

**PROGRAM DESCRIPTION**

**Department of Commerce and Insurance**

**HB Section(s): 7.450**

**Professional Registration Administration**

**Program is found in the following core budget(s): Professional Registration Administration**

**1a. What strategic priority does this program address?**

- Strengthen our regulatory relationships while ensuring a level playing field to protect and advocate for the general public
- Innovate to make it easier to connect and work with us
- Develop our team, reward great performance, and retain top talent

**1b. What does this program do?**

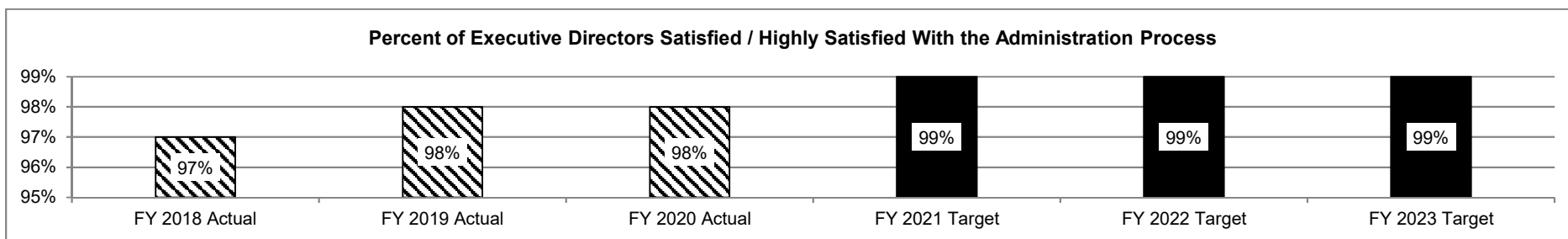
- Provides administrative functions to the division boards and commissions such as; human resources, accounting, renewal processing, legislation coordination, legal support, administrative rule submissions, information technology coordination, board meeting scheduling and travel services, board appointments, and financial disclosure forms.
- Also includes the division's Central Investigative Unit for trained investigators and inspectors.
- The core appropriation for Professional Registration Administration includes funding for board personnel and board member per diem for the following boards: Chiropractic, Cosmetology & Barber, Embalmers & Funeral Directors, Optometry, Podiatry and Veterinary.

**2a. Provide an activity measure(s) for the program.**

	<b>FY 2018 Actual</b>	<b>FY 2019 Actual</b>	<b>FY 2020* Actual</b>	<b>FY 2021 Target</b>	<b>FY 2022 Target</b>	<b>FY 2023 Target</b>
Licensed Professionals	485,681	492,900	507,254	507,254	507,254	507,254
Board Members	239	239	239	239	239	239
Division Employees	224	227	227	227	227	227
Renewals Processed*	212,850	262,491	202,581	225,974	225,974	225,974

\*FY 2020 Renewals down because of COVID-19 Pandemic

**2b. Provide a measure(s) of the program's quality.**



Executive Directors were surveyed about their experience with human resources, accounting, renewal, budget, legislation, legal, rules, travel, investigations, fleet management and printing.

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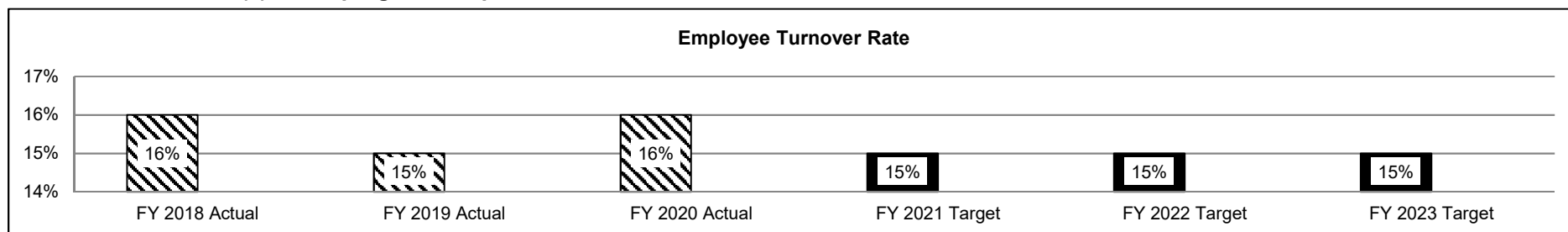
Department of Commerce and Insurance

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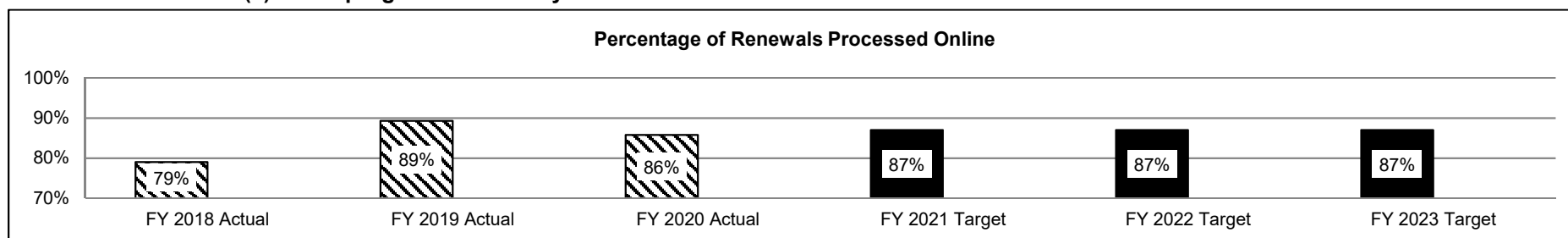
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**2c. Provide a measure(s) of the program's impact.**

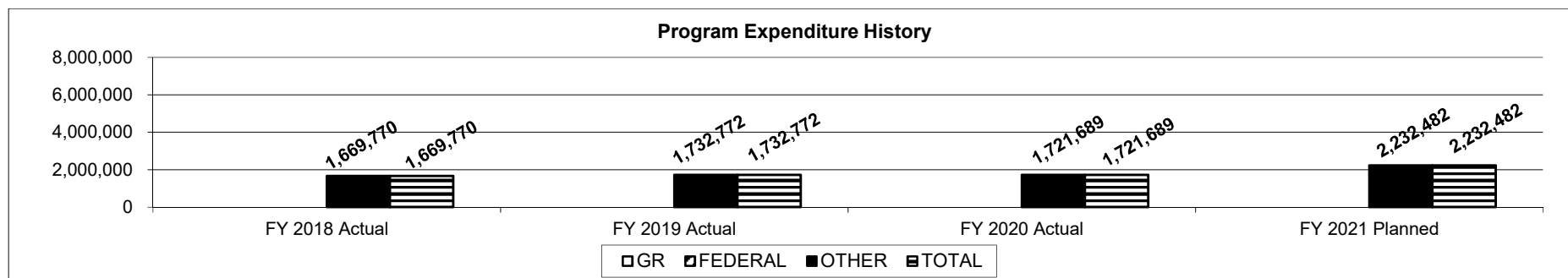


**2d. Provide a measure(s) of the program's efficiency.**



Note: The division is working to update our system to allow licensees to apply online, to more efficiently renew online, and to access application status, including changing addresses, etc.

**3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)**



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**4. What are the sources of the "Other " funds?**

Professional Registration Fee Fund (0689)

**5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)**

State Statute: Sections 324.001 - 324.045, RSMo.

**6. Are there federal matching requirements? If yes, please explain.**

N/A

**7. Is this a federally mandated program? If yes, please explain.**

No