## FISCAL YEAR 2021

# BUDGET REQUEST GOVERNOR'S RECOMMENDATIONS



Michael L. Parson

Governor

Director

### Missouri Department of Commerce and Insurance FY 2021 Budget Request

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The Department of Commerce and Insurance (DCI) protects Missouri consumers through our oversight of the insurance industry, banks, credit unions, utilities and various professional licensees operating in the state. DCI's strategic priority is to educate and advocate for Missourians as well as regulate fairly and impartially the industries and professionals under our purview. DCI is organized into the director's office, which oversees the department, and nine divisions:

### **INSURANCE CONSUMER AFFAIRS DIVISION**

- Acts as a liaison between the consumer and the insurance industry by receiving complaints against insurance companies, insurance producers (agents) and other licensees.
- Investigates complaints to ensure consumers are being treated fairly under the law.
- Conducts education and outreach to Missouri consumers about insurance topics.

#### **INSURANCE MARKET REGULATION DIVISION**

- Reviews insurance policy forms and materials to ensure compliance with Missouri laws and regulations.
- Conducts market analysis and market conduct examinations of insurance companies to protect policy holders and ensure laws are followed.
- Monitors Missouri's insurance market through the collection and compilation of industry financial and claim data.

### **INSURANCE COMPANY REGULATION DIVISION**

- Monitors and analyzes the financial solvency of insurance companies licensed in Missouri to ensure consumer claims can be paid.
- Licenses and regulates captive insurance companies, authorized reinsurance companies and other insurance-related entities.
- Reviews all premium tax, surplus lines tax and captive premium tax filings.

### **ADMINISTRATION DIVISION**

- Provides general operational support within DCI including preparation of DCI's annual budget, fiscal management of state insurance funds and federal grants, oversight of human resources and information technology coordination.
- Licenses insurance producers (agents and agencies) operating within Missouri as well
  as licenses and registers various other insurance-related entities.
- Oversees the CLAIM program, which provides free counseling for Missouri Medicare recipients and their caregivers.

#### **DIVISION OF CREDIT UNIONS**

- Examines and oversees Missouri's 97 state-chartered credit unions.
- Responds to consumer complaints concerning credit union services or operations.

#### **DIVISION OF FINANCE**

- Examines and oversees Missouri's 235 state-chartered banks, non-deposit trust companies and savings and loan associations to ensure their safety and soundness so consumers' deposits are safe and the public is confident in Missouri's financial system.
- Licenses and regulates consumer credit companies, credit services organizations, money order companies, mortgage broker companies and mortgage loan originators.

### **DIVISION OF PROFESSIONAL REGISTRATION**

- Supports 41 professional licensing boards, commissions, committees and offices in licensing and regulating the activities of Missouri professionals.
- The boards, commissions, committees and offices process applications, administer examinations and, when warranted, conduct investigations into possible professional misconduct and may take disciplinary action against the practitioner.

### **PUBLIC SERVICE COMMISSION**

 Independently governed commission that regulates investor-owned electric, natural gas, steam, water and sewer utilities in Missouri.

### **OFFICE OF THE PUBLIC COUNSEL**

 Represents the public and the interests of utility customers in proceedings before the Missouri Public Service Commission and in appeals of Public Service Commission decisions.



### **MISSOURI**

### **Department of Commerce & Insurance**

Missouri Department of Commerce & Insurance

2020 Version 3.0

### **ASPIRATION**

We will work every day to educate and advocate for Missourians, as well as regulate fairly and impartially insurance entities, banks, credit unions, utilities and professional licensees.

### **THEMES**

### **EDUCATE**

Provide help and educate stakeholders so they are better informed problem solvers.

### **REGULATE**

Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public.

### **INNOVATE**

Innovate to make it easier to connect and work with us.

### RECRUIT, REWARD & RETAIN TALENT

Develop our team, reward great performance, and retain top talent.

### **INITIATIVES**

- Increase consumer awareness through multiple communication channels
- Increase direct engagement with stakeholders
- Focus attention on our mission and the citizen experience

- Increase our communication regarding our regulatory processes and decision making
- Conduct timely investigations and work with regulated entities to implement corrective actions
- Adhere to uniform regulatory protocols and use a risk assessment approach for emerging issues
- Identify and prioritize our atrisk entities; ensure that we adhere to national accreditation requirements.
- Strengthen channels for regular feedback from regulated entities

- Use technology to increase DCI efficiency, transparency, and accountability
- Examine essential functions to determine where we can leverage our expertise, resources, and technology
- Partner with industry to experiment within the current regulatory framework

- Implement statewide talent development initiatives
- Initiate opportunities to engage with employees
- Support active membership in organizations and the earning of designations
- Establish a career ladder for all positions, which allows for advancement in appropriate ways

### Department strategic overview: FY21 Budget

DEPARTMENT:	Department of Commerce and Insurance
DIRECTOR:	Chlora Lindley-Myers
DEPARTMENT ASPIRATION:	We will work every day to educate and advocate for Missourians, as well as regulate fairly and impartially insurance entities, banks, credit unions, utilities, and professional licensees.
HIGHLIGHTS FROM FY19-FY20	RX Cares for Missouri Medication Destruction and Disposal Program initiated to provide an important tool in combatting the opioid crisis  The Board of Pharmacy initiated the RX Cares for Missouri Medication and Disposal Program to provide resources to authorized entities for the collection of unused/unwanted medication from the public for disposal.  Nursing Board rule change eliminated the Examination Fee for Registered Nurse (RN) and Licensed Practical Nurse (LPN) candidates applying to take the exam for the first time  Easing the burden on individuals applying for licensure will attract those who wish to practice nursing in Missouri, and eliminating this fee also has the capability of getting individuals to work faster by removing a potential hurdle to obtain licensure, a move which the board hopes will increase the nursing workforce in the state.  Psychology Interjurisdictional Compact (PSYPACT) became operational  PSYPACT is an interstate compact specifically designed to facilitate the practice of telepsychology and the temporary face-to-face practice of psychology across state lines. Missouri is one of eight states participating in the compact.  Department issued stark 2019 Earthquake Report that found many Missourians remain uninsured against the risk of earthquakes  Despite the fact that earthquakes present a significant hazard to Missourians, the number of homes insured against damage from earthquakes has declined between 2008 and 2017.  Over \$16 Million returned to Missouri consumers with the assistance of the department  Missouri consumers received an additional \$16.2 million from their insurance companies in 2018, thanks to the work of the department's Consumer Affairs Division and Market Conduct Section. The monies were returned as a result of the Consumer Affairs Division's mediation work on complaints filed by consumers as well as the efforts of the Market Conduct Section that examines insurance company operations and practices to ensure complaince with Missouri insurance law.  The department's Li
FY21 PRIORITIES	Better Government Increase direct engagement with stakeholders Use technology to increase DCI efficiency, transparency, and accountability Examine essential functions to determine where we can leverage our expertise, resources, and technology Workforce Development (our team) Implement statewide talent develop initiatives Support active membership in organizations and the earning of designations Establish a career ladder for all positions, which allows for advancement in appropriate ways (e.g., management track vs. subject matter expert) Workforce Development (Missouri) Increase our communication regarding our regulatory processes and decision making Adhere to uniform regulatory protocols and use a risk assessment approach for emerging issues Strengthen channels for regular feedback from regulated entities
FY22 PREVIEW	<ul> <li>Focus attention on our mission and the citizen experience</li> <li>Partner with industry to experiment within the current regulatory framework</li> <li>Create initiatives to develop our team, reward great performance, and retain top talent</li> <li>Innovate to make it easier to connect and work with us</li> </ul>

### Missouri Department of Commerce and Insurance

State Auditor's Reports, Oversight Evaluations and Missouri Sunset Act Reports within the last three years

	Type of	Date	
Program or Division Name	Report	Issued	Website Link
Department of Insurance, Financial Institutions, and Professional			
Registration - Insurance	Audit	10/2019	https://app.auditor.mo.gov/AuditReports/CitzSummary.aspx?id=756
Department of Insurance, Financial Institutions, and Professional			
Registration - Insurance	Audit	05/2016	http://app.auditor.mo.gov/Repository/Press/2016026405770.pdf

NEW DECISION ITEM
RANK: 2 OF 7

Department of Commerce and Insurance					Budget Unit	Various				
ay Plan - F	Y 2020 Cost to Cor	ntinue		DI# 0000013						
AMOUNT	OF REQUEST									
	FY 2	021 Budget	Request			FY 2021	Governor's	Recommend	dation	
	GR	Federal	Other	Total		GR	Federal	Other	Total	
s ¯	13,672	0	651,353	665,025	PS	13,672	0	651,353	665,025	
E	0	0	0	0	EE	0	0	0	0	
SD	0	0	0	0	PSD	0	0	0	0	
RF _	0	0	0	0	TRF	0	0	0	0_	
otal _	13,672	0	651,353	665,025	Total	13,672	0	651,353	665,025	
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
st. Fringe	4,389	0	209.084	213,473	Est. Fringe	4.389	0	209,084	213,473	
	s budgeted in Hous	e Bill 5 exce	ot for certain f	ringes	Note: Fringes	budgeted in F	louse Bill 5 ex		ain fringes	
udgeted dire	ectly to MoDOT, Hig	hwav Patrol.	and Conserv	ation.	budgeted direc	tly to MoDOT	. Highway Pa	trol, and Con	servation.	
	Various Departmer				Other Funds:	Various Depa	artment Funds	5		
	UEST CAN BE CA	regorized	AS:	NI -	D		-			
	New Legislation Federal Mandate		_		w Program	_		Fund Switch Cost to Contir		
	GR Pick-Up		_		gram Expansion	_				
	•		_		ace Request	_		Equipment Re	epiacement	
XF	Pay Plan		_	Oth	<u></u>					
WHY IS T	HIS ELINDING NEE	DED2 DD0	VIDE AN EX	DI ANATION EC	OR ITEMS CHECKED IN	#2 INCLUD	E THE EEDE	DAL OP ST	TE STATUTOE	DV OP
	IONAL AUTHORIZA				JK II EWO OHLOKED IK	#2. INOLUD		INAL ON STA	AL SIAIGION	VI OIV
011011	IONAL AUTHORIZA	ATTOR TOR	11113 1 10001	VAIVI.						
					ise for employees beginn	ning January 1	, 2020. The	remaining six	months were	
unfunded, b	ut the stated intent	ot the legisla	ture was to p	rovide the fundi	ng in FY 2021.					

### **NEW DECISION ITEM**

RANK:	2	OF	7	
		_		

Department of Commerce and Insurance Budget Unit Various

Pay Plan - FY 2020 Cost to Continue DI# 0000013

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

The appropriated amount for the Fiscal Year 2020 pay plan was based on a 3% pay increase for employees beginning January 1, 2020. The Fiscal Year 2021 requested amount is equivalent to the remaining six months in order to provide the core funding necessary for a full fiscal year.

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Budget Object Class/Job Class	Dept Req GR DOLLARS	Dept Req GR FTE	Dept Req FED DOLLARS	Dept Req FED FTE	Dept Req OTHER DOLLARS	Dept Req OTHER FTE	Dept Req TOTAL DOLLARS	Dept Req TOTAL FTE	Dept Req One-Time DOLLARS
100-Salaries and Wages	13,672				651,353		0 665,025	0.0	
Total PS	13,672	0.0	0	0.0	651,353	0.0	665,025	0.0	0
Grand Total	13,672	0.0	0	0.0	651,353	0.0	665,025	0.0	0

Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
100-Salaries and Wages	13,672				651,353		0 665,025	0.0	
Total PS	13,672	0.0	0	0.0	651,353	0.0	665,025	0.0	0
Grand Total	13,672	0.0	0	0.0	651,353	0.0	665,025	0.0	0

DCI DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION								
Pay Plan FY20-Cost to Continue - 0000013								
PROCUREMENT OFCR II	0	0.00	0	0.00	37	0.00	37	0.00
ACCOUNTING SPECIALIST II	0	0.00	0	0.00	36	0.00	36	0.00
ACCOUNTING ANAL II	0	0.00	0	0.00	33	0.00	33	0.00
BUDGET ANAL III	0	0.00	0	0.00	148	0.00	148	0.00
PERSONNEL ANAL II	0	0.00	0	0.00	31	0.00	31	0.00
PUBLIC INFORMATION SPEC II	0	0.00	0	0.00	81	0.00	81	0.00
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	104	0.00	104	0.00
FISCAL & ADMINISTRATIVE MGR B1	0	0.00	0	0.00	207	0.00	207	0.00
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	0	0.00	52	0.00	52	0.00
HUMAN RESOURCES MGR B1	0	0.00	0	0.00	83	0.00	83	0.00
STATE DEPARTMENT DIRECTOR	0	0.00	0	0.00	281	0.00	281	0.00
DEPUTY STATE DEPT DIRECTOR	0	0.00	0	0.00	174	0.00	174	0.00
DESIGNATED PRINCIPAL ASST DEPT	0	0.00	0	0.00	241	0.00	241	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	375	0.00	375	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	51	0.00	51	0.00
MISCELLANEOUS TECHNICAL	0	0.00	0	0.00	58	0.00	58	0.00
TOTAL - PS	0	0.00	0	0.00	1,992	0.00	1,992	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$1,992	0.00	\$1,992	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$1,992	0.00	\$1,992	0.00

DCI							ECISION ITE	
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan FY20-Cost to Continue - 0000013								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	1,793	0.00	1,793	0.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	2,019	0.00	2,019	0.00
SUPPORT SERVICES TECHNICIAN	0	0.00	0	0.00	511	0.00	511	0.00
PROCUREMENT OFCR II	0	0.00	0	0.00	705	0.00	705	0.00
ACCOUNTING SPECIALIST II	0	0.00	0	0.00	683	0.00	683	0.00
ACCOUNTING ANAL II	0	0.00	0	0.00	626	0.00	626	0.00
BUDGET ANAL III	0	0.00	0	0.00	594	0.00	594	0.00
ACCOUNTING GENERALIST II	0	0.00	0	0.00	611	0.00	611	0.00
PERSONNEL ANAL II	0	0.00	0	0.00	592	0.00	592	0.00
RESEARCH ANAL II	0	0.00	0	0.00	559	0.00	559	0.00
RESEARCH ANAL III	0	0.00	0	0.00	1,371	0.00	1,371	0.00
RESEARCH ANAL IV	0	0.00	0	0.00	964	0.00	964	0.00
PUBLIC INFORMATION SPEC II	0	0.00	0	0.00	459	0.00	459	0.00
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	592	0.00	592	0.00
PLANNER I	0	0.00	0	0.00	559	0.00	559	0.00
PLANNER II	0	0.00	0	0.00	723	0.00	723	0.00
INVESTIGATOR I	0	0.00	0	0.00	2,790	0.00	2,790	0.00
INVESTIGATOR II	0	0.00	0	0.00	15,168	0.00	15,168	0.00
INVESTIGATOR III	0	0.00	0	0.00	1,941	0.00	1,941	0.00
INS COMPLIANCE REVIEW SPEC I	0	0.00	0	0.00	1,186	0.00	1,186	0.00
INS COMPLIANCE REVIEW SPEC III	0	0.00	0	0.00	2,147	0.00	2,147	0.00
INSURANCE PRODUCT ANALYST II	0	0.00	0	0.00	5,183	0.00	5,183	0.00
INSURANCE PRODUCT ANALYST III	0	0.00	0	0.00	1,847	0.00	1,847	0.00
INSURANCE FINANCIAL ANAL SPEC	0	0.00	0	0.00	2,500	0.00	2,500	0.00
INSURANCE FINANCIAL ANALYST II	0	0.00	0	0.00	1,714	0.00	1,714	0.00
EXAMINER	0	0.00	0	0.00	14,889	0.00	14,889	0.00
EXAMINER SPECIALIST	0	0.00	0	0.00	1,690	0.00	1,690	0.00
EXAMINER IN CHARGE	0	0.00	0	0.00	4,708	0.00	4,708	0.00
EXAMINATION MANAGER	0	0.00	0	0.00	5,101	0.00	5,101	0.00
CHIEF EXAMINER	0	0.00	0	0.00	2,603	0.00	2,603	0.00
TAX AUDITOR II	0	0.00	0	0.00	1,224	0.00	1,224	0.00
TAX AUDITOR III	0	0.00	0	0.00	1,397	0.00	1,397	0.00

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DCI DECISION ITEM DETAIL

Budget Unit Decision Item	FY 2019 ACTUAL	FY 2019 ACTUAL	FY 2020 BUDGET	FY 2020 BUDGET	FY 2021 DEPT REQ	FY 2021 DEPT REQ	FY 2021 GOV REC	FY 2021 GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan FY20-Cost to Continue - 0000013								
FISCAL & ADMINISTRATIVE MGR B1	0	0.00	0	0.00	826	0.00	826	0.00
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	0	0.00	982	0.00	982	0.00
HUMAN RESOURCES MGR B1	0	0.00	0	0.00	830	0.00	830	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	841	0.00	841	0.00
INSURANCE REGULATORY MGR B1	0	0.00	0	0.00	4,213	0.00	4,213	0.00
INSURANCE REGULATORY MGR B2	0	0.00	0	0.00	1,755	0.00	1,755	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	371	0.00	371	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	2,753	0.00	2,753	0.00
STATE DEPARTMENT DIRECTOR	0	0.00	0	0.00	1,589	0.00	1,589	0.00
DEPUTY STATE DEPT DIRECTOR	0	0.00	0	0.00	1,560	0.00	1,560	0.00
DESIGNATED PRINCIPAL ASST DEPT	0	0.00	0	0.00	3,006	0.00	3,006	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	5,692	0.00	5,692	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	4,244	0.00	4,244	0.00
PARALEGAL	0	0.00	0	0.00	1,408	0.00	1,408	0.00
LEGAL COUNSEL	0	0.00	0	0.00	5,281	0.00	5,281	0.00
CHIEF COUNSEL	0	0.00	0	0.00	1,402	0.00	1,402	0.00
SENIOR COUNSEL	0	0.00	0	0.00	4,185	0.00	4,185	0.00
ACTUARY	0	0.00	0	0.00	8,376	0.00	8,376	0.00
MISCELLANEOUS PROFESSIONAL	0	0.00	0	0.00	1,024	0.00	1,024	0.00
SPECIAL ASST PROFESSIONAL	0	0.00	0	0.00	2,803	0.00	2,803	0.00
TOTAL - PS	0	0.00	0	0.00	132,590	0.00	132,590	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$132,590	0.00	\$132,590	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$132,590	0.00	\$132,590	0.00

DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
Pay Plan FY20-Cost to Continue - 0000013								
EXAMINER		0.00	0	0.00	31,649	0.00	31,649	0.00
EXAMINER SPECIALIST		0.00	0	0.00	848	0.00	848	0.00
EXAMINER IN CHARGE		0.00	0	0.00	18,159	0.00	18,159	0.00
EXAMINATION MANAGER		0.00	0	0.00	860	0.00	860	0.00
CHIEF EXAMINER		0.00	0	0.00	295	0.00	295	0.00
ACTUARY		0.00	0	0.00	419	0.00	419	0.00
TOTAL - PS		0.00	0	0.00	52,230	0.00	52,230	0.00
GRAND TOTAL	\$	0.00	\$0	0.00	\$52,230	0.00	\$52,230	0.00
GENERAL REVENUE	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$52,230	0.00	\$52,230	0.00

DCI								D	ECISION ITE	M DETAIL
Budget Unit	FY 2019		FY 2019	FY 2020		FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL		ACTUAL	BUDGET		BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR		FTE	DOLLAR		FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS										
Pay Plan FY20-Cost to Continue - 0000013										
DESIGNATED PRINCIPAL ASST DIV		0	0.00	0	)	0.00	7	0.00	7	0.00
COMMISSION MEMBER		0	0.00	0	)	0.00	282	0.00	282	0.00
ADMIN OFFICE SUPPORT ASSISTANT		0	0.00	0	)	0.00	198	0.00	198	0.00
ADMINISTRATIVE SECRETARY		0	0.00	0	)	0.00	561	0.00	561	0.00
ASST C U EXAMINER - PROB I-II		0	0.00	0	)	0.00	809	0.00	809	0.00
SR ASST C U EXAMINER I - II		0	0.00	0	)	0.00	965	0.00	965	0.00
CREDIT UNION EXAMINER I - II		0	0.00	0	)	0.00	1,147	0.00	1,147	0.00
SENIOR C U EXAMINER I-II-III		0	0.00	0	)	0.00	8,570	0.00	8,570	0.00
CHIEF FINANCIAL EXAMINER		0	0.00	0	)	0.00	1,459	0.00	1,459	0.00
DIVISION DIRECTOR		0	0.00	0	)	0.00	1,545	0.00	1,545	0.00
DEPUTY DIVISION DIRECTOR		0	0.00	0	)	0.00	1,459	0.00	1,459	0.00
FISCAL AND ADMINISTRATIVE MNGR		0	0.00	0	)	0.00	838	0.00	838	0.00
TOTAL - PS		0	0.00	0	)	0.00	17,840	0.00	17,840	0.00
GRAND TOTAL	\$	0	0.00	\$0	)	0.00	\$17,840	0.00	\$17,840	0.00
GENERAL REVENUE	\$	50	0.00	\$0	)	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0	0.00	\$0	)	0.00	\$0	0.00	\$0	0.00

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OTHER FUNDS

DCI						D	ECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
Pay Plan FY20-Cost to Continue - 0000013								
ADMINISTRATIVE SECRETARY	0	0.00	0	0.00	1,269	0.00	1,269	0.00
SR OFC SUPPORT ASST (KEYBRD)	0	0.00	0	0.00	444	0.00	444	0.00
ACCOUNTING GENERALIST I	0	0.00	0	0.00	501	0.00	501	0.00
PERSONNEL OFFICER II	0	0.00	0	0.00	774	0.00	774	0.00
SENIOR ASSISTANT BANK EXAMINER	0	0.00	0	0.00	1,533	0.00	1,533	0.00
BANK EXAMINER	0	0.00	0	0.00	3,720	0.00	3,720	0.00
SENIOR BANK EXAMINER I	0	0.00	0	0.00	9,971	0.00	9,971	0.00
REVIEW EXAMINER	0	0.00	0	0.00	5,137	0.00	5,137	0.00
ASSIST TRUST EXAMINER	0	0.00	0	0.00	631	0.00	631	0.00
SENIOR ASSISTANT TRUST EXAM	0	0.00	0	0.00	768	0.00	768	0.00
TRUST SUPERVISOR	0	0.00	0	0.00	1,281	0.00	1,281	0.00
DISTRICT SUPERVISOR	0	0.00	0	0.00	7,094	0.00	7,094	0.00
REPORT ANALYST	0	0.00	0	0.00	623	0.00	623	0.00
ASSISTANT BANK EXAMINER II	0	0.00	0	0.00	4,201	0.00	4,201	0.00
CONSUMER CREDIT EXAMINER	0	0.00	0	0.00	632	0.00	632	0.00
ASST CONSUMER CREDIT EXAM II	0	0.00	0	0.00	2,151	0.00	2,151	0.00
SUPERVISOR OF CONSUMER CREDIT	0	0.00	0	0.00	1,385	0.00	1,385	0.00
SENIOR BANK EXAMINER II	0	0.00	0	0.00	12,623	0.00	12,623	0.00
SENIOR BANK EXAMINER III	0	0.00	0	0.00	32,306	0.00	32,306	0.00
SENIOR TRUST EXAMINER III	0	0.00	0	0.00	1,222	0.00	1,222	0.00
SR CONS CREDIT EXAMINER II	0	0.00	0	0.00	1,343	0.00	1,343	0.00
SR CONS CREDIT EXAMINER III	0	0.00	0	0.00	7,767	0.00	7,767	0.00
SUPVSR OF MORTGAGE LICENSING	0	0.00	0	0.00	1,353	0.00	1,353	0.00
SENIOR ASSISTANT EXAMINER II	0	0.00	0	0.00	1,627	0.00	1,627	0.00
BANK EXAMINER II	0	0.00	0	0.00	2,991	0.00	2,991	0.00
SENIOR ASST TRUST EXAMINER II	0	0.00	0	0.00	997	0.00	997	0.00
SENIOR MORTGAGE EXAMINER II	0	0.00	0	0.00	2,135	0.00	2,135	0.00
ASSISTANT MORTGAGE EXAMINER	0	0.00	0	0.00	631	0.00	631	0.00
MORTGAGE EXAMINER	0	0.00	0	0.00	933	0.00	933	0.00
SENIOR MORTGAGE EXAMINER III	0	0.00	0	0.00	2,444	0.00	2,444	0.00
EXAMINER SPECIALIST	0	0.00	0	0.00	845	0.00	845	0.00
MORTGAGE LICENSING TECHNICIAN	0	0.00	0	0.00	401	0.00	401	0.00

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DCI							DECISION IT	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
Pay Plan FY20-Cost to Continue - 0000013								
SUPERVISOR OF ADMINISTRATION	(	0.00	(	0.00	908	0.00	908	0.00
MORTGAGE EXAMINATION ASSISTANT	(	0.00	(	0.00	2,151	0.00	2,151	0.00
DIVISION DIRECTOR	(	0.00	(	0.00	1,741	0.00	1,741	0.00
DEPUTY DIVISION DIRECTOR	(	0.00	(	0.00	1,741	0.00	1,741	0.00
CHIEF EXAMINER	(	0.00	(	0.00	1,490	0.00	1,490	0.00
SENIOR COUNSEL	(	0.00	(	0.00	1,287	0.00	1,287	0.00
CHIEF COUNSEL	(	0.00	(	0.00	1,416	0.00	1,416	0.00
BOARD MEMBER	(	0.00	(	0.00	75	0.00	75	0.00
MISCELLANEOUS PROFESSIONAL	(	0.00	(	0.00	481	0.00	481	0.00
TOTAL - PS		0.00		0.00	123,023	0.00	123,023	0.00

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**GENERAL REVENUE** 

FEDERAL FUNDS

OTHER FUNDS

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**GRAND TOTAL** 

DCI		ECISION IT	EM DETAII					
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Pay Plan FY20-Cost to Continue - 0000013								
SR OFFICE SUPPORT ASSISTANT	O	0.00	0	0.00	1,872	0.00	1,872	0.00
BUDGET ANAL II	0	0.00	0	0.00	753	0.00	753	0.00
ACCOUNTING CLERK	O	0.00	0	0.00	911	0.00	911	0.00
ACCOUNTING GENERALIST I	0	0.00	0	0.00	1,013	0.00	1,013	0.00
ACCOUNTING SUPERVISOR	0	0.00	0	0.00	656	0.00	656	0.00
RESEARCH ANAL II	0	0.00	0	0.00	625	0.00	625	0.00
PUBLIC INFORMATION SPEC II	O	0.00	0	0.00	655	0.00	655	0.00
EXECUTIVE I	0	0.00	0	0.00	1,149	0.00	1,149	0.00
PERSONNEL CLERK	0	0.00	0	0.00	508	0.00	508	0.00
INVESTIGATOR I	0	0.00	0	0.00	1,566	0.00	1,566	0.00
INVESTIGATOR II	0	0.00	0	0.00	1,900	0.00	1,900	0.00
INSURANCE FINANCIAL ANAL SPEC	O	0.00	0	0.00	730	0.00	730	0.00
INSURANCE FINANCIAL ANALYST II	O	0.00	0	0.00	1,942	0.00	1,942	0.00
INSPECTOR (PROF REGISTRATION)	O	0.00	0	0.00	5,335	0.00	5,335	0.00
INSP SUPV (PROF REGISTRATION)	O	0.00	0	0.00	553	0.00	553	0.00
FUNERAL ESTABLISHMENT INSP	O	0.00	0	0.00	667	0.00	667	0.00
PROF REG ADMSTV COOR	O	0.00	0	0.00	651	0.00	651	0.00
FISCAL & ADMINISTRATIVE MGR B1	O	0.00	0	0.00	924	0.00	924	0.00
FISCAL & ADMINISTRATIVE MGR B2	O	0.00	0	0.00	1,023	0.00	1,023	0.00
INVESTIGATION MGR B1	O	0.00	0	0.00	863	0.00	863	0.00
PROCESSING TECHNICIAN I	O	0.00	0	0.00	2,437	0.00	2,437	0.00
PROCESSING TECHNICIAN II	O	0.00	0	0.00	9,612	0.00	9,612	0.00
PROCESSING TECHNICIAN III	O	0.00	0	0.00	1,045	0.00	1,045	0.00
PROCESSING TECHNICIAN SUPV	0	0.00	0	0.00	1,053	0.00	1,053	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	1,898	0.00	1,898	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	790	0.00	790	0.00
LEGAL COUNSEL	0	0.00	0	0.00	1,908	0.00	1,908	0.00
BOARD MEMBER	C	0.00	0	0.00	835	0.00	835	0.00
CLERK	C	0.00	0	0.00	1,430	0.00	1,430	0.00
INSPECTOR	0	0.00	0	0.00	1,044	0.00	1,044	0.00
CONSULTING PHYSICIAN	0	0.00	0	0.00	750	0.00	750	0.00
SPECIAL ASST OFFICIAL & ADMSTR	O		0	0.00	766	0.00	766	0.00

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DCI							DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Pay Plan FY20-Cost to Continue - 0000013								
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	8,698	0.00	8,698	0.00
TOTAL - PS	0	0.00	0	0.00	56,562	0.00	56,562	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$56,562	0.00	\$56,562	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$56,562	0.00	\$56,562	0.00

DCI							ECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
Pay Plan FY20-Cost to Continue - 0000013								
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	434	0.00	434	0.00
SENIOR AUDITOR	0	0.00	0	0.00	696	0.00	696	0.00
PROCESSING TECHNICIAN I	0	0.00	0	0.00	402	0.00	402	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	893	0.00	893	0.00
PROCESSING TECHNICIAN SUPV	0	0.00	0	0.00	535	0.00	535	0.00
BOARD MEMBER	0	0.00	0	0.00	85	0.00	85	0.00
CLERK	0	0.00	0	0.00	254	0.00	254	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	1,208	0.00	1,208	0.00
TOTAL - PS	0	0.00	0	0.00	4,507	0.00	4,507	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$4,507	0.00	\$4,507	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

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OTHER FUNDS

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DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
Pay Plan FY20-Cost to Continue - 0000013								
ADMIN OFFICE SUPPORT ASSISTANT		0.00	0	0.00	584	0.00	584	0.00
INVESTIGATOR II		0.00	0	0.00	650	0.00	650	0.00
PROF REG ADMSTV COOR		0.00	0	0.00	253	0.00	253	0.00
PROCESSING TECHNICIAN II		0.00	0	0.00	1,874	0.00	1,874	0.00
PROCESSING TECHNICIAN III		0.00	0	0.00	536	0.00	536	0.00
BOARD MEMBER		0.00	0	0.00	361	0.00	361	0.00
CLERK		0.00	0	0.00	313	0.00	313	0.00
MISCELLANEOUS PROFESSIONAL		0.00	0	0.00	600	0.00	600	0.00
PRINCIPAL ASST BOARD/COMMISSON		0.00	0	0.00	470	0.00	470	0.00
TOTAL - PS		0.00	0	0.00	5,641	0.00	5,641	0.00
GRAND TOTAL	\$	0.00	\$0	0.00	\$5,641	0.00	\$5,641	0.00

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**GENERAL REVENUE** 

FEDERAL FUNDS

OTHER FUNDS

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DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MISSOURI DENTAL BOARD								
Pay Plan FY20-Cost to Continue - 0000013								
INVESTIGATOR I	(	0.00	(	0.00	586	0.00	586	0.00
INVESTIGATOR II	(	0.00	(	0.00	1,400	0.00	1,400	0.00
PROCESSING TECHNICIAN II	(	0.00	(	0.00	1,114	0.00	1,114	0.00
PROCESSING TECHNICIAN SUPV	(	0.00	(	0.00	602	0.00	602	0.00
BOARD MEMBER	(	0.00	(	0.00	468	0.00	468	0.00
CLERK	(	0.00	(	0.00	238	0.00	238	0.00
PRINCIPAL ASST BOARD/COMMISSON	(	0.00	(	0.00	1,111	0.00	1,111	0.00
TOTAL - PS	C	0.00	C	0.00	5,519	0.00	5,519	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$5,519	0.00	\$5,519	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

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OTHER FUNDS

DCI	ECISION ITE	EM DETAIL						
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
Pay Plan FY20-Cost to Continue - 0000013								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	447	0.00	447	0.00
SR OFC SUPPORT ASST (STENO)	0	0.00	0	0.00	473	0.00	473	0.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	1,078	0.00	1,078	0.00
INFORMATION SUPPORT COOR	0	0.00	0	0.00	473	0.00	473	0.00
EXECUTIVE I	0	0.00	0	0.00	544	0.00	544	0.00
MEDICAL CNSLT	0	0.00	0	0.00	1,876	0.00	1,876	0.00
MEDICAL DIR	0	0.00	0	0.00	2,150	0.00	2,150	0.00
INVESTIGATOR II	0	0.00	0	0.00	8,277	0.00	8,277	0.00
PROF REG ADMSTV COOR	0	0.00	0	0.00	648	0.00	648	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	849	0.00	849	0.00
PROCESSING TECHNICIAN I	0	0.00	0	0.00	1,616	0.00	1,616	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	3,236	0.00	3,236	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	954	0.00	954	0.00
PROCESSING TECHNICIAN SUPV	0	0.00	0	0.00	541	0.00	541	0.00
PARALEGAL	0	0.00	0	0.00	534	0.00	534	0.00
LEGAL COUNSEL	0	0.00	0	0.00	1,780	0.00	1,780	0.00
BOARD MEMBER	0	0.00	0	0.00	86	0.00	86	0.00
SENIOR COUNSEL	0	0.00	0	0.00	941	0.00	941	0.00
CLERK	0	0.00	0	0.00	918	0.00	918	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	1,188	0.00	1,188	0.00
TOTAL - PS	0	0.00	0	0.00	28,609	0.00	28,609	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$28,609	0.00	\$28,609	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

OTHER FUNDS

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DCI DECISION ITEM DETA								
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
Pay Plan FY20-Cost to Continue - 0000013								
ADMINISTRATIVE ANAL II	0	0.00	0	0.00	570	0.00	570	0.00
REGISTERED NURSE - CLIN OPERS	0	0.00	0	0.00	882	0.00	882	0.00
INVESTIGATOR I	0	0.00	0	0.00	523	0.00	523	0.00
INVESTIGATOR II	0	0.00	0	0.00	2,437	0.00	2,437	0.00
PROF REG ADMSTV COOR	0	0.00	0	0.00	677	0.00	677	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	876	0.00	876	0.00
REGISTERED NURSE MANAGER B1	0	0.00	0	0.00	3,111	0.00	3,111	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	2,664	0.00	2,664	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	1,450	0.00	1,450	0.00
PARALEGAL	0	0.00	0	0.00	1,582	0.00	1,582	0.00
LEGAL COUNSEL	0	0.00	0	0.00	1,946	0.00	1,946	0.00
BOARD MEMBER	0	0.00	0	0.00	157	0.00	157	0.00
SENIOR COUNSEL	0	0.00	0	0.00	976	0.00	976	0.00
CLERK	0	0.00	0	0.00	164	0.00	164	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	1,316	0.00	1,316	0.00
TOTAL - PS	0	0.00	0	0.00	19,331	0.00	19,331	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$19,331	0.00	\$19,331	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$19,331	0.00	\$19,331	0.00

DCI									ECISION ITE	M DETAIL
Budget Unit	FY 2019		FY 2019	FY 2020		FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL		ACTUAL	BUDGET		BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR		FTE	DOLLAR		FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PHARMACY										
Pay Plan FY20-Cost to Continue - 0000013										
SR OFFICE SUPPORT ASSISTANT		0	0.00		0	0.00	431	0.00	431	0.00
PHARMACEUTICAL CNSLT		0	0.00		0	0.00	13,299	0.00	13,299	0.00
INVESTIGATOR I		0	0.00		0	0.00	517	0.00	517	0.00
PROF REG ADMSTV COOR		0	0.00		0	0.00	656	0.00	656	0.00
PROCESSING TECHNICIAN II		0	0.00		0	0.00	890	0.00	890	0.00
PROCESSING TECHNICIAN III		0	0.00		0	0.00	520	0.00	520	0.00
BOARD MEMBER		0	0.00		0	0.00	180	0.00	180	0.00
CLERK		0	0.00		0	0.00	434	0.00	434	0.00
PRINCIPAL ASST BOARD/COMMISSON		0	0.00		0	0.00	1.120	0.00	1.120	0.00

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**TOTAL - PS** 

**GENERAL REVENUE** 

FEDERAL FUNDS

OTHER FUNDS

**GRAND TOTAL** 

DCI						D	ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
Pay Plan FY20-Cost to Continue - 0000013								
INVESTIGATOR I		0.00	0	0.00	561	0.00	561	0.00
INVESTIGATOR II		0.00	0	0.00	2,099	0.00	2,099	0.00
PROF REG ADMSTV COOR		0.00	0	0.00	653	0.00	653	0.00
REAL ESTATE EXAMINER I		0.00	0	0.00	1,561	0.00	1,561	0.00
REAL ESTATE EXAMINER II		0.00	0	0.00	2,541	0.00	2,541	0.00
REAL ESTATE EXAMINER FIELD SPV		0.00	0	0.00	1,394	0.00	1,394	0.00
REAL ESTATE EDUCATION SPEC	(	0.00	0	0.00	555	0.00	555	0.00
INVESTIGATION MGR B1	(	0.00	0	0.00	853	0.00	853	0.00
PROCESSING TECHNICIAN II	(	0.00	0	0.00	1,799	0.00	1,799	0.00
PROCESSING TECHNICIAN III	(	0.00	0	0.00	980	0.00	980	0.00
BOARD MEMBER	(	0.00	0	0.00	96	0.00	96	0.00
CLERK	(	0.00	0	0.00	288	0.00	288	0.00
PRINCIPAL ASST BOARD/COMMISSON	(	0.00	0	0.00	1,206	0.00	1,206	0.00
TOTAL - PS	1	0.00	0	0.00	14,586	0.00	14,586	0.00
GRAND TOTAL	\$	0.00	\$0	0.00	\$14,586	0.00	\$14,586	0.00
GENERAL REVENUE	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$	0.00	\$0	0.00	\$14,586	0.00	\$14,586	0.00

DCI							ECISION IT	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING								
Pay Plan FY20-Cost to Continue - 0000013								
ADMIN OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	522	0.00	522	0.00
SR OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	505	0.00	505	0.00
MANUFACTURED HSNG INSP II	C	0.00	0	0.00	2,896	0.00	2,896	0.00
MANUFACTURED HSNG INSP SUPV	C	0.00	0	0.00	688	0.00	688	0.00
UTILITY REGULATORY MNGR, BAND1	C	0.00	0	0.00	853	0.00	853	0.00
TOTAL - PS	O	0.00	0	0.00	5,464	0.00	5,464	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$5,464	0.00	\$5,464	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$5,464	0.00	\$5,464	0.00

DCI							ECISION ITI	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
Pay Plan FY20-Cost to Continue - 0000013								
ADMIN OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	755	0.00	755	0.00
SR OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	499	0.00	499	0.00
PUBLIC UTILITY ACCOUNTANT I	(	0.00	0	0.00	831	0.00	831	0.00
PUBLIC UTILITY ACCOUNTANT III	(	0.00	0	0.00	1,488	0.00	1,488	0.00
DIVISION DIRECTOR	(	0.00	0	0.00	1,336	0.00	1,336	0.00
DESIGNATED PRINCIPAL ASST DIV	(	0.00	0	0.00	3,425	0.00	3,425	0.00
SENIOR COUNSEL	(	0.00	0	0.00	1,867	0.00	1,867	0.00
DEPUTY COUNSEL	(	0.00	0	0.00	2,144	0.00	2,144	0.00
MISCELLANEOUS PROFESSIONAL	(	0.00	0	0.00	566	0.00	566	0.00
SPECIAL ASST PROFESSIONAL	(	0.00	0	0.00	761	0.00	761	0.00
TOTAL - PS	(	0.00	0	0.00	13,672	0.00	13,672	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$13,672	0.00	\$13,672	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$13,672	0.00	\$13,672	0.00

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**FEDERAL FUNDS** 

OTHER FUNDS

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DCI						D	ECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan FY20-Cost to Continue - 0000013								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	3,162	0.00	3,162	0.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	936	0.00	936	0.00
SUPPORT SERVICES TECHNICIAN	0	0.00	0	0.00	555	0.00	555	0.00
INFORMATION TECHNOLOGIST III	0	0.00	0	0.00	957	0.00	957	0.00
INFORMATION TECHNOLOGIST IV	0	0.00	0	0.00	3,105	0.00	3,105	0.00
INFORMATION TECHNOLOGY SPEC I	0	0.00	0	0.00	3,474	0.00	3,474	0.00
INFORMATION TECHNOLOGY SPEC II	0	0.00	0	0.00	989	0.00	989	0.00
INFO TECHNOLOGY MANAGER	0	0.00	0	0.00	1,148	0.00	1,148	0.00
PROCUREMENT OFCR I	0	0.00	0	0.00	912	0.00	912	0.00
ACCOUNTANT II	0	0.00	0	0.00	1,171	0.00	1,171	0.00
ACCOUNTANT III	0	0.00	0	0.00	1,444	0.00	1,444	0.00
ACCOUNTING TECHNICIAN	0	0.00	0	0.00	518	0.00	518	0.00
ACCOUNTING GENERALIST II	0	0.00	0	0.00	585	0.00	585	0.00
PERSONNEL ANAL II	0	0.00	0	0.00	702	0.00	702	0.00
PUBLIC INFORMATION COOR	0	0.00	0	0.00	722	0.00	722	0.00
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	894	0.00	894	0.00
TRAINING TECH II	0	0.00	0	0.00	695	0.00	695	0.00
PERSONNEL CLERK	0	0.00	0	0.00	521	0.00	521	0.00
ADMINISTRATIVE ANAL II	0	0.00	0	0.00	653	0.00	653	0.00
ADMINISTRATIVE ANAL III	0	0.00	0	0.00	729	0.00	729	0.00
CH REGULATORY ECONOMIST	0	0.00	0	0.00	1,938	0.00	1,938	0.00
CONSUMER SERVICES SPEC I	0	0.00	0	0.00	576	0.00	576	0.00
CONSUMER SERVICES SPEC II	0	0.00	0	0.00	2,811	0.00	2,811	0.00
CONSUMER SERVICES COORDINATOR	0	0.00	0	0.00	1,328	0.00	1,328	0.00
UTILITY REGULATORY AUDITOR II	0	0.00	0	0.00	3,495	0.00	3,495	0.00
UTILITY REGULATORY AUDITOR III	0	0.00	0	0.00	4,466	0.00	4,466	0.00
UTILITY REGULATORY AUDITOR IV	0	0.00	0	0.00	8,632	0.00	8,632	0.00
UTILITY REGULATORY AUDITOR V	0	0.00	0	0.00	7,034	0.00	7,034	0.00
REGULATORY ECONOMIST II	0	0.00	0	0.00	2,805	0.00	2,805	0.00
REGULATORY ECONOMIST III	0	0.00	0	0.00	4,340	0.00	4,340	0.00
UTILITY MANAGEMENT ANALYST II	0	0.00	0	0.00	617	0.00	617	0.00
UTILITY MANAGEMENT ANALYST III	0	0.00	0	0.00	3,353	0.00	3,353	0.00

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DCI						ļ	DECISION I	TEM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan FY20-Cost to Continue - 0000013								
UTILITY POLICY ANALYST I	0	0.00	0	0.00	3,566	0.00	3,566	0.00
UTILITY POLICY ANALYST II	0	0.00	0	0.00	3,700	0.00	3,700	0.00
UTILITY ENGINEERING SPEC II	0	0.00	0	0.00	4,845	0.00	4,845	0.00
UTILITY ENGINEERING SPEC III	0	0.00	0	0.00	7,953	0.00	7,953	0.00
UTILITY REGULATORY ENGINEER I	0	0.00	0	0.00	3,471	0.00	3,471	0.00
UTILITY REGULATORY ENGINEER II	0	0.00	0	0.00	1,898	0.00	1,898	0.00
UTILITY REGULATORY ENG SPV	0	0.00	0	0.00	3,231	0.00	3,231	0.00
UTILITY OPERS TECH SPEC II	0	0.00	0	0.00	3,332	0.00	3,332	0.00
RATE & TARIFF EXAMINER II	0	0.00	0	0.00	1,257	0.00	1,257	0.00
RATE & TARIFF EXAMINER III	0	0.00	0	0.00	702	0.00	702	0.00
RATE & TARIFF EXAMINATION SPV	0	0.00	0	0.00	1,031	0.00	1,031	0.00
FISCAL & ADMINISTRATIVE MGR B1	0	0.00	0	0.00	1,956	0.00	1,956	0.00
HUMAN RESOURCES MGR B1	0	0.00	0	0.00	949	0.00	949	0.00
UTILITY REGULATORY MNGR, BAND1	0	0.00	0	0.00	9,672	0.00	9,672	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	4,203	0.00	4,203	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	6,178	0.00	6,178	0.00
ADMINISTRATIVE ASSISTANT	0	0.00	0	0.00	3,221	0.00	3,221	0.00
ASSOCIATE COUNSEL	0	0.00	0	0.00	912	0.00	912	0.00
PROGRAM CONSULTANT	0	0.00	0	0.00	6,034	0.00	6,034	0.00
PARALEGAL	0	0.00	0	0.00	1,328	0.00	1,328	0.00
LEGAL COUNSEL	0	0.00	0	0.00	3,065	0.00	3,065	0.00
CHIEF COUNSEL	0	0.00	0	0.00	1,213	0.00	1,213	0.00
REGULATORY LAW JUDGE	0	0.00	0	0.00	7,272	0.00	7,272	0.00
COMMISSION MEMBER	0	0.00	0	0.00	6,591	0.00	6,591	0.00
COMMISSION CHAIRMAN	0	0.00	0	0.00	1,648	0.00	1,648	0.00
SENIOR COUNSEL	0	0.00	0	0.00	903	0.00	903	0.00
DEPUTY COUNSEL	0	0.00	0	0.00	8,623	0.00	8,623	0.00

DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan FY20-Cost to Continue - 0000013								
MANAGING COUNSEL	0	0.00	0	0.00	1,391	0.00	1,391	0.00
TOTAL - PS	0	0.00	0	0.00	165,412	0.00	165,412	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$165,412	0.00	\$165,412	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$165,412	0.00	\$165,412	0.00

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**NEW DECISION ITEM** 

**RANK**: 2 OF 7

	ment Pay Plan -									
AMOUNT O		FY 2020 Cos	t to Continu	e D	# 0000014					
	F REQUEST									
	FY	2021 Budget	Request			FY 2021	Governor's	Recommend	dation	
	GR	Federal	Other	Total		GR	Federal	Other	Total	
	426	0	86,255	86,681	PS	426	0	86,255	86,681	
•	0	0	0	0	EE	0	0	0	0	
D	0	0	0	0	PSD	0	0	0	0	
RF	0	0	0	0	TRF	0	0	0	0	
otal	426	0	86,255	86,681	Total	426	0	86,255	86,681	
Έ	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
t. Fringe	137	0	27,688	27,825	Est. Fringe	137	0	27,688	27,825	
•	budgeted in Hous			•	Note: Fringes	•		•	•	
dgeted direct	tly to MoDOT, Hi	ghway Patrol,	and Conserv	ation.	budgeted direc	ctly to MoDOT,	, Highway Pa	trol, and Cons	servation.	
her Funds: V	arious Departme	ent Funds			Other Funds:	Various Depa	rtment Funds			
	EST CAN BE CA	TEGORIZED	AS:							
	ew Legislation				ew Program	_		Fund Switch		
	ederal Mandate				ogram Expansion	_		Cost to Contin		
	R Pick-Up		_		pace Request	_	E	Equipment Re	placement	
<b>X</b> Pa	ay Plan			0	ther:					
					OR ITEMS CHECKED IN	I #2. INCLUD	E THE FEDE	RAL OR STA	ATE STATUTO	RY OR
OITUTIO	NAL AUTHORIZ	ATION FOR	THIS PROGE	RAM.						
he FY 2020	budget includes	appropriation	authority for a	n pay plan ass	ociated with the recently o	completed con	npensation stu	udy to move e	employee salari	es to
					begins on January 1, 202					
	egislature was to				• ,		3			

### **NEW DECISION ITEM**

RANK:	2	OF_	7	
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Department of Commerce and Insurance

Budget Unit Various

Market Adjustment Pay Plan - FY 2020 Cost to Continue

DI# 0000014

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

The appropriated amount for the Fiscal Year 2020 pay plan was based on a CBIZ compensation study which identified job classes below the market median pay level and job classes below the market-based minimum, with salary increases beginning on January 1, 2020. The Fiscal Year 2021 requested amount will provide funding for salary increases for impacted employees for a full fiscal year.

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.

Budget Object Class/Job Class	Dept Req GR DOLLARS	Dept Req GR FTE	Dept Req FED DOLLARS	Dept Req FED FTE	Dept Req OTHER DOLLARS	Dept Req OTHER FTE	Dept Req TOTAL DOLLARS	Dept Req TOTAL FTE	Dept Req One-Time DOLLARS
100-Salaries and Wages	426				86,255		0 86,681	0.0	
Total PS	426	0.0	0	0.0	86,255	0.0	86,681	0.0	0
Grand Total	426	0.0	0	0.0	86,255	0.0	86,681	0.0	0

Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
100-Salaries and Wages	426				86,255		0 86,681	0.0	
Total PS	426	0.0	0	0.0	86,255	0.0	86,681	0.0	0
Grand Total	426	0.0	0	0.0	86,255	0.0	86,681	0.0	0

DCI						]	<b>DECISION ITEM DETAIL</b>	
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Market Adj Pay PI FY20 C-to-C - 0000014								
ACCOUNTING ANAL II		0.00		0.00	138	0.00	138	0.00
RESEARCH ANAL II		0.00		0.00	426	0.00	426	0.00

Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Market Adj Pay PI FY20 C-to-C - 0000014								
ACCOUNTING ANAL II	0	0.00	0	0.00	138	0.00	138	0.00
RESEARCH ANAL II	0	0.00	0	0.00	426	0.00	426	0.00
RESEARCH ANAL III	0	0.00	0	0.00	2,144	0.00	2,144	0.00
PUBLIC INFORMATION SPEC II	0	0.00	0	0.00	1,068	0.00	1,068	0.00
PLANNER I	0	0.00	0	0.00	426	0.00	426	0.00
INS COMPLIANCE REVIEW SPEC III	0	0.00	0	0.00	5,853	0.00	5,853	0.00
INSURANCE PRODUCT ANALYST II	0	0.00	0	0.00	15,489	0.00	15,489	0.00
INSURANCE FINANCIAL ANAL SPEC	0	0.00	0	0.00	2,144	0.00	2,144	0.00
TAX AUDITOR III	0	0.00	0	0.00	956	0.00	956	0.00
PARALEGAL	0	0.00	0	0.00	5,313	0.00	5,313	0.00
ACTUARY	0	0.00	0	0.00	4,206	0.00	4,206	0.00
TOTAL - PS	0	0.00	0	0.00	38,163	0.00	38,163	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$38,163	0.00	\$38,163	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$38,163	0.00	\$38,163	0.00

DCI							DECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Market Adj Pay PI FY20 C-to-C - 0000014								
ACCOUNTING SUPERVISOR	0	0.00	0	0.00	1,735	0.00	1,735	0.00
CONSULTING PHYSICIAN	0	0.00	0	0.00	6,499	0.00	6,499	0.00
TOTAL - PS	0	0.00	0	0.00	8,234	0.00	8,234	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$8,234	0.00	\$8,234	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$8,234	0.00	\$8,234	0.00

DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
Market Adj Pay PI FY20 C-to-C - 0000014								
SENIOR AUDITOR	0	0.00	0	0.00	3,442	0.00	3,442	0.00
TOTAL - PS	0	0.00	0	0.00	3,442	0.00	3,442	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$3,442	0.00	\$3,442	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$3,442	0.00	\$3,442	0.00

DCI							DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
Market Adj Pay PI FY20 C-to-C - 0000014								
MEDICAL CNSLT	0	0.00	0	0.00	9,270	0.00	9,270	0.00
MEDICAL DIR	0	0.00	0	0.00	6,515	0.00	6,515	0.00
PARALEGAL	0	0.00	0	0.00	2,457	0.00	2,457	0.00
TOTAL - PS	0	0.00	0	0.00	18,242	0.00	18,242	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$18,242	0.00	\$18,242	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$18,242	0.00	\$18,242	0.00

DCI						ı	DECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
Market Adj Pay PI FY20 C-to-C - 0000014								
PARALEGAL	(	0.00	0	0.00	6,277	0.00	6,277	0.00
TOTAL - PS	C	0.00	0	0.00	6,277	0.00	6,277	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$6,277	0.00	\$6,277	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$6,277	0.00	\$6.277	0.00

DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING								
Market Adj Pay PI FY20 C-to-C - 0000014								
MANUFACTURED HSNG INSP II	0	0.00	0	0.00	8,518	0.00	8,518	0.00
MANUFACTURED HSNG INSP SUPV	0	0.00	0	0.00	3,379	0.00	3,379	0.00
TOTAL - PS	0	0.00	0	0.00	11,897	0.00	11,897	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$11,897	0.00	\$11,897	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$11,897	0.00	\$11,897	0.00

DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
Market Adj Pay PI FY20 C-to-C - 0000014								
PUBLIC UTILITY ACCOUNTANT I	(	0.00	0	0.00	426	0.00	426	0.00
TOTAL - PS	(	0.00	0	0.00	426	0.00	426	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$426	0.00	\$426	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$426	0.00	\$426	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

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# NEW DECISION ITEM RANK: 2 OF 7

Department of	Commerce and	Insurance			Budget Unit	Various				
Y 21 Pay Plan			D	I# 0000012						
. AMOUNT OI	REQUEST									
	FY 2	021 Budget	Request			FY 2021	l Governor's	Recommend	dation	
	GR	Federal	Other	Total	_	GR	Federal	Other	Total	
PS	0	0	0	0	PS	9,392	0	450,207	459,599	
E	0	0	0	0	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
RF	0	0	0	0	TRF	0	0	0	0	
otal	0	0	0	0	Total	9,392	0	450,207	459,599	
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
st. Fringe	0	0	0	0	Est. Fringe	3.015	0	144,516	147,531	
	udgeted in House	e Bill 5 except	t for certain fr		Note: Fringes		louse Bill 5 e.			
•	y to MoDOT, Hig			•	budgeted direc	•		•	•	
Other Funds:	OT CAN DE CAT	FF00D17FD	A.O.:		Other Funds:	Various Depa	rtment Funds	<b>3</b>		
	ST CAN BE CAT w Legislation	IEGURIZED	A5:	New	Program			Fund Switch		
	deral Mandate		_		gram Expansion	_		Cost to Contir	nue	
	Pick-Up		_		ce Request	<del>-</del>		Equipment Re		
	/ Plan		_	Othe		_		<u> </u>	ppiacomoni	
	•		_							
. WHY IS THIS	S FUNDING NEE	DED? PRO\	/IDE AN EXF	LANATION FO	R ITEMS CHECKED IN	#2. INCLUD	E THE FEDE	RAL OR STA	ATE STATUTOR	RY OR
CONSTITUTIO	NAL AUTHORIZA	ATION FOR 1	THIS PROGR	AM.						
The Governor's	s Fiscal Year 202	21 hudget incl	udes annroni	riation authority	for a 2% pay raise for st	ate employee	s heainnina .	lanuary 1 20	21	
THE GOVERNOR	3 1 130ai 1 Cai 202	i budget inci	аасэ арргорі	lation authority	ioi a 2 70 pay raise for si	ate employee	3 beginning t	January 1, 20	۷1.	

#### **NEW DECISION ITEM**

RANK:	2	OF	7

Department of Commerce and Insurance

Budget Unit Various

FY 21 Pay Plan

DI# 0000012

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

The appropriated amount for the Fiscal Year 2021 pay plan was based on personal service appropriations.

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.									
	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Budget Object Class/Job Class	DOLLARS	FTE	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>	FTE	DOLLARS
							0		
100-Salaries and Wages							0	0.0	
Total PS	0	0.0	0	0.0	0	0.0	0	0.0	0
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	0

Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
100-Salaries and Wages Total PS	9,392 <b>9,392</b>	0.0	0	0.0	450,207 <b>450,207</b>	0.0	0 459,599 <b>459,599</b>	0.0	0
Grand Total	9,392	0.0	0	0.0	450,207	0.0	459,599	0.0	0

DCI						Ī	DECISION IT	TEM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	PUDCET	DEDT DEO	DEDT DEO	COV BEC	COV BEC

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION								
Pay Plan - 0000012								
PROCUREMENT OFCR II	0	0.00	0	0.00	0	0.00	26	0.00
ACCOUNTING SPECIALIST II	0	0.00	0	0.00	0	0.00	28	0.00
ACCOUNTING ANAL II	0	0.00	0	0.00	0	0.00	24	0.00
BUDGET ANAL III	0	0.00	0	0.00	0	0.00	155	0.00
PERSONNEL ANAL II	0	0.00	0	0.00	0	0.00	23	0.00
PUBLIC INFORMATION SPEC II	0	0.00	0	0.00	0	0.00	56	0.00
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	0	0.00	72	0.00
FISCAL & ADMINISTRATIVE MGR B1	0	0.00	0	0.00	0	0.00	115	0.00
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	0	0.00	0	0.00	38	0.00
HUMAN RESOURCES MGR B1	0	0.00	0	0.00	0	0.00	30	0.00
STATE DEPARTMENT DIRECTOR	0	0.00	0	0.00	0	0.00	130	0.00
DEPUTY STATE DEPT DIRECTOR	0	0.00	0	0.00	0	0.00	119	0.00
DESIGNATED PRINCIPAL ASST DEPT	0	0.00	0	0.00	0	0.00	209	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	0	0.00	217	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	0	0.00	46	0.00
MISCELLANEOUS TECHNICAL	0	0.00	0	0.00	0	0.00	80	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	1,368	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$1,368	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$1,368	0.00

DCI						D	ECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	997	0.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	942	0.00
SUPPORT SERVICES TECHNICIAN	0	0.00	0	0.00	0	0.00	184	0.00
PROCUREMENT OFCR II	0	0.00	0	0.00	0	0.00	487	0.00
ACCOUNTING SPECIALIST II	0	0.00	0	0.00	0	0.00	524	0.00
ACCOUNTING ANAL II	0	0.00	0	0.00	0	0.00	448	0.00
BUDGET ANAL III	0	0.00	0	0.00	0	0.00	876	0.00
ACCOUNTING GENERALIST II	0	0.00	0	0.00	0	0.00	423	0.00
PERSONNEL ANAL II	0	0.00	0	0.00	0	0.00	438	0.00
RESEARCH ANAL II	0	0.00	0	0.00	0	0.00	387	0.00
RESEARCH ANAL III	0	0.00	0	0.00	0	0.00	438	0.00
RESEARCH ANAL IV	0	0.00	0	0.00	0	0.00	665	0.00
PUBLIC INFORMATION SPEC II	0	0.00	0	0.00	0	0.00	318	0.00
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	0	0.00	409	0.00
PLANNER I	0	0.00	0	0.00	0	0.00	446	0.00
PLANNER II	0	0.00	0	0.00	0	0.00	500	0.00
INVESTIGATOR I	0	0.00	0	0.00	0	0.00	1,835	0.00
INVESTIGATOR II	0	0.00	0	0.00	0	0.00	8,185	0.00
INVESTIGATOR III	0	0.00	0	0.00	0	0.00	2,170	0.00
INS COMPLIANCE REVIEW SPEC I	0	0.00	0	0.00	0	0.00	453	0.00
INS COMPLIANCE REVIEW SPEC III	0	0.00	0	0.00	0	0.00	1,528	0.00
INSURANCE PRODUCT ANALYST II	0	0.00	0	0.00	0	0.00	2,440	0.00
INSURANCE PRODUCT ANALYST III	0	0.00	0	0.00	0	0.00	1,257	0.00
INSURANCE FINANCIAL ANAL SPEC	0	0.00	0	0.00	0	0.00	2,080	0.00
INSURANCE FINANCIAL ANALYST II	0	0.00	0	0.00	0	0.00	1,387	0.00
EXAMINER	0	0.00	0	0.00	0	0.00	10,086	0.00
EXAMINER SPECIALIST	0	0.00	0	0.00	0	0.00	2,271	0.00
EXAMINER IN CHARGE	0	0.00	0	0.00	0	0.00	5,202	0.00
EXAMINATION MANAGER	0	0.00	0	0.00	0	0.00	4,878	0.00
CHIEF EXAMINER	0	0.00	0	0.00	0	0.00	1,574	0.00
TAX AUDITOR I	0	0.00	0	0.00	0	0.00	366	0.00
TAX AUDITOR II	0	0.00	0	0.00	0	0.00	422	0.00

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DCI						D	ECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Pay Plan - 0000012								
TAX AUDITOR III	C	0.00	0	0.00	0	0.00	958	0.00
FISCAL & ADMINISTRATIVE MGR B1	C	0.00	0	0.00	0	0.00	646	0.00
FISCAL & ADMINISTRATIVE MGR B2	C	0.00	0	0.00	0	0.00	723	0.00
HUMAN RESOURCES MGR B1	C	0.00	0	0.00	0	0.00	567	0.00
INVESTIGATION MGR B1	C	0.00	0	0.00	0	0.00	580	0.00
INSURANCE REGULATORY MGR B1	C	0.00	0	0.00	0	0.00	2,893	0.00
INSURANCE REGULATORY MGR B2	C	0.00	0	0.00	0	0.00	1,921	0.00
PROCESSING TECHNICIAN II	C	0.00	0	0.00	0	0.00	1,425	0.00
PROCESSING TECHNICIAN III	C	0.00	0	0.00	0	0.00	1,159	0.00
STATE DEPARTMENT DIRECTOR	C	0.00	0	0.00	0	0.00	1,160	0.00
DEPUTY STATE DEPT DIRECTOR	C	0.00	0	0.00	0	0.00	1,075	0.00
DESIGNATED PRINCIPAL ASST DEPT	C	0.00	0	0.00	0	0.00	2,564	0.00
DIVISION DIRECTOR	C	0.00	0	0.00	0	0.00	4,105	0.00
DESIGNATED PRINCIPAL ASST DIV	C	0.00	0	0.00	0	0.00	3,694	0.00
PARALEGAL	C	0.00	0	0.00	0	0.00	740	0.00
LEGAL COUNSEL	C	0.00	0	0.00	0	0.00	2,989	0.00
CHIEF COUNSEL	C	0.00	0	0.00	0	0.00	966	0.00
SENIOR COUNSEL	C	0.00	0	0.00	0	0.00	2,497	0.00
ACTUARY	C	0.00	0	0.00	0	0.00	4,122	0.00
MISCELLANEOUS TECHNICAL	C	0.00	0	0.00	0	0.00	71	0.00
MISCELLANEOUS PROFESSIONAL	C	0.00	0	0.00	0	0.00	703	0.00
SPECIAL ASST PROFESSIONAL	C	0.00	0	0.00	0	0.00	1,251	0.00
TOTAL - PS	C	0.00	0	0.00	0	0.00	91,425	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$91,425	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
			**		**			

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OTHER FUNDS

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DCI				DECISION IT	<b>TEM DETAIL</b>	

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
Pay Plan - 0000012								
INSURANCE FINANCIAL ANAL SPEC	0	0.00	0	0.00	0	0.00	287	0.00
EXAMINER	O	0.00	0	0.00	0	0.00	19,406	0.00
EXAMINER SPECIALIST	O	0.00	0	0.00	0	0.00	1,254	0.00
EXAMINER IN CHARGE	0	0.00	0	0.00	0	0.00	12,464	0.00
EXAMINATION MANAGER	0	0.00	0	0.00	0	0.00	1,221	0.00
CHIEF EXAMINER	0	0.00	0	0.00	0	0.00	547	0.00
ACTUARY	0	0.00	0	0.00	0	0.00	520	0.00
MISCELLANEOUS TECHNICAL	0	0.00	0	0.00	0	0.00	166	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	35,865	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$35,865	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$35,865	0.00

DCI							DECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
Pay Plan - 0000012								
DESIGNATED PRINCIPAL ASST DIV	(	0.00		0.00	0	0.00	5	0.00
COMMISSION MEMBER	(	0.00		0.00	0	0.00	194	0.00
ADMIN OFFICE SUPPORT ASSISTANT	(	0.00		0.00	0	0.00	164	0.00
ADMINISTRATIVE SECRETARY	(	0.00		0.00	0	0.00	403	0.00
ASST C U EXAMINER - PROB I-II	(	0.00		0.00	0	0.00	995	0.00
SR ASST C U EXAMINER I - II	(	0.00		0.00	0	0.00	663	0.00
CREDIT UNION EXAMINER I - II	(	0.00		0.00	0	0.00	788	0.00
SENIOR C U EXAMINER I-II-III	(	0.00		0.00	0	0.00	5,291	0.00
CHIEF FINANCIAL EXAMINER	(	0.00		0.00	0	0.00	1,031	0.00

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DIVISION DIRECTOR

**TOTAL - PS** 

**GRAND TOTAL** 

DEPUTY DIVISION DIRECTOR

FISCAL AND ADMINISTRATIVE MNGR

**GENERAL REVENUE** 

**FEDERAL FUNDS** 

OTHER FUNDS

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DCI						E	ECISION IT	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
Pay Plan - 0000012								
ADMINISTRATIVE SECRETARY	0	0.00	0	0.00	0	0.00	871	0.00
SR OFC SUPPORT ASST (KEYBRD)	0	0.00	0	0.00	0	0.00	305	0.00
ACCOUNTING GENERALIST I	0	0.00	0	0.00	0	0.00	344	0.00
PERSONNEL OFFICER II	0	0.00	0	0.00	0	0.00	532	0.00
SENIOR ASSISTANT BANK EXAMINER	0	0.00	0	0.00	0	0.00	553	0.00
BANK EXAMINER	0	0.00	0	0.00	0	0.00	693	0.00
SENIOR BANK EXAMINER I	0	0.00	0	0.00	0	0.00	5,378	0.00
REVIEW EXAMINER	0	0.00	0	0.00	0	0.00	3,688	0.00
ASSIST TRUST EXAMINER	0	0.00	0	0.00	0	0.00	476	0.00
SENIOR ASSISTANT TRUST EXAM	0	0.00	0	0.00	0	0.00	8	0.00
TRUST SUPERVISOR	0	0.00	0	0.00	0	0.00	939	0.00
DISTRICT SUPERVISOR	0	0.00	0	0.00	0	0.00	4,871	0.00
REPORT ANALYST	0	0.00	0	0.00	0	0.00	428	0.00
ASSISTANT BANK EXAMINER II	0	0.00	0	0.00	0	0.00	1,536	0.00
CONSUMER CREDIT EXAMINER	0	0.00	0	0.00	0	0.00	662	0.00
ASST CONSUMER CREDIT EXAM II	0	0.00	0	0.00	0	0.00	516	0.00
SUPERVISOR OF CONSUMER CREDIT	0	0.00	0	0.00	0	0.00	951	0.00
SENIOR BANK EXAMINER II	0	0.00	0	0.00	0	0.00	7,380	0.00
SENIOR BANK EXAMINER III	0	0.00	0	0.00	0	0.00	27,479	0.00
SENIOR TRUST EXAMINER III	0	0.00	0	0.00	0	0.00	839	0.00
SR CONS CREDIT EXAMINER II	0	0.00	0	0.00	0	0.00	1,625	0.00
SR CONS CREDIT EXAMINER III	0	0.00	0	0.00	0	0.00	5,334	0.00
SUPVSR OF MORTGAGE LICENSING	0	0.00	0	0.00	0	0.00	929	0.00
SENIOR ASSISTANT EXAMINER II	0	0.00	0	0.00	0	0.00	1,750	0.00
BANK EXAMINER II	0	0.00	0	0.00	0	0.00	2,802	0.00
SENIOR ASST TRUST EXAMINER II	0	0.00	0	0.00	0	0.00	588	0.00
SENIOR MORTGAGE EXAMINER II	0	0.00	0	0.00	0	0.00	1,633	0.00
ASSISTANT MORTGAGE EXAMINER	0	0.00	0	0.00	0	0.00	433	0.00
MORTGAGE EXAMINER	0	0.00	0	0.00	0	0.00	640	0.00
SENIOR MORTGAGE EXAMINER III	0	0.00	0	0.00	0	0.00	2,652	0.00
EXAMINER SPECIALIST	0	0.00	0	0.00	0	0.00	580	0.00
MORTGAGE LICENSING TECHNICIAN	0	0.00	0	0.00	0	0.00	275	0.00

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DCI	DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
Pay Plan - 0000012								
SUPERVISOR OF ADMINISTRATION	(	0.00	0	0.00	0	0.00	623	0.00
MORTGAGE EXAMINATION ASSISTANT	(	0.00	0	0.00	0	0.00	328	0.00
DIVISION DIRECTOR	(	0.00	0	0.00	0	0.00	1,196	0.00
DEPUTY DIVISION DIRECTOR	(	0.00	0	0.00	0	0.00	1,196	0.00
CHIEF EXAMINER	(	0.00	0	0.00	0	0.00	1,023	0.00
SENIOR COUNSEL	(	0.00	0	0.00	0	0.00	884	0.00
CHIEF COUNSEL	(	0.00	0	0.00	0	0.00	972	0.00
BOARD MEMBER	(	0.00	0	0.00	0	0.00	52	0.00
MISCELLANEOUS PROFESSIONAL	(	0.00	0	0.00	0	0.00	510	0.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	84,474	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$84,474	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$84,474	0.00

DCI							ECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Pay Plan - 0000012								
SR OFFICE SUPPORT ASSISTANT	C	0.00	0	0.00	0	0.00	315	0.00
PRINTING/MAIL TECHNICIAN III	C	0.00	0	0.00	0	0.00	295	0.00
BUDGET ANAL II	C	0.00	0	0.00	0	0.00	517	0.00
ACCOUNTING CLERK	0	0.00	0	0.00	0	0.00	336	0.00
ACCOUNTING GENERALIST I	0	0.00	0	0.00	0	0.00	1,060	0.00
ACCOUNTING SUPERVISOR	0	0.00	0	0.00	0	0.00	467	0.00
RESEARCH ANAL II	0	0.00	0	0.00	0	0.00	429	0.00
PUBLIC INFORMATION SPEC II	0	0.00	0	0.00	0	0.00	430	0.00
EXECUTIVE I	0	0.00	0	0.00	0	0.00	789	0.00
PERSONNEL CLERK	0	0.00	0	0.00	0	0.00	349	0.00
INVESTIGATOR I	0	0.00	0	0.00	0	0.00	1,080	0.00
INVESTIGATOR II	C	0.00	0	0.00	0	0.00	875	0.00
INVESTIGATOR III	C	0.00	0	0.00	0	0.00	463	0.00
INSURANCE FINANCIAL ANAL SPEC	C	0.00	0	0.00	0	0.00	518	0.00
INSURANCE FINANCIAL ANALYST II	C	0.00	0	0.00	0	0.00	934	0.00
INSPECTOR (PROF REGISTRATION)	C	0.00	0	0.00	0	0.00	3,753	0.00
INSP SUPV (PROF REGISTRATION)	C	0.00	0	0.00	0	0.00	380	0.00
FUNERAL ESTABLISHMENT INSP	C	0.00	0	0.00	0	0.00	439	0.00
PROF REG ADMSTV COOR	C	0.00	0	0.00	0	0.00	887	0.00
FISCAL & ADMINISTRATIVE MGR B1	C	0.00	0	0.00	0	0.00	686	0.00
FISCAL & ADMINISTRATIVE MGR B2	C	0.00	0	0.00	0	0.00	696	0.00
INVESTIGATION MGR B1	C	0.00	0	0.00	0	0.00	593	0.00
PROCESSING TECHNICIAN I	C	0.00	0	0.00	0	0.00	836	0.00
PROCESSING TECHNICIAN II	C	0.00	0	0.00	0	0.00	6,330	0.00
PROCESSING TECHNICIAN III	C	0.00	0	0.00	0	0.00	1,698	0.00
PROCESSING TECHNICIAN SUPV	C	0.00	0	0.00	0	0.00	759	0.00
DIVISION DIRECTOR	C	0.00	0	0.00	0	0.00	1,188	0.00
DESIGNATED PRINCIPAL ASST DIV	C	0.00	0	0.00	0	0.00	1,408	0.00
LEGAL COUNSEL	O	0.00	0	0.00	0	0.00	1,310	0.00
BOARD MEMBER	C	0.00	0	0.00	0	0.00	573	0.00
CLERK	C	0.00	0	0.00	0	0.00	582	0.00
INSPECTOR	O		0	0.00	0	0.00	637	0.00

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DCI							ECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021 GOV REC
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Pay Plan - 0000012								
CONSULTING PHYSICIAN	(	0.00	0	0.00	0	0.00	300	0.00
SPECIAL ASST OFFICIAL & ADMSTR	(	0.00	0	0.00	0	0.00	1,386	0.00
PRINCIPAL ASST BOARD/COMMISSON	(	0.00	0	0.00	0	0.00	5,623	0.00
TOTAL - PS		0.00	0	0.00	0	0.00	38,921	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$0	0.00	\$38,921	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$(	0.00	\$0	0.00	\$0	0.00	\$38.921	0.00

DCI	DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
Pay Plan - 0000012								
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	298	0.00
SENIOR AUDITOR	0	0.00	0	0.00	0	0.00	512	0.00
PROCESSING TECHNICIAN I	0	0.00	0	0.00	0	0.00	276	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	0	0.00	613	0.00
PROCESSING TECHNICIAN SUPV	0	0.00	0	0.00	0	0.00	374	0.00
BOARD MEMBER	0	0.00	0	0.00	0	0.00	73	0.00
CLERK	0	0.00	0	0.00	0	0.00	243	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	0	0.00	739	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	3,128	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$3,128	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$3,128	0.00

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021 DEPT REQ FTE	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET DOLLAR	BUDGET	DEPT REQ		<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE		FTE	DOLLAR		DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	688	0.00
INVESTIGATOR II	(	0.00	0	0.00	0	0.00	446	0.00
PROF REG ADMSTV COOR	(	0.00	0	0.00	0	0.00	450	0.00
PROCESSING TECHNICIAN II	(	0.00	0	0.00	0	0.00	967	0.00
PROCESSING TECHNICIAN III	(	0.00	0	0.00	0	0.00	358	0.00
BOARD MEMBER	(	0.00	0	0.00	0	0.00	248	0.00
CLERK	(	0.00	0	0.00	0	0.00	280	0.00
MISCELLANEOUS PROFESSIONAL	(	0.00	0	0.00	0	0.00	432	0.00
PRINCIPAL ASST BOARD/COMMISSON	(	0.00	0	0.00	0	0.00	5	0.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	3,874	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$3,874	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$3,874	0.00

DCI							DECISION IT	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MISSOURI DENTAL BOARD								
Pay Plan - 0000012								
INVESTIGATOR I		0.00	0	0.00	0	0.00	769	0.00
INVESTIGATOR II		0.00	0	0.00	0	0.00	511	0.00
PROCESSING TECHNICIAN II		0.00	0	0.00	0	0.00	765	0.00
PROCESSING TECHNICIAN SUPV		0.00	0	0.00	0	0.00	413	0.00
BOARD MEMBER		0.00	0	0.00	0	0.00	375	0.00
CLERK		0.00	0	0.00	0	0.00	194	0.00
PRINCIPAL ASST BOARD/COMMISSON		0.00	0	0.00	0	0.00	763	0.00
TOTAL - PS		0.00	0	0.00	0	0.00	3,790	0.00
GRAND TOTAL	\$	0.00	\$0	0.00	\$0	0.00	\$3,790	0.00
GENERAL REVENUE	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$	0.00	\$0	0.00	\$0	0.00	\$0	0.00

0.00

\$0

0.00

\$3,790

OTHER FUNDS

\$0

0.00

0.00

DCI						D	ECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	320	0.00
SR OFC SUPPORT ASST (STENO)	0	0.00	0	0.00	0	0.00	321	0.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	740	0.00
INFORMATION SUPPORT COOR	0	0.00	0	0.00	0	0.00	332	0.00
EXECUTIVE I	0	0.00	0	0.00	0	0.00	374	0.00
MEDICAL CNSLT	0	0.00	0	0.00	0	0.00	1,290	0.00
MEDICAL DIR	0	0.00	0	0.00	0	0.00	1,461	0.00
INVESTIGATOR II	0	0.00	0	0.00	0	0.00	5,981	0.00
PROF REG ADMSTV COOR	0	0.00	0	0.00	0	0.00	445	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	0	0.00	583	0.00
PROCESSING TECHNICIAN I	0	0.00	0	0.00	0	0.00	286	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	0	0.00	2,470	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	0	0.00	664	0.00
PROCESSING TECHNICIAN SUPV	0	0.00	0	0.00	0	0.00	742	0.00
PARALEGAL	0	0.00	0	0.00	0	0.00	775	0.00
LEGAL COUNSEL	0	0.00	0	0.00	0	0.00	1,222	0.00
BOARD MEMBER	0	0.00	0	0.00	0	0.00	44	0.00
SENIOR COUNSEL	0	0.00	0	0.00	0	0.00	656	0.00
CLERK	0	0.00	0	0.00	0	0.00	300	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	0	0.00	821	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	19,827	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$19,827	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

