

### NOTIFICATION OF STATEWIDE CONTRACT

April 11, 2017

CONTRACT TITLE: MODEL YEAR 2017 FLEET PASSENGER CARS

| CURRENT CONTRACT PERIOD: | November 23, 2016 through June 30, 2017            |   |  |
|--------------------------|--|---|--|
|                          | Original Contract Period:                          | November 23, 2016 through June 30, 2017 |  |
| RENEWAL INFORMATION:     | Renewal Options Available:                         | Roll-Over Extension Available           |  |
|                          | Potential Final Expiration:                        | December 31, 2017                       |  |
| BUYER INFORMATION:       | Teri Schulte (573) 522-3296 Teri.schulte@oa.mo.gov |   |  |

ALL PURCHASES MADE UNDER THIS CONTRACT MUST BE FOR **PUBLIC USE ONLY.** PURCHASES FOR PERSONAL USE BY PUBLIC EMPLOYEES OR OFFICIALS ARE PROHIBITED.

#### THE USE OF THIS CONTRACT IS **MANDATORY** FOR ALL STATE AGENCIES.

Local Purchase Authority shall <u>not</u> be used to purchase supplies/services included in this contract unless specifically allowed by the contract terms.

The entire contract document may be viewed and printed from the Division of Purchasing's **Awarded Bid & Contract Document Search** located on the Internet at <a href="http://oa.mo.gov/purchasing">http://oa.mo.gov/purchasing</a>.

~ Instructions for use of the contract, specifications, requirements, and pricing are attached ~.

| CONTRACT<br>NUMBER | SAM II<br>VENDOR<br>NUMBER/<br>MissouriBUYS<br>SYSTEM ID | VENDOR INFORMATION  | MBE/<br>WBE | COOP<br>PROCURE<br>-MENT |
|--------------------|--|---|-------------|--------------------------|
| CC170213001        | 4746580860 1<br>MB00095149                               | Joe Machens Ford Lincoln 1911 W. Worley Columbia, MO 65203 (573) 445-4411 (573) 445-8164 fax  Contact: Kelly Sells – ksells@machens.com | No          | Yes                      |

| CONTRACT<br>NUMBER | SAM II<br>VENDOR<br>NUMBER/<br>MissouriBUYS<br>SYSTEM ID | VENDOR INFORMATION   | MBE/<br>WBE | COOP<br>PROCURE<br>-MENT |
|--------------------|--|--|-------------|--------------------------|
| CC170213002        | 4313059400 2<br>MB00097088                               | Capitol Chrysler Dodge, Jeep, Ram 3201 Missouri Blvd. Jefferson City, MO 65109 (573) 893-5000 (573) 893-8256 fax  Contacts:  Jeff Smith – jsmith@capitolcitycars.com  Jerry Dunn – jdunn@capitolcitycars.com | No          | Yes                      |
| CC170213003        | 4406074350 0<br>MB00094155                               | Cable Dahmer Chevrolet 1834 S. Noland Rd. Independence, MO 64055 (816) 521-7589 (816) 521-7645 fax  Contact:  Bob James — bjames@cabledahmer.com   | Yes         | Yes                      |

#### STATEWIDE CONTRACT HISTORY

The following summarizes actions related to this Notification of Statewide Contract since its initial issuance. Any and all revisions have been incorporated into the attached document.

| Contract<br>Period                            | Issue<br>Date | Summary of Changes   |
|---|---------------|--|
| November 23, 2016<br>through<br>June 30, 2017 | 04/11/17      | Roll-over extension completed for Ford Fusion S and Ford Fusion S Hybrid through December 31, 2017. All other models still active through June 30, 2017 or their order cut-off date. |
| November 23, 2016<br>through<br>June 30, 2017 | 03/13/17      | Added cut-off date for Chevrolet Impala.   |
| November 23, 2016<br>through<br>June 30, 2017 | 02/22/17      | Added cut-off dates for Ford Fusion and Dodge Charger.   |
| November 23, 2016<br>through<br>June 30, 2017 | 12/08/16      | Added additional CAFÉ ratings.   |
| November 23, 2016<br>through<br>June 30, 2017 | 12/01/16      | Added CAFÉ ratings to all models available. Will update notice at a later date when EPA information is updated.  |
| November 23, 2016<br>through<br>June 30, 2017 | 11/29/16      | Updated statewide notice to remove regular fuel vehicles where there was an alternate fuel vehicle available in the same model and price.  |
| November 23, 2016<br>through<br>June 30, 2017 | 11/23/16      | Initial issuance of new statewide contract   |

**GENERAL INFORMATION** 

<u>SAM 2 User Note</u>: The state agency user will note that not all line item numbers on this notice and on SAM 2 are consecutively numbered. This is because the numbering herein follows the numbering from the RFP, which will also be the numbering the contractor will use for invoicing. For reasons of consistency between the RFP document and the contract, the line items herein follow the RFP even though they are not consecutive. SAM 2 line item numbering should match numbering on this statewide notice.

