FISCAL YEAR 2022 BUDGET REQUEST



Missouri Department of Commerce and Insurance FY 2022 Budget Request

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The Department of Commerce and Insurance (DCI) protects Missouri consumers through our oversight of the insurance industry, banks, credit unions, utilities and various professional licensees operating in the state. DCI's strategic priority is to educate and advocate for Missourians as well as regulate fairly and impartially the industries and professionals under our purview. DCI is organized into the director's office, which oversees the department, and nine divisions:

INSURANCE CONSUMER AFFAIRS DIVISION

- Acts as a liaison between the consumer and the insurance industry by receiving complaints against insurance companies, insurance producers (agents) and other licensees.
- Investigates complaints to ensure consumers are being treated fairly under the law.
- Conducts education and outreach to Missouri consumers about insurance topics.

INSURANCE MARKET REGULATION DIVISION

- Reviews insurance policy forms and materials to ensure compliance with Missouri laws and regulations.
- Conducts market analysis investigations, and market conduct examinations of insurance companies to protect policy holders and ensure laws are followed.
- Monitors Missouri's insurance market through the collection and compilation of statistical data obtained from industry.

INSURANCE COMPANY REGULATION DIVISION

- Monitors and analyzes the financial solvency of insurance companies licensed in Missouri to ensure consumer claims can be paid.
- Licenses and regulates captive insurance companies, authorized reinsurance companies and other insurance-related entities.
- Reviews all premium tax, surplus lines tax and captive premium tax filings.

ADMINISTRATION DIVISION

- Provides general operational support within DCI including preparation of DCI's annual budget, fiscal management of state insurance funds and federal grants, oversight of human resources and information technology coordination.
- Licenses insurance producers (agents and agencies) operating within Missouri as well
 as licenses and registers various other insurance-related entities.
- Oversees the CLAIM program, which provides free counseling for Missouri Medicare recipients and their caregivers.

DIVISION OF CREDIT UNIONS

- Examines and oversees Missouri's 96 state-chartered credit unions.
- Responds to consumer complaints concerning credit union services or operations.

DIVISION OF FINANCE

- Examines and oversees Missouri's 232 state-chartered banks, non-deposit trust companies and savings and loan associations to ensure their safety and soundness so consumers' deposits are safe and the public is confident in Missouri's financial system.
- Licenses and regulates consumer credit companies, credit services organizations, money order companies, mortgage broker companies and mortgage loan originators.

DIVISION OF PROFESSIONAL REGISTRATION

- Supports 41 professional licensing boards, commissions, committees and offices in licensing and regulating the activities of Missouri professionals.
- The boards, commissions, committees and offices process applications, administer examinations and, when warranted, conduct investigations into possible professional misconduct and may take disciplinary action against the practitioner.

PUBLIC SERVICE COMMISSION

 Independently governed commission that regulates investor-owned electric, natural gas, steam, water and sewer utilities in Missouri.

OFFICE OF THE PUBLIC COUNSEL

 Represents the public and the interests of utility customers in proceedings before the Missouri Public Service Commission and in appeals of Public Service Commission decisions.



MISSOURI

Department of Commerce & Insurance



2020 Version 3.0

ASPIRATION

We will work every day to educate and advocate for Missourians, as well as regulate fairly and impartially insurance entities, banks, credit unions, utilities and professional licensees.

THEMES

EDUCATE

Provide help and educate stakeholders so they are better informed problem solvers.

REGULATE

Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public.

INNOVATE

Innovate to make it easier to connect and work with us.

RECRUIT, REWARD & RETAIN TALENT

Develop our team, reward great performance, and retain top talent.

INITIATIVES

- Increase consumer awareness through multiple communication channels
- Increase direct engagement with stakeholders
- Focus attention on our mission and the citizen experience

- Increase our communication regarding our regulatory processes and decision making
- Conduct timely investigations and work with regulated entities to implement corrective actions
- Adhere to uniform regulatory protocols and use a risk assessment approach for emerging issues
- Identify and prioritize our atrisk entities; ensure that we adhere to national accreditation requirements.
- Strengthen channels for regular feedback from regulated entities

- Use technology to increase DCI efficiency, transparency, and accountability
- Examine essential functions to determine where we can leverage our expertise, resources, and technology
- Partner with industry to experiment within the current regulatory framework

- Implement statewide talent development initiatives
- Initiate opportunities to engage with employees
- Support active membership in organizations and the earning of designations
- Establish a career ladder for all positions, which allows for advancement in appropriate ways

Missouri Department of Commerce and Insurance

State Auditor's Reports, Oversight Evaluations, Federal Audits/Reviews and Missouri Sunset Act Reports within the last three years

Program or Division Name	Type of Report	Date Issued	Website Link
Department of Commerce and Insurance - Insurance	Audit	09/2020	https://app.auditor.mo.gov/AuditReports/CitzSummary.aspx?id=834
Department of Insurance, Financial Institutions, and Professional Registration - Insurance	Audit	10/2019	https://app.auditor.mo.gov/AuditReports/CitzSummary.aspx?id=756

CORE DECISION ITEM

D	4. A. dan da da da a 41 a a				UD O the	7 400			
Core - Departmen	t Administration				HB Section	7.400			
1. CORE FINANCI	AL SUMMARY								
	FY:	2022 Budge	t Request			FY 2022 (Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	136,754	136,754	PS	0	0	0	0
EE	0	0	37,868	37,868	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total _	0	0	174,622	174,622	Total	0	0	0	0
FTE	0.00	0.00	2.07	2.07	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	74,372	74,372	Est. Fringe	0	0	0	0
Note: Fringes budgeted in House Bill 5 except for certain fringes				es	Note: Fringes but	-			-
budgeted directly to MoDOT, Highway Patrol, and Conservation.					budgeted directly	to MoDOT, H	ighway Patro	l, and Conser	vation.
Other Funds: DCI Administrative Fund (0503)					Other Funds:				
2. CORE DESCRIP	TION								

This core supports a portion of department administration FTE providing department-wide direction and assistance to department divisions through legislative coordination, communications, human resources, accounting, budget and planning.

3. PROGRAM LISTING (list programs included in this core funding)

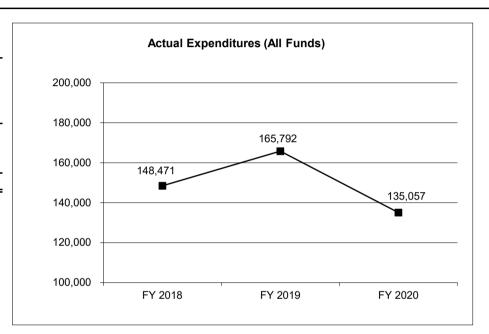
Department Administration

CORE DECISION ITEM

Department of Commerce and Insurance	Budget Unit 37502C
Core - Department Administration	HB Section

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	167,484	169,040	172,588	174,622
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	167,484	169,040	172,588	174,622
Actual Expenditures (All Funds)	148,471	165,792	135,057	N/A
Unexpended (All Funds)	19,013	3,248	37,531	N/A
Unexpended, by Fund: General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	19,013 (1)	3,248 (2)	37,531 (3)	N/A
	` ,	` '	` '	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is primarily due to less than anticipated expense and equipment spending.
- (2) Unexpended amount is primarily due to less than anticipated expense and equipment spending.
- (3) Unexpended amount is primarily due to less than anticipated expense and equipment spending.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

DEPT ADMINISTRATION

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	E
TAED AETED VETOES			<u> </u>		- Ctiloi	Total	
TAFP AFTER VETOES	PS	2.07	0	0	136,754	136,754	1
	EE	0.00	0	0	37,868	37,868	
	Total	2.07	0	0	174,622	174,622	2
DEPARTMENT CORE ADJUSTME	NTS						=
Core Reallocation 1065 3652	PS	(0.00)	0	0	0	()
NET DEPARTMENT C	HANGES	(0.00)	0	0	0	()
DEPARTMENT CORE REQUEST							
	PS	2.07	0	0	136,754	136,754	1
	EE	0.00	0	0	37,868	37,868	3
	Total	2.07	0	0	174,622	174,622	2
GOVERNOR'S RECOMMENDED	CORE						_
33,23	PS	2.07	0	0	136,754	136,754	1
	EE	0.00	0	0	37,868	37,868	3
	Total	2.07	0	0	174,622	174,622	2

DCI

DECISION ITEM SUMMARY

GRAND TOTAL	\$135,057	1.86	\$174,622	2.07	\$174,622	2.07	\$0	0.00
TOTAL	135,057	1.86	174,622	2.07	174,622	2.07	0	0.00
TOTAL - EE	7,822	0.00	37,868	0.00	37,868	0.00	0	0.00
EXPENSE & EQUIPMENT DCI ADMINISTRATIVE	7,822	0.00	37,868	0.00	37,868	0.00	0	0.00
TOTAL - PS	127,235	1.86	136,754	2.07	136,754	2.07	0	0.00
PERSONAL SERVICES DCI ADMINISTRATIVE	127,235	1.86	136,754	2.07	136,754	2.07	0	0.00
DEPT ADMINISTRATION CORE								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Decision Item Budget Object Summary	FY 2020 ACTUAL	FY 2020 ACTUAL	FY 2021 BUDGET	FY 2021 BUDGET	FY 2022 DEPT REQ	FY 2022 DEPT REQ	SECURED	SECURED
Budget Unit							*****	*****

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DCI	DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
DEPT ADMINISTRATION								
CORE								
PROCUREMENT OFCR II	2,525	0.05	2,562	0.05	0	0.00	0	0.00
ACCOUNTING SPECIALIST II	2,722	0.05	2,758	0.05	0	0.00	0	0.00
ACCOUNTING ANAL II	2,326	0.05	2,359	0.05	0	0.00	0	0.00
BUDGET ANAL III	14,650	0.28	15,507	0.30	0	0.00	0	0.00
PERSONNEL ANAL II	2,275	0.05	2,306	0.05	0	0.00	0	0.00
PUBLIC INFORMATION SPEC II	5,735	0.15	5,607	0.15	0	0.00	0	0.00
PUBLIC INFORMATION ADMSTR	7,110	0.15	7,214	0.15	0	0.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B1	14,994	0.20	11,460	0.15	0	0.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	3,803	0.05	0	0.00	0	0.00
HUMAN RESOURCES MGR B1	2,935	0.05	3,023	0.05	0	0.00	0	0.00
STATE DEPARTMENT DIRECTOR	12,710	0.10	12,991	0.10	12,914	0.10	0	0.00
DEPUTY STATE DEPT DIRECTOR	5,524	0.05	11,949	0.10	11,963	0.10	0	0.00
DESIGNATED PRINCIPAL ASST DEPT	21,743	0.32	20,932	0.30	14,210	0.20	0	0.00
DIVISION DIRECTOR	21,305	0.20	21,680	0.20	21,647	0.20	0	0.00
DESIGNATED PRINCIPAL ASST DIV	4,687	0.10	4,613	0.10	4,935	0.10	0	0.00
MISCELLANEOUS TECHNICAL	0	0.00	7,990	0.22	0	0.00	0	0.00
SPECIAL ASST PROFESSIONAL	1,618	0.02	0	0.00	0	0.00	0	0.00
ADMINISTRATIVE MANAGER	0	0.00	0	0.00	11,433	0.15	0	0.00
SR PUBLIC RELATIONS SPECIALIST	0	0.00	0	0.00	13,295	0.30	0	0.00
PUBLIC RELATIONS DIRECTOR	0	0.00	0	0.00	10,208	0.15	0	0.00
AGENCY BUDGET SENIOR ANALYST	0	0.00	0	0.00	16,101	0.42	0	0.00
INTERMEDIATE ACCOUNTANT	0	0.00	0	0.00	5,129	0.10	0	0.00
ACCOUNTANT MANAGER	0	0.00	0	0.00	3,811	0.05	0	0.00
PROCUREMENT SPECIALIST	0	0.00	0	0.00	2,565	0.05	0	0.00
HUMAN RESOURCES GENERALIST	0	0.00	0	0.00	2,312	0.05	0	0.00
HUMAN RESOURCES SPECIALIST	0	0.00	0	0.00	2,987	0.05	0	0.00
HUMAN RESOURCES DIRECTOR	0	0.00	0	0.00	3,244	0.05	0	0.00
CHIEF COUNSEL	4,376	0.04	0	0.00	0	0.00	0	0.00
TOTAL - PS	127,235	1.86	136,754	2.07	136,754	2.07	0	0.00
TRAVEL, IN-STATE	233	0.00	908	0.00	908	0.00	0	0.00
TRAVEL, OUT-OF-STATE	841	0.00	1,127	0.00	1,127	0.00	0	0.00
SUPPLIES	1,620	0.00	18,651	0.00	15,001	0.00	0	0.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
DEPT ADMINISTRATION								
CORE								
PROFESSIONAL DEVELOPMENT	837	0.00	2,175	0.00	2,175	0.00	0	0.00
COMMUNICATION SERV & SUPP	1,636	0.00	2,644	0.00	2,644	0.00	0	0.00
PROFESSIONAL SERVICES	606	0.00	11,188	0.00	11,188	0.00	0	0.00
HOUSEKEEPING & JANITORIAL SERV	2	0.00	0	0.00	100	0.00	0	0.00
M&R SERVICES	29	0.00	375	0.00	375	0.00	0	0.00
OFFICE EQUIPMENT	992	0.00	650	0.00	2,000	0.00	0	0.00
OTHER EQUIPMENT	886	0.00	100	0.00	2,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	128	0.00	50	0.00	250	0.00	0	0.00
MISCELLANEOUS EXPENSES	12	0.00	0	0.00	100	0.00	0	0.00
TOTAL - EE	7,822	0.00	37,868	0.00	37,868	0.00	0	0.00
GRAND TOTAL	\$135,057	1.86	\$174,622	2.07	\$174,622	2.07	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$135,057	1.86	\$174,622	2.07	\$174,622	2.07		0.00

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.400
Department Administration	
Program is found in the following core budget(s): Department Administration	

1a. What strategic priority does this program address?

- Provide help and educate stakeholders so they are better informed problem solvers
- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

1b. What does this program do?

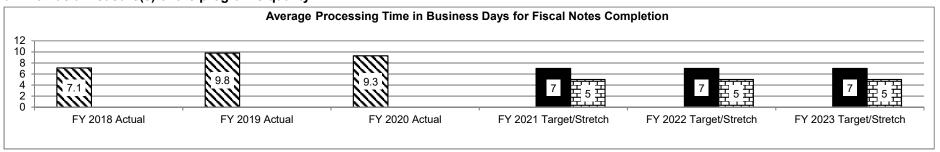
• This core supports a portion of department administration FTE providing department-wide direction and assistance to department divisions through legislative coordination, communications, human resources, accounting, budget and planning.

2a. Provide an activity measure(s) for the program.

Number of employees served in FY 2020.

Insurance	206.93 FTE
Finance	107.15 FTE
Credit Unions	15.50 FTE
Manufactured Housing	8.00 FTE
Office of the Public Counsel	16.00 FTE
Professional Registration	226.50 FTE
Public Service Commission	191.00 FTE
TOTAL	771.08 FTE

2b. Provide a measure(s) of the program's quality.



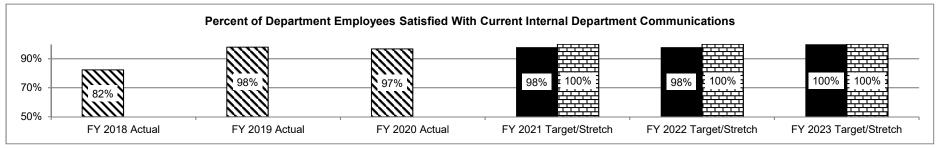
Note: Legislative Oversight allows for completion of fiscal notes within 10 business days.

PROGRAM DESCRIPTION **Department of Commerce and Insurance** HB Section(s): 7.400

Program is found in the following core budget(s): Department Administration

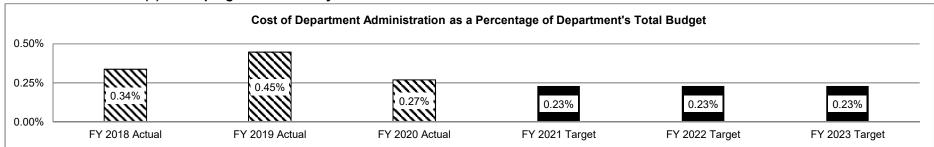
2c. Provide a measure(s) of the program's impact.

Department Administration

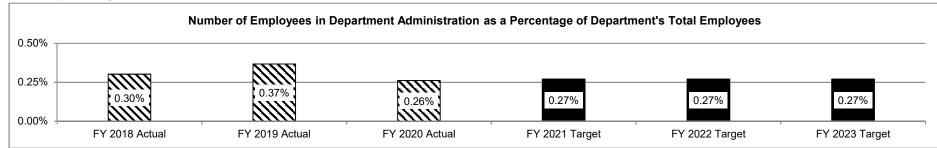


Note: A majority of employees felt that internal communications have improved over the last fiscal year. Results from Communication survey sent to all department employees.

2d. Provide a measure(s) of the program's efficiency.



Note: With the addition of the Public Service Commission & the Office of the Public Counsel budget into the department; FY 2021 Target, FY 2022 Target and FY 2023 Target will be lower than prior fiscal years.



Note: With the addition of the Public Service Commission & the Office of the Public Counsel FTE into the department; FY 2021 Target, FY 2022 Target and FY 2023 Target will be lower than prior fiscal years.

PROGRAM DESCRIPTION **Department of Commerce and Insurance** HB Section(s): 7.400 **Department Administration** Program is found in the following core budget(s): Department Administration 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.) **Program Expenditure History** 180,000 160,000 140.000 120,000 FY 2018 Actual FY 2019 Actual FY 2020 Actual FY 2021 Planned □GR □FEDERAL ■OTHER ■TOTAL 4. What are the sources of the "Other" funds? DCI Administrative Fund (0503) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) N/A 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain.

No

CORE DECISION ITEM

Department of C	commerce and Ins	urance			Budget Unit	FY 2022 Governor's Recommend GR Federal Other 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			
Core - Departme	ent Administration	Transfer			HB Section	7.405			
1. CORE FINAN	CIAL SUMMARY								
	FY	2022 Budge	et Request			FY 2022 (Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	10,000	0	485,264	495,264	TRF	0	0	0	0
Total	10,000	0	485,264	495,264	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bu	dgeted in House B	ll 5 except fo	r certain fring	es	Note: Fringes bu	udgeted in Hou	ise Bill 5 exce	ept for certain	fringes
-	to MoDOT Highwa	av Patrol. an	d Conservatio	on.	budgeted directly	to MoDOT, H	ighway Patro	I, and Conser	vation.

2. CORE DESCRIPTION

This core transfer provides funds to the DCI Administrative Fund from other department funds to cover a portion of salaries, fringe benefits and expenses of Department Administration FTE.

3. PROGRAM LISTING (list programs included in this core funding)

Registration Fees Fund (0689)

Public Service Commission Fund (0607), Professional

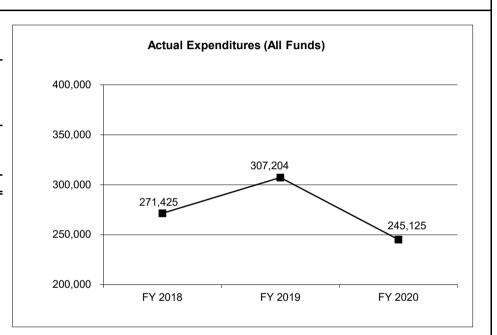
Department Administration Transfer

CORE DECISION ITEM

Department of Commerce and Insurance	Budget Unit 37503C	
Core - Department Administration Transfer	HB Section7.405	

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
	Actual	Actual	Actual	Current 11.
Appropriation (All Funds)	400,000	405,264	812,177	495,264
Less Reverted (All Funds)	0	0	(1,200)	(300)
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	400,000	405,264	810,977	494,964
Actual Expenditures (All Funds)	271,425	307,204	245,125	N/A
Unexpended (All Funds)	128,575	98,060	565,852	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	128,575	98,060	565,852	N/A
	(1)	(2)	(3)	
	` ,	. ,	. ,	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is primarily due to less transferring necessary to cover expense and equipment spending.
- (2) Unexpended amount is primarily due to less transferring necessary to cover expense and equipment spending.
- (3) Unexpended amount is primarily due to less transferring necessary to cover expense and equipment spending.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE DEPT ADMINISTRATION TRANSFER

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Е
TAFP AFTER VETOES							
	TRF	0.00	10,000	0	485,264	495,264	Ļ
	Total	0.00	10,000	0	485,264	495,264	
DEPARTMENT CORE REQUEST							
	TRF	0.00	10,000	0	485,264	495,264	ļ.
	Total	0.00	10,000	0	485,264	495,264	- -
GOVERNOR'S RECOMMENDED	CORE						
	TRF	0.00	10,000	0	485,264	495,264	<u> </u>
	Total	0.00	10,000	0	485,264	495,264	- <u> </u>

DCI

DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
DEPT ADMINISTRATION TRANSFER								
CORE								
FUND TRANSFERS								
GENERAL REVENUE	7,226	0.00	10,000	0.00	10,000	0.00	0	0.00
DIVISION OF CREDIT UNIONS	17,350	0.00	40,000	0.00	40,000	0.00	0	0.00
DIVISION OF FINANCE	69,086	0.00	100,000	0.00	100,000	0.00	0	0.00
INSURANCE DEDICATED FUND	8,002	0.00	40,264	0.00	40,264	0.00	0	0.00
MANUFACTURED HOUSING FUND	2,398	0.00	5,000	0.00	5,000	0.00	0	0.00
PUBLIC SERVICE COMMISSION	57,092	0.00	100,000	0.00	100,000	0.00	0	0.00
PROFESSIONAL REGISTRATION FEES	83,971	0.00	200,000	0.00	200,000	0.00	0	0.00
TOTAL - TRF	245,125	0.00	495,264	0.00	495,264	0.00	0	0.00
TOTAL	245,125	0.00	495,264	0.00	495,264	0.00	0	0.00
GRAND TOTAL	\$245,125	0.00	\$495,264	0.00	\$495,264	0.00	\$0	0.00

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DCI						Ι	DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020 ACTUAL		FY 2021	FY 2022	FY 2022	************* SECURED COLUMN	******
Decision Item	ACTUAL			BUDGET	DEPT REQ	DEPT REQ		SECURED COLUMN
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE		
DEPT ADMINISTRATION TRANSFER								
CORE								
TRANSFERS OUT	245,125	0.00	495,264	0.00	495,264	0.00	0	0.00
TOTAL - TRF	245,125	0.00	495,264	0.00	495,264	0.00		0.00
GRAND TOTAL	\$245,125	0.00	\$495,264	0.00	\$495,264	0.00	\$0	0.00
GENERAL REVENUE	\$7,226	0.00	\$10,000	0.00	\$10,000	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$237.899	0.00	\$485,264	0.00	\$485.264	0.00		0.00

PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.405

Department Administration Transfer

Program is found in the following core budget(s): Transfers to Department Administration

1a. What strategic priority does this program address?

See Department Administration program description.

1b. What does this program do?

• This core transfer provides funds to the DCI Administrative Fund from other department funds to cover a portion of salaries, fringe benefits and expenses of Department Administration FTE.

2a. Provide an activity measure(s) for the program.

For performance measures, see Insurance Operations, Divisions of Credit Unions, Finance, Prof. Registration Admin., Office of the Public Counsel, Public Serv. Commission and Manufactured Housing program descriptions.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Insurance Operations, Divisions of Credit Unions, Finance, Prof. Registration Admin., Office of the Public Counsel, Public Serv. Commission and Manufactured Housing program descriptions.

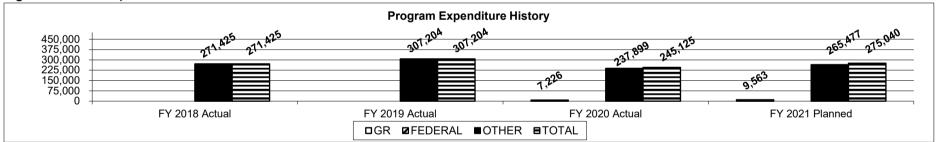
2b. Provide a measure(s) of the program's quality.

For performance measures, see Insurance Operations, Divisions of Credit Unions, Finance, Prof. Registration Admin., Office of the Public Counsel, Public Serv. Commission and Manufactured Housing program descriptions.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Insurance Operations, Divisions of Credit Unions, Finance, Prof. Registration Admin., Office of the Public Counsel, Public Serv. Commission and Manufactured Housing program descriptions.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other" funds?

Division of Credit Unions Fund (0548), Division of Finance Fund (0550), Insurance Dedicated Fund (0566), Manufactured Housing Fund (0582), Public Service Commission Fund (0607) and the Professional Registration Fees Fund (0689)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

CORE DECISION ITEM

Department of Co	ommerce and Ins	urance			Budget Unit 37501C				
Insurance					_				
Core - Insurance	Operations				HB Section	7.410			
1. CORE FINANC	CIAL SUMMARY								
	FY	2022 Budg	et Request			FY 2022	Governor's R	ecommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	9,180,623	9,180,623	PS	0	0	0	0
EE	0	0	1,919,657	1,919,657	EE	0	0	0	0
PSD	0	0	80,000	80,000	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	11,180,280	11,180,280	Total	0	0	0	0
FTE	0.00	0.00	161.56	161.56	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	5,310,217	5,310,217	Est. Fringe	0	0	0	0
Note: Fringes bud	•	•			Note: Fringes b	•		•	-
budgeted directly t	to MoDOT, Highwa	ay Patrol, an	d Conservati	on.	budgeted direct	ly to MoDOT, I	Highway Patro	l, and Conser	vation.
Other Funds:	Insurance Dedica	ted Fund (0:	566)		Other Funds:				
	Consumer Restitu	•	,		Carlot F direct				
1			- · - - /						

2. CORE DESCRIPTION

This core request supports Missouri's insurance regulatory efforts through the Insurance Dedicated Fund. The department is responsible for overseeing the insurance industry's compliance with Missouri insurance laws and regulations and protecting the interests of the insurance-buying consumer. The department, acting on complaints from consumers, investigates companies and producers accused of insurance law and regulation violations. The department provides information to nearly 40,000 consumers each year through a statewide toll-free hotline, outreach events and through the complaint process. The department's website provides information and services for the convenience of both consumers and industry. The department licenses nearly 200,000 insurance producers (agents and agencies). The department also certifies for collection over \$357.9 million in premium taxes paid by insurance companies for deposit into general revenue and school funds. This core includes the Consumer Restitution Fund which is for preserving and distributing to aggrieved consumers funds obtained through enforcement proceedings by the director.

3. PROGRAM LISTING (list programs included in this core funding)

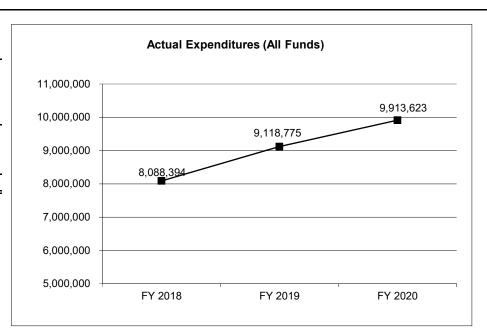
Insurance Operations

CORE DECISION ITEM

Department of Commerce and Insurance	Budget Unit 37501C
Insurance	
Core - Insurance Operations	HB Section 7.410

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
				_
Appropriation (All Funds)	10,770,523	10,775,988	11,007,280	11,180,280
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	10,770,523	10,775,988	11,007,280	11,180,280
Actual Expenditures (All Funds)	8,088,394	9,118,775	9,913,623	N/A
Unexpended (All Funds)	2,682,129	1,657,213	1,093,657	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 2,682,129 (1)	0 0 1,657,213 (2)	0 0 1,093,657 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.
- (2) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.
- (3) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE INSURANCE OPERATIONS

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	I
TAFP AFTER VETOES	-						
	PS	161.56	0	0	9,180,623	9,180,623	3
	EE	0.00	0	0	1,919,657	1,919,657	7
	PD	0.00	0	0	80,000	80,000)
	Total	161.56	0	0	11,180,280	11,180,280)
DEPARTMENT CORE ADJUST	TMENTS						
Core Reallocation 1066 99	007 PS	0.00	0	0	0	(0))
NET DEPARTMEN	NT CHANGES	0.00	0	0	0	(0))
DEPARTMENT CORE REQUE	ST						
	PS	161.56	0	0	9,180,623	9,180,623	3
	EE	0.00	0	0	1,919,657	1,919,657	7
	PD	0.00	0	0	80,000	80,000)
	Total	161.56	0	0	11,180,280	11,180,280)
GOVERNOR'S RECOMMEND	ED CORE						
	PS	161.56	0	0	9,180,623	9,180,623	3
	EE	0.00	0	0	1,919,657	1,919,657	7
	PD	0.00	0	0	80,000	80,000)
	Total	161.56	0	0	11,180,280	11,180,280)

DCI

DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE OPERATIONS								
CORE								
PERSONAL SERVICES								
INSURANCE DEDICATED FUND	8,837,386	148.86	9,180,623	161.56	9,180,623	161.56	0	0.00
TOTAL - PS	8,837,386	148.86	9,180,623	161.56	9,180,623	161.56	0	0.00
EXPENSE & EQUIPMENT								
INSURANCE DEDICATED FUND	1,076,237	0.00	1,919,657	0.00	1,919,657	0.00	0	0.00
TOTAL - EE	1,076,237	0.00	1,919,657	0.00	1,919,657	0.00	0	0.00
PROGRAM-SPECIFIC								
INSURANCE DEDICATED FUND	0	0.00	75,000	0.00	75,000	0.00	0	0.00
CONSUMER RESTITUTION FUND	0	0.00	5,000	0.00	5,000	0.00	0	0.00
TOTAL - PD	0	0.00	80,000	0.00	80,000	0.00	0	0.00
TOTAL	9,913,623	148.86	11,180,280	161.56	11,180,280	161.56	0	0.00
GRAND TOTAL	\$9,913,623	148.86	\$11,180,280	161.56	\$11,180,280	161.56	\$0	0.00

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DCI							ECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE OPERATIONS								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	103,759	3.00	99,680	3.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	91,836	3.00	94,230	3.00	0	0.00	0	0.00
SUPPORT SERVICES TECHNICIAN	18,511	0.52	18,434	0.50	0	0.00	0	0.00
PROCUREMENT OFCR II	47,976	0.95	48,680	0.95	0	0.00	0	0.00
ACCOUNTING SPECIALIST II	51,717	0.95	52,401	0.95	0	0.00	0	0.00
ACCOUNTING ANAL II	44,197	0.95	44,958	0.95	0	0.00	0	0.00
BUDGET ANAL III	83,015	1.60	87,629	1.70	0	0.00	0	0.00
ACCOUNTING GENERALIST II	41,681	1.00	42,292	1.00	0	0.00	0	0.00
PERSONNEL ANAL II	43,226	0.95	43,817	0.95	0	0.00	0	0.00
RESEARCH ANAL II	38,141	1.00	39,127	1.00	0	0.00	0	0.00
RESEARCH ANAL III	43,849	1.00	45,975	1.00	0	0.00	0	0.00
RESEARCH ANAL IV	48,863	0.75	66,464	1.00	0	0.00	0	0.00
PUBLIC INFORMATION SPEC II	32,500	0.85	32,841	0.85	0	0.00	0	0.00
PUBLIC INFORMATION ADMSTR	40,289	0.85	40,882	0.85	0	0.00	0	0.00
PLANNER I	46,429	1.00	44,990	1.00	0	0.00	0	0.00
PLANNER II	49,236	1.00	49,959	1.00	0	0.00	0	0.00
INVESTIGATOR I	131,445	3.47	183,500	5.00	0	0.00	0	0.00
INVESTIGATOR II	696,512	16.76	818,488	20.00	0	0.00	0	0.00
INVESTIGATOR III	196,605	4.37	216,991	5.00	0	0.00	0	0.00
INS COMPLIANCE REVIEW SPEC I	92,438	2.04	45,264	1.00	0	0.00	0	0.00
INS COMPLIANCE REVIEW SPEC III	62,558	1.21	158,702	3.00	0	0.00	0	0.00
INSURANCE PRODUCT ANALYST I	31,697	0.84	0	0.00	0	0.00	0	0.00
INSURANCE PRODUCT ANALYST II	205,136	5.14	259,448	6.00	0	0.00	0	0.00
INSURANCE PRODUCT ANALYST III	87,863	2.12	125,651	3.00	0	0.00	0	0.00
INSURANCE FINANCIAL ANAL SPEC	208,906	4.41	210,186	4.35	0	0.00	0	0.00
INSURANCE FINANCIAL ANALYST II	137,022	3.00	138,739	3.00	0	0.00	0	0.00
INSURANCE LICENSING TECH I	1,044	0.04	0	0.00	0	0.00	0	0.00
INSURANCE LICENSING TECH II	6,967	0.22	0	0.00	0	0.00	0	0.00
EXAMINER	934,916	13.01	1,008,598	17.50	0	0.00	0	0.00
EXAMINER SPECIALIST	183,006	2.08	227,088	2.69	0	0.00	0	0.00
EXAMINER IN CHARGE	276,809	3.08	520,207	5.67	0	0.00	0	0.00
EXAMINATION MANAGER	432,212	4.28	487,832	4.80	0	0.00	0	0.00

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DCI							ECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE OPERATIONS								
CORE								
CHIEF EXAMINER	157,102	1.50	157,439	1.48	0	0.00	0	0.00
TAX AUDITOR I	37,184	1.00	36,586	1.00	0	0.00	0	0.00
TAX AUDITOR II	40,964	1.00	42,188	1.00	0	0.00	0	0.00
TAX AUDITOR III	94,975	2.00	96,717	2.00	0	0.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B1	134,843	1.80	64,593	0.85	0	0.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	72,251	0.95	0	0.00	0	0.00
HUMAN RESOURCES MGR B1	55,767	0.95	56,690	0.95	0	0.00	0	0.00
INVESTIGATION MGR B1	57,314	1.00	58,030	1.00	0	0.00	0	0.00
INSURANCE REGULATORY MGR B1	413,788	6.75	289,262	5.00	0	0.00	0	0.00
INSURANCE REGULATORY MGR B2	0	0.00	192,138	3.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	62,392	1.92	142,459	4.00	0	0.00	0	0.00
PROCESSING TECHNICIAN III	80,654	2.15	115,886	3.00	0	0.00	0	0.00
STATE DEPARTMENT DIRECTOR	114,394	0.90	115,979	0.90	116,228	0.90	0	0.00
DEPUTY STATE DEPT DIRECTOR	49,712	0.42	107,535	0.90	107,671	0.90	0	0.00
DESIGNATED PRINCIPAL ASST DEPT	283,901	4.14	256,390	3.70	263,931	3.80	0	0.00
DIVISION DIRECTOR	392,929	3.69	410,490	3.80	411,285	3.80	0	0.00
DESIGNATED PRINCIPAL ASST DIV	367,038	7.59	369,425	7.90	134,609	1.90	0	0.00
PARALEGAL	72,639	1.77	79,265	2.00	0	0.00	0	0.00
LEGAL COUNSEL	288,660	4.82	298,861	5.00	310,443	5.00	0	0.00
CHIEF COUNSEL	95,222	1.00	96,623	1.00	96,748	1.00	0	0.00
SENIOR COUNSEL	244,725	3.00	249,720	3.00	248,648	3.00	0	0.00
ACTUARY	432,209	3.35	416,449	3.66	340,747	2.41	0	0.00
MISCELLANEOUS TECHNICAL	60,477	0.91	7,117	0.76	81,959	1.78	0	0.00
MISCELLANEOUS PROFESSIONAL	54,706	1.11	70,331	1.00	54,562	1.47	0	0.00
SPECIAL ASST PROFESSIONAL	192,784	4.18	125,146	3.00	0	0.00	0	0.00
ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	195,924	6.00	0	0.00
LEAD ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	214,396	5.50	0	0.00
ADMIN SUPPORT PROFESSIONAL	0	0.00	0	0.00	50,000	1.00	0	0.00
ADMINISTRATIVE MANAGER	0	0.00	0	0.00	64,787	0.85	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	66,254	2.00	0	0.00
LEAD CUSTOMER SERVICE REP	0	0.00	0	0.00	119,949	3.00	0	0.00
PROGRAM SPECIALIST	0	0.00	0	0.00	50,025	1.00	0	0.00

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DCI						D	ECISION ITI	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE OPERATIONS								
CORE								
RESEARCH/DATA ANALYST	0	0.00	0	0.00	46,171	1.00	0	0.00
RESEARCH DATA ANALYSIS SPV/MGR	0	0.00	0	0.00	76,800	1.00	0	0.00
SR PUBLIC RELATIONS SPECIALIST	0	0.00	0	0.00	75,340	1.70	0	0.00
PUBLIC RELATIONS DIRECTOR	0	0.00	0	0.00	57,844	0.85	0	0.00
AGENCY BUDGET SENIOR ANALYST	0	0.00	0	0.00	91,928	1.70	0	0.00
SENIOR ACCOUNTS ASSISTANT	0	0.00	0	0.00	81,103	2.00	0	0.00
INTERMEDIATE ACCOUNTANT	0	0.00	0	0.00	97,451	1.90	0	0.00
ACCOUNTANT MANAGER	0	0.00	0	0.00	72,409	0.95	0	0.00
PROCUREMENT SPECIALIST	0	0.00	0	0.00	48,745	0.95	0	0.00
HUMAN RESOURCES GENERALIST	0	0.00	0	0.00	43,919	0.95	0	0.00
HUMAN RESOURCES SPECIALIST	0	0.00	0	0.00	56,753	0.95	0	0.00
HUMAN RESOURCES DIRECTOR	0	0.00	0	0.00	61,646	0.95	0	0.00
LEGAL ASSISTANT	0	0.00	0	0.00	38,476	1.00	0	0.00
PARALEGAL	0	0.00	0	0.00	42,657	0.80	0	0.00
EXAMINER	0	0.00	0	0.00	330,282	5.45	0	0.00
ACCREDITED EXAMINER	0	0.00	0	0.00	82,884	1.33	0	0.00
CERTIFIED EXAMINER	0	0.00	0	0.00	764,961	9.58	0	0.00
EXAMINER SPECIALIST	0	0.00	0	0.00	320,339	3.66	0	0.00
EXAMINER-IN-CHARGE	0	0.00	0	0.00	382,264	4.19	0	0.00
EXAMINATION MANAGER	0	0.00	0	0.00	554,557	5.42	0	0.00
CHIEF EXAMINER	0	0.00	0	0.00	203,312	1.91	0	0.00
REGULATORY AUDITOR	0	0.00	0	0.00	1,478,249	40.37	0	0.00
SENIOR REGULATORY AUDITOR	0	0.00	0	0.00	793,698	20.64	0	0.00
REGULATORY COMPLIANCE MANAGER	0	0.00	0	0.00	450,669	7.00	0	0.00
AUDIT MANAGER-FINANCIAL EXAM	51,224	0.52	0	0.00	0	0.00	0	0.00
CHIEF FINANCIAL EXAMINER	21,500	0.21	0	0.00	0	0.00	0	0.00
CHIEF MARKET CONDUCT EXAM	21,500	0.21	0	0.00	0	0.00	0	0.00
M C EXAMINER II	26,069	0.44	0	0.00	0	0.00	0	0.00
M C EXAMINER III	35,798	0.48	0	0.00	0	0.00	0	0.00
EXAMINER-IN-CHARGE MC	40,183	0.45	0	0.00	0	0.00	0	0.00
AUDIT MANAGER-MARKET CONDUCT	62,003	0.63	0	0.00	0	0.00	0	0.00
FINANCIAL EXAMINER I	1,771	0.04	0	0.00	0	0.00	0	0.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE OPERATIONS								
CORE								
FINANCIAL EXAMINER II	8,073	0.16	0	0.00	0	0.00	0	0.00
FINANCIAL EXAMINER III	167,708	2.20	0	0.00	0	0.00	0	0.00
EXAMINER-IN-CHARGE FINANCIAL	29,851	0.35	0	0.00	0	0.00	0	0.00
REINSURANCE EXAMINER	32,794	0.39	0	0.00	0	0.00	0	0.00
SR EXAMINER - IN CHARGE	7,915	0.08	0	0.00	0	0.00	0	0.00
CHIEF COUNSEL	36,257	0.31	0	0.00	0	0.00	0	0.00
TOTAL - PS	8,837,386	148.86	9,180,623	161.56	9,180,623	161.56	0	0.00
TRAVEL, IN-STATE	33,808	0.00	112,487	0.00	112,487	0.00	0	0.00
TRAVEL, OUT-OF-STATE	73,197	0.00	123,123	0.00	123,123	0.00	0	0.00
FUEL & UTILITIES	0	0.00	1,001	0.00	1,001	0.00	0	0.00
SUPPLIES	154,959	0.00	253,757	0.00	243,757	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	99,931	0.00	204,901	0.00	204,901	0.00	0	0.00
COMMUNICATION SERV & SUPP	75,150	0.00	177,688	0.00	177,688	0.00	0	0.00
PROFESSIONAL SERVICES	546,607	0.00	727,702	0.00	727,702	0.00	0	0.00
HOUSEKEEPING & JANITORIAL SERV	226	0.00	501	0.00	501	0.00	0	0.00
M&R SERVICES	1,912	0.00	18,380	0.00	18,380	0.00	0	0.00
COMPUTER EQUIPMENT	0	0.00	11,000	0.00	11,000	0.00	0	0.00
OFFICE EQUIPMENT	36,074	0.00	108,948	0.00	108,948	0.00	0	0.00
OTHER EQUIPMENT	22,894	0.00	15,000	0.00	25,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	16,224	0.00	113,331	0.00	113,331	0.00	0	0.00
BUILDING LEASE PAYMENTS	8,325	0.00	25,001	0.00	25,001	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	7,501	0.00	7,501	0.00	0	0.00
MISCELLANEOUS EXPENSES	6,930	0.00	18,335	0.00	18,335	0.00	0	0.00
REBILLABLE EXPENSES	0	0.00	1,001	0.00	1,001	0.00	0	0.00
TOTAL - EE	1,076,237	0.00	1,919,657	0.00	1,919,657	0.00	0	0.00
PROGRAM DISTRIBUTIONS	0	0.00	5,000	0.00	5,000	0.00	0	0.00

DCI							DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE OPERATIONS								
CORE								
REFUNDS	0	0.00	75,000	0.00	75,000	0.00	0	0.00
TOTAL - PD	0	0.00	80,000	0.00	80,000	0.00	0	0.00
GRAND TOTAL	\$9,913,623	148.86	\$11,180,280	161.56	\$11,180,280	161.56	\$0	0.00
GENERAL REVENU	JE \$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUND	S \$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUND	OS \$9,913,623	148.86	\$11,180,280	161.56	\$11,180,280	161.56		0.00

PROGRAM DESC	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.410
Insurance Operations	
Program is found in the following core budget(s): Insurance Operations	

1a. What strategic priority does this program address?

- Provide help and educate stakeholders so they are better informed problem solvers.
- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public.
- Innovate to make it easier to connect and work with us.
- Develop our team, reward great performance, and retain top talent.

1b. What does this program do?

- Facilitate consumer protection by ensuring insurance companies conduct business according to state law.
- Investigate and mediate complaints against licensees, including agents and insurers to ensure proper handling of insurance transactions and compliance by companies, agents and other licensed entities.
- Maintain Insurance Consumer Hotline (800-726-7390) to answer questions and educate the public and industry on insurance matters.
- Participate in outreach and post-disaster events to provide insurance education and resources and empower Missourians to make informed insurance buying decisions.
- Conducts ongoing analysis of annual and supplemental filings of domestic insurance companies in accordance with NAIC accreditation standards to identify current and developing trends which may lead to insurer insolvency or non-conformance with Missouri law.
- Licenses insurers and insurance related entities to ensure financially sound companies are operating in a Missouri's insurance market.
- Processes and audits premium, surplus lines and captive premium tax filings to ensure the appropriate level of tax is submitted to the state.
- Licenses captive insurance companies used to manage businesses risks and as an economic development tool for the state.
- Reviews insurance policy forms, endorsements, illustrations, marketing materials, underwriting rules and rates to ensure compliance with state insurance law.
- Performs market analysis and investigations of insurance companies operating in this state.
- Licenses insurance producers (agents and agencies) operating within Missouri as well as licenses and registers various other insurance-related entities.

PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.410

Insurance Operations

Program is found in the following core budget(s): Insurance Operations

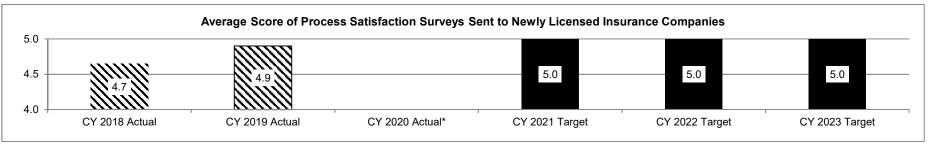
2a. Provide an activity measure(s) for the program.

	CY 2018	CY 2019	CY 2020	CY 2021	CY 2022	CY 2023
	Actual	Actual	Actual*	Target	Target	Target
Consumer Complaints	3,240	3,238		3,000	3,000	3,000
Agent Investigations	764	878		900	900	900
Consumer Phone Calls	16,836	16,183		20,000	20,000	20,000
Inquiries	2,289	2,007		5,000	5,000	5,000
Walk-ins	40	70		50	50	50
Outreach Event Public Interactions	4,000	3,852		5,000	5,000	5,000
Number of Domestic Companies	230	231		230	230	230
Number of Licensed Companies	2,022	2,042		2,050	2,050	2,050
Number of Surplus Lines Brokers	1,950	2,004		2,100	2,100	2,100
Insurance Related Entities	884	914		925	925	925
Property & Casualty Filings Received	5,761	5,319		5,250	5,250	5,250
Property & Casualty Insurance Filing						
Pages Reviewed	714,492	304,847		317,290	317,290	317,290
Life & Health Filings Received	5,006	4,501		4,200	4,200	4,200
Life & Health Insurance Filing Pages reviewed**	359,052	643,088		1,400,000	1,400,000	1,400,000

^{*}Calendar year data will be provided with the Governor's recommendations.

The addition of rate data for the public facing Medigap Rate Shopper Tool increased pages numbers significantly and we do not expect this number to decrease in future.

2b. Provide a measure(s) of the program's quality.



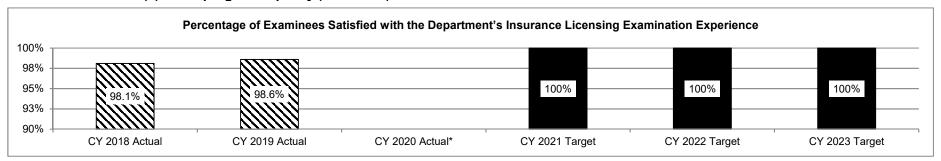
Scale: 1 = poor, 2 = needs work, 3 = average, 4 = good, 5 = outstanding.

^{**}The increase in pages for 2021, 2022, and 2023 targets is the result of additional information being filed through SERFF for Medicare supplement rate filings.

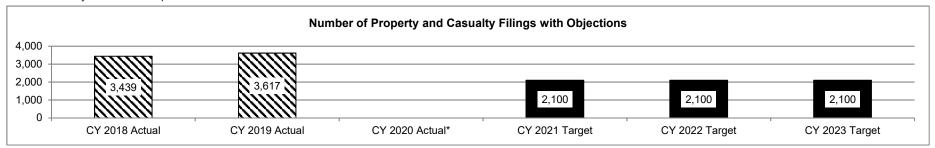
^{*}Calendar year data will be provided with the Governor's recommendations.

Department of Commerce and Insurance Insurance Operations Program is found in the following core budget(s): Insurance Operations Program is found in the following core budget(s): Insurance Operations

2b. Provide a measure(s) of the program's quality (continued).

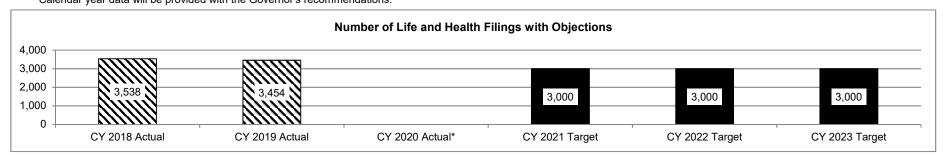


*Calendar year data will be provided with the Governor's recommendations.



Note: Staff notify insurance companies of compliance questions by sending "Objections," asking the insurance company for more information or to correct the compliance issue.

*Calendar year data will be provided with the Governor's recommendations.



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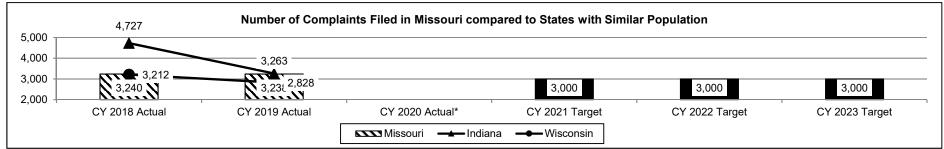
PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.410

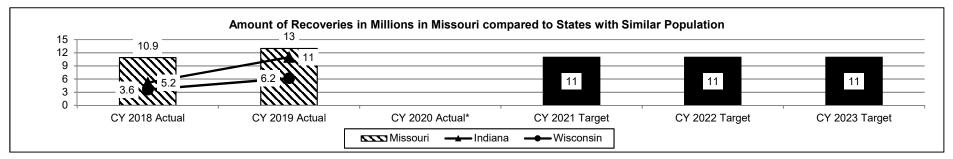
Insurance Operations

Program is found in the following core budget(s): Insurance Operations

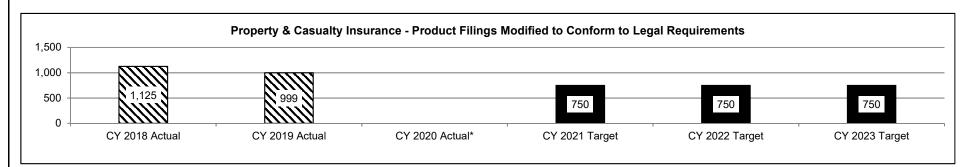
2c. Provide a measure(s) of the program's impact.



^{*}Calendar year data will be provided with the Governor's recommendations.



^{*}Calendar year data will be provided with the Governor's recommendations.

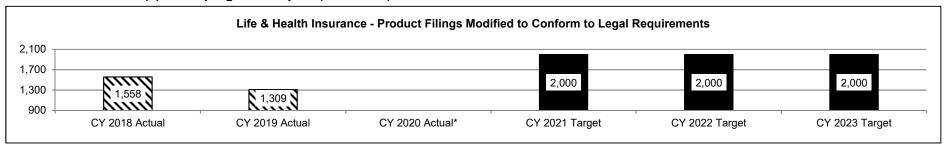


Note: Without the identification and correction of these compliance issues, Missourians would encounter significant problems with their insurance coverage, for example, claims might be denied for services or benefits required under Missouri law.

*Calendar year data will be provided with the Governor's recommendations.

Department of Commerce and Insurance Insurance Operations Program is found in the following core budget(s): Insurance Operations Program is found in the following core budget(s): Insurance Operations

2c. Provide a measure(s) of the program's impact (continued).



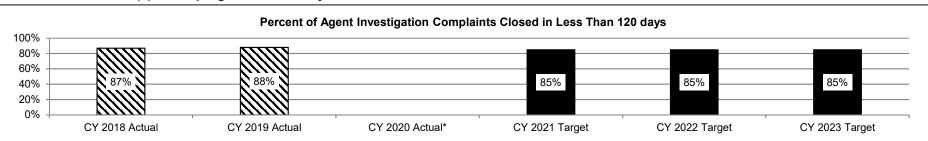
Note: Without the identification and correction of these compliance issues, Missourians would encounter significant problems with their insurance coverage, for example, claims might be denied for services or benefits required under Missouri law.

*Calendar year data will be provided with the Governor's recommendations.

Tax Revenue Generated from Tax Filings processed by the Department						
	CY 2018 Actual	CY 2019 Actual	CY 2020 Actual*	CY 2021 Target	CY 2022 Target	CY 2023 Target
Surplus Lines Tax Collected	34.5 mil	36.3 mil		37.0 mil	38.0 mil	39.0 mil
Premium Tax Collected	334 mil	319.7 mil		320.0 mil	320.0 mil	320.0 mil
Captive Premium Tax	1.8 mil	1.9 mil		2.0 mil	2.0 mil	2.0 mil

^{*}Calendar year data will be provided with the Governor's recommendations.

2d. Provide a measure(s) of the program's efficiency.



Note: Regulated entities are required to provide a response within 20 days (20 CSR 100-4.100). An investigation of a consumer complaint against an insurer takes an additional 40 days. The Agent Investigations measure of 120 days is based on the fact that agent investigations, which sometimes involve fraud, court records, interview of witnesses, subpoenas, etc. take longer to investigate. One of the primary missions of the department is to mediate complaints in a timely manner while recognizing the importance of a complete investigation and protection of consumers.

*Calendar year data will be provided with the Governor's recommendations.

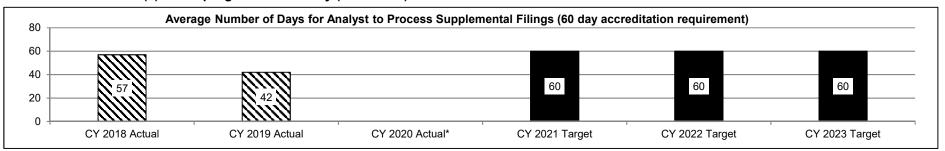
PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.410

Insurance Operations

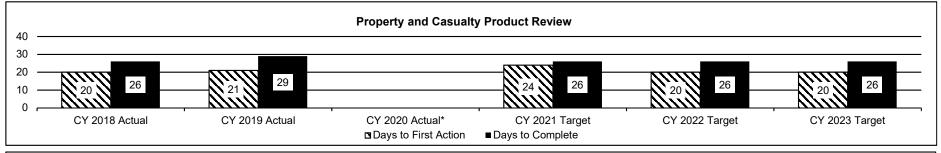
Program is found in the following core budget(s): Insurance Operations

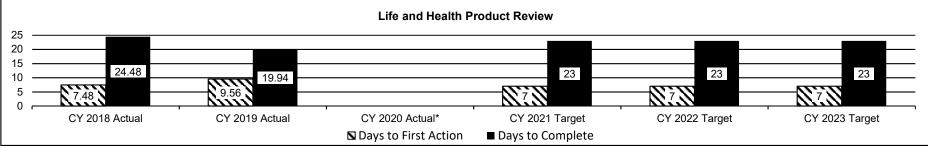
2d. Provide a measure(s) of the program's efficiency (continued).



Note: The accreditation requirements regarding the review of supplemental filings is 60 days for priority companies and 120 days for non-priority companies; however, we strive to adhere to a 60 day timeframe for all. Supplemental filings include the Management Discussion and Analysis, Audited Financial Reports, and various other exhibits and filings that are related to but due after the submission of the annual statement. It is important that these supplemental filings be adequately and timely reviewed so that issues and risks that may affect an insurance company's solvency can be identified and addressed during our risk-focused analysis process.

*Calendar year data will be provided with the Governor's recommendations.



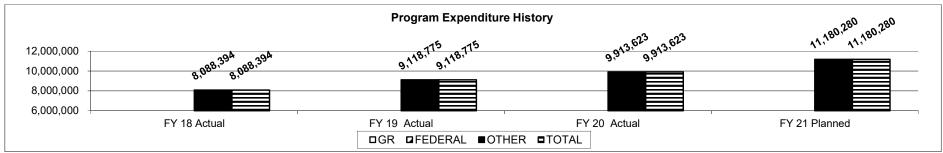


Note: There are two measures of efficiency in the insurance product review process. The first is how quickly is the initial review completed, which is measured by "Days to Reviewer's First Action". The second measure is the total review time, from submission to final disposition, called "Days to Complete Compliance Review". The Division looks to the National Association of Insurance Commissioners (NAIC) for a benchmark for this measure, which is 20 calendar days.

*Calendar year data will be provided with the Governor's recommendations.

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.410
Insurance Operations	· ,
Program is found in the following core budget(s): Insurance Operations	•

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other" funds?

Insurance Dedicated Fund (0566)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Chapters 148, 287, 325, 354, 374, 375, 376, 377, 378, 379, 380, 381, 383, 384, 385 and 447 RSMo. and Article IV section 36(b) of the Missouri Constitution.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

Nο

Department of Co	ommerce and Insura	ance			Budget Unit	37510C			
Insurance Core - Insurance	Examinations				HB Section _	7.415			
1. CORE FINANC	IAL SUMMARY								
	FY 20	22 Budg	et Request			FY 2022	Governor's R	ecommenda	tion
	GR F	ederal	Other	Total		GR	Federal	Other	Total
PS	0	0	3,586,482	3,586,482	PS	0	0	0	0
EE	0	0	711,625	711,625	EE	0	0	0	0
PSD	0	0	60,000	60,000	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	4,358,107	4,358,107	Total	0	0	0	0
FTE	0.00	0.00	43.30	43.30	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	1,796,121	1,796,121	Est. Fringe	0	0	0	0
Note: Fringes bud	lgeted in House Bill 5	except f	or certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exce	pt for certain	fringes
budgeted directly t	to MoDOT, Highway	Patrol, ar	d Conservation	on.	budgeted direc	tly to MoDOT, F	Highway Patro	l, and Conser	vation.
Other Funds:	Insurance Examiner	rs Fund (0)552)		Other Funds:				

2. CORE DESCRIPTION

This core supports Missouri's insurance company examination efforts through the Insurance Examiners Fund. The department conducts both financial and market conduct examinations. Financial examinations ensure insurance companies have sufficient reserves to pay consumer claims and consumers have access to affordable insurance coverage. Market conduct examinations of insurance companies serve to verify that policyholders and beneficiaries receive the full benefits from the contracts they and the insurer have agreed to. The expenses of these examinations are billed to the companies examined.

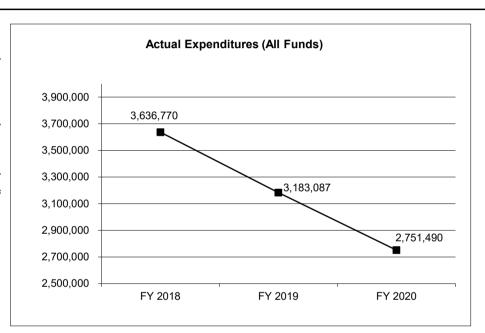
3. PROGRAM LISTING (list programs included in this core funding)

Insurance Examinations

Department of Commerce and Insurance	Budget Unit	37510C
Insurance		
Core - Insurance Examinations	HB Section	7.415

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	4,217,557	4,231,754	4,301,700	4,358,107
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	4,217,557	4,231,754	4,301,700	4,358,107
Actual Expenditures (All Funds)	3,636,770	3,183,087	2,751,490	N/A
Unexpended (All Funds)	580,787	1,048,667	1,550,210	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	580,787	1,048,667	1,550,210	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.
- (2) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.
- (3) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE INSURANCE EXAMINATIONS

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES			<u> </u>	1 Cuciui	Other	Total	
TAFF AFTER VETOES	PS	43.30	0	0	3,586,482	3,586,482)
	EE	0.00	0		711,625	711,625	
	PD	0.00	0	0	60,000	60,000	
	Total	43.30	0	0	4,358,107	4,358,107	7
DEPARTMENT CORE ADJUSTMI	ENTS						_
Core Reallocation 1067 0793	PS	0.00	0	0	0	()
NET DEPARTMENT	CHANGES	0.00	0	0	0	()
DEPARTMENT CORE REQUEST							
	PS	43.30	0	0	3,586,482	3,586,482	2
	EE	0.00	0	0	711,625	711,625	5
	PD	0.00	0	0	60,000	60,000)
	Total	43.30	0	0	4,358,107	4,358,107	7 =
GOVERNOR'S RECOMMENDED	CORE						
	PS	43.30	0	0	3,586,482	3,586,482	2
	EE	0.00	0	0	711,625	711,625	5
	PD	0.00	0	0	60,000	60,000)
	Total	43.30	0	0	4,358,107	4,358,107	7

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DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE EXAMINATIONS								
CORE								
PERSONAL SERVICES								
INSURANCE EXAMINERS FUND	2,656,173	34.24	3,586,482	43.30	3,586,482	43.30	0	0.00
TOTAL - PS	2,656,173	34.24	3,586,482	43.30	3,586,482	43.30	0	0.00
EXPENSE & EQUIPMENT								
INSURANCE EXAMINERS FUND	95,317	0.00	711,625	0.00	711,625	0.00	0	0.00
TOTAL - EE	95,317	0.00	711,625	0.00	711,625	0.00	0	0.00
PROGRAM-SPECIFIC								
INSURANCE EXAMINERS FUND	0	0.00	60,000	0.00	60,000	0.00	0	0.00
TOTAL - PD	0	0.00	60,000	0.00	60,000	0.00	0	0.00
TOTAL	2,751,490	34.24	4,358,107	43.30	4,358,107	43.30	0	0.00
GRAND TOTAL	\$2,751,490	34.24	\$4,358,107	43.30	\$4,358,107	43.30	\$0	0.00

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Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE EXAMINATIONS								
CORE								
INSURANCE FINANCIAL ANAL SPEC	16,557	0.37	28,734	0.65	0	0.00	0	0.00
EXAMINER	1,156,072	16.58	1,940,581	25.50	0	0.00	0	0.00
EXAMINER SPECIALIST	161,047	1.88	125,394	1.41	0	0.00	0	0.00
EXAMINER IN CHARGE	690,244	7.47	1,246,405	13.33	0	0.00	0	0.00
EXAMINATION MANAGER	47,321	0.47	122,097	1.20	0	0.00	0	0.00
CHIEF EXAMINER	9,136	0.09	54,697	0.52	0	0.00	0	0.00
DESIGNATED PRINCIPAL ASST DIV	5,319	0.09	0	0.00	0	0.00	0	0.00
ACTUARY	18,617	0.15	51,969	0.34	13,955	0.09	0	0.00
MISCELLANEOUS TECHNICAL	17,837	0.20	16,605	0.35	9,794	0.18	0	0.00
EXAMINER	0	0.00	0	0.00	410,818	6.55	0	0.00
ACCREDITED EXAMINER	0	0.00	0	0.00	160,329	2.67	0	0.00
CERTIFIED EXAMINER	0	0.00	0	0.00	1,432,456	17.01	0	0.00
EXAMINER SPECIALIST	0	0.00	0	0.00	203,079	2.34	0	0.00
EXAMINER-IN-CHARGE	0	0.00	0	0.00	1,270,936	13.43	0	0.00
EXAMINATION MANAGER	0	0.00	0	0.00	59,030	0.58	0	0.00
CHIEF EXAMINER	0	0.00	0	0.00	9,280	0.09	0	0.00
SENIOR REGULATORY AUDITOR	0	0.00	0	0.00	16,805	0.36	0	0.00
AUDIT MANAGER-FINANCIAL EXAM	10,779	0.11	0	0.00	0	0.00	0	0.00
M C EXAMINER II	19,980	0.40	0	0.00	0	0.00	0	0.00
M C EXAMINER III	147,283	1.93	0	0.00	0	0.00	0	0.00
EXAMINER-IN-CHARGE MC	70,295	0.80	0	0.00	0	0.00	0	0.00
FINANCIAL EXAMINER I	19,013	0.38	0	0.00	0	0.00	0	0.00
FINANCIAL EXAMINER II	16,907	0.30	0	0.00	0	0.00	0	0.00
FINANCIAL EXAMINER III	150,985	1.96	0	0.00	0	0.00	0	0.00
EXAMINER-IN-CHARGE FINANCIAL	84,098	0.90	0	0.00	0	0.00	0	0.00
REINSURANCE EXAMINER	2,638	0.03	0	0.00	0	0.00	0	0.00
SR EXAMINER - IN CHARGE	12,045	0.13	0	0.00	0	0.00	0	0.00
TOTAL - PS	2,656,173	34.24	3,586,482	43.30	3,586,482	43.30	0	0.00
TRAVEL, IN-STATE	25,984	0.00	195,963	0.00	195,963	0.00	0	0.00
TRAVEL, OUT-OF-STATE	42,529	0.00	278,778	0.00	278,778	0.00	0	0.00
SUPPLIES	3,416	0.00	58,197	0.00	58,197	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	161	0.00	161	0.00	0	0.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE EXAMINATIONS								
CORE								
COMMUNICATION SERV & SUPP	11,612	0.00	51,839	0.00	51,839	0.00	0	0.00
PROFESSIONAL SERVICES	10,686	0.00	59,987	0.00	59,987	0.00	0	0.00
M&R SERVICES	288	0.00	5,000	0.00	5,000	0.00	0	0.00
COMPUTER EQUIPMENT	0	0.00	500	0.00	500	0.00	0	0.00
OFFICE EQUIPMENT	0	0.00	51,197	0.00	51,197	0.00	0	0.00
OTHER EQUIPMENT	802	0.00	1,001	0.00	1,001	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,001	0.00	1,001	0.00	0	0.00
BUILDING LEASE PAYMENTS	0	0.00	5,000	0.00	5,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	1,000	0.00	1,000	0.00	0	0.00
MISCELLANEOUS EXPENSES	0	0.00	1,000	0.00	1,000	0.00	0	0.00
REBILLABLE EXPENSES	0	0.00	1,001	0.00	1,001	0.00	0	0.00
TOTAL - EE	95,317	0.00	711,625	0.00	711,625	0.00	0	0.00
REFUNDS	0	0.00	60,000	0.00	60,000	0.00	0	0.00
TOTAL - PD	0	0.00	60,000	0.00	60,000	0.00	0	0.00
GRAND TOTAL	\$2,751,490	34.24	\$4,358,107	43.30	\$4,358,107	43.30	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$2,751,490	34.24	\$4,358,107	43.30	\$4,358,107	43.30		0.00

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.415
Insurance Examinations	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Insurance Examinations	

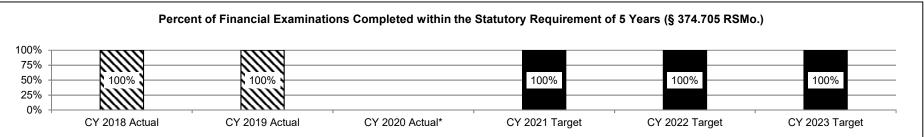
1a. What strategic priority does this program address?

