1a. What strategic priority does this program address?

Reach and empower more consumers

1b. What does this program do?

- Obtain and analyze samples of all petroleum products, fuel ethanol, and biodiesel sold, stored or offered for sale in Missouri
- Ensure all motor fuels and lubricants meet minimum quality standards
- Provide economic benefit to consumers and businesses by ensuring they receive quality fuels and lubricants at the least possible cost
- Participate in national consensus organizations such as ASTM International, SAE International, and the National Conference on Weights and Measures to ensure the uniform application of specifications and test methods for motor fuels and automotive products

2a. Provide an activity measure(s) for the program.

![Number of Filling Stations Inspected](chart)

Note 1: Target number of filling stations inspected during a calendar year is 1,800 with a stretch of 1,813.
Note 2: Three Fuel Device Safety Inspectors cover the State of Missouri.
PROGRAM DESCRIPTION

Agriculture
Weights, Measures & Consumer Protection
Fuel Quality Program

2a. Provide an activity measure(s) for the program (continued).

Benchmark - Number of Samples Tested
Tennessee and California vs. Missouri

Note 1: California’s FY17 & Tennessee’s FY20 sample data was not available.
Note 2: Missouri and Tennessee are recognized throughout the United States as leaders in fuel quality.
Note 3: Missouri’s FY20 decline in samples tested was due to closure of lab for HVAC replacement and COVID-19.

2b. Provide a measure(s) of the program's quality.

Customer Satisfaction Surveys
Reported Index is on a Scale of 1 - 5

Note 1: During FY20, 1,317 surveys were mailed and 131 were returned. Return rate was 9.92%.
Note 2: Base target is 4.68 with a stretch of 4.75 in FY21 - FY23.
PROGRAM DESCRIPTION

Agriculture
Weights, Measures & Consumer Protection
Fuel Quality Program

2c. Provide a measure(s) of the program’s impact.

Benchmark - Fuel Quality Compliance Rate
Tennessee and California vs. Missouri

Note 1: Missouri’s base target of random samples meeting minimum standards is 95.9% and the stretch target is 97.5% for FY21.
Note 2: California’s FY17 and Tennessee’s FY20 compliance data was not available.

2d. Provide a measure(s) of the program’s efficiency.

Benchmark - Cost Per Sample
Tennessee and California vs. Missouri

Note 1: Benchmark data not available for: Tennessee in FY17 and FY20; California in FY17.
Note 2: Projected increases for MO are due to anticipated equipment purchases and new laboratory information management system.
3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)

4. What are the sources of the "Other" funds?
   Petroleum Inspection Fees (0662)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
   Chapter 414.012 - 414.152 RSMo

6. Are there federal matching requirements? If yes, please explain.
   No

7. Is this a federally mandated program? If yes, please explain.
   No