

**PROGRAM DESCRIPTION**

**Department: Economic Development**

**HB Section(s): 7.080**

**Program Name: MO Community Service Commission**

**Program is found in the following core budget(s): MO Community Service Commission**

**1a. What strategic priority does this program address?**

Customer Centric, One Team

**1b. What does this program do?**

- The purpose of the Missouri Community Service Commission (MCSC) is to strengthen Missouri communities through volunteerism and service by connecting Missourians of all ages and backgrounds in an effort to improve unmet community needs through direct and tangible services.
- MCSC received grant funds from the American Rescue Plan Act (ARPA) in 2021.
- This program provides opportunities for individuals to serve their communities as AmeriCorps members on a full- or part-time basis. The MCSC and AmeriCorps are part of a national service network supported by the Corporation for National and Community Service. MCSC administers AmeriCorps State funding by awarding monetary grants and providing technical assistance and support to program partners throughout Missouri. Individuals serve through alignment with community-based nonprofit organizations, educational institutions and faith-based organizations with 501(c)(3) status.
- Core priorities are education, public safety, healthy futures for youth, economic opportunity, disaster relief, and veterans and their families.

**2a. Provide an activity measure(s) for the program.**

|                                   | FY2020<br>Actual | FY2021<br>Projected | FY2021<br>Actual | FY2022<br>Projected | FY2022<br>Actual | FY2023<br>Projected | FY2024<br>Projected | FY2025<br>Projected |
|-----------------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------------------|---------------------|
| <b>Program Count</b>              | 0                | 0                   | 0                | 0                   | 0                | 5                   | 5                   | 0                   |
| <b>Member Count</b>               | 0                | 0                   | 0                | 0                   | 0                | 749                 | 760                 | 800                 |
| <b>Member Service Hours</b>       | 0                | 0                   | 0                | 0                   | 0                | 49,300              | 49,300              | 0                   |
| <b>Additional Volunteer Hours</b> | 0                | 0                   | 0                | 0                   | 0                | 5,000               | 5,000               | 0                   |

Note: Member count is 39 for 100% ARPA-funded programs

**2b. Provide a measure(s) of the program's quality.**

|                                    | FY2020<br>Projected | FY2021<br>Projected | FY2022<br>Projected | FY2022<br>Actual | FY2023<br>Projected | FY2024<br>Projected | FY2025<br>Projected |
|------------------------------------|---------------------|---------------------|---------------------|------------------|---------------------|---------------------|---------------------|
| <b>Customer Service Experience</b> | NA                  | NA                  | NA                  | 0%               | 95%                 | 95%                 | 95%                 |

Note 1: Percentage of customers who rated their experience as "very" or "somewhat" positive.

Note 2: Although ARPA funds were awarded in FY2022, they were not significant enough to provide program data. FY2023 information includes only programs funded entirely by the American Rescue Plan Act (ARPA). Some other programs receive ARPA, but are not calculated in this document.

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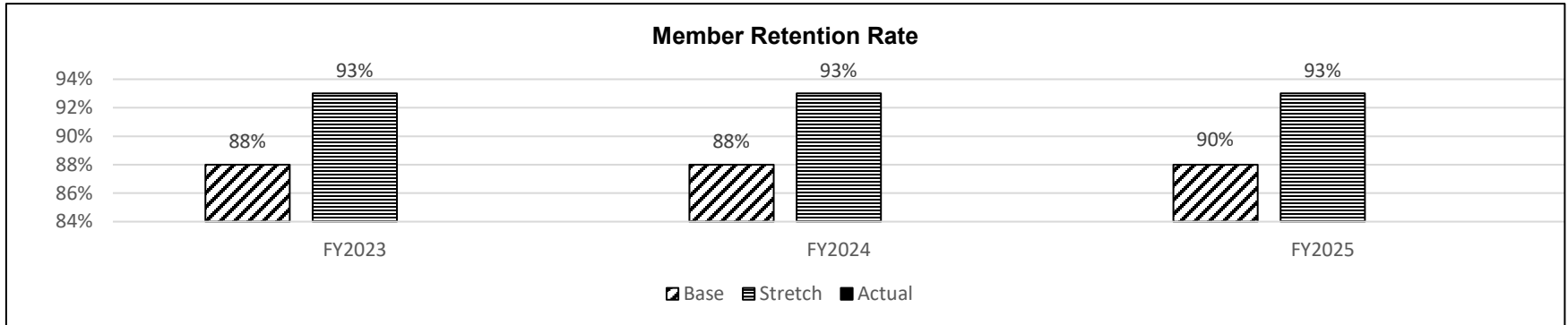
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**2c. Provide a measure(s) of the program's impact.**



Note 1: Calculated by review of grant management system monthly and quarterly program reporting of member retention.

