



# Network and Unified Communications

*Connecting, Collaborating & Communicating*

## Cost Allocation Plan Fiscal Year 2024

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## Background and General and Description

### Purpose

This document outlines the methodology utilized by the Information Technology Services Division (ITSD) in developing rates for Network services provided to state agencies, colleges and universities. The authorization to develop rate structures and establish a charging system is provided under Chapter 37, RSMo.

The estimated expenditures and rates set forth herein provide the means for ensuring full cost-recovery based on agency's use of services. As with any plan, actual events require close monitoring and revisions to the rates may be required.

### Pricing Concepts

The major objective for the ITSD is to provide state agencies and organizations with cost effective and efficient resources. Achievement of this objective results in improved productivity in state government and more effective delivery of governmental services to the citizens of Missouri.

The charging systems or objectives associated with this Cost Allocation Plan (CAP) methodology are summarized as follows:

1. Establish usage-sensitive pricing of services
2. Provide rate stabilization
3. Develop a cost for the total network service
4. Provide agencies maximum flexibility in controlling use
5. Minimize the impact of future rate changes and/or cost increases
6. Maximize economies of scale opportunities available through resource sharing

### Expenditure Planning

One of the key components of this CAP is developing an overall schedule and general allocation of anticipated expenditures. The plan contained in this report reflects the best estimate of the costs required to provide communications services to state agencies throughout the Fiscal Year.

### Development Methodology

A cost-based methodology was employed in establishing the billing rates detailed in this plan. The benefits of this cost based methodology are two fold. First, as a full cost approach. Both direct and indirect costs are included, and the under/over recovery of communications total budget costs is minimized. Second, it provides an equitable method for cost recovery; i.e., the rate is based on the amount of resources utilized.

The methodology for development of this CAP can generally be summarized in the following nine steps:

#### 1. Determine Services Provided

The types of services provided by the Network sections are based on the requirements of state established agencies and services are comparable to those provided by regulated utilities, facility-based carriers, other common carriers and resellers of network services.

#### 2. Establish Units of Service

The unit of service utilized to measure the volume of service provided for each service type is based on three major criteria: relationship to the function performed, measurability and level of control which can be exercised by the customer agencies.

### 3. Compile Estimates of Utilization

Prior Fiscal Year utilization of each service category was compiled and analyzed. The category actuals were then used as a basis for CAP utilization projections or estimates.

### 4. Identify Types of Costs

Two basic types of costs were identified: direct and indirect. Direct costs are those costs that can be identified with providing a type of service. Indirect costs are those costs that cannot be directly identified with providing a specific type of service but relate to Network costs as a whole.

### 5. Determine Direct Costs

Budgeted expense, equipment and personal service costs that could be directly identified with providing a specific type of service, were accumulated to determine total allocated direct cost by type of service. In some cases, an expense or equipment cost applies to more than one service category. The cost is then split by percentage among the appropriate type of service.

### 6. Determine Indirect Costs

Budgeted expense, equipment and personal service costs that relate to Network services, but cannot be directly identified with providing a specific type of service, were accumulated to determine the total indirect cost by type of service and considered overhead expense. These costs were divided across all service categories.

### 7. Summarized Total Cost by Service

Total cost by service was determined by adding the direct and indirect allocated costs.

### 8. Calculate Cost Per Unit of Service

The cost per unit of service was calculated by dividing the total annual cost by the total estimated annual utilization. The cost per unit may be adjusted mid-plan year to accommodate significant fluctuations in utilization.

## Service Category Definitions

### **Cellular Service**

Cellular Service includes the purchase of wireless devices and the associated monthly service including calls, plans and features.

### **Centrex Access**

The basic unit of service provided by ITSD Communications to customers is access (dial tone). CenturyLink provides this service under the service mark of Centrex . This basic unit of service allows customers the ability to receive calls from any customer of the world-wide telecommunications system.

### **Long Distance**

Long Distance is the cost-per-minute for the usage that either completes or originates from a state business line, UC line, PLEXAR line, or Centrex line.

### **PLEXAR Access**

Access (dial tone) provided to customers in cities served by AT&T Telephone Company has the trademark of PLEXAR. This basic unit of service allows customers to receive calls from any caller on the worldwide telecommunications system.

**Voice Mail**

This category is for voice mail services.

**Pass-Through Telephone Service**

Pass-Through service is the process by which the charges billed by the telephone vendors are in turn billed to the appropriate agencies. Charges incurred for services such as data circuits, local service, and toll calls are billed to the agencies with an administrative fee added. Outstanding charges for leased UC phones are billed in this category.

**Toll-Free**

This category is for Toll-Free service such as 800, 888, 877, 866 and 855 numbers where agencies pay the per-call costs instead of the caller. The cost elements for this service include circuit, per minute service costs and an administrative fee.

**Core Internet Infrastructure**

Internet Services supplied to state agencies include bandwidth, redundancy, security measures, monitoring and troubleshooting. These services provide state employees access to information available on the Internet, as well as allowing state agencies to provide information and e-business services to our customers. Agencies can also additionally utilize these services for connectivity to remote users or offices and services such as videoconferencing.

**Core Network Infrastructure**

Network services represent the core network and security functions provided to all state agencies. Network core are items supporting the backbone infrastructure that handles transport and routing. ITSD serves as the enabler for connectivity from any agency to enterprise applications (e.g., SAM II). Additionally, ITSD provides inter-agency electronic communications, and agency connectivity to the Internet. These services also provide various levels of security and redundancy for the customer structures. Furthermore, technical and consulting services are provided to agencies through this category.

**Unified Communications (UC)**

The UC category supports the state's Voice Over Internet Protocol (VoIP) network to include, but is not limited to, Cisco Phones, Jabber, Telepresence, Mobility and WebEx. These services allow for improved collaboration and communication in the most efficient and effective methods available within the state.

**Unified Communications (UC) Call Center - Not in FY24 CAP**

Call Center costs are for monthly server charges required for Call Center agents. Call Center Licenses and CVP Ports are billed directly to appropriate agencies outside of the CAP.

**Unified Communications (UC) Call Queue - Not in FY24 CAP**

This queue charge represents the cost for the call trunks for the when callers are placed in queue on the UCCE Call Center Service.

**WAN**

Costs for the support of wired and wireless network service that provide access for the end users and their peripherals to the State of Missouri network and UC services.

**Enterprise Fax Service:**

Enterprise Fax Service is a software product provided by Biscom that allows for the electronic retrieval and sending of faxes.

|  | Budget Amount        | Budget Amount        |
|--|----------------------|----------------------|
|  | FY23                 | FY24                 |
| <b>Personal Service</b>                            |                      |                      |
| Personal Services                                  | \$ 2,884,583         | \$ 3,139,944         |
| Fringe Benefits                                    | \$ 1,503,212         | \$ 1,696,044         |
| <b>Total Personnel Service:</b>                    | <b>\$ 4,387,795</b>  | <b>\$ 4,835,988</b>  |
| <b>Communications Expense and Equipment</b>        | <b>FY23</b>          | <b>FY24</b>          |
| J901 Hardware/Software Procurement and Maintenance | \$ 686,488           | \$ 1,001,561         |
| J911 Wiring/Cabling, Misc. Hardware                | \$ 5,893             | \$ 1,552             |
| JF01 FAX Hardware and Software                     | \$ 9,181             | \$ 8,033             |
| JI71 Hardware and Maintenance                      | \$ 293,108           | \$ 664,524           |
| JI72 MRCs/Services                                 | \$ 219,250           | \$ 270,971           |
| JI73 MoreNet Primary/Secondary/Tertiary NCF        | \$ 161,738           | \$ 90,700            |
| JR01 Centrex Lines - CenturyLink                   | \$ 387,845           | \$ 82,244            |
| JR02 Centrex Tax & Misc -CenturyLink               | \$ 27,786            | \$ 5,184             |
| JR03 Centrex Fed End User-CenturyLink              | \$ 53,089            | \$ 11,332            |
| JR04 T1 Terminations/Plexar Tie Lines              | \$ 77,320            | \$ 94,477            |
| JR05 Dedicated Long Distance Usage                 | \$ 1,230             | \$ 1,230             |
| JR06 Plexar Lines - AT&T                           | \$ 414,700           | \$ 363,158           |
| JR07 Plexar VFG Trunks-AT&T                        | \$ 1,158,937         | \$ 1,158,575         |
| JR08 Plex Fed End User 9ZR-AT&T                    | \$ 261,394           | \$ 249,686           |
| JR09 Plex Fed End Eucl Credit-AT&T                 | \$ (203,193)         | \$ (188,198)         |
| JR10 Plexar Miscellaneous-AT&T                     | \$ 130,564           | \$ 130,763           |
| JR13 Centrex Pass-Through-CenturyLink              | \$ 163,609           | \$ 110,851           |
| JR14 Toll-Free Service Pass-Through                | \$ 36,439            | \$ 20,868            |
| JR16 Plexar Pass-Through-AT&T                      | \$ 214,280           | \$ 122,023           |
| JR17 Business Line/Local Broadband                 | \$ 3,940,114         | \$ 2,591,074         |
| JR18 Toll Usage                                    | \$ 1,580             | \$ 781               |
| JR19 Directory Assistance                          | \$ 1,144             | \$ 712               |
| JR25 SMDR - AT&T                                   | \$ 443               | \$ 402               |
| JR26 ARS Package -AT&T                             | \$ 3,279             | \$ 10,451            |
| JR27 Satellite Services                            | \$ 395,625           | \$ 349,605           |
| JR28 Contract Long Distance Service                | \$ 229,536           | \$ 235,925           |
| JR30 Data Circuits                                 | \$ 2,480,583         | \$ 1,990,948         |
| JR37 ISDN-PRI                                      | \$ 621,298           | \$ 91,690            |
| JR39 Voice Grade Circuits                          | \$ 41,763            | \$ 111,517           |
| JR41 Wireless Services                             | \$ 7,491,878         | \$ 7,512,754         |
| JR45 Toll Free Usage                               | \$ 1,126,413         | \$ 1,287,281         |
| JR46 MPLS  | \$ 2,793,715         | \$ 3,017,675         |
| JR47 International Usage                           | \$ 3,970             | \$ 2,057             |
| JR49 Adobe Connect                                 | \$ -                 | \$ -                 |
| JR51 Conference Call Services                      | \$ 7,937             | \$ 162               |
| JR53 Ethernet                                      | \$ 4,020,550         | \$ 4,002,837         |
| JR54 Brightspeed Business Lines                    | \$ -                 | \$ -                 |
| JR55 Brightspeed Internet                          | \$ -                 | \$ -                 |
| JR56 Internet                                      | \$ -                 | \$ -                 |
| JR57 U-Verse                                       | \$ -                 | \$ -                 |
| JR58 AT&T Business Line                            | \$ -                 | \$ -                 |
| JU04 Core UC Structure                             | \$ 210,000           | \$ 298,349           |
| JU05 Maintenance on Core Structure                 | \$ 2,566,000         | \$ 2,601,057         |
| JU10 Client License                                | \$ 8,193             | \$ 1,151             |
| JU23 UC Expenses                                   | \$ 77,000            | \$ 155,401           |
| JU26 SIP Trunking                                  | \$ 798,264           | \$ 704,004           |
| JW01 WAN Hardware/Software                         | \$ 3,496,072         | \$ 4,152,307         |
| J457 DistSys Biscom Software Maintenance           | \$ 68,673            | \$ 68,673            |
| <b>Total Expense &amp; Equipment</b>               | <b>\$ 34,483,690</b> | <b>\$ 33,386,347</b> |