- Provide help and educate stakeholders so they are better informed problem solvers
- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

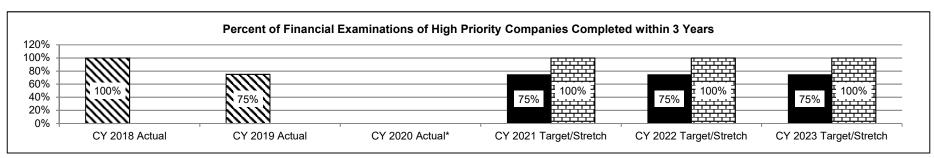
1b. What does this program do?

- Conducts financial examinations of domestic insurance companies as required by law to identify current or prospective risks that could lead to insurer insolvency or non-conformance with Missouri law.
- Performs market conduct examinations of insurance companies operating in Missouri to ensure that policyholders have been treated in accordance with the law and their insurance contracts.

2a. Provide an activity measure(s) for the program.



^{*} Calendar year data will be provided with Governor's Recommendations.



^{*} Calendar year data will be provided with Governor's Recommendations.

Note: Companies are considered high priority due to the significance of risk factors present or identified.

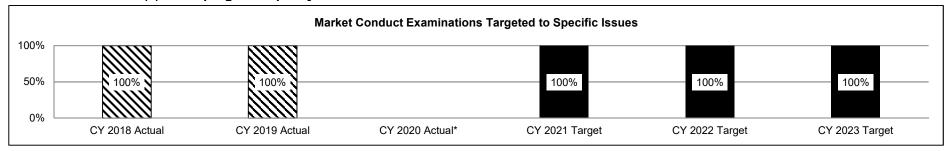
PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.415

Insurance Examinations

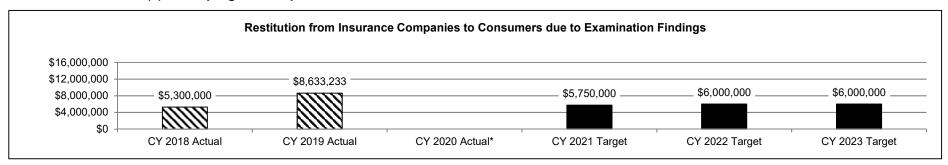
Program is found in the following core budget(s): Insurance Examinations

2b. Provide a measure(s) of the program's quality.



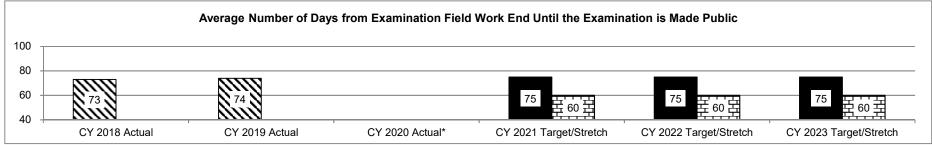
^{*} Calendar year data will be provided with Governor's Recommendations.

2c. Provide a measure(s) of the program's impact.



Note: There were several large, multi-state actions that occurred in 2019 as well as a significant industry-wide issue that was addressed. There have also been several large recoveries in 2020 arising from regulatory actions undertaken in 2019. This positively impacted our restitution amounts; however, at this time, we do not anticipate the same level of regulatory activity. That is always subject to change and dependent upon the industry's market behavior.

2d. Provide a measure(s) of the program's efficiency.

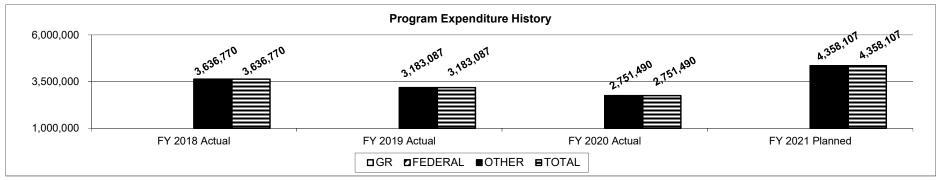


^{*} Calendar year data will be provided with Governor's Recommendations.

^{*} Calendar year data will be provided with Governor's Recommendations.

PROGRAM DES	CCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.415
Insurance Examinations	<u></u>
Program is found in the following core budget(s): Insurance Examinations	

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Insurance Examiners Fund (0552)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Chapters 148, 287, 374, 375, 376, 379 and 384 RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

 N/A
- 7. Is this a federally mandated program? If yes, please explain.

No

Department of Co	mmerce and In	surance	•		Budget Unit	37540C			
Insurance Core - Health Insu	urance Counsel	ing			HB Section _	7.420			
1. CORE FINANC	IAL SUMMARY								
	F	Y 2022 Budge	t Request			FY 2022	Governor's R	Recommenda	tion
I	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	1,400,000	200,000	1,600,000	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	1,400,000	200,000	1,600,000	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes budg budgeted directly to	•	•	•		Note: Fringes in budgeted direct	•		•	_
Other Funds:	Insurance Dedica	ated Fund (05	66)		Other Funds:				

2. CORE DESCRIPTION

The CLAIM program provides counseling and educational activities to people on Medicare on health insurance coverage and Medicare benefits. CLAIM has been the official State Health Insurance Assistance Program (SHIP) for Missouri since 1993. Funding is provided by the Administration for Community Living and the state with oversight by the department. The department contracts with Knowledge Management Associates out of Columbia, Missouri to administer the CLAIM program. All of CLAIM's services are free, unbiased and confidential. CLAIM recruits local community partners and volunteers, develops and conducts volunteer training, provides program outreach through events, assists beneficiaries during Medicare's Annual Enrollment Period (AEP) in the fall of each year and maintains a toll-free number, 1-800-390-3330, and website, www.missouriclaim.org. Volunteers are recruited locally and community organizations such as hospitals, community centers, public housing, faith based organizations and senior centers serve as partners and provide space, supplies and local publicity for the program. CLAIM averages 250 volunteer counselors and has over 181 counseling locations throughout the state where counseling is provided.

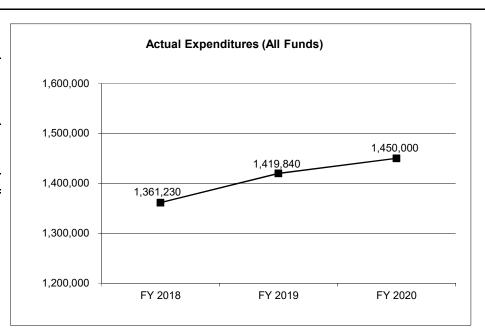
3. PROGRAM LISTING (list programs included in this core funding)

Health Insurance Counseling

7.420
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4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	1,450,000	1,450,000	1,450,000	1,600,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	1,450,000	1,450,000	1,450,000	1,600,000
Actual Expenditures (All Funds)	1,361,230	1,419,840	1,450,000	N/A
Unexpended (All Funds)	88,770	30,160	0	N/A
Unexpended, by Fund: General Revenue Federal Other	0 88,770 0	0 30,160 0	0 0 0	N/A N/A N/A
	(1)	(2)		



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Grant amount was less than appropriation.
- (2) Grant amount was less than appropriation.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE HEALTH INSURANCE COUNSELING

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR		Federal	Other	Total	E
TAFP AFTER VETOES								
	PD	0.00		0	1,400,000	200,000	1,600,000)
	Total	0.00		0	1,400,000	200,000	1,600,000)
DEPARTMENT CORE REQUEST								-
	PD	0.00		0	1,400,000	200,000	1,600,000)
	Total	0.00		0	1,400,000	200,000	1,600,000	-) =
GOVERNOR'S RECOMMENDED	CORE							
	PD	0.00		0	1,400,000	200,000	1,600,000)
	Total	0.00		0	1,400,000	200,000	1,600,000	<u> </u>

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DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
HEALTH INSURANCE COUNSELING								
CORE								
PROGRAM-SPECIFIC								
FEDERAL - MDI	1,250,000	0.00	1,400,000	0.00	1,400,000	0.00	0	0.00
INSURANCE DEDICATED FUND	200,000	0.00	200,000	0.00	200,000	0.00	0	0.00
TOTAL - PD	1,450,000	0.00	1,600,000	0.00	1,600,000	0.00	0	0.00
TOTAL	1,450,000	0.00	1,600,000	0.00	1,600,000	0.00	0	0.00
GRAND TOTAL	\$1,450,000	0.00	\$1,600,000	0.00	\$1,600,000	0.00	\$0	0.00

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DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
HEALTH INSURANCE COUNSELING								
CORE								
PROGRAM DISTRIBUTIONS	1,450,000	0.00	1,600,000	0.00	1,600,000	0.00	0	0.00
TOTAL - PD	1,450,000	0.00	1,600,000	0.00	1,600,000	0.00	0	0.00
GRAND TOTAL	\$1,450,000	0.00	\$1,600,000	0.00	\$1,600,000	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$1,250,000	0.00	\$1,400,000	0.00	\$1,400,000	0.00		0.00
OTHER FUNDS	\$200,000	0.00	\$200,000	0.00	\$200,000	0.00		0.00

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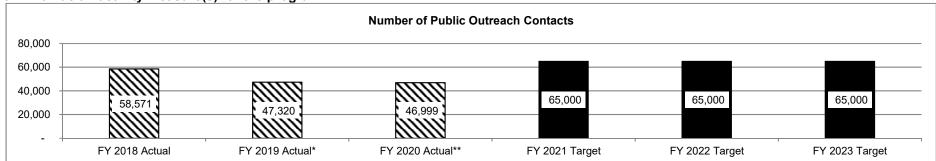
1a. What strategic priority does this program address?

- Provide help and educate stakeholders so they are better informed problem solvers
- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

1b. What does this program do?

• Provides free, unbiased, and confidential counseling as well as educational activities to people on Medicare about health insurance coverage and Medicare benefits.

2a. Provide an activity measure(s) for the program.



^{*} The decrease in FY 2019 actual is the result of staff vacancies due to retirement.

2b. Provide a measure(s) of the program's quality.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Customer Survey - Excellent or Above	86%	90%	93%	95%	95%	95%
Average Satisfaction Rating						

^{**} The decrease in FY 2020 actual is the result of all Spring/Summer outreach events being cancelled due to COVID-19 Pandemic.

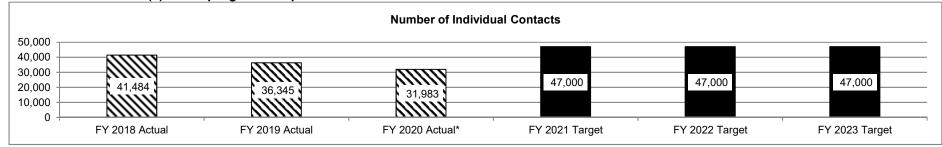
PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.420

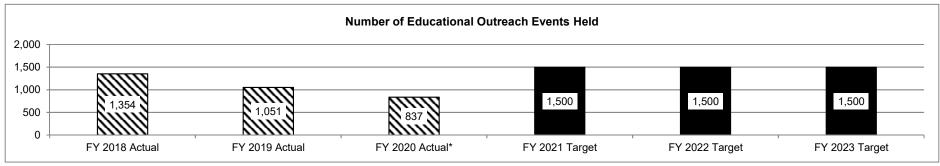
Health Insurance Counseling

Program is found in the following core budget(s): Health Insurance Counseling

2c. Provide a measure(s) of the program's impact.



^{*} The decrease in FY 2020 actual is the result of all Spring/Summer outreach events being cancelled due to COVID-19 Pandemic.



^{*} The decrease in FY 2020 actual is the result of all Spring/Summer outreach events being cancelled due to COVID-19 Pandemic.

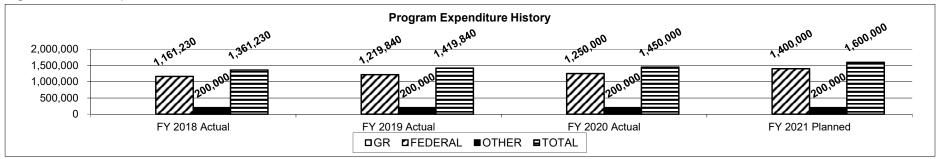
2d. Provide a measure(s) of the program's efficiency.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual*	Target	Target	Target
Number of Active Trained Volunteers	276	279	250	320	320	320

^{*} The decrease in FY 2020 actual is the result of all Spring/Summer outreach events being cancelled due to COVID-19 Pandemic.

PROGRAM DESC	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.420
Health Insurance Counseling	
Program is found in the following core budget(s): Health Insurance Counseling	

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Insurance Dedicated Fund (0566)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

 Federal CFDA 93.324 and State Health Insurance Program 93.071 Medicare Improvements for Patients and Providers Act.
- 6. Are there federal matching requirements? If yes, please explain.
- 7. Is this a federally mandated program? If yes, please explain.

No

				HB Section	7.425			
IAL SUMMARY								
FY 2	2022 Budg	et Request			FY 2022	Governor's R	ecommenda	tion
GR	Federal	Other	Total		GR	Federal	Other	Total
0	0	1,225,113	1,225,113	PS	0	0	0	0
0	0	147,910	147,910	EE	0	0	0	0
0	0	0	0	PSD	0	0	0	0
0	0	0	0	TRF	0	0	0	0
0	0	1,373,023	1,373,023	Total	0	0	0	0
0.00	0.00	15.50	15.50	FTE	0.00	0.00	0.00	0.00
0	0	623,501	623,501	Est. Fringe	0	0	0	0
lgeted in House Bill	5 except f	or certain fring	ges	Note: Fringes bu	dgeted in Ho	use Bill 5 exce	pt for certain	fringes
_								
	t Unions ons CIAL SUMMARY FY 2 GR 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Table Tabl	Table Company Compan	FY 2022 Budget Request GR Federal Other Total	Total Page Page	HB Section T.425 Total Total	HB Section 7.425 Total FY 2022 Budget Request FY 2022 Governor's R GR Federal Other Total GR Federal Other Total PS O O O O O O O O O	HB Section T.425 HB Section T.425 HB Section T.425 T.425

2. CORE DESCRIPTION

This core supports the Division of Credit Unions, the state regulatory agency responsible for the examination, supervision, chartering, merger and liquidation of all state-chartered credit unions in Missouri. The division also responds to consumer questions or complaints about credit union services.

The division is statutorily required to conduct examinations of state-chartered credit unions at least once every 18 months. Examinations ensure the safety and soundness of credit unions and their compliance with applicable laws and regulations. The division performs off-site monitoring of credit unions on an ongoing basis to assist in identifying any increasing risk. Credit unions incurring problems, whether financial, operational or in compliance areas, receive increased attention which may come in the form of enforcement actions.

The division currently regulates 96 credit unions with 1.54 million members and assets exceeding \$15.9 billion. Missouri is ranked seventh in the nation in the number of state-chartered credit unions. Member deposits are insured by the National Credit Union Share Insurance Fund, administered by the National Credit Union Administration.

The division is accredited through the National Association of State Credit Union Supervisors (NASCUS). The entire cost of division operations is reimbursed to the state through fees and assessments paid by credit unions.

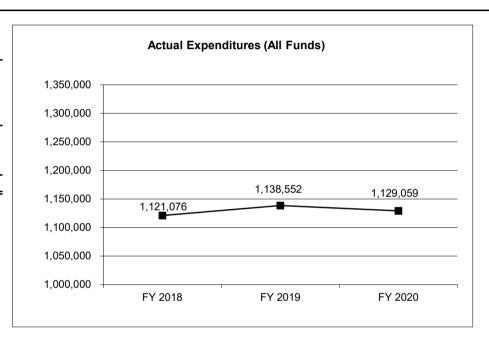
3. PROGRAM LISTING (list programs included in this core funding)

Division of Credit Unions

Department of Commerce and Insurance	Budget Unit 42490C
Division of Credit Unions	
Core - Credit Unions	HB Section 7.425
	· —————

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	1,321,135	1,326,834	1,351,028	1,373,023
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	1,321,135	1,326,834	1,351,028	1,373,023
Actual Expenditures (All Funds)	1,121,076	1,138,552	1,129,059	N/A
Unexpended (All Funds)	200,059	188,282	221,969	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 200,059 (1)	0 0 188,282 (2)	0 0 221,969 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.
- (2) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.
- (3) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

CREDIT UNIONS

5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	15.50	(0	1,225,113	1,225,113	3
	EE	0.00	(0	147,910	147,910)
	Total	15.50	(0	1,373,023	1,373,023	- } =
DEPARTMENT CORE REQUEST							
	PS	15.50	(0	1,225,113	1,225,113	3
	EE	0.00	(0	147,910	147,910)
	Total	15.50	(0	1,373,023	1,373,023	- } =
GOVERNOR'S RECOMMENDED	CORE						
	PS	15.50	(0	1,225,113	1,225,113	}
	EE	0.00	(0	147,910	147,910)
	Total	15.50	(0	1,373,023	1,373,023	<u> </u>

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DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
CREDIT UNIONS								
CORE								
PERSONAL SERVICES DIVISION OF CREDIT UNIONS	996,116	13.14	1,225,113	15.50	1,225,113	15.50	0	0.00
TOTAL - PS	996,116	13.14	1,225,113	15.50	1,225,113	15.50	0	0.00
EXPENSE & EQUIPMENT DIVISION OF CREDIT UNIONS	132,943	0.00	147,910	0.00	147,910	0.00	0	0.00
TOTAL - EE	132,943	0.00	147,910	0.00	147,910	0.00	0	0.00
TOTAL	1,129,059	13.14	1,373,023	15.50	1,373,023	15.50	0	0.00
GRAND TOTAL	\$1,129,059	13.14	\$1,373,023	15.50	\$1,373,023	15.50	\$0	0.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
CREDIT UNIONS								
CORE								
DESIGNATED PRINCIPAL ASST DIV	0	0.00	510	0.00	510	0.00	0	0.00
COMMISSION MEMBER	0	0.00	19,371	0.00	19,371	0.00	0	0.00
ADMINISTRATIVE SECRETARY	40,173	1.00	0	0.00	0	0.00	0	0.00
ADMIN OFFICE SUPPORT ASSISTANT	16,493	0.50	16,407	0.50	16,407	0.50	0	0.00
ADMINISTRATIVE SECRETARY	0	0.00	40,311	1.00	40,311	1.00	0	0.00
ASST C U EXAMINER - PROB I-II	0	0.00	99,508	2.00	99,508	2.00	0	0.00
SR ASST C U EXAMINER I - II	166,695	2.81	66,278	1.00	66,278	1.00	0	0.00
CREDIT UNION EXAMINER I - II	0	0.00	78,793	1.00	78,793	1.00	0	0.00
SENIOR C U EXAMINER I-II-III	427,560	5.14	529,123	6.00	529,123	6.00	0	0.00
CHIEF FINANCIAL EXAMINER	103,060	1.00	103,137	1.00	103,137	1.00	0	0.00
DIVISION DIRECTOR	110,785	1.00	111,746	1.00	111,746	1.00	0	0.00
DEPUTY DIVISION DIRECTOR	0	0.00	100,206	1.00	100,206	1.00	0	0.00
FISCAL AND ADMINISTRATIVE MNGR	60,450	1.00	59,723	1.00	59,723	1.00	0	0.00
MISCELLANEOUS PROFESSIONAL	70,900	0.69	0	0.00	0	0.00	0	0.00
TOTAL - PS	996,116	13.14	1,225,113	15.50	1,225,113	15.50	0	0.00
TRAVEL, IN-STATE	49,435	0.00	98,838	0.00	98,838	0.00	0	0.00
TRAVEL, OUT-OF-STATE	7,388	0.00	10,047	0.00	10,047	0.00	0	0.00
SUPPLIES	5,032	0.00	7,035	0.00	7,035	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	50,986	0.00	6,795	0.00	6,795	0.00	0	0.00
COMMUNICATION SERV & SUPP	0	0.00	10	0.00	10	0.00	0	0.00
PROFESSIONAL SERVICES	4,788	0.00	5,277	0.00	5,277	0.00	0	0.00
M&R SERVICES	103	0.00	48	0.00	48	0.00	0	0.00
OFFICE EQUIPMENT	0	0.00	82	0.00	82	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	9	0.00	9	0.00	0	0.00
BUILDING LEASE PAYMENTS	0	0.00	70	0.00	70	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	9	0.00	9	0.00	0	0.00
MISCELLANEOUS EXPENSES	50	0.00	75	0.00	75	0.00	0	0.00

DCI						[DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
CREDIT UNIONS								
CORE								
REBILLABLE EXPENSES	15,161	0.00	19,615	0.00	19,615	0.00	0	0.00
TOTAL - EE	132,943	0.00	147,910	0.00	147,910	0.00	0	0.00
GRAND TOTAL	\$1,129,059	13.14	\$1,373,023	15.50	\$1,373,023	15.50	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$1,129,059	13.14	\$1,373,023	15.50	\$1,373,023	15.50		0.00

PR	OGRAM DESCRIPTION	
Department of Commerce and Insurance	HB Section(s):	7.425
Division of Credit Unions	·	
Program is found in the following core budget(s): Credit Unions		

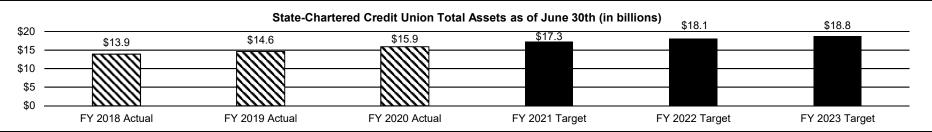
1a. What strategic priority does this program address?

- Provide help and educate stakeholders so they are better informed problem solvers
- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, retain top talent
- Innovate to make it easier to connect and work with us

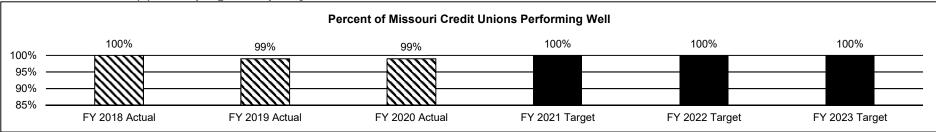
1b. What does this program do?

- Examines and oversees Missouri's 96 state-chartered credit unions.
- Responds to consumer complaints concerning credit union services or operations.
- The division is accredited through the National Association of State Credit Union Supervisors (NASCUS).

2a. Provide an activity measure(s) for the program.



2b. Provide a measure(s) of the program's quality.

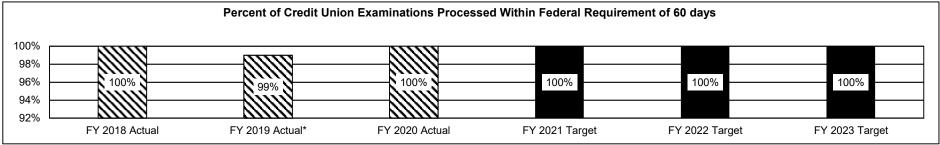


Note: A credit union's performance is measured by its CAMELS rating as determined by the Division of Credit Unions. The CAMELS system (with ratings of 1 to 5), also used by the federal insurer, is based upon evaluation of critical elements of a credit union's operations. Credit unions rated as a 4 or 5 are considered "problem" credit unions.

The federal benchmark experienced by the NCUA is 95%. This means that NCUA data shows 95% of all credit unions are performing well.

PROGRAM DESCRIPTION **Department of Commerce and Insurance** HB Section(s): 7.425 **Division of Credit Unions** Program is found in the following core budget(s): Credit Unions 2c. Provide a measure(s) of the program's impact. **Missouri Credit Union Members** 1.800.000 1,600,000 1.200.000 FY 2018 Actual FY 2019 Actual FY 2020 Actual FY 2021 Target FY 2022 Target FY 2023 Target

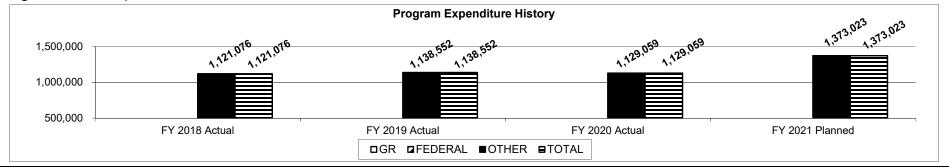
2d. Provide a measure(s) of the program's efficiency.



Note: "Processed" is defined as days between the last day on-site at a credit union and the date the examination is provided to the credit union.

The federal policy benchmark established by the NCUA is 60 days.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESC	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.425
Division of Credit Unions	· · ·
Program is found in the following core budget(s): Credit Unions	
4. What are the sources of the "Other " funds?	
Division of Credit Unions Fund (0548)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Chapter 370, RSMo.	(Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain.	

<u> </u>				Budget Unit	42510C			
				HB Section	7.430			
AL SUMMARY								
FY	2022 Budg	et Request			FY 2022	Governor's R	ecommenda	tion
GR	Federal	Other	Total		GR	Federal	Other	Total
0	0	8,447,551	8,447,551	PS	0	0	0	0
0	0	944,356	944,356	EE	0	0	0	0
0	0	8,500	8,500	PSD	0	0	0	0
0	0	0	0	TRF	0	0	0	0
0	0	9,400,407	9,400,407	Total	0	0	0	0
0.00	0.00	107.15	107.15	FTE	0.00	0.00	0.00	0.00
0	0	4,303,072	4,303,072	Est. Fringe	0	0	0	0
geted in House B	ill 5 except f	or certain fring	ges	Note: Fringes be	udgeted in Ho	use Bill 5 exce	pt for certain	fringes
MoDOT, Highw	ay Patrol, ar	d Conservation	on.	budgeted directly	y to MoDOT, I	Highway Patrol	, and Conser	vation.
Division of Finan	ce Fund (05	50)		Other Funds:				
	GR 0 0 0 0 0 0 0.00 geted in House B MoDOT, Highw	FY 2022 Budg GR	FY 2022 Budget Request GR Federal Other	STAL SUMMARY	HB Section	HB Section 7.430	HB Section 7.430	HB Section 7.430

12. CORE DESCRIPTION

The health and vitality of Missouri's financial industries is critical to the state's economic well-being. This core supports the activities of the Division of Finance, including chartering, licensing, and oversight of 225 state-chartered banks, four non-deposit trust companies, three savings and loan associations, 8,971 non-bank mortgage licensees, and 2,379 consumer credit companies. The Division's oversight includes examinations of the aforementioned entities to ensure the safety and soundness of financial institutions and compliance with state and federal banking and consumer lending laws, thereby assuring the confidence of Missourians in the financial service industries.

This core also funds dues for the Conference of State Bank Supervisors (CSBS). CSBS provides a national forum for all 50 states and their commissioners to advocate for the dual banking system and preservation of the state bank charter. Through CSBS, the Division is also able to utilize a wide array of professional development and training courses for regulators and participate in a comprehensive Accreditation Program in order to maintain quality standards and best practices.

All of the operating costs of the Division are funded through annual assessments and license fees paid by financial institutions and lenders.

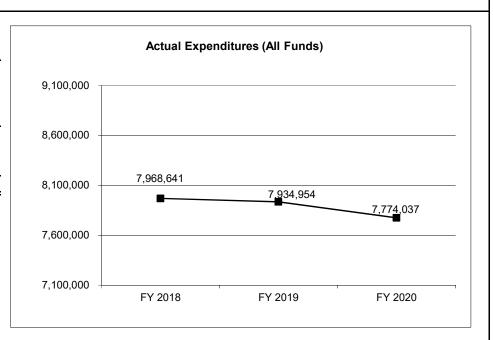
3. PROGRAM LISTING (list programs included in this core funding)

Bank, Trust, Savings and Loan, Residential Mortgage, and Consumer Credit Oversight

Department of Commerce and Insurance	Budget Unit 42510C
Division of Finance	
Core - Finance	HB Section 7.430
	·

4. FINANCIAL HISTORY

	5)/ 00/0	5)/ 0040	5 1/ 0000	5)/ 000/
	FY 2018	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
	Actual	Actual	Actual	Current 11.
Appropriation (All Funds)	9,045,352	9,084,923	9,252,504	9,400,407
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	9,045,352	9,084,923	9,252,504	9,400,407
Actual Expenditures (All Funds)	7,968,641	7,934,954	7,774,037	N/A
Unexpended (All Funds)	1,076,711	1,149,969	1,478,467	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,076,711 (1)	0 0 1,149,969 (2)	0 0 1,478,467 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.
- (2) Unexpended amount is due to staff turnover and less than anticipated expense and equipment spending.
- (3) Unexpended amount is due to staff turnover and lower travel and training expenses during the 3rd and 4th quarters of FY 2020 due to the COVID-19 Pandemic.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

FINANCE

5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	ES							
		PS	107.15	0	0	8,447,551	8,447,551	
		EE	0.00	0	0	951,856	951,856	i e e e e e e e e e e e e e e e e e e e
		PD	0.00	0	0	1,000	1,000	<u></u>
		Total	107.15	0	0	9,400,407	9,400,407	,
DEPARTMENT COF	RE ADJUSTME	NTS						-
Core Reallocation Core Reallocation	810 6138 810 2196	EE EE	0.00	0	0	(23,250) 15,750		A decrease in out-of state examinations and an increase to in-state examinations is expected, therefore we have reallocated appropriations from out-of-state examinations to in-state examinations. A decrease in out-of state
								examinations and an increase to in-state examinations is expected, therefore we have reallocated appropriations from out-of-state examinations to in-state examinations.
Core Reallocation	1260 2196	PD	0.00	0	0	7,500	7,500	Core reallocation to better match anticipated expenditures.
NET DE	EPARTMENT (CHANGES	0.00	0	0	0	0	
DEPARTMENT COF	RE REQUEST							
		PS	107.15	0	0	8,447,551	8,447,551	
		EE	0.00	0	0	944,356	944,356	

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

FINANCE

5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	Е
DEPARTMENT CORE REQUEST							
	PS	107.15	0	0	8,447,551	8,447,551	1
	EE	0.00	0	0	944,356	944,356	3
	PD	0.00	0	0	8,500	8,500)
	Total	107.15	0	0	9,400,407	9,400,407	
GOVERNOR'S RECOMMENDED	CORE						_
	PS	107.15	0	0	8,447,551	8,447,551	1
	EE	0.00	0	0	944,356	944,356	3
	PD	0.00	0	0	8,500	8,500)
	Total	107.15	0	0	9,400,407	9,400,407	_ 7

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DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
FINANCE								
CORE								
PERSONAL SERVICES DIVISION OF FINANCE	7,163,716	95.14	8,447,551	107.15	8,447,551	107.15	0	0.00
TOTAL - PS	7,163,716	95.14	8,447,551	107.15	8,447,551	107.15	0	0.00
EXPENSE & EQUIPMENT DIVISION OF FINANCE	602,038	0.00	951,856	0.00	944,356	0.00	0	0.00
TOTAL - EE	602,038	0.00	951,856	0.00	944,356	0.00	0	0.00
PROGRAM-SPECIFIC DIVISION OF FINANCE	8,283	0.00	1,000	0.00	8,500	0.00	0	0.00
TOTAL - PD	8,283	0.00	1,000	0.00	8,500	0.00	0	0.00
TOTAL	7,774,037	95.14	9,400,407	107.15	9,400,407	107.15	0	0.00
GRAND TOTAL	\$7,774,037	95.14	\$9,400,407	107.15	\$9,400,407	107.15	\$0	0.00

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FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******
ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
20,898	0.58	0	0.00	39,656	1.00	0	0.00
44,091	1.00	87,140	2.00	47,880	1.00	0	0.00
29,152	0.99	30,499	1.00	63,974	2.00	0	0.00
32,327	0.91	34,370	1.00	42,807	1.00	0	0.00
50,215	0.93	53,177	1.00	0	0.00	0	0.00
3,675	0.08	0	0.00	384,608	8.00	0	0.00
84,544	1.64	55,333	1.00	334,761	6.00	0	0.00
80,406	1.29	69,320	1.00	0	0.00	0	0.00
555,066	7.65	537,771	7.00	79,868	1.00	0	0.00
275,116	2.92	368,807	4.00	297,391	3.00	0	0.00
42,874	0.96	47,631	1.00	0	0.00	0	0.00
40,570	0.78	768	0.00	0	0.00	0	0.00
91,126	1.00	93,867	1.00	92,587	1.00	0	0.00
505,598	5.13	487,105	5.00	516,771	5.00	0	0.00
38,404	1.00	42,791	1.00	41,699	1.00	0	0.00
138,070	2.92	153,601	3.00	101,024	2.00	0	0.00
0	0.00	0	0.00	52,853	1.00	0	0.00
8,948	0.20	0	0.00	50,512	1.00	0	0.00
10,674	0.17	66,232	1.00	74,043	1.00	0	0.00
139,214	1.92	0	0.00	0	0.00	0	0.00
0	0.00	51,551	1.00	0	0.00	0	0.00
97,269	1.00	95,092	1.00	98,829	1.00	0	0.00
568,967	7.41	738,023	9.00	676,992	8.00	0	0.00
2,234,264	26.72	2,747,875	31.00	2,598,193	28.00	0	0.00
12,024	0.22	0	0.00	69,261	1.00	0	0.00
82,601	1.00	83,926	1.00	90,766	1.00	0	0.00
154,024	2.00	162,543	2.00	169,248	2.00	0	0.00
344,210	4.08	533,363	6.00	543,080	6.00	0	0.00
85,686	0.92	92,919	1.00	89,901	1.00	0	0.00
91,310	1.66	175,027	3.00	77,285	1.00	0	0.00
262,454	3.89	280,191	4.00	527,255	7.00	0	0.00
45,662	0.83	0	0.00	0	0.00	0	0.00
	20,898 44,091 29,152 32,327 50,215 3,675 84,544 80,406 555,066 275,116 42,874 40,570 91,126 505,598 38,404 138,070 0 8,948 10,674 139,214 0 97,269 568,967 2,234,264 12,024 82,601 154,024 344,210 85,686 91,310 262,454	ACTUAL PTE 20,898	ACTUAL DOLLAR ACTUAL FTE BUDGET DOLLAR 20,898 0.58 0 44,091 1.00 87,140 29,152 0.99 30,499 32,327 0.91 34,370 50,215 0.93 53,177 3,675 0.08 0 84,544 1.64 55,333 80,406 1.29 69,320 555,066 7.65 537,771 275,116 2.92 368,807 42,874 0.96 47,631 40,570 0.78 768 91,126 1.00 93,867 505,598 5.13 487,105 38,404 1.00 42,791 138,070 2.92 153,601 0 0.00 0 8,948 0.20 0 10,674 0.17 66,232 139,214 1.92 0 0 0.00 51,551 97,269 1.00 95,092	ACTUAL DOLLAR ACTUAL FTE BUDGET DOLLAR BUDGET FTE 20,898 0.58 0 0.00 44,091 1.00 87,140 2.00 29,152 0.99 30,499 1.00 32,327 0.91 34,370 1.00 50,215 0.93 53,177 1.00 3,675 0.08 0 0.00 84,544 1.64 55,333 1.00 80,406 1.29 69,320 1.00 555,066 7.65 537,771 7.00 275,116 2.92 368,807 4.00 42,874 0.96 47,631 1.00 40,570 0.78 768 0.00 91,126 1.00 93,867 1.00 505,598 5.13 487,105 5.00 38,404 1.00 42,791 1.00 138,070 2.92 153,601 3.00 0 0.00 0 0.00 10,674	ACTUAL DOLLAR ACTUAL FTE BUDGET DOLLAR BUDGET FTE DEPT REQ DOLLAR 20,898 0.58 0 0.00 39,656 44,091 1.00 87,140 2.00 47,880 29,152 0.99 30,499 1.00 63,974 32,327 0.91 34,370 1.00 42,807 50,215 0.93 53,177 1.00 0 3,675 0.08 0 0.00 384,608 84,544 1.64 55,333 1.00 334,761 80,406 1.29 69,320 1.00 0 555,066 7.65 537,771 7.00 79,868 275,116 2.92 368,807 4.00 297,391 42,874 0.96 47,631 1.00 0 91,126 1.00 93,867 1.00 92,587 505,598 5.13 487,105 5.00 516,771 38,404 1.00 42,791 1.00 41,699	ACTUAL DOLLAR BUDGET DULLAR FTE DOLLAR TOLLAR T	ACTUAL ACTUAL BUDGET DOLLAR FTE DOLLAR DEPT REQ COLUMN

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DCI							DECISION IT	TEM DETAIL	
Durdmet Heit	EV 2020	EV 2020	EV 2024	EV 2024	EV 2022	EV 2022	*****	*****	

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
FINANCE								
CORE								
SENIOR ASST TRUST EXAMINER II	0	0.00	58,797	1.00	0	0.00	0	0.00
SENIOR MORTGAGE EXAMINER II	73,752	0.96	163,335	2.00	84,624	1.00	0	0.00
ASSISTANT MORTGAGE EXAMINER	9,780	0.22	43,325	1.00	50,512	1.00	0	0.00
SR ASST MORTGAGE EXAMINER II	16,227	0.30	0	0.00	0	0.00	0	0.00
MORTGAGE EXAMINER	44,425	0.70	64,042	1.00	74,043	1.00	0	0.00
SENIOR MORTGAGE EXAMINER I	105,367	1.46	0	0.00	0	0.00	0	0.00
SENIOR MORTGAGE EXAMINER III	189,498	2.21	265,241	3.00	270,782	3.00	0	0.00
EXAMINER SPECIALIST	57,089	1.00	58,005	1.00	61,921	1.00	0	0.00
MORTGAGE LICENSING TECHNICIAN	32,241	1.00	27,502	1.00	35,076	1.00	0	0.00
SUPERVISOR OF ADMINISTRATION	57,184	0.92	62,322	1.00	0	0.00	0	0.00
MORTGAGE EXAMINATION ASSISTANT	28,968	0.96	32,845	1.00	34,405	1.00	0	0.00
DIVISION DIRECTOR	85,220	0.72	119,573	1.00	120,000	1.00	0	0.00
DEPUTY DIVISION DIRECTOR	51,563	0.46	119,555	1.00	113,000	1.00	0	0.00
CHIEF EXAMINER	108,488	1.00	102,282	1.00	110,000	1.00	0	0.00
SENIOR COUNSEL	64,471	0.78	88,390	1.00	85,000	1.00	0	0.00
CHIEF COUNSEL	70,004	0.65	97,236	1.00	0	0.00	0	0.00
FISCAL AND ADMINISTRATIVE MNGR	0	0.00	0	0.00	66,269	1.00	0	0.00
BOARD MEMBER	0	0.00	5,180	0.15	12,000	0.15	0	0.00
GENERAL COUNSEL - DIVISION	0	0.00	0	0.00	105,000	1.00	0	0.00
MANAGER	0	0.00	0	0.00	63,675	1.00	0	0.00
MISCELLANEOUS PROFESSIONAL	0	0.00	50,999	1.00	0	0.00	0	0.00
TOTAL - PS	7,163,716	95.14	8,447,551	107.15	8,447,551	107.15	0	0.00
TRAVEL, IN-STATE	261,441	0.00	451,281	0.00	459,531	0.00	0	0.00
TRAVEL, OUT-OF-STATE	78,278	0.00	122,493	0.00	114,243	0.00	0	0.00
SUPPLIES	33,754	0.00	47,133	0.00	49,625	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	177,408	0.00	217,086	0.00	232,086	0.00	0	0.00
COMMUNICATION SERV & SUPP	22,628	0.00	26,325	0.00	26,325	0.00	0	0.00
PROFESSIONAL SERVICES	15,903	0.00	37,023	0.00	22,023	0.00	0	0.00
HOUSEKEEPING & JANITORIAL SERV	35	0.00	0	0.00	100	0.00	0	0.00
M&R SERVICES	1,341	0.00	5,175	0.00	6,675	0.00	0	0.00
MOTORIZED EQUIPMENT	0	0.00	1	0.00	0	0.00	0	0.00
OFFICE EQUIPMENT	6,845	0.00	23,293	0.00	23,293	0.00	0	0.00

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DCI	DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*******	*******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
FINANCE								
CORE								
OTHER EQUIPMENT	115	0.00	6,000	0.00	5,500	0.00	0	0.00
BUILDING LEASE PAYMENTS	0	0.00	1	0.00	250	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	173	0.00	100	0.00	350	0.00	0	0.00
MISCELLANEOUS EXPENSES	2,392	0.00	11,805	0.00	2,555	0.00	0	0.00
REBILLABLE EXPENSES	1,725	0.00	4,140	0.00	1,800	0.00	0	0.00
TOTAL - EE	602,038	0.00	951,856	0.00	944,356	0.00	0	0.00
REFUNDS	8,283	0.00	1,000	0.00	8,500	0.00	0	0.00
TOTAL - PD	8,283	0.00	1,000	0.00	8,500	0.00	0	0.00
GRAND TOTAL	\$7,774,037	95.14	\$9,400,407	107.15	\$9,400,407	107.15	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$7,774,037	95.14	\$9,400,407	107.15	\$9,400,407	107.15		0.00

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PROGRAM DESCRIPTION								
Department of Commerce and Insurance	HB Section(s): _	7.430						
Bank, Trust, Savings and Loan, and Consumer Credit Regulation								
Program is found in the following core budget(s): Division of Finance								

1a. What strategic priority does this program address?

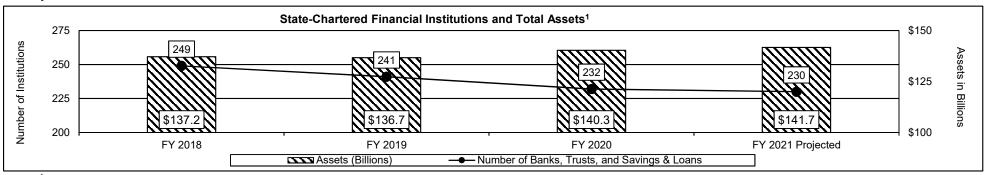
- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

- Provides oversight of state-chartered banks, trust companies, and savings and loan associations including compliance examinations with applicable banking laws and to ensure the safety and soundness of these institutions to safeguard the funds of depositors and maintain public confidence in Missouri's financial system.
- Licenses and regulates various consumer credit outlets including finance companies, payday loan companies, consumer installment lender companies, and title loan companies to ensure all lenders are held to the same standards and that borrowers are protected.
- Administers Missouri's laws pertaining to residential mortgage brokers and originators, including pre-license investigation, licensure issuance and renewal, and regulation enforcement, ensuring consistent compliance by lenders and protection for borrowers.

2a. Provide an activity measure(s) for the program.

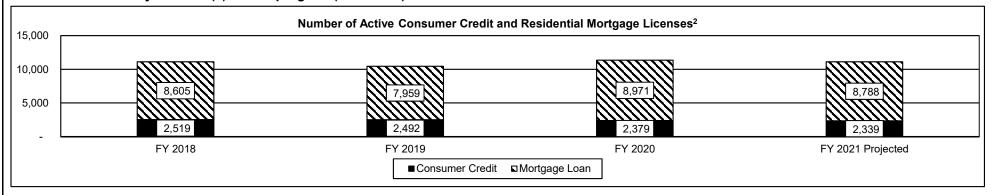
Please Note: The majority of measures for Division of Finance are newly developed and targets will be set when baselines are established. In many cases, prior years' data was not available.



¹As of the end of each Fiscal Year. Projections for years beyond FY 2021 are not provided because a number of economic factors can affect the number of institutions and assets in any given year, making projections difficult to determine.

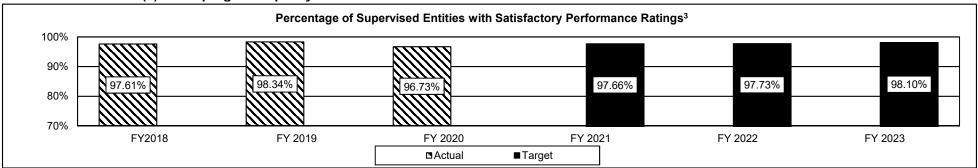
PROGRAM DESCRIPTION	ON	
Department of Commerce and Insurance	HB Section(s):	7.430
Bank, Trust, Savings and Loan, and Consumer Credit Regulation	· / <u>-</u>	
Program is found in the following core budget(s): Division of Finance		

2a. Provide an activity measure(s) for the program (continued).



²As of the end of each Fiscal Year. Projections for years beyond FY 2021 are not provided because a number of economic factors can affect the number of institutions and assets in any given year, making projections difficult to determine.

2b. Provide a measure(s) of the program's quality.



³Entities include Banks, Savings & Loan Assoc, Mortgage Loan Brokers and Originators, and Consumer Credit providers. The performance of an entity is measured by a rating system (1 to 5). The rating is based on the evaluation of critical elements of operations for each type of entity.

PROGRAM DESCRIP	PTION	
Department of Commerce and Insurance	HB Section(s):	7.430
Bank, Trust, Savings and Loan, and Consumer Credit Regulation	· · -	
Program is found in the following core budget(s): Division of Finance		
		-

2c. Provide a measure(s) of the program's impact.

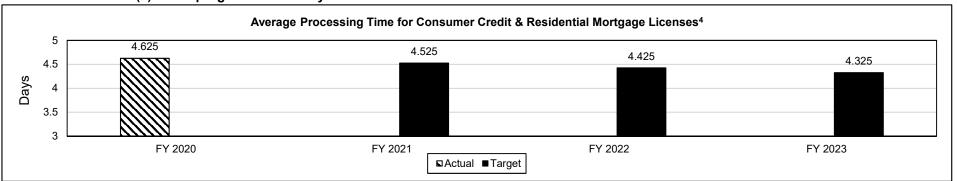
- The Division of Finance performs safety and soundness examinations of state-chartered banks, trusts, and savings and loan associations.
- These examinations protect Missouri's depositors and borrowers and ensure each institution operates on a level playing field.
- Many banks have recognized the advantages to conversion from a national-charter to a state-charter as illustrated in the chart below.
- No banks have converted from a state-charter to a national-charter during the same period.

			Number of E	Banks That Have	Converted from	a National to a S	tate Charter			
FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
1	2	2	3	1	6	1	3	1	1	0

WHY DOES CONVERSION TO A STATE-CHARTER BENEFIT MISSOURI?

- A state-charter keeps bank assessment funds in Missouri, rather than sending those funds to Washington, D.C.
- Bank assessments for Missouri's state-chartered banks are generally lower than national-charter assessment amounts.
- If consumers or depositors need assistance or have questions, the Missouri Division of Finance can provide timely and relevant assistance.
- The Missouri Division of Finance is able to identify local and regional economic changes that can affect institutions and take measures to ensure institutions remain successful.

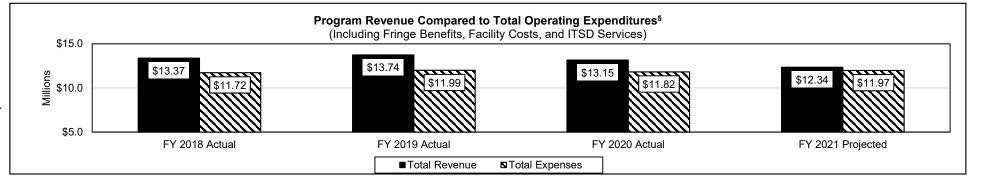
2d. Provide a measure(s) of the program's efficiency.



⁴The minimum required to complete due diligence and process licenses is 3 days.

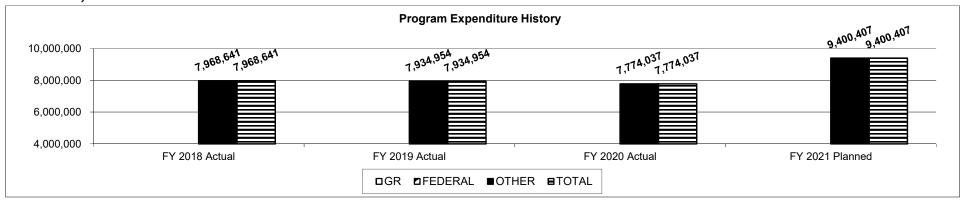
PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.430
Bank, Trust, Savings and Loan, and Consumer Credit Regulation	_	
Program is found in the following core budget(s): Division of Finance		
Od. Develop a service (a) of the service of (b) of the service of (b)		

2d. Provide a measure(s) of the program's efficiency (continued).



⁵FY 2020 actual expenses were lower than expected because travel and training expenses were substantially reduced during the 3rd and 4th quarters due to the COVID-19 Pandemic. Projections for years beyond FY 2021 are not provided because a number of economic factors can affect program income and expenses each year, making it difficult to calculate projections.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



	PROGRAM DES	CRIPTION	
De	epartment of Commerce and Insurance	HB Section(s): 7.430	
В	ank, Trust, Savings and Loan, and Consumer Credit Regulation	· · · · · · · · · · · · · · · · · · ·	
Pr	ogram is found in the following core budget(s): Division of Finance		
4.	What are the sources of the "Other " funds?		
	Division of Finance Fund (0550)		
5.	What is the authorization for this program, i.e., federal or state statute, etc.? (I State Statute: Chapters 361, 362, 364, 365, 367, 369, 408, and 443 RSMo.	nclude the federal program number, if applicable.)	
6.	Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$		
7.	Is this a federally mandated program? If yes, please explain. No		

. CORE FINAN	CIAL SUMMARY								
	FY	2022 Budge	t Request			FY 2022 G	overnor's R	ecommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	50,000	50,000	TRF	0	0	0	0
Total	0	0	50,000	50,000	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bu	dgeted in House B	ill 5 except fo	r certain fring	es	Note: Fringes bu	udaeted in Hous	e Bill 5 exce	pt for certain	frinaes
-	to MoDOT, Highwa	•	_		budgeted directly	-		•	-

This core transfer provides funds to the Division of Finance Fund from the Savings and Loan Supervision Fund to cover the portion of salaries, fringe benefits and expenses relating to the administration of laws relating to Missouri's savings and loan associations.

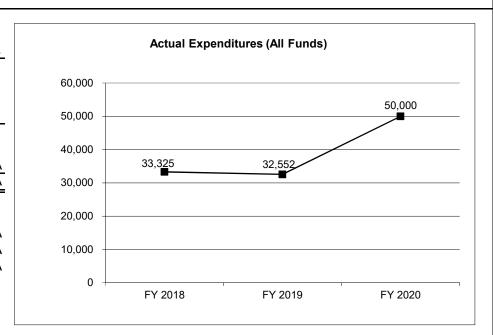
3. PROGRAM LISTING (list programs included in this core funding)

Savings and Loan Supervision Transfer

Department of Commerce and Insurance	Budget Unit 42520C
Division of Finance	
Core - Savings and Loan Supervision Fund Transfer to Finance Fund	HB Section 7.435
•	

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	50,000	50,000	50,000	50,000
Less Reverted (All Funds) Less Restricted (All Funds)	0 0	0 0	0	0
Budget Authority (All Funds)	50,000	50,000	50,000	50,000
Actual Expenditures (All Funds)	33,325	32,552	50,000	N/A
Unexpended (All Funds)	16,675	17,448	0	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	16,675 (1)	17,448 (2)	0	N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Required transfer amount less than appropriation.
- (2) Required transfer amount less than appropriation.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

S&L FUND TRANSFER

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	Ex
TAFP AFTER VETOES								
	TRF	0.00	()	0	50,000	50,000)
	Total	0.00)	0	50,000	50,000	_ <u></u>
DEPARTMENT CORE REQUEST								
	TRF	0.00	()	0	50,000	50,000)
	Total	0.00)	0	50,000	50,000	
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	()	0	50,000	50,000)
	Total	0.00)	0	50,000	50,000	

DCI

DECISION ITEM SUMMARY

GRAND TOTAL	\$50,000	0.00	\$50,000	0.00	\$75,000	0.00	\$0	0.00
TOTAL	0	0.00	0	0.00	25,000	0.00	0	0.00
TOTAL - TRF	0	0.00	0	0.00	25,000	0.00	0	0.00
DCI OPERATING NEW DI - 1375002 FUND TRANSFERS DIV SAVINGS & LOAN SUPERVISION	0	0.00	0	0.00	25,000	0.00	0	0.00
TOTAL	50,000	0.00	50,000	0.00	50,000	0.00	0	0.00
TOTAL - TRF	50,000	0.00	50,000	0.00	50,000	0.00	0	0.00
FUND TRANSFERS DIV SAVINGS & LOAN SUPERVISION	50,000	0.00	50,000	0.00	50,000	0.00	0	0.00
CORE								
S&L FUND TRANSFER								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Unit Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****

im_disummary

DCI								DECISION ITI	EM DETAIL
Budget Unit		FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	i	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
S&L FUND TRANSFER									
CORE									
TRANSFERS OUT		50,000	0.00	50,000	0.00	50,000	0.00	0	0.00
TOTAL - TRF		50,000	0.00	50,000	0.00	50,000	0.00	0	0.00
GRAND TOTAL		\$50,000	0.00	\$50,000	0.00	\$50,000	0.00	\$0	0.00
	GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	OTHER FUNDS	\$50,000	0.00	\$50,000	0.00	\$50,000	0.00		0.00

PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s): 7.435

Savings and Loan Supervision Fund Transfer to Finance Fund

Program is found in the following core budget(s): Savings and Loan Supervision Fund Transfer to Finance Fund

1a. What strategic priority does this program address?

See Division of Finance program description.

1b. What does this program do?

• This transfer provides funds to the Division of Finance Fund from the Savings and Loan Supervision Fund for the salaries, fringe benefits and expenses of the Division of Finance to administer laws pertaining to savings and loan associations.

2a. Provide an activity measure(s) for the program.

For performance measures, see Division of Finance program description.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Division of Finance program description.

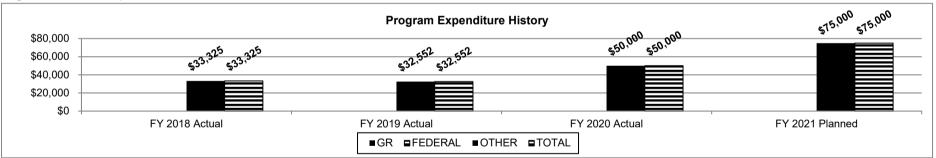
2b. Provide a measure(s) of the program's quality.

For performance measures, see Division of Finance program description.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Division of Finance program description.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Division of Savings and Loan Supervision Fund (0549)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Chapter 369, RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

NEW DECISION ITEM

RANK: 5

OF 7

Department o	f Commerce and	Insurance				Budget Unit	42520C		
Division of Fi						_			
Savings and L	oan Supervision	n Fund Trans	fer Increase		DI#1375002	HB Section _	7.435		
1. AMOUNT C	F REQUEST								
	FY:	2022 Budget	Request			FY 2022	2 Governor's	Recommend	lation
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	25,000	25,000	TRF	0	0	0	0_
Total	0	0	25,000	25,000	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe		0	0	0
Note: Fringes	budgeted in Hous	se Bill 5 excep	ot for certain f	ringes	Note: Fring	ges budgeted in F	House Bill 5 ex	cept for certa	in fringes
budgeted direc	tly to MoDOT, Hig	ghway Patrol,	and Conserv	ation.	budgeted d	irectly to MoDOT	, Highway Pat	trol, and Cons	servation.
Other Funds: [Division of Saving	s & Loan Sup	ervision Fund	(0549)	Other Fund	s:			
2. THIS REQU	EST CAN BE CA	TEGORIZED	AS:						
	ew Legislation				New Program		F	und Switch	
Fe	ederal Mandate		<u> </u>		Program Expansion			Cost to Contin	ue
G	R Pick-Up		<u> </u>		Space Request		E	Equipment Re	placement
P	ay Plan			X	Other: Transfer Inc	crease			

Pursuant to Section 369.324, RSMo., all fees and assessments paid by savings and loan associations are deposited into the Division of Savings and Loan Supervision Fund (0549). In order to efficiently process expenses for the Division of Finance, all of its expenses are paid from the Division of Finance Fund (0550). The Division transfers funds from the Division of Savings and Loan Supervision Fund to the Division of Finance fund to reimburse the fund for all expenses relating to the oversight of Missouri's savings and loan associations.

CONSTITUTIONAL AUTHORIZATION FOR THIS PROGRAM.

Savings and loan associations pay an annual assessment fee based on the three-year average of the actual cost of each institution's assessments. Though the number of savings and loan associations in Missouri has dropped, the costs associated with required safety and soundness examinations have increased 37.08% in the last ten years. Based on this data, the Division is projecting a continued increase in expenses; and is therefore requesting an increase of \$25,000 to the transfer appropriation from the Division of Savings and Loan Fund to the Division of Finance Fund to keep pace with these projected increases. This will not cause an increase in individual savings and loan associations' annual assessment.

NEW DECISION ITEM

5

DI#1375002

RANK:

Savings and Loan Supervision Fund Transfer Increase

Department of Commerce and Insurance	Budget Unit	42520C
Division of Finance	 _	

OF

7

HB Section 7.435

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

The Division of Finance conducts safety and soundness examinations of savings and loan associations at varying intervals. There are currently three state-chartered savings and loan associations with a three-year average annual examination cost of \$23,206 each. If all of the savings and loan associations examinations should fall within the same fiscal year, the current transfer authorization of \$50,000 is inadequate to ensure all the costs associated with those reviews can be transferred to the Finance Fund. The Division is requesting an increase to the transfer appropriation of \$25,000 to assure funds will be available should all of the examinations fall within the same fiscal year. In any given year, only the actual costs associated with savings and loan examinations will be transferred.

5. BREAK DOWN THE REQUEST BY	BUDGET OBJEC	CT CLASS, J	IOB CLASS, A	AND FUND S	OURCE. IDEN	NTIFY ONE-	TIME COSTS.			
	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time	
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	
Transfers					25,000		25,000			
Total TRF	0		0	•	25,000		25,000		0	
Grand Total	0	0.0	0	0.0	25,000	0.0	25,000	0.0	0	

	Gov Rec								
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
Transfers									
Total TRF	0		0		0		0		0
Grand Total	0	0.0	0	0.0	0 0	0.0	0	0.0	0

NEW DECISION ITEM RANK: 5 OF 7

Departme	ent of Commerce and Insurance		Budget Unit 42520C
Division	of Finance		
Savings	and Loan Supervision Fund Transfer Increase DI#1375002		HB Section 7.435
6. PERF	ORMANCE MEASURES (If new decision item has an associated core, so	eparately	identify projected performance with & without additional funding.)
6a.	Provide an activity measure(s) for the program.	6b.	Provide a measure(s) of the program's quality.
	For performance measures, see Division of Finance program description		For performance measures, see Division of Finance program description.
6c.	Provide a measure(s) of the program's impact. For performance measures, see Division of Finance program description	6d.	Provide a measure(s) of the program's efficiency. For performance measures, see Division of Finance program description.
7. STRA	TEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:		
Continu	ue to perform safety and soundness examinations of Missouri's savings and	loan asso	ociations.

DCI							DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
S&L FUND TRANSFER								
DCI OPERATING NEW DI - 1375002								
TRANSFERS OUT	0	0.00	0	0.00	25,000	0.00	0	0.00
TOTAL - TRF	0	0.00	0	0.00	25,000	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$25,000	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$25,000	0.00		0.00

Department of Co	mmerce and Ins	surance			Budget Unit	42550C					
Division of Financ	е				_						
Core - Residentia	l Mortgage Lice	ensing Fund	Transfer to	Finance Fund	HB Section	7.440					
4 CORE FINANCI	IAL CUMMARY										
1. CORE FINANCI	IAL SUIVIIVIAR I										
	F۱	/ 2022 Budg	et Request			FY 2022 Governor's Recommendation					
	GR	Federal	Other	Total		GR	Federal	Other	Total		
PS	0	0	0	0	PS	0	0	0	0		
EE	0	0	0	0	EE	0	0	0	0		
PSD	0	0	0	0	PSD	0	0	0	0		
TRF	0	0	1,200,000	1,200,000	TRF	0	0	0	0		
Total	0	0	1,200,000	1,200,000	Total	0	0	0	0		
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00		
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0		
Note: Fringes budg	geted in House E	Bill 5 except fo	or certain frin	ges	Note: Fringes	budgeted in Ho	use Bill 5 exce	ept for certain	fringes		
budgeted directly to	o MoDOT, Highw	ay Patrol, an	d Conservation	on.	budgeted direct	tly to MoDOT, I	Highway Patro	l, and Conser	vation.		
Other Funds:	Residential Mort	gage Licensii	ng Fund (026	1)	Other Funds:						
2 CODE DESCRIE	TION										

2. CORE DESCRIPTION

This core transfer provides funds to the Division of Finance Fund from the Residential Mortgage Licensing Fund to cover the portion of the salaries, fringe benefits and expenses relating to the administration of Missouri's Residential Mortgage Licensing Law.

