

**PROGRAM DESCRIPTION**

**Department: Economic Development**

**HB Section(s): 7.070**

**Program Name: MO Community Service Commission**

**Program is found in the following core budget(s): MO Community Service Commission**

**1a. What strategic priority does this program address?**

Laser Focused, Customer Centric, One Team

**1b. What does this program do?**

- The purpose of the Missouri Community Service Commission (MCSC) is to strengthen Missouri communities through volunteerism and service by connecting Missourians of all ages and backgrounds in an effort to improve unmet community needs through direct and tangible services.
- This program provides opportunities for individuals to serve their communities as AmeriCorps members on a full- or part-time basis. The MCSC and AmeriCorps are part of a national service network supported by the Corporation for National and Community Service. MCSC administers AmeriCorps State funding by awarding monetary grants and providing technical assistance and support to program partners throughout Missouri. Individuals serve through alignment with community-based nonprofit organizations, educational institutions and faith-based organizations with 501(c)(3) status.
- Core priorities are education, public safety, healthy futures for youth, economic opportunity, disaster relief, and veterans and their families.

**2a. Provide an activity measure(s) for the program.**

	FY2018		FY2019		FY2020		FY2021	FY2022	FY2023
	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Projected	Projected
<b>Program Count</b>	20	22	22	22	22	22	23	23	23
<b>Member Count</b>	600	682	700	592	680	785	700	710	750
<b>Member Service Hours</b>	1,000,000	892,500	1,020,000	1,006,876	1,020,000	836,637	850,000	850,000	850,000
<b>Number of Volunteers</b>	50,000	37,403	50,000	29,882	50,000	68,031	60,000	60,000	40,000

**2b. Provide a measure(s) of the program's quality.**

	FY2018	FY2019	FY2020		FY2021	FY2022	FY2023
	Actual	Actual	Projected	Actual	Projected	Projected	Projected
<b>Customer Service Experience</b>	N/A	93%	94%	*	95%	95%	95%

Note 1: Percentage of customers who rated their experience as "very" or "somewhat" positive.

Note 2: \*A FY2020 survey is currently being developed.