OTHER FUNDS

\$0

0.00

0.00

\$0

0.00

\$0

0.00

\$19,827

DCI						D	ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
Pay Plan - 0000012								
ADMINISTRATIVE ANAL II	0	0.00	0	0.00	0	0.00	392	0.00
REGISTERED NURSE - CLIN OPERS	0	0.00	0	0.00	0	0.00	606	0.00
INVESTIGATOR I	0	0.00	0	0.00	0	0.00	359	0.00
INVESTIGATOR II	0	0.00	0	0.00	0	0.00	1,724	0.00
PROF REG ADMSTV COOR	0	0.00	0	0.00	0	0.00	465	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	0	0.00	601	0.00
REGISTERED NURSE MANAGER B1	0	0.00	0	0.00	0	0.00	2,161	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	0	0.00	1,839	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	0	0.00	1,016	0.00
PARALEGAL	0	0.00	0	0.00	0	0.00	1,178	0.00
LEGAL COUNSEL	0	0.00	0	0.00	0	0.00	1,236	0.00
BOARD MEMBER	0	0.00	0	0.00	0	0.00	108	0.00
SENIOR COUNSEL	0	0.00	0	0.00	0	0.00	670	0.00
CLERK	0	0.00	0	0.00	0	0.00	103	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	0	0.00	878	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	13,336	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$13,336	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

0.00

\$0

0.00

\$13,336

\$0

0.00

OTHER FUNDS

0.00

DCI							DECISION IT	TEM DETAIL
Rudget Unit	EV 2010	EV 2010	EV 2020	EV 2020	EV 2024	EV 2024	EV 2024	EV 2024

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021 DEPT REQ FTE	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ		<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR		DOLLAR	FTE
BOARD OF PHARMACY								
Pay Plan - 0000012								
SR OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	301	0.00
PHARMACEUTICAL CNSLT	(	0.00	0	0.00	0	0.00	9,132	0.00
INVESTIGATOR I	(	0.00	0	0.00	0	0.00	355	0.00
PROF REG ADMSTV COOR	(	0.00	0	0.00	0	0.00	451	0.00
PROCESSING TECHNICIAN II	(	0.00	0	0.00	0	0.00	611	0.00
PROCESSING TECHNICIAN III	(	0.00	0	0.00	0	0.00	357	0.00
BOARD MEMBER	(	0.00	0	0.00	0	0.00	123	0.00
CLERK	(	0.00	0	0.00	0	0.00	298	0.00
PRINCIPAL ASST BOARD/COMMISSON	(	0.00	0	0.00	0	0.00	764	0.00
TOTAL - PS	(	0.00	0	0.00	0	0.00	12,392	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$12,392	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$12,392	0.00

DCI							M DETAIL	
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
Pay Plan - 0000012								
INVESTIGATOR I	0	0.00	0	0.00	0	0.00	15	0.00
INVESTIGATOR II	0	0.00	0	0.00	0	0.00	1,332	0.00
PROF REG ADMSTV COOR	0	0.00	0	0.00	0	0.00	456	0.00
REAL ESTATE EXAMINER I	0	0.00	0	0.00	0	0.00	372	0.00
REAL ESTATE EXAMINER II	0	0.00	0	0.00	0	0.00	2,183	0.00
REAL ESTATE EXAMINER FIELD SPV	0	0.00	0	0.00	0	0.00	977	0.00
REAL ESTATE EDUCATION SPEC	0	0.00	0	0.00	0	0.00	381	0.00
INVESTIGATION MGR B1	0	0.00	0	0.00	0	0.00	586	0.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	0	0.00	1,523	0.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	0	0.00	681	0.00
LEGAL COUNSEL	0	0.00	0	0.00	0	0.00	570	0.00
BOARD MEMBER	0	0.00	0	0.00	0	0.00	51	0.00
CLERK	0	0.00	0	0.00	0	0.00	68	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	0	0.00	0	0.00	820	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	10,015	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$10,015	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

0.00

\$0

0.00

\$10,015

OTHER FUNDS

\$0

0.00

0.00

DCI							DECISION ITEM DET		
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	
MANUFACTURED HOUSING									
Pay Plan - 0000012									
ADMIN OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	362	0.00	
SR OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	322	0.00	
MANUFACTURED HSNG INSP II	(	0.00	0	0.00	0	0.00	2,101	0.00	
MANUFACTURED HSNG INSP SUPV	(	0.00	0	0.00	0	0.00	498	0.00	
UTILITY REGULATORY MNGR, BAND1	(	0.00	0	0.00	0	0.00	589	0.00	
TOTAL - PS	C	0.00	0	0.00	0	0.00	3,872	0.00	
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$3,872	0.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	

0.00

\$0

0.00

\$3,872

0.00

\$0

0.00

OTHER FUNDS

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	402	0.00
SR OFFICE SUPPORT ASSISTANT	(	0.00	0	0.00	0	0.00	353	0.00
PUBLIC UTILITY ACCOUNTANT I	(	0.00	0	0.00	0	0.00	396	0.00
PUBLIC UTILITY ACCOUNTANT III	(	0.00	0	0.00	0	0.00	1,126	0.00
UTILITY REGULATORY MNGR, BAND1	(	0.00	0	0.00	0	0.00	773	0.00
DIVISION DIRECTOR	(	0.00	0	0.00	0	0.00	960	0.00
DESIGNATED PRINCIPAL ASST DIV	(	0.00	0	0.00	0	0.00	2,364	0.00
SENIOR COUNSEL	(	0.00	0	0.00	0	0.00	1,847	0.00
DEPUTY COUNSEL	(	0.00	0	0.00	0	0.00	768	0.00
MISCELLANEOUS PROFESSIONAL	(	0.00	0	0.00	0	0.00	395	0.00
SPECIAL ASST PROFESSIONAL	C	0.00	0	0.00	0	0.00	8	0.00
TOTAL - PS	C	0.00	0	0.00	0	0.00	9,392	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$9,392	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$9,392	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

DCI						D	ECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan - 0000012								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	2,539	0.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	0	0.00	0	0.00	960	0.00
SUPPORT SERVICES TECHNICIAN	0	0.00	0	0.00	0	0.00	381	0.00
INFORMATION TECHNOLOGIST III	0	0.00	0	0.00	0	0.00	959	0.00
INFORMATION TECHNOLOGIST IV	0	0.00	0	0.00	0	0.00	1,116	0.00
INFORMATION TECHNOLOGY SPEC I	0	0.00	0	0.00	0	0.00	2,351	0.00
INFORMATION TECHNOLOGY SPEC II	0	0.00	0	0.00	0	0.00	679	0.00
INFO TECHNOLOGY MANAGER	0	0.00	0	0.00	0	0.00	788	0.00
PROCUREMENT OFCR I	0	0.00	0	0.00	0	0.00	419	0.00
ACCOUNTANT II	0	0.00	0	0.00	0	0.00	408	0.00
ACCOUNTANT III	0	0.00	0	0.00	0	0.00	1,000	0.00
ACCOUNTING TECHNICIAN	0	0.00	0	0.00	0	0.00	387	0.00
ACCOUNTING GENERALIST II	0	0.00	0	0.00	0	0.00	402	0.00
PERSONNEL ANAL II	0	0.00	0	0.00	0	0.00	482	0.00
PUBLIC INFORMATION COOR	0	0.00	0	0.00	0	0.00	491	0.00
PUBLIC INFORMATION ADMSTR	0	0.00	0	0.00	0	0.00	614	0.00
TRAINING TECH II	0	0.00	0	0.00	0	0.00	473	0.00
PERSONNEL CLERK	0	0.00	0	0.00	0	0.00	362	0.00
ADMINISTRATIVE ANAL II	0	0.00	0	0.00	0	0.00	448	0.00
ADMINISTRATIVE ANAL III	0	0.00	0	0.00	0	0.00	647	0.00
CH REGULATORY ECONOMIST	0	0.00	0	0.00	0	0.00	1,428	0.00
CONSUMER SERVICES SPEC I	0	0.00	0	0.00	0	0.00	388	0.00
CONSUMER SERVICES SPEC II	0	0.00	0	0.00	0	0.00	2,043	0.00
CONSUMER SERVICES COORDINATOR	0	0.00	0	0.00	0	0.00	481	0.00
UTILITY REGULATORY AUDITOR II	0	0.00	0	0.00	0	0.00	2,633	0.00
UTILITY REGULATORY AUDITOR III	0	0.00	0	0.00	0	0.00	4,576	0.00
UTILITY REGULATORY AUDITOR IV	0	0.00	0	0.00	0	0.00	5,936	0.00
UTILITY REGULATORY AUDITOR V	0	0.00	0	0.00	0	0.00	4,830	0.00
REGULATORY ECONOMIST II	0	0.00	0	0.00	0	0.00	1,543	0.00
REGULATORY ECONOMIST III	0		0	0.00	0	0.00	3,159	0.00
UTILITY MANAGEMENT ANALYST II	0	0.00	0	0.00	0	0.00	443	0.00
UTILITY MANAGEMENT ANALYST III	O		0	0.00	0	0.00	2,308	0.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan - 0000012								
UTILITY POLICY ANALYST I	0	0.00	0	0.00	0	0.00	2,428	0.00
UTILITY POLICY ANALYST II	0	0.00	0	0.00	0	0.00	1,779	0.00
UTILITY ENGINEERING SPEC II	0	0.00	0	0.00	0	0.00	2,936	0.00
UTILITY ENGINEERING SPEC III	0	0.00	0	0.00	0	0.00	6,449	0.00
UTILITY REGULATORY ENGINEER I	0	0.00	0	0.00	0	0.00	1,818	0.00
UTILITY REGULATORY ENGINEER II	0	0.00	0	0.00	0	0.00	2,588	0.00
UTILITY REGULATORY ENG SPV	0	0.00	0	0.00	0	0.00	2,219	0.00
UTILITY OPERS TECH SPEC II	0	0.00	0	0.00	0	0.00	1,373	0.00
RATE & TARIFF EXAMINER II	0	0.00	0	0.00	0	0.00	893	0.00
RATE & TARIFF EXAMINER III	0	0.00	0	0.00	0	0.00	482	0.00
RATE & TARIFF EXAMINATION SPV	0	0.00	0	0.00	0	0.00	708	0.00
FISCAL & ADMINISTRATIVE MGR B1	0	0.00	0	0.00	0	0.00	704	0.00
HUMAN RESOURCES MGR B1	0	0.00	0	0.00	0	0.00	651	0.00
UTILITY REGULATORY MNGR, BAND1	0	0.00	0	0.00	0	0.00	6,694	0.00
DIVISION DIRECTOR	0	0.00	0	0.00	0	0.00	2,886	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	0	0.00	0	0.00	4,745	0.00
ADMINISTRATIVE ASSISTANT	0	0.00	0	0.00	0	0.00	1,407	0.00
ASSOCIATE COUNSEL	0	0.00	0	0.00	0	0.00	590	0.00
PROGRAM CONSULTANT	0	0.00	0	0.00	0	0.00	6,536	0.00
PARALEGAL	0	0.00	0	0.00	0	0.00	912	0.00
LEGAL COUNSEL	0	0.00	0	0.00	0	0.00	1,140	0.00
CHIEF COUNSEL	0	0.00	0	0.00	0	0.00	833	0.00
REGULATORY LAW JUDGE	0	0.00	0	0.00	0	0.00	4,867	0.00
COMMISSION MEMBER	0	0.00	0	0.00	0	0.00	4,526	0.00
COMMISSION CHAIRMAN	0	0.00	0	0.00	0	0.00	1,131	0.00
SENIOR COUNSEL	0	0.00	0	0.00	0	0.00	1,824	0.00
DEPUTY COUNSEL	0	0.00	0	0.00	0	0.00	5,922	0.00

DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Pay Plan - 0000012								
MANAGING COUNSEL	0	0.00	0	0.00	0	0.00	955	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	115,670	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$115,670	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$115.670	0.00

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**NEW DECISION ITEM** 

OF 7

RANK:

bove & Beyor	d Performance	Incentives	DI# 0000017						
. AMOUNT OF	REQUEST								
	FY 2	2021 Budget	Request			FY 2021 (	Governor's	Recommend	lation
	GR	Federal	Other	Total	_		Federal	Other	Total
S	0	0	0	0	PS	2,314	0	110,924	113,238
E	0	0	0	0	EE	0	0	0	0
SD	0	0	0	0	PSD	0	0	0	0
RF	0	0	0	0	TRF _	0	0	0	0
otal	0	0	0	0	Total	2,314	0	110,924	113,238
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
st. Fringe	0	0	0	0	Est. Fringe	743	0	35,607	36,349
	udgeted in Hous y to MoDOT, Hig				Note: Fringes budgeted direc				
ther Funds:	y to Mober, The	griway r atron,	ana consciv	ation.	Other Funds: \	_			ocrvation.
	OT OAN DE OA	TEOODIZED	40						
	ST CAN BE CA  w Legislation	TEGURIZED	A5:	X Nev	v Program		F	und Switch	
	deral Mandate				gram Expansion		(	Cost to Contin	ue
GR	GR Pick-Up				Space Request Equipment Replacement				placement
Pay	/ Plan		_	Oth					<u>.                                    </u>
						<i></i>			
	S ELIMINING NIED	EDEN? PRO	VIDE AN EXI	ΡΙ ΔΝΔΤΙΏΝ ΕΩ	R ITEMS CHECKED IN	#2. INCLUDE	THE FEDE	RAL OR STA	TE STATUTOI

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governments and the private sector. The Division of Personnel partnered with all executive branch departments and a consulting firm to develop a new, top quality evaluation process, with supporting training for all supervisors and tools, to enable department leadership to identify those team members who are delivering exceptional performance. The program is designed to incentivize these individuals to continue this high level of performance and others to raise their game. With the goal of retaining those identified as top performers and the anticipation that these top performers will continue to deliver exceptional results, the request is for

funding to be appropriated which provides top performers with a temporary salary increase for the services to be performed over the next year.

#### **NEW DECISION ITEM**

RANK:	2	OF	7	

Department of commerce and Insurance	Budget Unit Various	
Above & Beyond Performance Incentives DI# 0000017		

#### 3. WHY IS THIS FUNDING NEEDED? (Continued)

This request is essential to the state government's transformation of its approach to compensation and incentive practices to be in line with proven best practices in high performing organizations. Along with other rewards and recognition, such monetary incentives help sustain and motivate performance. Other state governments have adopted similar approaches to incentivize individuals to continue truly exceptional performance. Such approaches can incentivize not only continued excellent performance in current roles but also a commitment to continuous improvement and additional professional development.

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

The appropriated amount is based on departments providing performance incentives of 5% for the top 10% of employees with incentives capped at \$2,500 per employee. The appropriated amount will cover half of the anticipated cost of the performance incentives. Departments will cover the remaining half of the cost within their core budgets.

	Dept Req								
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
							0		
100-Salaries and Wages							0	0.0	
Total PS	0	0.0	0	0.0	0	0.0	0	0.0	0
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	0
	Gov Rec								
Budget Object Olega/Jab Olega	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
							0		
100-Salaries and Wages	2,314				110,924		113,238	0.0	
Total PS	2,314	0.0	0	0.0	110,924	0.0	113,238	0.0	0
					110,924	0.0	113,238	0.0	

DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ABOVE AND BEYOND								
Above & Beyond Perf Incentives - 0000017								
OTHER	0	0.00	0	0.00	0	0.00	113,238	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	113,238	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$113,238	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$2,314	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$110.924	0.00

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#### **CORE DECISION ITEM**

Department of Co	mmerce and Insu	ırance			Budget Unit _	37508C			
Mileage Reimburs	sement Rate Incre	ase			HB Section _	7.401			
1. CORE FINANCI	IAL SUMMARY								
	FY :	2021 Budge	t Request			FY 2021	Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	0	0	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
	Note: Fringes budgeted in House Bill 5 except for certain fringes					budgeted in Ho			
budgeted directly to	o MoDOT, Highwa	y Patrol, anc	l Conservation	٦.	budgeted direc	tly to MoDOT, F	Highway Patro	l, and Conser	vation.
Other Funds:					Other Funds:				
0 00DE DE00DID									

### 2. CORE DESCRIPTION

This core was created to increase the mileage reimbursement rate over a three year period. The first increase occurred in FY2020 for .06 per mile added to the budget in one lump sum. The next two years will be requested as a state wide new decision item with the amount divided among the appropriate funds.

# 3. PROGRAM LISTING (list programs included in this core funding)

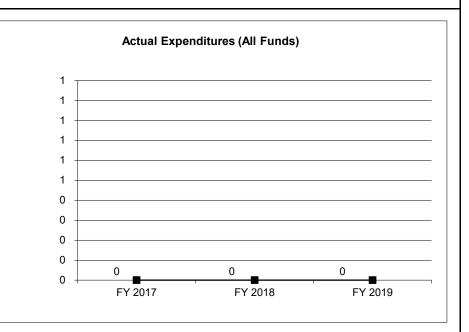
This core will affect various programs within the department.

## **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget Unit 37508C
Mileage Reimbursement Rate Increase	HB Section

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	0	0	0	49,080
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	0	0	0	49,080
Actual Expenditures (All Funds)	0	0	0	N/A
Unexpended (All Funds)	0	0	0	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	0	0	0	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three percent reserve amount (when applicable).

Restricted includes any Governor's expenditure restrictions which remained at the end of the fiscal year (when applicable).

### NOTES:

- (1) Core created in FY 2020.
- (2) Core created in FY 2020.
- (3) Core created in FY 2020.

## **CORE RECONCILIATION DETAIL**

## DEPT OF COMMERCE AND INSURANCE

MILEAGE REIMBURSEMENT

## **5. CORE RECONCILIATION DETAIL**

		Budget Class	FTE	GR	Federal	(	Other	Total	Explanation
TAFP AFTER VETOE	S								-
		EE	0.00	C	0	)	49,080	49,080	)
		Total	0.00	0	0	)	49,080	49,080	- ) =
DEPARTMENT COR	E ADJUSTME	ENTS							
Core Reallocation	2318 5871	EE	0.00	C	0	)	(49,080)	(49,080)	Core Reallocation
NET DE	PARTMENT (	CHANGES	0.00	0	0	)	(49,080)	(49,080)	)
DEPARTMENT COR	E REQUEST								
		EE	0.00	C	0	)	0	0	)
		Total	0.00	C	0	)	0	0	
GOVERNOR'S RECO	OMMENDED	CORE							
		EE	0.00	C	0	)	0	0	)
		Total	0.00	0	0	)	0	0	- <u>-</u>

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
<b>Budget Object Summary</b>	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MILEAGE REIMBURSEMENT								
CORE								
EXPENSE & EQUIPMENT DIVISION OF FINANCE		0 0.00	49,080	0.00	C	0.00	0	0.00
TOTAL - EE		0.00	49,080	0.00	C	0.00	0	0.00
TOTAL		0.00	49,080	0.00		0.00	0	0.00
GRAND TOTAL		\$0 0.00	\$49,080	0.00	\$0	0.00	\$0	0.00

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DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MILEAGE REIMBURSEMENT								
CORE								
TRAVEL, IN-STATE	C	0.00	49,080	0.00	0	0.00	0	0.00
TOTAL - EE	O	0.00	49,080	0.00		0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$49,080	0.00	\$0	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$49.080	0.00	\$0	0.00		0.00

NEW DECISION ITEM
RANK: 2 OF 7

Department of C	ommerce and	Insurance			Budget Unit	Various				
Mileage Reimbur	sement Rate	Increase	D	)I# 000001						
I. AMOUNT OF	REQUEST									
	FY:	2021 Budget	Request			FY 2021	Governor's	Recommend	lation	
	GR	Federal	Other	Total		GR	Federal	Other	Total	
-s	0	0	0	0	PS	0	0	0	0	
ΞE	224	0	48,856	49,080	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
ΓRF	0	0	0	0	TRF	0	0	0	0	
Γotal	224	0	48,856	49,080	Total	0	0	0	0	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
Note: Fringes bud	dgeted in Hous	se Bill 5 excep	ot for certain fi	ringes	Note: Fringes	budgeted in Ho	ouse Bill 5 ex	cept for certa	nin fringes	
budgeted directly	to MoDOT, Hig	ghway Patrol,	and Conserv	ation.	budgeted dire	ctly to MoDOT,	Highway Pat	trol, and Cons	servation.	
Other Funds: Vari	ous Departme	nt Funds			Other Funds:					
2. THIS REQUES		TEGORIZED	AS:							
	Legislation		_		Program			und Switch		
	ral Mandate				ram Expansion			Cost to Contin		
	Pick-Up				ce Request	<u></u> -		Equipment Re	placement	
Pay I	rlan			Х	er: <u>Mileage Reim</u> l	bursement Rate	Increase			
R WHY IS THIS	FUNDING NE	FDFD? PRO	VIDE AN EXI	ΡΙ ΔΝΔΤΙΟ	R ITEMS CHECKED IN	I #2 INCLUDE	THE FEDE	RAL OR STA	TE STATUTO	RY (
CONSTITUTION									0.,	•.
301101110110N7	AL AUTHORIZ	AHORTOR	11110111001	V-1111.						
Departments	ra annranriata	4 EV 2020 fm	nding for a ¢ (	ne incresse	o miloogo roimburooma	ontrata from C	27 to 0 42 th	aa firat waar a	f a proposed th	, roo
					e mileage reimburseme would bring the mileag				i a proposed in	iree-
year \$.10 mcrea	se. This reque	est is ioi aii a	udilional \$.00	iliciease, v	would bring the mileag	e reimbursemei	it rate to \$.4	9.		

#### **NEW DECISION ITEM**

RANK:	2	OF	7
	_		

Department of Commerce and Insurance

Budget Unit Various

Mileage Reimbursement Rate Increase

DI# 0000015

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

This request will increase the State of Missouri mileage reimbursement rate from \$.43 to \$.49. As can be seen in the table below, the current federal mileage reimbursement rate is \$.58.

Mileage Reimbursement Rates											
	Jan. 1, 2013 - Dec. 31, 2013	Jan. 1, 2014 - Dec. 31, 2014	Jan. 1, 2015 - Dec. 31, 2015	-	Jan. 1, 2017 - Dec. 31, 2017		Jan. 1, 2019 - June 30, 2019	July 1, 2019 - June 30, 2020			
IRS	56.5	56	57.5	54	53.5	54.5	58	58			
State of Missouri	37	37	37	37	37	37	37	43			

	Dept Req GR	Dept Req GR	Dept Req FED	Dept Req FED	Dept Req OTHER	Dept Req OTHER	Dept Req TOTAL	Dept Req TOTAL	Dept Req One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
40-In-state mileage	224		0		47,697		47,921		
60-Out-State Mileage	0		0		1,159		1,159		
Total EE	224		0		48,856		49,080		0
Grand Total	224	0.0	0	0.0	48,856	0.0	49,080	0.0	0

NEW DECISION ITEM
RANK: 2 OF 7

Department of Commerce and Insurance	1			Budget Unit	Various				
Mileage Reimbursement Rate Increase		DI# 0000015							
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
							0 0 0		
Total EE	0		0	-	0		0		0
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	0

DCI						[	DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	40	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	2	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	42	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$42	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$42	0.00		0.00

DCI							DECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	2,124	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	123	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	2,247	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$2,247	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$2,247	0.00		0.00

DCI						ı	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	(	0.00	0	0.00	4,177	0.00	0	0.00
TOTAL - EE	(	0.00	0	0.00	4,177	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$4,177	0.00	\$0	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$4.177	0.00		0.00

DCI							DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	(	0.00	0	0.00	3,966	0.00	0	0.00
TRAVEL, OUT-OF-STATE	(	0.00	0	0.00	189	0.00	0	0.00
TOTAL - EE	(	0.00	0	0.00	4,155	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$4,155	0.00	\$0	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$4,155	0.00		0.00

DCI						[	DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	24,756	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	124	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	24,880	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$24,880	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$24,880	0.00		0.00

DCI							DECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	4,987	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	279	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	5,266	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$5,266	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$5,266	0.00		0.00

DCI							ECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	816	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	1	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	817	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$817	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$817	0.00		0.00

DCI							DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	(	0.00	0	0.00	933	0.00	0	0.00
TRAVEL, OUT-OF-STATE	(	0.00	0	0.00	66	0.00	0	0.00
TOTAL - EE	(	0.00	0	0.00	999	0.00	0	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$999	0.00	\$0	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$999	0.00		0.00

DCI							DECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF CHIROPRACTIC EXAMINERS								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	(	0.00	0	0.00	156	0.00	0	0.00
TRAVEL, OUT-OF-STATE	(	0.00	0	0.00	7	0.00	0	0.00
TOTAL - EE	(	0.00	0	0.00	163	0.00	0	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$163	0.00	\$0	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$163	0.00		0.00

DCI							DECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD COSMETOLOGY & BARBERS								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	675	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	2	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	677	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$677	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$677	0.00		0.00

DCI						I	DECISION ITI	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MISSOURI DENTAL BOARD								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	443	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	443	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$443	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$443	0.00		0.00

DCI							DECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF EMBALMERS & FUNERAL DIR								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	293	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	25	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	318	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$318	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$318	0.00		0.00

DCI							DECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	506	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	16	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	522	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$522	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$522	0.00		0.00

DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	398	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	99	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	497	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$497	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$497	0.00		0.00

DCI						[	DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF OPTOMETRY								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	231	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	231	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$231	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$231	0.00		0.00

DCI							DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PHARMACY								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	(	0.00	0	0.00	550	0.00	0	0.00
TRAVEL, OUT-OF-STATE	(	0.00	0	0.00	6	0.00	0	0.00
TOTAL - EE	(	0.00	0	0.00	556	0.00	0	0.00
GRAND TOTAL	\$(	0.00	\$0	0.00	\$556	0.00	\$0	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$556	0.00		0.00

DCI							DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PODIATRIC MEDICINE								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	13	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	13	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$13	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$13	0.00		0.00

DCI						I	DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	476	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	15	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	491	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$491	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$491	0.00		0.00

DCI							DECISION ITI	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO VETERINARY MEDICAL BOARD								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	(	0.00	0	0.00	342	0.00	0	0.00
TOTAL - EE	C	0.00	0	0.00	342	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$342	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$342	0.00		0.00

DCI							DECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	6	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	6	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$6	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$6	0.00		0.00

DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	224	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	224	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$224	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$224	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00

DCI						[	DECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	1,781	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	0	0.00	207	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	1,988	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$1,988	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$1,988	0.00		0.00

DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEAF RELAY PROGRAM								
Mileage Reimburse Rate Incr - 0000015								
TRAVEL, IN-STATE	0	0.00	0	0.00	26	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	26	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$26	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$26	0.00		0.00

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### **CORE DECISION ITEM**

Department of Co	ommerce and Ins	urance			Budget Unit	37502C			
Core - Departme	nt Administration	1			HB Section	7.400			
1. CORE FINANC	CIAL SUMMARY								
	FY	2021 Budge	t Request			FY 2021	Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	134,762	134,762	PS	0	0	134,762	134,762
EE	0	0	37,868	37,868	EE	0	0	37,868	37,868
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	172,630	172,630	Total	0	0	172,630	172,630
FTE	0.00	0.00	2.07	2.07	FTE	0.00	0.00	2.07	2.07
Est. Fringe	0	0	71,332	71,332	Est. Fringe	0	0	71,332	71,332
Note: Fringes bud	lgeted in House B	ill 5 except fo	r certain fring	es	Note: Fringes b	oudgeted in Ho	use Bill 5 exce	pt for certain	fringes
budgeted directly t	to MoDOT, Highwa	ay Patrol, and	Conservation	n.	budgeted direct	ly to MoDOT, F	Highway Patroi	l, and Conser	vation.
Other Funds:	DCI Administrativ	re Fund (0503	3)		Other Funds: D	CI Administrati	ve Fund (0503	3)	

### 2. CORE DESCRIPTION

This core supports a portion of department administration FTE providing department-wide direction and assistance to department divisions through legislative coordination, communications, human resources, accounting, budget and planning.

## 3. PROGRAM LISTING (list programs included in this core funding)

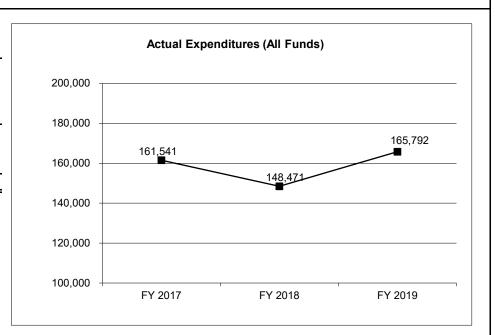
**Department Administration** 

#### **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget Unit37502C
Core - Department Administration	HB Section

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	183,754	167,484	169,040	172,588
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	183,754	167,484	169,040	172,588
Actual Expenditures (All Funds)	161,541	148,471	165,792	N/A
Unexpended (All Funds)	22,213	19,013	3,248	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	22,213	19,013	3,248	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is primarily due to less than anticipated expense and equipment spending.
- (2) Unexpended amount is primarily due to less than anticipated expense and equipment spending.
- (3) Unexpended amount is primarily due to less than anticipated expense and equipment spending.

## **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

**DEPT ADMINISTRATION** 

## 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	ES							
		PS	2.07	0	0	134,762	134,762	2
		EE	0.00	0	0	37,826	37,826	<u> </u>
		Total	2.07	0	0	172,588	172,588	- } =
DEPARTMENT CO	RE ADJUSTME	ENTS						_
Core Reallocation	2319 3652	PS	0.00	0	0	0	C	)
Core Reallocation	2522 3653	EE	0.00	0	0	42	42	2 Mileage Reimbursement Reallocation
NET DI	EPARTMENT (	CHANGES	0.00	0	0	42	42	?
DEPARTMENT COR	RE REQUEST							
		PS	2.07	0	0	134,762	134,762	2
		EE	0.00	0	0	37,868	37,868	3
		Total	2.07	0	0	172,630	172,630	) 
GOVERNOR'S REC	OMMENDED	CORE						_
		PS	2.07	0	0	134,762	134,762	2
		EE	0.00	0	0	37,868	37,868	3
		Total	2.07	0	0	172,630	172,630	- <u>)</u>

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION								
CORE								
PERSONAL SERVICES DCI ADMINISTRATIVE	130,566	1.91	134,762	2.07	134,762	2.07	134,762	2.07
TOTAL - PS	130,566	1.91	134,762	2.07	134,762	2.07	134,762	2.07
EXPENSE & EQUIPMENT DCI ADMINISTRATIVE	35,226	0.00	37,826	0.00	37,868	0.00	37,868	0.00
TOTAL - EE	35,226	0.00	37,826	0.00	37,868	0.00	37,868	0.00
					<del></del>			
TOTAL	165,792	1.91	172,588	2.07	172,630	2.07	172,630	2.07
Pay Plan - 0000012 PERSONAL SERVICES								
DCI ADMINISTRATIVE	0	0.00	0	0.00	0	0.00	1,368	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	1,368	0.00
TOTAL	0	0.00	0	0.00	0	0.00	1,368	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES DCI ADMINISTRATIVE	0	0.00	0	0.00	1,992	0.00	1,992	0.00
TOTAL - PS	0	0.00	0	0.00	1,992	0.00	1,992	0.00
TOTAL	0	0.00	0	0.00	1,992	0.00	1,992	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
DCI ADMINISTRATIVE	0	0.00	0	0.00	42	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	42	0.00	0	0.00
TOTAL	0	0.00	0	0.00	42	0.00	0	0.00
GRAND TOTAL	\$165,792	1.91	\$172,588	2.07	\$174,664	2.07	\$175,990	2.07

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DCI						D	M DETAIL	
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION								
CORE								
PROCUREMENT OFCR II	2,262	0.05	2,511	0.05	2,525	0.05	2,525	0.05
ACCOUNTING SPECIALIST II	2,231	0.05	2,428	0.05	2,722	0.05	2,722	0.05
ACCOUNTING ANAL II	2,084	0.05	2,229	0.05	2,326	0.05	2,326	0.05
BUDGET ANAL III	11,054	0.22	10,041	0.20	15,359	0.30	15,359	0.30
PERSONNEL ANAL II	1,963	0.05	2,108	0.05	2,275	0.05	2,275	0.05
RESEARCH ANAL III	869	0.02	2,663	0.05	0	0.00	0	0.00
PUBLIC INFORMATION SPEC II	6,062	0.17	5,480	0.15	5,526	0.15	5,526	0.15
PUBLIC INFORMATION ADMSTR	6,075	0.13	7,065	0.15	7,110	0.15	7,110	0.15
INSURANCE FINANCIAL ANALYST II	2,201	0.06	3,924	0.10	0	0.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B1	16,819	0.24	13,982	0.20	11,253	0.15	11,253	0.15
FISCAL & ADMINISTRATIVE MGR B2	143	0.00	3,496	0.05	3,751	0.05	3,751	0.05
HUMAN RESOURCES MGR B1	5,187	0.09	5,602	0.10	2,940	0.05	2,940	0.05
STATE DEPARTMENT DIRECTOR	18,706	0.15	18,996	0.15	12,710	0.10	12,710	0.10
DEPUTY STATE DEPT DIRECTOR	0	0.00	11,767	0.10	11,775	0.10	11,775	0.10
DESIGNATED PRINCIPAL ASST DEPT	17,841	0.28	16,318	0.25	20,691	0.30	20,691	0.30
DIVISION DIRECTOR	24,851	0.24	25,363	0.25	21,305	0.20	21,305	0.20
DESIGNATED PRINCIPAL ASST DIV	639	0.01	0	0.00	4,562	0.10	4,562	0.10
MISCELLANEOUS TECHNICAL	26	0.00	0	0.00	7,932	0.22	7,932	0.22
CHIEF COUNSEL	11,553	0.10	0	0.00	0	0.00	0	0.00
MISCELLANEOUS PROFESSIONAL	0	0.00	789	0.12	0	0.00	0	0.00
TOTAL - PS	130,566	1.91	134,762	2.07	134,762	2.07	134,762	2.07
TRAVEL, IN-STATE	847	0.00	668	0.00	908	0.00	908	0.00
TRAVEL, OUT-OF-STATE	1,016	0.00	625	0.00	1,127	0.00	1,127	0.00
SUPPLIES	18,545	0.00	17,651	0.00	18,651	0.00	18,651	0.00
PROFESSIONAL DEVELOPMENT	1,312	0.00	5,175	0.00	2,175	0.00	2,175	0.00
COMMUNICATION SERV & SUPP	1,839	0.00	2,644	0.00	2,644	0.00	2,644	0.00
PROFESSIONAL SERVICES	10,931	0.00	6,188	0.00	11,188	0.00	11,188	0.00
HOUSEKEEPING & JANITORIAL SERV	2	0.00	0	0.00	0	0.00	0	0.00
M&R SERVICES	196	0.00	375	0.00	375	0.00	375	0.00
COMPUTER EQUIPMENT	28	0.00	0	0.00	0	0.00	0	0.00
OFFICE EQUIPMENT	386	0.00	2,500	0.00	650	0.00	650	0.00
OTHER EQUIPMENT	91	0.00	1,000	0.00	100	0.00	100	0.00

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DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019 ACTUAL DOLLAR	FY 2019 ACTUAL FTE	FY 2020 BUDGET DOLLAR	FY 2020 BUDGET FTE	FY 2021 DEPT REQ DOLLAR	FY 2021 DEPT REQ	FY 2021 GOV REC DOLLAR	FY 2021 GOV REC FTE
Decision Item								
Budget Object Class						FTE		
DEPT ADMINISTRATION								
CORE								
PROPERTY & IMPROVEMENTS	33	0.00	0	0.00	50	0.00	50	0.00
BUILDING LEASE PAYMENTS	0	0.00	500	0.00	0	0.00	0	0.00
MISCELLANEOUS EXPENSES	0	0.00	500	0.00	0	0.00	0	0.00
TOTAL - EE	35,226	0.00	37,826	0.00	37,868	0.00	37,868	0.00
GRAND TOTAL	\$165,792	1.91	\$172,588	2.07	\$172,630	2.07	\$172,630	2.07
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$165,792	1.91	\$172,588	2.07	\$172,630	2.07	\$172,630	2.07

PROGRAM DESC	CRIPTION	
Department of Commerce and Insurance	HB Section(s):	7.400
Department Administration	· · · <u>-</u>	
Program is found in the following core budget(s): Department Administration		

# 1a. What strategic priority does this program address?

- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us
- Provide help and educate consumers so they are better informed financial problem solvers
- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public

# 1b. What does this program do?

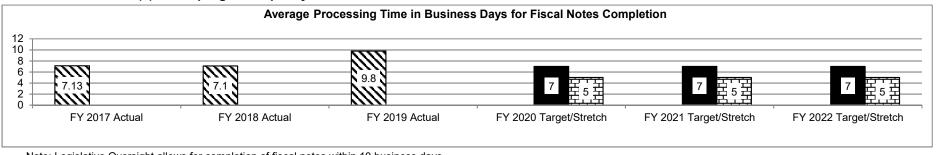
• This core supports a portion of department administration FTE providing department-wide direction and assistance to department divisions through legislative coordination, communications, human resources, accounting, budget and planning.

# 2a. Provide an activity measure(s) for the program.

# Number of employees served in FY 2019.

Insurance	206.93 FTE
Finance	112.15 FTE
Credit Unions	15.50 FTE
Manufactured Housing	8.00 FTE
Office of Public Counsel	16.00 FTE
Professional Registration	226.50 FTE
Public Service Commission	191.00 FTE
TOTAL	776.08 FTE

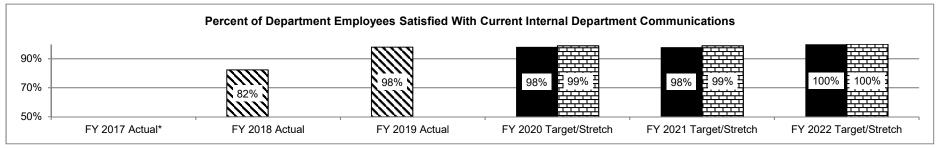
# 2b. Provide a measure(s) of the program's quality.



Note: Legislative Oversight allows for completion of fiscal notes within 10 business days.

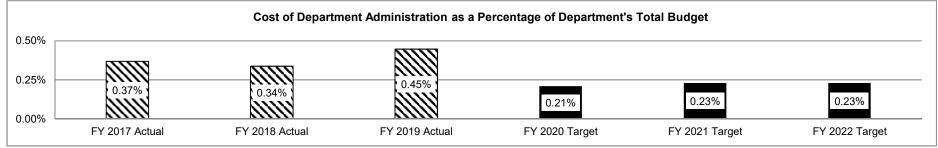
# PROGRAM DESCRIPTION Department of Commerce and Insurance Department Administration Program is found in the following core budget(s): Department Administration

# 2c. Provide a measure(s) of the program's impact.

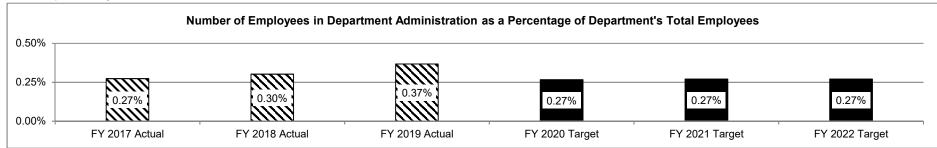


Note: A majority of employees felt that internal communications have improved over the last fiscal year. Results from Communication survey sent to all department employees. Survey was not conducted until FY 2018.

# 2d. Provide a measure(s) of the program's efficiency.



Note: With the addition of the Public Service Commission & the Office of the Public Counsel budget into the department; FY 2020 Target, FY 2021 Target and FY 2022 Target will be lower than prior fiscal years.



Note: With the addition of the Public Service Commission & the Office of the Public Counsel FTE into the department; FY 2020 Target, FY 2021 Target and FY 2022 Target will be lower than prior fiscal years.

# PROGRAM DESCRIPTION **Department of Commerce and Insurance** HB Section(s): 7.400 **Department Administration** Program is found in the following core budget(s): Department Administration 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.) **Program Expenditure History** 180,000 160,000 140.000 120,000 FY 2017 Actual FY 2018 Actual FY 2019 Actual FY 2020 Planned □GR □FEDERAL ■OTHER ■TOTAL 4. What are the sources of the "Other" funds? DCI Administrative Fund (0503) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) N/A 6. Are there federal matching requirements? If yes, please explain. N/A

7. Is this a federally mandated program? If yes, please explain.

No

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### **CORE DECISION ITEM**

Core - Department	t Administration	n Transfer			HB Section	7.405			
. CORE FINANCI	AL SUMMARY								
	FY	/ 2021 Budge	t Request			FY 2021	Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
ΓRF	10,000	0	485,264	495,264	TRF	10,000	0	485,264	495,264
Total _	10,000	0	485,264	495,264	Total	10,000	0	485,264	495,264
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
	0.1	0	0	0	Est. Fringe	0	0	0	0

Other Funds: General Revenue Fund (0101), Division of Credit Unions

Fund (0548), Division of Finance Fund (0550), Insurance Dedicated Fund (0566), Manufactured Housing Fund (0582),

Public Service Commission Fund (0607), Professional

Registration Fees Fund (0689)

Other Funds: General Revenue Fund (0101), Division of Credit Unions Fund (0548), Division of Finance Fund (0550), Insurance Dedicated Fund (0566), Manufactured Housing Fund (0582), Public Service Commission Fund (0607), Professional

Registration Fees Fund (0689)

# 2. CORE DESCRIPTION

This core transfer provides funds to the DCI Administrative Fund from other department funds to cover a portion of salaries, fringe benefits and expenses of Department Administration FTE.

## Core Reduction:

The department is requesting to core reduce the department administration transfer appropriation by \$316,913 to reflect the expected amounts to be transferred from department funds.

# 3. PROGRAM LISTING (list programs included in this core funding)

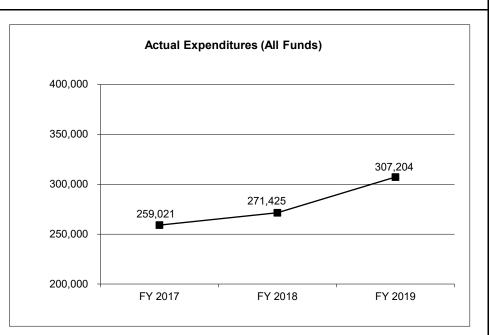
Department Administration Transfer

### **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget Unit37503C
Core - Department Administration Transfer	HB Section7.405

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	400,000	400,000	405,264	812,177
Less Reverted (All Funds)	0	0	0	(1,200)
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	400,000	400,000	405,264	810,977
Actual Expenditures (All Funds)	259,021	271,425	307,204	N/A
Unexpended (All Funds)	140,979	128,575	98,060	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 140,979	0 0 128,575	0 0 98,060	N/A N/A N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# **NOTES:**

- (1) Unexpended amount is primarily due to less transferring necessary to cover expense and equipment spending.
- (2) Unexpended amount is primarily due to less transferring necessary to cover expense and equipment spending.
- (3) Unexpended amount is primarily due to less transferring necessary to cover expense and equipment spending.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE DEPT ADMINISTRATION TRANSFER

# 5. CORE RECONCILIATION DETAIL

		Budget		0.5		0.11		
		Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VET	OES							
		TRF	0.00	40,000	0	772,177	812,177	
		Total	0.00	40,000	0	772,177	812,177	-
DEPARTMENT CO	RE ADJUSTME	NTS						•
Core Reduction	2320 T183	TRF	0.00	0	0	(250,799)	(250,799)	Core reduction to more closely align budget with planned spending.
Core Reduction	2320 T192	TRF	0.00	(30,000)	0	0	(30,000)	Core reduction to more closely align budget with planned spending.
Core Reduction	2320 T895	TRF	0.00	0	0	(25,000)	(25,000)	Core reduction to more closely align budget with planned spending.
Core Reduction	2320 T176	TRF	0.00	0	0	(11,114)	(11,114)	Core reduction to more closely align budget with planned spending.
NET [	DEPARTMENT C	HANGES	0.00	(30,000)	0	(286,913)	(316,913)	
DEPARTMENT CO	RE REQUEST							
		TRF	0.00	10,000	0	485,264	495,264	
		Total	0.00	10,000	0	485,264	495,264	-
GOVERNOR'S RE	COMMENDED	CORE						-
		TRF	0.00	10,000	0	485,264	495,264	
		Total	0.00	10,000	0	485,264	495,264	=

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION TRANSFER								
CORE								
FUND TRANSFERS								
GENERAL REVENUE	0	0.00	40,000	0.00	10,000	0.00	10,000	0.00
DIVISION OF CREDIT UNIONS	25,313	0.00	40,000	0.00	40,000	0.00	40,000	0.00
DIVISION OF FINANCE	77,807	0.00	125,000	0.00	100,000	0.00	100,000	0.00
INSURANCE DEDICATED FUND	37,542	0.00	40,264	0.00	40,264	0.00	40,264	0.00
MANUFACTURED HOUSING FUND	0	0.00	16,114	0.00	5,000	0.00	5,000	0.00
PUBLIC SERVICE COMMISSION	0	0.00	350,799	0.00	100,000	0.00	100,000	0.00
PROFESSIONAL REGISTRATION FEES	166,542	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL - TRF	307,204	0.00	812,177	0.00	495,264	0.00	495,264	0.00
TOTAL	307,204	0.00	812,177	0.00	495,264	0.00	495,264	0.00
GRAND TOTAL	\$307,204	0.00	\$812,177	0.00	\$495,264	0.00	\$495,264	0.00

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DCI						[	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEPT ADMINISTRATION TRANSFER								
CORE								
TRANSFERS OUT	307,204	0.00	812,177	0.00	495,264	0.00	495,264	0.00
TOTAL - TRF	307,204	0.00	812,177	0.00	495,264	0.00	495,264	0.00
GRAND TOTAL	\$307,204	0.00	\$812,177	0.00	\$495,264	0.00	\$495,264	0.00
GENERAL REVENUE	\$0	0.00	\$40,000	0.00	\$10,000	0.00	\$10,000	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$307,204	0.00	\$772,177	0.00	\$485,264	0.00	\$485,264	0.00

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.400
Department Administration	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Department Administration	

# 1a. What strategic priority does this program address?

- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us
- Provide help and educate consumers so they are better informed financial problem solvers
- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public

# 1b. What does this program do?

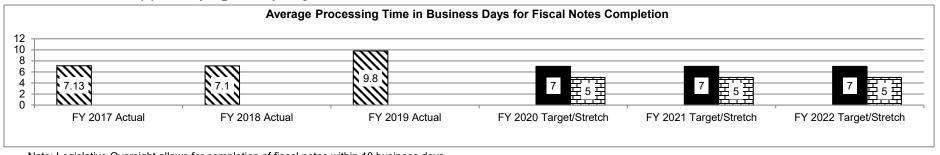
• This core supports a portion of department administration FTE providing department-wide direction and assistance to department divisions through legislative coordination, communications, human resources, accounting, budget and planning.

# 2a. Provide an activity measure(s) for the program.

# Number of employees served in FY 2019.

Insurance	206.93 FTE
Finance	112.15 FTE
Credit Unions	15.50 FTE
Manufactured Housing	8.00 FTE
Office of Public Counsel	16.00 FTE
Professional Registration	226.50 FTE
Public Service Commission	191.00 FTE
TOTAL	776.08 FTE

# 2b. Provide a measure(s) of the program's quality.



Note: Legislative Oversight allows for completion of fiscal notes within 10 business days.

### **CORE DECISION ITEM**

Department of Co	ommerce and Ins	surance			Budget Unit	37501C			
Insurance									
Core - Insurance	Operations				HB Section	7.410			
1. CORE FINANC	CIAL SUMMARY								
	FY	/ 2021 Budg	et Request			FY 2021	Governor's	Recommend	lation
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	9,009,870	9,009,870	PS	0	0	9,009,870	9,009,870
EE	0	0	1,919,657	1,919,657	EE	0	0	1,919,657	1,919,657
PSD	0	0	80,000	80,000	PSD	0	0	80,000	80,000
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	11,009,527	11,009,527	Total	0	0	11,009,527	11,009,527
FTE	0.00	0.00	161.56	161.56	FTE	0.00	0.00	161.56	161.56
Est. Fringe	0	0	5,083,245	5,083,245	Est. Fringe	0	0	5,083,245	5,083,245
Note: Fringes bud	geted in House E	Bill 5 except f	or certain frin	ges	Note: Fringes k	oudgeted in Ho	ıse Bill 5 exc	ept for certai	n fringes
budgeted directly to MoDOT, Highway Patrol, and Conservation.					budgeted direct	ly to MoDOT, F	lighway Patro	ol, and Conse	ervation.
Other Funds: Insurance Dedicated Fund (0566) Consumer Restitution Fund (0792)					Other Funds: In	surance Dedic	ated Fund (0	566)	
						onsumer Restit	,	,	
A CODE DECODI	DT:01:								

### 2. CORE DESCRIPTION

This core request supports Missouri's insurance regulatory efforts through the Insurance Dedicated Fund. The department is responsible for overseeing the insurance industry's compliance with Missouri insurance laws and regulations and protecting the interests of the insurance-buying consumer. The department, acting on complaints from consumers, investigates companies and producers accused of insurance law and regulation violations. The department provides information to nearly 40,000 consumers each year through a statewide toll-free hotline, outreach events and through the complaint process. The department's website provides information and services for the convenience of both consumers and industry. The department licenses nearly 190,000 insurance producers (agents and agencies). The department also certifies for collection over \$371.5 million in premium taxes paid by insurance companies for deposit into general revenue and school funds. This core includes the Consumer Restitution Fund which is for preserving and distributing to aggrieved consumers funds obtained through enforcement proceedings by the director.

### Core Cut and Reallocation

Requesting to core cut \$75,000 of insurance operations core expense and equipment appropriation and also reallocate \$75,000 from the insurance refund core to this core. Refunds from the Insurance Dedicated Fund would be paid from this core for any incorrect or overpayment of insurance fees received going forward.

# **CORE DECISION ITEM**

Department of Commerce and Insurance
Insurance
Core - Insurance Operations

Budget Unit 37501C

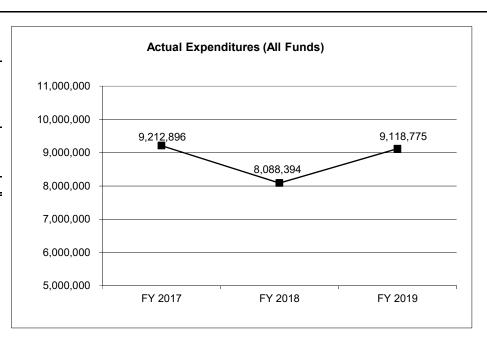
HB Section 7.410

# 3. PROGRAM LISTING (list programs included in this core funding)

**Insurance Operations** 

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	10,333,366	10,770,523	10,775,988	11,007,280
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	10,333,366	10,770,523	10,775,988	11,007,280
Actual Expenditures (All Funds)	9,212,896	8,088,394	9,118,775	N/A
Unexpended (All Funds)	1,120,470	2,682,129	1,657,213	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,120,470 (1)	0 0 2,682,129 (2)	0 0 1,657,213 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### NOTES:

- (1) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.
- (2) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.
- (3) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE INSURANCE OPERATIONS

# **5. CORE RECONCILIATION DETAIL**

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	nEQ.							•
IAII AI IER VEIO	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	PS	161.56	0	0	9,009,870	9,009,870	
		EE	0.00	0	0	1,992,410	1,992,410	
		PD	0.00	0	0	5,000	5,000	
		Total	161.56	0	0	11,007,280	11,007,280	_
DEPARTMENT CO	RE ADJUSTME	NTS						•
Core Reallocation	651 9907	PS	0.00	0	0	0	0	
Core Reallocation	2324 9908	EE	0.00	0	0	(75,000)	(75,000)	Reallocating refunds from separate HB section.
Core Reallocation	2324 6115	PD	0.00	0	0	75,000	75,000	Reallocating refunds from separate HB section.
Core Reallocation	2523 9908	EE	0.00	0	0	2,247	2,247	Mileage Reimbursement Reallocation
NET DI	EPARTMENT C	HANGES	0.00	0	0	2,247	2,247	
DEPARTMENT COR	RE REQUEST							
		PS	161.56	0	0	9,009,870	9,009,870	
		EE	0.00	0	0	1,919,657	1,919,657	
		PD	0.00	0	0	80,000	80,000	
		Total	161.56	0	0	11,009,527	11,009,527	-
GOVERNOR'S ADD	ITIONAL COR	E ADJUST	MENTS					
Core Reduction	2689 9908	EE	0.00	0	0	(75,000)	(75,000)	Core reduction to more closely align budget with planned spending.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

**INSURANCE OPERATIONS** 

# **5. CORE RECONCILIATION DETAIL**

		Budget						
		Class	FTE	GR	Federal	Other	Total	Explanation
GOVERNOR'S ADD	ITIONAL COR	E ADJUST	MENTS					
Core Reallocation	2324 9908	EE	0.00	0	0	75,000	75,000	Reallocating refunds from separate HB section.
NET G	OVERNOR CH	ANGES	0.00	0	0	0	0	
GOVERNOR'S REC	OMMENDED (	CORE						
		PS	161.56	0	0	9,009,870	9,009,870	
		EE	0.00	0	0	1,919,657	1,919,657	,
		PD	0.00	0	0	80,000	80,000	
		Total	161.56	0	0	11,009,527	11,009,527	-

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
CORE								
PERSONAL SERVICES								
INSURANCE DEDICATED FUND	8,080,145	144.23	9,009,870	161.56	9,009,870	161.56	9,009,870	161.56
TOTAL - PS	8,080,145	144.23	9,009,870	161.56	9,009,870	161.56	9,009,870	161.56
EXPENSE & EQUIPMENT								
INSURANCE DEDICATED FUND	1,038,630	0.00	1,992,410	0.00	1,919,657	0.00	1,919,657	0.00
TOTAL - EE	1,038,630	0.00	1,992,410	0.00	1,919,657	0.00	1,919,657	0.00
PROGRAM-SPECIFIC								
INSURANCE DEDICATED FUND	0	0.00	0	0.00	75,000	0.00	75,000	0.00
CONSUMER RESTITUTION FUND	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
TOTAL - PD	0	0.00	5,000	0.00	80,000	0.00	80,000	0.00
TOTAL	9,118,775	144.23	11,007,280	161.56	11,009,527	161.56	11,009,527	161.56
Pay Plan - 0000012								
PERSONAL SERVICES								
INSURANCE DEDICATED FUND	0	0.00	0	0.00	0	0.00	91,425	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	91,425	0.00
TOTAL	0	0.00	0	0.00	0	0.00	91,425	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
INSURANCE DEDICATED FUND	0	0.00	0	0.00	132,590	0.00	132,590	0.00
TOTAL - PS	0	0.00	0	0.00	132,590	0.00	132,590	0.00
TOTAL	0	0.00	0	0.00	132,590	0.00	132,590	0.00
Market Adj Pay PI FY20 C-to-C - 0000014								
PERSONAL SERVICES								
INSURANCE DEDICATED FUND	0	0.00	0	0.00	38,163	0.00	38,163	0.00
TOTAL - PS		0.00	0	0.00	38,163	0.00	38,163	0.00
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TOTAL	0	0.00	0	0.00	38,163	0.00	38,163	0.00

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GRAND TOTAL	\$9,118,77	5 144.23	\$11,007,280	161.56	\$11,182,527	161.56	\$11,271,705	161.56
TOTAL		0.00	0	0.00	2,247	0.00	0	0.00
TOTAL - EE		0.00	0	0.00	2,247	0.00	0	0.00
EXPENSE & EQUIPMENT INSURANCE DEDICATED FUND		0.00	0	0.00	2,247	0.00	0	0.00
Mileage Reimburse Rate Incr - 0000015								
INSURANCE OPERATIONS								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	GOV REC DOLLAR	GOV REC FTE
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Unit								

**DECISION ITEM SUMMARY** 

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Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	80,946	2.46	121,345	4.00	97,887	3.00	97,887	3.00
SR OFFICE SUPPORT ASSISTANT	93,388	3.48	136,622	5.00	92,211	3.00	92,211	3.00
SUPPORT SERVICES TECHNICIAN	15,587	0.52	34,580	1.10	17,923	0.50	17,923	0.50
PROCUREMENT OFCR II	47,124	0.95	47,698	0.95	47,975	0.95	47,975	0.95
ACCOUNTING SPECIALIST II	46,860	0.94	46,239	0.95	51,718	0.95	51,718	0.95
ACCOUNTING ANAL II	43,428	0.95	42,479	0.95	44,194	0.95	44,194	0.95
BUDGET ANAL III	57,404	1.13	40,167	0.80	87,035	1.70	87,035	1.70
ACCOUNTING GENERALIST II	39,974	0.99	41,377	1.00	41,681	1.00	41,681	1.00
PERSONNEL ANAL II	41,042	0.95	40,047	0.95	43,225	0.95	43,225	0.95
RESEARCH ANAL II	36,995	1.00	38,259	1.00	38,142	1.00	38,142	1.00
RESEARCH ANAL III	58,008	1.32	94,892	1.95	42,460	1.00	42,460	1.00
RESEARCH ANAL IV	64,233	1.00	65,226	1.00	65,500	1.00	65,500	1.00
PUBLIC INFORMATION SPEC II	34,353	0.96	32,119	0.85	31,314	0.85	31,314	0.85
PUBLIC INFORMATION ADMSTR	34,426	0.74	40,038	0.85	40,290	0.85	40,290	0.85
PLANNER I	37,292	0.92	38,259	1.00	44,005	1.00	44,005	1.00
PLANNER II	48,189	1.00	48,941	1.00	49,236	1.00	49,236	1.00
INVESTIGATOR I	133,377	3.58	113,143	3.00	180,710	5.00	180,710	5.00
INVESTIGATOR II	634,594	15.74	623,288	13.00	803,320	20.00	803,320	20.00
INVESTIGATOR III	80,259	1.83	0	0.00	215,050	5.00	215,050	5.00
INS COMPLIANCE REVIEW SPEC I	31,649	0.67	80,228	2.00	44,078	1.00	44,078	1.00
INS COMPLIANCE REVIEW SPEC II	0	0.00	45,373	1.00	0	0.00	0	0.00
INS COMPLIANCE REVIEW SPEC III	98,346	2.00	105,733	2.00	150,702	3.00	150,702	3.00
INSURANCE PRODUCT ANALYST I	9,534	0.29	33,903	1.00	0	0.00	0	0.00
INSURANCE PRODUCT ANALYST II	246,683	7.00	332,279	9.00	238,776	6.00	238,776	6.00
INSURANCE PRODUCT ANALYST III	83,308	2.08	124,964	3.00	123,804	3.00	123,804	3.00
INSURANCE FINANCIAL ANAL SPEC	165,556	3.81	171,321	4.00	205,542	4.35	205,542	4.35
INSURANCE FINANCIAL ANALYST II	105,338	2.57	115,956	2.90	137,025	3.00	137,025	3.00
INSURANCE LICENSING TECH I	21,585	0.88	25,093	1.00	0	0.00	0	0.00
INSURANCE LICENSING TECH II	177,627	5.80	186,281	6.00	0	0.00	0	0.00
EXAMINER	0	0.00	0	0.00	993,709	17.50	993,709	17.50
EXAMINER SPECIALIST	0	0.00	0	0.00	225,398	2.69	225,398	2.69
EXAMINER IN CHARGE	0	0.00	0	0.00	515,499	5.67	515,499	5.67

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DCI							ECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
CORE								
EXAMINATION MANAGER	0	0.00	0	0.00	482,731	4.80	482,731	4.80
CHIEF EXAMINER	0	0.00	0	0.00	154,836	1.48	154,836	1.48
TAX AUDITOR I	6,015	0.17	0	0.00	36,586	1.00	36,586	1.00
TAX AUDITOR II	53,757	1.33	82,819	2.00	40,964	1.00	40,964	1.00
TAX AUDITOR III	105,656	2.29	95,465	2.00	94,364	2.00	94,364	2.00
FISCAL & ADMINISTRATIVE MGR B1	119,814	1.72	55,912	0.80	63,767	0.85	63,767	0.85
FISCAL & ADMINISTRATIVE MGR B2	2,713	0.04	66,418	0.95	71,269	0.95	71,269	0.95
HUMAN RESOURCES MGR B1	50,147	0.91	56,176	0.90	55,860	0.95	55,860	0.95
INVESTIGATION MGR B1	59,443	1.06	56,904	1.00	57,189	1.00	57,189	1.00
INSURANCE REGULATORY MGR B1	407,739	7.17	285,049	5.00	285,049	5.00	285,049	5.00
INSURANCE REGULATORY MGR B2	4,845	0.08	118,725	2.00	190,383	3.00	190,383	3.00
PROCESSING TECHNICIAN II	0	0.00	0	0.00	142,088	4.00	142,088	4.00
PROCESSING TECHNICIAN III	0	0.00	0	0.00	113,133	3.00	113,133	3.00
STATE DEPARTMENT DIRECTOR	106,002	0.85	107,492	0.85	114,390	0.90	114,390	0.90
DEPUTY STATE DEPT DIRECTOR	0	0.00	105,584	0.90	105,975	0.90	105,975	0.90
DESIGNATED PRINCIPAL ASST DEPT	236,111	3.42	203,400	2.75	253,384	3.70	253,384	3.70
DIVISION DIRECTOR	386,034	3.76	385,133	3.75	404,798	3.80	404,798	3.80
DESIGNATED PRINCIPAL ASST DIV	233,971	4.99	287,171	6.00	365,181	7.90	365,181	7.90
PARALEGAL	91,827	2.59	100,603	2.80	72,544	2.00	72,544	2.00
LEGAL COUNSEL	244,339	4.18	357,368	6.00	293,580	5.00	293,580	5.00
CHIEF COUNSEL	93,426	1.00	94,867	1.00	95,221	1.00	95,221	1.00
SENIOR COUNSEL	240,829	3.19	283,156	3.90	245,535	3.00	245,535	3.00
ACTUARY	373,589	3.21	570,956	3.81	403,867	3.66	403,867	3.66
MISCELLANEOUS TECHNICAL	38,562	0.41	0	0.00	7,117	0.76	7,117	0.76
MISCELLANEOUS PROFESSIONAL	59,974	1.02	69,319	1.00	69,307	1.00	69,307	1.00
SPECIAL ASST PROFESSIONAL	79,117	1.88	189,642	4.00	122,343	3.00	122,343	3.00
AUDIT MANAGER-FINANCIAL EXAM	207,871	2.11	156,332	1.56	0	0.00	0	0.00
CHIEF FINANCIAL EXAMINER	66,881	0.65	86,066	0.82	0	0.00	0	0.00
CONSUMER COMPLAINT SPEC I	21,539	0.58	75,666	2.00	0	0.00	0	0.00
CONSUMER COMPLAINT SPEC II	175,306	4.42	403,057	10.00	0	0.00	0	0.00
CONSUMER COMPLAIN SPEC III	64,170	1.50	131,331	3.00	0	0.00	0	0.00
CHIEF MARKET CONDUCT EXAM	142,426	1.42	90,039	0.90	0	0.00	0	0.00

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DCI							ECISION ITI	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
CORE								
M C EXAMINER I	0	0.00	36,895	1.00	0	0.00	0	0.00
M C EXAMINER II	34,571	0.57	52,790	0.94	0	0.00	0	0.00
M C EXAMINER III	219,166	2.99	262,974	3.45	0	0.00	0	0.00
EXAMINER-IN-CHARGE MC	129,957	1.45	10,006	0.11	0	0.00	0	0.00
AUDIT MANAGER-MARKET CONDUCT	253,532	2.59	188,889	1.95	0	0.00	0	0.00
FINANCIAL EXAMINER I	4,498	0.09	5,111	0.10	0	0.00	0	0.00
FINANCIAL EXAMINER II	75,992	1.42	108,311	1.70	0	0.00	0	0.00
FINANCIAL EXAMINER III	667,407	8.69	462,247	5.85	0	0.00	0	0.00
EXAMINER-IN-CHARGE FINANCIAL	138,767	1.55	248,638	2.57	0	0.00	0	0.00
REINSURANCE EXAMINER	149,631	1.76	114,348	1.33	0	0.00	0	0.00
CAPTIVE FINANCIAL EX III	0	0.00	79,184	1.00	0	0.00	0	0.00
SR EXAMINER - IN CHARGE	85,960	0.90	59,977	0.62	0	0.00	0	0.00
CHIEF COUNSEL	81,456	0.71	0	0.00	0	0.00	0	0.00
TOTAL - PS	8,080,145	144.23	9,009,870	161.56	9,009,870	161.56	9,009,870	161.56
TRAVEL, IN-STATE	75,503	0.00	110,363	0.00	112,487	0.00	112,487	0.00
TRAVEL, OUT-OF-STATE	80,943	0.00	123,000	0.00	123,123	0.00	123,123	0.00
FUEL & UTILITIES	0	0.00	1,001	0.00	1,001	0.00	1,001	0.00
SUPPLIES	155,120	0.00	253,757	0.00	253,757	0.00	253,757	0.00
PROFESSIONAL DEVELOPMENT	113,983	0.00	204,901	0.00	204,901	0.00	204,901	0.00
COMMUNICATION SERV & SUPP	83,587	0.00	177,688	0.00	177,688	0.00	177,688	0.00
PROFESSIONAL SERVICES	417,992	0.00	727,702	0.00	727,702	0.00	727,702	0.00
HOUSEKEEPING & JANITORIAL SERV	200	0.00	501	0.00	501	0.00	501	0.00
M&R SERVICES	3,520	0.00	40,045	0.00	18,380	0.00	18,380	0.00
COMPUTER EQUIPMENT	2,752	0.00	11,000	0.00	11,000	0.00	11,000	0.00
OFFICE EQUIPMENT	53,791	0.00	108,948	0.00	108,948	0.00	108,948	0.00
OTHER EQUIPMENT	3,488	0.00	15,000	0.00	15,000	0.00	15,000	0.00
PROPERTY & IMPROVEMENTS	29,448	0.00	135,001	0.00	113,331	0.00	113,331	0.00
BUILDING LEASE PAYMENTS	16,651	0.00	25,001	0.00	25,001	0.00	25,001	0.00
EQUIPMENT RENTALS & LEASES	228	0.00	17,501	0.00	7,501	0.00	7,501	0.00
MISCELLANEOUS EXPENSES	1,424	0.00	40,000	0.00	18,335	0.00	18,335	0.00
REBILLABLE EXPENSES	0	0.00	1,001	0.00	1,001	0.00	1,001	0.00
TOTAL - EE	1,038,630	0.00	1,992,410	0.00	1,919,657	0.00	1,919,657	0.00

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DCI						Ι	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE OPERATIONS								
CORE								
PROGRAM DISTRIBUTIONS	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
REFUNDS	0	0.00	0	0.00	75,000	0.00	75,000	0.00
TOTAL - PD	0	0.00	5,000	0.00	80,000	0.00	80,000	0.00
GRAND TOTAL	\$9,118,775	144.23	\$11,007,280	161.56	\$11,009,527	161.56	\$11,009,527	161.56
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$9.118.775	144.23	\$11.007.280	161.56	\$11.009.527	161.56	\$11.009.527	161.56

PROGRAM DESCRIPTION									
Department of Commerce and Insurance	HB Section(s): 7.410								
Insurance Operations	'								
Program is found in the following core budget(s): Insurance Operations									

# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public.
- Provide help and educate consumers so they are better informed financial problem solvers.
- Develop our team, reward great performance, and retain top talent.
- Innovate to make it easier to connect and work with us.

# 1b. What does this program do?

- Facilitate consumer protection by ensuring insurance companies conduct business according to state law.
- Investigate and mediate complaints against licensees, including agents and insurers to ensure proper handling of insurance transactions and compliance by companies, agents and other licensed entities.
- Maintain Insurance Consumer Hotline (800-726-7390) to answer questions and educate the public and industry on insurance matters.
- Participate in outreach and post-disaster events to provide insurance education and resources and empower Missourians to make informed insurance buying decisions.
- Conducts ongoing analysis of annual and supplemental filings of domestic insurance companies in accordance with NAIC accreditation standards to identify current and developing trends which may lead to insurer insolvency or non-conformance with Missouri law.
- Licenses insurers and insurance related entities to ensure financially sound companies are operating in a Missouri's insurance market.
- Processes and audits premium, surplus lines and captive premium tax filings to ensure the appropriate level of tax is submitted to the state.
- Licenses captive insurance companies used to manage businesses risks and as an economic development tool for the state.
- Reviews insurance policy forms, endorsements, illustrations, marketing materials, underwriting rules and rates to ensure compliance with state
  insurance law.
- Performs market analysis and investigations of insurance companies operating in this state.
- Licenses insurance producers (agents and agencies) operating within Missouri as well as licenses and registers various other insurance-related entities.

# PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.410

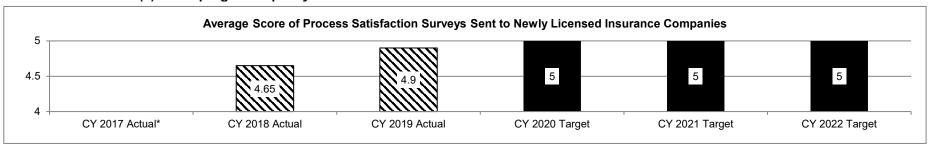
**Insurance Operations** 

Program is found in the following core budget(s): Insurance Operations

# 2a. Provide an activity measure(s) for the program.

	CY 2017	CY 2018	CY 2019	CY 2020	CY 2021	CY 2022
	Actual	Actual	Actual	Target	Target	Target
Consumer Complaints	3,574	3,240	3,238	3,000	3,000	3,000
Agent Investigations	750	764	878	900	900	900
Consumer Phone Calls	18,435	16,836	16,183	20,000	20,000	20,000
Inquiries	2,753	2,289	2,007	5,000	5,000	5,000
Walk-ins	15	40	70	75	75	50
Outreach Event Public Interactions	8,555	4,000	3,852	5,000	5,000	5,000
Number of Domestic Companies	224	230	231	225	225	225
Number of Licensed Companies	2,009	2,022	2,042	2,100	2,100	2,100
Number of Surplus Lines Brokers	2,056	1,950	2,004	2,000	2,000	2,000
Insurance Related Entities	856	884	914	950	950	1,000
Property & Casualty Filings Received	5,512	5,761	5,319	5,250	5,250	5,250
Property & Casualty Insurance Filing						
Pages Reviewed	420,480	714,492	304,847	300,000	300,000	300,000
Life & Health Filings Received	3,898	5,006	4,501	4,200	4,200	4,200
Life & Health Insurance Filing Pages reviewed	296,243	359,052	643,088	360,000	360,000	360,000

# 2b. Provide a measure(s) of the program's quality.

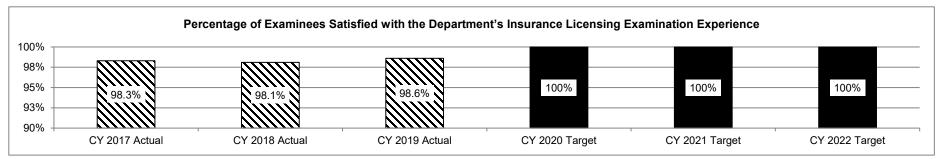


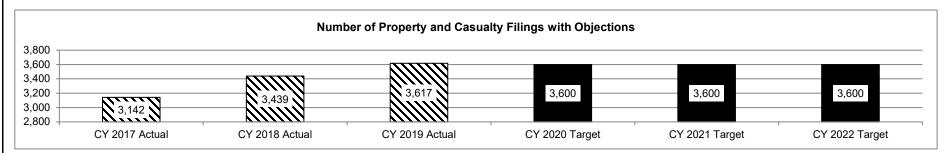
\*New measure in FY2019.

Scale: 1 = poor, 2 = needs work, 3 = average, 4 = good, 5 = outstanding.

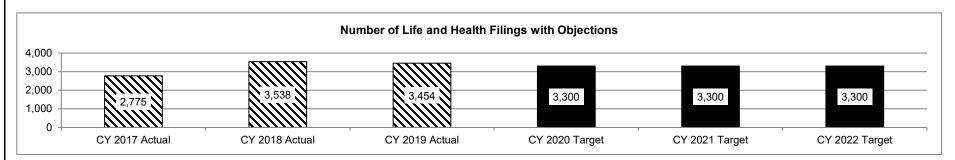
# PROGRAM DESCRIPTION Department of Commerce and Insurance Insurance Operations Program is found in the following core budget(s): Insurance Operations

# 2b. Provide a measure(s) of the program's quality (continued).





Note: Staff notify insurance companies of compliance questions by sending "Objections," asking the insurance company for more information or to correct the compliance issue.



Note: Staff notify insurance companies of compliance questions by sending "Objections," asking the insurance company for more information or to correct the compliance issue.

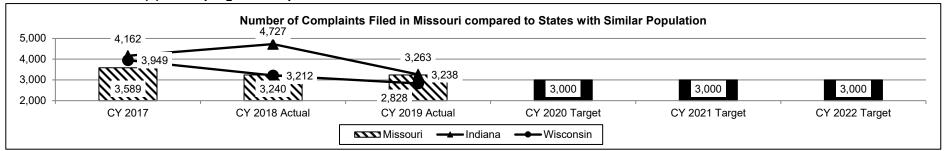
# PROGRAM DESCRIPTION

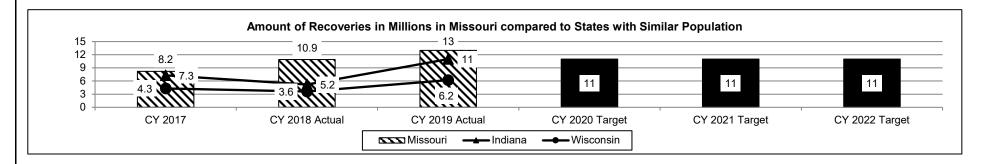
Department of Commerce and Insurance HB Section(s): 7.410

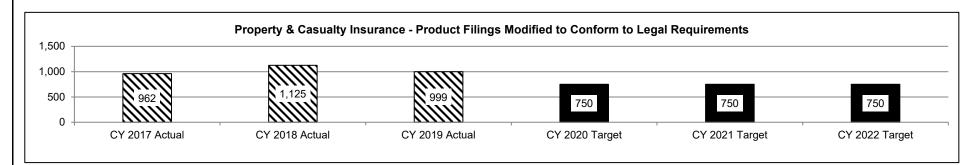
**Insurance Operations** 

Program is found in the following core budget(s): Insurance Operations

# 2c. Provide a measure(s) of the program's impact.



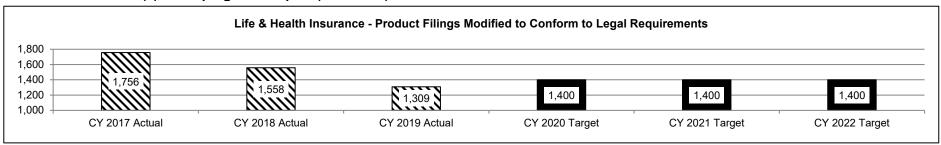




Note: Without the identification and correction of these compliance issues, Missourians would encounter significant problems with their insurance coverage, for example, claims might be denied for services or benefits required under Missouri law.

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.410
Insurance Operations	<u></u>
Program is found in the following core budget(s): Insurance Operations	

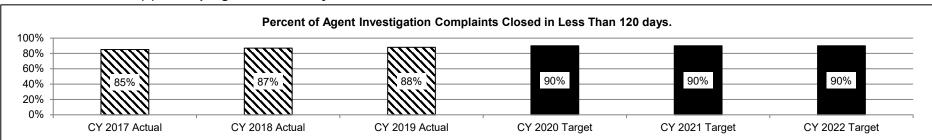
# 2c. Provide a measure(s) of the program's impact (continued).



Note: Without the identification and correction of these compliance issues, Missourians would encounter significant problems with their insurance coverage, for example, claims might be denied for services or benefits required under Missouri law.

Tax Revenue Generated from Tax Filings processed by the Department									
	CY 2017 Actual	CY 2018 Actual	CY 2019 Actual	CY 2020 Target	CY 2021 Target	CY 2022 Target			
Surplus Lines Tax Collected	33.3 mil	34.5 mil	36.3 mil	36 mil	37 mil	38 mil			
Premium Tax Collected	315.3 mil	334 mil	319.7 mil	320 mil	320 mil	320 mil			
Captive Premium Tax	1.8 mil	1.8 mil	1.9 mil	1.8 mil	1.8 mil	1.8 mil			

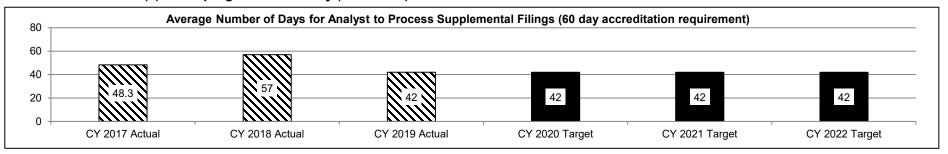
# 2d. Provide a measure(s) of the program's efficiency.



