

PROGRAM DESCRIPTION

Department of Health and Senior Services								HB Section(s): <u>10.800</u>
Adult Protective and Community Services - Field Operations								
Program is found in the following core budget(s):								
	DSDS Program Operations							TOTAL
GR	8,961,876							8,961,876
FEDERAL	10,347,645							10,347,645
OTHER	0							0
TOTAL	19,309,521							19,309,521

1a. What strategic priority does this program address?

Improve the health and safety of Missourians most in need.

1b. What does this program do?

Adult Protective and Community Services (APCS) field staff:

- Investigate allegations of abuse, neglect, and financial exploitation (A/N/E) of individuals over age 60 and those with disabilities who are age 18 to 59;
- Coordinate appropriate intervention services to allow those individuals to remain in the least restrictive environment and prevent future incidents;
- Process new requests for Medicaid Home and Community-Based Services (HCBS), including prescreens and assessments to determine level of care;
- Develop and authorize Home and Community-Based Services;
- Conduct annual reassessments of HCBS; and
- Process changes to care plans for HCBS participants, allowing them to remain in the least restrictive environment of their choice including their homes and communities rather than entering a nursing facility.

Staff located in the Bureau of Home and Community Services, Bureau of Long Term Services and Supports and the Bureau of Adult Protective Services (APS):

- Interpret state and federal laws, rules, and regulations;
- Ensure the Division of Senior and Disability Services (DSDS) complies with the Medicaid State Plan and applicable Medicaid Waivers administered by the division;
- Set policies that apply to APS and HCBS programs; and
- Provide training to HCBS providers and DSDS staff.

The Special Investigations Unit assists in complex and/or criminal investigations of alleged abuse, neglect, or financial exploitation for seniors and disabled adults between the ages of 18 to 59, while simultaneously acting as a liaison between DSDS staff, local law enforcement, local prosecuting attorneys, and the Missouri Attorney General's Office.

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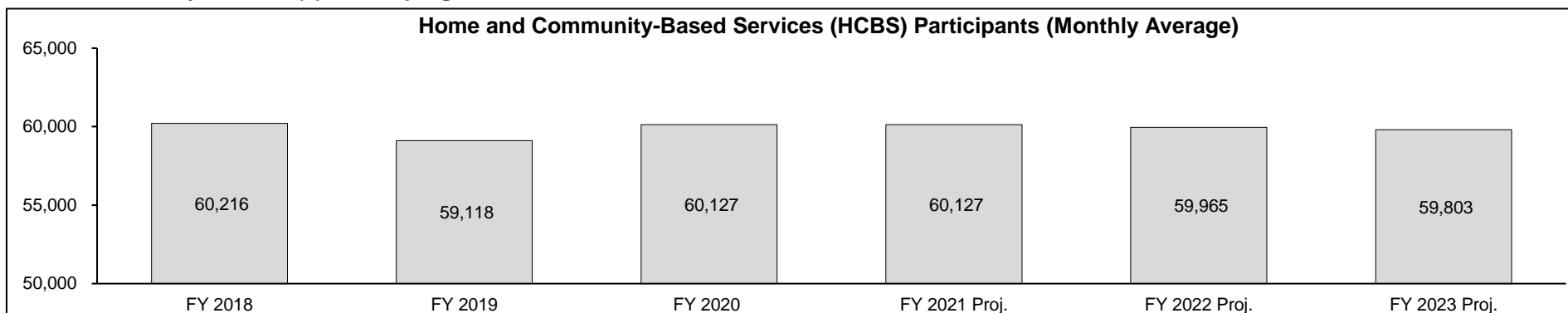
Department of Health and Senior Services

