF	0.00	(	)	0	50,000	50,000	)
	Total	0.00	(		0	50,000	50,000	

DIFP		DECISION ITEM SUMMARY						
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
S&L FUND TRANSFER								
CORE								
FUND TRANSFERS								
DIV SAVINGS & LOAN SUPERVISION	33,325	0.00	50,000	0.00	50,000	0.00	50,000	0.00
TOTAL - TRF	33,325	0.00	50,000	0.00	50,000	0.00	50,000	0.00
TOTAL	33,325	0.00	50,000	0.00	50,000	0.00	50,000	0.00
GRAND TOTAL	\$33,325	0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00

DIFP							[	DECISION IT	EM DETAIL	
Budget Unit		FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020	
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC	
Budget Object Class		DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	
S&L FUND TRANSFER										
CORE										
TRANSFERS OUT		33,325	0.00	50,000	0.00	50,000	0.00	50,000	0.00	
TOTAL - TRF	-	33,325	0.00	50,000	0.00	50,000	0.00	50,000	0.00	
GRAND TOTAL		\$33,325	0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00	
	GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	
	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	
	OTHER FUNDS	\$33,325	0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00	

PROGRAM DES	SCRIPTION
Department of Insurance, Financial Institutions and Professional Registration Savings and Loan Supervision Fund Transfer to Finance Fund	HB Section(s): 7.440
Program is found in the following core budget(s): Savings and Loan Supervision	on Fund Transfer to Finance Fund
1a. What strategic priority does this program address? See Division of Finance program description.	
<ul> <li><b>1b. What does this program do?</b></li> <li>This core transfer provides funds to the Division of Finance Fund from the salaries, fringe benefits and expenses of Division of Finance FTE administration of FT</li></ul>	
2a. Provide an activity measure(s) for the program. For performance measures, see Division of Finance program description.	<b>2b. Provide a measure(s) of the program's quality.</b> For performance measures, see Division of Finance program description.
2c. Provide a measure(s) of the program's impact. For performance measures, see Division of Finance program description.	2d. Provide a measure(s) of the program's efficiency. For performance measures, see Division of Finance program description.
3. Provide actual expenditures for the prior three fiscal years and planned exp <i>fringe benefit costs.)</i>	enditures for the current fiscal year. (Note: Amounts do not include
Program Expendito	ure History $\frac{32^5}{2}$
\$60,000 \$40,000 \$20,000 \$0 FY 2016 Actual FY 2017 Actual	Image: Second constraints     Second constraints       Second constraints     Second constraints       FY 2018 Actual     FY 2019 Planned
<ul> <li>■GR ■FEDERAL ■O</li> <li>4. What are the sources of the "Other " funds? Division of Savings and Loan Supervision Fund (0549)</li> </ul>	THER TOTAL
5. What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Chapter 369 RSMo.	? (Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	
144	

Department of In	surance Financi	al Institutio	ns and Profe	ssional Registration	Budget Unit	42550C					
Division of Finan				ssional Registration		423300					
Core - Residentia		nsing Fund	Transfer to	Finance Fund	HB Section	7.445					
	ai mortgage Lice	nsing i unu				1.45					
1. CORE FINANC	CIAL SUMMARY										
		FY 2020	Governor's l	Recommend	ation						
	GR	2020 Budg Federal	Other	Total E		GR	Federal	Other	Total E		
PS	0	0	0	0	PS –	0	0	0	0		
EE	0	0	0	0	EE	0	0	0	0		
PSD	0	0	0	0	PSD	0	0	0	0		
TRF	0	0	1,200,000	1,200,000	TRF	0	0	1,200,000	1,200,000		
Total	0	0	1,200,000	1,200,000	Total	0	0	1,200,000	1,200,000		
					=						
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00		
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0		
Note: Fringes bud	0		•		U U	budgeted in Ho			U		
budgeted directly	to MoDOT, Highw	ay Patrol, ar	nd Conservati	on.	budgeted direc	tly to MoDOT, F	lighway Patro	ol, and Conse	rvation.		
Other Funds:	Residential Morto	nage Licensi <sup>,</sup>	na Fund (261)		Other Funds: F	Residential Morte	gage Licensir	na Fund (261)			
		,					9490 - 00101	.g : a.i.a (_e i)			
2. CORE DESCRI	PTION										
				Fund from the Resident e Residential Mortgage		nsing Fund to co	over a portior	of the salarie	es, fringe ben	efits and	
expenses of the			inninstening ti	e Nesiderillar Mortgage	LICENSING Law.						
3. PROGRAM LIS	STING (list progr	ams include	ed in this cor	e funding)							
Desidential Mar			_								
Residential Mon	tgage Licensing F	und Transie	ſ								

#### Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42550C **Division of Finance** Core - Residential Mortgage Licensing Fund Transfer to Finance Fund **HB** Section 7.445 4. FINANCIAL HISTORY FY 2016 FY 2017 FY 2018 FY 2019 Actual Expenditures (All Funds) Actual Current Yr. Actual Actual 1,200,000 Appropriation (All Funds) 1.200.000 1,200,000 1.200.000 1.200.000 Less Reverted (All Funds) 0 0 0 0 Less Restricted (All Funds)\* 0 0 0 0 1,027,651 Budget Authority (All Funds) 1,200,000 1,200,000 1,200,000 1,200,000 1.000.000 940,461 Actual Expenditures (All Funds) 940,461 1,027,651 895,427 N/A 895,427 Unexpended (All Funds) 259,539 304,573 172,349 0 800,000 Unexpended, by Fund: **General Revenue** 0 N/A 0 0 0 0 0 Federal N/A Other 259,539 N/A 172,349 304,573 600.000 FY 2016 FY 2017 FY 2018 (1) (2)(3)

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## NOTES:

(1) Required transfer amount is less than appropriation.

(2) Required transfer amount is less than appropriation.

(3) Required transfer amount is less than appropriation.

#### DIFP

RESIDENTAL MORTGAGE FUND TRF

	Budget							
	Class	FTE	GR	Federal		Other	Total	Explana
TAFP AFTER VETOES								
	TRF	0.00	(	)	0	1,200,000	1,200,000	)
	Total	0.00	(	)	0	1,200,000	1,200,000	)
DEPARTMENT CORE REQUEST								_
	TRF	0.00	(	)	0	1,200,000	1,200,000	)
	Total	0.00	(	)	0	1,200,000	1,200,000	)
GOVERNOR'S RECOMMENDED CORE								
	TRF	0.00	(	)	0	1,200,000	1,200,000	)
	Total	0.00	(	)	0	1,200,000	1,200,000	)

DIFP				DECISION ITEM SUMMARY				
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
RESIDENTAL MORTGAGE FUND TRF								
CORE								
FUND TRANSFERS								
RESIDENTIAL MORTGAGE LICENSING	895,427	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
TOTAL - TRF	895,427	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
TOTAL	895,427	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
GRAND TOTAL	\$895,427	0.00	\$1,200,000	0.00	\$1,200,000	0.00	\$1,200,000	0.00

DIFP						[	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item Budget Object Class	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	GOV REC DOLLAR	GOV REC FTE
RESIDENTAL MORTGAGE FUND TRF								
CORE								
TRANSFERS OUT	895,427	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
TOTAL - TRF	895,427	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
GRAND TOTAL	\$895,427	0.00	\$1,200,000	0.00	\$1,200,000	0.00	\$1,200,000	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$895,427	0.00	\$1,200,000	0.00	\$1,200,000	0.00	\$1,200,000	0.00

PROGRAM DE	ESCRIPTION
Department of Insurance, Financial Institutions and Professional Registration Residential Mortgage Licensing Fund Transfer Program is found in the following core budget(s): Residential Mortgage Licen	
<ul> <li>1a. What strategic priority does this program address?</li> <li>See Division of Finance program description.</li> </ul>	
<ul> <li>1b. What does this program do?</li> <li>This core transfer provides funds to the Division of Finance Fund from the salaries, fringe benefits and expenses of the Division of Finance FTE in</li> </ul>	
2a. Provide an activity measure(s) for the program. For performance measures, see Divison of Finance program description.	2b. Provide a measure(s) of the program's quality. For performance measures, see Division of Finance program description.
<b>2c.</b> Provide a measure(s) of the program's impact. For performance measures, see Divison of Finance program description.	2d. Provide a measure(s) of the program's efficiency. For performance measures, see Division of Finance program description.
3. Provide actual expenditures for the prior three fiscal years and planned ex <i>fringe benefit costs.)</i>	penditures for the current fiscal year. (Note: Amounts do not include
2,000,000 Program Expend	iture History
1,500,000 1,500,000 1,000,000 500,000	iture History
0     FY 2016 Actual     FY 2017 Actual       □GR □FEDERAL ■	FY 2018 Actual     FY 2019 Planned       OTHER ■TOTAL     FY 2019 Planned
4. What are the sources of the "Other " funds? Residential Mortgage Licensing Fund (0261)	
5. What is the authorization for this program, i.e., federal or state statute, etc. State Statute: Chapter 443.845 RSMo.	? (Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	

7. Is this a federally mandated program? If yes, please explain.

Donortmont of In			a and Brofos	ssional Registration	Budget Unit	42540C				
Department of Int		II Institution:	s and Profes	sional Registration	budget Onit	423400				
	and Loan Supervis	sion Fund Tr	ransfer to Ge	eneral Revenue	HB Section	7.450				
Coro Caringo a										
1. CORE FINANC	CIAL SUMMARY									
FY 2020 Budget Request						FY 2020 G	overnor's R	ecommendat	tion	
	GR	Federal	Other	Total E		GR	Federal	Other	Total E	Ξ
PS	0	0	0	0	PS	0	0	0	0	
EE	0	0	0	0	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	50,000	50,000	TRF	0	0	50,000	50,000	
Total	0	0	50,000	50,000	Total	0	0	50,000	50,000	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
	dgeted in House Bi	II 5 except for	r certain fring	-		budgeted in Hous	÷	pt for certain f	-	
<b>v</b>	to MoDOT, Highwa		•		•	tly to MoDOT, Hig			•	
Other Funds:	Division of Saving	s and Loan S	Supervision F	und (0549)	Other Funds: D	Division of Savings	s and Loan S	Supervision Fu	und (0549)	
2. CORE DESCRI	IPTION									
This core transfer is in accordance with Section 364.324 RSMo., requiring any amount remaining in the Division of Savings and Loan Supervision Fund at the end of the fiscal year which exceeds five percent of the amount assessed to savings and loan associations shall be transferred to general revenue.										
3. PROGRAM LIS	STING (list progra	ims included	d in this core	funding)						
Division of Savir	ngs and Loan Supe	∍rvision Fund	Transfer to (	General Revenue						

#### Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42540C **Division of Finance** Core - Savings and Loan Supervision Fund Transfer to General Revenue **HB** Section 7.450 4. FINANCIAL HISTORY FY 2019 FY 2016 FY 2017 FY 2018 Actual Expenditures (All Funds) Current Yr. Actual Actual Actual 50,000 Appropriation (All Funds) 50.000 50.000 50,000 16,000 Less Reverted (All Funds) 0 0 0 0 13.438 14,000 Less Restricted (All Funds) 0 0 0 0 50,000 50,000 Budget Authority (All Funds) 50,000 50.000 12,000 10,000 Actual Expenditures (All Funds) 13,438 0 0 N/A Unexpended (All Funds) 36,562 50.000 50,000 0 8,000 6,000 Unexpended, by Fund: **General Revenue** 0 N/A 4.000 0 0 0 0 0 Federal N/A 2.000 Other 36,562 50.000 50,000 N/A 0 0 (2) (3)0 (1) FY 2018 FY 2016 FY 2017

CORE DECISION ITEM

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## NOTES:

 $(1) \ Required \ transfer \ amount \ less \ than \ appropriation.$ 

(2) No transfer required for FY 2017.

(3) No transfer required for FY 2018.

#### CORE RECONCILIATION DETAIL

#### DIFP

S&L FUND TRANSFER TO GR

	Budget							
	Class	FTE	GR	Federal		Other	Total	Exp
TAFP AFTER VETOES								
	TRF	0.00		)	0	50,000	50,000	)
	Total	0.00		)	0	50,000	50,000	)
DEPARTMENT CORE REQUEST								
	TRF	0.00		)	0	50,000	50,000	)
	Total	0.00		)	0	50,000	50,000	- ) =
GOVERNOR'S RECOMMENDED	CORE							_
	TRF	0.00		)	0	50,000	50,000	)
	Total	0.00		)	0	50,000	50,000	

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
S&L FUND TRANSFER TO GR								
CORE								
FUND TRANSFERS								
DIV SAVINGS & LOAN SUPERVISION		0 0.00	50,000	0.00	50,000	0.00	50,000	0.00
TOTAL - TRF		0.00	50,000	0.00	50,000	0.00	50,000	0.00
TOTAL		0 0.00	50,000	0.00	50,000	0.00	50,000	0.00
GRAND TOTAL	:	\$0 0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00

DIFP						[	DECISION IT	EM DETAIL
Budget Unit Decision Item	FY 2018 ACTUAL	FY 2018 ACTUAL	FY 2019 BUDGET	FY 2019 BUDGET	FY 2020 DEPT REQ	FY 2020 DEPT REQ	FY 2020 GOV REC	FY 2020 GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
S&L FUND TRANSFER TO GR CORE								
TRANSFERS OUT	0	0.00	50,000	0.00	50,000	0.00	50,000	0.00
TOTAL - TRF	0	0.00	50,000	0.00	50,000	0.00	50,000	0.00
GRAND TOTAL	\$0	0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS OTHER FUNDS	\$0 \$0	0.00 0.00	\$0 \$50,000	0.00 0.00	\$0 \$50,000	0.00 0.00	\$0 \$50,000	0.00 0.00

		PROGRAM DE	ESCRIPTION		
	ance, Financial Institutions an		<u> </u>	HB Section(s)	: 7.450
	upervision Fund Transfer to G the following core budget(s):			ior to Conoral Povonu	
	riority does this program add			er to General Revenu	
See Division of I	Finance program description.				
1b. What does this p	program do?				
Supervision F	nsfer is in accordance with Sect Fund at the end of the fiscal yea o general revenue.		•	0	
	rity measure(s) for the program measures, see Division of Fina				ogram's quality. Division of Finance program
	u <b>re(s) of the program's impac</b> e measures, see Division of Fina				ogram's efficiency. Division of Finance program
3. Provide actual ex fringe benefit costs.		fiscal years and planned ex Program Expend	-	ne current fiscal year.	(Note: Amounts do not include
30,000	8 8 5 5 5				
20,000	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~				
10,000		0 0		0 0	0 0
	FY 2016 Actual	FY 2017 Actual □GR		2018 Actual	FY 2019 Planned
	rces of the "Other " funds? Igs and Loan Supervision Fund	(0549)			
	<b>rization for this program, i.e.,</b> hapter 369.324 RSMo.	federal or state statute, etc	.? (Include the fe	ederal program numb	er, if applicable.)
6. Are there federal N/A	matching requirements? If ye	es, please explain.			
7. Is this a federally No	mandated program? If yes, p	lease explain.			
L		150			

1. CORE FINANC	CIAL SUMMARY						=)/		_	
		2020 Budg	-	Tatal	-			Governor's		
PS	GR	Federal	Other	Total 3,773,118	E	 _PS	<b>GR</b> 0	Federal 0	Other	<b>Total</b> 3,708,118
EE	0	0	3,773,118 1,983,106	1,983,106		EE	0	0	3,708,118 2,048,106	2,048,106
PSD	0	0	125,000	125,000		PSD	0	0	125,000	125,000
TRF	0	0	0	0		TRF	0	0	0	0
Total	0	0	5,881,224	5,881,224		Total	0	0	5,881,224	5,881,224
FTE	0.00	0.00	90.00	90.00	1	FTE	0.00	0.00	90.00	90.00
Est. Fringe	0	0	2,284,749	2,284,749	1	Est. Fringe	0	0	2,264,944	2,264,944
Note: Fringes but	dgeted in House E to MoDOT, Highw			-	-	Note: Fringes k budgeted direct	-		•	-

#### CORE DECISION ITEM

#### 2. CORE DESCRIPTION

This core ensures the Division of Professional Registration Administration can continue to provide the accounting, budgeting, fee collection, building maintenance, and other various services to the boards and commissions which regulate professions within Missouri.

In addition, this core ensures the statutory regulation of boxers, wrestlers, martial arts, amateur kickboxing, professional mixed martial arts, amateur mixed martial arts, judges, referees, timekeepers, announcers, promoters, athlete agents, acupuncturists, behavior analysts, dietitians, endowed care cemeteries, electrical contractors, geologists, hearing instrument specialists, interior designers, interpreters, marital and family therapists, massage therapists, occupational therapists, private investigators, private fire investigators, professional counselors, psychologists, real estate appraisers, respiratory therapists, social workers, tattoo artists, branders, and body piercers licensed in Missouri will continue.

Finally, this core includes funding for board personnel and board member per diem for the following boards: Chiropractic, Cosmetology and Barbers, Embalmers & Funeral Directors, Optometry, Podiatry, and Veterinary.

### CORE DECISION ITEM

Department of Insurance, Financial Institutions and Prof			
Professional Registration			
Core - Professional Registration Administration	HB Section	7.455	
2. CORE DESCRIPTION (continued).			
<u>Core Reallocation:</u> The Professional Registration Administration Core is rece division as follows:	ving three reallocated FTE and correspond	ling personal service from other boards with	in the
<ul> <li>One (1) Accounting Generalist FTE and correspond accounting functions for all division boards.</li> <li>One (1) Processing Technician FTE and correspond Healing Arts to assist the State Committee of Psych</li> <li>One (1) Processing Technician FTE and correspond</li> </ul>	ing personal service appropriation of \$29,2 plogists with increased licensee workload.	212 from the Missouri State Board of Registr	ation for the
		State Committee for Social Workers with lice	
These reallocations will provide the division with additiona commissions within the division and also allow the divisior fee increases because of this core reallocation.			will be no
workload. These reallocations will provide the division with additional commissions within the division and also allow the division fee increases because of this core reallocation.	to have sufficient personal service approp		will be no
workload. These reallocations will provide the division with additional commissions within the division and also allow the divisior	to have sufficient personal service approp		will be no
workload. These reallocations will provide the division with additional commissions within the division and also allow the division fee increases because of this core reallocation. <b>3. PROGRAM LISTING (list programs included in this co</b> Professional Registration Administration Missouri Acupuncturist Advisory Committee Missouri Office of Athlete Agents Office of Athletics	to have sufficient personal service approp re funding) Missouri Board of Geologist Missouri Board of Examiners for Hearing Specialists Interior Design Council	Board of Private Investigator Instrument Fire Investigator Examiners Committee for Professional ( State Committee of Psychold	and Private Counselors ogists
workload. These reallocations will provide the division with additional commissions within the division and also allow the division fee increases because of this core reallocation. <b>3. PROGRAM LISTING (list programs included in this co</b> Professional Registration Administration Wissouri Acupuncturist Advisory Committee Wissouri Office of Athlete Agents	to have sufficient personal service approp re funding) Missouri Board of Geologist Missouri Board of Examiners for Hearing Specialists	Board of Private Investigator Instrument Fire Investigator Examiners Committee for Professional ( State Committee of Psycholo Missouri Real Estate Apprais	and Private Counselors ogists sers Commission ry Care Vorkers

#### CORE DECISION ITEM



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(2) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

#### DIFP

PR ADMINISTRATION

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETC	FS							
		PS	87.00	0	0	3,616,706	3,616,706	
		EE	0.00	0	0	2,106,200	2,106,200	
		PD	0.00	0	0	125,000	125,000	
		Total	87.00	0	0	5,847,906	5,847,906	-
DEPARTMENT CO	RE ADJUSTME							-
1x Expenditures	1863 2207	EE	0.00	0	0	(58,094)	(58,094)	Remove the 2019 1X Expenditure items
Core Reallocation	676 1032	PS	3.00	0	0	91,412	91,412	Reallocations from Dental, Healing Arts, APELSLA
Core Reallocation	1862 1032	PS	0.00	0	0	65,000	65,000	Department reallocated EE to PS; Gov. rec. reversed this.
Core Reallocation	1862 2207	EE	0.00	0	0	(65,000)	(65,000)	Department reallocated EE to PS; Gov. rec. reversed this.
NET D	EPARTMENT (	CHANGES	3.00	0	0	33,318	33,318	
DEPARTMENT COI	RE REQUEST							
		PS	90.00	0	0	3,773,118	3,773,118	
		EE	0.00	0	0	1,983,106	1,983,106	
		PD	0.00	0	0	125,000	125,000	
		Total	90.00	0	0	5,881,224	5,881,224	-
GOVERNOR'S ADD	ITIONAL COR	E ADJUST	MENTS					-
Core Reallocation	1862 1032	PS	0.00	0	0	(65,000)	(65,000)	Department reallocated EE to PS; Gov. rec. reversed this.

#### DIFP

PR ADMINISTRATION

		Budget						
		Class	FTE	GR	Federal	Other	Total	Explanation
GOVERNOR'S ADD	ITIONAL COR	E ADJUST	MENTS					
Core Reallocation	1862 2207	EE	0.00	C	0	65,000	65,000	Department reallocated EE to PS; Gov. rec. reversed this.
NET G	OVERNOR CH	ANGES	0.00	C	0	0	0	1
GOVERNOR'S REC		CORE						
		PS	90.00	C	0	3,708,118	3,708,118	6
		EE	0.00	C	0	2,048,106	2,048,106	i
		PD	0.00	C	0	125,000	125,000	
		Total	90.00	C	0	5,881,224	5,881,224	-

Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
CORE								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	3,186,852	84.84	3,616,706	87.00	3,773,118	90.00	3,708,118	90.00
TOTAL - PS	3,186,852	84.84	3,616,706	87.00	3,773,118	90.00	3,708,118	90.00
EXPENSE & EQUIPMENT								
PROFESSIONAL REGISTRATION FEES	943,824	0.00	2,106,200	0.00	1,983,106	0.00	2,048,106	0.00
TOTAL - EE	943,824	0.00	2,106,200	0.00	1,983,106	0.00	2,048,106	0.00
PROGRAM-SPECIFIC PROFESSIONAL REGISTRATION FEES	43,627	0.00	125,000	0.00	125,000	0.00	125,000	0.00
TOTAL - PD	43,627	0.00	125,000	0.00	125,000	0.00	125,000	0.00
TOTAL	4,174,303	84.84	5,847,906	87.00	5,881,224	90.00	5,881,224	90.00
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	0	0.00	0	0.00	32,771	0.00	32,771	0.00
TOTAL - PS	0	0.00	0	0.00	32,771	0.00	32,771	0.00
TOTAL	0	0.00	0	0.00	32,771	0.00	32,771	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	0	0.00	0	0.00	0	0.00	56,562	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	56,562	0.00
TOTAL	0	0.00	0	0.00	0	0.00	56,562	0.00
CBIZ - 0000018								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	0	0.00	0	0.00	0	0.00	8,234	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	8,234	0.00
TOTAL	0	0.00	0	0.00	0	0.00	8,234	0.00

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DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Implementation of HB 1388 - 1375001								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	(	0.00	0	0.00	30,000	0.00	30,000	0.00
TOTAL - PS	(	0.00	0	0.00	30,000	0.00	30,000	0.00
EXPENSE & EQUIPMENT								
PROFESSIONAL REGISTRATION FEES	(	0.00	0	0.00	14,200	0.00	14,200	0.00
TOTAL - EE	(	0.00	0	0.00	14,200	0.00	14,200	0.00
TOTAL		0.00	0	0.00	44,200	0.00	44,200	0.00
Personal Services Approp Auth - 1375004								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	(	0.00	0	0.00	133,756	3.00	0	0.00
TOTAL - PS	(	0.00	0	0.00	133,756	3.00	0	0.00
TOTAL		0.00	0	0.00	133,756	3.00	0	0.00
GRAND TOTAL	\$4,174,303	3 84.84	\$5,847,906	87.00	\$6,091,951	93.00	\$6,022,991	90.00

# FLEXIBILITY REQUEST FORM

	42640C Professional Reg	gistration Administration	DEPARTMENT:	Insurance, Financial Institutions and Professional Registration
HOUSE BILL SECTION:	7.455		DIVISION:	Professional Registration
-	nd explain why	the flexibility is needed.	If flexibility is being	xpense and equipment flexibility you are requesting in g requested among divisions, provide the amount by flexibility is needed.
		GOVERNOR'S R	ECOMMENDATION	
	ures that the Divis 406			ppropriations in fund 0689 (Professional Registration dentified operational needs due to increasing workloads.
2. Estimate how much flexibili Budget? Please specify the ar	•	for the budget year. How	much flexibility wa	as used in the Prior Year Budget and the Current Year
PRIOR YEAR ACTUAL AMOUNT OF FLEXIB	BILITY USED	CURRENT Y ESTIMATED AMO FLEXIBILITY THAT W	OUNT OF	BUDGET REQUEST ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED
The division did not have any flexib budgets.	ility in prior year	The division does not have current year b		The division will use flexibility only if necessary.
3. Please explain how flexibility v	was used in the p	prior and/or current years.		
	PRIOR YEAR AIN ACTUAL USI	E		CURRENT YEAR EXPLAIN PLANNED USE
The division did not have	e any flexibility in p	prior year budgets.	The division	n does not have any flexibility in the current year budget.

DIFP						D	ECISION ITI	EM DETAI
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
CORE								
SR OFC SUPPORT ASST (CLERICAL)	0	0.00	4,639	0.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	119,304	4.00	121,477	4.00	123,377	4.00	123,377	4.00
ACCOUNTANT II	0	0.00	120	0.00	0	0.00	0	0.00
BUDGET ANAL II	43,014	0.94	48,058	1.00	49,858	1.00	49,858	1.00
ACCOUNTING CLERK	62,134	2.16	60,054	2.00	60,054	2.00	60,054	2.00
ACCOUNTING GENERALIST I	32,148	1.00	33,832	1.00	66,820	2.00	66,820	2.00
ACCOUNTING SUPERVISOR	42,000	1.00	42,350	1.00	43,350	1.00	43,350	1.00
PERSONNEL OFFICER	14,758	0.26	59,345	1.00	0	0.00	0	0.00
RESEARCH ANAL II	39,186	1.00	38,300	1.00	41,300	1.00	41,300	1.00
PUBLIC INFORMATION SPEC II	39,708	1.00	40,303	1.00	43,303	1.00	43,303	1.00
EXECUTIVE I	74,040	2.00	77,890	2.00	75,890	2.00	75,890	2.00
PERSONNEL CLERK	32,688	1.00	33,524	1.00	33,524	1.00	33,524	1.00
INVESTIGATOR I	42,555	1.24	36,350	1.00	103,350	3.00	103,350	3.00
INVESTIGATOR II	122,108	2.99	163,602	4.00	125,602	3.00	125,602	3.00
INSURANCE FINANCIAL ANAL SPEC	48,180	1.00	48,318	1.00	48,318	1.00	48,318	1.00
INSURANCE FINANCIAL ANALYST II	83,589	2.00	125,435	3.00	128,435	3.00	128,435	3.00
INSPECTOR (PROF REGISTRATION)	280,586	9.07	351,816	11.00	355,816	11.00	351,816	11.00
INSP SUPV (PROF REGISTRATION)	35,640	1.00	38,033	1.00	36,533	1.00	36,533	1.00
FUNERAL ESTABLISHMENT INSP	43,560	1.00	44,120	1.00	44,120	1.00	44,120	1.00
PROF REG ADMSTV COOR	24,236	0.57	43,074	1.00	43,074	1.00	43,074	1.00
FISCAL & ADMINISTRATIVE MGR B1	47,786	0.81	0	0.00	61,250	1.00	61,250	1.00
FISCAL & ADMINISTRATIVE MGR B2	65,846	1.00	67,829	1.00	67,829	1.00	67,829	1.00
INVESTIGATION MGR B1	55,212	1.00	55,699	1.00	57,199	1.00	57,199	1.00
PROCESSING TECHNICIAN I	165,100	6.59	215,382	8.00	160,382	6.00	160,382	6.00
PROCESSING TECHNICIAN II	472,116	16.79	529,478	18.50	633,100	22.00	633,100	22.00
PROCESSING TECHNICIAN III	58,403	1.73	67,984	2.00	68,984	2.00	68,984	2.00
PROCESSING TECHNICIAN SUPV	81,150	2.34	69,529	2.00	72,129	2.00	69,529	2.00
DESIGNATED PRINCIPAL ASST DEPT	7,189	0.12	0	0.00	0	0.00	0	0.00
DIVISION DIRECTOR	112,200	1.00	112,980	1.00	125,980	1.00	125,980	1.00
DESIGNATED PRINCIPAL ASST DIV	57,196	0.75	51,602	3.00	93,602	3.00	51,602	3.00
LEGAL COUNSEL	122,478	2.00	126,520	2.00	126,520	2.00	126,520	2.00
CHIEF COUNSEL	18,157	0.25	73,044	1.00	0	0.00	0	0.00

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DIFP						D	ECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
CORE								
BOARD MEMBER	55,327	3.92	55,379	0.00	55,379	0.00	55,379	0.00
CLERK	87,831	2.90	94,872	0.00	94,872	0.00	94,872	0.00
INSPECTOR	44,700	1.72	54,328	0.00	70,728	0.00	54,328	0.00
CONSULTING PHYSICIAN	13,500	0.17	0	0.00	35,000	0.00	35,000	0.00
SPECIAL ASST OFFICIAL & ADMSTR	15,185	0.30	54,707	1.00	50,707	1.00	50,707	1.00
PRINCIPAL ASST BOARD/COMMISSON	528,042	8.22	576,733	8.50	576,733	9.00	576,733	9.00
TOTAL - PS	3,186,852	84.84	3,616,706	87.00	3,773,118	90.00	3,708,118	90.00
TRAVEL, IN-STATE	92,224	0.00	122,102	0.00	122,102	0.00	122,102	0.00
TRAVEL, OUT-OF-STATE	51,445	0.00	53,700	0.00	53,700	0.00	53,700	0.00
FUEL & UTILITIES	0	0.00	1	0.00	1	0.00	1	0.00
SUPPLIES	125,604	0.00	166,973	0.00	152,166	0.00	152,166	0.00
PROFESSIONAL DEVELOPMENT	71,077	0.00	937,032	0.00	937,032	0.00	937,032	0.00
COMMUNICATION SERV & SUPP	49,969	0.00	54,995	0.00	54,995	0.00	54,995	0.00
PROFESSIONAL SERVICES	265,413	0.00	589,114	0.00	524,114	0.00	589,114	0.00
M&R SERVICES	39,168	0.00	41,070	0.00	38,445	0.00	38,445	0.00
COMPUTER EQUIPMENT	0	0.00	5,724	0.00	0	0.00	0	0.00
MOTORIZED EQUIPMENT	28,603	0.00	18,412	0.00	1	0.00	1	0.00
OFFICE EQUIPMENT	4,217	0.00	38,752	0.00	22,225	0.00	22,225	0.00
OTHER EQUIPMENT	3,272	0.00	550	0.00	550	0.00	550	0.00
PROPERTY & IMPROVEMENTS	147,527	0.00	25,050	0.00	25,050	0.00	25,050	0.00
BUILDING LEASE PAYMENTS	21,983	0.00	18,250	0.00	18,250	0.00	18,250	0.00
EQUIPMENT RENTALS & LEASES	8,881	0.00	2,800	0.00	2,800	0.00	2,800	0.00
MISCELLANEOUS EXPENSES	34,441	0.00	31,675	0.00	31,675	0.00	31,675	0.00
TOTAL - EE	943,824	0.00	2,106,200	0.00	1,983,106	0.00	2,048,106	0.00
REFUNDS	43,627	0.00	125,000	0.00	125,000	0.00	125,000	0.00
TOTAL - PD	43,627	0.00	125,000	0.00	125,000	0.00	125,000	0.00
GRAND TOTAL	\$4,174,303	84.84	\$5,847,906	87.00	\$5,881,224	90.00	\$5,881,224	90.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$4,174,303	84.84	\$5,847,906	87.00	\$5,881,224	90.00	\$5,881,224	90.00

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		PR	OGRAM DES	SCRIPTION			
Department of Insurance, Financial Ins	titutions and Pr	ofessional F	Registration	_	HE	B Section(s):	7.455
Professional Registration Administration	on						
Program is found in the following core	budget(s): Prof	essional Re	gistration Ad	ministration			
1a. What strategic priority does this pr	rogram address	?					
<ul> <li>Strengthen our regulatory relation</li> <li>Innovate to make it easier to cor</li> <li>Develop our team, reward great</li> </ul>	nnect and work w	/ith us		to protect the	general publi	с	
1b. What does this program do?							
<ul> <li>Provides administrative function legislation coordination, legal su travel services, board appointme</li> <li>Also includes the division's Cent</li> <li>The core appropriation for Profe following boards: Chiropractic, 0</li> </ul>	pport, administra ents, and financia tral Investigative essional Registrat	tive rule subr al disclosure f Unit for traine ion Administr	missions, info orms. ed investigato ration includes	rmation techr rs and inspec s funding for t	ology coordir tors. poard personi	nation, board in the second second second	meeting scheduling and member per diem for the
2a. Provide an activity measure(s) for	the program.						
	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	
	Actual	Actual	Actual	Target	Target	Target	
Licensed Professionals	467,271	474,952	485,681	500,000	500,000	500,000	

Licensed Professionals	467,271	474,952	485,681	500,000	500,000	500,000
Board Members	239	239	239	239	239	239
Division Employees	224	224	224	224	224	224
Renewals Processed	202,288	249,574	212,850	250,000	213,000	250,000

# 2b. Provide a measure(s) of the program's quality.

		Percent of Executive	Directors Satisfied / Highl	y Satisfied With the Admini	istration Process	
99%						
98%						
97% —						
96% —			97%	98%	98%	98%
95%		1			1	1
	FY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target

Executive Directors were surveyed about their experience with human resources, accounting, renewal, budget, legislation, legal, rules, travel, investigations, fleet management and printing.





Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

# 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (*Note: Amounts do not include fringe benefit costs.*)



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Professional Registration Administration	
Program is found in the following core budget(s): Professional Registration Administration	
4. What are the sources of the "Other " funds?	
Professional Registration Fee Fund (0689)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include the fed State Statute: Sections 324.001 - 324.045, RSMo.</li> </ol>	deral program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

		PR	OGRAM DES	CRIPTION			
Department of Insurance, Financial Institution	utions and Pr	ofessional F	Registration		HE	B Section(s):	7.455
Missouri Acupuncturist Advisory Commit						-	
Program is found in the following core bu	udget(s): Prof	fessional Re	gistration Ad	ministration			
1a. What strategic priority does this prog	ram address	?					
<ul> <li>Strengthen our regulatory relations!</li> <li>Innovate to make it easier to conne</li> <li>Develop our team, reward great per</li> </ul>	ct and work wi	ith us		protect the g	general public	2	
1b. What does this program do?							
<ul> <li>The Acupuncturist Advisory Comminacupuncturist.</li> <li>The Advisory Committee, in coordin legislation and administrative regula</li> <li>Applications are reviewed by the Action acupuncture to Missouri consumers</li> <li>Complaints and corresponding inverse make recommendations to the State</li> <li>2a. Provide an activity measure(s) for the</li> </ul>	nation with the ation. Ivisory Comm s in a safe and stigations are e Board of Chi	State Board ittee to insure sanitary mar reviewed by	of Chiropracti an individual nner. the Advisory (	c Examiners, is qualified, t Committee to	enforces lice through educ determine if	ensure standar ation and exar there is a viola	rds through the implementation of mination or certification, to provide ation of the law or regulations and
	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	
Applications Received	11	10	10	10	10	10	
Licensed Professionals	137	144	138	140	140	140	
2b. Provide a measure(s) of the program	's quality.						
90%	Percent of Lice	ensees Satisfi	ed / Highly Sat	isfied With the	e Licensure Pr	ocess	
88%							
87%				89%		89%	89%

060/				0070	0070	0070	
86% -							
85% -			<u> </u>				
84% -							
0470							
	FY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target	

#### \*New Measure

Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.



 65%
 FY 2016 Actual\*
 FY 2017 Actual
 FY 2018 Actual\*
 FY 2019 Target/Stretch
 FY 2020 Target/Stretch\*
 FY 2021 Target/Stretch

80%

81%

81%

Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017 percent of licensees who renew online do not include eligibles who do not renew.

\*Biennial licenses only renewed in odd years.

79%

75% 70%

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration Missouri Acupuncturist Advisory Committee Program is found in the following core budget(s): Professional Registration Administratio	HB Section(s): 7.455
4. What are the sources of the "Other " funds? Acupuncturist Fund (0882)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 324.475-324.635, RSMo.	he federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

		PR	OGRAM DES	SCRIPTION			
Department of Insurance, Financial In Missouri Office of Athlete Agents Program is found in the following cor				- Iministration		3 Section(s):	7.455
a. What strategic priority does this	orogram address	?	-				
<ul> <li>Strengthen our regulatory relat</li> <li>Develop our team, reward great</li> <li>Innovate to make it easier to complete the strength of the strengt of the strength of the strength o</li></ul>	at performance, ar	nd retain top t		to protect the	general publi	с	
Ib. What does this program do?							
<ul> <li>The Missouri Office of Athlete A</li> <li>Licenses athlete agents to ens</li> <li>Determines discipline of license</li> </ul>	ure adequate edu	cation and tra	aining.				student athletics.
2a. Provide an activity measure(s) fo	or the program.						
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target	
Applications Received	16	17	38	24	24	24	
Licensed Professionals	52	72	74	75	75	75	
2b. Provide a measure(s) of the prog	ram's quality.						
		anaaa Satiaf	ind / Highly Sc	tiofied With th	o Liconouro P	*~~~~	· · · · · · · · · · · · · · · · · · ·
4000/	Percent of LIC	ensees Satisf	ied / Hignly Sa	atistied with th	e Licensure P	rocess	
100%							
99%							

98%

FY 2018 Actual

Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.

98%

97%

\*New measure

FY 2016 Actual\*

FY 2017 Actual\*

99%

FY 2019 Target

99%

FY 2020 Target

99%

FY 2021 Target



#### fringe benefit costs.)



PROGRAM DESCRIPTION	ON
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Missouri Office of Athlete Agents	
Program is found in the following core budget(s): Professional Registration Administra	ation
4. What are the sources of the "Other " funds?	
Athlete Agent Fund (0774)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Includ State Statute: Sections 436.218-436.272 RSMo.</li> </ol>	de the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

#### **PROGRAM DESCRIPTION** Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 Office of Athletics Program is found in the following core budget(s): Professional Registration Administration 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public • Develop our team, reward great performance, and retain top talent • Innovate to make it easier to connect and work with us 1b. What does this program do? The Missouri Office of Athletics protects the health and safety of participants in professional boxing, wrestling, martial arts, amateur kickboxing, • professional mixed martial arts, amateur mixed martial arts and full contact karate events. Licenses and regulates to ensure adequate education and training, investigates consumer complaints and disciplines those subject to the . office's supervision.

- Investigates complaints about those practicing without a license or in violation of statutory and regulatory authority.
- The office collects permit and license fees and assesses a tax of five percent of the gross receipts on all contests.
- Office staff attends every professional boxing and professional mixed martial arts event to monitor and inspect weigh-ins, physicals, safety equipment such as gloves, rings and cages and to ensure the venue meets requirements and the rules of the ring are followed.
- An inspector attends every professional wrestling match to ensure the event meets state requirements.

#### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	616	994	968	859	859	859
Licensed Professionals	2,298	2,044	2,881	2,900	2,900	2,900
Number of Supervised Events	135	178	171	191	200	200

#### 2b. Provide a measure(s) of the program's quality.



Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.
		cial Institutions and Pr	ofessional Registration	_	HB Section(s): 7.4	55
	Athletics	na core budact(c). Drof	incoincel Deviaturation A			
	de a measure(s) of th		essional Registration A	dministration		
FION		· · · ·				
		Per	centage of Licensees Havir	ng No Disciplinary Action		
00% 80%						
60%	100%	100%	100%	100%	100%	100%
40%   20%	100%			100%	100%	100%
0% L						1
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target
% %					25% <sup>±</sup> 26% <sup>±</sup>	
2%	23%		24%		25% <del>* </del>	
% └─	FY 2016 Actual	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target/Stretch*	FY 2020 Target/Stretch	FY 2021 Target/Stretch*
<u> </u>			sees to renew online and access	-		
*Bienn	es who do not renew. nial licenses are renewed in e e actual expenditures pefit costs.)		al years and planned exp	penditures for the curr	ent fiscal year. ( <i>Note: /</i>	Amounts do not includ
			Program Expendi	ture History		ð. ð.
250,	.000		<u></u>		138 138 192,138	220,210 220,210
200,	·	<u>146,069</u> 146,069	186,296 186,296	1914	194	
		1 <sup>40</sup> , 1 <sup>40</sup> ,				
150	,000					
150, 100	000					
150, 100,		6 Actual	FY 2017 Actual	FY 2018 Act	ual	FY 2019 Planned

PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Office of Athletics	
Program is found in the following core budget(s): Professional Registration Administratio	n
4. What are the sources of the "Other " funds?	
Athletic Fund (0693)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 317.001-317.021 RSMo.	he federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

# PROGRAM DESCRIPTION

HB Section(s):

7.455 / 7.470

Department of Insurance, Financial Institutions and Professional Registration

# Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

	FY 2019 F	PLANNED	
	Chiropractic	PR Admin	TOTAL
OTHER	131,820	79,367	211,187

# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public •
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

# 1b. What does this program do?

- The board protects the public from unlicensed, negligent, and incompetent treatment by a chiropractic physician.
- The board enforces licensure standards by implementing legislation and administrative regulations, along with monitoring changes within the . profession. The board reviews applications to ensure a chiropractic physician is gualified, through education and examination, to provide treatment to Missouri consumers.
- The board reviews complaints and corresponding investigations to ensure chiropractic physician practice legally, ethically, and competently.

# 2a. Provide an activity measure(s) for the program.

2	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	
Applications Received	163	125	135	140	140	140	
Licensed Professionals	2,448	2,378	2,519	2,400*	2,400*	2,400*	
Public Meetings Held	9	9	10	10	10	10	

\*Target is based upon an average of new licenses issued and renewed over the past three years.

# 2b. Provide a measure(s) of the program's quality.





PROGRAM DESCRIPTION	N
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.470
lissouri State Board of Chiropractic Examiners	
Program is found in the following core budget(s): Professional Registration Administration	on, State Board of Chiropractic Examiners
. What are the sources of the "Other " funds?	
State Board of Chiropractic Examiners Fund (0630)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include State Statute: Sections 331.010-331.115, RSMo.	
Are there federal matching requirements? If yes, please explain.	
N/A	
. Is this a federally mandated program? If yes, please explain.	
No	

# **PROGRAM DESCRIPTION**

Department of Insurance, Financial Institutions and Professional Registration

HB Section(s): 7.455 / 7.475

Board of Cosmetology and Barber Examiners

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

FY 2019 PLANNED						
	Cosmetology Barber	PR Admin	TOTAL			
OTHER	273,899	745,506	1,019,405			

## 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

# 1b. What does this program do?

- The board regulates "Barber", "Class CH hairdresser", "Class MO manicurist", "Class CA hairdressing and manicuring", "Class E estheticians", "Instructor", "Barber establishment", "Cosmetology establishment", "School of cosmetology", "School of barbering", "Apprentice", "Student", and "Cross-over' licensed and by "Hair braider" registered in Missouri.
- The board protects the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by implementing legislation and administrative rules.