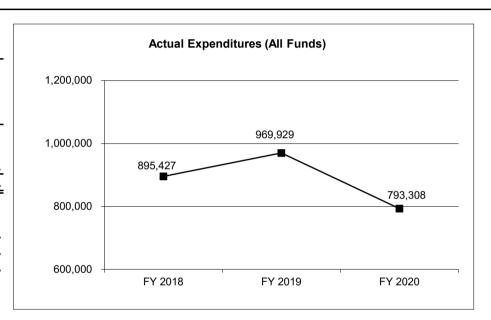
3. PROGRAM LISTING (list programs included in this core funding)

Residential Mortgage Licensing Fund Transfer

Department of Commerce and Insurance	Budget Unit 42550C
Division of Finance	
Core - Residential Mortgage Licensing Fund Transfer to Finance Fund	HB Section 7.440

4. FINANCIAL HISTORY

FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
1,200,000	1,200,000	1,200,000	1,200,000
0	0	0	0
0	0	0	0
1,200,000	1,200,000	1,200,000	1,200,000
895,427	969,929	793,308	N/A
304,573	230,071	406,692	N/A
0 0 304,573 (1)	0 0 230,071 (2)	0 0 406,692 (3)	N/A N/A N/A
	Actual 1,200,000 0 0 1,200,000 895,427 304,573 0 0	Actual Actual 1,200,000 1,200,000 0 0 0 0 1,200,000 1,200,000 895,427 969,929 304,573 230,071 0 0 0 0 304,573 230,071	Actual Actual Actual 1,200,000 1,200,000 1,200,000 0 0 0 0 0 0 1,200,000 1,200,000 1,200,000 895,427 969,929 793,308 304,573 230,071 406,692 0 0 0 304,573 230,071 406,692



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Required transfer amount is less than appropriation.(2) Required transfer amount is less than appropriation.
- (3) Required transfer amount is less than appropriation.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE RESIDENTAL MORTGAGE FUND TRF

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES				. 300101				_
	TRF	0.00	()	0	1,200,000	1,200,000)
	Total	0.00)	0	1,200,000	1,200,000	_) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	()	0	1,200,000	1,200,000)
	Total	0.00	()	0	1,200,000	1,200,000	_) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	()	0	1,200,000	1,200,000)
	Total	0.00)	0	1,200,000	1,200,000)

DCI

DECISION ITEM SUMMARY

GRAND TOTAL	\$793,308	0.00	\$1,200,000	0.00	\$1,500,000	0.00	\$0	0.00
TOTAL	0	0.00	0	0.00	300,000	0.00	0	0.00
TOTAL - TRF	0	0.00	0	0.00	300,000	0.00	0	0.00
DCI OPERATING NEW DI - 1375001 FUND TRANSFERS RESIDENTIAL MORTGAGE LICENSING	0	0.00	0	0.00	300,000	0.00	0	0.00
TOTAL	793,308	0.00	1,200,000	0.00	1,200,000	0.00	0	0.00
TOTAL - TRF	793,308	0.00	1,200,000	0.00	1,200,000	0.00	0	0.00
FUND TRANSFERS RESIDENTIAL MORTGAGE LICENSING	793,308	0.00	1,200,000	0.00	1,200,000	0.00	0	0.00
CORE								
RESIDENTAL MORTGAGE FUND TRF								
Budget Object Summary Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Decision Item	FY 2020 ACTUAL	FY 2020 ACTUAL	FY 2021 BUDGET	FY 2021 BUDGET	FY 2022 DEPT REQ	FY 2022 DEPT REQ	**************************************	************** SECURED
Budget Unit								

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DCI								DECISION ITI	EM DETAIL
Budget Unit		FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class		DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
RESIDENTAL MORTGAGE FUN	D TRF								
CORE									
TRANSFERS OUT		793,308	0.00	1,200,000	0.00	1,200,000	0.00	0	0.00
TOTAL - TRF		793,308	0.00	1,200,000	0.00	1,200,000	0.00	0	0.00
GRAND TOTAL		\$793,308	0.00	\$1,200,000	0.00	\$1,200,000	0.00	\$0	0.00
GE	NERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	OTHER FUNDS	\$793,308	0.00	\$1,200,000	0.00	\$1,200,000	0.00		0.00

PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s):

7.440

Residential Mortgage Licensing Fund Transfer

Program is found in the following core budget(s): Residential Mortgage Licensing Fund Transfer to Finance Fund

1a. What strategic priority does this program address?

See Division of Finance program description.

1b. What does this program do?

• This transfer provides funds to the Division of Finance Fund from the Residential Mortgage Licensing Fund for the salaries, fringe benefits, and expenses of the Division of Finance to administer the Residential Mortgage Licensing Law.

2a. Provide an activity measure(s) for the program.

For performance measures, see Divison of Finance program description.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Divison of Finance program description.

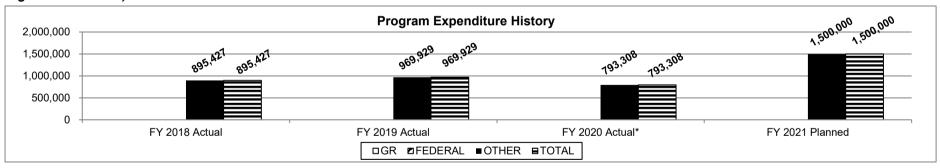
2b. Provide a measure(s) of the program's quality.

For performance measures, see Division of Finance program description.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Division of Finance program description.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



^{*}FY20 actual expenses are decreased due to several vacancies and the effect of COVID-19 on staff travel and training.

4. What are the sources of the "Other" funds?

Residential Mortgage Licensing Fund (0261)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Section 443.845, RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

NEW DECISION ITEM

OF 7

RANK: 6

	of Commerce and	Insurance			_	Budget Unit	42520C			
Division of I										
Residential	Mortgage Licensin	g Fund Tran	nsfer Increas	<u>e</u>	DI# 1375001	HB Section	7.440			
1. AMOUNT	OF REQUEST									
	FY 2	022 Budget	Request			FY 202	2 Governor's	Recommenda	ation	
	GR	Federal	Other	Total		GR	Federal	Other	Total	
PS	0	0	0	0	PS	0	0	0	0	
EE	0	0	0	0	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	300,000	300,000	TRF	0	0	0	0	
Total	0	0	300,000	300,000	Total	0	0	0	0	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fring		0	0	0	
Note: Fringe	es budgeted in Hous	e Bill 5 exce _l	ot for certain f	ringes	Note: Frin	ges budgeted in l	House Bill 5 ex	cept for certai	n fringes	
budgeted dir	ectly to MoDOT, Hig	ıhway Patrol,	and Conserv	ration.	budgeted (directly to MoDOT	, Highway Pa	trol, and Conse	ervation.	
Other Funds	: Residential Mortga	ge Licensing	Fund (0261)		Other Fun	ds:				
2. THIS REC	UEST CAN BE CA	TEGORIZED	AS:							
	New Legislation		_		_New Program	-		und Switch		
	Federal Mandate		_		_Program Expansion	-		Cost to Continu		
	GR Pick-Up		_		_Space Request	-	Equipment Replacement			
	Pay Plan		_	Х	Other: Transfer Ir	ncrease				
3. WHY IS T	THIS FUNDING NEE	DED? PRO	VIDE AN EX	PLANATIO	N FOR ITEMS CHECKE	D IN #2. INCLUE	E THE FEDE	RAL OR STAT	TE STATUTORY	OR
	IONAL AUTHORIZ						 _			

Pursuant to Section 443.845, RSMo., all fees paid by residential mortgage brokers and mortgage loan originators (MLOs) are deposited into the Residential Mortgage Licensing Fund (0261). In order to efficiently process expenses for the Division of Finance, all of its expenses are paid from the Division of Finance Fund (0550). The Division transfers funds from the Residential Mortgage Licensing Fund to the Division of Finance fund to reimburse the fund for all expenses relating to the oversight of Missouri's Residential Licensing program.

In the last five years, an increase in the number of licensed mortgage brokers and MLOs has led to an increase in expenses related to the administration of the Residential Mortgage Licensing program of 11.17%. Based on this data, the Division is projecting a continued increase in expenses; and is therefore requesting an increase of \$300,000 to the transfer appropriation from the Residential Mortgage Licensing Fund to the Finance Fund to keep pace with these increasing costs. This increase will not cause fee increases for licensed mortgage brokers or MLOs.

NEW	DEC	ISIO	n it	ΈΜ
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Division of Finance Residential Mortgage Licensing Fund Transfer Increase Di# 1375001 HB Section 7,440 4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the requested number of FTE were appropriate to the second of licenses has not changed in the last decade, expenses continue to rise, and soon the current transfer authorization of \$1,200,000 will be inadequate to ensure all the costs associated with these activities can be transferred to the Finance Fund. The Division is requesting an increase to the transfer appropriation of \$300,000 to assure funding will keep pace with increasing expenses. In any given year, only the actual costs associated with Residential Mortgage Licensing will be transferred. 5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS. Budget Object Class/Job Class Dollars FTE DOL			RANK:	6	OF					
A. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request te to TAFP itscal note? If not, explain why. Detail which portions of the requestate and how those amounts were calculated.) The Division of Finance licenses mortgage brokers and MLOs annually and conducts examinations to ensure companies and lenders are adhering to state and federal law. Though the cost of licenses has not changed in the last decade, expenses continue to rise, and soon the current transfer authorization of \$1,200,000 will be inadequate to ensure all the costs associated with these activities can be transferred to the Finance Fund. The Division is requesting an increase to the transfer appropriation of \$300,000 to assure funding will keep pace with increasing expenses. In any giver year, only the actual costs associated with Residential Mortgage Licensing will be transferred. 5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JUB CLASS, AND FUND SUCCE. IDENTIFY ONE-TIME COSTS. Budget Object Class/Job Class DOLLARS Transfers DOLLARS Transfers DOLLARS FTE	Department of Commerce and Insurance					Budget Unit	42520C			
4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.) The Division of Finance licenses mortgage brokers and MLOs annually and conducts examinations to ensure companies and lenders are adhering to state and federal law. Though the cost of licenses has not changed in the last decade, expenses continue to rise, and soon the current transfer authorization of \$1,200,000 will be inadequate to ensure all the costs associated with these activities can be transferred to the Finance Fund. The Division is requesting an increase to the transfer appropriation of \$300,000 to assure funding will keep pace with increasing expenses. In any given year, only the actual costs associated with Residential Mortgage Licensing will be transferred. 5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SURCE. IDENTIFY ONE-TIME COSTS. 5. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, FED DOLLARS FED DOLLARS FED DOLLARS FIRST TOTAL TOTAL TOTAL TOTAL FIRST		nafar Inara		DI# 4275004		UD Coetion	7 440			
of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.) The Division of Finance licenses mortgage brokers and MLOs annually and conducts examinations to ensure companies and lenders are adhering to state and federal law. Though the cost of licenses has not changed in the last decade, expenses continue to rise, and soon the current transfer authorization of \$1,200,000 will be inadequate to ensure all the costs associated with these activities can be transferred to the Finance Fund. The Division is requesting an increase to the transfer appropriation of \$300,000 to assure funding will keep pace. With increasing expenses. In any given year, only the actual costs associated with Residential Mortgage Licensing will be transferred. S. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JOB CLASS, AND FUND SOURCE. IDENTIFY ONE-TIME COSTS. Budget Object Class/Job Class DOLLARS FIE DO	Residential Mortgage Licensing Fund Tra	anster increas	se	DI# 13/5001		nb Section	7.440			
The Division of Finance licenses mortgage brokers and MLOs annually and conducts examinations to ensure companies and lenders are adhering to state and federal law. Though the cost of licenses has not changed in the last decade, expenses continue to rise, and soon the current transfer authorization of \$1,200,000 will be inadequate to ensure all the costs associated with these activities can be transferred to the Finance Fund. The Division is requesting an increase to the transfer appropriation of \$300,000 to assure funding will keep pace with increase review in increase to the transfer appropriation of \$300,000 to assure funding will keep pace with increase review in increases. In any given year, only the actual costs associated with Residential Mortgage Licensing will be transferred. S. BREAK DOWN THE REQUEST BY BUDGET OBJECT CLASS, JUB CLASS, AND FUND SURCE. IDENTIFY ONE-TIME COSTS. Budget Object Class/Job Class Dept Req GR GR FED PFED OTHER OTHER OTHER TOTAL TOTAL One-Time DOLLARS FITE DO	of FTE were appropriate? From what so automation considered? If based on new	urce or stand v legislation,	ard did you	derive the red	quested leve	ls of funding?	Were alter	natives such	as outsour	cing or
Dept Req GR	The Division of Finance licenses mortgage law. Though the cost of licenses has not chinadequate to ensure all the costs associate appropriation of \$300,000 to assure funding	brokers and M nanged in the led with these a	last decade, activities can	expenses con be transferred	tinue to rise, and to the Finan	and soon the c ce Fund. The	current transfo Division is re	er authorizatio equesting an ir	on of \$1,200, ncrease to th	000 will be ne transfer
Second Total GR GR FED FED OTHER OTHER TOTAL TOTAL One-Time	5. BREAK DOWN THE REQUEST BY BUI	DGET OBJEC	T CLASS, J	OB CLASS, A	ND FUND SC	DURCE. IDEN	TIFY ONE-T	IME COSTS.		
Transfers										
Total TRF	Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
Gov Rec Gov Re	Transfers Total TRF	0		0			-			
Budget Object Class/Job Class GR GR FED FED OTHER OTHER TOTAL TOTAL One-Time Transfers 0	Grand Total	0	0.0	0	0.0	300,000	0.0	300,000	0.0	0
Transfers Total TRF		Gov Rec								
Total TRF 0 0 0 0 0 0 0	Budget Object Class/Job Class	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Grand Total 0 0 0 0 0 0 0 0	Transfers Total TRF	0		0		<u>0</u>				0
	Grand Total	0	0	0	0	0	0	0	0	0

NEW DECISION ITEM RANK: 6 OF 7

Departme	nt of Commerce and Insurance		Budget Unit 42520C
Division of	of Finance		
Residenti	al Mortgage Licensing Fund Transfer Increase DI# 1375001		HB Section 7.440
6. PERFC	DRMANCE MEASURES (If new decision item has an associated core, se	parately	identify projected performance with & without additional funding.)
6a.	Provide an activity measure(s) for the program.	6b.	Provide a measure(s) of the program's quality.
	For performance measures, see Divison of Finance program description.		For performance measures, see Divison of Finance program description.
6c.	Provide a measure(s) of the program's impact.	6d.	Provide a measure(s) of the program's efficiency.
	For performance measures, see Divison of Finance program description.		For performance measures, see Divison of Finance program description.
7. STRAT	EGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TARGETS:		
Continu	e to license and examine mortgage brokers and MLOs.		

DCI						[DECISION ITI	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
RESIDENTAL MORTGAGE FUND TRF								
DCI OPERATING NEW DI - 1375001								
TRANSFERS OUT	0	0.00	0	0.00	300,000	0.00	0	0.00
TOTAL - TRF	0	0.00	0	0.00	300,000	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$300,000	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$300,000	0.00		0.00

Department of Co	mmerce and Insu	ırance			Budget Unit	42540C			
Division of Financ	ce				_				
Core - Savings ar	nd Loan Supervis	ion Fund T	ransfer to Ge	eneral Revenue	HB Section	7.445			
4 0005 51114110	141 0111414 4 5 1/								
1. CORE FINANC	IAL SUMMARY								
	FY 2	2022 Budge	t Request			FY 2022	Governor's R	ecommenda ^a	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	50,000	50,000	TRF	0	0	0	0
Total	0	0	50,000	50,000	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bud	geted in House Bill	l 5 except fo	r certain fringe	es	Note: Fringes b	oudgeted in Hou	ıse Bill 5 exce	pt for certain	fringes
budgeted directly to	o MoDOT, Highwa	y Patrol, and	l Conservation	n.	budgeted direct	ly to MoDOT, H	lighway Patro	l, and Conserv	vation.
Other Funds:	Division of Savings	s and Loan S	Supervision F	und (0549)	Other Funds:				
ACRE RECORD									

2. CORE DESCRIPTION

This core transfer is in accordance with Section 369.324 RSMo., requiring any amount remaining in the Division of Savings and Loan Supervision Fund at the end of the fiscal year which exceeds five percent of the amount assessed to savings and loan associations shall be transferred to general revenue.

3. PROGRAM LISTING (list programs included in this core funding)

Division of Savings and Loan Supervision Fund Transfer to General Revenue

Department of Commerce and Insurance

Division of Finance

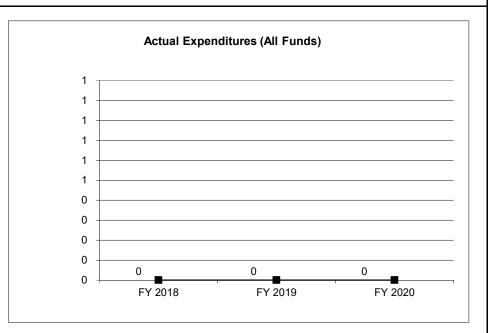
Core - Savings and Loan Supervision Fund Transfer to General Revenue

Budget Unit 42540C

HB Section 7.445

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	50,000	50,000	50,000	50,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	50,000	50,000	50,000	50,000
Actual Expenditures (All Funds)	0	0	0	N/A
Unexpended (All Funds)	50,000	50,000	50,000	N/A
Unexpended, by Fund: General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	50,000 (1)	50,000 (2)	50,000 (3)	N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) No transfer required for FY 2018.
- (2) No transfer required for FY 2019.
- (3) No transfer required for FY 2020.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

S&L FUND TRANSFER TO GR

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal		Other	Total	_
	Olass	FIE	GR	reuerai		Other	TOTAL	E
TAFP AFTER VETOES								
	TRF	0.00	()	0	50,000	50,000)
	Total	0.00	()	0	50,000	50,000) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	()	0	50,000	50,000)
	Total	0.00	()	0	50,000	50,000	-) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	()	0	50,000	50,000)
	Total	0.00	(0	50,000	50,000	

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DECISION ITEM SUMMARY

GRAND TOTAL		\$0	0.00	\$50,000	0.00	\$50,000	0.00	\$0	0.00
TOTAL		0	0.00	50,000	0.00	50,000	0.00	0	0.00
TOTAL - TRF		0	0.00	50,000	0.00	50,000	0.00	0	0.00
FUND TRANSFERS DIV SAVINGS & LOAN SUPERVISION		0	0.00	50,000	0.00	50,000	0.00	0	0.00
S&L FUND TRANSFER TO GR CORE									
Decision Item Budget Object Summary Fund	FY 2020 ACTUAL DOLLAR	FY 2 ACTI FT	JAL	FY 2021 BUDGET DOLLAR	FY 2021 BUDGET FTE	FY 2022 DEPT REQ DOLLAR	FY 2022 DEPT REQ FTE	************* SECURED COLUMN	SECURED COLUMN

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DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
S&L FUND TRANSFER TO GR								
CORE								
TRANSFERS OUT	0	0.00	50,000	0.00	50,000	0.00	0	0.00
TOTAL - TRF	0	0.00	50,000	0.00	50,000	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$50,000	0.00	\$50,000	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$50,000	0.00	\$50,000	0.00		0.00

PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s):

7.445

Savings and Loan Supervision Fund Transfer to General Revenue

Program is found in the following core budget(s): Savings and Loan Supervision Fund Transfer to General Revenue

1a. What strategic priority does this program address?

See Division of Finance program description.

- 1b. What does this program do?
 - This transfer provides the mechanism by which any amount remaining in the Savings and Loan Supervision Fund at the end of the fiscal year
 which exceeds five percent of the amount assessed to savings and loan associations can be transferred to General Revenue in accordance
 with Section 369.324, RSMo.
- 2a. Provide an activity measure(s) for the program.

For performance measures, see Division of Finance program description.

2b. Provide a measure(s) of the program's quality.

For performance measures, see Division of Finance program description.

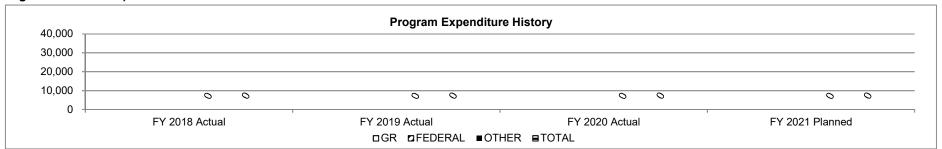
2c. Provide a measure(s) of the program's impact.

For performance measures, see Division of Finance program description.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Division of Finance program description.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Division of Savings and Loan Supervision Fund (0549)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Section 369.324, RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Department of Co	ommerce and Insi	ırance			Budget Unit	42640C			
Professional Reg	gistration						_		
Core - Profession	nal Registration A	dministrat	on		HB Section _	7.450	_		
1 CORE FINANC	CIAL SUMMARY								
1. OOKE I MANG		2022 Budg	et Request			FY 2022	2 Governor's R	ecommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	3,900,481	3,900,481	PS	0	0	0	0
EE	0	0	2,067,572	2,067,572	EE	0	0	0	0
PSD	0	0	125,000	125,000	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	6,093,053	6,093,053	Total	0	0	0	0
FTE	0.00	0.00	90.00	90.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	2,556,159	2,556,159	Est. Fringe	0	0	0	0
Note: Fringes bud	daeted in House Bil	l 5 except f	or certain frin	ges	Note: Fringes I	hudaeted in Hi	ouse Bill 5 exce	nt for certain	fringes
Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.					budgeted direct	-		•	_
Other Funds: Professional Registration Fees Fund (0689)					Other Funds:				

2. CORE DESCRIPTION

This core ensures the Division of Professional Registration Administration can continue to provide the accounting, budgeting, fee collection, building maintenance, and other various services to the boards and commissions which regulate professions within Missouri.

In addition, this core ensures the statutory regulation of boxers, wrestlers, martial arts, amateur kickboxing, professional mixed martial arts, amateur mixed martial arts, judges, referees, timekeepers, announcers, promoters, athlete agents, acupuncturists, behavior analysts, dietitians, endowed care cemeteries, electrical contractors, geologists, hearing instrument specialists, interior designers, interpreters, marital and family therapists, massage therapists, occupational therapists, private investigators, private fire investigators, professional counselors, psychologists, real estate appraisers, respiratory therapists, social workers, tattoo artists, branders, and body piercers licensed in Missouri will continue.

Finally, this core includes funding for board personnel and board member per diem for the following boards: Chiropractic, Cosmetology & Barbers, Embalmers & Funeral Directors, Optometry, Podiatry, and Veterinary.

Department of Commerce and Insurance	Budget Unit 42640C	
Professional Registration		
Core - Professional Registration Administration	HB Section 7.450	
3. PROGRAM LISTING (list programs included in this core funding)		

Missouri Acupuncturist Advisory Committee Missouri Office of Athlete Agents Office of Athletics Missouri State Board of Chiropractic Examiners (PS Only) Board of Cosmetology & Barbers Examiners(PS Only) State Committee for Dietitians Office of Statewide Electrical Contractors State Board of Embalmers & Funeral Directors (PS Only) Office of Endowed Care Cemeteries

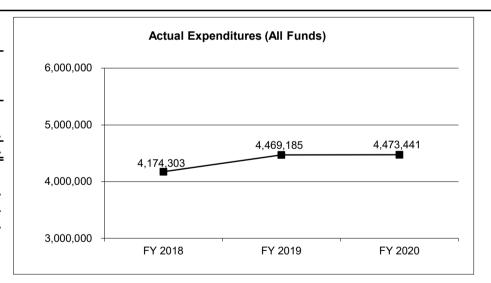
Professional Registration Administration

Missouri Board of Geologist Registration Missouri Board of Examiners for Hearing Instrument Specialists Interior Design Council Missouri State Committee of Interpreters State Committee for Marital & Family Therapists Missouri Board of Occupational Therapy State Board of Optometry (PS Only) State Board of Podiatric Medicine (PS Only)

Board of Private Investigator and Private Fire Investigator Examiners Committee for Professional Counselors State Committee of Psychologists Missouri Real Estate Appraisers Commission Missouri Board for Respiratory Care State Committee for Social Workers Office of Tattooing, Body Piercing & Branding Board of Therapeutic Massage Missouri Veterinary Medical Board (PS Only)

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	4,883,226	5,847,906	6,022,991	6,093,053
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	4,883,226	5,847,906	6,022,991	6,093,053
Actual Expenditures (All Funds)	4,174,303	4,469,185	4,473,441	N/A
Unexpended (All Funds)	708,923	1,378,721	1,549,550	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	708,923	1,378,721	1,549,550	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover, and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover, less than anticipated expenditures including the National Registry for Real Estate Appraisers (\$133,920 of \$900,000 expended).
- (3) Unexpended amount is due to staff turnover, less than anticipated expenditures including the National Registry for Real Estate Appraisers (\$145,895 of \$900,000 expended).

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

PR ADMINISTRATION

5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	90.00	0	0	3,900,481	3,900,481	
	EE	0.00	0	0	2,067,572	2,067,572	2
	PD	0.00	0	0	125,000	125,000)
	Total	90.00	0	0	6,093,053	6,093,053	3
DEPARTMENT CORE REQUEST							_
	PS	90.00	0	0	3,900,481	3,900,481	
	EE	0.00	0	0	2,067,572	2,067,572	2
	PD	0.00	0	0	125,000	125,000)
	Total	90.00	0	0	6,093,053	6,093,053	- } -
GOVERNOR'S RECOMMENDED	CORE						_
	PS	90.00	0	0	3,900,481	3,900,481	
	EE	0.00	0	0	2,067,572	2,067,572	<u>)</u>
	PD	0.00	0	0	125,000	125,000)
	Total	90.00	0	0	6,093,053	6,093,053	<u> </u>

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DECISION ITEM SUMMARY

Budget Unit									
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******	
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN	
PR ADMINISTRATION									
CORE									
PERSONAL SERVICES									
PROFESSIONAL REGISTRATION FEES	3,584,629	91.19	3,900,481	90.00	3,900,481	90.00	0	0.00	
TOTAL - PS	3,584,629	91.19	3,900,481	90.00	3,900,481	90.00	0	0.00	
EXPENSE & EQUIPMENT									
PROFESSIONAL REGISTRATION FEES	857,550	0.00	2,067,572	0.00	2,067,572	0.00	0	0.00	
TOTAL - EE	857,550	0.00	2,067,572	0.00	2,067,572	0.00	0	0.00	
PROGRAM-SPECIFIC									
PROFESSIONAL REGISTRATION FEES	31,262	0.00	125,000	0.00	125,000	0.00	0	0.00	
TOTAL - PD	31,262	0.00	125,000	0.00	125,000	0.00	0	0.00	
TOTAL	4,473,441	91.19	6,093,053	90.00	6,093,053	90.00	0	0.00	
GRAND TOTAL	\$4,473,441	91.19	\$6,093,053	90.00	\$6,093,053	90.00	\$0	0.00	

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FLEXIBILITY REQUEST FORM

BUDGET UNIT NUMBER: 42640C **DEPARTMENT:** Commerce and Insurance **BUDGET UNIT NAME: Professional Registration Administration** HOUSE BILL SECTION: 7.450 DIVISION: **Professional Registration** 1. Provide the amount by fund of personal service flexibility and the amount by fund of expense and equipment flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. If flexibility is being requested among divisions, provide the amount by fund of flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. **DEPARTMENT REQUEST** The Division of Professional Registration is requesting 5% flexibility between the Personal Service and Expense and Equipment appropriations in fund 0689 (Professional Registration Administration). This flexibility ensures that the Division will have the ability to immediately address any identified operational needs due to increasing workloads. Total PS - \$3,900,481 * 5% = \$195,024 Total EE - \$2,067,572 * 5% = \$103,379 2. Estimate how much flexibility will be used for the budget year. How much flexibility was used in the Prior Year Budget and the Current Year Budget? Please specify the amount. **CURRENT YEAR BUDGET REQUEST PRIOR YEAR ESTIMATED AMOUNT OF ESTIMATED AMOUNT OF ACTUAL AMOUNT OF FLEXIBILITY USED FLEXIBILITY THAT WILL BE USED FLEXIBILITY THAT WILL BE USED** \$0 The division has 5% flex in current year budget. The division will use flexibility only if necessary. 3. Please explain how flexibility was used in the prior and/or current years. **PRIOR YEAR CURRENT YEAR EXPLAIN ACTUAL USE EXPLAIN PLANNED USE** Flexibility was not used in the prior year. The division will use flexibility only if necessary.

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINISTRATION								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	5,219	0.17	0	0.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	14,162	0.50	31,521	1.00	0	0.00	0	0.00
PRINTING/MAIL TECHNICIAN III	25,664	0.85	29,500	1.00	0	0.00	0	0.00
PROCUREMENT OFCR I	22,974	0.58	0	0.00	0	0.00	0	0.00
BUDGET ANAL II	50,501	1.00	51,714	1.00	0	0.00	0	0.00
ACCOUNTING CLERK	32,222	1.02	33,576	1.00	0	0.00	0	0.00
ACCOUNTING GENERALIST I	89,084	2.58	106,046	3.00	0	0.00	0	0.00
ACCOUNTING SUPERVISOR	21,350	0.50	48,482	1.00	0	0.00	0	0.00
RESEARCH ANAL II	41,481	1.00	42,900	1.00	0	0.00	0	0.00
PUBLIC INFORMATION SPEC II	41,564	1.00	42,963	1.00	0	0.00	0	0.00
EXECUTIVE I	31,111	0.82	78,888	2.00	0	0.00	0	0.00
PERSONNEL CLERK	33,909	1.00	34,890	1.00	0	0.00	0	0.00
INVESTIGATOR I	134,287	3.84	108,046	3.00	0	0.00	0	0.00
INVESTIGATOR II	91,185	2.17	87,452	2.00	0	0.00	0	0.00
INVESTIGATOR III	31,912	0.70	46,300	1.00	0	0.00	0	0.00
INSURANCE FINANCIAL ANAL SPEC	50,236	1.00	51,828	1.00	0	0.00	0	0.00
INSURANCE FINANCIAL ANALYST II	84,210	2.00	93,369	3.00	0	0.00	0	0.00
INSPECTOR (PROF REGISTRATION)	364,145	11.00	375,336	11.00	0	0.00	0	0.00
INSP SUPV (PROF REGISTRATION)	36,840	1.00	37,989	1.00	0	0.00	0	0.00
FUNERAL ESTABLISHMENT INSP	0	0.00	43,904	1.00	0	0.00	0	0.00
PROF REG ADMSTV COOR	107,870	2.49	88,726	2.00	0	0.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B1	138,433	2.09	68,648	1.00	0	0.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	69,625	1.00	0	0.00	0	0.00
INVESTIGATION MGR B1	56,685	1.00	59,275	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN I	39,715	1.49	83,556	3.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	639,107	21.52	633,024	22.00	0	0.00	0	0.00
PROCESSING TECHNICIAN III	166,347	5.00	169,774	5.00	0	0.00	0	0.00
PROCESSING TECHNICIAN SUPV	82,843	2.25	75,935	2.00	0	0.00	0	0.00
DIVISION DIRECTOR	31,736	0.28	118,839	1.00	118,839	1.00	0	0.00
DESIGNATED PRINCIPAL ASST DIV	133,578	2.06	140,757	3.00	143,757	3.00	0	0.00
LEGAL COUNSEL	130,007	2.00	131,036	2.00	134,036	2.00	0	0.00
BOARD MEMBER	48,593	3.50	57,325	0.00	57,325	0.00	0	0.00

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DCI							DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINISTRATION								
CORE								
CLERK	52,362	1.75	58,204	0.00	58,204	0.00	0	0.00
MISCELLANEOUS TECHNICAL	4,200	0.05	0	0.00	0	0.00	0	0.00
INSPECTOR	40,250	1.55	63,687	0.00	63,687	0.00	0	0.00
CONSULTING PHYSICIAN	7,200	0.09	36,498	0.00	36,498	0.00	0	0.00
SPECIAL ASST OFFICIAL & ADMSTR	145,816	2.32	138,589	2.00	183,071	3.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	557,831	9.02	562,279	9.00	516,832	8.00	0	0.00
ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	32,000	1.00	0	0.00
ADMIN SUPPORT PROFESSIONAL	0	0.00	0	0.00	131,944	3.00	0	0.00
ADMINISTRATIVE MANAGER	0	0.00	0	0.00	68,648	1.00	0	0.00
ASSOCIATE CUSTOMER SERVICE REP	0	0.00	0	0.00	54,048	2.00	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	714,935	25.00	0	0.00
LEAD CUSTOMER SERVICE REP	0	0.00	0	0.00	169,774	5.00	0	0.00
CUSTOMER SERVICE SUPERVISOR	0	0.00	0	0.00	75,935	2.00	0	0.00
ASSOC RESEARCH/DATA ANALYST	0	0.00	0	0.00	44,900	1.00	0	0.00
SR PUBLIC RELATIONS SPECIALIST	0	0.00	0	0.00	42,963	1.00	0	0.00
AGENCY BUDGET ANALYST	0	0.00	0	0.00	51,714	1.00	0	0.00
ACCOUNTS ASSISTANT	0	0.00	0	0.00	33,576	1.00	0	0.00
SENIOR ACCOUNTS ASSISTANT	0	0.00	0	0.00	106,046	3.00	0	0.00
ACCOUNTANT MANAGER	0	0.00	0	0.00	69,625	1.00	0	0.00
PROCUREMENT ANALYST	0	0.00	0	0.00	39,631	1.00	0	0.00
HUMAN RESOURCES ASSISTANT	0	0.00	0	0.00	34,890	1.00	0	0.00
NON-COMMISSIONED INVESTIGATOR	0	0.00	0	0.00	178,724	5.00	0	0.00
SR NON-COMMISSION INVESTIGATOR	0	0.00	0	0.00	87,452	2.00	0	0.00
NON-COMMSSN INVESTIGATOR SPV	0	0.00	0	0.00	47,300	1.00	0	0.00

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INVESTIGATIONS MANAGER

REGULATORY INSPECTOR SPV

SENIOR REGULATORY AUDITOR

REGULATORY INSPECTOR

REGULATORY AUDITOR

TRAVEL, OUT-OF-STATE

TOTAL - PS

TRAVEL, IN-STATE

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINISTRATION								
CORE								
FUEL & UTILITIES	0	0.00	1	0.00	1	0.00	0	0.00
SUPPLIES	128,192	0.00	152,166	0.00	152,166	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	192,623	0.00	952,000	0.00	952,000	0.00	0	0.00
COMMUNICATION SERV & SUPP	54,886	0.00	54,995	0.00	54,995	0.00	0	0.00
PROFESSIONAL SERVICES	205,186	0.00	574,146	0.00	574,146	0.00	0	0.00
HOUSEKEEPING & JANITORIAL SERV	225	0.00	0	0.00	0	0.00	0	0.00
M&R SERVICES	31,138	0.00	38,445	0.00	38,445	0.00	0	0.00
MOTORIZED EQUIPMENT	0	0.00	1	0.00	1	0.00	0	0.00
OFFICE EQUIPMENT	30,033	0.00	22,225	0.00	22,225	0.00	0	0.00
OTHER EQUIPMENT	7,233	0.00	550	0.00	550	0.00	0	0.00
PROPERTY & IMPROVEMENTS	46,272	0.00	25,050	0.00	25,050	0.00	0	0.00
BUILDING LEASE PAYMENTS	6,550	0.00	18,250	0.00	18,250	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	5,633	0.00	2,800	0.00	2,800	0.00	0	0.00
MISCELLANEOUS EXPENSES	26,906	0.00	31,675	0.00	31,675	0.00	0	0.00
TOTAL - EE	857,550	0.00	2,067,572	0.00	2,067,572	0.00	0	0.00
REFUNDS	31,262	0.00	125,000	0.00	125,000	0.00	0	0.00
TOTAL - PD	31,262	0.00	125,000	0.00	125,000	0.00	0	0.00
GRAND TOTAL	\$4,473,441	91.19	\$6,093,053	90.00	\$6,093,053	90.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$4,473,441	91.19	\$6,093,053	90.00	\$6,093,053	90.00		0.00

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.450
Professional Registration Administration	_	
Program is found in the following core budget(s): Professional Registration Administration		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

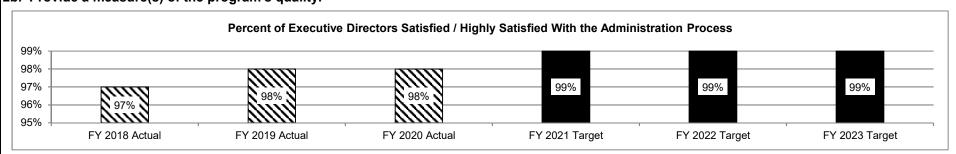
1b. What does this program do?

- Provides administrative functions to the division boards and commissions such as; human resources, accounting, renewal processing, legislation coordination, legal support, administrative rule submissions, information technology coordination, board meeting scheduling and travel services, board appointments, and financial disclosure forms.
- Also includes the division's Central Investigative Unit for trained investigators and inspectors.
- The core appropriation for Professional Registration Administration includes funding for board personnel and board member per diem for the following boards: Chiropractic, Cosmetology & Barber, Embalmers & Funeral Directors, Optometry, Podiatry and Veterinary.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Licensed Professionals	485,681	492,900	507,254	507,254	507,254	507,254
Board Members	239	239	239	239	239	239
Division Employees	224	227	237	227	227	227
Renewals Processed*	212,850	262,491	202,581	225,974	225,974	225,974
*FY 2020 Renewals down because of COV	ID-19 Pandemic					

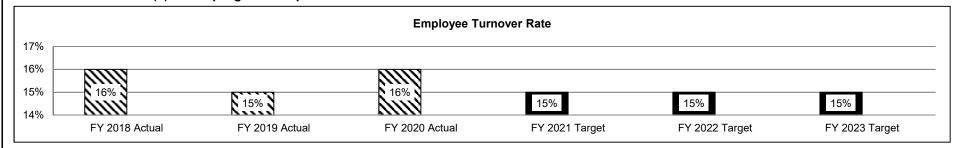
2b. Provide a measure(s) of the program's quality.



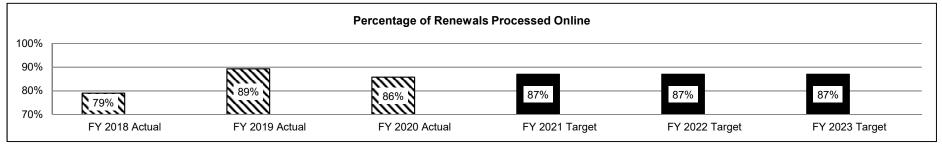
Executive Directors were surveyed about their experience with human resources, accounting, renewal, budget, legislation, legal, rules, travel, investigations, fleet management and printing.

PROGRAM DESCRIPTION Department of Commerce and Insurance Professional Registration Administration Program is found in the following core budget(s): Professional Registration Administration

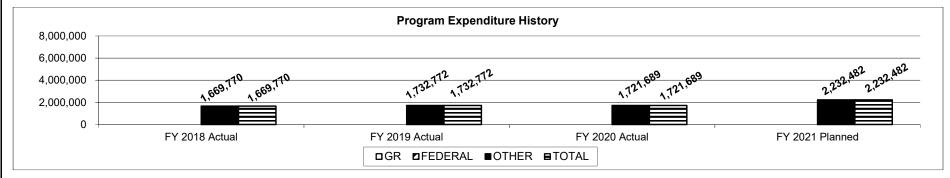
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.



PROGRAM DESCRIPTION					
Department of Commerce and Insurance	HB Section(s): 7.450				
Professional Registration Administration					
Program is found in the following core budget(s): Professional Registration Adi	ministration				
4. What are the sources of the "Other " funds?					
Professional Registration Fee Fund (0689)					
5. What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 324.001 - 324.045, RSMo.	(Include the federal program number, if applicable.)				
6. Are there federal matching requirements? If yes, please explain. N/A					
 Is this a federally mandated program? If yes, please explain. No 					

Department of Commerce and Insurance HB Section(s): 7.450

Missouri Acupuncturist Advisory Committee

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

1b. What does this program do?

- The Acupuncturist Advisory Committee is responsible for protecting the public from unlicensed, negligent, or incompetent treatment by an acupuncturist.
- The Advisory Committee, in coordination with the State Board of Chiropractic Examiners, enforces licensure standards through the implementation of legislation and administrative regulation.
- Applications are reviewed by the Advisory Committee to ensure an individual is qualified, through education and examination or certification, to provide acupuncture to Missouri consumers in a safe and sanitary manner.
- Complaints and corresponding investigations are reviewed by the Advisory Committee to determine if there is a violation of the law or regulations and make recommendations to the State Board of Chiropractic Examiners regarding complaints that warrant further action.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	10	10	5	8*	8*	8*
Licensed Professionals	138	150	133	140*	140*	140*

^{*}Target reflects average in new licenses issued in the past three years.

2b. Provide a measure(s) of the program's quality.



^{*}Biennial licenses only renewed in odd years.

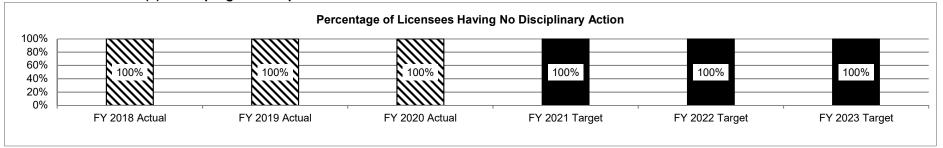
Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.450

Missouri Acupuncturist Advisory Committee

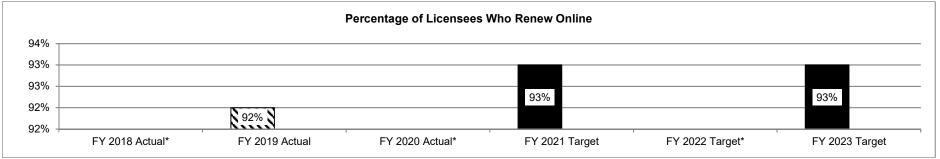
Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.



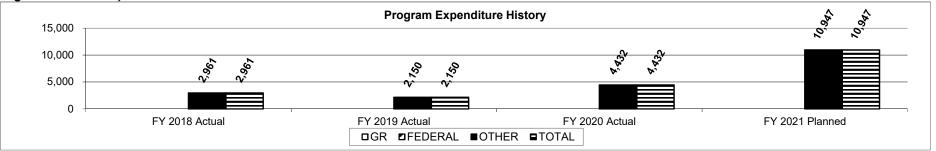
Note: Measure includes all disciplines ranging from a letter of censure to a suspension. Some disciplines may be open-ended and carry over year-to-year.

2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in odd years.



PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.450			
Missouri Acupuncturist Advisory Committee	<u> </u>			
Program is found in the following core budget(s): Professional Registration	Administration			
4. What are the sources of the "Other " funds? Acupuncturist Fund (0882)				
5. What is the authorization for this program, i.e., federal or state statute, etc. State Statute: Sections 324.475-324.635, RSMo.	c.? (Include the federal program number, if applicable.)			
6. Are there federal matching requirements? If yes, please explain. N/A				
7. Is this a federally mandated program? If yes, please explain.				

PROGE	RAM	DESC	CRIP.	TION
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Department of Commerce and Insurance HB Section(s): 7.450

Missouri Office of Athlete Agents

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

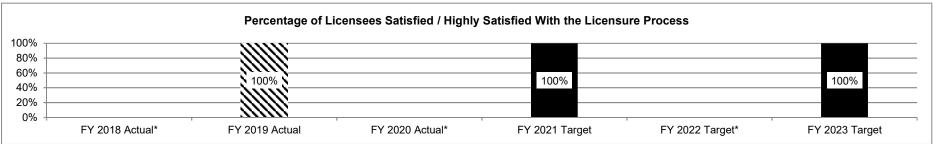
1b. What does this program do?

- The Missouri Office of Athlete Agents regulates individuals that negotiate with professional sports teams on behalf of student athletes.
- Licenses athlete agents to ensure adequate education and training.
- Determines discipline of licensees in violation of statutes and regulations and take corrective measures.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	38	18	13	15	15	15
Licensed Professionals	74	89	58	62	62	62

2b. Provide a measure(s) of the program's quality.



^{*}Biennial licenses only renewed in odd years.

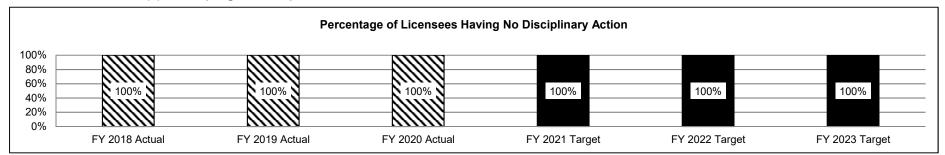
Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.450

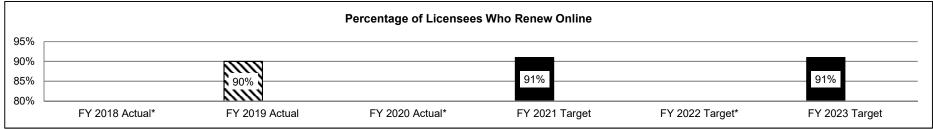
Missouri Office of Athlete Agents

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

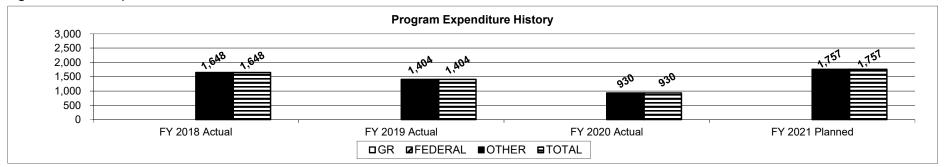


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in odd years.



PROGRAM DESCRIPTION					
Department of Commerce and Insurance	HB Section(s): 7.450				
Missouri Office of Athlete Agents					
Program is found in the following core budget(s): Professional Registration Admi	nistration				
4. What are the sources of the "Other " funds?					
Athlete Agent Fund (0774)					
 What is the authorization for this program, i.e., federal or state statute, etc.? (I State Statute: Sections 436.218-436.272 RSMo. 	nclude the federal program number, if applicable.)				
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$					
7. Is this a federally mandated program? If yes, please explain. No					

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.450
Office of Athletics	_	
Program is found in the following core budget(s): Professional Registration Administration		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

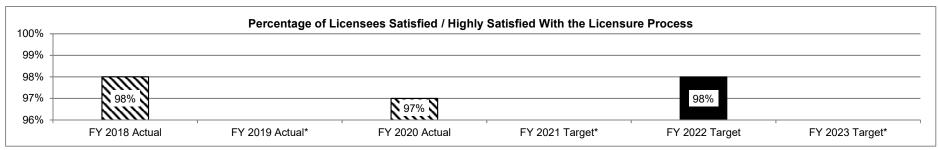
1b. What does this program do?

- The Missouri Office of Athletics protects the health and safety of participants in professional boxing, wrestling, martial arts, amateur kickboxing, professional mixed martial arts, amateur mixed martial arts and full contact karate events.
- Licenses and regulates to ensure adequate education and training, investigates consumer complaints and disciplines those subject to the
 office's supervision.
- Investigates complaints about those practicing without a license or in violation of statutory and regulatory authority.
- The office collects permit and license fees and assesses a tax of five percent of the gross receipts on all contests.
- Office staff attends every professional boxing and professional mixed martial arts event to monitor and inspect weigh-ins, physicals, safety equipment such as gloves, rings and cages and to ensure the venue meets requirements and the rules of the ring are followed.
- An inspector attends every professional wrestling match to ensure the event meets state requirements.

2a. Provide an activity measure(s) for the program.

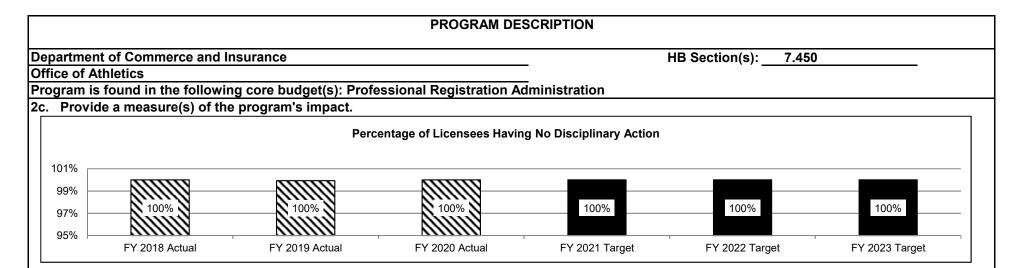
	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	968	1,557	939	1,000	1,200	1,200
Licensed Professionals	2,881	2,618	3,703	3,067	3,067	3,067
Number of Supervised Events	171	184	109	150	175	175

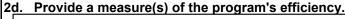
2b. Provide a measure(s) of the program's quality.

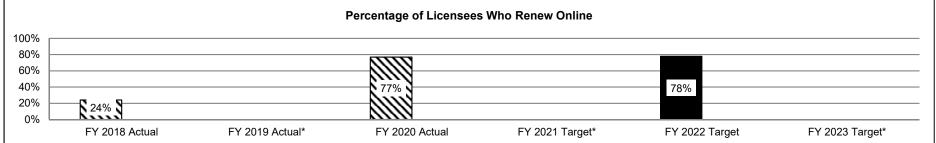


^{*}Biennial licenses only renewed in even years.

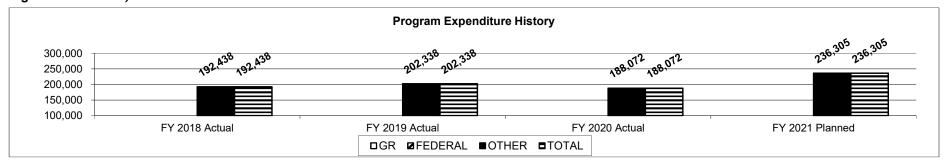
Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.







Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial licenses only renewed in even years.



PROGRAM DESCR	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Office of Athletics	
Program is found in the following core budget(s): Professional Registration Admin	nistration
4. What are the sources of the "Other " funds?	
Athletic Fund (0693)	
 What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 317.001-317.021 RSMo. 	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

Department of Commerce and Insurance HB Section(s): 7.450 / 7.465

Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

FY 2021 PLANNED					
	Chiropractic	PR Admin	TOTAL		
OTHER	131,983	209,612	341,595		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

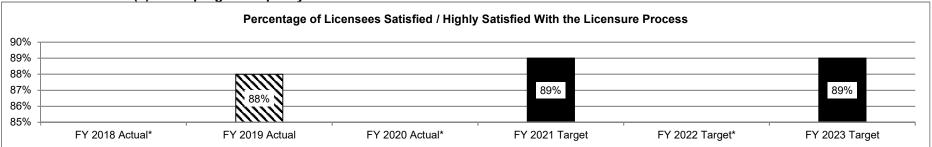
- The board protects the public from unlicensed, negligent, and incompetent treatment by a chiropractic physician.
- The board enforces licensure standards by implementing legislation and administrative regulations, along with monitoring changes within the profession. The board reviews applications to ensure a chiropractic physician is qualified, through education and examination, to provide treatment to Missouri consumers.
- The board reviews complaints and corresponding investigations to ensure chiropractic physicians practice legally, ethically, and competently.

2a. Provide an activity measure(s) for the program.

-	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	135	120	130	128*	128*	128*
Licensed Professionals	2,519	2,438	2,568	2,508*	2,508*	2,508*
Outreach Events**	10	11	8**	10	10	10

^{*}Target reflects average in new licenses issued in the past three years.

2b. Provide a measure(s) of the program's quality.



^{*}Biennial licenses only renewed in odd years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

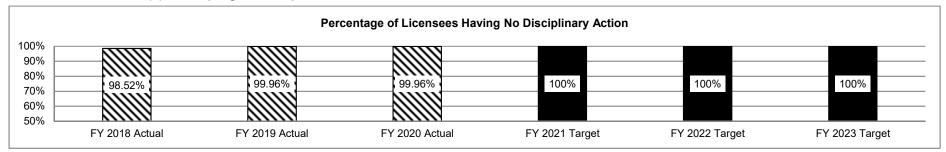
^{** 2} events in FY20 were not rescheduled due to COVID-19 Pandemic.

Department of Commerce and Insurance HB Section(s): 7.450 / 7.465

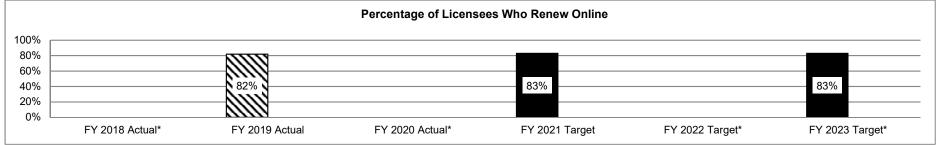
Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

2c. Provide a measure(s) of the program's impact.

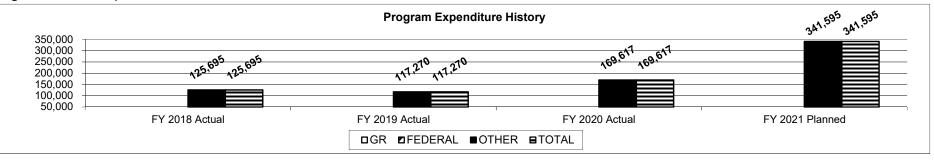


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in odd years.



Department of Commerce and Insurance Missouri State Board of Chiropractic Examiners Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners 4. What are the sources of the "Other " funds? State Board of Chiropractic Examiners Fund (0630) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 331.010-331.115, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Commerce and Insurance

HB Section(s): 7.450 / 7.470

Board of Cosmetology and Barber Examiners

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

FY 2021 PLANNED					
	Cosmetology Barber	PR Admin	TOTAL		
OTHER	315,657	1,128,859	1,444,516		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

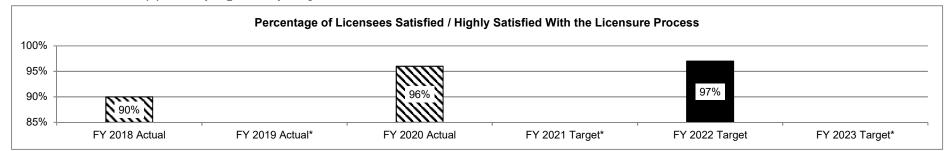
1b. What does this program do?

- The board regulates "Barber", "Class CH hairdresser", "Class MO manicurist", "Class CA hairdressing and manicuring", "Class E estheticians", "Instructor", "Barber establishment", "Cosmetology establishment", "School of cosmetology", "School of barbering", "Apprentice", "Student", and "Cross-over' licensed and by "Hair braider" registered in Missouri.
- The board protects the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by implementing legislation and administrative rules.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	9,840	8,210	9,104	9,025	9,025	9,025
Licensed Professionals	77,145	80,722	76,911	78,259	78,259	78,259
Outreach Events	5	4	2	5	5	5

2b. Provide a measure(s) of the program's quality.



*Biennial license only renewed in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

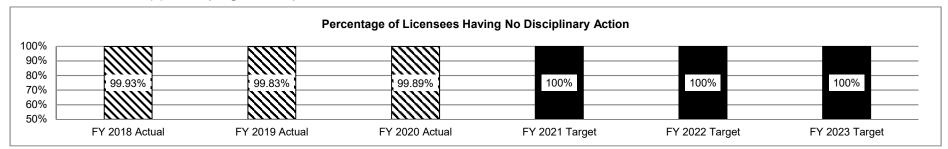
Department of Commerce and Insurance

HB Section(s): 7.450 / 7.470

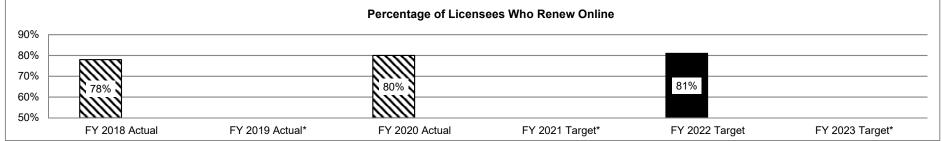
Board of Cosmetology and Barber Examiners

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

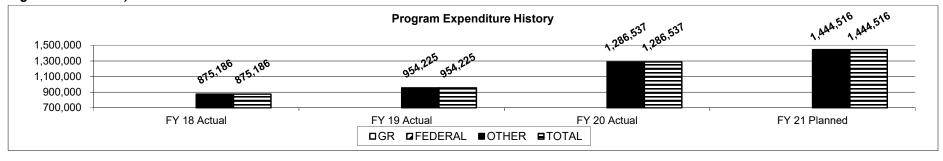
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial license only renewed in even years.



PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s): 7.450 / 7.470		
Board of Cosmetology and Barber Examiners			
Program is found in the following core budget(s): Board of Cosmetology	and Barber Examiners, Professional Registration Administration		
4. What are the sources of the "Other " funds?			
Board of Cosmetology and Barber Examiners Fund(0785)			
5. What is the authorization for this program, i.e., federal or state statute. State Statute: Sections 328.010-328.160, and 329.010-329.275, RSMo.	, etc.? (Include the federal program number, if applicable.)		
Are there federal matching requirements? If yes, please explain. N/A			
7. Is this a federally mandated program? If yes, please explain.			

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.450
State Committee of Dietitians	_	
Program is found in the following core budget(s): Professional Registration Administration		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

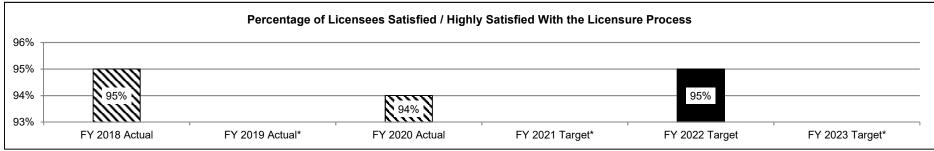
1b. What does this program do?

- The State Committee of Dietitians ensures the health, safety and welfare of Missouri citizens by licensing and regulating qualified/competent dietitians.
- The committee reviews applications for licensure to determine acceptable education and experience.
- Receives complaints and imposes discipline if cause exists.
- Also regulates the usage of the title "Licensed Dietitian" and/or "LD".

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	188	203	198	196	196	196
Licensed Professionals	2,035	2,284	2,122	2,147	2,147	2,147
Outreach Events	1	4	3	4	4	4

2b. Provide a measure(s) of the program's quality.



^{*}Biennial licenses only renewed in even numbered years.

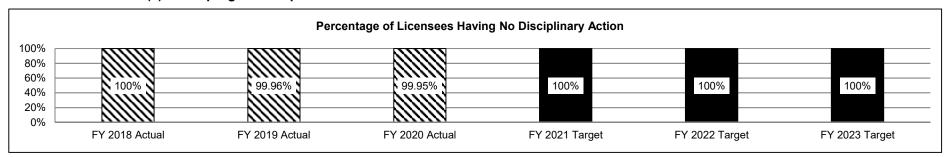
Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.450

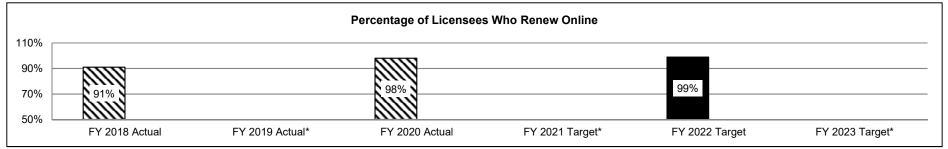
State Committee of Dietitians

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

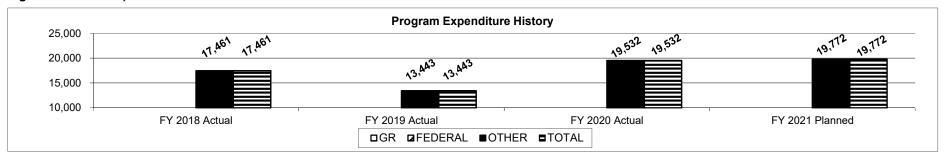


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in even numbered years.



PROGRAM DESCR	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
State Committee of Dietitians	
Program is found in the following core budget(s): Professional Registration Admin	nistration
4. What are the sources of the "Other " funds?	
Dietitian Fund (0857)	
 What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 324.200-324.228, RSMo. 	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.450	
Office of Statewide Electrical Contractors	_		
Program is found in the following core budget(s): Professional Registration Administration			

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

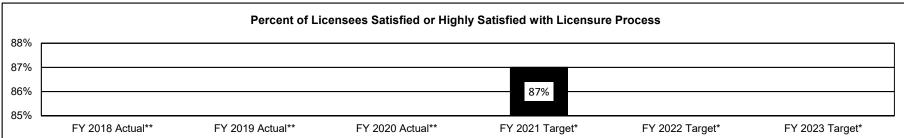
1b. What does this program do?

- The Office of Statewide Electrical Contractors protects the citizens of Missouri by ensuring that the licensed electrical contractors have the skills and competency to practice safely.
- Determine discipline of licensees in violation of statutes and regulations and take corrective measures in a timely manner which provides consumers a safe environment.
- Works to create ongoing communication with political subdivisions to ensure compliance.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual*	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	0	0	402	400	400	400
Licensed Professionals	0	0	382	382	382	382
Informational Meetings Held	0	7	0	2	2	2
*New program started in FY20						

2b. Provide a measure(s) of the program's quality.

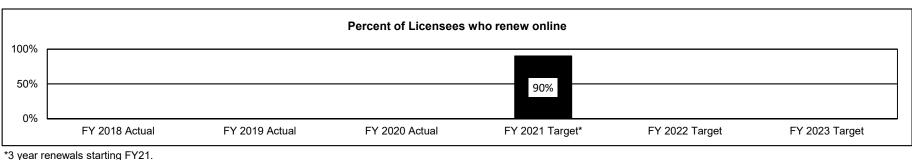


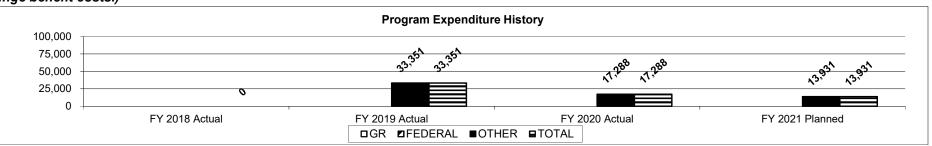
^{*3} year renewals starting FY21.

Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.

^{**}New program started in FY20.