**PROGRAM DESCRIPTION**

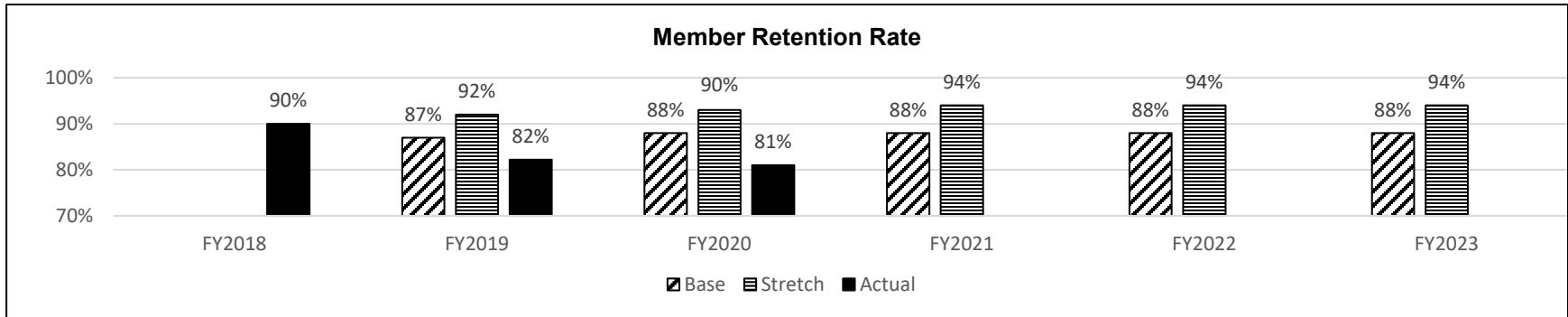
**Department: Economic Development**

**HB Section(s): 7.070**

**Program Name: MO Community Service Commission**

**Program is found in the following core budget(s): MO Community Service Commission**

**2c. Provide a measure(s) of the program's impact.**

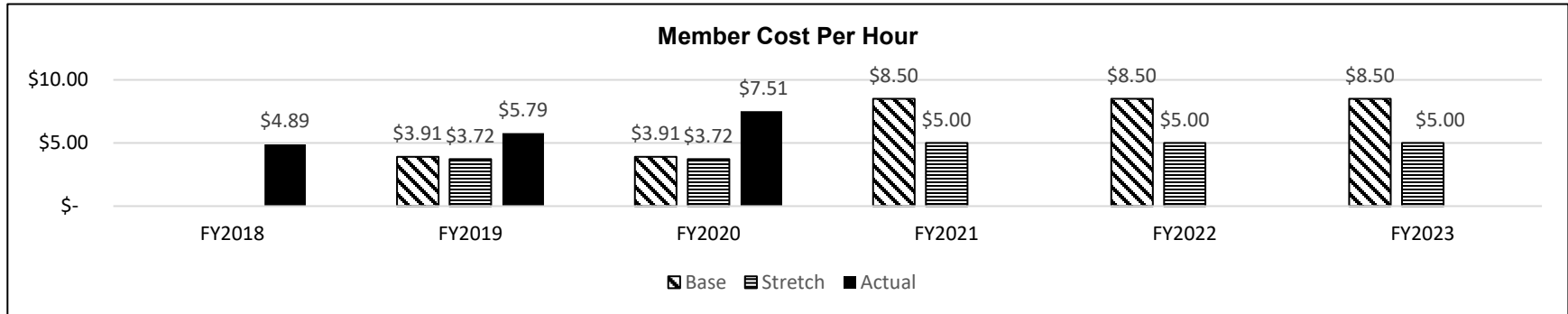


Note 1: Calculated by review of grant management system monthly and quarterly program reporting of member retention.

Note 2: Base target is calculated by examination of historical member trends and retention rates and Stretch target is a 5% increase over Base.

Note 3: This is a new measure; therefore, targets for FY2018 are not available.

**2d. Provide a measure(s) of the program's efficiency.**



Note 1: Calculated by dividing the cost of the program by the number of member service hours.

Note 2: FY2021-FY2023 Base and Stretch targets set by considering possible program funding levels and expected member service hours. They are higher due to the possibility of receiving additional funding through the CORPS Act.

**PROGRAM DESCRIPTION**

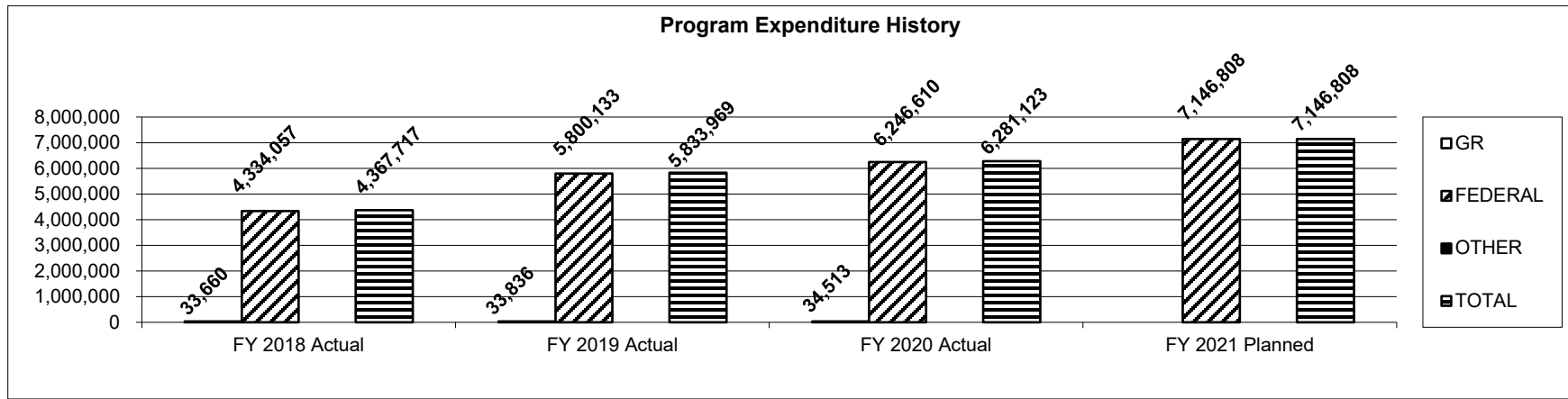
Department: Economic Development

HB Section(s): 7.070

Program Name: MO Community Service Commission

Program is found in the following core budget(s): MO Community Service Commission

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Section 26.600, RSMo.; Federal - National and Community Service Act of 1993; HR 4854

6. Are there federal matching requirements? If yes, please explain.

There is a \$1 for \$1 match requirement on the administrative portion of the funds. This match is accomplished by soft costs allocated by DED. Qualifying organizations must provide match based on the amount of funds subgranted from MCSC starting at 24% in the first 3 years, gradually increasing to a 50% maximum.

7. Is this a federally mandated program? If yes, please explain.

No