| <b>General Support (Indirect) Expense and Equipment</b> | <b>FY23</b>          | <b>FY24</b>          |
|---|----------------------|----------------------|
| JT01  |                      |                      |
| JT02 In State Mileage                                   | \$ 6,419             | \$ 6,419             |
| JT03 In State Lodging                                   | \$ 302               | \$ 3,366             |
| JT04 In State Meals                                     | \$ -                 | \$ 88                |
| JT05 In State Other                                     | \$ -                 | \$ 58                |
| JT08 Out State Lodging                                  | \$ -                 | \$ 4,664             |
| JT09 Out State Meals                                    | \$ -                 | \$ 806               |
| JT10 Out State Other                                    | \$ -                 | \$ 96                |
| JT12 Postage  | \$ 613               | \$ 600               |
| JT13 Subscriptions                                      | \$ -                 | \$ 662               |
| JT14 Other Admin Supplies                               | \$ -                 | \$ 500               |
| JT17 Memberships  | \$ -                 | \$ 500               |
| JT18 Training   | \$ 23,000            | \$ 40,000            |
| JT20 Telcom Supplies                                    | \$ 20,283            | \$ 19,108            |
| JT21 Telcom Charges                                     | \$ 37,000            | \$ 37,000            |
| JT22 Internet   | \$ 4,720             | \$ 9,768             |
| JT23 Cellular charges                                   | \$ 30,253            | \$ 30,253            |
| JT28 SDC charges  | \$ 55,501            | \$ 55,501            |
| JT31 Software Maintenance-Calero                        | \$ 59,731            | \$ 59,731            |
| JT34 Desktop Computer Equip.                            | \$ 5,117             | \$ 22,571            |
| JT35 Software   | \$ 34,754            | \$ 34,754            |
| JT37 Office Furniture                                   | \$ -                 | \$ 6,500             |
| <b>Subtotal General Support (Indirect)</b>              | <b>\$ 277,692</b>    | <b>\$ 332,945</b>    |
| <b>Total E&amp;E Budget</b>                             | <b>\$ 34,761,382</b> | <b>\$ 34,391,635</b> |
| <b>Total Budget</b>                                     | <b>\$ 39,149,178</b> | <b>\$ 39,227,623</b> |

## Summary and Category Budgets

### Summary Budget

|                              | Budget Amount<br>FY23 | Budget Amount<br>FY24 |
|------------------------------|-----------------------|-----------------------|
| <b>Expenses</b>              |                       |                       |
| Personal Service             | \$ 2,884,583          | \$ 3,139,944          |
| Fringe Benefits              | \$ 1,503,212          | \$ 1,696,044          |
| Expense & Equipment          | \$ 34,761,382         | \$ 34,391,635         |
| <b>Total</b>                 | <b>\$ 39,149,178</b>  | <b>\$ 39,227,623</b>  |
| <br>Revenue                  |                       |                       |
| Profit/Loss                  |                       |                       |
| Prior Year Profit            | 276,185               | (4,098,042)           |
| <b>Credit for Prior Year</b> | <b>(450,000)</b>      |                       |

### Budget by Category

#### Centrex Access

Annual Estimated Utilization: Number of Lines: 28,600 6,452

|  |                                  | Budget Amount<br>FY23 | Budget Amount<br>FY24 |
|--|----------------------------------|-----------------------|-----------------------|
| Item   | <b>Description</b>               |                       |                       |
| JR01   | Centrex Lines - CenturyLink      | \$ 387,845            | \$ 82,244             |
| JR02   | Centrex Tax & Misc -CenturyLink  | \$ 27,786             | \$ 5,184              |
| JR03   | Centrex Fed End User-CenturyLink | \$ 53,089             | \$ 11,332             |
| <br>Subtotal Expense and Equipment                                   |                                  | \$ 468,720            | \$ 98,760             |
| <br>Direct Personnel   |                                  | \$ 53,836             | \$ 67,995             |
| Total Direct Allocation  |                                  | \$ 522,557            | \$ 166,755            |
| Indirect Costs Allocated   |                                  | \$ 15,232             | \$ 4,108              |
| Total Collectable Costs  |                                  | \$ 537,789            | \$ 170,862            |
| <br><b>Collectable Costs /Utilization = Monthly Access Line Cost</b> |                                  | <b>\$ 18.80</b>       | <b>\$ 26.48</b>       |
| Revenue  |                                  |                       |                       |
| <b>Profit/Loss</b>   |                                  |                       |                       |
| <b>Prior Year P/L</b>  |                                  | <b>\$ 11,118</b>      | <b>\$15,814</b>       |

**Long Distance**

Annual Estimated Utilization (in minutes): 12,300,000 9,158,988

| Item | Description   | Budget Amount   |                |
|------|---|-----------------|----------------|
|      |   | FY23            | FY24           |
| JR04 | T1 Terminations/Plexar Tie Lines  | \$ 77,320       | \$ 94,477      |
| JR05 | Dedicated Long Distance Usage   | \$ 1,230        | \$ 1,230       |
| JR07 | Plexar VFG Trunks-AT&T  | \$ 695,362      | \$ 695,145     |
| JR25 | SMDR - AT&T   | \$ 443          | \$ 402         |
| JR26 | ARS Package -AT&T   | \$ 3,279        | \$ 10,451      |
| JR28 | Contract Long Distance Service  | \$ 229,536      | \$ 235,925     |
|      | Subtotal Expense and Equipment  | \$ 1,007,170    | \$ 1,037,630   |
|      | Direct Personnel  | \$ 62,907       | \$ 72,284      |
|      | Total Direct Allocation   | \$ 1,070,077    | \$ 1,109,914   |
|      | Indirect Costs Allocated  | \$ 31,192       | \$ 27,341      |
|      | Total Allocated Costs   | \$ 1,101,270    | \$ 1,001,275   |
|      | Total Collectable Costs   | \$ 1,101,270    | \$ 1,137,255   |
|      | <b>Collectable Costs/Utilization = Long Distance \$/ Minute Revenue</b> | <b>\$ 0.090</b> | <b>\$ 0.12</b> |
|      | <b>Profit/Loss</b>  |                 |                |
|      | <b>Prior Year P/L</b>   | \$ (106,470)    | \$ (179,985)   |

**Plexar Access**

Annual Estimated Utilization: Number of Lines: 28,400 25,140

| Item | Description   | Budget Amount   |                 |
|------|---|-----------------|-----------------|
|      |   | FY23            | FY24            |
| JR06 | Plexar Lines - AT&T   | \$ 414,700      | \$ 363,158      |
| JR07 | Plexar VFG Trunks-AT&T  | \$ 463,575      | \$ 463,430      |
| JR08 | Plex Fed End User 9ZR-AT&T  | \$ 261,394      | \$ 249,686      |
| JR09 | Plex Fed End Eucl Credit-AT&T   | \$ (203,193)    | \$ (188,198)    |
| JR10 | Plexar Miscellaneous - AT&T   | \$ 130,564      | \$ 130,763      |
|      | Subtotal Expense and Equipment  | \$ 1,067,040    | \$ 1,018,839    |
|      | Direct Personnel  | \$ 47,332       | \$ 71,476       |
|      | Total Direct Allocation   | \$ 1,114,372    | \$ 1,090,315    |
|      | Indirect Costs Allocated  | \$ 32,484       | \$ 26,858       |
|      | Total Allocated Costs   | \$ 1,146,856    | \$ 1,117,174    |
|      | <b>Collectable Costs /# of Lines = Monthly Access Line Cost Revenue</b> | <b>\$ 40.38</b> | <b>\$ 44.44</b> |
|      | <b>Profit/Loss</b>  |                 |                 |
|      | <b>Prior Year P/L</b>   | \$ (97,200)     | \$ 17,419       |

