

PROGRAM DESCRIPTION

Department: Public Safety

HB Section(s): 08.125

Program Name: Motor Vehicle Inspection Section

Program is found in the following core budget(s): Vehicle and Driver Safety

1a. What strategic priority does this program address?

Protection and Service

1b. What does this program do?

- Administers and enforces the motor vehicle safety inspection program, which includes developing standards, policies, and procedures for motor vehicle inspection and providing oversight to Missouri businesses licensed as official stations of the program.
- Maintains inspection manuals, investigates applications for licensing of inspector/mechanics and stations, provides reinspections of vehicles when the original inspection station has ceased to exist, investigates consumer complaints, and assists in criminal investigations related to vehicle theft and fraud.
- Administers the school bus inspection program, which includes a physical safety inspection of all school buses. When requested, the division also provides training and information to pupil transportation professionals regarding the proper procedures to follow for the inspection of school buses.
- Administers the VIN/Salvage title examination program and window tint examination program.
- Drafts and reviews administrative rules.
- Verifies branded title transactions to deter and/or detect theft of vehicles, which includes stolen vehicle records.
- Assists DNR in administering the federally-mandated Gateway Vehicle Inspection Program for emissions testing in the non-attainment area of the state.
- Deposits fees into the Highway Fund and the Highway Patrol Inspection Fund. Excess funds in the Inspection Fund are transferred to the State Road Fund at the end of each biennial period.

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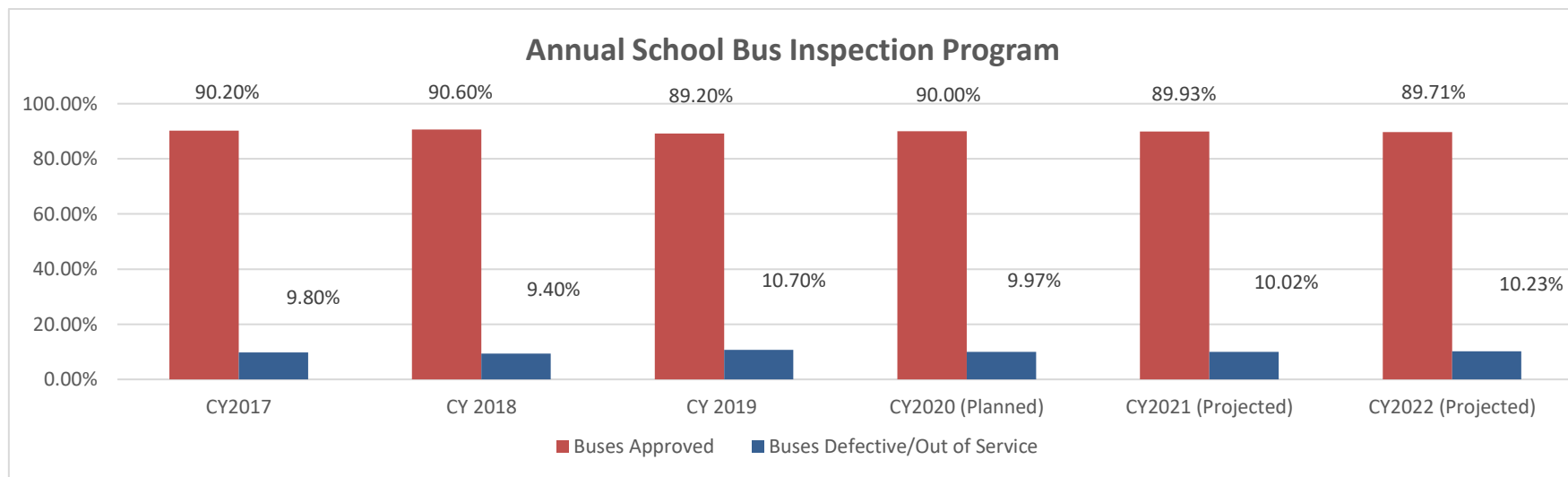
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2a. Provide an activity measure(s) for the program.