# 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	8,637	7,921	9,840	9,900	9,900	9,900
Licensed Professionals	78,198	81,339	77,145	77,500	77,500	77,500
Outreach Events	7	7	5	6	6	6

# 2b. Provide a measure(s) of the program's quality.





PROGRAM DESCRIPTION					
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.475				
Board of Cosmetology and Barber Examiners					
Program is found in the following core budget(s): Board of Cosmetology and Barber Ex	aminers, Professional Registration Administration				
I. What are the sources of the "Other " funds?					
Board of Cosmetology and Barber Examiners Fund(0785)					
State Statute: Sections 328.010-328.160, and 329.010-329.275, RSMo.					
N/A 7. Is this a federally mandated program? If yes, please explain.					
No					

### **PROGRAM DESCRIPTION** Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 State Committee of Dietitians Program is found in the following core budget(s): Professional Registration Administration 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public • Develop our team, reward great performance, and retain top talent • Innovate to make it easier to connect and work with us . 1b. What does this program do? The State Committee of Dietitians ensures the health, safety and welfare of Missouri citizens by licensing and regulating gualified/competent • dietitians. The committee reviews applications for licensure to determine acceptable education and experience. • Receives complaints and imposes discipline if cause exists. ٠ Also regulates the usage of the title "Licensed dietitian" and/or "LD". • 2a. Provide an activity measure(s) for the program. FY 2019 FY 2021 FY 2016 FY 2017 FY 2018 FY 2020 Actual Target Target Actual Actual Target **Applications Received** 201 149 188 179 179 179 Licensed Professionals 1,961 2,152 2,035 2,050 2,050 2,050 **Outreach Events** 1 3 1 2 2 2

# 2b. Provide a measure(s) of the program's quality.

%						
%						
%			95%	96%	96%	96%
%	FY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
State Committee of Dietitians	
Program is found in the following core budget(s): Professional Registration Administration	
4. What are the sources of the "Other " funds?	
Dietitian Fund (0857)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 324.200-324.228, RSMo.	federal program number, if applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

			RTION	
		PROGRAM DESCR	PTION	
Department of Ins	urance, Financial Institutions and Pro	fessional Registration	HB Section(s):	7.455
	e Electrical Contractors			
Program is found	in the following core budget(s): Profe	essional Registration Admin	nistration	
1a. What strategie	c priority does this program address?			
Develop	en our regulatory relationships while ensour team, reward great performance, and to make it easier to connect and work with the second se	d retain top talent	rotect the general public	
1b. What does thi	is program do?			
<ul> <li>competend</li> <li>Determine</li> <li>safe enviro</li> </ul>	e of Statewide Electrical Contractors prote cy to practice safely. e discipline of licensees in violation of stat onment. create ongoing communication with collat	tutes and regulations and tak	e corrective measures in a timely m	
	ctivity measure(s) for the program.		Provide a measure(s) of the provide a measure of the provide a measure of the program of the provide at the pro	
No measures	asure(s) of the program's impact. available, new program started in FY 20 expenditures for the prior three fiscal	19.	Provide a measure(s) of the pro No measures available, new progr itures for the current fiscal year.	am started in FY 2019.
fringe benefit cos	ts.)			
		Program Expenditure H	listory	9 <sup>1,905</sup> 91,905
100,000				<u>9<sup>1</sup>/<sup>3</sup> 9<sup>1</sup>/<sup>3</sup></u>
75,000				
50,000				
25,000				
0 +	FY 16 Actual	EV 17 Actual	FY 18 Actual	EV 10 Planned
	FT TO ACLUAI	FY 17 Actual □GR □FEDERAL ■OTHE		FY 19 Planned

PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Office of Statewide Electrical Contractors	
Program is found in the following core budget(s): Professional Registration Administration	n
4. What are the sources of the "Other " funds?	
Office of Statewide Electrical Contractors (0721)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include th State Statute: Sections 324.900 to 324.945 RSMo.	e federal program number, if applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

# **PROGRAM DESCRIPTION**

# Department of Insurance, Financial Institutions and Professional Registration

HB Section(s): 7.455 / 7.485

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

FY 2019 PLANNED								
	Emb & FDs PR Admin TOTAL							
OTHER	164,200	350,335	514,535					

# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

# 1b. What does this program do?

• The board's rules and regulations require licensure for individuals engaged in the practice of embalming, funeral directing, preneed agent, preneed funeral director agent, funeral establishments, preneed sellers and preneed providers, in order to ensure the good of the public.

# 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	410	367	415	420	420	420
Licensed Professionals	6,174	6,237	6,231	6,235	6,235	6,235
Outreach Events	24	13	18	18	18	18

# 2b. Provide a measure(s) of the program's quality.







PROGRAM DESCRIPTION						
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.485					
State Board of Embalmers and Funeral Directors						
Program is found in the following core budget(s): Professional Registration Administra	ation, State Board of Embalmers and Funeral Directors					
4. What are the sources of the "Other " funds?						
Board of Embalmers and Funeral Directors Fund(0633)						
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Includ State Statute: Sections 333.011-333.340 and 436.400-436.525, RSMo.	le the federal program number, if applicable.)					
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>						
7. Is this a federally mandated program? If yes, please explain. No						

### **PROGRAM DESCRIPTION** Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 Office of Endowed Care Cemeteries Program is found in the following core budget(s): Professional Registration Administration 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public Develop our team, reward great performance, and retain top talent . Innovate to make it easier to connect and work with us 1b. What does this program do? The Office of Endowed Care Cemeteries establishes the rules for the gualifications and expectations of endowed care cemeteries. ٠ Licenses for-profit cemeteries and only has oversight of licensed cemetery trust funds. Missouri statutes exempt licensure for all other . cemeteries (approximately 6,000 that are active). Establishes fees to cover the cost of administering the Endowed Care Cemetery Act. Investigates complaints and works in conjunction with law enforcement officials for cemeteries found in violation of the Endowed Care Cemetery • Act. 2a. Provide an activity measure(s) for the program. FY 2017 FY 2020 FY 2021 FY 2016 FY 2018 FY 2019 Actual Actual Target Target Target Actual **Applications Received** 3 8 4 2 3 3 Licensed Professionals 127 129 122 123 123 123 2b. Provide a measure(s) of the program's quality. Percent of Licensees Satisfied / Highly Satisfied With the Licensure Process 91% 90%

89% 111 90% 90% 90% 87% FY 2016 Actual\* FY 2017 Actual\* FY 2019 Target FY 2020 Target FY 2021 Target FY 2018 Actual \*New measure Licensees were surveyed about their experience with the Board's licensure procedures, customer service, website and communications.

88%



PROGRAM DESCRIPTION							
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455						
Office of Endowed Care Cemeteries							
Program is found in the following core budget(s): Professional Registration Administration							
4. What are the sources of the "Other " funds?							
Endowed Care Cemetery Audit Fund (0562)							
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 214.270-214.516 RSMo.	federal program number, if applicable.)						
6. Are there federal matching requirements? If yes, please explain. N/A							
7. Is this a federally mandated program? If yes, please explain. No							

		PR	OGRAM DES	SCRIPTION			
Department of Insurance, Financial In Aissouri Board of Geologist Registra Program is found in the following cor	tion		-	- Iministration		B Section(s):	7.455
a. What strategic priority does this			5				
<ul> <li>Strengthen our regulatory relation</li> <li>Develop our team, reward great</li> <li>Innovate to make it easier to consider the strength of the streng</li></ul>	t performance, an	d retain top ta		o protect the	general public	5	
b. What does this program do?							
<ul> <li>The Missouri Board of Geolog engaged in the practice of geo The board is responsible for re Principals and Practices of Ge</li> <li>Enforces the state statutes an</li> </ul> a. Provide an activity measure(s) for	blogy having an im eviewing the qualit ology examination d regulations cond	ipact upon pu fications and n as develope	blic health, sa experience of ed by the Nati	afety and well applicants an onal Associat	fare. nd administer ion of State E	ing the Funda	mentals of Geology and
	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	
Applications Received	31 891	25 835	41 874	32 875	32 875	32 875	
Licensed Professionals Outreach Events	8	8 8	8 8	8 8	8 8	8	
	0	0	0	0	0	0	
b. Provide a measure(s) of the prog	ram's quality.						
	Percent of Lic	ensees Satisf	ied / Highly Sa	tisfied With th	e Licensure P	rocess	
93%							



# \*New measure



PROGRAM DESCRIPTION							
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455						
Missouri Board of Geologist Registration							
Program is found in the following core budget(s): Professional Registration Administration							
4. What are the sources of the "Other " funds?							
The Board of Geologists Registration Fund (0263)							
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 256.010-256.453, RSMo.</li> </ol>	e federal program number, if applicable.)						
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>							
7. Is this a federally mandated program? If yes, please explain. No							

		PR	OGRAM DES	SCRIPTION			
Department of Insurance, Financial Inst Missouri Board of Examiners for Hearin Program is found in the following core	ng Instrument S	Specialists		ministration		B Section(s): _	7.455
1a. What strategic priority does this pro	ogram address	?					
<ul> <li>Strengthen our regulatory relation</li> <li>Develop our team, reward great p</li> <li>Innovate to make it easier to conn</li> </ul>	erformance, and	d retain top ta		o protect the g	general public	;	
1b. What does this program do?							
<ul> <li>The Missouri Board of Examiners instrument specialists in Missouri.</li> <li>Reviews applicants for licensure a Reviews and approves other state Approves the examination require Audits licensees after the renewal</li> <li>2a. Provide an activity measure(s) for the state of the state</li></ul>	and determines es with equivale ed for licensure a I period and rev	discipline in v nt or stricter r and administe	violation of sta equirements ers the practic	atutes and reg for reciprocal al portion of t	julations. licenses. he examinatio	on.	
	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	
Applications Received	50	49	50	51	52	53	
Licensed Professionals Public Meetings Held*	283 N/A	299 N/A	297 N/A	296 4	296 4	296 4	
*Now have quorum for public meetings held b		IN/A	IN/A	4	4	4	
2b. Provide a measure(s) of the program	• •						
88%	Percent of Lic	ensees Satisfi	ied / Highly Sa	tisfied With th	e Licensure Pi	OCESS	



# \*New measure



	Percent of Licensees Who Renew Online									
100%										
75%										
50%										
25%					50%	50%				
0%										
	FY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual*	FY 2019 Target*	FY 2020 Target	FY 2021 Target				

Note: The division is working to update our system to allow licensees to renew online and access application status.

\*With the development of the on-line portal, steps will be taken for hearing instruments specialists to renew on-line by FY 2020.



PROGRAM DESCRIPTION							
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455						
Missouri Board of Examiners for Hearing Instrument Specialists							
Program is found in the following core budget(s): Professional Registration Adminis	stration						
4. What are the sources of the "Other " funds?							
Hearing Instrument Specialists Fund (0247)							
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Inc State Statute: Sections 346.007-346.250, RSMo.</li> </ol>	lude the federal program number, if applicable.)						
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>							
7. Is this a federally mandated program? If yes, please explain. No							

			DD	OGRAM DES				
			FN					
	partment of Insurance, Financial Ins	titutions and P	rofessional F	Registration	_	HE	B Section(s):	7.455
	erior Design Council				_			
Pro	gram is found in the following core	budget(s): Pro	fessional Re	gistration Ac	Iministration			
1a.	What strategic priority does this p	ogram address	?					
•	<ul> <li>Strengthen our regulatory relatio</li> <li>Develop our team, reward great</li> <li>Innovate to make it easier to cor</li> </ul>	performance, an	d retain top ta		o protect the	general publi	с	
1b.	What does this program do?							
•	<ul> <li>The Interior Design Council ensues</li> <li>experience qualifications for lice</li> <li>Verifies maintenance of this compared to the second se</li></ul>	nsure.	-		-	ior Designer"	in Missouri m	eet the educational and
2a.	Provide an activity measure(s) for	the program.						
		FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target	
	Applications Received	7	6	12	8	8	8	
	Licensed Professionals	. 84	77	89	90	90	90	
	Outreach Events	2	3	1	2	2	2	
2b.	Provide a measure(s) of the progra	am's quality.						
		Deveent of Lie	anagaa Catiofi	ad / Highly Ca	tiofied With th			

96% —		Percent of Lice	ensees Satisfied / Highly S	Satisfied With the Licensur	e Process	
90 %						
95% —						
94% —				95%	95%	95%
93% —			94%			
9370	FY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target
*New	measure					



# 2d. Provide a measure(s) of the program's efficiency.

	Percent of Licensees Who Renew Online									
150%										
100% -										
50% 0%	79%		97%		98% <u>+</u> 99% -					
0% -	FY 2016 Actual	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target/Stretch*	FY 2020 Target/Stretch	FY 2021 Target/Stretch*				

Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

\*Biennial licenses are renewed in even years.



PROGRAM DESCRIPTION					
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455				
Interior Design Council					
Program is found in the following core budget(s): Professional Registration Administratio	n				
4. What are the sources of the "Other " funds?					
Interior Design Council Fund(0877)					
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 324.400-324.439, RSMo.</li> </ol>	he federal program number, if applicable.)				
6. Are there federal matching requirements? If yes, please explain. N/A					
7. Is this a federally mandated program? If yes, please explain. No					

artment of Insurance, Financial	Institutions and Pr	ofessional R	Registration		HE	B Section(s): 7.4	55
ouri State Committee of Interpreters					.,		
ogram is found in the following c	ore budget(s): Prof	fessional Reg	gistration Ad	ministration			
. What strategic priority does this	s program address	?					
• Strengthen our regulatory rel	lationships while ens	suring a level-	plaving field t	o protect the	general publi	С	
• Develop our team, reward gr	eat performance, an	d retain top ta			0 1		
Innovate to make it easier to	connect and work w	vith us					
. What does this program do?							
The Missouri State Committee	ee of Interpreters lice	enses only qu	alified sign la	nguage interp	preters by exa	amination and evalua	tion of minimum
competency.							
Investigates complaints.	nsees in violation of	statutes and i	regulations				
	nsees in violation of	statutes and	regulations.				
Investigates complaints.	nsees in violation of	statutes and	regulations.				
Investigates complaints.		statutes and I	regulations.				
<ul><li>Investigates complaints.</li><li>Determines discipline of licer</li></ul>	for the program.		-	EV 2040	EV 2020	EV 2024	
<ul><li>Investigates complaints.</li><li>Determines discipline of licer</li></ul>	for the program. FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> </ul>	for the program. FY 2016 <u>Actual</u>	FY 2017 Actual	FY 2018 Actual	Target	Target	Target	
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> <li>Applications Received*</li> </ul>	for the program. FY 2016	FY 2017	FY 2018				
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> <li>Applications Received*</li> <li>Licensed Professionals</li> <li>Outreach Events</li> </ul>	for the program. FY 2016 <u>Actual</u> 42 678 4	<b>FY 2017</b> <u>Actual</u> 95 719 4	<b>FY 2018</b> <u>Actual</u> 98 763 4	<b>Target</b> 100	<b>Target</b> 100	<b>Target</b> 100	
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> <li>Applications Received*</li> <li>Licensed Professionals</li> <li>Outreach Events</li> <li>*Change in certification levels and new t</li> </ul>	for the program. FY 2016 Actual 42 678 4 test started in FY17 reflect	<b>FY 2017</b> <u>Actual</u> 95 719 4	<b>FY 2018</b> <u>Actual</u> 98 763 4	<b>Target</b> 100 780	<b>Target</b> 100 785	Target 100 790	
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> <li>Applications Received*</li> <li>Licensed Professionals</li> <li>Outreach Events</li> </ul>	for the program. FY 2016 Actual 42 678 4 test started in FY17 reflect	<b>FY 2017</b> <u>Actual</u> 95 719 4	<b>FY 2018</b> <u>Actual</u> 98 763 4	<b>Target</b> 100 780	<b>Target</b> 100 785	Target 100 790	
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> <li>Applications Received*         <ul> <li>Licensed Professionals</li> <li>Outreach Events</li> <li>*Change in certification levels and new t</li> </ul> </li> <li>Provide a measure(s) of the provide a measure(s)</li> </ul>	for the program. FY 2016 Actual 42 678 4 test started in FY17 reflect	FY 2017 Actual 95 719 4 cted an increase	FY 2018 Actual 98 763 4 in applications.	Target           100           780           4	Target           100           785           4	Target           100           790           4	
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> <li>Applications Received*         <ul> <li>Licensed Professionals</li> <li>Outreach Events</li> <li>*Change in certification levels and new t</li> </ul> </li> <li>90%</li> </ul>	for the program. FY 2016 <u>Actual</u> 42 678 4 test started in FY17 reflect ogram's quality.	FY 2017 Actual 95 719 4 cted an increase	FY 2018 Actual 98 763 4 in applications.	Target           100           780           4	Target           100           785           4	Target           100           790           4	
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> <li>Applications Received*         <ul> <li>Licensed Professionals</li> <li>Outreach Events</li> <li>*Change in certification levels and new t</li> </ul> </li> <li>Provide a measure(s) of the provide a measure(s)</li> </ul>	for the program. FY 2016 <u>Actual</u> 42 678 4 test started in FY17 reflect ogram's quality.	FY 2017 Actual 95 719 4 cted an increase	FY 2018 Actual 98 763 4 in applications.	Target           100           780           4	Target           100           785           4	Target           100           790           4	
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> <li>Applications Received*         <ul> <li>Licensed Professionals</li> <li>Outreach Events</li> <li>*Change in certification levels and new t</li> </ul> </li> <li>Provide a measure(s) of the provide a measure(s)</li> </ul>	for the program. FY 2016 <u>Actual</u> 42 678 4 test started in FY17 reflect ogram's quality.	FY 2017 Actual 95 719 4 cted an increase	FY 2018 Actual 98 763 4 in applications.	Target 100 780 4 tisfied With the	Target 100 785 4 e Licensure Pr	Target           100           790           4	88%
<ul> <li>Investigates complaints.</li> <li>Determines discipline of licer</li> <li>Provide an activity measure(s)</li> <li>Applications Received*         <ul> <li>Licensed Professionals</li> <li>Outreach Events</li> <li>*Change in certification levels and new t</li> </ul> </li> <li>Provide a measure(s) of the provide a measure(s)</li> </ul>	for the program. FY 2016 <u>Actual</u> 42 678 4 test started in FY17 reflect ogram's quality.	FY 2017 Actual 95 719 4 cted an increase	FY 2018 Actual 98 763 4 in applications.	Target           100           780           4	Target 100 785 4 e Licensure Pr	Target           100           790           4	88%



Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Missouri State Committee of Interpreters	
Program is found in the following core budget(s): Professional Registration Administratio	on
4. What are the sources of the "Other " funds?	
State Committee of Interpreters Fund (0256)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include t State Statute: Sections 209.319-209.339, RSMo.</li> </ol>	he federal program number, if applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION							
Department of Insurance, Financial Inst		rofessional F	Registration	_	HE	B Section(s):	7.455
State Committee of Marital & Family The				-			
Program is found in the following core b	oudget(s): Pro	fessional Re	gistration Ac	Iministration			
1a. What strategic priority does this pro	ogram address	?					
<ul> <li>Strengthen our regulatory relation</li> <li>Develop and encourage employed</li> <li>Innovate to make it easier to correct</li> </ul>	ee initiative, rev	vard exempla			top talent		
1b. What does this program do?							
<ul> <li>The State Committee of Marital a qualified, through education, sup</li> <li>The committee enforces licensur supervisors and applicants for lic</li> <li>Complaints and corresponding ir practice, legally, ethically, and corresponding</li> </ul>	ervised experie e standards thr ensure to ensu ivestigations ar	ence, and exa ough the imp re complianc	mination, to p lementation of e with Missou	provide marita of legislative a iri law and reg	al and family t and administra gulations.	herapy to Miss ative regulatior	souri consumers. ns and provides guidance to
2a. Provide an activity measure(s) for t	he program.						
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target	
Applications Received	66	49	71	75	75	75	
Licensed Professionals	294	310	292	300	300	300	
Public Meetings Held	9	10	11	11	11	11	

# 2b. Provide a measure(s) of the program's quality.



## \*New measure



\*Biennial licenses are renewed in even years only.



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
State Committee of Marital & Family Therapists	
Program is found in the following core budget(s): Professional Registration Administration	1
4. What are the sources of the "Other " funds?	
Marital and Family Therapists Fund (0820)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include th State Statute: Sections 337.700-337.750, RSMo.</li> </ol>	e federal program number, if applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

		PR	OGRAM DES	CRIPTION			
Department of Insurance, Financial In Missouri Board of Occupational Thera Program is found in the following core	ару			ministration		3 Section(s):	7.455
1a. What strategic priority does this p	rogram address	2					
<ul> <li>Strengthen our regulatory relation</li> <li>Develop our team, reward greater</li> <li>Innovate to make it easier to c</li> </ul>	tionships while en at performance, a	suring a leve nd retain top		to protect the	e general pub	lic	
1b. What does this program do?							
<ul> <li>The Missouri Board of Occupa</li> <li>The board licenses therapists t</li> <li>The board also investigate all of</li> </ul> 2a. Provide an activity measure(s) for	o ensure adequat complaints agains	te education,	training and o	qualifications.	-	or occupation:	al therapists and assistants.
	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	
Applications Received	652	601	533	550	550	550	
Licensed Professionals	5,207	5,658	5,672	5,700	5,700	5,700	
Public Meetings Held* *No Quorum in FY18	4	4	0	4	4	4	
2b. Provide a measure(s) of the progr	am's quality.						
79%	Percent of Lic	ensees Satisf	ied / Highly Sa	tisfied With th	e Licensure P	rocess	
78%							



20,000 0

FY 2017 Actual

FY 2016 Actual

□GR □FEDERAL ■OTHER ■TOTAL

FY 2018 Actual

FY 2019 Planned
PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Missouri Board of Occupational Therapy	
Program is found in the following core budget(s): Professional Registration Administration	n
4. What are the sources of the "Other " funds?	
Missouri Board of Occupational Therapy Fund (0845)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 324.050-324.089, RSMo.</li> </ol>	ne federal program number, if applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

## Department of Insurance, Financial Institutions and Professional Registration

HB Section(s): 7.455 / 7.500

#### State Board of Optometry

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

FY 2019 PLANNED					
Optometry PR Admin TOTAL					
OTHER	34,726	60,980	95,706		

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public •
- Develop our team, reward great performance, and retain top talent .
- Innovate to make it easier to connect and work with us

#### 1b. What does this program do?

The board licenses qualified optometrists; approves post-graduate education required for re-licensure; certifies qualified optometrists in the • administration of pharmaceutical agents; approves professional optometry corporations; establishes standards of professional conduct; investigates consumer and patient complaints and disciplines optometrists for violations of the optometry statutes and/or regulations.

#### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	54	80	59	60	60	60
Licensed Professionals	1,387	1,369	1,423	1,425	1,425	1,425
Outreach Events	3	3	5	5	5	5

#### 2b. Provide a measure(s) of the program's quality.





 80,000
 60,000

 40,000
 FY 16 Actual

 FY 16 Actual
 FY 17 Actual

 FY 16 Actual
 FY 17 Actual

 FY 16 Actual
 FY 19 Planned

PROGRAM DESCRIPTIC	DN
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.500
State Board of Optometry	
Program is found in the following core budget(s): Professional Registration Administra	tion, State Board of Optometry
4. What are the sources of the "Other " funds?	
Board of Optometry Fund (0636)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include State Statute: Sections 336.010-336.225, RSMo.	e the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

#### Department of Insurance, Financial Institutions and Professional Registration State Board of Podiatric Medicine

HB Section(s): 7.455 / 7.510

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

FY 2019 PLANNED					
Podiatry PR Admin TOTAL					
OTHER	13,734	30,000	43,734		

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Provide help and educate consumers so they are better informed financial problem solvers
- Innovate to make it easier to connect and work with us

#### 1b. What does this program do?

• The board's rules and regulations require licensure (podiatrist, ankle certified podiatrist, temporary podiatrist) for individuals engaged in the practice of podiatric medicine to ensure the health, safety and welfare of the public.

#### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	37	35	27	28	28	28
Licensed Professionals	357	374	363	365	365	365
Outreach Events	4	4	4	4	4	4

#### 2b. Provide a measure(s) of the program's quality.

9% —						
8%						
7% —			87%	88%	88%	88%
5% —	FY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021Target



PROGRAM DESCRIPTIC	N
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.510
State Board of Podiatric Medicine	
Program is found in the following core budget(s): Professional Registration Administra	tion, State Board of Podiatric Medicine
4. What are the sources of the "Other " funds?	
State Board of Podiatric Medicine Fund (0629)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include State Statute: Sections 330.010-330.210, RSMo.</li> </ol>	e the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

		PR	OGRAM DES	CRIPTION			
Department of Insurance, Financial Ins	titutions and Pr	ofessional R	Registration		HE	B Section(s):	7.455
Board of Private Investigator and Priva	te Fire Investig	ator Examine	ers				
rogram is found in the following core	budget(s): Prof	essional Re	gistration Ad	ministration			
		_					
a. What strategic priority does this pr	ogram address	?					
Strengthen our regulatory relation				protect the	general public	;	
• Develop our team, reward great			alent				
<ul> <li>Innovate to make it easier to con</li> </ul>	nect and work w	ith us					
b. What does this program do?							
The Missouri Board of Private In	vestigator and D	rivata Fira In	lectidator Eva	minore licono	oc and roaul	atos Drivoto l	Westigators Privata Fira
<ul> <li>The Missouri Board of Frivate in Investigators, Agency Investigato</li> </ul>							
		gene) i ne m		pie)eee, i iii	ate investigat	or Ageneics,	and Filvate The Investigato
Agencies.			U U		Ū		C C
<ul><li>Agencies.</li><li>The board investigates consume</li></ul>			U U		Ū		C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> </ul>	er complaints of t	hose subject	to board supe	ervision and a	llso investigat		C C
<ul><li>Agencies.</li><li>The board investigates consume</li></ul>	er complaints of t	hose subject	to board supe	ervision and a	llso investigat		C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> <li>The board also determines discipation</li> </ul>	er complaints of t	hose subject	to board supe	ervision and a	llso investigat		C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> <li>The board also determines discipation</li> </ul>	er complaints of t	hose subject	to board supe	ervision and a	llso investigat		C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> <li>The board also determines discipation</li> </ul>	er complaints of to pline of licensees the program.	hose subject	to board supe	ervision and a	lso investigat	e complaints	C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> </ul>	er complaints of t pline of licensees the program. FY 2016	hose subject s in violation o FY 2017	to board supe of statutes and FY 2018	rvision and a d regulations. <b>FY 2019</b>	Ilso investigat FY 2020	e complaints FY 2021	C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> <li>The board also determines discipated also determines discipated also determines discipated an activity measure(s) for</li> </ul>	er complaints of to pline of licensees the program.	hose subject	to board supe	ervision and a	lso investigat	e complaints	C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> <li>The board also determines discipation</li> </ul>	er complaints of t pline of licensees the program. FY 2016 <u>Actual</u>	hose subject s in violation o FY 2017 Actual	to board supe of statutes and FY 2018 Actual	rvision and a d regulations. FY 2019 Target	llso investigat FY 2020 Target	e complaints FY 2021 Target	C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> <li>The board also determines discipation.</li> <li>Provide an activity measure(s) for Applications Received</li> </ul>	er complaints of t pline of licensees the program. FY 2016 <u>Actual</u> 237	hose subject s in violation o FY 2017 <u>Actual</u> 200	to board supe of statutes and FY 2018 <u>Actual</u> 175	ervision and a d regulations. FY 2019 Target 150	Ilso investigat FY 2020 Target 150	e complaints FY 2021 Target 150	C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> <li>The board also determines discipate an activity measure(s) for</li> <li>Applications Received Licensed Professionals</li> </ul>	er complaints of t pline of licensees the program. FY 2016 <u>Actual</u> 237 881	hose subject s in violation of FY 2017 <u>Actual</u> 200 951	to board supe of statutes and FY 2018 <u>Actual</u> 175 916	FY 2019 Target 150 920	FY 2020 Target 150 920	e complaints FY 2021 Target 150 920	C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> <li>The board also determines discipate an activity measure(s) for</li> <li>Applications Received Licensed Professionals</li> </ul>	er complaints of the program. FY 2016 Actual 237 881 5	hose subject s in violation of FY 2017 <u>Actual</u> 200 951	to board supe of statutes and FY 2018 <u>Actual</u> 175 916	FY 2019 Target 150 920	FY 2020 Target 150 920	e complaints FY 2021 Target 150 920	C C
<ul> <li>Agencies.</li> <li>The board investigates consume without a license.</li> <li>The board also determines discipations</li> <li>Provide an activity measure(s) for</li> <li>Applications Received Licensed Professionals Outreach Events</li> </ul>	er complaints of the program. FY 2016 Actual 237 881 5	hose subject s in violation of FY 2017 Actual 200 951 4	to board supe of statutes and FY 2018 Actual 175 916 4	FY 2019 Target 150 920 4	FY 2020 Target 150 920 4	e complaints <b>FY 2021</b> <b>Target</b> 150 920 4	C C

## 90% 88% FY2016 Actual\* FY2017 Actual\* FY2018 Actual FY2019 Target FY2020 Target FY2021 Target

#### \*New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.



Percent of Licensees Who Renew Online								
100%								
50% —				50% = 55% =	55% ± 60% ±	60% 2 65% -		
0% —	FY2016 Actual*	FY2017 Actual*	FY2018 Actual*	FY 2019 Target/Stretch	FY 2020 Target/Stretch	FY 2021 Target/Stretch		
FY2016 Actual*       FY2017 Actual*       FY2018 Actual*       FY 2019 Target/Stretch       FY 2020 Target/Stretch       FY 2021 Target/Stretch         Note: The division is working to update our system to allow licensees to renew online and access application status       *No online renewals allowed. Started when license applicants could attach a photo online.       FY 2019 Target/Stretch       FY 2020 Target/Stretch       FY 2021 Target/Stretch         8. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)								



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s):7.455
Board of Private Investigator and Private Fire Investigator Examiners	
Program is found in the following core budget(s): Professional Registration Administration	n
4. What are the sources of the "Other " funds?	
Board of Private Investigator and Private Fire Investigator Examiners Fund (0802)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 324.1100-324.1148, RSMo.</li> </ol>	ne federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

#### **PROGRAM DESCRIPTION** Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 Committee for Professional Counselors Program is found in the following core budget(s): Professional Registration Administration 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public • Develop our team, reward great performance, and retain top talent • Innovate to make it easier to connect and work with us 1b. What does this program do? The Committee for Professional Counselors reviews the educational gualifications and supervised counseling experience of applicants and • investigating complaints relating to the counseling profession. The committee reviews to ensure a licensee or individual under supervision for licensure is gualified, through education, supervised experience, and examination, to provide mental health services to Missouri consumers. The committee reviews complaints and corresponding investigations to ensure licensees and individuals under supervision for licensure ٠ practice, legally, ethically, and competently. The committee provides information to graduate programs and professional associations, in order to keep students and practitioners apprised of . changes in the law or regulations, as well as solicit input. 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	
Applications Received	847	904	1,035	1,040	1,040	1,040	-
Licensed Professionals	6,026	6,511	6,658	6,700	6,700	6,700	
Public Meetings Held	10	10	17*	15*	15*	15*	

\*FY18 includes 4 outreach events. Remaining fiscal years include at least 2 outreach events.

### 2b. Provide a measure(s) of the program's quality.



223



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Committee for Professional Counselors	
Program is found in the following core budget(s): Professional Registration Administration	n
4. What are the sources of the "Other " funds?	
Committee for Professional Counselors Fund (0672)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 337.500-337.540, RSMo.</li> </ol>	he federal program number, if applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

### **PROGRAM DESCRIPTION** Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 State Committee of Psychologists Program is found in the following core budget(s): Professional Registration Administration 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public Develop our team, reward great performance, and retain top talent Innovate to make it easier to connect and work with us 1b. What does this program do?

- The State Committee of Psychologists protects the public by licensing qualified psychologists and behavior analysts by examination and ٠ evaluation of minimum competency.
- Enforces standards by implementing legislation and administrative rules. •
- Investigates complaints and determines discipline of licensees in violation of statutes and regulations. .
- The committee may promulgate, by rule, Ethical Rules of Conduct governing the practices of psychology, which are based upon the ethical • principles promulgated and published by the American Psychological Association.

#### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	192	99	192	194	195	196
Licensed Professionals	2,510	2,665	2,668	2,700	2,700	2,700
Outreach Events	20	22	20	20	20	20

#### 2b. Provide a measure(s) of the program's quality.



#### \*New measure

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Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.



PROGRAM DESCRIP	TION
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
State Committee of Psychologists	
Program is found in the following core budget(s): Professional Registration Adminis	tration
4. What are the sources of the "Other " funds?	
State Committee of Psychologists Fund (0580)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Incl State Statute: Sections 337.010-337.093 and 337.300-337.345, RSMo.	ude the federal program number, if applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

Department of Insurance, Financial Institutions and Professional Registration

Missouri Real Estate Appraisers Commission

Program is found in the following core budget(s): Professional Registration Administration

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

#### 1b. What does this program do?

- The Real Estate Appraiser Commission regulates real estate appraisers in accordance with federal and state laws, rules, and policies in Missouri.
- Examines and licenses appraisers to ensure adequate education, training and qualifications.
- Approves qualifying and continuing education courses.
- Investigates complaints, and administers disciplinary actions to persons in violation of rules, statutes, and uniform standards.

#### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	397	319	384	367	367	367
Licensed Professionals	2,661	2,559	2,685	2,700	2,700	2,700
Public Meetings Held	11	11	12	12	12	12

#### 2b. Provide a measure(s) of the program's quality.

% <u>⊤</u>						
6 -						
% —			93%	94%	94%	94%
% +	FY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target

HB Section(s): 7.455



PROGRAM DESCRIPTION					
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455				
Missouri Real Estate Appraisers Commission					
Program is found in the following core budget(s): Professional Registration Administratio	n				
I. What are the sources of the "Other " funds?					
Missouri Real Estate Appraisers Fund (0561)					
State Statute: Sections 339.500-339.549, RSMo.					
Are there federal metabing requiremente? If was placed evaluin					
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>					

### PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 Missouri Board for Respiratory Care Program is found in the following core budget(s): Professional Registration Administration 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public ٠ Develop our team, reward great performance, and retain top talent . Innovate to make it easier to connect and work with us 1b. What does this program do? The Board for Respiratory Care is responsible for developing, implementing and administering the rules and regulations necessary to carry out • the Respiratory Care Practice Act for persons holding a permit or license to practice respiratory care in Missouri. This act includes establishing the requirements for licensure, continuing education, as well as the ethical standards of practice for respiratory • care practitioners. The board is also be responsible for investigating complaints related to the practice of respiratory care and administering any discipline to • licensees. 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	_
Applications Received	333	322	321	325	325	325	-
Licensed Professionals	4,758	4,486	4,823	4,900	4,900	4,900	
Public meetings held	4	4	4	4	4	4	

#### 2b. Provide a measure(s) of the program's quality.







Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

\*Biennial licenses renewed in odd years



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Missouri Board for Respiratory Care	
Program is found in the following core budget(s): Professional Registration Administratio	n
4. What are the sources of the "Other " funds?	
Respiratory Care Practitioners Fund (0833)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 334.800-334.930, RSMo.</li> </ol>	ne reactal program number, il applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

		PR	OGRAM DES	SCRIPTION			
Department of Insurance, Financial In	rtment of Insurance, Financial Institutions and Professional Registration					B Section(s): 7.	455
State Committee for Social Workers							
Program is found in the following cor	e budget(s): Prof	essional Re	gistration Ad	Iministration	l		
a. What strategic priority does this p	program address	?					
<ul> <li>Strengthen our regulatory relate</li> <li>Develop our team, reward greate</li> <li>Innovate to make it easier to compare to make it easier to make it easier to compare to make it easier to make it</li></ul>	at performance, ar	nd retain top t		to protect the	general publ	ic	
1b. What does this program do?							
<ul> <li>The State Committee for Socia</li> <li>The committee licenses social</li> <li>The committee investigates all</li> </ul>	workers to ensure	e adequate ed	ducation and	training.	-		
licensees. 2a. Provide an activity measure(s) fo	or the program.						
		EV 2017	EV 2049	EV 2010	EV 2020	EV 2024	
	FY 2016	FY 2017	FY 2018	FY 2019 Target	FY 2020 Target	FY 2021 Target	
2a. Provide an activity measure(s) fo	FY 2016 Actual	Actual	Actual	Target	Target	Target	
2a. Provide an activity measure(s) fo Applications Received	<b>FY 2016</b> <u>Actual</u> 832	Actual 939	Actual 950	Target 960	Target 960	<b>Target</b> 960	
2a. Provide an activity measure(s) fo	FY 2016 Actual	Actual	Actual	Target	Target	Target	
2a. Provide an activity measure(s) fo Applications Received	<b>FY 2016</b> <u>Actual</u> 832 8,245 6	Actual 939 8,612 5	Actual 950 8,875 7	Target 960 8,900 7	Target 960 8,900 7	<u>Target</u> 960 8,900 7	
2a. Provide an activity measure(s) fo Applications Received Licensed Professionals Outreach Events	FY 2016 <u>Actual</u> 832 8,245 6 ram's quality.	Actual 939 8,612 5	Actual 950 8,875 7	Target 960 8,900 7	Target 960 8,900 7	<u>Target</u> 960 8,900 7	

95%

FY 2018 Actual

Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

95%

94%

\*New measure

FY 2016 Actual\*

FY 2017 Actual\*

96%

FY 2019 Target

96%

FY 2020 Target

96%

FY 2021 Target





Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
State Committee for Social Workers	
Program is found in the following core budget(s): Professional Registration Administratio	n
. What are the sources of the "Other " funds?	
Licensed Social Workers Fund (0574)	
State Statute: Sections 337.600-337.689, RSMo.	
5. Are there federal matching requirements? If yes, please explain. N/A	
. Is this a federally mandated program? If yes, please explain.	

			OGRAM DES				
epartment of Insurance, Financial fice of Tattooing, Body Piercing a ogram is found in the following co	and Branding					3 Section(s):	7.455
	• • • •		gistration Ad	mmstration			
a. What strategic priority does this			playing field	to protoct the	general publi	ia	
<ul> <li>Strengthen our regulatory rel</li> <li>Develop our team, reward gr</li> </ul>				to protect the	general publ		
Innovate to make it easier to	connect and work w	vith us					
b. What does this program do?							
The Office of Tattooing, Body					nding practitic	oners and esta	ablishments in Missouri to
ensure consumers have a saf			ceiving these	services.			
<ul> <li>Ensures adaquate aduastion</li> </ul>	and training of proof						
<ul> <li>Ensures adequate education</li> <li>Investigates complaints again</li> </ul>			le manner an	d administers	appropriate of	discipline to li	censees.
			le manner an	d administers	appropriate o	discipline to li	censees.
Investigates complaints again	nst licensees in a fair		le manner an	d administers	appropriate o	discipline to li	censees.
Investigates complaints again	nst licensees in a fair		le manner an	d administers	appropriate o	discipline to li	censees.
Investigates complaints again	for the program. FY 2016	r and equitab FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	censees.
<ul> <li>Investigates complaints again</li> <li>a. Provide an activity measure(s)</li> </ul>	for the program. FY 2016 Actual	r and equitab FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target	censees.
Investigates complaints again	for the program. FY 2016	r and equitab FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	censees.
<ul> <li>Investigates complaints again</li> <li>a. Provide an activity measure(s)</li> <li>Applications Received</li> </ul>	for the program. FY 2016 Actual 247	r and equitab FY 2017 <u>Actual</u> 471	<b>FY 2018</b> Actual 728	FY 2019 Target 730	FY 2020 Target 730	FY 2021 Target 730	censees.
<ul> <li>Investigates complaints again</li> <li>a. Provide an activity measure(s)</li> <li>Applications Received</li> <li>Licensed Professionals</li> </ul>	for the program. FY 2016 <u>Actual</u> 247 1,549	r and equitab FY 2017 <u>Actual</u> 471	<b>FY 2018</b> Actual 728	FY 2019 Target 730	FY 2020 Target 730	FY 2021 Target 730	censees.
<ul> <li>Investigates complaints again</li> <li>a. Provide an activity measure(s)</li> <li>Applications Received</li> </ul>	for the program. FY 2016 <u>Actual</u> 247 1,549	r and equitab FY 2017 <u>Actual</u> 471	<b>FY 2018</b> Actual 728	FY 2019 Target 730	FY 2020 Target 730	FY 2021 Target 730	censees.
<ul> <li>Investigates complaints again</li> <li>Provide an activity measure(s)</li> <li>Applications Received Licensed Professionals</li> </ul>	for the program. FY 2016 <u>Actual</u> 247 1,549	<b>FY 2017</b> <b>Actual</b> 471 1,744	<b>FY 2018</b> <b>Actual</b> 728 1,826	<b>FY 2019</b> Target 730 1,950	<b>FY 2020</b> Target 730 1,950	<b>FY 2021</b> Target 730 1,950	censees.
<ul> <li>Investigates complaints again</li> <li>a. Provide an activity measure(s)</li> <li>Applications Received</li> <li>Licensed Professionals</li> </ul>	for the program. FY 2016 Actual 247 1,549	<b>FY 2017</b> <b>Actual</b> 471 1,744	<b>FY 2018</b> <b>Actual</b> 728 1,826	<b>FY 2019</b> Target 730 1,950	<b>FY 2020</b> Target 730 1,950	<b>FY 2021</b> Target 730 1,950	censees.
<ul> <li>Investigates complaints again</li> <li>a. Provide an activity measure(s)</li> <li>Applications Received Licensed Professionals</li> <li>b. Provide a measure(s) of the pro</li> </ul>	for the program. FY 2016 Actual 247 1,549	<b>FY 2017</b> <b>Actual</b> 471 1,744	<b>FY 2018</b> <b>Actual</b> 728 1,826	<b>FY 2019</b> Target 730 1,950	<b>FY 2020</b> Target 730 1,950	<b>FY 2021</b> Target 730 1,950	censees.
<ul> <li>Investigates complaints again</li> <li>a. Provide an activity measure(s)</li> <li>Applications Received Licensed Professionals</li> <li>b. Provide a measure(s) of the pro</li> </ul>	for the program. FY 2016 Actual 247 1,549	<b>FY 2017</b> <b>Actual</b> 471 1,744	<b>FY 2018</b> <b>Actual</b> 728 1,826	<b>FY 2019</b> Target 730 1,950	FY 2020 Target 730 1,950	<b>FY 2021</b> Target 730 1,950	censees.

#### \*New measure

FY 2016 Actual\*

Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.

FY 2018 Actual

FY 2017 Actual\*

FY 2019 Target

FY 2020 Target

FY 2021 Target





Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

\*Biennial licenses renewed in odd years.