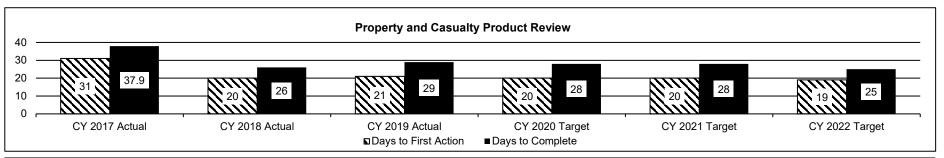
Note: Regulated entities are required to provide a response within 20 days (20 CSR 100-4.100). An investigation of a consumer complaint against an insurer takes an additional 40 days. The Agent Investigations measure of 120 days is based on the fact that agent investigations, which sometimes involve fraud, court records, interview of witnesses, subpoenas, etc. take longer to investigate. One of the primary missions of the department is to mediate complaints in a timely manner while recognizing the importance of a complete investigation and protection of consumers.

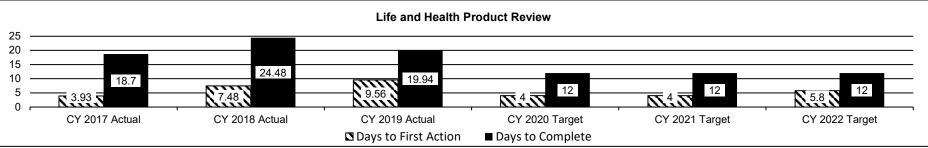
PROGRAM DESC	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.410
Insurance Operations	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Insurance Operations	

# 2d. Provide a measure(s) of the program's efficiency (continued).



Note: The accreditation requirements regarding the review of supplemental filings is 60 days for priority companies and 120 days for non-priority companies; however, we strive to adhere to a 60 day timeframe for all. Supplemental filings include the Management Discussion and Analysis, Audited Financial Reports, and various other exhibits and filings that are related to but due after the submission of the annual statement. It is important that these supplemental filings be adequately and timely reviewed so that issues and risks that may affect an insurance company's solvency can be identified and addressed during our risk-focused analysis process.

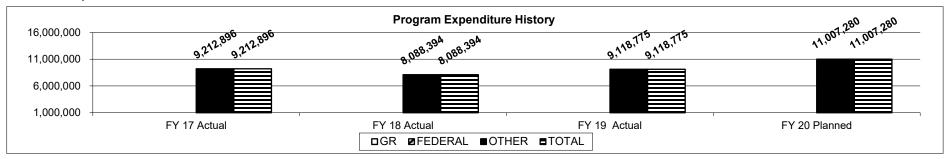




Note: There are two measures of efficiency in the insurance product review process. The first is how quickly is the initial review completed, which is measured by "Days to Reviewer's First Action". The second measure is the total review time, from submission to final disposition, called "Days to Complete Compliance Review". The Division looks to the National Association of Insurance Commissioners (NAIC) for a benchmark for this measure, which is 20 calendar days.

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.410
Insurance Operations	<u> </u>
Program is found in the following core budget(s): Insurance Operations	-

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other" funds?

Insurance Dedicated Fund (0566)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Chapters 148, 287, 325, 354, 374, 375, 376, 377, 378, 379, 380, 381, 383, 384, 385 and 447 RSMo. and Article IV section 36(b) of the Missouri Constitution.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

Nο

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## **CORE DECISION ITEM**

<b>Department of Co</b>	mmerce and Ins	urance			Budget Unit	37510C			
Insurance				_					
Core - Insurance I	Examinations				HB Section _	7.415			
1. CORE FINANCI	IAL SUMMARY								
	FY	2021 Budg	et Request			FY 2021	Governor's I	Recommend	ation
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	3,534,252	3,534,252	PS	0	0	3,534,252	3,534,252
EE	0	0	711,625	711,625	EE	0	0	711,625	711,625
PSD	0	0	60,000	60,000	PSD	0	0	60,000	60,000
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	4,305,877	4,305,877	Total	0	0	4,305,877	4,305,877
FTE	0.00	0.00	43.30	43.30	FTE	0.00	0.00	43.30	43.30
Est. Fringe	0	0	1,721,729	1,721,729	Est. Fringe	0	0	1,721,729	1,721,729
Note: Fringes budg	geted in House Bi	II 5 except f	or certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exc	ept for certair	n fringes
budgeted directly to	o MoDOT, Highwa	ay Patrol, an	nd Conservation	on.	budgeted direc	tly to MoDOT, F	Highway Patro	ol, and Conse	rvation.
Other Funds:	Insurance Examir	ners Fund (0	)552)		Other Funds: I	nsurance Exam	iners Fund (0	552)	

### 2. CORE DESCRIPTION

This core supports Missouri's insurance company examination efforts through the Insurance Examiners Fund. The department conducts both financial and market conduct examinations. Financial examinations ensure insurance companies have sufficient reserves to pay consumer claims and consumers have access to affordable insurance coverage. Market conduct examinations of insurance companies serve to verify that policyholders and beneficiaries receive the full benefits from the contracts they and the insurer have agreed to. Since many of the insurance companies examined have physical locations outside of the state, department examiners must go to these locations to examine company records. The expenses of these examinations are billed to the companies examined.

# Core Cut and Reallocation

Requesting to core cut \$60,000 of insurance examinations core expense and equipment appropriation and also reallocate \$60,000 from the insurance refund core to this core. Refunds from the Insurance Examiners Fund would be paid from this core for any incorrect or overpayment of insurance fees received going forward.

# 3. PROGRAM LISTING (list programs included in this core funding)

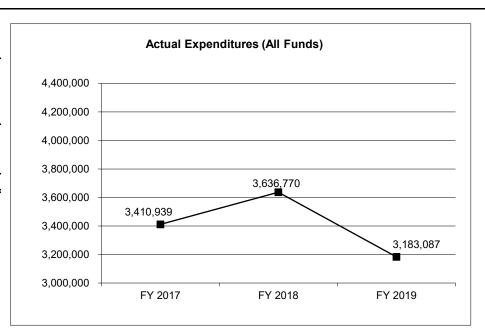
Insurance Examinations

## **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget U	nit 37510C
Insurance		
Core - Insurance Examinations	HB Section	on 7.415

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	4,171,289	4,217,557	4,231,754	4,301,700
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	4,171,289	4,217,557	4,231,754	4,301,700
Actual Expenditures (All Funds)	3,410,939	3,636,770	3,183,087	N/A
Unexpended (All Funds)	760,350	580,787	1,048,667	N/A
Unexpended, by Fund:				<b>N</b> 1/A
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	760,350	580,787	1,048,667	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

# **NOTES:**

- (1) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.
- (2) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.
- (3) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE INSURANCE EXAMINATIONS

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	ES							
		PS	43.30	0	0	3,534,252	3,534,252	
		EE	0.00	0	0	767,448	767,448	
		Total	43.30	0	0	4,301,700	4,301,700	
DEPARTMENT COF	RE ADJUSTME	NTS						•
Core Reallocation	2321 0793	PS	(0.00)	0	0	0	0	
Core Reallocation	2325 2042	EE	0.00	0	0	(60,000)	(60,000)	Reallocating refunds from separate HB section.
Core Reallocation	2325 6116	PD	0.00	0	0	60,000	60,000	Reallocating refunds from separate HB section.
Core Reallocation	2526 2042	EE	0.00	0	0	4,177	4,177	Mileage Reimbursement Reallocation
NET DE	EPARTMENT C	HANGES	(0.00)	0	0	4,177	4,177	
DEPARTMENT COF	RE REQUEST							
		PS	43.30	0	0	3,534,252	3,534,252	
		EE	0.00	0	0	711,625	711,625	
		PD	0.00	0	0	60,000	60,000	
		Total	43.30	0	0	4,305,877	4,305,877	•
GOVERNOR'S ADD	ITIONAL COR	E ADJUST	MENTS					
Core Reduction	2690 2042	EE	0.00	0	0	(60,000)	(60,000)	Core reduction to more closely align budget with planned spending.
Core Reallocation	2325 2042	EE	0.00	0	0	60,000	60,000	Reallocating refunds from separate HB section.
NET G	OVERNOR CH	ANGES	0.00	0	0	0	0	

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

**INSURANCE EXAMINATIONS** 

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal		Other	Total	Explar
GOVERNOR'S RECOMMENDED	CORE							
	PS	43.30		0	0	3,534,252	3,534,252	)
	EE	0.00		0	0	711,625	711,625	5
	PD	0.00		0	0	60,000	60,000	)
	Total	43.30		0	0	4,305,877	4,305,877	<u>-</u> '

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
CORE								
PERSONAL SERVICES								
INSURANCE EXAMINERS FUND	3,000,427	38.87	3,534,252	43.30	3,534,252	43.30	3,534,252	43.30
TOTAL - PS	3,000,427	38.87	3,534,252	43.30	3,534,252	43.30	3,534,252	43.30
EXPENSE & EQUIPMENT INSURANCE EXAMINERS FUND	182,660	0.00	767,448	0.00	711,625	0.00	711,625	0.00
TOTAL - EE	182,660	0.00	767,448	0.00	711,625	0.00	711,625	0.00
PROGRAM-SPECIFIC INSURANCE EXAMINERS FUND	0	0.00	0	0.00	60,000	0.00	60,000	0.00
TOTAL - PD	0	0.00	0	0.00	60,000	0.00	60,000	0.00
TOTAL	3,183,087	38.87	4,301,700	43.30	4,305,877	43.30	4,305,877	43.30
Pay Plan - 0000012								
PERSONAL SERVICES INSURANCE EXAMINERS FUND	0	0.00	0	0.00	0	0.00	35,865	0.00
TOTAL - PS		0.00	0	0.00		0.00	35,865	0.00
TOTAL	0	0.00	0	0.00	0	0.00	35,865	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
INSURANCE EXAMINERS FUND	0	0.00	0	0.00	52,230	0.00	52,230	0.00
TOTAL - PS	0	0.00	0	0.00	52,230	0.00	52,230	0.00
TOTAL	0	0.00	0	0.00	52,230	0.00	52,230	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
INSURANCE EXAMINERS FUND	0	0.00	0	0.00	4,177	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	4,177	0.00	0	0.00
TOTAL	0	0.00	0	0.00	4,177	0.00	0	0.00
GRAND TOTAL	\$3,183,087	38.87	\$4,301,700	43.30	\$4,362,284	43.30	\$4,393,972	43.30

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DCI						D	ECISION ITE	<b>EM DETAIL</b>
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
CORE								
INSURANCE FINANCIAL ANAL SPEC	14,239	0.34	0	0.00	28,734	0.65	28,734	0.65
EXAMINER	0	0.00	0	0.00	1,908,932	25.50	1,908,932	25.50
EXAMINER SPECIALIST	0	0.00	0	0.00	124,546	1.41	124,546	1.41
EXAMINER IN CHARGE	0	0.00	0	0.00	1,228,246	13.33	1,228,246	13.33
EXAMINATION MANAGER	0	0.00	0	0.00	121,237	1.20	121,237	1.20
CHIEF EXAMINER	0	0.00	0	0.00	54,402	0.52	54,402	0.52
SENIOR COUNSEL	390	0.00	7,220	0.10	0	0.00	0	0.00
ACTUARY	42,383	0.33	28,365	0.19	51,550	0.34	51,550	0.34
MISCELLANEOUS TECHNICAL	0	0.00	0	0.00	16,605	0.35	16,605	0.35
AUDIT MANAGER-FINANCIAL EXAM	51,086	0.52	46,086	0.44	0	0.00	0	0.00
CHIEF FINANCIAL EXAMINER	12,988	0.13	9,966	0.09	0	0.00	0	0.00
CHIEF MARKET CONDUCT EXAM	5,517	0.06	10,000	0.10	0	0.00	0	0.00
M C EXAMINER II	116,581	2.03	119,887	2.06	0	0.00	0	0.00
M C EXAMINER III	767,811	10.22	878,660	11.55	0	0.00	0	0.00
EXAMINER-IN-CHARGE MC	361,888	4.07	445,848	4.89	0	0.00	0	0.00
AUDIT MANAGER-MARKET CONDUCT	3,215	0.03	4,869	0.05	0	0.00	0	0.00
FINANCIAL EXAMINER I	51,546	1.03	44,239	0.90	0	0.00	0	0.00
FINANCIAL EXAMINER II	207,986	3.83	389,414	6.30	0	0.00	0	0.00
FINANCIAL EXAMINER III	707,393	9.18	709,364	8.15	0	0.00	0	0.00
EXAMINER-IN-CHARGE FINANCIAL	530,362	5.73	651,234	6.43	0	0.00	0	0.00
REINSURANCE EXAMINER	19,530	0.24	57,394	0.67	0	0.00	0	0.00
SR EXAMINER - IN CHARGE	107,512	1.13	131,706	1.38	0	0.00	0	0.00
TOTAL - PS	3,000,427	38.87	3,534,252	43.30	3,534,252	43.30	3,534,252	43.30
TRAVEL, IN-STATE	57,541	0.00	191,786	0.00	195,963	0.00	195,963	0.00
TRAVEL, OUT-OF-STATE	93,278	0.00	279,278	0.00	278,778	0.00	278,778	0.00
SUPPLIES	3,711	0.00	58,197	0.00	58,197	0.00	58,197	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	161	0.00	161	0.00	161	0.00
COMMUNICATION SERV & SUPP	15,245	0.00	51,839	0.00	51,839	0.00	51,839	0.00
PROFESSIONAL SERVICES	12,394	0.00	119,987	0.00	59,987	0.00	59,987	0.00
M&R SERVICES	119	0.00	5,000	0.00	5,000	0.00	5,000	0.00
COMPUTER EQUIPMENT	372	0.00	0	0.00	500	0.00	500	0.00
OFFICE EQUIPMENT	0	0.00	51,197	0.00	51,197	0.00	51,197	0.00

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DCI						D	ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE EXAMINATIONS								
CORE								
OTHER EQUIPMENT	0	0.00	1,001	0.00	1,001	0.00	1,001	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,001	0.00	1,001	0.00	1,001	0.00
BUILDING LEASE PAYMENTS	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
MISCELLANEOUS EXPENSES	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
REBILLABLE EXPENSES	0	0.00	1,001	0.00	1,001	0.00	1,001	0.00
TOTAL - EE	182,660	0.00	767,448	0.00	711,625	0.00	711,625	0.00
REFUNDS	0	0.00	0	0.00	60,000	0.00	60,000	0.00
TOTAL - PD	0	0.00	0	0.00	60,000	0.00	60,000	0.00
GRAND TOTAL	\$3,183,087	38.87	\$4,301,700	43.30	\$4,305,877	43.30	\$4,305,877	43.30
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$3,183,087	38.87	\$4,301,700	43.30	\$4,305,877	43.30	\$4,305,877	43.30

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.415
Insurance Examinations	
Program is found in the following core budget(s): Insurance Examinations	

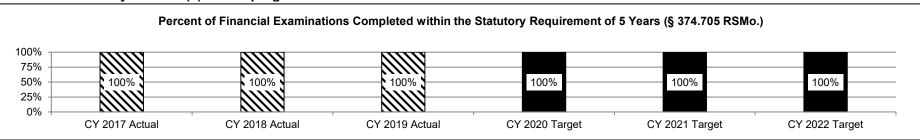
# 1a. What strategic priority does this program address?

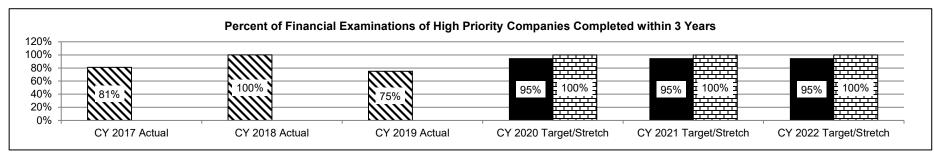
- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Provide help and educate consumers so they are better informed financial problem solvers
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

# 1b. What does this program do?

- Conducts financial examinations of domestic insurance companies as required by law to identify current or prospective risks that could lead to insurer insolvency or non-conformance with Missouri law.
- Performs market conduct examinations of insurance companies operating in Missouri to ensure that policyholders have been treated in accordance with the law and their insurance contracts.

# 2a. Provide an activity measure(s) for the program.





Note: Companies are considered high priority due to the significance of risk factors present or identified.

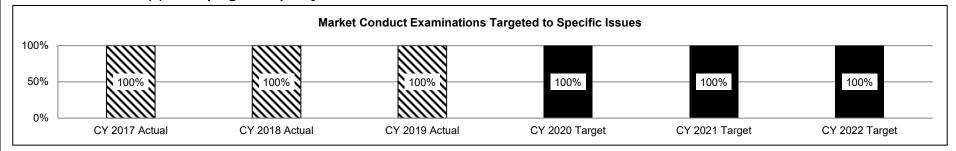
#### PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.415

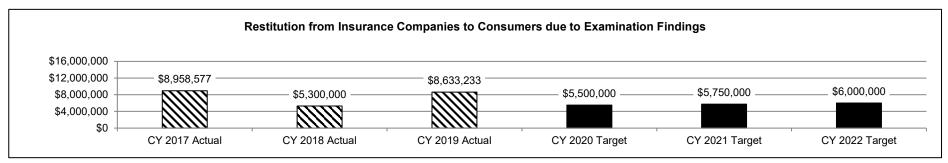
**Insurance Examinations** 

Program is found in the following core budget(s): Insurance Examinations

#### 2b. Provide a measure(s) of the program's quality.

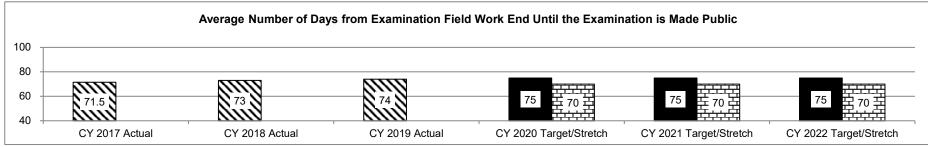


#### 2c. Provide a measure(s) of the program's impact.



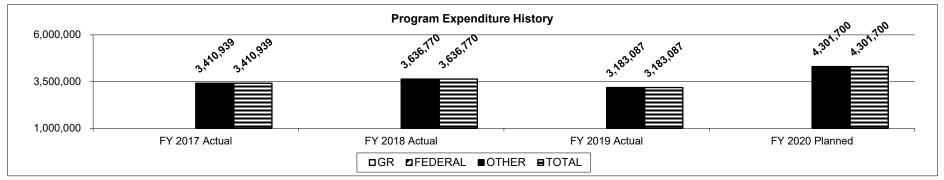
Note: There were several large, multi-state actions that occurred in 2017 and 2019 as well as a significant industry-wide issue that was addressed. This positively impacted our restitution amounts; however, at this time, we do not anticipate the same level of regulatory activity. That is always subject to change and dependent upon the industry's market behavior.

# 2d. Provide a measure(s) of the program's efficiency.



PROGRAM DES	SCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.415
Insurance Examinations	<del>-</del>
Program is found in the following core budget(s): Insurance Examinations	-

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Insurance Examiners Fund (0552)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Chapters 148, 287, 374, 375, 376, 379 and 384 RSMo.
- 6. Are there federal matching requirements? If yes, please explain. N/A
- 7. Is this a federally mandated program? If yes, please explain.

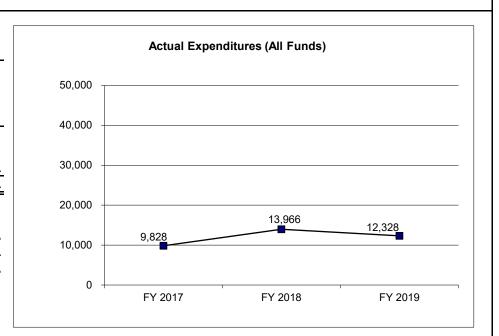
No

Department of C	Commerce and In	surance			Budget Unit	37520C			
nsurance					_	_			
Core - Insuranc	e Refunds				HB Section _	7.420			
1. CORE FINAN	CIAL SUMMARY								
	F	/ 2021 Budge	t Request			FY 2021	Governor's R	Recommendat	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	0	0	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bu	idgeted in House E	Bill 5 except fo	r certain fringe	es		budgeted in Ho	use Bill 5 exce	pt for certain	fringes
	to MoDOT, Highw				budgeted direc	tly to MoDOT, F	Highway Patro	i, and Conserv	vation.
Other Funds:					Other Funds:				
2. CORE DESCR	RIPTION								
Requesting to directly from th	core reallocate this e Insurance Opera	core to the Intions and Insu	isurance Opei Irance Examir	rations and Insura	ance Examinations core	es. Refunds for	any incorrect	or overpayme	nts will be issued
C CDOODAM!	IOTINO (lint man m	·····a !alda	d to Alain ann	formalia al					
3. PROGRAM L	ISTING (list prog	rams included	d in this core	funding)					
Insurance Refu	unds								

Department of Commerce and Insurance	Budget Unit 37520C
Insurance	
Core - Insurance Refunds	HB Section 7.420

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	135,000	135,000	135,000	135,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	135,000	135,000	135,000	135,000
Actual Expenditures (All Funds)	9,828	13,966	12,328	N/A
Unexpended (All Funds)	125,172	121,034	122,672	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 125,172 (1)	0 0 121,034 (2)	0 0 122,672 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount due to fewer refunds needing issued than appropriation level.
- (2) Unexpended amount due to fewer refunds needing issued than appropriation level.
- (3) Unexpended amount due to fewer refunds needing issued than appropriation level.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE INSURANCE REFUNDS

# **5. CORE RECONCILIATION DETAIL**

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	DES							
		PD	0.00	0	0	135,000	135,000	
		Total	0.00	0	0	135,000	135,000	
DEPARTMENT COI	RE ADJUSTME	NTS						
Core Reduction	2322 9909	PD	0.00	0	0	(75,000)	(75,000)	Reallocating refunds to Insurance Operations and Insurance Examinations sections.
Core Reduction	2322 2681	PD	0.00	0	0	(60,000)	(60,000)	Reallocating refunds to Insurance Operations and Insurance Examinations sections.
NET D	EPARTMENT C	HANGES	0.00	0	0	(135,000)	(135,000)	
DEPARTMENT COI	RE REQUEST							
		PD	0.00	0	0	0	0	
		Total	0.00	0	0	0	0	· •
GOVERNOR'S ADD	DITIONAL COR	E ADJUSTI	MENTS					
Core Reduction	2322 2681	PD	0.00	0	0	60,000	60,000	Reallocating refunds to Insurance Operations and Insurance Examinations sections.
Core Reduction	2322 9909	PD	0.00	0	0	75,000	75,000	Reallocating refunds to Insurance Operations and Insurance Examinations sections.
Core Reallocation	2322 9909	PD	0.00	0	0	(75,000)	(75,000)	Reallocating refunds to Insurance Operations and Insurance Examinations sections.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

**INSURANCE REFUNDS** 

# **5. CORE RECONCILIATION DETAIL**

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
<b>GOVERNOR'S ADD</b>	ITIONAL COR	E ADJUST	MENTS					
Core Reallocation	2322 2681	PD	0.00	0	0	(60,000)	(60,000)	Reallocating refunds to Insurance Operations and Insurance Examinations sections.
NET GO	OVERNOR CH	ANGES	0.00	0	0	0	(	
GOVERNOR'S REC	OMMENDED (	CORE						
		PD	0.00	0	0	0	(	)
		Total	0.00	0	0	0	(	)

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# DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE REFUNDS								
CORE								
PROGRAM-SPECIFIC								
INSURANCE EXAMINERS FUND	0	0.00	60,000	0.00	0	0.00	0	0.00
INSURANCE DEDICATED FUND	12,328	0.00	75,000	0.00	0	0.00	0	0.00
TOTAL - PD	12,328	0.00	135,000	0.00	0	0.00	0	0.00
TOTAL	12,328	0.00	135,000	0.00	0	0.00	0	0.00
GRAND TOTAL	\$12,328	0.00	\$135,000	0.00	\$0	0.00	\$0	0.00

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DCI								DECISION ITI	EM DETAIL
Budget Unit		FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class		DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
INSURANCE REFUNDS									
CORE									
REFUNDS		12,328	0.00	135,000	0.00	0	0.00	0	0.00
TOTAL - PD	_	12,328	0.00	135,000	0.00	0	0.00	0	0.00
GRAND TOTAL		\$12,328	0.00	\$135,000	0.00	\$0	0.00	\$0	0.00
	GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	OTHER FUNDS	\$12,328	0.00	\$135,000	0.00	\$0	0.00		0.00

# PROGRAM DESCRIPTION Department of Commerce and Insurance Insurance Refunds Program is found in the following core budget(s): Insurance Refunds HB Section(s): 7.420 7.420

#### 1a. What strategic priority does this program address?

See Insurance Operations and Insurance Examinations program descriptions.

#### 1b. What does this program do?

 This core is used to refund from the appropriate insurance fund any incorrect or overpayment of insurance fees received from individuals and businesses.

#### 2a. Provide an activity measure(s) for the program.

For performance measures, see Insurance Operations and Insurance Examination program descriptions.

#### 2c. Provide a measure(s) of the program's impact.

For performance measures, see Insurance Operations and Insurance Examination program descriptions.

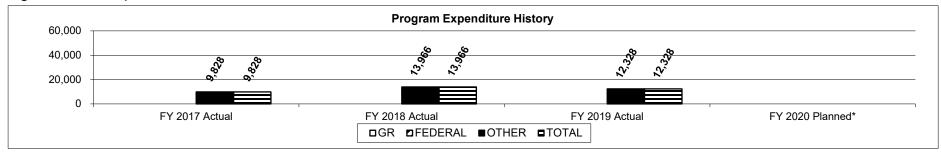
# 2b. Provide a measure(s) of the program's quality.

For performance measures, see Insurance Operations and Insurance Examination program descriptions.

#### 2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Insurance Operations and Insurance Examination program descriptions.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



<sup>\*</sup> The number of incorrect and/or overpayment of insurance fees received each year and the amount of the refund is unknown.

#### 4. What are the sources of the "Other " funds?

Insurance Dedicated Fund (0566) and Insurance Examiners Fund (0552)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Chapter 374.150 RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

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Department of Commerce and Insurance					Budget Unit	37540C			
Insurance Core - Health Insurance Counseling		ing			HB Section _	7.425			
. CORE FINANCI	IAL SUMMARY								
	FY	Y 2021 Budge	t Request			FY 2021	Governor's R	Recommend	ation
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS -	0	0	0	0	PS	0	0	0	0
ΕE	0	0	0	0	EE	0	0	0	0
PSD	0	1,250,000	200,000	1,450,000	PSD	0	1,250,000	200,000	1,450,000
ΓRF	0	0	0	0	TRF	0	0	0	0
Total =	0	1,250,000	200,000	1,450,000	Total	0	1,250,000	200,000	1,450,000
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes budg	geted in House E	Bill 5 except fo	r certain fring	ges	Note: Fringes k	oudgeted in Ho	use Bill 5 exce	pt for certair	n fringes
budgeted directly to	o MoDOT, Highw	vay Patrol, and	d Conservation	on.	budgeted direct	ly to MoDOT, H	Highway Patro	l, and Conse	rvation.
Other Funds: I	Insurance Dedica	ated Fund (05	66)		Other Funds: Ir	nsurance Dedic	ated Fund (05	66)	
	TION								

#### 2. CORE DESCRIPTION

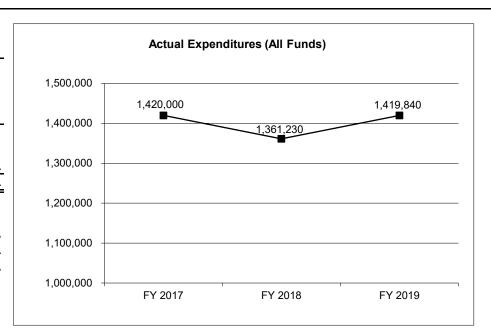
The CLAIM program provides counseling and educational activities to people on Medicare on health insurance coverage and Medicare benefits. CLAIM has been the official State Health Insurance Assistance Program (SHIP) for Missouri since 1993. Funding is provided by the Administration for Community Living and the state with oversight by the department. The department contracts with Knowledge Management Associates out of Columbia, Missouri to administer the CLAIM program. All of CLAIM's services are free, unbiased and confidential. CLAIM recruits local community partners and volunteers, develops and conducts volunteer training, provides program outreach through events, assists beneficiaries during Medicare's Annual Enrollment Period (AEP) in the fall of each year and maintains a toll-free number, 1-800-390-3330, and website, www.missouriclaim.org. Volunteers are recruited locally and community organizations such as hospitals, community centers, public housing, faith based organizations and senior centers serve as partners and provide space, supplies and local publicity for the program. CLAIM averages 279 volunteer counselors and has over 128 counseling locations throughout the state where counseling is provided.

# 3. PROGRAM LISTING (list programs included in this core funding)

Health Insurance Counseling

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	1,450,000	1,450,000	1,450,000	1,450,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	1,450,000	1,450,000	1,450,000	1,450,000
Actual Expenditures (All Funds)	1,420,000	1,361,230	1,419,840	N/A
Unexpended (All Funds)	30,000	88,770	30,160	N/A
Unexpended, by Fund: General Revenue Federal Other	0 30,000 0 (1)	0 88,770 0 (2)	0 30,160 0 (3)	N/A N/A N/A
	(')	(-)	(0)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Grant amount was less than appropriation.(2) Grant amount was less than appropriation.
- (3) Grant amount was less than appropriation.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE HEALTH INSURANCE COUNSELING

# 5. CORE RECONCILIATION DETAIL

	Budget	FTF	CD.		Fadaval	Othor	Total	
	Class	FTE	GR		Federal	Other	Total	Е
TAFP AFTER VETOES								
	PD	0.00		0	1,250,000	200,000	1,450,000	)
	Total	0.00		0	1,250,000	200,000	1,450,000	- ) =
DEPARTMENT CORE REQUEST								
	PD	0.00		0	1,250,000	200,000	1,450,000	)
	Total	0.00		0	1,250,000	200,000	1,450,000	- ) =
GOVERNOR'S RECOMMENDED	CORE							
	PD	0.00		0	1,250,000	200,000	1,450,000	)
	Total	0.00	·	0	1,250,000	200,000	1,450,000	•

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
HEALTH INSURANCE COUNSELING								
CORE								
PROGRAM-SPECIFIC								
FEDERAL - MDI	1,219,840	0.00	1,250,000	0.00	1,250,000	0.00	1,250,000	0.00
INSURANCE DEDICATED FUND	200,000	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL - PD	1,419,840	0.00	1,450,000	0.00	1,450,000	0.00	1,450,000	0.00
TOTAL	1,419,840	0.00	1,450,000	0.00	1,450,000	0.00	1,450,000	0.00
Health Insurance Counseling - 1375002								
PROGRAM-SPECIFIC								
FEDERAL - MDI	0	0.00	0	0.00	0	0.00	50,000	0.00
TOTAL - PD	0	0.00	0	0.00	0	0.00	50,000	0.00
TOTAL	0	0.00	0	0.00	0	0.00	50,000	0.00
GRAND TOTAL	\$1,419,840	0.00	\$1,450,000	0.00	\$1,450,000	0.00	\$1,500,000	0.00

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DCI						Ι	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
HEALTH INSURANCE COUNSELING								
CORE								
PROGRAM DISTRIBUTIONS	1,419,840	0.00	1,450,000	0.00	1,450,000	0.00	1,450,000	0.00
TOTAL - PD	1,419,840	0.00	1,450,000	0.00	1,450,000	0.00	1,450,000	0.00
GRAND TOTAL	\$1,419,840	0.00	\$1,450,000	0.00	\$1,450,000	0.00	\$1,450,000	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$1,219,840	0.00	\$1,250,000	0.00	\$1,250,000	0.00	\$1,250,000	0.00
OTHER FUNDS	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00

HB Section(s): 7.425

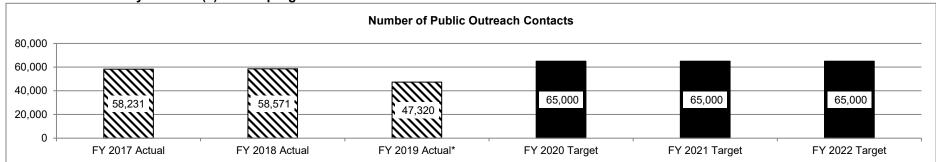
# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Provide help and educate consumers so they are better informed financial problem solvers
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

## 1b. What does this program do?

• Provides free, unbiased, and confidential counseling as well as educational activities to people on Medicare about health insurance coverage and Medicare benefits.

# 2a. Provide an activity measure(s) for the program.



<sup>\*</sup> The decrease in FY 2019 actual is the result of staff vacancies due to retirement.

# 2b. Provide a measure(s) of the program's quality.

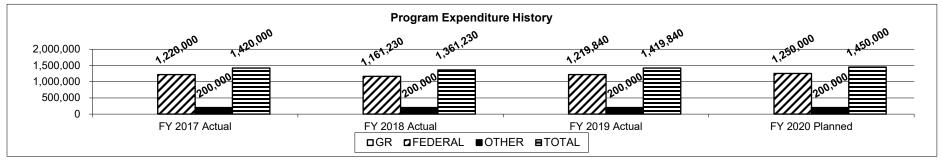
FY 2017 FY 2018 FY 2019 FY 2020 FY 2021 **FY 2022** Actual Actual Actual **Target Target** Target Customer Survey - Excellent or Above 95% 85% 86% 90% 90% 95% Average Satisfaction Rating

#### PROGRAM DESCRIPTION **Department of Commerce and Insurance** 7.425 HB Section(s): **Health Insurance Counseling** Program is found in the following core budget(s): Health Insurance Counseling 2c. Provide a measure(s) of the program's impact. **Number of Individual Contacts** 50,000 40,000 30,000 47,000 47,000 45,000 41,484 20,000 36,345 10,000 0 FY 2017 Actual\* FY 2018 Actual FY 2019 Actual FY 2020 Target FY 2021 Target FY 2022 Target \*New measure starting in FY 2018. **Number of Educational Outreach Events Held** 2,000 1,500 1,000 1,500 1,450 1,500 500 0 FY 2017 Actual FY 2018 Actual FY 2019 Actual FY 2020 Target FY 2021 Target FY 2022 Target 2d. Provide a measure(s) of the program's efficiency. FY 2017 FY 2018 FY 2019 FY 2020 FY 2021 FY 2022 Actual\* Actual Actual **Target** Target Target N/A 279 320 320 320 **Number of Active Trained Volunteers** 276

\*New Measure

PROGRAM DESCRIPTION						
Department of Commerce and Insurance	HB Section(s): 7.425					
Health Insurance Counseling	· · · · · · · · · · · · · · · · · · ·					
Program is found in the following core budget(s): Health Insurance Counseling						

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other" funds?

Insurance Dedicated Fund (0566)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

  Federal CFDA 93.324 and State Health Insurance Program 93.071 Medicare Improvements for Patients and Providers Act.
- 6. Are there federal matching requirements? If yes, please explain.
- 7. Is this a federally mandated program? If yes, please explain.

No

				RANK: _	6OF	7				
Department of	of Commerce and	d Insurance			Budget Unit	37540C				
Health Insura	ance Counseling				· ·					
	ederal Grant App			DI# 1375002	HB Section	7.425				
1. AMOUNT	OF REQUEST									
	FY	2021 Budget	Request			FY 202	1 Governor's	Recommend	dation	
	GR	Federal	Other	Total		GR	Federal	Other	Total	
PS _	0	0	0	0	PS	0	0	0	0	
EE	0	0	0	0	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	50,000	0	50,000	
ΓRF	0	0	0	0	TRF	0	0	0	0	
Total _	0	0	0	0	Total	0	50,000	0	50,000	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0 [	0	0	0	Est. Fringe	0	0	0	0	
	s budgeted in Hou	se Bill 5 excep	ot for certain f			s budgeted in I	House Bill 5 ex	xcept for certa	ain fringes	
•	ectly to MoDOT, H	•		•	_	ectly to MoDOT		•	_	
Other Funds:	UEST CAN BE CA	ATECODIZED	AC		Other Funds:					
	New Legislation	ATEGORIZED	A5:	N	lew Program			Fund Switch		
	Federal Mandate		_		rogram Expansion	-		Cost to Contir	2110	
	GR Pick-Up		_		pace Request	-		Equipment Re		
	•		_		•	l l O t A		=quipinent Re	epiacement	
F	Pay Plan		_	<b>X</b> 0	Other: Increase in Fe	ederal Grant A	mounts			
	HIS FUNDING NE				FOR ITEMS CHECKED I	N #2. INCLUE	E THE FEDE	RAL OR STA	ATE STATUTO	RY OR
requesting a		000 in federal F	PSD appropri	ation in the He	ram have increased abov ealth Insurance Counselir e.					to

RANK:

Department of Commerce and Insurance		Budget Unit 37540C
Health Insurance Counseling		
Increase in Federal Grant Appropriation	DI# 1375002	HB Section 7.425
_		

OF

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

Currently the department's CLAIM program assists Missourians through the State Health Insurance Program (SHIP), the Medicare Improvements for Patients and Providers Act (MIPPA) and the Benefits Enrollment Centers (BEC) grant funding. This additional grant appropriation will allow CLAIM to receive and utilize these grants to provide assistance to Medicare beneficiaries—both seniors aged 65+ years and adults living with disabilities. Depending upon the SHIP Grant amount awarded in spring 2020, the department estimates being short in appropriation of around \$1,000 if the same SHIP grant amount is awarded from the prior year. The department has had indications the grant may increase slightly. The \$50,000 increase in appropriation would cover that shortfall and any small increase in the SHIP grant.

#### Summary of CLAIM grant programs:

#### **SHIP Grant**

CLAIM uses SHIP grant funds to educate and assist Medicare-eligible individuals, their families, and caregivers so they can make informed health insurance decisions that optimize access to care and benefits. CLAIM utilizes volunteer and sponsor sites to provide personalized counseling, education, and outreach throughout Missouri.

#### **MIPPA Grant**

CLAIM uses MIPPA grant funds to help older adults, individuals with disabilities, and their caregivers apply for special assistance through Medicare, such as the Low-Income Subsidy program (LIS), Medicare Savings Program (MSP), and the Medicare Part D Prescription Drug Program. This program includes special efforts to target rural areas in Missouri.

#### **BEC Grant**

CLAIM uses the BEC grant to focus on seniors aged 65+ years and adults living with disabilities in nine rural, central Missouri counties (Callaway, Camden, Cole, Laclede, Miller, Morgan, Moniteau, Osage and Pulaski). The effort is to find and enroll Missourians in these areas with limited income and resources to ensure they have access to available benefits, such as Medicare Part D Extra Help (or Low-Income Subsidy, LIS).

RANK:	6	OF	7

Department of Commerce and Insurance
Health Insurance Counseling
Increase in Federal Grant Appropriation
DI# 1375002
HB Section
7.425

	Dept. Red		Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
Total PS	0	0.0	0	0.0	0	0.0	0 <b>0</b>	0.0 <b>0.0</b>	0
							0		
Total EE	0	,	0	,	0	,	0	,	0
Program Distributions							0		
Total PSD	0		0		0		0		0
Transfers									
Total TRF	0		0		0		0		0
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	0
	Gov Rec GR	Gov Rec GR	Gov Rec FED	Gov Rec FED	Gov Rec OTHER	Gov Rec OTHER	Gov Rec TOTAL	Gov Rec TOTAL	Gov Rec One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
Total PS	0	0.0	0	0.0	0	0.0	0 <b>0</b>	0.0	0
							0		
Total EE	0	,	0	,	0	,	0	,	0
Program Distributions			50,000				50,000		
Total PSD	0		50,000		0		50,000		0
Transfers		,		,		,		,	
Total TRF	0		0		0		0		0
			50,000			0.0	50,000	0.0	

RANK:	6	OF	7

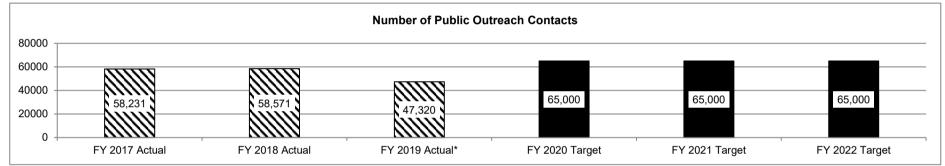
Department of Commerce and Insurance	Budget Unit 37540C
	· · · · · · · · · · · · · · · · · · ·

Health Insurance Counseling

Increase in Federal Grant Appropriation DI# 1375002 HB Section 7.425

# 6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

# 6a. Provide an activity measure(s) for the program.

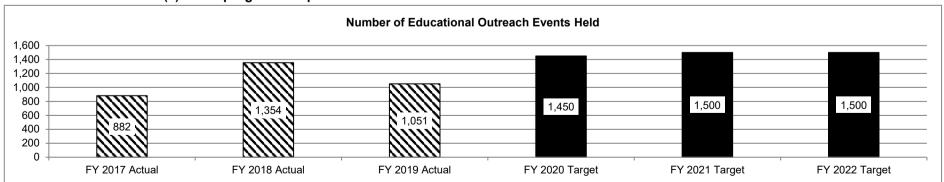


<sup>\*</sup> The decrease in FY 2019 actual is the result of staff vacancies due to retirement.

# 6b. Provide a measure(s) of the program's quality.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Customer Survey - Excellent or Above	85%	86%	90%	90%	95%	95%
Average Satisfaction Rating						

# 6c. Provide a measure(s) of the program's impact.



1	NEW DECISION ITEM							
RANK:	6	OF_	7					

	ent of Commerce and Insurance			Budget Unit	37540C	i			
	surance Counseling in Federal Grant Appropriation	DI# 1375002		HB Section	7.425				
6. PERF	DRMANCE MEASURES (continued)								
6d.	Provide a measure(s) of the program's	s efficiency.							
		_	FY 2017 Actual*	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target	
	Number of Active Trained Volunteers		N/A	276	279	320	320	320	
	*New Measure								
7. STRA	<b>TEGIES TO ACHIEVE THE PERFORMANC</b>	E MEASUREMEN	NT TARGE	TS:					
The de	partment and CLAIM meet regularly to go o	ver performance r	neasures ai		ure grant requ	irements are	achieved.		

DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
HEALTH INSURANCE COUNSELING								
Health Insurance Counseling - 1375002								
PROGRAM DISTRIBUTIONS	(	0.00	0	0.00	0	0.00	50,000	0.00
TOTAL - PD	(	0.00	0	0.00	0	0.00	50,000	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$0	0.00	\$50,000	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$50,000	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

Department of Co	ommerce and Ins	urance			Budget Unit 42490C			
Division of Credit Core - Credit Unio					HB Section 7.430			
1. CORE FINANC	IAL SUMMARY							
	FY	2021 Budg	et Request		FY 2	021 Governor's	Recommend	ation
	GR	Federal	Other	Total	GR	Federal	Other	Total
PS	0	0	1,207,273	1,207,273	PS	0 0	1,207,273	1,207,273
EE	0	0	147,910	147,910	EE	0 0	147,910	147,910
PSD	0	0	0	0	PSD	0 0	0	0
TRF	0	0	0	0	TRF	0 0	0	0
Total	0	0	1,355,183	1,355,183	Total	0 0	1,355,183	1,355,183
FTE	0.00	0.00	15.50	15.50	FTE 0	0.00	15.50	15.50
Est. Fringe	0	0	597,746	597,746	Est. Fringe	0 0	597,746	597,746
Note: Fringes bud	lgeted in House Bi	ill 5 except fo	or certain fring	ges	Note: Fringes budgeted in	n House Bill 5 exc	cept for certain	n fringes
budgeted directly t	o MoDOT, Highwa	ay Patrol, an	nd Conservation	on.	budgeted directly to MoDO	DT, Highway Patr	ol, and Conse	ervation.
Other Funds:	Division of Credit	Unions Fun	d (0548)		Other Funds: Division of C	Credit Unions Fur	id (0548)	

#### 2. CORE DESCRIPTION

This core supports the Division of Credit Unions, the state regulatory agency responsible for the examination, supervision, chartering, merger and liquidation of all state-chartered credit unions in Missouri. The division also responds to consumer questions or complaints about credit union services.

The division is statutorily required to conduct examinations of state-chartered credit unions at least once every 18 months. Examinations ensure the safety and soundness of credit unions and their compliance with applicable laws and regulations. The division performs off-site monitoring of credit unions on an ongoing basis to assist in identifying any increasing risk. Credit unions incurring problems, whether financial, operational or in compliance areas, receive increased attention which may come in the form of enforcement actions.

The division currently regulates 97 credit unions with 1.53 million members and assets exceeding \$14.9 billion. Missouri is ranked seventh in the nation in the number of state-chartered credit unions. Member deposits are insured by the National Credit Union Share Insurance Fund, administered by the National Credit Union Administration.

The division is accredited through the National Association of State Credit Union Supervisors (NASCUS). The entire cost of division operations is reimbursed to the state through fees and assessments paid by credit unions.

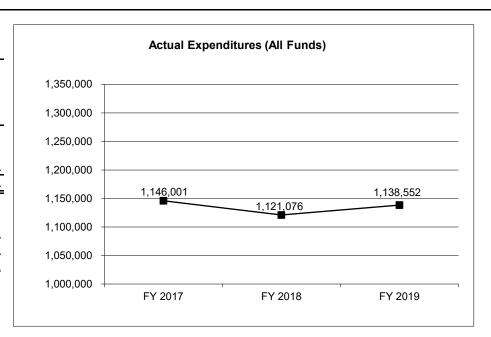
# PROGRAM LISTING (list programs included in this core funding)

**Division of Credit Unions** 

HB Section 7.430

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	1,322,294	1,321,135	1,326,834	1,351,028
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	1,322,294	1,321,135	1,326,834	1,351,028
Actual Expenditures (All Funds)	1,146,001	1,121,076	1,138,552	N/A
Unexpended (All Funds)	176,293	200,059	188,282	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 176,293 (1)	0 0 200,059 (2)	0 0 188,282 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.
- (2) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.
- (3) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

**CREDIT UNIONS** 

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	PS	15.50	0	0	1,207,273	1,207,273	}
	EE	0.00	0	0	143,755	143,755	;
	Total	15.50	0	0	1,351,028	1,351,028	-    -
DEPARTMENT CORE ADJUSTI	MENTS						_
Core Reallocation 2524 219	5 EE	0.00	0	0	4,155	4,155	Mileage Reimbursement Reallocation
NET DEPARTMEN	CHANGES	0.00	0	0	4,155	4,155	}
DEPARTMENT CORE REQUES	Т						
	PS	15.50	0	0	1,207,273	1,207,273	}
	EE	0.00	0	0	147,910	147,910	
	Total	15.50	0	0	1,355,183	1,355,183	- 
GOVERNOR'S RECOMMENDE	D CORE						
	PS	15.50	0	0	1,207,273	1,207,273	}
	EE	0.00	0	0	147,910	147,910	
	Total	15.50	0	0	1,355,183	1,355,183	- - -

	_	
•	_	
1		- 1
_,	•	

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
CORE								
PERSONAL SERVICES								
DIVISION OF CREDIT UNIONS	1,051,028	13.79	1,207,273	15.50	1,207,273	15.50	1,207,273	15.50
TOTAL - PS	1,051,028	13.79	1,207,273	15.50	1,207,273	15.50	1,207,273	15.50
EXPENSE & EQUIPMENT								
DIVISION OF CREDIT UNIONS	87,524	0.00	143,755	0.00	147,910	0.00	147,910	0.00
TOTAL - EE	87,524	0.00	143,755	0.00	147,910	0.00	147,910	0.00
TOTAL	1,138,552	13.79	1,351,028	15.50	1,355,183	15.50	1,355,183	15.50
Pay Plan - 0000012								
PERSONAL SERVICES								
DIVISION OF CREDIT UNIONS	0	0.00	0	0.00	0	0.00	12,250	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	12,250	0.00
TOTAL	0	0.00	0	0.00	0	0.00	12,250	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
DIVISION OF CREDIT UNIONS	0	0.00	0	0.00	17,840	0.00	17,840	0.00
TOTAL - PS	0	0.00	0	0.00	17,840	0.00	17,840	0.00
TOTAL	0	0.00	0	0.00	17,840	0.00	17,840	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
DIVISION OF CREDIT UNIONS	0	0.00	0	0.00	4,155	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	4,155	0.00	0	0.00
TOTAL	0	0.00	0	0.00	4,155	0.00	0	0.00
GRAND TOTAL	\$1,138,552	13.79	\$1,351,028	15.50	\$1,377,178	15.50	\$1,385,273	15.50

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
CORE								
DESIGNATED PRINCIPAL ASST DIV	0	0.00	503	0.00	503	0.00	503	0.00
COMMISSION MEMBER	0	0.00	19,089	0.00	19,089	0.00	19,089	0.00
ADMINISTRATIVE SECRETARY	37,709	1.00	0	0.00	0	0.00	0	0.00
ADMIN OFFICE SUPPORT ASSISTANT	16,100	0.50	13,417	0.50	16,209	0.50	16,209	0.50
ADMINISTRATIVE SECRETARY	0	0.00	37,940	1.00	39,750	1.00	39,750	1.00
ASST C U EXAMINER - PROB I-II	0	0.00	54,731	1.00	98,699	2.00	98,699	2.00
SR ASST C U EXAMINER I - II	122,166	2.00	65,313	1.00	65,313	1.00	65,313	1.00
CREDIT UNION EXAMINER I - II	0	0.00	77,646	1.00	77,646	1.00	77,646	1.00
SENIOR C U EXAMINER I-II-III	483,044	6.00	579,896	7.00	520,553	6.00	520,553	6.00
CHIEF FINANCIAL EXAMINER	100,215	1.00	98,747	1.00	101,678	1.00	101,678	1.00
DIVISION DIRECTOR	107,402	1.00	104,554	1.00	110,201	1.00	110,201	1.00
DEPUTY DIVISION DIRECTOR	112,401	1.12	98,747	1.00	98,747	1.00	98,747	1.00
FISCAL AND ADMINISTRATIVE MNGR	57,742	1.00	56,690	1.00	58,885	1.00	58,885	1.00
MISCELLANEOUS PROFESSIONAL	14,249	0.17	0	0.00	0	0.00	0	0.00
TOTAL - PS	1,051,028	13.79	1,207,273	15.50	1,207,273	15.50	1,207,273	15.50
TRAVEL, IN-STATE	56,352	0.00	67,835	0.00	98,838	0.00	98,838	0.00
TRAVEL, OUT-OF-STATE	6,749	0.00	2,685	0.00	10,047	0.00	10,047	0.00
SUPPLIES	4,026	0.00	5,440	0.00	7,035	0.00	7,035	0.00
PROFESSIONAL DEVELOPMENT	2,914	0.00	45,725	0.00	6,795	0.00	6,795	0.00
COMMUNICATION SERV & SUPP	0	0.00	10	0.00	10	0.00	10	0.00
PROFESSIONAL SERVICES	1,963	0.00	5,277	0.00	5,277	0.00	5,277	0.00
M&R SERVICES	83	0.00	48	0.00	48	0.00	48	0.00
OFFICE EQUIPMENT	0	0.00	82	0.00	82	0.00	82	0.00
OTHER EQUIPMENT	0	0.00	9	0.00	9	0.00	9	0.00
BUILDING LEASE PAYMENTS	0	0.00	70	0.00	70	0.00	70	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	0	0.00	9	0.00	9	0.00	9	0.00
MISCELLANEOUS EXPENSES	17	0.00	75	0.00	75	0.00	75	0.00

DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
CREDIT UNIONS								
CORE								
REBILLABLE EXPENSES	15,420	0.00	16,490	0.00	19,615	0.00	19,615	0.00
TOTAL - EE	87,524	0.00	143,755	0.00	147,910	0.00	147,910	0.00
GRAND TOTAL	\$1,138,552	13.79	\$1,351,028	15.50	\$1,355,183	15.50	\$1,355,183	15.50
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$1,138,552	13.79	\$1,351,028	15.50	\$1,355,183	15.50	\$1,355,183	15.50

PROGRAM DESCRIPTION							
Department of Commerce and Insurance	HB Section(s):	7.430					
Division of Credit Unions							
Program is found in the following core budget(s): Credit Unions							

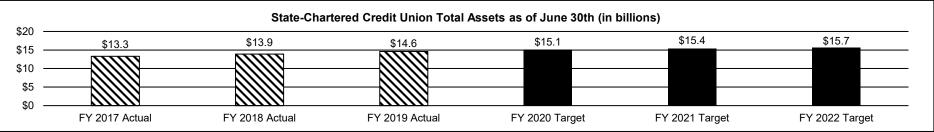
# 1a. What strategic priority does this program address?

- Provide help and educate consumers so they are better informed financial problem solvers
- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, retain top talent
- Innovate to make it easier to connect and work with us

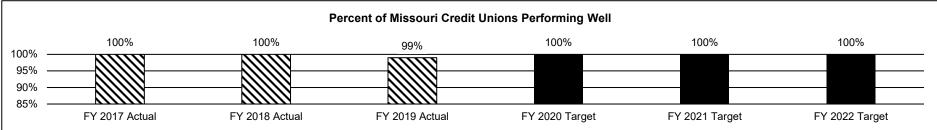
### 1b. What does this program do?

- Examines and oversees Missouri's 97 state-chartered credit unions.
- Responds to consumer complaints concerning credit union services or operations.
- The division is accredited through the National Association of State Credit Union Supervisors (NASCUS).

## 2a. Provide an activity measure(s) for the program.



## 2b. Provide a measure(s) of the program's quality.

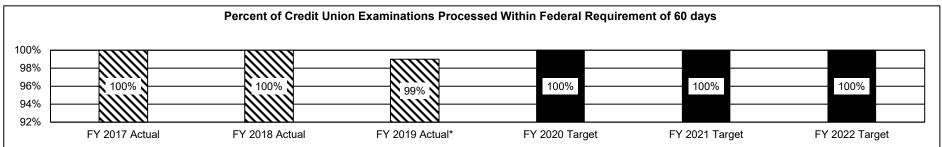


Note: A credit union's performance is measured by its CAMELS rating as determined by the Division of Credit Unions. The CAMELS system (with ratings of 1 to 5), also used by the federal insurer, is based upon evaluation of critical elements of a credit union's operations. Credit unions rated as a 4 or 5 are considered "problem" credit unions.

The federal benchmark experienced by the NCUA is 95%. This means that NCUA data shows 95% of all credit unions are performing well.

#### PROGRAM DESCRIPTION Department of Commerce and Insurance HB Section(s): 7.430 **Division of Credit Unions** Program is found in the following core budget(s): Credit Unions 2c. Provide a measure(s) of the program's impact. **Missouri Credit Union Members** 1.800.000 1,600,000 1,400,000 1.200.000 FY 2017 Actual FY 2018 Actual FY 2019 Actual FY 2020 Target FY 2021 Target FY 2022 Target

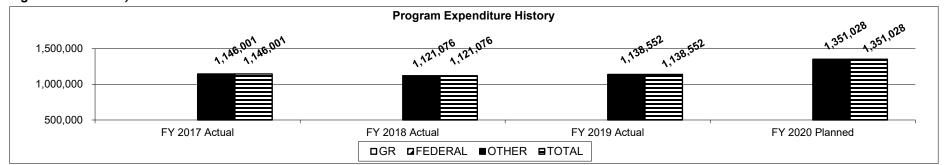
2d. Provide a measure(s) of the program's efficiency.



Note: "Processed" is defined as days between the last day on-site at a credit union and the date the examination is provided to the credit union.

The federal policy benchmark established by the NCUA is 60 days.

# 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION						
Department of Commerce and Insurance	HB Section(s): 7.430					
Division of Credit Unions	<u>-</u>					
Program is found in the following core budget(s): Credit Unions	-					
4. What are the sources of the "Other " funds?  Division of Credit Unions Fund (0548)						
5. What is the authorization for this program, i.e., federal or state State Statute: Chapter 370, RSMo.	statute, etc.? (Include the federal program number, if applicable.)					
6. Are there federal matching requirements? If yes, please explain $\ensuremath{N}\xspace/\ensuremath{A}$	n.					
7. Is this a federally mandated program? If yes, please explain.						

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Department of Commerce and Insurance			Budget Unit	42510C					
Division of Finance Core - Finance									
			HB Section	HB Section 7.435					
1. CORE FINANC	CIAL SUMMARY								
	FY 2021 Budget Request					FY 2021 Governor's Recommendation			
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	8,324,528	8,324,528	PS	0	0	8,324,528	8,324,528
EE	0	0	951,856	951,856	EE	0	0	951,856	951,856
PSD	0	0	1,000	1,000	PSD	0	0	1,000	1,000
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	9,277,384	9,277,384	Total	0	0	9,277,384	9,277,384
FTE	0.00	0.00	107.15	107.15	FTE	0.00	0.00	107.15	107.15
Est. Fringe	0	0	4,125,342	4,125,342	Est. Fringe	0	0	4,125,342	4,125,342
Note: Fringes bud	dgeted in House E	Bill 5 except f	or certain frin	ges	Note: Fringes b	udgeted in Ho	use Bill 5 exc	ept for certair	n fringes
budgeted directly to MoDOT, Highway Patrol, and Conservation.				budgeted directly to MoDOT, Highway Patrol, and Conservation.					
Other Funds:	Division of Finan	ce Fund (05	50)		Other Funds: Di	vision of Finan	nce Fund (055	50)	
	DTION								

#### 2. CORE DESCRIPTION

This core supports the Division of Finance, which is responsible for the regulation of state-chartered financial institutions in Missouri to ensure a sound banking system and protect depositor's funds. The health and vitality of Missouri's banking industry is critical to the state's economic well-being. Bank failures have a negative impact on a state's economy and threaten the public's confidence in the banking system. The Division of Finance helps to ensure the safety and soundness of Missouri's financial institutions through the chartering and regulation of state chartered banks, trust companies, and savings and loan associations. There are 228 State-chartered banks, 4 non deposit trust companies and 3 savings and loan associations. Missouri ranks fourth in the nation in the number of state-chartered banks with assets of approximately \$138 billion. The division also licenses and regulates consumer credit companies, credit service organizations, money order companies, residential mortgage brokers, and loan originators. Statutes require that each state bank, trust company, and savings and loan association be examined for safety and soundness at least every 18 months. Consumer credit companies, as well as banks, are examined periodically for compliance with statutes and regulations governing finance charges, credit insurance fees, etc. The Conference of State Bank Supervisors (CSBS) dues are paid from this core. The CSBS is the only national organization that provides a forum for all 50 states and their commissioners to advocate for the dual banking system and preservation of the state bank charter. CSBS also provides a wide array of professional development and training courses for regulators and conducts a comprehensive Accreditation Program in order to maintain quality standards and best practices within each state banking department. The entire cost of the division is reimbursed to the state through assessments and license fees paid by financial institutions including state chartered banks, savings and loan

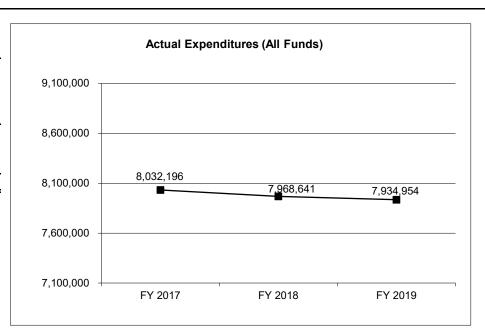
#### 3. PROGRAM LISTING (list programs included in this core funding)

Bank, Trust, Savings and Loan, and Consumer Credit Regulation

Department of Commerce and Insurance	Budget Unit 42510C
Division of Finance	
Core - Finance	HB Section 7.435
	<del></del>

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
	Aotuui	Aotuui	Aotuui	ourient III.
Appropriation (All Funds)	9,047,370	9,045,352	9,084,923	9,252,504
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	9,047,370	9,045,352	9,084,923	9,252,504
Actual Expenditures (All Funds)	8,032,196	7,968,641	7,934,954	N/A
Unexpended (All Funds)	1,015,174	1,076,711	1,149,969	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,015,174 (1)	0 0 1,076,711 (2)	0 0 1,149,969 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.
- (2) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.
- (3) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.

# **CORE RECONCILIATION DETAIL**

# **DEPT OF COMMERCE AND INSURANCE**

**FINANCE** 

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	ES							
		PS	112.15	0	0	8,324,528	8,324,528	3
		EE	0.00	0	0	926,976	926,976	
		PD	0.00	0	0	1,000	1,000	
		Total	112.15	0	0	9,252,504	9,252,504	-  -  -
DEPARTMENT COR	RE ADJUSTME	NTS						
Core Reduction	389 3658	PS	(5.00)	0	0	0	0	FTE Core Reduction
Core Reallocation	2525 2196	EE	0.00	0	0	24,880	24,880	Mileage Reimbursement Reallocation
NET DE	PARTMENT C	HANGES	(5.00)	0	0	24,880	24,880	
DEPARTMENT COR	RE REQUEST							
		PS	107.15	0	0	8,324,528	8,324,528	3
		EE	0.00	0	0	951,856	951,856	3
		PD	0.00	0	0	1,000	1,000	<u> </u>
		Total	107.15	0	0	9,277,384	9,277,384	  -
GOVERNOR'S REC	OMMENDED (	CORE						
		PS	107.15	0	0	8,324,528	8,324,528	3
		EE	0.00	0	0	951,856	951,856	6
		PD	0.00	0	0	1,000	1,000	)
		Total	107.15	0	0	9,277,384	9,277,384	<u> </u>

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
CORE								
PERSONAL SERVICES								
DIVISION OF FINANCE	7,230,893	99.75	8,324,528	112.15	8,324,528	107.15	8,324,528	107.15
TOTAL - PS	7,230,893	99.75	8,324,528	112.15	8,324,528	107.15	8,324,528	107.15
EXPENSE & EQUIPMENT DIVISION OF FINANCE	668,461	0.00	926,976	0.00	951,856	0.00	951,856	0.00
TOTAL - EE	668,461	0.00	926,976	0.00	951,856	0.00	951,856	0.00
PROGRAM-SPECIFIC	•		,		•		,	
DIVISION OF FINANCE	35,600	0.00	1,000	0.00	1,000	0.00	1,000	0.00
TOTAL - PD	35,600	0.00	1,000	0.00	1,000	0.00	1,000	0.00
TOTAL	7,934,954	99.75	9,252,504	112.15	9,277,384	107.15	9,277,384	107.15
Pay Plan - 0000012								
PERSONAL SERVICES								
DIVISION OF FINANCE	0	0.00	0	0.00	0	0.00	84,474	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	84,474	0.00
TOTAL	0	0.00	0	0.00	0	0.00	84,474	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
DIVISION OF FINANCE	0	0.00	0	0.00	123,023	0.00	123,023	0.00
TOTAL - PS	0	0.00	0	0.00	123,023	0.00	123,023	0.00
TOTAL	0	0.00	0	0.00	123,023	0.00	123,023	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
DIVISION OF FINANCE	0	0.00	0	0.00	24,880	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	24,880	0.00	0	0.00
TOTAL	0	0.00	0	0.00	24,880	0.00	0	0.00
GRAND TOTAL	\$7,934,954	99.75	\$9,252,504	112.15	\$9,425,287	107.15	\$9,484,881	107.15

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DCI							ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	27,520	0.83	35,740	1.00	0	0.00	0	0.00
ADMINISTRATIVE SECRETARY	41,898	1.00	85,871	2.00	85,871	2.00	85,871	2.00
SR OFC SUPPORT ASST (KEYBRD)	27,912	1.00	30,055	1.00	30,055	1.00	30,055	1.00
ACCOUNTING GENERALIST I	32,988	1.00	33,869	1.00	33,869	1.00	33,869	1.00
PERSONNEL OFFICER II	51,250	1.00	52,403	1.00	52,403	1.00	52,403	1.00
ASSISTANT BANK EXAMINER	128,828	2.97	42,694	1.00	0	0.00	0	0.00
SENIOR ASSISTANT BANK EXAMINER	93,153	1.83	103,701	2.00	53,800	1.00	53,800	1.00
BANK EXAMINER	243,809	3.95	251,724	4.00	65,600	1.00	65,600	1.00
SENIOR BANK EXAMINER I	690,591	9.68	674,726	9.00	527,800	7.00	527,800	7.00
REVIEW EXAMINER	273,346	3.00	347,582	4.00	363,670	4.00	363,670	4.00
ASSIST TRUST EXAMINER	0	0.00	0	0.00	47,000	1.00	47,000	1.00
SENIOR ASSISTANT TRUST EXAM	10,672	0.21	51,992	1.00	0	0.00	0	0.00
TRUST EXAMINER	19,076	0.31	0	0.00	0	0.00	0	0.00
TRUST SUPERVISOR	88,237	1.00	86,693	1.00	92,586	1.00	92,586	1.00
DISTRICT SUPERVISOR	478,386	5.00	480,011	5.00	480,011	5.00	480,011	5.00
REPORT ANALYST	36,545	1.00	42,168	1.00	42,168	1.00	42,168	1.00
ASSISTANT BANK EXAMINER II	82,873	1.79	284,269	6.00	149,400	3.00	149,400	3.00
ASSIST TRUST EXAMINER II	36,574	0.79	0	0.00	0	0.00	0	0.00
ASST CONS. CREDIT EXAMINER	0	0.00	42,759	1.00	0	0.00	0	0.00
SENIOR ASST CONS. CREDIT EXAM	25,262	0.50	0	0.00	0	0.00	0	0.00
CONSUMER CREDIT EXAMINER	2,562	0.04	0	0.00	65,600	1.00	65,600	1.00
SR CONS CREDIT EXAMINER I	142,628	2.00	145,548	2.00	0	0.00	0	0.00
ASST CONSUMER CREDIT EXAM II	0	0.00	0	0.00	49,400	1.00	49,400	1.00
SUPERVISOR OF CONSUMER CREDIT	94,512	1.00	93,707	1.00	93,707	1.00	93,707	1.00
SENIOR BANK EXAMINER II	781,121	10.29	854,152	11.00	725,400	9.00	725,400	9.00
SENIOR BANK EXAMINER III	1,790,653	21.89	2,186,033	25.00	2,715,569	31.00	2,715,569	31.00
SENIOR TRUST EXAMINER III	81,044	1.00	82,704	1.00	82,704	1.00	82,704	1.00
SR CONS CREDIT EXAMINER II	151,120	2.00	0	0.00	161,200	2.00	161,200	2.00
SR CONS CREDIT EXAMINER III	325,856	4.00	525,596	6.00	525,596	6.00	525,596	6.00
SUPVSR OF MORTGAGE LICENSING	93,778	1.00	91,566	1.00	91,566	1.00	91,566	1.00
SENIOR ASSISTANT EXAMINER II	81,266	1.51	110,077	2.00	173,400	3.00	173,400	3.00
BANK EXAMINER II	332,914	5.04	202,395	3.00	277,200	4.00	277,200	4.00

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DCI							ECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
CORE								
SR ASST CONS CREDIT EXAM II	27,084	0.50	55,038	1.00	0	0.00	0	0.00
SENIOR ASST TRUST EXAMINER II	0	0.00	0	0.00	57,800	1.00	57,800	1.00
CONSUMER CREDIT EXAMINER II	28,249	0.43	67,465	1.00	0	0.00	0	0.00
TRUST EXAMINER II	0	0.00	67,465	1.00	0	0.00	0	0.00
SENIOR MORTGAGE EXAMINER II	75,560	1.00	77,109	1.00	161,200	2.00	161,200	2.00
ASSISTANT MORTGAGE EXAMINER	0	0.00	42,694	1.00	42,694	1.00	42,694	1.00
SR ASST MORTGAGE EXAMINER II	53,846	1.00	0	0.00	0	0.00	0	0.00
MORTGAGE EXAMINER	0	0.00	63,109	1.00	63,109	1.00	63,109	1.00
SENIOR MORTGAGE EXAMINER I	142,628	2.00	145,548	2.00	0	0.00	0	0.00
SENIOR MORTGAGE EXAMINER III	166,276	2.00	165,406	2.00	262,797	3.00	262,797	3.00
EXAMINER SPECIALIST	55,936	1.00	57,160	1.00	57,160	1.00	57,160	1.00
MORTGAGE LICENSING TECHNICIAN	29,182	1.00	27,101	1.00	27,101	1.00	27,101	1.00
SUPERVISOR OF ADMINISTRATION	60,127	1.00	61,414	1.00	61,414	1.00	61,414	1.00
MORTGAGE EXAMINATION ASSISTANT	0	0.00	0	0.00	30,694	1.00	30,694	1.00
DIVISION DIRECTOR	114,050	1.00	117,832	1.00	117,832	1.00	117,832	1.00
DEPUTY DIVISION DIRECTOR	0	0.00	117,814	1.00	117,814	1.00	117,814	1.00
CHIEF EXAMINER	103,672	1.00	100,792	1.00	100,792	1.00	100,792	1.00
SENIOR COUNSEL	85,390	1.00	87,103	1.00	87,103	1.00	87,103	1.00
CHIEF COUNSEL	22,519	0.19	95,820	1.00	95,820	1.00	95,820	1.00
BOARD MEMBER	0	0.00	5,105	0.15	5,105	0.15	5,105	0.15
MISCELLANEOUS PROFESSIONAL	0	0.00	32,518	1.00	50,518	1.00	50,518	1.00
TOTAL - PS	7,230,893	99.75	8,324,528	112.15	8,324,528	107.15	8,324,528	107.15
TRAVEL, IN-STATE	309,354	0.00	426,525	0.00	451,281	0.00	451,281	0.00
TRAVEL, OUT-OF-STATE	81,689	0.00	112,369	0.00	122,493	0.00	122,493	0.00
SUPPLIES	33,818	0.00	47,133	0.00	47,133	0.00	47,133	0.00
PROFESSIONAL DEVELOPMENT	178,913	0.00	217,086	0.00	217,086	0.00	217,086	0.00
COMMUNICATION SERV & SUPP	24,093	0.00	26,325	0.00	26,325	0.00	26,325	0.00
PROFESSIONAL SERVICES	11,130	0.00	47,023	0.00	37,023	0.00	37,023	0.00
M&R SERVICES	2,233	0.00	5,175	0.00	5,175	0.00	5,175	0.00
MOTORIZED EQUIPMENT	0	0.00	1	0.00	1	0.00	1	0.00
OFFICE EQUIPMENT	11,192	0.00	23,293	0.00	23,293	0.00	23,293	0.00
OTHER EQUIPMENT	630	0.00	6,000	0.00	6,000	0.00	6,000	0.00

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DCI							ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
FINANCE								
CORE								
BUILDING LEASE PAYMENTS	0	0.00	1	0.00	1	0.00	1	0.00
EQUIPMENT RENTALS & LEASES	1,423	0.00	100	0.00	100	0.00	100	0.00
MISCELLANEOUS EXPENSES	9,846	0.00	11,805	0.00	11,805	0.00	11,805	0.00
REBILLABLE EXPENSES	4,140	0.00	4,140	0.00	4,140	0.00	4,140	0.00
TOTAL - EE	668,461	0.00	926,976	0.00	951,856	0.00	951,856	0.00
REFUNDS	35,600	0.00	1,000	0.00	1,000	0.00	1,000	0.00
TOTAL - PD	35,600	0.00	1,000	0.00	1,000	0.00	1,000	0.00
GRAND TOTAL	\$7,934,954	99.75	\$9,252,504	112.15	\$9,277,384	107.15	\$9,277,384	107.15
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$7,934,954	99.75	\$9,252,504	112.15	\$9,277,384	107.15	\$9,277,384	107.15

PROGRAM DES	CRIPTION	
Department of Commerce and Insurance	HB Section(s):	7.435
Bank, Trust, Savings and Loan, and Consumer Credit Regulation		
Program is found in the following core budget(s): Division of Finance		

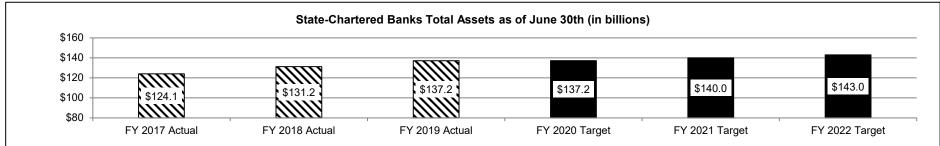
### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

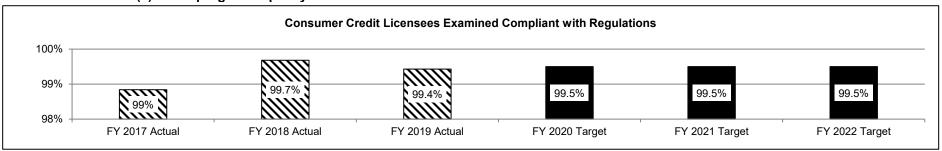
### 1b. What does this program do?

- Perform examinations of state-chartered banks, trust companies and savings and loan associations to assess compliance with applicable banking laws and ensure the safety and soundness of these institutions.
- Chartering, regulating and licensing of Missouri state-chartered banks, trust companies and savings and loan associations.
- Safeguard the funds of depositors and maintain public confidence in Missouri's financial system.
- This program is responsible for the licensing and regulation of various consumer credit outlets which include finance companies, pay day loan companies, consumer installment lender companies and title loan companies.

# 2a. Provide an activity measure(s) for the program.

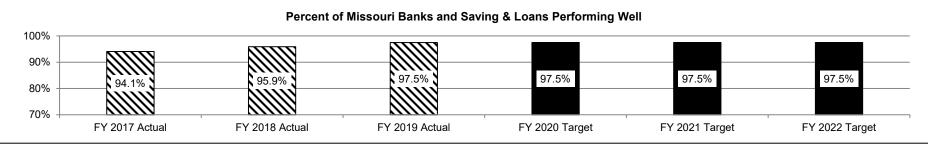


# 2b. Provide a measure(s) of the program's quality.



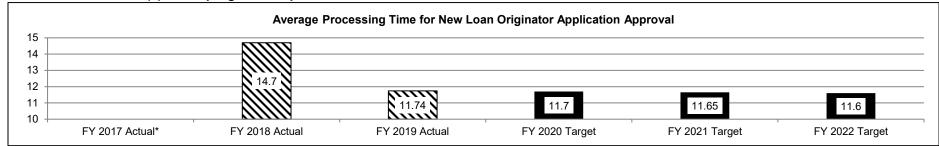
# PROGRAM DESCRIPTION Department of Commerce and Insurance Bank, Trust, Savings and Loan, and Consumer Credit Regulation Program is found in the following core budget(s): Division of Finance HB Section(s): 7.435 7.435

### 2b. Provide a measure(s) of the program's quality. (continued)



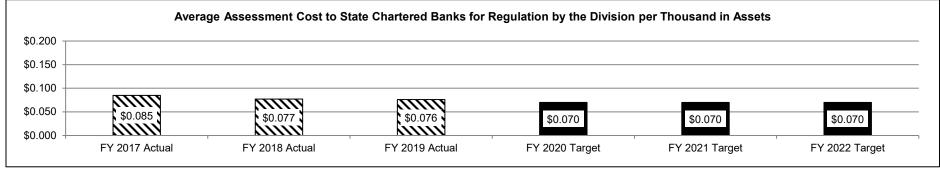
Note: A Bank and Savings & Loan's performance is measured by its CAMELS rating as determined by the Division of Finance. The CAMELS system (with ratings of 1 to 5), also used by the federal insurer, is based upon evaluation of critical elements of a bank's operations. Banks rated as a 3, 4 or 5 are considered "problem" banks.

### 2c. Provide a measure(s) of the program's impact.



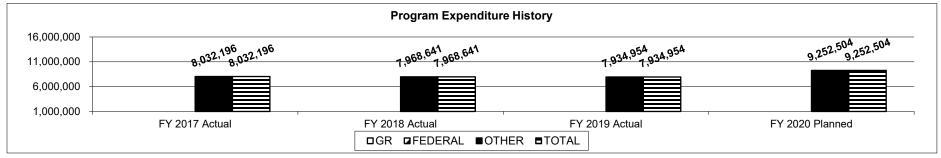
<sup>\*</sup> New measure starting in FY 2018.

### 2d. Provide a measure(s) of the program's efficiency.



PROGRAM DESC	CRIPTION	
Department of Commerce and Insurance	HB Section(s): 7.435	_
Bank, Trust, Savings and Loan, and Consumer Credit Regulation	· ,	
Program is found in the following core budget(s): Division of Finance		

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Division of Finance Fund (0550)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Chapter 361, 362, 364, 365, 367, 369, 408 and 443 RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Division of Finan	ommerce and Ins				Budget Unit	42520C			
Core - Savings a	nd Loan Supervis	ion Fund Tı	ransfer to Fin	ance Fund	HB Section	7.440			
I. CORE FINANC	IAL SUMMARY								
	FY	2021 Budge	et Request			FY 2021 (	Sovernor's R	ecommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
E	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
ΓRF	0	0	50,000	50,000	TRF	0	0	50,000	50,000
Total .	0	0	50,000	50,000	Total	0	0	50,000	50,000
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bud	lgeted in House Bi	II 5 except fo	r certain fringe	es	Note: Fringes bu	idgeted in Hou	se Bill 5 exce	pt for certain	fringes
-	to MoDOT, Highwa		_		budgeted directly	-		•	_

### 2. CORE DESCRIPTION

This core transfer provides funds to the Division of Finance Fund from the Savings and Loan Supervision Fund to cover a portion of the salaries, fringe benefits and expenses of Division of Finance FTE administering laws pertaining to savings and loan associations.