HB Section(s): 10.800

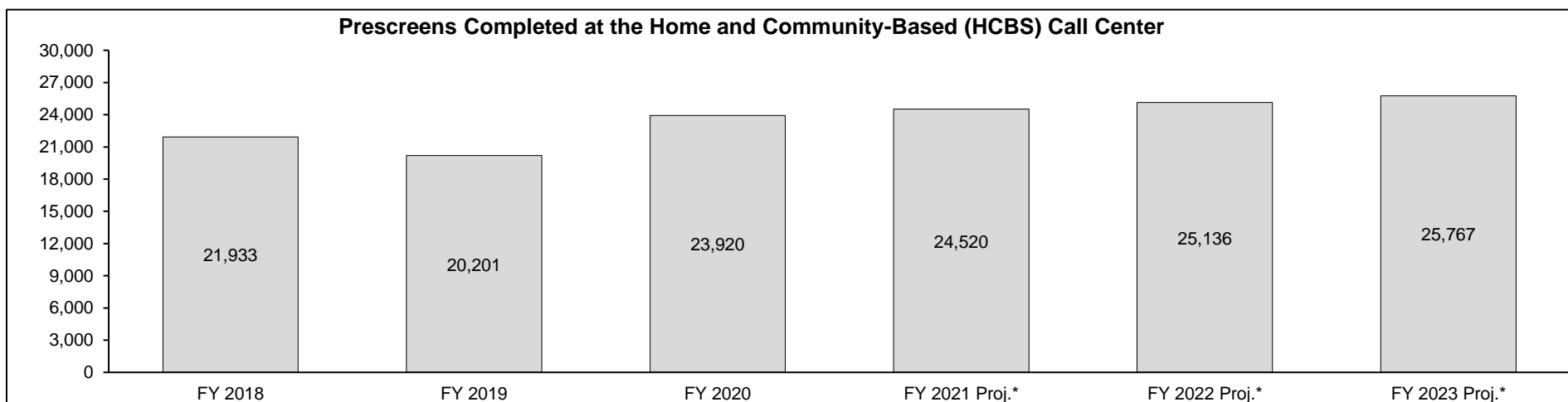
Adult Protective and Community Services - Field Operations

Program is found in the following core budget(s):

2a. Provide an activity measure(s) for the program.



The program participation decrease from FY 2018 to FY 2019 was a result of legislation wherein the Level of Care (LOC) score requirement for admission to a Skilled Nursing Facility or HCBS was raised from 21 to 24.



*The HCBS Prescreen is an eligibility tool designed to assess preliminary eligibility for HCBS. HCBS applicants who meet preliminary requirements at the Prescreen are referred to DSDS staff for a comprehensive LOC assessment.

FY 2020: Prescreen no longer includes preliminary LOC assessment. Prescreen consists of confirming Medicaid eligibility prior to referring for comprehensive assessment.

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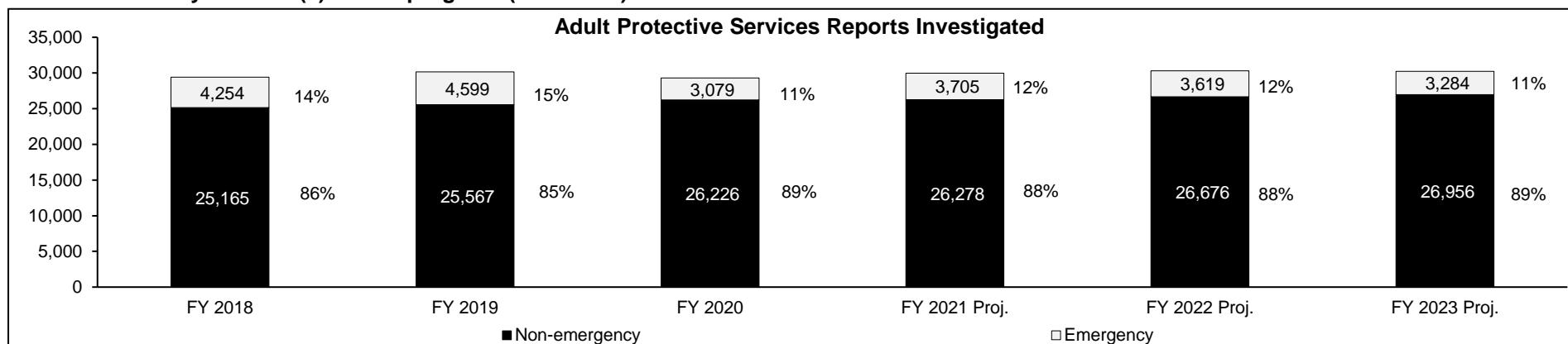
Department of Health and Senior Services