**Data and Voice Passthrough**

Annual Estimated Utilization: Actual Costs 13,500,000 11,346,804

| Item | Description  | Budget Amount |               |
|------|--|---------------|---------------|
|      |  | FY23          | FY24          |
| JR13 | Centrex Pass-Through-CenturyLink                                 | \$ 163,609    | \$ 110,851    |
| JR14 | Toll-Free Service Pass-Through                                   | \$ 36,439     | \$ 20,868     |
| JR16 | Plexar Pass-Through-AT&T   | \$ 214,280    | \$ 122,023    |
| JR17 | Business Line/Local Broadband                                    | \$ 3,940,114  | \$ 2,591,074  |
| JR18 | Toll Usage   | \$ 1,580      | \$ 781        |
| JR19 | Directory Assistance   | \$ 1,144      | \$ 712        |
| JR27 | Satellite Services   | \$ 395,625    | \$ 349,605    |
| JR30 | Data Circuits  | \$ 2,480,583  | \$ 1,990,948  |
| JR37 | ISDN-PRI   | \$ 621,298    | \$ 91,690     |
| JR39 | Voice Grade Circuits   | \$ 41,763     | \$ 111,517    |
| JR46 | MPLS   | \$ 2,793,715  | \$ 3,017,675  |
| JR47 | International Usage  | \$ 3,970      | \$ 2,057      |
| JR51 | Conference Call Services   | \$ 7,937      | \$ 162        |
| JR53 | Ethernet   | \$ 4,020,550  | \$ 4,002,837  |
| JU10 | Client License   | \$ 8,193      | \$ 1,151      |
|      | Subtotal Expense and Equipment                                   | \$ 14,730,800 | \$ 12,413,951 |
|      | Direct Personnel   | \$ 363,399    | \$ 333,126    |
|      | Total Direct Allocation  | \$ 15,094,198 | \$ 12,747,077 |
|      | Indirect Costs Allocated   | \$ 439,992    | \$ 314,006    |
|      | Total Allocated Costs  | \$ 15,534,190 | \$ 9,780,797  |
|      | Total Collectable Costs  | \$ 15,534,190 | \$ 13,061,083 |
|      | (Total Collectable \$ - Direct Costs)/Direct \$= Admin % Revenue | 5.95%         | 5.70%         |
|      | <b>Profit/Loss</b>   |               |               |
|      | <b>Prior Year P/L</b>  | -\$655,839    | \$335,342     |

**Toll-Free Service**

Annual Estimated Utilization (in minutes): 26,063,385 11,417,712

| Item | Description   | Budget Amount  |                 |
|------|---|----------------|-----------------|
|      |   | FY23           | FY24            |
| JR45 | Toll Free Usage   | \$ 1,126,413   | \$ 1,287,281    |
|      | Subtotal Expense and Equipment                          | \$ 1,126,413   | \$ 1,287,281    |
|      | Direct Personnel  | \$ 40,826      | \$ 34,303       |
|      | Total Direct Allocation                                 | \$ 1,167,239   | \$ 1,321,584    |
|      | Indirect Costs Allocated                                | \$ 34,025      | \$ 32,555       |
|      | Total Allocated Costs                                   | \$ 1,201,264   | \$ 1,354,139    |
|      | Allocated Costs / Utilization = Per-Minute Cost Revenue | \$ 0.05        | \$ 0.12         |
|      | <b>Profit/Loss</b>                                      |                |                 |
|      | <b>Prior Year P/L</b>                                   | \$ (75,431.00) | \$ (293,047.00) |

**Voice Mail**

Annual Estimated Utilization: Number of mailboxes: 3,464 3,720

| Item | Description   | Budget Amount |           |
|------|---|---------------|-----------|
|      |   | FY23          | FY24      |
| JU26 | SIP Trunking  | \$ 7,464      | \$ 10,451 |
|      | Subtotal Expense and Equipment                      | \$ 7,464      | \$ 10,451 |
|      | Direct Personnel                                    | \$ 16,267     | \$ 24,523 |
|      | Total Direct Allocation                             | \$ 23,731     | \$ 34,974 |
|      | Indirect Costs Allocated                            | \$ 692        | \$ 862    |
|      | Total Collectable Costs                             | \$ 24,423     | \$ 35,836 |
|      | Collectable Costs/# of Mailboxes = Rate per Mailbox | \$ 7.05       | \$ 9.63   |
|      | Revenue   |               |           |
|      | <b>Profit/Loss</b>                                  |               |           |
|      | <b>Prior Year P/L</b>                               | \$635         | (\$1,352) |

**Core Internet Infrastructure**

Annual Estimated Utilization: Number of accounts 595,632 596,304

| Item | Description  | Budget Amount |              |
|------|--|---------------|--------------|
|      |  | FY23          | FY24         |
| J171 | Hardware and Maintenance                               | \$ 293,108    | \$ 664,524   |
| J172 | MRCs/Services  | \$ 219,250    | \$ 270,971   |
| J173 | MoreNet Primary/Secondary/Tertiary NCF                 | \$ 161,738    | \$ 90,700    |
|      | Total Direct Expenses                                  | \$ 674,097    | \$ 1,026,195 |
|      | Direct Personnel                                       | \$ 201,828    | \$ 216,788   |
|      | Total Direct Allocation                                | \$ 875,925    | \$ 1,242,983 |
|      | Total Indirect Expenses                                | \$ 25,533     | \$ 30,619    |
|      | Total Allocated Costs                                  | \$ 901,458    | \$ 1,273,602 |
|      | Allocated Costs /Number of Accounts = Per-Account Cost | \$ 1.51       | \$ 2.14      |
|      | Revenue  |               |              |
|      | <b>Profit/Loss</b>                                     | 237,785       |              |
|      | <b>Credit for Prior Year</b>                           |               |              |
|      | <b>Prior Year P/L</b>                                  | -\$43,824     | \$237,785    |

**Network Core Infrastructure**

Annual Estimated Utilization: Number of accounts 2,760,552 2,760,552

| Item   | Description                                   | Budget Amount |              |
|--|---|---------------|--------------|
|  |   | FY23          | FY24         |
| J901   | Hardware/Software Procurement and Maintenance | \$ 686,488    | \$ 1,001,561 |
| J911   | Wiring/Cabling, Misc. Hardware                | \$ 5,893      | \$ 1,552     |
| Subtotal Expense and Equipment:                        |   | \$ 692,382    | \$ 1,003,113 |
| Direct Personnel                                       |   | \$ 162,362    | \$ 164,118   |
| Total Direct Allocation                                |   | \$ 854,744    | \$ 1,167,231 |
| Indirect Costs Allocated                               |   | \$ 24,916     | \$ 28,753    |
| Total Allocated Costs                                  |   | \$ 879,660    | \$ 1,195,984 |
| Allocated Costs /Number of Accounts = Per-Account Cost |   | \$ 0.32       | \$ 0.43      |
| Revenue  |   |               |              |
| <b>Profit/Loss</b>                                     |   |               |              |
| <b>Credit for Prior Year</b>                           |   | (170,000)     |              |
| <b>Prior Year P/L</b>                                  |   | (\$220,523)   | (\$270,862)  |

**Cellular**

Annual Estimated Utilization: Actual Costs 7,856,589 8,798,196

| Item   | Description       | Budget Amount |              |
|--|-------------------|---------------|--------------|
|  |                   | FY23          | FY24         |
| JR41   | Wireless Services | \$ 7,491,878  | \$ 7,512,754 |
| Subtotal Expense and Equipment:                        |                   | \$ 7,491,878  | \$ 7,512,754 |
| Direct Personnel                                       |                   | \$ 234,957    | \$ 288,123   |
| Total Direct Allocation                                |                   | \$ 7,726,835  | \$ 7,800,877 |
| Indirect Costs Allocated                               |                   | \$ 225,235    | \$ 192,163   |
| Total Allocated Costs                                  |                   | \$ 7,952,070  | \$ 7,993,041 |
| (Total Collectable \$ - Direct \$)/Direct \$ = Admin % |                   | 5.86%         | 5.46%        |
| Revenue  |                   |               |              |
| <b>Profit/Loss</b>                                     |                   |               |              |
| <b>Prior Year P/L</b>                                  |                   | (\$132,512)   | \$703,374    |

**Unified Communications**

Annual Estimated Utilization: Per Unit 319,300 320,119

| Item | Description   | Budget Amount<br>FY23 | Budget Amount<br>FY24 |
|------|---|-----------------------|-----------------------|
| JU04 | Core UC Structure                                     | \$ 210,000            | \$ 298,349            |
| JU05 | Maintenance on Core Structure                         | \$ 2,566,000          | \$ 2,601,057          |
| JU23 | UC Expenses   | \$ 77,000             | \$ 155,401            |
| JU26 | SIP Trunking  | \$ 790,800            | \$ 704,004            |
|      | Subtotal Expense and Equipment:                       | \$ 3,643,800          | \$ 3,758,811          |
|      | Direct Personnel                                      | \$ 788,347            | \$ 844,955            |
|      | Total Direct Allocation                               | \$ 4,432,147          | \$ 4,603,766          |
|      | Indirect Costs Allocated                              | \$ 129,196            | \$ 113,407            |
|      | Total Allocated Costs                                 | \$ 4,561,343          | \$ 4,717,173          |
|      | Total Collectable Costs / Utilization = Per unit Rate | \$ 14.29              | \$ 14.74              |
|      | Revenue   |                       |                       |
|      | <b>Profit/Loss</b>                                    |                       |                       |
|      | <b>Prior Year P/L</b>                                 | 1.154.420             | (644.394)             |