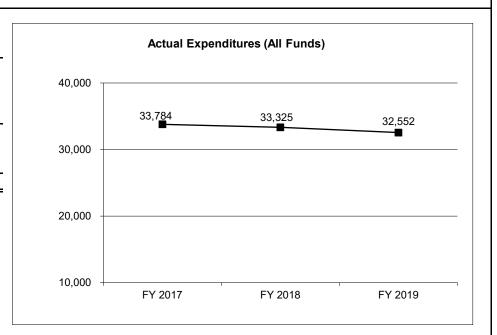
# 3. PROGRAM LISTING (list programs included in this core funding)

Savings and Loan Supervision Transfer

Budget Unit 42520C
_HB Section 7.440

### 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Eundo)	E0 000	50,000	E0 000	E0 000
Appropriation (All Funds)	50,000	50,000	50,000	50,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0_
Budget Authority (All Funds)	50,000	50,000	50,000	50,000
Actual Expenditures (All Funds)	33,784	33,325	32,552	N/A
Unexpended (All Funds)	16,216	16,675	17,448	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 16,216 (1)	0 0 16,675 (2)	0 0 17,448 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### NOTES:

- (1) Required transfer amount less than appropriation.
- (2) Required transfer amount less than appropriation.(3) Required transfer amount less than appropriation.

### **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

**S&L FUND TRANSFER** 

# **5. CORE RECONCILIATION DETAIL**

	Budget Class	FTE	GR	Federal		Other	Total	_
	- Cia55	FIE	GR	reuerai		Other	TOTAL	E
TAFP AFTER VETOES								
	TRF	0.00	(	)	0	50,000	50,000	)
	Total	0.00	(	)	0	50,000	50,000	) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	(	)	0	50,000	50,000	)
	Total	0.00	(	)	0	50,000	50,000	- ) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	(	)	0	50,000	50,000	)
	Total	0.00	(		0	50,000	50,000	

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D	G	

# **DECISION ITEM SUMMARY**

GRAND TOTAL	\$32,552	0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00
TOTAL	32,552	0.00	50,000	0.00	50,000	0.00	50,000	0.00
TOTAL - TRF	32,552	0.00	50,000	0.00	50,000	0.00	50,000	0.00
FUND TRANSFERS DIV SAVINGS & LOAN SUPERVISION	32,552	0.00	50,000	0.00	50,000	0.00	50,000	0.00
CORE								
S&L FUND TRANSFER								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	GOV REC DOLLAR	GOV REC FTE
Budget Unit Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021

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DCI								DECISION ITI	M DETAIL
Budget Unit		FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class		DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
S&L FUND TRANSFER									
CORE									
TRANSFERS OUT		32,552	0.00	50,000	0.00	50,000	0.00	50,000	0.00
TOTAL - TRF	_	32,552	0.00	50,000	0.00	50,000	0.00	50,000	0.00
GRAND TOTAL		\$32,552	0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00
GEI	NERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
I	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
	OTHER FUNDS	\$32,552	0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00

### PROGRAM DESCRIPTION

**Department of Commerce and Insurance** 

HB Section(s): 7.440

Savings and Loan Supervision Fund Transfer to Finance Fund

Program is found in the following core budget(s): Savings and Loan Supervision Fund Transfer to Finance Fund

### 1a. What strategic priority does this program address?

See Division of Finance program description.

### 1b. What does this program do?

• This core transfer provides funds to the Division of Finance Fund from the Savings and Loan Supervision Fund to cover a portion of the salaries, fringe benefits and expenses of Division of Finance FTE administering laws pertaining to savings and loan associations.

### 2a. Provide an activity measure(s) for the program.

For performance measures, see Division of Finance program description.

**2b. Provide a measure(s) of the program's quality.**For performance measures, see Division of Finance program

description.

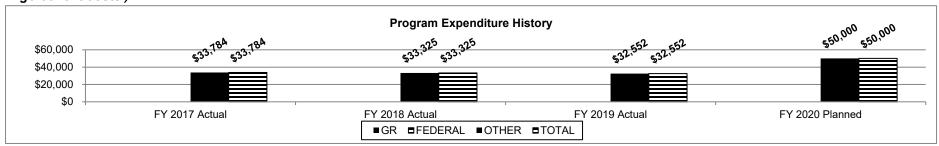
### 2c. Provide a measure(s) of the program's impact.

For performance measures, see Division of Finance program description.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Division of Finance program description.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



### 4. What are the sources of the "Other" funds?

Division of Savings and Loan Supervision Fund (0549)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Chapter 369 RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Jepartment of C	ommerce and Ins	surance			Budget Unit	42550C			
Division of Finar	nce								
Core - Residenti	ial Mortgage Lice	nsing Fund	Transfer to I	Finance Fund	HB Section	7.445			
1. CORE FINANC	CIAL SUMMARY								
		′ 2021 Budg	et Request			FY 2021	Governor's I	Recommend	ation
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
ΓRF	0	0	1,200,000	1,200,000	TRF	0	0	1,200,000	1,200,000
Total	0	0	1,200,000	1,200,000	Total	0	0	1,200,000	1,200,000
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes but	dgeted in House B	Bill 5 except fo	or certain fring	ges	Note: Fringes bud	dgeted in Hol	use Bill 5 exc	ept for certair	n fringes
hudaeted directly	to MoDOT, Highw	ay Patrol, an	d Conservation	on.	budgeted directly	to MoDOT, F	Highway Patro	ol, and Conse	rvation.

### 2. CORE DESCRIPTION

This core transfer provides funds to the Division of Finance Fund from the Residential Mortgage Licensing Fund to cover a portion of the salaries, fringe benefits and expenses of the Division of Finance FTE in administering the Residential Mortgage Licensing Law.

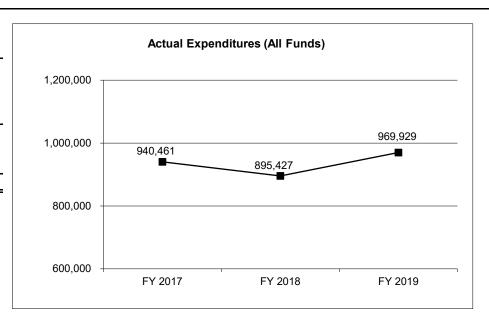
# 3. PROGRAM LISTING (list programs included in this core funding)

Residential Mortgage Licensing Fund Transfer

7.445
r

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	1,200,000	1,200,000	1,200,000	1,200,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	1,200,000	1,200,000	1,200,000	1,200,000
Actual Expenditures (All Funds)	940,461	895,427	969,929	N/A
Unexpended (All Funds)	259,539	304,573	230,071	N/A
Unexpended, by Fund: General Revenue	0	0	0	N/A
•	Ū	Ū	Ū	
Federal	0	0	0	N/A
Other	259,539	304,573	230,071	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### NOTES:

- (1) Required transfer amount is less than appropriation.(2) Required transfer amount is less than appropriation.
- (3) Required transfer amount is less than appropriation.

### **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE RESIDENTAL MORTGAGE FUND TRF

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	TRF	0.00	(	)	0	1,200,000	1,200,000	)
	Total	0.00	(	0	0	1,200,000	1,200,000	_ ) =
DEPARTMENT CORE REQUEST								_
	TRF	0.00	(	)	0	1,200,000	1,200,000	)
	Total	0.00	(	0	0	1,200,000	1,200,000	- ) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	(	)	0	1,200,000	1,200,000	)
	Total	0.00		0	0	1,200,000	1,200,000	)

DCI	DECISION ITEM SUMMARY
Rudget Unit	

GRAND TOTAL	\$969,929	0.00	\$1,200,000	0.00	\$1,200,000	0.00	\$1,200,000	0.00
TOTAL	969,929	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
TOTAL - TRF	969,929	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
FUND TRANSFERS RESIDENTIAL MORTGAGE LICENSING	969,929	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
CORE								
RESIDENTAL MORTGAGE FUND TRF								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Unit								

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DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
RESIDENTAL MORTGAGE FUND TRF								
CORE								
TRANSFERS OUT	969,929	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
TOTAL - TRF	969,929	0.00	1,200,000	0.00	1,200,000	0.00	1,200,000	0.00
GRAND TOTAL	\$969,929	0.00	\$1,200,000	0.00	\$1,200,000	0.00	\$1,200,000	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$969,929	0.00	\$1,200,000	0.00	\$1,200,000	0.00	\$1,200,000	0.00

### PROGRAM DESCRIPTION

**Department of Commerce and Insurance** 

HB Section(s):

7.445

Residential Mortgage Licensing Fund Transfer

Program is found in the following core budget(s): Residential Mortgage Licensing Fund Transfer to Finance Fund

### 1a. What strategic priority does this program address?

See Division of Finance program description.

### 1b. What does this program do?

• This core transfer provides funds to the Division of Finance Fund from the Residential Mortgage Licensing Fund to cover a portion of the salaries, fringe benefits and expenses of the Division of Finance FTE in administering the Residential Mortgage Licensing Law.

### 2a. Provide an activity measure(s) for the program.

For performance measures, see Divison of Finance program description.

**2b.** Provide a measure(s) of the program's quality.

For performance measures, see Division of Finance program description.

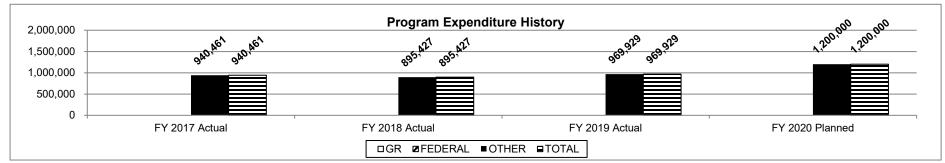
### 2c. Provide a measure(s) of the program's impact.

For performance measures, see Divison of Finance program description.

### 2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Division of Finance program description.

# 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



### 4. What are the sources of the "Other " funds?

Residential Mortgage Licensing Fund (0261)

# 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Chapter 443.845 RSMo.

### 6. Are there federal matching requirements? If yes, please explain.

N/A

### 7. Is this a federally mandated program? If yes, please explain.

No

PS         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		F۱	/ 2021 Budge	t Request			FY 2021	Governor's R	ecommenda	tion
EE         0         0         0         0         EE         0         0         0           PSD         0         0         0         0         PSD         0         0         0           TRF         0         0         50,000         TRF         0         0         50,000           Total         0         0         50,000		GR	Federal	Other	Total		GR	Federal	Other	Total
PSD         0         0         0         0         PSD         0         0         0           IRF         0         0         50,000         TRF         0         0         50,000           Total         0         0         50,000		0	0	0	0	PS	0	0	0	0
RF         0         0         50,000         50,000         TRF         0         0         50,000           otal         0         50,000         50,000         Total         0         0         50,000		0	0	0	0	EE	0	0	0	0
otal 0 0 50,000 50,000 Total 0 0 50,000		0	0	0	0	PSD	0	0	0	0
		0	0	50,000	50,000	TRF	0	0	50,000	50,000
TE 0.00 0.00 0.00 ETE 0.00 0.00 0.00	_	0	0	50,000	50,000	Total	0	0	50,000	50,000
1E 0.00 0.00 0.00 FIE 0.00 0.00 0.00		0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
St. Fringe 0 0 0 0 Est. Fringe 0 0 0	ringe	0	0	0	0	Est. Fringe	0	0	0	0
st. Fringe 0 0 0 0 0 0 0		•	-		0		0	0		fringes

### 2. CORE DESCRIPTION

This core transfer is in accordance with Section 369.324 RSMo., requiring any amount remaining in the Division of Savings and Loan Supervision Fund at the end of the fiscal year which exceeds five percent of the amount assessed to savings and loan associations shall be transferred to general revenue.

# 3. PROGRAM LISTING (list programs included in this core funding)

Division of Savings and Loan Supervision Fund Transfer to General Revenue

Department of Commerce and Insurance

Division of Finance

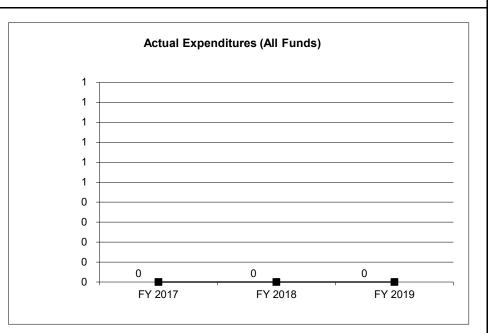
Core - Savings and Loan Supervision Fund Transfer to General Revenue

Budget Unit 42540C

HB Section 7.450

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	50,000	50,000	50,000	50,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	50,000	50,000	50,000	50,000
Actual Expenditures (All Funds)	0	0	0	N/A
Unexpended (All Funds)	50,000	50,000	50,000	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 50,000	0 0 50,000 (2)	0 0 50,000 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### **NOTES:**

- (1) No transfer required for FY 2017.
- (2) No transfer required for FY 2018.
- (3) No transfer required for FY 2019.

### **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

**S&L FUND TRANSFER TO GR** 

# **5. CORE RECONCILIATION DETAIL**

	Budget Class	FTE	GR	Federal		Other	Total	Е
TAFP AFTER VETOES			<u> </u>	- Touciui		- Cuioi	- i otai	_
	TRF	0.00	(	)	0	50,000	50,000	)
	Total	0.00	(	)	0	50,000	50,000	<u> </u>
DEPARTMENT CORE REQUEST								-
	TRF	0.00	(	)	0	50,000	50,000	)
	Total	0.00	(	)	0	50,000	50,000	_ ) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	(	)	0	50,000	50,000	)
	Total	0.00	(		0	50,000	50,000	<u> </u>

DCI			
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# **DECISION ITEM SUMMARY**

GRAND TOTAL		\$0 0.0	0 \$50,000	0.00	\$50,000	0.00	\$50,000	0.00
TOTAL		0 0.0	50,000	0.00	50,000	0.00	50,000	0.00
TOTAL - TRF		0.0	0 50,000	0.00	50,000	0.00	50,000	0.00
FUND TRANSFERS DIV SAVINGS & LOAN SUPERVISION		0.0	0 50,000	0.00	50,000	0.00	50,000	0.00
CORE								
S&L FUND TRANSFER TO GR								
Decision Item Budget Object Summary Fund	FY 2019 ACTUAL DOLLAR	FY 2019 ACTUAL FTE	FY 2020 BUDGET DOLLAR	FY 2020 BUDGET FTE	FY 2021 DEPT REQ DOLLAR	FY 2021 DEPT REQ FTE	FY 2021 GOV REC DOLLAR	FY 2021 GOV REC FTE
Budget Unit								

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DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
S&L FUND TRANSFER TO GR								
CORE								
TRANSFERS OUT	(	0.00	50,000	0.00	50,000	0.00	50,000	0.00
TOTAL - TRF	(	0.00	50,000	0.00	50,000	0.00	50,000	0.00
GRAND TOTAL	\$0	0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00

### PROGRAM DESCRIPTION

**Department of Commerce and Insurance** 

HB Section(s):

7.450

Savings and Loan Supervision Fund Transfer to General Revenue

Program is found in the following core budget(s): Savings and Loan Supervision Fund Transfer to General Revenue

# 1a. What strategic priority does this program address?

See Division of Finance program description.

### 1b. What does this program do?

• This core transfer is in accordance with Section 369.324 RSMo., requiring any amount remaining in the Division of Savings and Loan Supervision Fund at the end of the fiscal year which exceeds five percent of the amount assessed to savings and loan associations shall be transferred to general revenue.

### 2a. Provide an activity measure(s) for the program.

For performance measures, see Division of Finance program description.

2b. Provide a measure(s) of the program's quality.

For performance measures, see Division of Finance program description.

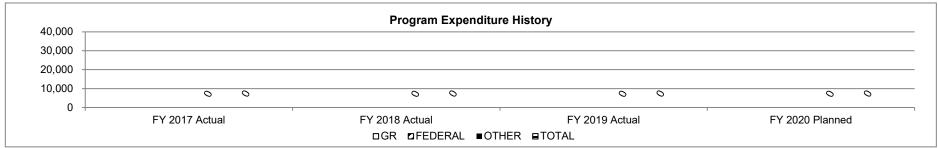
2c. Provide a measure(s) of the program's impact.

For performance measures, see Division of Finance program description.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Division of Finance program description.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



#### 4. What are the sources of the "Other" funds?

Division of Savings and Loan Supervision Fund (0549)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Chapter 369.324 RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

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Department of Co	ommerce and Insur	rance			Budget Unit _	Budget Unit42640C				
Professional Reg	istration									
Core - Profession	FY 2021 Budget Request   GR   Federal   Other   Total       0				HB Section _	7.455				
				Request   Total   GR   Federal   Other   Total   3,835,685   3,835,685   PS   0   0   3,835,685   3,835,685   2,067,572   2,067,572   2,067,572   2,067,572   2,067,572   2,067,572   2,067,572   125,000   125,000   PSD   0   0   125,000   125,000   0   0   0   0   0   0   0   0   0						
1. CORE FINANC										
	FY 20	021 Budg	et Request			FY 2021	Governor's l	Recommend	ation	
	GR F	ederal	Other	Total		GR	Federal	Other	Total	
PS	0	0	3,835,685	3,835,685	PS	0	0	3,835,685	3,835,685	
EE	0	0	2,067,572	2,067,572	EE	0	0	2,067,572	2,067,572	
PSD	0	0	125,000	125,000	PSD	0	0	125,000	125,000	
TRF	0	0	0	0	TRF	0	0	0	0	
Total	0	0	6,028,257	6,028,257	Total	0	0	6,028,257	6,028,257	
FTE	0.00	0.00	90.00	90.00	FTE	0.00	0.00	90.00	90.00	
Est. Fringe	0	0	2,451,835	2,451,835	Est. Fringe	0	0	2,451,835	2,451,835	
•	•	•	7			-		•	-	
Other Funds:	Professional Regist	ration Fee	es Fund (0689	))	Other Funds: P	rofessional Reç	jistration Fee	s Fund (0689	9)	
2 CODE DESCRI	DTION		·	·				·		

### 2. CORE DESCRIPTION

This core ensures the Division of Professional Registration Administration can continue to provide the accounting, budgeting, fee collection, building maintenance, and other various services to the boards and commissions which regulate professions within Missouri.

In addition, this core ensures the statutory regulation of boxers, wrestlers, martial arts, amateur kickboxing, professional mixed martial arts, amateur mixed martial arts, judges, referees, timekeepers, announcers, promoters, athlete agents, acupuncturists, behavior analysts, dietitians, endowed care cemeteries, electrical contractors, geologists, hearing instrument specialists, interior designers, interpreters, marital and family therapists, massage therapists, occupational therapists, private investigators, private fire investigators, professional counselors, psychologists, real estate appraisers, respiratory therapists, social workers, tattoo artists, branders, and body piercers licensed in Missouri will continue.

Finally, this core includes funding for board personnel and board member per diem for the following boards: Chiropractic, Cosmetology & Barbers, Embalmers & Funeral Directors, Optometry, Podiatry, and Veterinary.

Department of Commerce and Insurance	Budget Unit	42640C
Professional Registration		
Core - Professional Registration Administration	HB Section	7.455
2 DDOCDAM LICTING (list programs included in this care funding)		

### 3. PROGRAM LISTING (list programs included in this core funding)

Missouri Acupuncturist Advisory Committee
Missouri Office of Athlete Agents
Office of Athletics
Missouri State Board of Chiropractic Examiners (PS Only)
Board of Cosmetology & Barbers Examiners(PS Only)
State Committee for Dietitians
Office of Statewide Electrical Contractors
State Board of Embalmers & Funeral Directors (PS Only)
Office of Endowed Care Cemeteries

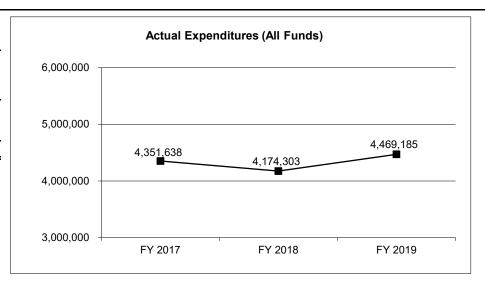
Professional Registration Administration

Missouri Board of Geologist Registration
Missouri Board of Examiners for Hearing Instrument
Specialists
Interior Design Council
Missouri State Committee of Interpreters
State Committee for Marital & Family Therapists
Missouri Board of Occupational Therapy
State Board of Optometry (PS Only)
State Board of Podiatric Medicine (PS Only)

Board of Private Investigator and Private
Fire Investigator Examiners
Committee for Professional Counselors
State Committee of Psychologists
Missouri Real Estate Appraisers Commission
Missouri Board for Respiratory Care
State Committee for Social Workers
Office of Tattooing, Body Piercing & Branding
Board of Therapeutic Massage
Missouri Veterinary Medical Board (PS Only)

### 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	4,912,426	4,883,226	5,847,906	6,022,991
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	4,912,426	4,883,226	5,847,906	6,022,991
Actual Expenditures (All Funds)	4,351,638	4,174,303	4,469,185	N/A
Unexpended (All Funds)	560,788	708,923	1,378,721	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	560,788	708,923	1,378,721	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover, less than anticipated expenditures and the national registration of appraisal management companies payment being implemented in FY20 vs. FY19 as originally planned due to further clarification from the ASC as to the collection of said fees.

### **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

PR ADMINISTRATION

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
				GK	i euerai	Other	IOtai	Lxpianation
TAFP AFTER VETOES								
		PS	90.00	0	0	3,835,685	3,835,685	i
		EE	0.00	0	0	2,062,306	2,062,306	
		PD	0.00	0	0	125,000	125,000	<u></u>
		Total	90.00	0	0	6,022,991	6,022,991	_
DEPARTMENT CORE A	ADJUSTME	NTS						-
	543 2207	EE	0.00	0	0	5,266	5,266	Mileage Reimbursement Reallocation
NET DEPA	RTMENT C	HANGES	0.00	0	0	5,266	5,266	;
DEPARTMENT CORE F	REQUEST							
		PS	90.00	0	0	3,835,685	3,835,685	i
		EE	0.00	0	0	2,067,572	2,067,572	
		PD	0.00	0	0	125,000	125,000	
		Total	90.00	0	0	6,028,257	6,028,257	-
GOVERNOR'S RECOM	MENDED (	CORE						-
		PS	90.00	0	0	3,835,685	3,835,685	
		EE	0.00	0	0	2,067,572	2,067,572	
		PD	0.00	0	0	125,000	125,000	
		Total	90.00	0	0	6,028,257	6,028,257	=

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
CORE								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	3,398,292	89.10	3,835,685	90.00	3,835,685	90.00	3,835,685	90.00
TOTAL - PS	3,398,292	89.10	3,835,685	90.00	3,835,685	90.00	3,835,685	90.00
EXPENSE & EQUIPMENT								
PROFESSIONAL REGISTRATION FEES	1,033,386	0.00	2,062,306	0.00	2,067,572	0.00	2,067,572	0.00
TOTAL - EE	1,033,386	0.00	2,062,306	0.00	2,067,572	0.00	2,067,572	0.00
PROGRAM-SPECIFIC								
PROFESSIONAL REGISTRATION FEES	37,507	0.00	125,000	0.00	125,000	0.00	125,000	0.00
TOTAL - PD	37,507	0.00	125,000	0.00	125,000	0.00	125,000	0.00
TOTAL	4,469,185	89.10	6,022,991	90.00	6,028,257	90.00	6,028,257	90.00
Pay Plan - 0000012								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	0	0.00	0	0.00	0	0.00	38,921	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	38,921	0.00
TOTAL	0	0.00	0	0.00	0	0.00	38,921	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	0	0.00	0	0.00	56,562	0.00	56,562	0.00
TOTAL - PS	0	0.00	0	0.00	56,562	0.00	56,562	0.00
TOTAL	0	0.00	0	0.00	56,562	0.00	56,562	0.00
Market Adj Pay PI FY20 C-to-C - 0000014								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	0	0.00	0	0.00	8,234	0.00	8,234	0.00
TOTAL - PS	0	0.00	0	0.00	8,234	0.00	8,234	0.00
TOTAL	0	0.00	0	0.00	8,234	0.00	8,234	0.00

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# **DECISION ITEM SUMMARY**

GRAND TOTAL	\$4,469,18	5 89.10	\$6,022,991	90.00	\$6,098,319	90.00	\$6,131,974	90.00
TOTAL	(	0.00	0	0.00	5,266	0.00	0	0.00
TOTAL - EE		0.00	0	0.00	5,266	0.00	0	0.00
EXPENSE & EQUIPMENT PROFESSIONAL REGISTRATION FEES	(	0.00	0	0.00	5,266	0.00	0	0.00
PR ADMINISTRATION Mileage Reimburse Rate Incr - 0000015								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
<b>Budget Object Summary</b>	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Unit								

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### FLEXIBILITY REQUEST FORM

**BUDGET UNIT NUMBER:** 42640C **DEPARTMENT:** Commerce and Insurance **BUDGET UNIT NAME: Professional Registration Administration** HOUSE BILL SECTION: 7.455 DIVISION: **Professional Registration** 1. Provide the amount by fund of personal service flexibility and the amount by fund of expense and equipment flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. If flexibility is being requested among divisions, provide the amount by fund of flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. **DEPARTMENT REQUEST** The Division of Professional Registration is requesting 5% flexibility between the Personal Service and Expense and Equipment appropriations in fund 0689 (Professional Registration Administration). This flexibility ensures that the Division will have the ability to immediately address any identified operational needs due to increasing workloads. Total PS - \$3,835,685 \* 5% = \$191,784 Total EE - \$2,067,572 \* 5% = \$103,379 2. Estimate how much flexibility will be used for the budget year. How much flexibility was used in the Prior Year Budget and the Current Year Budget? Please specify the amount. **CURRENT YEAR BUDGET REQUEST PRIOR YEAR ESTIMATED AMOUNT OF ESTIMATED AMOUNT OF ACTUAL AMOUNT OF FLEXIBILITY USED FLEXIBILITY THAT WILL BE USED FLEXIBILITY THAT WILL BE USED** The division did not have any flexibility in prior year The division has 5% flex in current year budget. The division will use flexibility only if necessary. budgets. 3. Please explain how flexibility was used in the prior and/or current years. **PRIOR YEAR CURRENT YEAR EXPLAIN ACTUAL USE EXPLAIN PLANNED USE** The division did not have any flexibility in prior year budgets. The division will use flexibility only if necessary.

DCI							ECISION IT	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINISTRATION								
CORE								
SR OFC SUPPORT ASST (CLERICAL)	0	0.00	24	0.00	0	0.00	0	0.00
ADMIN OFFICE SUPPORT ASSISTANT	13,025	0.42	0	0.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	86,269	2.96	126,649	4.00	29,649	1.00	29,649	1.00
PRINTING/MAIL TECHNICIAN III	5,636	0.18	0	0.00	29,500	1.00	29,500	1.00
ACCOUNTANT II	0	0.00	1	0.00	0	0.00	0	0.00
BUDGET ANAL II	49,437	1.00	50,961	1.00	50,961	1.00	50,961	1.00
ACCOUNTING CLERK	52,043	1.76	61,665	2.00	32,665	1.00	32,665	1.00
ACCOUNTING GENERALIST I	33,033	1.00	68,533	2.00	105,033	3.00	105,033	3.00
ACCOUNTING SUPERVISOR	42,321	1.00	46,091	1.00	46,091	1.00	46,091	1.00
RESEARCH ANAL II	40,029	1.00	42,275	1.00	42,275	1.00	42,275	1.00
PUBLIC INFORMATION SPEC II	35,000	0.87	44,308	1.00	42,308	1.00	42,308	1.00
EXECUTIVE I	74,682	2.00	77,739	2.00	77,739	2.00	77,739	2.00
PERSONNEL CLERK	33,009	1.00	34,382	1.00	34,382	1.00	34,382	1.00
INVESTIGATOR I	98,268	2.89	105,980	3.00	106,480	3.00	106,480	3.00
INVESTIGATOR II	123,746	3.00	128,552	3.00	85,552	2.00	85,552	2.00
INVESTIGATOR III	0	0.00	0	0.00	46,300	1.00	46,300	1.00
INSURANCE FINANCIAL ANAL SPEC	52,507	1.07	49,398	1.00	51,098	1.00	51,098	1.00
INSURANCE FINANCIAL ANALYST II	72,589	1.74	131,427	3.00	91,427	3.00	91,427	3.00
INSPECTOR (PROF REGISTRATION)	349,799	10.88	361,001	11.00	370,001	11.00	370,001	11.00
INSP SUPV (PROF REGISTRATION)	35,961	1.00	37,436	1.00	37,436	1.00	37,436	1.00
FUNERAL ESTABLISHMENT INSP	7,252	0.16	45,137	1.00	43,237	1.00	43,237	1.00
PROF REG ADMSTV COOR	65,178	1.54	44,075	1.00	88,075	2.00	88,075	2.00
FISCAL & ADMINISTRATIVE MGR B1	124,275	1.96	62,524	1.00	67,724	1.00	67,724	1.00
FISCAL & ADMINISTRATIVE MGR B2	2,744	0.04	69,202	1.00	68,602	1.00	68,602	1.00
INVESTIGATION MGR B1	55,533	1.00	58,412	1.00	58,412	1.00	58,412	1.00
PROCESSING TECHNICIAN I	119,549	4.63	164,919	6.00	81,119	3.00	81,119	3.00
PROCESSING TECHNICIAN II	529,879	18.33	650,412	22.00	623,412	22.00	623,412	22.00
PROCESSING TECHNICIAN III	77,627	2.30	70,729	2.00	168,729	5.00	168,729	5.00
PROCESSING TECHNICIAN SUPV	91,487	2.57	71,282	2.00	74,882	2.00	74,882	2.00
DIVISION DIRECTOR	112,714	1.00	128,441	1.00	116,941	1.00	116,941	1.00
DESIGNATED PRINCIPAL ASST DIV	76,610	1.00	53,442	3.00	139,967	3.00	139,967	3.00
LEGAL COUNSEL	124,620	2.00	129,128	2.00	129,128	2.00	129,128	2.00

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DCI						DECISION ITEM DETAIL			
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	
PR ADMINISTRATION								,	
CORE									
BOARD MEMBER	56,242	4.04	56,490	0.00	56,490	0.00	56,490	0.00	
CLERK	78,084	2.69	96,774	0.00	56,774	0.00	56,774	0.00	
INSPECTOR	49,308	1.90	70,643	0.00	62,643	0.00	62,643	0.00	
CONSULTING PHYSICIAN	15,306	0.20	57,249	0.00	29,249	0.00	29,249	0.00	
SPECIAL ASST OFFICIAL & ADMSTR	55,438	0.87	51,823	1.00	137,823	2.00	137,823	2.00	
PRINCIPAL ASST BOARD/COMMISSON	559,092	9.10	588,581	9.00	553,581	9.00	553,581	9.00	
TOTAL - PS	3,398,292	89.10	3,835,685	90.00	3,835,685	90.00	3,835,685	90.00	
TRAVEL, IN-STATE	89,273	0.00	136,302	0.00	141,289	0.00	141,289	0.00	
TRAVEL, OUT-OF-STATE	54,536	0.00	53,700	0.00	53,979	0.00	53,979	0.00	
FUEL & UTILITIES	0	0.00	1	0.00	1	0.00	1	0.00	
SUPPLIES	150,220	0.00	152,166	0.00	152,166	0.00	152,166	0.00	
PROFESSIONAL DEVELOPMENT	184,375	0.00	937,032	0.00	952,000	0.00	952,000	0.00	
COMMUNICATION SERV & SUPP	52,628	0.00	54,995	0.00	54,995	0.00	54,995	0.00	
PROFESSIONAL SERVICES	297,460	0.00	589,114	0.00	574,146	0.00	574,146	0.00	
M&R SERVICES	25,652	0.00	38,445	0.00	38,445	0.00	38,445	0.00	
MOTORIZED EQUIPMENT	38,850	0.00	1	0.00	1	0.00	1	0.00	
OFFICE EQUIPMENT	42,927	0.00	22,225	0.00	22,225	0.00	22,225	0.00	
OTHER EQUIPMENT	5,100	0.00	550	0.00	550	0.00	550	0.00	
PROPERTY & IMPROVEMENTS	66,656	0.00	25,050	0.00	25,050	0.00	25,050	0.00	
BUILDING LEASE PAYMENTS	6,964	0.00	18,250	0.00	18,250	0.00	18,250	0.00	
EQUIPMENT RENTALS & LEASES	1,367	0.00	2,800	0.00	2,800	0.00	2,800	0.00	
MISCELLANEOUS EXPENSES	17,378	0.00	31,675	0.00	31,675	0.00	31,675	0.00	
TOTAL - EE	1,033,386	0.00	2,062,306	0.00	2,067,572	0.00	2,067,572	0.00	
REFUNDS	37,507	0.00	125,000	0.00	125,000	0.00	125,000	0.00	
TOTAL - PD	37,507	0.00	125,000	0.00	125,000	0.00	125,000	0.00	
GRAND TOTAL	\$4,469,185	89.10	\$6,022,991	90.00	\$6,028,257	90.00	\$6,028,257	90.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00	
OTHER FUNDS	\$4,469,185	89.10	\$6,022,991	90.00	\$6,028,257	90.00	\$6,028,257	90.00	
OTHER FUNDS	\$4,469,185	89.10	\$6,022,991	90.00	\$6,028,257	90.00	\$6,028,257	9	

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PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.455
Professional Registration Administration	_	
Program is found in the following core budget(s): Professional Registration Administration		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

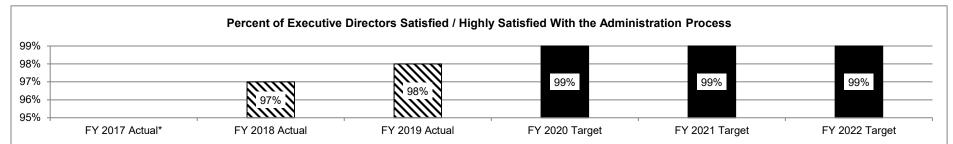
### 1b. What does this program do?

- Provides administrative functions to the division boards and commissions such as; human resources, accounting, renewal processing, legislation coordination, legal support, administrative rule submissions, information technology coordination, board meeting scheduling and travel services, board appointments, and financial disclosure forms.
- Also includes the division's Central Investigative Unit for trained investigators and inspectors.
- The core appropriation for Professional Registration Administration includes funding for board personnel and board member per diem for the following boards: Chiropractic, Cosmetology & Barber, Embalmers & Funeral Directors, Optometry, Podiatry and Veterinary.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Licensed Professionals	474,952	485,681	492,900	493,000	493,000	493,000
Board Members	239	239	239	239	239	239
Division Employees	224	224	227	227	227	227
Renewals Processed	249,574	212,850	262,491	262,500	262,500	262,500

### 2b. Provide a measure(s) of the program's quality.



\*New measure

Executive Directors were surveyed about their experience with human resources, accounting, renewal, budget, legislation, legal, rules, travel, investigations, fleet management and printing.

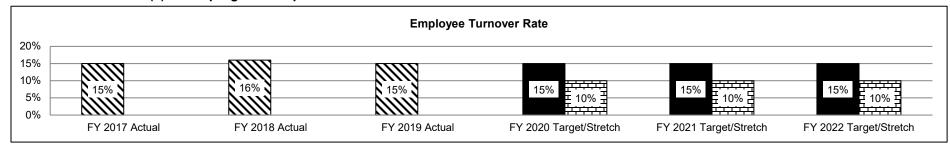
### PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.455

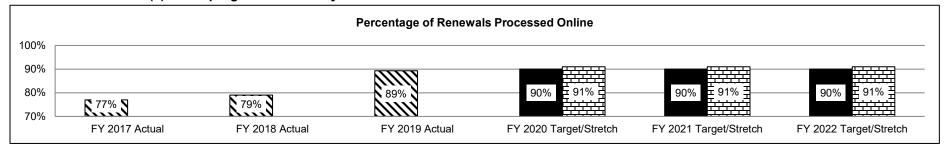
**Professional Registration Administration** 

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

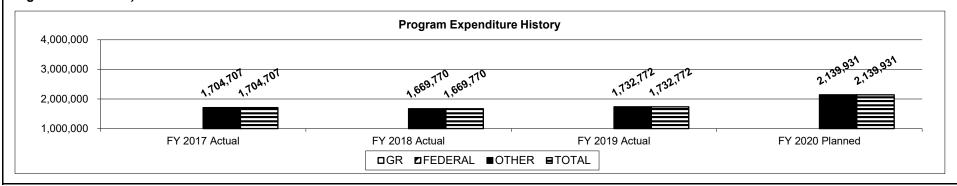


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.455			
Professional Registration Administration				
Program is found in the following core budget(s): Professional Registration	tion Administration			
4. What are the sources of the "Other " funds? Professional Registration Fee Fund (0689)				
5. What is the authorization for this program, i.e., federal or state statute State Statute: Sections 324.001 - 324.045, RSMo.	e, etc.? (Include the federal program number, if applicable.)			
6. Are there federal matching requirements? If yes, please explain. N/A				
7. Is this a federally mandated program? If yes, please explain.				

Department of Commerce and Insurance	HB Section(s): 7.455

**Missouri Acupuncturist Advisory Committee** 

### Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

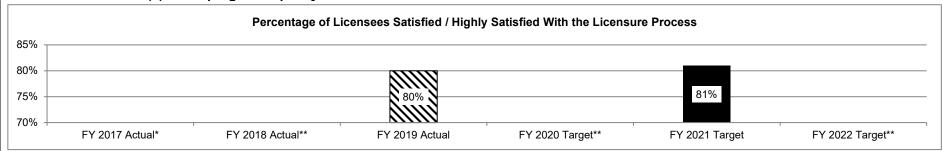
### 1b. What does this program do?

- The Acupuncturist Advisory Committee is responsible for protecting the public from unlicensed, negligent, or incompetent treatment by an acupuncturist.
- The Advisory Committee, in coordination with the State Board of Chiropractic Examiners, enforces licensure standards through the implementation of legislation and administrative regulation.
- Applications are reviewed by the Advisory Committee to ensure an individual is qualified, through education and examination or certification, to provide acupuncture to Missouri consumers in a safe and sanitary manner.
- Complaints and corresponding investigations are reviewed by the Advisory Committee to determine if there is a violation of the law or regulations and make recommendations to the State Board of Chiropractic Examiners regarding complaints that warrant further action.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	10	10	10	10	10	10
Licensed Professionals	144	138	150	150	150	150

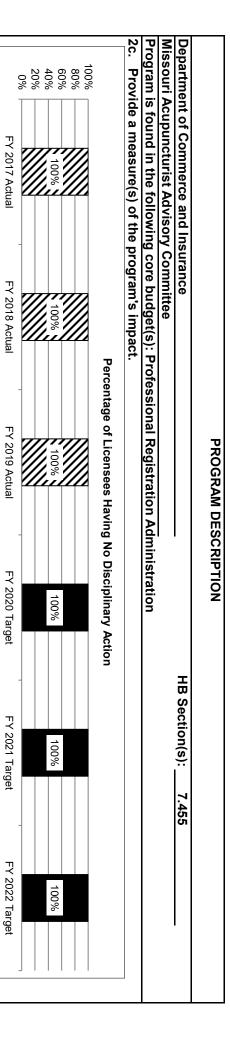
### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New Measure

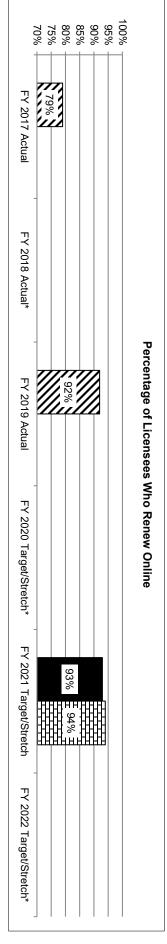
Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

<sup>\*\*</sup>Biennial licenses only renewed in odd years.



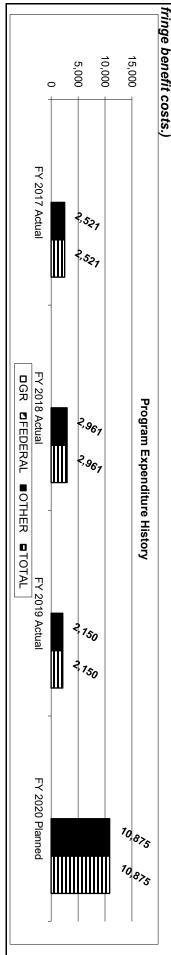
Note: Measure includes all disciplines ranging from a letter of censure to a suspension. Some disciplines may be open-ended and carry over year-to-year

# 2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in odd years.



PROG	RAM DESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.455
Missouri Acupuncturist Advisory Committee	<del></del>
Program is found in the following core budget(s): Professional Regist	ration Administration
4. What are the sources of the "Other " funds? Acupuncturist Fund (0882)	
5. What is the authorization for this program, i.e., federal or state state State Statute: Sections 324.475-324.635, RSMo.	ute, etc.? (Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain.	

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.455
Missouri Office of Athlete Agents	_	
Program is found in the following core budget(s): Professional Registration Administration		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

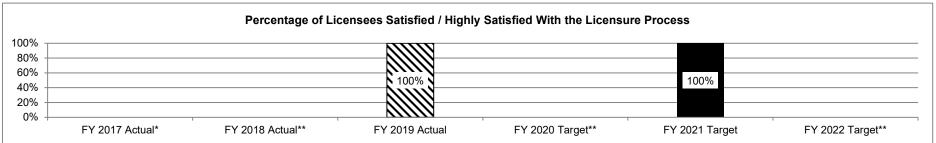
### 1b. What does this program do?

- The Missouri Office of Athlete Agents regulates individuals that negotiate with professional sports teams on behalf of student athletes.
- Licenses athlete agents to ensure adequate education and training.
- Determines discipline of licensees in violation of statutes and regulations and take corrective measures.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	17	38	18	24	24	24
Licensed Professionals	72	74	89	82	82	82

### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure

Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.

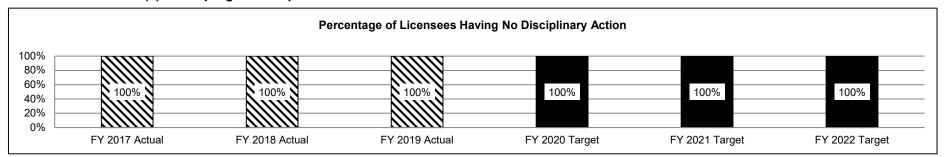
<sup>\*\*</sup>Biennial licenses only renewed in odd years.

Department of Commerce and Insurance HB Section(s): 7.455

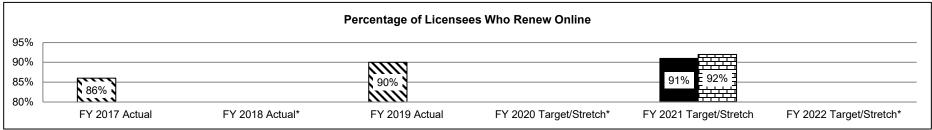
Missouri Office of Athlete Agents

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

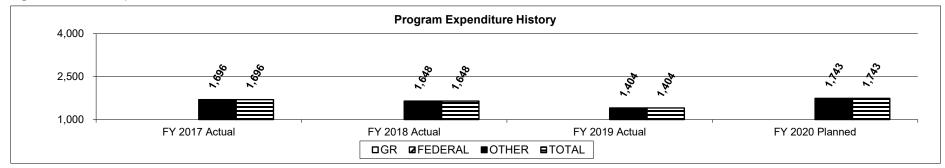


### 2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in odd years.



PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.455			
Missouri Office of Athlete Agents	· · · · · · · · · · · · · · · · · · ·			
Program is found in the following core budget(s): Professional Registration Admin	nistration			
4. What are the sources of the "Other " funds?				
Athlete Agent Fund (0774)				
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 436.218-436.272 RSMo.</li> </ol>	nclude the federal program number, if applicable.)			
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$				
7. Is this a federally mandated program? If yes, please explain. No				

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.455
Office of Athletics	· · -	<u> </u>
Program is found in the following core hudget(s): Professional Registration Administration		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

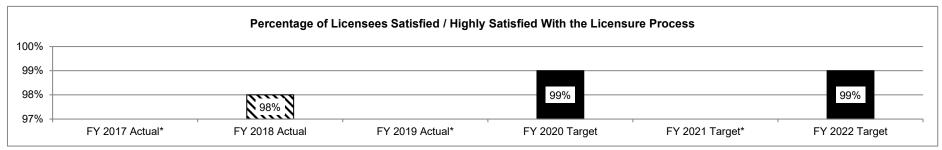
### 1b. What does this program do?

- The Missouri Office of Athletics protects the health and safety of participants in professional boxing, wrestling, martial arts, amateur kickboxing, professional mixed martial arts, amateur mixed martial arts and full contact karate events.
- Licenses and regulates to ensure adequate education and training, investigates consumer complaints and disciplines those subject to the
  office's supervision.
- Investigates complaints about those practicing without a license or in violation of statutory and regulatory authority.
- The office collects permit and license fees and assesses a tax of five percent of the gross receipts on all contests.
- Office staff attends every professional boxing and professional mixed martial arts event to monitor and inspect weigh-ins, physicals, safety equipment such as gloves, rings and cages and to ensure the venue meets requirements and the rules of the ring are followed.
- An inspector attends every professional wrestling match to ensure the event meets state requirements.

### 2a. Provide an activity measure(s) for the program.

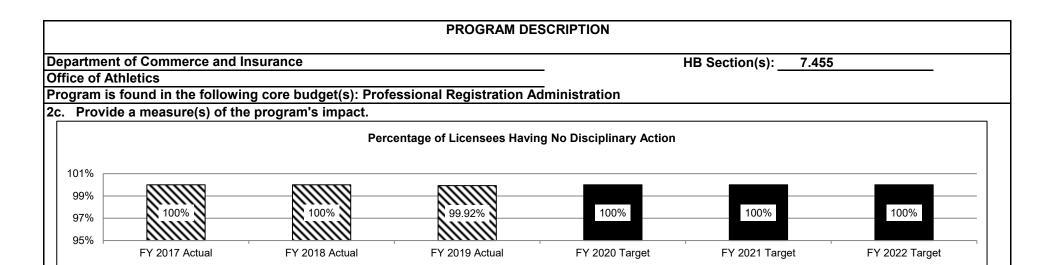
	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	994	968	1,557	1,000	1,000	1,000
Licensed Professionals	2,044	2,881	2,618	2,750	2,750	2,750
Number of Supervised Events	178	171	184	200	200	200

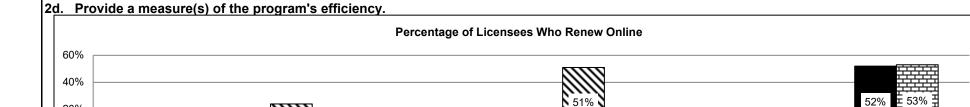
### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>Biennial licenses only renewed in even years.

Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.





FY 2019 Actual\*

20%

0%

FY 2017 Actual\*

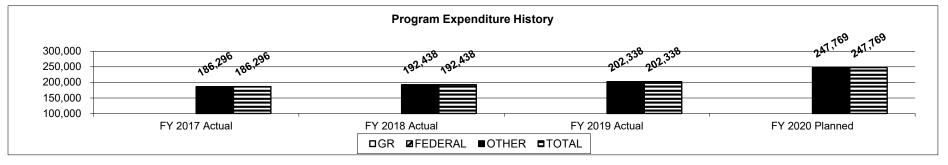
FY 2018 Actual

Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
\*Biennial licenses only renewed in even years.

FY 2020 Target/Stretch

FY 2021 Target/Stretch\*

FY 2022 Target/Stretch



PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.455			
Office of Athletics				
Program is found in the following core budget(s): Professional Registration Admin	nistration			
4. What are the sources of the "Other " funds?				
Athletic Fund (0693)				
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 317.001-317.021 RSMo.</li> </ol>	nclude the federal program number, if applicable.)			
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$				
7. Is this a federally mandated program? If yes, please explain. No				

Department of Commerce and Insurance HB Section(s): 7.455 / 7.470

Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

FY 2020 PLANNED					
Chiropractic PR Admin TOTAL					
OTHER	131,820	73,798	205,618		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

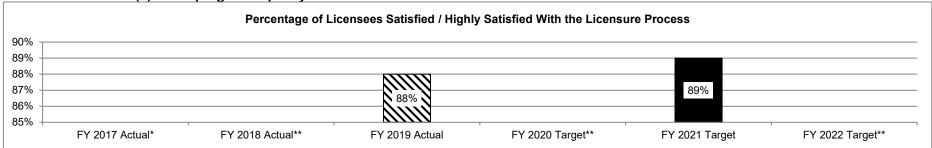
- The board protects the public from unlicensed, negligent, and incompetent treatment by a chiropractic physician.
- The board enforces licensure standards by implementing legislation and administrative regulations, along with monitoring changes within the profession. The board reviews applications to ensure a chiropractic physician is qualified, through education and examination, to provide treatment to Missouri consumers.
- The board reviews complaints and corresponding investigations to ensure chiropractic physicians practice legally, ethically, and competently.

### 2a. Provide an activity measure(s) for the program.

,	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	125	135	120	128	128	128
Licensed Professionals	2,378	2,519	2,438	2445*	2445*	2445*
Outreach Events	9	10	11	10	10	10

<sup>\*</sup>Target is based upon an average of new licenses issued and renewed over the past three years.

### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

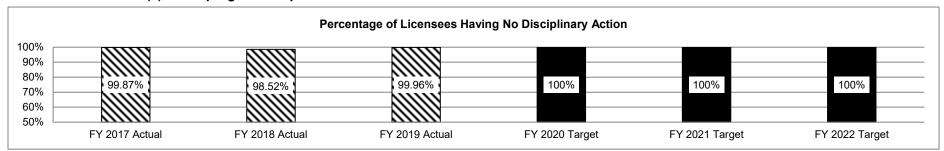
<sup>\*\*</sup>Biennial licenses only renewed in odd years.

Department of Commerce and Insurance HB Section(s): 7.455 / 7.470

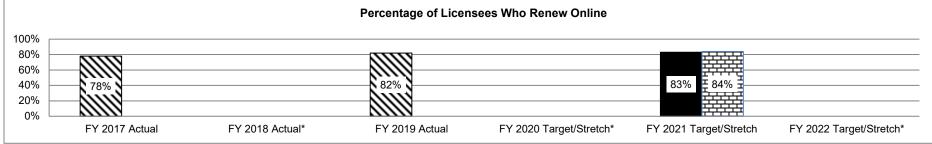
Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

2c. Provide a measure(s) of the program's impact.

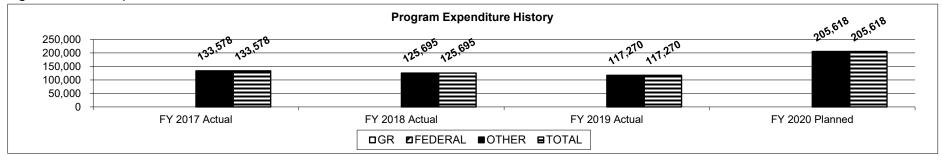


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in odd years.



## Department of Commerce and Insurance Missouri State Board of Chiropractic Examiners Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners 4. What are the sources of the "Other " funds? State Board of Chiropractic Examiners Fund (0630) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 331.010-331.115, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

**Department of Commerce and Insurance** 

HB Section(s): 7.455 / 7.475

**Board of Cosmetology and Barber Examiners** 

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

FY 2020 PLANNED				
	Cosmetology Barber	PR Admin	TOTAL	
OTHER	363,934	782,450	1,146,384	

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

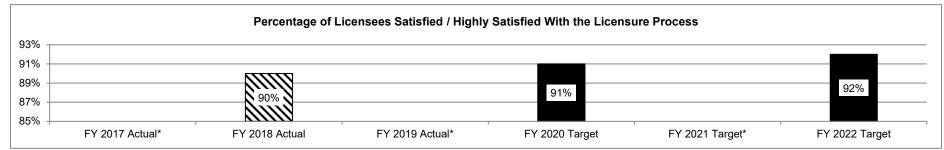
### 1b. What does this program do?

- The board regulates "Barber", "Class CH hairdresser", "Class MO manicurist", "Class CA hairdressing and manicuring", "Class E estheticians", "Instructor", "Barber establishment", "Cosmetology establishment", "School of cosmetology", "School of barbering", "Apprentice", "Student", and "Cross-over' licensed and by "Hair braider" registered in Missouri.
- The board protects the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by implementing legislation and administrative rules.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	7,921	9,840	8,210	9,025	9,025	9,025
Licensed Professionals	81,339	77,145	80,722	81,000	81,000	81,000
Outreach Events	7	5	4	5	5	5

### 2b. Provide a measure(s) of the program's quality.



\*Biennial license only renewed in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

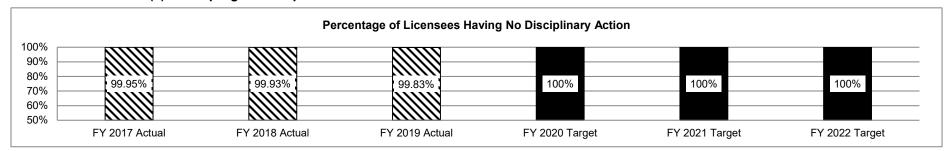
**Department of Commerce and Insurance** 

HB Section(s): 7.455 / 7.475

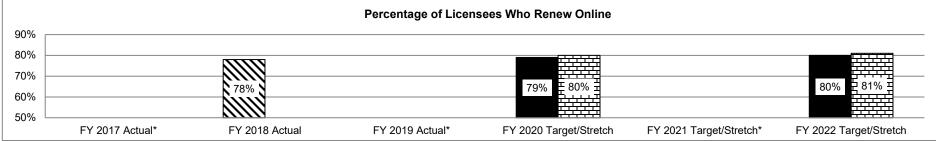
**Board of Cosmetology and Barber Examiners** 

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

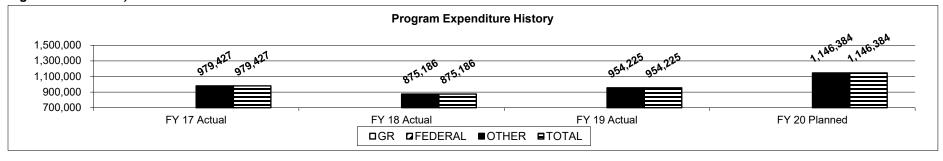
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
\*Biennial license only renewed in even years.



PROGRAM	DESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.455 / 7.475
Board of Cosmetology and Barber Examiners	<del></del>
Program is found in the following core budget(s): Board of Cosmetology a	nd Barber Examiners, Professional Registration Administration
. What are the sources of the "Other " funds?	
Board of Cosmetology and Barber Examiners Fund(0785)	
State Statute: Sections 328.010-328.160, and 329.010-329.275, RSMo.	etc.? (Include the federal program number, if applicable.)
. Are there federal matching requirements? If yes, please explain.	
N/A	
. Is this a federally mandated program? If yes, please explain.	

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.455
State Committee of Dietitians	_	
Program is found in the following core budget(s): Professional Registration Administration		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

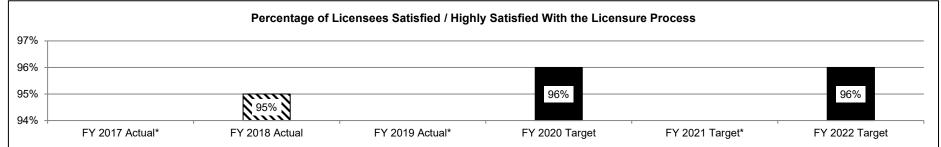
### 1b. What does this program do?

- The State Committee of Dietitians ensures the health, safety and welfare of Missouri citizens by licensing and regulating qualified/competent dietitians.
- The committee reviews applications for licensure to determine acceptable education and experience.
- Receives complaints and imposes discipline if cause exists.
- Also regulates the usage of the title "Licensed Dietitian" and/or "LD".

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	149	188	203	196	196	196
Licensed Professionals	2,152	2,035	2,284	2,284	2,284	2,284
Outreach Events	3	1	4	4	4	4

### 2b. Provide a measure(s) of the program's quality.



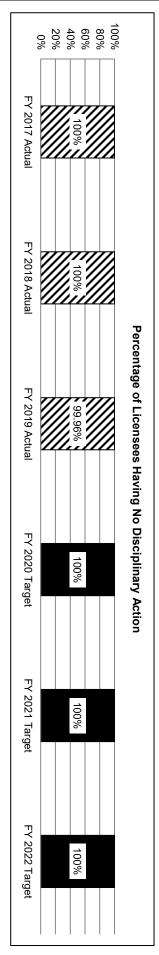
\*Biennial licenses only renewed in even numbered years.

Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

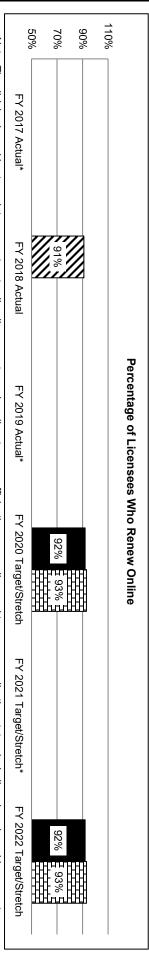
State Committee of Dietitians **Department of Commerce and Insurance** HB Section(s): 7.455

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

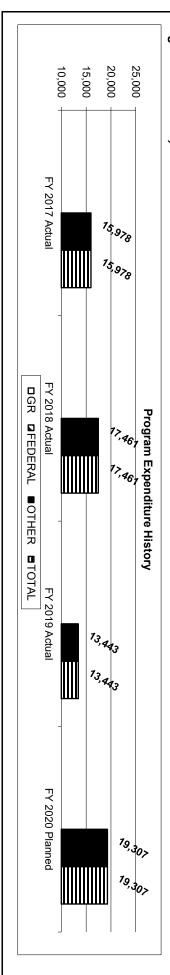


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in even numbered years



PROGRAM DESCR	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.455
State Committee of Dietitians	
Program is found in the following core budget(s): Professional Registration Admin	nistration
4. What are the sources of the "Other " funds?	
Dietitian Fund (0857)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 324.200-324.228, RSMo.</li> </ol>	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.455	
Office of Statewide Electrical Contractors	· · -		_
Program is found in the following core budget(s): Professional Registration Administration			

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

- The Office of Statewide Electrical Contractors protects the citizens of Missouri by ensuring that the licensed electrical contractors have the skills and competency to practice safely.
- Determine discipline of licensees in violation of statutes and regulations and take corrective measures in a timely manner which provides consumers a safe environment.
- Works to create ongoing communication with political subdivisions to ensure compliance.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual*	Actual*	Actual	Target	Target	Target
Applications Received	0	0	0	1,420	43	43
Licensed Professionals	0	0	0	1,420	1,463	1,506
Informational Meetings Held	0	0	7	0	0	0
*New program started in FY 2019						

### 2b. Provide a measure(s) of the program's quality.

No measures available, new program started in FY 2020.

### 2c. Provide a measure(s) of the program's impact.

No measures available, new program started in FY 2020.

### 2d. Provide a measure(s) of the program's efficiency.

No measures available, new program started in FY 2020.

		PROGRAM DESC	RIPTION	
Department of Con	nmerce and Insurance		HB Section(s	s): 7.455
	Electrical Contractors			
Program is found i	n the following core budget(s	s): Professional Registration Adn	ninistration	
3. Provide actual e	expenditures for the prior thro	ee fiscal years and planned exper	nditures for the current fiscal year	r. (Note: Amounts do not include
fringe benefit costs	s.)			
		Program Expenditure	e History	
100,000				
75,000			33, <sup>35</sup> 33, <sup>35</sup>	
50,000			იქნა იქნა	
25,000				
0 +	FV 2047 A-tu-I	FV 2040 A -tul	EV 2010 Actual	EV 2020 Planned
	FY 2017 Actual	FY 2018 Actual  ☐GR ☑FEDERAL ■OTI	FY 2019 Actual	FY 2020 Planned
		BOK BIEDLIKAL BOTT	TIER TOTAL	
4. What are the so	urces of the "Other " funds?			
Office of State	wide Electrical Contractors (07	21)		
		e., federal or state statute, etc.?(	(Include the federal program num	ber, if applicable.)
State Statute:	Sections 324.900 to 324.945 R	SMo.		

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Department of Commerce and Insurance

HB Section(s): 7.455 / 7.485

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

FY 2020 PLANNED					
	Emb & FDs PR Admin TOTAL				
OTHER	164,200	337,713	501,913		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

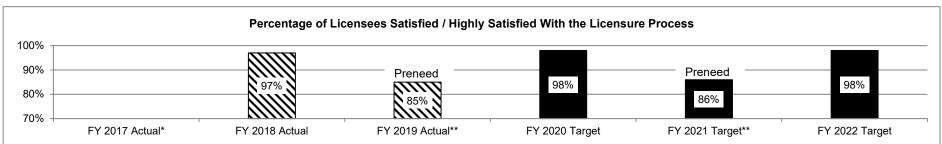
### 1b. What does this program do?

• The board's rules and regulations require licensure for individuals engaged in the practice of embalming, funeral directing, preneed agent, preneed funeral director agent, funeral establishments, preneed sellers and preneed providers, in order to ensure the good of the public.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	367	415	420	420	420	420
Licensed Professionals	6,237	6,231	6,246	6,246	6,246	6,246
Outreach Events	13	18	18	18	18	18

### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

<sup>\*\*</sup>Preneed license renewals occur annually; Other license renewals occur biannually only in even years.

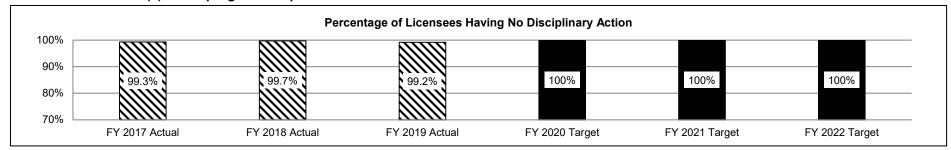
Department of Commerce and Insurance

HB Section(s): 7.455 / 7.485

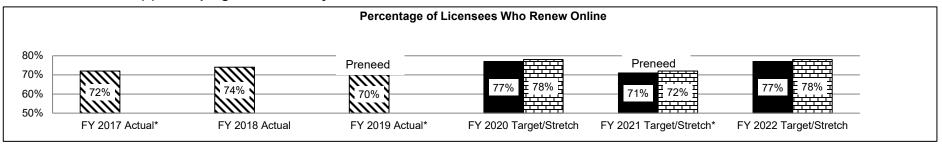
State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

2c. Provide a measure(s) of the program's impact.

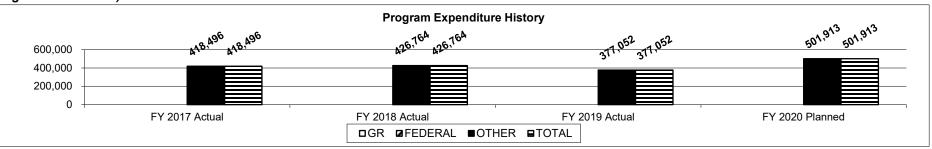


### 2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Preneed license renewals occur annually; Other license renewals occur biannually only in even years.



## PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Embalmers and Funeral Directors Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors 4. What are the sources of the "Other " funds? Board of Embalmers and Funeral Directors Fund(0633) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 333.011-333.340 and 436.400-436.525, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

<b>PROG</b>	$R\Delta M$	DESC	RIPT	ION
FINUG		DLGC	/IXIF I	

Department of Commerce and Insurance	HB Section(s): 7.455
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Office of Endowed Care Cemeteries

Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

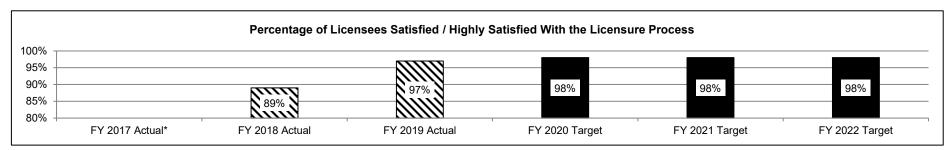
### 1b. What does this program do?

- The Office of Endowed Care Cemeteries establishes the rules for the qualifications and expectations of endowed care cemeteries.
- Licenses for-profit cemeteries and only has oversight of licensed cemetery trust funds. Missouri statutes exempt licensure for all other cemeteries (approximately 6,000 that are active).
- Conducts periodic audits of endowed care cemetery trust funds.
- Investigates complaints and works in conjunction with law enforcement officials for cemeteries found in violation of the Endowed Care Cemetery Act.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	4	2	3	3	3	3
Licensed Professionals	129	122	119	119	119	119

### 2b. Provide a measure(s) of the program's quality.



\*New measure

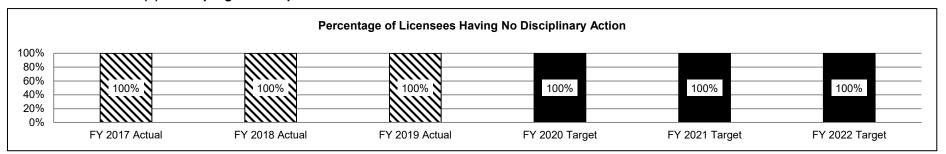
Licensees were surveyed about their experience with the Board's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.455

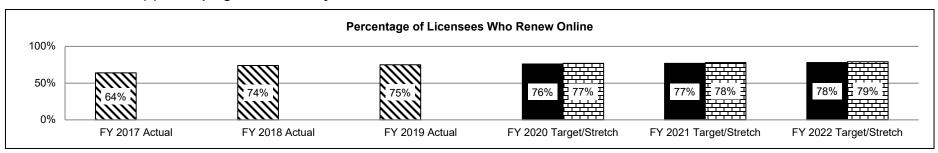
Office of Endowed Care Cemeteries

Program is found in the following core budget(s): Professional Registration Administration

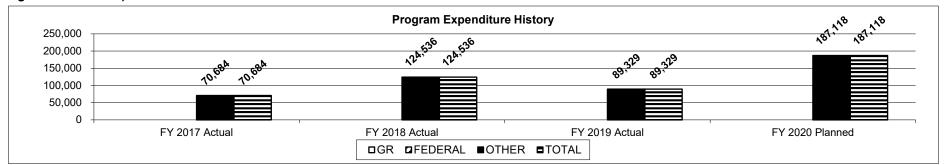
2c. Provide a measure(s) of the program's impact.



### 2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.



PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s): 7.455		
Office of Endowed Care Cemeteries			
Program is found in the following core budget(s): Professional Registration Admin	istration		
4. What are the sources of the "Other " funds?			
Endowed Care Cemetery Audit Fund (0562)			
<ol><li>What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 214.270-214.516 RSMo.</li></ol>	clude the federal program number, if applicable.)		
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$			
7. Is this a federally mandated program? If yes, please explain. No			

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.455
Missouri Board of Geologist Registration		
Program is found in the following core hudget(s): Professional Registration Administration		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

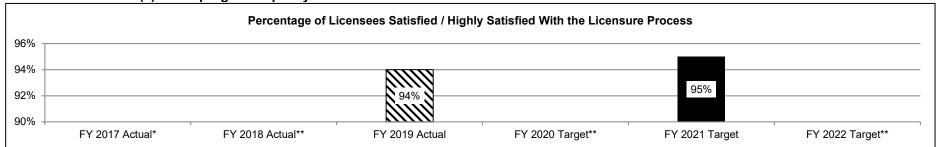
### 1b. What does this program do?

- The Missouri Board of Geologist Registration enforces the Missouri's Geologist Registration Act which requires licensure for individuals engaged in the practice of geology having an impact upon public health, safety and welfare.
- The board is responsible for reviewing the qualifications and experience of applicants and administering the Fundamentals of Geology and Principals and Practices of Geology examination as developed by the National Association of State Boards of Geology (ASBOG).
- Enforces the state statutes and regulations concerning the practice of geology in Missouri.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	25	41	36	39	39	39
Licensed Professionals	835	874	828	850	850	850
Outreach Events	8	8	4	6	6	6

### 2b. Provide a measure(s) of the program's quality.

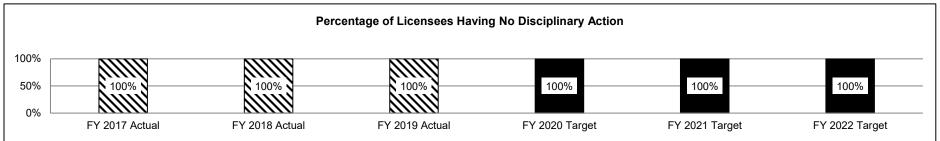


<sup>\*</sup>New measure

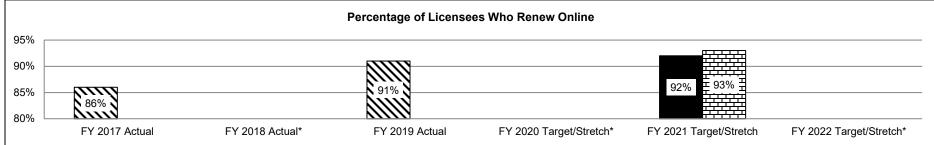
Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

<sup>\*\*</sup>Biennial licenses only renewed in odd years.

### PROGRAM DESCRIPTION Department of Commerce and Insurance HB Section(s): 7.455 Missouri Board of Geologist Registration Program is found in the following core budget(s): Professional Registration Administration 2c. Provide a measure(s) of the program's impact.

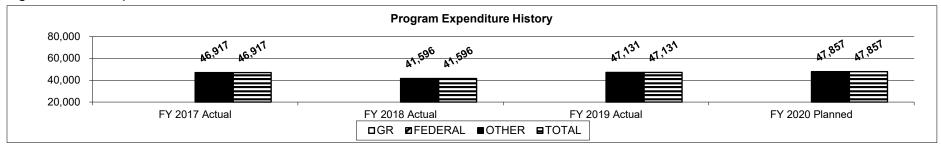


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in odd years.



PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s): 7.455		
Missouri Board of Geologist Registration	· · · · · · · · · · · · · · · · · · ·		
Program is found in the following core budget(s): Professional Registration Adr	ministration		
4. What are the sources of the "Other " funds?			
The Board of Geologists Registration Fund (0263)			
5. What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 256.010-256.453, RSMo.	(Include the federal program number, if applicable.)		
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$			
7. Is this a federally mandated program? If yes, please explain. No			

### PROGRAM DESCRIPTION Department of Commerce and Insurance HB Section(s): 7.455 Missouri Board of Examiners for Hearing Instrument Specialists

Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

- The Missouri Board of Examiners for Hearing Instrument Specialists protects the health and safety of consumers by licensing and regulating hearing instrument specialists in Missouri.
- Reviews applicants for licensure and determines discipline for violation of statutes and regulations.
- Reviews and approves applicants from other states with equivalent or stricter requirements for reciprocal licenses.
- Approves the examination required for licensure and administers the practical portion of the examination.
- Audits licensees after the renewal period and reviews the CE they attend to make certain it is acceptable.

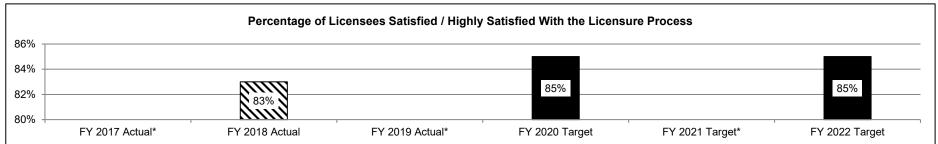
### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	49	50	46	48	48	48
Licensed Professionals	299	297	308	308	308	308
Public Meetings Held*	N/A	N/A	25	8	8	8

<sup>\*</sup>Now have quorum for public meetings held beginning FY19.

Note: In FY2019 meetings were held to establish rule changes, fewer meetings will be held in subsequent years.

### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>Biennial license renewed only in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

**Department of Commerce and Insurance** 

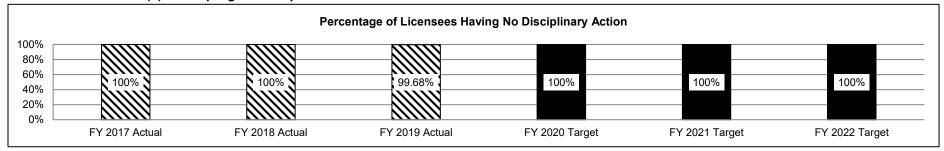
HB Section(s):

7.455

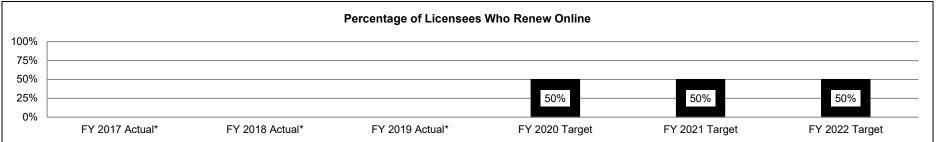
Missouri Board of Examiners for Hearing Instrument Specialists

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

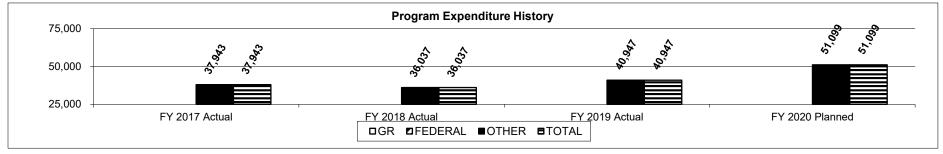


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*With the development of the on-line portal, steps will be taken for hearing instrument specialists to renew online by FY 2020.



PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.455			
Missouri Board of Examiners for Hearing Instrument Specialists				
Program is found in the following core budget(s): Professional Registration Ad	ministration			
4. What are the sources of the "Other " funds?				
Hearing Instrument Specialists Fund (0247)				
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 346.007-346.250, RSMo.</li> </ol>	(Include the federal program number, if applicable.)			
<ol><li>Are there federal matching requirements? If yes, please explain. N/A</li></ol>				
7. Is this a federally mandated program? If yes, please explain. No				

PROGR	RAM DESCRIPTION	
Department of Commerce and Insurance	HB Section(s):	7.455
Interior Design Council	<del></del>	

### Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

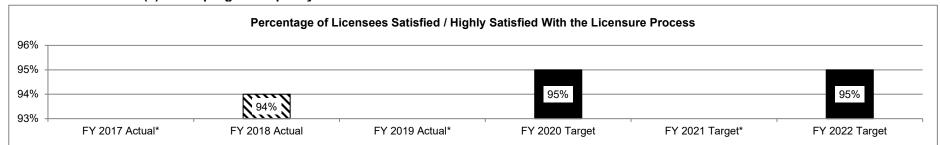
### 1b. What does this program do?

- The Interior Design Council ensures that individuals seeking the title of "Registered Interior Designer" in Missouri meet the educational and experience qualifications for licensure.
- Verifies maintenance of this competency through ongoing continuing education.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	6	12	8	10	10	10
Licensed Professionals	77	89	86	88	88	88
Outreach Events	3	1	1	1	1	1

### 2b. Provide a measure(s) of the program's quality.



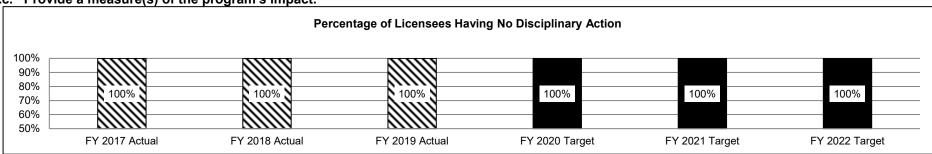
<sup>\*</sup>Biennial licenses only renewed in even years.

Licensees were surveyed about their experience with the council's licensure procedures, customer service, website and communications.

### PROGRAM DESCRIPTION Department of Commerce and Insurance HB Section(s): Interior Design Council

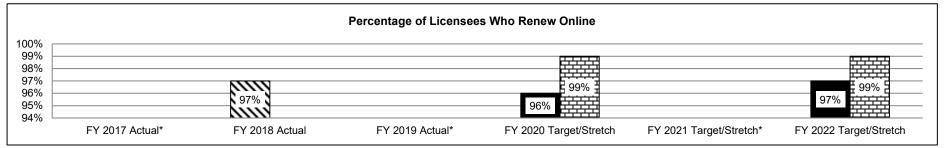
Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.



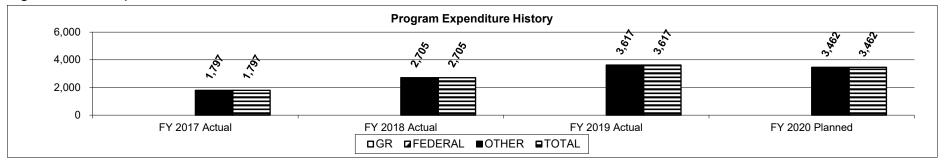
7.455

2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in even years.



PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s): 7.455		
Interior Design Council	<del>-</del>		
Program is found in the following core budget(s): Professional Registration A	_ dministration		
4. What are the sources of the "Other " funds?			
Interior Design Council Fund(0877)			
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.         State Statute: Sections 324.400-324.439, RSMo.     </li> </ol>	? (Include the federal program number, if applicable.)		
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$			
7. Is this a federally mandated program? If yes, please explain. No			

	Department of Commerce and Insurance	HB Section(s): 7.455
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Missouri State Committee of Interpreters

Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

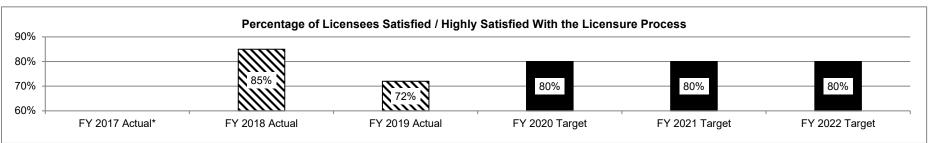
### 1b. What does this program do?

