

**PROGRAM DESCRIPTION**

**Department: Public Safety**

**HB Section(s): 08.135**

**Program Name: Communications Division**

**Program is found in the following core budget(s): Technical Service**

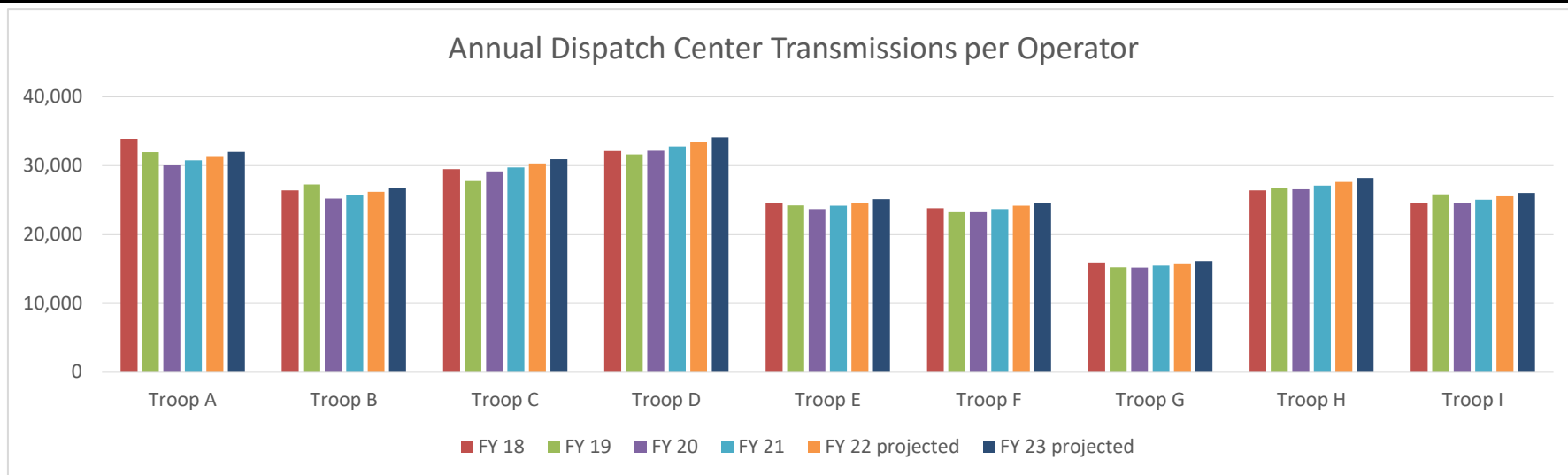
**1a. What strategic priority does this program address?**

Improve operational effectiveness

**1b. What does this program do?**

The mission of the Communications Division of the Patrol is to provide operational and technical support to field personnel by operating and maintaining a statewide dispatch network. The nine troop headquarters operate emergency service answering points staffed 24 hours a day, 365 days a year in direct support of field personnel. The maintenance of the network consists of procurement, installation, and repair of the Patrol's state-of-the-art communications network and other electronic equipment used by field personnel. This equipment includes mobile, portable and base station radios, mobile devices, speed detection and calibration equipment, breath alcohol testing equipment, in-car video systems, alarm systems, deployable emergency response equipment, and other specialized electronic systems.