**WAN**

Annual Estimated Utilization 620,500 608,388

| Item | Description                       | Budget Amount<br>FY23 | Budget Amount<br>FY24 |
|------|-----------------------------------|-----------------------|-----------------------|
| JW01 | WAN Hardware/Software             | \$ 3,496,072          | \$ 4,152,307          |
|      | Subtotal Expense and Equipment    | \$ 3,496,072          | \$ 4,152,307          |
|      | Direct Personnel                  | \$ 1,486,341          | \$ 1,527,110          |
|      | Total Direct Allocation           | \$ 4,982,413          | \$ 5,679,418          |
|      | Indirect Costs Allocated          | \$ 145,236            | \$ 157,843            |
|      | Total Allocated Costs             | \$ 5,127,649          | \$ 5,837,261          |
|      | Collectable Costs / Number = Rate | \$ 8.26               | \$ 9.59               |
|      | Revenue                           |                       |                       |
|      | <b>Profit/Loss</b>                |                       |                       |
|      | <b>Prior Year Credit</b>          | \$ (450,000)          |                       |
|      | <b>Prior Year P/L</b>             | \$ 644,173            | \$ (1,581,370)        |

**Enterprise Fax Service:**

|                              |                                     |                      |                      |
|------------------------------|-------------------------------------|----------------------|----------------------|
| Annual Estimated Utilization |                                     | 5,025,308            | 5,270,964            |
|                              |                                     | <b>Budget Amount</b> | <b>Budget Amount</b> |
| <b>Item</b>                  | <b>Description</b>                  | <b>FY23</b>          | <b>FY24</b>          |
| 457                          | DistSys Biscom Software Maintenance | \$ 68,673            | \$ 68,673            |
| 879                          | Biscom Tools, Utilities, Training   | \$ -                 |                      |
| JF01                         | Data Center Cost                    | \$ 9,181             | \$ 8,033             |
|                              | Subtotal Expense and Equipment      | \$ 77,854            | \$ 76,706            |
|                              | Direct Personnel                    | \$ 98,223            | \$ 133,428           |
|                              | Total Direct Allocation             | \$ 176,077           | \$ 210,134           |
|                              | Indirect Costs Allocated            | \$ 5,133             | \$ 5,176             |
|                              | Total Allocated Costs               | \$ 181,210           | \$ 215,310           |
|                              | Collectable Costs / Number = Rate   | \$0.04               | \$0.04               |
|                              | Revenue                             |                      |                      |
|                              | <b>Profit/Loss</b>                  | \$39,664             |                      |
|                              | <b>Credit for Prior Year</b>        |                      |                      |
|                              | <b>Prior Year P/L</b>               | \$ (202,360)         | \$ 39,664            |

**Hunt Group**

|   |  |                      |                      |
|---|--|----------------------|----------------------|
| <b>Annual Estimated Utilization: Per Unit</b> |  |                      | 32,335               |
|   |  | <b>Budget Amount</b> | <b>Budget Amount</b> |
| <b>Item</b>                                   | <b>Description</b>   | <b>FY23</b>          | <b>FY24</b>          |
| <b>JU04</b>                                   | Core UC Structure  | \$ -                 | \$ 30,136            |
| <b>JU05</b>                                   | Maintenance on Core  | \$ -                 | \$ 115,220           |
| <b>JU23</b>                                   | UC Expenses  | \$ -                 | \$ 15,697            |
| <b>JU26</b>                                   | SIP Trunking   | \$ -                 | \$ 71,112            |
|   | Subtotal Expense and Equipment:                              | \$ -                 | \$ 232,165           |
|   | Direct Personnel   | \$ -                 | \$ 149,123           |
|   | Total Direct Allocation                                      | \$ -                 | \$ 381,288           |
|   | Indirect Costs Allocated                                     | \$ -                 | \$ 9,392             |
|   | Total Allocated Costs  | \$ -                 | \$ 390,680           |
|   | <b>Total Collectable Costs / Utilization = Per unit Rate</b> | \$ -                 | \$ 12.08             |
|   | Revenue  |                      |                      |
|   | <b>Profit/Loss</b>   |                      |                      |
|   | <b>Prior Year P/L</b>  | \$ -                 | \$ -                 |
|   | <b>Total Allocated Costs</b>                                 | \$ 39,149,180        | \$ 39,227,623        |
|   | <b>Total Prior Year P/L</b>                                  | \$ 276,187           | \$ (1,621,612)       |

**Rate History**

| CAP Rates                           | FY23     | FY24     |
|-------------------------------------|----------|----------|
| Centrex Access                      | \$ 18.80 | \$ 26.48 |
| Long Distance                       | \$ 0.090 | \$ 0.12  |
| Plexar Access                       | \$ 40.38 | \$ 44.44 |
| Voice Mail                          | \$ 7.05  | \$ 9.63  |
| Pass-Through Telephone/Data Service | 5.95%    | 5.70%    |
| Toll-Free                           | \$ 0.046 | \$ 0.12  |
| Internet                            | \$ 1.51  | \$ 2.14  |
| Network Core                        | \$ 0.32  | \$ 0.43  |
| Cellular                            | 5.86%    | 5.46%    |
| Unified Communications              | \$ 14.29 | \$ 14.74 |
| Unified Communications Call Queue   |          |          |
| Unified Communications-Call Center  |          |          |
| WAN                                 | \$ 8.26  | \$ 9.59  |
| Fax                                 | \$ 0.04  | \$ 0.04  |
| ISDN Calls                          |          |          |
| Hunt Group                          |          | \$ 12.08 |
|                                     |          |          |
| <b>Directory Assistance</b>         |          |          |
| Intrastate                          |          |          |
| Interstate                          |          |          |
| Toll                                |          |          |

| FY23 Network & Internet      | Network             |                 |                      |                     | Internet         |         |
|------------------------------|---------------------|-----------------|----------------------|---------------------|------------------|---------|
|                              | Core                |                 | 0.31                 | 3.72                | 1.48             |         |
|                              | Lesser of FTE or AD | Core Multiplier | Monthly Network Core | Annual Network Core | Monthly Internet | Annual  |
| AGENCY                       |                     |                 |                      |                     |                  |         |
| Agriculture                  | 385                 | 2,310           | 717                  | 8,603               | 571              | 6,849   |
| Attorney General's Office    | 311                 | 311             | 97                   | 1,158               | 461              | 5,533   |
| Conservation                 | 1,797               | 1,797           | 558                  | 6,692               | 2,664            | 31,970  |
| Corrections                  | 8,647               | 51,882          | 16,101               | 193,217             | 12,820           | 153,836 |
| DESE                         | 1,785               | 10,710          | 3,324                | 39,886              | 2,646            | 31,756  |
| DESE - Voc Rehab             | 309                 | 1,854           | 575                  | 6,905               | 458              | 5,497   |
| Adjutant General             | 88                  | 528             | 164                  | 1,966               | 130              | 1,566   |
| DPS - Capitol Police         | 36                  | 216             | 67                   | 804                 | 53               | 640     |
| DPS - Director's Office      | 76                  | 456             | 142                  | 1,698               | 113              | 1,352   |
| DPS - Fire Safety            | 65                  | 390             | 121                  | 1,452               | 96               | 1,156   |
| DPS - SEMA                   | 131                 | 786             | 244                  | 2,927               | 194              | 2,331   |
| Economic Development         | 297                 | 1,782           | 553                  | 6,636               | 440              | 5,284   |
| Ethics Commission            | 26                  | 104             | 32                   | 387                 | 39               | 463     |
| Gaming Commission            | 87                  | 87              | 27                   | 324                 | 129              | 1,548   |
| Governor's Office            | 28                  | 168             | 52                   | 626                 | 42               | 498     |
| Health and Senior Services   | 1,776               | 10,656          | 3,307                | 39,685              | 2,633            | 31,596  |
| Higher Education             | 51                  | 306             | 95                   | 1,140               | 76               | 907     |
| Higher Education WD          | 220                 | 1,320           | 410                  | 4,916               | 326              | 3,914   |
| House                        | 406                 | 406             | 126                  | 1,512               | 602              | 7,223   |
| <b>DCI Insurance</b>         | 190                 | 1,140           | 354                  | 4,246               | 282              | 3,380   |
| DCI - Credit Union           | 15                  | 90              | 28                   | 335                 | 22               | 267     |
| DCI - Finance                | 107                 | 642             | 199                  | 2,391               | 159              | 1,904   |
| DCI - Pro Reg                | 385                 | 2,310           | 717                  | 8,603               | 571              | 6,849   |
| DCI-PSC                      | 174                 | 174             | 54                   | 648                 | 258              | 3,096   |
| Labor & Industrial Relations | 597                 | 3,582           | 1,112                | 13,340              | 885              | 10,621  |
| Legislative Research         | 17                  | 17              | 5                    | 63                  | 25               | 302     |
| Lottery Commission           | 153                 | 153             | 47                   | 570                 | 227              | 2,722   |
| Lt. Governor's Office        | 18                  | 108             | 34                   | 402                 | 27               | 320     |
| Mental Health                | 10,080              | 60,480          | 18,770               | 225,237             | 14,944           | 179,330 |
| MO VET BLOOMFIELD            | 8                   | 48              | 15                   | 179                 | 12               | 142     |
| MO VET CAMERON               | 218                 | 1,308           | 406                  | 4,871               | 323              | 3,878   |
| MO VET CAPE GIRARDEAU        | 196                 | 1,176           | 365                  | 4,380               | 291              | 3,487   |

