

**PROGRAM DESCRIPTION**

**Department of Commerce and Insurance**

**HB Section(s): 7.445**

**Board of Private Investigator and Private Fire Investigator Examiners**

**Program is found in the following core budget(s): Professional Registration Administration**

**1a. What strategic priority does this program address?**

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

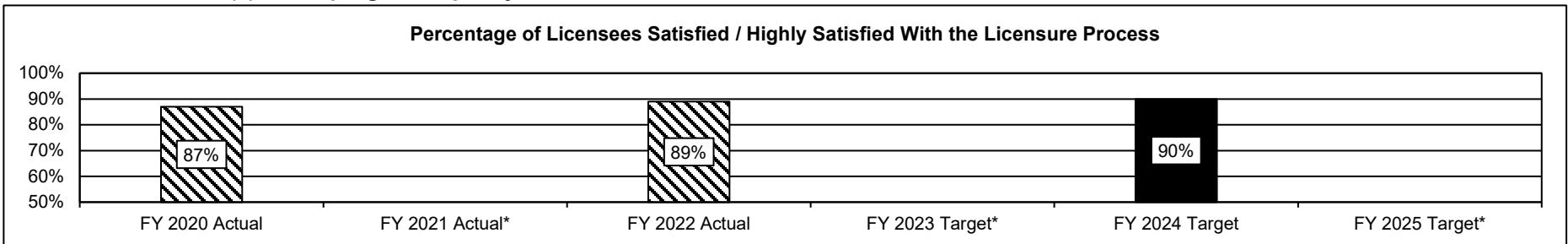
**1b. What does this program do?**

- The Missouri Board of Private Investigator and Private Fire Investigator Examiners licenses and regulates Private Investigators, Private Fire Investigators, Agency Investigator Employees, Agency Fire Investigator Employees, Private Investigator Agencies, and Private Fire Investigator Agencies.
- The board investigates consumer complaints of those subject to board supervision and also investigate complaints about those practicing without a license.
- The board also determines discipline of licensees in violation of statutes and regulations.

**2a. Provide an activity measure(s) for the program.**

	<b>FY 2020 Actual</b>	<b>FY 2021 Actual</b>	<b>FY 2022 Actual</b>	<b>FY 2023 Target</b>	<b>FY 2024 Target</b>	<b>FY 2025 Target</b>
Applications Received	130	155	197	175	175	175
Licensed Professionals	859	842	836	830	830	830
Outreach Events	4	5	3	5	5	5

**2b. Provide a measure(s) of the program's quality.**



\*Biennial renewal only in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

**PROGRAM DESCRIPTION**

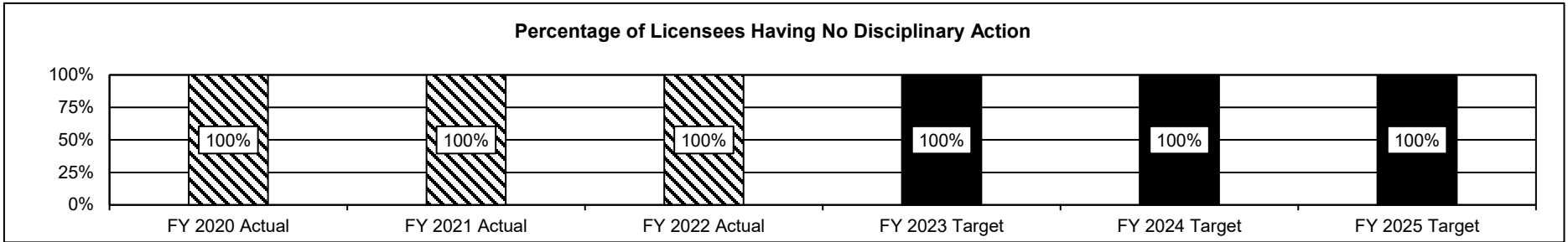
Department of Commerce and Insurance

HB Section(s): 7.445

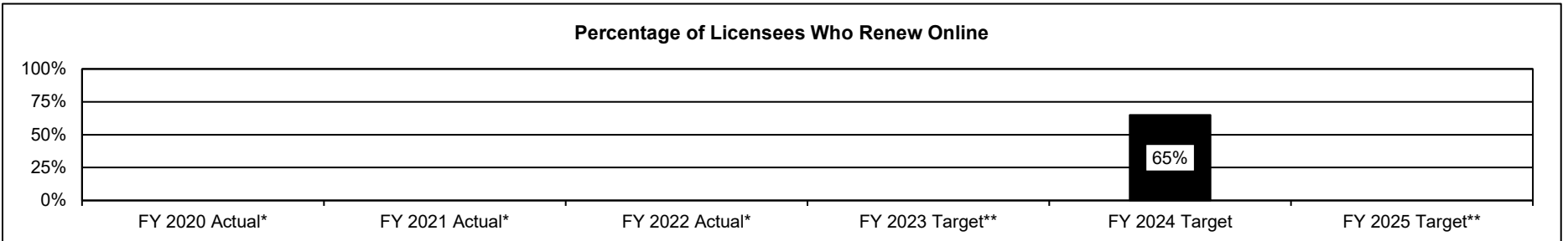
Board of Private Investigator and Private Fire Investigator Examiners

Program is found in the following core budget(s): Professional Registration Administration

**2c. Provide a measure(s) of the program's impact.**



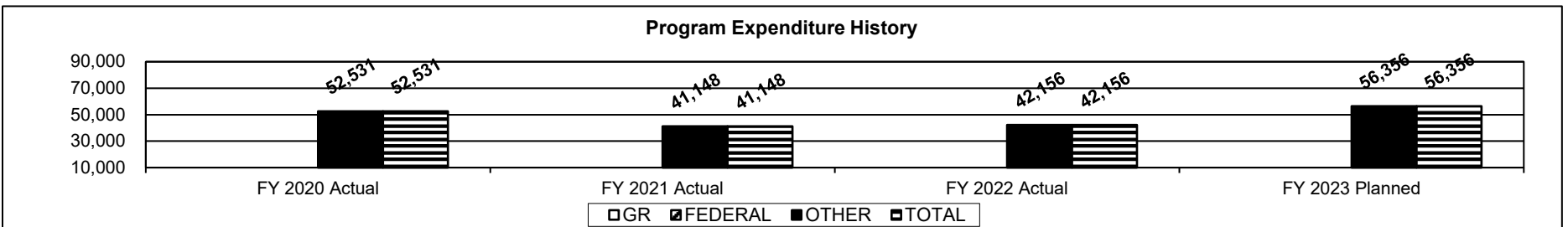
**2d. Provide a measure(s) of the program's efficiency.**



\*No online renewals; the division is working to update the system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

\*\*Biennial renewal only in even years.

**3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)**



**PROGRAM DESCRIPTION**

**Department of Commerce and Insurance**

**HB Section(s):** 7.445

**Board of Private Investigator and Private Fire Investigator Examiners**

**Program is found in the following core budget(s): Professional Registration Administration**

**4. What are the sources of the "Other " funds?**

Board of Private Investigator and Private Fire Investigator Examiners Fund (0802)

**5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)**

State Statute: Sections 324.1100-324.1148, RSMo.

**6. Are there federal matching requirements? If yes, please explain.**

N/A

**7. Is this a federally mandated program? If yes, please explain.**

No