- The Missouri State Committee of Interpreters licenses only qualified sign language interpreters by examination and evaluation of minimum competency.
- Investigates complaints.
- Determines discipline of licensees in violation of statutes and regulations.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received*	95	98	100	100	100	100
Licensed Professionals	719	763	804	800	800	800
Outreach Events	4	4	5	5	5	5

### 2b. Provide a measure(s) of the program's quality.



\*New measure

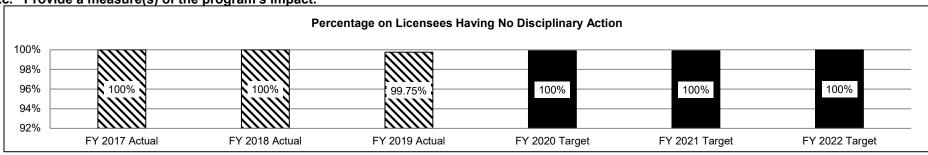
Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.



Department of Commerce and Insurance
Missouri State Committee of Interpreters

Program is found in the following core budget(s): Professional Registration Administration

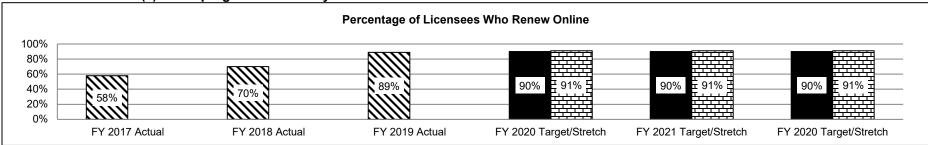
2c. Provide a measure(s) of the program's impact.



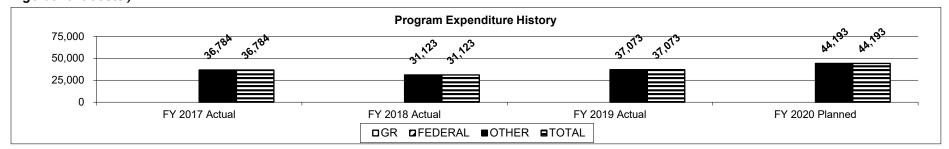
HB Section(s):

7.455

2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.



PROGRAM I	DESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.455
Missouri State Committee of Interpreters	<del></del>
Program is found in the following core budget(s): Professional Registration	Administration
4. What are the sources of the "Other " funds?	
State Committee of Interpreters Fund (0256)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, et State Statute: Sections 209.319-209.339, RSMo.</li> </ol>	tc.? (Include the federal program number, if applicable.)
<ol><li>Are there federal matching requirements? If yes, please explain. N/A</li></ol>	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM D	ESCRIPTION	NC
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Department of Commerce and insurance	Department of Commerce and Insurance	HB Section(s): 7.455
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State Committee of Marital & Family Therapists

Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships and ensure adequate public protection
- Develop and encourage employee initiative, reward exemplary performance, and retain top talent
- Innovate to make it easier to connect and work with us

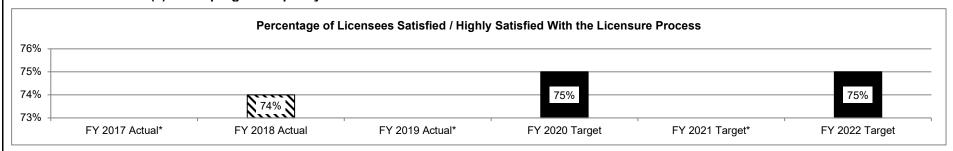
### 1b. What does this program do?

- The State Committee of Marital and Family Therapists protects the public by ensuring a licensee or individual under supervision for licensure is qualified, through education, supervised experience, and examination, to provide marital and family therapy to Missouri consumers.
- The committee enforces licensure standards through the implementation of legislative and administrative regulations and provides guidance to supervisors and applicants for licensure to ensure compliance with Missouri law and regulations.
- Complaints and corresponding investigations are reviewed by the committee to ensure licensees and individuals under supervision for licensure practice, legally, ethically, and competently.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	49	71	50	50	50	50
Licensed Professionals	310	292	334	334	334	334
Outreach Events	10	11	10	11	11	11

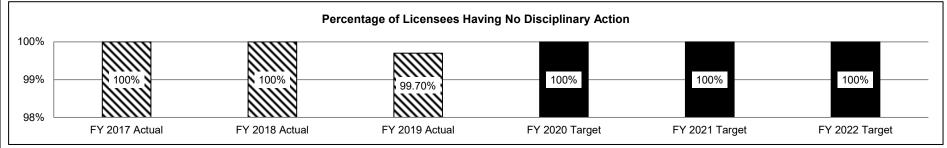
### 2b. Provide a measure(s) of the program's quality.



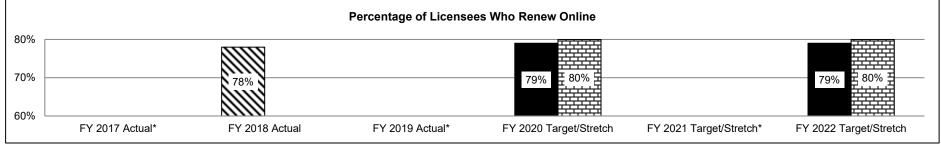
<sup>\*</sup>Biennial licenses only renewed in even years.

Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

### Department of Commerce and Insurance State Committee of Marital & Family Therapists Program is found in the following core budget(s): Professional Registration Administration 2c. Provide a measure(s) of the program's impact.

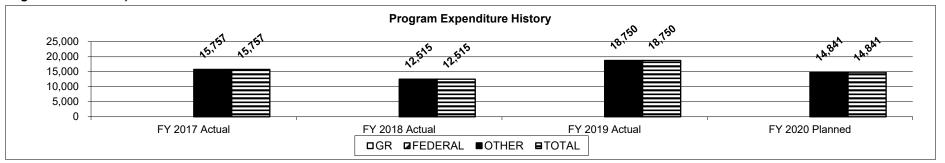


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in even years.



PROGRAM DESCR	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.455
State Committee of Marital & Family Therapists	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Professional Registration Admin	nistration
4. What are the sources of the "Other " funds?	
Marital and Family Therapists Fund (0820)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 337.700-337.750, RSMo.</li> </ol>	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.455	
Missouri Board of Occupational Therapy	_		
Program is found in the following core budget(s): Professional Registration Administration			

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

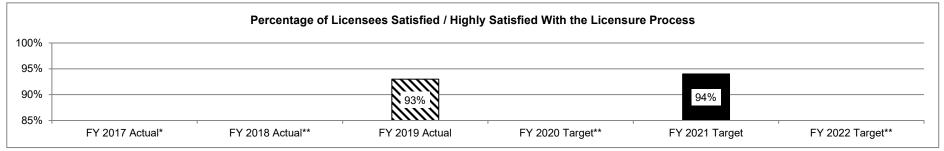
- The Missouri Board of Occupational Therapy protects the citizens of the state through the regulation of occupational therapists and assistants.
- The board licenses therapists to ensure adequate education, training and qualifications.
- The board investigates all complaints against its licensees in a fair and equitable manner.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	601	533	682	682	682	682
Licensed Professionals	5,658	5,672	6,249	5,961**	5,961**	5,961**
Public Meetings Held*	4	0	5	5	5	5
*No Ouorum in FV18						

<sup>\*\*</sup>Two year average used to project target.

### 2b. Provide a measure(s) of the program's quality.

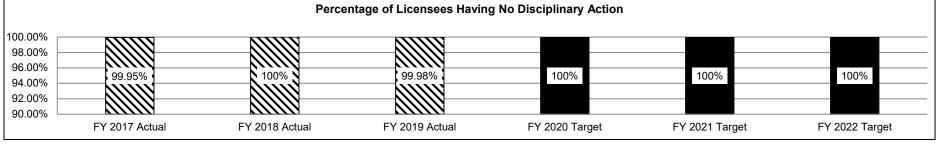


<sup>\*</sup>New measure

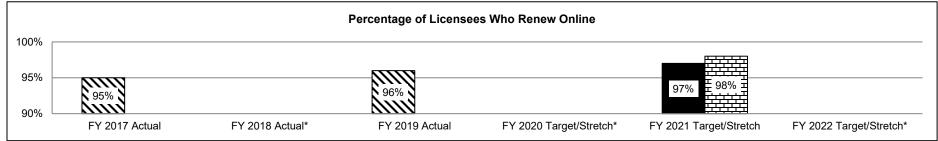
Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

<sup>\*\*</sup>Biennial license only renewed in odd years.

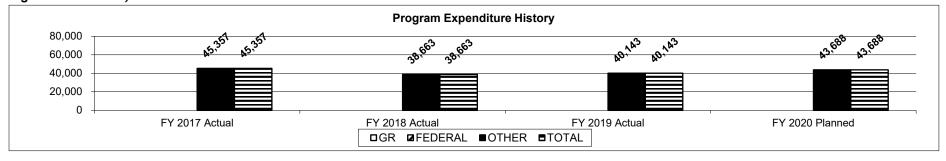
### PROGRAM DESCRIPTION Department of Commerce and Insurance HB Section(s): 7.455 Missouri Board of Occupational Therapy Program is found in the following core budget(s): Professional Registration Administration 2c. Provide a measure(s) of the program's impact. Percentage of Licensees Having No Disciplinary Action



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.



<sup>\*</sup> Biennial license only renewed in odd years.

PROGRAM DESCR	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.455
Missouri Board of Occupational Therapy	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Professional Registration Admin	nistration
4. What are the sources of the "Other " funds?	
Missouri Board of Occupational Therapy Fund (0845)	
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 324.050-324.089, RSMo.</li> </ol>	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

**Department of Commerce and Insurance** 

HB Section(s): 7.455 / 7.500

**State Board of Optometry** 

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

FY 2020 PLANNED							
	Optometry PR Admin TOTAL						
OTHER	34,726	62,416	97,142				

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us.

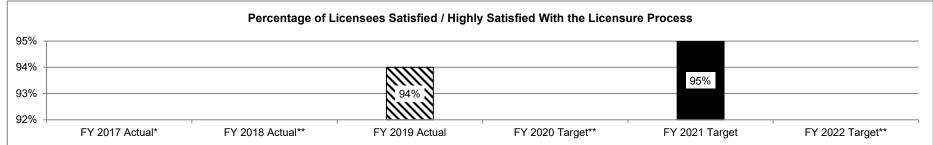
### 1b. What does this program do?

• The board licenses qualified optometrists; approves post-graduate education required for re-licensure; certifies qualified optometrists in the administration of pharmaceutical agents; approves professional optometry corporations; establishes standards of professional conduct; investigates consumer and patient complaints and disciplines optometrists for violations of the optometry statutes and/or regulations.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	80	59	84	72	72	72
Licensed Professionals	1,369	1,423	1,399	1,425	1,425	1,425
Outreach Events	3	5	4	5	5	5

### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure - biennial renewal

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

<sup>\*\*</sup>Biennial licenses only renewed in odd years.

Department of Commerce and Insurance

HB Section(s): 7.455 / 7.500

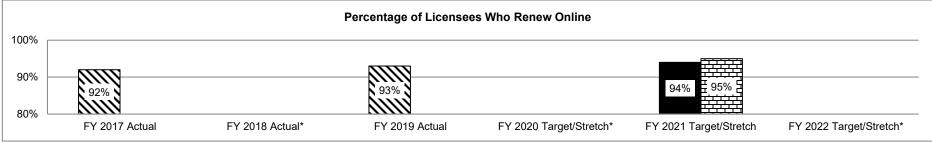
State Board of Optometry

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

2c. Provide a measure(s) of the program's impact.

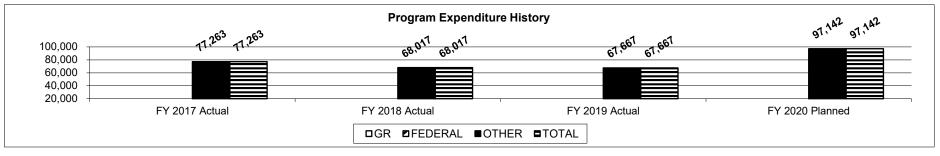


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in odd years.



# PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Optometry Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry 4. What are the sources of the "Other" funds? Board of Optometry Fund (0636) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 336.010-336.225, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Commerce and Insurance

HB Section(s): 7.455 / 7.510

**State Board of Podiatric Medicine** 

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

FY 2020 PLANNED					
Podiatry PR Admin TOTAL					
OTHER	13,734	28,350	42,084		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

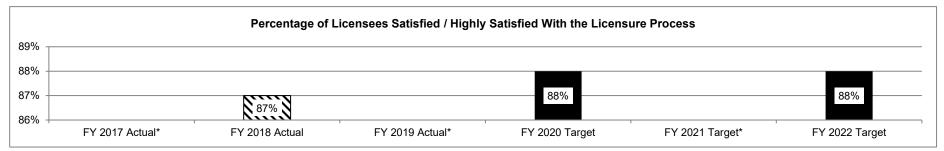
### 1b. What does this program do?

• The board's rules and regulations require licensure (podiatrist, ankle certified podiatrist, temporary podiatrist) for individuals engaged in the practice of podiatric medicine to ensure the health, safety and welfare of the public.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	35	27	25	26	26	26
Licensed Professionals	374	363	372	372	372	372
Outreach Events	4	4	5	5	5	5

### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>Biennial licenses renewed in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

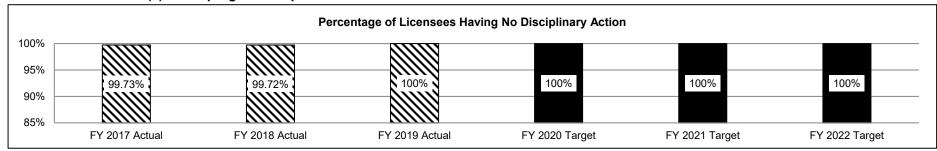
HB Section(s): 7.455 / 7.510

Department of Commerce and Insurance

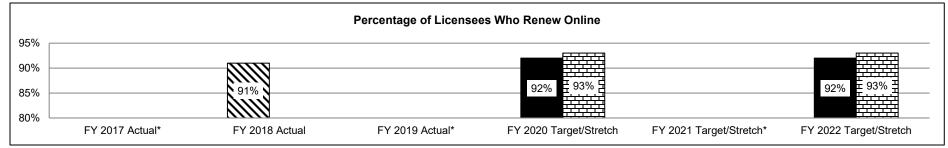
**State Board of Podiatric Medicine** 

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

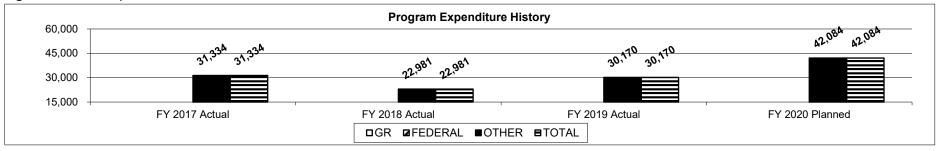
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
\*Biennial licenses renewed in even years.



# PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Podiatric Medicine Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine 4. What are the sources of the "Other" funds? State Board of Podiatric Medicine Fund (0629) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 330.010-330.210, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Commerce and Insurance HB Section(s): 7.455

**Board of Private Investigator and Private Fire Investigator Examiners** 

Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

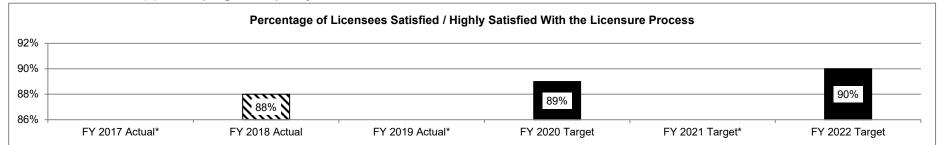
### 1b. What does this program do?

- The Missouri Board of Private Investigator and Private Fire Investigator Examiners licenses and regulates Private Investigators, Private Fire Investigators, Agency Investigator Employees, Agency Fire Investigator Employees, Private Investigator Agencies, and Private Fire Investigator Agencies.
- The board investigates consumer complaints of those subject to board supervision and also investigate complaints about those practicing without a license.
- The board also determines discipline of licensees in violation of statutes and regulations.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	200	175	180	180	180	180
Licensed Professionals	951	916	922	920	920	920
Outreach Events	4	4	5	5	5	5

### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>Biennial renewal only in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

**Department of Commerce and Insurance** 

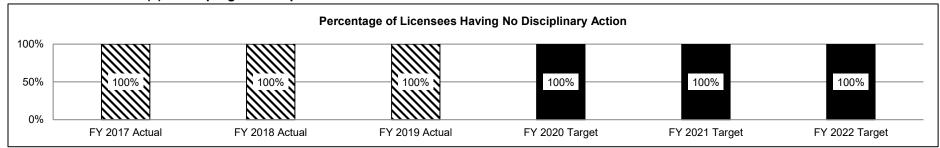
HB Section(s):

7.455

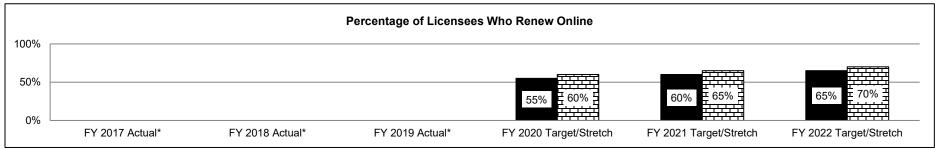
**Board of Private Investigator and Private Fire Investigator Examiners** 

Program is found in the following core budget(s): Professional Registration Administration

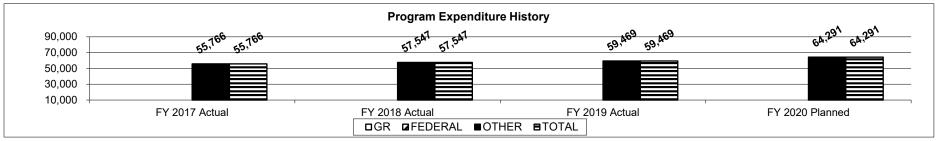
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
\*No online renewals allowed. Started when license applicants could attach a photo online.



PROGRAM DESC	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.455
Board of Private Investigator and Private Fire Investigator Examiners	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Professional Registration Adm	ninistration
4. What are the sources of the "Other " funds?	
Board of Private Investigator and Private Fire Investigator Examiners Fund (0802	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (State Statute: Sections 324.1100-324.1148, RSMo.	(Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.455
Committee for Professional Counselors	_	·
Program is found in the following core budget(s): Professional Registration Administration		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

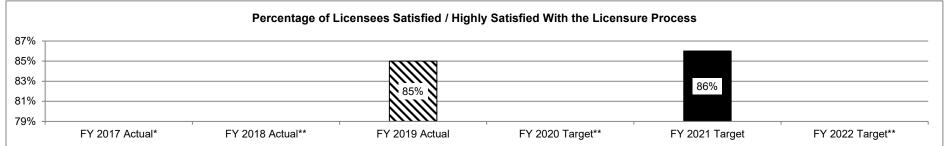
- The Committee for Professional Counselors reviews the educational qualifications and supervised counseling experience of applicants and investigating complaints relating to the counseling profession.
- The committee reviews to ensure a licensee or individual under supervision for licensure is qualified, through education, supervised experience, and examination, to provide mental health services to Missouri consumers.
- The committee reviews complaints and corresponding investigations to ensure licensees and individuals under supervision for licensure practice, legally, ethically, and competently.
- The committee provides information to graduate programs and professional associations, in order to keep students and practitioners apprised of changes in the law or regulations, as well as solicit input.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	904	1,035	939	987	987	987
Licensed Professionals	6,511	6,658	7,147	7,150	7,150	7,150
Outreach Events	10	17*	16*	16*	16*	16*

<sup>\*</sup>FY18 includes 4 outreach events. Remaining fiscal years include at least 2 outreach events.

### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure

Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

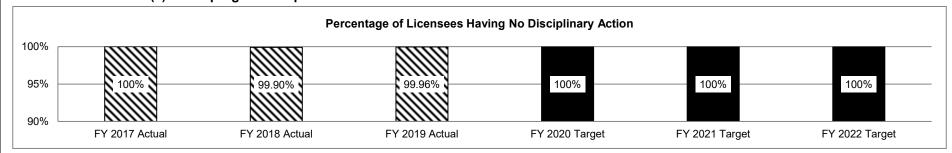
<sup>\*\*</sup>Biennial license only renewed in odd years.

Department of Commerce and Insurance HB Section(s): 7.455

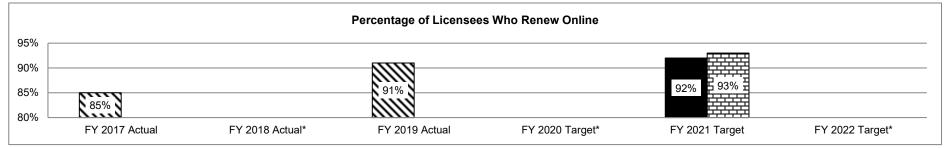
**Committee for Professional Counselors** 

Program is found in the following core budget(s): Professional Registration Administration

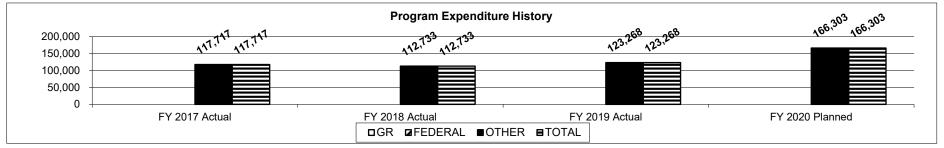
2c. Provide a measure(s) of the program's impact.



### 2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc. \*Biennial license only renewed in odd years.



	PROGRAM DESC	RIPTION	
Department of Commerce and Insurance	e	HB Section(s): 7.455	
Committee for Professional Counselors		· · · · · · · · · · · · · · · · · · ·	
Program is found in the following core	oudget(s): Professional Registration Admi	inistration	
4. What are the sources of the "Other"	funds?		
Committee for Professional Counsel	ors Fund (0672)		
5. What is the authorization for this pro State Statute: Sections 337.500-337	•	Include the federal program number, if applicable.)	
6. Are there federal matching requirem N/A	ents? If yes, please explain.		
<ol> <li>Is this a federally mandated program   No</li> </ol>	? If yes, please explain.		

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.455
State Committee of Psychologists	· · · <u>-</u>	
Program is found in the following core budget(s): Professional Registration Administration		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

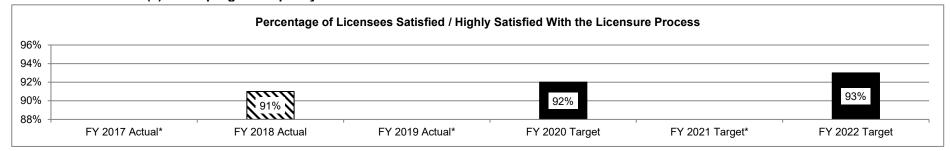
### 1b. What does this program do?

- The State Committee of Psychologists protects the public by licensing qualified psychologists and behavior analysts by examination and evaluation of minimum competency.
- Enforces standards by implementing legislation and administrative rules.
- Investigates complaints and determines discipline of licensees in violation of statutes and regulations.
- The committee may promulgate, by rule, Ethical Rules of Conduct governing the practices of psychology, which are based upon the ethical principles promulgated and published by the American Psychological Association.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	99	192	199	196	196	196
Licensed Professionals	2,665	2,668	2,876	2,900	2,900	2,900
Outreach Events	22	20	22	22	22	22

### 2b. Provide a measure(s) of the program's quality.

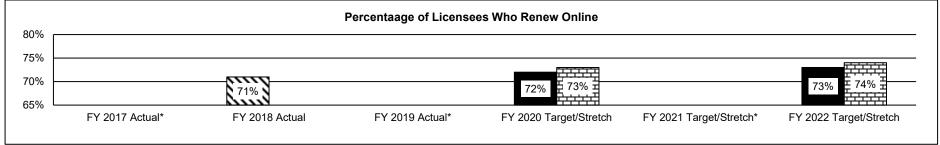


<sup>\*</sup>Biennial licenses only renewed in even years.

Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

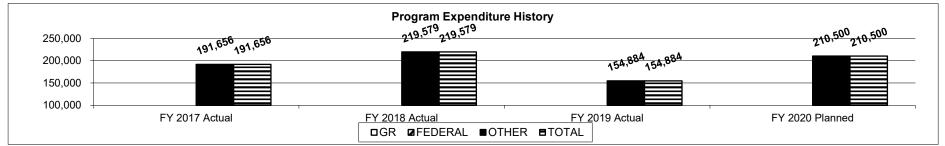
### PROGRAM DESCRIPTION **Department of Commerce and Insurance** HB Section(s): 7.455 State Committee of Psychologists Program is found in the following core budget(s): Professional Registration Administration 2c. Provide a measure(s) of the program's impact. Percentage of Licensees Having No Disciplinary Action 100 00% 50.00% 100% 100% 100% 0.00% FY 2017 Actual FY 2018 Actual FY 2019 Actual FY 2020 Target FY 2021 Target FY 2022 Target

2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in even years.



PROGRAM DESCRI	PTION
Department of Commerce and Insurance	HB Section(s): 7.455
State Committee of Psychologists	
Program is found in the following core budget(s): Professional Registration Admin	istration
4. What are the sources of the "Other " funds?	
State Committee of Psychologists Fund (0580)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 337.010-337.093 and 337.300-337.345, RSMo.	clude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION			
	HB Section(s):	7.455	

Missouri Real Estate Appraisers Commission

**Department of Commerce and Insurance** 

Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

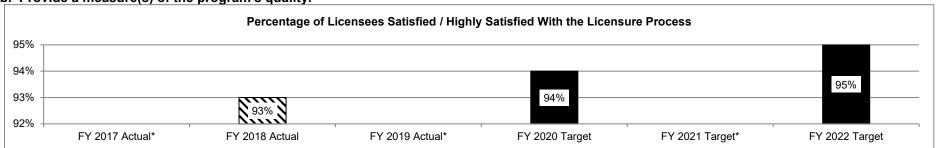
### 1b. What does this program do?

- The Real Estate Appraiser Commission regulates real estate appraisers in accordance with federal and state laws, rules, and policies in Missouri.
- Examines and licenses appraisers to ensure adequate education, training and qualifications.
- Approves qualifying and continuing education courses.
- Investigates complaints, and administers disciplinary actions to persons in violation of rules, statutes, and uniform standards.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	319	384	395	395	395	395
Licensed Professionals	2,559	2,685	2,578	2,632*	2,632*	2,632*
Public Meetings Held	11	12	13	12	12	12
*Two year average used to project target.						

### 2b. Provide a measure(s) of the program's quality.



\*Biennial licenses only renewed in even years.

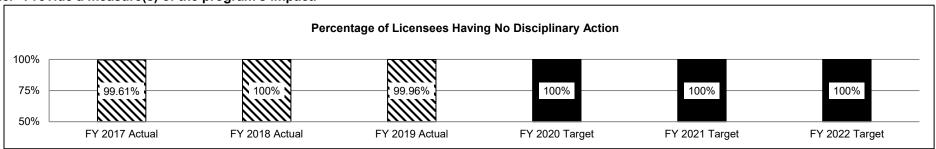
Licensees were surveyed about their experience with the commission's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.455

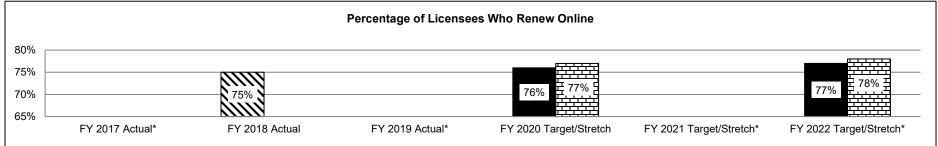
Missouri Real Estate Appraisers Commission

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

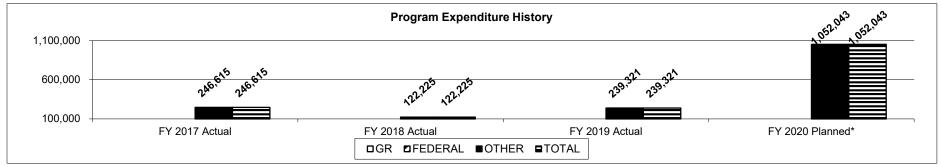


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
\*Biennial licenses only renewed in even years.

### 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



\*The increase in expenditures is due to the collection and transfer of Appraisal Management Company (AMC) annual registry fees by the Missouri State Board of Real Estate Appraisers to the federal Appraisal Subcommittee.

PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.455			
Missouri Real Estate Appraisers Commission	<del></del>			
Program is found in the following core budget(s): Professional Registration	Administration			
4. What are the sources of the "Other " funds?				
Missouri Real Estate Appraisers Fund (0561)				
5. What is the authorization for this program, i.e., federal or state statute, et State Statute: Sections 339.500-339.549, RSMo.	tc.? (Include the federal program number, if applicable.)			
6. Are there federal matching requirements? If yes, please explain.  N/A				
7. Is this a federally mandated program? If yes, please explain.  Yes. Title XI of the Financial Institutions Reform, Recovery and Enforcemen appraisals for federal transactions.	at Act of 1989 requires all real estate appraisers to be certified to perform			

	Department of Commerce and Insurance	HB Section(s): 7.455
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Missouri Board for Respiratory Care

Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

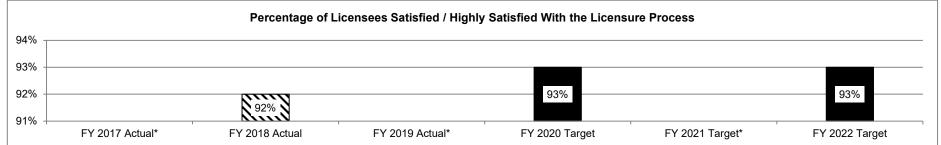
- The Board for Respiratory Care is responsible for developing, implementing and administering the rules and regulations necessary to carry out the Respiratory Care Practice Act for persons holding a permit or license to practice respiratory care in Missouri.
- This act includes establishing the requirements for licensure, continuing education, as well as the ethical standards of practice for respiratory care practitioners.
- The board is also responsible for investigating complaints related to the practice of respiratory care and administering any discipline to licensees.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022
	Actual	Actual	Actual	rarget	rarget	Target
Applications Received	322	321	390	390	390	390
Licensed Professionals	4,486	4,823	4,639	4,731*	4,731*	4,731*
Public meetings held	4	4	4	4	4	4
*T						

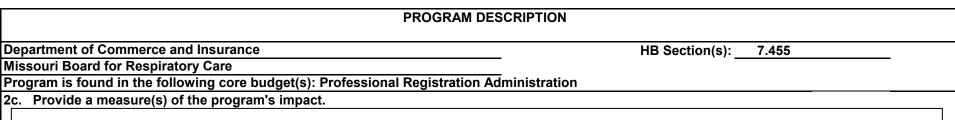
<sup>\*</sup>Two year average used to project target.

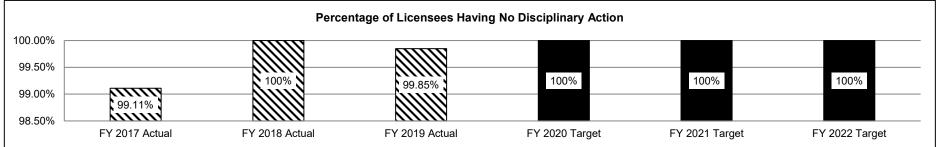
### 2b. Provide a measure(s) of the program's quality.



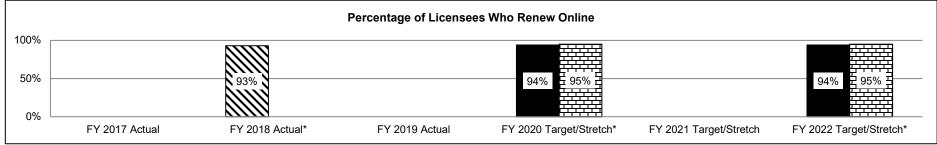
<sup>\*</sup>Biennial licenses only renewed in even years

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.



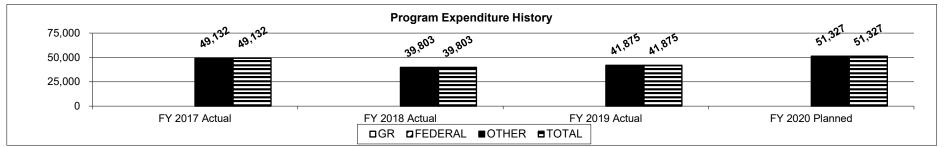


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in even years



PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.455			
Missouri Board for Respiratory Care				
Program is found in the following core budget(s): Professional Registration A	_ dministration			
4. What are the sources of the "Other " funds?				
Respiratory Care Practitioners Fund (0833)				
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc. State Statute: Sections 334.800-334.930, RSMo.</li> </ol>	? (Include the federal program number, if applicable.)			
<ol><li>Are there federal matching requirements? If yes, please explain. N/A</li></ol>				
7. Is this a federally mandated program? If yes, please explain. No				

Department of Commerce and Insurance	HB Section(s): 7.455

State Committee for Social Workers

Program is found in the following core budget(s): Professional Registration Administration

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

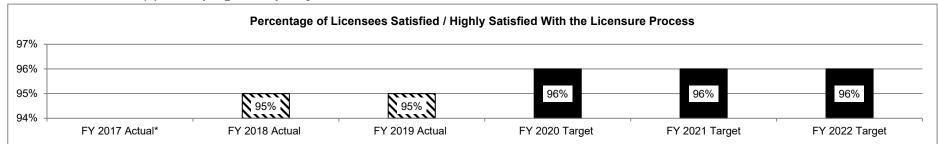
### 1b. What does this program do?

- The State Committee for Social Workers protects the citizens of the state through the regulation of social workers in Missouri.
- The committee licenses social workers to ensure adequate education and training.
- The committee investigates all complaints against its licensees in a fair and equitable manner and administers appropriate discipline to licensees.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	939	950	999	999	999	999
Licensed Professionals	8,612	8,875	9,119	9,119	9,119	9,119
Outreach Events	5	7	9	8	8	8

### 2b. Provide a measure(s) of the program's quality.



\*New measure

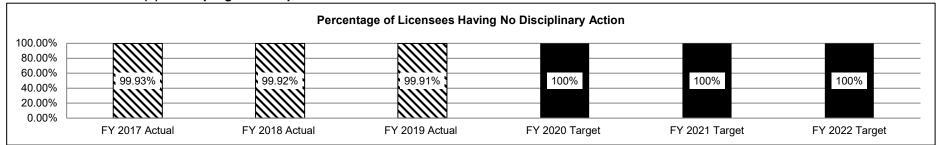
Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.455

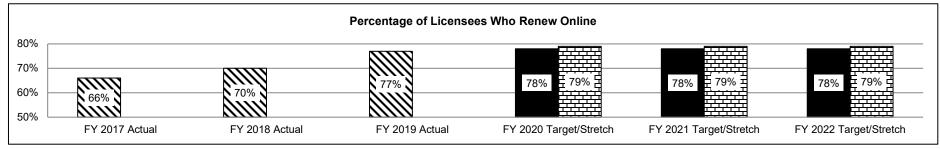
**State Committee for Social Workers** 

Program is found in the following core budget(s): Professional Registration Administration

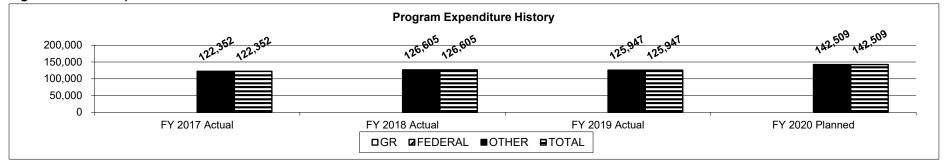
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.



PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.455			
State Committee for Social Workers	·			
Program is found in the following core budget(s): Professional Registration Ad	ministration			
4. What are the sources of the "Other " funds?				
Licensed Social Workers Fund (0574)				
<ol><li>What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 337.600-337.689, RSMo.</li></ol>	(Include the federal program number, if applicable.)			
<ol><li>Are there federal matching requirements? If yes, please explain. N/A</li></ol>				
7. Is this a federally mandated program? If yes, please explain.				

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.455
Office of Tattooing, Body Piercing and Branding	· · ·	
Program is found in the following core budget(s): Professional Registration Administration		

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

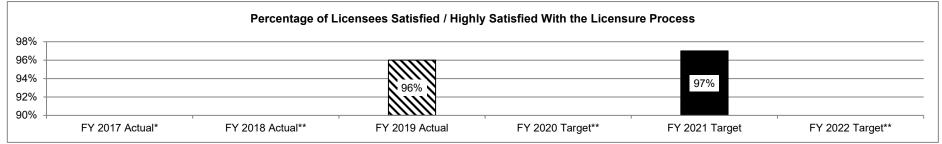
- The Office of Tattooing, Body Piercing & Branding licenses tattoo, body piercing and branding practitioners and establishments in Missouri to ensure consumers have a safe, sanitary environment when receiving these services.
- Ensures adequate education and training of practitioners.
- Investigates complaints against licensees in a fair and equitable manner and administers appropriate discipline to licensees.

### 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	471	728	1,165	1,165	1,165	1,165
Licensed Professionals	1,744	1,826	2,067	1,947*	1,947*	1,947*
*T						

<sup>\*</sup>Two year average used to project target.

### 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure

Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.

<sup>\*\*</sup>Biennial licenses only renewed in odd years.

### 10,000 20,000 30,000 364, TS 364, TS <del>699,65</del> 40,000 Program Expenditure History fringe benefit costs.) 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include \*Biennial licenses only renewed in odd years. Mote: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc. FY 2022 Target/Stretch\* FY 2021 Target/Stretch FY 2020 Target/Stretch\* FY 2019 Actual FY 2018 Actual\* FY 2017 Actual %0 %06 %09 %00↓ Percentage of Licensees Who Renew Online 2d. Provide a measure(s) of the program's efficiency. FY 2022 Target FY 2021 Target FY 2020 Target FY 2019 Actual FY 2018 Actual FY 2017 Actual %0.0 %00↓ %00↓ %00↓ %0.03 %0.001 Percentage of Licensees Having No Disciplinary Action 2c. Provide a measure(s) of the program's impact. Program is found in the following core budget(s): Professional Registration Administration Office of Tattooing, Body Piercing and Branding HB Section(s): Department of Commerce and Insurance **324.7** PROGRAM DESCRIPTION

□GR ☑FEDERAL ■OTHER ■TOTAL

FY 2018 Actual

FY 2017 Actual

0

FY 2019 Actual

FY 2020 Planned

PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.455			
Office of Tattooing, Body Piercing and Branding	<del></del>			
Program is found in the following core budget(s): Professional Regist	tration Administration			
4. What are the sources of the "Other" funds?				
Tattoo Fund (0883)				
5. What is the authorization for this program, i.e., federal or state state State Statute: Sections 324.520-324.524, RSMo.	tute, etc.? (Include the federal program number, if applicable.)			
6. Are there federal matching requirements? If yes, please explain. N/A				
7. Is this a federally mandated program? If yes, please explain. No				

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.455
Board of Therapeutic Massage	_	
Program is found in the following core budget(s): Professional Registration Administration		

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

#### 1b. What does this program do?

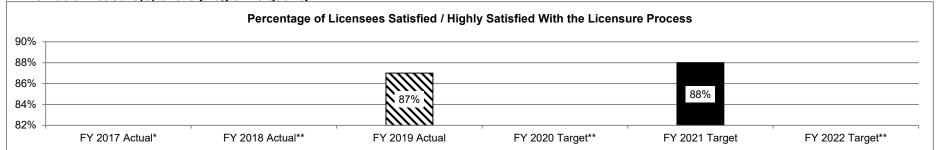
- The Board of Therapeutic Massage protects the public from unlicensed, negligent, incompetent, and dishonest services relating to massage therapy and massage therapy businesses.
- The board reviews licensure applications to ensure a massage therapist is qualified, through education and examination, to provide massage therapy to Missouri consumers.
- Upon request from the Missouri Coordinating Board of Higher Education, the board reviews curriculum content and instructor credentials of educational programs to ensure graduates are eligible for licensure.
- The board reviews inspections, complaints and corresponding investigations to ensure licensees and businesses practice legally and competently, in order to provide massage in a safe and sanitary environment.

# 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	1,203	1,083	1,116	1,100	1,100	1,100
Licensed Professionals	6,492	7,113	6,620	6,600*	6,600*	6,600*
Outreach Events	8	10	12	11	11	11

<sup>\*</sup>Target reflects decrease in new licenses issued in the past three years.

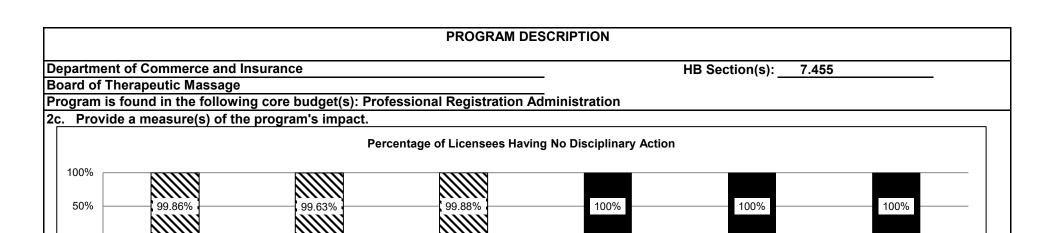
# 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup> New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

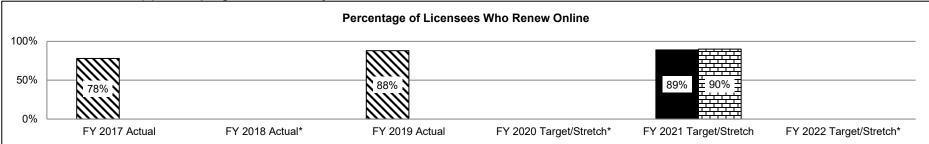
<sup>\*\*</sup>Biennial licenses only renewed in odd years.



2d. Provide a measure(s) of the program's efficiency.

FY 2018 Actual

FY 2017 Actual



FY 2019 Actual

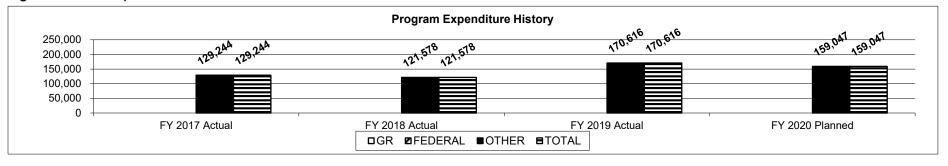
FY 2020 Target

FY 2021 Target

FY 2022 Target

Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
\*Biennial licenses only renewed in odd years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION								
Department of Commerce and Insurance	HB Section(s): 7.455							
Board of Therapeutic Massage	· · · <del></del>							
Program is found in the following core budget(s): Professional Registration Ad	ministration							
4. What are the sources of the "Other " funds?								
Massage Therapy Fund (0884)								
<ol> <li>What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 324.240-324.275, RSMo.</li> </ol>	(Include the federal program number, if applicable.)							
<ol><li>Are there federal matching requirements? If yes, please explain. N/A</li></ol>								
7. Is this a federally mandated program? If yes, please explain.								

Department of Commerce and Insurance HB Section(s): 7.455 / 7.520

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

FY 2020 PLANNED									
Veterinary PR Admin TOTAL									
OTHER	107,975	94,237	202,212						

# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

# 1b. What does this program do?

Duties of the board, include but not limited to:

- Examine and determine qualifications for the licensing of veterinarians.
- Provide for the registration of veterinary technicians.
- Issue veterinary facility permits.
- Issue, renew, deny, suspend, revoke, place on probation or otherwise discipline licensees, certificates and permits.
- Maintain annual renewal records.
- Issue temporary licenses under certain conditions.
- Adopt rules and regulations to execute and enforce statutory law.
- Establish fees for licenses and facility permits at a level to produce revenues for the execution of the practice act.
- Investigate complaints based on alleged violations of the practice act.
- Address and dispose of complaints through disciplinary hearings, informal conferences or other legal means if necessary.
- Establish minimum standards for the practice of veterinary medicine.

# 2a. Provide an activity measure(s) for the program.

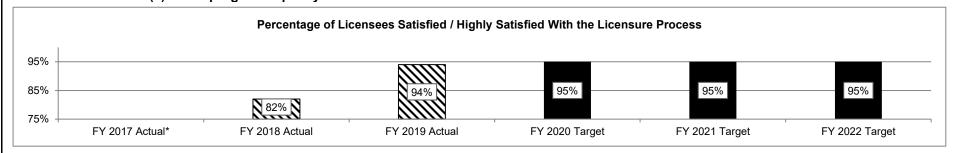
	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	565	527	532	532	532	532
Licensed Professionals	5,602	5,760	5,855	5,855	5,855	5,855
Public Meetings Held	5	10	9	10	10	10

Department of Commerce and Insurance HB Section(s): 7.455 / 7.520

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

# 2b. Provide a measure(s) of the program's quality.



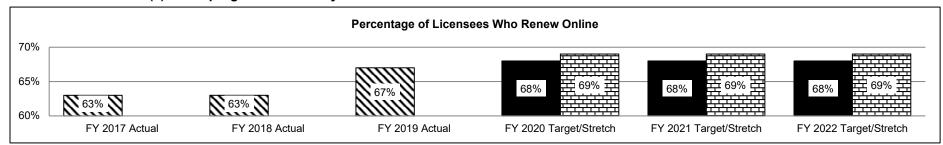
<sup>\*</sup>New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

# 2c. Provide a measure(s) of the program's impact.



# 2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

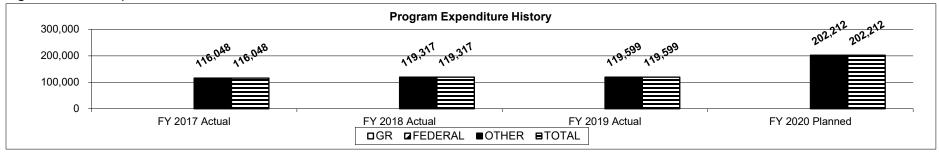
**Department of Commerce and Insurance** 

HB Section(s): 7.455 / 7.520

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other" funds?

Veterinary Medical Board Fund (0639)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

  State Statute: Sections 340.200-340.396, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Department of Co	artment of Commerce and Insurance					42650C			
Professional Reg	gistration								
Core - State Boa	State Board of Accountancy			HB Section _	7.460				
1. CORE FINANC	CIAL SUMMARY								
	FY	2021 Budge	t Request			FY 2021 (	Governor's R	ecommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	308,451	308,451	PS	0	0	308,451	308,451
EE	0	0	247,808	247,808	EE	0	0	247,808	247,808
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	556,259	556,259	Total	0	0	556,259	556,259
FTE	0.00	0.00	7.00	7.00	FTE	0.00	0.00	7.00	7.00
Est. Fringe	0	0	193,947	193,947	Est. Fringe	0	0	193,947	193,947
Note: Fringes bud	dgeted in House Bi	II 5 except fo	r certain fring	es	Note: Fringes	budgeted in Hoι	ise Bill 5 exce	pt for certain	fringes
	to MoDOT, Highwa	av Patrol, and	d Conservatio	n.	budgeted direc	tly to MoDOT, H	lighway Patro	l, and Conser	vation.

#### 2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri State Board of Accountancy can operate. The board was created in 1909 by Senate Bill 112 and passed by the 44th General Assembly. The board is a state agency and the members are appointed by the Governor and confirmed by the Senate. The board consists of seven members. All members hold office for five years. The board is fee funded agency, supported entirely by CPA candidates' and licensees' fees. The Public Accountancy Act is the set of statutes that govern the ability of the board to regulate certified public accountants, public accountants, limited liability companies, partnerships, and professional corporations in Missouri.

The mission of the State Board of Accountancy is to protect the interests of all the citizens of the State of Missouri, as provided in Chapter 326, RSMo, by examining, certifying, licensing and regulating certified public accountants and public accountants, and firms of certified public accountants and public accountants in the State of Missouri. The board promulgates rules necessary to administer the provisions of Chapter 326 to ensure the competence and ethical standards of practitioners; regulates and enforces the practice of public accounting; investigates complaints and violations of Chapter 326 and related rules; and determines appropriate discipline for those who are found to have violated the statutes or regulations.

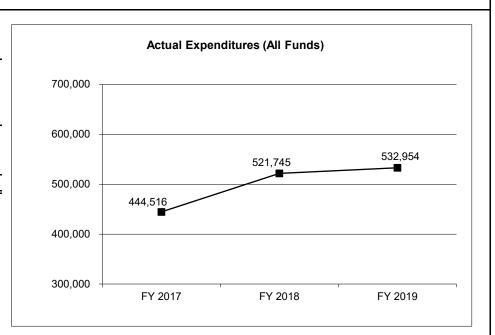
# 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Accountancy

Department of Commerce and Insurance	Budget Unit _	42650C
Professional Registration	_	
Core - State Board of Accountancy	HB Section	7.460
	_	

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	467,259	542,259	544,876	555,442
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	467,259	542,259	544,876	555,442
Actual Expenditures (All Funds)	444,516	521,745	532,954	N/A
Unexpended (All Funds)	22,743	20,514	11,922	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	22,743	20,514	11,922	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE STATE BOARD OF ACCOUNTANCY

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	PS	7.00	0	0	308,451	308,451	
	EE	0.00	0	0	246,991	246,991	
	Total	7.00	0	0	555,442	555,442	- } =
DEPARTMENT CORE ADJUSTM	ENTS						
Core Reallocation 2531 2214	EE	0.00	0	0	817	817	Mileage Reimbursement Reallocation
NET DEPARTMENT	CHANGES	0.00	0	0	817	817	,
DEPARTMENT CORE REQUEST							
	PS	7.00	0	0	308,451	308,451	
	EE	0.00	0	0	247,808	247,808	3
	Total	7.00	0	0	556,259	556,259	-    -
GOVERNOR'S RECOMMENDED	CORE						_
	PS	7.00	0	0	308,451	308,451	
	EE	0.00	0	0	247,808	247,808	3
	Total	7.00	0	0	556,259	556,259	-    -

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
CORE								
PERSONAL SERVICES BOARD OF ACCOUNTANCY	289,059	7.64	308,451	7.00	308,451	7.00	308,451	7.00
TOTAL - PS	289,059	7.64	308,451	7.00	308,451	7.00	308,451	7.00
EXPENSE & EQUIPMENT BOARD OF ACCOUNTANCY	243,895	0.00	246.991	0.00	247,808	0.00	247,808	0.00
TOTAL - EE	243,895	0.00	246,991	0.00	247,808	0.00	247,808	0.00
TOTAL	532,954	7.64	555,442	7.00	556,259	7.00	556,259	7.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BOARD OF ACCOUNTANCY	0	0.00	0	0.00	0	0.00	3,128	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	3,128	0.00
TOTAL	0	0.00	0	0.00	0	0.00	3,128	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
BOARD OF ACCOUNTANCY	0	0.00	0	0.00	4,507	0.00	4,507	0.00
TOTAL - PS	0	0.00	0	0.00	4,507	0.00	4,507	0.00
TOTAL	0	0.00	0	0.00	4,507	0.00	4,507	0.00
Market Adj Pay PI FY20 C-to-C - 0000014								
PERSONAL SERVICES								
BOARD OF ACCOUNTANCY	0	0.00	0	0.00	3,442	0.00	3,442	0.00
TOTAL - PS	0	0.00	0	0.00	3,442	0.00	3,442	0.00
TOTAL	0	0.00	0	0.00	3,442	0.00	3,442	0.00

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DCI	DECISION ITEM SUMMA							
Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
BOARD OF ACCOUNTANCY	0	0.00	0	0.00	817	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	817	0.00	0	0.00
TOTAL	0	0.00	0	0.00	817	0.00	0	0.00
GRAND TOTAL	\$532,954	7.64	\$555,442	7.00	\$565,025	7.00	\$567,336	7.00

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DCI							ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
STATE BOARD OF ACCOUNTANCY								
CORE								
SR OFFICE SUPPORT ASSISTANT	14,126	0.51	29,359	1.00	29,359	1.00	29,359	1.00
SENIOR AUDITOR	45,513	1.00	50,533	1.00	50,533	1.00	50,533	1.00
PROCESSING TECHNICIAN I	25,657	0.99	27,234	1.00	27,234	1.00	27,234	1.00
PROCESSING TECHNICIAN II	40,689	1.42	60,444	2.00	60,444	2.00	60,444	2.00
PROCESSING TECHNICIAN SUPV	34,554	0.99	36,196	1.00	36,896	1.00	36,896	1.00
BOARD MEMBER	7,210	0.40	5,754	0.00	7,254	0.00	7,254	0.00
CLERK	48,845	1.33	17,220	0.00	24,020	0.00	24,020	0.00
PRINCIPAL ASST BOARD/COMMISSON	72,465	1.00	81,711	1.00	72,711	1.00	72,711	1.00
TOTAL - PS	289,059	7.64	308,451	7.00	308,451	7.00	308,451	7.00
TRAVEL, IN-STATE	9,199	0.00	13,200	0.00	14,016	0.00	14,016	0.00
TRAVEL, OUT-OF-STATE	1,521	0.00	1,719	0.00	1,720	0.00	1,720	0.00
SUPPLIES	28,081	0.00	32,625	0.00	32,625	0.00	32,625	0.00
PROFESSIONAL DEVELOPMENT	7,332	0.00	8,550	0.00	8,550	0.00	8,550	0.00
COMMUNICATION SERV & SUPP	1,565	0.00	5,000	0.00	5,000	0.00	5,000	0.00
PROFESSIONAL SERVICES	189,875	0.00	173,657	0.00	173,657	0.00	173,657	0.00
M&R SERVICES	1,977	0.00	3,000	0.00	3,000	0.00	3,000	0.00
OFFICE EQUIPMENT	577	0.00	3,000	0.00	3,000	0.00	3,000	0.00
BUILDING LEASE PAYMENTS	600	0.00	620	0.00	620	0.00	620	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	70	0.00	620	0.00	620	0.00	620	0.00
MISCELLANEOUS EXPENSES	3,098	0.00	5,000	0.00	5,000	0.00	5,000	0.00
TOTAL - EE	243,895	0.00	246,991	0.00	247,808	0.00	247,808	0.00

\$532,954

\$532,954

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**GENERAL REVENUE** 

**FEDERAL FUNDS** 

OTHER FUNDS

7.64

0.00

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**GRAND TOTAL** 

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PROGRAM DESCR	RIPTION	
Department of Commerce and Insurance	HB Section(s): 7.460	
Missouri State Board of Accountancy	• • • • • • • • • • • • • • • • • • • •	
Program is found in the following core budget(s): State Board of Accountancy		

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

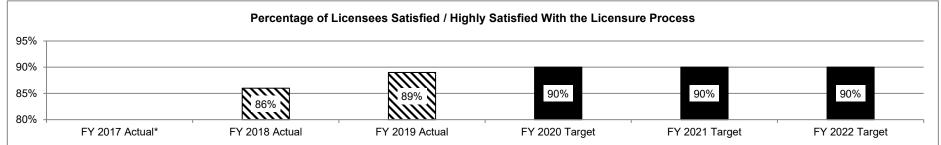
#### 1b. What does this program do?

- The mission of the Missouri State Board of Accountancy is to protect the interests of all the citizens of the State of Missouri, as provided in Chapter 326, RSMo, by examining, certifying, licensing and regulating certified public accountants and public accountants as well as firms of certified public accountants and public accountants in the State of Missouri.
- The board promulgates rules necessary to administer the provisions of Chapter 326 to ensure the competence and ethical standards of practitioners; regulates and enforces the practice of public accounting; investigates complaints and violations of Chapter 326 and related rules; and determines appropriate discipline for those who are found to have violated the statutes or regulations.

# 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	914	1,348	1,531	1,531	1,531	1,531
Licensed Professionals	22,312	22,622	22,600	22,800	22,800	22,800
Outreach Events	18	18	17	18	18	18

# 2b. Provide a measure(s) of the program's quality.



\*New measure

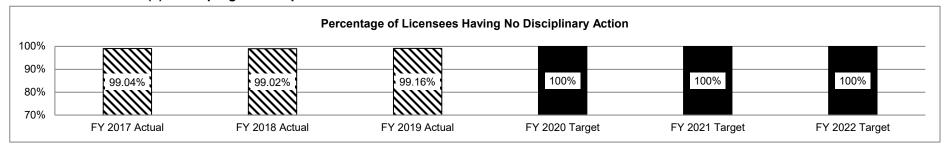
Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.460

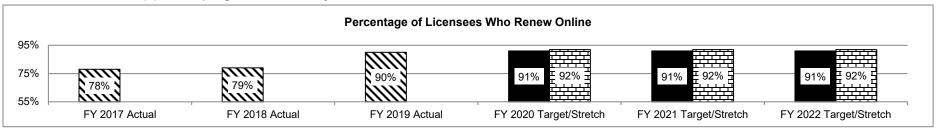
Missouri State Board of Accountancy

Program is found in the following core budget(s): State Board of Accountancy

2c. Provide a measure(s) of the program's impact.

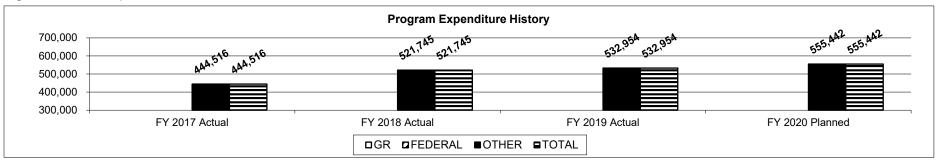


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCI	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.460
Missouri State Board of Accountancy	
Program is found in the following core budget(s): State Board of Accountancy	
4. What are the sources of the "Other " funds?	
State Board of Accountancy Fund (0627)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (I State Statute: Sections 326.250-326.331, RSMo.	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

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Department of Commerce and Insurance	Budget Unit	42660C
Professional Registration	HB Section	7.465
Core - Missouri Board for Architects Professional Engineers Pr	ofessional Land Surveyors and	I I andecano

#### **CORE FINANCIAL SUMMARY**

	FY	/ 2021 Budge	t Request			FY 2021	Governor's R	Recommenda	ition
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	381,678	381,678	PS	0	0	381,678	381,678
EE	0	0	302,396	302,396	EE	0	0	302,396	302,396
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	684,074	684,074	Total	0	0	684,074	684,074
FTE	0.00	0.00	9.00	9.00	FTE	0.00	0.00	9.00	9.00
Est. Fringe	0	0	244,577	244,577	Est. Fringe	0	0	244,577	244,577
Note: Fringes bud	•	•	•		Note: Fringes k	-		•	-
budgeted directly t	o MoDOT, Highw	ay Patrol, and	l Conservatio	n.	budgeted direct	ly to MoDOT, H	Highway Patro	l, and Conser	vation.

State Board for Architects, Prof. Engineers, Prof. Land

Surveyors & Landscape Architects Fund (0678)

Other Funds: State Board for Architects, Prof. Engineers, Prof. Land

Surveyors & Landscape Architects Fund (0678)

#### 2. CORE DESCRIPTION

Other Funds:

This core appropriation is necessary so the Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects can operate. The board's mission is to protect the inhabitants of the State of Missouri in the enjoyment of life, health, peace and safety, and to protect their property from damage or destruction through dangerous, dishonest, incompetent or unlawful architectural, professional engineering, land surveying or landscape architectural practice and generally to conserve the public welfare. The board licenses architects, architectural corporations, professional engineers, engineering corporations, professional land surveyors, land surveying corporations, professional landscape architects and landscape architectural corporations. The board also enrolls engineer interns and land surveyors-in-training.

The board protects the public; licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

The board consists of fifteen members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for four vears or until their successor has been appointed and qualified.

# 3. PROGRAM LISTING (list programs included in this core funding)

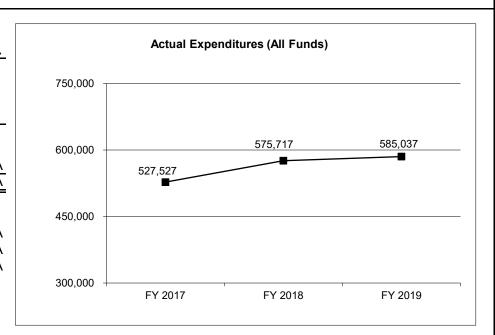
Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

Department of Commerce and Insurance	Budget Unit	42660C
Professional Registration	HB Section	7.465

Core - Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
	Actual	Actual	Actual	Current 11.
Appropriation (All Funds)	699,996	699,996	703,496	683,075
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	699,996	699,996	703,496	683,075
Actual Expenditures (All Funds)	527,527	575,717	585,037	N/A
Unexpended (All Funds)	172,469	124,279	118,459	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 172,469 (1)	0 0 124,279 (2)	0 0 118,459 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

ARCHITECTS, P.E. & LAND SURV.

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	PS	9.00	0	0	381,678	381,678	
	EE	0.00	0	0	301,397	301,397	
	Total	9.00	0	0	683,075	683,075	- - -
DEPARTMENT CORE ADJUSTME	ENTS						-
Core Reallocation 2542 2223	EE	0.00	0	0	999	999	Mileage Reimbursement Reallocation
NET DEPARTMENT (	CHANGES	0.00	0	0	999	999	
DEPARTMENT CORE REQUEST							
	PS	9.00	0	0	381,678	381,678	1
	EE	0.00	0	0	302,396	302,396	
	Total	9.00	0	0	684,074	684,074	-
GOVERNOR'S RECOMMENDED	CORE						
	PS	9.00	0	0	381,678	381,678	
	EE	0.00	0	0	302,396	302,396	
	Total	9.00	0	0	684,074	684,074	-

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
CORE								
PERSONAL SERVICES								
BRD OF ARCH,ENG,LND SUR,LND AR	325,393	9.74	381,678	9.00	381,678	9.00	381,678	9.00
TOTAL - PS	325,393	9.74	381,678	9.00	381,678	9.00	381,678	9.00
EXPENSE & EQUIPMENT								
BRD OF ARCH,ENG,LND SUR,LND AR	259,644	0.00	301,397	0.00	302,396	0.00	302,396	0.00
TOTAL - EE	259,644	0.00	301,397	0.00	302,396	0.00	302,396	0.00
TOTAL	585,037	9.74	683,075	9.00	684,074	9.00	684,074	9.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BRD OF ARCH,ENG,LND SUR,LND AR	0	0.00	0	0.00	0	0.00	3,874	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	3,874	0.00
TOTAL	0	0.00	0	0.00	0	0.00	3,874	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
BRD OF ARCH,ENG,LND SUR,LND AR	0	0.00	0	0.00	5,641	0.00	5,641	0.00
TOTAL - PS	0	0.00	0	0.00	5,641	0.00	5,641	0.00
TOTAL	0	0.00	0	0.00	5,641	0.00	5,641	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
BRD OF ARCH,ENG,LND SUR,LND AR	0	0.00	0	0.00	999	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	999	0.00	0	0.00
TOTAL	0	0.00	0	0.00	999	0.00	0	0.00
GRAND TOTAL	\$585,037	9.74	\$683,075	9.00	\$690,714	9.00	\$693,589	9.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	6,489	0.20	0	0.00	68,200	2.00	68,200	2.00
INVESTIGATOR II	40,737	1.00	43,995	1.00	43,995	1.00	43,995	1.00
PROF REG ADMSTV COOR	5,338	0.13	0	0.00	44,714	1.00	44,714	1.00
PROCESSING TECHNICIAN I	0	0.00	17,091	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	113,177	3.91	126,792	4.00	94,792	3.00	94,792	3.00
PROCESSING TECHNICIAN III	32,697	1.00	36,250	1.00	35,250	1.00	35,250	1.00
PROCESSING TECHNICIAN SUPV	49,574	1.37	39,540	1.00	0	0.00	0	0.00
BOARD MEMBER	18,951	0.97	24,432	0.00	24,432	0.00	24,432	0.00
CLERK	17,472	0.67	21,195	0.00	27,695	0.00	27,695	0.00
MISCELLANEOUS PROFESSIONAL	40,958	0.49	40,600	0.00	42,600	0.00	42,600	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	31,783	1.00	0	1.00	0	1.00
TOTAL - PS	325,393	9.74	381,678	9.00	381,678	9.00	381,678	9.00
TRAVEL, IN-STATE	26,004	0.00	23,069	0.00	30,933	0.00	30,933	0.00
TRAVEL, OUT-OF-STATE	10,444	0.00	7,450	0.00	10,066	0.00	10,066	0.00
FUEL & UTILITIES	0	0.00	100	0.00	100	0.00	100	0.00
SUPPLIES	32,983	0.00	40,400	0.00	35,000	0.00	35,000	0.00
PROFESSIONAL DEVELOPMENT	17,382	0.00	32,707	0.00	30,000	0.00	30,000	0.00
COMMUNICATION SERV & SUPP	3,977	0.00	6,984	0.00	6,984	0.00	6,984	0.00
PROFESSIONAL SERVICES	143,072	0.00	163,886	0.00	155,000	0.00	155,000	0.00
HOUSEKEEPING & JANITORIAL SERV	0	0.00	100	0.00	100	0.00	100	0.00
M&R SERVICES	2,012	0.00	2,608	0.00	3,508	0.00	3,508	0.00
OFFICE EQUIPMENT	0	0.00	2,419	0.00	2,000	0.00	2,000	0.00
OTHER EQUIPMENT	1,424	0.00	2,100	0.00	500	0.00	500	0.00
PROPERTY & IMPROVEMENTS	0	0.00	4,000	0.00	1,000	0.00	1,000	0.00
BUILDING LEASE PAYMENTS	4,556	0.00	5,131	0.00	8,000	0.00	8,000	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	8,091	0.00	3,875	0.00	8,000	0.00	8,000	0.00

DCI						Ι	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
ARCHITECTS, P.E. & LAND SURV.								
CORE								
MISCELLANEOUS EXPENSES	9,699	0.00	6,568	0.00	11,205	0.00	11,205	0.00
TOTAL - EE	259,644	0.00	301,397	0.00	302,396	0.00	302,396	0.00
GRAND TOTAL	\$585,037	9.74	\$683,075	9.00	\$684,074	9.00	\$684,074	9.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$585,037	9.74	\$683,075	9.00	\$684,074	9.00	\$684,074	9.00

Department of Commerce and Insurance HB Section(s): 7.465

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land Surveyors and Prof. Landscape Architects

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Provide help and educate consumers so they are better informed financial problem solvers
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

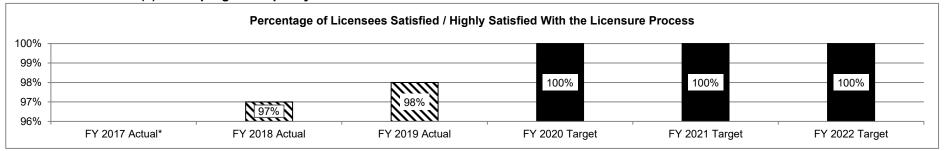
#### 1b. What does this program do?

- The board's mission is to protect the inhabitants of the State of Missouri in the enjoyment of life, health, peace and safety, as well as to protect their property from damage or destruction through dangerous, dishonest, incompetent or unlawful architectural, professional engineering, land surveying or landscape architectural practice and generally to conserve the public welfare.
- The board licenses architects, architectural corporations, professional engineers, engineering corporations, professional land surveyors, land surveying corporations, professional landscape architects and landscape architectural corporations. The board also enrolls engineer interns and land surveyors-in-training.
- The board protects the public, licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

# 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	1,877	1,667	1,859	1,761	1,761	1,761
Licensed Professionals	29,258	29,466	29,810	29,810	29,810	29,810
Outreach Events	31	28	32	32	32	32

# 2b. Provide a measure(s) of the program's quality.



\*New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

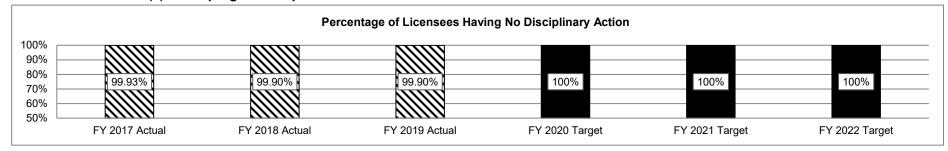
**Department of Commerce and Insurance** 

HB Section(s): 7.465

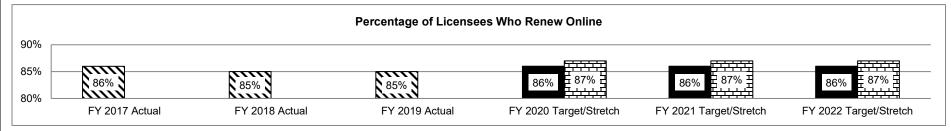
Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land Surveyors and Prof. Landscape Architects

2c. Provide a measure(s) of the program's impact.

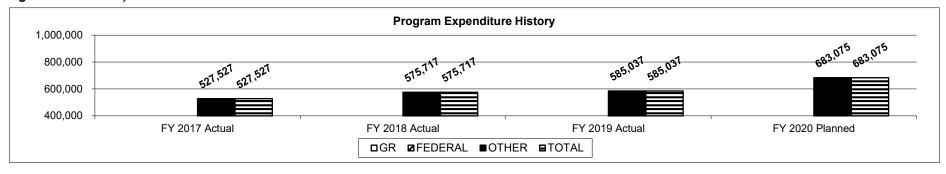


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Department of Commerce and Insurance

HB Section(s): 7.465

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land Surveyors and Prof. Landscape Architects

4. What are the sources of the "Other " funds?

State Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects Fund (0678)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
State Statute: Sections 327.011-327.635, RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

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FY 202 GR	21 Governor's Federal 0 0 0 0 0 0 0	Recommenda Other 0 131,983	ation Total 0 131,983
FY 202		Other 0	<b>Total</b> 0
		Other 0	<b>Total</b> 0
		Other 0	<b>Total</b> 0
GR	Federal 0 0 0 0 0 0 0 0	0	0
	0 0 0 0 0 0	0 131,983 0	0 131,983
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ringes budgeted in l	House Bill 5 exc	ept for certain	fringes
d directly to MoDO?	T, Highway Patro	ol, and Consei	vation.
e	inge Fringes budgeted in ed directly to MoDO	inge 0 0 0 Fringes budgeted in House Bill 5 exceed directly to MoDOT, Highway Patro	

#### 2. CORE DESCRIPTION

This core appropriation supports the Missouri State Board of Chiropractic Examiners. The board protects the public from unlicensed, negligent, and incompetent treatment by a chiropractic physician. The Board enforces licensure standards by implementing legislation and administrative regulations, along with monitoring changes within the profession. The board reviews applications to ensure a chiropractic physician is qualified, through education and examination, to provide treatment to Missouri consumers and reviews complaints and corresponding investigations are reviewed by the board to ensure chiropractic physicians practice legally, ethically, and competently.

The board consists of six members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for four years.

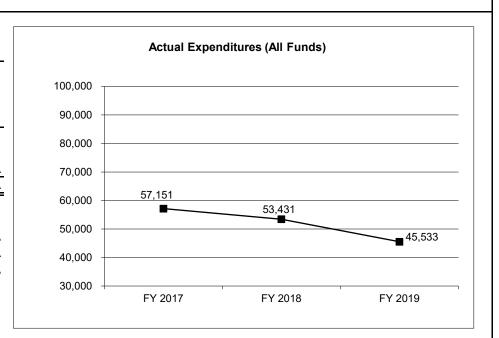
# 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Chiropractic Examiners

Department of Commerce and Insurance	Budget Unit 42680C
Professional Registration	
Core - State Board of Chiropractic Examiners	HB Section 7.470
	<del></del>

# 4. FINANCIAL HISTORY

FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
131,820	131,820	131,820	131,820
0	0	0	0
0	0	0	0
131,820	131,820	131,820	131,820
57,151	53,431	45,533	N/A
74,669	78,389	86,287	N/A
0 0 74,669 (1)	0 0 78,389 (2)	0 0 86,287 (3)	N/A N/A N/A
	Actual  131,820 0 0 131,820 57,151 74,669 0 0	Actual         Actual           131,820         131,820           0         0           0         0           131,820         131,820           57,151         53,431           74,669         78,389           0         0           0         0           74,669         78,389	Actual         Actual         Actual           131,820         131,820         131,820           0         0         0           0         0         0           131,820         131,820         131,820           57,151         53,431         45,533           74,669         78,389         86,287           0         0         0           0         0         0           74,669         78,389         86,287



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE BD OF CHIROPRACTIC EXAMINERS

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES	6							
		EE	0.00	0	0	131,820	131,820	)
		Total	0.00	0	0	131,820	131,820	
DEPARTMENT CORE	ADJUSTME	NTS						-
Core Reallocation	2533 0820	EE	0.00	0	0	163	163	Mileage Reimbursement     Reallocation
NET DEP	ARTMENT C	HANGES	0.00	0	0	163	163	3
DEPARTMENT CORE	REQUEST							
		EE	0.00	0	0	131,983	131,983	3
		Total	0.00	0	0	131,983	131,983	3
GOVERNOR'S RECO	MMENDED (	CORE						-
		EE	0.00	0	0	131,983	131,983	3
		Total	0.00	0	0	131,983	131,983	-  -  -

# DCI

DCI						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF CHIROPRACTIC EXAMINERS								
CORE								
EXPENSE & EQUIPMENT								
BOARD OF CHIROPRACTIC EXAMINER	45,533	0.00	131,820	0.00	131,983	0.00	131,983	0.00
TOTAL - EE	45,533	0.00	131,820	0.00	131,983	0.00	131,983	0.00
TOTAL	45,533	0.00	131,820	0.00	131,983	0.00	131,983	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
BOARD OF CHIROPRACTIC EXAMINER	0	0.00	0	0.00	163	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	163	0.00	0	0.00
TOTAL	0	0.00	0	0.00	163	0.00	0	0.00
GRAND TOTAL	\$45,533	0.00	\$131,820	0.00	\$132,146	0.00	\$131,983	0.00

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DCI							ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF CHIROPRACTIC EXAMINERS								
CORE								
TRAVEL, IN-STATE	4,702	0.00	5,048	0.00	5,204	0.00	5,204	0.00
TRAVEL, OUT-OF-STATE	7,086	0.00	7,000	0.00	7,007	0.00	7,007	0.00
FUEL & UTILITIES	0	0.00	60	0.00	60	0.00	60	0.00
SUPPLIES	5,765	0.00	8,030	0.00	8,030	0.00	8,030	0.00
PROFESSIONAL DEVELOPMENT	3,664	0.00	6,980	0.00	6,980	0.00	6,980	0.00
COMMUNICATION SERV & SUPP	2,019	0.00	4,000	0.00	4,000	0.00	4,000	0.00
PROFESSIONAL SERVICES	19,937	0.00	87,000	0.00	87,000	0.00	87,000	0.00
M&R SERVICES	1,048	0.00	4,502	0.00	4,502	0.00	4,502	0.00
OFFICE EQUIPMENT	165	0.00	4,600	0.00	4,600	0.00	4,600	0.00
OTHER EQUIPMENT	544	0.00	2,000	0.00	2,000	0.00	2,000	0.00
BUILDING LEASE PAYMENTS	31	0.00	600	0.00	600	0.00	600	0.00
MISCELLANEOUS EXPENSES	572	0.00	2,000	0.00	2,000	0.00	2,000	0.00
TOTAL - EE	45,533	0.00	131,820	0.00	131,983	0.00	131,983	0.00
GRAND TOTAL	\$45,533	0.00	\$131,820	0.00	\$131,983	0.00	\$131,983	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$45,533	0.00	\$131,820	0.00	\$131,983	0.00	\$131,983	0.00

Department of Commerce and Insurance HB Section(s): 7.455 / 7.470

Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

FY 2020 PLANNED							
	Chiropractic PR Admin TOTAL						
OTHER	131,820	73,798	205,618				

# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

# 1b. What does this program do?

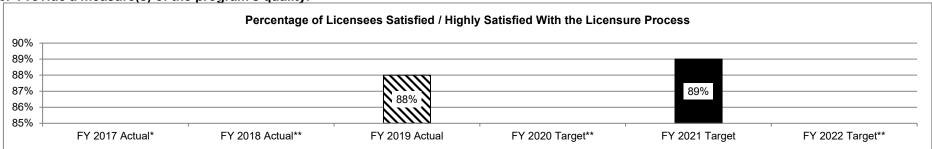
- The board protects the public from unlicensed, negligent, and incompetent treatment by a chiropractic physician.
- The board enforces licensure standards by implementing legislation and administrative regulations, along with monitoring changes within the profession. The board reviews applications to ensure a chiropractic physician is qualified, through education and examination, to provide treatment to Missouri consumers.
- The board reviews complaints and corresponding investigations to ensure chiropractic physicians practice legally, ethically, and competently.

# 2a. Provide an activity measure(s) for the program.

, ,,	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	125	135	120	128	128	128
Licensed Professionals	2,378	2,519	2,438	2445*	2445*	2445*
Outreach Events	9	10	11	10	10	10

<sup>\*</sup>Target is based upon an average of new licenses issued and renewed over the past three years.