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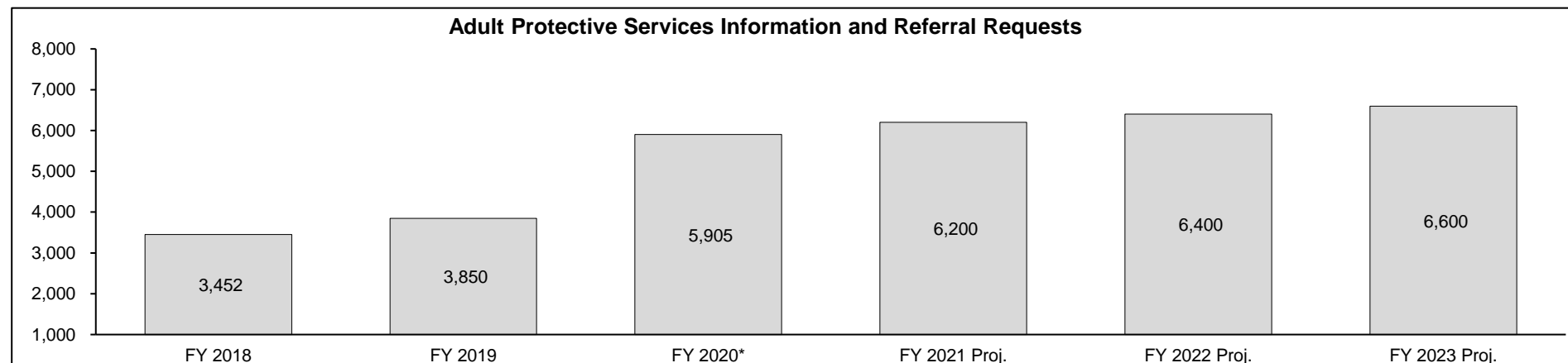
Adult Protective and Community Services - Field Operations

Program is found in the following core budget(s):

2a. Provide an activity measure(s) for the program. (continued)



Emergency reports require the adult to be in imminent risk or be experiencing danger to his or her health, safety, or welfare as well as a substantial probability that death or serious injury will result. Examples include such issues as severe physical abuse, sexual abuse, or caregiver neglect.



Information and Referral Request activities address individual situations that do not rise to the level of an Adult Protective Services Report or are related to additional information received on Adult Protective Services Reports. Activities may include phone calls, home visits, and referrals to local community resources or other state agencies.

*Process improvement initiatives were put into place during FY 2020 to more appropriately classify requests.

