

PROGRAM DESCRIPTION

Department: Missouri Department of Public Safety, Office of the Director

HB Section(s): 08.005

Program Name: Crime Victim Services & Juvenile Justice Unit-Office for Victims of Crime

Program is found in the following core budget(s): Director-Administration

1a. What strategic priority does this program address?

The CVS/JJ unit addresses Operational Excellence by utilizing technology to automate services and improve responsiveness through the Missouri Victim Automated Notification System (MOVANS).

1b. What does this program do?

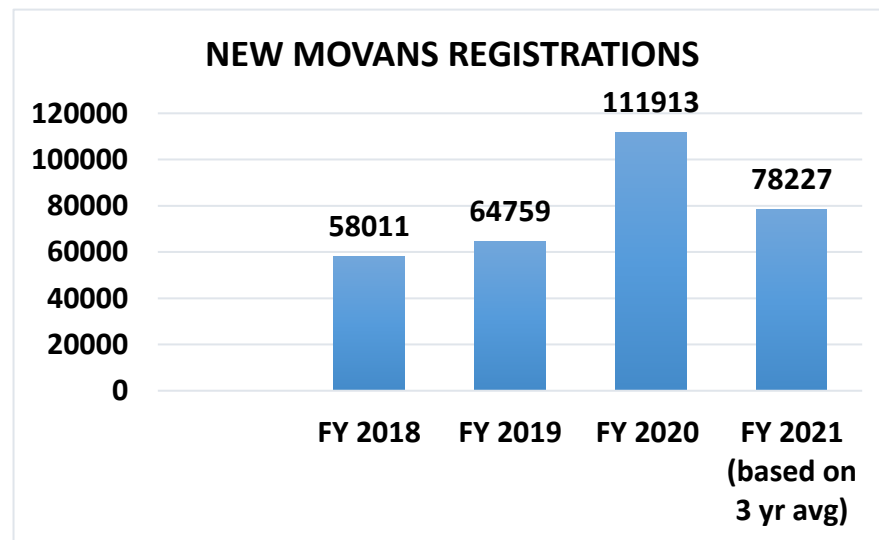
Established via RSMo 650.310, the Office for Victims of Crime (OVC) promotes fair and just treatment of victims of crime. To meet this, the OVC:

- Coordinates and promotes the state's program for victims of crime by providing channels of communication among public and private agencies in exercising the rights afforded to victims of crime pursuant to Chapter 595 and the Missouri Constitution.
- Coordinates with key stakeholders to reduce domestic violence, sexual assault and other crime victimization.
- Administers the Missouri Victim Automated Notification System (MOVANS); and
- Facilitates the Missouri Victim Services Academy (MVSA).

MOVANS is an informational system to ensure victims remain aware of changes in a perpetrator's incarceration, court status or the status of a protection order. The MVSA is a statewide education program for victim advocates designed and implemented by victim service professionals in the state of Missouri. The OVC receives and responds to Crime Victim Rights violations and is developing a Statewide Coordinated Response for victims in for catastrophic crime incidents.

2a. Provide an activity measure(s) for the program.

MOVANS meets the statutory definition of an "automated victim notification system" as outlined in RSMo 595.045(4). MOVANS allows victims to register for automated notifications for offender custody status, court case status, and protective order status. As you can see from the New MOVANS registrations, we have increased registrations by 58% from FY 2019 to FY 2020. These users are primarily victims and/or family members of victims. This increase can be attributed to improved outreach through victim advocates and improved methods of monitoring law enforcement agency reporting patterns. Training was provided to nine agencies throughout the state.



