# ITSD

## Preparing for 10-Digit Dial Mandate

### How To: Manage Speed Dial for Centrex/Plexar Legacy Phones

As part of the 10-Digit Dial Mandate, you may need to verify phone numbers are set to ten digits.

NOTE: Centrex/Plexar are legacy land lines delivered via analog lines from the telephone company. Note, most State of Missouri phones are UC phones.

#### Manage Speed Dial for Centrex/Plexar Legacy Phones

Speed dial allows a user to program feature keys on your office telephone (Centrex/Plexar) to automatically dial a number.

#### To Program a Speed Dial Key (leave handset in cradle)

- 1. Press the key you want to program
- 2. Enter the 10 digit number (area code, prefix, and 4 digits). If the number is long distance, you will dial 1 + 10 digits (1 + area code + prefix + 4 digits).
- 3. Press the key again

#### To Erase a Speed Dial Key

- 1. Press the key you want to clear
- 2. Press the # key
- 3. Press the key again

#### To Make a Call Using a Speed Dial Key

- 1. Lift the handset
- 2. Press the speed dial key