PROGRAM DESCRIPTION **Department of Commerce and Insurance** HB Section(s): 7.450 Office of Statewide Electrical Contractors Program is found in the following core budget(s): Professional Registration Administration 2c. Provide a measure(s) of the program's impact. Percent of Licensees having no Disciplinary Action 100% 50% 100% 100% 100% 0% FY 2019 Actual FY 2023 Target FY 2018 Actual FY 2020 Actual FY 2021 Target FY 2022 Target 2d. Provide a measure(s) of the program's efficiency.





PROGRAM DESCR	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Office of Statewide Electrical Contractors	
Program is found in the following core budget(s): Professional Registration Admi	inistration
4. What are the sources of the "Other " funds?	
Office of Statewide Electrical Contractors (0721)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 324.900 to 324.945 RSMo.	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

Department of Commerce and Insurance

HB Section(s): 7.450 / 7.480

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

FY 2021 PLANNED					
Emb & FDs PR Admin TOTAL					
OTHER	164,518	518,414	682,932		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

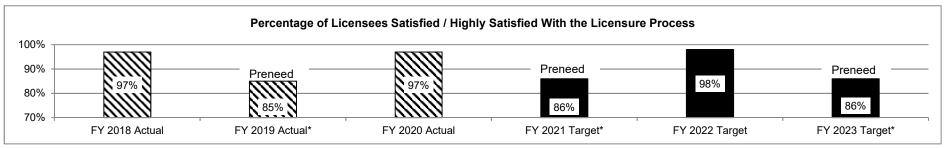
1b. What does this program do?

• The board's rules and regulations require licensure for individuals engaged in the practice of embalming, funeral directing, preneed agent, preneed funeral director agent, funeral establishments, preneed sellers and preneed providers, in order to ensure the good of the public.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	415	420	368	400	400	400
Licensed Professionals	6,231	6,246	5,941	6,000	6,000	6,000
Outreach Events	18	18	7	10	10	10

2b. Provide a measure(s) of the program's quality.



^{*}Preneed license renewals occur annually; Other license renewals occur biannually only in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

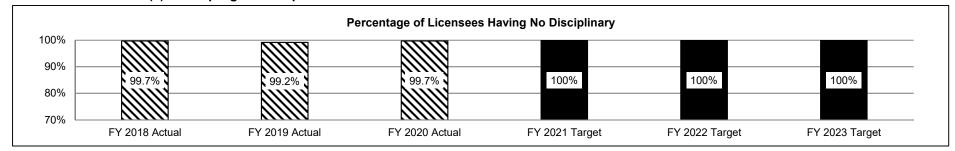
Department of Commerce and Insurance

HB Section(s): 7.450 / 7.480

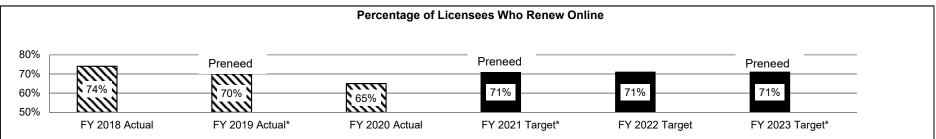
State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

2c. Provide a measure(s) of the program's impact.

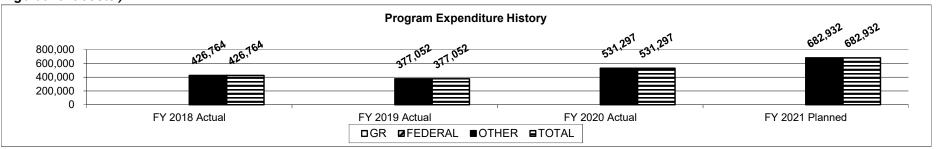


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Preneed license renewals occur annually; Other license renewals occur biannually only in even years.



PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Embalmers and Funeral Directors Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors 4. What are the sources of the "Other " funds? Board of Embalmers and Funeral Directors Fund(0633) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 333.011-333.340 and 436.400-436.525, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

PRO	GRAM	DESC	RIPT	ION
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Department of Commerce and Insurance HB Section(s): 7.450

Office of Endowed Care Cemeteries

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

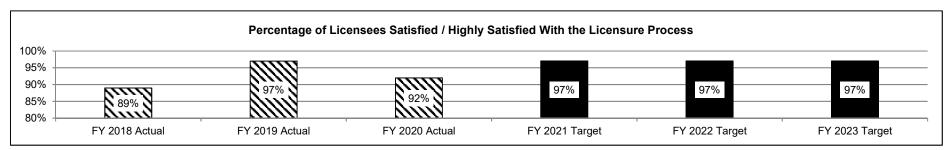
1b. What does this program do?

- The Office of Endowed Care Cemeteries establishes the rules for the qualifications and expectations of endowed care cemeteries.
- Licenses for-profit cemeteries and only has oversight of licensed cemetery trust funds. Missouri statutes exempt licensure for all other cemeteries (approximately 6,000 that are active).
- Conducts periodic audits of endowed care cemetery trust funds.
- Investigates complaints and works in conjunction with law enforcement officials for cemeteries found in violation of the Endowed Care Cemetery
 Act.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	2	3	1	3	3	3
Licensed Professionals	122	119	121	121	121	121

2b. Provide a measure(s) of the program's quality.



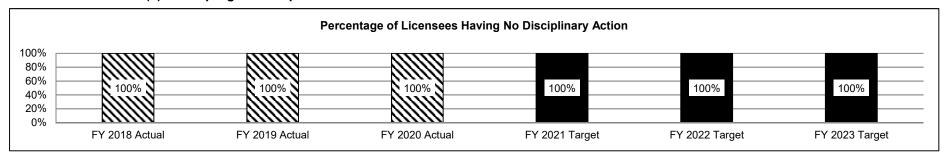
Licensees were surveyed about their experience with the Board's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.450

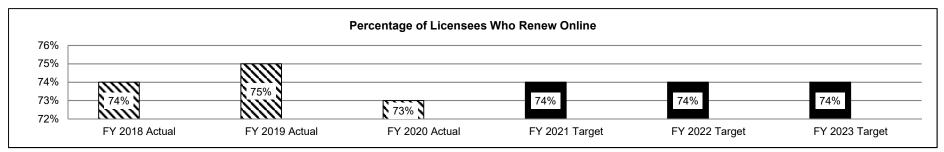
Office of Endowed Care Cemeteries

Program is found in the following core budget(s): Professional Registration Administration

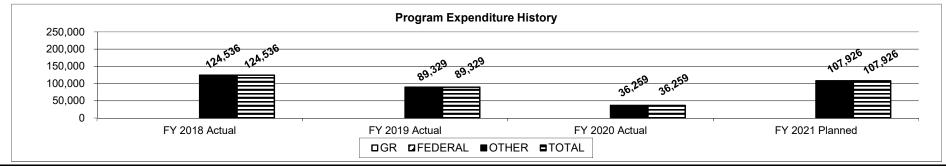
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.



PROGRAM DESCR	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Office of Endowed Care Cemeteries	
Program is found in the following core budget(s): Professional Registration Admi	nistration
4. What are the sources of the "Other " funds?	
Endowed Care Cemetery Audit Fund (0562)	
 What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 214.270-214.516 RSMo. 	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.450
Missouri Board of Geologist Registration	_	
Program is found in the following core budget(s): Professional Registration Administration		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

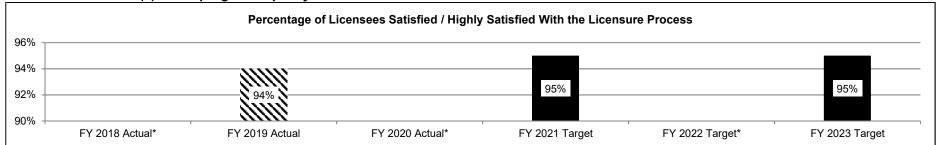
1b. What does this program do?

- The Missouri Board of Geologist Registration enforces the Missouri's Geologist Registration Act which requires licensure for individuals engaged in the practice of geology having an impact upon public health, safety and welfare.
- The board is responsible for reviewing the qualifications and experience of applicants and administering the Fundamentals of Geology and Principals and Practices of Geology examination as developed by the National Association of State Boards of Geology (ASBOG).
- Enforces the state statutes and regulations concerning the practice of geology in Missouri.

2a. Provide an activity measure(s) for the program.

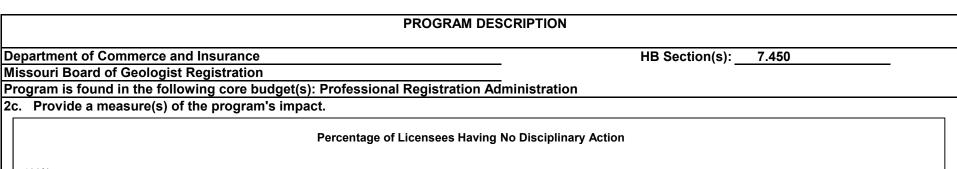
	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	41	36	23	25	25	25
Licensed Professionals	874	828	852	851	851	851
Outreach Events	8	4	3	5	5	5

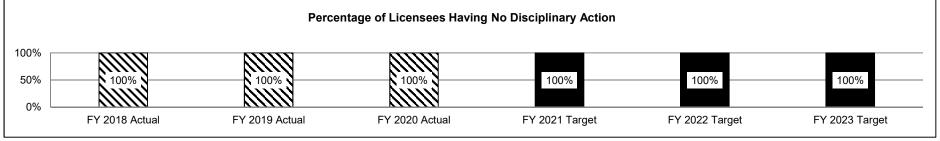
2b. Provide a measure(s) of the program's quality.



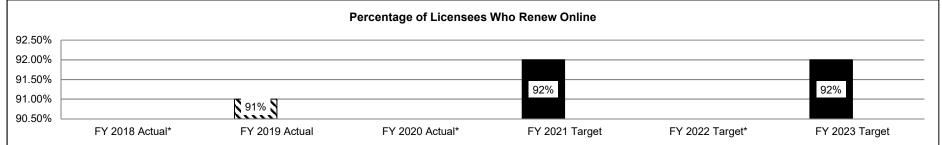
^{*}Biennial licenses only renewed in odd years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.



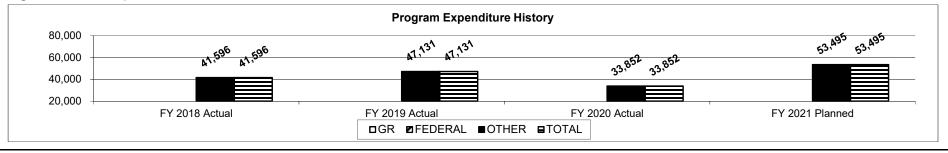


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in odd years.



PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.450			
Missouri Board of Geologist Registration	· · · · · · · · · · · · · · · · · · ·			
Program is found in the following core budget(s): Professional Registration Ad	ministration			
4. What are the sources of the "Other " funds?				
The Board of Geologists Registration Fund (0263)				
5. What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 256.010-256.453, RSMo.	(Include the federal program number, if applicable.)			
6. Are there federal matching requirements? If yes, please explain. N/A				
7. Is this a federally mandated program? If yes, please explain. No				

Department of Commerce and Insurance HB Section(s): 7.450

Missouri Board of Examiners for Hearing Instrument Specialists

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

- The Missouri Board of Examiners for Hearing Instrument Specialists protects the health and safety of consumers by licensing and regulating hearing instrument specialists in Missouri.
- Reviews applicants for licensure and determines discipline for violation of statutes and regulations.
- Reviews and approves applicants from other states with equivalent or stricter requirements for reciprocal licenses.
- Approves the examination required for licensure and administers the practical portion of the examination.
- Audits licensees after the renewal period and reviews the CE they attend to make certain it is acceptable.

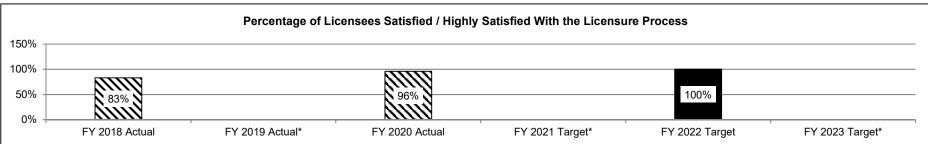
2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	50	46	55	55	55	55
Licensed Professionals	297	308	287	297	297	297
Public Meetings Held*	N/A	25	3	5	5	5

^{*}Now have quorum for public meetings held beginning FY19.

Note: In FY2019 meetings were held to establish rule changes, fewer meetings will be held in subsequent years.

2b. Provide a measure(s) of the program's quality.



^{*}Biennial license renewed only in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance

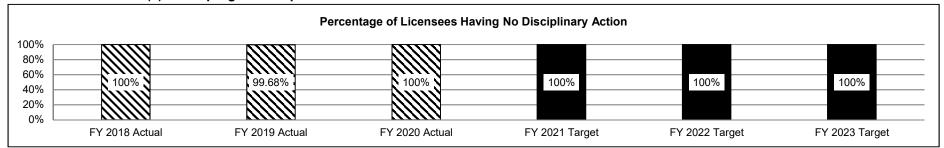
HB Section(s):

7.450

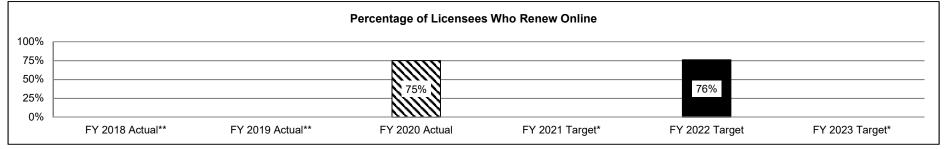
Missouri Board of Examiners for Hearing Instrument Specialists

Program is found in the following core budget(s): Professional Registration Administration

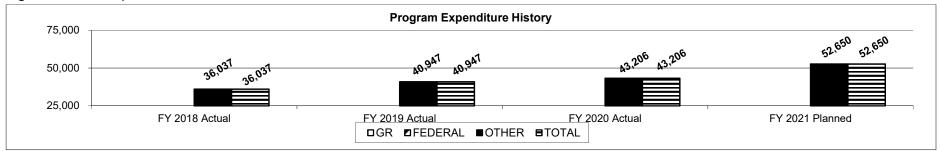
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



^{*}Biennial license renewed only in even years.



^{**}Online renewals started FY20.

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Missouri Board of Examiners for Hearing Instrument Specialists	
Program is found in the following core budget(s): Professional Registration Ad	ministration
4. What are the sources of the "Other " funds?	
Hearing Instrument Specialists Fund (0247)	
 What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 346.007-346.250, RSMo. 	(Include the federal program number, if applicable.)
Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

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Interior Design Council

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

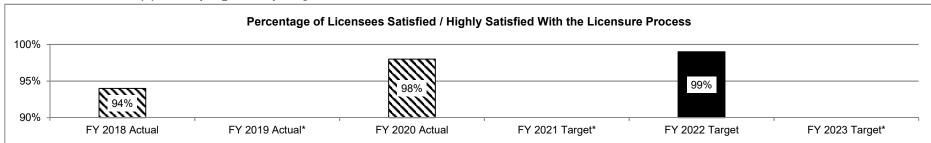
1b. What does this program do?

- The Interior Design Council ensures that individuals seeking the title of "Registered Interior Designer" in Missouri meet the educational and experience qualifications for licensure.
- Verifies maintenance of this competency through ongoing continuing education.

2a. Provide an activity measure(s) for the program.

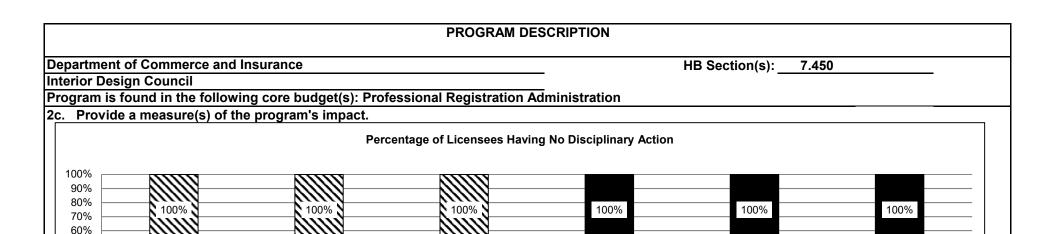
	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	12	8	16	10	10	10
Licensed Professionals	89	86	102	92	92	92
Outreach Events	1	1	1	1	1	1

2b. Provide a measure(s) of the program's quality.



^{*}Biennial licenses only renewed in even years.

Licensees were surveyed about their experience with the council's licensure procedures, customer service, website and communications.

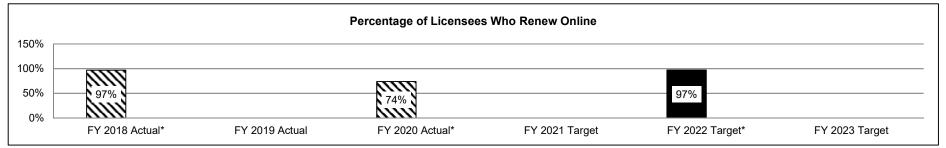


2d. Provide a measure(s) of the program's efficiency.

FY 2019 Actual

FY 2018 Actual

50%



FY 2021 Target

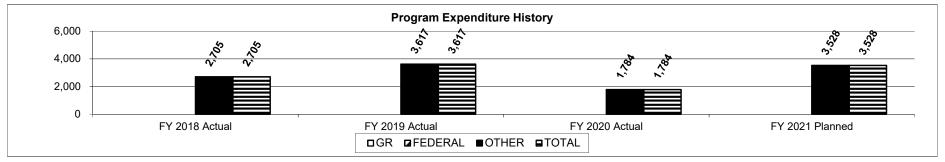
FY 2022 Target

FY 2023 Target

FY 2020 Actual

Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in even years.



PROGRAM	M DESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Interior Design Council	
Program is found in the following core budget(s): Professional Registration	on Administration
4. What are the sources of the "Other " funds?	
Interior Design Council Fund(0877)	
5. What is the authorization for this program, i.e., federal or state statute, State Statute: Sections 324.400-324.439, RSMo.	etc.? (Include the federal program number, if applicable.)
 Are there federal matching requirements? If yes, please explain. N/A 	
7. Is this a federally mandated program? If yes, please explain. No	

Department of Commerce and Insurance HB Section(s): 7.450

Missouri State Committee of Interpreters

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

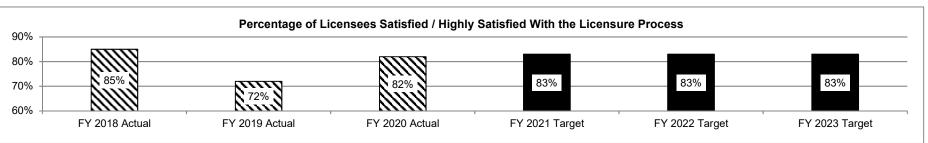
1b. What does this program do?

- The Missouri State Committee of Interpreters licenses only qualified sign language interpreters by certification and evaluation of minimum competency.
- Investigates complaints of licensees and also investigates complaints about those practicing without a license.
- Determines discipline of licensees in violation of statutes and regulations.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received*	98	100	137	130	130	130
Licensed Professionals	763	804	834	800	800	800
Outreach Events	4	5	3	5	5	5

2b. Provide a measure(s) of the program's quality.



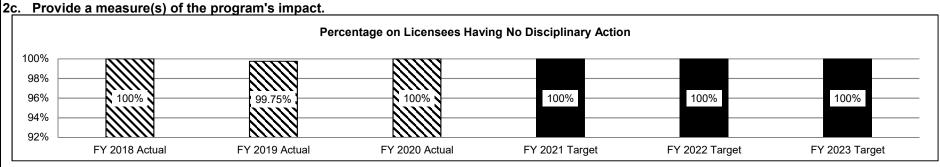
Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.



Missouri State Committee of Interpreters

Program is found in the following core budget(s): Professional Registration Administration

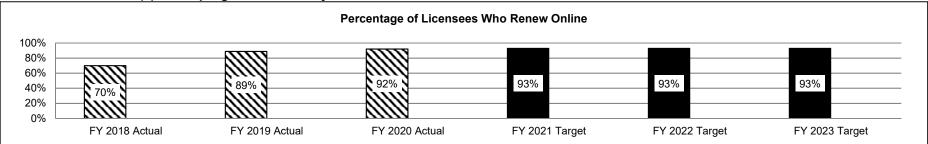
Program is found in the following core budget(s): Professional Registra



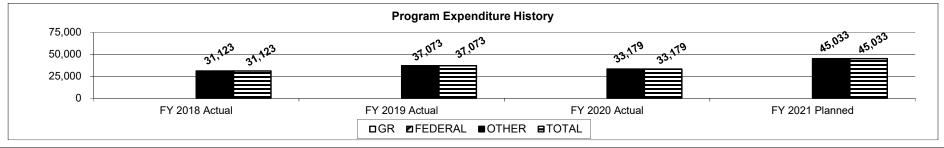
HB Section(s):

7.450

2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.



PROGRAM D	DESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Missouri State Committee of Interpreters	
Program is found in the following core budget(s): Professional Registration	Administration Section 1997
4. What are the sources of the "Other " funds?	
State Committee of Interpreters Fund (0256)	
 What is the authorization for this program, i.e., federal or state statute, etc. State Statute: Sections 209.319-209.339, RSMo. 	c.? (Include the federal program number, if applicable.)
Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain.	

PROGR	ΔМ	DESC	RIPT	ION
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Department of Commerce and Insurance HB Section(s): 7.450	
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State Committee of Marital & Family Therapists

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

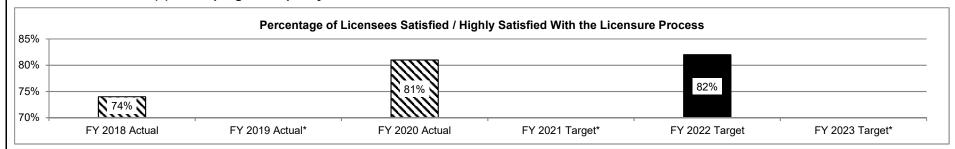
- The State Committee of Marital and Family Therapists protects the public by ensuring a licensee or individual under supervision for licensure is qualified, through education, supervised experience, and examination, to provide marital and family therapy to Missouri consumers.
- The committee enforces licensure standards through the implementation of legislative and administrative regulations and provides guidance to supervisors and applicants for licensure to ensure compliance with Missouri law and regulations.
- Complaints and corresponding investigations are reviewed by the committee to ensure licensees and individuals under supervision for licensure practice, legally, ethically, and competently.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	71	50	81	67*	67*	67*
Licensed Professionals	292	334	348	325*	325*	325*
Outreach Events	11	10	10	11	11	11

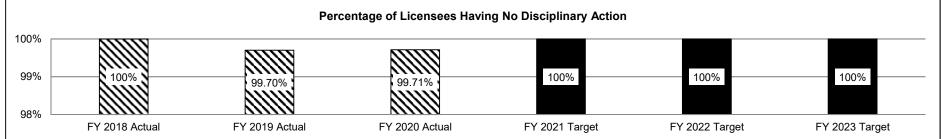
^{*}Target reflects average in new licenses issued in the past three years.

2b. Provide a measure(s) of the program's quality.

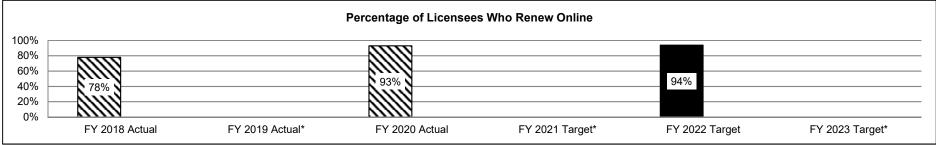


^{*}Biennial licenses only renewed in even years.

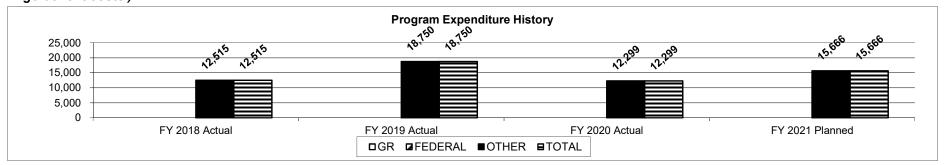
Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial licenses only renewed in even years.



PROGRAM DESCRIPTION				
Department of Commerce and Insurance	HB Section(s): 7.450			
State Committee of Marital & Family Therapists				
Program is found in the following core budget(s): Professional Registration Admi	nistration			
4. What are the sources of the "Other " funds?				
Marital and Family Therapists Fund (0820)				
 What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statute: Sections 337.700-337.750, RSMo. 	nclude the federal program number, if applicable.)			
6. Are there federal matching requirements? If yes, please explain. N/A				
7. Is this a federally mandated program? If yes, please explain. No				

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.450	
Missouri Board of Occupational Therapy			
Program is found in the following core hudget(s): Professional Registration Administration			

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

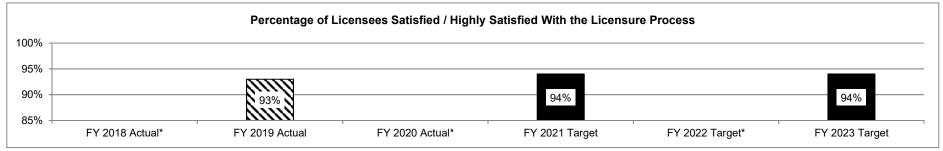
- The Missouri Board of Occupational Therapy protects the citizens of the state through the regulation of occupational therapists and assistants.
- The board licenses therapists to ensure adequate education, training and qualifications.
- The board investigates all complaints against its licensees in a fair and equitable manner.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	533	682	559	559	559	559
Licensed Professionals	5,672	6,249	6,156	6,203**	6,203**	6,203**
Public Meetings Held*	0	5	4	4	4	4
*No Quorum in FY18						

^{**}Two year average used to project target.

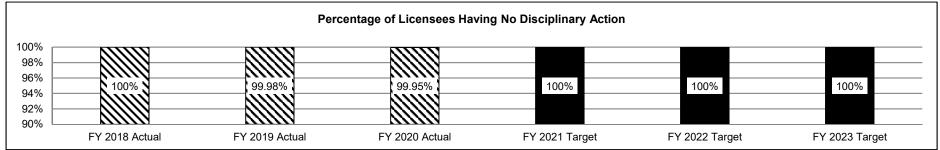
2b. Provide a measure(s) of the program's quality.



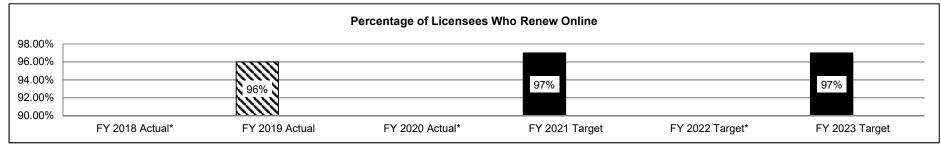
^{*}Biennial license only renewed in odd years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

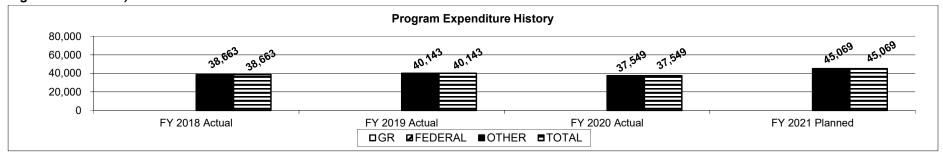
PROGRAM DESCRIPTION Department of Commerce and Insurance Missouri Board of Occupational Therapy Program is found in the following core budget(s): Professional Registration Administration 2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc. *Biennial license only renewed in odd years.



PROGRAM DESCRIPTION					
Department of Commerce and Insurance	HB Section(s): 7.450				
Missouri Board of Occupational Therapy					
Program is found in the following core budget(s): Professional Registration Adm	inistration				
4. What are the sources of the "Other " funds?					
Missouri Board of Occupational Therapy Fund (0845)					
5. What is the authorization for this program, i.e., federal or state statute, etc.? (State Statute: Sections 324.050-324.089, RSMo.	Include the federal program number, if applicable.)				
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$					
7. Is this a federally mandated program? If yes, please explain. No					

Department of Commerce and Insurance

HB Section(s): 7.450 / 7.495

State Board of Optometry

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

FY 2021 PLANNED					
Optometry PR Admin TOTAL					
OTHER	34,957	99,695	134,652		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

• The board licenses qualified optometrists; approves post-graduate education required for re-licensure; certifies qualified optometrists in the administration of pharmaceutical agents; approves professional optometry corporations; establishes standards of professional conduct; investigates consumer and patient complaints and disciplines optometrists for violations of the optometry statutes and/or regulations.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	59	84	60	72	72	72
Licensed Professionals	1,423	1,399	1,455	1,426	1,426	1,426
Outreach Events	5	4	4	5	5	5

2b. Provide a measure(s) of the program's quality.



^{*}Biennial licenses only renewed in odd years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

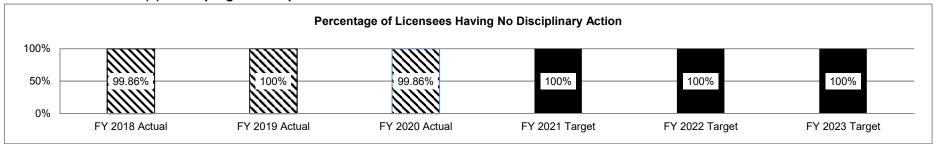
Department of Commerce and Insurance

HB Section(s): 7.450 / 7.495

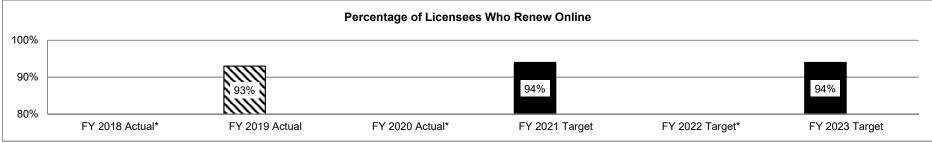
State Board of Optometry

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

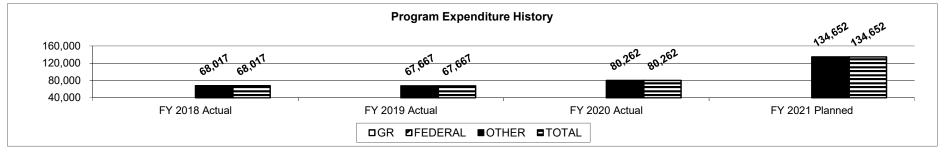
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial licenses only renewed in odd years.



PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Optometry Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry 4. What are the sources of the "Other " funds? Board of Optometry Fund (0636) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 336.010-336.225, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Commerce and Insurance

HB Section(s): 7.450 / 7.505

State Board of Podiatric Medicine

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

FY 2021 PLANNED					
	Podiatry	PR Admin	TOTAL		
OTHER	13,747	19,580	33,327		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

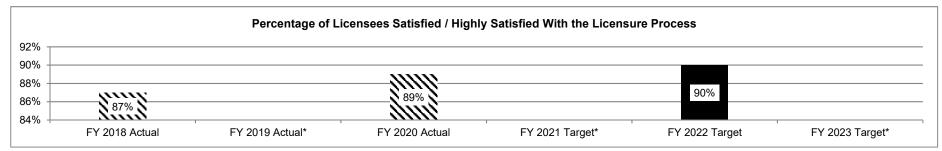
1b. What does this program do?

• The board's rules and regulations require licensure (podiatrist, ankle certified podiatrist, temporary podiatrist) for individuals engaged in the practice of podiatric medicine to ensure the health, safety and welfare of the public.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	27	25	46	30	30	30
Licensed Professionals	363	372	362	366	366	366
Outreach Events	4	5	3	5	5	5

2b. Provide a measure(s) of the program's quality.



*Biennial licenses renewed in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

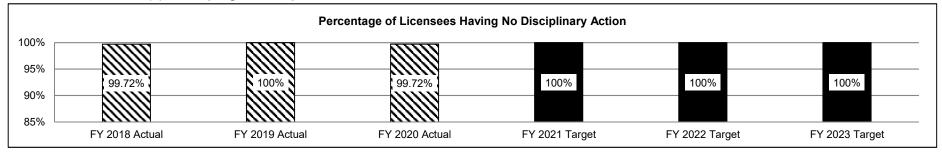
Department of Commerce and Insurance

HB Section(s): 7.450 / 7.505

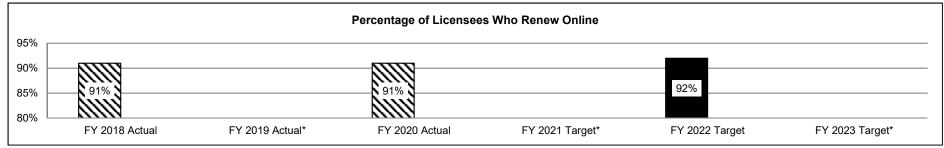
State Board of Podiatric Medicine

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

2c. Provide a measure(s) of the program's impact.

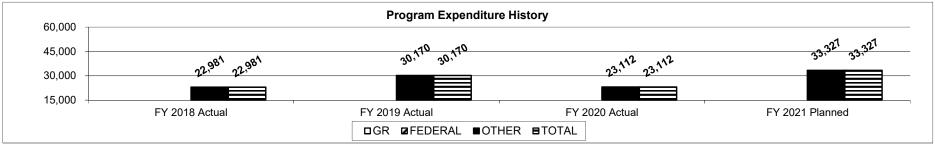


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses renewed in even years.



PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Podiatric Medicine Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine 4. What are the sources of the "Other " funds? State Board of Podiatric Medicine Fund (0629) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 330.010-330.210, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Commerce and Insurance HB Section(s): 7.450

Board of Private Investigator and Private Fire Investigator Examiners

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

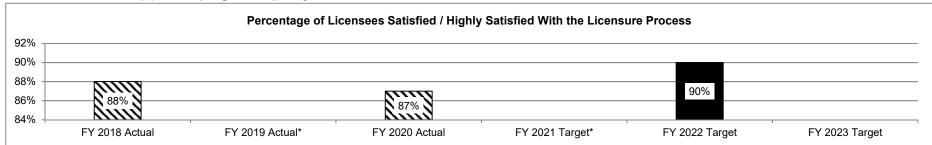
1b. What does this program do?

- The Missouri Board of Private Investigator and Private Fire Investigator Examiners licenses and regulates Private Investigators, Private Fire Investigators, Agency Investigator Employees, Agency Fire Investigator Employees, Private Investigator Agencies, and Private Fire Investigator Agencies.
- The board investigates consumer complaints of those subject to board supervision and also investigate complaints about those practicing without a license.
- The board also determines discipline of licensees in violation of statutes and regulations.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	175	180	130	150	150	150
Licensed Professionals	916	922	859	899	899	899
Outreach Events	4	5	4	5	6	5

2b. Provide a measure(s) of the program's quality.



*Biennial renewal only in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance

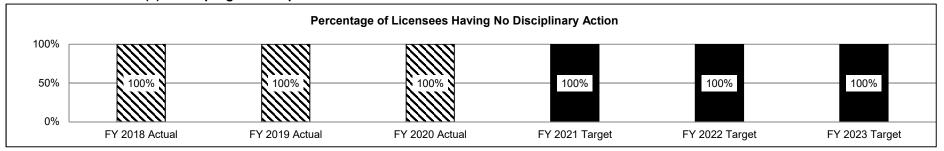
HB Section(s):

7.450

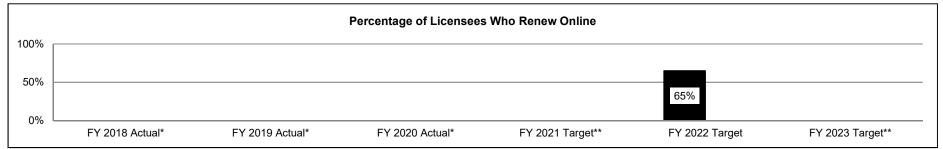
Board of Private Investigator and Private Fire Investigator Examiners

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

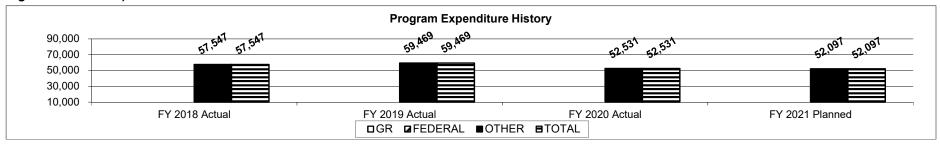


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*No online renewals allowed. Started when license applicants could attach a photo online.



^{**}Biennial renewal only in even years.

PROGRAM DESCI	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Board of Private Investigator and Private Fire Investigator Examiners	· · ·
Program is found in the following core budget(s): Professional Registration Admi	nistration
4. What are the sources of the "Other " funds?	
Board of Private Investigator and Private Fire Investigator Examiners Fund (0802)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (I State Statute: Sections 324.1100-324.1148, RSMo.	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.450	
Committee for Professional Counselors	· · -		
Program is found in the following core budget(s): Professional Registration Administration			

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

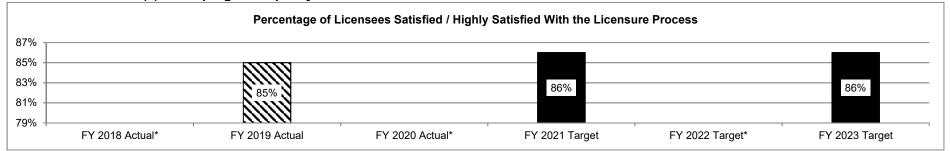
- The Committee for Professional Counselors reviews the educational qualifications and supervised counseling experience of applicants and investigating complaints relating to the counseling profession.
- The committee reviews to ensure a licensee or individual under supervision for licensure is qualified, through education, supervised experience, and examination, to provide mental health services to Missouri consumers.
- The committee reviews complaints and corresponding investigations to ensure licensees and individuals under supervision for licensure practice, legally, ethically, and competently.
- The committee provides information to graduate programs and professional associations, in order to keep students and practitioners apprised of changes in the law or regulations, as well as solicit input.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	1,035	939	938	970**	970**	970**
Licensed Professionals	6,658	7,147	7,281	7,029**	7,029**	7,029**
Outreach Events*	17	16	14	16	16	16

^{*}FY20 - There are 4 events currently not rescheduled due to COVID-19 Pandemic.

2b. Provide a measure(s) of the program's quality.



^{*}Biennial license only renewed in odd years.

Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

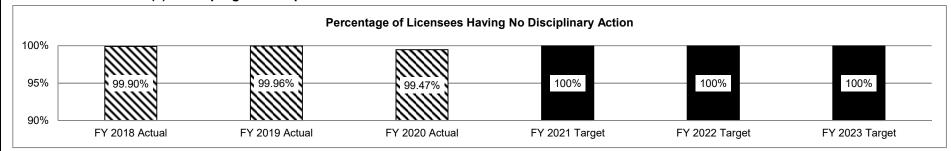
^{**}Target reflects average in new licenses issued in the past three years.

Department of Commerce and Insurance HB Section(s): 7.450

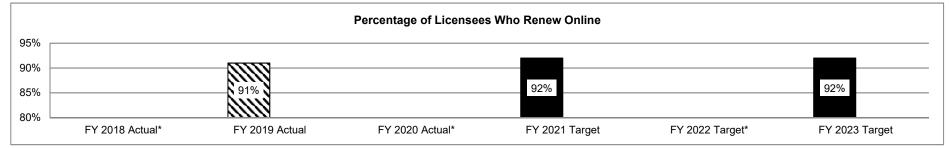
Committee for Professional Counselors

Program is found in the following core budget(s): Professional Registration Administration

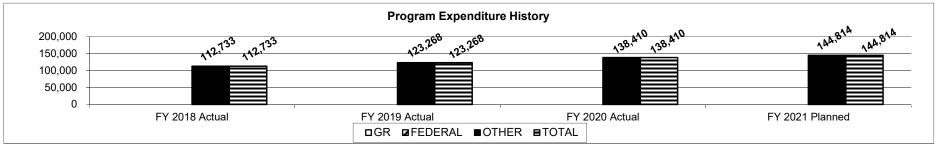
2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial license only renewed in odd years.



PROGRAM DE	ESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Committee for Professional Counselors	-
Program is found in the following core budget(s): Professional Registration A	Administration
4. What are the sources of the "Other " funds?	
Committee for Professional Counselors Fund (0672)	
What is the authorization for this program, i.e., federal or state statute, etc. State Statute: Sections 337.500-337.540, RSMo.	.? (Include the federal program number, if applicable.)
Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.450
State Committee of Psychologists		
Program is found in the following core budget(s): Professional Registration Administration		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

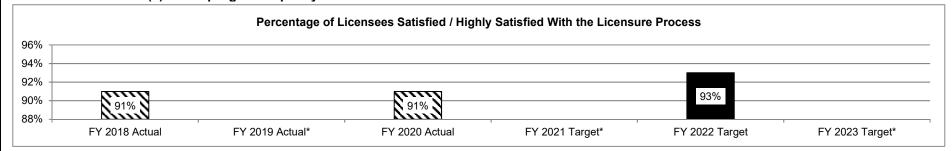
1b. What does this program do?

- The State Committee of Psychologists protects the public by licensing qualified psychologists and behavior analysts by examination and evaluation of minimum competency.
- Enforces standards by implementing legislation and administrative rules.
- Investigates complaints and determines discipline of licensees in violation of statutes and regulations and also investigates complaints about those practicing without a license.
- The committee may promulgate, by rule, Ethical Rules of Conduct governing the practices of psychology, which are based upon the ethical principles promulgated and published by the American Psychological Association.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	192	199	206	210	210	210
Licensed Professionals	2,668	2,876	2,802	2,782	2,782	2,782
Outreach Events	20	22	17	22	22	22

2b. Provide a measure(s) of the program's quality.

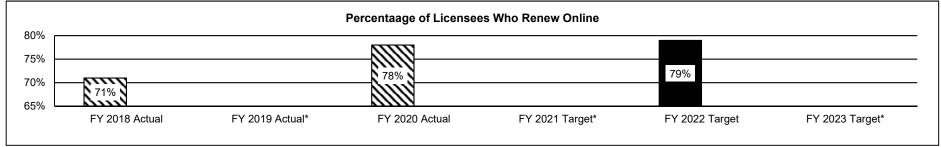


^{*}Biennial licenses only renewed in even years.

Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

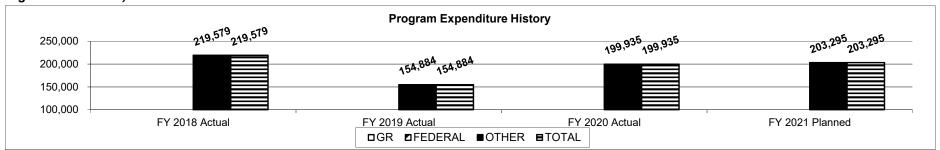
PROGRAM DESCRIPTION **Department of Commerce and Insurance** HB Section(s): 7.450 State Committee of Psychologists Program is found in the following core budget(s): Professional Registration Administration 2c. Provide a measure(s) of the program's impact. Percentage of Licensees Having No Disciplinary Action 100.00% 50.00% 100% 100% 100% 0.00% FY 2018 Actual FY 2019 Actual FY 2020 Actual FY 2021 Target FY 2022 Target FY 2023 Target

2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in even years.



PROGRAM DESCRIPTION					
Department of Commerce and Insurance	HB Section(s): 7.450				
State Committee of Psychologists					
Program is found in the following core budget(s): Professional Registration Adm	ninistration				
4. What are the sources of the "Other " funds?					
State Committee of Psychologists Fund (0580)					
5. What is the authorization for this program, i.e., federal or state statute, etc.? (State Statute: Sections 337.010-337.093 and 337.300-337.345, RSMo.	(Include the federal program number, if applicable.)				
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$					
7. Is this a federally mandated program? If yes, please explain. No					

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.450
Missouri Real Estate Appraisers Commission	_	
Program is found in the following core budget(s): Professional Registration Administration		

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

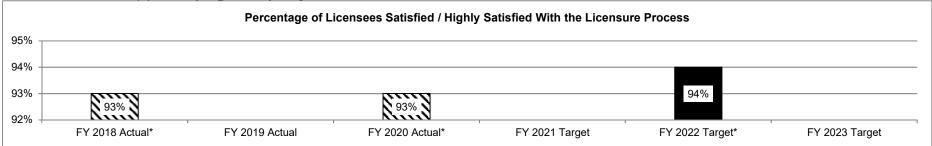
1b. What does this program do?

- The Real Estate Appraiser Commission regulates real estate appraisers in accordance with federal and state laws, rules, and policies in Missouri.
- Examines and licenses appraisers to ensure adequate education, training and qualifications.
- Approves qualifying and continuing education courses.
- Investigates complaints, and administers disciplinary actions to persons in violation of rules, statutes, and uniform standards.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	384	395	323	323	323	323
Licensed Professionals	2,685	2,578	2,627	2,578*	2,578*	2,578*
Public Meetings Held	12	13	13	12	12	12
*Two year average used to project target.						

2b. Provide a measure(s) of the program's quality.



*Biennial licenses only renewed in even years.

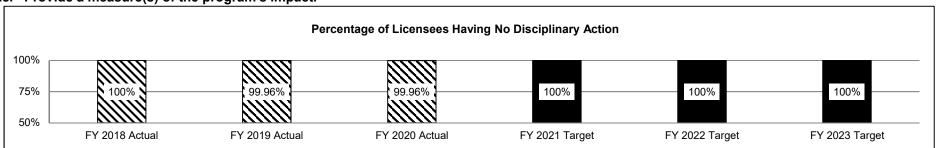
Licensees were surveyed about their experience with the commission's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.450

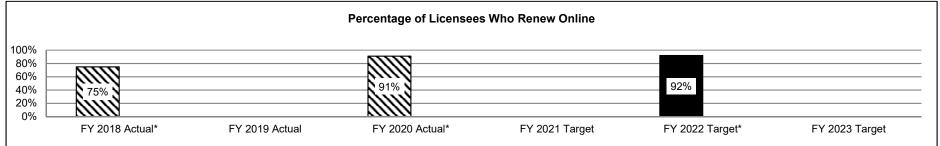
Missouri Real Estate Appraisers Commission

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

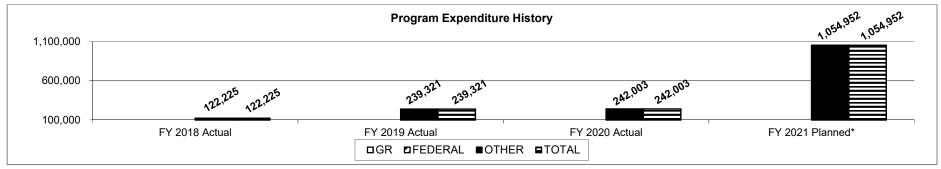


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial licenses only renewed in even years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



*The increase in expenditures is due to the collection and transfer of Appraisal Management Company (AMC) annual registry fees by the Missouri State Board of Real Estate Appraisers to the federal Appraisal Subcommittee.

DDOODAA	A DECORPOSION
PROGRAM	DESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Missouri Real Estate Appraisers Commission	<u></u>
Program is found in the following core budget(s): Professional Registration	on Administration
4. What are the sources of the "Other " funds?	
Missouri Real Estate Appraisers Fund (0561)	
What is the authorization for this program, i.e., federal or state statute, State Statute: Sections 339.500-339.549, RSMo.	etc.? (Include the federal program number, if applicable.)
Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. Yes. Title XI of the Financial Institutions Reform, Recovery and Enforcem appraisals for federal transactions.	ent Act of 1989 requires all real estate appraisers to be certified to perform

Department of Commerce and Insurance	HB Section(s): 7.450

Missouri Board for Respiratory Care

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

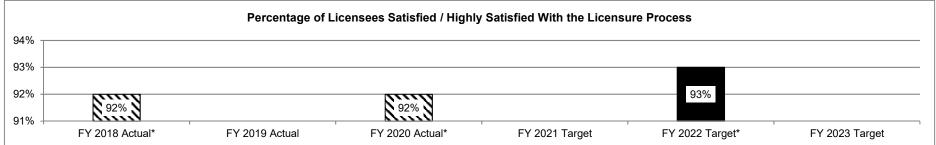
- The Board for Respiratory Care is responsible for developing, implementing and administering the rules and regulations necessary to carry out the Respiratory Care Practice Act for persons holding a permit or license to practice respiratory care in Missouri.
- This act includes establishing the requirements for licensure, continuing education, as well as the ethical standards of practice for respiratory care practitioners.
- The board is also responsible for investigating complaints related to the practice of respiratory care and administering any discipline to licensees.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	321	390	399	399	399	399
Licensed Professionals	4,823	4,639	4,989	4,814*	4,814*	4,814*
Public meetings held	4	4	4	4	4	4
*T						

^{*}Two year average used to project target.

2b. Provide a measure(s) of the program's quality.



*Biennial licenses only renewed in even years

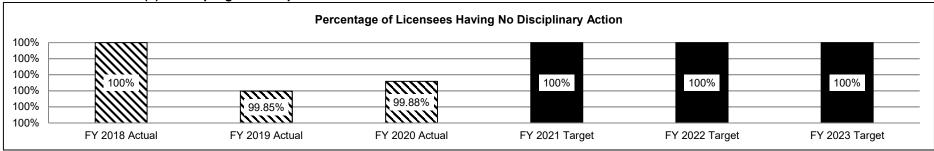
Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.450

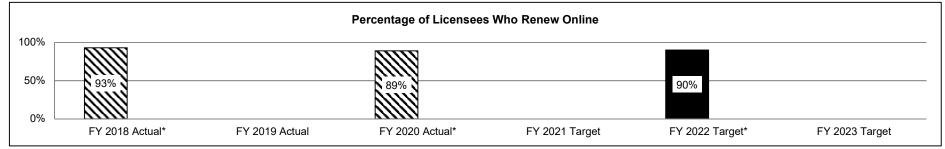
Missouri Board for Respiratory Care

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

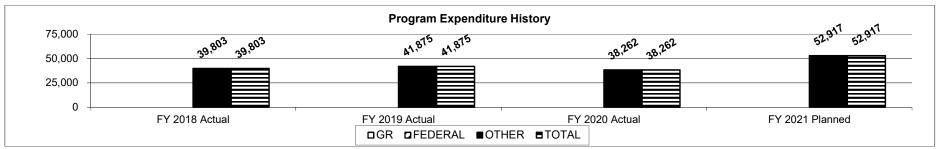


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in even years



PROGRAM DE	ESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Missouri Board for Respiratory Care	-
Program is found in the following core budget(s): Professional Registration A	Administration
4. What are the sources of the "Other " funds?	
Respiratory Care Practitioners Fund (0833)	
What is the authorization for this program, i.e., federal or state statute, etc. State Statute: Sections 334.800-334.930, RSMo.	.? (Include the federal program number, if applicable.)
Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

Department of Commerce and Insurance HB Section(s): 7.450

State Committee for Social Workers

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

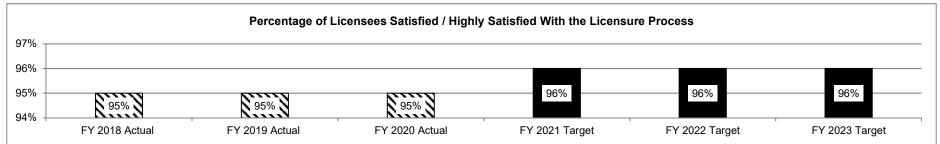
1b. What does this program do?

- The State Committee for Social Workers protects the citizens of the state through the regulation of social workers in Missouri.
- The committee licenses social workers to ensure adequate education and training.
- The committee investigates all complaints against its licensees in a fair and equitable manner and administers appropriate discipline to licensees.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	950	999	973	999	999	999
Licensed Professionals	8,875	9,119	9,273	9,273	9,273	9,273
Outreach Events	7	9	7	8	8	8

2b. Provide a measure(s) of the program's quality.



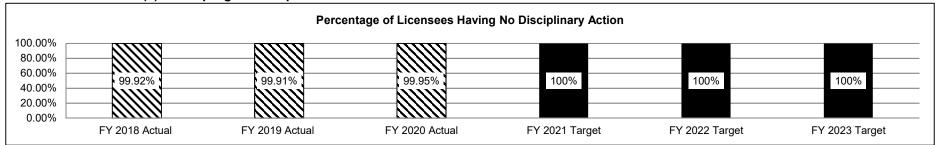
Licensees were surveyed about their experience with the committee's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.450

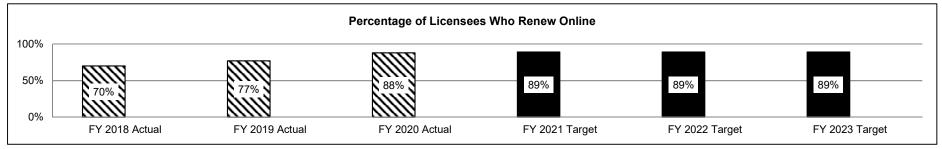
State Committee for Social Workers

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

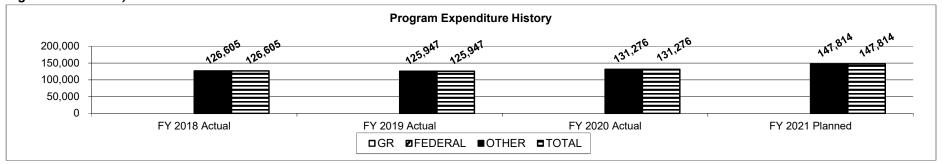


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DE	ESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
State Committee for Social Workers	-
Program is found in the following core budget(s): Professional Registration A	Administration Section 1997
4. What are the sources of the "Other " funds?	
Licensed Social Workers Fund (0574)	
What is the authorization for this program, i.e., federal or state statute, etc State Statute: Sections 337.600-337.689, RSMo.	.? (Include the federal program number, if applicable.)
 Are there federal matching requirements? If yes, please explain. N/A 	
7. Is this a federally mandated program? If yes, please explain. No	

Department of Commerce and Insurance HB Section(s): 7.450

Office of Tattooing, Body Piercing and Branding

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

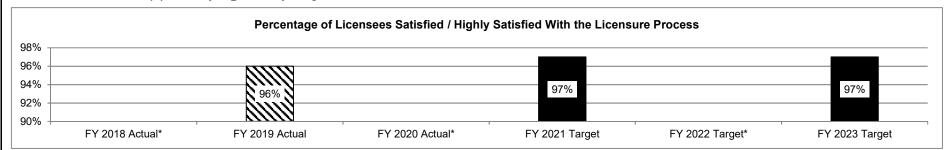
- The Office of Tattooing, Body Piercing & Branding licenses tattoo, body piercing and branding practitioners and establishments in Missouri to ensure consumers have a safe, sanitary environment when receiving these services.
- Ensures adequate education and training of practitioners.
- Investigates complaints against licensees in a fair and equitable manner and administers appropriate discipline to licensees.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	728	1,165	519	519	519	519
Licensed Professionals	1,826	2,067	2,109	2,088*	2,088*	2,088*

^{*}Two year average used to project target.

2b. Provide a measure(s) of the program's quality.



^{*}Biennial licenses only renewed in odd years.

Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.

PROGRAM DESCRIPTION Department of Commerce and Insurance

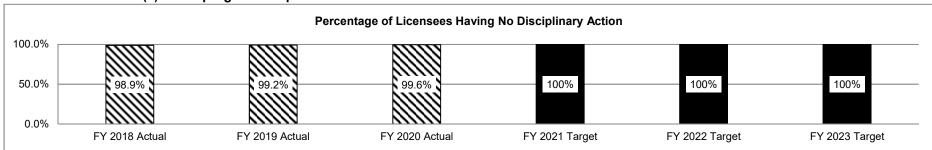
HB Section(s):

7.450

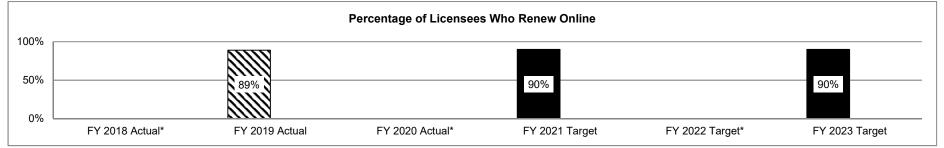
Office of Tattooing, Body Piercing and Branding

Program is found in the following core budget(s): Professional Registration Administration

2c. Provide a measure(s) of the program's impact.



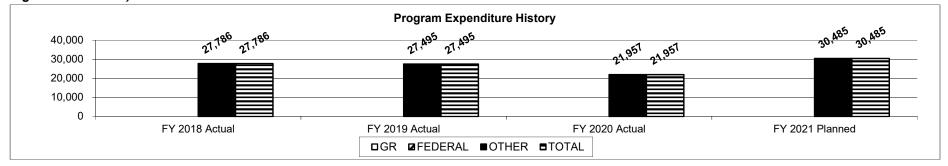
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in odd years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DE	ESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Office of Tattooing, Body Piercing and Branding	-
Program is found in the following core budget(s): Professional Registration A	Administration
4. What are the sources of the "Other " funds?	
Tattoo Fund (0883)	
What is the authorization for this program, i.e., federal or state statute, etc. State Statute: Sections 324.520-324.524, RSMo.	.? (Include the federal program number, if applicable.)
Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.450	
Board of Therapeutic Massage			
Program is found in the following core budget(s): Professional Registration Administration			

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

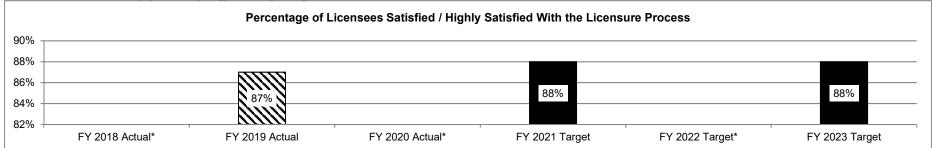
- The Board of Therapeutic Massage protects the public from unlicensed, negligent, incompetent, and dishonest services relating to massage therapy and massage therapy businesses.
- The board reviews licensure applications to ensure a massage therapist is qualified, through education and examination, to provide massage therapy to Missouri consumers.
- Upon request from the Missouri Coordinating Board of Higher Education, the board reviews curriculum content and instructor credentials of educational programs to ensure graduates are eligible for licensure.
- The board reviews inspections, complaints and corresponding investigations to ensure licensees and businesses practice legally and competently, in order to provide massage in a safe and sanitary environment.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	1,083	1,116	992	1,063*	1,063*	1,063*
Licensed Professionals	7,113	6,620	7,311	7,015*	7,015*	7,015*
Outreach Events	10	12	10	11	11	11

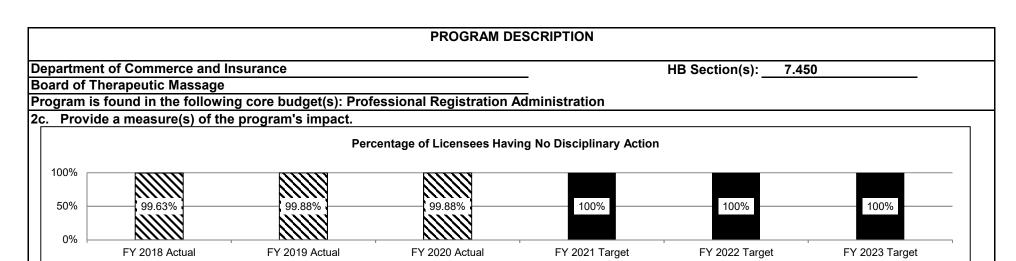
^{*}Target reflects average in new licenses issued in the past three years.

2b. Provide a measure(s) of the program's quality.

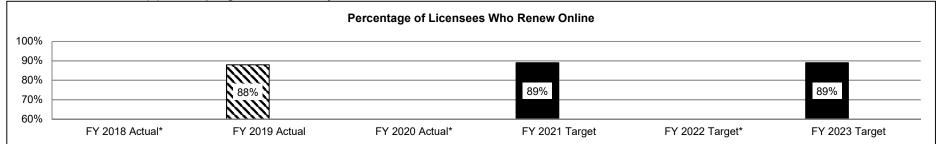


^{*}Biennial licenses only renewed in odd years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

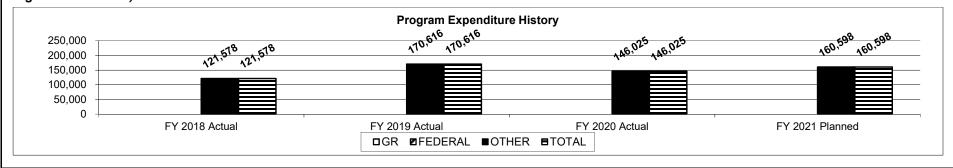


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial licenses only renewed in odd years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DE	SCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450
Board of Therapeutic Massage	<u> </u>
Program is found in the following core budget(s): Professional Registration A	_ dministration
4. What are the sources of the "Other " funds?	
Massage Therapy Fund (0884)	
5. What is the authorization for this program, i.e., federal or state statute, etc. State Statute: Sections 324.240-324.275, RSMo.	? (Include the federal program number, if applicable.)
 Are there federal matching requirements? If yes, please explain. N/A 	
7. Is this a federally mandated program? If yes, please explain. No	

Department of Commerce and Insurance HB Section(s): 7.450 / 7.515

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

	FY 2021 F	PLANNED	
	Veterinary	PR Admin	TOTAL
OTHER	108,317	207,549	315,866

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

Duties of the board, include but not limited to:

- Examine and determine qualifications for the licensing of veterinarians.
- Provide for the registration of veterinary technicians.
- Issue veterinary facility permits.
- Issue, renew, deny, suspend, revoke, place on probation or otherwise discipline licensees, certificates and permits.
- Maintain annual renewal records.
- Issue temporary licenses under certain conditions.
- Adopt rules and regulations to execute and enforce statutory law.
- Establish fees for licenses and facility permits at a level to produce revenues for the execution of the practice act.
- Investigate complaints based on alleged violations of the practice act.
- Address and dispose of complaints through disciplinary hearings, informal conferences or other legal means if necessary.
- Establish minimum standards for the practice of veterinary medicine.

2a. Provide an activity measure(s) for the program.

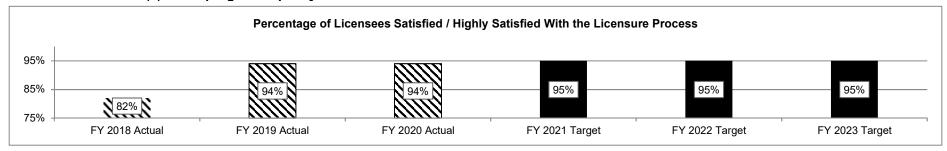
	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	527	532	523	523	523	523
Licensed Professionals	5,760	5,855	5,964	5,964	5,964	5,964
Public Meetings Held	10	9	11	10	10	10

Department of Commerce and Insurance HB Section(s): 7.450 / 7.515

Missouri Veterinary Medical Board

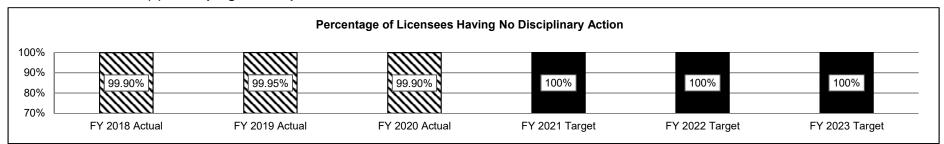
Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

2b. Provide a measure(s) of the program's quality.

