PROGRAM DESCRIPTION	ION	
Department: Economic Development	HB Section(s): 7.035	
Program Name: Main Street	<del>-</del>	
Program is found in the following core budget(s): Main Street	_	

#### 1a. What strategic priority does this program address?

Laser Focused and Customer Centric

## 1b. What does this program do?

- The purpose of the Main Street Program is to provide educational workshops, technical assistance, and training for representatives from Missouri's local governments, business organizations, merchants, and property owners to enhance their community and economic revitalization efforts for older central business districts and neighborhoods.
- On behalf of Missouri communities, the Department of Economic Development (DED) contracts with the nonprofit Missouri Main Street Connection (MMSC) to administer this statewide program.
- MMSC provides a payment to the National Main Street Center for the State Coordinator Partner Membership. This membership provides the services of a Senior Program Officer to (1) assess the communities' progress and accomplishments and (2) determine if they are meeting the designated criteria established by National Main Street Center to become nationally recognized as an accredited community.

2a. Provide an activity measure(s) for the program.

	FY2018 FY2019		019	FY2	020	FY2021	FY2022	FY2023	
	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Projected	Projected
Individuals Trained	1,917	1,866	1,800	2,293	2,400	2,689	2,700	2,800	2,900
Assessed Communities	35	35	38	40	42	52	55	58	60
<b>Accredited Communities</b>	21	20	22	23	24	48	50	52	54

Note: Projected amounts are calculated by an approximate average increase of 5% in Individuals Trained, an increase of an approximate average of 3 communities assessed each year and an increase of an average of 2 communities accredited each year.

# 2b. Provide a measure(s) of the program's quality.

	FY2019	FY2020		FY2021	FY2022	FY2023
	Actual	Projected	Actual	Projected	Projected	Projected
Customers Satisfied with Knowledge of MMSC Staff	81%	84%	99%	86%	86%	86%
Customers Satisfied with Information/Presentations Received from MMSC	93%	94%	93%	94%	94%	94%
Customers Satisfied with Overall Experience with MMSC	90%	92%	92%	92%	92%	92%

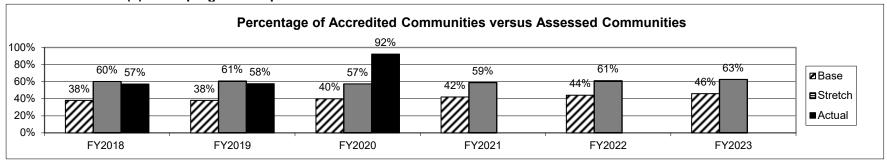
Note 1: 107 customers responded to the satisfaction survey.

Note 2: Results of customer survey depicts percentage of respondents that were somewhat or very satisfied with service.

Note 3: FY2019 survey results only reflect partial year.

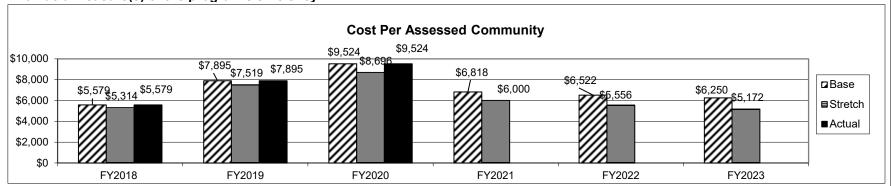
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## 2c. Provide a measure(s) of the program's impact.



Note 1: Depicts ratio of Communities Receiving National Accreditation versus Assessed Communities.

## 2d. Provide a measure(s) of the program's efficiency.



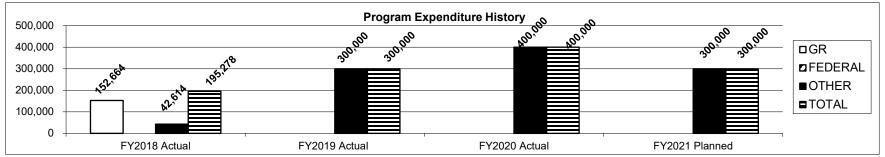
Note 1: Depicts Program Dollars spent per Assessed Community.

Note 2: Base target is an increase of an additional 2 assessed communities from prior year and stretch is an increase of an additional 4 assessed communities from prior year.

Note 3: The contract agreement between DED and MMSC increased from \$300,000 in FY2019 to \$400,000 in FY2020, which resulted in a higher cost per community.

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3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Economic Development Advancement Fund (0783)

- 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) Sections 251.470 to 251.485, RSMo.
- 6. Are there federal matching requirements? If yes, please explain. No

7. Is this a federally mandated program? If yes, please explain.

No