**2a. Provide an activity measure(s) for the program.**



*Projected 2% annual growth in total transmissions by troop.*

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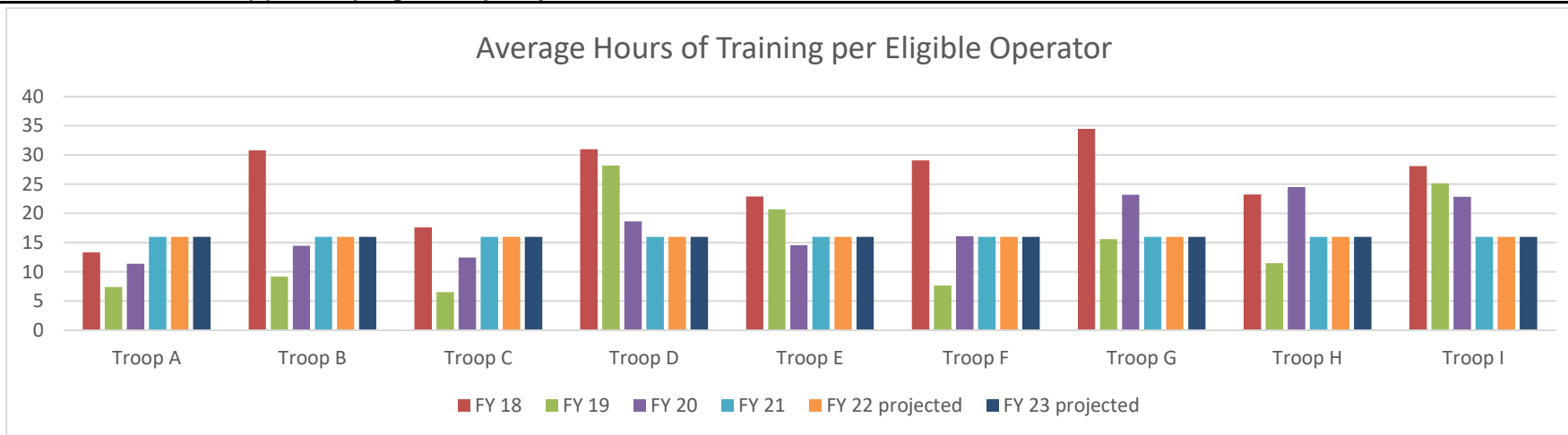
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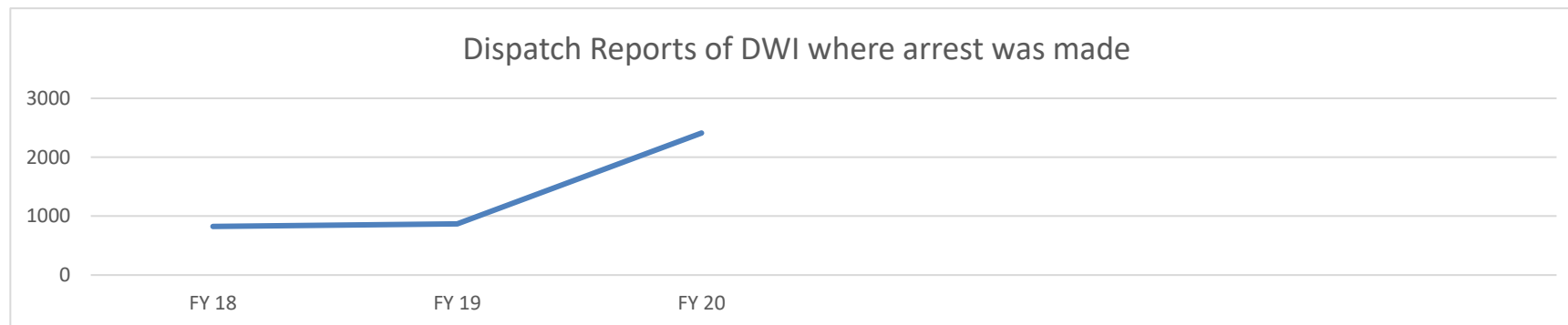
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**2b. Provide a measure(s) of the program's quality.**



Training requirements are mandated by state statute on a three year cycle (approximately 8 hours per year). Division focuses on ensuring operators meet and exceed standards in order to perform at the high level expected by the organization.

**2c. Provide a measure(s) of the program's impact.**



The above chart represents the number of times that complaints of reckless driving called into troop resulted in an arrest. No targets are set for number of arrests