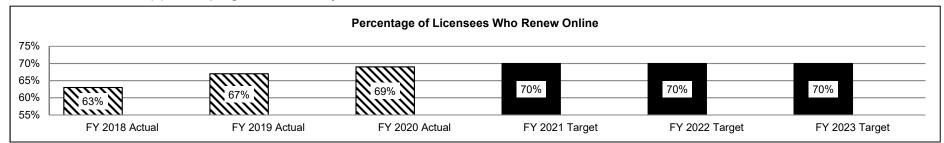


Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

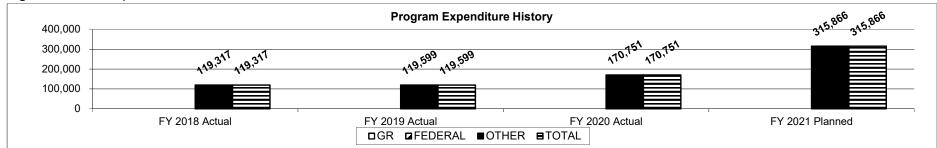
Department of Commerce and Insurance

HB Section(s): 7.450 / 7.515

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Veterinary Medical Board Fund (0639)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

 State Statute: Sections 340.200-340.396, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

CORE DECISION ITEM

Department of Co	mmerce and In	surance			Budget Unit	42650C			
Professional Regi Core - State Board		су			HB Section	7.455			
1. CORE FINANC	IAL SUMMARY								
	F`	Y 2022 Budge	et Request			FY 2022	Governor's R	ecommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS -	0	0	316,400	316,400	PS	0	0	0	0
EE	0	0	247,808	247,808	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	564,208	564,208	Total	0	0	0	0
FTE	0.00	0.00	7.00	7.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	203,128	203,128	Est. Fringe	0	0	0	0
Note: Fringes bud	•	•	•		Note: Fringes l	budgeted in Ho	use Bill 5 exce	pt for certain	fringes
budgeted directly to	o MoDOT, Highv	vay Patrol, and	d Conservatio	n.	budgeted direct	tly to MoDOT, I	Highway Patro	l, and Conser	vation.
Other Funds:	State Board of A	ccountancy F	und (0627)		Other Funds:				
2. CORE DESCRIE	PTION								

2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri State Board of Accountancy can operate. The board was created in 1909 by Senate Bill 112 and passed by the 44th General Assembly. The board is a state agency and the members are appointed by the Governor and confirmed by the Senate. The board consists of seven members. All members hold office for five years. The board is fee funded agency, supported entirely by CPA candidates' and licensees' fees. The Public Accountancy Act is the set of statutes that govern the ability of the board to regulate certified public accountants, public accountants, limited liability companies, partnerships, and professional corporations in Missouri.

The mission of the State Board of Accountancy is to protect the interests of all the citizens of the State of Missouri, as provided in Chapter 326, RSMo, by examining, certifying, licensing and regulating certified public accountants and public accountants, and firms of certified public accountants and public accountants in the State of Missouri. The board promulgates rules necessary to administer the provisions of Chapter 326 to ensure the competence and ethical standards of practitioners; regulates and enforces the practice of public accounting; investigates complaints and violations of Chapter 326 and related rules; and determines appropriate discipline for those who are found to have violated the statutes or regulations.

3. PROGRAM LISTING (list programs included in this core funding)

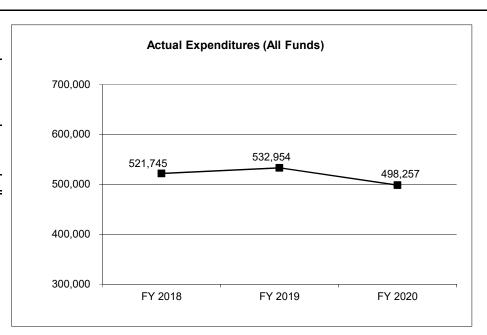
State Board of Accountancy

CORE DECISION ITEM

Budget Unit42650C
HB Section 7.455

4. FINANCIAL HISTORY

FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2020 Current Yr.
			_
542,259	544,876	555,442	564,208
0	0	0	0
0	0	0	0
542,259	544,876	555,442	564,208
521,745	532,954	498,257	N/A
20,514	11,922	57,185	N/A
0	0	0	N/A
0	0	0	N/A
20,514	11,922	57,185	N/A
(1)	(2)	(3)	
	Actual 542,259 0 0 542,259 521,745 20,514 0 0	Actual Actual 542,259 544,876 0 0 0 0 542,259 544,876 521,745 532,954 20,514 11,922 0 0 0 0 20,514 11,922	Actual Actual Actual 542,259 544,876 555,442 0 0 0 0 0 0 542,259 544,876 555,442 521,745 532,954 498,257 20,514 11,922 57,185 0 0 0 0 0 0 20,514 11,922 57,185



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE STATE BOARD OF ACCOUNTANCY

5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	7.00	0	0	316,400	316,400)
	EE	0.00	0	0	247,808	247,808	}
	Total	7.00	0	0	564,208	564,208	- } =
DEPARTMENT CORE REQUEST							
	PS	7.00	0	0	316,400	316,400)
	EE	0.00	0	0	247,808	247,808	3
	Total	7.00	0	0	564,208	564,208	- } =
GOVERNOR'S RECOMMENDED	CORE						
	PS	7.00	0	0	316,400	316,400)
	EE	0.00	0	0	247,808	247,808	3
	Total	7.00	0	0	564,208	564,208	<u> </u>

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DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
STATE BOARD OF ACCOUNTANCY								
CORE								
PERSONAL SERVICES BOARD OF ACCOUNTANCY	295,936	7.76	316,400	7.00	316,400	7.00	0	0.00
TOTAL - PS	295,936	7.76	316,400	7.00	316,400	7.00	0	0.00
EXPENSE & EQUIPMENT BOARD OF ACCOUNTANCY	202,321	0.00	247,808	0.00	247,808	0.00	0	0.00
TOTAL - EE	202,321	0.00	247,808	0.00	247,808	0.00	0	0.00
TOTAL	498,257	7.76	564,208	7.00	564,208	7.00	0	0.00
GRAND TOTAL	\$498,257	7.76	\$564,208	7.00	\$564,208	7.00	\$0	0.00

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Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
STATE BOARD OF ACCOUNTANCY								
CORE								
SR OFFICE SUPPORT ASSISTANT	8,261	0.29	29,793	1.00	0	0.00	0	0.00
SENIOR AUDITOR	45,978	0.99	54,671	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN I	6,598	0.25	27,636	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	95,071	3.19	61,337	2.00	0	0.00	0	0.00
PROCESSING TECHNICIAN SUPV	36,232	1.00	37,431	1.00	0	0.00	0	0.00
BOARD MEMBER	5,390	0.30	7,339	0.00	7,339	0.00	0	0.00
CLERK	27,443	0.74	24,274	0.00	24,274	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	70,963	1.00	73,919	1.00	73,919	1.00	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	83,771	3.00	0	0.00
CUSTOMER SERVICE SUPERVISOR	0	0.00	0	0.00	37,431	1.00	0	0.00
NON-COMMISSIONED INVESTIGATOR	0	0.00	0	0.00	34,995	1.00	0	0.00
REGULATORY AUDITOR	0	0.00	0	0.00	54,671	1.00	0	0.00
TOTAL - PS	295,936	7.76	316,400	7.00	316,400	7.00	0	0.00
TRAVEL, IN-STATE	8,918	0.00	14,016	0.00	14,016	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	1,720	0.00	1,720	0.00	0	0.00
SUPPLIES	16,268	0.00	32,625	0.00	32,625	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	7,708	0.00	8,550	0.00	8,550	0.00	0	0.00
COMMUNICATION SERV & SUPP	2,157	0.00	5,000	0.00	5,000	0.00	0	0.00
PROFESSIONAL SERVICES	157,864	0.00	173,657	0.00	173,657	0.00	0	0.00
M&R SERVICES	661	0.00	3,000	0.00	3,000	0.00	0	0.00
OFFICE EQUIPMENT	4,399	0.00	3,000	0.00	3,000	0.00	0	0.00
OTHER EQUIPMENT	274	0.00	0	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	1,850	0.00	620	0.00	620	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	270	0.00	620	0.00	620	0.00	0	0.00
MISCELLANEOUS EXPENSES	1,952	0.00	5,000	0.00	5,000	0.00	0	0.00
TOTAL - EE	202,321	0.00	247,808	0.00	247,808	0.00	0	0.00
GRAND TOTAL	\$498,257	7.76	\$564,208	7.00	\$564,208	7.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$498,257	7.76	\$564,208	7.00	\$564,208	7.00		0.00

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PROGRAM DESC	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.455
Missouri State Board of Accountancy	· · ·
Program is found in the following core budget(s): State Board of Accountancy	

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

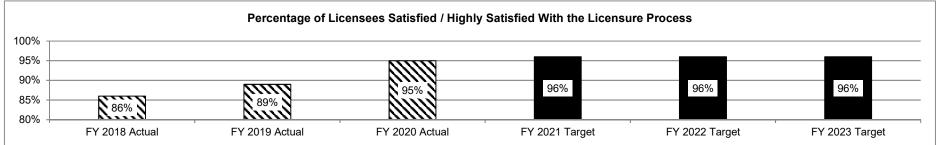
1b. What does this program do?

- The mission of the Missouri State Board of Accountancy is to protect the interests of all the citizens of the State of Missouri, as provided in Chapter 326, RSMo, by examining, certifying, licensing and regulating certified public accountants and public accountants as well as firms of certified public accountants and public accountants in the State of Missouri.
- The board promulgates rules necessary to administer the provisions of Chapter 326 to ensure the competence and ethical standards of practitioners; regulates and enforces the practice of public accounting; investigates complaints and violations of Chapter 326 and related rules; and determines appropriate discipline for those who are found to have violated the statutes or regulations.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2022 Target
Applications Received	1,348	1,531	1,249	1,531	1,531	1,531
Licensed Professionals	22,622	22,600	22,716	22,800	22,800	22,800
Outreach Events	18	17	21	18	18	18

2b. Provide a measure(s) of the program's quality.



Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.455

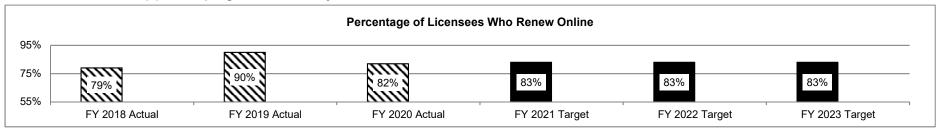
Missouri State Board of Accountancy

Program is found in the following core budget(s): State Board of Accountancy

2c. Provide a measure(s) of the program's impact.

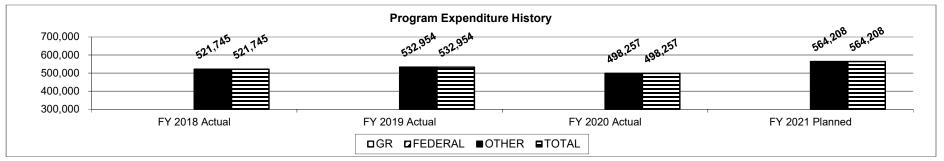


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESC	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.455
Missouri State Board of Accountancy	·
Program is found in the following core budget(s): State Board of Accountancy	
4. What are the sources of the "Other " funds?	
State Board of Accountancy Fund (0627)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? State Statute: Sections 326.250-326.331, RSMo.	(Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain. No	

CORE DECISION ITEM

Department of Commerce and Insurance	Budget Unit	42660C		
Professional Registration	HB Section	7.460		
Core Missouri Board for Architecta Brefessional Engineers Brefessional Land	Survovoro and	Professional I	andagana Arabitaata	

Core - Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

1. CORE FINANCIAL SUMMARY

	FY	/ 2022 Budge	t Request			FY 2022 Governor's Recomme			ation
	GR	Federal	Other	Total		GR	Federal	Other	Tot
PS	0	0	387,319	387,319	PS	0	0	0	
EE	0	0	302,396	302,396	EE	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	
Total	0	0	689,715	689,715	Total	0	0	0	
FTE	0.00	0.00	9.00	9.00	FTE	0.00	0.00	0.00	
Est. Fringe	0	0	254,712	254,712	Est. Fringe	0	0	0	
Note: Fringes bud	dgeted in House E	Bill 5 except fo	r certain fring	es	Note: Fringes by	udgeted in Ho	use Bill 5 exce	ept for certain	fringe
budgeted directly	to MoDOT, Highw	ay Patrol, and	l Conservatio	n.	budgeted directly	to MoDOT, H	Highway Patro	l, and Conse	rvation.

Total

0

0

0 0

0.00

Other Funds: State Board for Architects, Prof. Engineers, Prof. Land

Surveyors & Landscape Architects Fund (0678)

Other Funds:

2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects can operate. The board's mission is to protect the inhabitants of the State of Missouri in the enjoyment of life, health, peace and safety, and to protect their property from damage or destruction through dangerous, dishonest, incompetent or unlawful architectural, professional engineering, land surveying or landscape architectural practice and generally to conserve the public welfare. The board licenses architects, architectural corporations, professional engineers, engineering corporations, professional land surveyors, land surveying corporations, professional landscape architects and landscape architectural corporations. The board also enrolls engineer interns and land surveyors-in-training.

The board protects the public; licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

The board consists of fifteen members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for four vears or until their successor has been appointed and qualified.

3. PROGRAM LISTING (list programs included in this core funding)

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

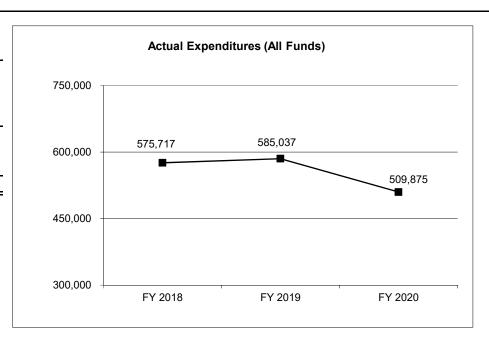
CORE DECISION ITEM

Department of Commerce and Insurance	Budget Unit	42660C
Professional Registration	HB Section	7.460

Core - Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	699,996	703,496	683,075	689,715
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	699,996	703,496	683,075	689,715
Actual Expenditures (All Funds)	575,717	585,037	509,875	N/A
Unexpended (All Funds)	124,279	118,459	173,200	N/A
Unexpended, by Fund: General Revenue Federal	0 0	0 0	0 0	N/A N/A
Other	124,279 (1)	118,459 (2)	173,200 (3)	N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

ARCHITECTS, P.E. & LAND SURV.

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal	Othe	r	Total	E
TAFP AFTER VETOES								
	PS	9.00	(0	38	7,319	387,319)
	EE	0.00	(0	30	2,396	302,396	j
	Total	9.00	() 0	68	9,715	689,715	- -
DEPARTMENT CORE REQUEST								
	PS	9.00	(0	38	7,319	387,319)
	EE	0.00	(0	30	2,396	302,396	;
	Total	9.00	(0	68	9,715	689,715	- } =
GOVERNOR'S RECOMMENDED	CORE							
	PS	9.00	(0	38	7,319	387,319)
	EE	0.00	(0	30	2,396	302,396	<u>;</u>
	Total	9.00	(0	68	9,715	689,715	-

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DECISION ITEM SUMMARY

GRAND TOTAL	\$509,875	8.41	\$689,715	9.00	\$689,715	9.00	\$0	0.00
TOTAL	509,875	8.41	689,715	9.00	689,715	9.00	0	0.00
TOTAL - EE	211,393	0.00	302,396	0.00	302,396	0.00	0	0.00
EXPENSE & EQUIPMENT BRD OF ARCH,ENG,LND SUR,LND AR	211,393	0.00	302,396	0.00	302,396	0.00	0	0.00
TOTAL - PS	298,482	8.41	387,319	9.00	387,319	9.00	0	0.00
PERSONAL SERVICES BRD OF ARCH,ENG,LND SUR,LND AR	298,482	8.41	387,319	9.00	387,319	9.00	0	0.00
ARCHITECTS, P.E. & LAND SURV. CORE								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Unit Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
ARCHITECTS, P.E. & LAND SURV.								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	51,430	1.60	68,784	2.00	0	0.00	0	0.00
INVESTIGATOR II	41,681	1.00	44,645	1.00	0	0.00	0	0.00
PROF REG ADMSTV COOR	43,302	1.00	44,967	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	56,330	1.90	96,666	3.00	0	0.00	0	0.00
PROCESSING TECHNICIAN III	32,168	1.00	35,786	1.00	0	0.00	0	0.00
BOARD MEMBER	15,874	0.81	24,793	0.00	24,793	0.00	0	0.00
CLERK	16,364	0.61	28,008	0.00	28,008	0.00	0	0.00
MISCELLANEOUS PROFESSIONAL	41,333	0.49	43,200	0.00	43,200	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	0	0.00	470	1.00	470	1.00	0	0.00
LEAD ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	68,784	2.00	0	0.00
ADMIN SUPPORT PROFESSIONAL	0	0.00	0	0.00	44,967	1.00	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	96,666	3.00	0	0.00
LEAD CUSTOMER SERVICE REP	0	0.00	0	0.00	35,786	1.00	0	0.00
SR NON-COMMISSION INVESTIGATOR	0	0.00	0	0.00	44,645	1.00	0	0.00
TOTAL - PS	298,482	8.41	387,319	9.00	387,319	9.00	0	0.00
TRAVEL, IN-STATE	22,286	0.00	30,933	0.00	30,933	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	10,066	0.00	10,066	0.00	0	0.00
FUEL & UTILITIES	0	0.00	100	0.00	100	0.00	0	0.00
SUPPLIES	33,631	0.00	35,000	0.00	35,000	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	26,573	0.00	30,000	0.00	30,000	0.00	0	0.00
COMMUNICATION SERV & SUPP	3,769	0.00	6,984	0.00	6,984	0.00	0	0.00
PROFESSIONAL SERVICES	108,976	0.00	155,000	0.00	155,000	0.00	0	0.00
HOUSEKEEPING & JANITORIAL SERV	0	0.00	100	0.00	100	0.00	0	0.00
M&R SERVICES	3,245	0.00	3,508	0.00	3,508	0.00	0	0.00
OFFICE EQUIPMENT	209	0.00	2,000	0.00	2,000	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	500	0.00	500	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	0	0.00
BUILDING LEASE PAYMENTS	4,840	0.00	8,000	0.00	8,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	2,701	0.00	8,000	0.00	8,000	0.00	0	0.00

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DCI						[DECISION ITI	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
ARCHITECTS, P.E. & LAND SURV.								
CORE								
MISCELLANEOUS EXPENSES	5,163	0.00	11,205	0.00	11,205	0.00	0	0.00
TOTAL - EE	211,393	0.00	302,396	0.00	302,396	0.00	0	0.00
GRAND TOTAL	\$509,875	8.41	\$689,715	9.00	\$689,715	9.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$509.875	8.41	\$689.715	9.00	\$689.715	9.00		0.00

Department of Commerce and Insurance HB Section(s): 7.460

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land Surveyors and Prof. Landscape Architects

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Provide help and educate stakeholders so they are better informed problem solvers
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

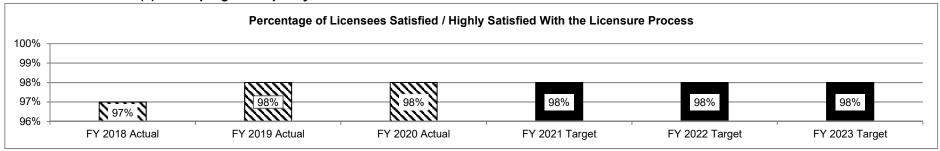
1b. What does this program do?

- The board's mission is to protect the inhabitants of the State of Missouri in the enjoyment of life, health, peace and safety, as well as to protect their property from damage or destruction through dangerous, dishonest, incompetent or unlawful architectural, professional engineering, land surveying or landscape architectural practice and generally to conserve the public welfare.
- The board licenses architects, architectural corporations, professional engineers, engineering corporations, professional land surveyors, land surveying corporations, professional landscape architects and landscape architectural corporations. The board also enrolls engineer interns and land surveyors-in-training.
- The board protects the public, licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	1,667	1,859	1,425	1,650	1,650	1,650
Licensed Professionals	29,466	29,810	30,235	30,235	30,235	30,235
Outreach Events	28	32	32	32	32	32

2b. Provide a measure(s) of the program's quality.



Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

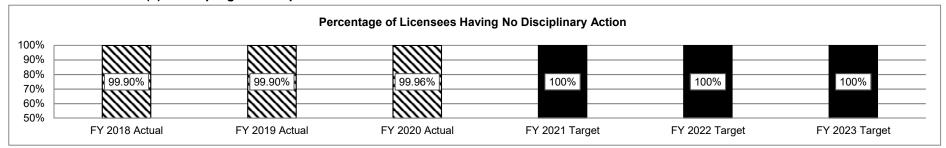
Department of Commerce and Insurance

HB Section(s): 7.460

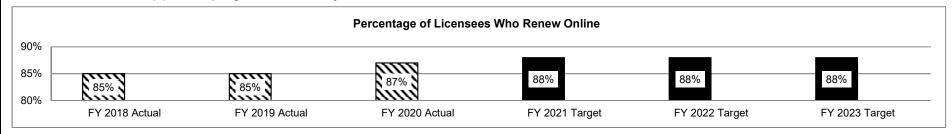
Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land Surveyors and Prof. Landscape Architects

2c. Provide a measure(s) of the program's impact.

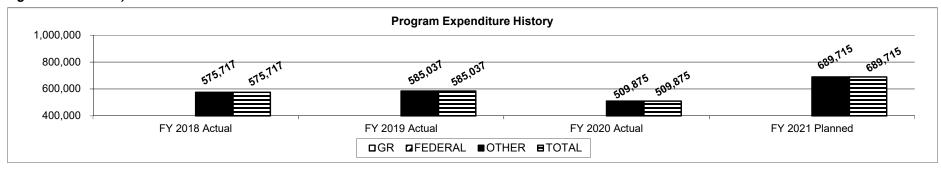


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Department of Commerce and Insurance

HB Section(s): 7.460

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land Surveyors and Prof. Landscape Architects

4. What are the sources of the "Other " funds?

State Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects Fund (0678)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Sections 327.011-327.635, RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

CORE DECISION ITEM

Department of Co	ent of Commerce and Insurance				Budget Unit	42680C			
Professional Reg	istration								
Core - State Boar	d of Chiropractic I	Examiners			HB Section	7.465			
1. CORE FINANC	CIAL SUMMARY								
FY 2022 Budget Request						FY 2022	Governor's R	Recommenda	tion
	GR I	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	131,983	131,983	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	131,983	131,983	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bud	lgeted in House Bill	5 except for	certain fringe	es	Note: Fringes b	oudgeted in Ho	use Bill 5 exce	pt for certain	fringes
budgeted directly t	to MoDOT, Highway	/ Patrol, and	Conservation	n.	budgeted directly to MoDOT, Highway Patrol, and Conservation.				vation.
Other Funds:	State Board of Chir	opractic Exa	aminers Func	I (0630)	Other Funds:				

2. CORE DESCRIPTION

This core appropriation supports the Missouri State Board of Chiropractic Examiners. The board protects the public from unlicensed, negligent, and incompetent treatment by a chiropractic physician. The Board enforces licensure standards by implementing legislation and administrative regulations, along with monitoring changes within the profession. The board reviews applications to ensure a chiropractic physician is qualified, through education and examination, to provide treatment to Missouri consumers and reviews complaints and corresponding investigations are reviewed by the board to ensure chiropractic physicians practice legally, ethically, and competently.

The board consists of six members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for four years.

3. PROGRAM LISTING (list programs included in this core funding)

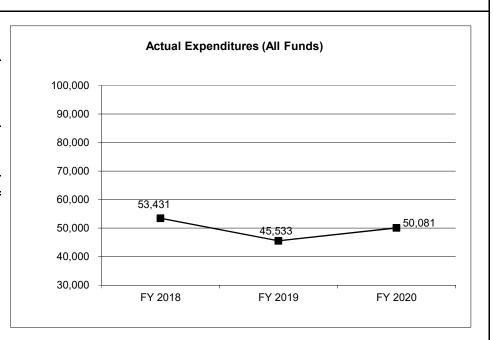
State Board of Chiropractic Examiners

CORE DECISION ITEM

Department of Commerce and Insurance	Budget Unit 42680C
Professional Registration	
Core - State Board of Chiropractic Examiners	HB Section 7.465
•	<u> </u>

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	131,820	131,820	131,820	131,983
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	131,820	131,820	131,820	131,983
Actual Expenditures (All Funds)	53,431	45,533	50,081	N/A
Unexpended (All Funds)	78,389	86,287	81,739	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	78,389	86,287	81,739	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE BD OF CHIROPRACTIC EXAMINERS

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	EE	0.00	0	0	131,983	131,983	3
	Total	0.00	0	0	131,983	131,983	- } =
DEPARTMENT CORE REQUEST							
	EE	0.00	0	0	131,983	131,983	3
	Total	0.00	0	0	131,983	131,983	- } =
GOVERNOR'S RECOMMENDED	CORE						
	EE	0.00	0	0	131,983	131,983	3
	Total	0.00	0	0	131,983	131,983	<u> </u>

DCI

DECISION ITEM SUMMARY

0 0 0	0.00
0	0.00
SECURED COLUMN	SECURED COLUMN
)	SECURED

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD OF CHIROPRACTIC EXAMINERS								
CORE								
TRAVEL, IN-STATE	3,534	0.00	5,204	0.00	5,204	0.00	0	0.00
TRAVEL, OUT-OF-STATE	4,267	0.00	7,007	0.00	7,007	0.00	0	0.00
FUEL & UTILITIES	0	0.00	60	0.00	60	0.00	0	0.00
SUPPLIES	2,217	0.00	8,030	0.00	8,030	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	2,754	0.00	6,980	0.00	6,980	0.00	0	0.00
COMMUNICATION SERV & SUPP	1,737	0.00	4,000	0.00	4,000	0.00	0	0.00
PROFESSIONAL SERVICES	33,943	0.00	87,000	0.00	87,000	0.00	0	0.00
M&R SERVICES	659	0.00	4,502	0.00	4,502	0.00	0	0.00
OFFICE EQUIPMENT	790	0.00	4,600	0.00	4,600	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	2,000	0.00	2,000	0.00	0	0.00
BUILDING LEASE PAYMENTS	0	0.00	600	0.00	600	0.00	0	0.00
MISCELLANEOUS EXPENSES	180	0.00	2,000	0.00	2,000	0.00	0	0.00
TOTAL - EE	50,081	0.00	131,983	0.00	131,983	0.00	0	0.00
GRAND TOTAL	\$50,081	0.00	\$131,983	0.00	\$131,983	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$50,081	0.00	\$131,983	0.00	\$131,983	0.00		0.00

Department of Commerce and Insurance HB Section(s): 7.450 / 7.465

Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

FY 2021 PLANNED						
Chiropractic PR Admin TOTAL						
OTHER	131,983	209,612	341,595			

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

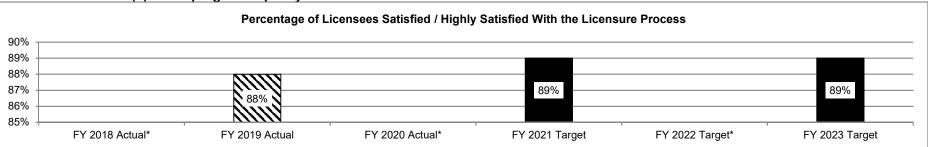
- The board protects the public from unlicensed, negligent, and incompetent treatment by a chiropractic physician.
- The board enforces licensure standards by implementing legislation and administrative regulations, along with monitoring changes within the profession. The board reviews applications to ensure a chiropractic physician is qualified, through education and examination, to provide treatment to Missouri consumers.
- The board reviews complaints and corresponding investigations to ensure chiropractic physicians practice legally, ethically, and competently.

2a. Provide an activity measure(s) for the program.

-	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	135	120	130	128*	128*	128*
Licensed Professionals	2,519	2,438	2,568	2,508*	2,508*	2,508*
Outreach Events**	10	11	8**	10	10	10

^{*}Target reflects average in new licenses issued in the past three years.

2b. Provide a measure(s) of the program's quality.



^{*}Biennial licenses only renewed in odd years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

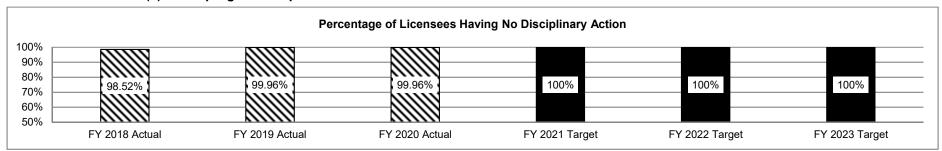
^{** 2} events in FY20 were not rescheduled due to COVID-19 Pandemic.

Department of Commerce and Insurance HB Section(s): 7.450 / 7.465

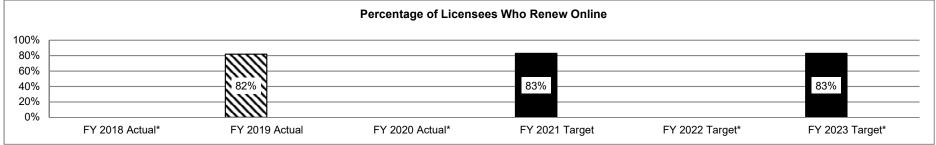
Missouri State Board of Chiropractic Examiners

Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners

2c. Provide a measure(s) of the program's impact.



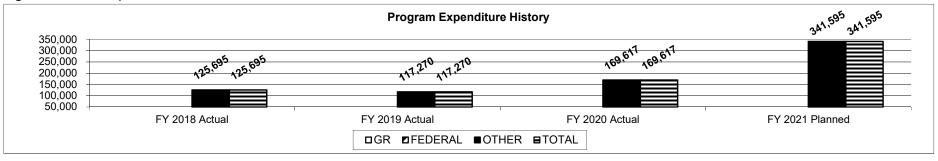
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses only renewed in odd years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Department of Commerce and Insurance Missouri State Board of Chiropractic Examiners Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners 4. What are the sources of the "Other" funds? State Board of Chiropractic Examiners Fund (0630) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 331.010-331.115, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Request Other Total	HB Section 7.470 FY 20 GR	22 Governor's F	Recommenda	tion
Request	FY 20		Recommenda	tion
-			Recommenda	tion
-			Recommenda	tion
Other Total	GR			
0 0		Federal	Other	Total
0	PS	0 0	0	0
315,657 315,657	EE	0 0	0	0
0 0	PSD	0 0	0	0
0 0	TRF	0 0	0	0
315,657 315,657	Total	0 0	0	0
0.00 0.00	FTE 0.	0.00	0.00	0.00
0 0	Est. Fringe	0 0	0	0
ertain fringes	Note: Fringes budgeted in	House Bill 5 exce	ept for certain	fringes
conservation.	budgeted directly to MoDO	T, Highway Patro	l, and Conser	vation.
	Other Francis			
er Examiners Fund	Other Funds:			
e:c	0 0 0 0 815,657 315,657 0.00 0.00	0 0 PSD 0 0 TRF 315,657 Total 0.00 0.00 FTE 0. 0 0 Est. Fringe Note: Fringes budgeted in budgeted directly to MoDO	0 0	0 0

2. CORE DESCRIPTION

This core appropriation supports the State Board of Cosmetology and Barber Examiners. The board regulates "Barber", "Class CH - hairdresser", "Class MO - manicurist", "Class CA - hairdressing and manicuring", "Class E - estheticians", "Instructor", "Barber establishment", "Cosmetology establishment", "School of cosmetology", "School of barbering", "Apprentice", "Student", and "Cross-over' licensed and "Hair braider" registered in Missouri. The board protects the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by implementing legislation and administrative rules.

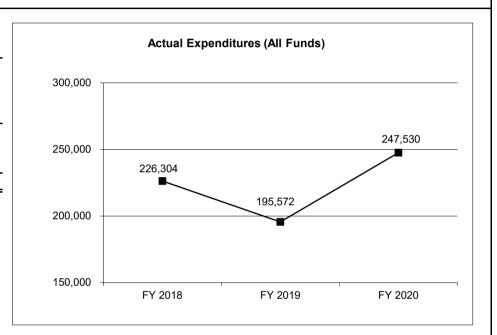
3. PROGRAM LISTING (list programs included in this core funding)

State Board of Cosmetology and Barber Examiners

HB Section 7.470
Н

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
		71010101	7 10 10 10 1	
Appropriation (All Funds)	273,899	273,899	363,934	315,657
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	273,899	273,899	363,934	315,657
Actual Expenditures (All Funds)	226,304	195,572	247,530	N/A
Unexpended (All Funds)	47,595	78,327	116,404	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 47,595 (1)	0 0 78,327 (2)	0 0 116,404 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to less than anticipated expenditures.
- (2) Unexpended amount is due to less than anticipated expenditures.
- (3) Unexpended amount is due to less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

BD COSMETOLOGY & BARBERS

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	EE	0.00	()	0	315,657	315,657	•
	Total	0.00	C		0	315,657	315,657	-
DEPARTMENT CORE REQUEST								
	EE	0.00	()	0	315,657	315,657	•
	Total	0.00	(0	315,657	315,657	- •
GOVERNOR'S RECOMMENDED CORE								
	EE	0.00	()	0	315,657	315,657	, _
	Total	0.00	(0	315,657	315,657	, _

DCI

DECISION ITEM SUMMARY

TOTAL	247,530	0.00	315,657	0.00	315,657	0.00	0	0.00
TOTAL - EE	247,530	0.00	315,657	0.00	315,657	0.00	0	0.00
EXPENSE & EQUIPMENT BRD OF COSMETOLOGY & BARBER EX	247,530	0.00	315,657	0.00	315,657	0.00	O	0.00
CORE								
BD COSMETOLOGY & BARBERS								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******
Budget Unit								

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD COSMETOLOGY & BARBERS								
CORE								
TRAVEL, IN-STATE	4,076	0.00	45,013	0.00	45,013	0.00	0	0.00
TRAVEL, OUT-OF-STATE	4,167	0.00	3,337	0.00	3,337	0.00	0	0.00
SUPPLIES	106,730	0.00	72,159	0.00	72,159	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	2,324	0.00	5,581	0.00	5,581	0.00	0	0.00
COMMUNICATION SERV & SUPP	24,722	0.00	29,013	0.00	29,013	0.00	0	0.00
PROFESSIONAL SERVICES	87,429	0.00	92,854	0.00	92,854	0.00	0	0.00
M&R SERVICES	6,449	0.00	13,000	0.00	13,000	0.00	0	0.00
MOTORIZED EQUIPMENT	0	0.00	45,000	0.00	45,000	0.00	0	0.00
OFFICE EQUIPMENT	8,499	0.00	200	0.00	200	0.00	0	0.00
BUILDING LEASE PAYMENTS	0	0.00	1,000	0.00	1,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	50	0.00	50	0.00	0	0.00
MISCELLANEOUS EXPENSES	3,134	0.00	8,450	0.00	8,450	0.00	0	0.00
TOTAL - EE	247,530	0.00	315,657	0.00	315,657	0.00	0	0.00
GRAND TOTAL	\$247,530	0.00	\$315,657	0.00	\$315,657	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$247,530	0.00	\$315,657	0.00	\$315,657	0.00		0.00

PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s): 7.450 / 7.470

Board of Cosmetology and Barber Examiners

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

FY 2021 PLANNED							
	Cosmetology Barber	PR Admin	TOTAL				
OTHER	315,657	1,128,859	1,444,516				

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

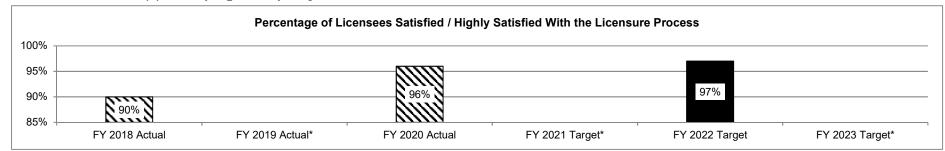
1b. What does this program do?

- The board regulates "Barber", "Class CH hairdresser", "Class MO manicurist", "Class CA hairdressing and manicuring", "Class E estheticians", "Instructor", "Barber establishment", "Cosmetology establishment", "School of cosmetology", "School of barbering", "Apprentice", "Student", and "Cross-over' licensed and by "Hair braider" registered in Missouri.
- The board protects the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by implementing legislation and administrative rules.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	9,840	8,210	9,104	9,025	9,025	9,025
Licensed Professionals	77,145	80,722	76,911	78,259	78,259	78,259
Outreach Events	5	4	2	5	5	5

2b. Provide a measure(s) of the program's quality.



*Biennial license only renewed in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

PROGRAM DESCRIPTION

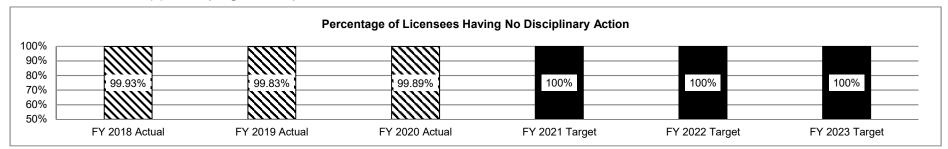
Department of Commerce and Insurance

HB Section(s): 7.450 / 7.470

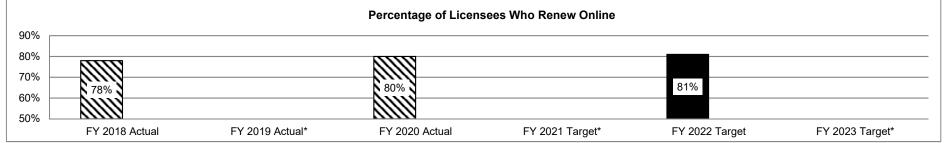
Board of Cosmetology and Barber Examiners

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

2c. Provide a measure(s) of the program's impact.

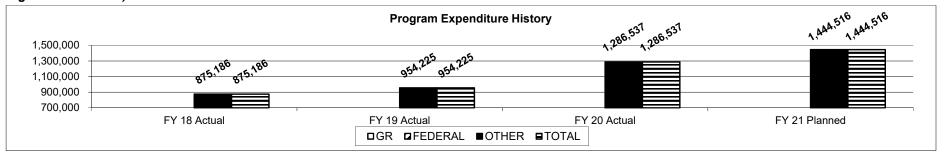


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial license only renewed in even years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAI	M DESCRIPTION
Department of Commerce and Insurance	HB Section(s): 7.450 / 7.470
Board of Cosmetology and Barber Examiners	
Program is found in the following core budget(s): Board of Cosmetology	and Barber Examiners, Professional Registration Administration
4. What are the sources of the "Other " funds?	
Board of Cosmetology and Barber Examiners Fund(0785)	
5. What is the authorization for this program, i.e., federal or state statute. State Statute: Sections 328.010-328.160, and 329.010-329.275, RSMo.	, etc.? (Include the federal program number, if applicable.)
Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain.	

Department of Co	mmerce and Insu	rance			Budget Unit	42710C			
Professional Reg Core - Missouri D					HB Section	7.475			
Core - Missouri D	ental Board				no section _	1.415	_		
1. CORE FINANC	IAL SUMMARY								
	FY 2	2022 Budge	et Request			FY 2022	2 Governor's R	Recommenda	ition
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	379,020	379,020	PS	0	0	0	0
EE	0	0	237,918	237,918	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0_
Total	0	0	616,938	616,938	Total	0	0	0	0
FTE	0.00	0.00	7.50	7.50	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	230,891	230,891	Est. Fringe	0	0	0	0
Note: Fringes bud	lgeted in House Bill	5 except fo	or certain fring	es	Note: Fringes	budgeted in H	ouse Bill 5 exce	ept for certain	fringes
budgeted directly t	o MoDOT, Highway	/ Patrol, and	d Conservatio	n.	budgeted direct	tly to MoDOT,	Highway Patro	l, and Conser	vation.
Other Funds:	Dental Board Fund	(0677)			Other Funds:				
2. CORE DESCRI	PTION								

This core appropriation is necessary so the Missouri Dental Board can operate. The board regulates the practice of dentistry in Missouri. The Board issues licenses to dentists, dental specialists, and dental hygienists. The Board also issues permits to expanded function dental assistants allowing them to perform additional duties upon receiving proper training and issues permits to properly trained dental sedation/anesthesia providers.

The board consists of seven members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for five years.

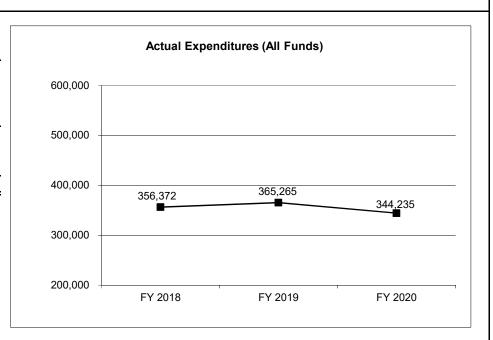
3. PROGRAM LISTING (list programs included in this core funding)

Missouri Dental Board

Department of Commerce and Insurance	Budget Uni	t 42710C
Professional Registration		
Core - Missouri Dental Board	HB Section	7.475

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	632,117	635,456	610,976	616,938
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	632,117	635,456	610,976	616,938
Actual Expenditures (All Funds)	356,372	365,265	344,235	N/A
Unexpended (All Funds)	275,745	270,191	266,741	N/A
Unexpended, by Fund: General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	275,745 (1)	270,191 (2)	266,741 (3)	N/A
1				



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE MISSOURI DENTAL BOARD

5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	7.50	C	0	379,020	379,020)
	EE	0.00	C	0	237,918	237,918	3
	Total	7.50	C	0	616,938	616,938	3
DEPARTMENT CORE REQUEST							
	PS	7.50	C	0	379,020	379,020)
	EE	0.00	C	0	237,918	237,918	3
	Total	7.50	C	0	616,938	616,938	- 3 =
GOVERNOR'S RECOMMENDED	CORE						
	PS	7.50	C	0	379,020	379,020)
	EE	0.00	C	0	237,918	237,918	3
	Total	7.50	C	0	616,938	616,938	3

DCI

DCI						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MISSOURI DENTAL BOARD								
CORE								
PERSONAL SERVICES DENTAL BOARD FUND	268,940	7.38	379,020	7.50	379,020	7.50	0	0.00
TOTAL - PS	268,940	7.38	379,020	7.50	379,020	7.50	0	0.00
EXPENSE & EQUIPMENT DENTAL BOARD FUND	75,295	0.00	237,918	0.00	237,918	0.00	0	0.00
TOTAL - EE	75,295	0.00	237,918	0.00	237,918	0.00	0	0.00
TOTAL	344,235	7.38	616,938	7.50	616,938	7.50	0	0.00
GRAND TOTAL	\$344,235	7.38	\$616,938	7.50	\$616,938	7.50	\$0	0.00

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DCI							ECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MISSOURI DENTAL BOARD								
CORE								
ACCOUNTING GENERALIST I	5,840	0.17	0	0.00	0	0.00	0	0.00
INVESTIGATOR I	66,906	1.88	76,926	2.00	0	0.00	0	0.00
INVESTIGATOR II	35,630	0.84	51,144	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	69,344	2.34	76,499	2.50	0	0.00	0	0.00
PROCESSING TECHNICIAN SUPV	27,176	0.75	41,333	1.00	0	0.00	0	0.00
BOARD MEMBER	4,391	0.34	37,486	0.00	37,486	0.00	0	0.00
CLERK	7,606	0.31	19,353	0.00	19,353	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	52,047	0.75	76,279	1.00	76,279	1.00	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	76,499	2.50	0	0.00
CUSTOMER SERVICE SUPERVISOR	0	0.00	0	0.00	41,333	1.00	0	0.00
NON-COMMISSIONED INVESTIGATOR	0	0.00	0	0.00	76,926	2.00	0	0.00
SR NON-COMMISSION INVESTIGATOR	0	0.00	0	0.00	51,144	1.00	0	0.00
TOTAL - PS	268,940	7.38	379,020	7.50	379,020	7.50	0	0.00
TRAVEL, IN-STATE	8,185	0.00	11,406	0.00	11,406	0.00	0	0.00
TRAVEL, OUT-OF-STATE	2,967	0.00	3,500	0.00	3,500	0.00	0	0.00
SUPPLIES	7,822	0.00	19,000	0.00	19,000	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	5,433	0.00	10,500	0.00	10,500	0.00	0	0.00
COMMUNICATION SERV & SUPP	1,286	0.00	6,000	0.00	6,000	0.00	0	0.00
PROFESSIONAL SERVICES	45,259	0.00	170,362	0.00	170,362	0.00	0	0.00
M&R SERVICES	393	0.00	3,500	0.00	3,500	0.00	0	0.00
OFFICE EQUIPMENT	241	0.00	1,300	0.00	1,300	0.00	0	0.00
OTHER EQUIPMENT	79	0.00	1,000	0.00	1,000	0.00	0	0.00
BUILDING LEASE PAYMENTS	1,011	0.00	4,000	0.00	4,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	350	0.00	350	0.00	0	0.00
MISCELLANEOUS EXPENSES	2,619	0.00	7,000	0.00	7,000	0.00	0	0.00
TOTAL - EE	75,295	0.00	237,918	0.00	237,918	0.00	0	0.00
GRAND TOTAL	\$344,235	7.38	\$616,938	7.50	\$616,938	7.50	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$344,235	7.38	\$616,938	7.50	\$616,938	7.50		0.00

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PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.475
Missouri Dental Board	
Program is found in the following core budget(s): Missouri Dental Board	

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

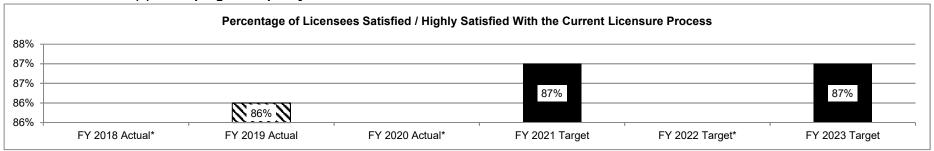
1b. What does this program do?

- The board regulates the practice of dentistry in Missouri.
- The board issues licenses to dentists, dental specialists, and dental hygienists.
- The board issues permits to expanded function dental assistants allowing them to perform additional duties upon receiving proper training and issues permits to properly trained dental sedation/anesthesia providers.

2a. Provide an activity measure(s) for the program.

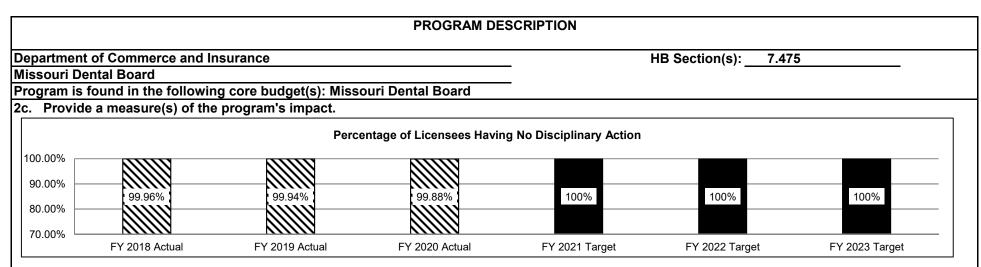
	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2022
	Actual	Actual	Actual	Target	Target	Target
Applications Received	1,664	1,587	1,488	1,600	1,600	1,600
Licensed Professionals	16,459	17,248	18,529	17,412	17,412	17,412
Outreach Events	8	6	5	7	7	7

2b. Provide a measure(s) of the program's quality.

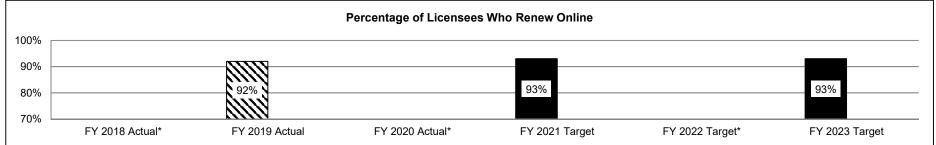


^{*}Biennial licenses renewed in odd years

Note: Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.



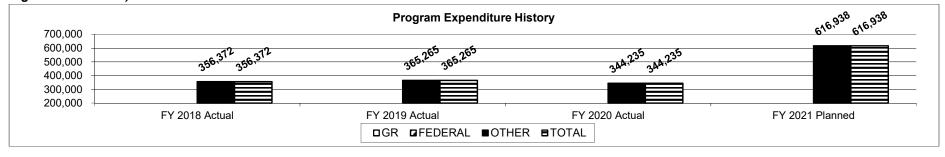
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Biennial licenses renewed in odd years

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESC	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.475
Missouri Dental Board	
Program is found in the following core budget(s): Missouri Dental Board	
4. What are the sources of the "Other " funds?	
Dental Board Fund (0677)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (I State Statute: Sections 332.011-332.425, RSMo.	nclude the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. N/A	
7. Is this a federally mandated program? If yes, please explain.	

	urance			Budget Unit	42720C			
tration				<u></u>				
of Embalmers a	and Funeral	Directors		HB Section _	7.480			
AL SUMMARY								
FY	2022 Budge	t Request			FY 2022	Governor's R	Recommenda	tion
GR	Federal	Other	Total		GR	Federal	Other	Total
0	0	0	0	PS	0	0	0	0
0	0	164,518	164,518	EE	0	0	0	0
0	0	0	0	PSD	0	0	0	0
0	0	0	0	TRF	0	0	0	0
0	0	164,518	164,518	Total	0	0	0	0
0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
0	0	0	0	Est. Fringe	0	0	0	0
		r certain fringe I Conservatio			budgeted in Ho tly to MoDOT, I		•	_
_	of Embalmers a L SUMMARY FY GR 0 0 0 0 0 0 0 0	SUMMARY	SUMMARY	SUMMARY	Column	Section T.480 T.	Table Tabl	Total Property P

2. CORE DESCRIPTION

This core appropriation supports the State Board of Embalmers and Funeral Directors. The board was established in 1895 by an act of the Missouri General Assembly. The board's rules and regulations require licensure for individuals engaged in the practice of embalming, funeral directing, preneed agent, preneed funeral director agent, funeral establishments, preneed sellers and preneed providers, in order to ensure the good of the public. The board shall consist of six members, with five members possessing a license to practice embalming and/or funeral directing and one voting public member. Board members are appointed by the Governor with the advice and consent of the Senate.

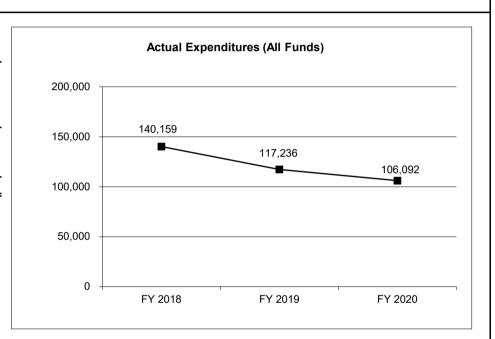
3. PROGRAM LISTING (list programs included in this core funding)

State Board of Embalmers and Funeral Directors

Department of Commerce and Insurance	Budget Unit	42720C
Professional Registration		
Core - State Board of Embalmers and Funeral Directors	HB Section _	7.480
	-	

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	164,200	164,200	164,200	164,518
Less Reverted (All Funds)	, 0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	164,200	164,200	164,200	164,518
Actual Expenditures (All Funds)	140,159	117,236	106,092	N/A
Unexpended (All Funds)	24,041	46,964	58,108	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	24,041	46,964	58,108	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE BD OF EMBALMERS & FUNERAL DIR

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal		Other	Total	Е
TAFP AFTER VETOES			<u> </u>	- Todorai		- Ctiloi	- Total	
	EE	0.00	0	0)	164,518	164,518	3
	Total	0.00	0	0)	164,518	164,518	- } -
DEPARTMENT CORE REQUEST								
	EE	0.00	0	0)	164,518	164,518	3
	Total	0.00	0	0)	164,518	164,518	- } =
GOVERNOR'S RECOMMENDED	CORE							_
	EE	0.00	0	0)	164,518	164,518	3
	Total	0.00	0	0)	164,518	164,518	<u> </u>

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DECISION ITEM SUMMARY

GRAND TOTAL	\$106,092	0.00	\$164,518	0.00	\$164,518	0.00	\$0	0.00
TOTAL	106,092	0.00	164,518	0.00	164,518	0.00	C	0.00
TOTAL - EE	106,092	0.00	164,518	0.00	164,518	0.00		0.00
EXPENSE & EQUIPMENT BOARD OF EMBALM & FUN DIR	106,092	0.00	164,518	0.00	164,518	0.00		0.00
BD OF EMBALMERS & FUNERAL DIR CORE								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Budget Unit Decision Item Budget Object Summary	FY 2020 ACTUAL	FY 2020 ACTUAL	FY 2021 BUDGET	FY 2021 BUDGET	FY 2022 DEPT REQ	FY 2022 DEPT REQ	**************************************	**************************************

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD OF EMBALMERS & FUNERAL DIR								
CORE								
TRAVEL, IN-STATE	18,884	0.00	24,613	0.00	24,613	0.00	0	0.00
TRAVEL, OUT-OF-STATE	7,000	0.00	2,374	0.00	2,374	0.00	0	0.00
SUPPLIES	12,501	0.00	28,500	0.00	28,500	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	4,322	0.00	14,250	0.00	14,250	0.00	0	0.00
COMMUNICATION SERV & SUPP	6,612	0.00	9,500	0.00	9,500	0.00	0	0.00
PROFESSIONAL SERVICES	47,819	0.00	73,731	0.00	73,731	0.00	0	0.00
M&R SERVICES	941	0.00	2,000	0.00	2,000	0.00	0	0.00
OFFICE EQUIPMENT	3,024	0.00	1,000	0.00	1,000	0.00	0	0.00
OTHER EQUIPMENT	315	0.00	0	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	3,302	0.00	1,550	0.00	1,550	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	500	0.00	500	0.00	0	0.00
MISCELLANEOUS EXPENSES	1,372	0.00	6,500	0.00	6,500	0.00	0	0.00
TOTAL - EE	106,092	0.00	164,518	0.00	164,518	0.00	0	0.00
GRAND TOTAL	\$106,092	0.00	\$164,518	0.00	\$164,518	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$106,092	0.00	\$164,518	0.00	\$164,518	0.00		0.00

PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s): 7.450 / 7.480

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

FY 2021 PLANNED						
Emb & FDs PR Admin TOTAL						
OTHER 164,518 518,414 682,932						

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

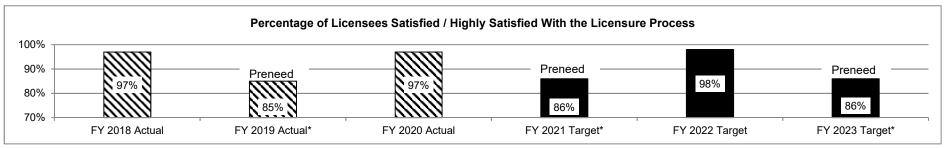
1b. What does this program do?

• The board's rules and regulations require licensure for individuals engaged in the practice of embalming, funeral directing, preneed agent, preneed funeral director agent, funeral establishments, preneed sellers and preneed providers, in order to ensure the good of the public.

2a. Provide an activity measure(s) for the program.

	FY 2018 <u>Actual</u>	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	415	420	368	400	400	400
Licensed Professionals	6,231	6,246	5,941	6,000	6,000	6,000
Outreach Events	18	18	7	10	10	10

2b. Provide a measure(s) of the program's quality.



^{*}Preneed license renewals occur annually; Other license renewals occur biannually only in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

PROGRAM DESCRIPTION

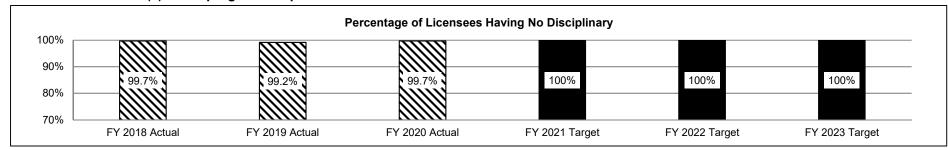
Department of Commerce and Insurance

HB Section(s): 7.450 / 7.480

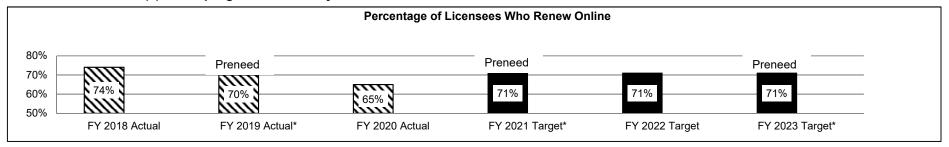
State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors

2c. Provide a measure(s) of the program's impact.



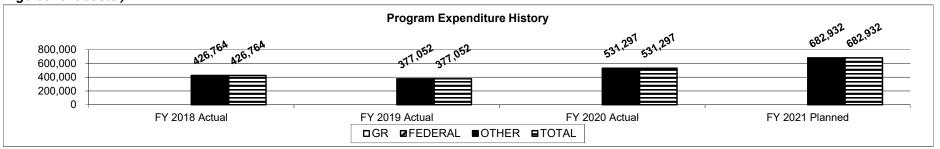
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

*Preneed license renewals occur annually; Other license renewals occur biannually only in even years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Embalmers and Funeral Directors Program is found in the following core budget(s): Professional Registration Administration, State Board of Embalmers and Funeral Directors 4. What are the sources of the "Other " funds? Board of Embalmers and Funeral Directors Fund(0633) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 333.011-333.340 and 436.400-436.525, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Commerce and Insurance					Budget Unit	42730C			
Professional Registration						,			
Core - State Board of Registration for the Healing Arts			HB Section _	7.485					
1. CORE FINAN	CIAL SUMMARY								
	FY	['] 2022 Budg	et Request			FY 2022	Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	2,000,970	2,000,970	PS	0	0	0	0
EE	0	0	753,637	753,637	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	2,754,607	2,754,607	Total	0	0	0	0
FTE	0.00	0.00	44.00	44.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	1,280,833	1,280,833	Est. Fringe	0	0	0	0
Note: Fringes bu	dgeted in House B	ill 5 except f	or certain frin	ges	Note: Fringes	budgeted in Hot	use Bill 5 exce	pt for certain	fringes
budgeted directly	to MoDOT, Highw	ay Patrol, an	d Conservation	on.	budgeted direc	ctly to MoDOT, F	Highway Patro	<u>l, and Conser</u>	vation.
Other Funds: Board of Registration for the Healing Arts Fund (0634)				Other Funds:					

2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri State Board of Registration for the Healing Arts can operate. The Missouri State Board of Registration for the Healing Arts was created in 1939. The mission of the board is to protect the citizens of the Missouri through the licensing of physicians and other health designated professionals, assessing their competence to practice and their moral character. The board is comprised of eight physicians and one voting public member, serving terms of four years. Board members are appointed by the Governor with the advice and consent of the Senate.

It is the duty of the board to administer and execute the statutes, rules and regulations of the Healing Arts Practice Act. Responsibilities of the Board include: promoting ethical standards, examination, licensure, regulation, investigation of complaints and discipline of individuals practicing in the field. It is also the board's duty to investigate all complaints against its licensees in a fair and equitable manner.

Profession/s regulated (types of licenses): Physicians (MD/DO's) – physician and surgeon, temporary (residency), contiguous, conditional, visiting professor, limited license (retirement); Anesthesiologist Assistant – anesthesiologist assistant; Assistant Physician - assistant physician; Athletic Trainer - athletic trainer; Speech Language Pathologist and Audiologist – speech language pathologist, speech language pathologist assistant, speech language pathologist/audiologist; Clinical Perfusionist – clinical perfusionist, provisional; Physician Assistant – physician assistant, controlled substance certificate; Physical Therapist - physical therapist, physical therapist - temporary, physical therapist assistant.

