

**PROGRAM DESCRIPTION**

**Department of Commerce and Insurance**

**HB Section(s): 7.450 / 7.465**

**Missouri State Board of Chiropractic Examiners**

**Program is found in the following core budget(s): Professional Registration Administration, State Board of Chiropractic Examiners**

FY 2021 PLANNED			
	Chiropractic	PR Admin	TOTAL
OTHER	131,983	209,612	341,595

**1a. What strategic priority does this program address?**

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Develop our team, reward great performance, and retain top talent
- Innovate to make it easier to connect and work with us

**1b. What does this program do?**

- The board protects the public from unlicensed, negligent, and incompetent treatment by a chiropractic physician.
- The board enforces licensure standards by implementing legislation and administrative regulations, along with monitoring changes within the profession. The board reviews applications to ensure a chiropractic physician is qualified, through education and examination, to provide treatment to Missouri consumers.
- The board reviews complaints and corresponding investigations to ensure chiropractic physicians practice legally, ethically, and competently.

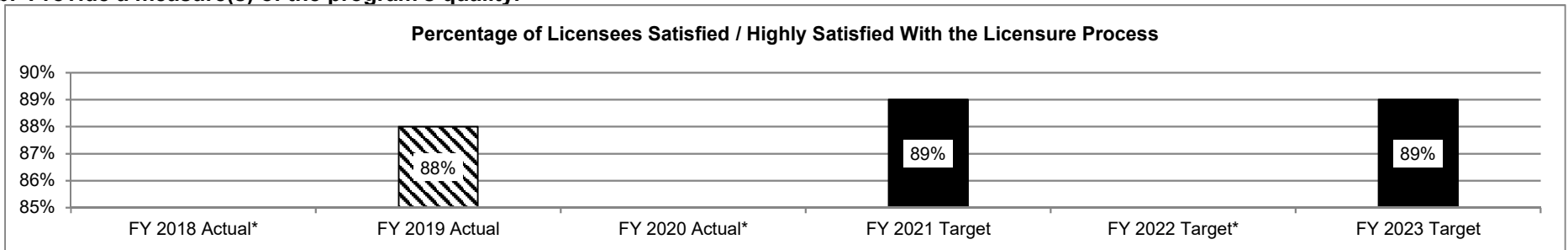
**2a. Provide an activity measure(s) for the program.**

	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Target	FY 2022 Target	FY 2023 Target
Applications Received	135	120	130	128*	128*	128*
Licensed Professionals	2,519	2,438	2,568	2,508*	2,508*	2,508*
Outreach Events**	10	11	8**	10	10	10

\*Target reflects average in new licenses issued in the past three years.

\*\* 2 events in FY20 were not rescheduled due to COVID-19 Pandemic.

**2b. Provide a measure(s) of the program's quality.**



\*Biennial licenses only renewed in odd years.

Licensees were surveyed about their experience with the board's licensure procedures, customer service, website and communications.

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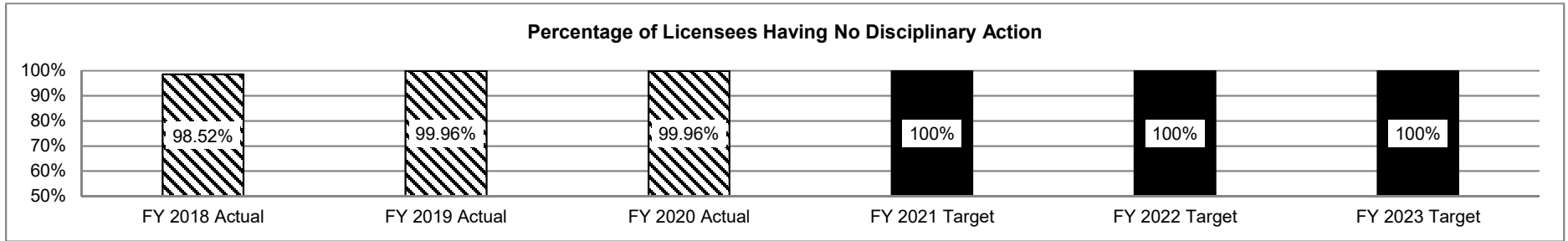
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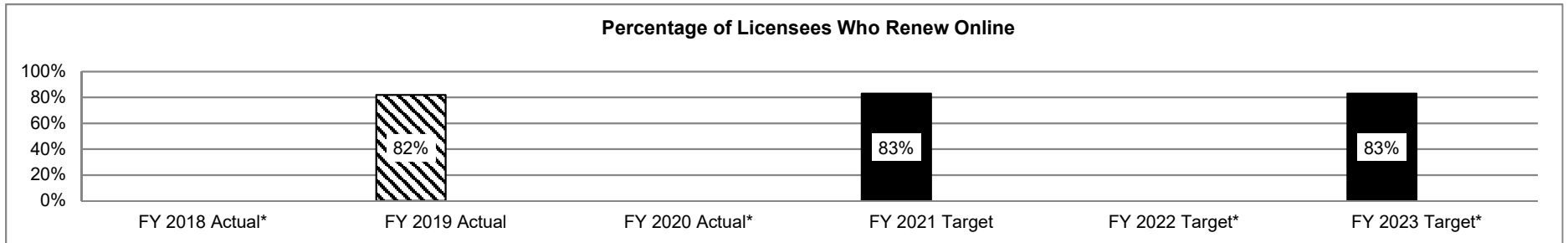
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**2c. Provide a measure(s) of the program's impact.**



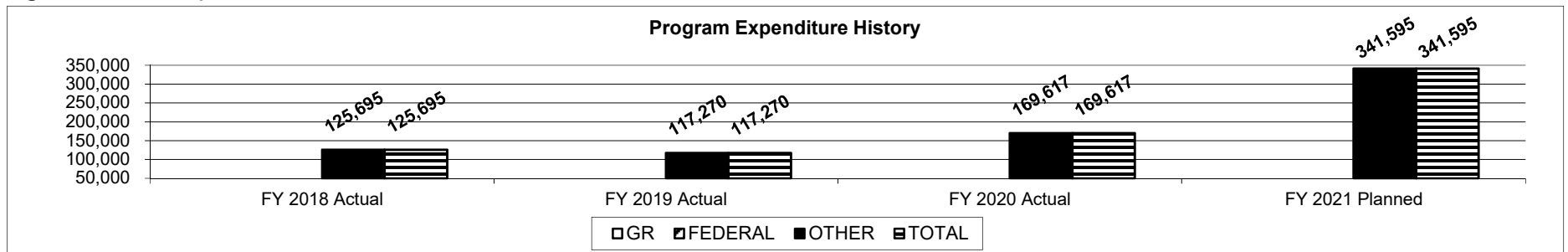
**2d. Provide a measure(s) of the program's efficiency.**



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

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**3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)**



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**4. What are the sources of the "Other " funds?**

State Board of Chiropractic Examiners Fund (0630)

**5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)**

State Statute: Sections 331.010-331.115, RSMo.

**6. Are there federal matching requirements? If yes, please explain.**

N/A

**7. Is this a federally mandated program? If yes, please explain.**

No