

PROGRAM DESCRIPTION

Department of Higher Education and Workforce Development

HB Section(s): 3.270

Program Name: Division of Four-year Colleges and Universities

Program is found in the following core budget(s): University of Missouri - Missouri Telehealth Network

1a. What strategic priority does this program address?

Access and Success

1b. What does this program do?

The Missouri Telehealth Network (MTN) increases access to patient-centered health care via telehealth for rural and underserved Missourians by providing technical assistance to health care organizations, partnering with key stakeholders, operating telehealth programs, and supporting and developing telehealth policies.

Missouri Telehealth Network provides expertise in key telehealth domains including technical, clinical, operational, legal and regulatory, and evaluation. It was established in 1994 as one of the nation's first public-private partnerships in telehealth. A 10-site network initially was developed with federal support from the Health Resource and Services Administration's Office of Rural Health Policy and from private support from telecommunication companies as well as each telehealth site.

Today, Missouri Telehealth Network has the experience and expertise to train start-up telemedicine programs and to manage new and existing telehealth programs. Currently, Missouri Telehealth Network partners with many types of health care organizations and manages several telehealth programs. It also operates Show-Me Extension for Community Healthcare Outcomes (ECHO). [Show-Me ECHO](#) connects community providers with experts, building virtual learning and mentoring collaborative efforts to increase capacity for care.

2a. Provide an activity measure(s) for the program.

MTN actively trains and educates Missourians about telehealth. In response to the COVID-19 crisis, MTN started a Telemedicine ECHO. This ECHO was initially offered twice each week with one session focused on general telemedicine and one focused on telebehavioral health. Currently, the Telemedicine ECHO is offered twice each month. Topics include: Technology, Telehealth Etiquette, Teledentistry, Telehealth addiction treatment, Telebehavioral Health, Billing and Coding, Response to Trauma, School-based Telehealth and Post-Covid Telehealth.

	Hours of Education received by participants
Telemedicine ECHO	236

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2b. Provide a measure(s) of the program's quality.

The Telemedicine ECHO is an example of the programs and services that we provide at the Missouri Telehealth Network. Topics covered include regulation and reimbursement among others. One measure of quality is a rating of how satisfied participants were with the session. On a scale of 0 to 5 where 0 = Not at all satisfied and 5 = Extremely satisfied, how satisfied are you with today's session?

Question	0	1	2	3	4	5
How Satisfied?	0%	0%	0%	0%	20%	80%

2c. Provide a measure(s) of the program's impact.

The Missouri Telehealth Network's goal is to increase the use of telehealth in Missouri. One way to measure the impact of the educational programs is to ask what changes the learners will incorporate as a result of the educational programming. The following is a sampling of answers to the question: "What changes do you plan to incorporate into your practice as a result of attending this activity?" (activity is Telemedicine ECHO)

- 1 Build dashboard
- 2 Encourage staff to coordinate registration processes with scheduling protocols
- 3 Gathering statistics
- 4 Track client 'No Show' compared to those who come on a regular basis
- 5 Better documentation

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2d. Provide a measure(s) of the program's efficiency.

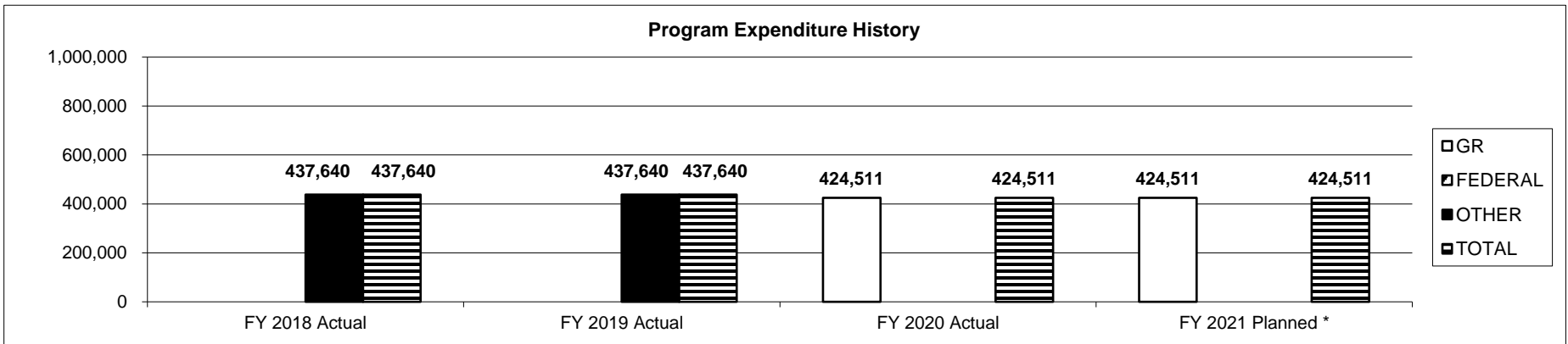
The work of the Missouri Telehealth Network including education, training, and support is designed to be efficient. In 2019, our programming touched 105 counties plus the City of St. Louis. One example of programs is the Nurse Education Webinar Series (NEWS) which is a partnership with the MO Department of Health and Senior Services and the MU Sinclair School of Nursing. This 9 part series for school nurses focused on the latest information relating to managing children in the school setting with health issues and/or special health care needs.

Each session focused on best practices, sharing ways to identify and implement communication as well as strategies to enhance the health and academic success of students. The web-based platform allows all participants to engage in dialogue with content experts and the colleagues in each session of the learning series. Seven hundred forty seven hours of education were received by Missouri school nurses.

367 School Nurses attended sessions
MO Counties represented: 87

Topics include: Mental Health, Vaping, Emergency Injuries and Nursing Care, Transgender and Gender Expansive Health Care, Epi lepsy and Seizure Disorders, and Oral Health Updates.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



* Net of 3% statutory withholding

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4. What are the sources of the "Other " funds?

FY 2018 - FY 2019 Healthy Families Trust Fund (0625)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

MTN is a component of the University of Missouri Healthcare and falls under these statutes: Section 172.010 - 172.830, RSMo.

6. Are there federal matching requirements? If yes, please explain.

No

7. Is this a federally mandated program? If yes, please explain.

No