|                            |               |                |               |                |               |                |
|----------------------------|---------------|----------------|---------------|----------------|---------------|----------------|
| MO VET COM                 | 32            | 192            | 60            | 715            | 47            | 569            |
| MO VET FT L WOOD           | 7             | 42             | 13            | 156            | 10            | 125            |
| MO VET HIGGINSVILLE        | 7             | 42             | 13            | 156            | 10            | 125            |
| MO VET JACKSONVILLE        | 5             | 30             | 9             | 112            | 7             | 89             |
| MO VET MEXICO              | 196           | 1,176          | 365           | 4,380          | 291           | 3,487          |
| MO VET MT VERNON           | 188           | 1,128          | 350           | 4,201          | 279           | 3,345          |
| MO VET SPRINGFIELD         | 11            | 66             | 20            | 246            | 16            | 196            |
| MO VET ST JAMES            | 157           | 942            | 292           | 3,508          | 233           | 2,793          |
| MO VET ST LOUIS            | 193           | 1,158          | 359           | 4,313          | 286           | 3,434          |
| MO VET WARRENSBURG         | 179           | 1,074          | 333           | 4,000          | 265           | 3,185          |
| MSHP                       | 2,449         | 2,449          | 760           | 9,120          | 3,631         | 43,569         |
| Natural Resources          | 1,648         | 9,888          | 3,069         | 36,825         | 2,443         | 29,319         |
| <b>OA</b>                  | 637           | 3,822          | 1,186         | 14,234         | 944           | 11,333         |
| <b>OA-ITSD</b>             | 1,184         | 7,104          | 2,205         | 26,456         | 1,755         | 21,064         |
| Public Defenders           | 641           | 641            | 199           | 2,387          | 950           | 11,404         |
| Revenue                    | 1,268         | 7,608          | 2,361         | 28,333         | 1,880         | 22,559         |
| Secretary of State         | 209           | 418            | 130           | 1,557          | 310           | 3,718          |
| Senate                     | 214           | 214            | 66            | 797            | 317           | 3,807          |
| Social Services            | 6,111         | 36,666         | 11,379        | 136,550        | 9,060         | 108,719        |
| State Auditor's Office     | 98            | 294            | 91            | 1,095          | 145           | 1,743          |
| State Courts Administrator | 3,429         | 3,429          | 1,064         | 12,770         | 5,084         | 61,004         |
| State Treasurer's Office   | 42            | 210            | 65            | 782            | 62            | 747            |
| Transportation             | 156           | 312            | 97            | 1,162          | 231           | 2,775          |
| <b>TOTAL</b>               | <b>47,740</b> | <b>236,202</b> | <b>73,305</b> | <b>879,654</b> | <b>70,777</b> | <b>849,325</b> |