The School Bus Inspection Program of the Missouri State Highway Patrol includes an annual inspection of all Missouri school buses, as well as a spot check inspection of no less than 10% of Missouri school buses, by trained Missouri State Highway Patrol personnel. Annual inspections are conducted during the spring of each calendar year, while spot check inspections are conducted during the fall. During calendar year 2019, school buses were inspected during annual inspections with 1,286 buses found to have safety defects. Repair of all identified safety defects were completed on 1,255 buses. During 2019 spot check inspections, 1,343 school buses were inspected, with 361 buses found to have safety defects. Repair of all identified safety defects was completed on all 361 buses. The identification of safety defects during annual and spot check inspections leads to repairs that, in turn, directly affect the traveling safety of Missouri schoolchildren and the motoring public.



The goal is to complete an annual inspection of 100% of buses required to be inspected per RSMo., 307.375.

In 2019, 11,958 of 11,958 presented buses were inspected by the Missouri State Highway Patrol, meeting the division's established goal.

On average 10.7% of 11,958 buses inspected during annual inspections were found to have safety defects.

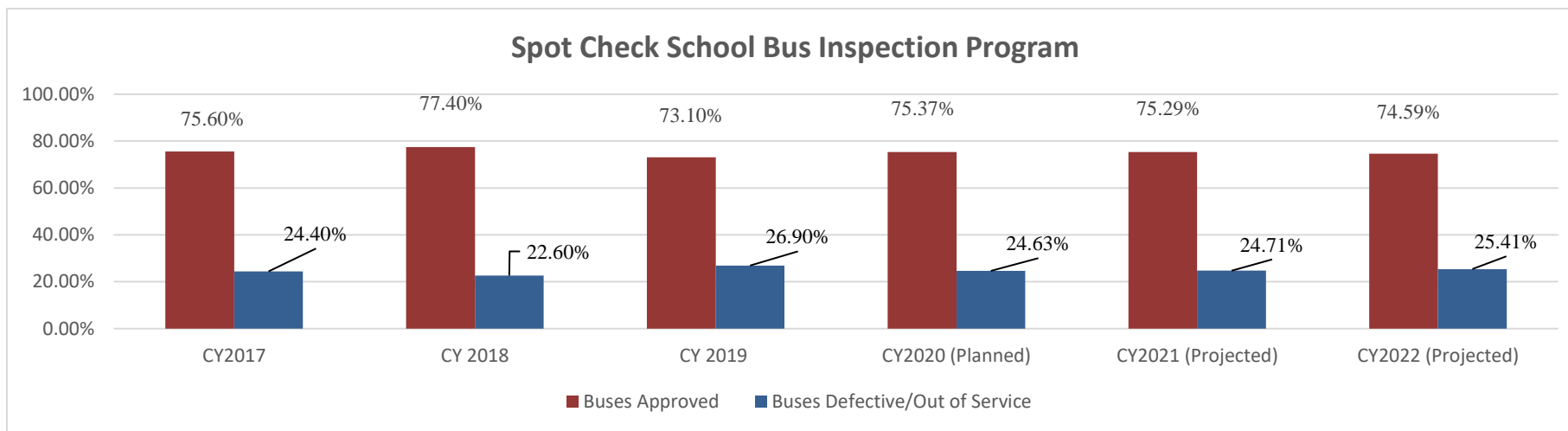
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The goal is to complete spot check inspections equal to no less than 10% of the total buses inspected in the previous annual school bus inspection program. 1,343 buses (11.2% of the 11,958 buses presented during the 2019 annual inspection program) were inspected during unannounced spot check inspections performed during 2019, exceeding the division's established goal.

Effectiveness: On average, 26.9% of 1,343 buses spot check inspected were found to have safety defects.

In accordance with Missouri state statutes, approximately 2,343,561 motor vehicles were inspected for the presence of safety defects at official motor vehicle safety inspection stations during calendar year 2019.

Stations Enrolled in Motor Vehicle Safety Inspection

	Gov't Stations	Private Stations	Public Stations	Total
2022*	366	562	3,357	4,285
2021*	367	561	3,374	4,302
2020*	370	560	3,396	4,326
2019	361	565	3,300	4,226
2018	369	559	3,426	4,354

* Projections based upon averages of previous two calendar years.

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2b. Provide a measure(s) of the program's quality.

Individuals may submit complaints to the Motor Vehicle Inspection Section regarding motor vehicle safety inspections performed at official inspection stations. To ensure customer satisfaction regarding the investigation and processing of complaints, the division has established a goal of resolving complaints within 10 business days of receipt, unless extenuating circumstances exist in the investigation of the complaint.