Vehicle specifications and prices, including options, are included herein.

#### **ORDERING**

<u>Note to State Agencies</u>: Prior to making a vehicle purchase, the state agency must complete a vehicle pre-approval form and submit to Cindy Dixon, State Fleet Manager. The pre-approval form can be found at the following website address:

http://oa.mo.gov/general-services/state-fleet-management/vehicle-preapproval-process-and-vehicle-credits

Once the state agency receives approval from the State Fleet Manager, the agency shall issue its own PGQ (Quick Price Agreement) order. The contractor must not ship until they are in receipt of a hard copy PGQ order.

**Cooperative Procurement Members Note:** The Vehicle Pre-Approval Form does not apply to cooperative procurement members only to State of Missouri agencies.

#### SPECIFIC CONTRACTUAL AND PERFORMANCE REQUIREMENTS OF THE CONTRACTORS:

#### General:

The contractor shall provide 2017 model year fleet passenger cars with all manufacturer standard equipment and any additional equipment required by the State of Missouri on an as needed, if needed basis. The base price on contract shall include all mandatory requirements and specifications presented herein.

All items of standard equipment which are normally provided with each vehicle by the manufacturer shall be furnished unless such items are expressly deleted or are specified to be other than standard.

All options and/or accessories stated herein must be manufacturer's original equipment. Aftermarket options and/or accessories shall not be acceptable.

As applicable, all options must be factory installed.

Each vehicle shall be clean, lubricated, serviced and ready for immediate service. This shall include installation of all required options and accessories and removal of all plastic from interior and exterior of the vehicle.

#### Warranty:

The Standard Factory Warranty shall apply to all vehicles. A properly executed warranty must be delivered with the vehicle. The warranty shall not become effective until the unit is placed in service.

All warranty service must be performed in Missouri.

#### Order Documentation Requirement:

At no cost to the State of Missouri, and upon request of the state agency, the contractor must provide the state agency with a copy of the order documentation submitted to the manufacturer when ordering each vehicle.

#### Delivery:

Delivery must be made between the hours of 8:00 a.m. and 12:00 Noon or 1:00 p.m. and 4:00 p.m., Monday through Friday, Central Time. Deliveries shall not be made on state holidays.

The contractor shall notify the state agency a minimum of twenty-four (24) hours prior to delivery of the vehicle to the state agency location.

The contractor must understand and plan accordingly that upon delivery the state agency representative must verify the vehicle delivered has all required equipment and options and that nothing was damaged during the delivery of the vehicle. If something is damaged during delivery of the vehicle the contractor shall be responsible for all costs associated with the repair of any such damage.

Each vehicle shall be delivered with the proper form to apply for Missouri title and license including the Manufacturer's Statement of Origin and invoice.

Each vehicle shall be delivered with the owner's manual.

The contractor shall comply with the manufacturer's recommended pre-delivery service.

In the event the contractor fails to deliver the vehicle by the stated ARO time, the State of Missouri reserves the right to find the same or similar vehicle from another source, and to charge the contractor the difference for the substitution. In assessing the applicability of this provision, the State of Missouri will consider the degree of contractor responsibility in the delay.

The contractor shall understand and agree that the delivery charges (line items 30 or 31) shall not be applied nor invoiced to vehicles purchased by and delivered to Missouri state agencies. Any delivery charges shall only apply to public entities making purchases through the Missouri Cooperative Procurement Program. The contractor shall be entitled to receive the per mile delivery price (line item 30) or the guaranteed, not-to-exceed total delivery price per vehicle (line item 31) which can only be assessed for delivery of a vehicle to any cooperative entity throughout the State of Missouri. If the contractor proposes both the per mile delivery price and the guaranteed, not-to-exceed total delivery price, the contractor shall understand that the total delivery price assessed by way of the per mile price (line item 30) shall not exceed the guaranteed-not-to-exceed total delivery price per vehicle (line item 31). The lesser of the two prices (line items 30 or 31) shall be charged to the public entity.

