

## PROGRAM DESCRIPTION

Department: Economic Development

HB Section(s): 7.140

Program Name: Emergency Solutions Grant

Program is found in the following core budget(s): Missouri Housing Development Commission

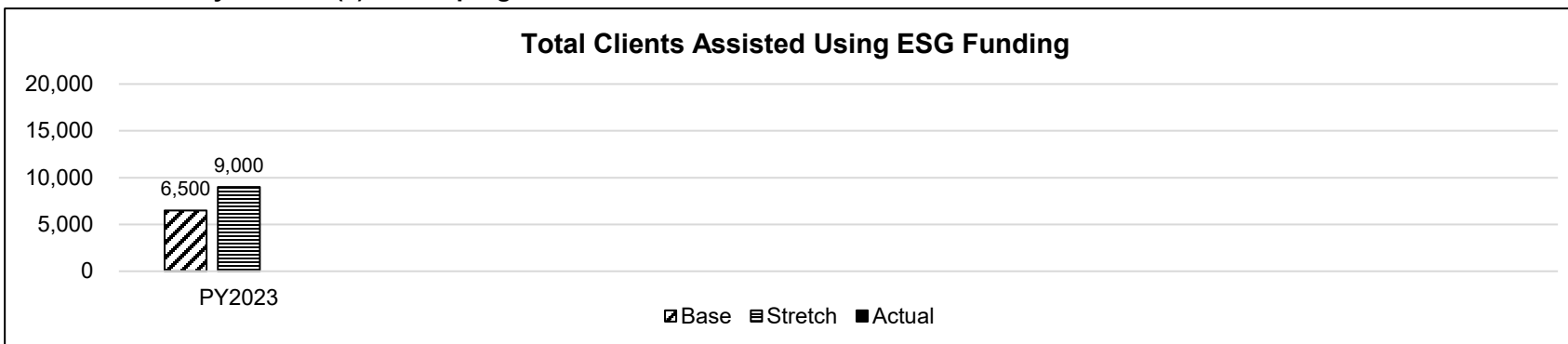
**1a. What strategic priority does this program address?**

Data Driven, Customer Centric, One Team

**1b. What does this program do?**

Missouri Housing Development Commission (MHDC) assists individuals and families who are homeless or at risk of homelessness obtain and remain in permanent housing by administering the Emergency Solutions Grant (ESG) Program through approximately 70 sub-grants to non-profit agencies operating emergency shelter, street outreach, rapid re-housing, and homeless prevention programs.

**2a. Provide an activity measure(s) for the program.**



Note 1: FY2019 through FY2022 activity measure is reflected in DSS budget request (HB 11.185).

Note 2: Data is reported by Program Year (PY) in all performance measures. Program Year is determined by the date of issuance of the Funding Approval Agreement establishing the 2-year spend period for the grant award.

Note 3: The above graph demonstrates the number of persons who were provided assistance through ESG for all of the ESG program.

**2b. Provide a measure(s) of the program's quality.**

Due to the nature of the assistance provided by the ESG Program it can be difficult to collect customer satisfaction data. MHDC holds an annual Focus Group for funded ESG agencies at the end of each grant cycle. Due to COVID-19, the most recent Focus Group was conducted through electronic survey in the month of June 2021 and followed by a live webinar in July 2021. During this time, funded agencies are offered an opportunity to provide feedback and suggestions based on their experiences for the future grant year. The feedback has historically been very positive. This year the survey resulted in over 75% of respondents stating that MHDC did not need to do anything to improve the ESG program administration. In conjunction with the ESG Focus Group, MHDC is working to create and implement more effective ways of evaluating customer satisfaction measures and data reporting processes.

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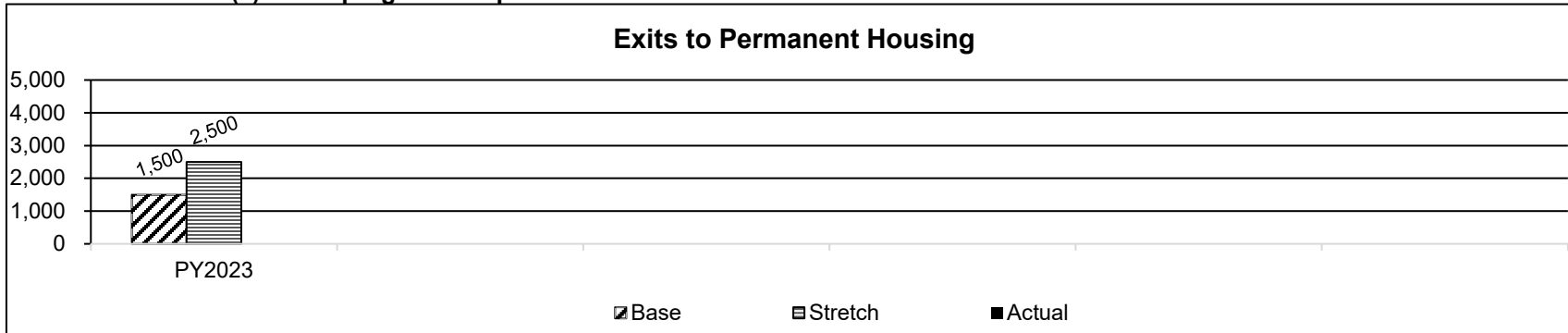
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**2c. Provide a measure(s) of the program's impact.**