Time Lapse Between Complaint Receipt and Final Resolution

		Total Complaints Received	Resolution <= 5 working days (Stretch Target)	Resolution 6- 10 working days (Base Target)	Resolution 11+ working days (Below Target)
2021 Results*		55	80.77%	9.00%	10.23%
2021 Results*		55	81.40%	9.08%	9.52%
2020 Results*		53	78.90%	9.93%	11.17%
2019 Results		50	82.00%	8.00%	10.00%
2018 Results		54	83.30%	9.30%	7.40%

* Projections based upon averages of previous two calendar years.

2c. Provide a measure(s) of the program's impact.

Motor Vehicle Inspection personnel are authorized to perform special investigations (undercover operations) at official motor vehicle safety inspection stations to ensure rules and regulations are being followed by stations and inspector/mechanics licensed by the division. The division has established a goal of annually conducting special investigations at no less than 10% of the total number of official motor vehicle safety inspection stations. Special investigations that result in findings of stations and/or inspector/mechanics in violation of established motor vehicle safety inspection rules and regulations may result in administrative action against the stations and/or inspector/mechanics.

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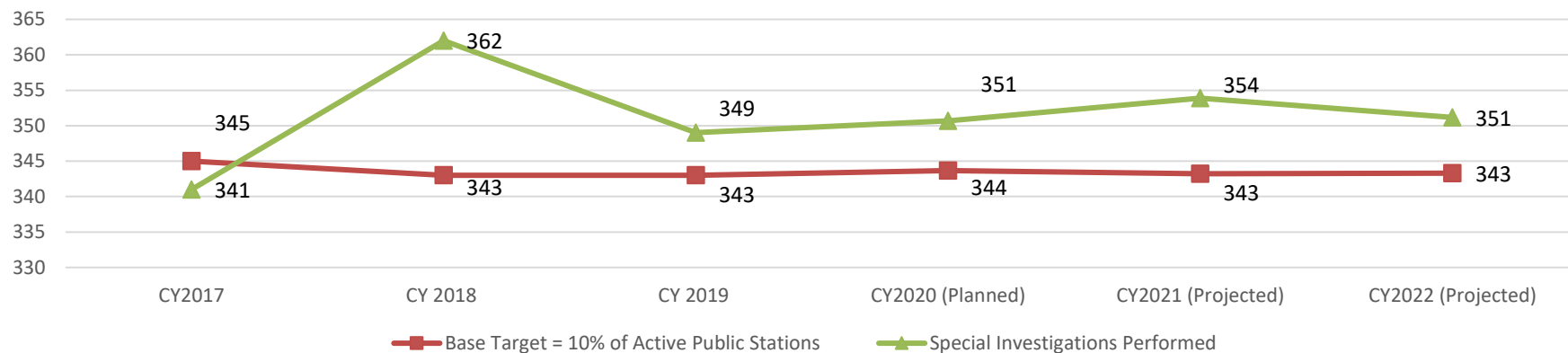
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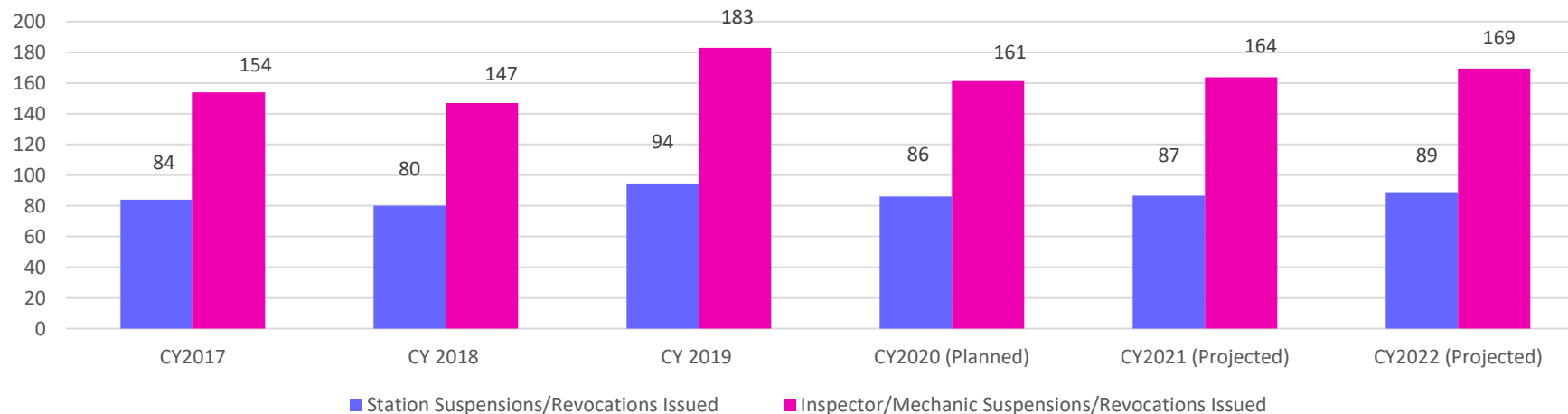
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Motor Vehicle Safety Inspection Program - Special Investigations