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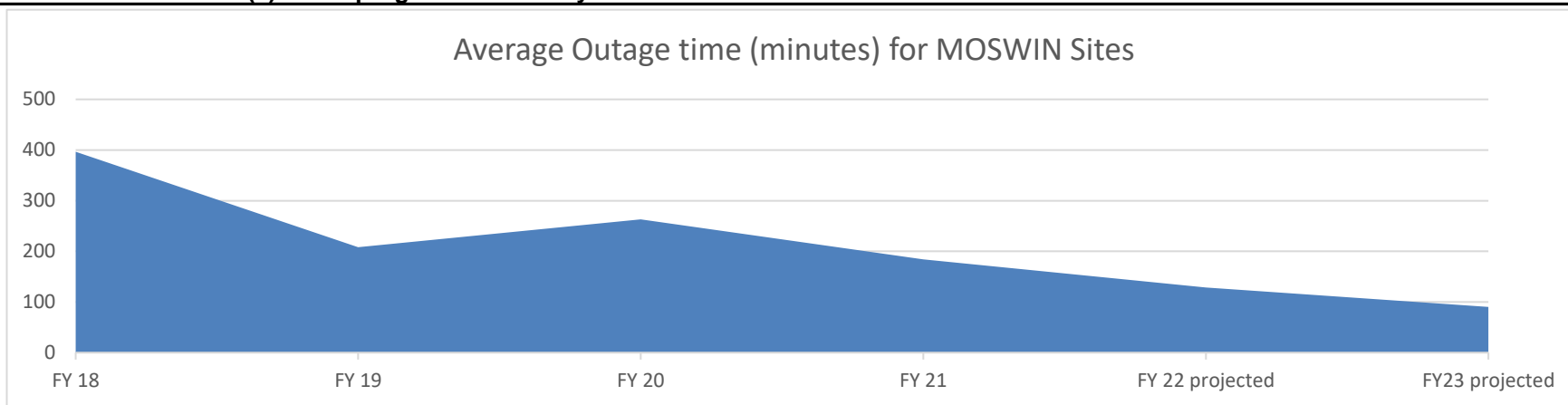
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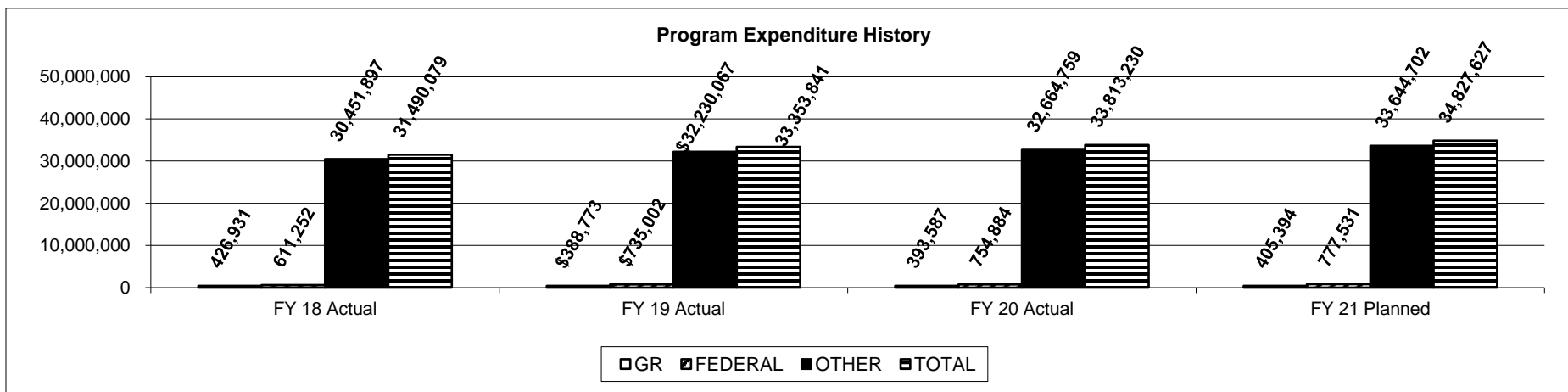
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2d. Provide a measure(s) of the program's efficiency.



The Communications Division is committed to improving the overall Missouri Statewide Interoperability System (MOSWIN) uptime. The plan is to upgrade primary data circuits to be more reliable and install back-up connectivity at every site. The goal is to reduce downtime by 30% each year.

**3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do include fringe benefit costs.)**



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**4. What are the sources of the "Other" funds?**

Gaming (286), Hwy (644), Crim Rec Sys (671), Retirement (701), OASDHI (702), MCHCP (765), HP Expense (793)

**5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)**

No

**6. Are there federal matching requirements? If yes, please explain.**

No

**7. Is this a federally mandated program? If yes, please explain.**

No