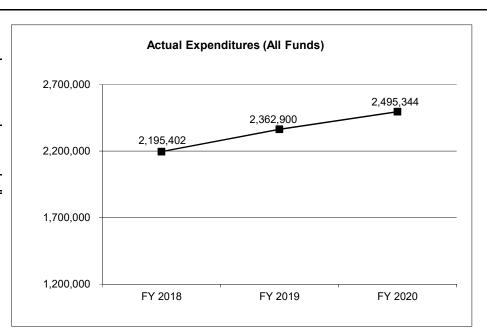
3. PROGRAM LISTING (list programs included in this core funding)

State Board of Registration for the Healing Arts

Department of Commerce and Insurance	Budget Unit	42730C
Professional Registration		
Core - State Board of Registration for the Healing Arts	HB Section	7.485

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	2,656,349	2,673,147	2,673,147	2,754,607
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	2,656,349	2,673,147	2,673,147	2,754,607
Actual Expenditures (All Funds)	2,195,402	2,362,900	2,495,344	N/A
Unexpended (All Funds)	460,947	310,247	177,803	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 460,947 (1)	0 0 310,247 (2)	0 0 177,803 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE BD OF REG FOR THE HEALING ART

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	PS	44.00	()	0	2,000,970	2,000,970	
	EE	0.00	()	0	753,637	753,637	•
	Total	44.00)	0	2,754,607	2,754,607	- -
DEPARTMENT CORE REQUEST								
	PS	44.00	()	0	2,000,970	2,000,970	
	EE	0.00	()	0	753,637	753,637	
	Total	44.00)	0	2,754,607	2,754,607	- - =
GOVERNOR'S RECOMMENDED	CORE							
	PS	44.00	()	0	2,000,970	2,000,970	
	EE	0.00	()	0	753,637	753,637	
	Total	44.00)	0	2,754,607	2,754,607	

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DECISION ITEM SUMMARY

Budget Unit	_				•			
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD OF REG FOR THE HEALING ART								
CORE								
PERSONAL SERVICES BOARD OF REG FOR HEALING ARTS	1,807,234	41.04	2,000,970	44.00	2,000,970	44.00	0	0.00
TOTAL - PS	1,807,234	41.04	2,000,970	44.00	2,000,970	44.00	0	
EXPENSE & EQUIPMENT BOARD OF REG FOR HEALING ARTS	688,110	0.00	753,637	0.00	753,637	0.00	0	0.00
TOTAL - EE	688,110	0.00	753,637	0.00	753,637	0.00	0	0.00
TOTAL	2,495,344	41.04	2,754,607	44.00	2,754,607	44.00	0	0.00
GRAND TOTAL	\$2,495,344	41.04	\$2,754,607	44.00	\$2,754,607	44.00	\$0	0.00

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Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD OF REG FOR THE HEALING ART					-			
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	27,187	0.88	31,956	1.00	0	0.00	0	0.00
SR OFC SUPPORT ASST (STENO)	31,122	1.00	32,098	1.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	68,893	2.40	74,006	2.50	0	0.00	0	0.00
INFORMATION SUPPORT COOR	32,263	1.00	33,203	1.00	0	0.00	0	0.00
EXECUTIVE I	37,814	1.00	37,376	1.00	0	0.00	0	0.00
PHYSICIAN	151,657	1.17	0	0.00	0	0.00	0	0.00
MEDICAL CNSLT	51,282	0.42	138,284	1.00	0	0.00	0	0.00
MEDICAL DIR	54,550	0.42	152,645	1.00	0	0.00	0	0.00
INVESTIGATOR II	444,035	10.66	598,062	14.00	0	0.00	0	0.00
INVESTIGATOR III	32,724	0.72	0	0.00	0	0.00	0	0.00
PROF REG ADMSTV COOR	44,648	1.03	44,491	1.00	0	0.00	0	0.00
INVESTIGATION MGR B1	70,103	1.23	58,287	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN I	27,118	1.02	28,645	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	173,248	5.87	247,030	8.50	0	0.00	0	0.00
PROCESSING TECHNICIAN III	83,228	2.58	66,358	2.00	0	0.00	0	0.00
PROCESSING TECHNICIAN SUPV	74,867	2.07	74,174	2.00	0	0.00	0	0.00
PARALEGAL	73,304	2.04	79,977	2.00	0	0.00	0	0.00
LEGAL COUNSEL	106,127	1.79	122,204	2.00	187,204	3.00	0	0.00
BOARD MEMBER	3,002	0.23	4,426	0.00	4,426	0.00	0	0.00
SENIOR COUNSEL	63,562	1.00	65,582	1.00	65,582	1.00	0	0.00
CLERK	75,558	1.51	30,020	0.00	30,020	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	80,942	1.00	82,146	1.00	84,000	1.00	0	0.00
ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	139,307	4.50	0	0.00
LEAD ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	31,956	1.00	0	0.00
ADMIN SUPPORT PROFESSIONAL	0	0.00	0	0.00	39,665	1.00	0	0.00
ASSOCIATE CUSTOMER SERVICE REP	0	0.00	0	0.00	28,645	1.00	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	247,030	8.50	0	0.00
LEAD CUSTOMER SERVICE REP	0	0.00	0	0.00	99,042	3.00	0	0.00
CUSTOMER SERVICE SUPERVISOR	0	0.00	0	0.00	37,087	1.00	0	0.00
CUSTOMER SERVICE MANAGER	0	0.00	0	0.00	46,578	2.00	0	0.00
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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD OF REG FOR THE HEALING ART								
CORE								
PARALEGAL	0	0.00	0	0.00	79,977	2.00	0	0.00
SR NON-COMMISSION INVESTIGATOR	0	0.00	0	0.00	465,839	10.00	0	0.00
NON-COMMSSN INVESTIGATOR SPV	0	0.00	0	0.00	22,109	1.00	0	0.00
INVESTIGATIONS MANAGER	0	0.00	0	0.00	116,574	2.00	0	0.00
TOTAL - PS	1,807,234	41.04	2,000,970	44.00	2,000,970	44.00	0	0.00
TRAVEL, IN-STATE	22,226	0.00	20,506	0.00	20,506	0.00	0	0.00
TRAVEL, OUT-OF-STATE	16,198	0.00	10,016	0.00	10,016	0.00	0	0.00
SUPPLIES	100,629	0.00	95,500	0.00	95,500	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	20,475	0.00	8,787	0.00	8,787	0.00	0	0.00
COMMUNICATION SERV & SUPP	56,248	0.00	39,324	0.00	39,324	0.00	0	0.00
PROFESSIONAL SERVICES	393,846	0.00	525,404	0.00	525,404	0.00	0	0.00
M&R SERVICES	16,464	0.00	16,000	0.00	16,000	0.00	0	0.00
MOTORIZED EQUIPMENT	34,825	0.00	22,000	0.00	22,000	0.00	0	0.00
OFFICE EQUIPMENT	2,046	0.00	1,000	0.00	1,000	0.00	0	0.00
OTHER EQUIPMENT	2,415	0.00	0	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	8,725	0.00	3,500	0.00	3,500	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	790	0.00	1,600	0.00	1,600	0.00	0	0.00
MISCELLANEOUS EXPENSES	13,223	0.00	10,000	0.00	10,000	0.00	0	0.00
TOTAL - EE	688,110	0.00	753,637	0.00	753,637	0.00	0	0.00
GRAND TOTAL	\$2,495,344	41.04	\$2,754,607	44.00	\$2,754,607	44.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$2,495,344	41.04	\$2,754,607	44.00	\$2,754,607	44.00		0.00

DRO	GRAM	DESCRIPT	ION
FRU	GRAN	IDESCRIPI	IUI

Department of Commerce and Insurance HB Section(s): 7.485

State Board of Registration for the Healing Arts

Program is found in the following core budget(s): State Board of Registration for the Healing Arts

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

- The mission of the board is to protect the citizens of the Missouri through the licensing of physicians and other health designated professionals, assessing their competence to practice and their moral character.
- It is the duty of the board to administer and execute the statutes, rules and regulations of Sections 324.125 through 324.183 RSMo. and Chapters 334 and 345 RSMo. Responsibilities of the board include: promoting ethical standards, examination, licensure, regulation, investigation of complaints and discipline of individuals practicing in the field. It is also the board's duty to investigate all complaints against its licensees in a fair and equitable manner.
- Profession/s regulated (types of licenses): Physicians (MD/DO's) physician and surgeon, temporary (residency), contiguous, conditional, visiting professor, limited license (retirement); Anesthesiologist Assistant anesthesiologist assistant; Assistant Physician assistant physician; Athletic Trainer athletic trainer; Speech Language Pathologist and Audiologist speech language pathologist, audiologist, speech language pathologist assistant, speech language pathology and speech language pathologist/audiologist; Clinical Perfusionist clinical perfusionist, provisional; Physician Assistant physician assistant, controlled substance certificate; Physical Therapist physical therapist, physical therapist temporary, physical therapist assistant.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	4,892	5,340	5,029	5,116	5,116	5,116
Licensed Professionals	47,460	49,125	50,203	50,300	50,300	50,300
Outreach Events	25	32	17*	32	32	32

^{*}Decrease was due to COVID-19 Pandemic.

2b. Provide a measure(s) of the program's quality.



Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

PROGRAM DESCRIPTION

Department of Commerce and Insurance

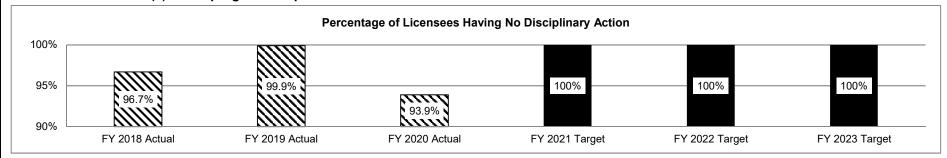
HB Section(s):

7.485

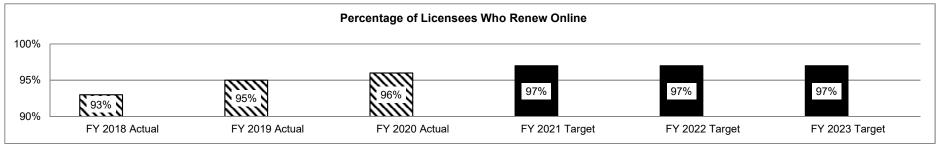
State Board of Registration for the Healing Arts

Program is found in the following core budget(s): State Board of Registration for the Healing Arts

2c. Provide a measure(s) of the program's impact.

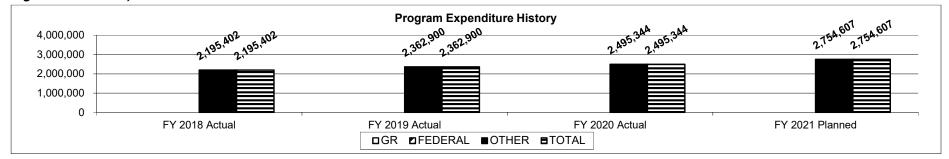


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION						
Department of Commerce and Insurance	HB Section(s): 7.485					
State Board of Registration for the Healing Arts						
Program is found in the following core budget(s): State Board of Registration for the	ne Healing Arts					
4. What are the sources of the "Other " funds?						
Board of Registration for the Healing Arts Fund(0634)						
5. What is the authorization for this program, i.e., federal or state statute, etc.? (In State Statutes: Sections 324.125-324.183, 334.002-334.749, 334.1200-334.1233 at	, , , , ,					
6. Are there federal matching requirements? If yes, please explain. N/A						
7. Is this a federally mandated program? If yes, please explain.						

Department of Commerce and Insurance					Budget Unit	42740C			
Professional Regis	stration								
Core - State Board of Nursing			HB Section _	7.490					
1. CORE FINANCI	AL SUMMARY								
	FY	2022 Budg	et Request			FY 2022	Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	1,339,829	1,339,829	PS	0	0	0	0
EE	0	0	578,015	578,015	EE	0	0	0	0
PSD	0	0	2,000,000	2,000,000	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total =	0	0	3,917,844	3,917,844	Total	0	0	0	0
FTE	0.00	0.00	28.00	28.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	837,095	837,095	Est. Fringe	0	0	0	0
Note: Fringes budg	geted in House Bi	ll 5 except fo	or certain fring	ges	Note: Fringes I	budgeted in Ho	use Bill 5 exce	ept for certain	fringes
budgeted directly to MoDOT, Highway Patrol, and Conservation.				budgeted direct	budgeted directly to MoDOT, Highway Patrol, and Conservation.				
Other Funds: State Board of Nursing Fund (0635)				Other Funds:					
0 00DE DE00DID									

2. CORE DESCRIPTION

This core appropriation is necessary so the Missouri State Board of Nursing may continue to operate. In 1909, the Legislature created the Missouri State Board of Nursing to safeguard the public health and safety by regulating nurses and nursing education programs in Missouri. The board's public protection role is critical; nursing touches virtually every citizen of Missouri. Missourians expect nurses to obtain an adequate level of educational preparation, follow established practice standards and provide competent nursing care. They also expect the board to address unsafe practitioners so vulnerable populations are protected. Board operations are designed to meet these public and professional expectations. The board receive no General Revenue funds. The board is funded by license fees paid by those regulated by Board. The current fees are not only lower than any in our surrounding states, but currently the lowest in the country.

The Nurse Practice Act (NPA) is the accumulation of statutes, Chapter 335, RSMo. The NPA exists to govern and regulate the profession of licensed nurses, set standards and approve nursing programs; determine the scope of practice of licensed nurses; define who may use the title of registered nurse (RN) and licensed practical nurse (LPN) and Advanced Practice Registered Nurse (APRN) within the State of Missouri; administer the nurse licensure compact; award grants to nursing education programs; investigate complaints against nurses; take disciplinary actions against violators; monitor compliance of disciplined nurses; and collect and analyze nursing workforce information. Rules are promulgated to provide guidance for the board to carry out the mandate of the NPA.

The nine gubernatorial appointed members of the board are entrusted with the duty of ensuring that the APRNs, RNs and LPNs licensed in Missouri comply with Chapter 335 thus creating an atmosphere of safe and effective nursing care in the interest of public protection. The members of the board, along with its staff and general counsel are entrusted with the legal responsibility to see that the provisions of the law are carried out effectively, in addition to serving as a policy making and planning group. When administering the NPA and establishing policy, the board considers the licensee, the patient, the community, the State of Missouri and programs of professional and practical nursing.

This core appropriation also supports the Nursing Education Incentive Program.

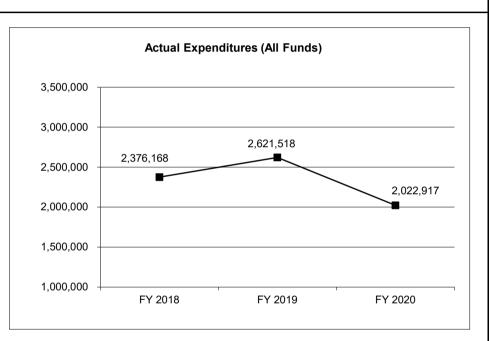
Department of Commerce and Insurance	Budget Unit	42740C	,
Professional Registration			
Core - State Board of Nursing	HB Section	7.490	

3. PROGRAM LISTING (list programs included in this core funding)

State Board of Nursing

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	3,845,989	3,856,060	3,891,739	3,917,844
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	3,845,989	3,856,060	3,891,739	3,917,844
Actual Expenditures (All Funds)	2,376,168	2,621,518	2,022,917	N/A
Unexpended (All Funds)	1,469,821	1,234,542	1,868,822	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,469,821 (1)	0 0 1,234,542 (2)	0 0 1,868,822 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) By statute the board has authority to award up to \$2 million to nursing programs, \$693,353 was applied for and awarded in FY 2018.
- (2) By statute the board has authority to award up to \$2 million to nursing programs, \$827,462 was applied for and awarded in FY 2019.
- (3) By statute the board has authority to award up to \$2 million to nursing programs, \$389,351 was applied for and awarded in FY 2020.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

BOARD OF NURSING

5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	28.00	0	0	1,339,829	1,339,829)
	EE	0.00	0	0	578,015	578,015	5
	PD	0.00	0	0	2,000,000	2,000,000)
	Total	28.00	0	0	3,917,844	3,917,844	-
DEPARTMENT CORE REQUEST							_
	PS	28.00	0	0	1,339,829	1,339,829)
	EE	0.00	0	0	578,015	578,015	5
	PD	0.00	0	0	2,000,000	2,000,000)
	Total	28.00	0	0	3,917,844	3,917,844	- - -
GOVERNOR'S RECOMMENDED	CORE						_
	PS	28.00	0	0	1,339,829	1,339,829)
	EE	0.00	0	0	578,015	578,015	;
	PD	0.00	0	0	2,000,000	2,000,000)
	Total	28.00	0	0	3,917,844	3,917,844	- <u> </u>

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DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF NURSING								
CORE								
PERSONAL SERVICES								
BOARD OF NURSING	1,209,928	27.57	1,339,829	28.00	1,339,829	28.00	0	0.00
TOTAL - PS	1,209,928	27.57	1,339,829	28.00	1,339,829	28.00	0	0.00
EXPENSE & EQUIPMENT								
BOARD OF NURSING	423,638	0.00	578,015	0.00	578,015	0.00	0	0.00
TOTAL - EE	423,638	0.00	578,015	0.00	578,015	0.00	0	0.00
PROGRAM-SPECIFIC								
BOARD OF NURSING	389,351	0.00	2,000,000	0.00	2,000,000	0.00	0	0.00
TOTAL - PD	389,351	0.00	2,000,000	0.00	2,000,000	0.00	0	0.00
TOTAL	2,022,917	27.57	3,917,844	28.00	3,917,844	28.00	0	0.00
GRAND TOTAL	\$2,022,917	27.57	\$3,917,844	28.00	\$3,917,844	28.00	\$0	0.00

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DCI						[ECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF NURSING								
CORE								
RESEARCH ANAL II	78,728	1.91	0	0.00	0	0.00	0	0.00
ADMINISTRATIVE ANAL II	38,196	1.01	39,208	1.00	0	0.00	0	0.00
REGISTERED NURSE - CLIN OPERS	16,783	0.29	60,584	1.00	0	0.00	0	0.00
INVESTIGATOR I	34,443	1.00	35,887	1.00	0	0.00	0	0.00
INVESTIGATOR II	166,729	4.00	172,355	4.00	0	0.00	0	0.00
PROF REG ADMSTV COOR	44,374	1.01	46,478	1.00	0	0.00	0	0.00
INVESTIGATION MGR B1	56,681	1.00	60,144	1.00	0	0.00	0	0.00
REGISTERED NURSE MANAGER B1	209,807	3.01	216,121	3.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	145,396	4.92	183,939	6.00	0	0.00	0	0.00
PROCESSING TECHNICIAN III	96,469	2.96	101,568	3.00	0	0.00	0	0.00
PARALEGAL	83,845	2.29	124,086	3.00	0	0.00	0	0.00
LEGAL COUNSEL	64,845	1.09	123,592	2.00	123,592	2.00	0	0.00
BOARD MEMBER	8,927	0.69	10,751	0.00	10,751	0.00	0	0.00
SENIOR COUNSEL	72,896	1.14	67,012	1.00	67,012	1.00	0	0.00
CLERK	5,593	0.23	10,272	0.00	10,272	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	86,216	1.02	87,832	1.00	87,832	1.00	0	0.00
ADMIN SUPPORT PROFESSIONAL	0	0.00	0	0.00	39,208	1.00	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	163,939	5.00	0	0.00
LEAD CUSTOMER SERVICE REP	0	0.00	0	0.00	101,568	3.00	0	0.00
CUSTOMER SERVICE MANAGER	0	0.00	0	0.00	46,478	1.00	0	0.00
NURSE MANAGER	0	0.00	0	0.00	216,121	3.00	0	0.00
PARALEGAL	0	0.00	0	0.00	162,086	4.00	0	0.00
NON-COMMISSIONED INVESTIGATOR	0	0.00	0	0.00	35,887	1.00	0	0.00
SR NON-COMMISSION INVESTIGATOR	0	0.00	0	0.00	172,355	4.00	0	0.00
INVESTIGATIONS MANAGER	0	0.00	0	0.00	60,144	1.00	0	0.00
REGULATORY AUDITOR	0	0.00	0	0.00	42,584	1.00	0	0.00
TOTAL - PS	1,209,928	27.57	1,339,829	28.00	1,339,829	28.00	0	0.00
TRAVEL, IN-STATE	13,610	0.00	20,398	0.00	20,398	0.00	0	0.00
TRAVEL, OUT-OF-STATE	1,653	0.00	10,099	0.00	10,099	0.00	0	0.00
SUPPLIES	35,615	0.00	78,250	0.00	78,250	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	18,916	0.00	28,500	0.00	28,500	0.00	0	0.00
COMMUNICATION SERV & SUPP	20,243	0.00	20,000	0.00	20,000	0.00	0	0.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF NURSING								
CORE								
PROFESSIONAL SERVICES	315,041	0.00	381,767	0.00	381,767	0.00	0	0.00
M&R SERVICES	2,988	0.00	5,000	0.00	5,000	0.00	0	0.00
MOTORIZED EQUIPMENT	0	0.00	1	0.00	1	0.00	0	0.00
OFFICE EQUIPMENT	1,731	0.00	5,000	0.00	5,000	0.00	0	0.00
OTHER EQUIPMENT	1,470	0.00	5,000	0.00	5,000	0.00	0	0.00
BUILDING LEASE PAYMENTS	5,100	0.00	10,000	0.00	10,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	2,220	0.00	4,000	0.00	4,000	0.00	0	0.00
MISCELLANEOUS EXPENSES	5,051	0.00	10,000	0.00	10,000	0.00	0	0.00
TOTAL - EE	423,638	0.00	578,015	0.00	578,015	0.00	0	0.00
PROGRAM DISTRIBUTIONS	389,351	0.00	2,000,000	0.00	2,000,000	0.00	0	0.00
TOTAL - PD	389,351	0.00	2,000,000	0.00	2,000,000	0.00	0	0.00
GRAND TOTAL	\$2,022,917	27.57	\$3,917,844	28.00	\$3,917,844	28.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$2,022,917	27.57	\$3,917,844	28.00	\$3,917,844	28.00		0.00

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PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.490
Missouri State Board of Nursing	· /
Program is found in the following core budget(s): State Board of Nursing	

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

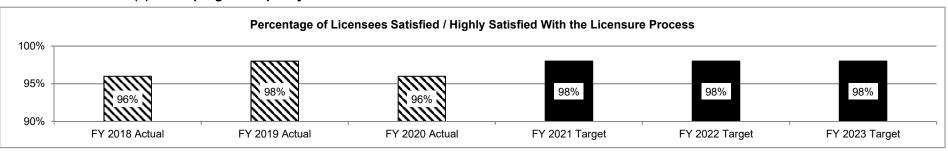
- Govern and regulate the profession of licensed nurses; set standards and approve nursing programs; determine the scope of practice of licensed nurses; define who may use the title of registered nurse (RN) and licensed practical nurse (LPN) and Advanced Practice Registered Nurse (APRN) within the State of Missouri.
- Administer the nurse licensure compact; award grants to nursing education programs; investigate complaints against nurses; take disciplinary actions against violators; monitor compliance of disciplined nurses; and collect and analyze nursing workforce information.
- Educate licensees so they are better informed practitioners.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020*	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	12,767	12,305	10,940	10,000	10,000	10,000
Licensed Professionals	144,680	145,518	136,479	130,000	125,000	125,000
Outreach Events	48	48	32	30	30	30

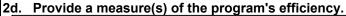
^{*}New methodology: APRN's 12,362 are issued a document of recognition (not a license) and RNs as well.

2b. Provide a measure(s) of the program's quality.



Note: Registered Nurses only renew in odd years, Practical Nurses only renew in even years Licensees were surveyed about their experience with the board's online renewal process.

PROGRAM DESCRIPTION **Department of Commerce and Insurance** HB Section(s): 7.490 Missouri State Board of Nursing Program is found in the following core budget(s): State Board of Nursing 2c. Provide a measure(s) of the program's impact. Percentage of Investigative Cases Resolved by Category 100% 10.71% 12.29% 12.50% 12% 12% 90% 80% 89.29% 87.71% 87.50% 88% 88% 88% 70% FY 2018 Actual FY 2019 Actual FY 2020 Actual FY 2021 Target FY 2022 Target FY 2023 Target ■ Non-Reportable ■ Reportable Action

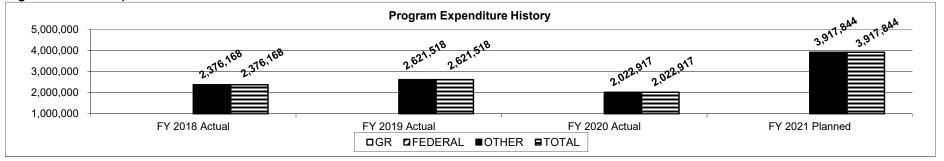




Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

Note: LPNs renew in even-numbered years and have a lower percent of online renewals than RNs that renew in odd-numbered years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESC	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.490
Missouri State Board of Nursing	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): State Board of Nursing	
4. What are the sources of the "Other " funds?	
State Board of Nursing Fund (0635)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (State Statute: Sections 335.011-335.420, RSMo.	Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
7. Is this a federally mandated program? If yes, please explain. No	

Department of C	ommerce and Insui	rance			Budget Unit 42750C				
Professional Rec									
Core - State Boa	rd of Optometry				HB Section _	7.495			
1. CORE FINANC	CIAL SUMMARY								
	FY 2	022 Budge	et Request			FY 2022	Governor's F	Recommenda	tion
	GR F	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	34,957	34,957	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	34,957	34,957	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes but	dgeted in House Bill	5 except fo	r certain fringe	es	Note: Fringes	budgeted in Hol	use Bill 5 exce	pt for certain	fringes
budgeted directly	to MoDOT, Highway	Patrol, and	d Conservation	n.	budgeted direct	tly to MoDOT, H	Highway Patro	l, and Conser	vation.
Other Funds:	Optometry Fund (00	636)			Other Funds:				

2. CORE DESCRIPTION

This core supports the Missouri State Board Optometry. The board licenses qualified optometrists; approves post-graduate education required for re-licensure; certifies qualified optometrists in the administration of pharmaceutical agents; approves professional optometry corporations; establishes standards of professional conduct; investigates consumer and patient complaints and disciplines optometrists for violations of the optometry statutes and/or regulations.

The board consists of six members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for five years.

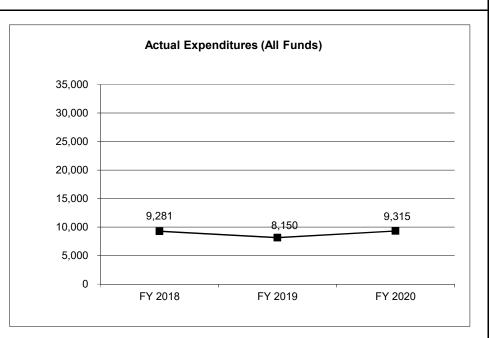
3. PROGRAM LISTING (list programs included in this core funding)

State Board of Optometry

Department of Commerce and Insurance	Budget Uni	42750C
Professional Registration	<u>-</u>	
Core - State Board of Optometry	HB Section	7.495

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	34,726	34,726	34,726	34,957
Less Reverted (All Funds)	, 0	0	0	, 0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	34,726	34,726	34,726	34,957
Actual Expenditures (All Funds)	9,281	8,150	9,315	N/A
Unexpended (All Funds)	25,445	26,576	25,411	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 25,445 (1)	0 0 26,576 (2)	0 0 25,411 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to less than anticipated expenditures.
- (2) Unexpended amount is due to less than anticipated expenditures.
- (3) Unexpended amount is due to less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

BOARD OF OPTOMETRY

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal		Other	Total	
TAFP AFTER VETOES								
	EE	0.00	C	()	34,957	34,957	•
	Total	0.00	C		0	34,957	34,957	- •
DEPARTMENT CORE REQUEST								
	EE	0.00	C	(С	34,957	34,957	,
	Total	0.00	C		0	34,957	34,957	- -
GOVERNOR'S RECOMMENDED	CORE							
	EE	0.00	C	(0	34,957	34,957	•
	Total	0.00	0		0	34,957	34,957	-

DCI

DECISION ITEM SUMMARY

TOTAL	9,315	0.00	34,957	0.00	34,957	0.00	U	0.00
TOTAL - EE	9,315	0.00	34,957	0.00	34,957	0.00		0.00
EXPENSE & EQUIPMENT OPTOMETRY FUND	9,315	0.00	34,957	0.00	34,957	0.00	0	0.00
CORE								
BOARD OF OPTOMETRY								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******
Budget Unit								

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF OPTOMETRY								
CORE								
TRAVEL, IN-STATE	4,290	0.00	2,781	0.00	2,781	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	2,712	0.00	2,712	0.00	0	0.00
SUPPLIES	1,463	0.00	4,225	0.00	4,225	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	1,056	0.00	2,850	0.00	2,850	0.00	0	0.00
COMMUNICATION SERV & SUPP	374	0.00	800	0.00	800	0.00	0	0.00
PROFESSIONAL SERVICES	235	0.00	17,500	0.00	17,500	0.00	0	0.00
M&R SERVICES	130	0.00	800	0.00	800	0.00	0	0.00
OFFICE EQUIPMENT	402	0.00	400	0.00	400	0.00	0	0.00
OTHER EQUIPMENT	26	0.00	0	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	739	0.00	900	0.00	900	0.00	0	0.00
MISCELLANEOUS EXPENSES	600	0.00	1,989	0.00	1,989	0.00	0	0.00
TOTAL - EE	9,315	0.00	34,957	0.00	34,957	0.00	0	0.00
GRAND TOTAL	\$9,315	0.00	\$34,957	0.00	\$34,957	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$9,315	0.00	\$34,957	0.00	\$34,957	0.00		0.00

PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s): 7.450 / 7.495

State Board of Optometry

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

	FY 2021 F	PLANNED	
	Optometry	PR Admin	TOTAL
OTHER	34,957	99,695	134,652

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

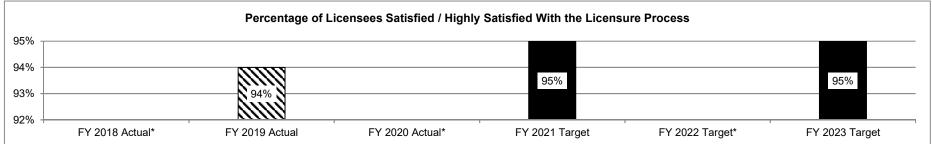
1b. What does this program do?

• The board licenses qualified optometrists; approves post-graduate education required for re-licensure; certifies qualified optometrists in the administration of pharmaceutical agents; approves professional optometry corporations; establishes standards of professional conduct; investigates consumer and patient complaints and disciplines optometrists for violations of the optometry statutes and/or regulations.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	59	84	60	72	72	72
Licensed Professionals	1,423	1,399	1,455	1,426	1,426	1,426
Outreach Events	5	4	4	5	5	5

2b. Provide a measure(s) of the program's quality.



^{*}Biennial licenses only renewed in odd years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s): 7.450 / 7.495

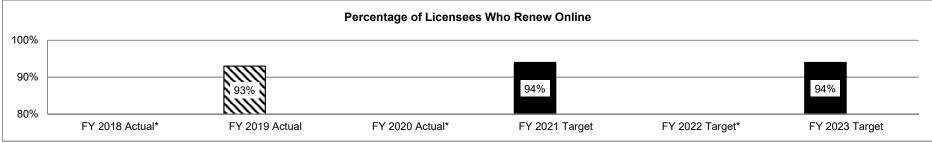
State Board of Optometry

Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry

2c. Provide a measure(s) of the program's impact.

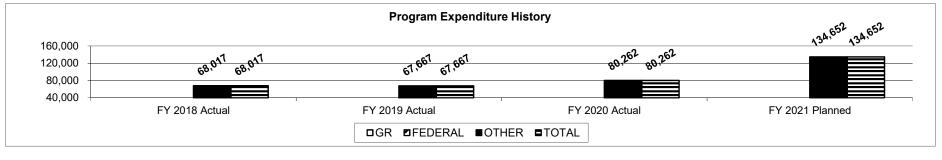


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial licenses only renewed in odd years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Optometry Program is found in the following core budget(s): Professional Registration Administration, State Board of Optometry 4. What are the sources of the "Other " funds? Board of Optometry Fund (0636) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 336.010-336.225, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Department of Co	ommerce and Ins	surance			Budget Unit	42760C			
Professional Reg	istration								
Core - Missouri B	oard of Pharma	су			HB Section	7.500			
1. CORE FINANC	IAL SUMMARY								
	F۱	/ 2022 Budg	et Request			FY 2022	Governor's F	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	1,239,241	1,239,241	PS	0	0	0	0
EE	0	0	653,974	653,974	EE	0	0	0	0
PSD	0	0	770,000	770,000	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	2,663,215	2,663,215	Total	0	0	0	0
FTE	0.00	0.00	16.00	16.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	635,205	635,205	Est. Fringe	0	0	0	0
Note: Fringes bud	lgeted in House E	Bill 5 except f	or certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exce	ept for certain	fringes
budgeted directly t	to MoDOT, Highw	ay Patrol, ar	nd Conservation	on.	budgeted direc	ctly to MoDOT, I	Highway Patro	l, and Conser	vation.
Other Funds:	Board of Pharma	acy Fund (06	37)		Other Funds:	_			
0.00E DE00DU	DTION								

2. CORE DESCRIPTION

This core supports the Missouri Board of Pharmacy. The Missouri Board of Pharmacy was statutorily created in 1909 by House Bill 87 and has proudly served the citizens of Missouri for over 100 years. It is the mission of the board to serve and protect the public by providing an accessible, responsible and accountable regulatory system that protects the public safety, licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

The board consists of seven members. Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for five years from the date of their appointment and until their successors have been appointed and qualified.

The board is principally governed by the Missouri Pharmacy Practice Act contained in Missouri law. The Board has superintending control over the practice of pharmacy in Missouri and its primary duties consist of:

- Examining and licensing pharmacist applicants:
- Ensuring compliance with Chapter 338, RSMo, and the rules of the Board:
- Investigating complaints involving unlicensed activity or against any licensee or registrant. Investigations may be based on public complaints, information from other state and/or federal agencies, or violations discovered by the Board;
- Inspection of pharmacies and drug distributors; and
- Licensing/registering pharmacy technicians, intern pharmacists, pharmacies and drug distributors;
- Biennially renewing the licenses of qualified pharmacists, pharmacy interns, pharmacies, and drug distributors;
- Disciplining licensees which may include, public censure, probation, suspension or revocation of a licensee/registrant;
- Maintaining the Technician Employment Disqualification List for pharmacy technicians found to be in violation of Chapter 338, RSMo;
- Approval of preceptors and intern training facilities.

The board currently meets in-person or via conference call approximately eleven times per year. Meeting dates and agenda information are available on the board's website.

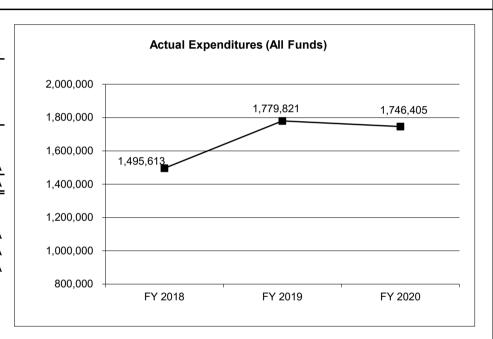
Department of Commerce and Insurance
Professional Registration
Core - Missouri Board of Pharmacy
Budget Unit 42760C
HB Section 7.500

3. PROGRAM LISTING (list programs included in this core funding)

Missouri Board of Pharmacy

4. FINANCIAL HISTORY

	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Current Yr.
Appropriation (All Funds) Less Reverted (All Funds) Less Restricted (All Funds)	1,763,217	2,623,891	2,644,612	2,663,215
	0	0	0	0
	0	0	0	0
Budget Authority (All Funds)	1,763,217	2,623,891	2,644,612	2,663,215
Actual Expenditures (All Funds)	1,495,613	1,779,821	1,746,405	N/A
Unexpended (All Funds)	267,604	844,070	898,207	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 267,604 (1)	0 0 844,070 (2)	0 0 898,207 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover, less than anticipated expenditures and bidding/award process time for the RX Cares for Missouri program. The RX Cares contract has now been awarded and the division anticipates to expend more in FY2020.
- (3) Unexpended amount is due to staff turnover, less than anticipated expenditures including the RX Cares for Missouri program (\$220,385 of \$750,000 expended).

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

BOARD OF PHARMACY

5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	16.00	0	0	1,239,241	1,239,241	
	EE	0.00	0	0	653,974	653,974	ļ
	PD	0.00	0	0	770,000	770,000)
	Total	16.00	0	0	2,663,215	2,663,215	5
DEPARTMENT CORE REQUEST							_
	PS	16.00	0	0	1,239,241	1,239,241	
	EE	0.00	0	0	653,974	653,974	1
	PD	0.00	0	0	770,000	770,000)
	Total	16.00	0	0	2,663,215	2,663,215	- 5
GOVERNOR'S RECOMMENDED	CORE						_
	PS	16.00	0	0	1,239,241	1,239,241	
	EE	0.00	0	0	653,974	653,974	
	PD	0.00	0	0	770,000	770,000)
	Total	16.00	0	0	2,663,215	2,663,215	- 5

DCI

DECISION ITEM SUMMARY

GRAND TOTAL	\$1,746,405	16.55	\$2,663,215	16.00	\$2,663,215	16.00	\$0	0.00
TOTAL	1,746,405	16.55	2,663,215	16.00	2,663,215	16.00	0	0.00
TOTAL - PD	462	0.00	770,000	0.00	770,000	0.00	0	0.00
PROGRAM-SPECIFIC BOARD OF PHARMACY	462	0.00	770,000	0.00	770,000	0.00	0	0.00
TOTAL - EE	579,412	0.00	653,974	0.00	653,974	0.00	0	0.00
EXPENSE & EQUIPMENT BOARD OF PHARMACY	579,412	0.00	653,974	0.00	653,974	0.00	0	0.00
TOTAL - PS	1,166,531	16.55	1,239,241	16.00	1,239,241	16.00	0	0.00
PERSONAL SERVICES BOARD OF PHARMACY	1,166,531	16.55	1,239,241	16.00	1,239,241	16.00	0	0.00
CORE								
BOARD OF PHARMACY								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******
Budget Unit								

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF PHARMACY								
CORE								
SR OFFICE SUPPORT ASSISTANT	7,364	0.26	30,062	1.00	0	0.00	0	0.00
PHARMACEUTICAL CNSLT	884,265	9.12	913,205	9.00	0	0.00	0	0.00
INVESTIGATOR I	25,740	0.75	35,504	1.00	0	0.00	0	0.00
PROF REG ADMSTV COOR	43,636	1.01	45,062	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	73,017	2.46	61,122	2.00	0	0.00	0	0.00
PROCESSING TECHNICIAN III	33,847	1.00	35,733	1.00	0	0.00	0	0.00
BOARD MEMBER	3,650	0.28	12,331	0.00	12,331	0.00	0	0.00
CLERK	19,207	0.67	29,791	0.00	29,791	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	75,805	1.00	76,431	1.00	76,431	1.00	0	0.00
ADMIN SUPPORT PROFESSIONAL	0	0.00	0	0.00	45,062	1.00	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	91,184	3.00	0	0.00
LEAD CUSTOMER SERVICE REP	0	0.00	0	0.00	35,733	1.00	0	0.00
PHARMACIST	0	0.00	0	0.00	805,354	8.00	0	0.00
CHIEF PHARMACIST	0	0.00	0	0.00	107,851	1.00	0	0.00
NON-COMMISSIONED INVESTIGATOR	0	0.00	0	0.00	35,504	1.00	0	0.00
TOTAL - PS	1,166,531	16.55	1,239,241	16.00	1,239,241	16.00	0	0.00
TRAVEL, IN-STATE	21,027	0.00	25,550	0.00	25,550	0.00	0	0.00
TRAVEL, OUT-OF-STATE	18,498	0.00	20,006	0.00	20,006	0.00	0	0.00
SUPPLIES	271,450	0.00	61,190	0.00	61,190	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	13,886	0.00	27,000	0.00	27,000	0.00	0	0.00
COMMUNICATION SERV & SUPP	23,526	0.00	25,000	0.00	25,000	0.00	0	0.00
PROFESSIONAL SERVICES	190,531	0.00	428,380	0.00	428,380	0.00	0	0.00
M&R SERVICES	3,720	0.00	13,000	0.00	13,000	0.00	0	0.00
MOTORIZED EQUIPMENT	17,361	0.00	32,000	0.00	32,000	0.00	0	0.00
OFFICE EQUIPMENT	82	0.00	3,000	0.00	3,000	0.00	0	0.00
OTHER EQUIPMENT	315	0.00	0	0.00	0	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	5,000	0.00	5,000	0.00	0	0.00
BUILDING LEASE PAYMENTS	2,335	0.00	3,000	0.00	3,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	1,724	0.00	500	0.00	500	0.00	0	0.00
MISCELLANEOUS EXPENSES	14,957	0.00	10,348	0.00	10,348	0.00	0	0.00
TOTAL - EE	579,412	0.00	653,974	0.00	653,974	0.00	0	0.00

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DCI						Ι	DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF PHARMACY								
CORE								
PROGRAM DISTRIBUTIONS	462	0.00	770,000	0.00	770,000	0.00	0	0.00
TOTAL - PD	462	0.00	770,000	0.00	770,000	0.00		0.00
GRAND TOTAL	\$1,746,405	16.55	\$2,663,215	16.00	\$2,663,215	16.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$1.746.405	16.55	\$2.663.215	16.00	\$2,663,215	16.00		0.00

PROGRAM DESC	CRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.500	_
Missouri Board of Pharmacy	_		
Program is found in the following core budget(s): Missouri Board of Pharmacy			

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

The Board has superintending control over the practice of pharmacy in Missouri and its primary duties consist of:

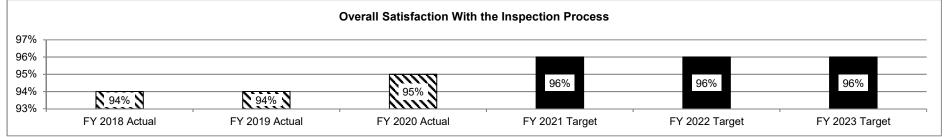
- Examining and licensing pharmacist applicants.
- Ensuring compliance with Chapter 338, RSMo, and the rules of the board.
- Investigating complaints involving unlicensed activity or against any licensee or registrant. Investigations may be based on public complaints, information from other state and/or federal agencies, or violations discovered by the board.
- Inspection of pharmacies and drug distributors.
- Licensing/registering pharmacy technicians, intern pharmacists, pharmacies and drug distributors.
- Biennially renewing the licenses of qualified pharmacists, pharmacy interns, pharmacies, third-party logistics providers, drug outsourcers and drug distributors.
- Disciplining licensees which may include, public censure, probation, suspension or revocation of a licensee/registrant.
- Maintaining the Technician Employment Disqualification List for pharmacy technicians found to be in violation of Chapter 338, RSMo.
- Approval of preceptors and intern training facilities.
- Overseeing the Rx Cares statewide medication destruction program.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
	Actual	Actual	Actual	Target	Target	Target	
Licensed Professionals	37,907	37,274	42,086	39,089	39,089	39,089	•
Outreach Events*	43	36	54	30**	30**	30**	

^{*}Outreach Events include board meetings, public meetings, education and trainings conducted by the board.

2b. Provide a measure(s) of the program's quality.

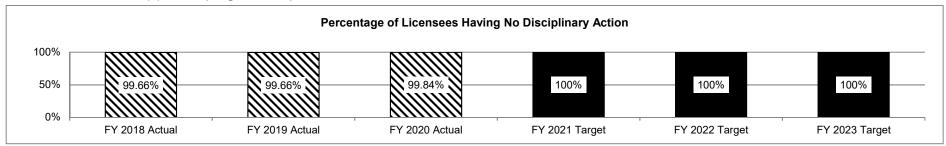


Licensee survey relating to the inspection process and how the board collaborates and shares knowledge with licensees.

^{**} Effective 8/29/20, Missouri law has been amended to prohibit the Board from using funds to sponsor educational programs that the Board sponsored in prior fiscal years.

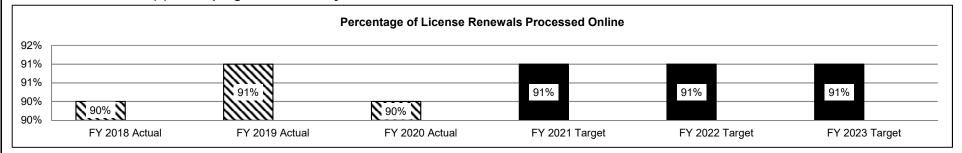
PROGRAM DESCRIPTION Department of Commerce and Insurance Missouri Board of Pharmacy Program is found in the following core budget(s): Missouri Board of Pharmacy

2c. Provide a measure(s) of the program's impact.

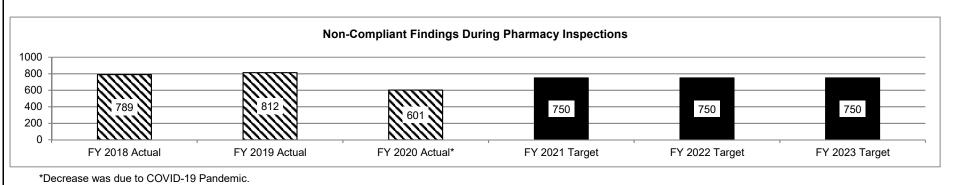


The Board is working towards decreasing non-compliant findings during pharmacy inspections by increasing Board outreach events, such as public meetings, education and trainings to help ensure the safety of Missouri's drug supply.

2d. Provide a measure(s) of the program's efficiency.

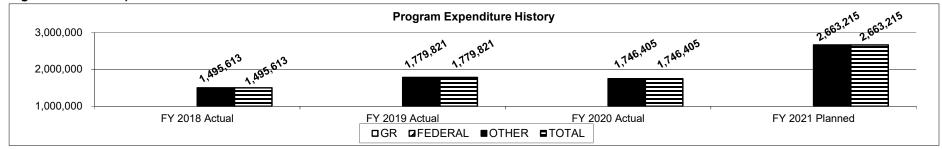


Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.



PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.500
Missouri Board of Pharmacy	· · -	
Program is found in the following core budget(s): Missouri Board of Pharmacy		
2. Dravide estual expanditures for the prior three field years and planned expanditures for	or the current field was //	Note: Amounto de not include

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Board of Pharmacy Fund (0637)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

 State Statute: Sections 338.010-338.710 RSMo.
- 6. Are there federal matching requirements? If yes, please explain. N/A
- 7. Is this a federally mandated program? If yes, please explain.

No

Department of Commerce and Insurance					Budget Unit	42770C				
	rofessional Registration ore - State Board of Podiatric Medicine			HB Section _	7.505					
I. CORE FINANCI	AL SUMMARY	1								
	F	Y 2022 Budge	et Request			FY 2022 Governor's Recommendation				
	GR	Federal	Other	Total		GR	Federal	Other	Total	
PS	0	0	0	0	PS	0	0	0	0	
EE	0	0	13,747	13,747	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	0	
Γotal =	0	0	13,747	13,747	Total	0	0	0	0	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
Note: Fringes budg	geted in House	Bill 5 except fo	or certain fring	es	Note: Fringes l	budgeted in Ho	use Bill 5 exce	ept for certain	fringes	
budgeted directly to	MoDOT, High	way Patrol, and	d Conservatio	n.	budgeted direct	tly to MoDOT, H	Highway Patro	I, and Conser	vation.	
Other Funds:	State Board of I	Podiatric Medio	cine Fund (062	29)	Other Funds:					
	TION									

2. CORE DESCRIPTION

This cores supports the Missouri State Board of Podiatric Medicine. The board was established in 1945 by an act of the General Assembly. The board's rules and regulations require licensure (podiatrist, ankle certified podiatrist, temporary podiatrist) for individuals engaged in the practice of podiatric medicine to ensure the health, safety and welfare of the public. The board is composed of five members. Board members are appointed by the Governor with the advice and consent of the Senate.

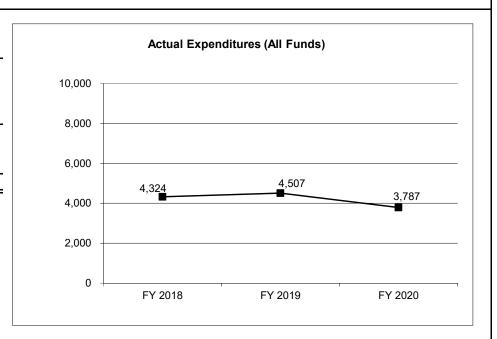
3. PROGRAM LISTING (list programs included in this core funding)

State Board of Podiatric Medicine

Department of Commerce and Insurance	Budget Unit _	42770C
Professional Registration		
Core - State Board of Podiatric Medicine	HB Section	7.505
	_	

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	13,734	13,734	13,734	13,747
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	13,734	13,734	13,734	13,747
Actual Expenditures (All Funds)	4,324	4,507	3,787	N/A
Unexpended (All Funds)	9,410	9,227	9,947	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	9,410	9,227	9,947	N/A
	(1)	(2)	(3)	



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount due to less than anticipated expenditures.
- (2) Unexpended amount due to less than anticipated expenditures.
- (3) Unexpended amount due to less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

BOARD OF PODIATRIC MEDICINE

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	EE	0.00	()	0	13,747	13,747	•
	Total	0.00	()	0	13,747	13,747	-
DEPARTMENT CORE REQUEST								
	EE	0.00	()	0	13,747	13,747	•
	Total	0.00	()	0	13,747	13,747	- - =
GOVERNOR'S RECOMMENDED	CORE							
	EE	0.00	()	0	13,747	13,747	•
	Total	0.00)	0	13,747	13,747	•

DCI

DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*******	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF PODIATRIC MEDICINE								
CORE								
EXPENSE & EQUIPMENT								
BOARD OF PODIATRIC MEDICINE	3,787	0.00	13,747	0.00	13,747	0.00	0	0.00
TOTAL - EE	3,787	0.00	13,747	0.00	13,747	0.00	0	0.00
TOTAL	3,787	0.00	13,747	0.00	13,747	0.00	0	0.00
GRAND TOTAL	\$3,787	0.00	\$13,747	0.00	\$13,747	0.00	\$0	0.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF PODIATRIC MEDICINE								
CORE								
TRAVEL, IN-STATE	138	0.00	328	0.00	328	0.00	0	0.00
SUPPLIES	903	0.00	1,900	0.00	1,900	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	1,793	0.00	2,850	0.00	2,850	0.00	0	0.00
COMMUNICATION SERV & SUPP	219	0.00	720	0.00	720	0.00	0	0.00
PROFESSIONAL SERVICES	472	0.00	5,499	0.00	5,499	0.00	0	0.00
M&R SERVICES	7	0.00	300	0.00	300	0.00	0	0.00
OFFICE EQUIPMENT	68	0.00	1,000	0.00	1,000	0.00	0	0.00
OTHER EQUIPMENT	105	0.00	0	0.00	0	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	0	0.00
MISCELLANEOUS EXPENSES	82	0.00	150	0.00	150	0.00	0	0.00
TOTAL - EE	3,787	0.00	13,747	0.00	13,747	0.00	0	0.00
GRAND TOTAL	\$3,787	0.00	\$13,747	0.00	\$13,747	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$3,787	0.00	\$13,747	0.00	\$13,747	0.00		0.00

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PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s): 7.450 / 7.505

State Board of Podiatric Medicine

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

FY 2021 PLANNED								
	Podiatry PR Admin TOTAL							
OTHER	13,747	19,580	33,327					

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

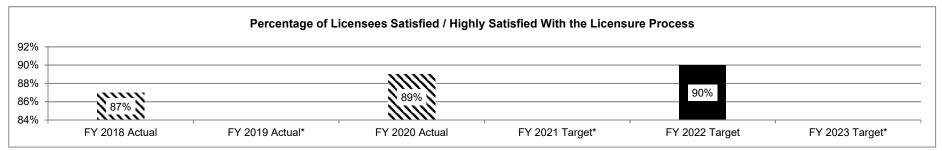
1b. What does this program do?

• The board's rules and regulations require licensure (podiatrist, ankle certified podiatrist, temporary podiatrist) for individuals engaged in the practice of podiatric medicine to ensure the health, safety and welfare of the public.

2a. Provide an activity measure(s) for the program.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	27	25	46	30	30	30
Licensed Professionals	363	372	362	366	366	366
Outreach Events	4	5	3	5	5	5

2b. Provide a measure(s) of the program's quality.



*Biennial licenses renewed in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

PROGRAM DESCRIPTION

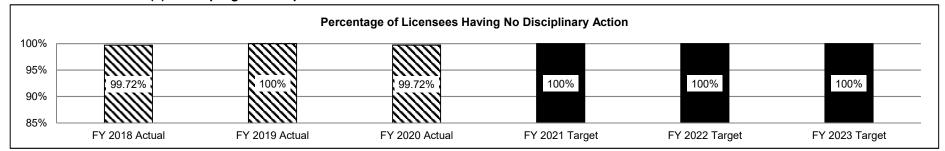
Department of Commerce and Insurance

HB Section(s): 7.450 / 7.505

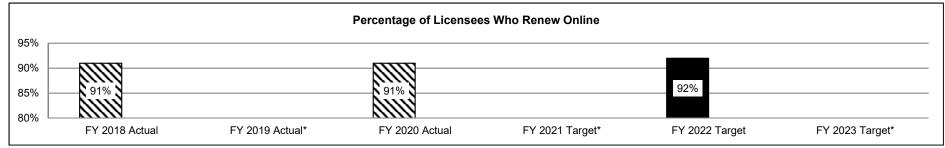
State Board of Podiatric Medicine

Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine

2c. Provide a measure(s) of the program's impact.

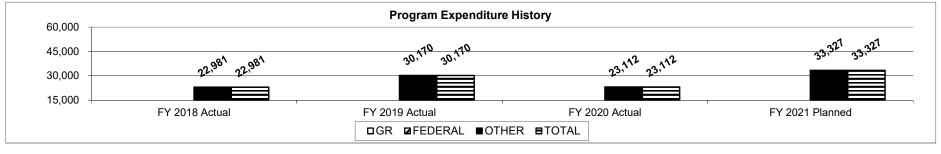


2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.
*Biennial licenses renewed in even years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION Department of Commerce and Insurance State Board of Podiatric Medicine Program is found in the following core budget(s): Professional Registration Administration, State Board of Podiatric Medicine 4. What are the sources of the "Other " funds? State Board of Podiatric Medicine Fund (0629) 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Sections 330.010-330.210, RSMo. 6. Are there federal matching requirements? If yes, please explain. N/A 7. Is this a federally mandated program? If yes, please explain. No

Total PS	Department of Cor	nmerce and Ins	urance			Budget Unit	42780C			
Total PS	Professional Regis	stration								
FY 2022 Budget Request FY 2022 Governor's Recommendation GR Federal Other Total	Core - Missouri Re	al Estate Comm	nission			HB Section _	7.510			
GR Federal Other Total PS 0 0 0 1,001,491 1,001,491 PS 0 0 0 0 0 0 0 0 0	1. CORE FINANCIA	AL SUMMARY								
PS		FY	2022 Budg	et Request			FY 2022	Governor's F	Recommenda	tion
EE		GR	Federal	Other	Total		GR	Federal	Other	Total
PSD 0	PS	0	0	1,001,491	1,001,491	PS	0	0	0	0
TRF total 0 0 0 0 TRF total 0	EE	0	0	277,160	277,160	EE	0	0	0	0
Total 0 0 1,278,651 1,278,651 FTE 0.00 0.00 25.00 25.00 FTE 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.	PSD	0	0	0	0	PSD	0	0	0	0
FTE 0.00 0.00 25.00 25.00 FTE 0.00 0.00 0.00 0.00 0 Est. Fringe 0 0 0 682,894 682,894 Est. Fringe 0 0 0 0 Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.	TRF	0	0	0	0	TRF	0	0	0	0
Est. Fringe 0 0 682,894 682,894 Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. Est. Fringe 0 0 0 0 0 0 Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.	Total	0	0	1,278,651	1,278,651	Total	0	0	0	0
Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation. Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.	FTE	0.00	0.00	25.00	25.00	FTE	0.00	0.00	0.00	0.00
budgeted directly to MoDOT, Highway Patrol, and Conservation. budgeted directly to MoDOT, Highway Patrol, and Conservation.	Est. Fringe	0	0	682,894	682,894	Est. Fringe	0	0	0	0
	Note: Fringes budg	eted in House Bi	ll 5 except f	or certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exce	ept for certain	fringes
Other Funds: Missouri Real Estate Commission Fund (0638) Other Funds:	budgeted directly to MoDOT, Highway Patrol, and Conservation.					budgeted direc	tly to MoDOT, I	Highway Patro	I, and Conser	vation.
2 CORE DESCRIPTION			ate Commis	ssion Fund (06	638)	Other Funds:				

2. CORE DESCRIPTION

This core supports the Missouri Real Estate Commission as it performs the duties necessary to carry out the provisions of Missouri's real estate license law. The Missouri Real Estate Commission was created by an act of the 61st General Assembly and approved by the governor on July 31, 1941. The Commission consists of seven voting members. Each commissioner is appointed for a five-year term.

The commission is responsible for the examination, licensing, and regulation of persons and firms engaged in the real estate business in Missouri. In addition to issuing temporary work permits, the commission issues thirteen types of real estate licenses (salesperson, broker, inactive salesperson, inactive broker, corporation, association, partnership, broker-salesperson, broker-officer, broker-associate, broker-partner, professional corporation-salesperson, and professional corporationbroker-salesperson).

Other responsibilities include investigating complaints generated by consumers against the acts of a real estate licensee and auditing real estate escrow accounts to verify proper handling of buyers' earnest money and renters' deposit money. The commission also approves all real estate prelicensing and continuing education courses, and accredits real estate schools approved to instruct courses.

The commission meets regularly to review complaints, investigations and audits and to take up other matters.

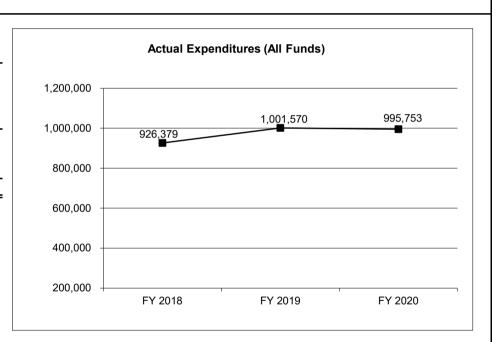
Department of Commerce and Insurance	Budget Unit	42780C
Professional Registration		
Core - Missouri Real Estate Commission	HB Section	7.510

3. PROGRAM LISTING (list programs included in this core funding)

Missouri Real Estate Commission

4. FINANCIAL HISTORY

	FY 2018	FY 2019	FY 2020	FY 2021
	Actual	Actual	Actual	Current Yr.
Appropriation (All Funds)	1,231,154	1,240,071	1,263,574	1,278,651
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds) Budget Authority (All Funds)	0 1,231,154	1,240,071	1,263,574	0 1,278,651
Actual Expenditures (All Funds) Unexpended (All Funds)	926,379	1,001,570	995,753	N/A
	304,775	238,501	267,821	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 304,775 (1)	0 0 238,501 (2)	0 0 267,821 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Unexpended amount is due to staff turnover and less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE MO REAL ESTATE COMMISSION

5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	25.00	(0	1,001,491	1,001,491	
	EE	0.00	(0	277,160	277,160)
	Total	25.00	(0	1,278,651	1,278,65	_
DEPARTMENT CORE REQUEST							
	PS	25.00	(0	1,001,491	1,001,491	
	EE	0.00	(0	277,160	277,160)
	Total	25.00	(0	1,278,651	1,278,65	=
GOVERNOR'S RECOMMENDED	CORE						
	PS	25.00	(0	1,001,491	1,001,49	
	EE	0.00	(0	277,160	277,160)
	Total	25.00	(0	1,278,651	1,278,65	-

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DECISION ITEM SUMMARY

GRAND TOTAL	\$995,753	22.04	\$1,278,651	25.00	\$1,278,651	25.00	\$0	0.00
TOTAL	995,753	22.04	1,278,651	25.00	1,278,651	25.00	0	0.00
TOTAL - EE	98,290	0.00	277,160	0.00	277,160	0.00	0	0.00
EXPENSE & EQUIPMENT MO REAL ESTATE COMMISSION	98,290	0.00	277,160	0.00	277,160	0.00	0	0.00
TOTAL - PS	897,463	22.04	1,001,491	25.00	1,001,491	25.00	0	0.00
PERSONAL SERVICES MO REAL ESTATE COMMISSION	897,463	22.04	1,001,491	25.00	1,001,491	25.00	0	0.00
MO REAL ESTATE COMMISSION CORE								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Budget Unit								

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DCI						DECISION ITEM DETAIL			
Budget Unit	EV 2020	EV 2020	EV 2021	EV 2021	EV 2022	EV 2022	******	******	

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MO REAL ESTATE COMMISSION								
CORE								
INVESTIGATOR I	0	0.00	1,526	1.00	0	0.00	0	0.00
INVESTIGATOR II	128,256	3.00	133,238	4.00	0	0.00	0	0.00
PROF REG ADMSTV COOR	44,132	1.00	45,642	1.00	0	0.00	0	0.00
REAL ESTATE EXAMINER I	29,423	0.83	37,169	1.00	0	0.00	0	0.00
REAL ESTATE EXAMINER II	210,558	4.96	218,268	5.00	0	0.00	0	0.00
REAL ESTATE EXAMINER FIELD SPV	94,798	2.00	97,707	2.00	0	0.00	0	0.00
REAL ESTATE EDUCATION SPEC	36,840	1.00	38,103	1.00	0	0.00	0	0.00
INVESTIGATION MGR B1	56,681	1.00	58,552	1.00	0	0.00	0	0.00
PROCESSING TECHNICIAN II	137,795	4.66	152,314	5.00	0	0.00	0	0.00
PROCESSING TECHNICIAN III	66,621	2.02	68,105	2.00	0	0.00	0	0.00
LEGAL COUNSEL	0	0.00	57,000	1.00	57,000	1.00	0	0.00
BOARD MEMBER	3,495	0.18	5,071	0.00	5,071	0.00	0	0.00
CLERK	9,492	0.39	6,777	0.00	6,777	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	79,372	1.00	82,019	1.00	82,019	1.00	0	0.00
ADMIN SUPPORT PROFESSIONAL	0	0.00	0	0.00	83,745	2.00	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	152,314	5.00	0	0.00
LEAD CUSTOMER SERVICE REP	0	0.00	0	0.00	68,105	2.00	0	0.00
NON-COMMISSIONED INVESTIGATOR	0	0.00	0	0.00	1,526	1.00	0	0.00
SR NON-COMMISSION INVESTIGATOR	0	0.00	0	0.00	133,238	4.00	0	0.00
INVESTIGATIONS MANAGER	0	0.00	0	0.00	58,552	1.00	0	0.00
REGULATORY AUDITOR	0	0.00	0	0.00	255,437	6.00	0	0.00
REGULATORY AUDITOR SUPERVISOR	0	0.00	0	0.00	97,707	2.00	0	0.00
TOTAL - PS	897,463	22.04	1,001,491	25.00	1,001,491	25.00	0	0.00
TRAVEL, IN-STATE	17,386	0.00	23,277	0.00	23,277	0.00	0	0.00
TRAVEL, OUT-OF-STATE	2,173	0.00	6,089	0.00	6,089	0.00	0	0.00
SUPPLIES	33,812	0.00	84,000	0.00	84,000	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	6,484	0.00	8,750	0.00	8,750	0.00	0	0.00
COMMUNICATION SERV & SUPP	18,287	0.00	27,044	0.00	27,044	0.00	0	0.00
PROFESSIONAL SERVICES	7,019	0.00	58,500	0.00	58,500	0.00	0	0.00
M&R SERVICES	5,884	0.00	15,500	0.00	15,500	0.00	0	0.00
MOTORIZED EQUIPMENT	0	0.00	31,000	0.00	31,000	0.00	0	0.00
OFFICE EQUIPMENT	61	0.00	7,500	0.00	7,500	0.00	0	0.00

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Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MO REAL ESTATE COMMISSION								
CORE								
OTHER EQUIPMENT	1,365	0.00	1,000	0.00	1,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	0	0.00
BUILDING LEASE PAYMENTS	1,154	0.00	2,500	0.00	2,500	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	270	0.00	1,000	0.00	1,000	0.00	0	0.00
MISCELLANEOUS EXPENSES	4,395	0.00	10,000	0.00	10,000	0.00	0	0.00
TOTAL - EE	98,290	0.00	277,160	0.00	277,160	0.00	0	0.00
GRAND TOTAL	\$995,753	22.04	\$1,278,651	25.00	\$1,278,651	25.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$995,753	22.04	\$1,278,651	25.00	\$1,278,651	25.00		0.00

PROGRAM DESCR	RIPTION	
Department of Commerce and Insurance	HB Section(s): 7.510	
Missouri Real Estate Commission	· · · 	
Program is found in the following core budget(s): Missouri Real Estate Commission	on	

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

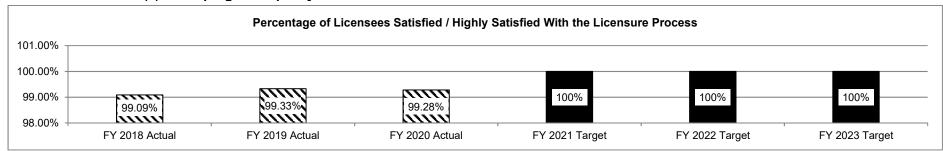
1b. What does this program do?