# 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

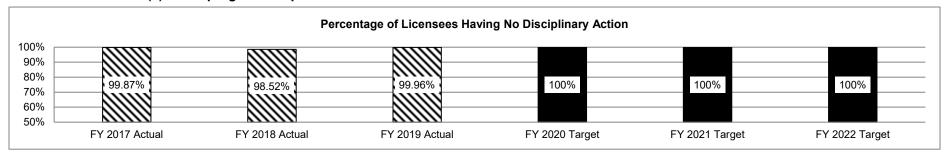
<sup>\*\*</sup>Biennial licenses only renewed in odd years.

Department of Commerce and Insurance HB Section(s): 7.455 / 7.470

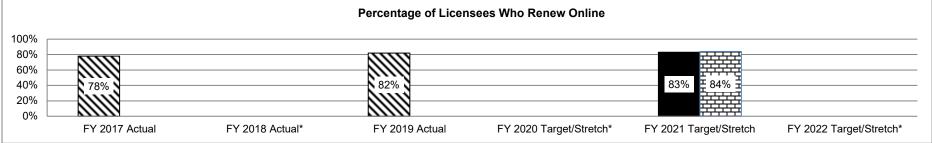
Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

2c. Provide a measure(s) of the program's impact.



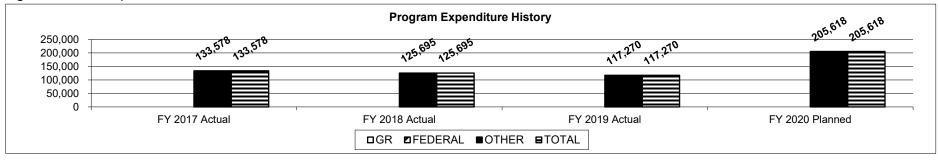
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in odd years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



# Department of Commerce and Insurance Missouri State Board of Chiropractic Examiners Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners 4. What are the sources of the "Other " funds? State Board of Chiropractic Examiners Fund (0630) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 331.010-331.115, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of	Commerce and In	surance			Budget Unit	42695C			
Professional R Core - State Bo	legistration pard of Cosmetolo	gy and Barbe	r Examiners		HB Section	7.475			
	NCIAL SUMMARY	9,							
1. CONLINA		Y 2021 Budge	et Request			FY 2021	Governor's R	ecommenda	ition
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	315,657	315,657	EE	0	0	315,657	315,657
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	315,657	315,657	Total	0	0	315,657	315,657
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes b	oudgeted in House I	Bill 5 except fo	r certain fring	es	Note: Fringes	budgeted in Ho	use Bill 5 exce	pt for certain	fringes
	ly to MoDOT, Highv				budgeted direct	tly to MoDOT, I	Highway Patrol	, I, and Conser	vation.
Other Funds:	Board of Cosme (0785)	tology and Ba	rber Examine	rs Fund	Other Funds: B	oard of Cosme 0785)	tology and Bar	ber Examine	rs Fund

#### 2. CORE DESCRIPTION

This core appropriation supports the State Board of Cosmetology and Barber Examiners. The board regulates "Barber", "Class CH - hairdresser", "Class MO - manicurist", "Class CA - hairdressing and manicuring", "Class E - estheticians", "Instructor", "Barber establishment", "Cosmetology establishment", "School of cosmetology", "School of barbering", "Apprentice", "Student", and "Cross-over' licensed and "Hair braider" registered in Missouri. The board protects the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by implementing legislation and administrative rules.

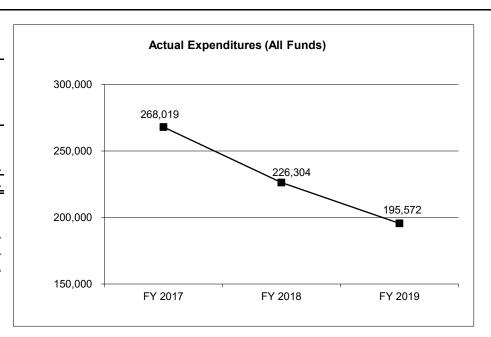
# 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Cosmetology and Barber Examiners

Department of Commerce and Insurance	Budget Unit 42695C
Professional Registration	
Core - State Board of Cosmetology and Barber Examiners	HB Section 7.475

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
	7101441	7101441	Hotaui	Guiront III
Appropriation (All Funds)	273,899	273,899	273,899	363,934
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	273,899	273,899	273,899	363,934
Actual Expenditures (All Funds)	268,019	226,304	195,572	N/A
Unexpended (All Funds)	5,880	47,595	78,327	N/A
Unexpended, by Fund: General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
	- 000	47.505	70 207	
Other	5,880	47,595	78,327	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to less than anticipated expenditures.
- (2) Unexpended amount is due to less than anticipated expenditures.
- (3) Unexpended amount is due to less than anticipated expenditures.

## **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE BD COSMETOLOGY & BARBERS

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	ES							
		EE	0.00	0	0	363,934	363,934	
		Total	0.00	0	0	363,934	363,934	-
DEPARTMENT COR	RE ADJUST	MENTS						
1x Expenditures	1725 167	'3 EE	0.00	0	0	(48,954)	(48,954)	Remove the FY2020 1X Expenditure items
Core Reallocation	2544 167	'3 EE	0.00	0	0	677	677	Mileage Reimbursement Reallocation
NET DE	PARTMEN	T CHANGES	0.00	0	0	(48,277)	(48,277)	
DEPARTMENT COR	RE REQUES	ST .						
		EE	0.00	0	0	315,657	315,657	,
		Total	0.00	0	0	315,657	315,657	<del>,</del> -
GOVERNOR'S REC	OMMENDE	D CORE						_
		EE	0.00	0	0	315,657	315,657	,
		Total	0.00	0	0	315,657	315,657	-

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD COSMETOLOGY & BARBERS								
CORE								
EXPENSE & EQUIPMENT								
BRD OF COSMETOLOGY & BARBER EX	195,572	0.00	363,934	0.00	315,657	0.00	315,657	0.00
TOTAL - EE	195,572	0.00	363,934	0.00	315,657	0.00	315,657	0.00
TOTAL	195,572	0.00	363,934	0.00	315,657	0.00	315,657	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
BRD OF COSMETOLOGY & BARBER EX	0	0.00	0	0.00	677	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	677	0.00	0	0.00
TOTAL	0	0.00	0	0.00	677	0.00	0	0.00
GRAND TOTAL	\$195,572	0.00	\$363,934	0.00	\$316,334	0.00	\$315,657	0.00

DCI							ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD COSMETOLOGY & BARBERS								
CORE								
TRAVEL, IN-STATE	11,984	0.00	44,338	0.00	45,013	0.00	45,013	0.00
TRAVEL, OUT-OF-STATE	2,514	0.00	3,335	0.00	3,337	0.00	3,337	0.00
SUPPLIES	43,384	0.00	72,159	0.00	72,159	0.00	72,159	0.00
PROFESSIONAL DEVELOPMENT	8,145	0.00	5,581	0.00	5,581	0.00	5,581	0.00
COMMUNICATION SERV & SUPP	24,259	0.00	29,013	0.00	29,013	0.00	29,013	0.00
PROFESSIONAL SERVICES	64,192	0.00	104,354	0.00	92,854	0.00	92,854	0.00
M&R SERVICES	10,046	0.00	13,000	0.00	13,000	0.00	13,000	0.00
COMPUTER EQUIPMENT	0	0.00	3,650	0.00	0	0.00	0	0.00
MOTORIZED EQUIPMENT	27,371	0.00	67,320	0.00	45,000	0.00	45,000	0.00
OFFICE EQUIPMENT	0	0.00	11,684	0.00	200	0.00	200	0.00
BUILDING LEASE PAYMENTS	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	0	0.00	50	0.00	50	0.00	50	0.00
MISCELLANEOUS EXPENSES	3,677	0.00	8,450	0.00	8,450	0.00	8,450	0.00
TOTAL - EE	195,572	0.00	363,934	0.00	315,657	0.00	315,657	0.00
GRAND TOTAL	\$195,572	0.00	\$363,934	0.00	\$315,657	0.00	\$315,657	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$195,572	0.00	\$363,934	0.00	\$315,657	0.00	\$315,657	0.00

**Department of Commerce and Insurance** 

HB Section(s): 7.455 / 7.475

**Board of Cosmetology and Barber Examiners** 

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

FY 2020 PLANNED							
Cosmetology Barber PR Admin TOTAL							
OTHER	363,934	782,450	1,146,384				

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

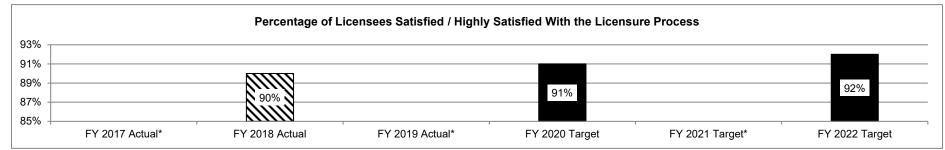
#### 1b. What does this program do?

- The board regulates "Barber", "Class CH hairdresser", "Class MO manicurist", "Class CA hairdressing and manicuring", "Class E estheticians", "Instructor", "Barber establishment", "Cosmetology establishment", "School of cosmetology", "School of barbering", "Apprentice", "Student", and "Cross-over' licensed and by "Hair braider" registered in Missouri.
- The board protects the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by implementing legislation and administrative rules.

# 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	7,921	9,840	8,210	9,025	9,025	9,025
Licensed Professionals	81,339	77,145	80,722	81,000	81,000	81,000
Outreach Events	7	5	4	5	5	5

# 2b. Provide a measure(s) of the program's quality.



\*Biennial license only renewed in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

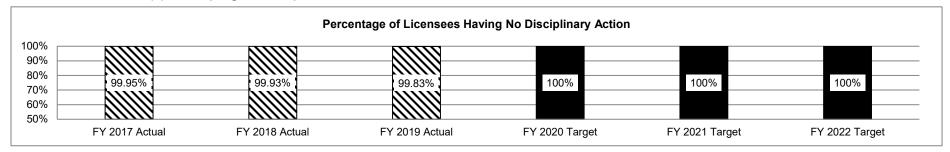
**Department of Commerce and Insurance** 

HB Section(s): 7.455 / 7.475

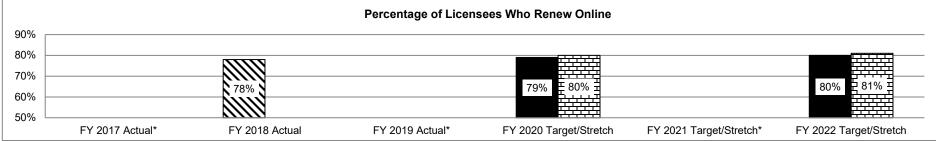
**Board of Cosmetology and Barber Examiners** 

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

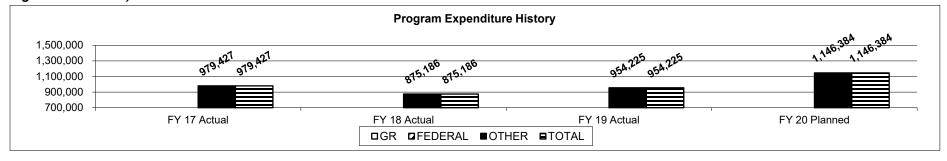


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
\*Biennial license only renewed in even years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROG	GRAM DESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.455 / 7.475
Board of Cosmetology and Barber Examiners	
Program is found in the following core budget(s): Board of Cosmetol	logy and Barber Examiners, Professional Registration Administration
4. What are the sources of the "Other " funds?	
Board of Cosmetology and Barber Examiners Fund(0785)	
5. What is the authorization for this program, i.e., federal or state star. State Statute: Sections 328.010-328.160, and 329.010-329.275, RSM	,
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain.	

Department of Co	mmerce and Ins	urance			Budget Unit	42710C			
Professional Reg Core - Missouri D					HB Section	7.480			
1. CORE FINANC	IAL SUMMARY								
	FY	2021 Budge	t Request			FY 2021 (	Governor's R	ecommenda	ition
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	373,501	373,501	PS	0	0	373,501	373,501
EE	0	0	237,918	237,918	EE	0	0	237,918	237,918
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	611,419	611,419	Total	0	0	611,419	611,419
FTE	0.00	0.00	7.50	7.50	FTE	0.00	0.00	7.50	7.50
Est. Fringe	0	0	221,609	221,609	Est. Fringe	0	0	221,609	221,609
Note: Fringes bud	geted in House Bi	II 5 except fo	r certain fring	es	Note: Fringes b	udgeted in Hou	ise Bill 5 exce	pt for certain	fringes
budgeted directly t	o MoDOT, Highwa	ay Patrol, and	l Conservatio	n.	budgeted directl	y to MoDOT, H	ighway Patrol	, and Conser	vation.
Other Funds:	Dental Board Fun	d (0677)			Other Funds: De	ental Board Fur	nd (0677)		
2 CORE DESCRI	PTION								

#### 2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri Dental Board can operate. The board regulates the practice of dentistry in Missouri. The Board issues licenses to dentists, dental specialists, and dental hygienists. The Board also issues permits to expanded function dental assistants allowing them to perform additional duties upon receiving proper training and issues permits to properly trained dental sedation/anesthesia providers.

The board consists of seven members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for five years.

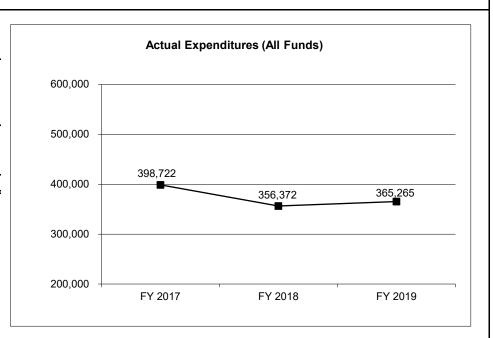
#### 3. PROGRAM LISTING (list programs included in this core funding)

Missouri Dental Board

Department of Commerce and Insurance	Budget Unit	42710C
Professional Registration		
Core - Missouri Dental Board	HB Section	7.480
	<del>-</del>	<u> </u>

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	632,117	632,117	635,456	610,976
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	632,117	632,117	635,456	610,976
Actual Expenditures (All Funds)	398,722	356,372	365,265	N/A
Unexpended (All Funds)	233,395	275,745	270,191	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	233,395	275,745	270,191	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

## **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE MISSOURI DENTAL BOARD

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	PS	7.50	0	0	373,501	373,501	
	EE	0.00	0	0	237,475	237,475	5
	Total	7.50	0	0	610,976	610,976	- 
DEPARTMENT CORE ADJUSTM	ENTS						
Core Reallocation 2541 2224	EE	0.00	0	0	443	443	Mileage Reimbursement Reallocation
NET DEPARTMENT	CHANGES	0.00	0	0	443	443	<b>3</b>
DEPARTMENT CORE REQUEST							
	PS	7.50	0	0	373,501	373,501	
	EE	0.00	0	0	237,918	237,918	3
	Total	7.50	0	0	611,419	611,419	- ) =
GOVERNOR'S RECOMMENDED	CORE						
	PS	7.50	0	0	373,501	373,501	
	EE	0.00	0	0	237,918	237,918	}
	Total	7.50	0	0	611,419	611,419	-    -

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# **DECISION ITEM SUMMARY**

<del></del>								
Budget Unit Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
	DOLLAR	FIE	DOLLAR	FIE	DOLLAR	FIE	DOLLAR	FIE .
MISSOURI DENTAL BOARD								
CORE								
PERSONAL SERVICES								
DENTAL BOARD FUND	284,755	8.17	373,501	7.50	373,501	7.50	373,501	7.50
TOTAL - PS	284,755	8.17	373,501	7.50	373,501	7.50	373,501	7.50
EXPENSE & EQUIPMENT								
DENTAL BOARD FUND	80,510	0.00	237,475	0.00	237,918	0.00	237,918	0.00
TOTAL - EE	80,510	0.00	237,475	0.00	237,918	0.00	237,918	0.00
TOTAL	365,265	8.17	610,976	7.50	611,419	7.50	611,419	7.50
Pay Plan - 0000012								
PERSONAL SERVICES								
DENTAL BOARD FUND	0	0.00	0	0.00	0	0.00	3,790	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	3,790	0.00
TOTAL	0	0.00	0	0.00	0	0.00	3,790	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
DENTAL BOARD FUND	0	0.00	0	0.00	5,519	0.00	5,519	0.00
TOTAL - PS	0	0.00	0	0.00	5,519	0.00	5,519	0.00
TOTAL	0	0.00	0	0.00	5,519	0.00	5,519	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
DENTAL BOARD FUND	0	0.00	0	0.00	443	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	443	0.00	0	0.00
TOTAL		0.00	0	0.00	443	0.00	0	0.00
GRAND TOTAL	\$365,265	8.17	\$610,976	7.50	\$617,381	7.50	\$620,728	7.50

DCI						D	ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE		FTE
MISSOURI DENTAL BOARD								
CORE								
ACCOUNTING GENERALIST I	32,479	0.98	0	0.00	0	0.00	0	0.00
INVESTIGATOR I	55,103	1.57	39,340	1.00	76,340	2.00	76,340	2.00
INVESTIGATOR II	37,916	0.92	94,744	2.00	49,744	1.00	49,744	1.00
PROCESSING TECHNICIAN I	0	0.00	355	0.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	64,073	2.22	75,385	2.50	75,385	2.50	75,385	2.50
PROCESSING TECHNICIAN SUPV	26,071	0.75	40,731	1.00	40,731	1.00	40,731	1.00
BOARD MEMBER	4,739	0.36	31,663	0.00	37,018	0.00	37,018	0.00
CLERK	14,882	0.62	16,115	0.00	19,115	0.00	19,115	0.00
PRINCIPAL ASST BOARD/COMMISSON	49,492	0.75	75,168	1.00	75,168	1.00	75,168	1.00
TOTAL - PS	284,755	8.17	373,501	7.50	373,501	7.50	373,501	7.50
TRAVEL, IN-STATE	8,603	0.00	10,963	0.00	11,406	0.00	11,406	0.00
TRAVEL, OUT-OF-STATE	2,579	0.00	3,500	0.00	3,500	0.00	3,500	0.00
SUPPLIES	14,862	0.00	19,000	0.00	19,000	0.00	19,000	0.00
PROFESSIONAL DEVELOPMENT	4,733	0.00	10,500	0.00	10,500	0.00	10,500	0.00
COMMUNICATION SERV & SUPP	1,429	0.00	6,000	0.00	6,000	0.00	6,000	0.00
PROFESSIONAL SERVICES	44,577	0.00	170,362	0.00	170,362	0.00	170,362	0.00
M&R SERVICES	282	0.00	3,500	0.00	3,500	0.00	3,500	0.00
OFFICE EQUIPMENT	0	0.00	1,300	0.00	1,300	0.00	1,300	0.00
OTHER EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
BUILDING LEASE PAYMENTS	2,025	0.00	4,000	0.00	4,000	0.00	4,000	0.00
EQUIPMENT RENTALS & LEASES	280	0.00	350	0.00	350	0.00	350	0.00
MISCELLANEOUS EXPENSES	1,140	0.00	7,000	0.00	7,000	0.00	7,000	0.00
TOTAL - EE	80,510	0.00	237,475	0.00	237,918	0.00	237,918	0.00
GRAND TOTAL	\$365,265	8.17	\$610,976	7.50	\$611,419	7.50	\$611,419	7.50
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$365,265	8.17	\$610,976	7.50	\$611,419	7.50	\$611,419	7.50

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.480
Missouri Dental Board	<u></u>
Program is found in the following core budget(s): Missouri Dental Board	

## 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

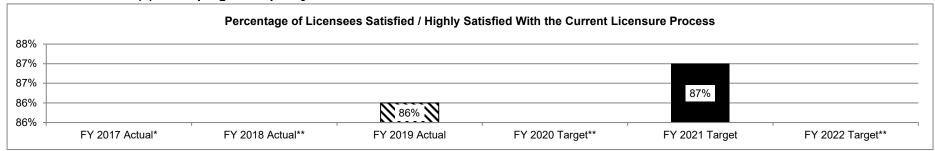
## 1b. What does this program do?

- The board regulates the practice of dentistry in Missouri.
- The board issues licenses to dentists, dental specialists, and dental hygienists.
- The board issues permits to expanded function dental assistants allowing them to perform additional duties upon receiving proper training and issues permits to properly trained dental sedation/anesthesia providers.

# 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	1,491	1,664	1,587	1,626	1,626	1,626
Licensed Professionals	16,251	16,459	17,248	17,300	17,300	17,300
Outreach Events	5	8	6	7	7	7

## 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure

Note: Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

<sup>\*\*</sup>Biennial licenses renewed in odd years

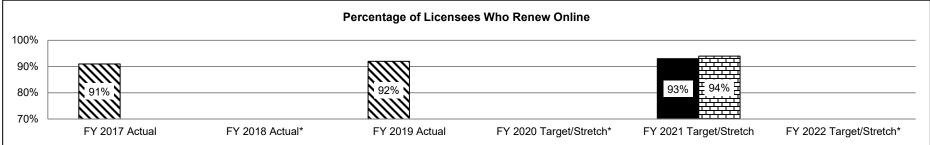
#### 

2d. Provide a measure(s) of the program's efficiency.

FY 2018 Actual

FY 2017 Actual

70%



FY 2019 Actual

FY 2020 Target

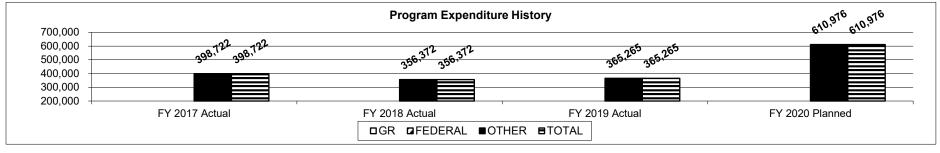
FY 2021 Target

FY 2022 Target

Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses renewed in odd years

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESC	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.480
Missouri Dental Board	
Program is found in the following core budget(s): Missouri Dental Board	
4. What are the sources of the "Other " funds?	
Dental Board Fund (0677)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 332.011-332.425, RSMo.	(Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain.  N/A	
7. Is this a federally mandated program? If yes, please explain. No	

Department of Co	mmerce and Insu	irance			Budget Unit	42720C			
Professional Regis	stration								
Core - State Board	l of Embalmers a	nd Funeral	Directors		<b>HB Section</b>	7.485			
Professional Registration   Core - State Board of Embalmers and Funeral Directors   HB Section   7.485									
	FY 2	2021 Budge	t Request			FY 2021	Governor's R	ecommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	164,518	164,518	EE	0	0	164,518	164,518
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total =	0	0	164,518	164,518	Total	0	0	164,518	164,518
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes budg	geted in House Bill	5 except for	r certain fringe	es	Note: Fringes I	budgeted in Hol	use Bill 5 exce	pt for certain	fringes
budgeted directly to	MoDOT, Highway	y Patrol, and	l Conservatio	n.	budgeted direct	tly to MoDOT, H	lighway Patro	l, and Conser	vation.
Other Funds: E	Board of Embalme	ers & Funera	l Directors Fu	ind (0633)	Other Funds: B	oard of Embaln	ners & Funera	l Directors Fu	ind (0633)
A CODE DECODIO	TION								

#### 2. CORE DESCRIPTION

This core appropriation supports the State Board of Embalmers and Funeral Directors. The board was established in 1895 by an act of the Missouri General Assembly. The board's rules and regulations require licensure for individuals engaged in the practice of embalming, funeral directing, preneed agent, preneed funeral director agent, funeral establishments, preneed sellers and preneed providers, in order to ensure the good of the public. The board shall consist of six members, with five members possessing a license to practice embalming and/or funeral directing and one voting public member. Board members are appointed by the Governor with the advice and consent of the Senate.

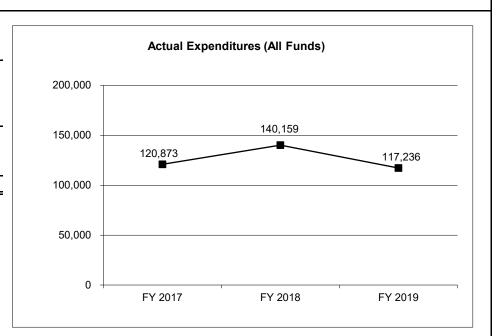
# 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Embalmers and Funeral Directors

Department of Commerce and Insurance	Budget Unit 42720C
Professional Registration	<del></del>
Core - State Board of Embalmers and Funeral Directors	HB Section 7.485

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	164,200	164,200	164,200	164,200
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	164,200	164,200	164,200	164,200
Actual Expenditures (All Funds)	120,873	140,159	117,236	N/A
Unexpended (All Funds)	43,327	24,041	46,964	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 43,327 (1)	0 0 24,041 (2)	0 0 46,964 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

## **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE BD OF EMBALMERS & FUNERAL DIR

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation			
TAFP AFTER VETOES										
	EE	0.00	0	0	164,200	164,200	)			
	Total	0.00	0	0	164,200	164,200	)			
DEPARTMENT CORE ADJUSTM	ENTS						_			
Core Reallocation 2534 0833	EE	0.00	0	0	318	318	Mileage Reimbursement     Reallocation			
NET DEPARTMENT	CHANGES	0.00	0	0	318	318	3			
DEPARTMENT CORE REQUEST										
	EE	0.00	0	0	164,518	164,518	3			
	Total	0.00	0	0	164,518	164,518	3			
GOVERNOR'S RECOMMENDED CORE										
	EE	0.00	0	0	164,518	164,518	3			
	Total	0.00	0	0	164,518	164,518	3			

# DCI

# **DECISION ITEM SUMMARY**

GRAND TOTAL	\$117,236	0.00	\$164,200	0.00	\$164,836	0.00	\$164,518	0.00
TOTAL	0	0.00	0	0.00	318	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	318	0.00	0	0.00
Mileage Reimburse Rate Incr - 0000015  EXPENSE & EQUIPMENT  BOARD OF EMBALM & FUN DIR	0	0.00	0	0.00	318	0.00	0	0.00
Miles as Paimburgs Pate Incr. 0000045								
TOTAL	117,236	0.00	164,200	0.00	164,518	0.00	164,518	0.00
TOTAL - EE	117,236	0.00	164,200	0.00	164,518	0.00	164,518	0.00
EXPENSE & EQUIPMENT BOARD OF EMBALM & FUN DIR	117,236	0.00	164,200	0.00	164,518	0.00	164,518	0.00
CORE								
BD OF EMBALMERS & FUNERAL DIR	-				-		-	
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	GOV REC DOLLAR	GOV REC FTE
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Unit								

DCI						I	DECISION IT	TEM DETAIL	
Dudget Unit	EV 2040	EV 2040	EV 2020	EV 2020	EV 2024	EV 2024	EV 2024	EV 2024	

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF EMBALMERS & FUNERAL DIR								
CORE								
TRAVEL, IN-STATE	24,305	0.00	24,320	0.00	24,613	0.00	24,613	0.00
TRAVEL, OUT-OF-STATE	5,783	0.00	2,349	0.00	2,374	0.00	2,374	0.00
SUPPLIES	11,043	0.00	28,500	0.00	28,500	0.00	28,500	0.00
PROFESSIONAL DEVELOPMENT	5,670	0.00	14,250	0.00	14,250	0.00	14,250	0.00
COMMUNICATION SERV & SUPP	6,245	0.00	9,500	0.00	9,500	0.00	9,500	0.00
PROFESSIONAL SERVICES	57,117	0.00	73,731	0.00	73,731	0.00	73,731	0.00
M&R SERVICES	1,325	0.00	2,000	0.00	2,000	0.00	2,000	0.00
OFFICE EQUIPMENT	908	0.00	1,000	0.00	1,000	0.00	1,000	0.00
OTHER EQUIPMENT	893	0.00	0	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	1,581	0.00	1,550	0.00	1,550	0.00	1,550	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	500	0.00	500	0.00	500	0.00
MISCELLANEOUS EXPENSES	2,366	0.00	6,500	0.00	6,500	0.00	6,500	0.00
TOTAL - EE	117,236	0.00	164,200	0.00	164,518	0.00	164,518	0.00
GRAND TOTAL	\$117,236	0.00	\$164,200	0.00	\$164,518	0.00	\$164,518	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$117,236	0.00	\$164,200	0.00	\$164,518	0.00	\$164,518	0.00

Department of Commerce and Insurance

HB Section(s): 7.455 / 7.485

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

FY 2020 PLANNED								
Emb & FDs PR Admin TOTAL								
OTHER	164,200	337,713	501,913					

# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

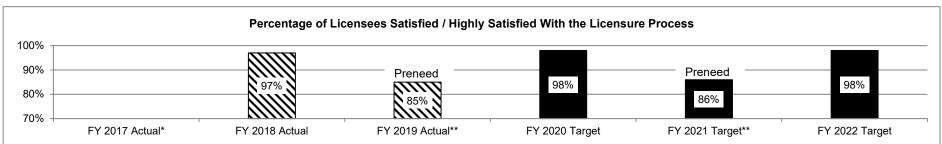
# 1b. What does this program do?

• The board's rules and regulations require licensure for individuals engaged in the practice of embalming, funeral directing, preneed agent, preneed funeral director agent, funeral establishments, preneed sellers and preneed providers, in order to ensure the good of the public.

## 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	367	415	420	420	420	420
Licensed Professionals	6,237	6,231	6,246	6,246	6,246	6,246
Outreach Events	13	18	18	18	18	18

## 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

<sup>\*\*</sup>Preneed license renewals occur annually; Other license renewals occur biannually only in even years.

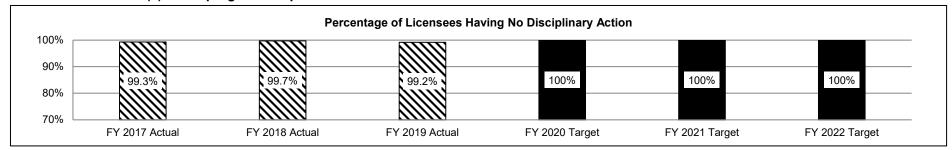
Department of Commerce and Insurance

HB Section(s): 7.455 / 7.485

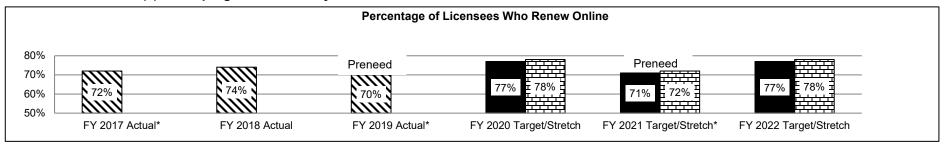
State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

2c. Provide a measure(s) of the program's impact.



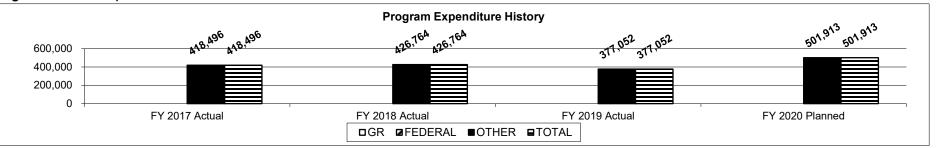
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Preneed license renewals occur annually; Other license renewals occur biannually only in even years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



# PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Embalmers and Funeral Directors Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors 4. What are the sources of the "Other " funds? Board of Embalmers and Funeral Directors Fund(0633) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 333.011-333.340 and 436.400-436.525, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of C	ommerce and Ins	surance			Budget Unit	Budget Unit 42730C					
Professional Reg	gistration										
Core - State Boa	rd of Registratior		HB Section _	7.490							
1. CORE FINANC	CIAL SUMMARY										
FY 2021 Budget Request						FY 2021 Governor's Recommendation					
	GR	Federal	Other	Total		GR Federal Other Total					
PS	0	0	1,954,119	1,954,119	PS	0	0	1,954,119	1,954,119		
EE	0	0	753,637	753,637	EE	0	0	753,637	753,637		
PSD	0	0	0	0	PSD	0	0	0	0		
TRF	0	0	0	0	TRF	0	0	0	0		
Γotal	0	0	2,707,756	2,707,756	Total	Total 0 0 2,707,756 2,707,756					
TE.	0.00	0.00	44.00	44.00	FTE	0.00	0.00	44.00	44.00		
Est. Fringe	0	0	1,224,000	1,224,000	Est. Fringe	0	0	1,224,000	1,224,000		
Note: Fringes but	dgeted in House B	Bill 5 except fo	or certain fring	ges	Note: Fringes	budgeted in Hol	ıse Bill 5 exc	ept for certair	r fringes		
budgeted directly	to MoDOT, Highw	ay Patrol, an	d Conservation	rvation. budgeted directly to MoDOT, Highway Patrol, and Conservation.					rvation.		
Other Funds:	Board of Registra	ation for the I	Healing Arts F	und (0634)	Other Funds: E	Board of Registra	ation for the I	Healing Arts F	und (0634)		

#### 2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri State Board of Registration for the Healing Arts can operate. The Missouri State Board of Registration for the Healing Arts was created in 1939. The mission of the board is to protect the citizens of the Missouri through the licensing of physicians and other health designated professionals, assessing their competence to practice and their moral character. The board is comprised of eight physicians and one voting public member, serving terms of four years. Board members are appointed by the Governor with the advice and consent of the Senate.

It is the duty of the board to administer and execute the statutes, rules and regulations of the Healing Arts Practice Act. Responsibilities of the Board include: promoting ethical standards, examination, licensure, regulation, investigation of complaints and discipline of individuals practicing in the field. It is also the board's duty to investigate all complaints against its licensees in a fair and equitable manner.

Profession/s regulated (types of licenses): Physicians (MD/DO's) – physician and surgeon, temporary (residency), contiguous, conditional, visiting professor, limited license (retirement); Anesthesiologist Assistant – anesthesiologist assistant; Assistant Physician - assistant physician; Athletic Trainer - athletic trainer; Speech Language Pathologist and Audiologist – speech language pathologist, speech language pathologist assistant, speech language pathologist; Clinical Perfusionist – clinical perfusionist, provisional; Physician Assistant – physician assistant, controlled substance certificate; Physical Therapist - physical therapist, physical therapist - temporary, physical therapist assistant.

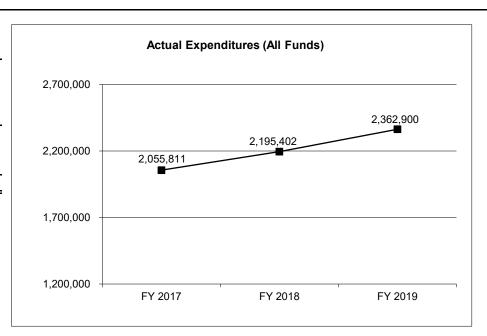
# 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Registration for the Healing Arts

Department of Commerce and Insurance	Budget Unit 42730C
Professional Registration	
Core - State Board of Registration for the Healing Arts	HB Section 7.490

## 4. FINANCIAL HISTORY

	FY 2017	FY 2018	FY 2019	FY 2020
	Actual	Actual	Actual	Current Yr.
Appropriation (All Funds)	2,656,349	2,656,349	2,673,147	2,707,234
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	2,656,349	2,656,349	2,673,147	2,707,234
Actual Expenditures (All Funds)	2,055,811	2,195,402	2,362,900	N/A
Unexpended (All Funds)	600,538	460,947	310,247	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 600,538	0 0 460,947 (2)	0 0 310,247 (3)	N/A N/A N/A
	(')	(2)	(0)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

## **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE BD OF REG FOR THE HEALING ART

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation	
TAFP AFTER VETOES									
		PS	44.00	0	0	1,954,119	1,954,119	)	
		EE	0.00	0	0	753,115	753,115	5	
		Total	44.00	0	0	2,707,234	2,707,234	-    -	
DEPARTMENT CORE AD	JUSTME	ENTS						-	
Core Reallocation 253	35 2230	EE	0.00	0	0	522	522	2 Mileage Reimbursement Reallocation	
NET DEPAR	TMENT C	HANGES	0.00	0	0	522	522	2	
DEPARTMENT CORE RE	QUEST								
		PS	44.00	0	0	1,954,119	1,954,119	)	
		EE	0.00	0	0	753,637	753,637	<b>,</b> _	
		Total	44.00	0	0	2,707,756	2,707,756	- - -	
GOVERNOR'S RECOMMENDED CORE									
		PS	44.00	0	0	1,954,119	1,954,119	)	
		EE	0.00	0	0	753,637	753,637	,	
		Total	44.00	0	0	2,707,756	2,707,756	- <b>i</b>	

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
CORE								
PERSONAL SERVICES BOARD OF REG FOR HEALING ARTS	1,759,924	41.43	1,954,119	44.00	1,954,119	44.00	1,954,119	44.00
TOTAL - PS	1,759,924	41.43	1,954,119	44.00	1,954,119	44.00	1,954,119	44.00
EXPENSE & EQUIPMENT BOARD OF REG FOR HEALING ARTS	602,976	0.00	753,115	0.00	753,637	0.00	753,637	0.00
TOTAL - EE	602,976	0.00	753,115	0.00	753,637	0.00	753,637	0.00
TOTAL	2,362,900	41.43	2,707,234	44.00	2,707,756	44.00	2,707,756	44.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BOARD OF REG FOR HEALING ARTS	0	0.00	0	0.00	0	0.00	19,827	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	19,827	0.00
TOTAL	0	0.00	0	0.00	0	0.00	19,827	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
BOARD OF REG FOR HEALING ARTS	0	0.00	0	0.00	28,609	0.00	28,609	0.00
TOTAL - PS	0	0.00	0	0.00	28,609	0.00	28,609	0.00
TOTAL	0	0.00	0	0.00	28,609	0.00	28,609	0.00
Market Adj Pay PI FY20 C-to-C - 0000014								
PERSONAL SERVICES								
BOARD OF REG FOR HEALING ARTS	0	0.00	0	0.00	18,242	0.00	18,242	0.00
TOTAL - PS	0	0.00	0	0.00	18,242	0.00	18,242	0.00
TOTAL	0	0.00	0	0.00	18,242	0.00	18,242	0.00

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# **DECISION ITEM SUMMARY**

GRAND TOTAL	\$2,362,90	0 41.43	\$2,707,234	44.00	\$2,755,129	44.00	\$2,774,434	44.00
TOTAL		0.00	0	0.00	522	0.00	0	0.00
TOTAL - EE		0.00	0	0.00	522	0.00	0	0.00
EXPENSE & EQUIPMENT BOARD OF REG FOR HEALING ARTS		0.00	0	0.00	522	0.00	0	0.00
Mileage Reimburse Rate Incr - 0000015								
BD OF REG FOR THE HEALING ART								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	GOV REC DOLLAR	GOV REC FTE
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Unit								

DCI							ECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	29,965	0.99	30,259	1.00	31,509	1.00	31,509	1.00
SR OFC SUPPORT ASST (STENO)	30,321	1.00	31,989	1.00	31,625	1.00	31,625	1.00
SR OFFICE SUPPORT ASSISTANT	64,009	2.29	72,928	2.50	72,928	2.50	72,928	2.50
INFORMATION SUPPORT COOR	31,135	1.01	32,030	1.00	32,730	1.00	32,730	1.00
EXECUTIVE I	36,651	1.00	36,832	1.00	36,832	1.00	36,832	1.00
MEDICAL CNSLT	122,697	1.00	136,188	1.00	127,138	1.00	127,138	1.00
MEDICAL DIR	130,218	1.00	152,030	1.00	143,980	1.00	143,980	1.00
INVESTIGATOR II	525,160	13.23	560,085	14.00	589,785	14.00	589,785	14.00
PROF REG ADMSTV COOR	44,045	1.04	43,843	1.00	43,843	1.00	43,843	1.00
INVESTIGATION MGR B1	55,533	1.00	57,438	1.00	57,438	1.00	57,438	1.00
PROCESSING TECHNICIAN I	37,803	1.47	109,379	4.00	27,029	1.00	27,029	1.00
PROCESSING TECHNICIAN II	192,893	6.68	218,994	7.50	243,794	8.50	243,794	8.50
PROCESSING TECHNICIAN III	56,858	1.82	64,554	2.00	65,404	2.00	65,404	2.00
PROCESSING TECHNICIAN SUPV	62,502	1.78	36,619	1.00	73,633	2.00	73,633	2.00
PARALEGAL	28,801	0.87	38,586	1.00	76,986	2.00	76,986	2.00
LEGAL COUNSEL	102,764	1.76	120,424	2.00	120,424	2.00	120,424	2.00
BOARD MEMBER	3,010	0.23	5,840	0.00	4,340	0.00	4,340	0.00
SENIOR COUNSEL	60,077	0.96	63,641	1.00	64,641	1.00	64,641	1.00
CLERK	67,334	1.30	62,102	0.00	29,102	0.00	29,102	0.00
PRINCIPAL ASST BOARD/COMMISSON	78,148	1.00	80,358	1.00	80,958	1.00	80,958	1.00
TOTAL - PS	1,759,924	41.43	1,954,119	44.00	1,954,119	44.00	1,954,119	44.00
TRAVEL, IN-STATE	36,904	0.00	20,000	0.00	20,506	0.00	20,506	0.00
TRAVEL, OUT-OF-STATE	15,194	0.00	10,000	0.00	10,016	0.00	10,016	0.00
SUPPLIES	75,800	0.00	95,500	0.00	95,500	0.00	95,500	0.00
PROFESSIONAL DEVELOPMENT	16,642	0.00	8,787	0.00	8,787	0.00	8,787	0.00
COMMUNICATION SERV & SUPP	69,415	0.00	39,324	0.00	39,324	0.00	39,324	0.00
PROFESSIONAL SERVICES	298,976	0.00	525,404	0.00	525,404	0.00	525,404	0.00
M&R SERVICES	10,441	0.00	16,000	0.00	16,000	0.00	16,000	0.00
MOTORIZED EQUIPMENT	36,659	0.00	22,000	0.00	22,000	0.00	22,000	0.00
OFFICE EQUIPMENT	8,427	0.00	1,000	0.00	1,000	0.00	1,000	0.00
OTHER EQUIPMENT	105	0.00	0	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	9,713	0.00	3,500	0.00	3,500	0.00	3,500	0.00

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DCI						[	DECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BD OF REG FOR THE HEALING ART								
CORE								
<b>EQUIPMENT RENTALS &amp; LEASES</b>	510	0.00	1,600	0.00	1,600	0.00	1,600	0.00
MISCELLANEOUS EXPENSES	24,190	0.00	10,000	0.00	10,000	0.00	10,000	0.00
TOTAL - EE	602,976	0.00	753,115	0.00	753,637	0.00	753,637	0.00
GRAND TOTAL	\$2,362,900	41.43	\$2,707,234	44.00	\$2,707,756	44.00	\$2,707,756	44.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$2.362.900	41.43	\$2,707,234	44.00	\$2,707,756	44.00	\$2,707,756	44.00

Department of Commerce and Insurance HB Section(s): 7.490

State Board of Registration for the Healing Arts

Program is found in the following core budget(s): State Board of Registration for the Healing Arts

#### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

#### 1b. What does this program do?

- The mission of the board is to protect the citizens of the Missouri through the licensing of physicians and other health designated professionals, assessing their competence to practice and their moral character.
- It is the duty of the board to administer and execute the statutes, rules and regulations of Sections 324.125 through 324.183 RSMo. and Chapters 334 and 345 RSMo. Responsibilities of the board include: promoting ethical standards, examination, licensure, regulation, investigation of complaints and discipline of individuals practicing in the field. It is also the board's duty to investigate all complaints against its licensees in a fair and equitable manner.
- Profession/s regulated (types of licenses): Physicians (MD/DO's) physician and surgeon, temporary (residency), contiguous, conditional, visiting professor, limited license (retirement); Anesthesiologist Assistant anesthesiologist assistant; Assistant Physician assistant physician; Athletic Trainer athletic trainer; Speech Language Pathologist and Audiologist speech language pathologist, audiologist, speech language pathologist assistant, speech language pathology and speech language pathologist/audiologist; Clinical Perfusionist clinical perfusionist, provisional; Physician Assistant physician assistant, controlled substance certificate; Physical Therapist physical therapist, physical therapist temporary, physical therapist assistant.

# 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	4,907	4,892	5,340	5,116	5,116	5,116
Licensed Professionals	46,022	47,460	49,125	49,500	49,500	49,500
Outreach Events	35	25	32	32	32	32

#### 2b. Provide a measure(s) of the program's quality.



\* New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

**Department of Commerce and Insurance** 

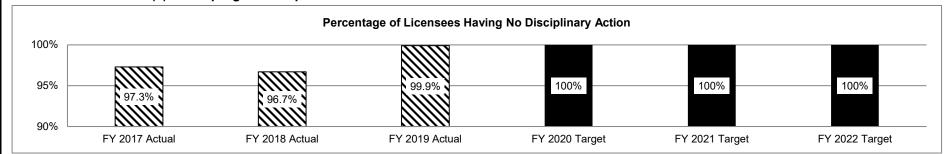
HB Section(s): 7.

7.490

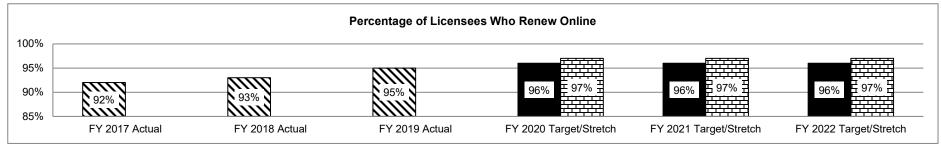
State Board of Registration for the Healing Arts

Program is found in the following core budget(s): State Board of Registration for the Healing Arts

2c. Provide a measure(s) of the program's impact.

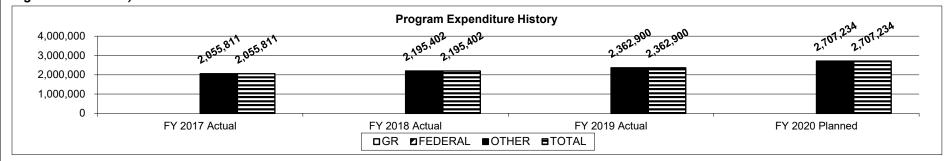


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCR	IPTION
Department of Commerce and Insurance	HB Section(s): 7.490
State Board of Registration for the Healing Arts	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): State Board of Registration for t	he Healing Arts
4. What are the sources of the "Other " funds?	
Board of Registration for the Healing Arts Fund(0634)	
5. What is the authorization for this program, i.e., federal or state statute, etc.?(I	nclude the federal program number, if applicable.)
State Statutes: Sections 324.125-324.183, 334.002-334.749, and 345.010-345.080	), RSMo.
6. Are there federal matching requirements? If yes, please explain.  N/A	
7. Is this a federally mandated program? If yes, please explain. No	

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	artment of Commerce and Insurance essional Registration e - State Board of Nursing					42740C				
						7.495				
. CORE FINANC	IAL SUMMARY									
	FY	Y 2021 Budg	et Request			FY 2021 Governor's Recommendation				
	GR	Federal	Other	Total		GR	<b>Federal</b>	Other	Total	
PS T	0	0	1,314,221	1,314,221	PS	0	0	1,314,221	1,314,221	
EE	0	0	578,015	578,015	EE	0	0	578,015	578,015	
PSD	0	0	2,000,000	2,000,000	PSD	0	0	2,000,000	2,000,000	
TRF	0	0	0	0	TRF	0	0	0	0	
otal	0	0	3,892,236	3,892,236	Total	0	0	3,892,236	3,892,236	
TE	0.00	0.00	28.00	28.00	FTE	0.00	0.00	28.00	28.00	
Est. Fringe	0	0	801,601	801,601	Est. Fringe	0	0	801,601	801,601	
Note: Fringes bud	geted in House E	Bill 5 except fo	or certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exc	ept for certair	n fringes	
budgeted directly to	o MoDOT, Highw	vay Patrol, an	d Conservati	on.	budgeted direc	budgeted directly to MoDOT, Highway Patrol, and Conservation				
Other Funds:	State Board of N	lursing Fund	(0635)		Other Funds: S	State Board of N	Nursing Fund	(0635)		
2 CODE DESCRI	DTION									

#### 2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri State Board of Nursing may continue to operate. In 1909, the Legislature created the Missouri State Board of Nursing to safeguard the public health and safety by regulating nurses and nursing education programs in Missouri. The board's public protection role is critical; nursing touches virtually every citizen of Missouri. Missourians expect nurses to obtain an adequate level of educational preparation, follow established practice standards and provide competent nursing care. They also expect the board to address unsafe practitioners so vulnerable populations are protected. Board operations are designed to meet these public and professional expectations. The board receive no General Revenue funds. The board is funded by license fees paid by those regulated by Board. The current fees are not only lower than any in our surrounding states, but currently the lowest in the country.

The Nurse Practice Act (NPA) is the accumulation of statutes, Chapter 335, RSMo. The NPA exists to govern and regulate the profession of licensed nurses, set standards and approve nursing programs; determine the scope of practice of licensed nurses; define who may use the title of registered nurse (RN) and licensed practical nurse (LPN) and Advanced Practice Registered Nurse (APRN) within the State of Missouri; administer the nurse licensure compact; award grants to nursing education programs; investigate complaints against nurses; take disciplinary actions against violators; monitor compliance of disciplined nurses; and collect and analyze nursing workforce information. Rules are promulgated to provide guidance for the board to carry out the mandate of the NPA.

The nine gubernatorial appointed members of the board are entrusted with the duty of ensuring that the APRNs, RNs and LPNs licensed in Missouri comply with Chapter 335 thus creating an atmosphere of safe and effective nursing care in the interest of public protection. The members of the board, along with its staff and general counsel are entrusted with the legal responsibility to see that the provisions of the law are carried out effectively, in addition to serving as a policy making and planning group. When administering the NPA and establishing policy, the board considers the licensee, the patient, the community, the State of Missouri and programs of professional and practical nursing.

This core appropriation also supports the Nursing Education Incentive Program.

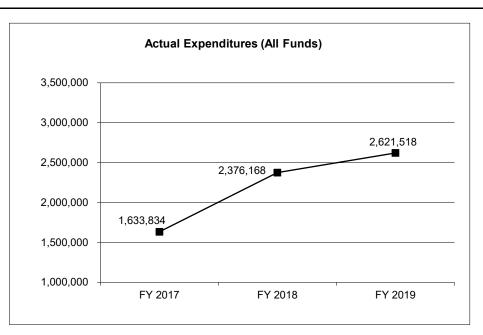
Department of Commerce and Insurance	Budget Unit	42740C
Professional Registration		
Core - State Board of Nursing	HB Section _	7.495

# 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Nursing

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	1,845,989	3,845,989	3,856,060	3,891,739
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	1,845,989	3,845,989	3,856,060	3,891,739
Actual Expenditures (All Funds)	1,633,834	2,376,168	2,621,518	N/A
Unexpended (All Funds)	212,155	1,469,821	1,234,542	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 212,155 (1)	0 0 1,469,821 (2)	0 0 1,234,542 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) By statute the board has authority to award up to \$2 million to nursing programs, \$693,353 was applied for and awarded in FY 2018.
- (3) By statute the board has authority to award up to \$2 million to nursing programs, \$827,462 was applied for and awarded in FY 2019.

## **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

**BOARD OF NURSING** 

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							P · · · · ·
TAIT AITER VETOES	PS	28.00	0	0	1,314,221	1,314,221	
	EE	0.00	0	0	577,518	577,518	
	PD	0.00	0	0	2,000,000	2,000,000	
	Total	28.00	0	0	3,891,739	3,891,739	-  -  -
DEPARTMENT CORE ADJUSTME	NTS	·	<del>.</del>			·	=
Core Reallocation 2536 2244	EE	0.00	0	0	497	497	Mileage Reimbursement Reallocation
NET DEPARTMENT C	HANGES	0.00	0	0	497	497	,
DEPARTMENT CORE REQUEST							
	PS	28.00	0	0	1,314,221	1,314,221	
	EE	0.00	0	0	578,015	578,015	j
	PD	0.00	0	0	2,000,000	2,000,000	
	Total	28.00	0	0	3,892,236	3,892,236	
GOVERNOR'S RECOMMENDED	ORE						
	PS	28.00	0	0	1,314,221	1,314,221	
	EE	0.00	0	0	578,015	578,015	
	PD	0.00	0	0	2,000,000	2,000,000	
	Total	28.00	0	0	3,892,236	3,892,236	-    -

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
CORE								
PERSONAL SERVICES								
BOARD OF NURSING	1,216,549	28.34	1,314,221	28.00	1,314,221	28.00	1,314,221	28.00
TOTAL - PS	1,216,549	28.34	1,314,221	28.00	1,314,221	28.00	1,314,221	28.00
EXPENSE & EQUIPMENT								
BOARD OF NURSING	577,507	0.00	577,518	0.00	578,015	0.00	578,015	0.00
TOTAL - EE	577,507	0.00	577,518	0.00	578,015	0.00	578,015	0.00
PROGRAM-SPECIFIC								
BOARD OF NURSING	827,462	0.00	2,000,000	0.00	2,000,000	0.00	2,000,000	0.00
TOTAL - PD	827,462	0.00	2,000,000	0.00	2,000,000	0.00	2,000,000	0.00
TOTAL	2,621,518	28.34	3,891,739	28.00	3,892,236	28.00	3,892,236	28.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BOARD OF NURSING	0	0.00	0	0.00	0	0.00	13,336	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	13,336	0.00
TOTAL	0	0.00	0	0.00	0	0.00	13,336	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
BOARD OF NURSING	0	0.00	0	0.00	19,331	0.00	19,331	0.00
TOTAL - PS	0	0.00	0	0.00	19,331	0.00	19,331	0.00
TOTAL	0	0.00	0	0.00	19,331	0.00	19,331	0.00
Market Adj Pay PI FY20 C-to-C - 0000014								
PERSONAL SERVICES								
BOARD OF NURSING	0	0.00	0	0.00	6,277	0.00	6,277	0.00
TOTAL - PS	0	0.00	0	0.00	6,277	0.00	6,277	0.00
TOTAL	0	0.00	0	0.00	6,277	0.00	6,277	0.00

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## **DECISION ITEM SUMMARY**

GRAND TOTAL	\$2,621,518	28.34	\$3,891,739	28.00	\$3,918,341	28.00	\$3,931,180	28.00
TOTAL	0	0.00	0	0.00	497	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	497	0.00	0	0.00
EXPENSE & EQUIPMENT BOARD OF NURSING	0	0.00	0	0.00	497	0.00	0	0.00
BOARD OF NURSING Mileage Reimburse Rate Incr - 0000015								
Decision Item Budget Object Summary Fund	FY 2019 ACTUAL DOLLAR	FY 2019 ACTUAL FTE	FY 2020 BUDGET DOLLAR	FY 2020 BUDGET FTE	FY 2021 DEPT REQ DOLLAR	FY 2021 DEPT REQ FTE	FY 2021 GOV REC DOLLAR	FY 2021 GOV REC FTE
Budget Unit								

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DCI						D	ECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
CORE								
EXECUTIVE I	32,990	0.96	38,638	1.00	0	0.00	0	0.00
ADMINISTRATIVE ANAL II	1,514	0.04	0	0.00	38,638	1.00	38,638	1.00
REGISTERED NURSE - CLIN OPERS	57,213	1.00	59,702	1.00	59,702	1.00	59,702	1.00
INVESTIGATOR I	33,378	1.00	35,364	1.00	35,364	1.00	35,364	1.00
INVESTIGATOR II	160,651	4.00	164,918	4.00	169,918	4.00	169,918	4.00
PROF REG ADMSTV COOR	43,524	1.01	45,801	1.00	45,801	1.00	45,801	1.00
INVESTIGATION MGR B1	55,533	1.00	59,268	1.00	59,268	1.00	59,268	1.00
REGISTERED NURSE MANAGER B1	205,143	3.00	210,510	3.00	213,010	3.00	213,010	3.00
PROCESSING TECHNICIAN II	153,322	5.33	180,275	6.00	181,275	6.00	181,275	6.00
PROCESSING TECHNICIAN III	74,298	2.37	64,306	2.00	100,118	3.00	100,118	3.00
PROCESSING TECHNICIAN SUPV	20,151	0.63	33,812	1.00	0	0.00	0	0.00
PARALEGAL	98,459	2.90	113,227	3.00	116,227	3.00	116,227	3.00
LEGAL COUNSEL	116,642	2.00	131,646	2.00	121,646	2.00	121,646	2.00
BOARD MEMBER	10,408	0.80	10,594	0.00	10,594	0.00	10,594	0.00
SENIOR COUNSEL	62,321	1.00	66,036	1.00	66,036	1.00	66,036	1.00
CLERK	6,506	0.28	11,108	0.00	10,108	0.00	10,108	0.00
PRINCIPAL ASST BOARD/COMMISSON	84,496	1.02	89,016	1.00	86,516	1.00	86,516	1.00
TOTAL - PS	1,216,549	28.34	1,314,221	28.00	1,314,221	28.00	1,314,221	28.00
TRAVEL, IN-STATE	18,440	0.00	20,000	0.00	20,398	0.00	20,398	0.00
TRAVEL, OUT-OF-STATE	10,370	0.00	10,000	0.00	10,099	0.00	10,099	0.00
SUPPLIES	75,331	0.00	78,250	0.00	78,250	0.00	78,250	0.00
PROFESSIONAL DEVELOPMENT	7,590	0.00	28,500	0.00	28,500	0.00	28,500	0.00
COMMUNICATION SERV & SUPP	20,521	0.00	20,000	0.00	20,000	0.00	20,000	0.00
PROFESSIONAL SERVICES	397,407	0.00	381,768	0.00	381,767	0.00	381,767	0.00
M&R SERVICES	1,296	0.00	5,000	0.00	5,000	0.00	5,000	0.00
MOTORIZED EQUIPMENT	22,143	0.00	0	0.00	1	0.00	1	0.00
OFFICE EQUIPMENT	1,610	0.00	5,000	0.00	5,000	0.00	5,000	0.00
OTHER EQUIPMENT	576	0.00	5,000	0.00	5,000	0.00	5,000	0.00
BUILDING LEASE PAYMENTS	8,650	0.00	10,000	0.00	10,000	0.00	10,000	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	4,220	0.00	4,000	0.00	4,000	0.00	4,000	0.00
MISCELLANEOUS EXPENSES	9,353	0.00	10,000	0.00	10,000	0.00	10,000	0.00
TOTAL - EE	577,507	0.00	577,518	0.00	578,015	0.00	578,015	0.00

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DCI						İ	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF NURSING								
CORE								
PROGRAM DISTRIBUTIONS	827,462	0.00	2,000,000	0.00	2,000,000	0.00	2,000,000	0.00
TOTAL - PD	827,462	0.00	2,000,000	0.00	2,000,000	0.00	2,000,000	0.00
GRAND TOTAL	\$2,621,518	28.34	\$3,891,739	28.00	\$3,892,236	28.00	\$3,892,236	28.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$2,621,518	28.34	\$3,891,739	28.00	\$3,892,236	28.00	\$3,892,236	28.00

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.495
Missouri State Board of Nursing	
Program is found in the following core budget(s): State Board of Nursing	

## 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

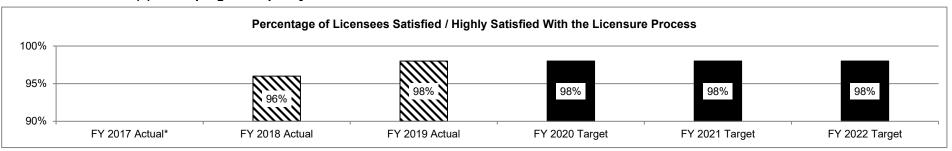
## 1b. What does this program do?

- Govern and regulate the profession of licensed nurses; set standards and approve nursing programs; determine the scope of practice of licensed nurses; define who may use the title of registered nurse (RN) and licensed practical nurse (LPN) and Advanced Practice Registered Nurse (APRN) within the State of Missouri.
- Administer the nurse licensure compact; award grants to nursing education programs; investigate complaints against nurses; take disciplinary actions against violators; monitor compliance of disciplined nurses; and collect and analyze nursing workforce information.
- Educate licensees so they are better informed practitioners.

## 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	9,899	12,767	12,305	11,000	11,000	11,000
Licensed Professionals	138,890	144,680	145,518	135,000	130,000	125,000
Outreach Events	38	48	48	45	45	45

## 2b. Provide a measure(s) of the program's quality.

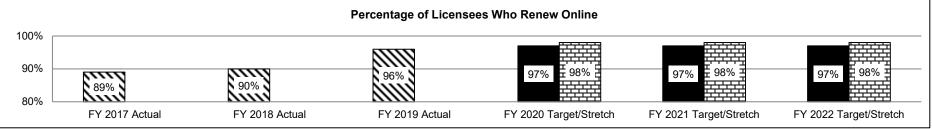


\*New measure

Note: Registered Nurses only renew in odd years, Practical Nurses only renew in even years Licensees were surveyed about their experience with the board's online renewal process.

## PROGRAM DESCRIPTION Department of Commerce and Insurance HB Section(s): 7.495 Missouri State Board of Nursing Program is found in the following core budget(s): State Board of Nursing 2c. Provide a measure(s) of the program's impact. Percentage of Investigative Cases Resolved by Category 100% 10.71% 12% 12% 12.60% 12.29% 90% 80% 89.29% 87.40% 87.71% 88% 88% 88% 70% FY 2017 Actual FY 2018 Actual FY 2019 Actual FY 2020 Target FY 2021 Target FY 2022 Target ■Non-Reportable □ Reportable Action

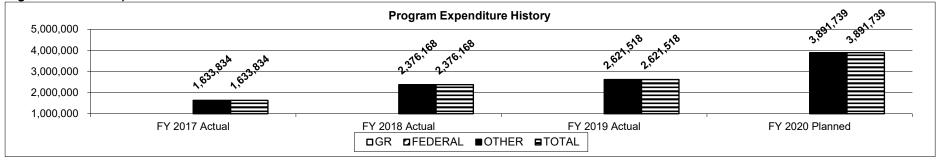
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

Note: LPNs renew in even-numbered years and have a lower percent of online renewals than RNs that renew in odd-numbered years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.495
Missouri State Board of Nursing	
Program is found in the following core budget(s): State Board of Nursing	
4. What are the sources of the "Other " funds?	
State Board of Nursing Fund (0635)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 335.011-335.420, RSMo.	(Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

Department of Cor	nmerce and Insu	irance			Budget Unit	42750C			
Professional Regis	stration								
Core - State Board	of Optometry				HB Section _	7.500			
1. CORE FINANCIA	AL SUMMARY								
	FY 2	2021 Budge	t Request			FY 2021 (	Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	34,957	34,957	EE	0	0	34,957	34,957
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	34,957	34,957	Total	0	0	34,957	34,957
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes budg	eted in House Bill	5 except fo	r certain fringe	es	Note: Fringes I	budgeted in Hou	ise Bill 5 exce	ept for certain	fringes
budgeted directly to	MoDOT, Highway	y Patrol, and	d Conservation	n.	budgeted direct	tly to MoDOT, H	ighway Patro	l, and Conser	vation.
Other Funds: C	Optometry Fund (0	0636)		<del></del> -	Other Funds: C	ptometry Fund	(0636)		
2 CODE DESCRIP	TION								

## 2. CORE DESCRIPTION

This core supports the Missouri State Board Optometry. The board licenses qualified optometrists; approves post-graduate education required for re-licensure; certifies qualified optometrists in the administration of pharmaceutical agents; approves professional optometry corporations; establishes standards of professional conduct; investigates consumer and patient complaints and disciplines optometrists for violations of the optometry statutes and/or regulations.

The board consists of six members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for five years.

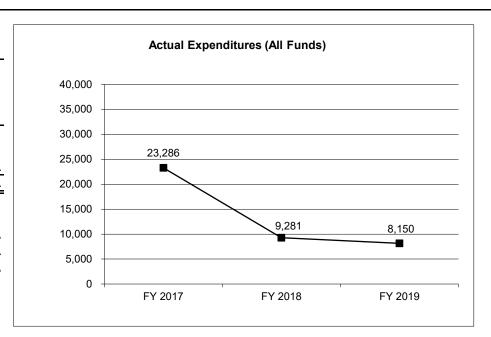
## 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Optometry

Department of Commerce and Insurance	Budget Unit _	42750C
Professional Registration		
Core - State Board of Optometry	HB Section	7.500

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	34,726	34,726	34,726	34,726
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	34,726	34,726	34,726	34,726
Actual Expenditures (All Funds)	23,286	9,281	8,150	N/A
Unexpended (All Funds)	11,440	25,445	26,576	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	11,440	25,445	26,576	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## **NOTES:**

- (1) Unexpended amount is due to less than anticipated expenditures.
- (2) Unexpended amount is due to less than anticipated expenditures.
- (3) Unexpended amount is due to less than anticipated expenditures.

## **CORE RECONCILIATION DETAIL**

## DEPT OF COMMERCE AND INSURANCE

**BOARD OF OPTOMETRY** 

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES			O.K	rodordi	Other	Total	Explanation
TAIT AITER VETOES	EE	0.00	0	0	34,726	34,726	3
	Total	0.00	0	0	34,726	34,726	- 6
DEPARTMENT CORE ADJUSTME	NTS						-
Core Reallocation 2537 0836	EE	0.00	0	0	231	231	•
NET DEPARTMENT (	CHANGES	0.00	0	0	231	231	Reallocation
DEPARTMENT CORE REQUEST							
	EE	0.00	0	0	34,957	34,957	7
	Total	0.00	0	0	34,957	34,957	<del>,</del>
GOVERNOR'S RECOMMENDED	CORE						_
	EE	0.00	0	0	34,957	34,957	•
	Total	0.00	0	0	34,957	34,957	- 1 -

## DCI

## **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF OPTOMETRY								
CORE								
EXPENSE & EQUIPMENT								
OPTOMETRY FUND	8,150	0.00	34,726	0.00	34,957	0.00	34,957	0.00
TOTAL - EE	8,150	0.00	34,726	0.00	34,957	0.00	34,957	0.00
TOTAL	8,150	0.00	34,726	0.00	34,957	0.00	34,957	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
OPTOMETRY FUND	0	0.00	0	0.00	231	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	231	0.00	0	0.00
TOTAL	0	0.00	0	0.00	231	0.00	0	0.00
GRAND TOTAL	\$8,150	0.00	\$34,726	0.00	\$35,188	0.00	\$34,957	0.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF OPTOMETRY								
CORE								
TRAVEL, IN-STATE	1,522	0.00	2,550	0.00	2,781	0.00	2,781	0.00
TRAVEL, OUT-OF-STATE	1,594	0.00	2,712	0.00	2,712	0.00	2,712	0.00
SUPPLIES	2,399	0.00	4,225	0.00	4,225	0.00	4,225	0.00
PROFESSIONAL DEVELOPMENT	1,033	0.00	2,850	0.00	2,850	0.00	2,850	0.00
COMMUNICATION SERV & SUPP	411	0.00	800	0.00	800	0.00	800	0.00
PROFESSIONAL SERVICES	267	0.00	17,500	0.00	17,500	0.00	17,500	0.00
M&R SERVICES	94	0.00	800	0.00	800	0.00	800	0.00
OFFICE EQUIPMENT	0	0.00	400	0.00	400	0.00	400	0.00
BUILDING LEASE PAYMENTS	0	0.00	900	0.00	900	0.00	900	0.00
MISCELLANEOUS EXPENSES	830	0.00	1,989	0.00	1,989	0.00	1,989	0.00
TOTAL - EE	8,150	0.00	34,726	0.00	34,957	0.00	34,957	0.00
GRAND TOTAL	\$8,150	0.00	\$34,726	0.00	\$34,957	0.00	\$34,957	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$8,150	0.00	\$34,726	0.00	\$34,957	0.00	\$34,957	0.00

## PROGRAM DESCRIPTION

**Department of Commerce and Insurance** 

HB Section(s): 7.455 / 7.500

**State Board of Optometry** 

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

FY 2020 PLANNED								
	Optometry	PR Admin	TOTAL					
OTHER	34,726	62,416	97,142					

## 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us.

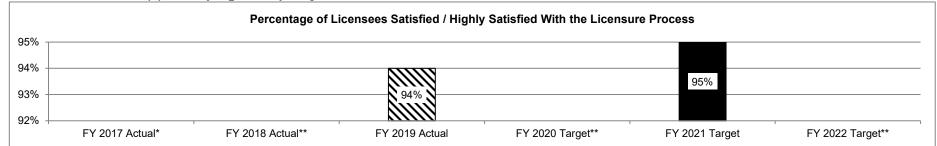
## 1b. What does this program do?

• The board licenses qualified optometrists; approves post-graduate education required for re-licensure; certifies qualified optometrists in the administration of pharmaceutical agents; approves professional optometry corporations; establishes standards of professional conduct; investigates consumer and patient complaints and disciplines optometrists for violations of the optometry statutes and/or regulations.

## 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	80	59	84	72	72	72
Licensed Professionals	1,369	1,423	1,399	1,425	1,425	1,425
Outreach Events	3	5	4	5	5	5

## 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>New measure - biennial renewal

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

<sup>\*\*</sup>Biennial licenses only renewed in odd years.

## PROGRAM DESCRIPTION

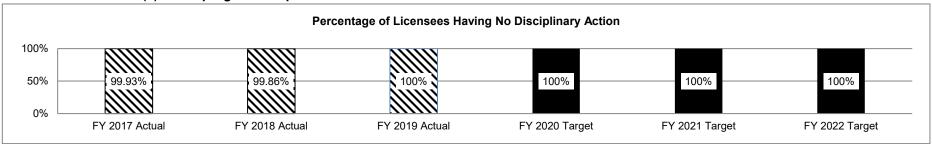
Department of Commerce and Insurance

HB Section(s): 7.455 / 7.500

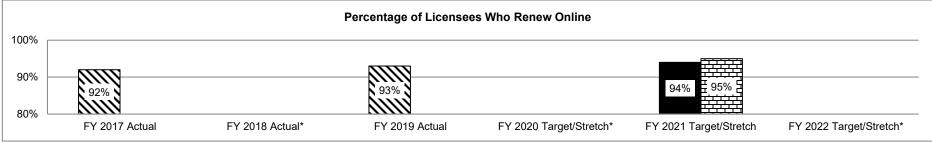
State Board of Optometry

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

2c. Provide a measure(s) of the program's impact.



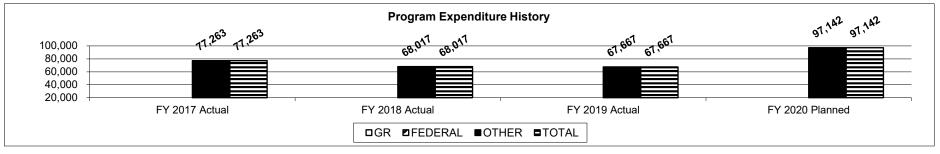
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses only renewed in odd years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



# PROGRAM DESCRIPTION Department of Commerce and Insurance HB Section(s): 7.455 / 7.500 State Board of Optometry Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry 4. What are the sources of the "Other" funds? Board of Optometry Fund (0636) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 336.010-336.225, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Co	mmerce and Ins	urance			Budget Unit	42760C			
Professional Regi	stration								
Core - Missouri Bo	oard of Pharmad	су			HB Section	7.505			
1. CORE FINANCI	IAL SUMMARY								
	FY	2021 Budg	et Request			FY 2021	Governor's	Recommend	ation
	GR	<b>Federal</b>	Other	Total		GR	Federal	Other	Total
PS	0	0	1,221,194	1,221,194	PS	0	0	1,221,194	1,221,194
EE	0	0	653,974	653,974	EE	0	0	653,974	653,974
PSD	0	0	770,000	770,000	PSD	0	0	770,000	770,000
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	2,645,168	2,645,168	Total	0	0	2,645,168	2,645,168
FTE	0.00	0.00	16.00	16.00	FTE	0.00	0.00	16.00	16.00
Est. Fringe	0	0	608,995	608,995	Est. Fringe	0	0	608,995	608,995
Note: Fringes budg	geted in House B	ill 5 except f	or certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exc	ept for certair	n fringes
budgeted directly to	o MoDOT, Highw	ay Patrol, an	nd Conservation	on.	budgeted direct	tly to MoDOT, I	Highway Patro	ol, and Conse	ervation.
Other Funds: [	Board of Pharma	cy Fund (06	37)		Other Funds: B	Board of Pharm	acy Fund (06	37)	
2 CODE DESCRIP	TION	<u> </u>	•				•	•	

## 2. CORE DESCRIPTION

This core supports the Missouri Board of Pharmacy. The Missouri Board of Pharmacy was statutorily created in 1909 by House Bill 87 and has proudly served the citizens of Missouri for over 100 years. It is the mission of the board to serve and protect the public by providing an accessible, responsible and accountable regulatory system that protects the public safety, licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

The board consists of seven members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for five years from the date of their appointment and until their successors have been appointed and qualified.

The board is principally governed by the Missouri Pharmacy Practice Act contained in Missouri law. The Board has superintending control over the practice of pharmacy in Missouri and its primary duties consist of:

- Examining and licensing pharmacist applicants;
- Ensuring compliance with Chapter 338, RSMo, and the rules of the Board;
- Investigating complaints involving unlicensed activity or against any licensee or registrant. Investigations may be based on public complaints, information from other state and/or federal agencies, or violations discovered by the Board;
- Inspection of pharmacies and drug distributors; and
- Licensing/registering pharmacy technicians, intern pharmacists, pharmacies and drug distributors;
- Biennially renewing the licenses of qualified pharmacists, pharmacy interns, pharmacies, and drug distributors;
- Disciplining licensees which may include, public censure, probation, suspension or revocation of a licensee/registrant;
- Maintaining the Technician Employment Disqualification List for pharmacy technicians found to be in violation of Chapter 338, RSMo;
- Approval of preceptors and intern training facilities.

The board currently meets in-person or via conference call approximately eleven times per year. Meeting dates and agenda information are available on the board's website.

Department of Commerce and Insurance

Professional Registration

Core - Missouri Board of Pharmacy

Budget Unit 42760C

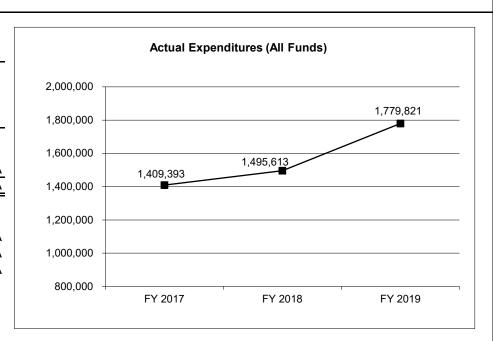
HB Section 7.505

3. PROGRAM LISTING (list programs included in this core funding)

Missouri Board of Pharmacy

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds) Less Reverted (All Funds)	1,763,217	1,763,217	2,623,891	2,644,612
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	1,763,217	1,763,217	2,623,891	2,644,612
Actual Expenditures (All Funds)	1,409,393	1,495,613	1,779,821	N/A
Unexpended (All Funds)	353,824	267,604	844,070	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	353,824	267,604	844,070	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover, less than anticipated expenditures and bidding/award process time for the RX Cares for Missouri program. The RX Cares contract has now been awarded and the division anticipates to expend more in FY2020.