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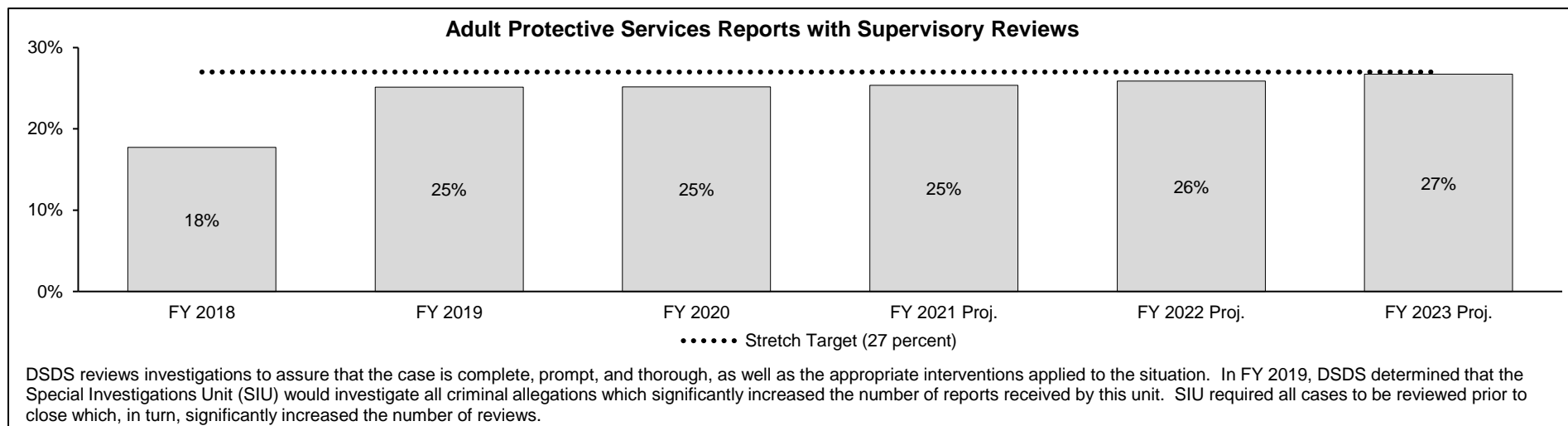
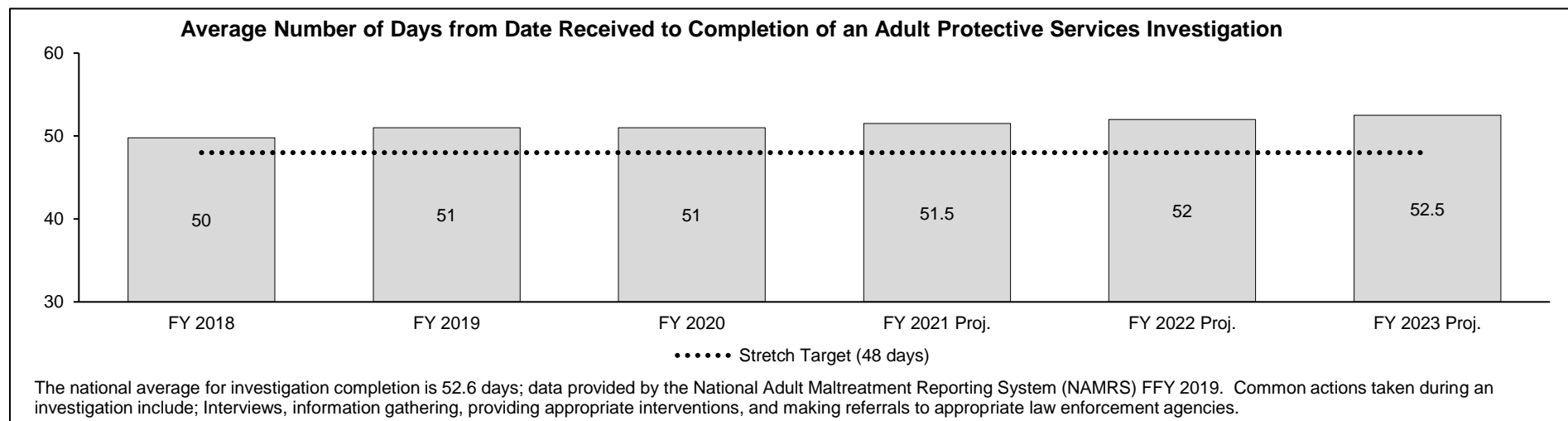
Department of Health and Senior Services

HB Section(s): 10.800

Adult Protective and Community Services - Field Operations

Program is found in the following core budget(s):

2b. Provide a measure(s) of the program's quality.



