Department of Higher Education and Workforce Development HB Section(s): 3.255 Program Name: University of Missouri - MU School of Law Veterans Clinic Program is found in the following core budget(s): University of Missouri - MU School of Law Veterans Clinic 1a. What strategic priority does this program address? Access and Success 1b. What does this program do? The Mizzou Law Veterans Clinic "Clinic" has been in existence since spring semester 2014. Under the supervision of two experienced attorneys, law students act as a veteran's attorney (at no charge) in claims with the Department of Veterans Affairs (VA), as well as discharge upgrades as necessary. This clinical opportunity provides students with experiential learning credit, required by the American Bar Association as part of the school's accreditation requirements. The VA system that provides veterans disability benefits is complicated, cumbersome, and confusing – fertile ground for learning and helping others. Veterans often know they deserve compensation, but they don't know what their first step should be or how to proceed after a denial. That's where the Veterans Clinic comes in acting as the veteran's attorney and securing federal money for Missouri veterans. Key Points: • Since the Clinic's inception just 7 years ago, the Clinic has secured over \$7 million in federal money for veterans. • At various points, including most recently at the beginning of 2021 the Veterans Clinic turns away 2-3 veterans per week due to a lack of resources and have recently been forced to implement a full freeze on taking new clients due to capacity. The Clinic also actively assists veterans and veterans' organizations in various other ways such as providing continuing legal education on veteran's issues for attorneys, and supporting attorneys who are helping veterans. The clinic has also launched an initiative to provide assistance to veterans in rural Missouri which is called Tigers for Troops. Under this program, the Clinic is partnering with the University of Missouri Extension to have students and supervising attorneys visit extension offices throughout the State to assist veterans with disability claims, appeals and discharge upgrades as well as educate veterans about available resources. Through the Tigers for Troops program, Clinic personnel also train attorneys on veterans' law to increase the number of attorneys gualified to help veterans in Missouri's rural areas.

| epartment of Hig     | gher Education         | on and Work           | force Develop     | ment                                     | HB Section(s): 3.255                        |                         |  |
|----------------------|------------------------|-----------------------|-------------------|--|---|-------------------------|--|
| ogram Name: L        | <b>Jniversity of I</b> | Missouri - Ml         | J School of La    | w Veterans Clinic                        |   |                         |  |
| ogram is found       | l in the follow        | ving core bud         | lget(s): Univer   | sity of Missouri - MU School of Law      | v Veterans Clinic                           |                         |  |
|                      |                        |                       |                   |  |   |                         |  |
| a. Provide an a      | ctivity measu          | ire(s) for the        | program.          |  |   |                         |  |
| The Clinic provi     | ides legal repr        | esentation to         | veterans, free    | of charge. Because the Clinic does no    | ot charge their clients, the funding is pro | vided by private        |  |
| donations and,       | most recently          | y, the State. T       | his funding pro   | ovides for a small team of staff and att | corneys that work to help as many veter     | ans as possible. In the |  |
| past, the Clinic     | has had to ins         | stitute a freez       | e on taking in r  | new clients because the Clinic could si  | mply not handle the need that Veteran       | s had for legal         |  |
| services. With I     | recent funding         | g, the clinic wi      | ill be able to hi | re more staff and in turn, help more v   | eterans.                                    |                         |  |
|                      |                        |                       |                   |  |   |                         |  |
|                      |                        |                       |                   |  |   |                         |  |
|                      |                        |                       |                   | Number of Veterans Assisted Since        | Amount of Federal Benefits Secured          | Students                |  |
| Number of C          |                        |                       |                   | the Clinic's Inception                   | for Veterans Since Clinic's Inception       | Trained and             |  |
| <b>FY 2018</b><br>35 | <b>FY 2019</b><br>55   | <b>FY 2020</b><br>105 | FY2021**<br>150   | More than 615                            | More than \$7,000,000                       | 119                     |  |
| 22                   | 55                     | 105                   | 130               |  |   | 119                     |  |
| *Approximat          | te Values: A tv        | vpical claim in       | front of the V    | A takes an average of 5-7 years.         |   |                         |  |
|                      |                        |                       |                   | es being able to increase our client loa | d by almost 40%.                            |                         |  |
|                      |                        | 0.                    |                   |  |   |                         |  |
| b. Provide a me      | asure(s) of th         | ne program's          | quality.          |  |   |                         |  |
|                      |                        |                       |                   |  |   |                         |  |
| -                    |                        | -                     |                   |  | nation's veterans with compassionate a      |                         |  |
| •                    |                        |                       | -                 | -  | ns worked and discharge upgrades, the       |                         |  |
| and training op      | portunities th         | e Clinic provid       | des, as well as t | the confidence and trust that national   | l organizations and individuals have plac   | ced in the Clinic.      |  |
|                      |                        |                       |                   |  |   |                         |  |
|                      |                        |                       | •                 | -  | within the Veterans Clinic community.       | •                       |  |
| nave been sele       | cted to serve a        | as the leaders        | of veterans or    | ganizations and speak at conferences     | . At our annual symposium, nationally       | known and               |  |

have been selected to serve as the leaders of veterans organizations and speak at conferences. At our annual symposium, nationally known and respected veteran's law advocates willingly attend and speak. Additionally, the Missouri Bar has provided grants to the Clinic and has requested that the Clinic train Missouri licensed attorneys.