Annual 572,880      2,834,424      879,654      879,654      849,325

\* use FTE count for Agencies not using UC

|                 | \$ 18.80   | \$ 26.48     | \$ 0.090     | \$ 0.120     | \$ 40.38     | \$ 44.44     | 5.95%         | 5.70%         | \$ 7.05   | \$ 9.63   | \$0.046      | \$0.120       | \$ 1.51    | \$ 2.14      | 0.32         | 0.43         |
|-----------------|------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|-----------|-----------|--------------|---------------|------------|--------------|--------------|--------------|
|                 | * CEN      | * CEN        | LG DISTANCE  | LG DISTANCE  | PLX          | PLX          | DTA/PASS      | DTA/PASS      | VM        | VM        | TF           | TF            | Internet   | Internet     | Network Core | Network Core |
|                 | FY23       | FY24         | FY23         | FY24         | FY23         | FY24         | FY23          | FY24          | FY23      | FY24      | FY23         | FY24          | FY23       | FY24         | FY23         | FY24         |
| AGRICULTURE     | \$ 93      | \$ 79        | \$ 1,050     | \$ 1,171     | \$ 1,744     | \$ 533       | \$ 2,352      | \$ 2,368      | \$ 102    | \$ 10     | \$ 33        | \$ 31         | \$ 465     | \$ 880       | \$ 562       | \$ 1,060     |
| ATTRNY GEN      | \$ 669     | \$ 450       | \$ 189       | \$ 1,103     | \$ 509       | \$ 444       | \$ 2,338      | \$ 2,355      | \$ 51     | \$ 58     | \$ 327       | \$ 756        | \$ 392     | \$ 740       | \$ 79        | \$ 149       |
| CONSERVATION    | \$ 1,245   | \$ 1,774     | \$ 6,455     | \$ 3,060     | \$ 4,252     | \$ 5,155     | \$ 89,300     | \$ 89,943     | \$ -      | \$ -      | \$ 982       | \$ 2,278      | \$ 2,050   | \$ 3,873     | \$ 413       | \$ 778       |
| CORRECTIONS     | \$ 4,070   | \$ 5,799     | \$ 22,422    | \$ 31,618    | \$ 16,134    | \$ 19,198    | \$ 69,395     | \$ 69,895     | \$ 230    | \$ 376    | \$ 730       | \$ 2,526      | \$ 11,455  | \$ 21,648    | \$ 13,838    | \$ 26,099    |
| DESE            | \$ 483     | \$ 318       | \$ 1,406     | \$ 3,027     | \$ 5,124     | \$ 4,711     | \$ 17,967     | \$ 18,097     | \$ 147    | \$ 87     | \$ 105       | \$ 334        | \$ 1,584   | \$ 2,994     | \$ 1,914     | \$ 3,609     |
| DESE-VR         | \$ 223     | \$ 265       | \$ 117       | \$ 278       | \$ 981       | \$ 1,200     | \$ 1,333      | \$ 1,343      | \$ 6      | \$ 10     | \$ 235       | \$ 460        | \$ 778     | \$ 1,470     | \$ 940       | \$ 1,772     |
| DPS-ADJ GEN     | \$ 167     | \$ 238       | \$ -         | \$ 0         | \$ 182       | \$ 222       | \$ 60,407     | \$ 60,842     | \$ -      | \$ -      | \$ 3         | \$ 44         | \$ 459     | \$ 867       | \$ 554       | \$ 1,045     |
| DPS-CAP PLC     | \$ 112     | \$ 132       | \$ 10        | \$ 53        | \$ -         | \$ -         | \$ 22         | \$ 22         | \$ -      | \$ -      | \$ -         | \$ -          | \$ 36      | \$ 68        | \$ 44        | \$ 83        |
| DPS-DIR OFC     | \$ 74      | \$ 26        | \$ 342       | \$ 500       | \$ -         | \$ -         | \$ 10         | \$ 10         | \$ -      | \$ -      | \$ 19        | \$ 51         | \$ 161     | \$ 304       | \$ 194       | \$ 366       |
| DPS-FIRE SAFE   | \$ 74      | \$ -         | \$ 79        | \$ 99        | \$ -         | \$ -         | \$ 15         | \$ 15         | \$ -      | \$ -      | \$ 5         | \$ 3          | \$ 76      | \$ 143       | \$ 92        | \$ 173       |
| DPS-LIQ         | \$ 56      | \$ -         | \$ 53        | \$ 165       | \$ -         | \$ -         | \$ 147        | \$ 148        | \$ -      | \$ -      | \$ -         | \$ 0          | \$ -       | \$ -         | \$ -         | \$ -         |
| DPS-SEMA        | \$ 985     | \$ 1,430     | \$ 602       | \$ 582       | \$ 73        | \$ 89        | \$ 2,855      | \$ 2,876      | \$ -      | \$ -      | \$ 526       | \$ 50         | \$ 237     | \$ 447       | \$ 286       | \$ 539       |
| DED             | \$ 260     | \$ 265       | \$ 58        | \$ 128       | \$ 545       | \$ 400       | \$ 3,484      | \$ 3,510      | \$ -      | \$ -      | \$ 466       | \$ 139        | \$ 303     | \$ 574       | \$ 367       | \$ 691       |
| ETHICS COMM     | \$ 688     | \$ 106       | \$ 29        | \$ 105       | \$ -         | \$ -         | \$ 496        | \$ 499        | \$ 147    | \$ -      | \$ 32        | \$ 139        | \$ 35      | \$ 66        | \$ 28        | \$ 53        |
| GAMING COM      | \$ 1,561   | \$ 1,880     | \$ 50        | \$ 130       | \$ 1,635     | \$ 1,422     | \$ 15,786     | \$ 15,900     | \$ 665    | \$ 799    | \$ 4         | \$ 11         | \$ 125     | \$ 235       | \$ 25        | \$ 47        |
| GOV OFFICE      | \$ 911     | \$ 1,298     | \$ 235       | \$ 131       | \$ 182       | \$ 222       | \$ 1,108      | \$ 1,116      | \$ 153    | \$ 231    | \$ -         | \$ -          | \$ 32      | \$ 60        | \$ 38        | \$ 72        |
| HEALTH          | \$ 1,598   | \$ 1,536     | \$ 7,559     | \$ 10,950    | \$ 2,071     | \$ 1,289     | \$ 6,826      | \$ 6,875      | \$ 77     | \$ 96     | \$ 4,980     | \$ 18,933     | \$ 2,025   | \$ 3,826     | \$ 2,446     | \$ 4,613     |
| HIGHER ED-WD    | \$ 17,506  | \$ 22,376    | \$ 3,275     | \$ 5,702     | \$ 6,286     | \$ 5,555     | \$ 17,842     | \$ 17,971     | \$ 64     | \$ 116    | \$ 1,689     | \$ 4,122      | \$ 393     | \$ 743       | \$ 475       | \$ 895       |
| HOUSE           | \$ 390     | \$ 556       | \$ -         | \$ 0         | \$ -         | \$ -         | \$ 947        | \$ 954        | \$ 6      | \$ 10     | \$ 14        | \$ 19         | \$ 479     | \$ 905       | \$ 96        | \$ 182       |
| DCI INS         | \$ 204     | \$ 291       | \$ 572       | \$ 736       | \$ 145       | \$ 178       | \$ 2,515      | \$ 2,534      | \$ 19     | \$ 29     | \$ 666       | \$ 1,537      | \$ 214     | \$ 404       | \$ 259       | \$ 488       |
| DCI CR UNION    | \$ 37      | \$ 53        | \$ 3         | \$ 11        | \$ -         | \$ -         | \$ 4          | \$ 4          | \$ -      | \$ -      | \$ 0         | \$ 0          | \$ 18      | \$ 34        | \$ 22        | \$ 41        |
| DCI FINANCE     | \$ -       | \$ -         | \$ 50        | \$ 147       | \$ -         | \$ -         | \$ 14         | \$ 14         | \$ -      | \$ -      | \$ -         | \$ 1          | \$ 117     | \$ 220       | \$ 141       | \$ 266       |
| DCI PROF REG    | \$ 37      | \$ 53        | \$ 376       | \$ 592       | \$ -         | \$ -         | \$ 3,055      | \$ 3,077      | \$ -      | \$ -      | \$ 183       | \$ 387        | \$ 247     | \$ 467       | \$ 298       | \$ 562       |
| LABOR           | \$ 688     | \$ 556       | \$ 3,886     | \$ 4,304     | \$ 981       | \$ 1,111     | \$ 1,015      | \$ 1,022      | \$ 6      | \$ 10     | \$ 85,336    | \$ 183,665    | \$ 720     | \$ 1,361     | \$ 870       | \$ 1,641     |
| LEGIS RSRCH     | \$ -       | \$ 79        | \$ -         | \$ -         | \$ -         | \$ -         | \$ -          | \$ -          | \$ -      | \$ -      | \$ -         | \$ -          | \$ 31      | \$ 58        | \$ 6         | \$ 12        |
| LOTTERY         | \$ 167     | \$ 238       | \$ 0         | \$ 0         | \$ 182       | \$ 222       | \$ 5,332      | \$ 5,371      | \$ -      | \$ -      | \$ 608       | \$ 1,176      | \$ 177     | \$ 334       | \$ 36        | \$ 67        |
| LT GOVERNOR     | \$ 19      | \$ 26        | \$ 50        | \$ 25        | \$ 73        | \$ 89        | \$ 10         | \$ 10         | \$ 6      | \$ 10     | \$ 0         | \$ 2          | \$ 9       | \$ 17        | \$ 11        | \$ 21        |
