

PROGRAM DESCRIPTION

Department: Missouri Department of Public Safety, Office of the Director

HB Section(s): 8.045

Program Name: Office for Victims of Crime- Crime Victims' Compensation (CVC) & Sexual Assault Forensic Exam (SAFE)

Programs are found in the following core budget(s): Crime Victims' Compensation

1a. What strategic priority does this program address?

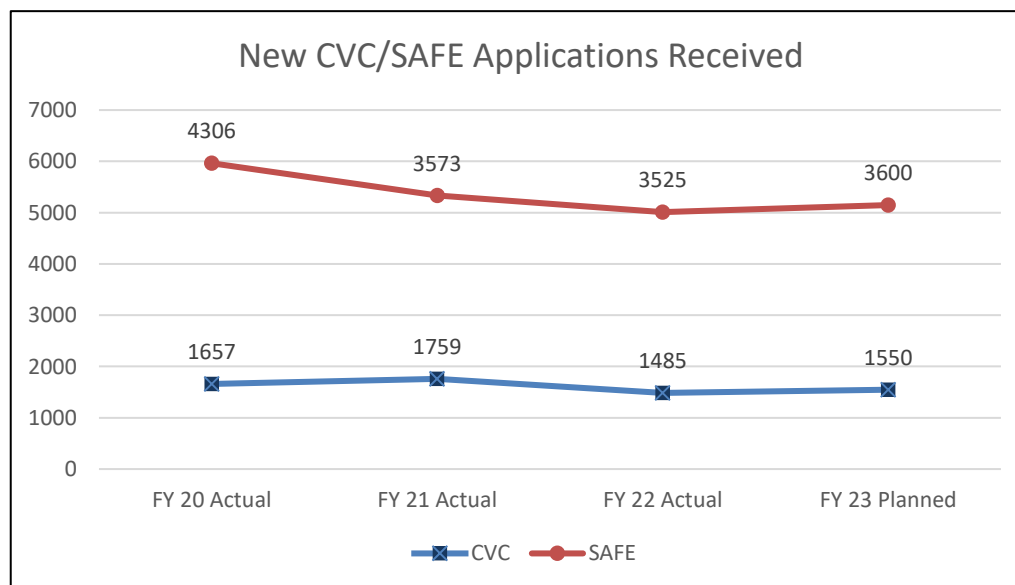
In the DPS theme of Protection and Service, through Crime Victims' Compensation (CVC) and Sexual Assault Forensic Examination (SAFE) program initiatives, we provide impactful services to Missouri residents who are victims of crimes compensable by CVC/SAFE.

1b. What does this program do?

The CVC program provides compensation to victims and survivors of violent crimes. Victims/survivors of certain violent crimes can apply for assistance to offset expenses incurred as a result of the crime. The CVC program is a payer of last resort, meaning any other collateral resources such as insurance or settlements must be exhausted first. CVC can offer assistance with expenses attributable to a compensable crime such as medical expenses, mental health counseling, lost wages and funeral expenses. The SAFE program ensures victims of sexual assault are not charged for a forensic exam. Appropriate medical providers are required to bill the SAFE program as a first payer. The program provides payment to appropriate medical providers to cover the reasonable charges of the forensic examination.

2a. Provide an activity measure(s) for the program.

The CVC/SAFE programs receive and process applications from claimants including victims and others on behalf of victims such as family members, victim advocates, medical providers, funeral homes, etc. Application processing is initiated upon receipt of each application.