Finally, the results in the awards the Clinic's clients are granted speak to the quality of the representation and service they receive at the Veterans Clinic. Clinic attorneys are held to a high standard, both as Mizzou Law faculty and as barred attorneys in Missouri.

Department of Higher Education and Workforce Development HB Section Program Name: University of Missouri - MU School of Law Veterans Clinic Program is found in the following core budget(s): University of Missouri - MU School of Law Veterans Clinic

## 2c. Provide a measure(s) of the program's impact.

### COMPENSATION

Since the Clinic's inception in 2014, we have secured over \$7 million in federal disability compensation for veterans, equating to more than \$1 million every year. These veterans receive both retroactive payments (which often results in tens of thousands of dollars) as well as monthly payments as high as \$8,000 per month which continue for the life of the veteran. Therefore, the amount of money that the Clinic brings in for Missouri veterans grows exponentially as clients age, in addition to the new clients the Clinic secures new compensation benefits for. The granting of these compensation benefits can provide benefits for the veteran including vocational and healthcare benefits, and in some cases, educational and healthcare benefits for the veteran's family as well.

#### **DISCHARGE UPGRADES**

The Clinic also helps the clients get their discharge upgraded to a higher classification. Getting a discharge classification upgraded from an "other than honorable characterization" can be life-changing for a veteran because of the stigma attached with the discharge classification and can act as a bar for benefits for the veteran. By getting a discharge upgraded for a veteran, they can often be granted access to life saving medical care, counseling, educational benefits, and job opportunities. The Clinic has been successful with discharge upgrades for the clients.

#### ADVOCACY

The Clinic has been a major player in veterans law advocacy that has led directly to positive outcomes for veterans and clients. Most importantly, the Clinic has written amicus briefs in higher level federal courts, including the United States Supreme Court. These briefs have been instrumental in advocating for positive systemic change for veterans. Recently, the Clinic was part of an amicus briefing effort to extend the Agent Orange Presumption Exposure to include Blue Water Navy Veterans which was granted and opened the door for thousands of service members to be eligible for compensation benefits. The Clinic has been involved in publishing law review articles and other academic materials.

The Clinic is also active within various veteran advocacy groups which entails partnership and collaboration. That collaboration has resulted in valuable knowledge and practices that has led to positive outcomes for the Clinic's clients and veterans across the nation.

# SYMPOSIUM

Every year the Clinic holds a symposium highlighting updates in veteran's law as well as hot topic veteran's law issues. Through symposia, the Clinic has been able to provide hundreds of CLE hours to attorneys and education related to veteran's law so the attorneys can help veterans in their own practice.

HB Section(s): 3.255

| Department of Higher Education and Workforce Development  | HB Section(s): 3.255   |  |  |  |  |  |  |
|---|--|--|--|--|--|--|--|
| Program Name: University of Missouri - MU School of Law Veterans Clinic   |  |  |  |  |  |  |  |
| Program is found in the following core budget(s): University of Missouri - MU School of Law Veterans Clinic   |  |  |  |  |  |  |  |
| 2c. Provide a measure(s) of the program's impact. (continued)   |  |  |  |  |  |  |  |
| <b>TIGERS FOR TROOPS</b><br>Under our Tigers for Troops program, members of the Clinic travel to rural areas of<br>partners with Mizzou Extension to get the word out to veterans that attorneys from<br>consultations. Under the Tigers for Troops program, the Clinic's attorneys have trav<br>270 attorneys in veterans law.   | the clinic will be in the area and will provide them with free legal   |  |  |  |  |  |  |
| <b>STUDENT CLINICAL EXPERIENCE</b><br>The ABA requires that, as part of the a law student's education, the student receive<br>an opportunity for the law school to abide by this mandate from the ABA as well as<br>clients while in law school, students become imminently prepared upon graduation<br>opportunity to work with veterans is often extremely inspiring, the Clinic has produ-<br>advocates in private practice and have helped veterans themselves. The Veterans C<br>worth of pro bono. Through the Clinical experience, hundreds of students have bee<br>lives. | provide law students with invaluable experience. By working with actual<br>to step into the legal field with confidence. Additionally, because the<br>ced many students who have gone through the Clinic that are now veteran<br>linic experience also instills in students (future attorneys) the value and |  |  |  |  |  |  |
| 2d. Provide a measure(s) of the program's efficiency.   |  |  |  |  |  |  |  |
| All of the work the Clinic does is accomplished with a small team of:   |  |  |  |  |  |  |  |
| <ul> <li>two less than full-time attorneys</li> <li>two part time administrative assistants</li> <li>one full time intake coordinator; and</li> <li>a Fellow under a one year program</li> </ul>  |  |  |  |  |  |  |  |
| Attorneys working in the Clinic have teaching duties outside of the Clinic which inhib<br>Additionally, attorneys have to spend a considerable amount of time fundraising in c<br>generous donor the Clinic has secured funding for one year for a Fellow who will hel  | order to provide funding for yearly expenditures. With funding from a  |  |  |  |  |  |  |