| MCHCP           | \$ 1,412   | \$ 2,012     | \$ 389       | \$ 325       | \$ -         | \$ -         | \$ 4,674      | \$ 4,708      | \$ 13     | \$ 19     | \$ 528       | \$ 1,789      | \$ -       | \$ -         | \$ -         | \$ -         |
| DMH             | \$ 743     | \$ 477       | \$ 10,023    | \$ 11,076    | \$ 20,676    | \$ 25,020    | \$ 9,575      | \$ 9,643      | \$ 147    | \$ 212    | \$ 563       | \$ 930        | \$ 9,968   | \$ 18,838    | \$ 12,042    | \$ 22,712    |
| MO VET-BLM      | \$ -       | \$ -         | \$ -         | \$ -         | \$ -         | \$ -         | \$ 431        | \$ 435        | \$ -      | \$ -      | \$ -         | \$ -          | \$ 11      | \$ 21        | \$ 14        | \$ 26        |
| MO VET-CAM      | \$ -       | \$ -         | \$ 337       | \$ 552       | \$ -         | \$ -         | \$ 206        | \$ 208        | \$ -      | \$ -      | \$ -         | \$ -          | \$ 282     | \$ 533       | \$ 341       | \$ 642       |
| MO VET-CAPE     | \$ -       | \$ -         | \$ 355       | \$ 316       | \$ 218       | \$ 267       | \$ 20         | \$ 21         | \$ 6      | \$ 10     | \$ -         | \$ -          | \$ 250     | \$ 473       | \$ 302       | \$ 570       |
| MO VET COM      | \$ -       | \$ -         | \$ -         | \$ -         | \$ -         | \$ -         | \$ -          | \$ -          | \$ -      | \$ -      | \$ -         | \$ -          | \$ 97      | \$ 184       | \$ 118       | \$ 222       |
| MO VET FT LW    | \$ -       | \$ -         | \$ -         | \$ -         | \$ -         | \$ -         | \$ -          | \$ -          | \$ -      | \$ -      | \$ -         | \$ -          | \$ 6       | \$ 11        | \$ 7         | \$ 13        |
| MO VET-HIG      | \$ -       | \$ -         | \$ 37        | \$ 48        | \$ -         | \$ -         | \$ -          | \$ -          | \$ -      | \$ -      | \$ -         | \$ -          | \$ 9       | \$ 17        | \$ 11        | \$ 21        |
| MO VET-JACK     | \$ -       | \$ -         | \$ 33        | \$ 62        | \$ -         | \$ -         | \$ -          | \$ -          | \$ -      | \$ -      | \$ -         | \$ -          | \$ 6       | \$ 11        | \$ 7         | \$ 13        |
| MO VET-MEX      | \$ -       | \$ -         | \$ 624       | \$ 726       | \$ -         | \$ -         | \$ 1          | \$ 1          | \$ -      | \$ -      | \$ -         | \$ -          | \$ 222     | \$ 419       | \$ 268       | \$ 506       |
| MO VET-MTV      | \$ -       | \$ -         | \$ 753       | \$ 950       | \$ -         | \$ -         | \$ 150        | \$ 151        | \$ -      | \$ -      | \$ -         | \$ -          | \$ 294     | \$ 556       | \$ 356       | \$ 671       |
| MO VET SPR      | \$ -       | \$ -         | \$ -         | \$ -         | \$ -         | \$ -         | \$ -          | \$ -          | \$ -      | \$ -      | \$ -         | \$ -          | \$ 11      | \$ 21        | \$ 14        | \$ 26        |
| MO VET-ST JM    | \$ -       | \$ -         | \$ 627       | \$ 873       | \$ -         | \$ -         | \$ 179        | \$ 180        | \$ -      | \$ -      | \$ -         | \$ -          | \$ 217     | \$ 411       | \$ 263       | \$ 495       |
| MO VET-STL      | \$ -       | \$ -         | \$ 198.19    | \$ 367       | \$ 1,054     | \$ 1,289     | \$ 951        | \$ 958        | \$ -      | \$ -      | \$ -         | \$ -          | \$ 379     | \$ 717       | \$ 458       | \$ 864       |
| MO VET-WBG      | \$ 279     | \$ 397       | \$ 355.19    | \$ 367       | \$ -         | \$ -         | \$ 13         | \$ 13         | \$ -      | \$ -      | \$ -         | \$ -          | \$ 284     | \$ 537       | \$ 343       | \$ 648       |
| DPS-VET-BLM     | \$ -       | \$ -         | \$ -         | \$ -         | \$ -         | \$ -         | \$ 472        | \$ 475        | \$ -      | \$ -      | \$ -         | \$ -          | \$ -       | \$ -         | \$ -         | \$ -         |
| MSHP            | \$ 2,899   | \$ 4,104     | \$ 11,931.94 | \$ 10,264    | \$ 5,741     | \$ 6,399     | \$ 285,448    | \$ 287,504    | \$ 109    | \$ 154    | \$ 1,018     | \$ 3,348      | \$ 2,796   | \$ 5,284     | \$ 563       | \$ 1,062     |
| NATURAL RES     | \$ 1,468   | \$ 1,933     | \$ 1,704.56  | \$ 3,310     | \$ 2,180     | \$ 2,400     | \$ 28,119     | \$ 28,322     | \$ 109    | \$ 144    | \$ 225       | \$ 746        | \$ 1,934   | \$ 3,655     | \$ 2,336     | \$ 4,407     |
| OA              | \$ 4,888   | \$ 6,673     | \$ 5,454     | \$ 2,166     | \$ 3,307     | \$ 4,400     | \$ 324,934    | \$ 327,274    | \$ 26     | \$ 39     | \$ 3,080     | \$ 7,086      | \$ 2,035   | \$ 3,846     | \$ 2,458     | \$ 4,636     |
| Public Def      | \$ -       | \$ -         | \$ -         | \$ 86        | \$ -         | \$ -         | \$ -          | \$ -          | \$ -      | \$ -      | \$ -         | \$ -          | \$ 688     | \$ 1,301     | \$ 139       | \$ 261       |
| REVENUE         | \$ 18,361  | \$ 22,852    | \$ 2,032     | \$ 2,305     | \$ 254       | \$ 222       | \$ 16,086     | \$ 16,202     | \$ 26     | \$ 29     | \$ 684       | \$ 10,167     | \$ 1,325   | \$ 2,504     | \$ 1,600     | \$ 3,019     |
| SEC OF STATE    | \$ 446     | \$ 609       | \$ 522       | \$ 738       | \$ 182       | \$ 133       | \$ 837        | \$ 843        | \$ 26     | \$ 10     | \$ 1,241     | \$ 2,810      | \$ 247     | \$ 467       | \$ 99        | \$ 187       |
| SENATE          | \$ 167     | \$ 238       | \$ 382       | \$ 1,842     | \$ -         | \$ -         | \$ 2,258      | \$ 2,274      | \$ -      | \$ -      | \$ 7         | \$ 7          | \$ 248     | \$ 469       | \$ 50        | \$ 94        |
| SOCIAL SRVC     | \$ 3,531   | \$ 4,210     | \$ 20,165    | \$ 28,390    | \$ 15,771    | \$ 15,687    | \$ 56,118     | \$ 56,522     | \$ 249    | \$ 212    | \$ 200,541   | \$ 693,692    | \$ 7,378   | \$ 13,942    | \$ 8,912     | \$ 16,809    |
| STATE AUDITOR   | \$ 19      | \$ -         | \$ 4         | \$ 5         | \$ -         | \$ -         | \$ 50         | \$ 50         | \$ -      | \$ -      | \$ 11        | \$ 11         | \$ 130     | \$ 246       | \$ 79        | \$ 148       |
| STATE CRT ADM   | \$ 1,487   | \$ 2,569     | \$ 285       | \$ 812       | \$ 1,599     | \$ 2,000     | \$ 20,276     | \$ 20,422     | \$ 269    | \$ 414    | \$ 4,414     | \$ 6,101      | \$ 3,869   | \$ 7,312     | \$ 779       | \$ 1,469     |
| STATE TREAS     | \$ 149     | \$ 212       | \$ 249       | \$ 444       | \$ -         | \$ -         | \$ 18         | \$ 19         | \$ -      | \$ -      | \$ -         | \$ -          | \$ 52      | \$ 98        | \$ 52        | \$ 99        |
| TRANSPORT       | \$ 2,657   | \$ 4,184     | \$ 3,944     | \$ 3,302     | \$ 11,265    | \$ 13,599    | \$ 83,955     | \$ 84,560     | \$ 211    | \$ 327    | \$ 2,775     | \$ 11,267     | \$ 6,439   | \$ 12,168    | \$ 2,593     | \$ 4,890     |
| OTHER           | \$ 260     | \$ 185       | \$ 33        | \$ 11        | \$ -         | \$ -         | \$ 3,159      | \$ 3,182      | \$ 19     | \$ 29     | \$ 0         | \$ -          | \$ 209     | \$ 396       | \$ 42        | \$ 80        |
| TOTAL-Monthly   | \$ 71,083  | \$ 90,482    | \$ 109,305   | \$ 133,958   | \$ 103,346   | \$ 113,455   | \$ 1,142,507  | \$ 1,150,736  | \$ 2,891  | \$ 3,438  | \$ 312,030   | \$ 954,615    | \$ 62,005  | \$ 117,178   | \$ 58,277    | \$ 109,915   |
| Total FY Amount | \$ 852,994 | \$ 1,085,786 | \$ 1,311,665 | \$ 1,607,494 | \$ 1,240,148 | \$ 1,361,464 | \$ 13,710,082 | \$ 13,808,827 | \$ 34,691 | \$ 41,255 | \$ 3,744,355 | \$ 11,455,383 | \$ 744,060 | \$ 1,406,134 | \$ 699,322   | \$ 1,318,984 |