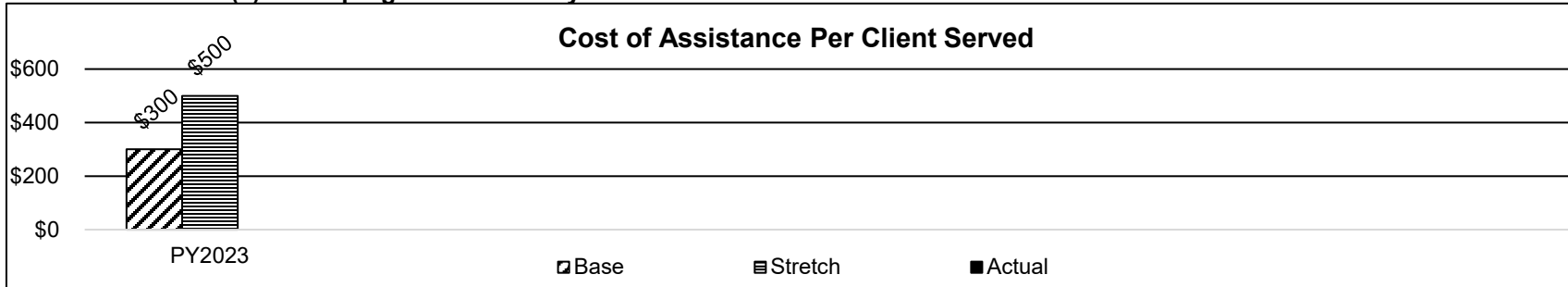


Note 1: FY2019 through FY2022 impact measure is reflected in DSS budget request (HB 11.185). An impact measure to show the number of exits to permanent housing will be developed.

Note 2: Data is reported by Program Year in all Performance Measures (PY) in all performance measures. Program Year is determined by the date of issuance of the Funding Approval Agreement establishing the 2-year spend period for the grant award.

Note 2: "Total Positive Housing Destinations" refers to individual housing "outcomes" recorded and reported in the Consolidated Annual Performance Evaluation Report (CAPER) to the U.S. Department of Housing and Urban Development (HUD). Positive Permanent Outcomes include individuals and families that obtained a rental housing unit or a home with or without ongoing subsidies (i.e. Section 8 or other housing vouchers) as well as other types of permanent housing outcomes such as moving in with family.

**2d. Provide a measure(s) of the program's efficiency.**



Note 1: FY2019 through FY2022 efficiency measure is reflected in DSS budget request (HB 11.185). An efficiency measure to show the cost of assistance per client served will be developed.

Note 2: Data is reported by Program Year (PY) in all performance measures. Program Year is determined by the date of issuance of the Funding Approval Agreement establishing the 2-year spend period for the grant award.

Note 3: The cost of assistance is calculated by taking the total federal dollars spent divided by the number of clients served (see 2a).

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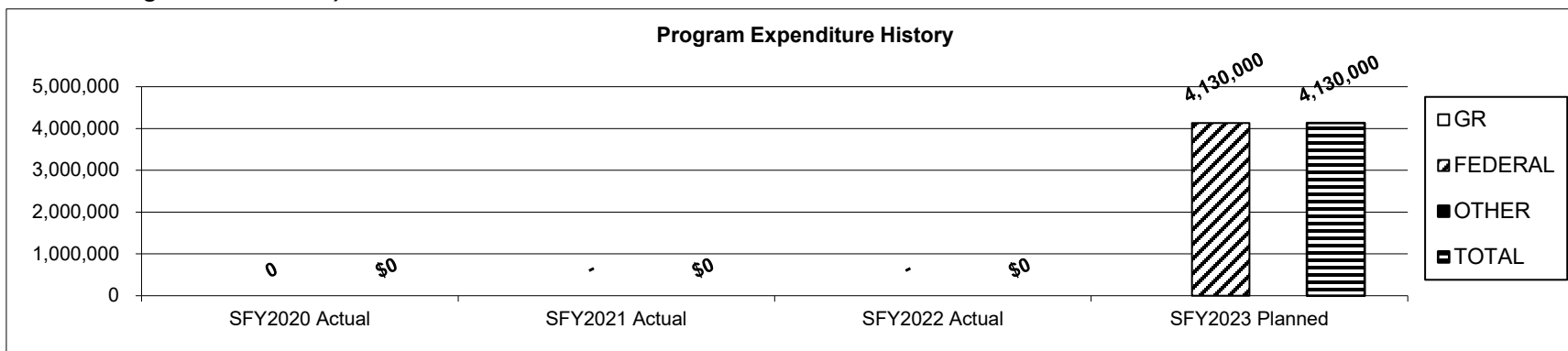
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**3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)**



Note: Program expenditure history for SFY2020-SFY2022 is reflected in DSS budget request (HB 11.185).

**4. What are the sources of the "Other " funds?**

NA

**5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)**

Federal Law: Stewart B. McKinney Homeless Assistance Act, as amended 42 USC 11371

Federal Law: P.L. 111-22, Division B, Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (HEARTH Act)

**6. Are there federal matching requirements? If yes, please explain.**

Yes, matching funds are required of sub-recipients (non-profits) on a dollar-for-dollar basis (100%).

As stated in HUD ESG regulation, the state can waive up to the first \$100,000 of required match. The state does not provide any matching funds for this program other than a small portion to match administrative funds used for oversight and monitoring.

**7. Is this a federally mandated program? If yes, please explain.**

No. However, ESG is a component of Missouri's Five-Year Consolidated Plan which includes all formula funded programs from the Department of Housing and Urban Development.