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Office of Tattooing, Body Piercing and Branding	
Program is found in the following core budget(s): Professional Registration Administratio	on
4. What are the sources of the "Other " funds?	
Tattoo Fund (0883)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 324.520-324.524, RSMo.</li> </ol>	he federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

epartment of Insurance, Financial	Institutions and Pr	ofessional R	Registration	-	HE	B Section(s):	7.455
oard of Therapeutic Massage							
rogram is found in the following co	ore budget(s): Prof	essional Re	gistration Ad	ministration			
a. What strategic priority does this	s program address	?					
<ul> <li>Strengthen our regulatory rel</li> <li>Develop our team, reward gr</li> <li>Innovate to make it easier to</li> </ul>	eat performance, an	d retain top t		to protect the	general publi	с	
b. What does this program do?							
Upon request from the Misso				he board revie	ews curricului	n content and i	nstructor credentials of
<ul> <li>educational programs to insu The board reviews inspection practice legally and compete</li> <li>Provide an activity measure(s)</li> </ul>	ns, complaints and c ently, in order to prov	orresponding	g investigatior			rd to insure lice	ensees and business
The board reviews inspection     practice legally and compete	ns, complaints and c ently, in order to prov for the program.	orresponding ide massage	g investigatior in a safe and	l sanitary env	vironment.		ensees and business
The board reviews inspection     practice legally and compete	ns, complaints and c ently, in order to prov	orresponding	g investigatior			rd to insure lice FY 2021 Target	ensees and business
<ul> <li>The board reviews inspection practice legally and compete</li> <li><b>Provide an activity measure(s)</b></li> <li>Applications Received</li> </ul>	ns, complaints and c ently, in order to prov for the program. FY 2016 <u>Actual</u> 1221	örresponding ide massage FY 2017	g investigatior in a safe and FY 2018 <u>Actual</u> 1083	sanitary env FY 2019 Target 1100	FY 2020 Target 1100	FY 2021 Target 1100	ensees and business
<ul> <li>The board reviews inspection practice legally and compete</li> <li>Provide an activity measure(s)</li> <li>Applications Received Licensed Professionals</li> </ul>	ns, complaints and c ently, in order to prov for the program. FY 2016 <u>Actual</u> 1221 6,990	FY 2017 Actual 1203 6,492	g investigation in a safe and FY 2018 Actual 1083 7,113	<b>FY 2019</b> <b>Target</b> 1100 6,600*	FY 2020 Target 1100 6,600*	<b>FY 2021</b> <b>Target</b> 1100 6,600*	ensees and business
<ul> <li>The board reviews inspection practice legally and compete</li> <li>Provide an activity measure(s)</li> <li>Applications Received Licensed Professionals Public Meetings Held</li> </ul>	ns, complaints and c ently, in order to prov for the program. FY 2016 <u>Actual</u> 1221 6,990 8	FY 2017 Actual 1203 6,492 8	g investigatior in a safe and FY 2018 <u>Actual</u> 1083	sanitary env FY 2019 Target 1100	FY 2020 Target 1100	FY 2021 Target 1100	ensees and business
<ul> <li>The board reviews inspection practice legally and compete</li> <li>Provide an activity measure(s)</li> <li>Applications Received Licensed Professionals</li> </ul>	ns, complaints and controls, in order to provide to provide to provide to provide the program. FY 2016 <u>Actual</u> 1221 6,990 8 s issued in the past three	FY 2017 Actual 1203 6,492 8 years.	g investigation in a safe and FY 2018 Actual 1083 7,113 10	FY 2019 FY 2019 Target 1100 6,600* 10	FY 2020 Target 1100 6,600* 10	<b>FY 2021</b> <b>Target</b> 1100 6,600* 10	ensees and business
<ul> <li>The board reviews inspection practice legally and compete</li> <li>Provide an activity measure(s)</li> <li>Applications Received</li> <li>Licensed Professionals</li> <li>Public Meetings Held</li> <li>*Target reflects decrease in new licenses</li> </ul>	ns, complaints and controls, in order to provide to provide to provide the program. FY 2016 <u>Actual</u> 1221 6,990 8 s issued in the past three bogram's quality.	FY 2017 Actual 1203 6,492 8 years.	g investigation in a safe and FY 2018 Actual 1083 7,113 10	FY 2019 FY 2019 Target 1100 6,600* 10	FY 2020 Target 1100 6,600* 10	<b>FY 2021</b> <b>Target</b> 1100 6,600* 10	ensees and business
<ul> <li>The board reviews inspection practice legally and competer practice legally and competer</li> <li>Provide an activity measure(s)</li> <li>Applications Received</li> <li>Licensed Professionals</li> <li>Public Meetings Held</li> <li>*Target reflects decrease in new licenses</li> <li>Provide a measure(s) of the pro</li> </ul>	ns, complaints and controls, in order to provide to provide to provide the program. FY 2016 <u>Actual</u> 1221 6,990 8 s issued in the past three bogram's quality.	FY 2017 Actual 1203 6,492 8 years.	g investigation in a safe and FY 2018 Actual 1083 7,113 10	FY 2019 FY 2019 Target 1100 6,600* 10	FY 2020 Target 1100 6,600* 10	<b>FY 2021</b> <b>Target</b> 1100 6,600* 10	ensees and business
<ul> <li>The board reviews inspection practice legally and competer practice legally and competer practice legally and competer provide an activity measure(s)</li> <li>Applications Received Licensed Professionals Public Meetings Held *Target reflects decrease in new licenses</li> <li>Provide a measure(s) of the propage</li> </ul>	ns, complaints and controls, in order to provide to provide to provide the program. FY 2016 <u>Actual</u> 1221 6,990 8 s issued in the past three bogram's quality.	FY 2017 Actual 1203 6,492 8 years.	g investigation in a safe and FY 2018 Actual 1083 7,113 10	FY 2019 Target 1100 6,600* 10	FY 2020 Target 1100 6,600* 10 e Licensure Pr	FY 2021 Target 1100 6,600* 10	
The board reviews inspection practice legally and compete Provide an activity measure(s)     Applications Received Licensed Professionals Public Meetings Held *Target reflects decrease in new licenses     Provide a measure(s) of the pro	ns, complaints and controls, in order to provide to provide to provide to provide the program. FY 2016 <u>Actual</u> 1221 6,990 8 s issued in the past three bogram's quality.	FY 2017 Actual 1203 6,492 8 years.	g investigation in a safe and FY 2018 Actual 1083 7,113 10 ied / Highly Sa	FY 2019 FY 2019 Target 1100 6,600* 10	FY 2020 Target 1100 6,600* 10 e Licensure Pr	<b>FY 2021</b> <b>Target</b> 1100 6,600* 10	ensees and business

## \* New measure

FY 2016 Actual\*

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

FY 2017 Actual\*

FY 2018 Actual

FY 2019 Target

FY 2020 Target

FY 2021 Target



Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

\*Biennial licenses renewed in odd years.



PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455
Board of Therapeutic Massage	
Program is found in the following core budget(s): Professional Registration Administration	n
4. What are the sources of the "Other " funds?	
Massage Therapy Fund (0884)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 324.240-324.275, RSMo.	he federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

### Department of Insurance, Financial Institutions and Professional Registration

#### Missouri Veterinary Medical Board

### Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

FY 2019 PLANNED								
	Veterinary PR Admin TOTAL							
OTHER	107,975	91,762	199,737					

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

#### 1b. What does this program do?

Duties of the board, including but not limited to, are to:

- Examine and determine qualifications for the licensing of veterinarians.
- Provide for the registration of veterinary technicians.
- Issue veterinary facility permits.
- Issue, renew, deny, suspend, revoke, place on probation or otherwise discipline licenses, certificates and permits.
- Maintain annual renewal records.
- Issue temporary licenses under certain conditions.
- Adopt rules and regulations to execute and enforce statutory law.
- Establish fees for licenses and facility permits at a level to produce revenues for the execution of the practice act.
- Investigate complaints based on alleged violations of the practice act.
- Address and dispose of complaints through disciplinary hearings, informal conferences or other legal means if necessary.
- Establish minimum standards for the practice of veterinary medicine.

#### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	584	565	527	558	558	560
Licensed Professionals	5,521	5,602	5,760	5,800	5,850	5,900
Public Meetings Held	5	5	10	10	10	10

HB Section(s): 7.455 / 7.520

#### PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 / 7.520 Missouri Veterinary Medical Board Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board 2b. Provide a measure(s) of the program's quality. Percent of Licensees Satisfied / Highly Satisfied With the Licensure Process 86% 84% 85% 82% 84% 83% 82% 80% FY 2016 Actual\* FY 2020 Target FY 2017 Actual\* FY 2018 Actual FY 2019 Target FY 2021 Target \*New measure Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications. 2c. Provide a measure(s) of the program's impact. Percentage of Licensees Having No Disciplinary Action 100% 90% 100% 100% 100% 99.91% 99.96% 99.90% 80% 70% FY 2016 Actual FY 2017 Actual FY 2018 Actual FY 2019 Target FY 2020 Target FY 2021 Target

#### 2d. Provide a measure(s) of the program's efficiency.

	Percent of Licensees Who Renew Online									
68%										
66% –										
64%						66% 古67% 五				
62% -		63%	63%	64% 65% <del>4</del>						
60% -	FY 2016 Actual*	FY 2017 Actual	FY 2018 Actual	FY 2019 Target/Stretch	FY 2020 Target/Stretch	FY 2021 Target/Stretch				

Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

\*New measure

#### PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 / 7.520 Missouri Veterinary Medical Board Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.) **Program Expenditure History** 300,000 122,418 122,418 19,311 19,311 116,048 116,048 200.000 100,000 0 0 0 FY 2016 Actual FY 2017 Actual FY 2018 Actual FY 2019 Planned □GR ØFEDERAL ■OTHER ■TOTAL 4. What are the sources of the "Other " funds? Veterinary Medical Board Fund (0639) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 340.200-340.396. RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A

7. Is this a federally mandated program? If yes, please explain.

No

				NEW	<b>/ DECISION ITEM</b>				
				RANK:	<u>5</u> OF	8			
Department	of Insurance, Finar	ncial Institut	ions and Pro	fessional Regis	stration	Budget Unit	42640C		
	Professional Regist								
Implementa	tion of HB 1388 (20	18)	D	l# 1375001		HB Section	7.455		
1. AMOUNT	OF REQUEST								
	FY 2	020 Budget	Request			FY 2020	) Governor's F	Recommenda	ation
	GR	Federal	Other	Total E		GR	Federal	Other	Total E
PS	0	0	30,000	30,000	PS	0	0	30,000	30,000
EE	0	0	14,200	14,200	EE	0	0	14,200	14,200
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	44,200	44,200	Total	0	0	44,200	44,200
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	8,910	8,910
	es budgeted in House		-	ringes		s budgeted in H	-		
budgeted dir	rectly to MoDOT, Hig	hway Patrol,	and Conserva	ation.	budgeted dire	ectly to MoDOT,	Highway Patr	ol, and Conse	ervation.
Other Funds	: Professional Regist	tration Fees I	<sup>-</sup> und (0689)		Other Funds:	Professional R	egistration Fee	es Fund (0689	)
2. THIS REC	QUEST CAN BE CAT	EGORIZED	AS:						
x	NowLogislation			Neu	/ Program		-	und Switch	
	New Legislation Federal Mandate				gram Expansion	-		Cost to Continu	
	GR Pick-Up				ce Request	-		quipment Rep	
	Pay Plan			Othe	•	-		quipment top	sideement
	i dy i dii			0	J.				
	THIS FUNDING NEE				R ITEMS CHECKED IN	N #2. INCLUDE	THE FEDER	AL OR STATE	E STATUTORY OR
to regulate. or irrevocat	The bill requires that the letter of credit bef	t all contesta ore receiving	nts, other thai ⊧a license. Th	n amateur kickbo e bill also prohib	tial arts to the list of con oxing contestants, be a bits and restricts the use al appropriation to enfo	it least 18 years e of certain strik	old and that a ses in amateur	ll promoters p	rovide a surety bond

			NEW DECISI	ON ITEM						
		RANK:	5	OF	8					
Department of Insurance, Financial Instit Division of Professional Registration - O Implementation of HB 1388 (2018)	ffice of Athletic		-		Budget Unit	42640C 7.455				
4. DESCRIBE THE DETAILED ASSUMPT number of FTE were appropriate? From or automation considered? If based on r are one-times and how those amounts w	what source onew legislation	r standard I, does requ	did you deriv	ve the request	ed levels of fu	Inding? We	re alternative	es such as c	outsourcing	
The Office of Athletics believes it will be abl additional amateur events would need to be additional events is estimated to be \$150 fc will also be required to pay a doctor \$300 p was inadvertently left off the department's f estimated travel costs of \$14,200 in the fisc	e inspected per or each inspecto er diem per eac iscal note. It is e	year in the f or, or \$300 fo ch additional estimated th	iscal note for t or each event, event for a to at 50% of the	the legislation. for a total of \$ tal consulting o	The per diem 15,000 additio doctor per dien	amount for t nal annual in n cost of \$15	wo inspectors spector per di ,000. The doo	at each of th em cost. The ctor per diem	ne 50 e Office i amount	
5. BREAK DOWN THE REQUEST BY BU	DGET OBJECT	CLASS, JO	DB CLASS, A		URCE. IDENT	IFY ONE-TI	ME COSTS.			
	Dept. Req GR	Dept Req GR	Dept Req FED	Dept Req FED	Dept Req OTHER	Dept Req OTHER	Dept Req TOTAL	Dept Req TOTAL	Dept Req One-Time	
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	Е
100/9820 Inspector per diem					15,000		15,000			
100/9866 Consulting Doctor per diem					15,000		15,000	0.0		
Total PS	0	0.0	0	0.0	30,000	0.0	30,000	0.0	0	
140 Travel Cost					0 14,200		0 14,200			
					0		0			
Total EE	0		0		14,200		14,200		0	
Program Distributions							0			
Total PSD	0		0		0		0		0	
Transfers										
Total TRF	0		0	•	0		0		0	
Grand Total	0	0.0	0	0.0	44,200	0.0	44,200	0.0	0	
Division of Professional Registration - mplementation of HB 1388 (2018)		ics DI# 1375001			HB Section	7.455				
--	--------------------------	----------------------	---------------------------	-----------------------	-----------------------------	-------------------------	-----------------------------	-------------------------	--------------------------------	---
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS	E
100/9820 Inspector per diem 100/9866 Consulting Doctor per diem	DOLLARS			115	15,000 15,000		15,000 15,000	0.0		
Total PS	0	0.0	0	0.0	30,000	0.0	30,000	0.0	0	
140 Travel Cost					0 14,200 0		0 14,200 0			
Total EE	0		0	-	14,200		14,200		0	
Program Distributions Fotal PSD	0		0	-	0		0 0		0	
ransfers Total TRF	0		0		0		0		0	
Grand Total	0	0.0	0	0.0	44,200	0.0	44,200	0.0	0	

<u> </u>					<b>B</b> 1 (11 1)			
	of Insurance, Financial Institutions rofessional Registration - Office o		I Registration		Budget Unit	42640C		
	ion of HB 1388 (2018)	DI# 13750	01		HB Section	7.455		
	IANCE MEASURES (If new decisio	n itom has an as	ociated core	sonaratoly ide	ntify projecte	d performan	co with & w	vithout additional
ing.)	ANCE MEASURES (II New decisio			Separately luc	entity projecte			
a. F	Provide an activity measure(s) for t							
		FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	
Å	Applications Received	<u>Actual</u> 616	Actual 994	Actual 968	Target 859	Target 859	Target 859	_
	icensed Professionals	2,298	2,044	2,881	2,900	2,900	2,900	
١	Number of Supervised Events	135	178	171	191	200	200	
100%	P	am's quality. Percent of Licensees	Satisfied / High	ly Satisfied Witl	h the Licensure	Process		
	P			ly Satisfied With		Process		99%
100% 99%		Percent of Licensees	98%	99	%	99%	raet	
100% 99% 98% 97%	FY 2016 Actual* FY 2017	Percent of Licensees		99			rget	99% FY 2021 Target
100% 99% 98% 97%		Percent of Licensees	98% Y 2018 Actual	99 	% 9 Target	99% FY 2020 Ta	rget	
100% 99% 98% 97%	FY 2016 Actual* FY 2017 New measure	Percent of Licensees	98% Y 2018 Actual	99 	% 9 Target	99% FY 2020 Ta	rget	
100% 99% 98% 97%	FY 2016 Actual* FY 2017 New measure icensees were surveyed about their experience	Percent of Licensees Yercent of Licensees Yercent of Licensees Yercent of Licensees Yercensees Yercenseesees Yercensees Yercenseesee	98% Y 2018 Actual	FY 2015	% 9 Target website and comm	FY 2020 Tainunications.	rget	
100% 99% 98% 97%	FY 2016 Actual* FY 2017 New measure icensees were surveyed about their experience	Percent of Licensees Yercent of Licensees Yercent of Licensees Yercent of Licensees Yercensees Yercenseesees Yercensees Yercenseesee	Y 2018 Actual	FY 2015	% 9 Target website and comm	FY 2020 Tainunications.	rget	
100% 99% 98% 97%	FY 2016 Actual* FY 2017 New measure icensees were surveyed about their experience	Percent of Licensees Yercent of Licensees Yercent of Licensees Yercent of Licensees Yercensees Yercenseesees Yercensees Yercenseesee	Y 2018 Actual	FY 2015	% 9 Target website and comm	FY 2020 Tainunications.	rget	
100% 99% 98% 97% * L 5 <b>C. F</b>	FY 2016 Actual* FY 2017 New measure icensees were surveyed about their experience	Percent of Licensees  Actual*  Actual*  F  Actual*  Percenta  Percenta	Y 2018 Actual	FY 2015	% 9 Target website and comm ciplinary Action	FY 2020 Tainunications.	rget	
100% 99% 98% 97% * L 5 <b>C. F</b>	FY 2016 Actual* FY 2017 New measure icensees were surveyed about their experience Provide a measure(s) of the progra	Percent of Licensees  Actual*  Actual*  F  Actual*  Percenta  Percenta	Y 2018 Actual nsure procedures, o ge on Licensees	FY 2015 FY 2015 customer service,	% 9 Target website and comm ciplinary Action	FY 2020 Tainunications.	get	FY 2021 Target

			NEW DECISION			
		RAN	K: 5	OF <u>8</u>		
-		Institutions and Profession	al Registration	Budget Unit	42640C	
	of Professional Registratio ntation of HB 1388 (2018)	n - Office of Athletics DI# 13750	01	HB Section	7.455	
6d.	Provide a measure(s) of	the program's efficiency.				
			Percent of Licensees	s Who Renew Online		
279 269 259 249 239 229 219	6 6 6 6 8 23%	FY 2017 Actual*	24% FY 2018 Actual	FY 2019 Target/Stretch*	25% 26% 26% 26% 25% 26% 25% 2020 Target/Stretch	FY 2021 Target/Stretch*
	Note: The division is working to eligibles who do not renew. *Bienial licenses are renewed in	update our system to allow licensees even years only	to renew online and ac	cess application status. Beginning	in FY 2017, percent of licensee	es who renew online do not include
7. STRA	TEGIES TO ACHIEVE THE F	PERFORMANCE MEASURE	MENT TARGETS:			
		to track and review performan		sure targets are met.		

DIFP						0	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Implementation of HB 1388 - 1375001								
INSPECTOR	0	0.00	0	0.00	15,000	0.00	15,000	0.00
CONSULTING PHYSICIAN	0	0.00	0	0.00	15,000	0.00	15,000	0.00
TOTAL - PS	0	0.00	0	0.00	30,000	0.00	30,000	0.00
TRAVEL, IN-STATE	0	0.00	0	0.00	14,200	0.00	14,200	0.00
TOTAL - EE	0	0.00	0	0.00	14,200	0.00	14,200	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$44,200	0.00	\$44,200	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$44,200	0.00	\$44,200	0.00

					NE	W DECISION ITEM					
				RANK:		<u>6</u> OI	8				
	of Insurance, Fina						Budget Unit	42640C			
	Professional Regis			gistration			_				
Personal Se	rvices Appropriat	ion Authority			DI#	1375004	HB Section	7.455			
1. AMOUNT	OF REQUEST										
	FY	2020 Budget	Request				FY 2020	Governor's F	Recommenda	ation	
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total E	
PS	0	0	133,756	133,756	-	PS	0	0	0	0	
EE	0	0	0	0		EE	0	0	0	0	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	0	0	-	TRF	0	0	0	0	
Total	0	0	133,756	133,756	=	Total	0	0	0	0	
FTE	0.00	0.00	3.00	3.00	)	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	78,591	78,591	1	Est. Fringe	0	0	0	0	
Note: Fringe	s budgeted in Hous ectly to MoDOT, Hi			•		Note: Fringe	s budgeted in H ectly to MoDOT,			•	
Other Funds:	Professional Regi	stration Fees I	Fund (0689)			Other Funds	:				
2. THIS REQ	UEST CAN BE CA	TEGORIZED	AS:								
X	New Legislation Federal Mandate GR Pick-Up Pay Plan			X	Proo Spa Otho		-	C E	und Switch ost to Contin quipment Re	placement	
	HIS FUNDING NE IONAL AUTHORIZ				N FO	R ITEMS CHECKED II	N #2. INCLUDE	THE FEDER	AL OR STATI	E STATUTOR	YOR
legislation p the boards i increase wil legislation a last ten yea cosmetologi prepared fo legislation ir	assed in 2018. The ncreasing licensee I allow the board to and provide better of rs board licensees ists is projected to r this increase in a mplementation prod	e division is re base and ado continue to ti oversight of bo have increase grow 13 perce ctivity. Also or cesses. In 20	equesting two ditional regulational regulation mely procession and licensees ed to 77,145 at ent from 2016 ne (1) FTE is 18, the division	(2) addition atory respon- s application s to ensure as of 06/30/ to 2026, fa- being required on received	nal F nsibili the s 2018 aster estec 688	Support the division's in TE to support the State ties received through p d provide technical sup afety of Missouri consu . According to the Burd than the average for all to consolidate and ma fiscal notes and had 17 egulated profession for	Board of Cosme assage of HB 18 port, as well as mers. The board eau of Labor Sta occupations. Th nage the divisio pieces of legisla	etology & Barb 500 and HB 17 increase inspe d anticipates or tistics, employ nis additional F ns' budget, fise ation passed a	er Examiners 19 (2018). T ections as req ontinued grov ment of barbo TE will allow cal note, regu ffecting divisio	The FTE will the requested uired by the nor with in licensee ers, hairstylist the board to b lation promulo on operations	l support FTE ew es; over the s, and be better gation and

## NEW DECISION ITEM RANK: OF 8 6 Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42640C Division of Professional Registration - Professional Registration Administration Personal Services Appropriation Authority DI# 1375004 **HB** Section 7.455 4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why, Detail which portions of the request are one-times and how those amounts were calculated.) The division is requesting three (3) FTE as follows: For the State Board of Cosmetology & Barber Examiners, one (1) Processing Technician III is being requested to provide technical support, process applications for certification, and respond to inquiries related to the law and regulations relating to certification and one (1) Investigator II FTE is being requested to conduct investigations and inspections, serve notices, and gather information and ensure compliance with HB 1500 and HB 1719. For division administration, one (1) Fiscal and Administrative Manager (Budget Director) FTE is being requested to consolidate and manage the divisions' budget, fiscal note, regulation promulgation and legislation implementation processes. In 2018, the division received 688 fiscal notes and had 17 pieces of legislation passed affecting division operations, one of which is a new requirement regarding analysis of any new previously unregulated profession for the General Assembly (HB 1500 and HB 1719). 5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS. Dept. Reg Dept Reg Dept Req Dept Reg Dept Req Dept Reg Dept Reg Dept Reg Dept Reg GR GR FED FED OTHER OTHER TOTAL TOTAL **One-Time** Budget Object Class/Job Class DOLLARS FTE DOLLARS FTE DOLLARS FTE DOLLARS FTE DOLLARS E 100/8028 Fiscal and Admin. Manager 64.472 1.0 64,472 1.0 100/008556 Processing Tech III 30.280 1.0 30.280 1.0 100/005297 Investigator/Inspector 39,004 39.004 1.0 1.0 Total PS 0 0.0 0 0.0 133.756 3.0 133,756 1.0 0 0 0 0 0 0 0 Total EE **Program Distributions** 0 0 Total PSD 0 0 0 Transfers 0 Total TRF 0 0 0 0 Grand Total 133.756 133.756 0 0.0 0 0.0 3.0 1.0 0

		RANK:	6	OF	8				
epartment of Insurance, Financial Inst	itutions and P	rofessional	Registration		Budget Unit	42640C			
ivision of Professional Registration - I									
ersonal Services Appropriation Autho	rity		DI# 1375004		HB Section	7.455			
udrat Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
udget Object Class/Job Class	DOLLARS	FIE	DOLLARS	FIE	DOLLARS	FIE	DOLLAR3 0	FIE	DOLLARS
							0	0.0	
otal PS	0	0.0	0	0.0	0	0.0	0		0
							0		
							0		
							0		
otal EE	0		0		0		<u> </u>		0
rogram Distributions							0		
otal PSD	0		0		0		0		0
ransfers									
otal TRF	0		0		0		0		0
rand Total	0	0.0	0	0.0	0	0.0	0	0.0	0
rand Total	0	0.0	0	0.0	0	0.0	0	0.0	

## NEW DECISION ITEM RANK: 6 OF

## NEW DECISION ITEM RANK: 6 OF 8 Department of Insurance, Financial Institutions and Professional Registration **Budget Unit** 42640C Division of Professional Registration - Professional Registration Administration Personal Services Appropriation Authority DI# 1375004 **HB** Section 7.455 6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.) 6a. Provide an activity measure(s) for the program. FY2017 FY2018 FY2019 FY2020 FY2021 **FY2016** Actual Actual Actual Target Target Target Licensed Professionals 467,271 474,952 500,000 485,681 500,000 500,000 239 **Board Members** 239 239 239 239 239 **Division Employees** 224 224 224 224 224 224 212,850 **Renewals Processed** 202.288 249.574 250.000 213.000 250.000 6b. Provide a measure(s) of the program's quality. Percent of Executive Directors Satisfied / Highly Satisfied With the Administration Process 99% 98% 97% 98% 98% 98% 96% 97% 95% FY 2016 Actual\* FY 2017 Actual\* FY 2018 Actual FY 2019 Target FY 2020 Target FY 2021 Target \*New measure Executive Directors were surveyed about their experience with human resources, accounting, renewal, budget, legislation, legal, rules, travel, investigations, fleet management and printing. 6c. Provide a measure(s) of the program's impact. **Employee Turn Over Rate** 20% 15% 10% 19% 16% 16% 16% 16% 15% 5% 10% 10% 국 10% 0% FY 2016 Actual FY 2017 Actual FY 2019 Target/Stretch FY 2020 Target/Stretch FY 2021 Target/Stretch FY 2018 Actual

## **NEW DECISION ITEM** RANK: 6 OF 8 **Budget Unit** Department of Insurance, Financial Institutions and Professional Registration 42640C Division of Professional Registration - Professional Registration Administration Personal Services Appropriation Authority DI# 1375004 **HB** Section 7.455 Provide a measure(s) of the program's efficiency. 6d. Percent of Renewals Processed Online 85% 80% $\overline{m}$ 75% ..... 82% 82% 83% 81% 70% 80% 81% 79% 111 77% 65% 70% 60% FY 2016 Actual FY 2017 Actual FY 2018 Actual FY 2021 Target/Stretch FY 2019 Target/Stretch FY 2020 Target/Stretch Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligible who do not renew.

7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:

The Professional Registration Administration will continue to track and review performance measures to ensure targets are met.

DIFP						0	ECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Personal Services Approp Auth - 1375004								
INVESTIGATOR II	(	0.00	0	0.00	39,004	1.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B1	(	0.00	0	0.00	64,472	1.00	0	0.00
PROCESSING TECHNICIAN III	(	0.00	0	0.00	30,280	1.00	0	0.00
TOTAL - PS	(	0.00	0	0.00	133,756	3.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$133,756	3.00	\$0	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$133,756	3.00		0.00

## CORE DECISION ITEM

Department of Ir	nsurance, Financ	ial Institutior	s and Profes	ssional Reg	istration	Budget Unit	42650C				
Professional Re	gistration										
Core - State Boa	ard of Accountant	су				HB Section					
. CORE FINAN	CIAL SUMMARY										
	F١	/ 2020 Budge	et Request				FY 2020	Governor's R	ecommenda	ition	
	GR	Federal	Other	Total	E		GR	Federal	Other	Total	Ε
PS	0	0	297,885	297,885		PS	0	0	297,885	297,885	
EE	0	0	246,991	246,991		EE	0	0	246,991	246,991	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	0	544,876	544,876	-	Total	0	0	544,876	544,876	=
FTE	0.00	0.00	7.00	7.00		FTE	0.00	0.00	7.00	7.00	)
Est. Fringe	0	0	179,050	179,050	]	Est. Fringe	0	0	179,050	179,050	]
Note: Fringes bu	udgeted in House E	Bill 5 except fo	er certain fring	es		Note: Fringes	budgeted in Hou	use Bill 5 exce	pt for certain	fringes	T
budgeted directly	∕ to MoDOT, Highw	ay Patrol, and	d Conservatio	n.		budgeted direc	tly to MoDOT, H	lighway Patro	l, and Conser	vation.	
Other Funds:	State Board of A	ccountancy F	und (0627)			Other Funds: S	State Board of A	ccountancy Fu	und (0627)		
2. CORE DESCR											

This core appropriation is necessary so the Missouri State Board of Accountancy can operate. The board was created in 1909 by Senate Bill 112 and passed by the 44th General Assembly. The board is a state agency and the members are appointed by the Governor and confirmed by the Senate. The board consists of seven members. All members hold office for five years. The board is fee funded agency, supported entirely by CPA candidates' and licensees' fees. The Public Accountancy Act is the set of statutes that govern the ability of the board to regulate certified public accountants, public accountants, limited liability companies, partnerships, and professional corporations in Missouri.

The mission of the State Board of Accountancy is to protect the interests of all the citizens of the State of Missouri, as provided in Chapter 326, RSMo, by examining, certifying, licensing and regulating certified public accountants and public accountants, and firms of certified public accountants and public accountants in the State of Missouri. The board promulgates rules necessary to administer the provisions of Chapter 326 to ensure the competence and ethical standards of practitioners; regulates and enforces the practice of public accounting; investigates complaints and violations of Chapter 326 and related rules; and determines appropriate discipline for those who are found to have violated the statutes or regulations.

## 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Accountancy

### Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42650C **Professional Registration** Core - State Board of Accountancy **HB** Section 7.460 4. FINANCIAL HISTORY FY 2016 FY 2017 **FY 2018** FY 2019 **Actual Expenditures (All Funds)** Actual Actual Current Yr. Actual Appropriation (All Funds) 461.468 467.259 542.259 544.876 700,000 Less Reverted (All Funds) 0 0 0 0 Less Restricted (All Funds) 0 0 0 0 542,259 544,876 Budget Authority (All Funds) 461.468 467.259 600,000 Actual Expenditures (All Funds) 521,745 448,891 444,516 521,745 N/A Unexpended (All Funds) 22,743 20,514 12,577 0 500,000 448<u>,8</u>91 444,516 Unexpended, by Fund: **General Revenue** N/A 400.000 0 0 0 0 0 Federal 0 N/A Other 22,743 20,514 N/A 12,577 (1) (2)(3)300,000 FY 2016 FY 2017 FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(2) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

## CORE DECISION ITEM

## DIFP

STATE BOARD OF ACCOUNTANCY

# 5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	7.00	(	) 0	297,885	297,885	5
	EE	0.00	(	) 0	246,991	246,991	
	Total	7.00	(	) 0	544,876	544,876	5
DEPARTMENT CORE REQUEST							
	PS	7.00	(	) 0	297,885	297,885	5
	EE	0.00	(	) 0	246,991	246,991	
	Total	7.00	(	) 0	544,876	544,876	5
GOVERNOR'S RECOMMENDED	CORE						
	PS	7.00	(	) 0	297,885	297,885	5
	EE	0.00	(	) 0	246,991	246,991	<u> </u>
	Total	7.00	(	) 0	544,876	544,876	5

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
CORE								
PERSONAL SERVICES								
BOARD OF ACCOUNTANCY	294,100	8.11	297,885	7.00	297,885	7.00	297,885	7.00
TOTAL - PS	294,100	8.11	297,885	7.00	297,885	7.00	297,885	7.00
EXPENSE & EQUIPMENT								
BOARD OF ACCOUNTANCY	227,645	0.00	246,991	0.00	246,991	0.00	246,991	0.00
TOTAL - EE	227,645	0.00	246,991	0.00	246,991	0.00	246,991	0.00
TOTAL	521,745	8.11	544,876	7.00	544,876	7.00	544,876	7.00
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
BOARD OF ACCOUNTANCY	0	0.00	0	0.00	2,617	0.00	2,617	0.00
TOTAL - PS	0	0.00	0	0.00	2,617	0.00	2,617	0.00
TOTAL	0	0.00	0	0.00	2,617	0.00	2,617	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BOARD OF ACCOUNTANCY	0	0.00	0	0.00	0	0.00	4,507	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	4,507	0.00
TOTAL	0	0.00	0	0.00	0	0.00	4,507	0.00
CBIZ - 0000018								
PERSONAL SERVICES								
BOARD OF ACCOUNTANCY	0	0.00	0	0.00	0	0.00	3,442	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	3,442	0.00
TOTAL	0	0.00	0	0.00	0	0.00	3,442	0.00
GRAND TOTAL	\$521,745	8.11	\$544,876	7.00	\$547,493	7.00	\$555,442	7.00

DIFP						D	ECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
CORE								
SR OFFICE SUPPORT ASSISTANT	27,246	1.00	28,075	1.00	28,575	1.00	28,575	1.00
SENIOR AUDITOR	45,192	1.00	47,045	1.00	46,045	1.00	46,045	1.00
PROCESSING TECHNICIAN I	24,599	0.99	25,882	1.00	26,482	1.00	26,482	1.00
PROCESSING TECHNICIAN II	54,779	1.96	57,851	2.00	58,851	2.00	58,851	2.00
PROCESSING TECHNICIAN SUPV	33,840	1.00	35,311	1.00	35,311	1.00	35,311	1.00
BOARD MEMBER	5,530	0.30	8,029	0.00	5,629	0.00	5,629	0.00
CLERK	30,293	0.86	21,359	0.00	16,859	0.00	16,859	0.00
PRINCIPAL ASST BOARD/COMMISSON	72,621	1.00	74,333	1.00	80,133	1.00	80,133	1.00
TOTAL - PS	294,100	8.11	297,885	7.00	297,885	7.00	297,885	7.00
TRAVEL, IN-STATE	5,384	0.00	13,200	0.00	13,200	0.00	13,200	0.00
TRAVEL, OUT-OF-STATE	0	0.00	1,719	0.00	1,719	0.00	1,719	0.00
SUPPLIES	23,096	0.00	32,625	0.00	32,625	0.00	32,625	0.00
PROFESSIONAL DEVELOPMENT	7,414	0.00	8,550	0.00	8,550	0.00	8,550	0.00
COMMUNICATION SERV & SUPP	1,765	0.00	5,000	0.00	5,000	0.00	5,000	0.00
PROFESSIONAL SERVICES	173,284	0.00	173,657	0.00	173,657	0.00	173,657	0.00
M&R SERVICES	889	0.00	3,000	0.00	3,000	0.00	3,000	0.00
OFFICE EQUIPMENT	13,808	0.00	3,000	0.00	3,000	0.00	3,000	0.00
BUILDING LEASE PAYMENTS	0	0.00	620	0.00	620	0.00	620	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	620	0.00	620	0.00	620	0.00
MISCELLANEOUS EXPENSES	2,005	0.00	5,000	0.00	5,000	0.00	5,000	0.00
TOTAL - EE	227,645	0.00	246,991	0.00	246,991	0.00	246,991	0.00
GRAND TOTAL	\$521,745	8.11	\$544,876	7.00	\$544,876	7.00	\$544,876	7.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$521,745	8.11	\$544,876	7.00	\$544,876	7.00	\$544,876	7.00

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			PR	OGRAM DES					
	surance, Financial Instit	tutions and Pr	ofessional R	Registration	-	HE	B Section(s):	7.460	
	oard of Accountancy d in the following core b	udgot(c): Stat	e Board of A	ccountancy	-				
Frogram is round	a in the following core b	uugei(s). Siai		ccountancy					
1a. What strateg	ic priority does this pro	gram address	?						
Develo	then our regulatory relation op our team, reward great te to make it easier to cor	performance, a	and retain top		d to protect th	e general pul	olic		
1b. What does tl	his program do?								
<ul> <li>certified</li> <li>The bo practition</li> <li>and de</li> </ul>	er 326, RSMo, by examining d public accountants and ard promulgates rules new oners; regulates and enfo termines appropriate disc activity measure(s) for th	public accounta cessary to adm rces the practic ipline for those	ants in the Sta ninister the pro ce of public a	ate of Missou ovisions of Ch ccounting; inv	ri. hapter 326 to restigates cor	ensure the co	ompetence and violations of Cl	d ethical standard	ls of
		FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021		
		Actual	Actual	Actual	Target	Target	Target		
Applications	Received	888	914	1,348	1,350	1,350	1,350		
Licensed Pr		22,154	22,312	22,622	22,800	22,800	22,800		
Outreach Ev		18	18	18	18	18	18		
2h Provide a m	easure(s) of the progran	o's quality							
	cashe(s) of the program								
		Percent of Lice	ensees Satisfi	ed / Highly Sat	isfied With the	e Licensure Pr	ocess		
88%									
87%									
86%			869	Ň	87%		87%		87%
85%				<u> </u>					

FY 2018 Actual

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

FY 2017 Actual\*

FY 2019 Target

FY 2020 Target

FY 2021 Target

85%

\*New measure

FY 2016 Actual\*



Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

# 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION							
epartment of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.460						
lissouri State Board of Accountancy							
rogram is found in the following core budget(s): State Board of Accountancy							
. What are the sources of the "Other " funds?							
State Board of Accountancy Fund (0627)							
. What is the authorization for this program, i.e., federal or state statute, etc.? (Include	the federal program number, if applicable.)						
. What is the authorization for this program, i.e., federal or state statute, etc.? (Include State Statute: Sections 326.250-326.331, RSMo.	the federal program number, if applicable.)						
State Statute: Sections 326.250-326.331, RSMo.	the federal program number, if applicable.)						
	the federal program number, if applicable.)						
State Statute: Sections 326.250-326.331, RSMo. Are there federal matching requirements? If yes, please explain.	the federal program number, if applicable.)						
State Statute: Sections 326.250-326.331, RSMo. Are there federal matching requirements? If yes, please explain.	the federal program number, if applicable.)						
State Statute: Sections 326.250-326.331, RSMo.	the federal program number, if applicable.)						

## CORE DECISION ITEM

Department of Insurance, Financial Institutions and Professional Registration	Budget Unit	42660C	
Professional Registration	HB Section	7.465	
Core - Missouri Board for Architects, Professional Engineers, Professional Lang	Survevors and	Landscape Arc	hitects

## 1. CORE FINANCIAL SUMMARY

	FY	2020 Budge	t Request				FY 2020 Governor's Recommendation					
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total		
PS	0	0	372,887	372,887		PS	0	0	372,887	372,887		
EE	0	0	301,397	301,397		EE	0	0	301,397	301,397		
PSD	0	0	0	0		PSD	0	0	0	0		
TRF	0	0	0	0		TRF	0	0	0	0		
Total	0	0	674,284	674,284	=	Total	0	0	674,284	674,284		
FTE	0.00	0.00	9.00	9.00	)	FTE	0.00	0.00	9.00	9.00		
Est. Fringe	0	0	227,127	227,127		Est. Fringe	0	0	227,127	227,127		
•	dgeted in House E	•	•	•		Note: Fringes b	-		•	-		
budgeted directly	to MoDOT, Highw	ay Patrol, and	l Conservatio	on.		budgeted direct	ly to MoDOT, I	Highway Patro	l, and Consei	rvation.		
•	dgeted in House E to MoDOT, Highw State Board for A Surveyors & Land	<i>ay Patrol, and</i> Architects, Pro	<i>Conservatio</i> f. Engineers,	on. Prof. Land		<i>budgeted direct</i> Other Funds: St	ly to MoDOT, I	<i>Highway Patro</i> Architects, Pro	<i>l, and Consel</i> f. Engineers,	rvation Prof.		

# 2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects can operate. The board's mission is to protect the inhabitants of the State of Missouri in the enjoyment of life, health, peace and safety, and to protect their property from damage or destruction through dangerous, dishonest, incompetent or unlawful architectural, professional engineering, land surveying or landscape architectural practice and generally to conserve the public welfare. The board licenses architects, architectural corporations, professional engineers, engineering corporations, professional land surveyors, land surveying corporations, professional landscape architects and landscape architectural corporations. The board also enrolls engineer interns and land surveyors-in-training.

The board protects the public; licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

The board consists of fifteen members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for four years or until their successor has been appointed and qualified.

## Core Reallocation:

The board has agreed to reallocate one (1) Processing Technician FTE with corresponding personal service appropriation of \$29,212 to the Division of Professional Registration Administration Core. The board feels shifting this FTE and appropriation will allow the board to balance its budget and workforce needs and provide the division with additional FTE and appropriation to support its role of providing assistance to other boards and commissions within the division.

## CORE DECISION ITEM

Department of Insurance, Finan Professional Registration Core - Missouri Board for Archit					Budget Unit HB Section Surveyors and L	42660C 7.465 andscape Archited	cts	
3. PROGRAM LISTING (list prog						•		
Missouri Board for Architects, P	rofessional En	gineers, Prof	essional Lan	d Surveyors a	and Professional	Landscape Architec	ts	
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expe	nditures (All Funds)	
Appropriation (All Funds) Less Reverted (All Funds) Less Restricted (All Funds)	692,179 0	699,996 0	699,996 0 0	703,496 0	750,000			
Budget Authority (All Funds)	692,179	699,996	699,996	703,496	600,000			<u>575,717</u>
Actual Expenditures (All Funds) Unexpended (All Funds)	496,740 195,439	527,527 172,469	575,717 124,279	N/A 0		496,740	527,527	
Unexpended, by Fund: General Revenue Federal Other	0 0 195,439	0 0 172,469	0 0 124,279	N/A N/A N/A				
	(1)	(2)	(3)		300,000	FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(2) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

## DIFP

ARCHITECTS, P.E. & LAND SURV.