\* Centrex & Plexar rates without mandated charges. Mandated charges are included in the passthrough.

|                        | 5.86%               | 5.46%               | \$14.26             | \$14.78             | \$        | 8.26             | \$                  | 9.59              | \$                | 0.04      | \$ | 0.04 |                      |                      |                      |
|------------------------|---------------------|---------------------|---------------------|---------------------|-----------|------------------|---------------------|-------------------|-------------------|-----------|----|------|----------------------|----------------------|----------------------|
|                        | Cellular            | Cellular            | UC Core             | UC Core             |           | WAN              | WAN                 | FAX               | FAX               |           |    |      | Month Total          | Month Total          |                      |
|                        | FY23                | FY24                | FY23                | FY24                |           | FY23             | FY24                | FY23              | FY24              |           |    |      | FY23                 | FY24                 | difference           |
| AGRICULTURE            | \$ 19,953           | \$ 20,037           | \$ 2,373            | \$ 3,399            | \$        | 3,050            | \$ 3,654            | \$ 8              | \$ 33             | \$        |    |      | \$ 31,785            | \$ 33,255            | \$ 1,470             |
| ATTRNY GEN             | \$ 748              | \$ 752              | \$ 5,133            | \$ 5,735            | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 10,436            | \$ 12,542            | \$ 2,106             |
| CONSERVATION           | \$ 47,257           | \$ 47,457           | \$ -                | \$ -                | \$        | 149              | \$ 198              | \$ -              | \$ -              | \$        |    |      | \$ 152,103           | \$ 154,517           | \$ 2,414             |
| CORRECTIONS            | \$ 31,505           | \$ 31,638           | \$ 21,442           | \$ 27,565           | \$        | 103,084          | \$ 123,486          | \$ 230            | \$ 426            | \$        |    |      | \$ 294,536           | \$ 360,274           | \$ 65,738            |
| DESE                   | \$ 29,405           | \$ 29,529           | \$ 11,829           | \$ 14,987           | \$        | 19,172           | \$ 22,966           | \$ 102            | \$ 498            | \$        |    |      | \$ 89,238            | \$ 101,156           | \$ 11,918            |
| DESE-VR                | \$ 64               | \$ 64               | \$ 5,363            | \$ 6,651            | \$        | 1,321            | \$ 1,582            | \$ -              | \$ -              | \$        |    |      | \$ 11,361            | \$ 15,095            | \$ 3,734             |
| DPS-ADJ GEN            | \$ 1,460            | \$ 1,466            | \$ -                | \$ -                | \$        | 204              | \$ 245              | \$ -              | \$ -              | \$        |    |      | \$ 63,437            | \$ 64,970            | \$ 1,533             |
| DPS-CAP PLC            | \$ 58               | \$ 58               | \$ 157              | \$ 192              | \$        | 197              | \$ 235              | \$ -              | \$ 3              | \$        |    |      | \$ 635               | \$ 847               | \$ 212               |
| DPS-DIR OFC            | \$ 4,196            | \$ 4,214            | \$ 908              | \$ 1,064            | \$        | 849              | \$ 1,017            | \$ 10             | \$ 35             | \$        |    |      | \$ 6,763             | \$ 7,587             | \$ 824               |
| DPS-FIRE SAFE          | \$ 870              | \$ 874              | \$ 303              | \$ 370              | \$        | 660              | \$ 791              | \$ -              | \$ 19             | \$        |    |      | \$ 2,174             | \$ 2,488             | \$ 314               |
| DPS-LIQ                | \$ 8,182            | \$ 8,217            | \$ 508              | \$ 636              | \$        | 283              | \$ 339              | \$ 0              | \$ 3              | \$        |    |      | \$ 9,229             | \$ 9,508             | \$ 278               |
| DPS-SEMA               | \$ 9,731            | \$ 9,772            | \$ 2,228            | \$ 2,720            | \$        | 1,981            | \$ 3,004            | \$ 1              | \$ 2              | \$        |    |      | \$ 19,504            | \$ 21,511            | \$ 2,007             |
| DED                    | \$ 6                | \$ 6                | \$ 1,780            | \$ 2,187            | \$        | 2,861            | \$ 3,428            | \$ 0              | \$ 1              | \$        |    |      | \$ 10,131            | \$ 11,329            | \$ 1,197             |
| ETHICS COMM            | \$ 2,622            | \$ 2,633            | \$ -                | \$ 384              | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 4,077             | \$ 3,986             | \$ (91)              |
| GAMING COM             | \$ 3,873            | \$ 3,890            | \$ -                | \$ -                | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 23,725            | \$ 24,315            | \$ 590               |
| GOV OFFICE             | \$ 31,505           | \$ 31,638           | \$ -                | \$ 15               | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 34,164            | \$ 34,783            | \$ 619               |
| HEALTH                 | \$ 23,303           | \$ 23,402           | \$ 23,972           | \$ 30,669           | \$        | 20,210           | \$ 24,209           | \$ 1,511          | \$ 2,683          | \$        |    |      | \$ 96,577            | \$ 129,080           | \$ 32,503            |
| HIGHER ED-WD           | \$ 3,852            | \$ 3,868            | \$ 7,833            | \$ 10,494           | \$        | 9,307            | \$ 11,149           | \$ 19             | \$ 74             | \$        |    |      | \$ 68,542            | \$ 83,064            | \$ 14,523            |
| HOUSE                  | \$ -                | \$ -                | \$ -                | \$ -                | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 1,933             | \$ 2,625             | \$ 693               |
| DCI INS                | \$ 8,401            | \$ 8,437            | \$ 7,143            | \$ 8,676            | \$        | 2,916            | \$ 3,493            | \$ 86             | \$ 97             | \$        |    |      | \$ 23,142            | \$ 26,900            | \$ 3,758             |
| DCI CR UNION           | \$ 985              | \$ 989              | \$ 97               | \$ 133              | \$        | 212              | \$ 254              | \$ 0              | \$ 0              | \$        |    |      | \$ 1,379             | \$ 1,520             | \$ 141               |
| DCI FINANCE            | \$ 979              | \$ 983              | \$ 496              | \$ 621              | \$        | 330              | \$ 395              | \$ 1              | \$ 2              | \$        |    |      | \$ 2,127             | \$ 2,649             | \$ 522               |
| DCI PROF REG           | \$ 7,077            | \$ 7,106            | \$ 1,828            | \$ 2,217            | \$        | 2,138            | \$ 2,561            | \$ 1              | \$ 2              | \$        |    |      | \$ 15,238            | \$ 17,024            | \$ 1,786             |
| LABOR                  | \$ 8,062            | \$ 8,096            | \$ 9,795            | \$ 19,170           | \$        | 10,093           | \$ 12,091           | \$ 4,367          | \$ 3,265          | \$        |    |      | \$ 125,820           | \$ 236,291           | \$ 110,471           |
| LEGIS RSRCH            | \$ -                | \$ -                | \$ -                | \$ -                | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 37                | \$ 149               | \$ 112               |
| LOTTERY                | \$ 14,702           | \$ 14,764           | \$ -                | \$ -                | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 21,204            | \$ 22,172            | \$ 968               |
| LT GOVERNOR            | \$ 306              | \$ 307              | \$ 230              | \$ 281              | \$        | -                | \$ -                | \$ 0              | \$ 0              | \$        |    |      | \$ 714               | \$ 788               | \$ 73                |
| MCHCP                  | \$ -                | \$ -                | \$ -                | \$ -                | \$        | 86               | \$ 104              | \$ -              | \$ -              | \$        |    |      | \$ 7,102             | \$ 8,957             | \$ 1,854             |
| DMH                    | \$ 32,083           | \$ 32,218           | \$ 54,119           | \$ 66,392           | \$        | 66,029           | \$ 79,097           | \$ 185            | \$ 355            | \$        |    |      | \$ 216,152           | \$ 266,970           | \$ 50,818            |
| MO VET-BLM             | \$ -                | \$ -                | \$ -                | \$ -                | \$        | 86               | \$ 104              | \$ -              | \$ -              | \$        |    |      | \$ 543               | \$ 585               | \$ 42                |
| MO VET-CAM             | \$ 1,340            | \$ 1,346            | \$ 860              | \$ 1,005            | \$        | 1,336            | \$ 1,601            | \$ -              | \$ -              | \$        |    |      | \$ 4,702             | \$ 5,887             | \$ 1,185             |
| MO VET-CAPE            | \$ 773              | \$ 776              | \$ 896              | \$ 1,094            | \$        | 1,415            | \$ 1,695            | \$ -              | \$ 6              | \$        |    |      | \$ 4,236             | \$ 5,227             | \$ 991               |
| MO VET COM             | \$ -                | \$ -                | \$ -                | \$ -                | \$        | 448              | \$ 537              | \$ -              | \$ -              | \$        |    |      | \$ 663               | \$ 943               | \$ 280               |
| MO VET FT LW           | \$ -                | \$ -                | \$ -                | \$ -                | \$        | 47               | \$ 56               | \$ -              | \$ -              | \$        |    |      | \$ 60                | \$ 80                | \$ 20                |
| MO VET-HIG             | \$ -                | \$ -                | \$ -                | \$ 89               | \$        | 55               | \$ 66               | \$ -              | \$ -              | \$        |    |      | \$ 112               | \$ 240               | \$ 128               |
| MO VET-JACK            | \$ 190              | \$ 190              | \$ -                | \$ -                | \$        | 71               | \$ 85               | \$ -              | \$ -              | \$        |    |      | \$ 306               | \$ 361               | \$ 55                |
| MO VET-MEX             | \$ 501              | \$ 503              | \$ 1,114            | \$ 1,345            | \$        | 1,415            | \$ 1,695            | \$ 6              | \$ 1              | \$        |    |      | \$ 4,150             | \$ 5,196             | \$ 1,046             |
| MO VET-MTV             | \$ 1,152            | \$ 1,156            | \$ -                | \$ -                | \$        | 1,588            | \$ 1,902            | \$ -              | \$ -              | \$        |    |      | \$ 4,293             | \$ 5,387             | \$ 1,094             |
| MO VET SPR             | \$ -                | \$ -                | \$ -                | \$ -                | \$        | 71               | \$ 85               | \$ -              | \$ -              | \$        |    |      | \$ 96                | \$ 132               | \$ 36                |
| MO VET-ST JM           | \$ 849              | \$ 853              | \$ -                | \$ -                | \$        | 1,179            | \$ 1,412            | \$ -              | \$ -              | \$        |    |      | \$ 3,314             | \$ 4,225             | \$ 911               |
| MO VET-STL             | \$ 1,135            | \$ 1,140            | \$ 835              | \$ 1,109            | \$        | 1,777            | \$ 2,128            | \$ 118            | \$ 72             | \$        |    |      | \$ 6,905             | \$ 8,643             | \$ 1,738             |
| MO VET-WBG             | \$ 1,158            | \$ 1,163            | \$ 1,078            | \$ 1,301            | \$        | 1,525            | \$ 1,827            | \$ -              | \$ -              | \$        |    |      | \$ 5,034             | \$ 6,252             | \$ 1,217             |
| DPS-VET-BLM            | \$ -                | \$ -                | \$ -                | \$ -                | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 472               | \$ 475               | \$ 3                 |
| MSHP                   | \$ 75,612           | \$ 75,931           | \$ 1,041            | \$ 1,419            | \$        | 110              | \$ 132              | \$ 137            | \$ 128            | \$        |    |      | \$ 387,406           | \$ 395,729           | \$ 8,323             |
| NATURAL RES            | \$ 36,231           | \$ 36,384           | \$ 15,497           | \$ 18,372           | \$        | 23,409           | \$ 28,042           | \$ 27             | \$ 31             | \$        |    |      | \$ 113,240           | \$ 127,746           | \$ 14,506            |
| OA                     | \$ 44,107           | \$ 44,293           | \$ 19,686           | \$ 24,357           | \$        | 19,817           | \$ 23,739           | \$ 1,846          | \$ 2,803          | \$        |    |      | \$ 431,636           | \$ 451,311           | \$ 19,675            |
| Public Def             | \$ -                | \$ -                | \$ -                | \$ -                | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 827               | \$ 1,649             | \$ 822               |
| REVENUE                | \$ 5,429            | \$ 5,452            | \$ 10,364           | \$ 12,933           | \$        | 21,428           | \$ 25,669           | \$ 498            | \$ 1,274          | \$        |    |      | \$ 78,087            | \$ 102,627           | \$ 24,541            |
| SEC OF STATE           | \$ 504              | \$ 506              | \$ 2,809            | \$ 3,414            | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 6,912             | \$ 9,717             | \$ 2,804             |
| SENATE                 | \$ -                | \$ -                | \$ -                | \$ -                | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 3,111             | \$ 4,924             | \$ 1,813             |
| SOCIAL SRVC            | \$ 103,966          | \$ 104,405          | \$ 85,246           | \$ 101,406          | \$        | 96,560           | \$ 115,670          | \$ 3,037          | \$ 6,421          | \$        |    |      | \$ 601,474           | \$ 1,157,366         | \$ 555,892           |
| STATE AUDITOR          | \$ 2,766            | \$ 2,778            | \$ 1,199            | \$ 1,448            | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 4,257             | \$ 4,687             | \$ 430               |
| STATE CRT ADM          | \$ 6,723            | \$ 6,752            | \$ 4,952            | \$ 7,065            | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 44,652            | \$ 54,915            | \$ 10,264            |
| STATE TREAS            | \$ 1,592            | \$ 1,598            | \$ 678              | \$ 872              | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 2,790             | \$ 3,342             | \$ 552               |
| TRANSPORT              | \$ 128,120          | \$ 128,661          | \$ -                | \$ -                | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 241,960           | \$ 262,958           | \$ 20,998            |
| OTHER                  | \$ -                | \$ -                | \$ -                | \$ -                | \$        | -                | \$ -                | \$ -              | \$ -              | \$        |    |      | \$ 3,723             | \$ 3,883             | \$ 160               |
| <b>TOTAL-Monthly</b>   | <b>\$ 703,333</b>   | <b>\$ 706,302</b>   | <b>\$ 303,791</b>   | <b>\$ 381,782</b>   | <b>\$</b> | <b>417,470</b>   | <b>\$ 500,742</b>   | <b>\$ 12,191</b>  | <b>\$ 18,235</b>  | <b>\$</b> |    |      | <b>\$ 3,298,228</b>  | <b>\$ 4,280,838</b>  | <b>\$ 982,611</b>    |
| <b>Total FY Amount</b> | <b>\$ 8,439,991</b> | <b>\$ 8,475,628</b> | <b>\$ 3,645,487</b> | <b>\$ 4,581,386</b> | <b>\$</b> | <b>5,009,644</b> | <b>\$ 6,008,902</b> | <b>\$ 146,293</b> | <b>\$ 218,816</b> | <b>\$</b> |    |      | <b>\$ 39,578,731</b> | <b>\$ 51,370,059</b> | <b>\$ 11,791,328</b> |

\* Centrex & Plexar rates