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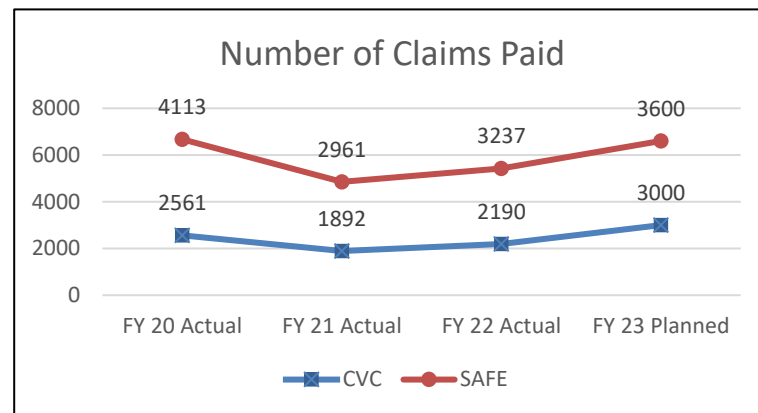
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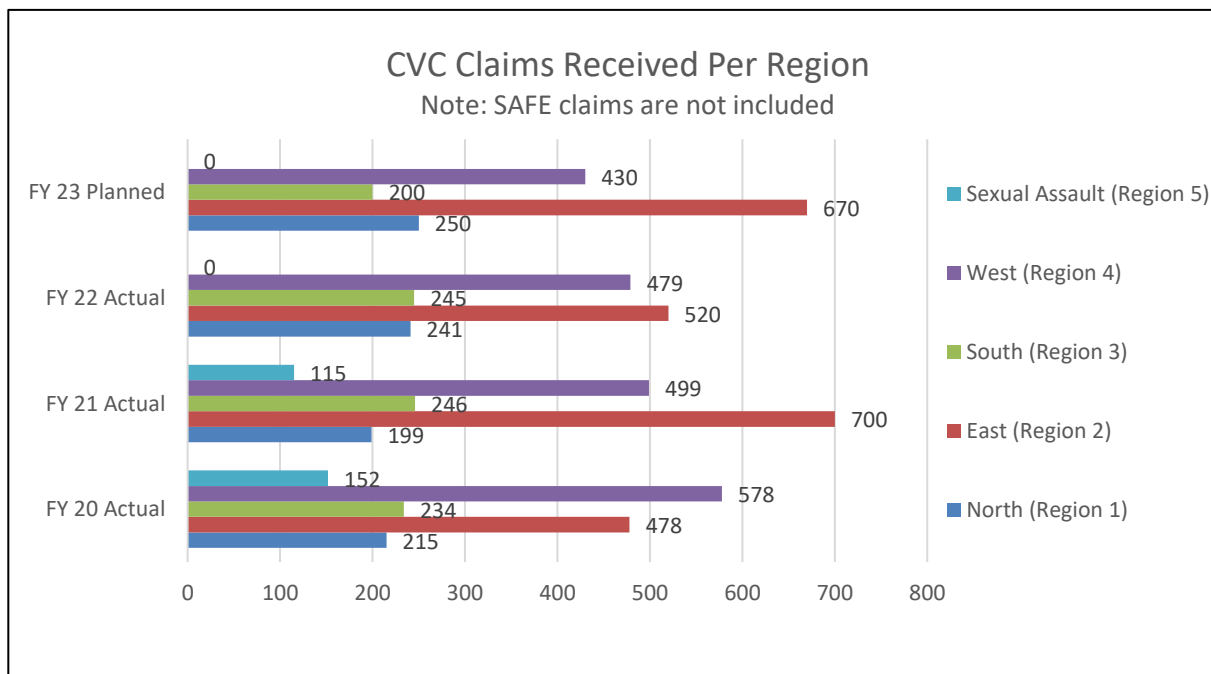
2b. Provide a measure(s) of the program's quality.

The CVC/SAFE program application/claims processing includes a thorough review to determine eligibility, collection of all required supporting documentation and necessary releases, etc. The turn-around time on any given claim varies based on the complexity and responses from medical providers, funeral homes, and claimants. To ensure quality, the program policies and practices are continuously reviewed to maintain compliance with state and federal guidelines as well as provide victims/claimants with exemplary, compassion-based service.



2c. Provide a measure(s) of the program's impact.

The CVC program assists persons victimized by crime statewide. Processing of claims is broken down into regions based on crime location (Regions 1-4) and the crime type of sexual assault (Region 5). Beginning in FY 22, sexual assault claims are now absorbed into regions 1-4 based on crime location.