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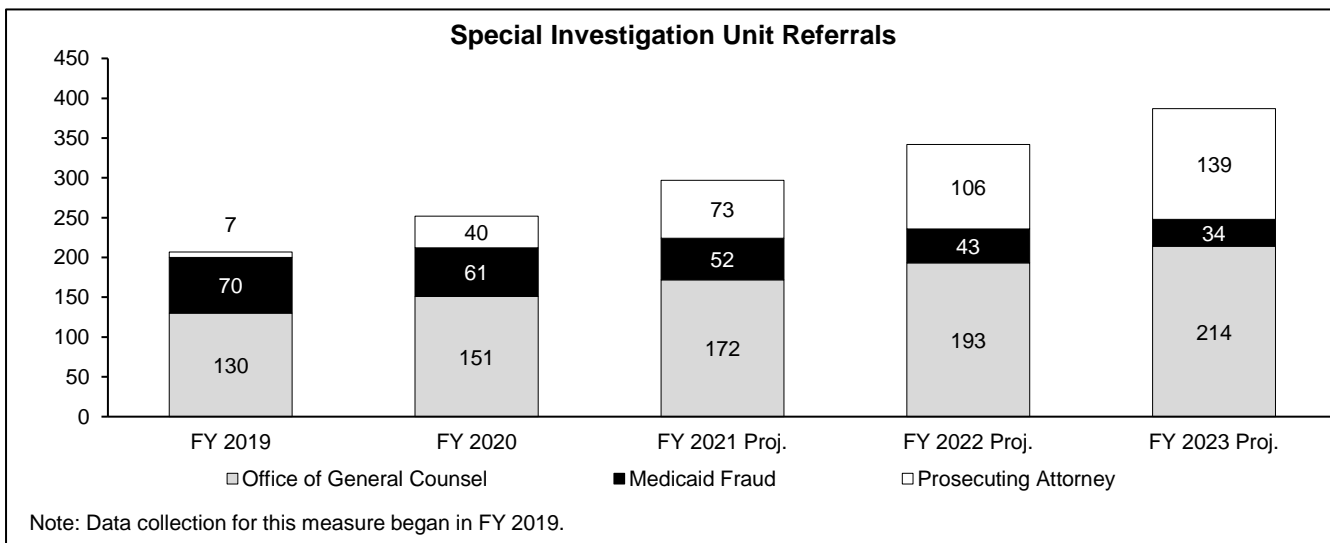
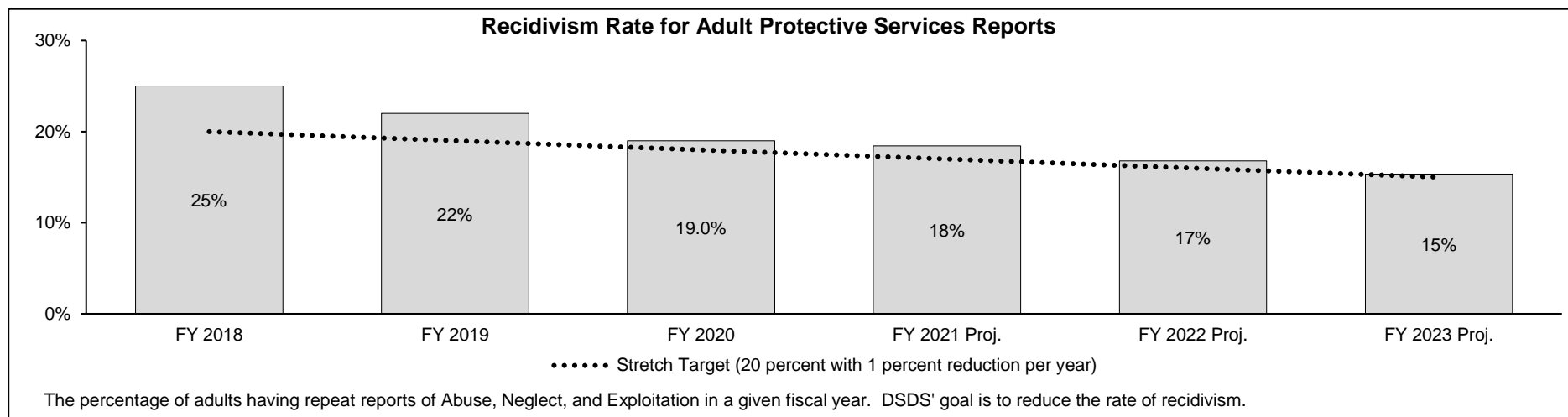
Department of Health and Senior Services

HB Section(s): 10.800

Adult Protective and Community Services - Field Operations

Program is found in the following core budget(s):

2c. Provide a measure(s) of the program's impact.



The Special Investigation Unit refers substantiated allegations involving criminal conduct such as fraud, financial exploitation or theft, and physical and sexual abuse to the appropriate state agency or prosecuting attorney. Referrals to the department's Office of General Counsel are to place persons on the Employee Disqualification List after due process. Anyone placed on this list cannot work for an HCBS provider for a specified period.

