

**PROGRAM DESCRIPTION**

**Department of Economic Development**

**HB Section(s):**

7.075

**Program Name: Missouri One Start**

**Program is found in the following core budget(s): Missouri One Start**

**1a. What strategic priority does this program address?**

Laser Focused, Data Driven, Customer Centric, One Team

**1b. What does this program do?**

- Missouri One Start delivers tailored workforce solutions to help businesses be more competitive, so they can create and retain jobs in Missouri. Missouri One Start leverages the state's three training programs - the Missouri One Start Job Development Fund (Customized Training), the New Jobs Training Program (NJTP), and the Job Retention Training Program (JRTP), along with other workforce development services to assist with the attraction, retention, and expansion of Missouri employers.
- Missouri One Start strengthens Missouri's workforce development infrastructure by providing recruitment assistance, pre-employment training, specialized industry training, and funding resources to small, medium, and large businesses throughout the state, while cultivating a strong brand identity that communicates value-add of Missouri's workforce programs.

**2a. Provide an activity measure(s) for the program.**

The activity measures for this program may be found in the Missouri One Start Job Development Fund, Missouri One Start Community College New Jobs Training Program, and the Missouri One Start Community College Job Retention Training Program Core and Program Description forms.

**2b. Provide a measure(s) of the program's quality.**

	<b>FY2017 Actual</b>	<b>FY2018 Actual</b>	<b>FY2019 Actual</b>	<b>FY2020 Projected</b>	<b>FY2021 Projected</b>	<b>FY2022 Projected</b>
<b>Customer Service Experience</b>	99%	99%	100%	100%	100%	100%

Note 1: Percentage of respondents who rated their experience as "good" or "excellent."

Note 2: Data includes 58 respondents from 217 NJTP, JRTP, and Customized Training companies surveyed in FY2019.

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**2c. Provide a measure(s) of the program's impact.**

The measures for this program's impact may be found in the Missouri One Start Job Development Fund, Missouri One Start Community College New Jobs Training Program, and the Missouri One Start Community College Job Retention Training Program Core and Program Description forms.

**2d. Provide a measure(s) of the program's efficiency.**

The measures for this program's efficiency may be found in the Missouri One Start Job Development Fund, Missouri One Start Community College New Jobs Training Program, and the Missouri One Start Community College Job Retention Training Program Core and Program Description forms.

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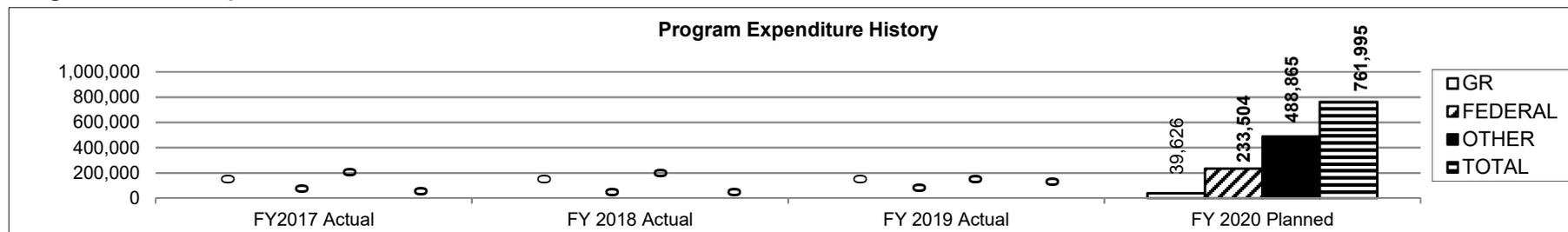
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3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



Note: Planned expenditures for GR reflect 3% Governor's reserve.

4. What are the sources of the "Other " funds?

GR Transfer to Missouri One Start Job Development Fund to administer the Missouri One Start Training Programs.

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Section 620.478.

6. Are there federal matching requirements? If yes, please explain.

None

7. Is this a federally mandated program? If yes, please explain.

No.