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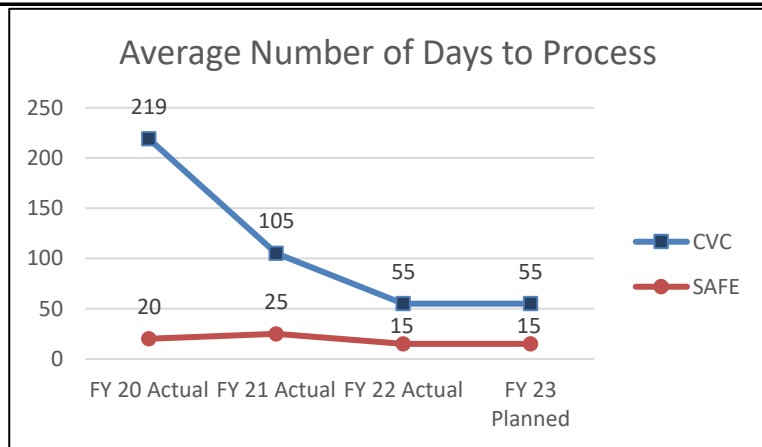
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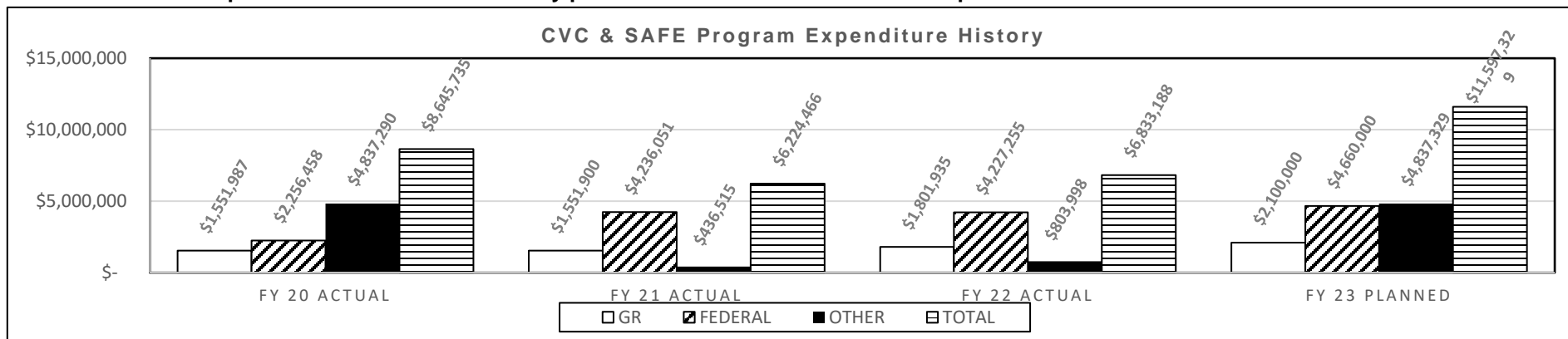
2d. Provide a measure(s) of the program's efficiency.

The CVC/SAFE programs process claims as they arrive. Due to the complexity and the many variables involved per claim, it's difficult to determine the length of time any particular claim may take to process. Currently we measure efficiency by the average number of days it takes to process claims. There is room for improvement as we hone our policies and procedures and train staff and advocates who assist victims in application completion. The more complete an application is upon receipt by the program, the sooner it can be processed. It should be noted that CVC claims are more complex and it is expected that CVC claims require more time than SAFE claims.



3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)

NOTE: These expenditures reflect funds directly paid to crime victims/families and/or providers.



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4. What are the sources of the "Other " funds?

SAFE claims are paid utilizing a combination of the federal Victims of Crime Act (VOCA) funds and a state dedicated fund based on court fees, restitution and subrogation (Fund 0681).

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

42 U.S.C. 10602 (a); and an act appropriating funds for the U.S. Department of Justice in the current fiscal year. CFDA 16.576 Revised Statutes of Missouri 595.010 to 595.075. Revised Statutes of Missouri 595.220

6. Are there federal matching requirements? If yes, please explain.

No

7. Is this a federally mandated program? If yes, please explain.

No