

2015 Nomination Form Attachment- Safety:

Natasha Wright, DA3  
Bellefontaine Habilitation Center-Mo. Dept. of Mental Health

I would like to nominate Ms. Natasha Wright, Developmental Assistant 3, Quality Enhancement Department at Bellefontaine Habilitation Center for the Safety Award Category Nomination. Ms. Wright has worked at the facility for over 15 years and has been in the Quality Dept. for over 5 years. Natasha certainly exemplifies the role of a leader in Quality. Her efforts to insure the safety of those we serve is exemplary. She is very active in the units and is instrumental with insuring not only her department but the facility is following proper processes and procedures from mealtime audits to medication passes. She often assists in brainstorming sessions to develop plans of prevention for issues that arise and effect the safety and well being of those we serve.

Recently, Natasha participated in a project to update the medical trackers and follow up to insure the data was accurate and current in the records. This project was in addition to her regular duties and required a period of about 3 months to complete, with several staff assisting her. Once given the assignment, Ms. Wright coordinated the assignment, insured everything needed was available and gave suggestions to improve the process. This project helps to insure those served are receiving timely medical follow up and care as needed. Ms. Wright encourages those in her department to strive for a higher standard when it comes to providing quality supports.

Recently, when a client had a medical condition that was not resolving and appeared to need more attention, Ms. Wright advocated on behalf of that client. Ms. Wright spoke with the medical staff, collected the available documentation regarding the condition and continued to advocate on the clients behalf up the chain of command until additional measures were taken. Ms. Wright's commitment to advocacy and safety helped to identify a serious issue which may have gone unnoticed had she not pursued the issue on several levels.

Ms. Wright is very active in her assigned work units and can always be found working with the staff or those served, to insure better services. She participates in meetings above and beyond the required minimum for quality staff and keeps excellent notes which have helped the unit staff when issues have arisen. Ms. Wright provides input on various topics to improve service delivery further insuring client safety. Ms. Wright is very knowledgeable about medication procedures and safety. She often reviews medication issues and provide advocacy and support as needed to the staff or those served.

Because of her strong advocacy and commitment to safety our customers are truly in a safer environment.

Demetra Roberts, Quality Enhancement Director

3/5/15