Suspensions/Revocations Issued - MVI



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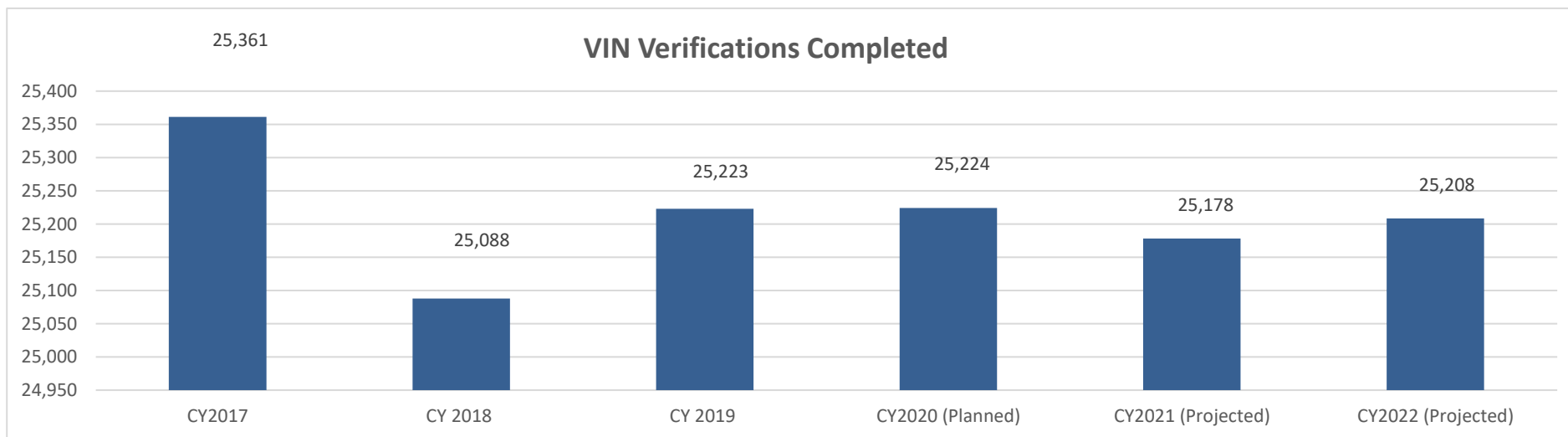
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2d. Provide a measure(s) of the program's efficiency.

The Motor Vehicle Inspection Section completes program operations with a staff of approximately 60 motor vehicle inspectors and 5 administrative employees. Inspection duties associated with the motor vehicle safety inspection program, the school bus inspection program and the VIN/Salvage program, are equally distributed among the division's motor vehicle inspectors located at troop facilities across the state to ensure that the programs under the administration of the division operate in the most efficient manner possible.



**VIN verifications/examinations are performed by Motor Vehicle Inspection Division personnel in all troops. The statewide average scheduling wait for a VIN verification/ examination is approximately ten (10) working days.*

**Due to numerous variables associated with VIN verification/examination, the division has no established targets related to this program.*