#### Potential Recall or Manufacturer Initiated Customer Service Action/Notification Requirement:

The contractor shall be responsible for accessing potential recall notices from the National Highway Traffic Safety Administration (NHTSA), as well as any manufacturer initiated customer service actions prior to delivering the vehicles to the state agency location. If a recall or customer service action is found for the vehicle being delivered to the state agency, the contractor should, to the best of their ability, complete the necessary action(s) prior to delivery. If the contractor is unable to address the required recall or customer

service action(s) prior to delivery, the contractor must inform the state agency of the "open" recall or customer service action upon delivery. The contractor shall then assist the state agency in getting the recall or customer service action(s) completed as quickly as possible.

#### Financial Responsibility:

The State of Missouri recognizes that dealerships may make financial arrangements that result in a finance company retaining a security interest in vehicles the State of Missouri purchases until such time as the dealership receives payment in full for those vehicles. The contractor shall understand and agree that a separate "Acknowledgement of Security Interest and Assignment" or similar document shall not be necessary and shall not be signed by the State of Missouri.

#### Substitutions:

The contractor shall not substitute any item(s) that has been awarded to the contractor without the prior written approval of the Division of Purchasing.

In the event an item becomes unavailable, the contractor shall be responsible for providing a suitable substitute item. The contractor's failure to provide an acceptable substitute may result in cancellation or termination of the contract.

Any item substitution must be a replacement of the contracted item with a product of equal or better capabilities and quality, and with equal or lower pricing. The contractor shall understand that the state reserves the right to allow the substitution of any new or different product/system offered by the contractor. The Division of Purchasing shall be the final authority as to acceptability of any proposed substitution.

Any item substitution shall require a formal contract amendment authorized by the Division of Purchasing prior to the state acquiring the substitute item under the contract.

The state may choose not to compel an item substitution in the event requiring a substitution would be deemed unreasonable in the sole opinion of the State of Missouri. The contractor shall not be relieved of substituting a product in the event of manufacturer discontinuation or other reason simply for reasons of unprofitability to the contractor.

#### Repair or Replacement of Damaged Product:

The contractor shall be responsible for repairing any item or components received in damaged condition at no cost to the State of Missouri. In the event the item cannot be repaired or if the repair would otherwise compromise the integrity of the vehicle and the manufacturer warranty, then the contractor must replace the item or component in its entirety at no additional cost to the state. This includes all delivery/transportation costs for returning non-functional items to the contractor for replacement.

NOTE: IF ANY OF THE ABOVE PERFORMANCE REQUIRMENTS ARE NOT MET AND/OR VEHICLE DELIVERED DOES NOT HAVE ALL NECESSARY EQUIPMENT, PLEASE CONTACT TERI SCHULTE AT (573) 522-3296 OR teri.schulte@oa.mo.gov.

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Contract Number: CC170213001 Contractor: Joe Machens Ford Lincoln

<u>LINE ITEM 1</u> – Compact; 4-Door Sedan; Alternative Fuel

UNSPSC Code: 25101503

MAKE/MODEL: Ford Focus SE PRICE: \$15,123.00

#### THIS VEHICLE REQUIRES APPROVAL FROM THE STATE FLEET MANAGER

#### **EQUIPMENT INCLUDED IN PRICE**

2.0 Liter, 4 cylinder engine; **Flex-Fuel** 104.3 inch Wheelbase

178.5 inches Overall Length 6 Speed PowerShift Automatic Transmission

Front Wheel Drive 4-Wheel ABS, Brakes

Electric Power Assisted Steering P215/55R16 All Season Tires with compact spare

Front Bucket Cloth Seats Rear 60/40 Bench Seat
Power Windows, Door Locks & Exterior Mirrors Dual Frontal Air Bags

Power Windows, Door Locks & Exterior Mirrors

Dual Frontal Air Bags

Manufacturer's Standard Heating and Air Conditioning

Head Contain Side Lore

Manufacturer's Standard Heating and Air Conditioning
Manufacturer's Standard AM/FM Radio
Head Curtain Side-Impact Air Bags
Speed Control and Tilt Wheel

Colored Key Front and Rear Floor Mats

Two (2) Sets of Keys

Daytime Running Lamps Electric Rear Window Defroster
Remote Keyless Entry with Two (2) Transmitters Tire Tool & Compact Jack Included

Map Light

Steering Wheel Audio Controls

Console with Storage 12 Volt Power Point
Cupholders Illuminated Vanity Mirrors

Cupholders Illuminated Vanity Mirrors
Rear Camera Bluetooth (SYNC)