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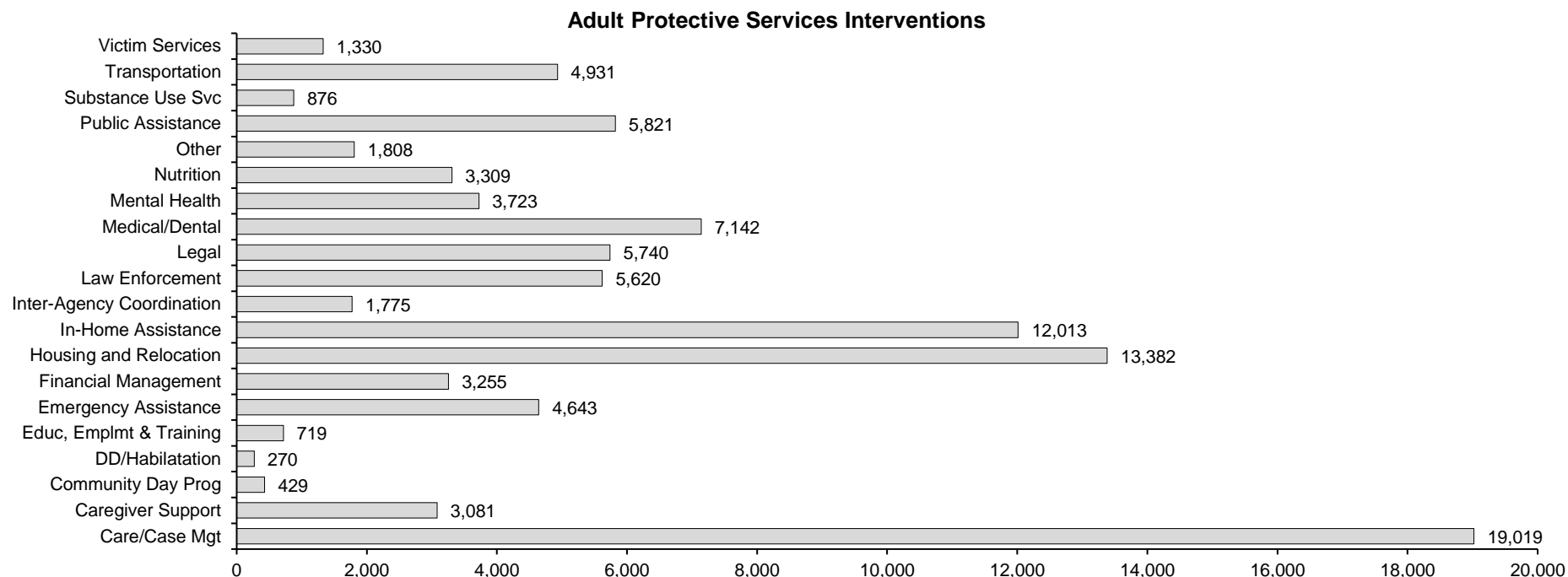
Department of Health and Senior Services

HB Section(s): 10.800

Adult Protective and Community Services - Field Operations

Program is found in the following core budget(s):

2c. Provide a measure(s) of the program's impact. (continued)



When responding to an Adult Protective Services Report, staff use interventions to address an adult's unmet needs or reduce the risk of Abuse, Neglect, or Exploitation. The categories above were developed to provide information to the National Adult Maltreatment Reporting System (NAMRS), the national data collection system for Adult Protective Services. In FY 2020, Adult Protective Services staff used nearly 99,000 interventions during the investigation of Abuse, Neglect, or Exploitation of vulnerable adults in Missouri.

Additional descriptions of category titles:

Care/Case Mgt: Involves the development and implementation of a service plan to mobilize the formal and informal resources and services identified in the assessment to meet the needs of the eligible adult.

DD/Habilitation: Provided for adults with developmental disabilities, physical disabilities and/or visual and auditory impairments to maximize potential, alleviate the effects of the disability, and enable them to live in the least restrictive environment possible.

Financial Management: Services or activities to assist in managing finances or planning for future financial needs, such as bank record reviews, wills, and budgeting.

Law Enforcement: Any services provided by law enforcement such, as crisis intervention, police reports, or driver's condition reports.

Public Assistance: Services and activities provided to obtain assistance for individuals who lack the resources to provide basic necessities for themselves and their families such as SNAP, Medicaid/Medicare, or financial aid programs.

Victim Services: Services and activities provided to, or on behalf of, victims at any stage of the criminal justice process. Programs supporting victims of domestic violence, sexual assault, abuse of older women, violence against women, and general crimes which are being handled by the police or prosecutors' offices.