- The commission is responsible for the examination, licensing, and regulation of persons and firms engaged in the real estate business in Missouri.
- In addition to issuing temporary work permits, the commission issues thirteen types of real estate licenses (salesperson, broker, inactive salesperson, inactive broker, corporation, association, partnership, broker-salesperson, broker-officer, broker-associate, broker-partner, professional corporation-salesperson, and professional corporation-broker-salesperson).
- Other responsibilities include investigating complaints filed against real estate licensees and auditing real estate escrow accounts to verify proper accounting of consumers' earnest money and rental deposits.
- The commission also approves all real estate pre-licensing and continuing education courses, and accredits real estate schools approved to administer courses.
- The commission meets regularly to review complaints, investigations and audits and to address other matters.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Applications Received	8,805	8,980	7,061	7,414	7,784	8,173
Licensed Professionals	44,845	44,456	46,895	46,895	46,895	46,895
Outreach Events	17	15	6	10	10	10

2b. Provide a measure(s) of the program's quality.



Note: Real Estate Brokers only renew in even fiscal years and Real Estate Salespersons only renew in odd fiscal years.

Licensees were surveyed about their experience with the commission's licensure procedures, customer service, website and communications.

Department of Commerce and Insurance HB Section(s): 7.510

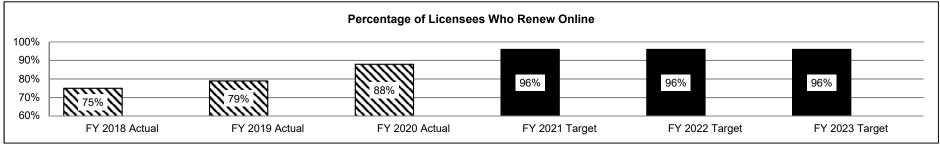
Missouri Real Estate Commission

Program is found in the following core budget(s): Missouri Real Estate Commission

2c. Provide a measure(s) of the program's impact.



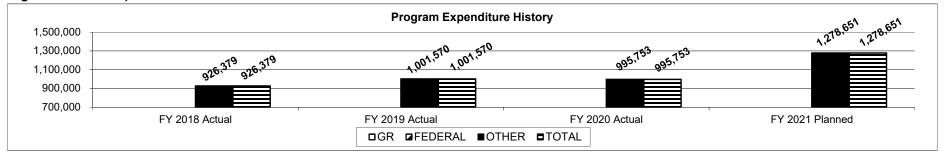
2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

Note: Real Estate Brokers only renew in even fiscal years and Real Estate Salespersons only renew in odd fiscal years.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESC	RIPTION
Department of Commerce and Insurance	HB Section(s): 7.510
Missouri Real Estate Commission	· ·
Program is found in the following core budget(s): Missouri Real Estate Commiss	ion
4. What are the sources of the "Other " funds?	
Missouri Real Estate Commission Fund (0638)	
 What is the authorization for this program, i.e., federal or state statute, etc.? (State Statute: Sections 339.010-339.205 and 339.710-339.855, RSMo. 	Include the federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\text{N/A}}$	
Is this a federally mandated program? If yes, please explain.	

Department of Co	rtment of Commerce and Insurance				Budget Unit	42790C			
Professional Regis	stration								
Core - Missouri Ve	re - Missouri Veterinary Medical Board				HB Section	7.515			
I. CORE FINANCIAL SUMMARY									
1. 001(2 :,		2022 Budge	t Request			FY 2022	Governor's F	Recommendat	tion
i		Federal	Other	Total		GR	Federal	Other	Total
PS -	0	0	0	0	PS	0	0	0	0
EE	0	0	108,317	108,317	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total =	0	0	108,317	108,317	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes budg	geted in House Bill	5 except for	certain fringe	es	Note: Fringes	budgeted in Hou	ıse Bill 5 excε	pt for certain	fringes
budgeted directly to	א MoDOT, Highwa) נ	n.	budgeted direct	tly to MoDOT, H	lighway Patro	I, and Conserv	vation.		
Other Funds:	Other Funds: Veterinary Medical Board Fund (0639) Other Funds:								
0 00DE DE00DID									

2. CORE DESCRIPTION

This core supports the Missouri Veterinary Medical Board which regulates veterinarians, veterinary technicians and veterinary facilities in Missouri. The board was established in 1905 by the general assembly. The board is composed of the state veterinarian who serves as ex officio and five appointed members. Board members are appointed by the Governor with the advice and consent of the Senate.

Duties of the board, including but not limited to, are to:

- Examine and determine qualifications for the licensing of veterinarians
- Provide for the registration of veterinary technicians
- Issue veterinary facility permits
- Issue, renew, deny, suspend, revoke, place on probation or otherwise discipline licenses, certificates and permits
- Maintain annual renewal records
- Issue temporary licenses under certain conditions
- Adopt rules and regulations to execute and enforce statutory law
- Establish fees for licenses and facility permits at a level to produce revenues for the execution of the practice act
- Investigate complaints based on alleged violations of the practice act
- Address and dispose of complaints through disciplinary hearings, informal conferences or other legal means if necessary
- Establish minimum standards for the practice of veterinary medicine

Department of Commerce and Insurance

Professional Registration

Core - Missouri Veterinary Medical Board

Budget Unit 42790C

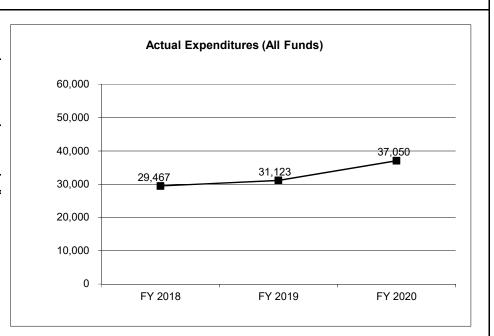
HB Section 7.515

3. PROGRAM LISTING (list programs included in this core funding)

Missouri Veterinary Medical Board

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
				_
Appropriation (All Funds)	107,975	107,975	107,975	108,317
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	107,975	107,975	107,975	108,317
Actual Expenditures (All Funds)	29,467	31,123	37,050	N/A
Unexpended (All Funds)	78,508	76,852	70,925	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 78,508 (1)	0 0 76,852 (2)	0 0 70,925 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amount is due to less than anticipated expenditures.
- (2) Unexpended amount is due to less than anticipated expenditures.
- (3) Unexpended amount is due to less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE MO VETERINARY MEDICAL BOARD

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	EE	0.00	C	()	108,317	108,317	_
	Total	0.00	C		0	108,317	108,317	• =
DEPARTMENT CORE REQUEST								
	EE	0.00	C	()	108,317	108,317	7
	Total	0.00	C	(0	108,317	108,317	_ , =
GOVERNOR'S RECOMMENDED	CORE							
	EE	0.00	C	()	108,317	108,317	,
	Total	0.00	0	(0	108,317	108,317	•

DCI

DECISION ITEM SUMMARY

GRAND TOTAL	\$37,050	0.00	\$108,317	0.00	\$108.317	0.00	\$0	0.00
TOTAL	37,050	0.00	108,317	0.00	108,317	0.00	0	0.00
TOTAL - EE	37,050	0.00	108,317	0.00	108,317	0.00	0	0.00
EXPENSE & EQUIPMENT VETERINARY MEDICAL BOARD	37,050	0.00	108,317	0.00	108,317	0.00	0	0.00
CORE								
MO VETERINARY MEDICAL BOARD								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******
Budget Unit								

DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MO VETERINARY MEDICAL BOARD								
CORE								
TRAVEL, IN-STATE	5,842	0.00	6,742	0.00	6,742	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	50	0.00	50	0.00	0	0.00
SUPPLIES	13,931	0.00	12,350	0.00	12,350	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	900	0.00	2,450	0.00	2,450	0.00	0	0.00
COMMUNICATION SERV & SUPP	1,460	0.00	2,000	0.00	2,000	0.00	0	0.00
PROFESSIONAL SERVICES	13,246	0.00	77,225	0.00	77,225	0.00	0	0.00
M&R SERVICES	590	0.00	1,500	0.00	1,500	0.00	0	0.00
OFFICE EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	100	0.00	100	0.00	0	0.00
BUILDING LEASE PAYMENTS	0	0.00	1,000	0.00	1,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	700	0.00	700	0.00	0	0.00
MISCELLANEOUS EXPENSES	1,081	0.00	3,200	0.00	3,200	0.00	0	0.00
TOTAL - EE	37,050	0.00	108,317	0.00	108,317	0.00	0	0.00
GRAND TOTAL	\$37,050	0.00	\$108,317	0.00	\$108,317	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$37,050	0.00	\$108,317	0.00	\$108,317	0.00		0.00

Department of Commerce and Insurance HB Section(s): 7.450 / 7.515

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

FY 2021 PLANNED								
Veterinary PR Admin TOTAL								
OTHER	108,317	207,549	315,866					

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

Duties of the board, include but not limited to:

- Examine and determine qualifications for the licensing of veterinarians.
- Provide for the registration of veterinary technicians.
- Issue veterinary facility permits.
- Issue, renew, deny, suspend, revoke, place on probation or otherwise discipline licensees, certificates and permits.
- Maintain annual renewal records.
- Issue temporary licenses under certain conditions.
- Adopt rules and regulations to execute and enforce statutory law.
- Establish fees for licenses and facility permits at a level to produce revenues for the execution of the practice act.
- Investigate complaints based on alleged violations of the practice act.
- Address and dispose of complaints through disciplinary hearings, informal conferences or other legal means if necessary.
- Establish minimum standards for the practice of veterinary medicine.

2a. Provide an activity measure(s) for the program.

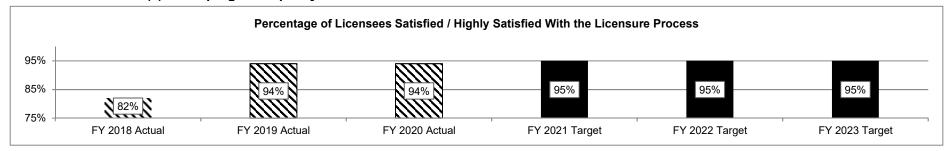
	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	527	532	523	523	523	523
Licensed Professionals	5,760	5,855	5,964	5,964	5,964	5,964
Public Meetings Held	10	9	11	10	10	10

Department of Commerce and Insurance HB Section(s): 7.450 / 7.515

Missouri Veterinary Medical Board

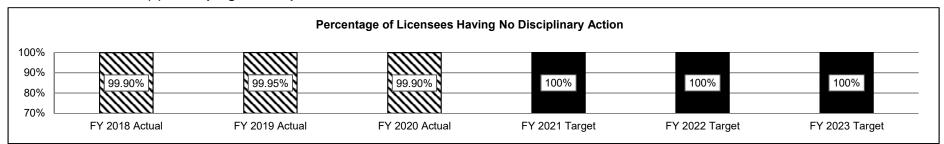
Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

2b. Provide a measure(s) of the program's quality.

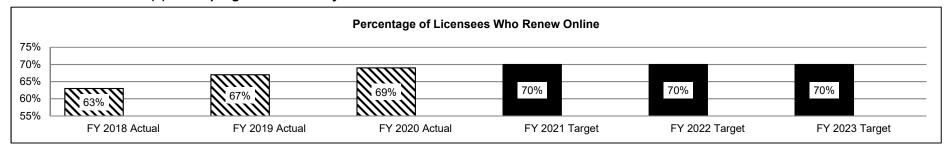


Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

2c. Provide a measure(s) of the program's impact.



2d. Provide a measure(s) of the program's efficiency.



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

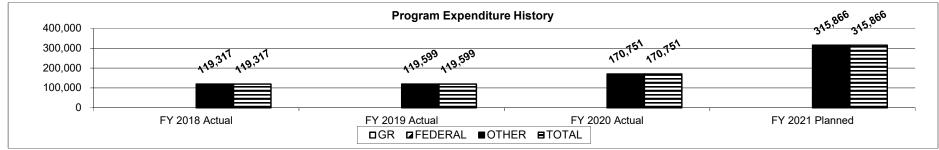
Department of Commerce and Insurance

HB Section(s): 7.450 / 7.515

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Professional Registration Administration, Missouri Veterinary Medical Board

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Veterinary Medical Board Fund (0639)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

 State Statute: Sections 340.200-340.396, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Department of Co	ommerce and Insu	ırance			Budget Unit	dget Unit42820C					
Professional Reg											
Core - Transfers	to General Reven	ue			HB Section _	7.520					
1. CORE FINANC	CIAL SUMMARY										
	FY:	2022 Budg	et Request			FY 2022 Governor's Recommendation					
	GR	Federal	Other	Total		GR	Federal	Other	Total		
PS	0	0	0	0	PS	0	0	0	0		
EE	0	0	0	0	EE	0	0	0	0		
PSD	0	0	0	0	PSD	0	0	0	0		
TRF	0	0	1,461,218	1,461,218	TRF	0	0	0	0		
Total	0	0	1,461,218	1,461,218	Total	0	0	0	0		
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00		
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0		
Note: Fringes bud	dgeted in House Bil	I 5 except fo	or certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exce	pt for certain	fringes		
budgeted directly t	to MoDOT, Highwa	y Patrol, an	d Conservatio	on.	budgeted direc	tly to MoDOT, H	Highway Patro	l, and Consen	vation.		
Other Funds:	Various Profession	nal Registra	tion Funds		Other Funds:						

2. CORE DESCRIPTION

This core transfer is necessary to carry out the provision of Subsection 324.001.5 RSMo., which states in part, the General Assembly shall appropriate to other state agencies from each board's funds, moneys sufficient to reimburse those other state agencies for all services rendered and all facilities and supplies furnished to that board. These transfers allow for reimbursement to General Revenue supported agencies (i.e. Attorney General, State Auditor's Office, Administrative Hearing Commission), for legal services, audit services and hearing services.

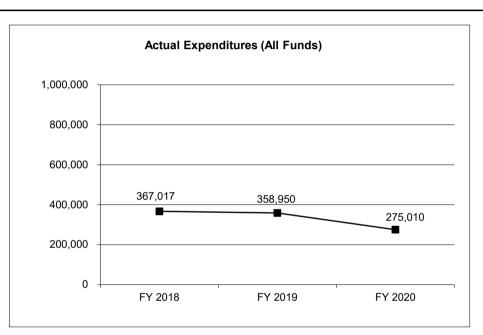
3. PROGRAM LISTING (list programs included in this core funding)

Professional Registration Funds Transfer to General Revenue

Department of Commerce and Insurance	Budget Unit 42820C
Professional Registration	
Core - Transfers to General Revenue	HB Section 7.520

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	1,461,218	1,461,218	1,461,218	1,461,218
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	1,461,218	1,461,218	1,461,218	1,461,218
Actual Expenditures (All Funds)	367,017	358,950	275,010	N/A
Unexpended (All Funds)	1,094,201	1,102,268	1,186,208	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,094,201 (1)	0 0 1,102,268 (2)	0 0 1,186,208 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amounts reflect variations in actual expenditures for services provided from General Revenue funded agencies.
- (2) Unexpended amounts reflect variations in actual expenditures for services provided from General Revenue funded agencies.
- (3) Unexpended amounts reflect variations in actual expenditures for services provided from General Revenue funded agencies.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

PR FUND TRANSFER TO GR

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federa	ıl	Other	Total	
TAFP AFTER VETOES								
	TRF	0.00		0	0	1,461,218	1,461,218	}
	Total	0.00		0	0	1,461,218	1,461,218	}
DEPARTMENT CORE REQUEST								
	TRF	0.00		0	0	1,461,218	1,461,218	3
	Total	0.00		0	0	1,461,218	1,461,218	- - -
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00		0	0	1,461,218	1,461,218	3
	Total	0.00		0	0	1,461,218	1,461,218	3

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DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR FUND TRANSFER TO GR								
CORE								
FUND TRANSFERS								
HEARING INSTRUMENT SPECIALIST	0	0.00	17,500	0.00	17,500	0.00	0	0.00
STATE COMMITTEE OF INTERPRETER	0	0.00	7,800	0.00	7,800	0.00	0	0.00
BRD OF GEOLOGIST REGISTRATION	0	0.00	7,200	0.00	7,200	0.00	0	0.00
MO RE APPRS AND APPRMGMT COMPS	14,014	0.00	155,000	0.00	155,000	0.00	0	0.00
ENDOWED CARE CEMETERY AUDIT	69	0.00	10,500	0.00	10,500	0.00	0	0.00
LICENSED SOCIAL WORKERS	21,031	0.00	22,500	0.00	22,500	0.00	0	0.00
STATE COMMITTEE OF PSYCHOLOGST	11,841	0.00	33,500	0.00	33,500	0.00	0	0.00
BOARD OF ACCOUNTANCY	11,146	0.00	19,000	0.00	19,000	0.00	0	0.00
BOARD OF PODIATRIC MEDICINE	7,004	0.00	15,999	0.00	15,999	0.00	0	0.00
BOARD OF CHIROPRACTIC EXAMINER	0	0.00	8,000	0.00	8,000	0.00	0	0.00
BOARD OF EMBALM & FUN DIR	1,632	0.00	85,000	0.00	85,000	0.00	0	0.00
BOARD OF REG FOR HEALING ARTS	5,441	0.00	100,000	0.00	100,000	0.00	0	0.00
BOARD OF NURSING	17,939	0.00	135,000	0.00	135,000	0.00	0	0.00
OPTOMETRY FUND	0	0.00	13,408	0.00	13,408	0.00	0	0.00
BOARD OF PHARMACY	19,686	0.00	119,000	0.00	119,000	0.00	0	0.00
MO REAL ESTATE COMMISSION	111,840	0.00	250,000	0.00	250,000	0.00	0	0.00
VETERINARY MEDICAL BOARD	16,609	0.00	55,000	0.00	55,000	0.00	0	0.00
COMMITTEE OF PROF COUNSELORS	1,108	0.00	40,000	0.00	40,000	0.00	0	0.00
DENTAL BOARD FUND	184	0.00	31,200	0.00	31,200	0.00	0	0.00
BRD OF ARCH,ENG,LND SUR,LND AR	190	0.00	122,100	0.00	122,100	0.00	0	0.00
ATHLETIC FUND	1,270	0.00	14,400	0.00	14,400	0.00	0	0.00
MO ELECTRICAL INDUSTRY LIC	0	0.00	1	0.00	1	0.00	0	0.00
ATHLETIC AGENT	0	0.00	1,000	0.00	1,000	0.00	0	0.00
BRD OF COSMETOLOGY & BARBER EX	110	0.00	91,250	0.00	91,250	0.00	0	0.00
BOARD OF PI&PI FIRE EXAMINERS	13,957	0.00	16,500	0.00	16,500	0.00	0	0.00
MARITAL & FAMILY THERAPISTS	0	0.00	6,000	0.00	6,000	0.00	0	0.00
RESPIRATORY CARE PRACTITIONERS	2,861	0.00	28,000	0.00	28,000	0.00	0	0.00
MO BRD OCCUPATIONAL THERAPY	0	0.00	8,960	0.00	8,960	0.00	0	0.00
DIETITIAN	0	0.00	1,200	0.00	1,200	0.00	0	0.00
INTERIOR DESIGNER COUNCIL	0	0.00	1,200	0.00	1,200	0.00	0	0.00
ACUPUNCTURIST	0	0.00	1,000	0.00	1,000	0.00	0	0.00
TATTOO	17,078	0.00	31,000	0.00	31,000	0.00	0	0.00

9/17/20 12:00

DCI

DECISION ITEM SUMMARY

GRAND TOTAL	\$275,010	0.00	\$1,461,218	0.00	\$1,461,218	0.00	\$0	0.00
TOTAL	275,010	0.00	1,461,218	0.00	1,461,218	0.00	0	0.00
TOTAL - TRF	275,010	0.00	1,461,218	0.00	1,461,218	0.00	0	0.00
FUND TRANSFERS MASSAGE THERAPY	0	0.00	13,000	0.00	13,000	0.00	0	0.00
PR FUND TRANSFER TO GR CORE								
	DOLLAR	FIE .	DOLLAR	FIE .	DOLLAR	FIE	COLUMN	COLUMN
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Budget Unit								

DCI						[DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020 ACTUAL	FY 2021 BUDGET	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL			BUDGET	DEPT REQ	DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR			
PR FUND TRANSFER TO GR								
CORE								
TRANSFERS OUT	275,010	0.00	1,461,218	0.00	1,461,218	0.00	0	0.00
TOTAL - TRF	275,010	0.00	1,461,218	0.00	1,461,218	0.00	0	0.00
GRAND TOTAL	\$275,010	0.00	\$1,461,218	0.00	\$1,461,218	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$275.010	0.00	\$1,461,218	0.00	\$1,461,218	0.00		0.00

PROGRAM DESCRIPTION Department of Commerce and Insurance HB Section(s): 7.520 Professional Registration Funds Transfer to General Revenue

Program is found in the following core budget(s): Division of Professional Registration Funds Transfer to General Revenue

1a. What strategic priority does this program address?

See Professional Registration Administration program descriptions.

1b. What does this program do?

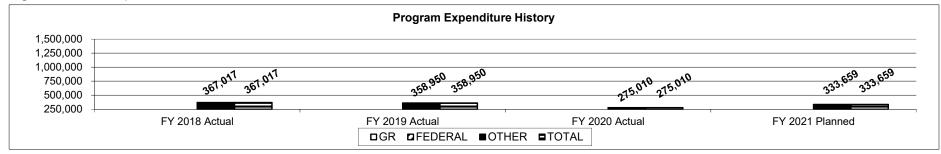
- This core transfer is necessary to carry out the provision of Section 324.001.5, RSMo., which states in part, the General Assembly shall appropriate to other state agencies from each board's funds, moneys sufficient to reimburse those other state agencies for all services rendered and all facilities and supplies furnished to that board. These transfers allow for reimbursement to General Revenue supported agencies (i.e. Attorney General, State Auditor's Office, Administrative Hearing Commission), for legal services, audit services and hearing.
- 2a. Provide an activity measure(s) for the program.

For performance measures, see Professional Registration program descriptions.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Professional Registration program descriptions.

- **2b.** Provide a measure(s) of the program's quality. For performance measures, see Professional Registration program descriptions.
- **2d. Provide a measure(s) of the program's efficiency.** For performance measures, see Professional Registration program descriptions.
- 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Note: FY21 Planned is based on the prior three year average.

4. What are the sources of the "Other" funds?

Various Professional Registration Funds

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) State Statute: Section 324.001.5, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Department of Co	ommerce and Ins	surance			Budget Unit	42830C				
Professional Reg	istration									
Core - Transfers	to Professional I	Registration	Fees Fund		HB Section _	7.525				
1. CORE FINANC	CIAL SUMMARY									
	FY	′ 2022 Budg	et Request			FY 2022 Governor's Recommendation				
	GR	Federal	Other	Total		GR	Federal	Other	Total	
PS	0	0	0	0	PS	0	0	0	0	
EE	0	0	0	0	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	9,665,697	9,665,697	TRF	0	0	0	0	
Total	0	0	9,665,697	9,665,697	Total	0	0	0	0	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
Note: Fringes bud	dgeted in House E	Bill 5 except fo	or certain fring	ges	Note: Fringes	budgeted in Ho	use Bill 5 exce	pt for certain	fringes	
budgeted directly i	to MoDOT, Highw	ay Patrol, an	nd Conservation	on.	budgeted direc	tly to MoDOT, H	Highway Patro	l, and Conser	≀ation.	
Other Funds:	Various Profession	onal Registra	ation Funds		Other Funds:					
2 CORE DESCRI	PTION									

2. CORE DESCRIPTION

This core transfer allows the Division of Professional Registration to operate by carrying out the provision of Section 324.001.5, RSMo., which states the General Assembly shall appropriate to the division from each board's fund, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board.

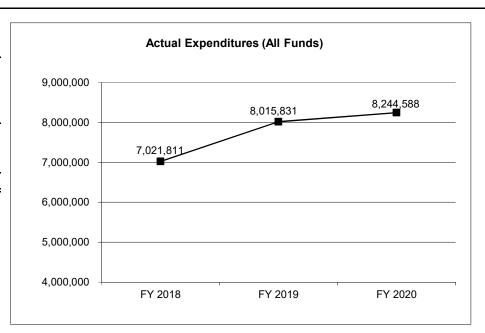
3. PROGRAM LISTING (list programs included in this core funding)

Professional Registration Funds Transfer to Professional Registration Fees Fund

Department of Commerce and Insurance	Budget Unit 42830C
Professional Registration	-
Core - Transfers to Professional Registration Fees Fund	HB Section 7.525

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	8,829,032	9,665,697	9,665,697	9,665,697
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	8,829,032	9,665,697	9,665,697	9,665,697
Actual Expenditures (All Funds)	7,021,811	8,015,831	8,244,588	N/A
Unexpended (All Funds)	1,807,221	1,649,866	1,421,109	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,807,221	0 0 1,649,866	0 0 1,421,109	N/A N/A N/A
Culoi	(1)	(2)	(3)	14/74



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Unexpended amounts reflect variations in actual expenditures for services provided from Professional Registration Administration.
- (2) Unexpended amounts reflect variations in actual expenditures for services provided from Professional Registration Administration.
- (3) Unexpended amounts reflect variations in actual expenditures for services provided from Professional Registration Administration.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

PR ADMINSTRATION TRANSFER

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	Ε
TAFP AFTER VETOES								
	TRF	0.00)	0	9,665,697	9,665,697	•
	Total	0.00)	0	9,665,697	9,665,697	-
DEPARTMENT CORE REQUEST								
	TRF	0.00)	0	9,665,697	9,665,697	,
	Total	0.00)	0	9,665,697	9,665,697	- -
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00)	0	9,665,697	9,665,697	•
	Total	0.00)	0	9,665,697	9,665,697	•

DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINSTRATION TRANSFER								
CORE								
FUND TRANSFERS								
HEARING INSTRUMENT SPECIALIST	69,333	0.00	88,470	0.00	88,470	0.00	0	0.00
STATE COMMITTEE OF INTERPRETER	60,968	0.00	66,549	0.00	66,549	0.00	0	0.00
BRD OF GEOLOGIST REGISTRATION	67,480	0.00	71,215	0.00	71,215	0.00	0	0.00
MO RE APPRS AND APPRMGMT COMPS	329,802	0.00	1,169,574	0.00	1,169,574	0.00	0	0.00
ENDOWED CARE CEMETERY AUDIT	57,340	0.00	122,879	0.00	122,879	0.00	0	0.00
LICENSED SOCIAL WORKERS	300,493	0.00	237,471	0.00	237,471	0.00	0	0.00
STATE COMMITTEE OF PSYCHOLOGST	384,970	0.00	348,058	0.00	348,058	0.00	0	0.00
BOARD OF ACCOUNTANCY	174,225	0.00	176,701	0.00	176,701	0.00	0	0.00
BOARD OF PODIATRIC MEDICINE	34,777	0.00	42,472	0.00	42,472	0.00	0	0.00
BOARD OF CHIROPRACTIC EXAMINER	122,403	0.00	143,327	0.00	143,327	0.00	0	0.00
BOARD OF EMBALM & FUN DIR	626,069	0.00	836,714	0.00	836,714	0.00	0	0.00
BOARD OF REG FOR HEALING ARTS	372,909	0.00	433,431	0.00	433,431	0.00	0	0.00
BOARD OF NURSING	926,399	0.00	1,104,260	0.00	1,104,260	0.00	0	0.00
OPTOMETRY FUND	115,874	0.00	102,381	0.00	102,381	0.00	0	0.00
BOARD OF PHARMACY	327,232	0.00	318,869	0.00	318,869	0.00	0	0.00
MO REAL ESTATE COMMISSION	335,430	0.00	540,206	0.00	540,206	0.00	0	0.00
VETERINARY MEDICAL BOARD	232,889	0.00	188,724	0.00	188,724	0.00	0	0.00
COMMITTEE OF PROF COUNSELORS	314,284	0.00	283,797	0.00	283,797	0.00	0	0.00
DENTAL BOARD FUND	66,059	0.00	100,584	0.00	100,584	0.00	0	0.00
BRD OF ARCH,ENG,LND SUR,LND AR	227,638	0.00	278,472	0.00	278,472	0.00	0	0.00
ATHLETIC FUND	285,053	0.00	241,144	0.00	241,144	0.00	0	0.00
MO ELECTRICAL INDUSTRY LIC	0	0.00	86,666	0.00	86,666	0.00	0	0.00
ATHLETIC AGENT	2,167	0.00	3,737	0.00	3,737	0.00	0	0.00
BRD OF COSMETOLOGY & BARBER EX	1,899,439	0.00	1,664,242	0.00	1,664,242	0.00	0	0.00
BOARD OF PI&PI FIRE EXAMINERS	107,987	0.00	186,721	0.00	186,721	0.00	0	0.00
MARITAL & FAMILY THERAPISTS	19,623	0.00	19,024	0.00	19,024	0.00	0	0.00
RESPIRATORY CARE PRACTITIONERS	91,447	0.00	137,692	0.00	137,692	0.00	0	0.00
MO BRD OCCUPATIONAL THERAPY	101,159	0.00	138,152	0.00	138,152	0.00	0	0.00
DIETITIAN	45,754	0.00	56,348	0.00	56,348	0.00	0	0.00
INTERIOR DESIGNER COUNCIL	3,810	0.00	42,037	0.00	42,037	0.00	0	0.00
ACUPUNCTURIST	6,551	0.00	13,444	0.00	13,444	0.00	0	0.00
TATTOO	129,265	0.00	81,254	0.00	81,254	0.00	0	0.00

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DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	********	********
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINSTRATION TRANSFER								
CORE								
FUND TRANSFERS								
MASSAGE THERAPY	405,759	0.00	341,082	0.00	341,082	0.00	0	0.00
TOTAL - TRF	8,244,588	0.00	9,665,697	0.00	9,665,697	0.00	0	0.00
TOTAL	8,244,588	0.00	9,665,697	0.00	9,665,697	0.00	0	0.00
GRAND TOTAL	\$8,244,588	0.00	\$9,665,697	0.00	\$9,665,697	0.00	\$0	0.00

DCI						[DECISION ITI	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINSTRATION TRANSFER								
CORE								
TRANSFERS OUT	8,244,588	0.00	9,665,697	0.00	9,665,697	0.00	0	0.00
TOTAL - TRF	8,244,588	0.00	9,665,697	0.00	9,665,697	0.00	0	0.00
GRAND TOTAL	\$8,244,588	0.00	\$9,665,697	0.00	\$9,665,697	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$8,244,588	0.00	\$9,665,697	0.00	\$9,665,697	0.00		0.00

Department of Commerce and Insurance

HB Section(s):

7.525

Professional Registration Funds Transfer to Professional Registration Fees Fund

Program is found in the following core budget(s): Transfer to Professional Registration Fees Fund

1a. What strategic priority does this program address?

See Professional Registration program descriptions.

- 1b. What does this program do?
 - This core transfer allows the Division of Professional Registration to operate by carrying out the provision of Subsection 324.001.5. RSMo., which states the general assembly shall appropriate to the division from each board's fund, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board.
- 2a. Provide an activity measure(s) for the program.

For performance measures, see Professional Registration program descriptions.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Professional Registration program descriptions.

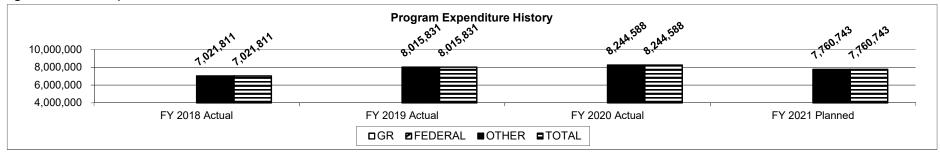
2b. Provide a measure(s) of the program's quality.

For performance measures, see Professional Registration program descriptions.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Professional Registration program descriptions.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Note: FY20 Planned is based on the prior thee year average.

4. What are the sources of the "Other" funds?

Various Professional Registration Funds

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Section 324.001.5, RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Department of Co	ommerce and Ins	surance			Budget Unit	42850C			
Professional Reg Core - Transfers	jistration for Start Up Loar	ns for New B	oard Prograi	ms	HB Section	7.530			
1. CORE FINANC	SIAL SUMMARY								
	FY	²⁰²² Budge	t Request			FY 2022	Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	200,000	200,000	TRF	0	0	0	0
Total	0	0	200,000	200,000	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bud	Igeted in House B	ill 5 except fo	r certain fring	es	Note: Fringes	budgeted in Ho	use Bill 5 exce	ept for certain	fringes
budgeted directly	to MoDOT, Highw	ay Patrol, and	d Conservatio	n.	budgeted direc	tly to MoDOT, I	Highway Patro	I, and Conser	vation.
Other Funds:	Various Profession	onal Registrat	tion Funds		Other Funds:				

2. CORE DESCRIPTION

This core transfer is necessary to carry out the provisions of Section 324.016 RSMo., which states in part, the director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for a new board. This authority shall cease at such time that a sufficient fund has been established by the new board to fund its operations and repay the amount borrowed.

3. PROGRAM LISTING (list programs included in this core funding)

Transfer for Startup Loans for New Board Programs

Department of Commerce and Insurance

Professional Registration

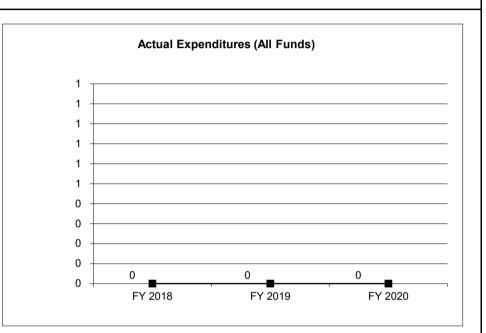
Core - Transfers for Start Up Loans for New Board Programs

Budget Unit 42850C

HB Section 7.530

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	200,000	200,000	200,000	200,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	200,000	200,000	200,000	200,000
Actual Expenditures (All Funds)	0	0	0	N/A
Unexpended (All Funds)	200,000	200,000	200,000	N/A
Unexpended, by Fund: General Revenue	0	0	0	N/A N/A
Federal	000.000	000.000	000.000	
Other	200,000 (1)	200,000 (2)	200,000 (3)	N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) No transfers needed in FY 2018.
- (2) No transfers needed in FY 2019.
- (2) No transfers needed in FY 2020.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

PR STARTUP LOANS

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal		Other	Total	_
	Class	FIE	GK	reuerai		Other	TOTAL	Е
TAFP AFTER VETOES								
	TRF	0.00	C	1	0	200,000	200,000	_
	Total	0.00	0	1	0	200,000	200,000) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	C)	0	200,000	200,000)
	Total	0.00	C		0	200,000	200,000	- -
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	C	1	0	200,000	200,000	<u> </u>
	Total	0.00	0		0	200,000	200,000	

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DECISION ITEM SUMMARY

Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR STARTUP LOANS								
CORE								
FUND TRANSFERS BOARD OF REG FOR HEALING ARTS		0 0.0	0 200,000	0.00	200.000	0.00	(0.00
TOTAL - TRF		0.0	- 	0.00	200,000	0.00		0.00
TOTAL		0.0	200,000	0.00	200,000	0.00		0.00
GRAND TOTAL		\$0 0.0	0 \$200,000	0.00	\$200,000	0.00	\$(0.00

DCI							I	DECISION ITI	EM DETAIL
Budget Unit		FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class		DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR STARTUP LOANS									
CORE									
TRANSFERS OUT		0	0.00	200,000	0.00	200,000	0.00	0	0.00
TOTAL - TRF	_	0	0.00	200,000	0.00	200,000	0.00	0	0.00
GRAND TOTAL		\$0	0.00	\$200,000	0.00	\$200,000	0.00	\$0	0.00
GEN	ERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
F	EDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	OTHER FUNDS	\$0	0.00	\$200.000	0.00	\$200.000	0.00		0.00

PROGRAM DES	CRIPTION
Department of Commerce and Insurance	HB Section(s): 7.530
Transfer for Startup Loans for New Board Programs	
Program is found in the following core budget(s): Transfer for Startup Loans for	or New Board Programs

1a. What strategic priority does this program address?

See Division of Professional Registration program descriptions.

1b. What does this program do?

- This core transfer is necessary to carry out the provisions of Section 324.016 RSMo., which states in part, the director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for a new board. This authority shall cease at such time that a sufficient fund has been established by the new board to fund its operations and repay the amount borrowed.
- 2a. Provide an activity measure(s) for the program.

For performance measures, see Professional Registration Administration program descriptions.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Professional Registration Administration program descriptions.

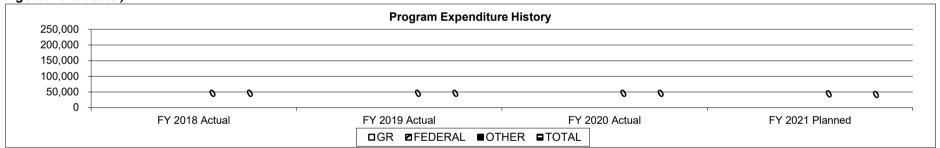
2b. Provide a measure(s) of the program's quality.

For performance measures, see Professional Registration Administration program descriptions.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Professional Registration Administration program descriptions.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Various Professional Registration Funds

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

 State Statute: Section 324.016. RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

Department of Co	mmerce and Insu	rance			Budget Unit	42860C			
Professional Regi	stration								
Core - Transfers f	or Start Up Loan I	Payback			HB Section _	7.535			
1. CORE FINANC	IAL SUMMARY								
	FY 2	2022 Budge	t Request			FY 2022	Governor's R	Recommenda	tion
		Federal	Other	Total		GR	Federal	Other	Total
PS -	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	320,000	320,000	TRF	0	0	0	0
Total	0	0	320,000	320,000	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes budg	geted in House Bill	5 except fo	r certain fring	es	Note: Fringes	budgeted in Ho	use Bill 5 exce	pt for certain	fringes
budgeted directly to	o MoDOT, Highway	y Patrol, and	d Conservatio	n.	budgeted direc	tly to MoDOT, I	Highway Patro	l, and Conser	vation.
,	Various Profession				Other Funds:	uy 10 1410D01, 1	ngnway r ano	, and ounser	vation.

2. CORE DESCRIPTION

This core transfer is necessary to carry out the provisions of Section 324.016 RSMo., which states in part, the director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for a new board. This authority shall cease at such time that a sufficient fund has been established by the new board to fund its operations and repay the amount borrowed.

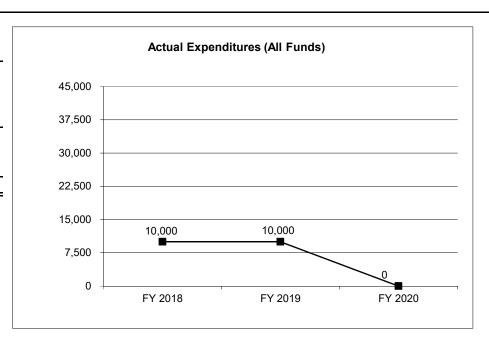
3. PROGRAM LISTING (list programs included in this core funding)

Transfer for Startup Loans Payback

Department of Commerce and Insurance	Budget Unit 42860C
Professional Registration	
Core - Transfers for Start Up Loan Payback	HB Section

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	320,000	320,000	320,000	320,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)	0	0	0	0
Budget Authority (All Funds)	320,000	320,000	320,000	320,000
Actual Expenditures (All Funds)	10,000	10,000	0	N/A
Unexpended (All Funds)	310,000	310,000	320,000	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 310,000 (1)	0 0 310,000 (2)	0 0 320,000 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Startup loans payback from Board of Private Investigator and Private Fire Investigator Examiners.
- (2) Startup loans payback from Board of Private Investigator and Private Fire Investigator Examiners.
- (3) There were no payments made for Start Up Loans Payback in FY2020.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

PR STARTUP LOANS PAYBACK

5. CORE RECONCILIATION DETAIL

	Budget Class	ETE	CB	Endaral		Othor	Total	_
	Ciass	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	TRF	0.00	C)	0	320,000	320,000)
	Total	0.00	C		0	320,000	320,000	-) =
DEPARTMENT CORE REQUEST								
	TRF	0.00	C)	0	320,000	320,000)
	Total	0.00	C		0	320,000	320,000	-) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	C)	0	320,000	320,000	<u> </u>
	Total	0.00	C		0	320,000	320,000	

DCI

DECISION ITEM SUMMARY

Budget Unit										
Decision Item	FY 2020	FY 2020 FY 2020 ACTUAL ACTUAL DOLLAR FTE		FY 2021 BUDGET	FY 2021 BUDGET FTE	FY 2022 DEPT REQ DOLLAR	FY 2022 DEPT REQ FTE	SECURED COLUMN	******	
Budget Object Summary	ACTUAL								SECURED COLUMN	
Fund	DOLLAR			DOLLAR						
PR STARTUP LOANS PAYBACK										
CORE										
FUND TRANSFERS										
PROFESSIONAL REGISTRATION FEES		0	0.00	320,000	0.00	320,000	0.00	(0.00	
TOTAL - TRF		0	0.00	320,000	0.00	320,000	0.00	(0.00	
TOTAL		0	0.00	320,000	0.00	320,000	0.00		0.00	
GRAND TOTAL		\$0	0.00	\$320,000	0.00	\$320,000	0.00	\$0	0.00	

DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR STARTUP LOANS PAYBACK								
CORE								
TRANSFERS OUT	0	0.00	320,000	0.00	320,000	0.00	0	0.00
TOTAL - TRF	0	0.00	320,000	0.00	320,000	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$320,000	0.00	\$320,000	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$320,000	0.00	\$320,000	0.00		0.00

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s):	7.535
Transfer for Startup Loans Payback	_	
Program is found in the following core budget(s): Transfer for Startup Loans Payback		

1a. What strategic priority does this program address?

See Division of Professional Registration program descriptions.

1b. What does this program do?

- This core transfer is necessary to carry out the provisions of Section 324.016 RSMo., which states in part, the director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for a new board. This authority shall cease at such time that a sufficient fund has been established by the new board to fund its operations and repay the amount borrowed.
- 2a. Provide an activity measure(s) for the program.

For performance measures, see Professional Registration Administration program descriptions.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Professional Registration Administration program descriptions.

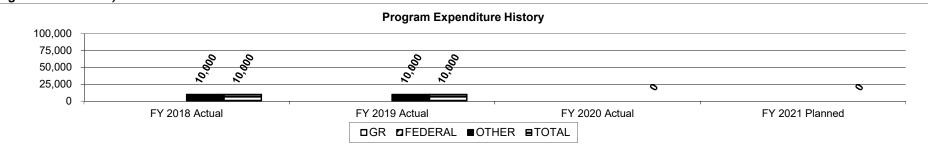
2b. Provide a measure(s) of the program's quality.

For performance measures, see Professional Registration Administration program descriptions.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Professional Registration Administration program descriptions.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Board of Private Investigator and Private Fire Investigator Examiners Fund (0802)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

 State Statute: Section 324.016, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

Nο

Department of Commerce and Insurance	Budget Unit 42930C
Office of the Public Counsel	
Core - Office of the Public Counsel	HB Section 7.550

1. CORE FINANCIAL SUMMARY

	F	Y 2022 Budg	et Request			FY 2022	Governor's	Recommend	dation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	939,551	0	0	939,551	PS	0	0	0	0
EE	94,415	0	0	94,415	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	1,033,966	0	0	1,033,966	Total	0	0	0	0
FTE	16.00	0.00	0.00	16.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	535,947	0	0	535,947	Est. Fringe	0	0	0	0
Note: Fringes bu	-	•	_	es budgeted	Note: Fringes	•		•	•
directly to MoDO	Γ, Highway Patrol,	, and Conserv	ation.		budgeted direc	tly to MoDOT	, Highway Pa	atrol, and Cor	servation.

Other Funds:

Other Funds:

2. CORE DESCRIPTION

This core request will provide Public Counsel with sufficient expertise and resources to represent customers of regulated Missouri utility companies as well as to assist and inform Missourians with property rights concerns. This request funds attorneys and a technical staff that provide expert analysis and recommendations to the Public Service Commission (PSC) and in the courts. Public Counsel advocates for the interests of all residential and commercial consumers of investor-owned utilities in Missouri, with a particular focus on residential and small business consumers who have no other representation. The Public Counsel also has the authority to appeal PSC decisions through the court system when necessary to protect consumer interests. Through the ombudsman for property rights, Public Counsel provides guidance to individuals seeking information about the condemnation process. Further, due to investor-owned utilities becoming more involved with the legislative process, this has further required us to work with lawmakers to provide information and education on a number of topics.

3. PROGRAM LISTING (list programs included in this core funding)

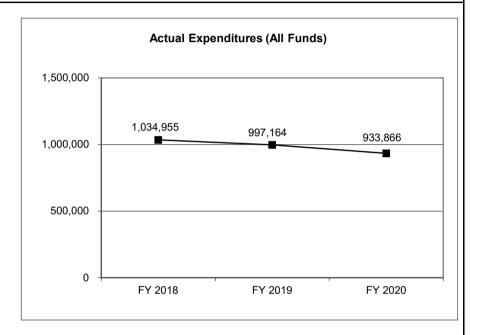
Office of the Public Counsel

(The Public Counsel is the statutory representative of utility consumers in cases before the Public Service Commission and in the courts, and provides guidance to individuals facing property rights issues.)

Department of Commerce and Insurance	Budget Unit 42930C
Office of the Public Counsel	
Core - Office of the Public Counsel	HB Section7.550
Core - Office of the Public Couriser	7.330 <u>7.330</u>

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	1,165,424	1,171,194	1,019,868	1,033,966
Less Reverted (All Funds)	0	0	(30,596)	(27,788)
Less Restricted (All Funds)*	0	0	0	(107,703)
Budget Authority (All Funds)	1,165,424	1,171,194	989,272	898,475
Actual Expenditures (All Funds)	1,034,955	997,164	933,866	N/A
Unexpended (All Funds)	130,469	174,030	55,406	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 130,469 (1)	0 0 174,030 (2)	0 0 55,406 (3)	N/A N/A N/A



Reverted includes Governor's standard 3 percent reserve (when applicable). Restricted includes any extraordinary expenditure restriction (when applicable).

NOTES:

- (1) Actual Expenditures for FY 2018 provided by the Department of Economic Development.
- (2) Actual Expenditures for FY 2019 provided by the Department of Economic Development.
- (3) Unexpended amount is due to less than anticipated expenditures.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

OFFICE OF PUBLIC COUNSEL

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal	Other		Total	E
TAFP AFTER VETOES								
	PS	16.00	939,551	0	(0	939,551	
	EE	0.00	94,415	0	(0	94,415	
	Total	16.00	1,033,966	0	(0	1,033,966	:
DEPARTMENT CORE REQUEST								
	PS	16.00	939,551	0	(0	939,551	
	EE	0.00	94,415	0		0	94,415	_
	Total	16.00	1,033,966	0		0	1,033,966	=
GOVERNOR'S RECOMMENDED	CORE							
	PS	16.00	939,551	0	(0	939,551	
	EE	0.00	94,415	0		0	94,415	
	Total	16.00	1,033,966	0		0	1,033,966	-

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DCI						DEC	ISION ITEM	SUMMARY
Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
OFFICE OF PUBLIC COUNSEL								
CORE								
PERSONAL SERVICES								
GENERAL REVENUE	900,770	14.18	939,551	16.00	939,551	16.00	0	0.00
TOTAL - PS	900,770	14.18	939,551	16.00	939,551	16.00	0	0.00
EXPENSE & EQUIPMENT								
GENERAL REVENUE	33,096	0.00	94,415	0.00	94,415	0.00	0	0.00
TOTAL - EE	33,096	0.00	94,415	0.00	94,415	0.00	0	0.00
TOTAL	933,866	14.18	1,033,966	16.00	1,033,966	16.00	0	0.00
GRAND TOTAL	\$933,866	14.18	\$1,033,966	16.00	\$1,033,966	16.00	\$0	0.00

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FLEXIBILITY REQUEST FORM

BUDGET UNIT NUMBER: 42930C
BUDGET UNIT NAME: Office of the Public Counsel
HOUSE BILL SECTION: 7.550

DEPARTMENT: Commerce and Insurance
DIVISION: Office of the Public Counsel

1. Provide the amount by fund of personal service flexibility and the amount by fund of expense and equipment flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. If flexibility is being requested among divisions, provide the amount by fund of flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed.

DEPARTMENT REQUEST

The department is requesting 10% flexibility between the Personal Service and/or Expense and Equipment appropriation. This increased flexibility is needed to ensure the office's ability to immediately address any identified operational modifications to ensure the provision of the highest quality services to Missourians. Because of the office's history of using most of the office's Personal Services and E&E appropriations each year, the added flexibility will allow the office to operate more efficiently.

Total - PS - \$939,551 * 10% = \$93,955 Total - E&E - \$94,415 * 10% = \$9,442

2. Estimate how much flexibility will be used for the budget year. How much flexibility was used in the Prior Year Budget and the Current Year Budget? Please specify the amount.

PRIOR YEAR ACTUAL AMOUNT OF FLEXIBILITY USED	CURRENT YEAR ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED	BUDGET REQUEST ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED
\$0	based on needs to cover operational expenses,	Expenditures in PS and E&E will differ annually based on needs to cover operational expenses, address emergency and changing situations, etc.

3. Please explain how flexibility was used in the prior and/or current years.

PRIOR YEAR	CURRENT YEAR
EXPLAIN ACTUAL USE	EXPLAIN PLANNED USE
	Flexibility has not been used in the current year, but any use this year would likely include using E&E to help our PS budget if necessary.

DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
OFFICE OF PUBLIC COUNSEL								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	38,847	1.00	40,225	1.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	31,798	0.93	35,334	1.00	0	0.00	0	0.00
PUBLIC UTILITY ACCOUNTANT I	38,141	1.00	40,010	1.00	0	0.00	0	0.00
PUBLIC UTILITY ACCOUNTANT III	107,367	2.00	112,551	2.00	0	0.00	0	0.00
UTILITY REGULATORY MNGR, BAND1	72,582	0.95	77,250	1.00	0	0.00	0	0.00
DIVISION DIRECTOR	93,174	1.00	96,004	1.00	94,667	1.00	0	0.00
DESIGNATED PRINCIPAL ASST DIV	237,263	3.00	236,440	4.00	241,066	3.00	0	0.00
ASSOCIATE COUNSEL	11,066	0.21	0	0.00	0	0.00	0	0.00
SENIOR COUNSEL	160,026	2.63	184,665	3.00	175,296	3.50	0	0.00
DEPUTY COUNSEL	73,474	1.00	76,795	1.00	74,652	1.00	0	0.00
MISCELLANEOUS PROFESSIONAL	37,032	0.46	39,516	1.00	39,516	0.50	0	0.00
SPECIAL ASST PROFESSIONAL	0	0.00	761	0.00	0	0.00	0	0.00
ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	47,818	2.00	0	0.00
LEAD ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	39,470	1.00	0	0.00
UTILITY REGULATORY AUDITOR	0	0.00	0	0.00	38,753	1.00	0	0.00
SR UTILITY REGULATORY AUDITOR	0	0.00	0	0.00	111,063	2.00	0	0.00
UTILITY REGULATORY MANAGER	0	0.00	0	0.00	77,250	1.00	0	0.00
TOTAL - PS	900,770	14.18	939,551	16.00	939,551	16.00	0	0.00
TRAVEL, IN-STATE	2,637	0.00	5,100	0.00	5,100	0.00	0	0.00
TRAVEL, OUT-OF-STATE	4,025	0.00	9,369	0.00	9,369	0.00	0	0.00
SUPPLIES	8,522	0.00	21,431	0.00	21,431	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	9,973	0.00	28,400	0.00	28,400	0.00	0	0.00
COMMUNICATION SERV & SUPP	5,298	0.00	5,600	0.00	5,600	0.00	0	0.00
PROFESSIONAL SERVICES	1,586	0.00	21,645	0.00	21,645	0.00	0	0.00
M&R SERVICES	1,011	0.00	1,000	0.00	1,000	0.00	0	0.00
COMPUTER EQUIPMENT	0	0.00	170	0.00	170	0.00	0	0.00
OFFICE EQUIPMENT	0	0.00	1,500	0.00	1,500	0.00	0	0.00

DCI						I	DECISION ITI	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
OFFICE OF PUBLIC COUNSEL								
CORE								
MISCELLANEOUS EXPENSES	44	0.00	200	0.00	200	0.00	0	0.00
TOTAL - EE	33,096	0.00	94,415	0.00	94,415	0.00	0	0.00
GRAND TOTAL	\$933,866	14.18	\$1,033,966	16.00	\$1,033,966	16.00	\$0	0.00
GENERAL REVENUE	\$933,866	14.18	\$1,033,966	16.00	\$1,033,966	16.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00

PROC	GRAM DESCRIPTION		
Department of Commerce & Insurance	HB Section(s):	7.550	_
Office of the Public Counsel	<u>-</u> -		

Program is found in the following core budget(s): Office of the Public Counsel

1a. What strategic priority does this program address?

- Provide help and educate stakeholders so they are better informed problem solvers
- Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

1b. What does this program do?

- The Office of the Public Counsel ("OPC") serves as an advocate for the residential and commercial ratepayers of Missouri's investor-owned public utilities and represents all consumers generally and the public generally in all proceedings before the Public Service Commission ("PSC") to secure safe and reliable utility service at an affordable price.
- The OPC appears on behalf of all consumers generally and the public generally in all actions which involve the validity of a rule, regulation, or order of the PSC concerning the legality of all rates, charges, regulations, and practices of all persons under its jurisdiction and initiates proceedings before the Commission or Appellate Court to correct any legality on the part of any such person.
- The OPC acts as a resource for the General Assembly and advocate for ratepayers in policy discussions.
- The OPC serves as the Office of the Ombudsman for Property Rights, assisting Missouri citizens by providing free consultations and helping them understand their property rights involving condemnation and eminent domain.

2a. Provide an activity measure(s) for the program.

Patanavars	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
Ratepayers	Ratepayers Actual		Actual	Target	Target	Target
Electric	1,976,698	2,052,615	2,029,760	2,056,146	2,082,875	2,109,952
Natural Gas	1,409,456	1,428,971	1,422,813	1,429,215	1,435,646	1,442,106
Water	475,151	491,598	492,792	500,183	507,685	515,300
Sewer	19,892	21,633	22,106	23,336	24,502	25,727
Total	3,881,197	3,994,817	3,967,471	4,008,880	4,050,708	4,093,085

Note 1: Table depicts the total number of residential and commercial utility customers broken down by industry type.

Note 2: Customer Numbers Source: MPSC Annual Reports.

Note 3: Telecommunication companies' customer counts have been excluded since OPC's activity largely relates to electric, national gas, water and sewer services.

Note 4: Some Missouri households may be customers of more than one regulated utility.

PROGRAM DESCRIPTION

Department of Commerce & Insurance HB Section(s): 7.550

Office of the Public Counsel

Program is found in the following core budget(s): Office of the Public Counsel

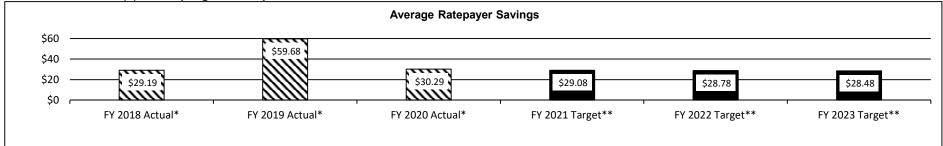
2b. Provide a measure(s) of the program's quality.

	FY 2018		FY 2019		FY 2020		FY 2021		FY 2022		FY 2023	
		Actual		Actual		Actual		Target	-	Target		Target
Ratepayer Savings (in MM)	\$	112.97	\$	238.43	\$	120.10	\$	116.50	\$	116.50	\$	116.50

Note 1: Figures reflect amount of ratepayer savings that can be quantifiably attributed to OPC advocacy before the PSC and in appeals from the PSC.

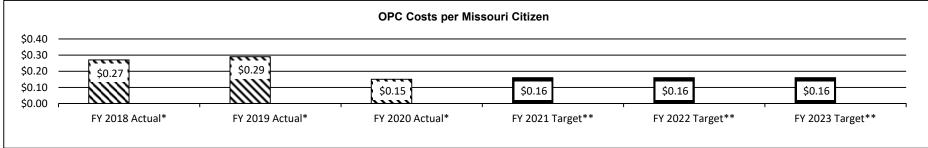
Note 2: FY 2021 - FY 2023 Projections based on the three year average of FY 2018 to FY 2020 actual savings, adjusted to remove a large ratepayer savings related to a single case that is unlikely to recur in the near future.

2c. Provide a measure(s) of the program's impact.



^{*}Calculated by dividing total ratepayer savings by number of ratepayers. Actual savings for impacted ratepayers is greater than shown because not all utility companies had cases in FY 2019.

2d. Provide a measure(s) of the program's efficiency.



^{*}Calculated by dividing OPC budget by the number of ratepayers (due to assessment funding by regulated utilities, paid by ratepayers through rates).

^{**}Projected savings for FY 2021-2023 is avg of FY 2018-2020 after removing the impact from a large savings anomoly in FY 2019.

^{**}Calculated by dividing OPC budget by number of Missouri citizens estimated by the U.S. Census Bureau on 7/1/19 (due to funding source of General Revenue).

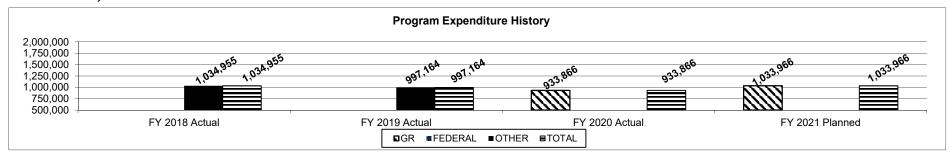
PROGRAM DESCRIPTION

Department of Commerce & Insurance HB Section(s): 7.550

Office of the Public Counsel

Program is found in the following core budget(s): Office of the Public Counsel

Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Note: All FY 2020 and FY 2021 program funding is appropriated from General Revenue Fund.

4. What are the sources of the "Other" funds?

FY 2018 and FY 2019 Public Service Commission Fund (0607).

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

 Sections 386.700, 386.710 and 523.277, RSMo.
- 6. Are there federal matching requirements? If yes, please explain.

7. Is this a federally mandated program? If yes, please explain.

No

Department of Co	ommerce and Insura	ance			Budget Unit 42910C				
Public Service C	ommission-Manufac	ctured Ho	using			<u> </u>			
Core - Manufactu	red Housing				Н	B Section	7.540		
1. CORE FINANC	CIAL SUMMARY								
	FY 20)22 Budge	et Request			FY 2022 G	overnor's F	Recommenda	ation
	GR F	ederal	Other	Total		GR	Fed	Other	Total
PS	0	0	399,070	399,070	PS	0	0	0	0
EE	0	0	354,472	354,472	EE	0	0	0	0
PSD	0	0	222,000	222,000	PSD	0	0	0	0
TRF	0	0		0	TRF	0	0	0	0
Total	0	0	975,542	975,542	Total	0	0	0	0
FTE	0.00	0.00	8.00	8.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	244,556	244,556	Est. Fringe	0	0	0	0
Note: Fringes bud	dgeted in House Bill 5	except fo	r certain fring	es	Note: Fringes b	oudgeted in Hou	use Bill 5 exc	cept for certai	n fringes
budgeted directly	to MoDOT, Highway	Patrol, and	d Conservatio	n.	budgeted direct	ly to MoDOT, F	lighway Patr	ol, and Conse	ervation.
Other Funds:	Manufactured Housi Consumer Recovery	•	,		Other Funds:				
2 CODE DECCDI	IDTION								

2. CORE DESCRIPTION

The Manufactured Housing Department, housed within the Public Service Commission, is required by statute (Section 700.010 - 700.692 RSMo) to: 1) annually register manufacturers and dealers of manufactured homes and modular units, and new manufactured home installers; 2) prescribe and enforce uniform construction standards for manufactured homes and modular units sold in the State of Missouri; 3) enforce manufactured home set up and tie-down requirements; and 4) administer the Consumer Recovery Fund established pursuant to SB 788. The Manufactured Housing Program acts as the State Administrative Agency (SAA) to the Federal Housing and Urban Development's Manufactured Housing Program in an effort to assure safe and affordable housing for consumers with emphasis on safety. The SAA provides this assurance by responding to consumer complaints, conducting manufactured home inspections and performing dealer lot inspections and manufacturing plant record reviews. It also provides installer and inspector training. These functions directly increase the number of manufactured homes that are code compliant and installed correctly, in addition to providing consumers with safe and adequate housing. The Program also enforces similar policies for the modular unit industry.

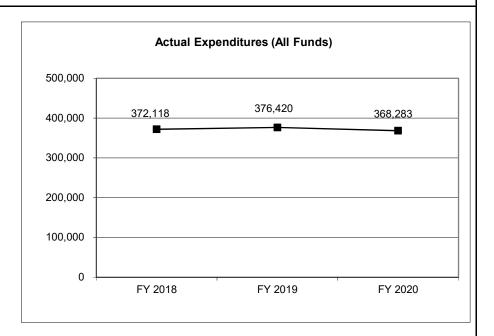
3. PROGRAM LISTING (list programs included in this core funding)

Manufactured Housing Program

Department of Commerce and Insurance	Budget Unit 42910C
Public Service Commission-Manufactured Housing	
Core - Manufactured Housing	HB Section 7.540

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
A	005 044	000 044	050 475	075 540
Appropriation (All Funds)	935,214	938,014	958,175	975,542
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	935,214	938,014	958,175	975,542
Actual Expenditures (All Funds)	372,118	376,420	368,283	N/A
Unexpended (All Funds)	563,096	561,594	589,892	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 563,096 (1)	0 0 561,594 (2)	0 0 589,892 (3)	N/A N/A N/A



Reverted includes Governor's standard 3 percent reserve (when applicable). Restricted includes any extraordinary expenditure restriction (when applicable).

NOTES:

For the Manufactured Housing Fund, annual lapse funds do not revert to General Revenue, but remain as a portion of fund balance and are used to operate the program. The transfer of a biennial lapse to the General Revenue fund is permitted under Chapter 700.040.3 RSMo if the fund amount exceeds two times the appropriation of the prior fiscal year. Lapsed monies are primarily due to various containment measures implemented within the Manufactured Housing Department.