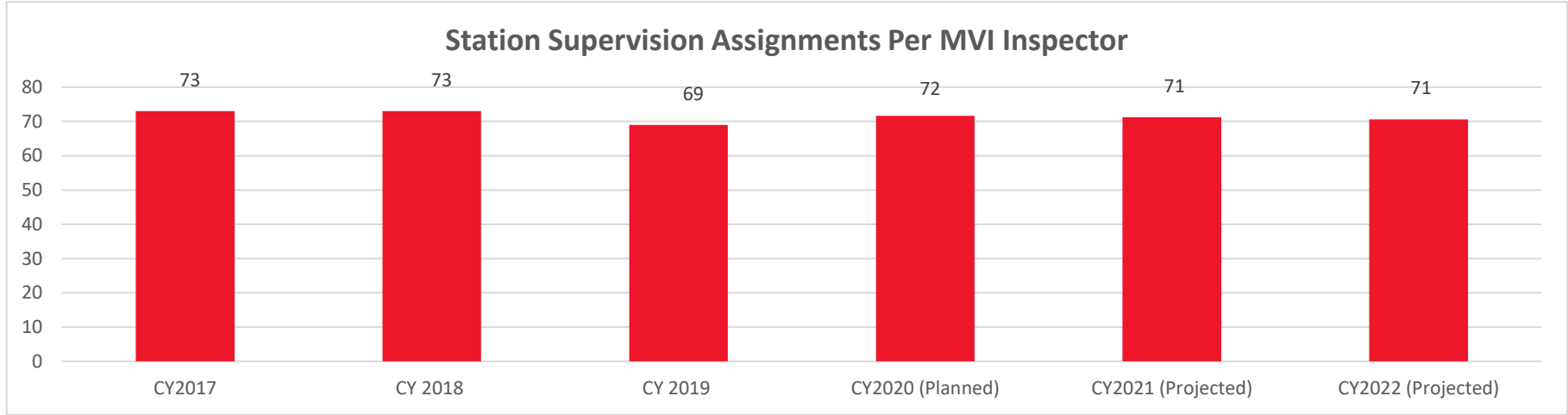
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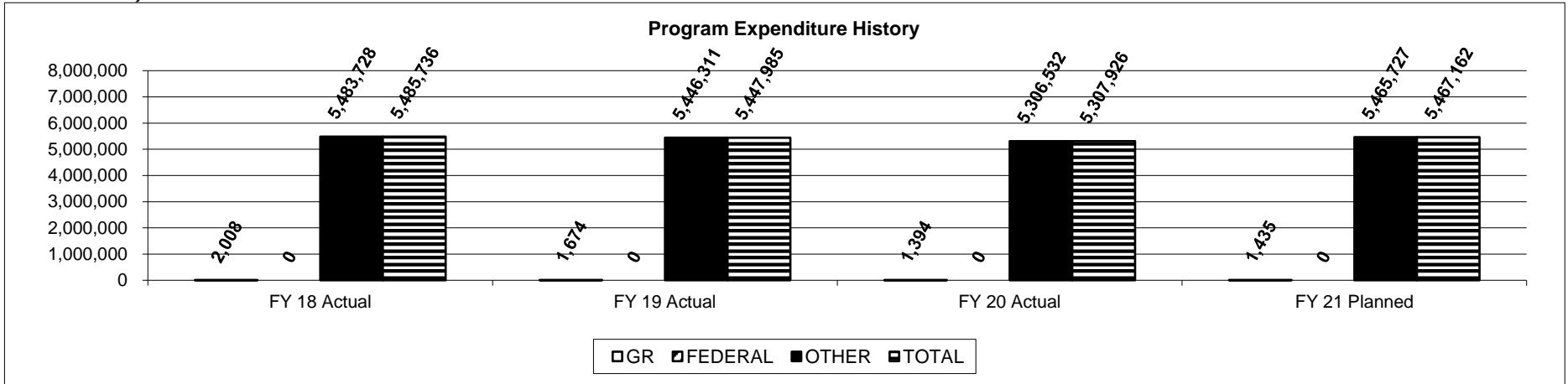
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3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do include fringe benefit costs.)



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4. What are the sources of the "Other" funds?

Highway (0644), Highway Patrol Inspection (0297) and OASDHI (0702)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Sections 307.350 to 307.390, RSMo., 2000, as amended, and Sections 643.300 to 643.337 RSMo.

6. Are there federal matching requirements? If yes, please explain.

There are no federal matching requirements for any programs administered by the Motor Vehicle Inspection Section.

7. Is this a federally mandated program? If yes, please explain.

The Gateway Vehicle Inspection Program is mandated by the National Ambient Air Quality Standards promulgated by the United State Environmental Protection Agency under the Federal Clear Air Act, 42 USC.7401, as amended.