2 Anchors for Children Seats

Auto Lamp

Coat Hooks Tire Pressure Monitor
Capless Fuel Door Advance Trac

Available Exterior Colors: Shadow Black, White Gold, Magnetic Grey, Race Red, Ingot Silver, Oxford White, Blue Candy

Available Interior Colors: Charcoal Black; Medium Light Stone

Manufacturer's Estimated Fuel Mileage: City – 26 Fuel Tank Size: 12.4 gallons

Highway – 38

Combined – 31 CAFÉ Rating – 54.89819 (Flex Fuel)

41.7730 (Regular Fuel)

AVAILABLE OPTIONS

<u>Line Item 3</u> – 3<sup>rd</sup> Set of Keys (ignition and door locks) \$200.00

PROPANE AND/OR CNG PREP PACKAGE AVAILABLE? NO

**DELIVERY:** 70 – 100 days ARO – Subject to Delays

**WARRANTY:** 3 year (36,000 miles) bumper to bumper; 5 year (60,000 miles) on the power train.

## PASSENGER CARS – 2017 MODEL YEAR

(Statewide)

Contract Number: CC170213001 Contractor: Joe Machens Ford Lincoln

<u>Line Item 13</u> – Mid-Size; 4-Door Sedan; Regular Unleaded Fuel

**UNSPSC Code: 25101503** 

MAKE/MODEL: Ford Fusion S PRICE: \$17,347.00

#### THIS VEHICLE REQUIRES APPROVAL FROM THE STATE FLEET MANAGER

#### **EQUIPMENT INCLUDED IN PRICE**

2.5 Liter 4 Cylinder Engine 112.2" Wheelbase 191.7" Overall Length Front Wheel Drive

Six (6) Speed Automatic Transmission Manufacturer's Standard GVWR

Electric Power Assisted Steering P215/60R16 All Season Tires plus compact spare & tire tools

Front Cloth Bucket Seats Rear 60/40 Bench Seat

Dual Frontal Air Bags Manufacturer's Standard Heating and Air Conditioning

Two (2) Sets of Keys

Manufacturer's Standard AM/FM Stereo

Power Windows, Door Locks & Exterior Mirrors

Colored Key Carpet Floor Mats (front & rear)

Speed Control and Tilt WheelDaytime Running Lamps4 Wheel ABS BrakesElectric Rear Window Defroster

Head Curtain Side Impact Air Bags Remote Keyless Entry with Two (2) Transmitters

Steering Wheel Controls (audio)

Console with Storage

Tire Pressure Monitor System
Advance Trac
Push Button Start
Push B

Capless Fuel Filler

Available Exterior Colors: Shadow Black, White Gold, Magnetic Grey, Lighting Blue, Ingot Silver, Oxford White

Available Interior Colors: Medium Light Stone

Manufacturer's Estimated Fuel Mileage: City – 21 Fuel Tank Size: 16.5 gallons

Highway – 32

Combined – 25 CAFÉ Rating – 32.5952

AVAILABLE OPTIONS

<u>Line Item 15</u> – 3<sup>rd</sup> Set of Keys (ignition and door locks) \$220.00

PROPANE AND/OR CNG PREP PACKAGE AVAILABLE? NO

**DELIVERY:** 70 – 100 days ARO – Subject to Delays

WARRANTY: 3 year (36,000 miles) bumper to bumper; 5 year (60,000 miles) on the power train.

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Contract Number: CC170213002 Contractor: Capitol Chrysler Jeep Dodge Ram

<u>Line Item 17</u> – Full-Size; 4-Door Sedan; Alternative Fuel

**UNSPSC Code: 25101503** 

MAKE/MODEL: Dodge Charger SE AWD PRICE: \$22,689.00

#### THIS VEHICLE REQUIRES APPROVAL FROM THE STATE FLEET MANAGER

#### ORDER CUT-OFF DATE: 04/20/17

#### **EQUIPMENT INCLUDED IN PRICE**

3.6 Liter V6 Engine; Flex Fuel120.2" Wheelbase198.4" Overall LengthAll Wheel DriveEight (8) Speed Automatic Transmission5,350 Lbs. GVWR

4 Wheel ABS Brakes Power Steering

Front Cloth Bucket Seats

Manufacturer's Standard All Season Tires with spare & tire tools
Cloth Rear 60/40 Bench Seat

Dual Frontal Air Bags

Manufacturer's Standard Heating and Air Conditioning

Two (2) Sets of Keys

Manufacturer's Standard AM/FM Stereo

Power Windows, Door Locks & Exterior Mirrors

Colored Key Carpet Floor Mats (front & rear)