Note 2: Base target is calculated by examination of historical member trends and retention rates and Stretch target is a 5% increase over Base.

**2d. Provide a measure(s) of the program's efficiency.**

|                          | FY2020<br>Actual | FY2021<br>Actual | FY2022    |        | FY2023<br>Projected | FY2024<br>Projected | FY2025<br>Projected |
|--------------------------|------------------|------------------|-----------|--------|---------------------|---------------------|---------------------|
|                          |                  |                  | Projected | Actual |                     |                     |                     |
| <b>Member Count</b>      | 0                | 0                | 0         | 0      | 39                  | 39                  | 0                   |
| <b>People Served</b>     | 0                | 0                | 0         | 0      | 10,000              | 10,000              | 0                   |
| <b>Served per Member</b> | 0                | 0                | 0         | 0      | 256                 | 256                 | 0                   |

Note 1: Calculated by dividing the cost of the program by the number of member service hours.

Note 2: FY2023-FY2025 projections set by considering possible program funding levels and expected member service hours.

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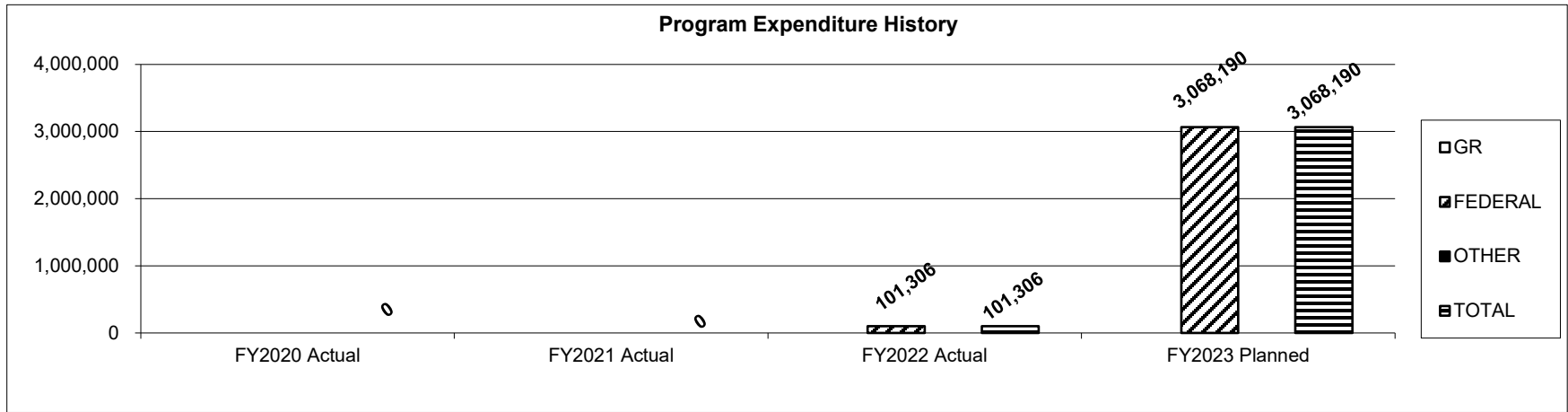
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3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Section 620.592, RSMo, creates the Missouri Community Commission Fund; Federal - National and Community Service Act of 1993; HR 4854

6. Are there federal matching requirements? If yes, please explain.

There is a \$1 for \$1 match requirement on the administrative portion of the funds. This match is accomplished by soft costs allocated by DED. Qualifying organizations must provide match based on the amount of funds subgranted from MCSC starting at 24% in the first 3 years, gradually increasing to a 50% maximum.

7. Is this a federally mandated program? If yes, please explain.

Yes. The state is mandated via the National and Community Service Act of 1993 (as amended by the Serve America Act of 2009) (Title 45, Subtitle B, Chapter XXV, Part 2522) to have a Governor appointed Commission and administer AmeriCorps programs.