- (1) Actual Expenditures provided by the Department of Economic Development.
- (2) Actual Expenditures provided by the Department of Economic Development.
- (3) Unexpended amount is due to less than anticipated expense and equipment spending.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE MANUFACTURED HOUSING

5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	8.00	0	0	399,070	399,070)
	EE	0.00	0	0	354,472	354,472	2
	PD	0.00	0	0	222,000	222,000)
	Total	8.00	0	0	975,542	975,542	2
DEPARTMENT CORE REQUEST							_
	PS	8.00	0	0	399,070	399,070)
	EE	0.00	0	0	354,472	354,472	2
	PD	0.00	0	0	222,000	222,000)
	Total	8.00	0	0	975,542	975,542	- <u>?</u> =
GOVERNOR'S RECOMMENDED	CORE						
	PS	8.00	0	0	399,070	399,070)
	EE	0.00	0	0	354,472	354,472	<u>)</u>
	PD	0.00	0	0	222,000	222,000)
	Total	8.00	0	0	975,542	975,542	- <u>-</u>

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DECISION ITEM SUMMARY

								
Budget Unit								
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MANUFACTURED HOUSING								
CORE								
PERSONAL SERVICES								
MANUFACTURED HOUSING FUND	247,482	5.80	399,070	8.00	399,070	8.00	0	0.00
TOTAL - PS	247,482	5.80	399,070	8.00	399,070	8.00	0	0.00
EXPENSE & EQUIPMENT								
MANUFACTURED HOUSING FUND	103,485	0.00	354,472	0.00	354,472	0.00	0	0.00
TOTAL - EE	103,485	0.00	354,472	0.00	354,472	0.00	0	0.00
PROGRAM-SPECIFIC								
MANUFACTURED HOUSING FUND	17,316	0.00	30,000	0.00	30,000	0.00	0	0.00
MANUFACTURED HOUS CONS RECVERY	0	0.00	192,000	0.00	192,000	0.00	0	0.00
TOTAL - PD	17,316	0.00	222,000	0.00	222,000	0.00	0	0.00
TOTAL	368,283	5.80	975,542	8.00	975,542	8.00	0	0.00
DCI OPERATING NEW DI - 1375003								
PROGRAM-SPECIFIC								
MANUFACTURED HOUSING FUND	0	0.00	0	0.00	30,000	0.00	0	0.00
TOTAL - PD	0	0.00	0	0.00	30,000	0.00	0	0.00
TOTAL	0	0.00	0	0.00	30,000	0.00	0	0.00
GRAND TOTAL	\$368,283	5.80	\$975,542	8.00	\$1,005,542	8.00	\$0	0.00

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DCI DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MANUFACTURED HOUSING								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	35,599	1.00	36,165	1.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	25,306	0.80	32,177	1.00	0	0.00	0	0.00
MANUFACTURED HSNG INSP II	80,421	2.00	218,623	4.00	0	0.00	0	0.00
MANUFACTURED HSNG INSP SUPV	48,149	1.00	53,174	1.00	0	0.00	0	0.00
UTILITY REGULATORY MNGR, BAND1	58,007	1.00	58,931	1.00	0	0.00	0	0.00
ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	32,177	1.00	0	0.00
LEAD ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	36,165	1.00	0	0.00
SAFETY INSPECTOR	0	0.00	0	0.00	99,000	2.00	0	0.00
SENIOR SAFETY INSPECTOR	0	0.00	0	0.00	119,623	2.00	0	0.00
COMPLIANCE INSPECTION SPV	0	0.00	0	0.00	53,174	1.00	0	0.00
REGULATORY COMPLIANCE MANAGER	0	0.00	0	0.00	58,931	1.00	0	0.00
TOTAL - PS	247,482	5.80	399,070	8.00	399,070	8.00	0	0.00
TRAVEL, IN-STATE	3,738	0.00	10,006	0.00	10,006	0.00	0	0.00
TRAVEL, OUT-OF-STATE	0	0.00	2,000	0.00	2,000	0.00	0	0.00
SUPPLIES	14,873	0.00	25,000	0.00	25,000	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	3,223	0.00	6,746	0.00	6,746	0.00	0	0.00
COMMUNICATION SERV & SUPP	6,059	0.00	20,000	0.00	20,000	0.00	0	0.00
PROFESSIONAL SERVICES	39,637	0.00	50,000	0.00	50,000	0.00	0	0.00
M&R SERVICES	24,659	0.00	68,000	0.00	68,000	0.00	0	0.00
COMPUTER EQUIPMENT	10,645	0.00	163,948	0.00	163,948	0.00	0	0.00
OFFICE EQUIPMENT	315	0.00	2,270	0.00	2,270	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	3,500	0.00	3,500	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1	0.00	1	0.00	0	0.00
BUILDING LEASE PAYMENTS	0	0.00	1	0.00	1	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	1,000	0.00	1,000	0.00	0	0.00
MISCELLANEOUS EXPENSES	336	0.00	2,000	0.00	2,000	0.00	0	0.00
TOTAL - EE	103,485	0.00	354,472	0.00	354,472	0.00	0	0.00
PROGRAM DISTRIBUTIONS	17,316	0.00	212,000	0.00	212,000	0.00	0	0.00

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DCI						[DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MANUFACTURED HOUSING								
CORE								
REFUNDS	0	0.00	10,000	0.00	10,000	0.00	0	0.00
TOTAL - PD	17,316	0.00	222,000	0.00	222,000	0.00	0	0.00
GRAND TOTAL	\$368,283	5.80	\$975,542	8.00	\$975,542	8.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$368,283	5.80	\$975.542	8.00	\$975.542	8.00		0.00

PROGRAM DE	SCRIPTION	
Department of Commerce and Insurance	HB Section(s): 7	7.540
Manufactured Housing Program	-	
Program is found in the following core budget(s): Manufactured Housing	-	

1a. What strategic priority does this program address?

• Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public

1b. What does this program do?

- Register manufacturers, dealers and installers of new manufactured homes and modular units;
- Prescribe and enforce uniform construction standards for manufactured homes and modular units sold in the State of Missouri through inspections and investigations; train and license installers conducting business within Missouri; and
- Administer the Consumer Recovery Fund pursuant to SB 788.

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Number of Inspections Performed	685	668	496	600	625	650

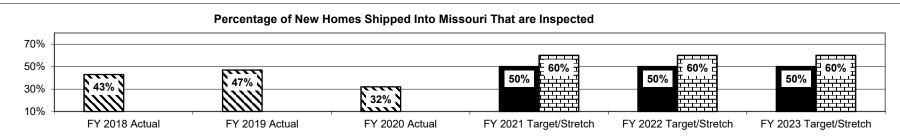
Note 1: FY2020 numbers are down due to the COVID-19 Pandemic restrictions.

2b. Provide a measure(s) of the program's quality.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Average Number of Re-Inspections per Complaint	7.4	4.5	3.9	7	7	7

Note 1: Re-inspections are performed to verify that all identified deficiencies have been corrected. Projection is based on a less than 1% re-inspection rate.

2c. Provide a measure(s) of the program's impact.



Note 1: FY2020 numbers are down due to the COVID-19 Pandemic restrictions.

Note 2: Base targets are near typical prior year actuals; Stretch targets represent a 10% increase.

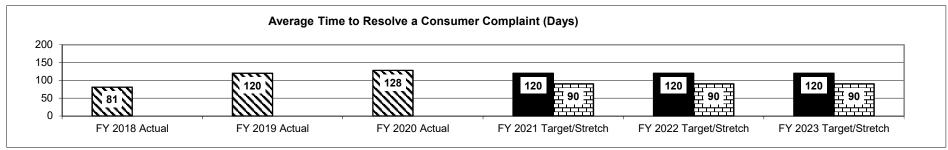
PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.540

Manufactured Housing Program

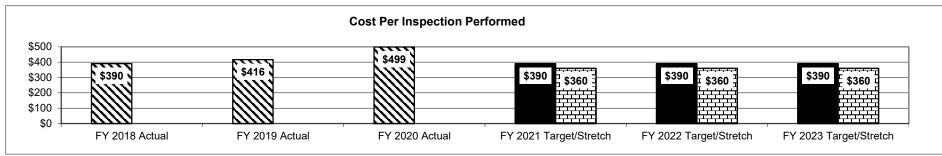
Program is found in the following core budget(s): Manufactured Housing

2c. Provide a measure(s) of the program's impact. (cont.)



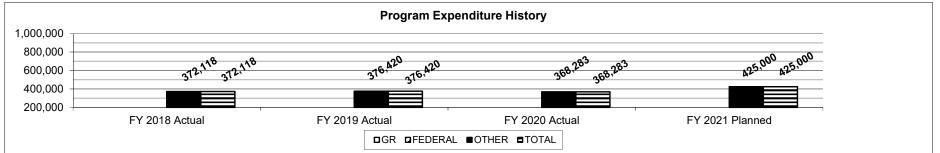
Note 1: Base targets are near the three year average of actuals and Stretch targets reflect the continued improvement achieved from FY18 through FY20.

2d. Provide a measure(s) of the program's efficiency.



Note 1: Base targets are near the three year average of actual cost and Stretch targets reflect continued improvement from FY18 through FY20.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



PROGRAM DESCRIPTION	
Department of Commerce and Insurance	HB Section(s): 7.540
Manufactured Housing Program	· · · · · · · · · · · · · · · · · · ·
Program is found in the following core budget(s): Manufactured Housing	
4. What are the sources of the "Other " funds?	
Manufactured Housing Fund (0582)	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the Chapter 700, Sections 700.010 - 700.692 RSMo	federal program number, if applicable.)
6. Are there federal matching requirements? If yes, please explain.	
N/A	
7. Is this a federally mandated program? If yes, please explain.	
No, but as the State Administrative Agency for the Federal Housing and Urban Development (HRequirements.	IUD) program all of the state regulations fulfill Federal

NEW DECISION ITEM

				RANK:_	7	OF <u>7</u>				
Department of					Budget Ui	nit 42910C				
Public Service										
Manufactured I	lousing Progr	am Increase		DI# 1375003	HB Sectio	n 7.540				
1. AMOUNT OF	REQUEST									
	FY	2022 Budget	Request			FY 2	022 Governor	s Recommen	dation	
	GR	Federal	Other	Total		GR	Federal	Other	Total	
PS	0	0	0	0	PS		0 0	0	0	
EE	0	0	0	0	EE	(0 0	0	0	
PSD	0	0	30,000	30,000	PSD	(0 0	0	0	
TRF	0	0	0	0	TRF	(0 0	0	0	
Total	0	0	30,000	30,000	Total		0 0	0	0	
FTE	0.00	0.00	0.00	0.00	FTE	0.0	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fring	e (0 0	0 [0	
Note: Fringes b	udgeted in Hou	se Bill 5 excep	ot for certain	fringes	Note: Frin	ges budgeted i	in House Bill 5	except for cert	ain fringes	
budgeted directl	y to MoDOT, H	ighway Patrol,	and Conser	/ation.			OT, Highway F			
Other Funds:					Other Fund	ds:				
2. THIS REQUE	ST CAN BE C	ATEGORIZED	AS:							
Ne	w Legislation		_	1	New Program			Fund Switch		
Fed	deral Mandate		_	F	Program Expansion			Cost to Conti	nue	
GR	Pick-Up		_		Space Request			Equipment Re	eplacement	
Pay	/ Plan		_	X	Other: <u>Program Ir</u>	ncrease		-		
The Manufactu services. Reim RSMo. Over ti	red Housing For bursement is re me the costs or	ZATION FOR und as authorized because flegal services	THIS PROG zed in Sectionse Public Ser s have increase	n 700.040 RS vice Commis used to the po	FOR ITEMS CHECKE SMo uses a PSD appropriation Funds can only be int of exceeding the appropriate and the manufacture of the Ma	oriation to reim used for regul propriation. Ac	burse the Publ ating utilities as Iditional approp	c Service Consider	nmission for le Section 386.3	egal 70

NEW DECISION ITEM

RANK:	7	OF	7	

Department of Commerce and Insurance
Public Service Commission-Manufactured Housing
Manufactured Housing Program Increase
DI# 1375003
Budget Unit 42910C
HB Section 7.540

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

In FY2020, the Public Service Commission provided legal services to the Manufactured Housing Program at a cost of \$26,731. However, the FY2021 PSD appropriation used by the program to reimburse the Commission is only \$20,000. To ensure compliance with state statutes the remaining \$6,731 must be reimbursed in FY2022. We are requesting an increase in the annual PSD appropriation from \$20,000 to \$50,000 beginning in FY2022 to ensure reimbursement of the costs of legal services in the future.

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5. BREAK DOWN THE REQUEST BY BU									D 1 D
	Dept Req GR	Dept Req GR	Dept Req FED	Dept Req FED	Dept Req OTHER	Dept Req OTHER	Dept Req TOTAL	Dept Req TOTAL	Dept Req One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
							0		
							0	0.0	
Total PS	0	0.0	0	0.0	0	0.0	0	0.0	0
							0		
							0		
							0		
Total EE	0		0		0		0		0
Program Distributions					30,000		30,000		
Total PSD	0		0		30,000		30,000		0
Transfers									
Total TRF	0		0		0		0		0
Grand Total	0	0.0	0	0.0	30,000	0.0	30,000	0.0	0

Department of Commerce and Insurance				Budget Unit	42910C				
Public Service Commission-Manufactur Manufactured Housing Program Increas		DI# 1375003		HB Section	7.540				
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
							0	0.0	
Total PS	0	0.0	0	0.0	0	0.0	0	0.0	
							0		
Total EE		-	0	-	0		0 0 0		0
Program Distributions Fotal PSD		ī	0	-	0		0 0		0
Transfers Total TRF	0	-	0	-	0		0		0
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	0

NEW DECISION ITEM

		RANK:7	OF	7	
	ment of Commerce and Insurance		Budget Unit	42910C	
	Service Commission-Manufactured Housing		UD O a attaca	7.540	
Manut	actured Housing Program Increase	DI# 1375003	HB Section	7.540	
6. PEF fundin	RFORMANCE MEASURES (If new decision iteg.)	em has an associated co	ore, separately ic	lentify projecte	d performance with & without additional
6a	Provide an activity measure(s) for the	orogram.	6b.	Provide a mea	asure(s) of the program's quality.
	For performance measures, see Manufacture Description.	d Housing Program	For pe Descri		sures, see Manufactured Housing Program
6c	. Provide a measure(s) of the program's	impact.	6 d.	Provide a mea	asure(s) of the program's efficiency.
	For performance measures, see Manufactured Description.	•		erformance mea	asures, see Manufactured Housing Program
7. STF N/A	RATEGIES TO ACHIEVE THE PERFORMANC	E MEASUREMENT TARC	GETS:		

DCI						[DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MANUFACTURED HOUSING								
DCI OPERATING NEW DI - 1375003								
PROGRAM DISTRIBUTIONS	C	0.00	0	0.00	30,000	0.00	0	0.00
TOTAL - PD	O	0.00	0	0.00	30,000	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$30,000	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$30,000	0.00		0.00

Department of	Commerce and Ins		Budget Unit	42920C								
	Commission-Manu ctured Housing Co			er	HB Section	7.545						
1. CORE FINAN	NCIAL SUMMARY											
	FY	′ 2022 Budge	t Request			FY 2022 Governor's Recommen						
	GR	Federal	Other	Total		GR	Fed	Other	Total			
PS	0	0	0	0	PS	0	0	0	0			
ΞE	0	0	0	0	EE	0	0	0	0			
PSD	0	0	0	0	PSD	0	0	0	0			
TRF	0	0	192,000	192,000	TRF	0	0	0	0			
Total	0	0	192,000	192,000	Total	0	0	0	0			
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00			
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0			
	oudgeted in House E ly to MoDOT, Highw		_		Note: Fringes labudgeted direct				-			
Other Funds:	Manufactured Ho	ousing Fund (0582)		Other Funds:							
Notes:	Establishes the t Housing Fund in Recovery Fund p	to the Manufa	ctured Housir									

2. CORE DESCRIPTION

The Manufactured Housing Consumer Recovery Fund was created in SCS SB 788, signed by the Governor on July 10, 2008. It became effective August 28, 2008. Section 700.041 establishes the "Manufactured Housing Customer Recovery Fund" for the purposes of paying consumer claims pursuant to the procedures the PSC promulgates by rule. (See 20 CSR 4240-126.010 and 20 CSR 4240-126.020.) The law provides that no claims shall be considered by the commission before all other legal remedies have been exhausted.

Without a fund transfer from the Manufactured Housing Fund, the Recovery Fund cannot be used for its statutory purpose.

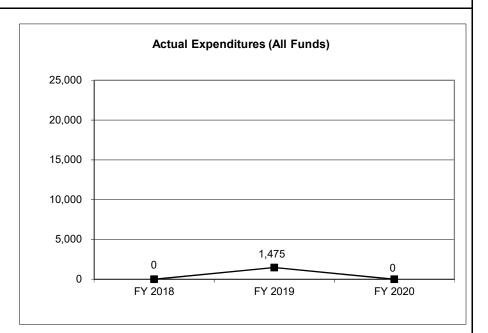
3. PROGRAM LISTING (list programs included in this core funding)

Manufactured Housing Program

Department of Commerce and Insurance	Budget Unit 42920C	
Public Service Commission-Manufactured Housing		
Core - Manufactured Housing Consumer Recovery Transfer	HB Section7.545	

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	192,000	192,000	192,000	192,000
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	192,000	192,000	192,000	192,000
Actual Expenditures (All Funds)	0	1,475	0	N/A
Unexpended (All Funds)	192,000	190,525	192,000	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	192,000 (1)	190,525 (2)	192,000 (3)	N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

- (1) Actual Expenditures provided by the Department of Economic Development.
- (2) Actual Expenditures provided by the Department of Economic Development.
- (3) No transfer necessary in FY 2020.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE MANUF HOUSING CONSUMER RC TRF

5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Federal		Other	Total	Ε
TAFP AFTER VETOES								
	TRF	0.00	()	0	192,000	192,000)
	Total	0.00	()	0	192,000	192,000	<u> </u>
DEPARTMENT CORE REQUEST								
	TRF	0.00	()	0	192,000	192,000)
	Total	0.00)	0	192,000	192,000	-) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	()	0	192,000	192,000)
	Total	0.00)	0	192,000	192,000	

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DECISION ITEM SUMMARY

GRAND TOTAL		\$0 0.0	\$192,000	0.00	\$192,000	0.00	\$0	0.00	
TOTAL		0 0.0	192,000	0.00	192,000	0.00	0	0.00	
TOTAL - TRF		0.0	192,000	0.00	192,000	0.00	0	0.00	
FUND TRANSFERS MANUFACTURED HOUSING FUND		0.0	192,000	0.00	192,000	0.00	0	0.00	
MANUF HOUSING CONSUMER RC TRF CORE									
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN	
Budget Unit Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******	

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DCI							DECISION ITI	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MANUF HOUSING CONSUMER RC TRF								
CORE								
TRANSFERS OUT	0	0.00	192,000	0.00	192,000	0.00	0	0.00
TOTAL - TRF	0	0.00	192,000	0.00	192,000	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$192,000	0.00	\$192,000	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$192,000	0.00	\$192,000	0.00		0.00

PROGRAM DE	SCRIPTION	
Department of Commerce and Insurance	HB Section(s):	7.545
Manufactured Housing Program	-	
Program is found in the following core budget(s): Manufactured Housing Progr	am, Manufactured Housing Consumer Recovery Fu	ind Transfer

1a. What strategic priority does this program address?

See Manufactured Housing program description.

1b. What does this program do?

- Establishes the "Manufactured Housing Customer Recovery Fund" for the purpose of paying consumer claims resulting from violations of state rules and regulations (See 20 CSR 4240-126.010 and 20 CSR 4240-126.020.).
- Provides a process for the Commission to investigate each claim to determine if all legal remedies have been exhausted.
- Provides a process and fund for payment on consumer claims once the Commission determines all other legal remedies have been exhausted.

2a. Provide an activity measure(s) for the program.

For performance measures, see Manufactured Housing program description.

2c. Provide a measure(s) of the program's impact.

For performance measures, see Manufactured Housing program description.

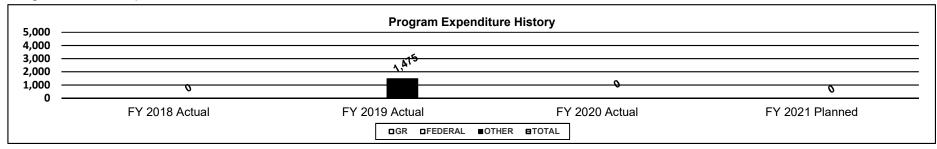
2b. Provide a measure(s) of the program's quality.

For performance measures, see Manufactured Housing program description.

2d. Provide a measure(s) of the program's efficiency.

For performance measures, see Manufactured Housing program description.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Transfer from Manufactured Housing Fund (0582)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapter 700, Sections 700.041 RSMo

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No

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	FY	2022 Budge	et Request			FY 2022 C	Sovernor's F	Recommenda	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	11,566,798	11,566,798	PS	0	0	0	0
EE	0	0	2,285,028	2,285,028	EE	0	0	0	0
PSD	0	0	10,000	10,000	PSD	0	0	0	0
RF	0	0	0	0	TRF	0	0	0	0
Total	0	0	13,861,826	13,861,826	Total	0	0	0	0
FTE	0.00	0.00	191.00	191.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	6,514,091	6,514,091	Est. Fringe	0	0	0	0
Note: Fringes bud	lgeted in House	Bill 5 except	for certain fri	inges	Note: Fringes be	udgeted in Hoเ	ıse Bill 5 exc	ept for certain	fringes
budgeted directly	to MoDOT, High	way Patrol, a	and Conserva	ntion.	budgeted directly	y to MoDOT, H	lighway Patro	ol, and Conse	rvation.

2. CORE DESCRIPTION

The Missouri Public Service Commission has the statutory responsibility of ensuring that consumers receive adequate amounts of safely delivered and reasonably priced utility services at rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment. The Commission must balance a variety of often competing private interests to ensure the overall public interest. Much of the Commission's work is conducted through formal contested case hearings, similar to court proceedings. The primary statutory provisions governing the Commission are contained in Chapters 386, 392, and 393 RSMo. The Commission regulates the rates and practices of investor-owned local telephone, water, sewer, gas, steam/heat and electric companies. The Commission also issues video service authorizations to entities that meet statutory requirements and registers providers of Voice-Over-Internet (VoIP) communications service.

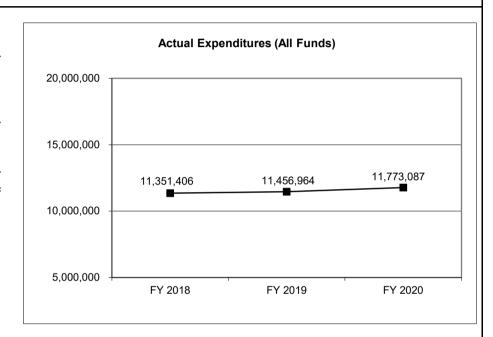
3. PROGRAM LISTING (list programs included in this core funding)

Public Service Commission (PSC) Regulatory Core, which includes PSC Administration, video service authorization and VoIP provider registration.

Department of Commerce and Insurance	Budget Unit 42940C
Public Service Commission	
Core - Public Service Commission Regulatory	HB Section <u>7.555</u>

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	13,435,696	13,504,769	13,694,202	13,861,826
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	13,435,696	13,504,769	13,694,202	13,861,826
Actual Expenditures (All Funds)	11,351,406	11,456,964	11,773,087	N/A
Unexpended (All Funds)	2,084,290	2,047,805	1,921,115	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 2,084,290 (1)	0 0 2,047,805 (2)	0 0 1,921,115 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

Any appropriation lapse monies will remain in PSC Fund, not transferred to General Revenue, but obligated for next fiscal year's budget and used as a reduction of the PSC assessment to regulated utility companies per Chapter 386.370 RSMo.

- (1) Actual Expenditures provided by the Department of Economic Development.
- (2) Actual Expenditures provided by the Department of Economic Development.
- (3) Unexpended amount is primarily due to employee turnover, vacancies, and various cost containment measures implemented within the agency.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

PUBLIC SERVICE COMMISSION

5. CORE RECONCILIATION DETAIL

	Budget Class	FTF	O.D.	Fadanal	Other	Tatal	
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	191.00	0	0	11,566,798	11,566,798	3
	EE	0.00	0	0	2,285,028	2,285,028	3
	PD	0.00	0	0	10,000	10,000)
	Total	191.00	0	0	13,861,826	13,861,826	5
DEPARTMENT CORE REQUEST							_
	PS	191.00	0	0	11,566,798	11,566,798	3
	EE	0.00	0	0	2,285,028	2,285,028	3
	PD	0.00	0	0	10,000	10,000)
	Total	191.00	0	0	13,861,826	13,861,826	- 5
GOVERNOR'S RECOMMENDED	CORE						_
	PS	191.00	0	0	11,566,798	11,566,798	}
	EE	0.00	0	0	2,285,028	2,285,028	}
	PD	0.00	0	0	10,000	10,000)
	Total	191.00	0	0	13,861,826	13,861,826	- ;

DCI

DECISION ITEM SUMMARY

GRAND TOTAL	\$11,773,087	176.98	\$13,861,826	191.00	\$13,861,826	191.00	\$0	0.00
TOTAL	11,773,087	176.98	13,861,826	191.00	13,861,826	191.00	0	0.00
TOTAL - PD	0	0.00	10,000	0.00	10,000	0.00	0	0.00
PROGRAM-SPECIFIC PUBLIC SERVICE COMMISSION	0	0.00	10,000	0.00	10,000	0.00	0	0.00
TOTAL - EE	1,345,525	0.00	2,285,028	0.00	2,285,028	0.00	0	0.00
EXPENSE & EQUIPMENT PUBLIC SERVICE COMMISSION	1,345,525	0.00	2,285,028	0.00	2,285,028	0.00	0	0.00
TOTAL - PS	10,427,562	176.98	11,566,798	191.00	11,566,798	191.00	0	0.00
PERSONAL SERVICES PUBLIC SERVICE COMMISSION	10,427,562	176.98	11,566,798	191.00	11,566,798	191.00	0	0.00
CORE								
PUBLIC SERVICE COMMISSION								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Budget Unit								

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FLEXIBILITY REQUEST FORM

BUDGET UNIT NUMBER: 42940C
BUDGET UNIT NAME: Public Service Commission
HOUSE BILL SECTION: 7.555

DEPARTMENT: Commerce and Insurance
DIVISION: Public Service Commission

1. Provide the amount by fund of personal service flexibility and the amount by fund of expense and equipment flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed. If flexibility is being requested among divisions, provide the amount by fund of flexibility you are requesting in dollar and percentage terms and explain why the flexibility is needed.

DEPARTMENT REQUEST

The Public Service Commission is requesting 10% flexibility between the Personal Service and Expense and Equipment appropriations in fund 0607 (Public Service Commission Fund). This flexibility ensures that the Commission will have the ability to immediately address any identified operational needs due to increasing workloads.

Total PS - \$11,566,798 x 10% = \$1,156,680 Total EE - \$2,285,028 x 10% = \$228,503

2. Estimate how much flexibility will be used for the budget year. How much flexibility was used in the Prior Year Budget and the Current Year Budget? Please specify the amount.

PRIOR YEAR ACTUAL AMOUNT OF FLEXIBILITY USED	CURRENT YEAR ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED	BUDGET REQUEST ESTIMATED AMOUNT OF FLEXIBILITY THAT WILL BE USED
	based on needs to cover operational expenses,	Expenditures in PS and E&E will differ annually based on needs to cover operational expenses, address emergency and changing situations, etc.

3. Please explain how flexibility was used in the prior and/or current years.

PRIOR YEAR EXPLAIN ACTUAL USE	CURRENT YEAR EXPLAIN PLANNED USE
PS and E&E appropriations.	In FY2021, the Public Service Commission was appropriated 10% flexibility between the PS and E&E appropriations. This flexibility will ensure that the Commission will have the appropriate resources to respond to any increases in case related workloads and other unexpected regulatory demands.

DCI							DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PUBLIC SERVICE COMMISSION								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	229,504	6.41	253,904	7.00	0	0.00	0	0.00
SR OFFICE SUPPORT ASSISTANT	42,958	1.36	95,952	3.00	0	0.00	0	0.00
SUPPORT SERVICES TECHNICIAN	31,742	0.84	38,086	1.00	0	0.00	0	0.00
INFORMATION TECHNOLOGIST III	77,190	1.72	95,947	2.00	0	0.00	0	0.00
INFORMATION TECHNOLOGIST IV	122,478	2.28	111,635	2.00	0	0.00	0	0.00
INFORMATION TECHNOLOGY SPEC I	231,245	4.00	235,087	4.00	0	0.00	0	0.00

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REGULATORY ECONOMIST II	110,851	2.33	154,295	3.00	0	0.00	0	0.00
UTILITY REGULATORY AUDITOR V	453,913	6.68	482,968	7.00	0	0.00	0	0.00
UTILITY REGULATORY AUDITOR IV	512,658	8.78	593,581	10.00	0	0.00	0	0.00
UTILITY REGULATORY AUDITOR III	190,323	3.71	457,558	9.00	0	0.00	0	0.00
UTILITY REGULATORY AUDITOR II	288,468	6.46	263,332	6.00	0	0.00	0	0.00
UTILITY REGULATORY AUDITOR I	184,683	4.53	0	0.00	0	0.00	0	0.00
CONSUMER SERVICES COORDINATOR	46,680	1.00	48,066	1.00	0	0.00	0	0.00
CONSUMER SERVICES SPEC II	144,066	3.57	204,330	5.00	0	0.00	0	0.00
CONSUMER SERVICES SPEC I	87,286	2.32	38,765	1.00	0	0.00	0	0.00
CH REGULATORY ECONOMIST	138,108	2.00	142,793	2.00	0	0.00	0	0.00
ADMINISTRATIVE ANAL III	18,051	0.30	64,714	1.00	0	0.00	0	0.00
ADMINISTRATIVE ANAL II	44,078	1.00	44,806	1.00	0	0.00	0	0.0
ADMINISTRATIVE ANAL I	12,278	0.29	0	0.00	0	0.00	0	0.0
PERSONNEL CLERK	36,729	1.01	36,164	1.00	0	0.00	0	0.0
FRAINING TECH II	46,523	1.00	47,276	1.00	0	0.00	0	0.0
PUBLIC INFORMATION ADMSTR	60,416	1.00	61,372	1.00	0	0.00	0	0.0
PUBLIC INFORMATION COOR	48,348	1.00	49,130	1.00	0	0.00	0	0.0
PERSONNEL ANAL II	51,522	1.00	48,228	1.00	0	0.00	0	0.0
ACCOUNTING GENERALIST II	39,540	1.00	40,174	1.00	0	0.00	0	0.0
ACCOUNTING TECHNICIAN	38,180	1.00	38,745	1.00	0	0.00	0	0.0
ACCOUNTING SPECIALIST III	28,340	0.45	0	0.00	0	0.00	0	0.0
ACCOUNTANT III	44,726	0.91	100,038	2.00	0	0.00	0	0.0
ACCOUNTANT II	39.540	1.00	40.761	1.00	0	0.00	0	0.0
PROCUREMENT OFCR I	40,964	1.00	41,926	1.00	0	0.00	0	0.0
INFO TECHNOLOGY MANAGER	77.603	1.00	78,837	1.00	0	0.00	0	0.0
INFORMATION TECHNOLOGY SPEC II	66,887	1.00	67,943	1.00	0	0.00	0	0.0
NFORMATION TECHNOLOGY SPEC I	231.245	4.00	235,087	4.00	0	0.00	0	0.0
INFORMATION TECHNOLOGIST IV	122.478	2.28	111.635	2.00	0	0.00	0	0.0
INFORMATION TECHNOLOGIST III	77.190	1.72	95,947	2.00	0	0.00	0	0.0
SUPPORT SERVICES TECHNICIAN	31.742	0.84	38,086	1.00	0	0.00	0	0

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DCI							DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PUBLIC SERVICE COMMISSION								
CORE								
REGULATORY ECONOMIST III	241,589	4.13	315,894	5.00	0	0.00	0	0.00
UTILITY MANAGEMENT ANALYST II	43,433	1.00	44,261	1.00	0	0.00	0	0.00
UTILITY MANAGEMENT ANALYST III	225,182	4.00	230,754	4.00	0	0.00	0	0.00
UTILITY POLICY ANALYST I	162,782	3.42	242,753	5.00	0	0.00	0	0.00
UTILITY POLICY ANALYST II	232,008	3.88	177,935	3.00	0	0.00	0	0.00
UTILITY ENGINEERING SPEC I	25,406	0.50	0	0.00	0	0.00	0	0.00
UTILITY ENGINEERING SPEC II	191,387	3.50	293,624	5.00	0	0.00	0	0.00
UTILITY ENGINEERING SPEC III	628,765	10.71	644,903	10.00	0	0.00	0	0.00
UTILITY REGULATORY ENGINEER I	177,735	3.07	181,817	3.00	0	0.00	0	0.00
UTILITY REGULATORY ENGINEER II	244,415	3.79	258,772	4.00	0	0.00	0	0.00
UTILITY REGULATORY ENG SPV	139,561	1.96	221,872	3.00	0	0.00	0	0.00
UTILITY OPERS TECH SPEC II	133,827	3.00	137,325	3.00	0	0.00	0	0.00
RATE & TARIFF EXAMINER II	87,698	2.00	89,312	2.00	0	0.00	0	0.00
RATE & TARIFF EXAMINER III	47,399	1.00	48,172	1.00	0	0.00	0	0.00
RATE & TARIFF EXAMINATION SPV	69,697	1.00	70,814	1.00	0	0.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B1	65,860	0.96	70,383	1.00	0	0.00	0	0.00
HUMAN RESOURCES MGR B1	2,636	0.04	65,147	1.00	0	0.00	0	0.00
UTILITY REGULATORY MNGR, BAND1	638,337	8.67	669,393	9.00	0	0.00	0	0.00
DIVISION DIRECTOR	281,510	2.99	288,622	3.00	286,500	3.00	0	0.00
DESIGNATED PRINCIPAL ASST DIV	455,655	7.11	474,459	8.00	328,308	5.00	0	0.00
ADMINISTRATIVE ASSISTANT	176,183	3.92	140,685	3.00	182,546	4.00	0	0.00
ASSOCIATE COUNSEL	91,203	1.61	58,957	1.00	178,968	3.00	0	0.00
PROGRAM CONSULTANT	365,321	4.50	653,588	8.00	479,481	6.00	0	0.00
PARALEGAL	110,318	2.52	91,203	2.00	0	0.00	0	0.00
LEGAL COUNSEL	92,620	1.77	113,966	2.00	110,961	2.00	0	0.00
CHIEF COUNSEL	81,964	1.00	83,285	1.00	83,285	1.00	0	0.00
REGULATORY LAW JUDGE	402,302	5.56	486,716	7.00	527,659	7.00	0	0.00
COMMISSION MEMBER	423,489	3.80	452,563	4.00	452,563	4.00	0	0.00
COMMISSION CHAIRMAN	111,357	1.00	113,142	1.00	113,142	1.00	0	0.00
SENIOR COUNSEL	157,924	2.62	182,373	3.00	122,768	2.00	0	0.00
DEPUTY COUNSEL	558,154	7.70	592,195	8.00	588,956	8.00	0	0.00
MANAGING COUNSEL	93,993	1.00	95,500	1.00	95,500	1.00	0	0.00

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DCI							ECISION IT	
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	*******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PUBLIC SERVICE COMMISSION								
CORE								
MISCELLANEOUS TECHNICAL	3,107	0.06	0	0.00	0	0.00	0	0.00
MISCELLANEOUS PROFESSIONAL	78,867	1.24	0	0.00	0	0.00	0	0.00
ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	64,280	2.00	0	0.00
LEAD ADMIN SUPPORT ASSISTANT	0	0.00	0	0.00	292,534	8.00	0	0.00
ADMINISTRATIVE MANAGER	0	0.00	0	0.00	69,784	1.00	0	0.00
ASSOCIATE CUSTOMER SERVICE REP	0	0.00	0	0.00	38,765	1.00	0	0.00
CUSTOMER SERVICE REP	0	0.00	0	0.00	163,564	4.00	0	0.00
CUSTOMER SERVICE SUPERVISOR	0	0.00	0	0.00	47,429	1.00	0	0.00
RESEARCH/DATA ASSISTANT	0	0.00	0	0.00	0	0.00	0	0.00
ASSOC RESEARCH/DATA ANALYST	0	0.00	0	0.00	0	0.00	0	0.00
RESEARCH/DATA ANALYST	0	0.00	0	0.00	535,666	11.00	0	0.00
SENIOR RESEARCH/DATA ANALYST	0	0.00	0	0.00	522,191	9.00	0	0.00
PUBLIC RELATIONS COORDINATOR	0	0.00	0	0.00	49,130	1.00	0	0.00
PUBLIC RELATIONS DIRECTOR	0	0.00	0	0.00	61,372	1.00	0	0.00
STAFF DEV TRAINING SPECIALIST	0	0.00	0	0.00	47,276	1.00	0	0.00
ASSOCIATE ENGINEER	0	0.00	0	0.00	991,922	17.00	0	0.00
PROFESSIONAL ENGINEER	0	0.00	0	0.00	117,874	2.00	0	0.00
SENIOR PROFESSIONAL ENGINEER	0	0.00	0	0.00	265,926	4.00	0	0.00
ENGINEER MANAGER	0	0.00	0	0.00	144,670	2.00	0	0.00
SENIOR ACCOUNTS ASSISTANT	0	0.00	0	0.00	119,141	3.00	0	0.00
SENIOR ACCOUNTANT	0	0.00	0	0.00	115,166	2.00	0	0.00
ECONOMICS ASSOCIATE	0	0.00	0	0.00	48,159	1.00	0	0.00
ECONOMICS ANALYST	0	0.00	0	0.00	144,477	3.00	0	0.00
ECONOMIST	0	0.00	0	0.00	238,194	4.00	0	0.00
CHIEF ECONOMIST	0	0.00	0	0.00	142,793	2.00	0	0.00
PROCUREMENT ANALYST	0	0.00	0	0.00	41,926	1.00	0	0.00
HUMAN RESOURCES ASSISTANT	0	0.00	0	0.00	37,430	1.00	0	0.00
HUMAN RESOURCES GENERALIST	0	0.00	0	0.00	48,228	1.00	0	0.00
HUMAN RESOURCES SPECIALIST	0	0.00	0	0.00	60,000	1.00	0	0.00
HUMAN RESOURCES MANAGER	0	0.00	0	0.00	65,147	1.00	0	0.00
APPLICATIONS DEVELOPER	0	0.00	0	0.00	180,620	3.00	0	0.00
DIR STRATEGY & PLANNING LVL 1	0	0.00	0	0.00	78,837	1.00	0	0.00

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DCI DECISION ITEM DETAIL

Budget Unit Decision Item	FY 2020 ACTUAL	FY 2020 ACTUAL	FY 2021 BUDGET	FY 2021 BUDGET	FY 2022 DEPT REQ	FY 2022 DEPT REQ	************* SECURED	************** SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PUBLIC SERVICE COMMISSION								
CORE								
SYSTEMS ADMINISTRATION TECH	0	0.00	0	0.00	50,025	1.00	0	0.00
SYSTEMS ADMINISTRATION SPEC	0	0.00	0	0.00	55,405	1.00	0	0.00
SR SYSTEMS ADMINISTRATION SPEC	0	0.00	0	0.00	67,943	1.00	0	0.00
SENIOR CLIENT SUPPORT TECH	0	0.00	0	0.00	158,185	3.00	0	0.00
PARALEGAL	0	0.00	0	0.00	131,423	3.00	0	0.00
COMPLIANCE INSPECTOR	0	0.00	0	0.00	135,973	3.00	0	0.00
REGULATORY COMPLIANCE MANAGER	0	0.00	0	0.00	753,765	10.00	0	0.00
UTILITY REGULATORY AUDITOR	0	0.00	0	0.00	530,232	10.00	0	0.00
SR UTILITY REGULATORY AUDITOR	0	0.00	0	0.00	842,290	15.00	0	0.00
UTILITY REGULATORY SUPERVISOR	0	0.00	0	0.00	482,968	7.00	0	0.00
UTILITY REGULATORY MANAGER	0	0.00	0	0.00	75,451	1.00	0	0.00
TOTAL - PS	10,427,562	176.98	11,566,798	191.00	11,566,798	191.00	0	0.00
TRAVEL, IN-STATE	69,152	0.00	142,005	0.00	142,005	0.00	0	0.00
TRAVEL, OUT-OF-STATE	97,878	0.00	95,207	0.00	95,207	0.00	0	0.00
SUPPLIES	241,017	0.00	300,000	0.00	300,000	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	94,339	0.00	145,000	0.00	145,000	0.00	0	0.00
COMMUNICATION SERV & SUPP	99,870	0.00	210,000	0.00	210,000	0.00	0	0.00
PROFESSIONAL SERVICES	244,478	0.00	779,354	0.00	779,354	0.00	0	0.00
HOUSEKEEPING & JANITORIAL SERV	125	0.00	1,000	0.00	1,000	0.00	0	0.00
M&R SERVICES	115,433	0.00	252,500	0.00	252,500	0.00	0	0.00
COMPUTER EQUIPMENT	208,709	0.00	225,000	0.00	225,000	0.00	0	0.00
MOTORIZED EQUIPMENT	70,476	0.00	42,000	0.00	42,000	0.00	0	0.00
OFFICE EQUIPMENT	23,690	0.00	30,000	0.00	30,000	0.00	0	0.00
OTHER EQUIPMENT	6,122	0.00	5,000	0.00	5,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	200	0.00	200	0.00	0	0.00
BUILDING LEASE PAYMENTS	36,538	0.00	25,000	0.00	25,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	23,121	0.00	20,000	0.00	20,000	0.00	0	0.00
MISCELLANEOUS EXPENSES	14,577	0.00	12,762	0.00	12,762	0.00	0	0.00
TOTAL - EE	1,345,525	0.00	2,285,028	0.00	2,285,028	0.00	0	0.00

DCI						Ι	DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PUBLIC SERVICE COMMISSION								
CORE								
REFUNDS	0	0.00	10,000	0.00	10,000	0.00	0	0.00
TOTAL - PD	0	0.00	10,000	0.00	10,000	0.00		0.00
GRAND TOTAL	\$11,773,087	176.98	\$13,861,826	191.00	\$13,861,826	191.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$11.773.087	176.98	\$13.861.826	191.00	\$13.861.826	191.00		0.00

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.555	
Public Service Commission Regulatory	· / <u>-</u>		
Program is found in the following core budget(s): Public Service Commission Regulatory			

1a. What strategic priority does this program address?

Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public

1b. What does this program do?

- Regulates the rates and practices of investor-owned electric, natural gas, steam heat, water and sewer companies; provides limited jurisdiction over telecommunications providers in the state; issues authorizations to entities providing video programming; and registers Voice-over-Internet Protocol (IVoIP) communication providers
- Ensures that consumers receive adequate amounts of safely delivered and reasonably priced utility services
- Ensures rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment

2a. Provide an activity measure(s) for the program.

-	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Number of Utilities Regulated	738	764	803	768	768	768
Number of Final Agenda Orders	109	155	132	132	132	132
Number of Appeals of Final Agenda Orders	18	15	15	16	16	16
Final Agenda Orders Not Remanded, Reversed or Vacated in Whole or Part	108	152	129	130	130	130

Note 1: Final Agenda Orders are orders from the commission that dispose of the substantive issues in a case.

Note 2: The number of Final Agenda Orders Not Remanded, Reversed or Vacated may not correspond to the same fiscal year for the number of Final Agenda Orders issued depending on when an appellate court decision is issued in an appeal.

Note 3: Projections are based on three year average of actuals.

2b. Provide a measure(s) of the program's quality.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Customer Satisfaction	84%	87%	*	95%	95%	95%

^{*}Note 1: A PSC Customer Satisfaction Survey is normally conducted in the Spring each year; however, due to the COVID-19 Pandemic a survey was not conducted in FY2020.

PSC will conduct the next survey in Spring 2021. This measure is based on the customer's response to how they would rate the overall service they received.

Note 2: In FY2018, 23% of the 120 consumers that contacted the commission in regard to their utilities responded to the survey.

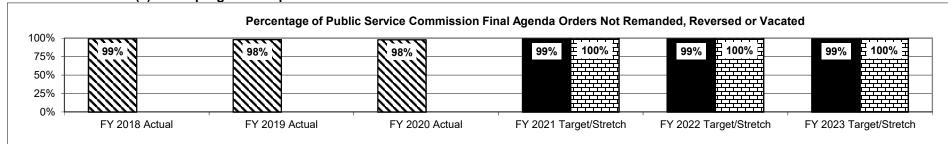
PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): ______ 7.555

Public Service Commission Regulatory

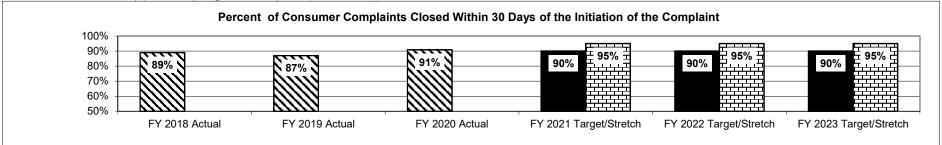
Program is found in the following core budget(s): Public Service Commission Regulatory

2c. Provide a measure(s) of the program's impact.



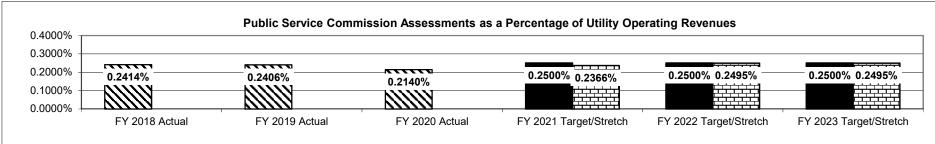
- Note 1: The Commission's work is conducted through formal contested case hearings, similar to court proceedings.
- Note 2: Final Agenda Orders are orders from the commission that dispose of the substantive issues in a case.
- Note 3: Base targets based on approximate of three year average of actual cases and appeals and Stretch targets are based on a goal of zero appeals.

2c. Provide a measure(s) of the program's impact (continued).



Note 1: Base targets are based on FY2018-FY2020 average of projected closed complaints; Stretch targets are based on goal of 5% increase in the percentage of complaints closed within 30 days.

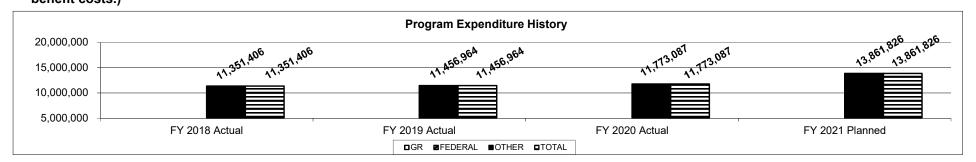
2d. Provide a measure(s) of the program's efficiency.



- Note 1: Section 386.370 RSMo directs the commission to calculate an assessment annually which provides funding for the Public Service Commission from regulated public utilities as provided in Chapters 386, 392 and 393.
- Note 2: Base and stretch targets are based on maximum assessment allowed in Section 386.370 RSMo.
- Note 3. Actual percentage is calculated prior to each fiscal year.

PROGRAM DESCRIPTION		
Department of Commerce and Insurance	HB Section(s): 7.555	
Public Service Commission Regulatory	· · · · · · · · · · · · · · · · · · ·	
Program is found in the following core budget(s): Public Service Commission Regulatory		

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

PSC Fund (0607)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapters 386, 392, 393 RSMo

6. Are there federal matching requirements? If yes, please explain.

No

7. Is this a federally mandated program? If yes, please explain.

No

	surance				Budget Unit	42950C		
olic Service Commission re - Relay Missouri Program and Equipment Distribution Program					HB Section _	7.555		
		t Poquost			EV 2022	Governor's	Pacammand	ation
	_	-	Total					Total
0	0	0	0	PS	0	0	0	0
0	0	2,495,834	2,495,834	EE	0	0	0	0
0	0	0	0	PSD	0	0	0	0
0	0	0	0	TRF	0	0	0	0
0	0	2,495,834	2,495,834	Total	0	0	0	0
0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
0	0	0	0	Est. Fringe	0	0	0	0
dgeted in House	Bill 5 except	for certain frii	nges	Note: Fringes	budgeted in H	ouse Bill 5 ex	cept for certai	n fringes
to MoDOT, High	way Patrol, a	nd Conserva	tion.	budgeted direct	ctly to MoDOT,	Highway Pati	ol, and Conse	ervation.
eaf Relay Srv & E	quip Dist Fui	nd (0559)		Other Funds:				
	FY 2 GR 0 0 0 0 0 0 0 dgeted in House it to MoDOT, Hight	FY 2022 Budge GR Federal 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Souri Program and Equipment Distribut CIAL SUMMARY FY 2022 Budget Request GR Federal Other 0 0 0 0 0 2,495,834 0 0 0 0 0 2,495,834 0 0 2,495,834 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Souri Program and Equipment Distribution Program CIAL SUMMARY FY 2022 Budget Request GR	Souri Program and Equipment Distribution Program CIAL SUMMARY FY 2022 Budget Request GR	Souri Program and Equipment Distribution Program HB Section	Souri Program and Equipment Distribution Program HB Section 7.555	Souri Program and Equipment Distribution Program HB Section 7.555

2. CORE DESCRIPTION

The Missouri Public Service Commission has the statutory (Chapter 209 RSMo, Sections 251-260) responsibility of providing a statewide dual-party relay system to enable deaf, hearing-impaired and speech-impaired persons use of the telephone network. The Commission administers the Deaf Relay Service and Equipment Distribution Fund and oversees the Relay Missouri Program (aka the Deaf Relay Service Program) which provides relay service and "Captioned Telephone" service. The Department of Elementary and Secondary Education's Missouri Assistive Technology Program administers the Equipment Distribution Program which provides specialized equipment to consumers. Funding is provided by a surcharge applied to landline local exchange telephone lines and interconnected Voice over Internet Protocol (VoIP) lines. Companies are allowed to retain a portion of the surcharge revenue for their billing and collection service. All remaining surcharge money collected by companies is remitted to the PSC, who shall use such money exclusively to fund the programs. All remaining surcharge money collected shall be retained in the Deaf Relay Service and Equipment Distribution Fund. The Commission is statutorily required to review the surcharge at least once every two years. but no more frequently than once per year. The current surcharge rate shall not increase for a period of two years, subject to change in federal requirements for deaf relay services.

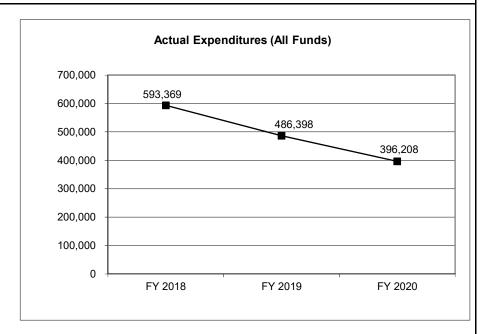
3. PROGRAM LISTING (list programs included in this core funding)

Deaf Relay Service Program

Department of Commerce and Insurance	Budget Unit 42950C
Public Service Commission	
Core - Relay Missouri Program and Equipment Distribution Program	HB Section 7.555

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	2,495,808	2,495,808	2,495,808	2,495,834
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	2,495,808	2,495,808	2,495,808	2,495,834
Actual Expenditures (All Funds)	593,369	486,398	396,208	N/A
Unexpended (All Funds)	1,902,439	2,009,410	2,099,600	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,902,439 (1)	0 0 2,009,410 (2)	0 0 2,099,600 (3)	N/A N/A N/A



Reverted includes the statutory three-percent reserve amount (when applicable).

Restricted includes any Governor's Expenditure Restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

Any unexpended balance in the fund at the end of the fiscal year shall be exempt from the provisions of Section 33.080 relating to the transfer of unexpended balances to the general revenue fund, but shall be applicable by appropriation to the payment of expenditures for the dual-party relay service and equipment distribution program in the succeeding fiscal year

- (1) Actual Expenditures provided by the Department of Economic Development.
- (2) Actual Expenditures provided by the Department of Economic Development.
- (3) Unexpended amount is due to staff vacancies and less than anticipated expense and equipment spending.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

DEAF RELAY PROGRAM

5. CORE RECONCILIATION DETAIL

	Budget		0.0	e		041	T-4-1	_
	Class	FTE	GR	Federal		Other	Total	E
TAFP AFTER VETOES								
	EE	0.00	()	0	2,495,834	2,495,834	ŀ
	Total	0.00	()	0	2,495,834	2,495,834	- - -
DEPARTMENT CORE REQUEST								
	EE	0.00	()	0	2,495,834	2,495,834	ļ
	Total	0.00	()	0	2,495,834	2,495,834	- - -
GOVERNOR'S RECOMMENDED	CORE							
	EE	0.00	()	0	2,495,834	2,495,834	<u>.</u>
	Total	0.00	()	0	2,495,834	2,495,834	ļ

DCI

DECISION ITEM SUMMARY

GRAND TOTAL	\$396,208	0.00	\$2,495,834	0.00	\$2,495,834	0.00	\$0	0.00
TOTAL	396,208	0.00	2,495,834	0.00	2,495,834	0.00	0	0.00
TOTAL - EE	396,208	0.00	2,495,834	0.00	2,495,834	0.00	0	0.00
EXPENSE & EQUIPMENT DEAF RELAY SER & EQ DIST PRGM	396,208	0.00	2,495,834	0.00	2,495,834	0.00	0	0.00
CORE								
DEAF RELAY PROGRAM								
Budget Object Summary Fund	ACTUAL DOLLAR	ACTUAL FTE	BUDGET DOLLAR	BUDGET FTE	DEPT REQ DOLLAR	DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN
Budget Unit Decision Item	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****

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DCI	DECISION ITEM DETAIL

Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
DEAF RELAY PROGRAM								
CORE								
TRAVEL, IN-STATE	157	0.00	704	0.00	704	0.00	0	0.00
SUPPLIES	0	0.00	50	0.00	50	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	380	0.00	380	0.00	0	0.00
PROFESSIONAL SERVICES	395,809	0.00	2,494,000	0.00	2,494,000	0.00	0	0.00
MISCELLANEOUS EXPENSES	242	0.00	700	0.00	700	0.00	0	0.00
TOTAL - EE	396,208	0.00	2,495,834	0.00	2,495,834	0.00	0	0.00
GRAND TOTAL	\$396,208	0.00	\$2,495,834	0.00	\$2,495,834	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$396,208	0.00	\$2,495,834	0.00	\$2,495,834	0.00		0.00

PROGRAM DESCRIPTION			
Department of Commerce and Insurance	HB Section(s):	7.555	
Public Service Commission Regulatory-Deaf Relay			
Program is found in the following core budget(s): Deaf Relay Services and Equipment Distribution Program			

1a. What strategic priority does this program address?

• Strengthen our regulatory relationships while ensuring a level-playing field to protect and advocate for the general public

1b. What does this program do?

- Enables hearing and/or speech impaired consumers to communicate over the telephone network through the provision of relay service and captioned telephone (CapTel) service.
- Provides specialized equipment to hearing and/or speech impaired consumers (administered through the Department of Elementary and Secondary Education's Mo. Assistive Technology Program).

2a. Provide an activity measure(s) for the program.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Relay Missouri Annual Usage (Minutes)	122,981	60,573	57,459	50,000	45,000	40,000
Cap Tel Annual Usage (Minutes)	175,275	129,040	115,882	100,000	85,000	70,000

Note 1: Anticipate usage to decrease due to internet and cell phone accessibility.

2b. Provide a measure(s) of the program's quality.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
	Actual	Actual	Actual	Target	Target	Target
Relay Missouri Related Complaints	4	1	0	0	0	0

Note 1: Customer satisfaction is based on the number of complaints related to the Relay Missouri Services and Cap Tel Services.

Note 2: Billing method changed from using "session" minutes to "conversation" minutes September 25, 2017.

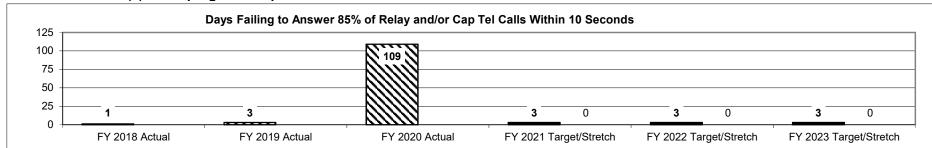
PROGRAM DESCRIPTION

Department of Commerce and Insurance HB Section(s): 7.555

Public Service Commission Regulatory-Deaf Relay

Program is found in the following core budget(s): Deaf Relay Services and Equipment Distribution Program

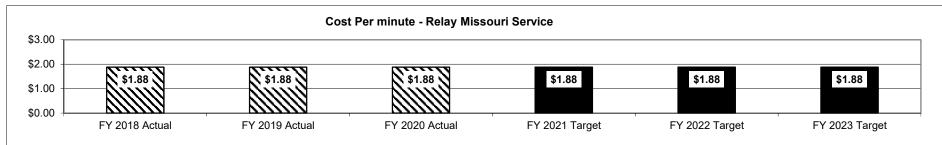
2c. Provide a measure(s) of the program's impact.



Note 1: The 85% level is a minimum technical requirement in FCC rules (47 CFR §64.604(b) and is also a PSC contractual requirement for providing Relay and Cap Tel services.

Note 2: FY2020 numbers have significantly increased due to the COVID-19 Pandemic. The FCC issued Order DA-20-281 to waive, from March 1 - May 15, 2020, the requirement that TRS providers answer 85% of calls within 10 seconds, measured on a daily basis, conditional on the TRS provider ensuring that 85% of calls are answered within 120 seconds, measured on a monthly basis. A subsequent Order DA 20-517 was issued extending the waiver through June 30, 2020.

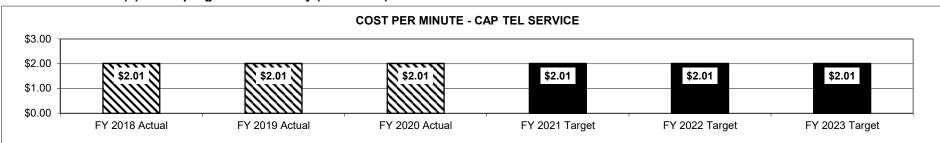
Provide a measure(s) of the program's efficiency.



Note 1: Base targets are set by contract, through a competitive bidding process (current contract period is Sept 2017 - Sept 2020).

Note 2: Stretch targets are not applicable due to costs being set by the contract.

2d. Provide a measure(s) of the program's efficiency (continued).



Note 1: Base targets are set by contract, through a competitive bidding process (current contract period is Sept 2017 - Sept 2020).

Note 2: Stretch targets are not applicable due to costs being set by the contract.

PROGRAM DESCRIPTION

HB Section(s):

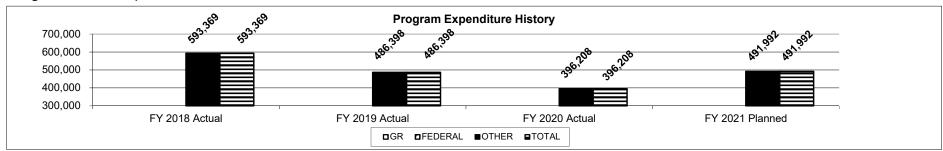
7.555

Department of Commerce and Insurance

Public Service Commission Regulatory-Deaf Relay

Program is found in the following core budget(s): Deaf Relay Services and Equipment Distribution Program

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Deaf Relay Services & Equipment Distribution Fund (0559)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapter 209 RSMo, Sections 251-260

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No; however, federal requirements apply to a state relay service.

Department of Co		urance			Budget Unit	42955C			
Office of the Publi Core - Legal Expe	pense Fund Transfer				HB Section	7.560			
1. CORE FINANCI	AL SUMMARY								
	FY	2022 Budge	et Request			FY 2022 C	Governor's R	Recommenda	tion
	GR	Federal	Other	Total		GR	Federal	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	1	0	0	1	TRF	0	0	0	0
Total =	1	0	0	1	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes budg	geted in House B	ill 5 except fo	r certain fring	es	Note: Fringes k	budgeted in Hou	se Bill 5 exce	ept for certain	fringes
budgeted directly to	MoDOT, Highwa	ay Patrol, and	d Conservatio	n.	budgeted direct	tly to MoDOT, H	ighway Patro	l, and Conser	vation.
Other Funds:					Other Funds:				
2. CORE DESCRIP	PTION								

In FY2021, the General Assembly appropriated \$1 for transfer from the department's core budget to the State Legal Expense Fund for the payment of claims, premiums, and expenses provided by section 105.711 through Section 105.726 RSMo. In order to fund such expenses, the General Assembly also authorized three percent flexibilty from the departments operating budget into the \$1 transfer appropriation.

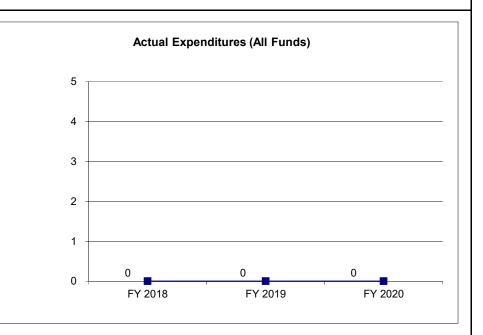
3. PROGRAM LISTING (list programs included in this core funding)

N/A

Department of Commerce and Insurance	Budget Unit 42955C
Office of the Public Counsel	
Core - Legal Expense Fund Transfer	HB Section 7.560

4. FINANCIAL HISTORY

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Current Yr.
Appropriation (All Funds)	0	0	0	1
Less Reverted (All Funds)	0	0	0	0
Less Restricted (All Funds)*	0	0	0	0
Budget Authority (All Funds)	0	0	0	1
Actual Expenditures (All Funds)	0	0	0	N/A
Unexpended (All Funds)	0	0	0	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	0	0	0	N/A
				(1)



Reverted includes the statutory three percent reserve amount (when applicable).

Restricted includes any Governor's expenditure restrictions which remained at the end of the fiscal year (when applicable).

NOTES:

(1) FY 2021 is the first year for this appropriation.

CORE RECONCILIATION DETAIL

DEPT OF COMMERCE AND INSURANCE

DCI LEGAL EXPENSE TRF

5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	(Other	Total	
TAFP AFTER VETOES								
	TRF	0.00	1	(0	0		1
	Total	0.00	1		0	0		1
DEPARTMENT CORE REQUEST								
	TRF	0.00	1	(0	0		1
	Total	0.00	1		0	0		1
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	1	(0	0		1
	Total	0.00	1		0	0		1

DCI

DECISION ITEM SUMMARY

GRAND TOTAL	;	\$0 0.00	\$1	0.00	\$1	0.00	\$0	0.00
TOTAL		0.00	1	0.00	1	0.00	0	0.00
TOTAL - TRF		0.00	1	0.00	1	0.00	0	0.00
FUND TRANSFERS GENERAL REVENUE		0.00	1	0.00	1	0.00	0	0.00
DCI LEGAL EXPENSE TRF CORE								
Budget Unit Decision Item Budget Object Summary Fund	FY 2020 ACTUAL DOLLAR	FY 2020 ACTUAL FTE	FY 2021 BUDGET DOLLAR	FY 2021 BUDGET FTE	FY 2022 DEPT REQ DOLLAR	FY 2022 DEPT REQ FTE	**************************************	************** SECURED COLUMN

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DCI							DECISION IT	EM DETAIL
Budget Unit	FY 2020	FY 2020	FY 2021	FY 2021	FY 2022	FY 2022	******	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
DCI LEGAL EXPENSE TRF								
CORE								
TRANSFERS OUT	0	0.00	1	0.00	1	0.00	0	0.00
TOTAL - TRF	0	0.00	1	0.00	1	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$1	0.00	\$1	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$1	0.00	\$1	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00