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	PS	10.00	0	0	402,099	402,099	)
	EE	0.00	0	0	301,397	301,397	_
	Total	10.00	0	0	703,496	703,496	-
DEPARTMENT CORE ADJUSTME	INTS						-
Core Reallocation 595 3667	PS	(1.00)	0	0	(29,212)	(29,212)	Core reallocation to Professional Registration Administration core.
NET DEPARTMENT (	CHANGES	(1.00)	0	0	(29,212)	(29,212)	
DEPARTMENT CORE REQUEST							
	PS	9.00	0	0	372,887	372,887	,
	EE	0.00	0	0	301,397	301,397	,
	Total	9.00	0	0	674,284	674,284	-
GOVERNOR'S RECOMMENDED	CORE						
	PS	9.00	0	0	372,887	372,887	,
	EE	0.00	0	0	301,397	301,397	,
	Total	9.00	0	0	674,284	674,284	-

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
CORE								
PERSONAL SERVICES								
BRD OF ARCH, ENG, LND SUR, LND AR	301,871	9.14	402,099	10.00	372,887	9.00	372,887	9.00
TOTAL - PS	301,871	9.14	402,099	10.00	372,887	9.00	372,887	9.00
EXPENSE & EQUIPMENT								
BRD OF ARCH,ENG,LND SUR,LND AR	273,846	0.00	301,397	0.00	301,397	0.00	301,397	0.00
TOTAL - EE	273,846	0.00	301,397	0.00	301,397	0.00	301,397	0.00
TOTAL	575,717	9.14	703,496	10.00	674,284	9.00	674,284	9.00
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
BRD OF ARCH, ENG, LND SUR, LND AR	0	0.00	0	0.00	3,150	0.00	3,150	0.00
TOTAL - PS	0	0.00	0	0.00	3,150	0.00	3,150	0.00
TOTAL	0	0.00	0	0.00	3,150	0.00	3,150	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BRD OF ARCH, ENG, LND SUR, LND AR	0	0.00	0	0.00	0	0.00	5,641	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	5,641	0.00
TOTAL	0	0.00	0	0.00	0	0.00	5,641	0.00
GRAND TOTAL	\$575,717	9.14	\$703,496	10.00	\$677,434	9.00	\$683,075	9.00

DIFP						0	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
CORE								
INVESTIGATOR II	40,416	1.00	40,995	1.00	42,995	1.00	42,995	1.00
PROCESSING TECHNICIAN I	0	0.00	45,700	2.00	16,488	1.00	16,488	1.00
PROCESSING TECHNICIAN II	113,948	3.98	125,518	4.00	123,518	4.00	123,518	4.00
PROCESSING TECHNICIAN III	41,676	1.28	35,364	1.00	35,364	1.00	35,364	1.00
PROCESSING TECHNICIAN SUPV	35,640	1.00	38,606	1.00	38,606	1.00	38,606	1.00
BOARD MEMBER	17,839	0.92	24,071	0.00	24,071	0.00	24,071	0.00
CLERK	12,352	0.48	20,882	0.00	20,882	0.00	20,882	0.00
MISCELLANEOUS PROFESSIONAL	40,000	0.48	40,000	0.00	40,000	0.00	40,000	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	30,963	1.00	30,963	1.00	30,963	1.00
TOTAL - PS	301,871	9.14	402,099	10.00	372,887	9.00	372,887	9.00
TRAVEL, IN-STATE	27,109	0.00	23,069	0.00	23,069	0.00	23,069	0.00
TRAVEL, OUT-OF-STATE	7,328	0.00	7,450	0.00	7,450	0.00	7,450	0.00
FUEL & UTILITIES	0	0.00	100	0.00	100	0.00	100	0.00
SUPPLIES	31,137	0.00	40,400	0.00	40,400	0.00	40,400	0.00
PROFESSIONAL DEVELOPMENT	28,459	0.00	32,707	0.00	32,707	0.00	32,707	0.00
COMMUNICATION SERV & SUPP	4,195	0.00	6,984	0.00	6,984	0.00	6,984	0.00
PROFESSIONAL SERVICES	152,615	0.00	163,886	0.00	163,886	0.00	163,886	0.00
HOUSEKEEPING & JANITORIAL SERV	0	0.00	100	0.00	100	0.00	100	0.00
M&R SERVICES	1,110	0.00	2,608	0.00	2,608	0.00	2,608	0.00
OFFICE EQUIPMENT	799	0.00	2,419	0.00	2,419	0.00	2,419	0.00
OTHER EQUIPMENT	474	0.00	2,100	0.00	2,100	0.00	2,100	0.00
PROPERTY & IMPROVEMENTS	0	0.00	4,000	0.00	4,000	0.00	4,000	0.00
BUILDING LEASE PAYMENTS	6,402	0.00	5,131	0.00	5,131	0.00	5,131	0.00
EQUIPMENT RENTALS & LEASES	6,919	0.00	3,875	0.00	3,875	0.00	3,875	0.00
MISCELLANEOUS EXPENSES	7,299	0.00	6,568	0.00	6,568	0.00	6,568	0.00
TOTAL - EE	273,846	0.00	301,397	0.00	301,397	0.00	301,397	0.00
GRAND TOTAL	\$575,717	9.14	\$703,496	10.00	\$674,284	9.00	\$674,284	9.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$575,717	9.14	\$703,496	10.00	\$674,284	9.00	\$674,284	9.00

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# PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.465 Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land Surveyors and Prof. Landscape Architects 1a. What strategic priority does this program address? • • Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public • Provide help and educate consumers so they are better informed financial problem solver • Develop our team, reward great performance, and retain top talent • Innovate to make it easier to connect and work with us 1b. What does this program do? • • The board's mission is to protect the inhabitants of the State of Missouri in the enjoyment of life, health, peace and safety, and to protect their property from damage or destruction through dangerous, dishonest, incompetent or unlawful architectural, professional engineering, land

- surveying or landscape architectural practice and generally to conserve the public welfare.
   The board licenses architects, architectural corporations, professional engineers, engineering corporations, professional land surveyors, land surveying corporations, professional landscape architects and landscape architectural corporations. The board also enrolls engineer interns and land surveyors-in-training.
- The board protects the public; licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

## 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	
Applications Received	1,369	1,877	1,667	1,700	1,700	1,700	
Licensed Professionals	28,972	29,258	29,466	29,600	29,600	29,600	
Outreach Events	32	31	28	30	30	30	

## 2b. Provide a measure(s) of the program's quality.





Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

# 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (*Note: Amounts do not include fringe benefit costs.*)



PROGRAM DESCRIPTION	l
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.465
Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and	Professional Landscape Architects
Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land	Surveyors and Prof. Landscape Architects
4. What are the sources of the "Other " funds?	
State Board for Architects, Professional Engineers, Land Surveyors and Landscape Archite	ects Fund (0678)
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include t State Statute: Sections 327.011-327.635, RSMo.	the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

	surance, Financial	Institution	s and Profes	sional Registr	ation Budget Unit	42680C				
Professional Reg		<u> </u>								
Core - State Boa	rd of Chiropractic E	xaminers			HB Section	7.470				
1. CORE FINANC	CIAL SUMMARY									
	FY 2	020 Budge	t Request			FY 2020	Governor's R	ecommenda	tion	
		ederal	Other	Total E		GR	Federal	Other	Total	Е
PS	0	0	0	0	PS	0	0	0	0	
ΞE	0	0	131,820	131,820	EE	0	0	131,820	131,820	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	0	
Total	0	0	131,820	131,820	Total	0	0	131,820	131,820	=
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	T
	dgeted in House Bill					budgeted in Hol	•	•	•	4
	to MoDOT, Highway					ctly to MoDOT, F				
eugereu uneerj	to mob o r, riighnay	r aa ol, an			Budgeted anet		iginiay i aco		radom	1
Other Funds:	State Board of Chir	opractic Ex	aminers Fund	d (0630)	Other Funds: S	State Board of C	hiropractic Ex	aminers Fund	d (0630)	
2. CORE DESCR	IPTION									
					kaminers. The board pro					
					ds by implementing legis					
					chiropractic physician is q tions are reviewed by the					
and competently		complaints	and correspo	inding investiga	lions are reviewed by the		e chiropractic	priysiciaris pr	actice legal	iy, ethically
and competenting	y.									
The board cons	ists of six members.	Board mer	nbers are app	ointed by the G	overnor and must be ap	proved by the Mi	issouri Senate	. All member	s hold office	e for four
years.				2						
-										
			d in this core	(unding)						
3. PROGRAM LI	STING (list program	ns include		Funding)						
	• <b>• -</b>			runung)						
	STING (list program			e runuing)						
	• <b>• -</b>			runung)						

## CORE DECISION ITEM

Department of Insurance, Finan Professional Registration			oolollar Rog		udget Unit	12680C		
Core - State Board of Chiroprac	tic Examiners	5		- HE	B Section	7.470		
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Exper	nditures (All Funds)	
Appropriation (All Funds)	131,820	131,820	131,820	131,820	100,000 —			
Less Reverted (All Funds) Less Restricted (All Funds)	0 0	0 0	0 0	0 0	90,000			
Budget Authority (All Funds)	131,820	131,820	131,820	131,820	80,000			
Actual Expenditures (All Funds)	54,999	57,151	53,431	N/A	70,000			
Unexpended (All Funds)	76,821	74,669	78,389	0	60,000	54,9 <u>9</u> 9	57,151	
Jnexpended, by Fund: General Revenue	0	0	0	N/A	50,000			53,431
Federal Other	0 76,821	0 74,669	0 78,389	N/A N/A	40,000			
Oulei	(1)	(2)	(3)	IN/A	30,000	FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(2) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

## DIFP

BD OF CHIROPRACTIC EXAMINERS

## 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	EE	0.00	0		0	131,820	131,820	)
	Total	0.00	0		0	131,820	131,820	)
DEPARTMENT CORE REQUEST								
	EE	0.00	0		0	131,820	131,820	)
	Total	0.00	0		0	131,820	131,820	-
GOVERNOR'S RECOMMENDED	CORE							
	EE	0.00	0		0	131,820	131,820	)
	Total	0.00	0		0	131,820	131,820	

DIFP DECISION ITEM SUMM									
Budget Unit									
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020	
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC	
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	
BD OF CHIROPRACTIC EXAMINERS									
CORE									
EXPENSE & EQUIPMENT									
BOARD OF CHIROPRACTIC EXAMINER	53,431	0.00	131,820	0.00	131,820	0.00	131,820	0.00	
TOTAL - EE	53,431	0.00	131,820	0.00	131,820	0.00	131,820	0.00	
TOTAL	53,431	0.00	131,820	0.00	131,820	0.00	131,820	0.00	
GRAND TOTAL	\$53,431	0.00	\$131,820	0.00	\$131,820	0.00	\$131,820	0.00	

DIFP						C	<b>DECISION ITI</b>	EM DETAIL	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	
BD OF CHIROPRACTIC EXAMINERS									
CORE									
TRAVEL, IN-STATE	5,693	0.00	5,048	0.00	5,048	0.00	5,048	0.00	
TRAVEL, OUT-OF-STATE	6,198	0.00	7,000	0.00	7,000	0.00	7,000	0.00	
FUEL & UTILITIES	0	0.00	60	0.00	60	0.00	60	0.00	
SUPPLIES	4,219	0.00	8,030	0.00	8,030	0.00	8,030	0.00	
PROFESSIONAL DEVELOPMENT	3,619	0.00	6,980	0.00	6,980	0.00	6,980	0.00	
COMMUNICATION SERV & SUPP	1,880	0.00	4,000	0.00	4,000	0.00	4,000	0.00	
PROFESSIONAL SERVICES	30,622	0.00	87,000	0.00	87,000	0.00	87,000	0.00	
M&R SERVICES	653	0.00	4,502	0.00	4,502	0.00	4,502	0.00	
OFFICE EQUIPMENT	89	0.00	4,600	0.00	4,600	0.00	4,600	0.00	
OTHER EQUIPMENT	0	0.00	2,000	0.00	2,000	0.00	2,000	0.00	
BUILDING LEASE PAYMENTS	0	0.00	600	0.00	600	0.00	600	0.00	
MISCELLANEOUS EXPENSES	458	0.00	2,000	0.00	2,000	0.00	2,000	0.00	
TOTAL - EE	53,431	0.00	131,820	0.00	131,820	0.00	131,820	0.00	
GRAND TOTAL	\$53,431	0.00	\$131,820	0.00	\$131,820	0.00	\$131,820	0.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	
OTHER FUNDS	\$53,431	0.00	\$131,820	0.00	\$131,820	0.00	\$131,820	0.00	

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## PROGRAM DESCRIPTION

HB Section(s):

7.455 / 7.470

Department of Insurance, Financial Institutions and Professional Registration

## Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

FY 2019 PLANNED									
	Chiropractic PR Admin TOTAL								
OTHER	131,820	79,367	211,187						

## 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public •
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

## 1b. What does this program do?

- The board protects the public from unlicensed, negligent, and incompetent treatment by a chiropractic physician.
- The board enforces licensure standards by implementing legislation and administrative regulations, along with monitoring changes within the . profession. The board reviews applications to ensure a chiropractic physician is gualified, through education and examination, to provide treatment to Missouri consumers.
- The board reviews complaints and corresponding investigations to ensure chiropractic physician practice legally, ethically, and competently.

## 2a. Provide an activity measure(s) for the program.

2	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	
Applications Received	163	125	135	140	140	140	
Licensed Professionals	2,448	2,378	2,519	2,400*	2,400*	2,400*	
Public Meetings Held	9	9	10	10	10	10	

\*Target is based upon an average of new licenses issued and renewed over the past three years.

## 2b. Provide a measure(s) of the program's quality.



## \*New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications,



# 

PROGRAM DESCRIPTION	N
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.470
Missouri State Board of Chiropractic Examiners	
Program is found in the following core budget(s): Professional Registration Administration	on, State Board of Chiropractic Examiners
4. What are the sources of the "Other " funds?	
State Board of Chiropractic Examiners Fund (0630)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include State Statute: Sections 331.010-331.115, RSMo.	the reactar program number, it applicable.
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

Department of In	nsurance. Financ	ial Institution	s and Profes	ssional Reg	istration	Budget Unit	42695C				
Professional Reg				<u>Joroniai riog</u>							
Core - State Boa		gy and Barbe	r Examiners		-	HB Section	7.475				
1. CORE FINAN	CIAL SUMMARY										
	F	Y 2020 Budge	et Request				FY 2020 G	overnor's R	ecommenda	tion	
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total	Е
PS	0	0	0	0		PS	0	0	0	0	
EE	0	0	273,899	273,899		EE	0	0	273,899	273,899	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	0	0	_	TRF	0	0	0	0	-
Total	0	0	273,899	273,899	=	Total	0	0	273,899	273,899	=
FTE	0.00	0.00	0.00	0.00	)	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	]	Est. Fringe	0	0	0	0	1
	Idgeted in House I	Bill 5 except fo	r certain fring	ies			budgeted in Hous	se Bill 5 exce	pt for certain	fringes	1
•	to MoDOT, Highv		•			•	ctly to MoDOT, Hi		•	•	
Other Funds:	Board of Cosme (0785)	tology and Ba	rber Examine	rs Fund			Board of Cosmeto (0785)	logy and Bai	ber Examine	rs Fund	
2. CORE DESCR											
This core appropriation supports the State Board of Cosmetology and Barber Examiners. The board regulates "Barber", "Class CH - hairdresser", "Class MO - manicurist", "Class CA - hairdressing and manicuring", "Class E - estheticians", "Instructor", "Barber establishment", "Cosmetology establishment", "School of cosmetology", "School of barbering", "Apprentice", "Student", and "Cross-over' licensed and "Hair braider" registered in Missouri. The board protects the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by implementing legislation and administrative rules.											
3. PROGRAM LISTING (list programs included in this core funding)											
State Board of Cosmetology and Barber Examiners											

## Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42695C Professional Registration Core - State Board of Cosmetology and Barber Examiners **HB** Section 7.475 4. FINANCIAL HISTORY FY 2016 FY 2017 FY 2018 FY 2019 **Actual Expenditures (All Funds)** Actual Actual Current Yr. Actual Appropriation (All Funds) 273.899 273,899 273,899 273,899 300,000 Less Reverted (All Funds) 0 0 0 0 Less Restricted (All Funds) 0 0 0 0 268,019 266,190 273,899 273,899 273,899 Budget Authority (All Funds) 273,899 250.000 Actual Expenditures (All Funds) 266,190 268,019 226,304 N/A 226,304 Unexpended (All Funds) 7,709 5,880 47,595 0 Unexpended, by Fund: 200,000 **General Revenue** 0 N/A 0 0 0 0 0 Federal N/A Other 7,709 5,880 47,595 N/A (3)150,000 (1) (2)FY 2016 FY 2017 FY 2018

CORE DECISION ITEM

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amount is due to less than anticipated expenditures.

(2) Unexpended amount is due to less than anticipated expenditures.

(3) Unexpended amount is due to less than anticipated expenditures.
### DIFP

**BD COSMETOLOGY & BARBERS** 

### 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	Ex
TAFP AFTER VETOES								
	EE	0.00	C		0	273,899	273,899	)
	Total	0.00	C		0	273,899	273,899	- ) =
DEPARTMENT CORE REQUEST								
	EE	0.00	C		0	273,899	273,899	)
	Total	0.00	C		0	273,899	273,899	-
GOVERNOR'S RECOMMENDED	CORE							
	EE	0.00	C		0	273,899	273,899	)
	Total	0.00	0		0	273,899	273,899	

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD COSMETOLOGY & BARBERS								
CORE								
EXPENSE & EQUIPMENT								
BRD OF COSMETOLOGY & BARBER EX	226,304	0.00	273,899	0.00	273,899	0.00	273,899	0.00
TOTAL - EE	226,304	0.00	273,899	0.00	273,899	0.00	273,899	0.00
TOTAL	226,304	0.00	273,899	0.00	273,899	0.00	273,899	0.00
Cosmetology E&E Approp Auth - 1375002								
EXPENSE & EQUIPMENT								
BRD OF COSMETOLOGY & BARBER EX	0	0.00	0	0.00	90,035	0.00	90,035	0.00
TOTAL - EE	0	0.00	0	0.00	90,035	0.00	90,035	0.00
TOTAL	0	0.00	0	0.00	90,035	0.00	90,035	0.00
GRAND TOTAL	\$226,304	0.00	\$273,899	0.00	\$363,934	0.00	\$363,934	0.00

DIFP						D	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD COSMETOLOGY & BARBERS								
CORE								
TRAVEL, IN-STATE	12,329	0.00	10,205	0.00	10,205	0.00	10,205	0.00
TRAVEL, OUT-OF-STATE	8,194	0.00	3,335	0.00	3,335	0.00	3,335	0.00
SUPPLIES	94,813	0.00	70,898	0.00	70,898	0.00	70,898	0.00
PROFESSIONAL DEVELOPMENT	2,945	0.00	4,761	0.00	4,761	0.00	4,761	0.00
COMMUNICATION SERV & SUPP	24,533	0.00	27,000	0.00	27,000	0.00	27,000	0.00
PROFESSIONAL SERVICES	29,095	0.00	90,000	0.00	90,000	0.00	90,000	0.00
M&R SERVICES	11,052	0.00	13,000	0.00	13,000	0.00	13,000	0.00
MOTORIZED EQUIPMENT	38,840	0.00	45,000	0.00	45,000	0.00	45,000	0.00
OFFICE EQUIPMENT	57	0.00	200	0.00	200	0.00	200	0.00
BUILDING LEASE PAYMENTS	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	50	0.00	50	0.00	50	0.00
MISCELLANEOUS EXPENSES	4,446	0.00	8,450	0.00	8,450	0.00	8,450	0.00
TOTAL - EE	226,304	0.00	273,899	0.00	273,899	0.00	273,899	0.00
GRAND TOTAL	\$226,304	0.00	\$273,899	0.00	\$273,899	0.00	\$273,899	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$226,304	0.00	\$273,899	0.00	\$273,899	0.00	\$273,899	0.00

### **PROGRAM DESCRIPTION**

Department of Insurance, Financial Institutions and Professional Registration

HB Section(s): 7.455 / 7.475

Board of Cosmetology and Barber Examiners

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

	FY 2019 F	PLANNED	
	Cosmetology Barber	PR Admin	TOTAL
OTHER	273,899	745,506	1,019,405

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

- The board regulates "Barber", "Class CH hairdresser", "Class MO manicurist", "Class CA hairdressing and manicuring", "Class E estheticians", "Instructor", "Barber establishment", "Cosmetology establishment", "School of cosmetology", "School of barbering", "Apprentice", "Student", and "Cross-over' licensed and by "Hair braider" registered in Missouri.
- The board protects the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by implementing legislation and administrative rules.

### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	8,637	7,921	9,840	9,900	9,900	9,900
Licensed Professionals	78,198	81,339	77,145	77,500	77,500	77,500
Outreach Events	7	7	5	6	6	6

### 2b. Provide a measure(s) of the program's quality.



Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.



PROGRAM DESCRIPTION							
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.475						
Board of Cosmetology and Barber Examiners							
Program is found in the following core budget(s): Board of Cosmetology and Barber Ex	aminers, Professional Registration Administration						
I. What are the sources of the "Other " funds?							
Board of Cosmetology and Barber Examiners Fund(0785)							
State Statute: Sections 328.010-328.160, and 329.010-329.275, RSMo.							
N/A 7. Is this a federally mandated program? If yes, please explain.							
No							

							0				
				RANK:	7	OF	8				
Department o	f Insurance, Fina	ncial Institutio	ons and Prof	essional Red	istration			Budget Unit	42695C		
	ofessional Regist					ers					
Expense & Ec	quipment Appropr	riation Author	rity			DI# 1375002	I	HB Section	7.475		
1. AMOUNT (	OF REQUEST										
	FY	2020 Budget	Request				FY 202	0 Governor's	Recommend	ation	
	GR	Federal	Other	Total E		_	GR	Federal	Other	Total	E
PS	0	0	0	0		PS	0	0	0	0	-
EE	0	0	90,035	90,035		EE	0	0	90,035	90,035	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	0	90,035	90,035		Total	0	0	90,035	90,035	:
FTE	0.00	0.00	0.00	0.00		FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0		Est. Fringe	0	0	0	0	ו
Note: Fringes budgeted dired	budgeted in House ctly to MoDOT, Hig Board of Cosmetol	hway Patrol, a	nd Conserva	tion.		Note: Fringes budgeted direct	tly to MoDO7	r, Highway Pati	ol, and Cons	ervation.	785)
		0,		i unu (0700)		Other Funds.	Doard of Cos	metology and L			5705)
2. THIS REQU	IEST CAN BE CAT	EGORIZED A	45:								
X	New Legislation				ew Progra			F	und Switch		
	Federal Mandate			X P	rogram Ex	pansion		C	Cost to Contin	ue	
	GR Pick-Up			S	pace Requ	iest	_	E	quipment Re	placement	
	Pay Plan		_	0	ther:						
	IIS FUNDING NEE				OR ITEMS	CHECKED IN #	<b>#2. INCLUDE</b>	E THE FEDERA	L OR STATE	E STATUTO	DRY OR
CONSTITUTIO	ONAL AUTHORIZA	ATION FOR T		AIVI.							
not enough to to increase ir anticipates co employment	ard of Cosmetolog o sustain increasing respections as requi ontinued growth in of barbers, hairstyl pense and equipme	g board regula ired by the new licensees; ove ists, and cosm	tory responsi v legislation a er the last ten netologists is p	bilities, such a ind provide be years board li projected to gi	as passage etter oversi icensees h row 13 per	e of HB 1500 an ght of board lice ave increased 7 cent from 2016	d HB 1719 (2 insee to ensu 7,145. Accor to 2026, faste	018). The require the safety of ding to the Burger than the aver	ested increa Missouri cor eau of Labor	se will allow sumers. Th Statistics,	the board ne board

### NEW DECISION ITEM

RANK: 7 OF 8

Department of Insurance, Financial Institu						Budget Unit	42695C		
Division of Professional Registration - Bo		tology & Bar		rs DI# 1375002		HB Section	7.475		
Expense & Equipment Appropriation Aut	nority		L	JI# 1375002		TE Section	1.415		
4. DESCRIBE THE DETAILED ASSUMPTI number of FTE were appropriate? From or automation considered? If based on n are one-times and how those amounts we	what source or ew legislation,	standard d does reque	id you derive	the requeste	d levels of f	unding? Wer	e alternative	s such as o	utsourcing
The State Board of Cosmetology & Baber E 1500 and HB 1719 as well as ongoing appro is requesting \$90,035 in additional expense	opriation for inci and equipment	reased inspe appropriatio	ction and over n in FY2020, o	sight activity of which \$48,9	needed for th 954 is one-tim	e continued gr ne expenditure	owth of board s to the board	licensees.	
5. BREAK DOWN THE REQUEST BY BUD						TIFY ONE-TIM		Dont Bog	Dont Dog
	Dept Req GR	Dept Req GR	Dept Req FED	Dept Req FED	Dept Req OTHER	Dept Reg	Dept Req TOTAL	Dept Req TOTAL	Dept Req One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE		OTHER FTE		FTE	DOLLARS E
Budget Object Class/JOD Class	DOLLANG	115	DOLLARS	115	0		0	0.0	DOLLARG
Total PS	0	0.0	0	0.0	0	0.0	0	0.0	0
140/Travel In State					34,133		34,133		
190/Supplies					1,261		1,261		
320/Professional Development					820		820		
340/Communication Service & Supplies					2,013		2,013		
400/Professional Services					2,854		2,854		
400/Instructional Video & Brochure					11,500		11,500		11,500
480/Computer Equipment					3,650		3,650		3,650
560/Motorized Equipment					22,320		22,320		22,320
580/Office Equipment		-			11,484		11,484		11,484
Total EE	0		0		90,035		90,035		48,954
Program Distributions							0		
Total PSD	0	•	0		0		0		0
							0		
Total TRF	0	•	0		0		0		0
Grand Total	0	0.0	0	0.0	90,035	0.0	90,035	0.0	48,954

# NEW DECISION ITEM RANK: 7 OF 8

Department of Insurance, Financial Insti Division of Professional Registration - B				rs		Budget Unit			
Expense & Equipment Appropriation Au				DI# 1375002	-	HB Section	7.475		
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
							0		
Total PS	0	0.0	0	0.0	0	0.0	0 0	0.0 <b>0.0</b>	
140/Travel In State 190/Supplies 320/Professional Development 340/Communication Service & Supplies 400/Professional Services 400/Instructional Video & Brochure					34,133 1,261 820 2,013 2,854		34,133 1,261 820 2,013 2,854		44 500
480/Computer Equipment 560/Motorized Equipment 580/Office Equipment <b>Fotal EE</b>	0		0		11,500 3,650 22,320 <u>11,484</u> <b>90,035</b>		11,500 3,650 22,320 11,484 <b>90,035</b>		11,500 3,650 22,320 <u>11,484</u> <b>48,954</b>
Program Distributions Total PSD	0		0		0	<b>.</b> .	0 0		0
Transfers <b>Total TRF</b>	0		0		0		0		0
Grand Total	0	0.0	0	0.0	90,035	0.0	90,035	0.0	48,954

### NEW DECISION ITEM OF 8

RANK: 7

	Professional Registration - Board			DI# 1375002		UP Section	7 475	
	Equipment Appropriation Authori	ιy		DI# 1375002		HB Section	7.475	
FORI J.)	MANCE MEASURES (If new decise	sion item has an assoc	iated core, s	eparately ider	ntify projecte	ed performanc	e with & witl	hout additional
	Provide an activity measure(s)	for the program.						
		FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target	
	Applications Received	8,637	7,921	9,840	9,900	9,900	9,900	
	Licensed Professionals	78,198	81,339	77,145	77,500	77,500	77,500	
	Outreach Events	7	7	5	6	6	6	
94%		Percent of Licensees S						
92% ·					1%	92%	<b></b>	93%
92% · 90% ·			90%	0	170			
90%								
	FY 2016 Actual* FY 2	017 Actual* FY	2018 Actual	FY 201	9 Target	FY 2020 1	arget	FY 2021 Target
90%	FY 2016 Actual* FY 2 * New measure Licensees were surveyed about their experience Provide a measure(s) of the proc	erience with the board's licens	2018 Actual				arget	FY 2021 Target

on of P	of Insurance, Financial Professional Registration	n - Board of Cosmotol	ogy & Barber Examine		Budget Unit <u>42695C</u>	
se & E	equipment Appropriation	n Authority	]	DI# 1375002	HB Section 7.475	
d.	Provide a measure(s)	of the program's efficie	ency.			
			Percent of Licensees	Who Renew Online		
90% ⊤						
80% -						
70% -						
60% -		78%		79% <u>부</u> 80% 넘		80% = 81% =
50% -			1		1	
	FY 2016 Actual*	FY 2017 Actual	FY 2018 Actual*	FY 2019 Target/Stretch	FY 2020 Target/Stretch*	FY 2021 Target/Stretch

DIFP						C	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD COSMETOLOGY & BARBERS								
Cosmetology E&E Approp Auth - 1375002								
TRAVEL, IN-STATE	(	0.00	0	0.00	34,133	0.00	34,133	0.00
SUPPLIES	(	0.00	0	0.00	1,261	0.00	1,261	0.00
PROFESSIONAL DEVELOPMENT	(	0.00	0	0.00	820	0.00	820	0.00
COMMUNICATION SERV & SUPP	(	0.00	0	0.00	2,013	0.00	2,013	0.00
PROFESSIONAL SERVICES	(	0.00	0	0.00	14,354	0.00	14,354	0.00
COMPUTER EQUIPMENT	(	0.00	0	0.00	3,650	0.00	3,650	0.00
MOTORIZED EQUIPMENT	(	0.00	0	0.00	22,320	0.00	22,320	0.00
OFFICE EQUIPMENT	(	0.00	0	0.00	11,484	0.00	11,484	0.00
TOTAL - EE	(	0.00	0	0.00	90,035	0.00	90,035	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$90,035	0.00	\$90,035	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$90,035	0.00	\$90,035	0.00

Department of In	suranco Einanci	al Institution	s and Profes	ssional Por	vietration	Budget Unit	42710C				
Professional Reg			S and Froles		JISUALION		427100				
Core - Missouri E						HB Section	7.480				
1. CORE FINANC	CIAL SUMMARY										
	FY	2020 Budge	t Request				FY 2020 G	overnor's R	ecommenda	tion	
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total	E
PS	0	0	364,993	364,993		PS	0	0	364,993	364,993	
EE	0	0	237,475	237,475		EE	0	0	237,475	237,475	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	0	602,468	602,468	=	Total =	0	0	602,468	602,468	=
FTE	0.00	0.00	7.50	7.50	)	FTE	0.00	0.00	7.50	7.50	)
Est. Fringe	0	0	205,803	205,803	]	Est. Fringe	0	0	205,803	205,803	]
Note: Fringes bud	dgeted in House B	ill 5 except fo	r certain fring	es		Note: Fringes	budgeted in Hou	se Bill 5 exce	ept for certain	fringes	1
budgeted directly	to MoDOT, Highw	ay Patrol, and	l Conservatio	on.		budgeted direc	tly to MoDOT, Hi	ghway Patro	l, and Conser	vation.	
Other Funds:	Dental Board Fur	nd (0677)				Other Funds: [	Dental Board Fun	d (0677)			
2. CORE DESCR	IPTION										
dentists, dental	specialists, and de	ental hygienist	ts. The Board	d also issue	s permits to	ne board regulates o expanded functio on/anesthesia prov	n dental assistan				
The board consi years.	ists of seven mem	bers. Board n	nembers are	appointed b	by the Gove	ernor and must be	approved by the	Missouri Ser	nate. All mem	bers hold o	ffice for five
Registration Adr	agreed to reallocat ministration Core.	The board fe	els shifting th	nis FTE and	appropriat	nding personal ser ion will allow the b ance to other boar	oard to balance it	s budget and	d workforce n		
3. PROGRAM LI	STING (list progra	ams included	d in this core	e funding)							
Missouri Dental	Board										

Professional Registration								
Core - Missouri Dental Board				I	HB Section	7.480		
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expe	enditures (All Funds)	
Appropriation (All Funds)	624,380 0	632,117 0	632,117	635,456	600,000			
Less Reverted (All Funds) Less Restricted (All Funds)	0	0	0	0				
Budget Authority (All Funds)	624,380	632,117	632,117	635,456	500,000			
Actual Expenditures (All Funds)	395,132	398,722	356,372	N/A			000 700	
Unexpended (All Funds)	229,248	233,395	275,745	0	400,000	395,132	398,722	356,372
Unexpended, by Fund:								
General Revenue	0	0	0	N/A	300,000 —			
Federal	0	0	0	N/A				
Other	229,248	233,395	275,745	N/A				
	(1)	(2)	(3)		200,000 +-	FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(2) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

### DIFP

MISSOURI DENTAL BOARD

### 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	PS	8.50	0	0	397,981	397,981	
	EE	0.00	0	0	237,475	237,475	
	Total	8.50	0	0	635,456	635,456	-
DEPARTMENT CORE ADJUSTME	ENTS						-
Core Reallocation 601 3671	PS	(1.00)	0	0	(32,988)	(32,988)	Reallocated to Professional Registration Administration Core
NET DEPARTMENT (	CHANGES	(1.00)	0	0	(32,988)	(32,988)	)
DEPARTMENT CORE REQUEST							
	PS	7.50	0	0	364,993	364,993	3
	EE	0.00	0	0	237,475	237,475	5
	Total	7.50	0	0	602,468	602,468	-
GOVERNOR'S RECOMMENDED	CORE						-
	PS	7.50	0	0	364,993	364,993	6
	EE	0.00	0	0	237,475	237,475	i
	Total	7.50	0	0	602,468	602,468	-

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MISSOURI DENTAL BOARD								
CORE								
PERSONAL SERVICES								
DENTAL BOARD FUND	279,602	8.16	397,981	8.50	364,993	7.50	364,993	7.50
TOTAL - PS	279,602	8.16	397,981	8.50	364,993	7.50	364,993	7.50
EXPENSE & EQUIPMENT								
DENTAL BOARD FUND	76,770	0.00	237,475	0.00	237,475	0.00	237,475	0.00
TOTAL - EE	76,770	0.00	237,475	0.00	237,475	0.00	237,475	0.00
TOTAL	356,372	8.16	635,456	8.50	602,468	7.50	602,468	7.50
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
DENTAL BOARD FUND	0	0.00	0	0.00	2,989	0.00	2,989	0.00
TOTAL - PS	0	0.00	0	0.00	2,989	0.00	2,989	0.00
TOTAL	0	0.00	0	0.00	2,989	0.00	2,989	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
DENTAL BOARD FUND	0	0.00	0	0.00	0	0.00	5,519	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	5,519	0.00
TOTAL	0	0.00	0	0.00	0	0.00	5,519	0.00
GRAND TOTAL	\$356,372	8.16	\$635,456	8.50	\$605,457	7.50	\$610,976	7.50

DIFP						0	ECISION ITE	EM DETAII
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MISSOURI DENTAL BOARD								
CORE								
ACCOUNTING GENERALIST I	31,982	0.99	32,988	1.00	0	0.00	0	0.00
INVESTIGATOR I	33,858	0.95	38,409	1.00	38,409	1.00	38,409	1.00
INVESTIGATOR II	61,683	1.61	92,644	2.00	92,644	2.00	92,644	2.00
PROCESSING TECHNICIAN I	15,774	0.61	28,522	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	39,846	1.41	45,224	1.50	73,746	2.50	73,746	2.50
PROCESSING TECHNICIAN SUPV	25,380	0.75	39,779	1.00	39,779	1.00	39,779	1.00
BOARD MEMBER	5,442	0.42	36,195	0.00	31,195	0.00	31,195	0.00
CLERK	15,709	0.67	10,877	0.00	15,877	0.00	15,877	0.00
PRINCIPAL ASST BOARD/COMMISSON	49,928	0.75	73,343	1.00	73,343	1.00	73,343	1.00
TOTAL - PS	279,602	8.16	397,981	8.50	364,993	7.50	364,993	7.50
TRAVEL, IN-STATE	7,486	0.00	10,963	0.00	10,963	0.00	10,963	0.00
TRAVEL, OUT-OF-STATE	4,381	0.00	3,500	0.00	3,500	0.00	3,500	0.00
SUPPLIES	12,054	0.00	19,000	0.00	19,000	0.00	19,000	0.00
PROFESSIONAL DEVELOPMENT	4,204	0.00	10,500	0.00	10,500	0.00	10,500	0.00
COMMUNICATION SERV & SUPP	1,618	0.00	6,000	0.00	6,000	0.00	6,000	0.00
PROFESSIONAL SERVICES	42,119	0.00	170,362	0.00	170,362	0.00	170,362	0.00
M&R SERVICES	666	0.00	3,500	0.00	3,500	0.00	3,500	0.00
OFFICE EQUIPMENT	0	0.00	1,300	0.00	1,300	0.00	1,300	0.00
OTHER EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
BUILDING LEASE PAYMENTS	2,438	0.00	4,000	0.00	4,000	0.00	4,000	0.00
EQUIPMENT RENTALS & LEASES	250	0.00	350	0.00	350	0.00	350	0.00
MISCELLANEOUS EXPENSES	1,554	0.00	7,000	0.00	7,000	0.00	7,000	0.00
TOTAL - EE	76,770	0.00	237,475	0.00	237,475	0.00	237,475	0.00
GRAND TOTAL	\$356,372	8.16	\$635,456	8.50	\$602,468	7.50	\$602,468	7.50
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$356,372	8.16	\$635,456	8.50	\$602,468	7.50	\$602,468	7.50

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### PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.480 Missouri Dental Board Program is found in the following core budget(s): Missouri Dental Board 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public . Provide help and educate consumers so they are better informed financial problem solvers Develop our team, reward great performance, and retain top talent Innovate to make it easier to connect and work with us 1b. What does this program do? The board regulates the practice of dentistry in Missouri. ٠ The board issues licenses to dentists, dental specialists, and dental hygienists. • The board also issues permits to expanded function dental assistants allowing them to perform additional duties upon receiving proper training • and issues permits to properly trained dental sedation/anesthesia providers. 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	1,775	1,491	1,664	1,670	1,670	1,670
Licensed Professionals	15,658	16,251	16,459	16,600	16,600	16,600
Outreach Events	5	5	8	8	8	8

### 2b. Provide a measure(s) of the program's quality.

		Percent of License	es Satisfied / Highly Satis	fied With the Current Lice	nsure Process	
90%						
8% —						
7% — 6% —					88%	89%
5% — 4% —			86%	87%		
4% +	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target

#### \*New measure

Note: Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.





	PROGRAM DESC	RIPTION	
C	Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.480	
Ν	lissouri Dental Board		
F	Program is found in the following core budget(s): Missouri Dental Board		
4	. What are the sources of the "Other " funds?		
	Dental Board Fund (0677)		
5	. What is the authorization for this program, i.e., federal or state statute, etc.? ( State Statute: Sections 332.011-332.425, RSMo.	Include the federal program number, if applicable.)	
6	Are there federal matching requirements? If yes, please explain. N/A		
7	Is this a federally mandated program? If yes, please explain. No		

Description					Dec los et llos it	407000				
		al Institution	s and Profes	ssional Registration	Budget Unit	42720C				
Professional Reg Core - State Boa	rd of Embalmers a	and Funeral	Directors		HB Section	7.485				
1. CORE FINAN	CIAL SUMMARY									
	FY	2020 Budge	t Request			FY 2020	Governor's R	ecommenda	tion	
	GR	Federal	Other	Total E		GR	Federal	Other	Total E	Ξ
PS	0	0	0	0	PS -	0	0	0	0	
EE	0	0	164,200	164,200	EE	0	0	164,200	164,200	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF _	0	0	0	0	
Total	0	0	164,200	164,200	Total	0	0	164,200	164,200	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
	dgeted in House Bi	ll 5 except fo	r certain fring			budgeted in Hou	ise Bill 5 exce	pt for certain	fringes	
budgeted directly	to MoDOT, Highwa	ay Patrol, and	d Conservatic	n.	budgeted direc	tly to MoDOT, H	lighway Patro	l, and Conser	vation.	
Other Funds:	Board of Embalm	ers & Funera	I Directors Fu	und (0633)	Other Funds: E	Board of Embalm	ners & Funera	I Directors Fu	ınd (0633)	
2. CORE DESCR	IPTION									
Assembly. The director agent, f five members p	board's rules and rule	egulations re nts, preneed to practice e	quire licensu sellers and p	ers and Funeral Direc re for individuals enga preneed providers, in o nd/or funeral directing	ged in the practice order to ensure the	of embalming, f good of the pub	uneral direction lic. The board	ng, preneed a I shall consist	gent, prenee of six memb	d funeral ers, with
3. PROGRAM LI	STING (list progra	ms include	d in this core	e funding)						
State Board of	Embalmers and Fu	neral Directo	rs							

Department of Insurance, Finan Professional Registration	cial Institutio	ns and Profe	ssional Reg	istration B	udget Unit	42720C		
Core - State Board of Embalmer	s and Funera	I Directors		н	B Section	7.485		
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Exper	nditures (All Funds)	
Appropriation (All Funds) Less Reverted (All Funds)	164,200 0	164,200 0	164,200 0	164,200 0	200,000			
Less Restricted (All Funds) Budget Authority (All Funds)	0 164,200	0 164,200	0 164,200	0	150,000	163,738	120.972	140,159
Actual Expenditures (All Funds) Unexpended (All Funds)	163,738 462	120,873 43,327	140,159 24,041	N/A 0	100,000 —		120,873	
Unexpended, by Fund: General Revenue Federal	0	0	0	N/A N/A	50,000			
Other	462 (1)	43,327 (2)	24,041 (3)	N/A	0 +	FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(2) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

### DIFP

**BD OF EMBALMERS & FUNERAL DIR** 

### 5. CORE RECONCILIATION DETAIL

	Budget Class	FTF	<b>CD</b>	Federal		Other	Total	
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	EE	0.00	C	(	)	164,200	164,200	)
	Total	0.00	0		)	164,200	164,200	)
DEPARTMENT CORE REQUEST								
	EE	0.00	C		)	164,200	164,200	)
	Total	0.00	C		)	164,200	164,200	- ) =
GOVERNOR'S RECOMMENDED	ORE							
	EE	0.00	C	(	)	164,200	164,200	)
	Total	0.00	C		)	164,200	164,200	 

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF EMBALMERS & FUNERAL DIR								
CORE								
EXPENSE & EQUIPMENT								
BOARD OF EMBALM & FUN DIR	140,159	0.00	164,200	0.00	164,200	0.00	164,200	0.00
TOTAL - EE	140,159	0.00	164,200	0.00	164,200	0.00	164,200	0.00
TOTAL	140,159	0.00	164,200	0.00	164,200	0.00	164,200	0.00
GRAND TOTAL	\$140,159	0.00	\$164,200	0.00	\$164,200	0.00	\$164,200	0.00

DIFP						0	ECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF EMBALMERS & FUNERAL DIR								
CORE								
TRAVEL, IN-STATE	22,903	0.00	24,320	0.00	24,320	0.00	24,320	0.00
TRAVEL, OUT-OF-STATE	729	0.00	2,349	0.00	2,349	0.00	2,349	0.00
SUPPLIES	17,660	0.00	28,500	0.00	28,500	0.00	28,500	0.00
PROFESSIONAL DEVELOPMENT	2,733	0.00	14,250	0.00	14,250	0.00	14,250	0.00
COMMUNICATION SERV & SUPP	5,388	0.00	9,500	0.00	9,500	0.00	9,500	0.00
PROFESSIONAL SERVICES	82,551	0.00	73,731	0.00	73,731	0.00	73,731	0.00
M&R SERVICES	2,715	0.00	2,000	0.00	2,000	0.00	2,000	0.00
OFFICE EQUIPMENT	94	0.00	1,000	0.00	1,000	0.00	1,000	0.00
BUILDING LEASE PAYMENTS	2,325	0.00	1,550	0.00	1,550	0.00	1,550	0.00
EQUIPMENT RENTALS & LEASES	284	0.00	500	0.00	500	0.00	500	0.00
MISCELLANEOUS EXPENSES	2,777	0.00	6,500	0.00	6,500	0.00	6,500	0.00
TOTAL - EE	140,159	0.00	164,200	0.00	164,200	0.00	164,200	0.00
GRAND TOTAL	\$140,159	0.00	\$164,200	0.00	\$164,200	0.00	\$164,200	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$140,159	0.00	\$164,200	0.00	\$164,200	0.00	\$164,200	0.00

### **PROGRAM DESCRIPTION**

### Department of Insurance, Financial Institutions and Professional Registration

HB Section(s): 7.455 / 7.485

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

	FY 2019 F	PLANNED	
	Emb & FDs	PR Admin	TOTAL
OTHER	164,200	350,335	514,535

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

• The board's rules and regulations require licensure for individuals engaged in the practice of embalming, funeral directing, preneed agent, preneed funeral director agent, funeral establishments, preneed sellers and preneed providers, in order to ensure the good of the public.

### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	410	367	415	420	420	420
Licensed Professionals	6,174	6,237	6,231	6,235	6,235	6,235
Outreach Events	24	13	18	18	18	18

### 2b. Provide a measure(s) of the program's quality.



Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.



## 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTIO	ON
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.485
State Board of Embalmers and Funeral Directors	
Program is found in the following core budget(s): Professional Registration Administra	ation, State Board of Embalmers and Funeral Directors
4. What are the sources of the "Other " funds?	
Board of Embalmers and Funeral Directors Fund(0633)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Includ State Statute: Sections 333.011-333.340 and 436.400-436.525, RSMo.</li> </ol>	le the federal program number, if applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

Core - State Boar	d of Registratio	n for the Hea	aling Arts			HB Section	7.490				
1. CORE FINANC	IAL SUMMARY										
	F۱	/ 2020 Budg	et Request				FY 2020	Governor's	Recommend	ation	
	GR	Federal	Other	Total	E		GR	Federal	Other	Total	Е
PS	0	0	1,890,820	1,890,820		PS	0	0	1,890,820	1,890,820	
EE	0	0	753,115	753,115		EE	0	0	753,115	753,115	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	0	2,643,935	2,643,935		Total	0	0	2,643,935	2,643,935	=
FTE	0.00	0.00	44.00	44.00	)	FTE	0.00	0.00	44.00	44.00	1
Est. Fringe	0	0	1,131,061	1,131,061	7	Est. Fringe	0	0	1,131,061	1,131,061	T
Note: Fringes bud	lgeted in House E	Bill 5 except f	or certain fring	ges		Note: Fringes k	budgeted in Ho	use Bill 5 exc	ept for certair	n fringes	1
budgeted directly t	to MoDOT, Highw	vay Patrol, ar	d Conservati	on.		budgeted direct	ly to MoDOT, H	lighway Patro	ol, and Conse	ervation.	

### 2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri State Board of Registration for the Healing Arts can operate. The Missouri State Board of Registration for the Healing Arts was created in 1939. The mission of the board is to protect the citizens of the Missouri through the licensing of physicians and other health designated professionals, assessing their competence to practice and their moral character. The board is comprised of eight physicians and one voting public member, serving terms of four years. Board members are appointed by the Governor with the advice and consent of the Senate.

It is the duty of the board to administer and execute the statutes, rules and regulations of the Healing Arts Practice Act. Responsibilities of the Board include: promoting ethical standards, examination, licensure, regulation, investigation of complaints and discipline of individuals practicing in the field. It is also the board's duty to investigate all complaints against its licensees in a fair and equitable manner.