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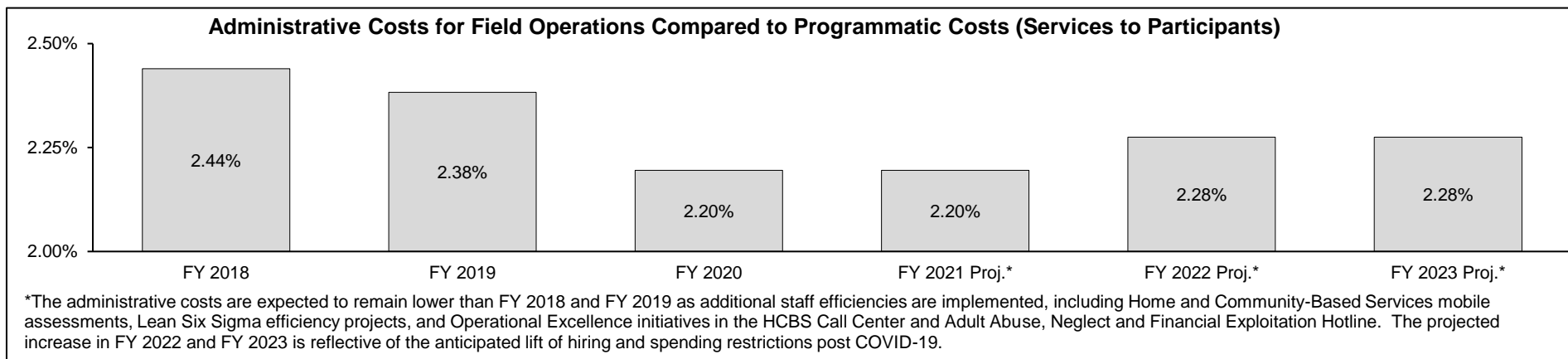
Department of Health and Senior Services

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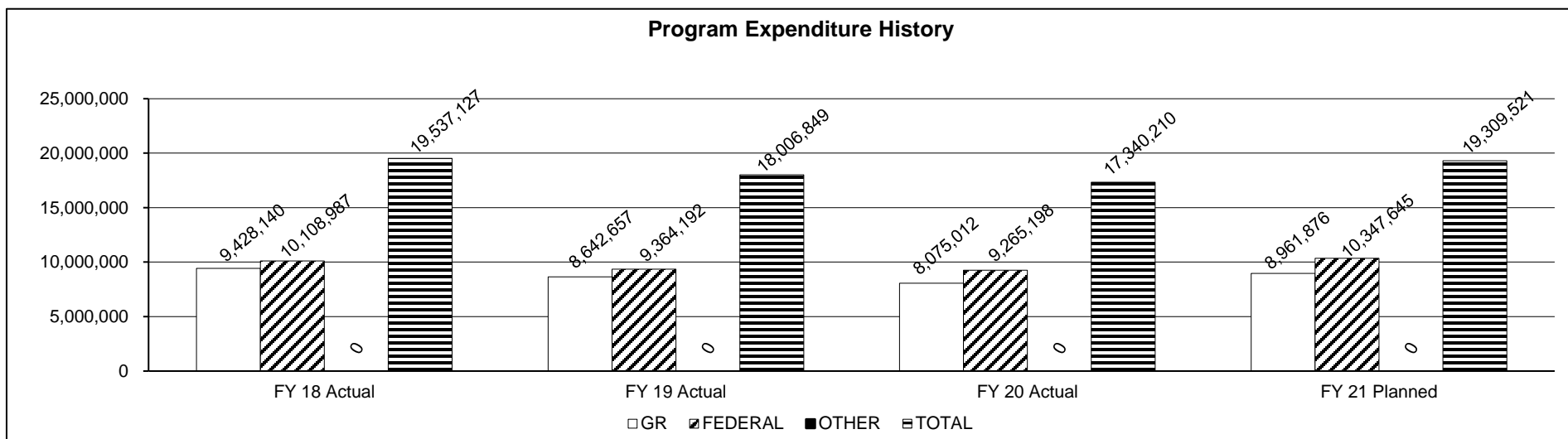
Adult Protective and Community Services - Field Operations

Program is found in the following core budget(s):

2d. Provide a measure(s) of the program's efficiency.



3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



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4. What are the sources of the "Other " funds? Not applicable.	
5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) Title XIX and Title XX of the Social Security Act; PL 89-73 Older Americans Act, updated in 2006 by PL 109-365; and Chapter 192, Sections 208.152, 208.895, 208.900 to 208.930, 565.180 to 565.188 and 570.145, RSMo.	
6. Are there federal matching requirements? If yes, please explain. Yes, within this program lies responsibility for program oversight of the Medicaid State Plan Personal Care and Adult Day Care Programs, the Aged and Disabled Waiver, and the Independent Living Waiver. State funds receive a 50 percent federal match when activities deal with home and community based care or the health and safety of Medicaid participants.	
7. Is this a federally mandated program? If yes, please explain. No. Due to Missouri opting to offer HCBS, oversight of federal funding is required for use of Title XIX and Title XX of the Social Security Act funds and PL 89-73, Older Americans Act. Additional oversight of the Medicaid HCBS waivers is required by the Centers for Medicare and Medicaid.	