## **CORE RECONCILIATION DETAIL**

## DEPT OF COMMERCE AND INSURANCE

**BOARD OF PHARMACY** 

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
			OIX	reactai	Other	Total	Explanation
TAFP AFTER VETOES		40.00	•	•	4 004 404	4 004 404	
	PS 	16.00	0	0	1,221,194	1,221,194	
	EE	0.00	0	0	653,418	653,418	
	PD	0.00	0	0	770,000	770,000	) <del>-</del>
	Total	16.00	0	0	2,644,612	2,644,612	<u>!</u>
DEPARTMENT CORE ADJUST	MENTS						-
Core Reallocation 2538 22		0.00	0	0	556	556	Mileage Reimbursement Reallocation
NET DEPARTMEN	IT CHANGES	0.00	0	0	556	556	i
DEPARTMENT CORE REQUE	ST						
	PS	16.00	0	0	1,221,194	1,221,194	
	EE	0.00	0	0	653,974	653,974	
	PD	0.00	0	0	770,000	770,000	
	Total	16.00	0	0	2,645,168	2,645,168	
GOVERNOR'S RECOMMEND	ED CORE	_	<del>.</del>	<del>-</del>		<del>.</del>	=
	PS	16.00	0	0	1,221,194	1,221,194	
	EE	0.00	0	0	653,974	653,974	
	PD	0.00	0	0	770,000	770,000	
	Total	16.00	0	0	2,645,168	2,645,168	-

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## **DECISION ITEM SUMMARY**

Budget Unit							IOIOIT II EIII	
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PHARMACY								
CORE								
PERSONAL SERVICES								
BOARD OF PHARMACY	1,136,900	16.67	1,221,194	16.00	1,221,194	16.00	1,221,194	16.00
TOTAL - PS	1,136,900	16.67	1,221,194	16.00	1,221,194	16.00	1,221,194	16.00
EXPENSE & EQUIPMENT BOARD OF PHARMACY	642,175	0.00	653,418	0.00	653,974	0.00	653,974	0.00
TOTAL - EE	642,175	0.00	653,418	0.00	653,974	0.00	653,974	0.00
PROGRAM-SPECIFIC								
BOARD OF PHARMACY	746	0.00	770,000	0.00	770,000	0.00	770,000	0.00
TOTAL - PD	746	0.00	770,000	0.00	770,000	0.00	770,000	0.00
TOTAL	1,779,821	16.67	2,644,612	16.00	2,645,168	16.00	2,645,168	16.00
Pay Plan - 0000012								
PERSONAL SERVICES								
BOARD OF PHARMACY	0	0.00	0	0.00	0	0.00	12,392	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	12,392	0.00
TOTAL	0	0.00	0	0.00	0	0.00	12,392	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
BOARD OF PHARMACY	0	0.00	0	0.00	18,047	0.00	18,047	0.00
TOTAL - PS	0	0.00	0	0.00	18,047	0.00	18,047	0.00
TOTAL	0	0.00	0	0.00	18,047	0.00	18,047	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
BOARD OF PHARMACY	0	0.00	0	0.00	556	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	556	0.00	0	0.00
TOTAL	0	0.00	0	0.00	556	0.00	0	0.00
GRAND TOTAL	\$1,779,821	16.67	\$2,644,612	16.00	\$2,663,771	16.00	\$2,675,607	16.00

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DCI						C	ECISION ITE	M DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PHARMACY								
CORE								
SR OFFICE SUPPORT ASSISTANT	20,149	0.72	29,131	1.00	29,631	1.00	29,631	1.00
PHARMACEUTICAL CNSLT	859,526	9.11	899,906	9.00	899,906	9.00	899,906	9.00
INVESTIGATOR I	26,180	0.78	34,987	1.00	34,987	1.00	34,987	1.00
PROF REG ADMSTV COOR	44,459	1.05	44,406	1.00	44,406	1.00	44,406	1.00
PROCESSING TECHNICIAN II	56,810	1.97	60,232	2.00	60,232	2.00	60,232	2.00
PROCESSING TECHNICIAN III	34,081	1.03	35,213	1.00	35,213	1.00	35,213	1.00
BOARD MEMBER	2,480	0.19	12,151	0.00	12,151	0.00	12,151	0.00
CLERK	21,886	0.82	29,357	0.00	29,357	0.00	29,357	0.00
PRINCIPAL ASST BOARD/COMMISSON	71,329	1.00	75,811	1.00	75,311	1.00	75,311	1.00
TOTAL - PS	1,136,900	16.67	1,221,194	16.00	1,221,194	16.00	1,221,194	16.00
TRAVEL, IN-STATE	29,342	0.00	25,000	0.00	25,550	0.00	25,550	0.00
TRAVEL, OUT-OF-STATE	20,208	0.00	20,000	0.00	20,006	0.00	20,006	0.00
SUPPLIES	81,789	0.00	61,190	0.00	61,190	0.00	61,190	0.00
PROFESSIONAL DEVELOPMENT	26,555	0.00	27,000	0.00	27,000	0.00	27,000	0.00
COMMUNICATION SERV & SUPP	33,390	0.00	25,000	0.00	25,000	0.00	25,000	0.00
PROFESSIONAL SERVICES	390,191	0.00	428,380	0.00	428,380	0.00	428,380	0.00
M&R SERVICES	7,534	0.00	13,000	0.00	13,000	0.00	13,000	0.00
MOTORIZED EQUIPMENT	14,529	0.00	32,000	0.00	32,000	0.00	32,000	0.00
OFFICE EQUIPMENT	1,171	0.00	3,000	0.00	3,000	0.00	3,000	0.00
OTHER EQUIPMENT	314	0.00	0	0.00	0	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
BUILDING LEASE PAYMENTS	7,419	0.00	3,000	0.00	3,000	0.00	3,000	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	5,401	0.00	500	0.00	500	0.00	500	0.00
MISCELLANEOUS EXPENSES	24,332	0.00	10,348	0.00	10,348	0.00	10,348	0.00
TOTAL - EE	642,175	0.00	653,418	0.00	653,974	0.00	653,974	0.00
PROGRAM DISTRIBUTIONS	746	0.00	770,000	0.00	770,000	0.00	770,000	0.00
TOTAL - PD	746	0.00	770,000	0.00	770,000	0.00	770,000	0.00
GRAND TOTAL	\$1,779,821	16.67	\$2,644,612	16.00	\$2,645,168	16.00	\$2,645,168	16.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$1,779,821	16.67	\$2,644,612	16.00	\$2,645,168	16.00	\$2,645,168	16.00
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PROGRAM DESC	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.505
Missouri Board of Pharmacy	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Missouri Board of Pharmacy	

## 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

## 1b. What does this program do?

The Board has superintending control over the practice of pharmacy in Missouri and its primary duties consist of:

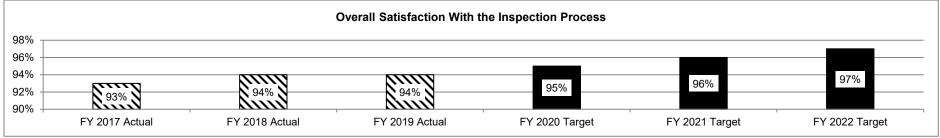
- Examining and licensing pharmacist applicants.
- Ensuring compliance with Chapter 338, RSMo, and the rules of the board.
- Investigating complaints involving unlicensed activity or against any licensee or registrant. Investigations may be based on public complaints, information from other state and/or federal agencies, or violations discovered by the board.
- Inspection of pharmacies and drug distributors.
- Licensing/registering pharmacy technicians, intern pharmacists, pharmacies and drug distributors.
- Biennially renewing the licenses of qualified pharmacists, pharmacy interns, pharmacies, and drug distributors.
- Disciplining licensees which may include, public censure, probation, suspension or revocation of a licensee/registrant.
- Maintaining the Technician Employment Disqualification List for pharmacy technicians found to be in violation of Chapter 338, RSMo.
- Approval of preceptors and intern training facilities.

## 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Licensed Professionals	36,911	37,907	37,274	37,591	37,591	37,591
Outreach Events*	52	43	36	40	40	40

<sup>\*</sup>Outreach Events include board meetings, public meetings, education and trainings conducted by the board.

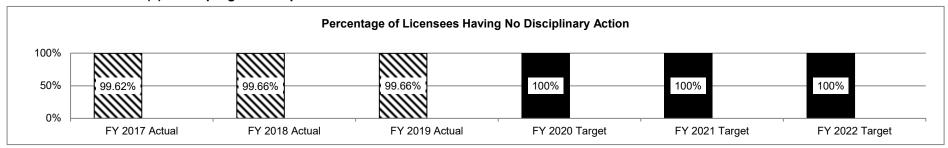
## 2b. Provide a measure(s) of the program's quality.



Licensee survey relating to the inspection process and how the board collaborates and shares knowledge with licensees.

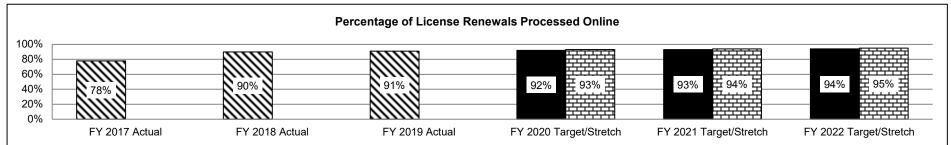
PROGRAM DESC	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.505
Missouri Board of Pharmacy	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Missouri Board of Pharmacy	

## 2c. Provide a measure(s) of the program's impact.

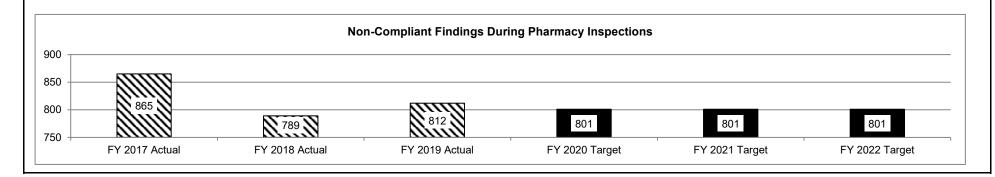


The Board is working towards decreasing non-compliant findings during pharmacy inspections by increasing Board outreach events, such as public meetings, education and trainings to help ensure the safety of Missouri's drug supply.

## 2d. Provide a measure(s) of the program's efficiency.

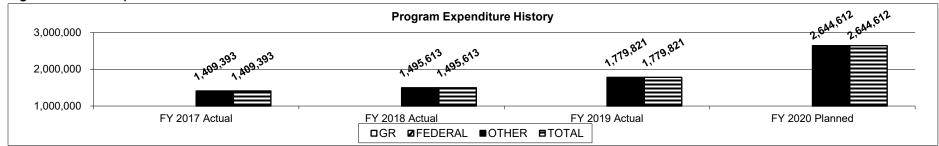


Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.



## PROGRAM DESCRIPTION Department of Commerce and Insurance Missouri Board of Pharmacy Program is found in the following core budget(s): Missouri Board of Pharmacy

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Board of Pharmacy Fund (0637)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

  State Statute: Sections 338.010-338.710 RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Department of Cor	nmerce and Insu	ırance			Budget Unit	42770C			
Professional Regis									
Core - State Board	of Podiatric Med	dicine			HB Section _	7.510			
1. CORE FINANCIA	AL SUMMARY								
	FY 2	2021 Budge	t Request			FY 2021	Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	13,747	13,747	EE	0	0	13,747	13,747
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total _	0	0	13,747	13,747	Total	0	0	13,747	13,747
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes budg	eted in House Bill	l 5 except fo	r certain fringe	es	Note: Fringes	budgeted in Hou	ıse Bill 5 exce	ept for certain	fringes
budgeted directly to	MoDOT, Highway	y Patrol, and	d Conservation	n.	budgeted direct	tly to MoDOT, H	lighway Patro	I, and Conser	vation.
Other Funds: S	State Board of Poo	diatric Medic	ine Fund (062	29)	Other Funds: S	State Board of P	odiatric Medic	cine Fund (062	29)
A CODE DECODIO	TION								

## 2. CORE DESCRIPTION

This cores supports the Missouri State Board of Podiatric Medicine. The board was established in 1945 by an act of the General Assembly. The board's rules and regulations require licensure (podiatrist, ankle certified podiatrist, temporary podiatrist) for individuals engaged in the practice of podiatric medicine to ensure the health, safety and welfare of the public. The board is composed of five members. Board members are appointed by the Governor with the advice and consent of the Senate.

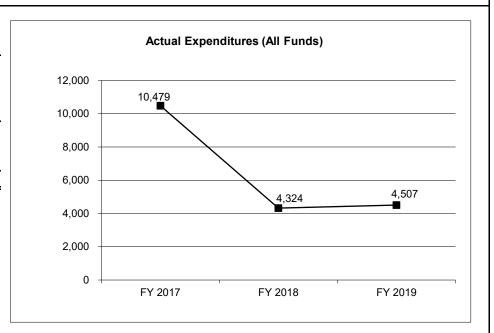
## 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Podiatric Medicine

Department of Commerce and Insurance	Budget Unit	42770C
Professional Registration		
Core - State Board of Podiatric Medicine	HB Section	7.510
	_	

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	13,734	13,734	13,734	13,734
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	13,734	13,734	13,734	13,734
Actual Expenditures (All Funds)	10,479	4,324	4,507	N/A
Unexpended (All Funds)	3,255	9,410	9,227	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	3,255	9,410	9,227	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## **NOTES:**

- (1) Unexpended amount due to less than anticipated expenditures.
- (2) Unexpended amount due to less than anticipated expenditures.
- (3) Unexpended amount due to less than anticipated expenditures.

## **CORE RECONCILIATION DETAIL**

## DEPT OF COMMERCE AND INSURANCE BOARD OF PODIATRIC MEDICINE

## 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOE	S							
		EE	0.00	(	0	13,734	13,734	<u> </u>
		Total	0.00		0	13,734	13,734	-    -
DEPARTMENT CORE	E ADJUSTME	ENTS						
Core Reallocation	2532 0839	EE	0.00	(	0	13	13	B Mileage Reimbursement Reallocation
NET DEF	PARTMENT (	CHANGES	0.00	(	0	13	13	3
DEPARTMENT CORE	REQUEST							
		EE	0.00	(	0	13,747	13,747	, -
		Total	0.00		0	13,747	13,747	- , =
GOVERNOR'S RECO	MMENDED	CORE						_
		EE	0.00	(	0	13,747	13,747	,
		Total	0.00	(	0	13,747	13,747	- •

## DCI

## **DECISION ITEM SUMMARY**

GRAND TOTAL	\$4,507	0.00	\$13,734	0.00	\$13,760	0.00	\$13,747	0.00
TOTAL	0	0.00	0	0.00	13	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	13	0.00	0	0.00
Mileage Reimburse Rate Incr - 0000015  EXPENSE & EQUIPMENT  BOARD OF PODIATRIC MEDICINE	0	0.00	0	0.00	13	0.00	0	0.00
TOTAL	4,507	0.00	13,734	0.00	13,747	0.00	13,747	0.00
TOTAL - EE	4,507	0.00	13,734	0.00	13,747	0.00	13,747	0.00
EXPENSE & EQUIPMENT BOARD OF PODIATRIC MEDICINE	4,507	0.00	13,734	0.00	13,747	0.00	13,747	0.00
BOARD OF PODIATRIC MEDICINE CORE								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Unit Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021

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DCI	DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
BOARD OF PODIATRIC MEDICINE								
CORE								
TRAVEL, IN-STATE	172	0.00	315	0.00	328	0.00	328	0.00
SUPPLIES	738	0.00	1,900	0.00	1,900	0.00	1,900	0.00
PROFESSIONAL DEVELOPMENT	1,708	0.00	2,850	0.00	2,850	0.00	2,850	0.00
COMMUNICATION SERV & SUPP	418	0.00	720	0.00	720	0.00	720	0.00
PROFESSIONAL SERVICES	1,075	0.00	5,499	0.00	5,499	0.00	5,499	0.00
M&R SERVICES	127	0.00	300	0.00	300	0.00	300	0.00
OFFICE EQUIPMENT	269	0.00	1,000	0.00	1,000	0.00	1,000	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
MISCELLANEOUS EXPENSES	0	0.00	150	0.00	150	0.00	150	0.00
TOTAL - EE	4,507	0.00	13,734	0.00	13,747	0.00	13,747	0.00
GRAND TOTAL	\$4,507	0.00	\$13,734	0.00	\$13,747	0.00	\$13,747	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$4,507	0.00	\$13,734	0.00	\$13,747	0.00	\$13,747	0.00

## PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s): 7.455 / 7.510

**State Board of Podiatric Medicine** 

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

	FY 2020 PLANNED						
	Podiatry PR Admin TOTAL						
OTHER	13,734	28,350	42,084				

## 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

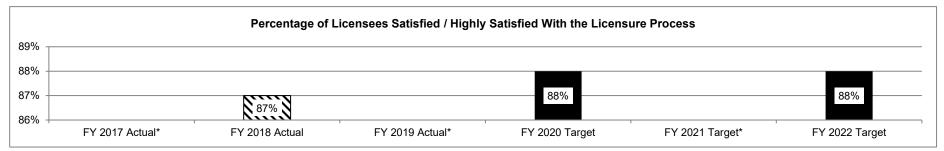
## 1b. What does this program do?

• The board's rules and regulations require licensure (podiatrist, ankle certified podiatrist, temporary podiatrist) for individuals engaged in the practice of podiatric medicine to ensure the health, safety and welfare of the public.

## 2a. Provide an activity measure(s) for the program.

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Applications Received	35	27	25	26	26	26
Licensed Professionals	374	363	372	372	372	372
Outreach Events	4	4	5	5	5	5

## 2b. Provide a measure(s) of the program's quality.



<sup>\*</sup>Biennial licenses renewed in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

## PROGRAM DESCRIPTION

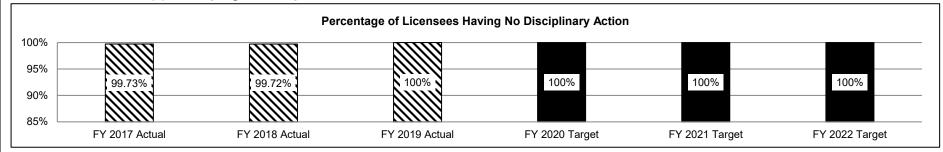
Department of Commerce and Insurance

**State Board of Podiatric Medicine** 

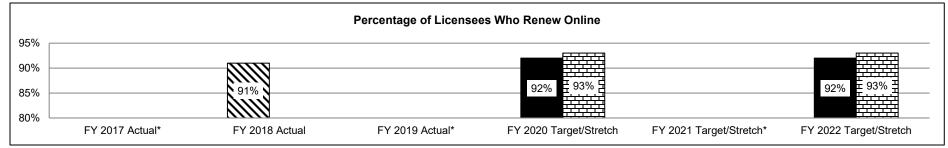
HB Section(s): 7.455 / 7.510

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

2c. Provide a measure(s) of the program's impact.



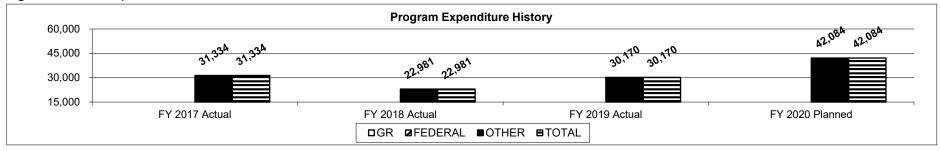
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*Biennial licenses renewed in even years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



# PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Podiatric Medicine Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine 4. What are the sources of the "Other" funds? State Board of Podiatric Medicine Fund (0629) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 330.010-330.210, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Coi	nmerce and Ins	urance			Budget Unit	42780C			
Professional Regis	stration								
Core - Missouri Re	eal Estate Comm	nission			HB Section _	7.515			
1. CORE FINANCI	AL SUMMARY								
	FY	2021 Budg	et Request			FY 2021	Governor's I	Recommend	ation
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS -	0	0	986,905	986,905	PS	0	0	986,905	986,905
EE	0	0	277,160	277,160	EE	0	0	277,160	277,160
PSD	0	0	0	0	PSD	0	0	0	0
ΓRF	0	0	0	0	TRF	0	0	0	0
Γotal =	0	0	1,264,065	1,264,065	Total	0	0	1,264,065	1,264,065
FTE	0.00	0.00	25.00	25.00	FTE	0.00	0.00	25.00	25.00
Est. Fringe	0	0	655,847	655,847	Est. Fringe	0	0	655,847	655,847
Note: Fringes budg	eted in House Bi	ll 5 except fo	or certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exc	ept for certair	n fringes
budgeted directly to	MoDOT, Highwa	ay Patrol, an	d Conservation	on.	budgeted direc	tly to MoDOT, F	Highway Patro	ol, and Conse	rvation.
Other Funds: N	Missouri Real Est	ate Commis	sion Fund (06	338)	Other Funds: N	Missouri Real Es	state Commis	sion Fund (06	638)

## 12. CORE DESCRIPTION

This core supports the Missouri Real Estate Commission as it performs the duties necessary to carry out the provisions of Missouri's real estate license law. The Missouri Real Estate Commission was created by an act of the 61st General Assembly and approved by the governor on July 31, 1941. The Commission consists of seven voting members. Each commissioner is appointed for a five-year term.

The commission is responsible for the examination, licensing, and regulation of persons and firms engaged in the real estate business in Missouri. In addition to issuing temporary work permits, the commission issues thirteen types of real estate licenses (salesperson, broker, inactive salesperson, inactive broker, corporation, association, partnership, broker-salesperson, broker-officer, broker-associate, broker-partner, professional corporation-salesperson, and professional corporationbroker-salesperson).

Other responsibilities include investigating complaints generated by consumers against the acts of a real estate licensee and auditing real estate escrow accounts to verify proper handling of buyers' earnest money and renters' deposit money. The commission also approves all real estate prelicensing and continuing education courses, and accredits real estate schools approved to instruct courses.

The commission meets regularly to review complaints, investigations and audits and to take up other matters.

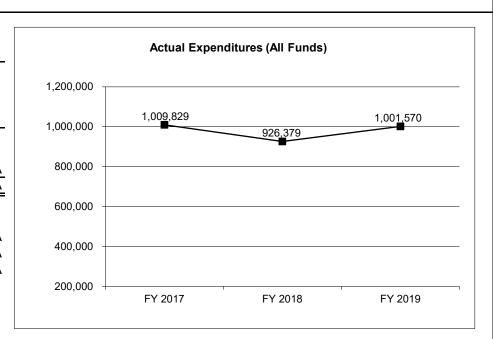
Department of Commerce and Insurance	Budget Unit	42780C
Professional Registration		
Core - Missouri Real Estate Commission	HB Section	7.515

## 3. PROGRAM LISTING (list programs included in this core funding)

Missouri Real Estate Commission

## 4. FINANCIAL HISTORY

	FY 2017	FY 2018	FY 2019	FY 2020
	Actual	Actual	Actual	Current Yr.
Appropriation (All Funds) Less Reverted (All Funds) Less Restricted (All Funds)	1,231,154	1,231,154	1,240,071	1,263,574
	0	0	0	0
	0	0	0	0
Budget Authority (All Funds)	1,231,154	1,231,154	1,240,071	1,263,574
Actual Expenditures (All Funds)	1,009,829	926,379	1,001,570	N/A
Unexpended (All Funds)	221,325	304,775	238,501	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 221,325 (1)	0 0 304,775 (2)	0 0 238,501 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## **NOTES:**

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

## **CORE RECONCILIATION DETAIL**

## DEPT OF COMMERCE AND INSURANCE MO REAL ESTATE COMMISSION

## 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES	_							
		PS	25.00	(	0	986,905	986,905	5
		EE	0.00	(	0	276,669	276,669	)
		Total	25.00	C	0	1,263,574	1,263,574	-  -  -
DEPARTMENT CORE ADJUS	STMEN	TS						
Core Reallocation 2539 2	2266	EE	0.00	(	0	491	1 491	Mileage Reimbursement Reallocation
NET DEPARTM	ENT CH	ANGES	0.00	C	0	49′	I 491	I
DEPARTMENT CORE REQU	IEST							
		PS	25.00	(	0	986,905	986,905	5
		EE	0.00	(	0	277,160	277,160	)
		Total	25.00	C	0	1,264,06	5 1,264,065	- 5 -
GOVERNOR'S RECOMMEN	DED CC	DRE						_
		PS	25.00	(	0	986,905	986,905	5
		EE	0.00	C	0	277,160	277,160	)
		Total	25.00	(	0	1,264,06	1,264,065	- 5

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1		-
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## **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
CORE								
PERSONAL SERVICES								
MO REAL ESTATE COMMISSION	855,501	21.78	986,905	25.00	986,905	25.00	986,905	25.00
TOTAL - PS	855,501	21.78	986,905	25.00	986,905	25.00	986,905	25.00
EXPENSE & EQUIPMENT								
MO REAL ESTATE COMMISSION	146,069	0.00	276,669	0.00	277,160	0.00	277,160	0.00
TOTAL - EE	146,069	0.00	276,669	0.00	277,160	0.00	277,160	0.00
TOTAL	1,001,570	21.78	1,263,574	25.00	1,264,065	25.00	1,264,065	25.00
Pay Plan - 0000012								
PERSONAL SERVICES								
MO REAL ESTATE COMMISSION	0	0.00	0	0.00	0	0.00	10,015	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	10,015	0.00
TOTAL	0	0.00	0	0.00	0	0.00	10,015	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
MO REAL ESTATE COMMISSION	0	0.00	0	0.00	14,586	0.00	14,586	0.00
TOTAL - PS	0	0.00	0	0.00	14,586	0.00	14,586	0.00
TOTAL	0	0.00	0	0.00	14,586	0.00	14,586	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
MO REAL ESTATE COMMISSION	0	0.00	0	0.00	491	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	491	0.00	0	0.00
TOTAL	0	0.00	0	0.00	491	0.00	0	0.00
GRAND TOTAL	\$1,001,570	21.78	\$1,263,574	25.00	\$1,279,142	25.00	\$1,288,666	25.00

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DCI	DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
CORE								
INVESTIGATOR I	23,848	0.67	37,965	1.00	965	1.00	965	1.00
INVESTIGATOR II	98,347	2.33	131,139	3.00	131,139	4.00	131,139	4.00
PROF REG ADMSTV COOR	43,430	1.01	44,189	1.00	44,989	1.00	44,989	1.00
REAL ESTATE EXAMINER I	67,377	1.98	105,608	3.00	35,608	1.00	35,608	1.00
REAL ESTATE EXAMINER II	159,311	3.84	171,927	4.00	215,727	5.00	215,727	5.00
REAL ESTATE EXAMINER FIELD SPV	91,902	2.00	94,313	2.00	96,313	2.00	96,313	2.00
REAL ESTATE EDUCATION SPEC	35,961	1.00	37,548	1.00	37,548	1.00	37,548	1.00
INVESTIGATION MGR B1	55,533	1.00	57,699	1.00	57,699	1.00	57,699	1.00
PROCESSING TECHNICIAN I	0	0.00	10,882	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	112,465	3.90	121,715	5.00	150,515	5.00	150,515	5.00
PROCESSING TECHNICIAN III	64,909	2.02	66,343	2.00	67,125	2.00	67,125	2.00
LEGAL COUNSEL	0	0.00	0	0.00	57,000	1.00	57,000	1.00
BOARD MEMBER	4,561	0.23	6,475	0.00	4,975	0.00	4,975	0.00
CLERK	19,982	0.80	19,489	0.00	6,489	0.00	6,489	0.00
PRINCIPAL ASST BOARD/COMMISSON	77,875	1.00	81,613	1.00	80,813	1.00	80,813	1.00
TOTAL - PS	855,501	21.78	986,905	25.00	986,905	25.00	986,905	25.00
TRAVEL, IN-STATE	18,136	0.00	22,801	0.00	23,277	0.00	23,277	0.00
TRAVEL, OUT-OF-STATE	10,147	0.00	6,074	0.00	6,089	0.00	6,089	0.00
SUPPLIES	70,598	0.00	84,000	0.00	84,000	0.00	84,000	0.00
PROFESSIONAL DEVELOPMENT	8,096	0.00	8,750	0.00	8,750	0.00	8,750	0.00
COMMUNICATION SERV & SUPP	18,083	0.00	27,044	0.00	27,044	0.00	27,044	0.00
PROFESSIONAL SERVICES	10,660	0.00	58,500	0.00	58,500	0.00	58,500	0.00
M&R SERVICES	4,452	0.00	15,500	0.00	15,500	0.00	15,500	0.00
MOTORIZED EQUIPMENT	0	0.00	31,000	0.00	31,000	0.00	31,000	0.00
OFFICE EQUIPMENT	0	0.00	7,500	0.00	7,500	0.00	7,500	0.00
OTHER EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
BUILDING LEASE PAYMENTS	700	0.00	2,500	0.00	2,500	0.00	2,500	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	240	0.00	1,000	0.00	1,000	0.00	1,000	0.00

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DCI						Ι	DECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO REAL ESTATE COMMISSION								
CORE								
MISCELLANEOUS EXPENSES	4,957	0.00	10,000	0.00	10,000	0.00	10,000	0.00
TOTAL - EE	146,069	0.00	276,669	0.00	277,160	0.00	277,160	0.00
GRAND TOTAL	\$1,001,570	21.78	\$1,263,574	25.00	\$1,264,065	25.00	\$1,264,065	25.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$1,001,570	21.78	\$1,263,574	25.00	\$1,264,065	25.00	\$1,264,065	25.00

PROGRAM DESCR	RIPTION	
Department of Commerce and Insurance	HB Section(s):	7.515
Missouri Real Estate Commission		
Program is found in the following core budget(s): Missouri Real Estate Commission	on	

### 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

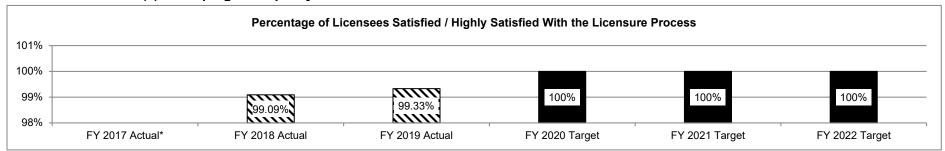
### 1b. What does this program do?

- The commission is responsible for the examination, licensing, and regulation of persons and firms engaged in the real estate business in Missouri.
- In addition to issuing temporary work permits, the commission issues thirteen types of real estate licenses (salesperson, broker, inactive salesperson, inactive broker, corporation, association, partnership, broker-salesperson, broker-officer, broker-associate, broker-partner, professional corporation-salesperson, and professional corporation-broker-salesperson).
- Other responsibilities include investigating complaints filed against real estate licensees and auditing real estate escrow accounts to verify proper accounting of consumers' earnest money and rental deposits.
- The commission also approves all real estate pre-licensing and continuing education courses, and accredits real estate schools approved to instruct courses.
- The commission meets regularly to review complaints, investigations and audits and to address other matters.

### 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	8,351	8,805	8,980	8,980	8,980	8,980
Licensed Professionals	41,550	44,845	44,456	44,800	45,250	45,750
Outreach Events	10	17	15	18	15	16

# 2b. Provide a measure(s) of the program's quality.



\*New measure

Note: Real Estate Brokers only renew in even fiscal years and Real Estate Salespersons only renew in odd fiscal years.

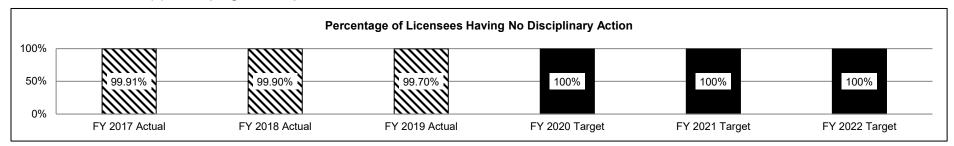
Licensees were surveyed about their experience with the commission's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.515

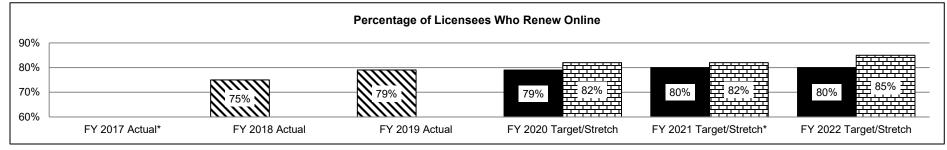
**Missouri Real Estate Commission** 

Program is found in the following core budget(s): Missouri Real Estate Commission

2c. Provide a measure(s) of the program's impact.



### 2d. Provide a measure(s) of the program's efficiency.

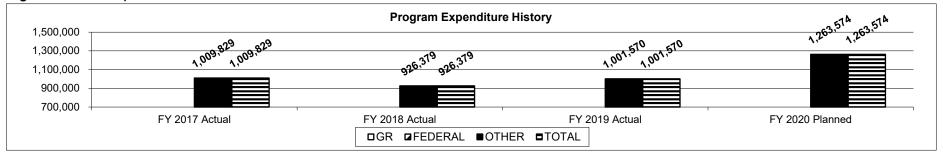


\*New Measure

Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

Note: Real Estate Brokers only renew in even fiscal years and Real Estate Salespersons only renew in odd fiscal years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



	PROGRAM DESCRI	PTION
De	epartment of Commerce and Insurance	HB Section(s): 7.515
Mi	issouri Real Estate Commission	.,
Pr	rogram is found in the following core budget(s): Missouri Real Estate Commissio	n
4.	What are the sources of the "Other " funds?	
	Missouri Real Estate Commission Fund (0638)	
5.	What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 339.010-339.205 and 339.710-339.855, RSMo.	clude the federal program number, if applicable.)
6.	Are there federal matching requirements? If yes, please explain. $\ensuremath{N/A}$	
7.	Is this a federally mandated program? If yes, please explain.	

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**Budget Unit** 

42790C

	00		t Request			F Y 2021	Governor's R	ecommenda	tion
	GR F	ederal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	108,317	108,317	EE	0	0	108,317	108,317
PSD	0	0	0	0	PSD	0	0	0	0
ΓRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	108,317	108,317	Total	0	0	108,317	108,317
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0

#### 2. CORE DESCRIPTION

This core supports the Missouri Veterinary Medical Board which regulates veterinarians, veterinary technicians and veterinary facilities in Missouri. The board was established in 1905 by the general assembly. The board is composed of the state veterinarian who serves as ex officio and five appointed members. Board members are appointed by the Governor with the advice and consent of the Senate.

Duties of the board, including but not limited to, are to:

- Examine and determine qualifications for the licensing of veterinarians
- Provide for the registration of veterinary technicians
- Issue veterinary facility permits

Department of Commerce and Insurance

- Issue, renew, deny, suspend, revoke, place on probation or otherwise discipline licenses, certificates and permits
- Maintain annual renewal records
- Issue temporary licenses under certain conditions
- Adopt rules and regulations to execute and enforce statutory law
- Establish fees for licenses and facility permits at a level to produce revenues for the execution of the practice act
- Investigate complaints based on alleged violations of the practice act
- Address and dispose of complaints through disciplinary hearings, informal conferences or other legal means if necessary
- Establish minimum standards for the practice of veterinary medicine

Department of Commerce and Insurance

Professional Registration

Core - Missouri Veterinary Medical Board

Budget Unit 42790C

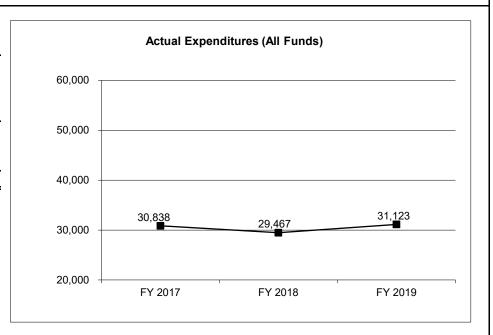
HB Section 7.520

# 3. PROGRAM LISTING (list programs included in this core funding)

Missouri Veterinary Medical Board

#### 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	107,975	107,975	107,975	107,975
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	107,975	107,975	107,975	107,975
Actual Expenditures (All Funds)	30,838	29,467	31,123	N/A
Unexpended (All Funds)	77,137	78,508	76,852	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 77,137 (1)	0 0 78,508 (2)	0 0 76,852 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

#### **NOTES:**

- (1) Unexpended amount is due to less than anticipated expenditures.
- (2) Unexpended amount is due to less than anticipated expenditures.
- (3) Unexpended amount is due to less than anticipated expenditures.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE MO VETERINARY MEDICAL BOARD

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	EE	0.00	0	0	107,975	107,975	5
	Total	0.00	0	0	107,975	107,975	5
DEPARTMENT CORE ADJUST	MENTS						-
Core Reallocation 2540 084	0 EE	0.00	0	0	342	342	2 Mileage Reimbursement Reallocation
NET DEPARTMEN	CHANGES	0.00	0	0	342	342	2
DEPARTMENT CORE REQUES	Т						
	EE	0.00	0	0	108,317	108,317	7
	Total	0.00	0	0	108,317	108,317	- -
GOVERNOR'S RECOMMENDE	D CORE						-
	EE	0.00	0	0	108,317	108,317	7
	Total	0.00	0	0	108,317	108,317	- 1 -

# DCI

# DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO VETERINARY MEDICAL BOARD								
CORE								
EXPENSE & EQUIPMENT								
VETERINARY MEDICAL BOARD	31,123	0.00	107,975	0.00	108,317	0.00	108,317	0.00
TOTAL - EE	31,123	0.00	107,975	0.00	108,317	0.00	108,317	0.00
TOTAL	31,123	0.00	107,975	0.00	108,317	0.00	108,317	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
VETERINARY MEDICAL BOARD	0	0.00	0	0.00	342	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	342	0.00	0	0.00
TOTAL	0	0.00	0	0.00	342	0.00	0	0.00
GRAND TOTAL	\$31,123	0.00	\$107,975	0.00	\$108,659	0.00	\$108,317	0.00

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DCI							DECISION I	TEM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MO VETERINARY MEDICAL BOARD								
CORE								
TRAVEL, IN-STATE	6,970	0.00	6,400	0.00	6,742	0.00	6,742	0.00
TRAVEL, OUT-OF-STATE	0	0.00	50	0.00	50	0.00	50	0.00
SUPPLIES	15,332	0.00	12,350	0.00	12,350	0.00	12,350	0.00
PROFESSIONAL DEVELOPMENT	500	0.00	2,450	0.00	2,450	0.00	2,450	0.00
COMMUNICATION SERV & SUPP	1,327	0.00	2,000	0.00	2,000	0.00	2,000	0.00
PROFESSIONAL SERVICES	4,277	0.00	77,225	0.00	77,225	0.00	77,225	0.00
M&R SERVICES	134	0.00	1,500	0.00	1,500	0.00	1,500	0.00
OFFICE EQUIPMENT	296	0.00	1,000	0.00	1,000	0.00	1,000	0.00
OTHER EQUIPMENT	0	0.00	100	0.00	100	0.00	100	0.00
BUILDING LEASE PAYMENTS	340	0.00	1,000	0.00	1,000	0.00	1,000	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	700	0.00	700	0.00	700	0.00
MISCELLANEOUS EXPENSES	1,947	0.00	3,200	0.00	3,200	0.00	3,200	0.00
TOTAL - EE	31,123	0.00	107,975	0.00	108,317	0.00	108,317	0.00
GRAND TOTAL	\$31,123	0.00	\$107,975	0.00	\$108,317	0.00	\$108,317	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$31,123	0.00	\$107,975	0.00	\$108,317	0.00	\$108,317	0.00

Department of Commerce and Insurance HB Section(s): 7.455 / 7.520

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

	FY 2020 P	PLANNED	
	Veterinary	PR Admin	TOTAL
OTHER	107,975	94,237	202,212

# 1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

### 1b. What does this program do?

Duties of the board, include but not limited to:

- Examine and determine qualifications for the licensing of veterinarians.
- Provide for the registration of veterinary technicians.
- Issue veterinary facility permits.
- Issue, renew, deny, suspend, revoke, place on probation or otherwise discipline licensees, certificates and permits.
- Maintain annual renewal records.
- Issue temporary licenses under certain conditions.
- Adopt rules and regulations to execute and enforce statutory law.
- Establish fees for licenses and facility permits at a level to produce revenues for the execution of the practice act.
- Investigate complaints based on alleged violations of the practice act.
- Address and dispose of complaints through disciplinary hearings, informal conferences or other legal means if necessary.
- Establish minimum standards for the practice of veterinary medicine.

# 2a. Provide an activity measure(s) for the program.

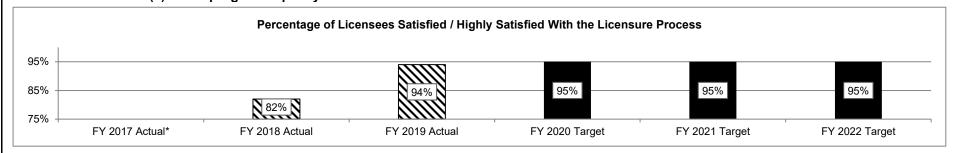
	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	565	527	532	532	532	532
Licensed Professionals	5,602	5,760	5,855	5,855	5,855	5,855
Public Meetings Held	5	10	9	10	10	10

Department of Commerce and Insurance HB Section(s): 7.455 / 7.520

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

### 2b. Provide a measure(s) of the program's quality.



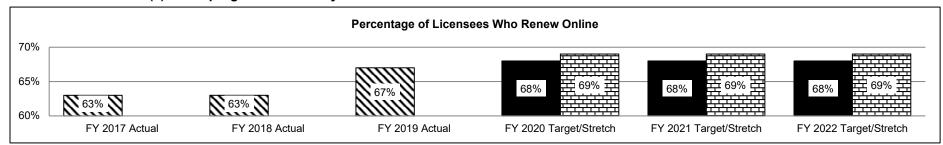
\*New measure

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

# 2c. Provide a measure(s) of the program's impact.



# 2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

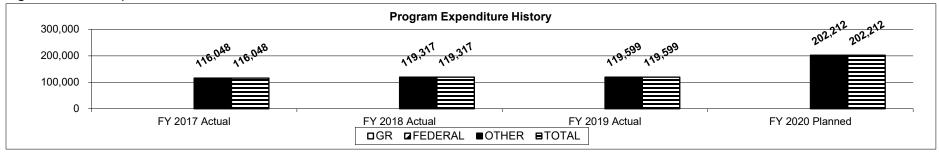
**Department of Commerce and Insurance** 

HB Section(s): 7.455 / 7.520

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other" funds?

Veterinary Medical Board Fund (0639)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

  State Statute: Sections 340.200-340.396, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Professional Registration  Core - Transfers to General Revenue  1. CORE FINANCIAL SUMMARY  FY 2021 Budget Request  GR Federal Other Total		1 Governor's I Federal	Recommend Other	ation Total
1. CORE FINANCIAL SUMMARY  FY 2021 Budget Request	FY 202	Federal		
FY 2021 Budget Request		Federal		
		Federal		
GR Federal Other Total	<b>GR</b> 0		Other	Total
	0	Λ		i Otai
PS 0 0 0 0 PS		U	0	0
<b>EE</b> 0 0 0 0 <b>EE</b>	0	0	0	0
<b>PSD</b> 0 0 0 <b>PSD</b>	0	0	0	0
<b>TRF</b> 0 0 1,461,218 1,461,218 <b>TRF</b>	0	0	1,461,218	1,461,218
Total 0 0 1,461,218 1,461,218 Total	0	0	1,461,218	1,461,218
FTE 0.00 0.00 0.00 0.00 FTE	0.00	0.00	0.00	0.00
Est. Fringe 0 0 0 0 Est. Fr	ringe 0	0	0	0
Note: Fringes budgeted in House Bill 5 except for certain fringes  Note: I	Fringes budgeted in H	ouse Bill 5 exc	ept for certain	n fringes
budgeted directly to MoDOT, Highway Patrol, and Conservation. budgeted	ted directly to MoDOT,	Highway Patro	ol, and Conse	ervation.
Other Funds: Various Professional Registration Funds Other F	Funds: Various Profes	sional Registra	ation Funds	

### 2. CORE DESCRIPTION

This core transfer is necessary to carry out the provision of Subsection 324.001.5 RSMo., which states in part, the General Assembly shall appropriate to other state agencies from each board's funds, moneys sufficient to reimburse those other state agencies for all services rendered and all facilities and supplies furnished to that board. These transfers allow for reimbursement to General Revenue supported agencies (i.e. Attorney General, State Auditor's Office, Administrative Hearing Commission), for legal services, audit services and hearing services.

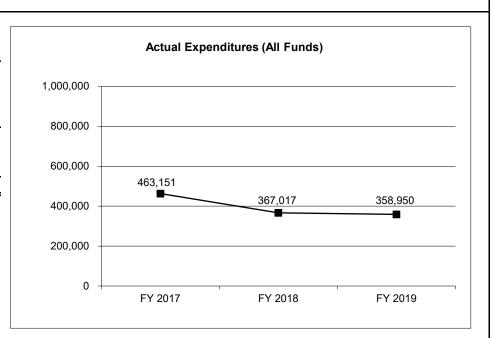
# 3. PROGRAM LISTING (list programs included in this core funding)

Professional Registration Funds Transfer to General Revenue

Department of Commerce and Insurance	Budget Unit _	42820C
Professional Registration		
Core - Transfers to General Revenue	HB Section _	7.525
_	<del>-</del>	

### 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	1,461,218	1,461,218	1,461,218	1,461,218
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	1,461,218	1,461,218	1,461,218	1,461,218
Actual Expenditures (All Funds)	463,151	367,017	358,950	N/A
Unexpended (All Funds)	998,067	1,094,201	1,102,268	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	998,067	1,094,201	1,102,268	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### **NOTES:**

- (1) Unexpended amounts reflect variations in actual expenditures for services provided from General Revenue funded agencies.
- (2) Unexpended amounts reflect variations in actual expenditures for services provided from General Revenue funded agencies.
- (3) Unexpended amounts reflect variations in actual expenditures for services provided from General Revenue funded agencies.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

PR FUND TRANSFER TO GR

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	TRF	0.00	(	)	0	1,461,218	1,461,218	3
	Total	0.00	(	)	0	1,461,218	1,461,218	- } =
DEPARTMENT CORE REQUEST								
	TRF	0.00	(	)	0	1,461,218	1,461,218	3
	Total	0.00		)	0	1,461,218	1,461,218	- } =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	(	)	0	1,461,218	1,461,218	3
	Total	0.00		)	0	1,461,218	1,461,218	3

DCI

Budget Unit

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR FUND TRANSFER TO GR								
CORE								
FUND TRANSFERS								
HEARING INSTRUMENT SPECIALIST	22,028	0.00	17,500	0.00	17,500	0.00	17,500	0.00
STATE COMMITTEE OF INTERPRETER	0	0.00	7,800	0.00	7,800	0.00	7,800	0.00
BRD OF GEOLOGIST REGISTRATION	0	0.00	7,200	0.00	7,200	0.00	7,200	0.00
MO RE APPRS AND APPRMGMT COMPS	4,654	0.00	155,000	0.00	155,000	0.00	155,000	0.00
ENDOWED CARE CEMETERY AUDIT	0	0.00	10,500	0.00	10,500	0.00	10,500	0.00
LICENSED SOCIAL WORKERS	18,522	0.00	22,500	0.00	22,500	0.00	22,500	0.00
STATE COMMITTEE OF PSYCHOLOGST	7,419	0.00	33,500	0.00	33,500	0.00	33,500	0.00
BOARD OF ACCOUNTANCY	9,701	0.00	19,000	0.00	19,000	0.00	19,000	0.00
BOARD OF PODIATRIC MEDICINE	1,766	0.00	15,999	0.00	15,999	0.00	15,999	0.00
BOARD OF CHIROPRACTIC EXAMINER	0	0.00	8,000	0.00	8,000	0.00	8,000	0.00
BOARD OF EMBALM & FUN DIR	165	0.00	85,000	0.00	85,000	0.00	85,000	0.00
BOARD OF REG FOR HEALING ARTS	4,042	0.00	100,000	0.00	100,000	0.00	100,000	0.00
BOARD OF NURSING	17,213	0.00	135,000	0.00	135,000	0.00	135,000	0.00
OPTOMETRY FUND	0	0.00	13,408	0.00	13,408	0.00	13,408	0.00
BOARD OF PHARMACY	38,701	0.00	119,000	0.00	119,000	0.00	119,000	0.00
MO REAL ESTATE COMMISSION	149,416	0.00	250,000	0.00	250,000	0.00	250,000	0.00
VETERINARY MEDICAL BOARD	36,497	0.00	55,000	0.00	55,000	0.00	55,000	0.00
COMMITTEE OF PROF COUNSELORS	0	0.00	40,000	0.00	40,000	0.00	40,000	0.00
DENTAL BOARD FUND	1,110	0.00	31,200	0.00	31,200	0.00	31,200	0.00
BRD OF ARCH,ENG,LND SUR,LND AR	437	0.00	122,100	0.00	122,100	0.00	122,100	0.00
ATHLETIC FUND	4,508	0.00	14,400	0.00	14,400	0.00	14,400	0.00
ELECTRICAL INDUSTRY LICENSING	0	0.00	1	0.00	1	0.00	1	0.00
ATHLETIC AGENT	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
BRD OF COSMETOLOGY & BARBER EX	1,380	0.00	91,250	0.00	91,250	0.00	91,250	0.00
BOARD OF PI&PI FIRE EXAMINERS	9,553	0.00	16,500	0.00	16,500	0.00	16,500	0.00
MARITAL & FAMILY THERAPISTS	0	0.00	6,000	0.00	6,000	0.00	6,000	0.00
RESPIRATORY CARE PRACTITIONERS	4,227	0.00	28,000	0.00	28,000	0.00	28,000	0.00
MO BRD OCCUPATIONAL THERAPY	475	0.00	8,960	0.00	8,960	0.00	8,960	0.00
DIETITIAN	0	0.00	1,200	0.00	1,200	0.00	1,200	0.00
INTERIOR DESIGNER COUNCIL	0	0.00	1,200	0.00	1,200	0.00	1,200	0.00
ACUPUNCTURIST	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
TATTOO	26,981	0.00	31,000	0.00	31,000	0.00	31,000	0.00

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GRAND TOTAL	\$358,950	0.00	\$1,461,218	0.00	\$1,461,218	0.00	\$1,461,218	0.00
TOTAL	358,950	0.00	1,461,218	0.00	1,461,218	0.00	1,461,218	0.00
TOTAL - TRF	358,950	0.00	1,461,218	0.00	1,461,218	0.00	1,461,218	0.00
FUND TRANSFERS MASSAGE THERAPY	155	0.00	13,000	0.00	13,000	0.00	13,000	0.00
PR FUND TRANSFER TO GR CORE								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	GOV REC DOLLAR	GOV REC FTE
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Unit								

**DECISION ITEM SUMMARY** 

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DCI						Ι	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR FUND TRANSFER TO GR								
CORE								
TRANSFERS OUT	358,950	0.00	1,461,218	0.00	1,461,218	0.00	1,461,218	0.00
TOTAL - TRF	358,950	0.00	1,461,218	0.00	1,461,218	0.00	1,461,218	0.00
GRAND TOTAL	\$358,950	0.00	\$1,461,218	0.00	\$1,461,218	0.00	\$1,461,218	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$358,950	0.00	\$1,461,218	0.00	\$1,461,218	0.00	\$1,461,218	0.00

**Department of Commerce and Insurance** 

HB Section(s):

7.525

Professional Registration Funds Transfer to General Revenue

Program is found in the following core budget(s): Division of Professional Registration Funds Transfer to General Revenue

# 1a. What strategic priority does this program address?

See Professional Registration Administration program descriptions.

### 1b. What does this program do?

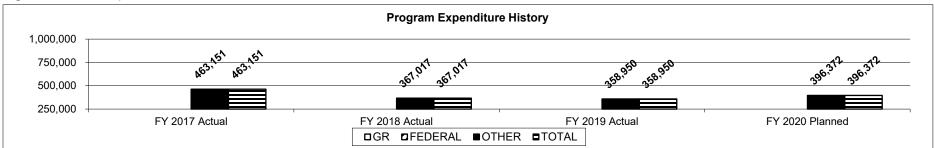
- This core transfer is necessary to carry out the provision of Section 324.001.5, RSMo., which states in part, the General Assembly shall appropriate to other state agencies from each board's funds, moneys sufficient to reimburse those other state agencies for all services rendered and all facilities and supplies furnished to that board. These transfers allow for reimbursement to General Revenue supported agencies (i.e. Attorney General, State Auditor's Office, Administrative Hearing Commission), for legal services, audit services and hearing.
- 2a. Provide an activity measure(s) for the program.

For performance measures, see Professional Registration program descriptions.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Professional Registration program descriptions.

- **2b. Provide a measure(s) of the program's quality.**For performance measures, see Professional Registration program descriptions.
- **2d. Provide a measure(s) of the program's efficiency.** For performance measures, see Professional Registration program descriptions.
- 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Note: FY 20 Planned is based on the prior three year average.

4. What are the sources of the "Other" funds?

Various Professional Registration Funds

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

  State Statute: Section 324.001.5. RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

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Department of Cor	nmerce and Insu	rance			Budget Unit	42830C					
Professional Regis	stration										
Core - Transfers to	Professional Re	gistration	Fees Fund		HB Section _	7.530					
1. CORE FINANCIA	AL SUMMARY										
	FY 2	2021 Budge	et Request			FY 2021	Governor's I	Recommend	ation		
	GR I	Federal	Other	Total		GR	Federal	Other	Total		
PS	0	0	0	0	PS	0	0	0	0		
EE	0	0	0	0	EE	0	0	0	0		
PSD	0	0	0	0	PSD	0	0	0	0		
TRF	0	0	9,665,697	9,665,697	TRF	0	0	9,665,697	9,665,697		
Total	0	0	9,665,697	9,665,697	Total	0	0	9,665,697	9,665,697		
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00		
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0		
Note: Fringes budg	eted in House Bill	5 except fo	r certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exc	ept for certair	n fringes		
budgeted directly to	MoDOT, Highway	/ Patrol, and	d Conservation	on.	budgeted direc	budgeted directly to MoDOT, Highway Patrol, and Conservation.					
Other Funds: V	/arious Profession	nal Registra	tion Funds		Other Funds: \	/arious Professi	ional Registra	tion Funds			

### 2. CORE DESCRIPTION

This core transfer allows the Division of Professional Registration to operate by carrying out the provision of Section 324.001.5, RSMo., which states the General Assembly shall appropriate to the division from each board's fund, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board.

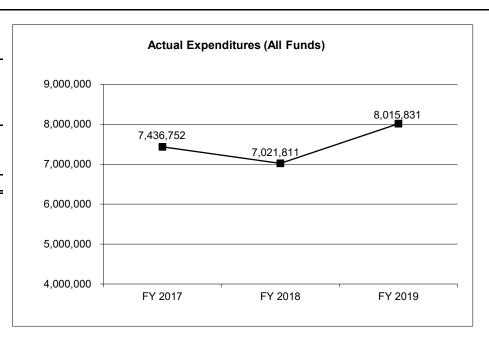
# 3. PROGRAM LISTING (list programs included in this core funding)

Professional Registration Funds Transfer to Professional Registration Fees Fund

Department of Commerce and Insurance	Budget Unit _	42830C
Professional Registration		
Core - Transfers to Professional Registration Fees Fund	HB Section _	7.530

### 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	8,829,032	8,829,032	9,665,697	9,665,697
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	8,829,032	8,829,032	9,665,697	9,665,697
Actual Expenditures (All Funds)	7,436,752	7,021,811	8,015,831	N/A
Unexpended (All Funds)	1,392,280	1,807,221	1,649,866	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,392,280 (1)	0 0 1,807,221 (2)	0 0 1,649,866 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### **NOTES:**

- (1) Unexpended amounts reflect variations in actual expenditures for services provided from Professional Registration Administration.
- (2) Unexpended amounts reflect variations in actual expenditures for services provided from Professional Registration Administration.
- (3) Unexpended amounts reflect variations in actual expenditures for services provided from Professional Registration Administration.

# **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

PR ADMINSTRATION TRANSFER

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	ES							
		TRF	0.00	0	0	9,665,697	9,665,697	
		Total	0.00	0	0	9,665,697	9,665,697	=
DEPARTMENT COR	RE ADJUSTME	NTS						
Core Reallocation	1727 T094	TRF	0.00	0	0	86,665	86,665	To reallocate transfer amount to new board
Core Reallocation	1727 T058	TRF	0.00	0	0	(86,665)	(86,665)	To reallocate transfer amount to new board
NET DE	PARTMENT (	CHANGES	0.00	0	0	0	0	
DEPARTMENT COR	RE REQUEST							
		TRF	0.00	0	0	9,665,697	9,665,697	
		Total	0.00	0	0	9,665,697	9,665,697	- -
GOVERNOR'S REC	OMMENDED (	CORE						
		TRF	0.00	0	0	9,665,697	9,665,697	
		Total	0.00	0	0	9,665,697	9,665,697	-

DCI DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINSTRATION TRANSFER								
CORE								
FUND TRANSFERS								
HEARING INSTRUMENT SPECIALIST	55,427	0.00	88,470	0.00	88,470	0.00	88,470	0.00
STATE COMMITTEE OF INTERPRETER	65,165	0.00	66,549	0.00	66,549	0.00	66,549	0.00
BRD OF GEOLOGIST REGISTRATION	66,048	0.00	71,215	0.00	71,215	0.00	71,215	0.00
MO RE APPRS AND APPRMGMT COMPS	341,027	0.00	1,169,574	0.00	1,169,574	0.00	1,169,574	0.00
ENDOWED CARE CEMETERY AUDIT	116,253	0.00	122,879	0.00	122,879	0.00	122,879	0.00
LICENSED SOCIAL WORKERS	294,237	0.00	237,471	0.00	237,471	0.00	237,471	0.00
STATE COMMITTEE OF PSYCHOLOGST	281,042	0.00	348,058	0.00	348,058	0.00	348,058	0.00
BOARD OF ACCOUNTANCY	175,135	0.00	176,701	0.00	176,701	0.00	176,701	0.00
BOARD OF PODIATRIC MEDICINE	44,130	0.00	42,472	0.00	42,472	0.00	42,472	0.00
BOARD OF CHIROPRACTIC EXAMINER	119,088	0.00	143,327	0.00	143,327	0.00	143,327	0.00
BOARD OF EMBALM & FUN DIR	541,300	0.00	836,714	0.00	836,714	0.00	836,714	0.00
BOARD OF REG FOR HEALING ARTS	400,647	0.00	433,431	0.00	433,431	0.00	433,431	0.00
BOARD OF NURSING	967,020	0.00	1,104,260	0.00	1,104,260	0.00	1,104,260	0.00
OPTOMETRY FUND	110,825	0.00	102,381	0.00	102,381	0.00	102,381	0.00
BOARD OF PHARMACY	323,315	0.00	318,869	0.00	318,869	0.00	318,869	0.00
MO REAL ESTATE COMMISSION	333,700	0.00	540,206	0.00	540,206	0.00	540,206	0.00
VETERINARY MEDICAL BOARD	215,006	0.00	188,724	0.00	188,724	0.00	188,724	0.00
COMMITTEE OF PROF COUNSELORS	285,141	0.00	283,797	0.00	283,797	0.00	283,797	0.00
DENTAL BOARD FUND	18,488	0.00	100,584	0.00	100,584	0.00	100,584	0.00
BRD OF ARCH,ENG,LND SUR,LND AR	189,692	0.00	278,472	0.00	278,472	0.00	278,472	0.00
ATHLETIC FUND	287,491	0.00	241,144	0.00	241,144	0.00	241,144	0.00
ELECTRICAL INDUSTRY LICENSING	0	0.00	1	0.00	86,666	0.00	86,666	0.00
ATHLETIC AGENT	2,393	0.00	3,737	0.00	3,737	0.00	3,737	0.00
BRD OF COSMETOLOGY & BARBER EX	1,832,685	0.00	1,664,242	0.00	1,664,242	0.00	1,664,242	0.00
BOARD OF PI&PI FIRE EXAMINERS	124,128	0.00	273,386	0.00	186,721	0.00	186,721	0.00
MARITAL & FAMILY THERAPISTS	28,952	0.00	19,024	0.00	19,024	0.00	19,024	0.00
RESPIRATORY CARE PRACTITIONERS	102,819	0.00	137,692	0.00	137,692	0.00	137,692	0.00
MO BRD OCCUPATIONAL THERAPY	100,703	0.00	138,152	0.00	138,152	0.00	138,152	0.00
DIETITIAN	38,091	0.00	56,348	0.00	56,348	0.00	56,348	0.00
INTERIOR DESIGNER COUNCIL	5,497	0.00	42,037	0.00	42,037	0.00	42,037	0.00
ACUPUNCTURIST	4,645	0.00	13,444	0.00	13,444	0.00	13,444	0.00
TATTOO	150,708	0.00	81,254	0.00	81,254	0.00	81,254	0.00

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DCI	DECISION ITEM SUMMARY
Budget Unit	

GRAND TOTAL	\$8,015,831	0.00	\$9,665,697	0.00	\$9,665,697	0.00	\$9,665,697	0.00	
TOTAL	8,015,831	0.00	9,665,697	0.00	9,665,697	0.00	9,665,697	0.00	
TOTAL - TRF	8,015,831	0.00	9,665,697	0.00	9,665,697	0.00	9,665,697	0.00	
FUND TRANSFERS MASSAGE THERAPY	395,033	0.00	341,082	0.00	00 _ 341,082	0.00	341,082	0.00	
CORE									
PR ADMINSTRATION TRANSFER									
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC	
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021	
Budget Unit									

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DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR ADMINSTRATION TRANSFER								
CORE								
TRANSFERS OUT	8,015,831	0.00	9,665,697	0.00	9,665,697	0.00	9,665,697	0.00
TOTAL - TRF	8,015,831	0.00	9,665,697	0.00	9,665,697	0.00	9,665,697	0.00
GRAND TOTAL	\$8,015,831	0.00	\$9,665,697	0.00	\$9,665,697	0.00	\$9,665,697	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$8,015,831	0.00	\$9,665,697	0.00	\$9,665,697	0.00	\$9,665,697	0.00

**Department of Commerce and Insurance** 

HB Section(s):

7.530

Professional Registration Funds Transfer to Professional Registration Fees Fund

Program is found in the following core budget(s): Transfer to Professional Registration Fees Fund

### 1a. What strategic priority does this program address?

See Professional Registration program descriptions.

### 1b. What does this program do?

• This core transfer allows the Division of Professional Registration to operate by carrying out the provision of Subsection 324.001.5. RSMo., which states the general assembly shall appropriate to the division from each board's fund, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board.

### 2a. Provide an activity measure(s) for the program.

For performance measures, see Professional Registration program descriptions.

# 2c. Provide a measure(s) of the program's impact.

For performance measures, see Professional Registration program descriptions.

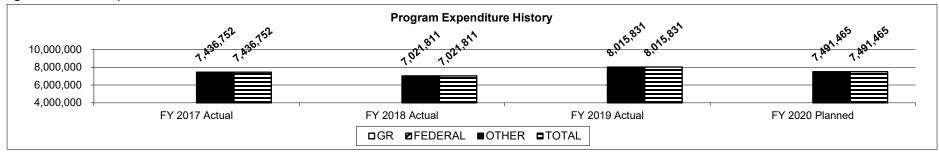
### 2b. Provide a measure(s) of the program's quality.

For performance measures, see Professional Registration program descriptions.

# 2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Professional Registration program descriptions.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Note: FY 20 Planned is based on the prior thee year average.

### 4. What are the sources of the "Other" funds?

Various Professional Registration Funds

# 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Section 324.001.5. RSMo.

# 6. Are there federal matching requirements? If yes, please explain.

N/A

### 7. Is this a federally mandated program? If yes, please explain.

No

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Department of Cor	nmerce and Insu	rance			Budget Unit	42850C			
Professional Regis	stration								
Core - Transfers fo	or Start Up Loans	for New B	oard Prograr	ns	HB Section	7.535			
1. CORE FINANCIA	AL SUMMARY								
		2021 Budge	t Request			FY 2021	Governor's R	ecommenda	tion
		Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	200,000	200,000	TRF	0	0	200,000	200,000
Total	0	0	200,000	200,000	Total	0	0	200,000	200,000
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes budg	eted in House Bill	5 except for	r certain fringe	es	Note: Fringes	budgeted in Hol	use Bill 5 exce	pt for certain	fringes
budgeted directly to	MoDOT, Highway	y Patrol, and	l Conservatio	n.	budgeted direct	tly to MoDOT, F	Highway Patro	l, and Conser	vation.
Other Funds: V	/arious Profession	ıal Registrat	ion Funds		Other Funds: V	/arious Professi	onal Registrat	ion Funds	
OODE DECODIO	TION								

### 2. CORE DESCRIPTION

This core transfer is necessary to carry out the provisions of Section 324.016 RSMo., which states in part, the director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for a new board. This authority shall cease at such time that a sufficient fund has been established by the new board to fund its operations and repay the amount borrowed.

# 3. PROGRAM LISTING (list programs included in this core funding)

Transfer for Startup Loans for New Board Programs

Department of Commerce and Insurance

Professional Registration

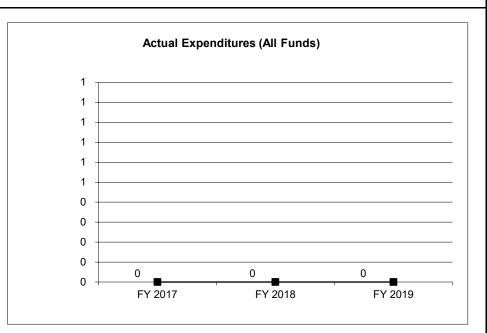
Core - Transfers for Start Up Loans for New Board Programs

Budget Unit 42850C

HB Section 7.535

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	200,000	200,000	200,000	200,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	200,000	200,000	200,000	200,000
Actual Expenditures (All Funds)	0	0	0	N/A
Unexpended (All Funds)	200,000	200,000	200,000	N/A
Unexpended, by Fund: General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	200,000	200,000	200,000	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### **NOTES:**

- (1) No transfers needed in FY 2017.
- (2) No transfers needed in FY 2018.
- (3) No transfers needed in FY 2019.

# **CORE RECONCILIATION DETAIL**

# **DEPT OF COMMERCE AND INSURANCE**

PR STARTUP LOANS

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	TRF	0.00	(	)	0	200,000	200,000	)
	Total	0.00	(	)	0	200,000	200,000	- ) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	(	)	0	200,000	200,000	)
	Total	0.00	(	)	0	200,000	200,000	- ) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	(	)	0	200,000	200,000	)
	Total	0.00	(	)	0	200,000	200,000	)

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Budget Unit									
Decision Item	FY 2019		FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL		ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR		FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR STARTUP LOANS									
CORE									
FUND TRANSFERS									
BOARD OF REG FOR HEALING ARTS		0	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL - TRF		0	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL		0	0.00	200,000	0.00	200,000	0.00	200,000	0.00
GRAND TOTAL		\$0	0.00	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00

**DECISION ITEM SUMMARY** 

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DCI							ļ	DECISION ITI	EM DETAIL
Budget Unit		FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class		DOLLAR	FTE	DOLLAR			FTE	DOLLAR	FTE
PR STARTUP LOANS									
CORE									
TRANSFERS OUT		(	0.00	200,000	0.00	200,000	0.00	200,000	0.00
TOTAL - TRF	_	(	0.00	200,000	0.00	200,000	0.00	200,000	0.00
GRAND TOTAL		\$0	0.00	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00
GEN	NERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
ı	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
	OTHER FUNDS	\$0	0.00	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00

PROGRAM DESC	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.535
Transfer for Startup Loans for New Board Programs	· · · <del></del>
Program is found in the following core budget(s): Transfer for Startup Loans fo	or New Board Programs

### 1a. What strategic priority does this program address?

See Division of Professional Registration program descriptions.

### 1b. What does this program do?

• This core transfer is necessary to carry out the provisions of Section 324.016 RSMo., which states in part, the director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for a new board. This authority shall cease at such time that a sufficient fund has been established by the new board to fund its operations and repay the amount borrowed.

### 2a. Provide an activity measure(s) for the program.

For performance measures, see Professional Registration Administration program descriptions.

### 2c. Provide a measure(s) of the program's impact.

For performance measures, see Professional Registration Administration program descriptions.

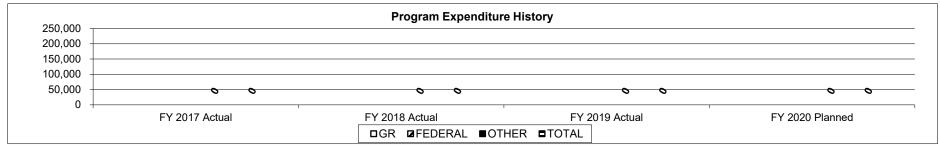
# 2b. Provide a measure(s) of the program's quality.

For performance measures, see Professional Registration Administration program descriptions.

### 2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Professional Registration Administration program descriptions.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



### 4. What are the sources of the "Other " funds?

Various Professional Registration Funds

# 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Section 324.016, RSMo.

# 6. Are there federal matching requirements? If yes, please explain.

N/A

### 7. Is this a federally mandated program? If yes, please explain.

No

Department of Co	ommerce and Insu	ırance			Budget Unit	42860C			
Professional Reg	jistration								
Core - Transfers	for Start Up Loan	Payback			HB Section _	7.540			
1. CORE FINANC	CIAL SUMMARY								
	FY:	2021 Budge	t Request			FY 2021	Governor's R	ecommenda	ition
		Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	320,000	320,000	TRF	0	0	320,000	320,000
Total	0	0	320,000	320,000	Total	0	0	320,000	320,000
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bud	dgeted in House Bill	I 5 except fo	r certain fring	es	Note: Fringes	budgeted in Hol	use Bill 5 exce	pt for certain	fringes
	to MoDOT Highwa	v Patrol, and	d Conservatio	n.	budgeted direct	tly to MoDOT, H	Highway Patrol	l, and Conser	vation.

#### 2. CORE DESCRIPTION

This core transfer is necessary to carry out the provisions of Section 324.016 RSMo., which states in part, the director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for a new board. This authority shall cease at such time that a sufficient fund has been established by the new board to fund its operations and repay the amount borrowed.

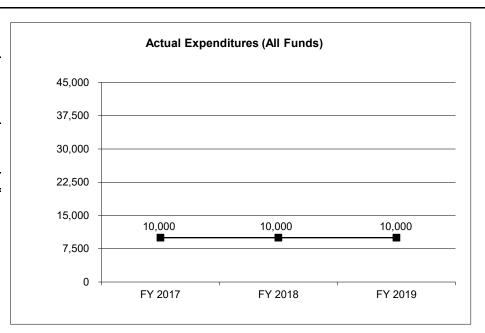
# 3. PROGRAM LISTING (list programs included in this core funding)

Transfer for Startup Loans Payback

Department of Commerce and Insurance	Budget Unit	42860C	
Professional Registration			
Core - Transfers for Start Up Loan Payback	HB Section _	7.540	
	<del>-</del>		

# 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	320,000	320,000	320,000	320,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	320,000	320,000	320,000	320,000
Actual Expenditures (All Funds)	10,000	10,000	10,000	N/A
Unexpended (All Funds)	310,000	310,000	310,000	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	310,000	310,000	310,000	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

### **NOTES:**

- (1) Startup loans payback from Board of Private Investigator and Private Fire Investigator Examiners.
- (2) Startup loans payback from Board of Private Investigator and Private Fire Investigator Examiners.
- (3) Startup loans payback from Board of Private Investigator and Private Fire Investigator Examiners.

## **CORE RECONCILIATION DETAIL**

## DEPT OF COMMERCE AND INSURANCE

PR STARTUP LOANS PAYBACK

## **5. CORE RECONCILIATION DETAIL**

	Budget Class	ETE	CB	Endaral		Othor	Total	_
	Ciass	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	TRF	0.00	C	)	0	320,000	320,000	)
	Total	0.00	C		0	320,000	320,000	- ) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	C	)	0	320,000	320,000	)
	Total	0.00	C		0	320,000	320,000	- ) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	C	)	0	320,000	320,000	<u> </u>
	Total	0.00	C		0	320,000	320,000	

DCI			

GRAND TOTAL	\$10,000	0.00	\$320,000	0.00	\$320,000	0.00	\$320,000	0.00
TOTAL	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
TOTAL - TRF	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
FUND TRANSFERS PROFESSIONAL REGISTRATION FEES	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
CORE								
PR STARTUP LOANS PAYBACK								
Budget Unit Decision Item Budget Object Summary Fund	FY 2019 ACTUAL DOLLAR	FY 2019 ACTUAL FTE	FY 2020 BUDGET DOLLAR	FY 2020 BUDGET FTE	FY 2021 DEPT REQ DOLLAR	FY 2021 DEPT REQ FTE	FY 2021 GOV REC DOLLAR	FY 2021 GOV REC FTE

**DECISION ITEM SUMMARY** 

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DCI						[	DECISION IT	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PR STARTUP LOANS PAYBACK								
CORE								
TRANSFERS OUT	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
TOTAL - TRF	10,000	0.00	320,000	0.00	320,000	0.00	320,000	0.00
GRAND TOTAL	\$10,000	0.00	\$320,000	0.00	\$320,000	0.00	\$320,000	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$10,000	0.00	\$320,000	0.00	\$320,000	0.00	\$320,000	0.00

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.540
Transfer for Startup Loans Payback	_	
Program is found in the following core budget(s): Transfer for Startup Loans Payback		

#### 1a. What strategic priority does this program address?

See Division of Professional Registration program descriptions.

#### 1b. What does this program do?

- This core transfer is necessary to carry out the provisions of Section 324.016 RSMo., which states in part, the director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for a new board. This authority shall cease at such time that a sufficient fund has been established by the new board to fund its operations and repay the amount borrowed.
- 2a. Provide an activity measure(s) for the program.

For performance measures, see Professional Registration Administration program descriptions.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Professional Registration Administration program descriptions.

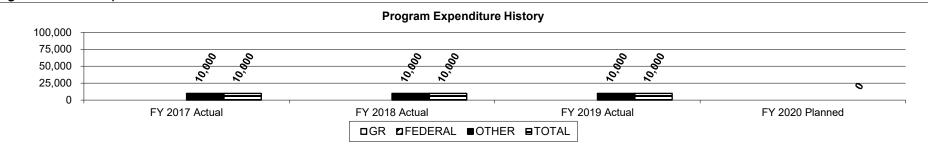
2b. Provide a measure(s) of the program's quality.

For performance measures, see Professional Registration Administration program descriptions.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Professional Registration Administration program descriptions.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Board of Private Investigator and Private Fire Investigator Examiners Fund (0802)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

  State Statute: Section 324.016, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

Nο

#### **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget Unit 42930C
Office of the Public Counsel	
Core - Office of the Public Counsel	HB Section 7.555

#### 1. CORE FINANCIAL SUMMARY

	F	Y 2021 Budg	et Request			FY 2021	Governor's	Recommen	dation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	925,453	0	0	925,453	PS	925,453	0	0	925,453
EE	94,415	0	0	94,415	EE	94,415	0	0	94,415
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	1,019,868	0	0	1,019,868	Total	1,019,868	0	0	1,019,868
FTE	16.00	0.00	0.00	16.00	FTE	16.00	0.00	0.00	16.00
Est. Fringe	514,062	0	0	514,062	Est. Fringe	514,062	0	0	514,062
Note: Fringes bu	idgeted in House E	Bill 5 except fo	r certain fring	es budgeted	Note: Fringe:	s budgeted in F	louse Bill 5 e	xcept for ce	rtain fringes
directly to MoDO	T, Highway Patrol,	and Conserv	ation.		budgeted dire	ectly to MoDOT	, Highway Pa	atrol, and Co	nservation.

Other Funds:

Other Funds:

#### 2. CORE DESCRIPTION

This core request will provide Public Counsel with sufficient expertise and resources to represent customers of regulated Missouri utility companies as well as to assist and inform Missourians with property rights concerns. This request funds attorneys and a technical staff that provide expert analysis and recommendations to the Public Service Commission (PSC) and in the courts. Public Counsel advocates for the interests of all consumers of investor-owned utilities in Missouri, with a particular focus on residential and small business consumers who have no other representation. The Public Counsel also has the authority to appeal PSC decisions through the court system when necessary to protect consumer interests. Through the ombudsman for property rights, Public Counsel provides guidance to individuals seeking information about the condemnation process. Further, due to investor-owned utilities becoming more involved with the legislative process, this has further required us to work with lawmakers to provide information and education on a number of topics.

## 3. PROGRAM LISTING (list programs included in this core funding)

Office of the Public Counsel

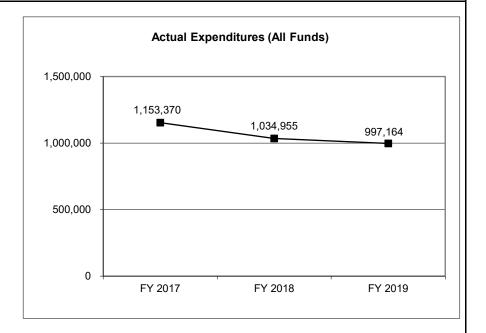
(The Public Counsel is the statutory representative of utility consumers in cases before the Public Service Commission and in the courts, and provides guidance to individuals facing property rights issues.)

#### **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget Unit 42930C
Office of the Public Counsel	
Core - Office of the Public Counsel	HB Section 7.555

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	1,165,424	1,165,424	1,171,194	1,019,868
Less Reverted (All Funds)	0	0	0	(30,596)
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	1,165,424	1,165,424	1,171,194	989,272
Actual Expenditures (All Funds)	1,153,370	1,034,955	997,164	N/A
Unexpended (All Funds)	12,054	130,469	174,030	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	12,054	130,469	174,030	N/A
	(1)	(2)	(3)	



Reverted includes Governor's standard 3 percent reserve (when applicable). Restricted includes any extraordinary expenditure restriction (when applicable).

#### NOTES:

- (1) Actual Expenditures provided by the Department of Economic Development.
- (2) Actual Expenditures provided by the Department of Economic Development.
- (3) Actual Expenditures provided by the Department of Economic Development.