Speed Control and Tilt Wheel

Daytime Running Lamps

Electric Rear Window Defroster

Remote Keyless Entry with Two (2) Transmitters

Head Curtain Side-Impact Air Bags

Leather Wrapped Steering Wheel

Outside Temperature Display

5.0 Touch Screen Display

Power Trunk Lid Release

Power 6-way Driver Seat

Remote Fuel Door Release

Hill Start Assist

Available Exterior Colors: Billet, White, Destroyer Grey, Mango, Granite, Jass Blue, Steel,

Octane Red, Black, Torred, Yellow

Available Interior Colors: Black

Manufacturer's Estimated Fuel Mileage: City – 18 Fuel Tank Size: 19 gallons

Highway - 27

Combined – 21 CAFÉ Rating – 36.75321

#### AVAILABLE OPTIONS

**Line Item 19** – 3<sup>rd</sup> Set of Keys (ignition and door locks) \$259.00

#### PROPANE AND/OR CNG PREP PACKAGE AVAILABLE? NO

**DELIVERY:** 90 – 120 days ARO – Subject to Delays

WARRANTY: 3 year (36,000 miles) bumper to bumper; 5 year (100,000 miles) on the power train.

## PASSENGER CARS – 2017 MODEL YEAR

(Statewide)

Contract Number: CC170213003 Contractor: Cable Dahmer Chevrolet

Line Item 21 – Full-Size; 4-Door Sedan; Regular Unleaded Fuel

**UNSPSC Code: 25101503** 

MAKE/MODEL: Chevrolet Impala PRICE: \$21,775.00

ORDER CUT-OFF DATE: 03/23/17

#### THIS VEHICLE REQUIRES APPROVAL FROM THE STATE FLEET MANAGER

#### **EQUIPMENT INCLUDED IN PRICE**

2.5 Liter 4 Cylinder Engine111.7" Wheelbase202.9" Overall LengthFront Wheel DriveSix (6) Speed Automatic Transmission4 Wheel ABS Brakes

Power Steering P235/50R18 All Season Tires with compact spare & tire tools

Front Cloth Bucket Seats Cloth Rear 60/40 Bench Seat

Dual Frontal Air Bags Manufacturer's Standard Heating and Air Conditioning

Two (2) Sets of Keys Head Curtain Side-Impact Air Bags

Manufacturer's Standard AM/FM Stereo Power Windows, Door Locks & Exterior Mirrors

Colored Key Carpet Floor Mats (front & rear)

Speed Control and Tilt Wheel

Daytime Running Lamps
Electric Rear Window Defroster

Remote Keyless Entry with Two (2) Transmitters

8-way Driver Seat

Driver Information Center Stabilitrac
Traction Control 10 Air Bags

Available Exterior Colors: Silver, White, Black, Blue

Available Interior Colors: Dark Titanium

Manufacturer's Estimated Fuel Mileage: City – 22 Fuel Tank Size: 18.5 gallons

Highway-31

Combined – 25 CAFÉ Rating – 32.5655

AVAILABLE OPTIONS

<u>Line Item 23</u> – 3<sup>rd</sup> Set of Keys (ignition and door locks) \$125.00

PROPANE AND/OR CNG PREP PACKAGE AVAILABLE? NO

**DELIVERY:** 75 days ARO – Subject to Delays

WARRANTY: 3 year (36,000 miles) bumper to bumper; 5 year (100,000 miles) on the power train.

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Contract Number: CC170213001 Contractor: Joe Machens Ford Lincoln

Line Item 25 - Mid-Size; 4-Door Sedan; Hybrid

**UNSPSC Code: 25101503** 

MAKE/MODEL: Ford Fusion S Hybrid PRICE: \$22,822.00

#### THIS VEHICLE REQUIRES APPROVAL FROM THE STATE FLEET MANAGER

#### **EQUIPMENT INCLUDED IN PRICE**

2.0 Liter I-4 Cylinder Atkinson Engine 112.2 inch Wheelbase 191.8 inch Overall Length Front Wheel Drive

Automatic eCVT Transmission Lithium-Ion Battery Pack System

Electric Power Assisted Steering All Season Tires with Tire Inflation & Sealant Kit

Front Cloth Bucket Seats

Dual Frontal Air Bags

Rear 60/40 Bench Seat

Speed Control and Tilt Wheel

Manufacturer's Standard Heating and Air Conditioning
Manufacturer's Standard AM/FM Radio
Two (2) Sets of Keys
4 Wheel ABS Brakes