Profession/s regulated (types of licenses): Physicians (MD/Dos) – physician and surgeon, temporary (residency), contiguous, conditional, visiting professor, limited license (retirement); Anesthesiologist Assistant – anesthesiologist assistant; Athletic Trainer - athletic trainer; Speech Language Pathologist and Audiologist – speech language pathologist, audiologist, speech language pathologist assistant, speech language pathology aid; Clinical Perfusionist – clinical perfusionist, provisional; Physician Assistant – physician assistant, controlled substance certify cate; Physical Therapist - physical therapist, physical therapist assistant.

### Core Reallocation:

The board has agreed to reallocate one (1) Processing Technician FTE with corresponding personal service appropriation of \$29,212 to the Division of Professional Registration Administration Core. The board feels shifting this FTE and appropriation will allow the board to balance its budget and workforce needs and provide the division with additional FTE and appropriation to support its role of providing assistance to other boards and commissions within the division.

Department of Insurance, Finan Professional Registration Core - State Board of Registrati			essional Reg		Budget Unit	42730C 7.490		
3. PROGRAM LISTING (list prog			e fundina)			7.430		
State Board of Registration for t			<u>e ranang</u>					
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Exp	enditures (All Funds)	
Appropriation (All Funds) Less Reverted (All Funds)	2,619,032 0	2,656,349 0	2,656,349 0	2,673,147 0	2,700,000 -			
Less Restricted (All Funds) Budget Authority (All Funds)	0 2,619,032	0 2,656,349	0 2,656,349	0 2,673,147	0.000.000			2,195, <u>4</u> 02
Actual Expenditures (All Funds) Unexpended (All Funds)	2,113,233 505,799	2,055,811 600,538	2,195,402 460,947	N/A 0	2,200,000 -	2,113,233	2,055,811	
Unexpended, by Fund: General Revenue	0	0	0	N/A	1,700,000 -			
Federal Other	0 0 505,799	0 0 600,538	0 0 460,947	N/A N/A N/A				
	(1)	(2)	(3)		1,200,000	FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(2) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

### DIFP

BD OF REG FOR THE HEALING ART

### 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	PS	45.00	0	0	1,920,032	1,920,032	2
	EE	0.00	0	0	753,115	753,115	
	Total	45.00	0	0	2,673,147	2,673,147	-
DEPARTMENT CORE ADJUSTME	NTS						-
Core Reallocation 606 3673	PS	(1.00)	0	0	(29,212)	(29,212)	Reallocated to Professional Registration Administration Core
NET DEPARTMENT O	HANGES	(1.00)	0	0	(29,212)	(29,212)	,
DEPARTMENT CORE REQUEST							
	PS	44.00	0	0	1,890,820	1,890,820	
	EE	0.00	0	0	753,115	753,115	i
	Total	44.00	0	0	2,643,935	2,643,935	-
GOVERNOR'S RECOMMENDED	CORE						-
	PS	44.00	0	0	1,890,820	1,890,820	1
	EE	0.00	0	0	753,115	753,115	i
	Total	44.00	0	0	2,643,935	2,643,935	-

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
CORE								
PERSONAL SERVICES								
BOARD OF REG FOR HEALING ARTS	1,690,139	41.11	1,920,032	45.00	1,890,820	44.00	1,890,820	44.00
TOTAL - PS	1,690,139	41.11	1,920,032	45.00	1,890,820	44.00	1,890,820	44.00
EXPENSE & EQUIPMENT								
BOARD OF REG FOR HEALING ARTS	505,263	0.00	753,115	0.00	753,115	0.00	753,115	0.00
TOTAL - EE	505,263	0.00	753,115	0.00	753,115	0.00	753,115	0.00
TOTAL	2,195,402	41.11	2,673,147	45.00	2,643,935	44.00	2,643,935	44.00
Pay Plan FY19-Cost to Continue - 0000013 PERSONAL SERVICES								
BOARD OF REG FOR HEALING ARTS	0	0.00	0	0.00	16,448	0.00	16,448	0.00
TOTAL - PS	0	0.00	0	0.00	16,448	0.00	16,448	0.00
TOTAL	0	0.00	0	0.00	16,448	0.00	16,448	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BOARD OF REG FOR HEALING ARTS	0	0.00	0	0.00	0	0.00	28,609	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	28,609	0.00
TOTAL	0	0.00	0	0.00	0	0.00	28,609	0.00
CBIZ - 0000018								
PERSONAL SERVICES								
BOARD OF REG FOR HEALING ARTS	0	0.00	0	0.00	0	0.00	18,242	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	18,242	0.00
TOTAL	0	0.00	0	0.00	0	0.00	18,242	0.00
GRAND TOTAL	\$2,195,402	41.11	\$2,673,147	45.00	\$2,660,383	44.00	\$2,707,234	44.00

IFP	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	PECISION ITE	FY 2020
udget Unit				BUDGET			GOV REC	
ecision Item	ACTUAL	ACTUAL	BUDGET	FTE	DEPT REQ	DEPT REQ		GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FIE	DOLLAR	FTE	DOLLAR	FTE
D OF REG FOR THE HEALING ART								
ORE								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	29,812	1.00	29,812	1.0
SR OFC SUPPORT ASST (STENO)	30,000	1.00	31,166	1.00	31,166	1.00	31,166	1.0
SR OFFICE SUPPORT ASSISTANT	54,203	1.93	71,975	2.50	70,975	2.50	70,975	2.5
INFORMATION SUPPORT COOR	30,084	1.00	31,207	1.00	31,207	1.00	31,207	1.0
EXECUTIVE I	36,470	1.00	35,438	1.00	35,938	1.00	35,938	1.0
MEDICAL CNSLT	122,376	1.00	129,398	1.00	124,398	1.00	124,398	1.0
MEDICAL DIR	129,624	1.00	130,714	1.00	142,714	1.00	142,714	1.0
INVESTIGATOR II	503,286	13.13	556,908	14.00	546,908	14.00	546,908	14.0
PROF REG ADMSTV COOR	42,429	1.01	42,845	1.00	42,845	1.00	42,845	1.0
INVESTIGATION MGR B1	55,212	1.00	56,239	1.00	56,239	1.00	56,239	1.0
PROCESSING TECHNICIAN I	90,335	3.61	181,313	7.00	105,313	4.00	105,313	4.0
PROCESSING TECHNICIAN II	179,044	6.38	158,833	5.50	213,833	7.50	213,833	7.5
PROCESSING TECHNICIAN III	48,953	1.60	61,900	2.00	62,900	2.00	62,900	2.0
PROCESSING TECHNICIAN SUPV	33,990	1.00	34,728	1.00	35,728	1.00	35,728	1.0
PARALEGAL	38,380	1.21	64,457	2.00	35,245	1.00	35,245	1.0
LEGAL COUNSEL	123,556	2.17	171,594	3.00	117,594	2.00	117,594	2.0
BOARD MEMBER	5,480	0.42	9,208	0.00	5,708	0.00	5,708	0.0
SENIOR COUNSEL	13,386	0.22	0	0.00	62,700	1.00	62,700	1.0
CLERK	75,540	1.43	73,331	0.00	60,819	0.00	60,819	0.0
PRINCIPAL ASST BOARD/COMMISSON	77,791	1.00	78,778	1.00	78,778	1.00	78,778	1.0
TOTAL - PS	1,690,139	41.11	1,920,032	45.00	1,890,820	44.00	1,890,820	44.0
TRAVEL, IN-STATE	24,405	0.00	20,000	0.00	20,000	0.00	20,000	0.0
TRAVEL, OUT-OF-STATE	15,511	0.00	10,000	0.00	10,000	0.00	10,000	0.0
SUPPLIES	96,577	0.00	95,500	0.00	95,500	0.00	95,500	0.0
PROFESSIONAL DEVELOPMENT	19,896	0.00	8,787	0.00	8,787	0.00	8,787	0.0
COMMUNICATION SERV & SUPP	59,946	0.00	39,324	0.00	39,324	0.00	39,324	0.0
PROFESSIONAL SERVICES	237,196	0.00	525,404	0.00	525,404	0.00	525,404	0.0
M&R SERVICES	14,205	0.00	16,000	0.00	16,000	0.00	16,000	0.0
MOTORIZED EQUIPMENT	13,838	0.00	22,000	0.00	22,000	0.00	22,000	0.0
OFFICE EQUIPMENT	2,422	0.00	1,000	0.00	1,000	0.00	1,000	0.0
OTHER EQUIPMENT	208	0.00	0	0.00	0	0.00	0	0.0
BUILDING LEASE PAYMENTS	7,825	0.00	3,500	0.00	3,500	0.00	3,500	0.0

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DIFP						[	DECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
CORE								
EQUIPMENT RENTALS & LEASES	240	0.00	1,600	0.00	1,600	0.00	1,600	0.00
MISCELLANEOUS EXPENSES	12,994	0.00	10,000	0.00	10,000	0.00	10,000	0.00
TOTAL - EE	505,263	0.00	753,115	0.00	753,115	0.00	753,115	0.00
GRAND TOTAL	\$2,195,402	41.11	\$2,673,147	45.00	\$2,643,935	44.00	\$2,643,935	44.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$2,195,402	41.11	\$2,673,147	45.00	\$2,643,935	44.00	\$2,643,935	44.00

		PR	OGRAM DES	CRIPTION			
epartment of Insurance, Financial Ins ate Board of Registration for the Hea ogram is found in the following core	ling Arts			or the Healin		<pre>Section(s): _</pre>	7.490
. What strategic priority does this pr	rogram address	?					
<ul> <li>Strengthen our regulatory relation</li> <li>Develop our team, reward great</li> <li>Innovate to make it easier to co</li> </ul>	t performance, ar	nd retain top t		to protect the	general publ	ic	
b. What does this program do?							
<ul> <li>assessing their competence to p</li> <li>It is the duty of the board to adm Chapters 334 and 345 RSMo. Re investigation of complaints and d licensees in a fair and equitable in Profession/s regulated (types of visiting professor, limited license Athletic Trainer - athletic trainer; pathologist assistant, speech lan provisional; Physician Assistant - assistant.</li> </ul>	inister and execu esponsibilities of liscipline of indivi manner. licenses): Physic (retirement); And Speech Languag guage pathology – physician assis	te the statute the board inc duals practici ians (MD/Dos esthesiologist ge Pathologis and speech	es, rules and r clude: promoti ing in the field s) – physician t Assistant – a t and Audiolo language pat	ng ethical sta I. It is also the and surgeon anesthesiolog gist – speech hologist/audic	ndards, exan board's duty , temporary ( ist assistant; language pa blogist; Clinica	nination, licens to investigate residency), con Assistant Phys thologist, audio al Perfusionist	sure, regulation, all complaints against its ntiguous, conditional, sician - assistant physician; ologist, speech language – clinical perfusionist,
<ul> <li>Provide an activity measure(s) for</li> </ul>							
. Frovide an activity measure(s) for	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	
Applications Received	<b>Actual</b> 4,523	<b>Actual</b> 4,907	<b>Actual</b> 4,892	<b>Target</b> 4,900	<b>Target</b> 5,038	<b>Target</b> 5,100	
Applications Received Licensed Professionals	Actual 4,523 44,464	<b>Actual</b> 4,907 46,022	Actual 4,892 47,460	<b>Target</b> 4,900 47,800	<b>Target</b> 5,038 47,938	<b>Target</b> 5,100 48,000	
Applications Received	<b>Actual</b> 4,523	<b>Actual</b> 4,907	<b>Actual</b> 4,892	<b>Target</b> 4,900	<b>Target</b> 5,038	<b>Target</b> 5,100	

		Percent of Lice	ensees Satisfied / Highly S	Satisfied With the Licensur	e Process	
90% —						
85% -						
80%			84%	85%	86%	87%
00 /0	FY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target
* New	v measure					

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.



## 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)


N
HB Section(s): 7.490
aling Arts
the federal program number, if applicable.) lo.

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Department of I	nsurance, Financi	al Institutio	ns and Profe	ssional Reg	gistration	on Budget Unit <u>42740C</u>					
Professional Re Core - State Bo						HB Section 7.495					
1. CORE FINAN	ICIAL SUMMARY										
	FY	2020 Budg	et Request				FY 2020	Governor's l	Recommend	ation	
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total	Е
PS	0	0	1,278,542	1,278,542		PS	0	0	1,278,542	1,278,542	
EE	0	0	577,518	577,518		EE	0	0	577,518	577,518	
PSD	0	0	2,000,000	2,000,000		PSD	0	0	2,000,000	2,000,000	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	0	3,856,060	3,856,060	=	Total	0	0	3,856,060	3,856,060	=
FTE	0.00	0.00	28.00	28.00	)	FTE	0.00	0.00	28.00	28.00	
Est. Fringe	0	0	742,708	742,708	]	Est. Fringe	0	0	742,708	742,708	]
Note: Fringes b	udgeted in House B	ill 5 except fo	or certain fring	ges		Note: Fringes	budgeted in Ho	use Bill 5 exc	ept for certair	n fringes	
budgeted directly	y to MoDOT, Highwa	ay Patrol <u>,</u> an	d Conservatio	on.		budgeted direc	tly to MoDOT, F	lighway Patro	ol, and Conse	rvation.	
Other Funds:	State Board of Nu	ursing Fund	(0635)			Other Funds: S	State Board of N	ursing Fund	(0635)		

# 2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri State Board of Nursing may continue to operate. In 1909, the Legislature created the Missouri State Board of Nursing to safeguard the public health and safety by regulating nurses and nursing education programs in Missouri. The board's public protection role is critical; nursing touches virtually every citizen of Missouri. Missourians expect nurses to obtain an adequate level of educational preparation, follow established practice standards and provide competent nursing care. They also expect the board to address unsafe practitioners so vulnerable populations are protected. Board operations are designed to meet these public and professional expectations. The board receive no General Revenue funds. The board is funded by license fees paid by those regulated by Board. The current fees are not only lower than any in our surrounding states, but currently the lowest in the country.

The Nurse Practice Act (NPA) is the accumulation of statutes, Chapter 335, RSMo. The NPA exists to govern and regulate the profession of licensed nurses, set standards and approve nursing programs; determine the scope of practice of licensed nurses; define who may use the title of registered nurse (RN) and licensed practical nurse (LPN) and Advanced Practice Registered Nurse (APRN) within the State of Missouri; administer the nurse licensure compact; award grants to nursing education programs; investigate complaints against nurses; take disciplinary actions against violators; monitor compliance of disciplined nurses; and collect and analyze nursing workforce information. Rules are promulgated to provide guidance for the board to carry out the mandate of the NPA.

The nine gubernatorial appointed members of the board are entrusted with the duty of ensuring that the APRNs, RNs and LPNs licensed in Missouri comply with Chapter 335 thus creating an atmosphere of safe and effective nursing care in the interest of public protection. The members of the board, along with its staff and general counsel are entrusted with the legal responsibility to see that the provisions of the law are carried out effectively, in addition to serving as a policy making and planning group. When administering the NPA and establishing policy, the board considers the licensee, the patient, the community, the State of Missouri and programs of professional and practical nursing.

This core appropriation also supports the Nursing Education Incentive Program.

From the section         T.495           3. PROGRAM LISTING (list programs included in this core funding)	epartment of Insurance, Finan rofessional Registration
State Board of Nursing           4. FINANCIAL HISTORY           FY 2016         FY 2017         FY 2018         FY 2019           Actual         Actual         Current Yr.         Actual Expenditures (All Funds)           Less Reverted (All Funds)         1,821,119         1,845,989         3,845,989         3,856,060         3,500,000         3,000,000         2,376,166	
Financial History         Fry 2016       FY 2017       FY 2018       FY 2019         Actual       Actual       Current Yr.         Appropriation (All Funds)       1,821,119       1,845,989       3,845,989       3,856,060         Less Reverted (All Funds)       0       0       0       0       3,500,000         Less Restricted (All Funds)       0       0       0       0       3,000,000         Budget Authority (All Funds)       1,821,119       1,845,989       3,845,989       3,856,060       3,000,000	PROGRAM LISTING (list prog
FY 2016         FY 2017         FY 2018         FY 2019         Actual         Actual         Current Yr.         Actual Expenditures (All Funds)           Appropriation (All Funds)         1,821,119         1,845,989         3,845,989         3,856,060         3,500,000         3,000,000         3,000,0	State Board of Nursing
FY 2016         FY 2017         FY 2018         FY 2019         Actual         Actual         Current Yr.         Actual Expenditures (All Funds)           Appropriation (All Funds)         1,821,119         1,845,989         3,845,989         3,856,060         3,500,000         3,000,000         3,000,0	
Actual         Actual         Actual         Current Yr.         Actual Expenditures (All Funds)           Appropriation (All Funds)         1,821,119         1,845,989         3,845,989         3,856,060         3,500,000           Less Reverted (All Funds)         0         0         0         0         0         3,000,000           Budget Authority (All Funds)         1,821,119         1,845,989         3,845,989         3,856,060         3,000,000	FINANCIAL HISTORY
Less Reverted (All Funds)       0       0       0       0       0         Less Restricted (All Funds)       0       0       0       0       0         Budget Authority (All Funds)       1,821,119       1,845,989       3,845,989       3,856,060       3,000,000	
Less Restricted (All Funds)         0<	
Budget Authority (All Funds) 1,821,119 1,845,989 3,845,989 3,856,060 3,000,000 2,376,168	
2.376.168	· · · · · · · · · · · · · · · · · · ·
Actual Expenditures (All Funds) 1,531,392 1,633,834 2,376,168 N/A 2,500,000	Laget Authonity (All Funds)
	ctual Expenditures (All Funds)
Unexpended (All Funds) 289,727 212,155 1,469,821 0	
2,000,000	
Unexpended, by Fund: 1,633,834	
General Revenue 0 0 0 N/A 1,500,000	
Federal 0 0 0 N/A	
Other 289,727 212,155 1,469,821 N/A (1) (2) (3) 1,000,000	Other
(1) (2) (3) 1,000,000 FY 2016 FY 2017 FY 201	

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) By statute the board has authority to award up to \$2 million to nursing programs, \$693,353 was applied for and awarded in FY2018.

#### DIFP

**BOARD OF NURSING** 

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federa		Other	Total	Ex
TAFP AFTER VETOES								
	PS	28.00	(	)	0	1,278,542	1,278,542	
	EE	0.00	(	)	0	577,518	577,518	1
	PD	0.00	(	)	0	2,000,000	2,000,000	1
	Total	28.00	(		0	3,856,060	3,856,060	-
DEPARTMENT CORE REQUEST								-
	PS	28.00	(	)	0	1,278,542	1,278,542	
	EE	0.00	(	)	0	577,518	577,518	
	PD	0.00	(	)	0	2,000,000	2,000,000	1
	Total	28.00	C	)	0	3,856,060	3,856,060	-
GOVERNOR'S RECOMMENDED	CORE							-
	PS	28.00	(	)	0	1,278,542	1,278,542	
	EE	0.00	(	)	0	577,518	577,518	
	PD	0.00	(	)	0	2,000,000	2,000,000	)
	Total	28.00	(		0	3,856,060	3,856,060	

Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
CORE								
PERSONAL SERVICES BOARD OF NURSING	1,129,681	27.28	1,278,542	28.00	1,278,542	28.00	1,278,542	28.00
TOTAL - PS	1,129,681	27.28	1,278,542	28.00	1,278,542	28.00	1,278,542	28.00
EXPENSE & EQUIPMENT BOARD OF NURSING	553,134	0.00	577,518	0.00	577,518	0.00	577,518	0.00
TOTAL - EE	553,134	0.00	577,518	0.00	577,518	0.00	577,518	0.00
PROGRAM-SPECIFIC BOARD OF NURSING	693,353	0.00	2,000,000	0.00	2,000,000	0.00	2,000,000	0.00
TOTAL - PD	693,353	0.00	2,000,000	0.00	2,000,000	0.00	2,000,000	0.00
TOTAL	2,376,168	27.28	3,856,060	28.00	3,856,060	28.00	3,856,060	28.00
	,,		- , ,		-,		-,,	
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES BOARD OF NURSING	0	0.00	0	0.00	10,071	0.00	10,071	0.00
TOTAL - PS	0	0.00	0	0.00	10,071	0.00	10,071	0.00
TOTAL	0	0.00	0	0.00	10,071	0.00	10,071	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BOARD OF NURSING	0	0.00	0	0.00	0	0.00	19,331	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	19,331	0.00
TOTAL	0	0.00	0	0.00	0	0.00	19,331	0.00
CBIZ - 0000018								
PERSONAL SERVICES								
BOARD OF NURSING	0	0.00	0	0.00	0	0.00	6,277	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	6,277	0.00
TOTAL	0	0.00	0	0.00	0	0.00	6,277	0.00
GRAND TOTAL	\$2,376,168	27.28	\$3,856,060	28.00	\$3,866,131	28.00	\$3,891,739	28.00

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DIFP						D	ECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
CORE								
EXECUTIVE I	33,276	1.00	37,643	1.00	37,643	1.00	37,643	1.00
<b>REGISTERED NURSE - CLIN OPERS</b>	56,892	1.00	57,470	1.00	58,470	1.00	58,470	1.00
INVESTIGATOR I	24,946	0.77	34,491	1.00	34,491	1.00	34,491	1.00
INVESTIGATOR II	156,056	4.00	161,081	4.00	161,081	4.00	161,081	4.00
PROF REG ADMSTV COOR	42,780	1.00	43,424	1.00	44,774	1.00	44,774	1.00
INVESTIGATION MGR B1	55,212	1.00	58,042	1.00	58,042	1.00	58,042	1.00
REGISTERED NURSE MANAGER B1	204,180	3.00	206,349	3.00	206,349	3.00	206,349	3.00
PROCESSING TECHNICIAN I	16,791	0.68	26,350	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	134,853	4.83	145,511	5.00	175,511	6.00	175,511	6.00
PROCESSING TECHNICIAN III	63,404	2.12	60,656	2.00	62,656	2.00	62,656	2.00
PROCESSING TECHNICIAN SUPV	32,148	1.00	32,962	1.00	32,962	1.00	32,962	1.00
PARALEGAL	94,921	2.89	100,393	3.00	104,393	3.00	104,393	3.00
LEGAL COUNSEL	99,472	1.73	189,710	3.00	129,000	2.00	129,000	2.00
BOARD MEMBER	9,130	0.70	19,340	0.00	10,340	0.00	10,340	0.00
SENIOR COUNSEL	15,265	0.25	0	0.00	64,710	1.00	64,710	1.00
CLERK	7,247	0.31	20,840	0.00	10,840	0.00	10,840	0.00
PRINCIPAL ASST BOARD/COMMISSON	83,108	1.00	84,280	1.00	87,280	1.00	87,280	1.00
TOTAL - PS	1,129,681	27.28	1,278,542	28.00	1,278,542	28.00	1,278,542	28.00
TRAVEL, IN-STATE	16,049	0.00	20,000	0.00	20,000	0.00	20,000	0.00
TRAVEL, OUT-OF-STATE	14,899	0.00	10,000	0.00	10,000	0.00	10,000	0.00
SUPPLIES	51,320	0.00	78,250	0.00	78,250	0.00	78,250	0.00
PROFESSIONAL DEVELOPMENT	12,462	0.00	28,500	0.00	28,500	0.00	28,500	0.00
COMMUNICATION SERV & SUPP	21,881	0.00	20,000	0.00	20,000	0.00	20,000	0.00
PROFESSIONAL SERVICES	410,442	0.00	381,768	0.00	381,768	0.00	381,768	0.00
M&R SERVICES	1,840	0.00	5,000	0.00	5,000	0.00	5,000	0.00
OFFICE EQUIPMENT	3,826	0.00	5,000	0.00	5,000	0.00	5,000	0.00
OTHER EQUIPMENT	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
BUILDING LEASE PAYMENTS	6,850	0.00	10,000	0.00	10,000	0.00	10,000	0.00
EQUIPMENT RENTALS & LEASES	4,631	0.00	4,000	0.00	4,000	0.00	4,000	0.00
MISCELLANEOUS EXPENSES	8,934	0.00	10,000	0.00	10,000	0.00	10,000	0.00
TOTAL - EE	553,134	0.00	577,518	0.00	577,518	0.00	577,518	0.00

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DIFP						0	ECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
CORE								
PROGRAM DISTRIBUTIONS	693,353	0.00	2,000,000	0.00	2,000,000	0.00	2,000,000	0.00
TOTAL - PD	693,353	0.00	2,000,000	0.00	2,000,000	0.00	2,000,000	0.00
GRAND TOTAL	\$2,376,168	27.28	\$3,856,060	28.00	\$3,856,060	28.00	\$3,856,060	28.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$2,376,168	27.28	\$3,856,060	28.00	\$3,856,060	28.00	\$3,856,060	28.00

#### **PROGRAM DESCRIPTION**

Department of Insurance, Financial Institutions and Professional Registration Missouri State Board of Nursing

HB Section(s): 7.495

Program is found in the following core budget(s): State Board of Nursing

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

#### 1b. What does this program do?

- Govern and regulate the profession of licensed nurses, set standards and approve nursing programs; determine the scope of practice of licensed nurses; define who may use the title of registered nurse (RN) and licensed practical nurse (LPN) and Advanced Practice Registered Nurse (APRN) within the State of Missouri.
- Administer the nurse licensure compact; award grants to nursing education programs; investigate complaints against nurses; take disciplinary actions against violators; monitor compliance of disciplined nurses; and collect and analyze nursing workforce information.
- Educate licensees so they are better informed practitioners.

### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	9,667	9,899	12,767	12,800	12,800	12,800
Licensed Professionals	138,091	138,890	144,680	144,700	144,700	144,700
Outreach Events	34	38	48	45	45	45

#### 2b. Provide a measure(s) of the program's quality.



#### \*New measure

Licensees were surveyed about their experience with the board's online renewal process.



#### 2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

Note: LPNs renew in even-numbered years and have a lower percent of online renewals than RNs that renew in odd-numbered years.

\* New measure

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DES	CRIPTION
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.495
Missouri State Board of Nursing	
Program is found in the following core budget(s): State Board of Nursing	
4. What are the sources of the "Other " funds?	
State Board of Nursing Fund (0635)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 335.011-335.420, RSMo.	(Include the federal program number, if applicable.)
<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7. Is this a federally mandated program? If yes, please explain. No	

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Department of L	nsurance, Financia	Institution	s and Profes	sional Registrati	on Budget Unit	42750C				
Professional Re		mstitution	s and Frores	sional Negistrati		427300				
	ard of Optometry				HB Section	7.500				
1. CORE FINAN	ICIAL SUMMARY									
	FY	2020 Budge	t Request			FY 2020 Go	overnor's R	ecommenda	tion	
	GR	Federal	Other	Total E		GR	Federal	Other	Total	E
PS	0	0	0	0	PS	0	0	0	0	
EE	0	0	34,726	34,726	EE	0	0	34,726	34,726	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	0	_
Total	0	0	34,726	34,726	Total	0	0	34,726	34,726	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
	udgeted in House Bill	-				budgeted in Hous		-	-	
-	∕ to MoDOT, Highwa	•	-		5	tly to MoDOT, Hig			•	
Other Funds:	Optometry Fund (0	0636)			Other Funds: C	Optometry Fund (0	636)			
2. CORE DESCR	RIPTION									
qualified optom investigates co	netrists in the administing the second se	stration of ph complaints a	narmaceutical and disciplines	l agents; approves s optometrists for	ualified optometrists; ap s professional optometri violations of the optom	etry statutes and/o	tablishes stor or regulatior	andards of pr	ofessional o	conduct;
The board cons years.	sists of six members	. Board men	ibers are app	pointed by the Gov	rernor and must be app	proved by the Miss	souri Senate	e. All member	s hold office	e for five
3. PROGRAM L	ISTING (list progra	ms included	d in this core	e funding)						
State Board of	Optometry									

Professional Registration						7 500		
Core - State Board of Optometry	/				HB Section	7.500		
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Exper	nditures (All Funds)	
Appropriation (All Funds)	34,726	34,726	34,726	34,726	40,000 —			
Less Reverted (All Funds)	0	0	0	0	35,000 -			
_ess Restricted (All Funds)	0	0	0	0	00,000			
Budget Authority (All Funds)	34,726	34,726	34,726	34,726	30,000 —			
Actual Expenditures (All Funds)	8,789	23,286	9,281	N/A	25,000 —		23,286	
Jnexpended (All Funds)	25,937	11,440	25,445	0	20,000 —		$ \longrightarrow $	
Unexpended, by Fund: General Revenue	0	0	0	N/A	15,000	8,789		9,281
Federal	0	0 0	0	N/A	10,000			
Other	25,937	0 11,440	25,445	N/A	5,000			
Oulei	23,937				0			
	(1)	(2)	(3)			FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amount is due to less than anticipated expenditures.

(2) Unexpended amount is due to less than anticipated expenditures.

(3) Unexpended amount is due to less than anticipated expenditures.

### CORE RECONCILIATION DETAIL

#### DIFP

BOARD OF OPTOMETRY

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federa		Other	Total	Ex
TAFP AFTER VETOES								
	EE	0.00	(		0	34,726	34,726	5
	Total	0.00	(		0	34,726	34,726	- } =
DEPARTMENT CORE REQUEST								
	EE	0.00	(	)	0	34,726	34,726	6
	Total	0.00	(		0	34,726	34,726	- }
GOVERNOR'S RECOMMENDED	ORE							
	EE	0.00	(	)	0	34,726	34,726	5
	Total	0.00	(		0	34,726	34,726	5

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF OPTOMETRY								
CORE								
EXPENSE & EQUIPMENT								
OPTOMETRY FUND	9,281	0.00	34,726	0.00	34,726	0.00	34,726	0.00
TOTAL - EE	9,281	0.00	34,726	0.00	34,726	0.00	34,726	0.00
TOTAL	9,281	0.00	34,726	0.00	34,726	0.00	34,726	0.00
GRAND TOTAL	\$9,281	0.00	\$34,726	0.00	\$34,726	0.00	\$34,726	0.00

DIFP						C	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF OPTOMETRY								
CORE								
TRAVEL, IN-STATE	1,585	0.00	2,550	0.00	2,550	0.00	2,550	0.00
TRAVEL, OUT-OF-STATE	1,922	0.00	2,712	0.00	2,712	0.00	2,712	0.00
SUPPLIES	1,707	0.00	4,225	0.00	4,225	0.00	4,225	0.00
PROFESSIONAL DEVELOPMENT	1,406	0.00	2,850	0.00	2,850	0.00	2,850	0.00
COMMUNICATION SERV & SUPP	478	0.00	800	0.00	800	0.00	800	0.00
PROFESSIONAL SERVICES	596	0.00	17,500	0.00	17,500	0.00	17,500	0.00
M&R SERVICES	191	0.00	800	0.00	800	0.00	800	0.00
OFFICE EQUIPMENT	0	0.00	400	0.00	400	0.00	400	0.00
BUILDING LEASE PAYMENTS	749	0.00	900	0.00	900	0.00	900	0.00
MISCELLANEOUS EXPENSES	647	0.00	1,989	0.00	1,989	0.00	1,989	0.00
TOTAL - EE	9,281	0.00	34,726	0.00	34,726	0.00	34,726	0.00
GRAND TOTAL	\$9,281	0.00	\$34,726	0.00	\$34,726	0.00	\$34,726	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$9,281	0.00	\$34,726	0.00	\$34,726	0.00	\$34,726	0.00

#### **PROGRAM DESCRIPTION**

# Department of Insurance, Financial Institutions and Professional Registration

HB Section(s): 7.455 / 7.500

# State Board of Optometry

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

FY 2019 PLANNED										
	Optometry PR Admin TOTAL									
OTHER	34,726	60,980	95,706							

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public •
- Develop our team, reward great performance, and retain top talent .
- Innovate to make it easier to connect and work with us

#### 1b. What does this program do?

The board licenses qualified optometrists; approves post-graduate education required for re-licensure; certifies qualified optometrists in the • administration of pharmaceutical agents; approves professional optometry corporations; establishes standards of professional conduct; investigates consumer and patient complaints and disciplines optometrists for violations of the optometry statutes and/or regulations.

#### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	54	80	59	60	60	60
Licensed Professionals	1,387	1,369	1,423	1,425	1,425	1,425
Outreach Events	3	3	5	5	5	5

#### 2b. Provide a measure(s) of the program's quality.



338



 60,000
 65,\*
 65,\*
 65,\*
 66,000

 40,000
 FY 16 Actual
 FY 17 Actual
 FY 18 Actual
 FY 19 Planned

PROGRAM DESCRIPTIC	ON
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.500
State Board of Optometry	
Program is found in the following core budget(s): Professional Registration Administra	tion, State Board of Optometry
4. What are the sources of the "Other " funds?	
Board of Optometry Fund (0636)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include State Statute: Sections 336.010-336.225, RSMo.	e the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

Department of In	surance, Financia	al Institutio	ns and Profe	ssional Reg	gistration	Budget Unit	42760C				
Professional Reg	gistration										
Core - Missouri E	Board of Pharmad	⇒y				<b>HB Section</b>	7.505				
1. CORE FINANC	CIAL SUMMARY	-									
FY 2020 Budget Request							FY 2020	Governor's	Recommend	ation	
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total	Е
PS	0	0	1,200,473	1,200,473		PS	0	0	1,200,473	1,200,473	
EE	0	0	653,418	653,418		EE	0	0	653,418	653,418	
PSD	0	0	770,000	770,000		PSD	0	0	770,000	770,000	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	0	2,623,891	2,623,891	-	Total	0	0	2,623,891	2,623,891	_
FTE	0.00	0.00	16.00	16.00	)	FTE	0.00	0.00	16.00	16.00	)
Est. Fringe	0	0	567,576	567,576	7	Est. Fringe	0	0	567,576	567,576	Ţ
Note: Fringes bud	dgeted in House B	ill 5 except fo	or certain fring	ges	7	Note: Fringes	budgeted in Ho	ouse Bill 5 exc	ept for certair	n fringes	
budgeted directly	to MoDOT, Highwa	ay Patrol, an	d Conservatio	on.		budgeted directly to MoDOT, Highway Patrol, and Conservation.					
Other Funds:	Board of Pharma	cy Fund (063	37)		-	Other Funds: Board of Pharmacy Fund (0637)					

#### 2. CORE DESCRIPTION

This core supports the Missouri Board of Pharmacy. The Missouri Board of Pharmacy was statutorily created in 1909 by House Bill 87 and has proudly served the citizens of Missouri for over 100 years. It is the mission of the board to serve and protect the public by providing an accessible, responsible and accountable regulatory system that protects the public safety, licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

The board consists of seven members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for five years from the date of their appointment and until their successors have been appointed and qualified.

The board is principally governed by the Missouri Pharmacy Practice Act contained in Missouri law. The Board has superintending control over the practice of pharmacy in Missouri and its primary duties consist of:

- Examining and licensing pharmacist applicants;
- Ensuring compliance with Chapter 338, RSMo, and the rules of the Board;
- Investigating complaints involving unlicensed activity or against any licensee or registrant. Investigations may be based on public complaints, information from other state and/or federal agencies, or violations discovered by the Board;
- Inspection of pharmacies and drug distributors; and
- Licensing/registering pharmacy technicians, intern pharmacists, pharmacies and drug distributors;
- Biennially renewing the licenses of qualified pharmacists, pharmacy interns, pharmacies, and drug distributors;
- Disciplining licensees which may include, public censure, probation, suspension or revocation of a licensee/registrant;
- Maintaining the Technician Employment Disqualification List for pharmacy technicians found to be in violation of Chapter 338, RSMo;
- Approval of preceptors and intern training facilities.

The board currently meets in-person or via conference call approximately eleven times per year. Meeting dates and agenda information are available on the board's website.

Department of Insurance, Finan Professional Registration	cial Institutio	ns and Profe	essional Reg	istration	Budget Unit	42760C		
Core - Missouri Board of Pharm	acv				HB Section	7.505		
3. PROGRAM LISTING (list prog		ed in this cor	e fundina)			1.000		
Missouri Board of Pharmacy	<u> </u>		<u>, , , , , , , , , , , , , , , , , , , </u>					
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expe	nditures (All Funds)	
Appropriation (All Funds)	1,768,362	1,763,217	1,763,217	2,623,891	2,000,000 —			
Less Reverted (All Funds)	0	0	0	0				
Less Restricted (All Funds)	0	0	0	0	1,800,000 —			
Budget Authority (All Funds)	1,768,362	1,763,217	1,763,217	2,623,891				
					1,600,000 —			4 405 040
Actual Expenditures (All Funds)	1,440,959	1,409,393	1,495,613	N/A		1,44 <u>0</u> ,959	1,409,393	1,495,613
Unexpended (All Funds)	327,403	353,824	267,604	0	1,400,000 —		1,400,000	
Unexpended, by Fund:					1,200,000 -			
General Revenue	0	0	0	N/A				
Federal	0	0	0	N/A	1,000,000 -			
Other	327,403	353,824	267,604	N/A				
	(1)	(2)	(3)		800,000		1	1
	(.)	(-)	(0)		, -	FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(2) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

#### DIFP

**BOARD OF PHARMACY** 

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federa	ıl	Other	Total	Ex
TAFP AFTER VETOES								
	PS	16.00	(	)	0	1,200,473	1,200,473	
	EE	0.00	(	)	0	653,418	653,418	
	PD	0.00		)	0	770,000	770,000	
	Total	16.00		)	0	2,623,891	2,623,891	-
DEPARTMENT CORE REQUEST								-
	PS	16.00	(	)	0	1,200,473	1,200,473	
	EE	0.00	(	)	0	653,418	653,418	
	PD	0.00	(	)	0	770,000	770,000	
	Total	16.00		)	0	2,623,891	2,623,891	-
GOVERNOR'S RECOMMENDED	CORE							-
	PS	16.00	(	)	0	1,200,473	1,200,473	
	EE	0.00	(	)	0	653,418	653,418	
	PD	0.00	(	)	0	770,000	770,000	
	Total	16.00		)	0	2,623,891	2,623,891	-

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PHARMACY								
CORE								
PERSONAL SERVICES								
BOARD OF PHARMACY	1,056,671	17.07	1,200,473	16.00	1,200,473	16.00	1,200,473	16.00
TOTAL - PS	1,056,671	17.07	1,200,473	16.00	1,200,473	16.00	1,200,473	16.00
EXPENSE & EQUIPMENT								
BOARD OF PHARMACY	437,727	0.00	653,418	0.00	653,418	0.00	653,418	0.00
TOTAL - EE	437,727	0.00	653,418	0.00	653,418	0.00	653,418	0.00
PROGRAM-SPECIFIC								
BOARD OF PHARMACY	1,215	0.00	770,000	0.00	770,000	0.00	770,000	0.00
TOTAL - PD	1,215	0.00	770,000	0.00	770,000	0.00	770,000	0.00
TOTAL	1,495,613	17.07	2,623,891	16.00	2,623,891	16.00	2,623,891	16.00
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
BOARD OF PHARMACY	0	0.00	0	0.00	2,674	0.00	2,674	0.00
TOTAL - PS	0	0.00	0	0.00	2,674	0.00	2,674	0.00
TOTAL	0	0.00	0	0.00	2,674	0.00	2,674	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BOARD OF PHARMACY	0	0.00	0	0.00	0	0.00	18,047	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	18,047	0.00
TOTAL	0	0.00	0	0.00	0	0.00	18,047	0.00
GRAND TOTAL	\$1,495,613	17.07	\$2,623,891	16.00	\$2,626,565	16.00	\$2,644,612	16.00

DIFP	EV 0040	EV 0040	EV 0040	EV 0040	EV 0000			
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PHARMACY								
CORE								
SR OFFICE SUPPORT ASSISTANT	27,003	0.98	28,350	1.00	28,350	1.00	28,350	1.00
PHARMACEUTICAL CNSLT	773,615	9.08	889,107	9.00	886,607	9.00	886,607	9.00
INVESTIGATOR I	33,667	1.04	34,120	1.00	34,120	1.00	34,120	1.00
PROF REG ADMSTV COOR	42,000	1.00	43,400	1.00	43,400	1.00	43,400	1.00
PROCESSING TECHNICIAN I	2,531	0.10	26,853	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	41,461	1.45	30,289	1.00	58,642	2.00	58,642	2.00
PROCESSING TECHNICIAN III	32,688	1.00	33,343	1.00	34,343	1.00	34,343	1.00
BOARD MEMBER	2,811	0.22	11,911	0.00	11,911	0.00	11,911	0.00
CLERK	29,892	1.20	28,779	0.00	28,779	0.00	28,779	0.00
PRINCIPAL ASST BOARD/COMMISSON	71,003	1.00	74,321	1.00	74,321	1.00	74,321	1.00
TOTAL - PS	1,056,671	17.07	1,200,473	16.00	1,200,473	16.00	1,200,473	16.00
TRAVEL, IN-STATE	30,635	0.00	25,000	0.00	25,000	0.00	25,000	0.00
TRAVEL, OUT-OF-STATE	18,913	0.00	20,000	0.00	20,000	0.00	20,000	0.00
SUPPLIES	64,227	0.00	61,190	0.00	61,190	0.00	61,190	0.00
PROFESSIONAL DEVELOPMENT	13,513	0.00	27,000	0.00	27,000	0.00	27,000	0.00
COMMUNICATION SERV & SUPP	30,495	0.00	25,000	0.00	25,000	0.00	25,000	0.00
PROFESSIONAL SERVICES	237,807	0.00	428,380	0.00	428,380	0.00	428,380	0.00
M&R SERVICES	4,178	0.00	13,000	0.00	13,000	0.00	13,000	0.00
MOTORIZED EQUIPMENT	7,715	0.00	32,000	0.00	32,000	0.00	32,000	0.00
OFFICE EQUIPMENT	1,512	0.00	3,000	0.00	3,000	0.00	3,000	0.00
PROPERTY & IMPROVEMENTS	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
BUILDING LEASE PAYMENTS	5,532	0.00	3,000	0.00	3,000	0.00	3,000	0.00
EQUIPMENT RENTALS & LEASES	2,028	0.00	500	0.00	500	0.00	500	0.00
MISCELLANEOUS EXPENSES	21,172	0.00	10,348	0.00	10,348	0.00	10,348	0.00
TOTAL - EE	437,727	0.00	653,418	0.00	653,418	0.00	653,418	0.00
PROGRAM DISTRIBUTIONS	1,215	0.00	770,000	0.00	770,000	0.00	770,000	0.00
TOTAL - PD	1,215	0.00	770,000	0.00	770,000	0.00	770,000	0.00
GRAND TOTAL	\$1,495,613	17.07	\$2,623,891	16.00	\$2,623,891	16.00	\$2,623,891	16.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$1,495,613	17.07	\$2,623,891	16.00	\$2,623,891	16.00	\$2,623,891	16.00

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#### PROGRAM DESCRIPTION

Department of Insurance, Financial Institutions and Professional Registration

HB Section(s): 7.505

# Missouri Board of Pharmacy

Program is found in the following core budget(s): Missouri Board of Pharmacy

# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

# 1b. What does this program do?

The Board has superintending control over the practice of pharmacy in Missouri and its primary duties consist of:

- Examining and licensing pharmacist applicants.
- Ensuring compliance with Chapter 338, RSMo, and the rules of the board.
- Investigating complaints involving unlicensed activity or against any licensee or registrant. Investigations may be based on public complaints, information from other state and/or federal agencies, or violations discovered by the board.
- Inspection of pharmacies and drug distributors.
- Licensing/registering pharmacy technicians, intern pharmacists, pharmacies and drug distributors.
- Biennially renewing the licenses of qualified pharmacists, pharmacy interns, pharmacies, and drug distributors.
- Disciplining licensees which may include, public censure, probation, suspension or revocation of a licensee/registrant.
- Maintaining the Technician Employment Disqualification List for pharmacy technicians found to be in violation of Chapter 338, RSMo.
- Approval of preceptors and intern training facilities.

# 2a. Provide an activity measure(s) for the program.

	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021 Target
Licensed Professionals	36,236	36,911	37,907	38,000	38,000	38,000
Outreach Events*	51	52	43	45	45	45

\*Outreach Events include board meetings, public meetings, education and trainings conducted by the board.

# 2b. Provide a measure(s) of the program's quality.



\*New measure

Licensee survey relating to the inspection process and how the board collaborates and shares knowledge with licensees.