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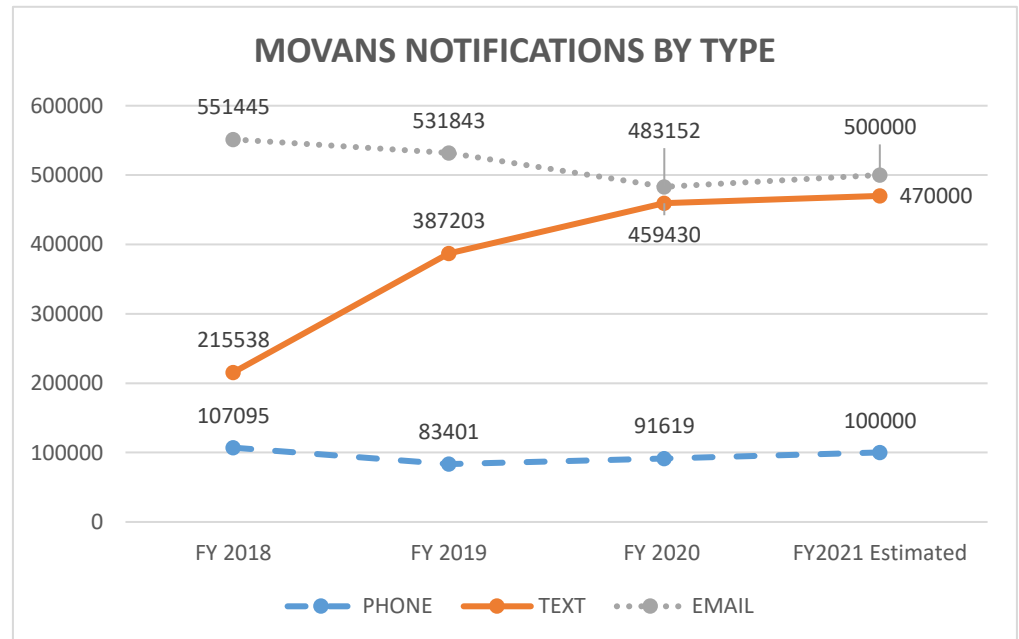
2b. Provide a measure(s) of the program’s quality.

MOVANS/Vinewatch training was provided to nine different agencies throughout the state. Information was provided regarding compliance with RSMo. 595.209 **Rights of victims and witnesses — written notification, requirements and how to register victims for notifications.** There were a total of 96 attendees trained for MOVANS/Vinewatch. The survey conducted provided 55% strongly agreed that they learned information to improve their ability to do their job, 35% agreed, 8% reported neither agreeance nor disagreement and only 2% disagreed. The survey results have been beneficial in guiding our outreach efforts and technical assistance opportunities moving forward.

Additionally, the OVC collects pre and post evaluation forms at the annual Missouri Victim Services Academy. This data is tabulated and used to address any updates to the trainings, current trends/current events, federal/state guidance and access to services.

2c. Provide a measure(s) of the program’s impact.

The side chart provides visual insight into the total activity of the MOVANS. The phone, text, or email events referenced represent a notification that was sent to a victim regarding offender custody status, court event status, or protective order status. As evidenced by this chart, MOVANS maintains a critical role in fulfilling victim notification requirements as set forth in Missouri Revised Statute and the Missouri Constitution.