Daytime Running Lamps
Power Windows, Door Locks and Exterior Mirrors
Electric Rear Window Defroster
Colored Key Carpet Floor Mats (front & rear)
Head Curtain Side-Impact Air Bags
Remote Keyless Entry with Two (2) Transmitters

12 Volt Power Point Dual Zone Climate Control

Center Console Map Pockets
Steering Audio Controls Rear Camera
SYNC (Bluetooth) Push Button Start
Auto Lamp Electric Park Brake
Capless Fuel Filler

Available Exterior Colors: Shadow Black, White Gold, Magnetic Grey, Lightning Blue, Ingot Silver, Oxford White

Available Interior Colors: Medium Light Stone

Manufacturer's Estimate Fuel Mileage: City – 43 Fuel Tank Size: 14 gallons

Highway-41

Combined – 42 CAFÉ Rating – 61.1942

AVAILABLE OPTIONS

<u>Line Item 27</u> – 3<sup>rd</sup> Set of Keys (ignition and door locks) \$220.00

PROPANE AND/OR CNG PREP PACKAGE AVAILABLE? NO

**DELIVERY:** 100 – 130 days ARO – Subject to Delays

**WARRANTY:** 3 year (36,000 miles) bumper to bumper; 5 year (60,000 miles) on the power train.

## PASSENGER CARS – 2017 MODEL YEAR

(Statewide)

The following line item has been awarded to all vendors listed above and may be used for the purchase of miscellaneous options/features for the models specified that are not stated herein.

#### **Line Item 29 – Miscellaneous Options/Features**

(Shall be used for the purchase of miscellaneous options/features not specified herein (including upcharges for special exterior paint colors; e.g., metallic). Prior to issuing a purchase order, the state agency shall contact the contractor to obtain the price for the option required.)

#### COOPERATIVE PROCUREMENT DELIVERY PRICE

The contractor will allow other political subdivisions throughout the State of Missouri to purchase off the contract through the Cooperative Procurement Program. The following is the applicable charges to deliver the vehicle to a cooperative procurement entity:

#### CC170213001 - Joe Machens Ford Lincoln

Price per Mile \$0.50 (round trip per vehicle)

Guaranteed Not To Exceed Total Delivery Price \$150.00 (per vehicle)

The vehicles will be delivered from Columbia, Missouri.

#### CC170213002 - Capitol Chrysler Dodge, Jeep, Ram

Price per Mile \$1.50 (round trip per vehicle)

Guaranteed Not To Exceed Total Delivery Price \$250.00 (per vehicle)

The vehicles will be delivered from Jefferson City, Missouri.

#### CC170213003 - Cable Dahmer Chevrolet

Price per Mile \$1.00 (round trip per vehicle)

Guaranteed Not To Exceed Total Delivery Price \$450.00 (per vehicle)

The vehicles will be delivered from Independence, Missouri.

<sup>\*\*</sup>These prices shall not apply to state agencies. It shall apply only to public entities participating in the Cooperative Procurement Program.

## PASSENGER CARS - 2017 MODEL YEAR (STATEWIDE CONTRACT)

# State of Missouri Office of Administration Division of Purchasing Contract Performance Report

Please take a moment to let us know how this contract award has measured up to your expectations. If reporting on more than one contractor or product, please make copies as needed. This office will use the information to improve products and services available to state agency users. Comments should include those of the product's end user. \_\_\_\_\_ Contractor: \_\_\_\_\_ Contract No.: Describe Product Purchased (include Item No's., if available): **Rating Scale:** 5 = Excellent, 4 = Good, 3 = Average, 2 = Poor, 1 = Fails to meet expectations Rate **Product Rating** 1-5, 5 best\_\_\_\_\_ Product meets your needs Product meets contract specifications Pricing **Contractor Rating** 1-5, 5 best Timeliness of delivery Responsiveness to inquiries Employee courtesy Problem resolution Recall notices handled effectively Comments: Prepared by: \_\_\_\_\_ Agency: \_\_\_\_\_

Please detach or photocopy this form & return by FAX to 573/526-9816, or mail to:

Address:

Date: \_\_\_\_\_ Phone: \_\_\_\_ Email: \_\_\_\_

Office of Administration
Division of Purchasing
301 West High Street, RM 630
PO Box 809
Jefferson City, Missouri 65102

You may also e-mail form to the buyer as an attachment at

Teri.schulte@oa.mo.gov