#### **PROGRAM DESCRIPTION** Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.505 Missouri Board of Pharmacy Program is found in the following core budget(s): Missouri Board of Pharmacy 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.) -2,623,891 -2,623,891 **Program Expenditure History** 3,000,000 1,495,613 1,495,613 1,409,393 1,409,393 1,440,959 2,000,000 1,000,000 FY 2016 Actual FY 2017 Actual FY 2018 Actual FY 2019 Planned □GR ØFEDERAL ■OTHER ■TOTAL 4. What are the sources of the "Other " funds? Board of Pharmacy Fund (0637) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 338.010-338.710 RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Ir	nsurance. Financia	al Institution	s and Profes	sional Registration	Budget Unit	42770C				
Professional Re										
Core - State Boa	rd of Podiatric Me	edicine			HB Section	7.510				
1. CORE FINAN	CIAL SUMMARY									
	FY	2020 Budge	t Request			FY 2020	Governor's R	ecommenda	tion	
	GR	Federal	Other	Total E		GR	Federal	Other	Total	E
PS	0	0	0	0	PS	0	0	0	0	
EE	0	0	13,734	13,734	EE	0	0	13,734	13,734	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	0	
Total	0	0	13,734	13,734	Total	0	0	13,734	13,734	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
Note: Fringes bu	dgeted in House B	ill 5 except fo	r certain fring	es	Note: Fringes	budgeted in Ho	use Bill 5 exce	pt for certain	fringes	
budgeted directly	to MoDOT, Highwa	ay Patrol, and	l Conservatio	n.	budgeted dired	ctly to MoDOT, F	lighway Patro	I, and Conser	vation.	
Other Funds:	State Board of Po	diatric Medic	ine Fund (062	29)	Other Funds: S	State Board of P	odiatric Medic	ine Fund (062	29)	
2. CORE DESCR										
This cores supp regulations requ	oorts the Missouri S uire licensure (podi	atrist, ankle c	ertified podia	edicine. The board wa trist, temporary podiat ve members. Board m	rist) for individuals	engaged in the	practice of po	diatric medici	ne to ensure	the health,
3. PROGRAM LI	STING (list progra	ams include	d in this core	funding)						
State Board of	Podiatric Medicine									

Department of Insurance, Finan	cial Institutio	ns and Profe	ssional Reg	jistration	Budget Unit	42770C
Professional Registration						
Core - State Board of Podiatric	Medicine				HB Section	7.510
4. FINANCIAL HISTORY						
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expenditures (All Funds)
Appropriation (All Funds)	13,734	13,734	13,734	13,734	14,000	13,244
Less Reverted (All Funds)	0	0	0	0	10.000	
Less Restricted (All Funds)	0	0	0	0	12,000	40,479
Budget Authority (All Funds)	13,734	13,734	13,734	13,734	10,000	
Actual Expenditures (All Funds)	13,244	10,479	4,324	N/A	8,000 -	
Unexpended (All Funds)	490	3,255	9,410	0		
					6,000	
Unexpended, by Fund:						4,324
General Revenue	0	0	0	N/A	4,000 -	
Federal	0	0	0	N/A	2,000 -	
Other	490	3,255	9,410	N/A	2,000	
	(1)	(2)	(3)		0 -	· · · · · · · · · · · · · · · · · · ·
	( )		( )			FY 2016 FY 2017 FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

- (1) Unexpended amount due to less than anticipated expenditures.(2) Unexpended amount due to less than anticipated expenditures.
- (3) Unexpended amount due to less than anticipated expenditures.

### DIFP

BOARD OF PODIATRIC MEDICINE

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	Ε
TAFP AFTER VETOES								
	EE	0.00	C	1	0	13,734	13,734	ŀ
	Total	0.00	C	)	0	13,734	13,734	- 
DEPARTMENT CORE REQUEST								
	EE	0.00	C	1	0	13,734	13,734	Ļ
	Total	0.00	C		0	13,734	13,734	-   =
GOVERNOR'S RECOMMENDED	CORE							
	EE	0.00	C	1	0	13,734	13,734	Ļ
	Total	0.00	C		0	13,734	13,734	- -

DIFP DECISION ITEM SU							SUMMARY	
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PODIATRIC MEDICINE								
CORE								
EXPENSE & EQUIPMENT								
BOARD OF PODIATRIC MEDICINE	4,324	0.00	13,734	0.00	13,734	0.00	13,734	0.00
TOTAL - EE	4,324	0.00	13,734	0.00	13,734	0.00	13,734	0.00
TOTAL	4,324	0.00	13,734	0.00	13,734	0.00	13,734	0.00
GRAND TOTAL	\$4,324	0.00	\$13,734	0.00	\$13,734	0.00	\$13,734	0.00

DIFP						C	ECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PODIATRIC MEDICINE								
CORE								
TRAVEL, IN-STATE	38	0.00	315	0.00	315	0.00	315	0.00
SUPPLIES	1,554	0.00	1,900	0.00	1,900	0.00	1,900	0.00
PROFESSIONAL DEVELOPMENT	1,622	0.00	2,850	0.00	2,850	0.00	2,850	0.00
COMMUNICATION SERV & SUPP	295	0.00	720	0.00	720	0.00	720	0.00
PROFESSIONAL SERVICES	426	0.00	5,499	0.00	5,499	0.00	5,499	0.00
M&R SERVICES	372	0.00	300	0.00	300	0.00	300	0.00
OFFICE EQUIPMENT	17	0.00	1,000	0.00	1,000	0.00	1,000	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
MISCELLANEOUS EXPENSES	0	0.00	150	0.00	150	0.00	150	0.00
TOTAL - EE	4,324	0.00	13,734	0.00	13,734	0.00	13,734	0.00
GRAND TOTAL	\$4,324	0.00	\$13,734	0.00	\$13,734	0.00	\$13,734	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$4,324	0.00	\$13,734	0.00	\$13,734	0.00	\$13,734	0.00

#### **PROGRAM DESCRIPTION**

#### Department of Insurance, Financial Institutions and Professional Registration State Board of Podiatric Medicine

HB Section(s): 7.455 / 7.510

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

	FY 2019 F	PLANNED	
	Podiatry	PR Admin	TOTAL
OTHER	13,734	30,000	43,734

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Provide help and educate consumers so they are better informed financial problem solvers
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

• The board's rules and regulations require licensure (podiatrist, ankle certified podiatrist, temporary podiatrist) for individuals engaged in the practice of podiatric medicine to ensure the health, safety and welfare of the public.

#### 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	
	Actual	Actual	Actual	Target	Target	Target	_
Applications Received	37	35	27	28	28	28	
Licensed Professionals	357	374	363	365	365	365	
Outreach Events	4	4	4	4	4	4	

# 2b. Provide a measure(s) of the program's quality.

9% —						
3%						
7% —			87%	88%	88%	88%
5% —	FY 2016 Actual*	FY 2017 Actual*	FY 2018 Actual	FY 2019 Target	FY 2020 Target	FY 2021Target



PROGRAM DESCRIPTION											
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.455 / 7.510										
State Board of Podiatric Medicine											
Program is found in the following core budget(s): Professional Registration Administra	tion, State Board of Podiatric Medicine										
4. What are the sources of the "Other " funds?											
State Board of Podiatric Medicine Fund (0629)											
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (Include State Statute: Sections 330.010-330.210, RSMo.</li> </ol>	e the federal program number, if applicable.)										
6. Are there federal matching requirements? If yes, please explain. N/A											
7. Is this a federally mandated program? If yes, please explain. No											
Department of In	surance, Financ	ial Institutio	ns and Profe	ssional Reg	gistration	Budget Unit	42780C				
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Professional Reg Core - Missouri F		mission				HB Section	7.515				
1. CORE FINANC	CIAL SUMMARY										
	F١	/ 2020 Budg	et Request				FY 2020 G	overnor's F	Recommend	ation	
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total	Е
PS	0	0	963,402	963,402		PS	0	0	963,402	963,402	
EE	0	0	276,669	276,669		EE	0	0	276,669	276,669	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	0	0		TRF	0	0	0	0	
Total	0	0	1,240,071	1,240,071	=	Total	0	0	1,240,071	1,240,071	=
FTE	0.00	0.00	25.00	25.00	)	FTE	0.00	0.00	25.00	25.00	)
Est. Fringe	0	0	608,849	608,849	]	Est. Fringe	0	0	608,849	608,849	]
Note: Fringes bud	-	-				-	budgeted in Hous		-	-	
budgeted directly		ay Patrol, an	u Conservatio	50.		budgeled direc	tly to MoDOT, Hig	gnway Pairc	n, and Conse	rvalion.	7
Other Funds:	Missouri Real Es	state Commis	sion Fund (06	638)		Other Funds: N	vlissouri Real Esta	ate Commis	sion Fund (06	638)	
2. CORE DESCRI	PTION										
This core suppo	rts the Missouri R	eal Estate C	ommission as	it performs	the duties n	ecessary to carry	out the provision	s of Missou	ri's real estat	e license lav	v The

This core supports the Missouri Real Estate Commission as it performs the duties necessary to carry out the provisions of Missouri's real estate license law. The Missouri Real Estate Commission was created by an act of the 61st General Assembly and approved by the governor on July 31, 1941. The Commission consists of seven voting members. Each commissioner is appointed for a five-year term.

The commission is responsible for the examination, licensing, and regulation of persons and firms engaged in the real estate business in Missouri. In addition to issuing temporary work permits, the commission issues thirteen types of real estate licenses (salesperson, broker, inactive salesperson, inactive broker, corporation, association, partnership, broker-salesperson, broker-officer, broker-associate, broker-partner, professional corporation-salesperson, and professional corporation-broker-salesperson).

Other responsibilities include investigating complaints generated by consumers against the acts of a real estate licensee and auditing real estate escrow accounts to verify proper handling of buyers' earnest money. The commission also approves all real estate prelicensing and continuing education courses, and accredits real estate schools approved to instruct courses.

The commission meets regularly to review complaints, investigations and audits and to take up other matters.

cial Institutio	ns and Profe	ssional Reg	istration E	Budget Unit	42780C		
nmission			ŀ	B Section	7.515		
grams include	ed in this cor	e funding)					
ion							
FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Exp	enditures (All Funds)	
1,212,438 0	1,231,154 0	1,231,154 0	1,240,071 0	1,200,000 -			
0 1,212,438	0 1,231,154	0 1,231,154	0 1,240,071	1,000,000 -	909,101	1,009,829	926,379
909,101	1,009,829 221,325	926,379 304,775	N/A 0	800,000 -			
				600,000 -			
0 0	0 0	0 0	N/A N/A	400,000 -			
303,337 (1)	221,325 (2)	304,775 (3)	N/A	200,000 -	FY 2016	FY 2017	FY 2018
	nmission grams include ion FY 2016 Actual 1,212,438 0 0 1,212,438 909,101 303,337	FY 2016         FY 2017           Actual         FY 2017           Actual         Actual           1,212,438         1,231,154           0         0           1,212,438         1,231,154           0         0           1,212,438         1,231,154           909,101         1,009,829           303,337         221,325           0         0           0         0           303,337         221,325	FY 2016         FY 2017         FY 2018           Actual         FY 2017         FY 2018           1,212,438         1,231,154         1,231,154           1,212,438         1,231,154         1,231,154           0         0         0           0         0         0           1,212,438         1,231,154         1,231,154           1,212,438         1,231,154         1,231,154           909,101         1,009,829         926,379           303,337         221,325         304,775           0         0         0           0         0         0	nmission         F           grams included in this core funding)           ion           FY 2016         FY 2017         FY 2018         FY 2019           Actual         Actual         Current Yr.           1,212,438         1,231,154         1,231,154         1,240,071           0         0         0         0           1,212,438         1,231,154         1,240,071           0         0         0         0           1,212,438         1,231,154         1,240,071           0         0         0         0           1,212,438         1,231,154         1,240,071           909,101         1,009,829         926,379         N/A           303,337         221,325         304,775         0	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	FY 2016         FY 2017         FY 2018         FY 2019           Actual         Actual         Current Yr.           1,212,438         1,231,154         1,231,154         1,240,071           0         0         0         0           0,0         0         0           1,212,438         1,231,154         1,231,154         1,240,071           0,0         0         0         0           0,0         0         0         0           1,212,438         1,231,154         1,240,071         1,000,000           909,101         1,009,829         926,379         N/A           303,337         221,325         304,775         0           0         0         0         0           0         0         0         0           0         0         0         0/k/A           303,337         221,325         304,775         N/A           (1)         (2)         (3)         200,000	$\begin{array}{c c c c c c c c c c c c c c c c c c c $

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(2) Unexpended amount is due to staff turnover and less than anticipated expenditures.

(3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

# DIFP

MO REAL ESTATE COMMISSION

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	Ex
TAFP AFTER VETOES								
	PS	25.00	(	) (	)	963,402	963,402	2
	EE	0.00	(	) (	)	276,669	276,669	)
	Total	25.00		) (	)	1,240,071	1,240,071	-
DEPARTMENT CORE REQUEST								
	PS	25.00	(	) (	)	963,402	963,402	
	EE	0.00	(	) (	)	276,669	276,669	
	Total	25.00		) (	)	1,240,071	1,240,071	-
GOVERNOR'S RECOMMENDED	CORE							
	PS	25.00	(	) (	)	963,402	963,402	
	EE	0.00	(	) (	)	276,669	276,669	
	Total	25.00	(	) (	)	1,240,071	1,240,071	_

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
CORE								
PERSONAL SERVICES								
MO REAL ESTATE COMMISSION	834,366	21.83	963,402	25.00	963,402	25.00	963,402	25.00
TOTAL - PS	834,366	21.83	963,402	25.00	963,402	25.00	963,402	25.00
EXPENSE & EQUIPMENT								
MO REAL ESTATE COMMISSION	92,013	0.00	276,669	0.00	276,669	0.00	276,669	0.00
TOTAL - EE	92,013	0.00	276,669	0.00	276,669	0.00	276,669	0.00
TOTAL	926,379	21.83	1,240,071	25.00	1,240,071	25.00	1,240,071	25.00
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
MO REAL ESTATE COMMISSION	0	0.00	0	0.00	8,917	0.00	8,917	0.00
TOTAL - PS	0	0.00	0	0.00	8,917	0.00	8,917	0.00
TOTAL	0	0.00	0	0.00	8,917	0.00	8,917	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
MO REAL ESTATE COMMISSION	0	0.00	0	0.00	0	0.00	14,586	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	14,586	0.00
TOTAL	0	0.00	0	0.00	0	0.00	14,586	0.00
GRAND TOTAL	\$926,379	21.83	\$1,240,071	25.00	\$1,248,988	25.00	\$1,263,574	25.00

DIFP						C	<b>ECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
CORE								
INVESTIGATOR I	35,640	1.00	36,054	1.00	37,054	1.00	37,054	1.00
INVESTIGATOR II	84,000	2.00	127,151	3.00	128,151	3.00	128,151	3.00
PROF REG ADMSTV COOR	42,929	1.00	43,186	1.00	43,186	1.00	43,186	1.00
REAL ESTATE EXAMINER I	96,553	2.88	132,997	4.00	102,997	3.00	102,997	3.00
REAL ESTATE EXAMINER II	121,032	3.00	115,986	3.00	167,986	4.00	167,986	4.00
REAL ESTATE EXAMINER FIELD SPV	88,528	2.00	85,219	2.00	92,219	2.00	92,219	2.00
REAL ESTATE EDUCATION SPEC	35,640	1.00	35,643	1.00	36,643	1.00	36,643	1.00
INVESTIGATION MGR B1	55,212	1.00	56,496	1.00	56,496	1.00	56,496	1.00
PROCESSING TECHNICIAN I	0	0.00	25,371	1.00	10,371	1.00	10,371	1.00
PROCESSING TECHNICIAN II	107,927	3.84	137,166	5.00	118,166	5.00	118,166	5.00
PROCESSING TECHNICIAN III	63,264	2.00	64,663	2.00	64,663	2.00	64,663	2.00
BOARD MEMBER	5,315	0.27	6,347	0.00	6,347	0.00	6,347	0.00
CLERK	20,806	0.84	19,105	0.00	19,105	0.00	19,105	0.00
PRINCIPAL ASST BOARD/COMMISSON	77,520	1.00	78,018	1.00	80,018	1.00	80,018	1.00
TOTAL - PS	834,366	21.83	963,402	25.00	963,402	25.00	963,402	25.00
TRAVEL, IN-STATE	16,066	0.00	22,801	0.00	22,801	0.00	22,801	0.00
TRAVEL, OUT-OF-STATE	0	0.00	6,074	0.00	6,074	0.00	6,074	0.00
SUPPLIES	40,331	0.00	84,000	0.00	84,000	0.00	84,000	0.00
PROFESSIONAL DEVELOPMENT	2,992	0.00	8,750	0.00	8,750	0.00	8,750	0.00
COMMUNICATION SERV & SUPP	17,641	0.00	27,044	0.00	27,044	0.00	27,044	0.00
PROFESSIONAL SERVICES	7,830	0.00	58,500	0.00	58,500	0.00	58,500	0.00
M&R SERVICES	2,749	0.00	15,500	0.00	15,500	0.00	15,500	0.00
MOTORIZED EQUIPMENT	0	0.00	31,000	0.00	31,000	0.00	31,000	0.00
OFFICE EQUIPMENT	0	0.00	7,500	0.00	7,500	0.00	7,500	0.00
OTHER EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
BUILDING LEASE PAYMENTS	400	0.00	2,500	0.00	2,500	0.00	2,500	0.00
EQUIPMENT RENTALS & LEASES	320	0.00	1,000	0.00	1,000	0.00	1,000	0.00

DIFP						[	ECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
CORE								
MISCELLANEOUS EXPENSES	3,684	0.00	10,000	0.00	10,000	0.00	10,000	0.00
TOTAL - EE	92,013	0.00	276,669	0.00	276,669	0.00	276,669	0.00
GRAND TOTAL	\$926,379	21.83	\$1,240,071	25.00	\$1,240,071	25.00	\$1,240,071	25.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$926,379	21.83	\$1,240,071	25.00	\$1,240,071	25.00	\$1,240,071	25.00

### PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.515 Missouri Real Estate Commission Program is found in the following core budget(s): Missouri Real Estate Commission 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public Develop our team, reward great performance, and retain top talent . Innovate to make it easier to connect and work with us 1b. What does this program do? The commission is responsible for the examination, licensing, and regulation of persons and firms engaged in the real estate business in • Missouri. In addition to issuing temporary work permits, the commission issues thirteen types of real estate licenses (salesperson, broker, inactive . salesperson, inactive broker, corporation, association, partnership, broker-salesperson, broker-officer, broker-associate, broker-partner, professional corporation-salesperson, and professional corporation-broker-salesperson). Other responsibilities include investigating complaints generated by consumers against the acts of a real estate licensee and auditing real • estate escrow accounts to verify proper handling of buyers' earnest money. The commission also approves all real estate pre-licensing and continuing education courses, and accredits real estate schools approved to . instruct courses. The commission meets regularly to review complaints, investigations and audits and to take up other matters. • 2a. Provide an activity measure(s) for the program. FY 2019 FY 2020 FY 2021 FY 2016 FY 2017 FY 2018 Actual Actual Actual Target Target Target Applications Received 7 000 0.054 0.005 0.040 0.040 8.810

Applications Received	7,306	8,351	8,805	8,810	8,810	
Licensed Professionals	41,979	41,550	44,845	45,000	45,000	
Outreach Events	6	10	17	24	15	

# 2b. Provide a measure(s) of the program's quality.



45.000

24

Licensees were surveyed about their experience with the commission's licensure procedures, customer service, website and communications.



# 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (*Note: Amounts do not include fringe benefit costs.*)



-		
	PROGRAM DESCRIPTION	
0	Department of Insurance, Financial Institutions and Professional Registration	HB Section(s): 7.515
Ν	lissouri Real Estate Commission	
F	Program is found in the following core budget(s): Missouri Real Estate Commission	
4	I. What are the sources of the "Other " funds? Missouri Real Estate Commission Fund (0638)	
5	5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the State Statute: Sections 339.010-339.205 and 339.710-339.855, RSMo.	ne federal program number, if applicable.)
e	<ol> <li>Are there federal matching requirements? If yes, please explain.</li> <li>N/A</li> </ol>	
7	7. Is this a federally mandated program? If yes, please explain. No	

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### Department of Insurance, Financial Institutions and Professional Registration 42790C Budaet Unit **Professional Registration** Core - Missouri Veterinary Medical Board HB Section 7.520 1. CORE FINANCIAL SUMMARY FY 2020 Budget Request FY 2020 Governor's Recommendation Ε GR Federal Other Total GR Federal Other Total E PS 0 0 0 0 PS 0 0 0 0 EE 0 EE 0 0 107.975 107.975 0 107.975 107,975 PSD 0 0 0 PSD 0 0 0 0 0 TRF 0 0 TRF 0 0 0 0 0 0 107,975 Total 0 0 107,975 Total 0 0 107,975 107,975 FTE 0.00 0.00 0.00 0.00 FTE 0.00 0.00 0.00 0.00 Est. Frinae 0 0 0 0 Est. Fringe 0 0 0 0 Note: Fringes budgeted in House Bill 5 except for certain fringes Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. budgeted directly to MoDOT, Highway Patrol, and Conservation. Other Funds: Veterinary Medical Board Fund (0639) Other Funds: Veterinary Medical Board Fund (0639)

# CORE DECISION ITEM

# 2. CORE DESCRIPTION

This core supports the Missouri Veterinary Medical Board which regulates veterinarians, veterinary technicians and veterinary facilities in Missouri. The board was established in 1905 by the general assembly. The board is composed of the state veterinarian who serves as ex officio and five appointed members. Board members are appointed by the Governor with the advice and consent of the Senate.

Duties of the board, including but not limited to, are to:

- Examine and determine qualifications for the licensing of veterinarians
- Provide for the registration of veterinary technicians
- Issue veterinary facility permits
- Issue, renew, deny, suspend, revoke, place on probation or otherwise discipline licenses, certificates and permits
- Maintain annual renewal records
- Issue temporary licenses under certain conditions
- Adopt rules and regulations to execute and enforce statutory law
- Establish fees for licenses and facility permits at a level to produce revenues for the execution of the practice act
- Investigate complaints based on alleged violations of the practice act
- Address and dispose of complaints through disciplinary hearings, informal conferences or other legal means if necessary
- Establish minimum standards for the practice of veterinary medicine



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

- (1) Unexpended amount is due to less than anticipated expenditures.
- (2) Unexpended amount is due to less than anticipated expenditures.
- (3) Unexpended amount is due to less than anticipated expenditures.

# DIFP

MO VETERINARY MEDICAL BOARD

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	EE	0.00	C	1	0	107,975	107,975	5
	Total	0.00	C	)	0	107,975	107,975	5
DEPARTMENT CORE REQUEST								
	EE	0.00	C	1	0	107,975	107,975	5
	Total	0.00	C		0	107,975	107,975	
GOVERNOR'S RECOMMENDED	CORE							
	EE	0.00	C	1	0	107,975	107,975	<b>j</b>
	Total	0.00	C		0	107,975	107,975	5

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO VETERINARY MEDICAL BOARD								
CORE								
EXPENSE & EQUIPMENT								
VETERINARY MEDICAL BOARD	29,467	0.00	107,975	0.00	107,975	0.00	107,975	0.00
TOTAL - EE	29,467	0.00	107,975	0.00	107,975	0.00	107,975	0.00
TOTAL	29,467	0.00	107,975	0.00	107,975	0.00	107,975	0.00
GRAND TOTAL	\$29,467	0.00	\$107,975	0.00	\$107,975	0.00	\$107,975	0.00

DIFP						D	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO VETERINARY MEDICAL BOARD								
CORE								
TRAVEL, IN-STATE	5,564	0.00	6,400	0.00	6,400	0.00	6,400	0.00
TRAVEL, OUT-OF-STATE	0	0.00	50	0.00	50	0.00	50	0.00
SUPPLIES	14,466	0.00	12,350	0.00	12,350	0.00	12,350	0.00
PROFESSIONAL DEVELOPMENT	500	0.00	2,450	0.00	2,450	0.00	2,450	0.00
COMMUNICATION SERV & SUPP	1,383	0.00	2,000	0.00	2,000	0.00	2,000	0.00
PROFESSIONAL SERVICES	5,437	0.00	77,225	0.00	77,225	0.00	77,225	0.00
M&R SERVICES	682	0.00	1,500	0.00	1,500	0.00	1,500	0.00
OFFICE EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
OTHER EQUIPMENT	0	0.00	100	0.00	100	0.00	100	0.00
BUILDING LEASE PAYMENTS	220	0.00	1,000	0.00	1,000	0.00	1,000	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	700	0.00	700	0.00	700	0.00
MISCELLANEOUS EXPENSES	1,215	0.00	3,200	0.00	3,200	0.00	3,200	0.00
TOTAL - EE	29,467	0.00	107,975	0.00	107,975	0.00	107,975	0.00
GRAND TOTAL	\$29,467	0.00	\$107,975	0.00	\$107,975	0.00	\$107,975	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$29,467	0.00	\$107,975	0.00	\$107,975	0.00	\$107,975	0.00

# PROGRAM DESCRIPTION

# Department of Insurance, Financial Institutions and Professional Registration

# Missouri Veterinary Medical Board

# Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

FY 2019 PLANNED									
Veterinary PR Admin TOTAL									
OTHER	107,975	91,762	199,737						

# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

# 1b. What does this program do?

Duties of the board, including but not limited to, are to:

- Examine and determine qualifications for the licensing of veterinarians.
- Provide for the registration of veterinary technicians.
- Issue veterinary facility permits.
- Issue, renew, deny, suspend, revoke, place on probation or otherwise discipline licenses, certificates and permits.
- Maintain annual renewal records.
- Issue temporary licenses under certain conditions.
- Adopt rules and regulations to execute and enforce statutory law.
- Establish fees for licenses and facility permits at a level to produce revenues for the execution of the practice act.
- Investigate complaints based on alleged violations of the practice act.
- Address and dispose of complaints through disciplinary hearings, informal conferences or other legal means if necessary.
- Establish minimum standards for the practice of veterinary medicine.

# 2a. Provide an activity measure(s) for the program.

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Target	Target	Target
Applications Received	584	565	527	558	558	560
Licensed Professionals	5,521	5,602	5,760	5,800	5,850	5,900
Public Meetings Held	5	5	10	10	10	10

HB Section(s): 7.455 / 7.520

## PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 / 7.520 Missouri Veterinary Medical Board Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board 2b. Provide a measure(s) of the program's quality. Percent of Licensees Satisfied / Highly Satisfied With the Licensure Process 86% 84% 85% 82% 84% 83% 82% 80% FY 2016 Actual\* FY 2017 Actual\* FY 2018 Actual FY 2019 Target FY 2020 Target FY 2021 Target \*New measure Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications, 2c. Provide a measure(s) of the program's impact. Percentage of Licensees Having No Disciplinary Action 100% 90% 100% 100% 100% 99.91% 99.96% 99.90% 80% 70% FY 2016 Actual FY 2017 Actual FY 2018 Actual FY 2019 Target FY 2020 Target FY 2021 Target 2d. Provide a measure(s) of the program's efficiency.

### Percent of Licensees Who Renew Online 68% 66% 64% 67% 66% 66% 65% 王 65% 62% 64% 63% 63% 60% FY 2020 Target/Stretch FY 2016 Actual\* FY 2017 Actual FY 2018 Actual FY 2019 Target/Stretch FY 2021 Target/Stretch

Note: The division is working to update our system to allow licensees to renew online and access application status. Beginning in FY 2017, percent of licensees who renew online do not include eligibles who do not renew.

\*New measure

# PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration HB Section(s): 7.455 / 7.520 Missouri Veterinary Medical Board Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.) **Program Expenditure History** 300,000 122,418 122,418 19,311 19,311 116,048 116,048 200.000 100,000 0 0 0 FY 2016 Actual FY 2017 Actual FY 2018 Actual FY 2019 Planned □GR ØFEDERAL ■OTHER ■TOTAL 4. What are the sources of the "Other " funds? Veterinary Medical Board Fund (0639) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 340.200-340.396. RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A

7. Is this a federally mandated program? If yes, please explain.

No

Department of Ins		al Institutio	ns and Profe	ssional Reg	gistration	Budget Unit	42820C				
Professional Regi Core - Transfers t		nue				HB Section	7.525				
1. CORE FINANC	IAL SUMMARY										
	FY	2020 Budg	et Request				FY 2020 (	Governor's l	Recommend	ation	
	GR	Federal	Other	Total	Е		GR	Federal	Other	Total	E
PS	0	0	0	0		PS	0	0	0	0	
EE	0	0	0	0		EE	0	0	0	0	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	1,461,218	1,461,218		TRF	0	0	1,461,218	1,461,218	_
Total	0	0	1,461,218	1,461,218	=	Total	0	0	1,461,218	1,461,218	=
FTE	0.00	0.00	0.00	0.00	)	FTE	0.00	0.00	0.00	0.00	l
Est. Fringe	0	0	0	0	1	Est. Fringe	0	0	0	0	1
Note: Fringes bud	lgeted in House E	ill 5 except fo	or certain fring	ges	1	Note: Fringes	budgeted in Hou	ıse Bill 5 exc	ept for certair	n fringes	1
budgeted directly to	o MoDOT, Highw	ay Patrol, an	d Conservatio	on.		budgeted dired	tly to MoDOT, H	lighway Patro	ol, and Conse	rvation.	
Other Funds:	Various Professio	onal Registra	tion Funds			Other Funds: \	/arious Professio	onal Registra	ation Funds		
2. CORE DESCRI	PTION										
agencies from ea	ach board's funds nsfers allow for re	, moneys su eimbursemer	fficient to reim nt to General I	nburse those Revenue su	e other state	RSMo., which state agencies for all s encies (i.e. Attorne	services rendere	d and all faci	ilities and sup	plies furnish	ed to that

3. PROGRAM LISTING (list programs included in this core funding)

Professional Registration Funds Transfer to General Revenue

nue			н	B Section	7.525		
FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expend	ditures (All Funds)	
1,461,218	1,461,218	1,461,218	1,461,218	1,000,000			
0	0	0	0	800,000 —			
				600.000 -	634,829		
826,389	998,067	1,094,201	0			463,151	367,017
				400,000 —			307,017
0 0	0 0	0 0	N/A N/A	200,000 —			
826,389 (1)	998,067 (2)	1,094,201 (3)	N/A	0 +	<b>E</b> V 0040	E)( 0047	FY 2018
	Actual 1,461,218 0 1,461,218 634,829 826,389 0 0 826,389	Actual         Actual           1,461,218         1,461,218           0         0           1,461,218         1,461,218           1,461,218         1,461,218           634,829         463,151           826,389         998,067           0         0           0         0           0         0           0         998,067	Actual         Actual         Actual           1,461,218         1,461,218         1,461,218           0         0         0           1,461,218         1,461,218         0           0         0         0           1,461,218         1,461,218         1,461,218           1,461,218         1,461,218         1,461,218           634,829         463,151         367,017           826,389         998,067         1,094,201           0         0         0           826,389         998,067         1,094,201	Actual         Actual         Actual         Current Yr.           1,461,218         1,461,218         1,461,218         1,461,218           0         0         0         0           0         0         0         0           1,461,218         1,461,218         1,461,218           1,461,218         1,461,218         1,461,218           1,461,218         1,461,218         1,461,218           634,829         463,151         367,017         N/A           826,389         998,067         1,094,201         0           0         0         0         N/A           826,389         998,067         1,094,201         N/A           826,389         998,067         1,094,201         N/A	ActualActualActualCurrent Yr. $1,461,218$ $1,461,218$ $1,461,218$ $1,461,218$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $1,461,218$ $1,461,218$ $1,461,218$ $1,461,218$ $1,461,218$ $1,461,218$ $634,829$ $463,151$ $367,017$ $N/A$ $826,389$ $998,067$ $1,094,201$ $0$ $0$ $0$ $0$ $N/A$ $200,000$ $0$ $N/A$ $826,389$ $998,067$ $1,094,201$ $N/A$ $826,389$ $998,067$	FY 2016         FY 2017         FY 2018         FY 2019         Actual         Actual         Current Yr.           1,461,218         1,461,218         1,461,218         1,461,218         1,461,218         1,000,000         Actual         Expendential         Actual         Expendential         Actual         Actual         Expendential         Actual         Actual         Expendential         Actual         <	FY 2016         FY 2017         FY 2018         FY 2019         Actual         Current Yr.           1,461,218         1,461,218         1,461,218         1,461,218         1,461,218         1,000,000           0         0         0         0         0         800,000         634,829           634,829         463,151         367,017         N/A         600,000         634,829           0         0         0         N/A         200,000         463,151           0         0         0         N/A         200,000         634,829           0         0         0         N/A         200,000         463,151           0         0         0         N/A         200,000         463,151           0         0         0         N/A         200,000         463,151           1         (2)         (3)         0         0         0

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amounts reflect variations in actual expenditures for services provided from General Revenue funded agencies.

(2) Unexpended amounts reflect variations in actual expenditures for services provided from General Revenue funded agencies.

(3) Unexpended amounts reflect variations in actual expenditures for services provided from General Revenue funded agencies.

# DIFP

PR FUND TRANSFER TO GR

# 5. CORE RECONCILIATION DETAIL

			Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	ES								
			TRF	0.00	0	0	1,461,218	1,461,218	-
			Total	0.00	0	0	1,461,218	1,461,218	=
DEPARTMENT COF		USTME	NTS						
Core Reallocation	686	T602	TRF	0.00	0	0	(1)	(1)	Adding place holder appropriation for Office of Statewide Electrical Contractors
Core Reallocation	686	T056	TRF	0.00	0	0	1	1	Adding place holder appropriation for Office of Statewide Electrical Contractors
NET DE	PART	IENT C	HANGES	0.00	0	0	0	0	
DEPARTMENT COF	RE REQ	UEST							
			TRF	0.00	0	0	1,461,218	1,461,218	
			Total	0.00	0	0	1,461,218	1,461,218	-
GOVERNOR'S REC	OMME		CORE						-
			TRF	0.00	0	0	1,461,218	1,461,218	
			Total	0.00	0	0	1,461,218	1,461,218	-

udget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
R FUND TRANSFER TO GR								
ORE								
FUND TRANSFERS								
HEARING INSTRUMENT SPECIALIST	7,323	0.00	17,500	0.00	17,500	0.00	17,500	0.00
STATE COMMITTEE OF INTERPRETER	0	0.00	7,800	0.00	7.800	0.00	7,800	0.00
BRD OF GEOLOGIST REGISTRATION	0	0.00	7,200	0.00	7,200	0.00	7,200	0.00
MO RE APPRS AND APPRMGMT COMPS	10,789	0.00	155,000	0.00	155,000	0.00	155,000	0.00
ENDOWED CARE CEMETERY AUDIT	0	0.00	10,500	0.00	10,500	0.00	10,500	0.00
LICENSED SOCIAL WORKERS	22,104	0.00	22,500	0.00	22,500	0.00	22,500	0.00
STATE COMMITTEE OF PSYCHOLOGST	16,286	0.00	33,500	0.00	33,500	0.00	33,500	0.00
BOARD OF ACCOUNTANCY	15,951	0.00	19,000	0.00	19,000	0.00	19,000	0.00
BOARD OF PODIATRIC MEDICINE	1,747	0.00	16,000	0.00	15,999	0.00	15,999	0.0
BOARD OF CHIROPRACTIC EXAMINER	25	0.00	8,000	0.00	8,000	0.00	8,000	0.0
BOARD OF EMBALM & FUN DIR	783	0.00	85,000	0.00	85,000	0.00	85,000	0.0
BOARD OF REG FOR HEALING ARTS	5,224	0.00	100,000	0.00	100,000	0.00	100,000	0.0
BOARD OF NURSING	45,331	0.00	135,000	0.00	135,000	0.00	135,000	0.0
OPTOMETRY FUND	0	0.00	13,408	0.00	13,408	0.00	13,408	0.00
BOARD OF PHARMACY	34,141	0.00	119,000	0.00	119,000	0.00	119,000	0.0
MO REAL ESTATE COMMISSION	126,156	0.00	250,000	0.00	250,000	0.00	250,000	0.0
VETERINARY MEDICAL BOARD	7,706	0.00	55,000	0.00	55,000	0.00	55,000	0.0
COMMITTEE OF PROF COUNSELORS	0	0.00	40,000	0.00	40,000	0.00	40,000	0.0
DENTAL BOARD FUND	5,526	0.00	31,200	0.00	31,200	0.00	31,200	0.0
BRD OF ARCH,ENG,LND SUR,LND AR	7,886	0.00	122,100	0.00	122,100	0.00	122,100	0.0
ATHLETIC FUND	1,927	0.00	14,400	0.00	14,400	0.00	14,400	0.0
ELECTRICAL INDUSTRY LICENSING	0	0.00	0	0.00	1	0.00	1	0.0
ATHLETIC AGENT	0	0.00	1,000	0.00	1,000	0.00	1,000	0.0
BRD OF COSMETOLOGY & BARBER EX	1,792	0.00	91,250	0.00	91,250	0.00	91,250	0.0
BOARD OF PI&PI FIRE EXAMINERS	15,262	0.00	16,500	0.00	16,500	0.00	16,500	0.0
MARITAL & FAMILY THERAPISTS	0	0.00	6,000	0.00	6,000	0.00	6,000	0.0
RESPIRATORY CARE PRACTITIONERS	11,055	0.00	28,000	0.00	28,000	0.00	28,000	0.0
MO BRD OCCUPATIONAL THERAPY	361	0.00	8,960	0.00	8,960	0.00	8,960	0.0
DIETITIAN	0	0.00	1,200	0.00	1,200	0.00	1,200	0.0
INTERIOR DESIGNER COUNCIL	0	0.00	1,200	0.00	1,200	0.00	1,200	0.0
ACUPUNCTURIST	0	0.00	1,000	0.00	1,000	0.00	1,000	0.0
ΤΑΤΤΟΟ	29.631	0.00	31,000	0.00	31,000	0.00	31,000	0.00

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DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR FUND TRANSFER TO GR								
CORE								
FUND TRANSFERS								
MASSAGE THERAPY	11	0.00	13,000	0.00	13,000	0.00	13,000	0.00
TOTAL - TRF	367,017	0.00	1,461,218	0.00	1,461,218	0.00	1,461,218	0.00
TOTAL	367,017	0.00	1,461,218	0.00	1,461,218	0.00	1,461,218	0.00
GRAND TOTAL	\$367,017	0.00	\$1,461,218	0.00	\$1,461,218	0.00	\$1,461,218	0.00

DIFP						0	DECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR FUND TRANSFER TO GR								
CORE								
TRANSFERS OUT	367,017	0.00	1,461,218	0.00	1,461,218	0.00	1,461,218	0.00
TOTAL - TRF	367,017	0.00	1,461,218	0.00	1,461,218	0.00	1,461,218	0.00
GRAND TOTAL	\$367,017	0.00	\$1,461,218	0.00	\$1,461,218	0.00	\$1,461,218	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$367,017	0.00	\$1,461,218	0.00	\$1,461,218	0.00	\$1,461,218	0.00

PROGRAM DESC	RIPTION
Department of Insurance, Financial Institutions and Professional Registration Professional Registration Funds Transfer to General Revenue	HB Section(s): 7.525
Program is found in the following core budget(s): Division of Professional Regis	tration Funds Transfer to General Revenue
<ul> <li>a. What strategic priority does this program address?</li> <li>See Professional Registration Administration program descriptions.</li> </ul>	
b. What does this program do?	
<ul> <li>This core transfer is necessary to carry out the provision of Section 324.001.5 appropriate to other state agencies from each board's funds, moneys sufficient rendered and all facilities and supplies furnished to that board. These transfer agencies (i.e. Attorney General, State Auditor's Office, Administrative Hearing</li> <li>Provide an activity measure(s) for the program.</li> <li>For performance measures, see Professional Registration</li> </ul>	nt to reimburse those other state agencies for all services rs allow for reimbursement to General Revenue supported
program descriptions.	program descriptions.
c. Provide a measure(s) of the program's impact.       20         For performance measures, see Professional Registration program descriptions.       20	d. Provide a measure(s) of the program's efficiency. For performance measures, see Professional Registration program descriptions.
. Provide actual expenditures for the prior three fiscal years and planned expen ringe benefit costs.)	ditures for the current fiscal year. (Note: Amounts do not include
Program Expenditure	: History
1,000,000 750,000 500,000	261,017 488,312 488,312

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Section 324.001.5, RSMo.

FY 2017 Actual

- 6. Are there federal matching requirements? If yes, please explain. N/A
- 7. Is this a federally mandated program? If yes, please explain.

FY 2016 Actual

Note: FY 19 Planned is based on the prior three year average.

4. What are the sources of the "Other " funds? Various Professional Registration Funds

No

500,000 250,000

□GR ☑FEDERAL ■OTHER ■TOTAL

FY 2019 Planned

FY 2018 Actual

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Department of In	surance, Finan	cial Institutio	ns and Profe	ssional Reg	istration	Budget Unit	42830C				
Professional Reg											
Core - Transfers	to Professional	Registration	Fees Fund			HB Section	7.530				
1. CORE FINANC	CIAL SUMMARY	/									
	F	Y 2020 Budg	et Request				FY 2020	Governor's	Recommend	ation	
	GR	Federal	Other	Total	E		GR	Federal	Other	Total	E
PS	0	0	0	0		PS	0	0	0	0	
EE	0	0	0	0		EE	0	0	0	0	
PSD	0	0	0	0		PSD	0	0	0	0	
TRF	0	0	9,665,697	9,665,697		TRF	0	0	9,665,697	9,665,697	
Total	0	0	9,665,697	9,665,697		Total	0	0	9,665,697	9,665,697	:
FTE	0.00	0.00	0.00	0.00		FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	]	Est. Fringe	0	0	0	0	ſ
Note: Fringes bud	dgeted in House	Bill 5 except f	or certain frin	ges		Note: Fringes	budgeted in Ho	ouse Bill 5 exc	ept for certair	n fringes	1
budgeted directly	to MoDOT, High	way Patrol, ar	nd Conservati	on.			ctly to MoDOT, I				
Other Funds: 2. CORE DESCRI	Various Profess	sional Registra	ation Funds			Other Funds:	Various Profess	ional Registra	tion Funds		
This core transfe General Assem supplies furnishe	er allows the Div bly shall approp ed to that board.	riate to the div	rision from ea	ch board's fu							ities and
3. PROGRAM LI	STING (list prog	grams include	ed in this cor	e funding)							
Professional Re	gistration Funds	Transfer to P	rofessional R	egistration Fe	ees Fund						

istration	Fees Fund			HB Section	7.530		
Y 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expe	enditures (All Funds)	
329,032 0	8,829,032	8,829,032	9,665,697	9,000,000			
0 0 329,032	0 8,829,032	0 8,829,032	0 9,665,697	8,000,000		7 436 752	
081,748	7,436,752	7,021,811	<u>N/A</u>	7,000,000	7,081,748	1,100102	7.021,811
/4/,204	1,392,280	1,007,221	0	6,000,000			
0 0	0 0	0 0	N/A N/A	5,000,000			
747,284 (1)	1,392,280 (2)	1,807,221 (3)	N/A	4,000,000 +	51/ 00/0		FY 2018
	2 2016 ctual 29,032 0 0 29,032 0 229,032 0 0 247,284	Actual         Actual           229,032         8,829,032           0         0           229,032         8,829,032           329,032         8,829,032           329,032         8,829,032           329,032         8,829,032           329,032         1,392,280           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0	Y 2016 ctual         FY 2017 Actual         FY 2018 Actual $329,032$ $8,829,032$ $8,829,032$ $0$ $1,392,280$ $1,807,221$ $0$	Y 2016 ctualFY 2017 ActualFY 2018 ActualFY 2019 Current Yr. $329,032$ $8,829,032$ $8,829,032$ $9,665,697$ 0 $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $29,032$ $8,829,032$ $8,829,032$ $9,665,697$ $0$ $0$ $0$ $0$ $29,032$ $8,829,032$ $8,829,032$ $9,665,697$ $881,748$ $7,436,752$ $7,021,811$ N/A $47,284$ $1,392,280$ $1,807,221$ $0$ $0$ $0$ $0$ N/A $0$ $0$ $0$ N/A $747,284$ $1,392,280$ $1,807,221$ N/A	Y 2016       FY 2017       FY 2018       FY 2019         ctual       Actual       Current Yr. $329,032$ $8,829,032$ $8,829,032$ $9,665,697$ $081,748$ $7,436,752$ $7,021,811$ $N/A$ $47,284$ $1,392,280$ $1,807,221$ $0$ $0$ $0$ $0$ $N/A$ $5,000,000$ $747,284$ $1,392,280$ $1,807,221$ $N/A$ $5,000,000$	Y 2016       FY 2017       FY 2018       FY 2019         ctual       Actual       Current Yr.       Actual Superior $329,032$ $8,829,032$ $8,829,032$ $9,665,697$ $9,000,000$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $8,000,000$ $329,032$ $8,829,032$ $8,829,032$ $9,665,697$ $9,000,000$ $7,081,748$ $081,748$ $7,436,752$ $7,021,811$ $N/A$ $7,000,000$ $7,081,748$ $0$ $0$ $0$ $N/A$ $6,000,000$ $6,000,000$ $0$ $0$ $0$ $N/A$ $5,000,000$ $7,081,748$ $0$ $0$ $0$ $N/A$ $5,000,000$ $7,081,748$	Y 2016       FY 2017       FY 2018       FY 2019         Actual       Actual       Current Yr. $329,032$ $8,829,032$ $8,829,032$ $9,665,697$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$ $8,829,032$ $8,829,032$ $9,665,697$ $9,000,000$ $8,000,000$ $8,000,000$ $8,000,000$ $8,1,748$ $7,436,752$ $7,021,811$ $N/A$ $47,284$ $1,392,280$ $1,807,221$ $0$ $0$ $0$ $0$ $N/A$ $5,000,000$ $4,000,000$ $4,000,000$ $4,000,000$ $4,000,000$

Reverted includes the statutory three-percent reserve amount (when applicable). Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) Unexpended amounts reflect variations in actual expenditures for services provided from Professional Registration Administration.