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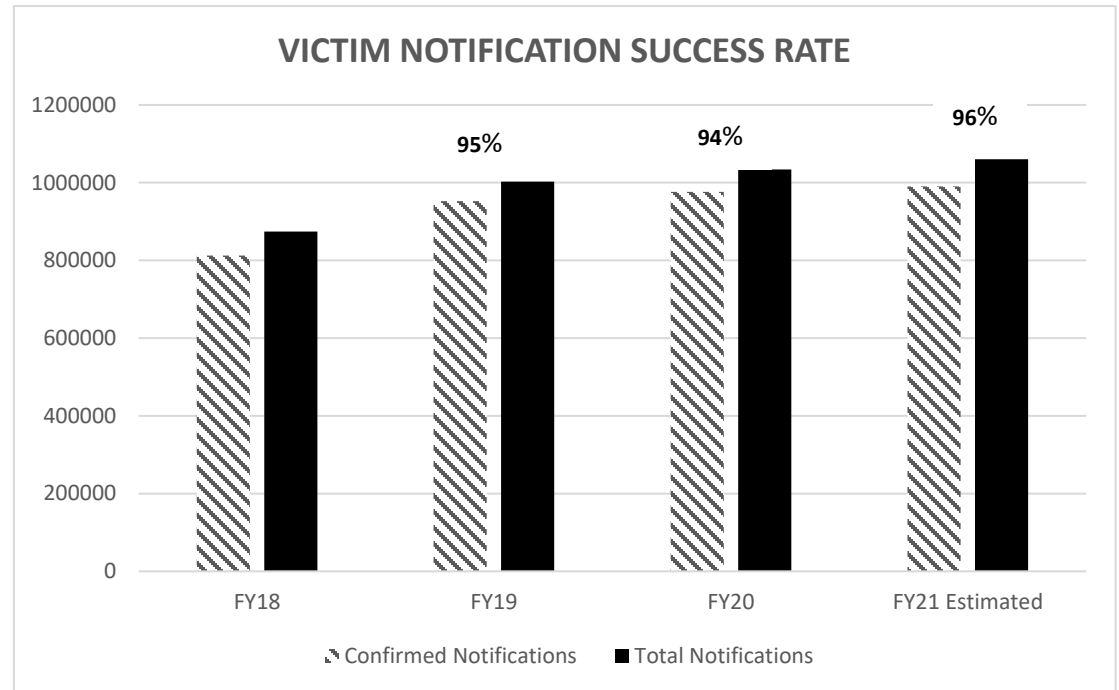
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2d. Provide a measure(s) of the program's efficiency.

To best meet the needs of victims and family members utilizing the notifications services, OVC is constantly working to identify opportunities for improvement and efficiency. Based on utilization data, the OVC continues to upgrade, update and maintain technological hardware and software utilized. The recent additions of text messaging and Spanish language notifications are examples of these efforts. As evidenced in the following chart, the MOVANS exhibits yearly improvements in the percentage of notifications that are successfully delivered to registrants.



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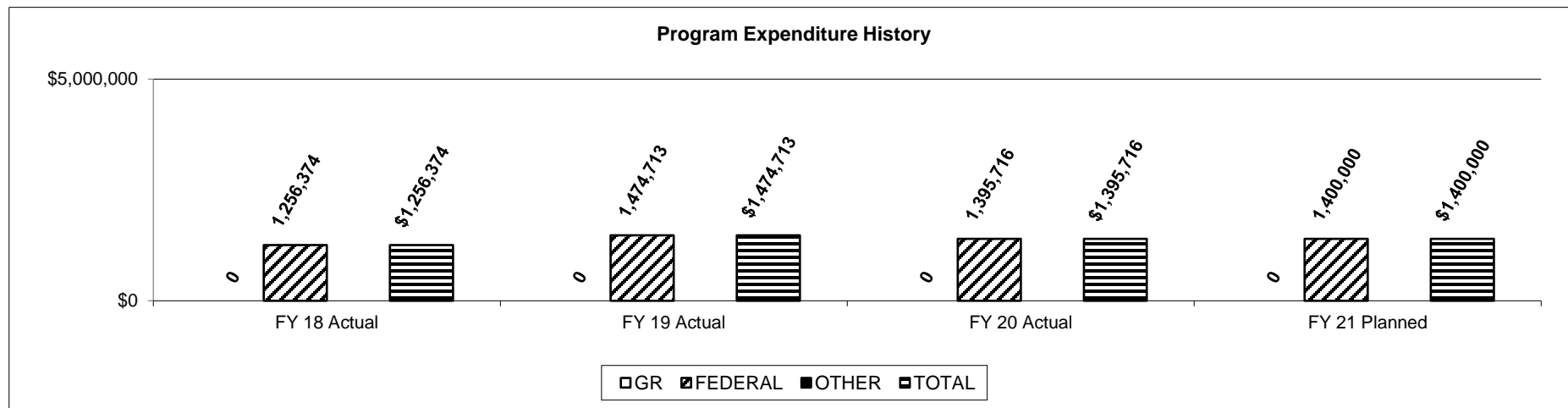
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3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the “Other” funds?

Crime Victims’ Compensation Fund 0681

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

RSMo 650.353

6. Are there federal matching requirements? If yes, please explain.

No

7. Is this a federally mandated program? If yes, please explain.

No