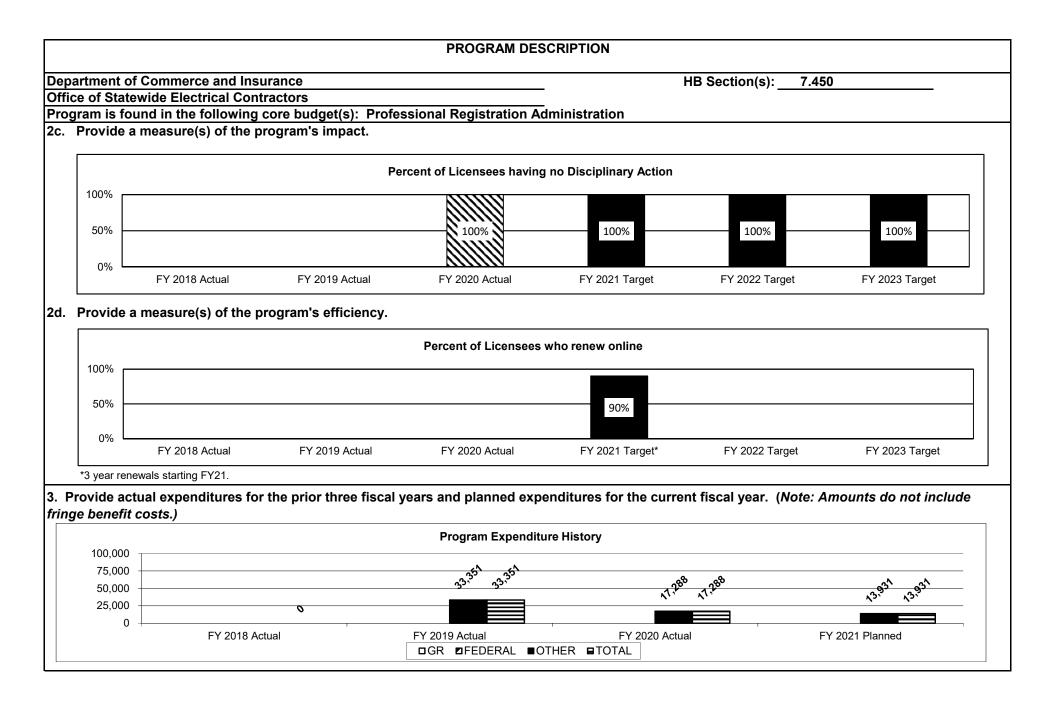
PROGRAM DESCRIPTION Department of Commerce and Insurance HB Section(s): 7.450 **Office of Statewide Electrical Contractors** Program is found in the following core budget(s): Professional Registration Administration 1a. What strategic priority does this program address? Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public ٠ Develop our team, reward great performance, and retain top talent • Innovate to make it easier to connect and work with us . 1b. What does this program do? The Office of Statewide Electrical Contractors protects the citizens of Missouri by ensuring that the licensed electrical contractors have the skills and • competency to practice safely. Determine discipline of licensees in violation of statutes and regulations and take corrective measures in a timely manner which provides consumers a ٠ safe environment. Works to create ongoing communication with political subdivisions to ensure compliance. . 2a. Provide an activity measure(s) for the program. FY 2018 FY 2019 FY 2020 FY 2021 FY 2022 FY 2023 Actual* Actual Actual Target Target Target **Applications Received** 402 400 400 0 0 400 Licensed Professionals 0 0 382 382 382 382 Informational Meetings Held 0 7 0 2 2 2 *New program started in FY20.

2b. Provide a measure(s) of the program's quality.

^{88%} Г						
37% –						
86% –				87%		
85% L	FY 2018 Actual**	FY 2019 Actual**	FY 2020 Actual**	FY 2021 Target*	FY 2022 Target*	FY 2023 Target*

Licensees were surveyed about their experience with the office's licensure procedures, customer service, website and communications.



PROGRAM DESCRIPTION						
Department of Commerce and Insurance	HB Section(s): 7.450					
Office of Statewide Electrical Contractors						
Program is found in the following core budget(s): Professional Registration Admin	listration					
4. What are the sources of the "Other " funds?						
Office of Statewide Electrical Contractors (0721)						
 What is the authorization for this program, i.e., federal or state statute, etc.? (Ind State Statute: Sections 324.900 to 324.945 RSMo. 	clude the federal program number, if applicable.)					
 Are there federal matching requirements? If yes, please explain. N/A 						
7. Is this a federally mandated program? If yes, please explain. No						