

**PROGRAM DESCRIPTION**

**Department of Commerce and Insurance**

**HB Section(s): 7.450**

**Missouri Board of Examiners for Hearing Instrument Specialists**

**Program is found in the following core budget(s): Professional Registration Administration**

**1a. What strategic priority does this program address?**

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

**1b. What does this program do?**

- The Missouri Board of Examiners for Hearing Instrument Specialists protects the health and safety of consumers by licensing and regulating hearing instrument specialists in Missouri.
- Reviews applicants for licensure and determines discipline for violation of statutes and regulations.
- Reviews and approves applicants from other states with equivalent or stricter requirements for reciprocal licenses.
- Approves the examination required for licensure and administers the practical portion of the examination.
- Audits licensees after the renewal period and reviews the CE they attend to make certain it is acceptable.

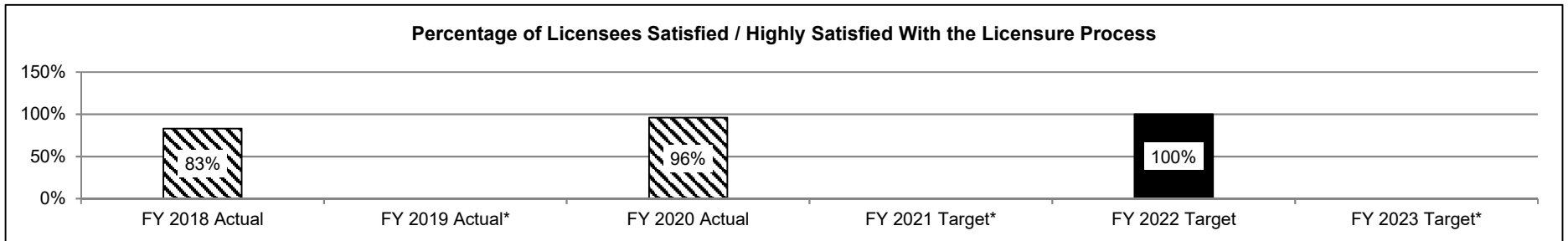
**2a. Provide an activity measure(s) for the program.**

	<b>FY 2018 Actual</b>	<b>FY 2019 Actual</b>	<b>FY 2020 Actual</b>	<b>FY 2021 Target</b>	<b>FY 2022 Target</b>	<b>FY 2023 Target</b>
Applications Received	50	46	55	55	55	55
Licensed Professionals	297	308	287	297	297	297
Public Meetings Held*	N/A	25	3	5	5	5

\*Now have quorum for public meetings held beginning FY19.

Note: In FY2019 meetings were held to establish rule changes, fewer meetings will be held in subsequent years.

**2b. Provide a measure(s) of the program's quality.**



\*Biennial license renewed only in even years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

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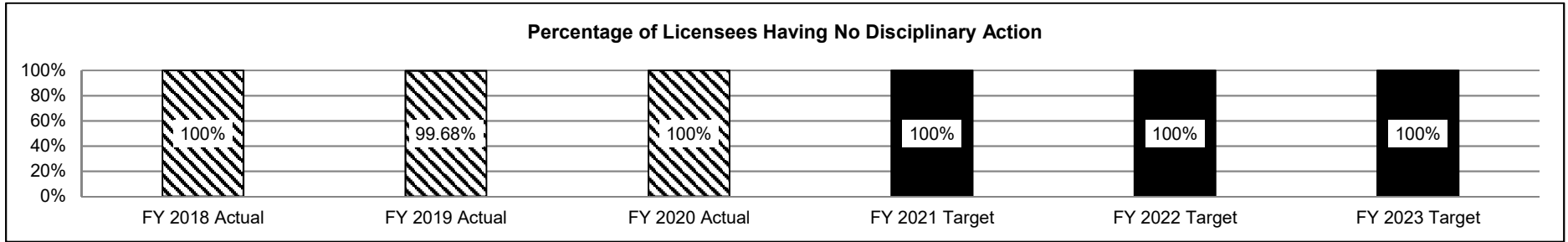
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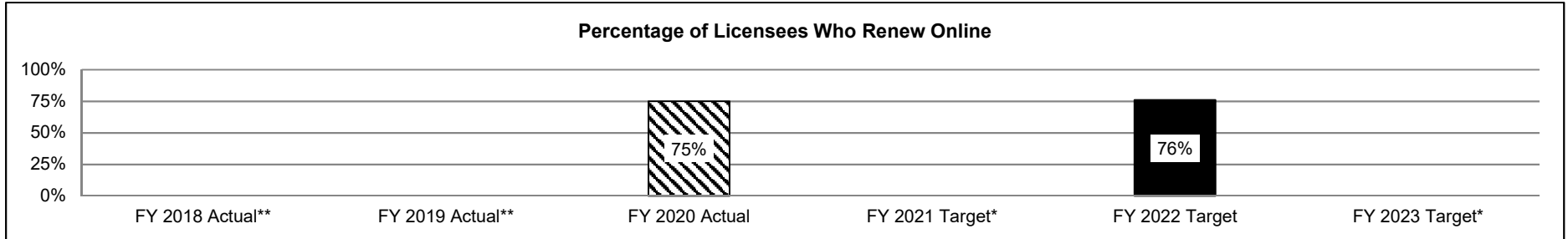
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**2c. Provide a measure(s) of the program's impact.**



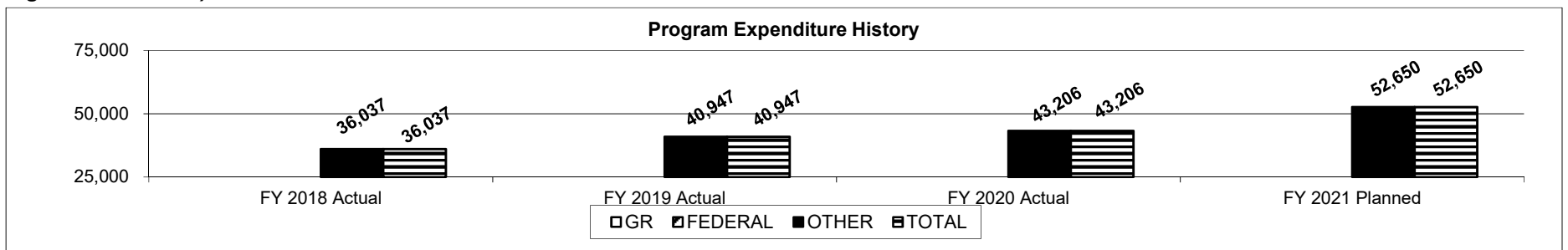
**2d. Provide a measure(s) of the program's efficiency.**



\*Biennial license renewed only in even years.

\*\*Online renewals started FY20.

**3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)**



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**4. What are the sources of the "Other " funds?**

Hearing Instrument Specialists Fund (0247)

**5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)**

State Statute: Sections 346.007-346.250, RSMo.

**6. Are there federal matching requirements? If yes, please explain.**

N/A

**7. Is this a federally mandated program? If yes, please explain.**

No