

PROGRAM DESCRIPTION

Department of Commerce and Insurance

HB Section(s): 7.445

Office of Statewide Electrical Contractors

Program is found in the following core budget(s): Professional Registration Administration

1a. What strategic priority does this program address?

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

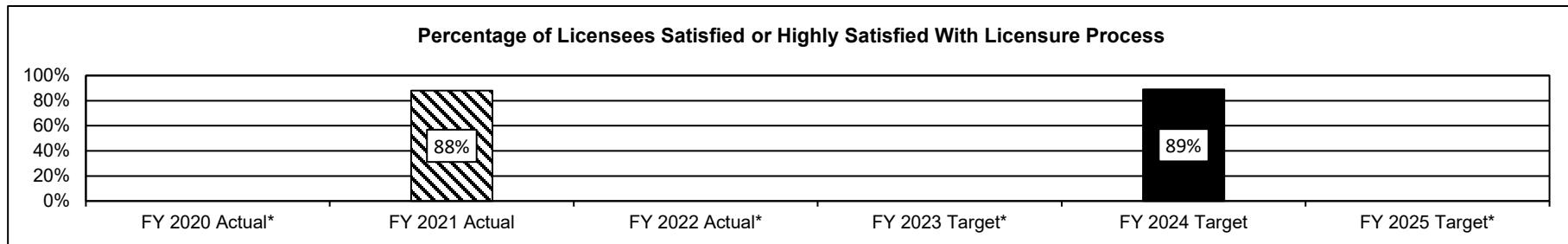
1b. What does this program do?

- The Office of Statewide Electrical Contractors protects the citizens of Missouri by ensuring that the licensed electrical contractors have the skills and competency to practice safely.
- Determine discipline of licensees in violation of statutes and regulations and take corrective measures in a timely manner which provides consumers a safe environment.
- Works to create ongoing communication with political subdivisions to ensure compliance.

2a. Provide an activity measure(s) for the program.

	FY 2020 Actual	FY 2021 Actual	FY 2022 Actual	FY 2023 Target	FY 2024 Target	FY 2025 Target
Applications Received	402	202	200	300	300	300
Licensed Professionals	382	570	747	750	750	750
Informational Meetings Held	0	1	1	2	2	2

2b. Provide a measure(s) of the program's quality.



*3 year renewals starting FY21.

Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.

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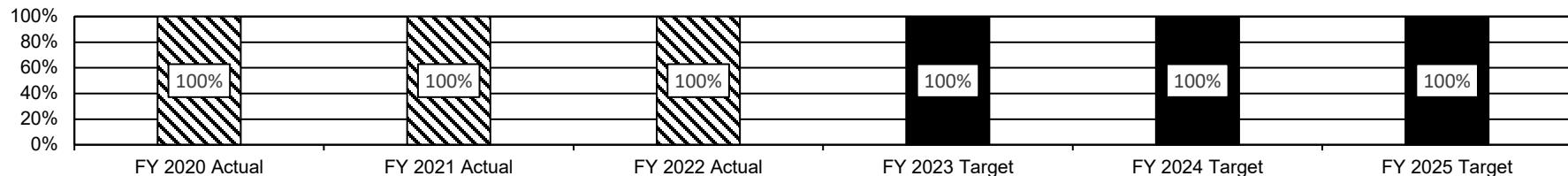
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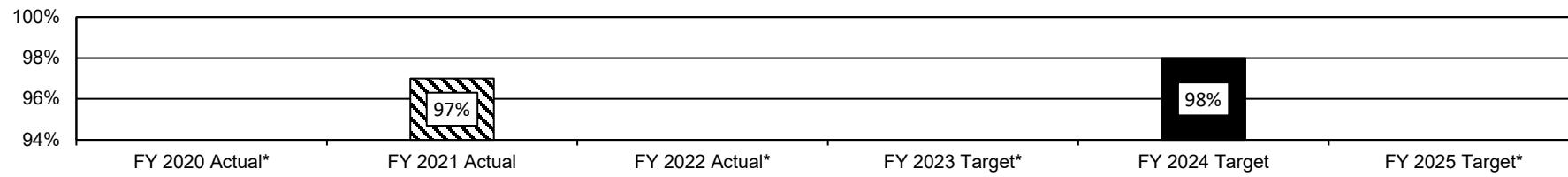
2c. Provide a measure(s) of the program's impact.

Percentage of Licensees Having No Disciplinary Action



2d. Provide a measure(s) of the program's efficiency.

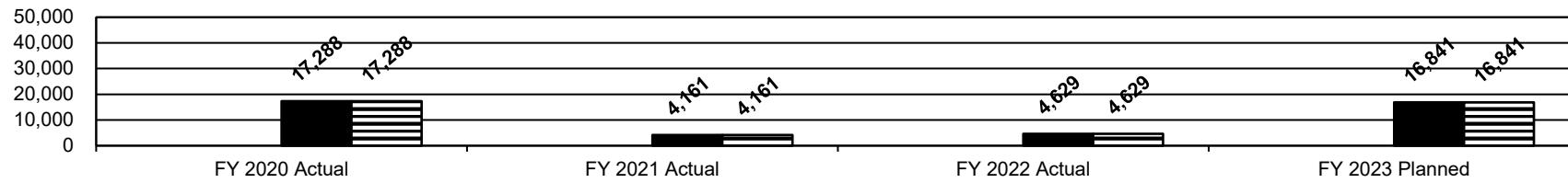
Percentage of Licensees Who Renew Online



*3 year renewals starting FY21.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)

Program Expenditure History



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4. What are the sources of the "Other " funds?

Office of Statewide Electrical Contractors (0721)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: Sections 324.900 to 324.945 RSMo.

6. Are there federal matching requirements? If yes, please explain.

N/A

7. Is this a federally mandated program? If yes, please explain.

No