## **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE

OFFICE OF PUBLIC COUNSEL

## **5. CORE RECONCILIATION DETAIL**

	Budget							
	Class	FTE	GR	Federal	Other		Total	Ε
TAFP AFTER VETOES								
	PS	16.00	925,453	0	C	)	925,453	
	EE	0.00	94,415	0	C	)	94,415	
	Total	16.00	1,019,868	0	C	)	1,019,868	-
DEPARTMENT CORE REQUEST								
	PS	16.00	925,453	0	C	)	925,453	
	EE	0.00	94,415	0	C	)	94,415	
	Total	16.00	1,019,868	0	C	)	1,019,868	· •
GOVERNOR'S RECOMMENDED	CORE							
	PS	16.00	925,453	0	C	)	925,453	
	EE	0.00	94,415	0	C	)	94,415	
	Total	16.00	1,019,868	0	C	)	1,019,868	-

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•	_	
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## **DECISION ITEM SUMMARY**

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Budget Unit									
Decision Item	FY 2019	F	Y 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	Α	CTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR		FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL									
CORE									
PERSONAL SERVICES GENERAL REVENUE		0	0.00	925,453	16.00	925,453	16.00	925,453	16.00
TOTAL - PS		0	0.00	925,453	16.00	925,453	16.00	925,453	16.00
EXPENSE & EQUIPMENT									
GENERAL REVENUE		0	0.00	94,415	0.00	94,415	0.00	94,415	0.00
TOTAL - EE		0	0.00	94,415	0.00	94,415	0.00	94,415	0.00
TOTAL		0	0.00	1,019,868	16.00	1,019,868	16.00	1,019,868	16.00
Pay Plan - 0000012									
PERSONAL SERVICES									
GENERAL REVENUE		0	0.00	0	0.00	0	0.00	9,392	0.00
TOTAL - PS		0	0.00	0	0.00	0	0.00	9,392	0.00
TOTAL		0	0.00	0	0.00	0	0.00	9,392	0.00
Pay Plan FY20-Cost to Continue - 0000013									
PERSONAL SERVICES									
GENERAL REVENUE		0	0.00	0	0.00	13,672	0.00	13,672	0.00
TOTAL - PS		0	0.00	0	0.00	13,672	0.00	13,672	0.00
TOTAL		0	0.00	0	0.00	13,672	0.00	13,672	0.00
Market Adj Pay PI FY20 C-to-C - 0000014									
PERSONAL SERVICES									
GENERAL REVENUE		0	0.00	0	0.00	426	0.00	426	0.00
TOTAL - PS		0	0.00	0	0.00	426	0.00	426	0.00
TOTAL			0.00	0	0.00	426	0.00	426	0.00

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# DECISION ITEM SUMMARY

Budget Unit										
Decision Item	FY 2019	F	Y 2019	FY 2020	FY 2	2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	Α	CTUAL	BUDGET	BUD	GET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR		FTE	DOLLAR	FT	Έ	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL										
Mileage Reimburse Rate Incr - 0000015										
EXPENSE & EQUIPMENT										
GENERAL REVENUE		0	0.00	0		0.00	224	0.00	(	0.00
TOTAL - EE		0	0.00	0		0.00	224	0.00		0.00
TOTAL		0	0.00	0		0.00	224	0.00		0.00
OPC Personal Services Increase - 1375001										
PERSONAL SERVICES										
GENERAL REVENUE		0	0.00	0		0.00	90,000	0.00	(	0.00
TOTAL - PS		0	0.00	0		0.00	90,000	0.00		0.00
TOTAL		0	0.00	0		0.00	90,000	0.00		0.00
GRAND TOTAL		\$0	0.00	\$1,019,868		16.00	\$1,124,190	16.00	\$1,043,358	3 16.00

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#### **FLEXIBILITY REQUEST FORM**

BUDGET UNIT NUMBER: 42930C
BUDGET UNIT NAME: Office of the Public Counsel
HOUSE BILL SECTION: 7.555

DEPARTMENT: Commerce and Insurance
DIVISION: Office of the Public Counsel

1. Provide the amount by fund of personal service flexibility and the amount by fund of expense and equipment flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. If flexibility is being requested among divisions, provide the amount by fund of flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed.

#### **GOVERNOR'S RECOMMENDATION**

The department is requesting 10% flexibility between the Personal Service and/or Expense and Equipment appropriation. This increased flexibility is needed to ensure the office's ability to immediately address any identified operational modifications to ensure the provision of the highest quality services to Missourians. Because of the office's history of using most of the office's Personal Services and E&E appropriations each year, the added flexibility will allow the office to operate more efficiently.

Total - PS - \$925,453 \* 10% = \$92,545 Total - E&E - \$94,415 \* 10% = \$9,442

2. Estimate how much flexibility will be used for the budget year. How much flexibility was used in the Prior Year Budget and the Current Year Budget? Please specify the amount.

PRIOR YEAR ACTUAL AMOUNT OF FLEXIBILITY USED	CURRENT YEAR ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED	BUDGET REQUEST ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED
\$0	based on needs to cover operational expenses,	Expenditures in PS and E&E will differ annually based on needs to cover operational expenses, address emergency and changing situations, etc.

3. Please explain how flexibility was used in the prior and/or current years.

PRIOR YEAR	CURRENT YEAR
EXPLAIN ACTUAL USE	EXPLAIN PLANNED USE
	Flexibility has not been used in the current year, but any use this year would likely include using E&E to help our PS budget if necessary.

DCI DECISION ITEM DETAIL

Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	51,105	1.00	39,470	1.00	39,470	1.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	33,755	1.00	34,835	1.00	34,835	1.00
PUBLIC UTILITY ACCOUNTANT I	0	0.00	56,673	1.00	38,753	1.00	38,753	1.00
CH PUBLIC UTILITY ACCOUNTANT	0	0.00	535	0.00	0	0.00	0	0.00
PUBLIC UTILITY ACCOUNTANT III	0	0.00	100,147	2.00	111,063	2.00	111,063	2.00
UTILITY REGULATORY MNGR, BAND1	0	0.00	0	0.00	77,250	1.00	77,250	1.00
DIVISION DIRECTOR	0	0.00	90,383	1.00	94,668	1.00	94,668	1.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	231,729	4.00	233,015	4.00	233,015	4.00
ASSOCIATE COUNSEL	0	0.00	3,159	0.25	0	0.00	0	0.00
SENIOR COUNSEL	0	0.00	123,120	2.00	182,798	3.00	182,798	3.00
DEPUTY COUNSEL	0	0.00	145,103	2.00	74,651	1.00	74,651	1.00
MISCELLANEOUS TECHNICAL	0	0.00	0	0.25	0	0.00	0	0.00
MISCELLANEOUS PROFESSIONAL	0	0.00	38,282	0.50	38,950	1.00	38,950	1.00
SPECIAL ASST PROFESSIONAL	0	0.00	51,462	1.00	0	0.00	0	0.00
TOTAL - PS		0.00	925,453	16.00	925,453	16.00	925,453	16.00
TRAVEL, IN-STATE	0	0.00	3,252	0.00	5,100	0.00	5,100	0.00
TRAVEL, OUT-OF-STATE	0	0.00	7,410	0.00	9,369	0.00	9,369	0.00
SUPPLIES	0	0.00	21,431	0.00	21,431	0.00	21,431	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	18,546	0.00	28,400	0.00	28,400	0.00
COMMUNICATION SERV & SUPP	0	0.00	7,050	0.00	5,600	0.00	5,600	0.00
PROFESSIONAL SERVICES	0	0.00	31,790	0.00	21,645	0.00	21,645	0.00
M&R SERVICES	0	0.00	1,316	0.00	1,000	0.00	1,000	0.00
COMPUTER EQUIPMENT	0	0.00	170	0.00	170	0.00	170	0.00
OFFICE EQUIPMENT	0	0.00	1,200	0.00	1,500	0.00	1,500	0.00
OTHER EQUIPMENT	0	0.00	1,700	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	0	0.00	150	0.00	0	0.00	0	0.00

DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
CORE								
MISCELLANEOUS EXPENSES	0	0.00	400	0.00	200	0.00	200	0.00
TOTAL - EE	0	0.00	94,415	0.00	94,415	0.00	94,415	0.00
GRAND TOTAL	\$0	0.00	\$1,019,868	16.00	\$1,019,868	16.00	\$1,019,868	16.00
GENERAL REVENUE	\$0	0.00	\$1,019,868	16.00	\$1,019,868	16.00	\$1,019,868	16.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00

PROG	GRAM DESCRIPTION	
Department of Commerce & Insurance	HB Section(s):	7.555
Office of the Public Counsel	- -	

## 1a. What strategic priority does this program address?

Develop our team, reward great performance, and retain top talent

Program is found in the following core budget(s): Office of the Public Counsel

- Innovate to make it easier to connect and work with us
- Provide help and educate consumers so they are better informed financial problem solvers
- Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public

## 1b. What does this program do?

- The Office of the Public Counsel ("OPC") serves as an advocate for the ratepayers of Missouri's investor-owned public utilities and represents all consumers generally and the public generally in all proceedings before the Public Service Commission ("PSC") to secure safe and reliable utility service at an affordable price.
- The OPC appears for all consumers generally and the public generally in all actions which involve the validity of a rule, regulation, or order of the PSC concerning the legality of all rates, charges, regulations, and practices of all persons under its jurisdiction and initiates proceedings before the Commission or Appellate Court to correct any legality on the part of any such person.
- The OPC acts as a resource for the General Assembly and advocate for ratepayers in policy discussions.
- The OPC serves as the Office of the Ombudsman for Property Rights, assisting Missouri citizens by providing free consultations and helping them understand their rights and the eminent domain process.

#### 2a. Provide an activity measure(s) for the program.

Ratepayers	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Ratepayers	Actual	Actual	Actual	Target	Target	Target
Electric	1,960,976	1,976,698	2,052,615	2,098,434	2,144,253	2,190,072
Natural Gas	1,399,365	1,409,456	1,428,971	1,443,774	1,458,577	1,473,380
Water	459,108	475,151	491,598	507,483	524,088	540,333
Sewer	17,101	19,892	21,633	23,899	26,165	28,431
Total	3,836,550	3,881,197	3,994,817	4,073,590	4,153,083	4,232,216

Note 1: Table depicts the total number of utility customers broken down by industry type

Note 2: Customer Numbers Source (Except Telephone): MPSC Annual Reports.

Note 3: OPC is active in Public Service Commission proceedings regarding regulated telephonic services, however the customer counts have been excluded since OPC's

savings largely relate to rate cases related to Electric, Natural Gas, Water and Sewer services.

Note 4: Some Missouri households may be customers of more than one regulated utility.

	F	Y 2017	F	Y 2018	F	Y 2019	F	Y 2020	F	Y 2021	FY 2022	
		Actual		Actual	1	Actual	•	Target	7	Target	Target	
Ratepayer Savings (in MM)	\$	121.35	\$	112.97	\$	238.43	\$	103.75	\$	103.75	\$ 103.75	

Note 1: Figures reflect amount of ratepayer savings that can be quantifiably attributed to OPC advocacy before the PSC, in appeals from the PSC, and in other legal forums.

Note 2: FY 2020 - FY 2022 Projections based on the three year average of FY 2017 to FY 2019 actual savings, adjusted to remove a large ratepayer savings related to a Missouri Energy Efficiency Investment Act filing that is unlikely to recur in the near future.

#### PROGRAM DESCRIPTION

Department of Commerce & Insurance HB Section(s): 7.555

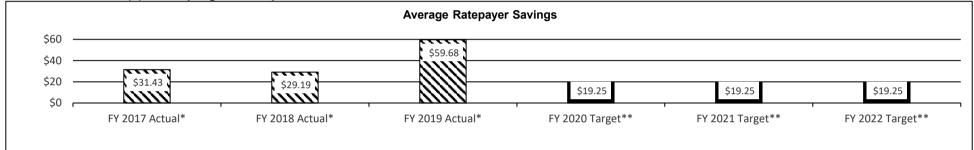
Office of the Public Counsel

Program is found in the following core budget(s): Office of the Public Counsel

## 2b. Provide a measure(s) of the program's quality.

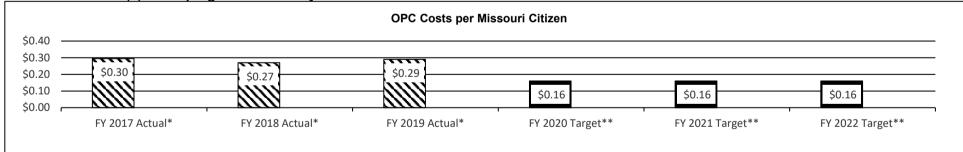
OPC will conduct a customer satisfaction survey to measure the quality of service the public receives from the office. (New Measure - no data available.)

2c. Provide a measure(s) of the program's impact.



<sup>\*</sup>Calculated by dividing total ratepayer savings by number of ratepayers.

2d. Provide a measure(s) of the program's efficiency.



<sup>\*</sup>Calculated by dividing total ratepayer savings by number of ratepayers.

<sup>\*\*</sup>Projected savings for FY 2020-2021 is avg of FY 2017-2019 after removing large impact from one case in FY 2019.

<sup>\*\*</sup>Calculated by dividing OPC budget by number of Missouri citizens reported in the 2010 census.

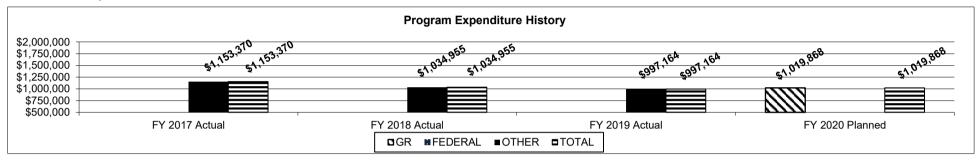
#### PROGRAM DESCRIPTION

Department of Commerce & Insurance HB Section(s): 7.555

Office of the Public Counsel

Program is found in the following core budget(s): Office of the Public Counsel

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Note: All FY 2020 program funding is appropriated from General Revenue Fund.

4. What are the sources of the "Other " funds?

FY2017 - FY2019 Public Service Commission Fund (0607).

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Sections 386.700 and 523.277, RSMo. 2000

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

OF

7

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RANK:

	Commerce and	Insurance			_	Budget Unit	42930C		
	ublic Counsel ublic Counsel - I	Personal Se	rvices Increa	se	DI# 1375001	HB Section	7.555		
. AMOUNT O	F REQUEST								
	FY 2	021 Budget	Request			FY 2021	Governor's	Recommendat	ion
	GR	Federal	Other	Total		GR	Federal	Other	Total
rs	90,000	0		90,000	PS	0	0	0	0
E	0	0	0	0	EE	0	0	0	0
SD	0	0	0	0	PSD	0	0	0	0
RF	0	0	0	0	_ TRF	0	0	0	0
otal	90,000	0	0	90,000	Total	0	0	0	0
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
st. Fringe	28,890	0	0	28,890	Est. Fr	inge 0	0	0	0
•	budgeted in House by to MoDOT, Hig			•		Fringes budgeted in Hed directly to MoDOT,		•	_
Other Funds:					Other F	unds:			_
. THIS REQUI	ST CAN BE CA	TEGORIZED	AS:						
	w Legislation				_New Program	<u>-</u>		und Switch	
	deral Mandate			X	Program Expansion	-		Cost to Continue	
GF	R Pick-Up				_Space Request	-	E	Equipment Repl	acement
Pa	y Plan		_		Other:				
B. WHY IS THI	S FUNDING NEE	DED? PRO	VIDE AN EXI	PLANATIO	N FOR ITEMS CHEC	KED IN #2. INCLUDI	THE FEDER	AL OR STATE	STATUTOR
	NAL AUTHORIZA						· ·		

The statutory authority for OPC and these requests is found in § 386.710 RSMo, where OPC is tasked with representing and protecting the interests of the public in proceedings before the Public Service Commission (PSC) and in appeals of PSC order; and is required to "employ a staff or hire on a contract basis such employees and experts as are necessary to carry out the purposes and responsibilities of his office."

\$18,900 available in our PS budget for FY 2020, we request an additional \$30,000 to allow greater flexibility for future promotions should salary increases be

warranted in FY 2021. OPC's total requested increase is \$90,000.

	_	_	
RANK:	7	OF	7

Department of Commerce and Insurance		Budget Unit	42930C
Office of the Public Counsel		-	
Office of the Public Counsel - Personal Services Increase	DI# 1375001	HB Section	7.555
		<del>-</del>	

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

The requested \$60,000 for an unfilled attorney position is based upon an average of current OPC attorney salaries. The requested \$30,000 for future promotions is based on the assumption that OPC may have little to no excess PS budget entering FY 2021, and the \$30,000 amount will provide flexibility in rewarding employee performance and will help retain employees (we recently lost an attorney due in part to an inability to offer much of a salary increase). One reason our PS budget is being stressed is because we hired an in-house financial analyst to make up for the FY20 reduction in our EE budget that we traditionally used to hire finance consultants.

5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS.										
	Dept Req GR	Dept Req GR	Dept Req FED	Dept Req FED	Dept Req OTHER	Dept Req OTHER	Dept Req TOTAL	Dept Req TOTAL	Dept Req One-Time	
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	
100 - Salaries and Wages	90,000						90,000			
							0	0.0		
Total PS	90,000	0.0	0	0.0	0	0.0	90,000	0.0	0	
							0			
							0			
			-				0			
Total EE	0		0		0		0		0	
Program Distributions							0			
Total PSD	0		0	•	0	•	0		0	
Transfers										
Total TRF	0		0	•	0	•	0		0	
Grand Total	90,000	0.0	0	0.0	0	0.0	90,000	0.0	0	
	-						•			

RANK: 7 OF 7

Department of Commerce and Insura	ance		_		Budget Unit	42930C			
Office of the Public Counsel Office of the Public Counsel - Person	nal Services Incre	ase	DI# 1375001		HB Section	7.555			
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
							0		
Total PS	0	0.0	0	0.0	0	0.0	0 <b>0</b>	0.0	
							0		
Total EE	0				0		0 0		0
Program Distributions Total PSD	0		0		0		0 <b>0</b>		0
Transfers Total TRF	0		0		0		0		0
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	0

RANK: 7 OF 7
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	Department of Commerce and Insurance		Budget Unit	42930C
ce of the Public Counsel - Personal Services Increase DI# 1375001 HB Section 7.555	Office of the Public Counsel		_	
	Office of the Public Counsel - Personal Services Increase	DI# 1375001	HB Section	7.555

# 6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

#### 6a. Provide an activity measure(s) for the program.

Datanavara	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Ratepayers	Actual	Actual	Actual	Target	Target	Target
Electric	1,960,976	1,976,698	2,052,615	2,098,434	2,144,253	2,190,072
Natural Gas	1,399,365	1,409,456	1,428,971	1,443,774	1,458,577	1,473,380
Water	459,108	475,151	491,598	507,483	524,088	540,333
Sewer	17,101	19,892	21,633	23,899	26,165	28,431
Total	3,836,550	3,881,197	3,994,817	4,073,590	4,153,083	4,232,216

Note 1: Table depicts the total number of utility customers broken down by industry type

Note 3: OPC is active in Public Service Commission proceedings regarding regulated telephonic services, however the customer counts have been excluded since OPC's savings largely relate to rate cases related to Electric, Natural Gas, Water and Sewer services.

Note 4: Some Missouri households may be customers of more than one regulated utility.

	F	Y 2017	F	Y 2018	F	Y 2019	F	Y 2020	F	Y 2021	F	Y 2022
		Actual	1	Actual		Actual		Target		Target		Target
Ratepaver Savings (in MM)	\$	121.35	\$	112.97	\$	238.43	\$	103.75	\$	103.75	\$	103.75

Note 1: Figures reflect amount of ratepayer savings that can be quantifiably attributed to OPC advocacy before the PSC, in appeals from the PSC, and in other legal forums.

Note 2: FY 2020 - FY 2022 Projections based on the three year average of FY 2017 to FY 2019 actual savings, adjusted to remove a large ratepayer savings related to a Missouri Energy Efficiency Investment Act filing that is unlikely to recur in the near future.

## 6b. Provide a measure(s) of the program's quality.

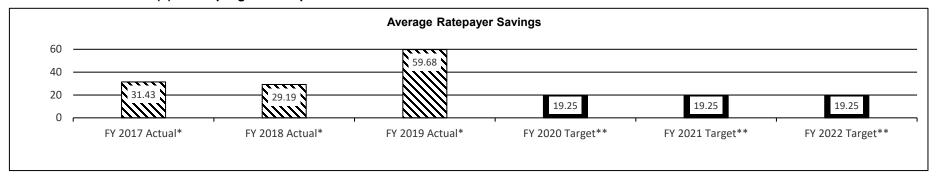
OPC has published a customer satisfaction survey to measure the quality of service the public receives from the office on its website. Links to the survey will now be provided in all e-mail customer contacts to increase engagement. The results of the survey are reported to the Director of OPC.

Note 2: Customer

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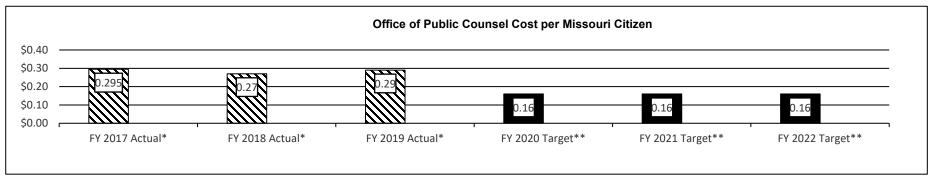
Department of Commerce and Insurance		Budget Unit	42930C
Office of the Public Counsel			
Office of the Public Counsel - Personal Services Increase	DI# 1375001	HB Section	7.555

## 6c. Provide a measure(s) of the program's impact.



<sup>\*</sup>Calculated by dividing total ratepayer savings by number of ratepayers.

## 6d. Provide a measure(s) of the program's efficiency.



<sup>\*</sup>Calculated by dividing total ratepayer savings by number of ratepayers.

## 7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:

N/A

<sup>\*\*</sup>Projected savings for FY 2020-2021 is average of FY 2017-2019 after removing large impact from one case in FY 2019.

<sup>\*\*</sup>Calculated by dividing OPC budget by number of Missouri citizens reported in the 2010 census.

DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
OFFICE OF PUBLIC COUNSEL								
OPC Personal Services Increase - 1375001								
SALARIES & WAGES	(	0.00	0	0.00	90,000	0.00	0	0.00
TOTAL - PS	(	0.00	0	0.00	90,000	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$90,000	0.00	\$0	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$90,000	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00

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#### **CORE DECISION ITEM**

mmission-Manuf.					udget Unit	42910C		
Public Service Commission-Manufactured Housing Core - Manufactured Housing				н	B Section _	7.545		
IAL SUMMARY								
FY:	2021 Budge	t Request			FY 2021	Governor's F	Recommend	ation
GR	Federal	Other	Total	<u></u>	GR	Fed	Other	Total
0	0	381,709	381,709	PS	0	0	381,709	381,709
0	0	354,472	354,472	EE	0	0	354,472	354,472
0	0	222,000	222,000	PSD	0	0	222,000	222,000
0	0		0	TRF	0	0	0	0
0	0	958,181	958,181	Total	0	0	958,181	958,181
0.00	0.00	8.00	8.00	FTE	0.00	0.00	8.00	8.00
0	0	231,025	231,025	Est. Fringe	0	0	231,025	231,025
•	•	•			•		•	_
	•	•				-	•	
	FY 2 GR  0 0 0 0 0 0 0 0 0 0 Modern House Bill of MoDOT, Highway	FY 2021 Budge   GR	FY 2021 Budget Request   GR   Federal   Other	STATE   SUMMARY   STATE   ST	FY 2021 Budget Request   GR   Federal   Other   Total	FY 2021 Budget Request   FY 2021 GR   Federal   Other   Total   Other   Othe	FY 2021 Budget Request   FY 2021 Governor's F GR   Federal   Other   Total   GR   Fed	FY 2021 Budget Request   FY 2021 Governor's Recommendate   GR   Federal   Other   Total   GR   Fed   Other

#### 2. CORE DESCRIPTION

The Manufactured Housing Department, housed within the Public Service Commission, is required by statute (Section 700.010 - 700.692 RSMo) to: 1) annually register manufacturers and dealers of manufactured homes and modular units, and new manufactured home installers; 2) prescribe and enforce uniform construction standards for manufactured homes and modular units sold in the State of Missouri; 3) enforce manufactured home set up and tie-down requirements; and 4) administer the Consumer Recovery Fund established pursuant to SB 788. The Manufactured Housing Program acts as the State Administrative Agency (SAA) to the Federal Housing and Urban Development's Manufactured Housing Program in an effort to assure safe and affordable housing for consumers with emphasis on safety. The SAA provides this assurance by responding to consumer complaints, conducting manufactured home inspections and performing dealer lot inspections and manufacturing plant record reviews. It also provides installer and inspector training. These functions directly increase the number of manufactured homes that are code compliant and installed correctly, in addition to providing consumers with safe and adequate housing. The Program also enforces similar policies for the modular unit industry.

## 3. PROGRAM LISTING (list programs included in this core funding)

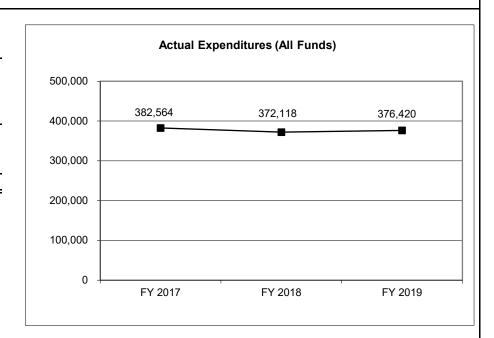
Manufactured Housing Program

#### **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget Unit 42910C
Public Service Commission-Manufactured Housing	
Core - Manufactured Housing	HB Section <u>7.545</u>

#### 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	935,214	935,214	938,014	958,175
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	935,214	935,214	938,014	958,175
Actual Expenditures (All Funds)	382,564	372,118	376,420	N/A
Unexpended (All Funds)	552,650	563,096	561,594	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	552,650	563,096	561,594	N/A
	(1)	(2)	(3)	



Reverted includes Governor's standard 3 percent reserve (when applicable). Restricted includes any extraordinary expenditure restriction (when applicable).

#### NOTES:

For the Manufactured Housing Fund, annual lapse funds do not revert to General Revenue, but remain as a portion of fund balance and are used to operate the program. The transfer of a biennial lapse to the General Revenue fund is permitted under Chapter 700.040.3 RSMo if the fund amount exceeds two times the appropriation of the prior fiscal year. Lapsed monies are primarily due to various containment measures implemented within the Manufactured Housing Department.

- (1) Actual Expenditures provided by the Department of Economic Development.
- (2) Actual Expenditures provided by the Department of Economic Development.
- (3) Actual Expenditures provided by the Department of Economic Development.

## **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE MANUFACTURED HOUSING

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
			Oit	1 cuciui	Other	Total	
TAFP AFTER VETOES			_				
	PS	8.00	0	0	381,709	381,709	
	EE	0.00	0	0	354,466	354,466	
	PD	0.00	0	0	222,000	222,000	<u>)</u>
	Total	8.00	0	0	958,175	958,175	<b>5</b> =
DEPARTMENT CORE ADJUSTME	NTS						
Core Reallocation 2528 5074	EE	0.00	0	0	6	6	6 Mileage Reimbursement Reallocation
NET DEPARTMENT O	HANGES	0.00	0	0	6	6	3
DEPARTMENT CORE REQUEST							
	PS	8.00	0	0	381,709	381,709	)
	EE	0.00	0	0	354,472	354,472	2
	PD	0.00	0	0	222,000	222,000	)
	Total	8.00	0	0	958,181	958,181	
GOVERNOR'S RECOMMENDED	CORE						-
	PS	8.00	0	0	381,709	381,709	
	EE	0.00	0	0	354,472	354,472	
	PD	0.00	0	0	222,000	222,000	
	Total	8.00	0	0	958,181	958,181	-

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## **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING								
CORE								
PERSONAL SERVICES								
MANUFACTURED HOUSING FUND	0		381,709	8.00	381,709	8.00	381,709	8.00
TOTAL - PS	0	0.00	381,709	8.00	381,709	8.00	381,709	8.00
EXPENSE & EQUIPMENT								
MANUFACTURED HOUSING FUND	0	0.00	354,466	0.00	354,472	0.00	354,472	0.00
TOTAL - EE	0	0.00	354,466	0.00	354,472	0.00	354,472	0.00
PROGRAM-SPECIFIC	•	2.22	00.000	0.00	00.000	2.22	22.222	2.22
MANUFACTURED HOUSING FUND MANUFACTURED HOUS CONS RECVERY	0	0.00	30,000	0.00	30,000	0.00	30,000	0.00
	0	0.00	192,000	0.00	192,000	0.00	192,000	0.00
TOTAL - PD			222,000	0.00	222,000		222,000	0.00
TOTAL	0	0.00	958,175	8.00	958,181	8.00	958,181	8.00
Pay Plan - 0000012								
PERSONAL SERVICES								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	0	0.00	3,872	0.00
TOTAL - PS	0	0.00	0	0.00	0	0.00	3,872	0.00
TOTAL	0	0.00	0	0.00	0	0.00	3,872	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	5,464	0.00	5,464	0.00
TOTAL - PS	0	0.00		0.00	5,464	0.00	5,464	0.00
TOTAL	0	0.00	0	0.00	5,464	0.00	5,464	0.00
Market Adj Pay PI FY20 C-to-C - 0000014								
PERSONAL SERVICES								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	11,897	0.00	11,897	0.00
TOTAL - PS	0	0.00	0	0.00	11,897	0.00	11,897	0.00
TOTAL	0	0.00	0	0.00	11,897	0.00	11,897	0.00

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## **DECISION ITEM SUMMARY**

GRAND TOTAL	!	\$0 0.00	\$958,175	8.00	\$975,548	8.00	\$979,414	8.00
TOTAL		0 0.00	0	0.00	6	0.00	0	0.00
TOTAL - EE		0.00	0	0.00	6	0.00	0	0.00
EXPENSE & EQUIPMENT MANUFACTURED HOUSING FUND		0.00	0	0.00	6	0.00	0	0.00
Mileage Reimburse Rate Incr - 0000015								
MANUFACTURED HOUSING								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	GOV REC DOLLAR	GOV REC FTE
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Unit								

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Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUFACTURED HOUSING								
CORE								
SALARIES & WAGES	0	0.00	2,842	0.00	0	0.00	0	0.00
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	35,331	1.00	35,643	1.00	35,643	1.00
SR OFFICE SUPPORT ASSISTANT	0	0.00	31,320	1.00	31,672	1.00	31,672	1.00
MANUFACTURED HSNG INSP II	0	0.00	204,508	4.00	207,209	4.00	207,209	4.00
MANUFACTURED HSNG INSP SUPV	0	0.00	49,964	1.00	49,107	1.00	49,107	1.00
UTILITY REGULATORY MNGR, BAND1	0	0.00	0	0.00	58,078	1.00	58,078	1.00
UTILITY REGULATORY MNGR, BAND2	0	0.00	57,744	1.00	0	0.00	0	0.00
TOTAL - PS	0	0.00	381,709	8.00	381,709	8.00	381,709	8.00
TRAVEL, IN-STATE	0	0.00	10,000	0.00	10,006	0.00	10,006	0.00
TRAVEL, OUT-OF-STATE	0	0.00	2,000	0.00	2,000	0.00	2,000	0.00
SUPPLIES	0	0.00	25,000	0.00	25,000	0.00	25,000	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	6,746	0.00	6,746	0.00	6,746	0.00
COMMUNICATION SERV & SUPP	0	0.00	20,000	0.00	20,000	0.00	20,000	0.00
PROFESSIONAL SERVICES	0	0.00	50,000	0.00	50,000	0.00	50,000	0.00
M&R SERVICES	0	0.00	68,000	0.00	68,000	0.00	68,000	0.00
COMPUTER EQUIPMENT	0	0.00	163,948	0.00	163,948	0.00	163,948	0.00
OFFICE EQUIPMENT	0	0.00	2,270	0.00	2,270	0.00	2,270	0.00
OTHER EQUIPMENT	0	0.00	3,500	0.00	3,500	0.00	3,500	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1	0.00	1	0.00	1	0.00
BUILDING LEASE PAYMENTS	0	0.00	1	0.00	1	0.00	1	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
MISCELLANEOUS EXPENSES	0	0.00	2,000	0.00	2,000	0.00	2,000	0.00
TOTAL - EE	0	0.00	354,466	0.00	354,472	0.00	354,472	0.00
PROGRAM DISTRIBUTIONS	0	0.00	212,000	0.00	212,000	0.00	212,000	0.00
REFUNDS	0	0.00	10,000	0.00	10,000	0.00	10,000	0.00
TOTAL - PD	0	0.00	222,000	0.00	222,000	0.00	222,000	0.00
GRAND TOTAL	\$0	0.00	\$958,175	8.00	\$958,181	8.00	\$958,181	8.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0		\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0		\$958,175	8.00	\$958,181	8.00	\$958,181	8.00

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PROGRAM DES	SCRIPTION	
Department of Commerce and Insurance	HB Section(s):	7.545
Manufactured Housing Program	·	
Program is found in the following core budget(s): Manufactured Housing	•	

## 1a. What strategic priority does this program address?

Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public

## 1b. What does this program do?

- Register manufacturers, dealers and installers of new manufactured homes and modular units;
- Prescribe and enforce uniform construction standards for manufactured homes and modular units sold in the State of Missouri through inspections and investigations; train and license installers conducting business within Missouri; and
- Administer the Consumer Recovery Fund pursuant to SB 788.

#### 2a. Provide an activity measure(s) for the program.

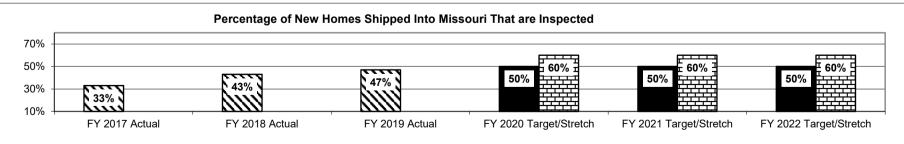
	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Number of Inspections Performed	681	685	668	675	680	685

## 2b. Provide a measure(s) of the program's quality.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Average Number of						
Re-Inspections per	6.6	7.4	4.5	7	7	7
Complaint						

Note 1: Re-inspections are performed to verify that all identified deficiencies have been corrected. Projection is based on a less than 1% re-inspection rate

## 2c. Provide a measure(s) of the program's impact.



Note 1: The percentage of new homes inspected in FY17 was affected by a 12% increase from FY16 in the number of homes shipped into Missouri as well as an increase in number of formal complaints which required inspection. This resulted in a decrease in non-complaint-related inspections performed by staff.

Note 2: Base targets are near typical prior year actuals; Stretch targets represent a 10% increase.

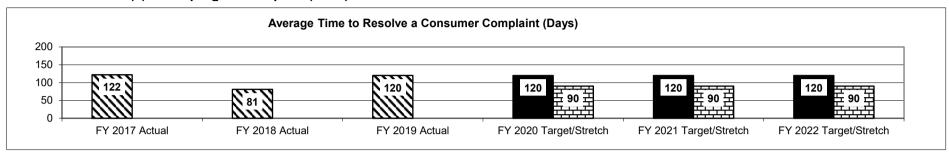
#### PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.545

Manufactured Housing Program

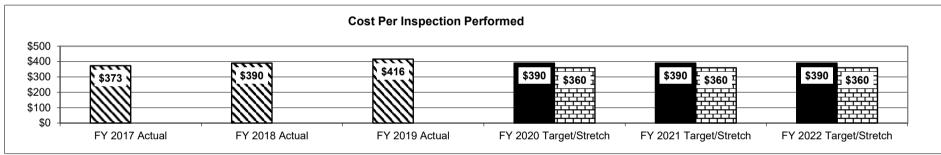
Program is found in the following core budget(s): Manufactured Housing

2c. Provide a measure(s) of the program's impact. (cont.)



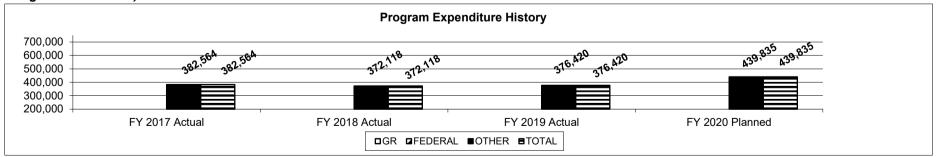
Note 1: Base targets are near the three year average of actuals and Stretch targets reflect the continued improvement achieved from FY17 through FY19.

## 2d. Provide a measure(s) of the program's efficiency.



Note 1: Base targets are near the three year average of actual cost and Stretch targets reflect continued improvement from FY17 through FY19.

# 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION	
Department of Commerce and Insurance	HB Section(s): 7.545
Manufactured Housing Program	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Manufactured Housing	
4. What are the sources of the "Other " funds?	
Manufactured Housing Fund (0582)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the fe	ederal program number, if applicable.)
Chapter 700, Sections 700.010 - 700.692 RSMo	
6. Are there federal matching requirements? If yes, please explain.	
N/A	
7. Is this a federally mandated program? If yes, please explain.	
No, but as the State Administrative Agency for the Federal Housing and Urban Development (HU Requirements.	JD) program all of the state regulations fulfill Federal

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#### **CORE DECISION ITEM**

Department of	Commerce and Insu	rance			Budget Unit	42920C			
Public Service	Commission-Manufa	ctured Ho	using						
Core - Manufac	ctured Housing Cons	umer Reco	very Transfe	er	HB Section	7.550			
1. CORE FINAN	NCIAL SUMMARY								
	FY 2	021 Budge	t Request			FY 2021	Governor's	Recommend	lation
		ederal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	192,000	192,000	TRF	0	0	192,000	192,000
Total	0	0	192,000	192,000	Total	0	0	192,000	192,000
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes b	udgeted in House Bill	5 except fo	r certain fringe	es	Note: Fringes	budgeted in Ho	ouse Bill 5 ex	cept for certa	in fringes
budgeted directl	ly to MoDOT, Highway	Patrol, and	l Conservatio	n.	budgeted direct	tly to MoDOT,	Highway Pat	rol, and Cons	ervation.
Other Funds:	Manufactured Hous	sing Fund ((	0582)		Other Funds: I	Manufactured	Housing Fun	d (0582)	
Notes:	Establishes the trai	nsfer author	ity from the M	lanufactured	Notes:	Establishes the	e transfer aut	hority from th	e Manufactured
	Housing Fund into	the Manufa	ctured Housir	ng Consumer	I	Housing Fund	into the Man	ufactured Hoเ	using Consumer
		suant to SE			i	Recovery Fund		OD 700	

#### 2. CORE DESCRIPTION

The Manufactured Housing Consumer Recovery Fund was created in SCS SB 788, signed by the Governor on July 10, 2008. It became effective August 28, 2008. Section 700.041 establishes the "Manufactured Housing Customer Recovery Fund" for the purposes of paying consumer claims pursuant to the procedures the PSC promulgates by rule. (See 4 CSR 240-126.010 and 4 CSR 240-126.020.) The law provides that no claims shall be considered by the commission before all other legal remedies have been exhausted.

Without a fund transfer from the Manufactured Housing Fund, the Recovery Fund cannot be used for its statutory purpose.

## 3. PROGRAM LISTING (list programs included in this core funding)

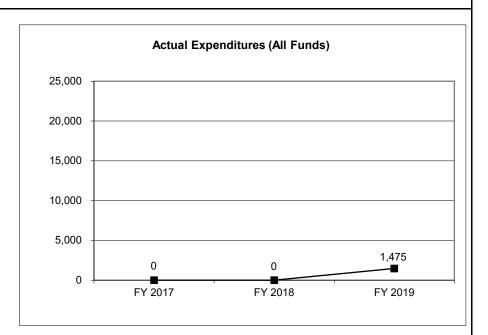
Manufactured Housing Program

#### **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget Unit	42920C
Public Service Commission-Manufactured Housing		
Core - Manufactured Housing Consumer Recovery Transfer	HB Section	7.550

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
A	400,000	400.000	400.000	400.000
Appropriation (All Funds)	192,000	192,000	192,000	192,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	192,000	192,000	192,000	192,000
Actual Expenditures (All Funds)	0	0	1,475	N/A
Unexpended (All Funds)	192,000	192,000	190,525	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 192,000 (1)	0 0 192,000 (2)	0 0 190,525 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## NOTES:

- (1) Actual Expenditures provided by the Department of Economic Development.
- (2) Actual Expenditures provided by the Department of Economic Development.
- (3) Actual Expenditures provided by the Department of Economic Development.

## **CORE RECONCILIATION DETAIL**

# DEPT OF COMMERCE AND INSURANCE MANUF HOUSING CONSUMER RC TRF

## 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	TRF	0.00	(	)	0	192,000	192,000	)
	Total	0.00	(	)	0	192,000	192,000	- ) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	(	)	0	192,000	192,000	)
	Total	0.00	(	)	0	192,000	192,000	- ) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	(	)	0	192,000	192,000	)
	Total	0.00	(	)	0	192,000	192,000	)

DCI			
1 14 41			

## **DECISION ITEM SUMMARY**

GRAND TOTAL		\$0 0.0	0 \$192,000	0.00	\$192,000	0.00	\$192,000	0.00
TOTAL		0 0.0	0 192,000	0.00	192,000	0.00	192,000	0.00
TOTAL - TRF		0.0	0 192,000	0.00	192,000	0.00	192,000	0.00
FUND TRANSFERS  MANUFACTURED HOUSING FUND		0.0	0 192,000	0.00	192,000	0.00	192,000	0.00
MANUF HOUSING CONSUMER RC TRF CORE								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	GOV REC DOLLAR	GOV REC FTE
Budget Unit Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021

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DCI						İ	DECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
MANUF HOUSING CONSUMER RC TRF								
CORE								
TRANSFERS OUT	(	0.00	192,000	0.00	192,000	0.00	192,000	0.00
TOTAL - TRF	(	0.00	192,000	0.00	192,000	0.00	192,000	0.00
GRAND TOTAL	\$0	0.00	\$192,000	0.00	\$192,000	0.00	\$192,000	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$192,000	0.00	\$192,000	0.00	\$192,000	0.00

n(s): 7.550	<u> </u>								
	_								
Manufactured Housing Program  Program is found in the following core budget(s): Manufactured Housing Program, Manufactured Housing Consumer Recovery Fund Transfer									
	. ,								

## 1a. What strategic priority does this program address?

See Manufactured Housing program description.

## 1b. What does this program do?

- Establishes the "Manufactured Housing Customer Recovery Fund" for the purpose of paying consumer claims resulting from violations of state rules and regulations (See 4 CSR 240-126.010 and 4 CSR 240-126.020.).
- Provides a process for the Commission to investigate each claim to determine if all legal remedies have been exhausted.
- Provides a process and fund for payment on consumer claims once the Commission determines all other legal remedies have been exhausted.

## 2a. Provide an activity measure(s) for the program.

For performance measures, see Manufactured Housing program description.

## 2c. Provide a measure(s) of the program's impact.

For performance measures, see Manufactured Housing program description.

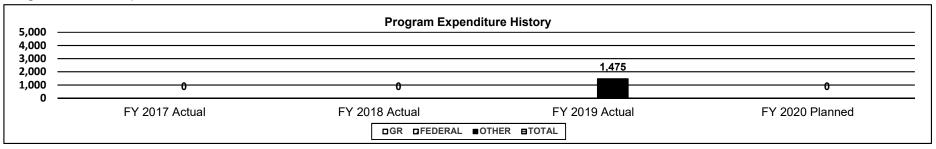
## 2b. Provide a measure(s) of the program's quality.

For performance measures, see Manufactured Housing program description.

## 2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Manufactured Housing program description.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



## 4. What are the sources of the "Other " funds?

Transfer from Manufactured Housing Fund (0582)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapter 700, Sections 700.041 RSMo

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

## **CORE DECISION ITEM**

Budget Unit

42040C

Department of Co		<u>isurance</u>			В	udget Unit	42940C	_	
Public Service Co Core - Public Serv		on Regulate	ory	-	н	B Section	7.560		
I. CORE FINANCI	IAL SUMMARY	,	•	-				-	
	FY 2	2021 Budge	et Request			FY 2021	1 Governor's	Recommen	dation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	11,401,386	11,401,386	PS	0	0	11,401,386	11,401,386
EE	0	0	2,285,028	2,285,028	EE	0	0	2,285,028	2,285,028
PSD	0	0	10,000	10,000	PSD	0	0	10,000	10,000
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	13,696,414	13,696,414	Total	0	0	13,696,414	13,696,414
FTE	0.00	0.00	191.00	191.00	FTE	0.00	0.00	191.00	191.00
Est. Fringe Note: Fringes budg	0	0 Bill 5 avcent	6,250,187	6,250,187	Est. Fringe Note: Fringes b	0	0	6,250,187	6,250,187
budgeted directly to	•	•		•	budgeted direct	•		•	•
Other Funds: Pub	lic Service Com	ımission Fur	nd (0607)		Other Funds: P	ublic Service	Commission	Fund (0607)	
2. CORE DESCRIP	PTION								

Department of Commerce and Incurence

The Missouri Public Service Commission has the statutory responsibility of ensuring that consumers receive adequate amounts of safely delivered and reasonably priced utility services at rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment. The Commission must balance a variety of often competing private interests to ensure the overall public interest. Much of the Commission's work is conducted through formal contested case hearings, similar to court proceedings. The primary statutory provisions governing the Commission are contained in Chapters 386, 392, and 393 RSMo. The Commission regulates the rates and practices of investor-owned local telephone, water, sewer, gas, steam/heat and electric companies. The Commission also issues video service authorizations to entities that meet statutory requirements and registers providers of Voice-Over-Internet (VoIP) communications service.

## 3. PROGRAM LISTING (list programs included in this core funding)

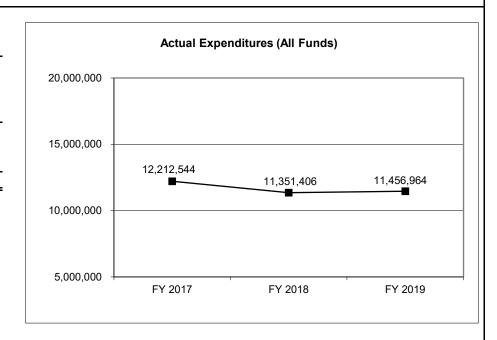
Public Service Commission (PSC) Regulatory Core, which includes PSC Administration, video service authorization and VoIP provider registration.

## **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget Unit 42940C
Public Service Commission	
Core - Public Service Commission Regulatory	HB Section <u>7.560</u>

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Annuanciation (All French)	4E 024 E04	10 105 606	12 504 760	12 604 202
Appropriation (All Funds)	15,931,504	13,435,696	13,504,769	13,694,202
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	15,931,504	13,435,696	13,504,769	13,694,202
Actual Expenditures (All Funds)	12,212,544	11,351,406	11,456,964	N/A
Unexpended (All Funds)	3,718,960	2,084,290	2,047,805	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 3,718,960 (1)	0 2,084,290 (2)	0 0 2,047,805 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## **NOTES:**

Any appropriation lapse monies will remain in PSC Fund, not transferred to General Revenue, but obligated for next fiscal year's budget and used as a reduction of the PSC assessment to regulated utility companies per Chapter 386.370 RSMo. Lapsed monies are primarily due to employee turnover, vacancies, and various cost containment measures implemented within the agency.

- (1) Actual Expenditures provided by the Department of Economic Development.
- (2) Actual Expenditures provided by the Department of Economic Development.
- (3) Actual Expenditures provided by the Department of Economic Development.

## **CORE RECONCILIATION DETAIL**

## DEPT OF COMMERCE AND INSURANCE

**PUBLIC SERVICE COMMISSION** 

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							·
7.1. 7.1. T.E.K V.E.1-0.2-0	PS	191.00	0	0	11,401,386	11,401,386	5
	EE	0.00	0	0	2,282,816	2,282,816	
	PD	0.00	0	0	10,000	10,000	)
	Total	191.00	0	0	13,694,202	13,694,202	- !
DEPARTMENT CORE ADJUSTM	ENTS						-
Core Reallocation 2529 5083	EE	0.00	0	0	2,212	2,212	Mileage Reimbursement Reallocation
NET DEPARTMENT	CHANGES	0.00	0	0	2,212	2,212	!
DEPARTMENT CORE REQUEST							
	PS	191.00	0	0	11,401,386	11,401,386	3
	EE	0.00	0	0	2,285,028	2,285,028	3
	PD	0.00	0	0	10,000	10,000	
	Total	191.00	0	0	13,696,414	13,696,414	
GOVERNOR'S RECOMMENDED	CORE						
	PS	191.00	0	0	11,401,386	11,401,386	
	EE	0.00	0	0	2,285,028	2,285,028	
	PD	0.00	0	0	10,000	10,000	)
	Total	191.00	0	0	13,696,414	13,696,414	<del>-</del> 

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## **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
CORE								
PERSONAL SERVICES								
PUBLIC SERVICE COMMISSION	(		11,401,386	191.00	11,401,386	191.00	11,401,386	191.00
TOTAL - PS	(	0.00	11,401,386	191.00	11,401,386	191.00	11,401,386	191.00
EXPENSE & EQUIPMENT								
PUBLIC SERVICE COMMISSION	(		2,282,816	0.00	2,285,028	0.00	2,285,028	0.00
TOTAL - EE	(	0.00	2,282,816	0.00	2,285,028	0.00	2,285,028	0.00
PROGRAM-SPECIFIC								
PUBLIC SERVICE COMMISSION			10,000	0.00	10,000	0.00	10,000	0.00
TOTAL - PD	(	0.00	10,000	0.00	10,000	0.00	10,000	0.00
TOTAL	(	0.00	13,694,202	191.00	13,696,414	191.00	13,696,414	191.00
Pay Plan - 0000012								
PERSONAL SERVICES								
PUBLIC SERVICE COMMISSION	(	0.00	0	0.00	0	0.00	115,670	0.00
TOTAL - PS		0.00	0	0.00	0	0.00	115,670	0.00
TOTAL		0.00	0	0.00	0	0.00	115,670	0.00
Pay Plan FY20-Cost to Continue - 0000013								
PERSONAL SERVICES								
PUBLIC SERVICE COMMISSION	(	0.00	0	0.00	165,412	0.00	165,412	0.00
TOTAL - PS		0.00	0	0.00	165,412	0.00	165,412	0.00
TOTAL		0.00	0	0.00	165,412	0.00	165,412	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
PUBLIC SERVICE COMMISSION	(	0.00	0	0.00	1,988	0.00	0	0.00
TOTAL - EE		0.00	0	0.00	1,988	0.00	0	0.00
TOTAL		0.00	0	0.00	1,988	0.00	0	0.00
GRAND TOTAL	\$(	0.00	\$13,694,202	191.00	\$13,863,814	191.00	\$13,977,496	191.00

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## FLEXIBILITY REQUEST FORM

BUDGET UNIT NUMBER: 42940C
BUDGET UNIT NAME: Public Service Commission
HOUSE BILL SECTION: 7.560

DEPARTMENT: Commerce and Insurance
DIVISION: Public Service Commission

1. Provide the amount by fund of personal service flexibility and the amount by fund of expense and equipment flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. If flexibility is being requested among divisions, provide the amount by fund of flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed.

## **GOVERNOR'S RECOMMENDATION**

The Public Service Commission is requesting 10% flexibility between the Personal Service and Expense and Equipment appropriations in fund 0607 (Public Service Commission Fund). This flexibility ensures that the Commission will have the ability to immediately address any identified operational needs due to increasing workloads.

Total PS - \$11,401,386 x 10% = \$1,140,139 Total EE - \$2,285,028 x 10% = \$228,503

2. Estimate how much flexibility will be used for the budget year. How much flexibility was used in the Prior Year Budget and the Current Year Budget? Please specify the amount.

	CURRENT YEAR	BUDGET REQUEST
PRIOR YEAR	ESTIMATED AMOUNT OF	ESTIMATED AMOUNT OF
ACTUAL AMOUNT OF FLEXIBILITY USED	FLEXIBILITY THAT WILL BE USED	FLEXIBILITY THAT WILL BE USED
\$0	based on needs to cover operational expenses,	Expenditures in PS and E&E will differ annually based on needs to cover operational expenses, address emergency and changing situations, etc.

3. Please explain how flexibility was used in the prior and/or current years.

PRIOR YEAR EXPLAIN ACTUAL USE	CURRENT YEAR EXPLAIN PLANNED USE
PS and E&E appropriations.	In FY2020, the Public Service Commission was appropriated 10% flexibility between the PS and E&E appropriations. This flexibility will ensure that the Commission will have the appropriate resources to respond to any increases in case related workloads and other unexpected regulatory demands.

DCI Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	ECISION ITE	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
	DOLLAR	FIE	DOLLAR	FIE	DOLLAR	FIE	DOLLAR	FIE
PUBLIC SERVICE COMMISSION								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	C		213,978	6.00	250,742	7.00	250,742	7.00
SR OFC SUPPORT ASST (STENO)	C		63,319	2.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	C	0.00	63,344	2.00	95,016	3.00	95,016	3.00
SUPPORT SERVICES TECHNICIAN	C	0.00	37,531	1.00	37,531	1.00	37,531	1.00
INFORMATION TECHNOLOGIST I	C	0.00	1,421	0.00	0	0.00	0	0.00
INFORMATION TECHNOLOGIST III	C	0.00	0	0.00	94,990	2.00	94,990	2.00
INFORMATION TECHNOLOGIST IV	C	0.00	210,077	4.00	108,530	2.00	108,530	2.00
INFORMATION TECHNOLOGY SPEC I	C	0.00	235,042	4.00	231,613	4.00	231,613	4.00
INFORMATION TECHNOLOGY SPEC II	C	0.00	66,954	1.00	66,954	1.00	66,954	1.00
INFO TECHNOLOGY MANAGER	C	0.00	77,689	1.00	77,689	1.00	77,689	1.00
PROCUREMENT OFCR I	C	0.00	0	0.00	41,014	1.00	41,014	1.00
ACCOUNTANT I	C	0.00	35,062	1.00	0	0.00	0	0.00
ACCOUNTANT II	C	0.00	79,240	2.00	39,590	1.00	39,590	1.00
ACCOUNTANT III	C	0.00	97,690	2.00	98,594	2.00	98,594	2.00
ACCOUNTING TECHNICIAN	C	0.00	0	0.00	38,227	1.00	38,227	1.00
ACCOUNTING GENERALIST II	C	0.00	0	0.00	39,589	1.00	39,589	1.00
PERSONNEL ANAL II	C	0.00	47,526	1.00	47,526	1.00	47,526	1.00
PUBLIC INFORMATION COOR	C	0.00	48,876	1.00	48,408	1.00	48,408	1.00
PUBLIC INFORMATION ADMSTR	C	0.00	60,478	1.00	60,478	1.00	60,478	1.00
TRAINING TECH II	C	0.00	47,045	1.00	46,581	1.00	46,581	1.00
EXECUTIVE II	C		39,578	1.00	0	0.00	0	0.00
PERSONNEL CLERK	C		35,278	1.00	35,643	1.00	35,643	1.00
LEGISLATIVE COORDINATOR	C		61,689	1.00	0	0.00	0	0.00
ADMINISTRATIVE ANAL II	C		44,153	1.00	44,153	1.00	44,153	1.00
ADMINISTRATIVE ANAL III	C		49,300	1.00	63,985	1.00	63,985	1.00
CH REGULATORY ECONOMIST	C		131,162	2.00	140,855	2.00	140,855	2.00
CONSUMER SERVICES SPEC I	C		50,947	1.00	38,189	1.00	38,189	1.00
CONSUMER SERVICES SPEC II	C		190,193	5.00	201,519	5.00	201,519	5.00
CONSUMER SERVICES COORDINATOR	C		89,860	2.00	46,738	1.00	46,738	1.00
UTILITY REGULATORY AUDITOR I	C		238,295	3.00	0	0.00	0	0.00
UTILITY REGULATORY AUDITOR II	C		236,527	5.00	259,837	6.00	259,837	6.00
UTILITY REGULATORY AUDITOR III	C		302,173	6.00	453,092	9.00	453,092	9.00

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DCI						D	ECISION ITE	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
CORE								
UTILITY REGULATORY AUDITOR IV	0	0.00	584,090	10.00	584,949	10.00	584,949	10.00
UTILITY REGULATORY AUDITOR V	0	0.00	475,934	7.00	475,934	7.00	475,934	7.00
REGULATORY ECONOMIST I	0	0.00	19,000	0.00	0	0.00	0	0.00
REGULATORY ECONOMIST II	0	0.00	189,829	4.00	151,490	3.00	151,490	3.00
REGULATORY ECONOMIST III	0	0.00	293,684	5.00	311,554	5.00	311,554	5.00
UTILITY MANAGEMENT ANALYST II	0	0.00	41,760	1.00	43,644	1.00	43,644	1.00
UTILITY MANAGEMENT ANALYST III	0	0.00	226,904	4.00	227,401	4.00	227,401	4.00
UTILITY POLICY ANALYST I	0	0.00	275,325	5.00	239,187	5.00	239,187	5.00
UTILITY POLICY ANALYST II	0	0.00	250,360	4.00	174,235	3.00	174,235	3.00
UTILITY ENGINEERING SPEC II	0	0.00	327,861	6.00	288,779	5.00	288,779	5.00
UTILITY ENGINEERING SPEC III	0	0.00	538,175	9.00	636,950	10.00	636,950	10.00
UTILITY REGULATORY ENGINEER I	0	0.00	317,497	4.00	178,346	3.00	178,346	3.00
UTILITY REGULATORY ENGINEER II	0	0.00	128,410	2.00	256,874	4.00	256,874	4.00
UTILITY REGULATORY ENG SPV	0	0.00	218,641	3.00	218,641	3.00	218,641	3.00
UTILITY OPERS TECH SPEC II	0	0.00	180,404	4.00	133,993	3.00	133,993	3.00
RATE & TARIFF EXAMINER II	0	0.00	85,031	2.00	88,055	2.00	88,055	2.00
RATE & TARIFF EXAMINER III	0	0.00	47,470	1.00	47,470	1.00	47,470	1.00
RATE & TARIFF EXAMINATION SPV	0	0.00	69,783	1.00	69,783	1.00	69,783	1.00
FISCAL & ADMINISTRATIVE MGR B1	0	0.00	0	0.00	68,427	1.00	68,427	1.00
HUMAN RESOURCES MGR B1	0	0.00	64,198	1.00	64,198	1.00	64,198	1.00
UTILITY REGULATORY MNGR, BAND1	0	0.00	654,497	9.00	659,721	9.00	659,721	9.00
UTILITY REGULATORY MNGR, BAND3	0	0.00	88	0.00	0	0.00	0	0.00
DIVISION DIRECTOR	0	0.00	284,419	3.00	284,419	3.00	284,419	3.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	418,072	7.00	468,281	8.00	468,281	8.00
ADMINISTRATIVE ASSISTANT	0	0.00	217,955	5.00	137,464	3.00	137,464	3.00
ASSOCIATE COUNSEL	0	0.00	61,700	1.00	58,045	1.00	58,045	1.00
PROGRAM CONSULTANT	0	0.00	408,329	5.00	647,554	8.00	647,554	8.00
PARALEGAL	0	0.00	89,875	2.00	89,875	2.00	89,875	2.00
LEGAL COUNSEL	0	0.00	207,381	4.00	110,901	2.00	110,901	2.00
CHIEF COUNSEL	0		82,072	1.00	82,072	1.00	82,072	1.00
REGULATORY LAW JUDGE	0		492,052	7.00	479,444	7.00	479,444	7.00
COMMISSION MEMBER	0		445,972	4.00	445,972	4.00	445,972	4.00

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Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	GOV REC	GOV REC
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
PUBLIC SERVICE COMMISSION								
CORE								
COMMISSION CHAIRMAN	0	0.00	111,494	1.00	111,494	1.00	111,494	1.00
SENIOR COUNSEL	0	0.00	61,095	1.00	181,470	3.00	181,470	3.00
DEPUTY COUNSEL	0	0.00	583,493	8.00	583,572	8.00	583,572	8.00
MANAGING COUNSEL	0	0.00	94,109	1.00	94,109	1.00	94,109	1.00
TOTAL - PS	0	0.00	11,401,386	191.00	11,401,386	191.00	11,401,386	191.00
TRAVEL, IN-STATE	0	0.00	140,000	0.00	142,005	0.00	142,005	0.00
TRAVEL, OUT-OF-STATE	0	0.00	95,000	0.00	95,207	0.00	95,207	0.00
SUPPLIES	0	0.00	300,000	0.00	300,000	0.00	300,000	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	145,000	0.00	145,000	0.00	145,000	0.00
COMMUNICATION SERV & SUPP	0	0.00	210,000	0.00	210,000	0.00	210,000	0.00
PROFESSIONAL SERVICES	0	0.00	779,354	0.00	779,354	0.00	779,354	0.00
HOUSEKEEPING & JANITORIAL SERV	0	0.00	1,000	0.00	1,000	0.00	1,000	0.00
M&R SERVICES	0	0.00	252,500	0.00	252,500	0.00	252,500	0.00
COMPUTER EQUIPMENT	0	0.00	225,000	0.00	225,000	0.00	225,000	0.00
MOTORIZED EQUIPMENT	0	0.00	42,000	0.00	42,000	0.00	42,000	0.00
OFFICE EQUIPMENT	0	0.00	30,000	0.00	30,000	0.00	30,000	0.00
OTHER EQUIPMENT	0	0.00	5,000	0.00	5,000	0.00	5,000	0.00
PROPERTY & IMPROVEMENTS	0	0.00	200	0.00	200	0.00	200	0.00
BUILDING LEASE PAYMENTS	0	0.00	25,000	0.00	25,000	0.00	25,000	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	0	0.00	20,000	0.00	20,000	0.00	20,000	0.00
MISCELLANEOUS EXPENSES	0	0.00	12,762	0.00	12,762	0.00	12,762	0.00
TOTAL - EE	0	0.00	2,282,816	0.00	2,285,028	0.00	2,285,028	0.00
REFUNDS	0	0.00	10,000	0.00	10,000	0.00	10,000	0.00
TOTAL - PD	0	0.00	10,000	0.00	10,000	0.00	10,000	0.00
GRAND TOTAL	\$0	0.00	\$13,694,202	191.00	\$13,696,414	191.00	\$13,696,414	191.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$13,694,202	191.00	\$13,696,414	191.00	\$13,696,414	191.00

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PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.560	
Public Service Commission Regulatory	· · ·		
Program is found in the following core hudget(s): Public Service Commission Regulatory			

## 1a. What strategic priority does this program address?

• Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public

## 1b. What does this program do?

- Regulates the rates and practices of investor-owned electric, natural gas, steam heat, water and sewer companies; provides limited jurisdiction over telecommunications providers in the state; issues authorizations to entities providing video programming; and registers Voice-over-Internet Protocol (IVoIP) communication providers
- Ensures that consumers receive adequate amounts of safely delivered and reasonably priced utility services
- Ensures rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment

2a. Provide an activity measure(s) for the program.

-	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2021 Target	FY 2022 Target
Number of Utilities Regulated	741	738	764	750	750	750
Number of Final Agenda Orders	135	109	155	135	135	135
Number of Appeals of Final Agenda Orders	12	18	15	15	15	15
Final Agenda Orders Not Remanded, Reversed or Vacated in Whole or Part	134	108	152	130	130	130

Note 1: Final Agenda Orders are orders from the commission that dispose of the substantive issues in a case.

Note 2: The number of Final Agenda Orders Not Remanded, Reversed or Vacated may not correspond to the same fiscal year for the number of Final Agenda Orders issued depending on when an appellate court decision is issued in an appeal.

Note 3: Projections are based on three year average of actuals.

## 2b. Provide a measure(s) of the program's quality.

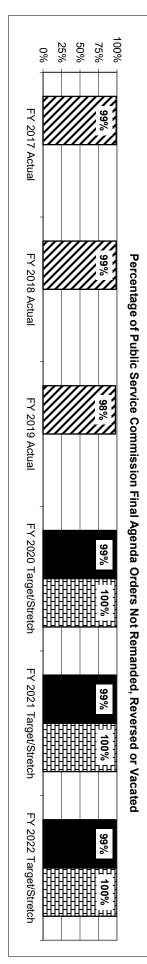
	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Customer Satisfaction	89%	84%	87%	95%	95%	95%

Note 1: A PSC Customer Satisfaction Survey is conducted each year. This measure is based on the customer's response to how they would rate the overall service they received.

Note 2: In FY 2018, 23% of the 120 consumers that contacted the commission in regard to their utilities responded to the survey.

# **Public Service Commission Regulatory** Program is found in the following core budget(s): Public Service Commission Regulatory Department of Commerce and Insurance PROGRAM DESCRIPTION HB Section(s): 7.560

Provide a measure(s) of the program's impact



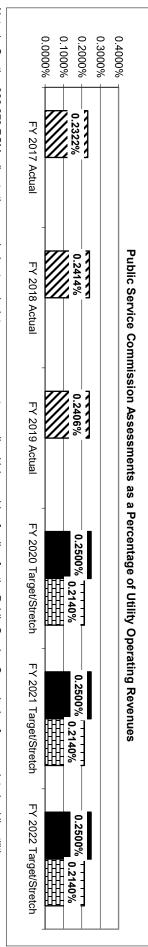
Note 1: The Commission's work is conducted through formal contested case hearings, similar to court proceedings

- Note 2: Final Agenda Orders are orders from the commission that dispose of the substantive issues in a case
- Note 3: Base targets based on approximate of three year average of actual cases and appeals and Stretch targets are based on a goal of zero appeals
- 2c. Provide a measure(s) of the program's impact (continued

## 100% 60% 70% 80% 90% FY 2017 Actual Percent of Consumer Complaints Closed Within 30 Days of the Initiation of the Complaint FY 2018 Actual FY 2019 Actual FY 2020 Target/Stretch 90% FY 2021 Target/Stretch 90% **⊞** 95% FY 2022 Target/Stretch 90%

Note 1: Base targets are based on FY 2017-FY 2019 average of projected closed complaints; Stretch targets are based on goal of 5% increase in the percentage of complaints closed within 30 days.

# 2d. Provide a measure(s) of the program's efficiency

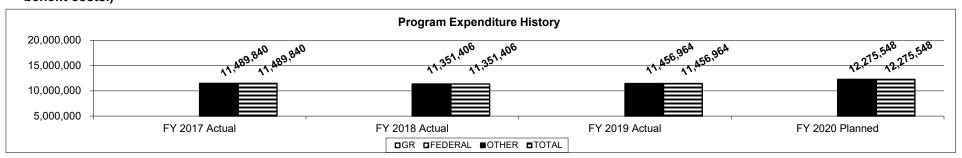


provided in Chapters 386, 392 and 393 Note 1: Section 386.370 RSMo directs the commission to calculate an assessment annually which provides funding for the Public Service Commission from regulated public utilities as

- Note 2: Base and stretch targets are based on maximum assessment allowed in Section 386.370 RSMo
- Note 3. Actual percentage is calculated prior to each fiscal year

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.560	
Public Service Commission Regulatory			
Program is found in the following core budget(s): Public Service Commission Regulatory			

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

PSC Fund (0607)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapters 386, 392, 393 RSMo

6. Are there federal matching requirements? If yes, please explain.

No

7. Is this a federally mandated program? If yes, please explain.

No

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## **CORE DECISION ITEM**

Department of (	Commerce and li	nsurance				Budget Unit	42950C		
Public Service	Commission								
Core - Relay Mi	issouri Program a	and Equipm	ent Distribut	ion Program		HB Section	7.560		
1. CORE FINAN	NCIAL SUMMARY	,							
		2021 Budge	t Request			FY 2021 (	Governor's	Recommen	dation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	2,495,834	2,495,834	EE	0	0	2,495,834	2,495,834
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	2,495,834	2,495,834	Total	0	0	2,495,834	2,495,834
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes b	udgeted in House	Bill 5 except	for certain fri	nges	Note: Fringes	budgeted in Ho	use Bill 5 ex	cept for certa	ain fringes
	V to MODOT High	way Patrol a	and Conserva	tion	budgeted dired	ctly to MoDOT F	lighway Pat	trol, and Cons	servation.

## 2. CORE DESCRIPTION

The Missouri Public Service Commission has the statutory (Chapter 209 RSMo, Sections 251-260) responsibility of providing a statewide dual-party relay system to enable deaf, hearing-impaired and speech-impaired persons use of the telephone network. The Commission administers the Deaf Relay Service and Equipment Distribution Fund and oversees the Relay Missouri Program (aka the Deaf Relay Service Program) which provides relay service and "Captioned Telephone" service. The Department of Elementary and Secondary Education's Missouri Assistive Technology Program administers the Equipment Distribution Program which provides specialized equipment to consumers. Funding is provided by a surcharge applied to landline local exchange telephone lines and interconnected Voice over Internet Protocol (VoIP) lines. Companies are allowed to retain a portion of the surcharge revenue for their billing and collection service. All remaining surcharge money collected by companies is remitted to the PSC, who shall use such money exclusively to fund the programs. All remaining surcharge money collected shall be retained in the Deaf Relay Service and Equipment Distribution Fund. The Commission is statutorily required to review the surcharge at least once every two years, but no more frequently than once per year. The current surcharge rate shall not increase for a period of two years, subject to change in federal requirements for deaf relay services.

## 3. PROGRAM LISTING (list programs included in this core funding)

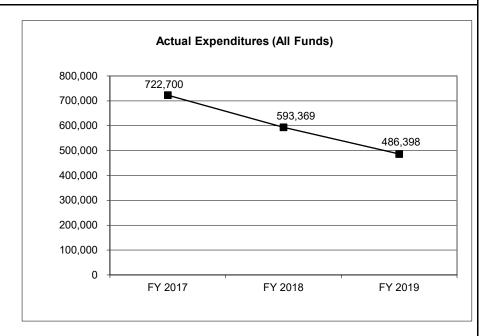
Deaf Relay Service Program

## **CORE DECISION ITEM**

Department of Commerce and Insurance	Budget Unit 42950C
Public Service Commission	
Core - Relay Missouri Program and Equipment Distribution Program	HB Section 7.560

## 4. FINANCIAL HISTORY

	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Current Yr.
Appropriation (All Funds)	2,495,808	2,495,808	2,495,808	2,495,808
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	2,495,808	2,495,808	2,495,808	2,495,808
Actual Expenditures (All Funds)	722,700	593,369	486,398	N/A
Unexpended (All Funds)	1,773,108	1,902,439	2,009,410	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,773,108 (1)	0 0 1,902,439 (2)	0 0 2,009,410 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

## **NOTES:**

Any unexpended balance in the fund at the end of the fiscal year shall be exempt from the provisions of Section 33.080 relating to the transfer of unexpended balances to the general revenue fund, but shall be applicable by appropriation to the payment of expenditures for the dual-party relay service and equipment distribution program in the succeeding fiscal year

- (1) Actual Expenditures provided by the Department of Economic Development.
- (2) Actual Expenditures provided by the Department of Economic Development.
- (3) Actual Expenditures provided by the Department of Economic Development.

## **CORE RECONCILIATION DETAIL**

## DEPT OF COMMERCE AND INSURANCE

**DEAF RELAY PROGRAM** 

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	EE	0.00	0	0	2,495,808	2,495,808	3
	Total	0.00	0	0	2,495,808	2,495,808	- 3
DEPARTMENT CORE ADJUSTME	NTS						-
Core Reallocation 2527 5085	EE	0.00	0	0	26	26	Mileage Reimbursement Reallocation
NET DEPARTMENT (	CHANGES	0.00	0	0	26	26	3
DEPARTMENT CORE REQUEST							
	EE	0.00	0	0	2,495,834	2,495,834	<u>l</u>
	Total	0.00	0	0	2,495,834	2,495,834	1
GOVERNOR'S RECOMMENDED	CORE						-
= = = = = = = = = = = = = = = = = = =	EE	0.00	0	0	2,495,834	2,495,834	l .
	Total	0.00	0	0	2,495,834	2,495,834	-  -  -

## DCI

## **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEAF RELAY PROGRAM								
CORE								
EXPENSE & EQUIPMENT								
DEAF RELAY SER & EQ DIST PRGM		0 (	2,495,808	0.00	2,495,834	0.00	2,495,834	0.00
TOTAL - EE		0 (	2,495,808	0.00	2,495,834	0.00	2,495,834	0.00
TOTAL		0 (	2,495,808	0.00	2,495,834	0.00	2,495,834	0.00
Mileage Reimburse Rate Incr - 0000015								
EXPENSE & EQUIPMENT								
DEAF RELAY SER & EQ DIST PRGM		0 (	0.00	0.00	26	0.00	0	0.00
TOTAL - EE		0 (	0.00	0.00	26	0.00	0	0.00
TOTAL		0 (	0.00 0	0.00	26	0.00	0	0.00
GRAND TOTAL		\$0 (	0.00 \$2,495,808	0.00	\$2,495,860	0.00	\$2,495,834	0.00

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DCI							ECISION ITI	EM DETAIL
Budget Unit	FY 2019	FY 2019	FY 2020	FY 2020	FY 2021	FY 2021	FY 2021	FY 2021
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	<b>GOV REC</b>	<b>GOV REC</b>
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE
DEAF RELAY PROGRAM								
CORE								
TRAVEL, IN-STATE	(	0.00	678	0.00	704	0.00	704	0.00
SUPPLIES	(	0.00	50	0.00	50	0.00	50	0.00
PROFESSIONAL DEVELOPMENT	(	0.00	380	0.00	380	0.00	380	0.00
PROFESSIONAL SERVICES	(	0.00	2,494,000	0.00	2,494,000	0.00	2,494,000	0.00
MISCELLANEOUS EXPENSES	(	0.00	700	0.00	700	0.00	700	0.00
TOTAL - EE	C	0.00	2,495,808	0.00	2,495,834	0.00	2,495,834	0.00
GRAND TOTAL	\$0	0.00	\$2,495,808	0.00	\$2,495,834	0.00	\$2,495,834	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00	\$0	0.00
OTHER FUNDS	\$0	0.00	\$2,495,808	0.00	\$2,495,834	0.00	\$2,495,834	0.00

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.560	
Public Service Commission Regulatory-Deaf Relay			
Program is found in the following core budget(s): Deaf Relay Services and Equipment Distribution Program			

## 1a. What strategic priority does this program address?

· Strengthen our regulatory relationships while ensuring a level-playing field to protect the general public

## 1b. What does this program do?

- Enables hearing and/or speech impaired consumers to communicate over the telephone network through the provision of relay service and captioned telephone (CapTel) service.
- Provides specialized equipment to hearing and/or speech impaired consumers (administered through the Department of Elementary and Secondary Education's Mo. Assistive Technology Program).

## 2a. Provide an activity measure(s) for the program.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Relay Missouri Annual Usage (Minutes)	264,020	122,981	60,573	50,000	45,000	40,000
Cap Tel Annual Usage (Minutes)	233,039	175,275	129,040	115,000	100,000	85,000

Note 1: Anticipate usage to decrease due to internet and cell phone accessibility.

## 2b. Provide a measure(s) of the program's quality.

	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Relay Missouri Related Complaints	0	4	1	0	0	0

Note 1: Customer satisfaction is based on the number of complaints related to the Relay Missouri Services and Cap Tel Services.

Note 2: Billing method changed from using "session" minutes to "conversation" minutes September 25, 2017.

## PROGRAM DESCRIPTION

HB Section(s):

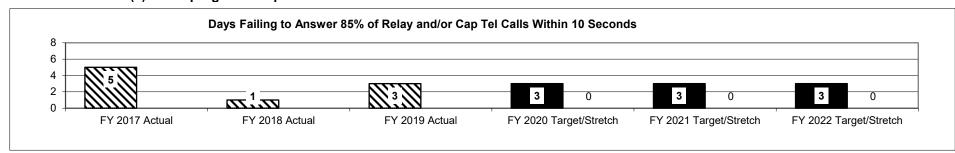
7.560

Department of Commerce and Insurance

**Public Service Commission Regulatory-Deaf Relay** 

Program is found in the following core budget(s): Deaf Relay Services and Equipment Distribution Program

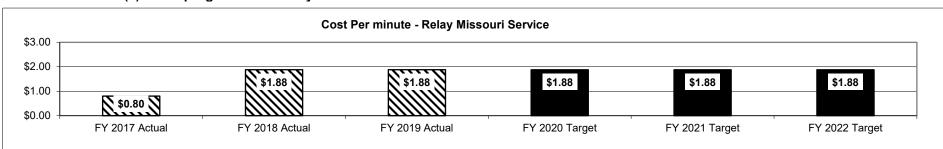
## 2c. Provide a measure(s) of the program's impact.



Note 1: The 85% level is a minimum technical requirement in FCC rules (47 CFR §64.604(b) and is also a PSC contractual requirement for providing Relay and Cap Tel services.

Note 2: Base targets are based on three year average of actuals and Stretch targets are based on a goal of zero days failing to meet requirement.

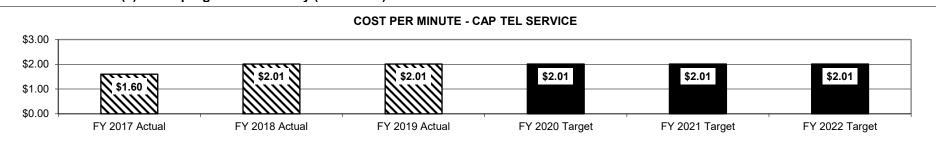
## 2d. Provide a measure(s) of the program's efficiency.



Note 1: Base targets are set by contract, through a competitive bidding process (current contract period is Sept 2017 - Sept 2020).

Note 2: Stretch targets are not applicable due to costs being set by the contract.

## 2d. Provide a measure(s) of the program's efficiency (continued).



Note 1: Base targets are set by contract, through a competitive bidding process (current contract period is Sept 2017 - Sept 2020).

Note 2: Stretch targets are not applicable due to costs being set by the contract.

## PROGRAM DESCRIPTION

HB Section(s):

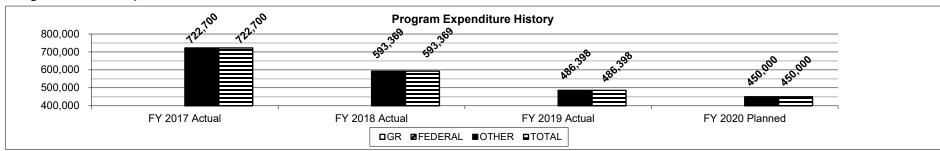
7.560

**Department of Commerce and Insurance** 

**Public Service Commission Regulatory-Deaf Relay** 

Program is found in the following core budget(s): Deaf Relay Services and Equipment Distribution Program

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Deaf Relay Services & Equipment Distribution Fund (0559)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapter 209 RSMo, Sections 251-260

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No; however, federal requirements apply to a state relay service.