(2) Unexpended amounts reflect variations in actual expenditures for services provided from Professional Registration Administration.

(3) Unexpended amounts reflect variations in actual expenditures for services provided from Professional Registration Administration.

# DIFP

PR ADMINSTRATION TRANSFER

# 5. CORE RECONCILIATION DETAIL

			Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	ES								
			TRF	0.00	0	0	9,665,697	9,665,697	- -
			Total	0.00	0	0	9,665,697	9,665,697	-
DEPARTMENT COF		USTME	NTS						
Core Reallocation	687	T392	TRF	0.00	0	0	(1)	(1)	Adding place holder appropriation for Office of Statewide Electrical Contractors
Core Reallocation	687	T094	TRF	0.00	0	0	1	1	Adding place holder appropriation for Office of Statewide Electrical Contractors
NET DE		IENT C	HANGES	0.00	0	0	0	0	
DEPARTMENT COF	RE REQ	UEST							
			TRF	0.00	0	0	9,665,697	9,665,697	
			Total	0.00	0	0	9,665,697	9,665,697	-
GOVERNOR'S REC			ORE						-
			TRF	0.00	0	0	9,665,697	9,665,697	,
			Total	0.00	0	0	9,665,697	9,665,697	

ıdget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ADMINSTRATION TRANSFER								
ORE								
FUND TRANSFERS								
HEARING INSTRUMENT SPECIALIST	63,089	0.00	88,470	0.00	88,470	0.00	88,470	0.0
STATE COMMITTEE OF INTERPRETER	50,910	0.00	66,549	0.00	66,549	0.00	66,549	0.0
BRD OF GEOLOGIST REGISTRATION	58,109	0.00	71,215	0.00	71,215	0.00	71,215	0.0
MO RE APPRS AND APPRMGMT COMPS	164,070	0.00	1,169,574	0.00	1,169,574	0.00	1,169,574	0.0
ENDOWED CARE CEMETERY AUDIT	148,219	0.00	122,879	0.00	122,879	0.00	122,879	0.0
LICENSED SOCIAL WORKERS	277,536	0.00	237,471	0.00	237,471	0.00	237,471	0.0
STATE COMMITTEE OF PSYCHOLOGST	328,583	0.00	348,058	0.00	348,058	0.00	348,058	0.0
BOARD OF ACCOUNTANCY	153,918	0.00	176,701	0.00	176,701	0.00	176,701	0.0
BOARD OF PODIATRIC MEDICINE	34,482	0.00	42,473	0.00	42,472	0.00	42,472	0.0
BOARD OF CHIROPRACTIC EXAMINER	127,075	0.00	143,327	0.00	143,327	0.00	143,327	0.0
BOARD OF EMBALM & FUN DIR	553,988	0.00	836,714	0.00	836,714	0.00	836,714	0.0
BOARD OF REG FOR HEALING ARTS	319,631	0.00	433,431	0.00	433,431	0.00	433,431	0.0
BOARD OF NURSING	785,420	0.00	1,104,260	0.00	1,104,260	0.00	1,104,260	0.0
OPTOMETRY FUND	104,696	0.00	102,381	0.00	102,381	0.00	102,381	0.0
BOARD OF PHARMACY	275,287	0.00	318,869	0.00	318,869	0.00	318,869	0.0
MO REAL ESTATE COMMISSION	274,172	0.00	540,206	0.00	540,206	0.00	540,206	0.0
VETERINARY MEDICAL BOARD	184,834	0.00	188,724	0.00	188,724	0.00	188,724	0.0
COMMITTEE OF PROF COUNSELORS	244,677	0.00	283,797	0.00	283,797	0.00	283,797	0.0
DENTAL BOARD FUND	35,534	0.00	100,584	0.00	100,584	0.00	100,584	0.0
BRD OF ARCH,ENG,LND SUR,LND AR	180,650	0.00	278,472	0.00	278,472	0.00	278,472	0.0
ATHLETIC FUND	274,340	0.00	241,144	0.00	241,144	0.00	241,144	0.0
ELECTRICAL INDUSTRY LICENSING	0	0.00	0	0.00	1	0.00	1	0.0
ATHLETIC AGENT	2,733	0.00	3,737	0.00	3,737	0.00	3,737	0.0
BRD OF COSMETOLOGY & BARBER EX	1,558,481	0.00	1,664,242	0.00	1,664,242	0.00	1,664,242	0.0
BOARD OF PI&PI FIRE EXAMINERS	101,292	0.00	273,386	0.00	273,386	0.00	273,386	0.0
MARITAL & FAMILY THERAPISTS	21,310	0.00	19,024	0.00	19,024	0.00	19,024	0.0
RESPIRATORY CARE PRACTITIONERS	93,491	0.00	137,692	0.00	137,692	0.00	137,692	0.0
MO BRD OCCUPATIONAL THERAPY	101,895	0.00	138,152	0.00	138,152	0.00	138,152	0.0
DIETITIAN	36,779	0.00	56,348	0.00	56,348	0.00	56,348	0.0
INTERIOR DESIGNER COUNCIL	4,451	0.00	42,037	0.00	42,037	0.00	42,037	0.0
ACUPUNCTURIST	5,387	0.00	13,444	0.00	13,444	0.00	13,444	0.0
ΤΑΤΤΟΟ	132,542	0.00	81,254	0.00	81,254	0.00	81,254	0.0

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DIFP DECISION IT									
Budget Unit									
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020	
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC	
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	
PR ADMINSTRATION TRANSFER									
CORE									
FUND TRANSFERS									
MASSAGE THERAPY	324,230	0.00	341,082	0.00	341,082	0.00	341,082	0.00	
TOTAL - TRF	7,021,811	0.00	9,665,697	0.00	9,665,697	0.00	9,665,697	0.00	
TOTAL	7,021,811	0.00	9,665,697	0.00	9,665,697	0.00	9,665,697	0.00	
GRAND TOTAL	\$7,021,811	0.00	\$9,665,697	0.00	\$9,665,697	0.00	\$9,665,697	0.00	

DIFP						0	DECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINSTRATION TRANSFER								
CORE								
TRANSFERS OUT	7,021,811	0.00	9,665,697	0.00	9,665,697	0.00	9,665,697	0.00
TOTAL - TRF	7,021,811	0.00	9,665,697	0.00	9,665,697	0.00	9,665,697	0.00
GRAND TOTAL	\$7,021,811	0.00	\$9,665,697	0.00	\$9,665,697	0.00	\$9,665,697	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$7,021,811	0.00	\$9,665,697	0.00	\$9,665,697	0.00	\$9,665,697	0.00

# This core transfer allows the Division of Professional Registration to operate by carrying out the provision of Subsection 324.001.5. RSMo., which states the general assembly shall appropriate to the division from each board's fund, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board. 2a. Provide an activity measure(s) for the program. For performance measures, see Professional Registration program descriptions. 2b. Provide a measure(s) of the program's quality. For performance measures, see Professional Registration program descriptions. 2c. Provide a measure(s) of the program's impact. 2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Professional Registration program descriptions.

1a. What strategic priority does this program address? See Professional Registration program descriptions.

1b. What does this program do?

Department of Insurance, Financial Institutions and Professional Registration

Professional Registration Funds Transfer to Professional Registration Fees Fund

Program is found in the following core budget(s): Transfer to Professional Registration Fees Fund

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)

PROGRAM DESCRIPTION



Note: FY19 Planned is based on the prior thee year average.

# 4. What are the sources of the "Other " funds?

Various Professional Registration Funds

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Section 324.001.5, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.  $$\rm N\!/\!A$$
- 7. Is this a federally mandated program? If yes, please explain.

# No

HB Section(s): 7.530

For performance measures, see Professional Registration

program descriptions.

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	surance, Financial	Institution	s and Profes	ssional Registrati	on Budget Unit	42850C				
Professional Reg	gistration for Start Up Loans	for Now B	oard Progra	me	HB Section	7.535				
			uaru Frogra	1115	HB Section _	7.555				
. CORE FINANC	CIAL SUMMARY									
	FY 20		FY 2020 Governor's Recommendation							
	GR F	ederal	Other	Total E		GR	Federal	Other	Total	Е
PS	0	0	0	0	PS	0	0	0	0	
E	0	0	0	0	EE	0	0	0	0	
SD	0	0	0	0	PSD	0	0	0	0	
<b>RF</b>	0	0	200,000	200,000	TRF _	0	0	200,000	200,000	_
otal	0	0	200,000	200,000	Total =	0	0	200,000	200,000	=
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	1
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	T
	dgeted in House Bill &	•				budgeted in Hou	•	-	•	-
•	to MoDOT, Highway	•			•	tly to MoDOT, H		•	•	
ungeten un eenj	te mez e r, mgmey				lo di digoto di dili o o		igninaj i ali e	.,		<u>_</u>
Other Funds:	Various Professiona	al Registrat	ion Funds		Other Funds: \	/arious Professi	onal Registra	tion Funds		
. CORE DESCR	IPTION									
					RSMo., which states in					
					nence operations upon			d. This autho	ority shall ce	ease at su
time that a suffic	cient fund has been e	established	by the new b	poard to fund its op	perations and repay the	e amount borrow	ved.			
	STING (list program	s included	d in this core	o funding)						
	• • •			= runung/						
Transfer for Sta	rtup Loans for New E	Board Prog	rams							

Department of Insurance, Finan	cial Institutio	ns and Profe	ssional Reg	jistration	Budget Unit	42850C	_		
Professional Registration Core - Transfers for Start Up Lo	ans for New E	Board Progra	ims	-	HB Section	7.535	_		
4. FINANCIAL HISTORY									
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.	_	Actu	al Expenditure	es (All Funds)	
Appropriation (All Funds) Less Reverted (All Funds) Less Restricted (All Funds) Budget Authority (All Funds) Actual Expenditures (All Funds) Unexpended (All Funds)	200,000 0 200,000 0 200,000	200,000 0 200,000 0 200,000	200,000 0 200,000 0 200,000	200,000 0 200,000 N/A	- 1 - 1 - 1				
Unexpended, by Fund: General Revenue Federal Other	0 0 200,000 (1)	0 0 200,000 (2)	0 0 200,000 (3)	N/A N/A N/A	C		16	0 FY 2017	0 FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

(1) No transfers needed in FY 2016.

(2) No transfers needed in FY 2017.

(3) No transfers needed in FY 2018.
#### CORE RECONCILIATION DETAIL

#### DIFP

PR STARTUP LOANS

#### 5. CORE RECONCILIATION DETAIL

	Budget Class	ETE	CB	Fadaral		Other	Total	
	01855	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	TRF	0.00	C		0	200,000	200,000	)
	Total	0.00	0		0	200,000	200,000	) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	C		0	200,000	200,000	)
	Total	0.00	C		0	200,000	200,000	- ) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	C		0	200,000	200,000	)
	Total	0.00	C		0	200,000	200,000	 

DIFP							DEC	ISION ITEM	SUMMARY
Budget Unit									
Decision Item	FY 2018	FY 2018		FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	E	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	0	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR STARTUP LOANS									
CORE									
FUND TRANSFERS									
BOARD OF REG FOR HEALING ARTS		0	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL - TRF		0	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL		0	0.00	200,000	0.00	200,000	0.00	200,000	0.00
GRAND TOTAL	:	\$0	0.00	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00

DIFP							[	DECISION IT	EM DETAIL
Budget Unit Decision Item		FY 2018 ACTUAL	FY 2018 ACTUAL	FY 2019 BUDGET	FY 2019 BUDGET	FY 2020 DEPT REQ	FY 2020 DEPT REQ	FY 2020 GOV REC	FY 2020 GOV REC
Budget Object Class		DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR STARTUP LOANS CORE									
TRANSFERS OUT		0	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL - TRF	_	0	0.00	200,000	0.00	200,000	0.00	200,000	0.00
GRAND TOTAL		\$0	0.00	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00
GE	ENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
	OTHER FUNDS	\$0	0.00	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00

		PROGRAM DES	CRIPTION	
Transfer for Star	surance, Financial Institutions and tup Loans for New Board Programs d in the following core budget(s): T	-	HB Sectio	n(s): 7.535
	ic priority does this program address of Professional Registration program			
1b. What does th	nis program do?			
professio appropria	e transfer is necessary to carry out the onal registration shall have the authori ation for a new board. This authority s ns and repay the amount borrowed.	ty to borrow funds from any a	gency within the division to comm	ence operations upon
For performa	activity measure(s) for the program. ance measures, see Professional Reg on program descriptions.		<b>2b. Provide a measure(s) of the</b> For performance measures, s Administration program descr	ee Professional Registration
For performa	easure(s) of the program's impact. ance measures, see Professional Reg on program descriptions.		2d. Provide a measure(s) of the For performance measures, s Administration program descr	ee Professional Registration
3. Provide actua fringe benefit cos		cal years and planned expe	enditures for the current fiscal ye	ear. (Note: Amounts do not include
		Program Expendit	ure History	
250,000 200,000 150,000 100,000				
50,000 —	0 0	<u> </u>	0 0	<u> </u>
0 +	FY 2016 Actual	FY 2017 Actual □GR ØFEDERAL ■C	FY 2018 Actual THER ■TOTAL	FY 2019 Planned
	sources of the "Other " funds?			

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Section 324.016, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.  $_{N\!/\!A}$
- 7. Is this a federally mandated program? If yes, please explain.

No

Department of In	ouronaa Einanai		a and Drafa	ocional Dogiate	ation Budget Unit	42860C				
Department of In Professional Reg		al institution	s and Profes	ssional Registra	ation Budget Unit	428600				
Core - Transfers		Payback			HB Section	7.540				
	TO Start Op Loar	Гаураск				7.540				
1. CORE FINANC	CIAL SUMMARY									
	FY	2020 Budge	t Request			FY 2020	Governor's R	ecommenda	tion	
	GR	Federal	Other	Total E		GR	Federal	Other	Total	Е
PS	0	0	0	0	PS	0	0	0	0	
EE	0	0	0	0	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	320,000	320,000	TRF	0	0	320,000	320,000	
Total	0	0	320,000	320,000	Total	0	0	320,000	320,000	-
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	-
Fat Fringe		0		0	Lot Fringe	0	0		0	1
Est. Fringe	0 dgeted in House B	0 ill 5 except fo	0 r cortain fring	0	Est. Fringe	0 budgeted in Hot	0 USO Bill 5 OYCC	0	0 fringes	+
•	to MoDOT, Highwa		•		5	ctly to MoDOT, F			•	
budgeted directly		ay r alloi, and		<i>л</i> п.	buugeteu ullet		ngnway i auo		valion.	1
Other Funds:	Various Professio	nal Registrat	ion Funds		Other Funds: V	Various Professi	onal Registrat	ion Funds		
2. CORE DESCR	PTION									
				<b>0</b> // 00/0/						
					6 RSMo., which states in					
					mmence operations upor operations and repay the			a. This autho	ority shall ce	ase at such
time that a sumo	cient rund has beer	restablished	by the new t		operations and repay the	e amount borrow	ved.			
3. PROGRAM LI	STING (list progra	ams included	d in this core	e funding)						
Tana stan (an Ota	utura Lasara Dautaa									
i ranster tor Sta	rtup Loans Paybao	ж								

Department of Insurance, Finan Professional Registration				istration	-			
Core - Transfers for Start Up Lo	an Payback				HB Section	7.540		
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Exper	nditures (All Funds)	
Appropriation (All Funds)	320,000 0	320,000 0	320,000	320,000	45,000			
Less Reverted (All Funds) Less Restricted (All Funds)	0	0	0	0	37,500 —			
Budget Authority (All Funds)	320,000	320,000	320,000	320,000	30,000 —			
Actual Expenditures (All Funds) Unexpended (All Funds)	0 320,000	10,000 310,000	10,000 310,000	<u>N/A</u>	22,500 —			
Unexpended, by Fund:					15,000 —			
General Revenue	0	0	0	N/A			10,000	10,000
Federal Other	0 320,000	0 310,000	0 310,000	N/A N/A	7,500 —	0		
	(1)	(2)	(3)		0 +	FY 2016	FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### NOTES:

- (1) No transfer needed in FY 2016.
- (2) Startup loans payback from Board of Private Investigator and Private Fire Investigator Examiners.
- (3) Startup loans payback from Board of Private Investigator and Private Fire Investigator Examiners.

#### DIFP

PR STARTUP LOANS PAYBACK

#### 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	Ex
TAFP AFTER VETOES								
	TRF	0.00	C		0	320,000	320,000	)
	Total	0.00	C		0	320,000	320,000	)
DEPARTMENT CORE REQUEST								
	TRF	0.00	C	1	0	320,000	320,000	)
	Total	0.00	C		0	320,000	320,000	-
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	C	1	0	320,000	320,000	)
	Total	0.00	C		0	320,000	320,000	

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR STARTUP LOANS PAYBACK								
CORE								
FUND TRANSFERS								
PROFESSIONAL REGISTRATION FEES	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
TOTAL - TRF	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
TOTAL	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
GRAND TOTAL	\$10,000	0.00	\$320,000	0.00	\$320,000	0.00	\$320,000	0.00

DIFP						[	DECISION ITI	EM DETAIL
Budget Unit Decision Item	FY 2018 ACTUAL	FY 2018 ACTUAL	FY 2019 BUDGET	FY 2019 BUDGET	FY 2020 DEPT REQ	FY 2020 DEPT REQ	FY 2020 GOV REC	FY 2020 GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR STARTUP LOANS PAYBACK CORE								
TRANSFERS OUT	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
TOTAL - TRF	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
GRAND TOTAL	\$10,000	0.00	\$320,000	0.00	\$320,000	0.00	\$320,000	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS OTHER FUNDS	\$0 \$10,000	0.00 0.00	\$0 \$320,000	0.00 0.00	\$0 \$320,000	0.00 0.00	\$0 \$320,000	0.00 0.00

		PROGRA	AM DESCRI	ΤΙΟΝ			
	nsurance, Financial Institutions and	Professional Regist	ration	HE	B Section(s):	7.540	
	rtup Loans Payback Id in the following core budget(s):  T	ransfer for Startup L	oans Payb	ick			
1a. What strate	gic priority does this program address n of Professional Registration program	ss?					
1b. What does	this program do?						
profess approp	ore transfer is necessary to carry out the sional registration shall have the author riation for a new board. This authority ons and repay the amount borrowed.	ity to borrow funds fro	om any agen	cy within the division	to commence c	perations upon	ind its
	activity measure(s) for the program. nance measures, see Professional Reg		2b.	<b>Provide a measure(</b> For performance mea			วท
Administrat	ion program descriptions.			Administration progra	m descriptions.		
For perforn	neasure(s) of the program's impact. nance measures, see Professional Reg ion program descriptions.	istration		<b>Provide a measure(</b> For performance mea Administration progra	asures, see Pro	fessional Registration	ิท
	al expenditures for the prior three fis	scal years and plann					not include
	5313.7	Program E	xpenditure H	story			
100,000							
75,000 - 50,000 -		00	000	00	70,000	00	00
25,000 -	oo	10 <sup>.</sup>	<u>0</u>	<i>`````````````````````````````````````</i>	<i>10</i> ′	10'r	<i>10</i> ,
0 +				EV 2049 Astrophysics			
	FY 2016 Actual	FY 2017 Actual		FY 2018 Actual		FY 2019 Planned	
For FY 201	sources of the "Other " funds? 7 and FY 2018 Board of Private Investi r and Private Fire Investigator Examine			Examiners Fund(080	02), \$10,000 is j	planned from the Bo	ard of Private
	uthorization for this program, i.e., fe ute: Section 324.016, RSMo.	deral or state statut	e, etc.? (Ind	lude the federal pro	gram number,	if applicable.)	
6. Are there fed N/A	eral matching requirements? If yes,	please explain.					

7. Is this a federally mandated program? If yes, please explain.

No

Department of	partment of Insurance, Financial Institutions and Professional Registra				n Budget Unit	t 42930C			
Division:	Office of Public	c Counsel							
Core:	Office of Public	c Counsel			HB Section	7.555			
1. CORE FINA	NCIAL SUMMARY	,							
	F	Y 2020 Budge	et Request			FY 2020	Governor's	Recommend	dation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	0	0	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes b	oudgeted in House	Bill 5 except fo	or certain fring	es	Note: Fringe	es budgeted in H	ouse Bill 5 e	except for cert	tain fringes
budgeted direct	ly to MoDOT, High	way Patrol, an	d Conservatio	n.	budgeted dir	rectly to MoDOT,	Highway Pa	atrol, and Cor	nservation.
Other Funds:					Other Funds	:			

#### 2. CORE DESCRIPTION

This core request will provide Public Counsel with sufficient expertise and resources to represent consumers of regulated Missouri utility companies as well as to assist and inform Missourians with property rights concerns. This request funds attorneys and a technical staff that provide expert analysis and recommendations to the Public Service Commission (PSC) and in the courts. Public Counsel advocates for the interests of all consumers of investor-owned utilities in Missouri, with a particular focus on residential and small business consumers who have no other representation. The Public Counsel also has the authority to appeal PSC decisions through the court system when necessary to protect consumer interests. Through the ombudsman for property rights, Public Counsel provides guidance to individuals seeking information about the condemnation process. Further, due to investor-owned utilities becoming more involved with the legislative process, this has further required us to work with lawmakers to provide information and education on a number of topics.

#### 3. PROGRAM LISTING (list programs included in this core funding)

#### Office of Public Counsel

(The Public Counsel is the statutory representative of utility consumers in cases before the Public Service Commission and in the courts, and provides guidance to individuals facing property rights issues.)

Division: Office of Publi Core: Office of Publi					HB Section 7.	666		
Core. Office of Fubil	c couriser					555		
4. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.		Actual Expe	enditures (All Funds)	)
Appropriation (All Funds)	1,011,653	1,165,424	1,165,424	1,171,194	1,500,000			
Less Reverted (All Funds) Less Restricted (All Funds)*	0	0	0	0			1,153,370	
Budget Authority (All Funds)	1,011,653	1,165,424	1,165,424	1,171,194		1,002,127		1,034,955
	4 000 407	4 450 070	4 004 055	N1/A	1,000,000			
Actual Expenditures (All Funds) Jnexpended (All Funds)	1,002,127 9,526	1,153,370 12,054	1,034,955 130,469	N/A N/A				
Jnexpended, by Fund:					500,000			
General Revenue	0	0	0	N/A				
Federal	0	0	0	N/A				
Other	9,526	12,054	130,469	N/A				
					0 +	FY 2016	FY 2017	FY 2018

NOTES:

#### DIFP

OFFICE OF PUBLIC COUNSEL

#### 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
GOVERNOR'S AD	DITIONAL COR	E ADJUST	MENTS					
Transfer In	2002 5080	PS	16.00	0	0	905,585	905,585	Transfer in from DED
Transfer In	2002 5081	EE	0.00	0	0	265,609	265,609	Transfer in from DED
Core Reduction	2307 5080	PS	(16.00)	0	0	(905,585)	(905,585)	Office of Public Counsel will be supported by General Revenue in FY 20.
Core Reduction	2307 5081	EE	0.00	0	0	(265,609)	(265,609)	Office of Public Counsel will be supported by General Revenue in FY 20.
NET G	OVERNOR CH	ANGES	0.00	0	0	0	0	
GOVERNOR'S RE		CORE						
		PS	0.00	0	0	0	0	
		EE	0.00	0	0	0	0	-
		Total	0.00	0	0	0	0	-

Budget Unit											
Decision Item	FY 2018	F	Y 2018	FY 2019		FY 2019	FY 2020		FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	Α	CTUAL	BUDGET		BUDGET	DEPT REQ		DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR		FTE	DOLLAR		FTE	DOLLAR		FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL											
CORE											
PERSONAL SERVICES PUBLIC SERVICE COMMISSION		0	0.00		0	0.00		0	0.00	0	0.00
TOTAL - PS		0	0.00		0	0.00	(	0	0.00	0	0.00
EXPENSE & EQUIPMENT PUBLIC SERVICE COMMISSION		0	0.00		0	0.00		0	0.00	0	0.00
TOTAL - EE		<u> </u>	0.00		0 -	0.00		<u> </u>	0.00	0	0.00
TOTAL		0	0.00		0	0.00	(	0	0.00	0	0.00
Pay Plan FY19-Cost to Continue - 0000013											
PERSONAL SERVICES GENERAL REVENUE		0	0.00		0	0.00	(	0	0.00	5,770	0.00
TOTAL - PS		0	0.00		0	0.00		0	0.00	5,770	0.00
TOTAL		0	0.00		0	0.00	(	0	0.00	5,770	0.00
Pay Plan - 0000012											
PERSONAL SERVICES GENERAL REVENUE		0	0.00		0	0.00	(	0	0.00	13,672	0.00
TOTAL - PS		0	0.00		0	0.00	(	0	0.00	13,672	0.00
TOTAL		0	0.00		0	0.00		0	0.00	13,672	0.00
CBIZ - 0000018											
PERSONAL SERVICES		0	0.00		~	0.00		~	0.00	100	0.00
GENERAL REVENUE TOTAL - PS		0	0.00		0	0.00		<u>0</u> 0	0.00	426	0.00
TOTAL		0	0.00		0	0.00		0	0.00	426	0.00
OPC GR Pickup - 1375006											
PERSONAL SERVICES		•			•			•			
GENERAL REVENUE		0	0.00		0	0.00		0	0.00	905,585	16.00
TOTAL - PS		0	0.00		0	0.00	(	0	0.00	905,585	16.00

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DIFP									DEC	ISION ITEM	SUMMARY
Budget Unit											
Decision Item	FY 2018	F	Y 2018	FY 2019		FY 2019	FY 2020		FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	Α	CTUAL	BUDGET		BUDGET	DEPT REQ		DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR		FTE	DOLLAR		FTE	DOLLAR		FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL											
OPC GR Pickup - 1375006											
EXPENSE & EQUIPMENT											
GENERAL REVENUE		0	0.00		0	0.00		0	0.00	94,415	0.00
TOTAL - EE		0	0.00		0	0.00		0	0.00	94,415	0.00
TOTAL		0	0.00	-	0	0.00		0	0.00	1,000,000	16.00
GRAND TOTAL	:	\$0	0.00	\$	0	0.00		\$0	0.00	\$1,019,868	16.00

# FLEXIBILITY REQUEST FORM

BUDGET UNIT NAME: C	42930C Office of Public 7.555	Counsel	DEPARTMENT: DIVISION:	Insurance, Financial Institutions and Professional Registration Office of Public Counsel
-	nd explain why	y the flexibility is needed. I	f flexibility is being	xpense and equipment flexibility you are requesting in g requested among divisions, provide the amount by flexibility is needed.
		GOVERNOR'S RE	ECOMMENDATION	
our ability to immediately address an tight budget and history of using virtu - PS - \$905,585 * 10% = \$90,559 - EE - \$265,609 * 10% = \$26,561	ty will be used	rational modifications to ensure nal Services and E&E allocatior	the provision of the hins each year, the add	nt appropriation. This increased flexibility is needed to ensure ighest quality services to Missourians. Because of the office's ed flexibility will allow us to operate more efficiently. as used in the Prior Year Budget and the Current Year
PRIOR YEAR		CURRENT Y ESTIMATED AMO		BUDGET REQUEST ESTIMATED AMOUNT OF
ACTUAL AMOUNT OF FLEXIB	ILITY USED	FLEXIBILITY THAT W		FLEXIBILITY THAT WILL BE USED
\$0		Expenditures in PS and E&E w based on needs to cover opera address emergency and chang	ational expenses,	Expenditures in PS and E&E will differ annually based on needs to cover operational expenses, address emergency and changing situations, etc.
3. Please explain how flexibility w	vas used in the	prior and/or current years.		
-	RIOR YEAR	SE		CURRENT YEAR EXPLAIN PLANNED USE
In FY 2018, the Office of Public Cour and E&E appropriations.	nsel did not use	any flexibility between the PS	PS and E&E appropr	f Public Counsel was appropriated up to 10% flexibility between riations. This will allow the department to respond to changing a to provide the best possible, quality service to our customers.

DIFP						C	ECISION IT	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	0	0.00
PUBLIC UTILITY ACCOUNTANT I	0	0.00	0	0.00	0	0.00	0	0.00
PUBLIC UTILITY ACCOUNTANT III	0	0.00	0	0.00	0	0.00	0	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	0	0.00	0	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	0	0.00	0	0.00
ASSOCIATE COUNSEL	0	0.00	0	0.00	0	0.00	0	0.00
SENIOR COUNSEL	0	0.00	0	0.00	0	0.00	0	0.00
DEPUTY COUNSEL	0	0.00	0	0.00	0	0.00	0	0.00
MISCELLANEOUS TECHNICAL	0	0.00	0	0.00	0	0.00	0	0.00
MISCELLANEOUS PROFESSIONAL	0	0.00	0	0.00	0	0.00	0	0.00
SPECIAL ASST PROFESSIONAL	0		0	0.00	0	0.00	0	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	0	0.00
TRAVEL, IN-STATE	0	0.00	0	0.00	0	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	0	0.00	0	0.00
SUPPLIES	0	0.00	0	0.00	0	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	0	0.00	0	0.00	0	0.00
COMMUNICATION SERV & SUPP	0	0.00	0	0.00	0	0.00	0	0.00
PROFESSIONAL SERVICES	0	0.00	0	0.00	0	0.00	0	0.00
M&R SERVICES	0	0.00	0	0.00	0	0.00	0	0.00
COMPUTER EQUIPMENT	0	0.00	0	0.00	0	0.00	0	0.00
OFFICE EQUIPMENT	0	0.00	0	0.00	0	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	0	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	0	0.00	0	0.00	0	0.00	0	0.00
MISCELLANEOUS EXPENSES	0	0.00	0	0.00	0	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	0	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0		\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0		\$0	0.00	\$0	0.00		0.00

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PROGRAM DESCRIPTION	
Department of Insurance, Financial Institutions and Professional Registration Office of Public Counsel Program is found in the following core budget(s): Office of Public Counsel	HB Section(s): 7.555
1a. What strategic priority does this program address?	
Empower Missouri's Communities	
<ol> <li>What does this program do?</li> <li>The Office of the Public Counsel ("OPC") serves as an advocate for the ratepayers of Missouri of generally and the public generally in all proceedings before the Public Service Commission ("PSC price.</li> <li>The OPC appears for all consumers generally and the public generally in all actions instituted in a regulation, or order of the PSC concerning the legality of all rates, charges, regulations, and pract proceedings before the Commission or Appellate Court to correct any legality on the part of any s</li> <li>The OPC acts as a resource for the General Assembly and advocate for ratepayers in policy disc</li> <li>The OPC serves as the Office of the Ombudsman for Property Rights, assisting Missouri citizens their rights and the eminent domain process.</li> </ol>	C") to secure safe and reliable utility service at an affordable any state or federal court which involve the validity of a rule, tices of all persons under its jurisdiction and initiates such person. cussions.

## 2a. Provide an activity measure(s) for the program.

		FY2	016			FY2	017			FY	201	8	FY2019		FY2020		FY2021	
	Pro	jected	1	Actual	Pro	jected		Actual	Pr	ojected		Actual	Pr	ojected	Pro	jected	Pro	jected
Ratepayer Savings (in MM)	\$	70.00	\$	134.80	\$	70.00	\$	121.35	\$	106.90	\$	112.97	\$	123.04	\$	119.12	\$	118.35

Note 1: Figures reflect amount of ratepayer savings that can be quantifiably attributed to OPC advocacy before the PSC, in appeals from the PSC, and in other legal forums.

Note 2: FY2019 - FY 2021 Projections based on Savings three year averages of FY2016 - FY 2018 Actual and FY2019 and FY 2020 Projected figures.

#### 2b. Provide a measure of the program's quality.

OPC has published a customer satisfaction survey to measure the quality of service the public receives from the office on its website. Links to the survey will now be provided in all e-mail customer contacts to increase engagement. The results of the survey are reported to the Director of OPC.





				NEW	DECISION ITEM					
				RANK:	<u>8</u> OF	88				
	of Insurance, Fir	ancial Institut	ions and Pro	ofessional Regis	tration	Budget Unit	42930C			
Office of Pub										
Office of Put	olic Counsel		D	l# 1375006		HB Section	7.555			
1. AMOUNT	OF REQUEST									
		2020 Budget					0 Governor's I	Recommend	ation	
	GR	Federal	Other	Total E		GR	Federal	Other	Total E	
PS	0	0	0	0	PS	905,585	0	0	905,585	
EE	0	0	0	0	EE	94,415	0	0	94,415	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	0	
Total	0	0	0	0	Total	1,000,000	0	0	1,000,000	
FTE	0.00	0.00	0.00	0.00	FTE	16.00	0.00	0.00	16.00	
Est. Fringe	0	0	0	0	Est. Fringe	477,724	0	0	477,724	
	s budgeted in Hou	ise Bill 5 excep	t for certain fi		Note: Fringe	es budgeted in l	House Bill 5 ex	cept for certa		
	ectly to MoDOT, H					rectly to MoDO1				
Other Funds:					Other Funds	: General Reve	nue Fund (010	1)		
2. THIS REQ	UEST CAN BE C	ATEGORIZED	AS:							
F	New Legislation <sup>-</sup> ederal Mandate GR Pick-Up		_	Prog	Program ram Expansion e Request		0	Fund Switch Cost to Contin Equipment Re		
F	Pay Plan		_	Othe	r:					
	HIS FUNDING NE IONAL AUTHORI				R ITEMS CHECKED	IN #2. INCLUE	DE THE FEDEF	RAL OR STA	TE STATUTOR	Y OR
Missourians Commission residential a system whe information	with property righ (PSC) and in the and small business n necessary to pr	nts concerns. courts. Public consumers w otect consume nation process	This request f c Counsel adv ho have no o r interests. T c. Further, due	unds attorneys ar vocates for the int ther representation hrough the ombute to investor-owne	nt consumers of regund a technical staff therests of all consumon. The Public Coundsman for property red utilities becoming of topics.	nat provide expe ers of investor-o sel also has the ights, Public Co	ert analysis and owned utilities i authority to ap ounsel provides	l recommend n Missouri, w opeal PSC de guidance to	ations to the Pu ith a particular f cisions through individuals seek	blic Service ocus on the court ting

			NEW DECISI	ON ITEM						
		RANK:	8	OF	8	-				
Department of Insurance, Financial Insti	tutions and Pr	ofessional	Registration		Budget Unit	42930C				
Office of Public Counsel		21# 4075000								
Office of Public Counsel		DI# 1375006			HB Section	7.555				
4. DESCRIBE THE DETAILED ASSUMPT number of FTE were appropriate? From outsourcing or automation considered? the request are one-times and how those	what source of If based on n	or standard ew legislati	did you deri on, does req	ve the reques	sted levels of	funding? W	ere alternativ	ves such as		
The Public Counsel is the statutory represe to individuals facing property rights issues.	entative of utility	y consumers	in cases bef	ore the Public	Service Com	mission and in	the courts, a	nd provides (	guidance	
5. BREAK DOWN THE REQUEST BY BU										
		Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	
Budget Object Class/Job Class	GR DOLLARS	GR FTE	FED DOLLARS	FED FTE	OTHER DOLLARS	OTHER FTE	TOTAL DOLLARS	TOTAL FTE	One-Time DOLLARS	
	DOLLANO		DOLLARO		DOLLAND		0	0.0		
Total PS	0	0.0	0	0.0	O	0.0	<b>0</b> 0 0	0.0	0	1
Total EE	0		0		C	<u>,</u>	0		0	,
Program Distributions Total PSD	0		0		0	<del>.</del>	0 0		0	)
Transfers Total TRF	0		0		C	T	0		0	
			•		Ū	- 	0			
Grand Total	0	0.0	0	0.0	C	0.0	0	0.0	0	1

# NEW DECISION ITEM RANK: 8 OF 8

Department of Insurance, Financial Instit	tutions and Pl	rolessional	registration		_Budget Unit	429300				
Office of Public Counsel Office of Public Counsel		DI# 1375006			HB Section	7 666				
Onice of Public Counsel		DI# 1375006			nb Section	7.555				
	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	Gov Rec	-
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time	
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	E
100/000004/ Admin Office Support Asst.	50,000	1.0					50,000	1.00		
100/000023 /Sr Ofc Support Asst.	32,906	1.0					32,906	1.00		
100/000836/Public Utility Accountant I	55,066	1.0					55,066	1.00		
100/000839 / Public Utility Accountant III	97,804	2.0					97,804	2.00		
100/009705 / Division Director	88,613	1.0					88,613	1.00		
100/009707/Designated Principal Asst Div	227,254	4.0					227,254	4.00		
100/009722/ Associate Counsel	3,112	0.3					3,112	0.25		
100/009748/Senior Coounsel	120,600	2.0					120,600	2.00		
100/009749/Deputy Counsel	142,251	2.0					142,251	2.00		
100/009810/Miscellaneous Technical	0	0.3					0	0.25		
100/009811 / Miscellaneous Professional	37,628	0.5					37,628	0.50		
100/009871/Special Asst Professional	50,351	1.0					50,351	1.00		
Total PS	905,585	16.0	0	0.0	) 0	0.0	905,585	16.0	0	
140/Travel In State	3,252						3,252			
160 /Travel Out of State	7,410						7,410			
190/Supplies	21,431						21,431			
320/Professional Development	18,546						18,546			
340/Communication Service & Supplies	7,050						7,050			
400/Professional Services	31,790						31,790			
430/M&R Services	1,316						1,316			
480/Computer Equipment	170						170			
580/Office Equipment	1,200						1,200			
590 / Other Equipment	1,700						1,700			
680 / Building Lease Payments	150						150			
740 / Miscellaneous Expenses	400						400			
Total EE	94,415		0		0	<u>)</u>	94,415		0	
Grand Total	1,000,000	16	0	(	) 0	) 0	1,000,000	16	0	

#### NEW DECISION ITEM

RANK: 8 OF

8

fice of F	Public Counsel	D	0I# 1375006	;		<b>HB</b> Section	7.555			
		<u> </u>								
<u>268F0</u> 6a.	PRMANCE MEASURES (If new (			clated cor	<u>e, separately ic</u>	entity projec	ed performa	nce with & w	Ithout additi	onal
0a.	Provide an activity measure	FY20		F	Y2017	FY2	018	FY2019	FY2020	FY2021
		Projected	Actual	Projected	1	Projected	Actual	Projected	Projected	Projected
	Ratepayer Savings (in MM)		\$ 134.80	\$ 70.0		\$ 106.90	\$ 112.97	\$ 123.04	\$ 119.12	\$ 118.35
	Note 1: Figures reflect a PSC, and in other legal Note 2: FY2019 - FY 20 figures.	forums. 21 Projections b	based on Sa				-			
	PSC, and in other legal Note 2: FY2019 - FY 20	forums. 21 Projections b <b>program's qua</b> er satisfaction su all e-mail custor	based on Sa lity. urvey to mea mer contact	avings three asure the qu	year averages uality of service	of FY2016 - F the public rece	Y 2018 Actua	l and FY2019 office on its v	and FY 2020 vebsite. Links	) Projected
6b. 6c.	PSC, and in other legal Note 2: FY2019 - FY 20 figures. <b>Provide a measure(s) of the</b> OPC has published a custome survey will now be provided in	forums. 21 Projections b <b>program's qua</b> er satisfaction su all e-mail custor	based on Sa lity. urvey to mea mer contact	avings three asure the qu ts to increas	year averages uality of service	of FY2016 - F the public rece The results o	Y 2018 Actua	l and FY2019 office on its v	and FY 2020 vebsite. Links	) Projected
	PSC, and in other legal Note 2: FY2019 - FY 20 figures. <b>Provide a measure(s) of the</b> OPC has published a custome survey will now be provided in	forums. 21 Projections b program's qua er satisfaction su all e-mail custor program's imp	based on Sa lity. urvey to mea mer contact <u>act.</u>	avings three asure the qu ts to increas Aven	vear averages uality of service e engagement.	of FY2016 - F the public rece The results o ver Savings	Y 2018 Actua	I and FY2019 office on its v re reported to \$35.0	and FY 2020 vebsite. Links the Director	) Projected s to the of OPC.
	PSC, and in other legal in Note 2: FY2019 - FY 202 figures. Provide a measure(s) of the OPC has published a custome survey will now be provided in Provide a measure(s) of the 40 \$35.02	forums. 21 Projections b program's qua er satisfaction su all e-mail custor program's imp	based on Sa lity. urvey to mea mer contact <u>act.</u>	avings three asure the qu ts to increas Aven \$29.19	year averages uality of service e engagement. age Ratepay	of FY2016 - F the public rece The results o <b>ver Savings</b>	Y 2018 Actua ives from the f the survey a	I and FY2019 office on its v re reported to	and FY 2020 vebsite. Links the Director	) Projected s to the of OPC.
	PSC, and in other legal in Note 2: FY2019 - FY 202 figures. <b>Provide a measure(s) of the</b> OPC has published a custome survey will now be provided in <b>Provide a measure(s) of the</b> 40 \$35.02	forums. 21 Projections b program's qua er satisfaction su all e-mail custor program's imp	based on Sa lity. urvey to mea mer contact <u>act.</u>	avings three asure the qu ts to increas Aven \$29.19	ality of service e engagement. age Ratepay	of FY2016 - F the public rece The results o ver Savings	Y 2018 Actua ives from the f the survey a	I and FY2019 office on its v re reported to \$35.0	and FY 2020 vebsite. Links the Director	) Projected s to the of OPC.
	PSC, and in other legal in Note 2: FY2019 - FY 202 figures. Provide a measure(s) of the OPC has published a custome survey will now be provided in Provide a measure(s) of the 40 \$35.02 30 \$18.13	forums. 21 Projections b program's qua er satisfaction su all e-mail custor program's imp	based on Sa lity. urvey to mea mer contact <u>act.</u>	avings three asure the qu ts to increas Aven \$29.19	ality of service e engagement. age Ratepay	of FY2016 - F the public rece The results o ver Savings	Y 2018 Actua ives from the f the survey a	I and FY2019 office on its v re reported to \$35.0	and FY 2020 vebsite. Links the Director	) Projected s to the of OPC.

Note 1: Calculated by dividing total ratepayer savings by number of ratepayers; FY2018 Actuals include projected ratepayers since Actual FY 2018 customers won't be known until late CY 2019.

Note 2: FY2019 Base target assumes meeting the average ratepayer savings from FY2017 and FY2018; this Base target continues through FY2021.

