

## Continuous Improvement - Performance Measures and Targets - training video

- Presentation delivered to the Performance Working Group on 5-4-18 (edited)
- Note: The 5-4-18 PowerPoint Presentation is also available
- **Speakers:**  
Drew Erdmann, Chief Operating Officer, State of Missouri, Office of the Governor  
Dan Haug, Director, OA Division of Budget and Planning
- Video link: <https://stateofmissouri.box.com/s/mui27ilblsuo3iw6hqxbhr24gvvl4elv>  
Note: It is a large file and it will take a while for the video to open
- For closed captioning, view the video on YouTube at [Performance Working Group: Continuous improvement - measures and targets](#)

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Video Timeline		Power Point Reference
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0:07:36 - 0:09:10	Design Principles	(slide 6)
0:09:11 - 0:19:55	Performance Management & Measures (activity, quality, impact, efficiency)	(slide 7-10)
0:19:56 - 0:31:47	Defining and Setting Targets	(slide 11-13)
0:31:48 - 0:43:49	Performance Measures <ul style="list-style-type: none"> <li>• Examples &amp; Resources</li> </ul>	(slide 14-18)
0:43:50 - 0:51:58	Program Description Forms	(slide 19-21)
0:51:59 - 0:57:48	Next Steps <ul style="list-style-type: none"> <li>• Identifying critical roles</li> <li>• Planning calendar through October 1</li> </ul>	(slide 22-23)
0:57:49 - End	Conclusion	