Note 3: Stretch targets are tied to FY2016 Actuals (\$35.02), a year with very strong ratepayer savings results.

Note 4: Customer savings are determined by dividing the actual and projected ratepayer savings by the actual total utility customers as reported by the Public Service Commission for FY2016, FY2017, and projected customers for FY2018 (3,869,802), FY2019 (3,889,526), FY2020 (3,904,134) and FY2021 (3,904,745).



DIFP						0	<b>DECISION IT</b>	EM DETAII
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
OPC GR Pickup - 1375006								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	50,000	1.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	32,906	1.00
PUBLIC UTILITY ACCOUNTANT I	0	0.00	0	0.00	0	0.00	55,066	1.00
PUBLIC UTILITY ACCOUNTANT III	0	0.00	0	0.00	0	0.00	97,804	2.00
DIVISION DIRECTOR	0	0.00	0	0.00	0	0.00	88,613	1.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	0	0.00	227,254	4.00
ASSOCIATE COUNSEL	0	0.00	0	0.00	0	0.00	3,112	0.25
SENIOR COUNSEL	0	0.00	0	0.00	0	0.00	120,600	2.00
DEPUTY COUNSEL	0	0.00	0	0.00	0	0.00	142,251	2.00
MISCELLANEOUS TECHNICAL	0	0.00	0	0.00	0	0.00	0	0.25
MISCELLANEOUS PROFESSIONAL	0	0.00	0	0.00	0	0.00	37,628	0.50
SPECIAL ASST PROFESSIONAL	0	0.00	0	0.00	0	0.00	50,351	1.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	905,585	16.00
TRAVEL, IN-STATE	0	0.00	0	0.00	0	0.00	3,252	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	0	0.00	7,410	0.00
SUPPLIES	0	0.00	0	0.00	0	0.00	21,431	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	0	0.00	0	0.00	18,546	0.00
COMMUNICATION SERV & SUPP	0	0.00	0	0.00	0	0.00	7,050	0.00
PROFESSIONAL SERVICES	0	0.00	0	0.00	0	0.00	31,790	0.00
M&R SERVICES	0	0.00	0	0.00	0	0.00	1,316	0.00
COMPUTER EQUIPMENT	0	0.00	0	0.00	0	0.00	170	0.00
OFFICE EQUIPMENT	0	0.00	0	0.00	0	0.00	1,200	0.00
OTHER EQUIPMENT	0	0.00	0	0.00	0	0.00	1,700	0.00
BUILDING LEASE PAYMENTS	0	0.00	0	0.00	0	0.00	150	0.00
MISCELLANEOUS EXPENSES	0	0.00	0	0.00	0	0.00	400	0.00
TOTAL - EE	0	0.00	0	0.00	0	0.00	94,415	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$1,000,000	16.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$1,000,000	16.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

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Division:	Public Service	Commission	Manufacture	d Housina					
Core:	Manufactured			<u> </u>	н	IB Section	7.545		
		1							
1. CORE FINA	ANCIAL SUMMAR								
		Y 2020 Budge	et Request			FY 2020 G	overnor's l	Recommend	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	361,548	361,548
EE	0	0	0	0	EE	0	0	354,466	354,466
PSD	0	0	0	0	PSD	0	0	222,000	222,000
TRF	0	0		0	TRF	0	0	0	, 0
Total	0	0	0	0	Total	0	0	938,014	938,014
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	8.00	8.00
		· · ·							
Est. Fringe	0	•	0	0	Est. Fringe	0	0	211,060	211,060
-	budgeted in House	•	-		-	budgeted in Ho			-
budgeted dired	tly to MoDOT, High	iway Patrol, an	d Conservatio	n.	budgeted direc	tly to MoDOT, H	lighway Pat	rol, and Cons	ervation.
Other Funds:					Other Funds: M	lanufactured Ho	ousing Fund	(0582)	
						Consumer Reco	-	· ,	
							, (	,	

The Manufactured Housing Department, housed within the Public Service Commission, is required by statute (Section 700.010 - 700.692 RSMo) to: 1) annually register manufacturers and dealers of manufactured homes and modular units, and new manufactured home installers; 2) prescribe and enforce uniform construction standards for manufactured homes and modular units sold in the State of Missouri; 3) enforce manufactured home set up and tie-down requirements; and 4) administer the Consumer Recovery Fund established pursuant to SB 788. The Manufactured Housing Program acts as the State Administrative Agency (SAA) to the Federal Housing and Urban Development's Manufactured Housing Program in an effort to assure safe and affordable housing for consumers with emphasis on safety. The SAA provides this assurance by responding to consumer complaints, conducting manufactured home inspections and performing dealer lot inspections and manufacturing plant record reviews. It also provides installer and inspector training. These functions directly increase the number of manufactured homes that are code compliant and installed correctly, in addition to providing consumers with safe and adequate housing. The Program also enforces similar policies for the modular unit industry.

3. PROGRAM LISTING (list programs included in this core funding)

Manufactured Housing Program



Reverted includes Governor's standard 3 percent reserve (when applicable). Restricted includes any extraordinary expenditure restriction (when applicable).

**NOTES:** For the Manufactured Housing Fund, annual lapse funds do not revert to General Revenue, but remain as a portion of fund balance and are used to operate the program. The transfer of a biennial lapse to the General Revenue fund is permitted under Chapter 700.040.3 RSMo if the fund amount exceeds two times the appropriation of the prior fiscal year. Lapsed monies are primarily due to various containment measures implemented within the Manufactured Housing Department.

#### DIFP

#### MANUFACTURED HOUSING

#### 5. CORE RECONCILIATION DETAIL

		Budget			_			
		Class	FTE	GR	Federal	Other	Total	Explanation
GOVERNOR'	S ADDITIONAL COR	E ADJUST	MENTS					
Transfer In	2001 5073	PS	8.00	0	0	361,548	361,548	Transfer in from DED
Transfer In	2001 5074	EE	0.00	0	0	354,466	354,466	Transfer in from DED
Transfer In	2001 5076	PD	0.00	0	0	20,000	20,000	Transfer in from DED
Transfer In	2001 5078	PD	0.00	0	0	192,000	192,000	Transfer in from DED
Transfer In	2001 5077	PD	0.00	0	0	10,000	10,000	Transfer in from DED
Ν	IET GOVERNOR CH	ANGES	8.00	0	0	938,014	938,014	
GOVERNOR'	S RECOMMENDED C	ORE						
		PS	8.00	0	0	361,548	361,548	
		EE	0.00	0	0	354,466	354,466	
		PD	0.00	0	0	222,000	222,000	
		Total	8.00	0	0	938,014	938,014	-

Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING								
CORE								
PERSONAL SERVICES								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	0	0.00	361,548	8.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	361,548	8.00
EXPENSE & EQUIPMENT								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	0	0.00	354,466	0.00
TOTAL - EE	0	0.00	0	0.00	0	0.00	354,466	0.00
PROGRAM-SPECIFIC								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	0	0.00	30,000	0.00
MANUFACTURED HOUS CONS RECVERY	0		0	0.00	0	0.00	192,000	0.00
TOTAL - PD	0	0.00	0	0.00	0	0.00	222,000	0.00
TOTAL	0	0.00	0	0.00	0	0.00	938,014	8.00
Pay Plan FY19-Cost to Continue - 0000013								
PERSONAL SERVICES								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	0	0.00	2,800	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	2,800	0.00
TOTAL	0	0.00	0	0.00	0	0.00	2,800	0.00
Pay Plan - 0000012								
PERSONAL SERVICES								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	0	0.00	5,464	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	5,464	0.00
TOTAL	0	0.00	0	0.00	0	0.00	5,464	0.00
CBIZ - 0000018								
PERSONAL SERVICES								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	0	0.00	11,897	0.00
TOTAL - PS	0		0	0.00	0	0.00	11,897	0.00
TOTAL	0	0.00	0	0.00	0	0.00	11,897	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$958,175	8.00

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DIFP						0	<b>DECISION ITI</b>	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	34,809	1.00
SR OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	30,857	1.00
MANUFACTURED HSNG INSP II	(	0.00	0	0.00	0	0.00	193,094	4.00
MANUFACTURED HSNG INSP SUPV	(	0.00	0	0.00	0	0.00	45,897	1.00
UTILITY REGULATORY MNGR, BAND2	(	0.00	0	0.00	0	0.00	56,891	1.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	361,548	8.00
TRAVEL, IN-STATE	C	0.00	0	0.00	0	0.00	10,000	0.00
TRAVEL, OUT-OF-STATE	C	0.00	0	0.00	0	0.00	2,000	0.00
SUPPLIES	C	0.00	0	0.00	0	0.00	25,000	0.00
PROFESSIONAL DEVELOPMENT	C	0.00	0	0.00	0	0.00	6,746	0.00
COMMUNICATION SERV & SUPP	C	0.00	0	0.00	0	0.00	20,000	0.00
PROFESSIONAL SERVICES	C	0.00	0	0.00	0	0.00	50,000	0.00
M&R SERVICES	C	0.00	0	0.00	0	0.00	68,000	0.00
COMPUTER EQUIPMENT	C	0.00	0	0.00	0	0.00	163,948	0.00
OFFICE EQUIPMENT	C	0.00	0	0.00	0	0.00	2,270	0.00
OTHER EQUIPMENT	C	0.00	0	0.00	0	0.00	3,500	0.00
PROPERTY & IMPROVEMENTS	C	0.00	0	0.00	0	0.00	1	0.00
BUILDING LEASE PAYMENTS	C	0.00	0	0.00	0	0.00	1	0.00
EQUIPMENT RENTALS & LEASES	C	0.00	0	0.00	0	0.00	1,000	0.00
MISCELLANEOUS EXPENSES	C	0.00	0	0.00	0	0.00	2,000	0.00
TOTAL - EE	C	0.00	0	0.00	0	0.00	354,466	0.00
PROGRAM DISTRIBUTIONS	C	0.00	0	0.00	0	0.00	212,000	0.00
REFUNDS	C	0.00	0	0.00	0	0.00	10,000	0.00
TOTAL - PD	C	0.00	0	0.00	0	0.00	222,000	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$938,014	8.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$938,014	8.00

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#### PROGRAM DESCRIPTION

Department of Insurance, Financial Institutions and Professional Registration Manufactured Housing Program

Program is found in the following core budget(s): Manufactured Housing

#### 1a. What strategic priority does this program address?

Empower Missouri's Communities

#### 1b. What does this program do?

- Register manufacturers, dealers and installers of new manufactured homes and modular units;
- Prescribe and enforce uniform construction standards for manufactured homes and modular units sold in the State of Missouri through inspections and investigations; train and license installers conducting business within Missouri; and
- Administer the Consumer Recovery Fund pursuant to SB 788.

#### 2a. Provide an activity measure(s) for the program.

	FY2016		FY2017		FY2018		FY2019	FY2020	FY2021
	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Projected	Projected
Number of Inspections Performed	700	723	700	681	700	685	700	700	700

#### 2b. Provide a measure(s) of the program's quality.

	FY2016		FY2017		FY2018		FY2019	FY2020	FY2021
	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Projected	Projected
Average Number of Re-Inspections per Complaint	4	9.8	4	6.6	4	7.4	8	8	8

Note 1: Re-inspections are performed to verify that all identified deficiencies have been corrected. Projection is based on a less than 1% re-inspection rate.

HB Section(s): 7.545



#### 



PROGRAM DESCRIPTION		
Department of Insurance, Financial Institutions and Professional Registration	HB Section(s):	7.545
Manufactured Housing Program		
Program is found in the following core budget(s): Manufactured Housing		
3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the curre <i>fringe benefit costs.)</i>	nt fiscal year. (Note: Amounts	s do not include
Program Expenditure History		
700,000     600,000       500,000     500,000       400,000     500,000		_ □GR _ ØFEDERAL _ ■OTHER
300,000		= BTOTAL
200,000         FY 2016 Actual         FY 2017 Actual         FY 2018 Actual	FY 2019 Planned	
Manufactured Housing Fund (0582) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal pro	gram number, if applicable )	
Chapter 700, Sections 700.010 - 700.692 RSMo	gram number, n applicable.)	
6. Are there federal matching requirements? If yes, please explain.		
No		
7. Is this a federally mandated program? If yes, please explain.		
No, but as the State Administrative Agency for the Federal Housing and Urban Development (HUD) progra Requirements.	m all of the state regulations fulfil	l Federal

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# CORE DECISION ITEM

Department of	Insurance, Financi	al Institution	s and Profes	sional Registration	Budget Unit	42920C				
Division:	Public Service C									
Core:	Manufactured H	lousing Cons	sumer Recov	ery Transfer	HB Section	7.550				
1. CORE FINA	NCIAL SUMMARY									
	FY	( 2020 Budge	et Request			FY 2020	Governor's	Recommend	dation	
	GR	Federal	Other	Total		GR	Fed	Other	Total	
PS	0	0	0	0	PS	0	0	0	0	
EE	0	0	0	0	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	192,000	192,000	
Total	0	0	0	0	Total	0	0	192,000	192,000	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
	budgeted in House B	3ill 5 except fo	r certain fring			budgeted in Ho	ouse Bill 5 ex	cept for certa	in fringes	
budgeted direct	tly to MoDOT, Highw	ay Patrol, and	d Conservatio	n.	budgeted direc	ctly to MoDOT,	Highway Pat	trol, and Cons	ervation.	
Other Funds:					Other Funder	Manufacturad		4 (OE00)		
Other Funds.					Other Funds.	Manufactured	Housing Fun	0 (0562)		
Notes:					Notes:	Establishes the	transfer aut	bority from th	e Manufactur	ha.
Not00.						Housing Fund				
						Recovery Func				
						recovery r and		02 / 00/		
2. CORE DESC	RIPTION									
Section 700.04 promulgates b remedies have	41 establishes the "N by rule. (See 4 CSR 2 e been exhausted.	Manufactured 240-126.010 a	Housing Cus and 4 CSR 24	reated in SCS SB 788, tomer Recovery Fund" t0-126.020.) The law p , the Recovery Fund c	for the purposes provides that no cla	of paying cons aims shall be co	umer claims onsidered by	pursuant to th	he procedures	s the PSC
3. PROGRAM	LISTING (list progra	ams include	d in this core	funding)						
Manufacture	ed Housing Program									

# CORE DECISION ITEM

Division: Public Service	Commission	-Manufactur	ed Housing	_				
Core: Manufactured	Housing Con	sumer Reco	very Transfe	er	HB Section	7.550		
I. FINANCIAL HISTORY								
	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Current Yr.			Actual Expenditures (All Funds)	
Appropriation (All Funds)	192,000	192,000	192,000	192,000	25,000	1		
Less Reverted (All Funds)	0	0	0	0				
Less Restricted (All Funds)*	0	0	0	0	20,000			
Budget Authority (All Funds)	192,000	192,000	192,000	192,000	20,000			
Actual Expenditures (All Funds)	0	0	0	N/A	15,000			
Jnexpended (All Funds)	192,000	192,000	192,000	N/A				
		· · · · · ·	· · · · · ·		10,000	ļ		
Jnexpended, by Fund:								
General Revenue	0	0	0	N/A	E 000			
Federal	0	0	0	N/A	5,000			
Other	192,000	192,000	192,000	N/A		0	0	0
		·	·		0		2016 FY 2017	FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

# DIFP

MANUF HOUSING CONSUMER RC TRF

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
GOVERNOR	S ADDITIONAL COP	RE ADJUST	MENTS					
Transfer In	2000 T154	TRF	0.00	C	0	192,000	192,000	Transfer in from DED
	NET GOVERNOR CH	ANGES	0.00	C	0	192,000	192,000	1
GOVERNOR	'S RECOMMENDED	CORE						
		TRF	0.00	C	0	192,000	192,000	-
		Total	0.00	C	0	192,000	192,000	-

DIFP						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUF HOUSING CONSUMER RC TRF								
CORE								
FUND TRANSFERS								
MANUFACTURED HOUSING FUND		0 0.00	0	0.00	(	0.00	192,000	0.00
TOTAL - TRF		0.00	0	0.00	(	0.00	192,000	0.00
TOTAL		0 0.00	0	0.00		0 0.00	192,000	0.00
GRAND TOTAL	;	\$0 0.00	\$0	0.00	\$(	0.00	\$192,000	0.00

DIFP						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUF HOUSING CONSUMER RC TRF								
CORE								
TRANSFERS OUT	0	0.00	0	0.00	0	0.00	192,000	0.00
TOTAL - TRF	0	0.00	0	0.00	0	0.00	192,000	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$192,000	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$192,000	0.00

Manufa Progra 1a. Wh Er 1b. Wh	actured am is fo hat stra	of Insurance, Financial Institutions a d Housing Program ound in the following core budget(s) ategic priority does this program ad		stration	_	HB Section(s):	7.550
Program 1a. Wh Er 1b. Wh	am is fo hat stra	ound in the following core budget(s)	: Manufactured Hous				
Er 1b. Wh •		ategic priority does this program ad		ing Prog	 ram, Manufactured Housing C	Consumer Recovery Fi	und Transfer
1b. Wh •	mpowe		dress?				
•		er Missouri's Communities					
	hat doe	es this program do?					
•	regula Provid	lishes the "Manufactured Housing Cus tions (See 4 CSR 240-126.010 and 4 les a process for the Commission to in les a process and fund for payment on	CSR 240-126.020.). vestigate each claim to	o determir	ne if all legal remedies have bee	n exhausted.	
TI	his is a	e an activity measure(s) for the prog a Manufactured Housing Fund transfer a Description for the Manufactured Hou	Please refer to the	2b.	<b>Provide a measure(s) of the</b> This is a Manufactured Housi Program Description for the N	ng Fund transfer. Pleas	
Т	<sup>-</sup> his is a	a measure(s) of the program's imp Manufactured Housing Fund transfer Description for the Manufactured Hou	Please refer to the	2d.	<b>Provide a measure(s) of the</b> This is a Manufactured Housi Program Description for the N	ng Fund transfer. Pleas	se refer to the
-		e actual expenditures for the prior th penefit costs.)			xpenditures for the current fis	scal year. (Note: Amc	ounts do not include
							□GR
	4,000						GFEDERAL
	2,000						■OTHER ■TOTAL
	0	0 0	0 0		0 0		0
L		FY 2016 Actual	FY 2017 Actual		FY 2018 Actual	FY 2019 Planned	
		he sources of the "Other " funds? from Manufactured Housing Fund (0	582)				
		e authorization for this program, i.e 700, Sections 700.041 RSMo	., federal or state stat	ute, etc.?	(Include the federal program	n number, if applicable	e.)
<b>6. Are</b> 1 N		federal matching requirements? If y	es, please explain.				
	h <b>is a fe</b> No	ederally mandated program? If yes,	please explain.				

#### Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42940C Division: Public Service Commission Public Service Commission Regulatory Core: **HB** Section 7.560 CORE FINANCIAL SUMMARY FY 2020 Budget Request FY 2020 Governor's Recommendation GR Federal Other Total GR Fed Other Total PS 0 10,958,307 10,958,307 0 0 0 0 PS 0 EE 0 0 0 0 EE 0 2.536.462 2.536.462 0 PSD 0 0 0 **PSD** 0 0 10.000 10.000 0 TRF 0 0 0 0 TRF 0 0 0 0 0 13.504.769 13.504.769 Total 0 0 0 0 Total 0 FTE 0.00 0.00 0.00 0.00 FTE 0.00 0.00 192.00 192.00 Est. Fringe 0 0 5.760.500 5.760.500 0 0 0 Est. Fringe 0 Note: Fringes budgeted in House Bill 5 except for certain fringes Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. budgeted directly to MoDOT, Highway Patrol, and Conservation. Other Funds: Other Funds: Public Service Commission Fund (0607)

# CORE DECISION ITEM

#### 2. CORE DESCRIPTION

The Missouri Public Service Commission has the statutory responsibility of ensuring that consumers receive adequate amounts of safely delivered and reasonably priced utility services at rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment. The Commission must balance a variety of often competing private interests to ensure the overall public interest. Much of the Commission's work is conducted through formal contested case hearings, similar to court proceedings. The primary statutory provisions governing the Commission are contained in Chapters 386, 392, and 393 RSMo. The Commission regulates the rates and practices of investor-owned local telephone, water, sewer, gas, steam/heat and electric companies. The Commission also issues video service authorizations to entities that meet statutory requirements and registers providers of Voice-Over-Internet (VoIP) communications service.

## 3. PROGRAM LISTING (list programs included in this core funding)

Public Service Commission (PSC) Regulatory Core, which includes PSC Administration, video service authorization and VoIP provider registration.

#### Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42940C Division: Public Service Commission Public Service Commission Regulatory Core: **HB** Section 7.560 4. FINANCIAL HISTORY FY 2016 FY 2017 FY 2018 FY 2019 Actual Expenditures (All Funds) Current Yr. Actual Actual Actual 15,000,000 Appropriation (All Funds) 13.222.179 13.435.696 13.435.696 13.504.769 Less Reverted (All Funds) 0 0 0 0 11,489,840 11.351.406 11.705.242 0 0 0 Less Restricted (All Funds)\* 0 13,222,179 13,435,696 13,435,696 13,504,769 Budget Authority (All Funds) 10,000,000 Actual Expenditures (All Funds) 11,705,242 11,489,840 11,351,406 N/A Unexpended (All Funds) 1,516,937 1,945,856 2.084.290 N/A 5,000,000 Unexpended, by Fund: General Revenue 0 0 0 N/A Federal 0 0 N/A Other 1,516,937 N/A 1,945,856 2,084,290 0 FY 2016 FY 2017 FY 2018

Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

Any appropriation lapse monies will remain in PSC Fund, not transferred to General Revenue, but obligated for next fiscal year's budget and used as a reduction of the PSC assessment to regulated utility companies per Chapter 386.370 RSMo. Lapsed monies are primarily due to employee turnover, vacancies, and various cost containment measures implemented within the agency.

# CORE DECISION ITEM

# DIFP

PUBLIC SERVICE COMMISSION

# 5. CORE RECONCILIATION DETAIL

		Budget							
		Class	FTE	GR	Federal		Other	Total	E
GOVERNOR'S	ADDITIONAL COR	E ADJUST	MENTS						
Transfer In	2003 5082	PS	192.00	0	(	0	10,958,307	10,958,307	,
Transfer In	2003 5083	EE	0.00	0	(	0	2,536,462	2,536,462	)
Transfer In	2003 5084	PD	0.00	0	(	0	10,000	10,000	)
NE	T GOVERNOR CH	ANGES	192.00	0	(	0	13,504,769	13,504,769	)
GOVERNOR'S		CORE							
		PS	192.00	0	(	0	10,958,307	10,958,307	•
		EE	0.00	0	(	0	2,536,462	2,536,462	2
		PD	0.00	0	(	0	10,000	10,000	)
		Total	192.00	0	(	0	13,504,769	13,504,769	)

DIFP Budget Unit									ISION ITEM	
Decision Item	FY 2018	FY 2	018	FY 2019		FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Budget Object Summary	ACTUAL	ACTL		BUDGET		BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FT		DOLLAR		FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION	-			-			-		-	
CORE										
PERSONAL SERVICES										
PUBLIC SERVICES		0	0.00		0	0.00	0	0.00	10,958,307	192.00
TOTAL - PS		0	0.00		0	0.00	0	0.00	10,958,307	192.00
EXPENSE & EQUIPMENT										
PUBLIC SERVICE COMMISSION		0	0.00		0	0.00	0	0.00	2,536,462	0.00
TOTAL - EE		0	0.00		0	0.00	0	0.00	2,536,462	0.00
PROGRAM-SPECIFIC										
PUBLIC SERVICE COMMISSION		0	0.00		0	0.00	0	0.00	10,000	0.00
TOTAL - PD		0	0.00		0	0.00	0	0.00	10,000	0.00
TOTAL		0	0.00		0	0.00	0	0.00	13,504,769	192.00
Pay Plan FY19-Cost to Continue - 0000013										
PERSONAL SERVICES										
PUBLIC SERVICE COMMISSION		0	0.00		0	0.00	0	0.00	69,073	0.00
TOTAL - PS		0	0.00		0	0.00	0	0.00	69,073	0.00
TOTAL		0	0.00		0	0.00	0	0.00	69,073	0.00
Pay Plan - 0000012										
PERSONAL SERVICES										
PUBLIC SERVICE COMMISSION		0	0.00		0	0.00	0	0.00	165,412	0.00
TOTAL - PS		0	0.00		0	0.00	0	0.00	165,412	0.00
TOTAL		0	0.00		0	0.00	0	0.00	165,412	0.00
CBIZ - 0000018										
PERSONAL SERVICES										
PUBLIC SERVICE COMMISSION		0	0.00		0	0.00	0	0.00	40,315	0.00
TOTAL - PS		0	0.00		0	0.00	0	0.00	40,315	0.00
TOTAL		0	0.00		0	0.00	0	0.00	40,315	0.00
GRAND TOTAL		\$0	0.00	9	60	0.00	\$0	0.00	\$13,779,569	192.00

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# FLEXIBILITY REQUEST FORM

BUDGET UNIT NUMBER: 4	2940C		DEPARTMENT:	Insurance, Financial Institutions and
BUDGET UNIT NAME: P	Public Service	Commission		Professional Registration
HOUSE BILL SECTION: 7	.560		DIVISION:	Public Service Commission
				expense and equipment flexibility you are requesting in
				g requested among divisions, provide the amount by fund
of flexibility you are requesting	g in dollar and	a percentage terms and exp	biain why the flexic	bility is needed.
		GOVERNOR'S	RECOMMENDATION	N
(Public Service Commission Fund). needs due to increasing workloads.	This flexibility e			and Equipment appropriations in fund 0607 mediately address any identified operational
Total PS - \$10,958,307 x 10% = \$1,0 Total EE - \$2,536,462 x 10% = \$253				
2. Estimate how much flexibilit Budget? Please specify the an	-	d for the budget year. How	/ much flexibility w	as used in the Prior Year Budget and the Current Year
		CURRENT Y		BUDGET REQUEST
ACTUAL AMOUNT OF FLEXIBI	ILITY USED	FLEXIBILITY THAT W	ILL BE USED	FLEXIBILITY THAT WILL BE USED
\$0		Expenditures in PS and E&E w based on needs to cover opera address emergency and chang	ational expenses,	Expenditures in PS an E&E will differ annually based on needs to cover operational expenses, address emergency and changing situations, etc.
3. Please explain how flexibility w	vas used in the	prior and/or current years.		•
	RIOR YEAR	SE		CURRENT YEAR EXPLAIN PLANNED USE
In FY2018 the Public Service Comm PS and E&E appropriations.	iission did not u		between the PS and the Commission will I	c Service Commission was appropriated 10% flexibility E&E appropriations. This flexibility will ensure that have the appropriate resources to respond to any ated workloads and other unexpected regulatory

DIFP							DECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	208,716	6.00
SR OFC SUPPORT ASST (STENO)	(	0.00	0	0.00	0	0.00	61,683	2.00
SR OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	61,708	2.00
OFFICE SERVICES ASST	C	0.00	0	0.00	0	0.00	36,626	1.00
INFORMATION TECHNOLOGIST IV	C	0.00	0	0.00	0	0.00	205,572	4.00
INFORMATION TECHNOLOGY SPEC I	(	0.00	0	0.00	0	0.00	230,868	4.00
INFORMATION TECHNOLOGY SPEC II	C	0.00	0	0.00	0	0.00	65,615	1.00
INFO TECHNOLOGY MANAGER	(	0.00	0	0.00	0	0.00	76,178	1.00
ACCOUNTANT I	C	0.00	0	0.00	0	0.00	34,194	1.00
ACCOUNTANT II	C	0.00	0	0.00	0	0.00	77,369	2.00
ACCOUNTANT III	C	0.00	0	0.00	0	0.00	95,546	2.00
PERSONNEL ANAL II	C	0.00	0	0.00	0	0.00	46,474	1.00
PUBLIC INFORMATION COOR	C	0.00	0	0.00	0	0.00	47,804	1.00
PUBLIC INFORMATION ADMSTR	C	0.00	0	0.00	0	0.00	59,234	1.00
TRAINING TECH II	C	0.00	0	0.00	0	0.00	46,000	1.00
EXECUTIVE II	C	0.00	0	0.00	0	0.00	38,643	1.00
PERSONNEL CLERK	C	0.00	0	0.00	0	0.00	34,407	1.00
LEGISLATIVE COORDINATOR	C	0.00	0	0.00	0	0.00	60,427	1.00
ADMINISTRATIVE ANAL II	C	0.00	0	0.00	0	0.00	43,500	1.00
ADMINISTRATIVE ANAL III	C	0.00	0	0.00	0	0.00	48,221	1.00
CH REGULATORY ECONOMIST	C	0.00	0	0.00	0	0.00	128,524	2.00
CONSUMER SERVICES SPEC I	C	0.00	0	0.00	0	0.00	37,321	1.00
CONSUMER SERVICES SPEC II	(	0.00	0	0.00	0	0.00	186,332	5.00
CONSUMER SERVICES COORDINATOR	C	0.00	0	0.00	0	0.00	87,832	2.00
UTILITY REGULATORY AUDITOR I	C	0.00	0	0.00	0	0.00	129,290	3.00
UTILITY REGULATORY AUDITOR II	C	0.00	0	0.00	0	0.00	231,282	5.00
UTILITY REGULATORY AUDITOR III	C	0.00	0	0.00	0	0.00	295,607	6.00
UTILITY REGULATORY AUDITOR IV	C	0.00	0	0.00	0	0.00	571,958	10.00
UTILITY REGULATORY AUDITOR V	C	0.00	0	0.00	0	0.00	466,450	7.00
REGULATORY ECONOMIST II	(		0	0.00	0	0.00	185,624	4.00
REGULATORY ECONOMIST III	C		0	0.00	0	0.00	287,594	5.00
UTILITY MANAGEMENT ANALYST II	C	0.00	0	0.00	0	0.00	40,793	1.00

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DIFP							ECISION IT	
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
CORE								
UTILITY MANAGEMENT ANALYST III	C	0.00	0	0.00	0	0.00	222,151	4.00
UTILITY POLICY ANALYST I	C	0.00	0	0.00	0	0.00	236,009	5.00
UTILITY POLICY ANALYST II	C	0.00	0	0.00	0	0.00	245,260	4.00
UTILITY ENGINEERING SPEC II	(	0.00	0	0.00	0	0.00	320,916	6.00
UTILITY ENGINEERING SPEC III	(	0.00	0	0.00	0	0.00	527,422	9.00
UTILITY REGULATORY ENGINEER I	(	0.00	0	0.00	0	0.00	229,980	4.00
UTILITY REGULATORY ENGINEER II	(	0.00	0	0.00	0	0.00	125,812	2.00
UTILITY REGULATORY ENG SPV	(	0.00	0	0.00	0	0.00	214,343	3.00
UTILITY OPERS TECH SPEC II	(	0.00	0	0.00	0	0.00	220,374	5.00
RATE & TARIFF EXAMINER II	C	0.00	0	0.00	0	0.00	83,074	2.00
RATE & TARIFF EXAMINER III	C	0.00	0	0.00	0	0.00	46,418	1.00
RATE & TARIFF EXAMINATION SPV	C	0.00	0	0.00	0	0.00	68,402	1.00
HUMAN RESOURCES MGR B1	C	0.00	0	0.00	0	0.00	62,899	1.00
UTILITY REGULATORY MNGR, BAND1	C	0.00	0	0.00	0	0.00	641,675	9.00
DIVISION DIRECTOR	C	0.00	0	0.00	0	0.00	278,828	3.00
DESIGNATED PRINCIPAL ASST DIV	C	0.00	0	0.00	0	0.00	409,444	7.0
ADMINISTRATIVE ASSISTANT	C	0.00	0	0.00	0	0.00	212,984	5.00
ASSOCIATE COUNSEL	C	0.00	0	0.00	0	0.00	59,738	1.00
PROGRAM CONSULTANT	C	0.00	0	0.00	0	0.00	400,303	5.00
PARALEGAL	C	0.00	0	0.00	0	0.00	87,847	2.00
LEGAL COUNSEL	C	0.00	0	0.00	0	0.00	203,966	4.00
CHIEF COUNSEL	C	0.00	0	0.00	0	0.00	80,458	1.00
REGULATORY LAW JUDGE	C	0.00	0	0.00	0	0.00	482,330	7.00
COMMISSION MEMBER	C	0.00	0	0.00	0	0.00	437,205	4.00
COMMISSION CHAIRMAN	C	0.00	0	0.00	0	0.00	109,302	1.00
SENIOR COUNSEL	C		0	0.00	0	0.00	59,492	1.00
DEPUTY COUNSEL	C		0	0.00	0	0.00	572,024	8.00
MANAGING COUNSEL	C		0	0.00	0	0.00	92,259	1.00
TOTAL - PS		· ·	0	0.00	0	0.00	10,958,307	192.00
TRAVEL, IN-STATE	(		0	0.00	0	0.00	140,000	0.00
TRAVEL, OUT-OF-STATE	(		0	0.00	0	0.00	95,000	0.00
SUPPLIES	(		0	0.00	0	0.00	300,000	0.00

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DIFP						D	ECISION ITE	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
CORE								
PROFESSIONAL DEVELOPMENT	C	0.00	0	0.00	0	0.00	145,000	0.00
COMMUNICATION SERV & SUPP	C	0.00	0	0.00	0	0.00	210,000	0.00
PROFESSIONAL SERVICES	C	0.00	0	0.00	0	0.00	1,033,000	0.00
HOUSEKEEPING & JANITORIAL SERV	C	0.00	0	0.00	0	0.00	1,000	0.00
M&R SERVICES	C	0.00	0	0.00	0	0.00	252,500	0.00
COMPUTER EQUIPMENT	C	0.00	0	0.00	0	0.00	225,000	0.00
MOTORIZED EQUIPMENT	C	0.00	0	0.00	0	0.00	42,000	0.00
OFFICE EQUIPMENT	C	0.00	0	0.00	0	0.00	30,000	0.00
OTHER EQUIPMENT	C	0.00	0	0.00	0	0.00	5,000	0.00
PROPERTY & IMPROVEMENTS	C	0.00	0	0.00	0	0.00	200	0.00
BUILDING LEASE PAYMENTS	C	0.00	0	0.00	0	0.00	25,000	0.00
EQUIPMENT RENTALS & LEASES	C	0.00	0	0.00	0	0.00	20,000	0.00
MISCELLANEOUS EXPENSES	C	0.00	0	0.00	0	0.00	12,762	0.00
TOTAL - EE	(	0.00	0	0.00	0	0.00	2,536,462	0.00
REFUNDS	C	0.00	0	0.00	0	0.00	10,000	0.00
TOTAL - PD	C	0.00	0	0.00	0	0.00	10,000	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$13,504,769	192.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$13,504,769	192.00

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			PR	OGRAM DES	CRIPTION					
epartment of Insurance, Fina		ions and Pro	ofessional Re	gistration	_		HB	Section(s):	7.560	
ublic Service Commission Re					_					
rogram is found in the follow	ving core bud	get(s): Pub	lic Service Co	ommission R	egulatory					
a. What strategic priority doe	es this progra	am address?	?							
Empower Missouri's Comr	nunities									
b. What does this program d	o?									
<ul> <li>Ensures rates that will provide an activity meas</li> </ul>								Nostinonit		
-	FY2	016	FY2	2017	FY2	018	FY2019	FY2020	FY2021	
	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Projected	Projected	
Number of Utilities Regulated	740	730	740	741	740	738	740	740	740	
Number of Final Agenda Orders	130	130	130	135	130	109	125	125	125	
Number of Appeals of Final Agenda Orders	13	17	13	12	13	18	16	16	16	
Final Agenda Orders Not Remanded, Reversed or	130	128	130	134	130	108	123	123	123	

Note 1: Final Agenda Orders are orders from the commission that dispose of the substantive issues in a case. Note 2: The number of Final Agenda Orders Not Remanded, Reversed or Vacated occasionally may not correspond to the same fiscal year for the number of Final Agenda Orders issued depending on when an appellate court decision is issued in an appeal. Note 3: Projections are based on three year average of actuals.

# PROGRAM DESCRIPTION

HB Section(s):

7.560

# Department of Insurance, Financial Institutions and Professional Registration Public Service Commission Regulatory

Program is found in the following core budget(s): Public Service Commission Regulatory

# 2b. Provide a measure(s) of the program's quality.

	FY2016		FY2017		FY2018		FY2019 FY2020		FY2021
	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Projected	Projected
Customer Satisfaction	95%	94%	95%	89%	95%	84%	95%	95%	95%

Note 1: A PSC Customer Satisfaction Survey is conducted each year. This measure is based on the customer's response to how they would rate the overall service they received.

Note 2: In FY2018, 23% of the 120 consumers that contacted the commission in regard to their utilities responded to the survey.

# **2c.** Provide a measure(s) of the program's impact.



Note 1: The Commission's work is conducted through formal contested case hearings, similar to court proceedings.

Note 2: Final Agenda Orders are orders from the commission that dispose of the substantive issues in a case.

Note 3: Base targets based on approximate of three year average of actual cases and appeals and Stretch targets are based on a goal of zero appeals.



Note 1: Base targets are based on FY2015-FY2017 average of projected closed complaints; Stretch targets are based on goal of 5% increase in the percentage of complaints closed within 30 days.

## 2d. Provide a measure(s) of the program's efficiency.



Note 1: Section 386.370 RSMo directs the commission to calculate an assessment annually which provides funding for the Public Service Commission from regulated public utilities as provided in Chapters 386, 392 and 393.

Note 2: Base and stretch targets are based on maximum assessment allowed in Section 386.370 RSMo.

Note 3. Actual percentage is calculated prior to each fiscal year.



#### Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42950C Division: **Public Service Commission** Relay Missouri Program and Equipment Distribution Program Core: **HB** Section 7.560 CORE FINANCIAL SUMMARY FY 2020 Budget Request FY 2020 Governor's Recommendation GR Federal Other GR Fed Total Other Total PS 0 0 0 0 PS 0 0 0 0 EE 0 0 0 0 EE 0 0 2.495.808 2.495.808 PSD 0 0 0 0 PSD 0 0 0 0 TRF 0 0 0 0 TRF 0 0 0 0 0 0 Total 0 0 0 0 Total 2.495.808 2.495.808 FTE 0.00 0.00 0.00 0.00 FTE 0.00 0.00 0.00 0.00 0 0 0 0 0 Est. Fringe 0 0 Est. Fringe 0 Note: Fringes budgeted in House Bill 5 except for certain fringes Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. budgeted directly to MoDOT, Highway Patrol, and Conservation. Other Funds: Other Funds: Deaf Relay Srv & Equip Dist Fund (0559)

# CORE DECISION ITEM

## 2. CORE DESCRIPTION

The Missouri Public Service Commission has the statutory (Chapter 209 RSMo, Sections 251-260) responsibility of providing a statewide dual-party relay system to enable deaf, hearing-impaired and speech-impaired persons use of the telephone network. The Commission administers the Deaf Relay Service and Equipment Distribution Fund and oversees the Relay Missouri Program (aka the Deaf Relay Service Program) which provides relay service and "Captioned Telephone" service. The Department of Elementary and Secondary Education's Missouri Assistive Technology Program administers the Equipment Distribution Program which provides specialized equipment to consumers. Funding is provided by a surcharge applied to landline local exchange telephone lines and interconnected Voice over Internet Protocol (VoIP) lines. Companies are allowed to retain a portion of the surcharge revenue for their billing and collection service. All remaining surcharge money collected by companies is remitted to the PSC, who shall use such money exclusively to fund the programs. All remaining surcharge money collected shall be retained in the Deaf Relay Service and Equipment Distribution Fund. The Commission is statutorily required to review the surcharge at least once every two years, but no more frequently than once per year. The current surcharge rate shall not increase for a period of two years, subject to change in federal requirements for deaf relay services.

# 3. PROGRAM LISTING (list programs included in this core funding)

Deaf Relay Service Program

#### CORE DECISION ITEM



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# NOTES:

Any unexpended balance in the fund at the end of the fiscal year shall be exempt from the provisions of Section 33.080 relating to the transfer of unexpended balances to the general revenue fund, but shall be applicable by appropriation to the payment of expenditures for the dual-party relay service and equipment distribution program in the succeeding fiscal year

# CORE RECONCILIATION DETAIL

## DIFP

DEAF RELAY PROGRAM

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federa	I	Other	Total	Explanation
GOVERNOR'S	ADDITIONAL COR	E ADJUST	MENTS						•
Transfer In	1999 5085	EE	0.00		0	0	2,495,808	2,495,808	Transfer in from DED
NE	T GOVERNOR CH	ANGES	0.00		0	0	2,495,808	2,495,808	
GOVERNOR'S	RECOMMENDED	CORE							
		EE	0.00		0	0	2,495,808	2,495,808	
		Total	0.00		0	0	2,495,808	2,495,808	-

DIFP DECISION ITEM SUM											
Budget Unit											
Decision Item	FY 2018	FY 2018	FY 2019		FY 2019	FY 2020	FY 2020	FY 2020	FY 2020		
Budget Object Summary	ACTUAL	ACTUAL	BUDGET		BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC		
Fund	DOLLAR	FTE	DOLLAR		FTE	DOLLAR	FTE	DOLLAR	FTE		
DEAF RELAY PROGRAM											
CORE											
EXPENSE & EQUIPMENT											
DEAF RELAY SER & EQ DIST PRGM		0 0	.00	0	0.00		0.00	2,495,808	0.00		
TOTAL - EE		0 0	.00	0	0.00		0.00	2,495,808	0.00		
TOTAL		0 0	.00	0	0.00		0 0.00	2,495,808	0.00		
GRAND TOTAL	:	\$0 0	.00	\$0	0.00	:	io 0.00	\$2,495,808	0.00		

DIFP						[	DECISION ITI	EM DETAIL
Budget Unit	FY 2018	FY 2018	FY 2019	FY 2019	FY 2020	FY 2020	FY 2020	FY 2020
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEAF RELAY PROGRAM								
CORE								
TRAVEL, IN-STATE		0.00	0	0.00	0	0.00	678	0.00
SUPPLIES		0.00	0	0.00	0	0.00	50	0.00
PROFESSIONAL DEVELOPMENT		0.00	0	0.00	0	0.00	380	0.00
PROFESSIONAL SERVICES		0.00	0	0.00	0	0.00	2,494,000	0.00
MISCELLANEOUS EXPENSES		0.00	0	0.00	0	0.00	700	0.00
TOTAL - EE		0 0.00	0	0.00	0	0.00	2,495,808	0.00
GRAND TOTAL	\$	0 0.00	\$0	0.00	\$0	0.00	\$2,495,808	0.00
GENERAL REVENUE	\$	0 0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$2,495,808	0.00

# PROGRAM DESCRIPTION Department of Insurance, Financial Institutions and Professional Registration PSC Regulatory-Deaf Relay Program is found in the following core budget(s): Deaf Relay Services and Equipment Distribution Program 1a. What strategic priority does this program address? Assist Hearing/Speech Impaired Communication (Empower Missouri's Communities) 1b. What does this program do? • Enables hearing and/or speech impaired consumers to communicate over the telephone network through the provision of relay service and captioned telephone (CapTel) service. • Provides specialized equipment to hearing and/or speech impaired consumers (administered through the Department of Elementary and Secondary Education's Mo. Assistive Technology Program). 2a. Provide an activity measure(s) for the program. FY2016 FY2017 FY2018 FY2019 FY2020

	FY2016		FY2017		FY2018		FY2019	FY2020	FY2021
	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Projected	Projected
Relay Missouri Annual Usage (Minutes)	175,000	213,275	175,000	173,113	145,000	159,325	150,000	150,000	150,000
Cap Tel Annual Usage (Minutes)	250,000	226,456	225,000	202,433	175,000	210,264	200,000	200,000	200,000

Note 1: Anticipate usage to decrease due to internet and cell phone accessibility.

# 2b. Provide a measure(s) of the program's quality.

	FY2016		FY2017		FY2018		FY2019	FY2020	FY2021
	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Projected	Projected
Relay Missouri Related Complaints	0	0	0	0	0	4	0	0	0

Note 1: Customer satisfaction is based on the number of complaints related to the Relay Missouri Services and Cap Tel Services.





