

PROGRAM DESCRIPTION

Department of Public Safety

HB Section(s): 8.195

Program Name: Veterans Service Officer Grants

Program is found in the following core budget(s): Veterans Service Officer Program

1a. What strategic priority does this program address?

Protection and Service: Ensure Veterans and their families are identified and connected to services.

1b. What does this program do?

This program provides financial assistance to Congressionally chartered Veterans Service Organizations recognized by the Department of Veterans Affairs for the purpose of preparation, presentation and prosecution of Veteran's claims or municipal government agencies certified by the United States Department of Veterans Affairs (VA) to process Veterans claims within the VA system and assist Veterans with needs. Applications for matching grants are made through and approved by the Missouri Veterans Commission.

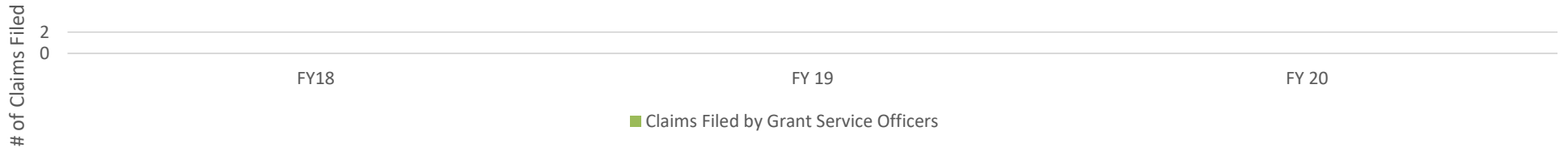
Grant Recipients participate in the annual distribution of grant funds and quarterly fund balance review with Missouri Veterans Commission Headquarters staff.

The majority of Service Officers in the grant program are located in VA Medical Facilities throughout the state (Kansas City, Columbia, St. Louis, Poplar Bluff, Mt. Vernon and Springfield).

2a. Provide an activity measure(s) for the program.

MVC has developed the infrastructure to measure the Veterans Service Officer Grant Program using the same information as the MVC Veterans Service Officer Program. This was developed in late FY 2020, no data is available to present at this time.

New Claims and Appeals Filed with US Dept. of Veterans Affairs



- Claims in above chart include Compensation, Pension (war time pension, widow pension, DIC), Increase Compensation, Education and Voc. Rehab, VA Medical Enrollment, Burial Allowance, Presidential Certificates, VA Home Loan Applications, Survivor Benefit Plans, Special Housing Grants, Vehicle Adaption Grants, Clothing Grants.

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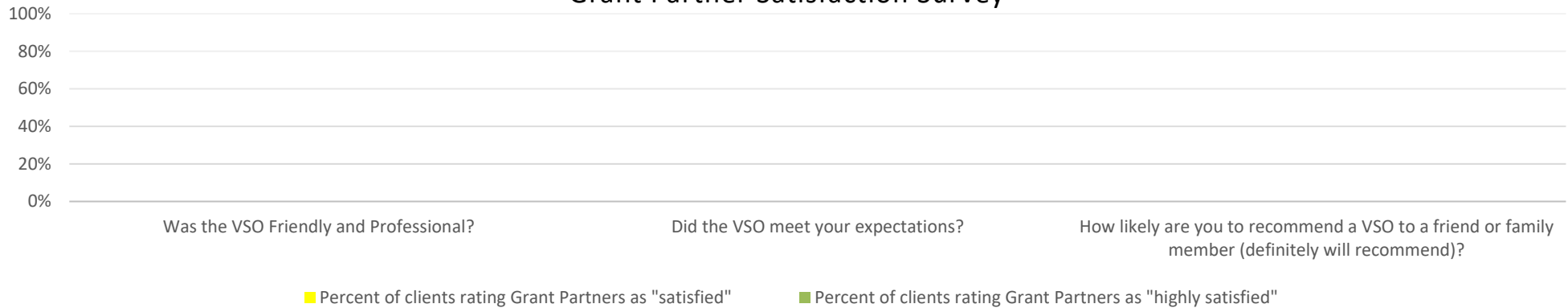
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2b. Provide a measure(s) of the program's quality.

MVC has developed the infrastructure to measure the Veterans Service Officer Grant Program using the same information as the MVC Veterans Service Officer Program. This was developed in late FY 2020, no data is available to present at this time.

Grant Partner Satisfaction Survey



- Grant Partners use a customer satisfaction survey to measure program quality and satisfaction.

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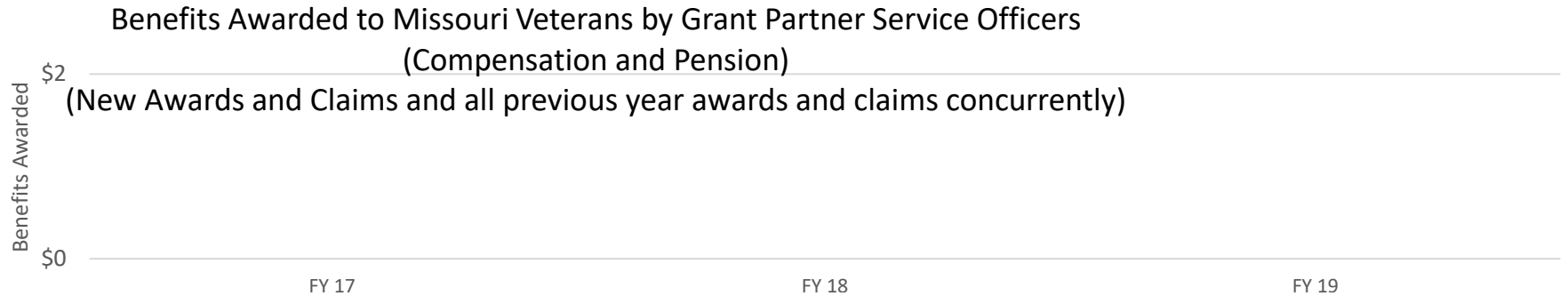
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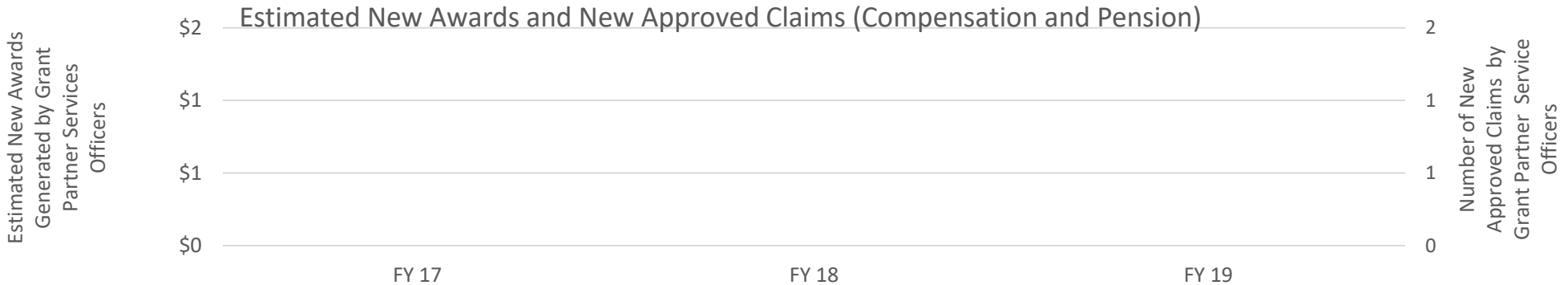
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2c. Provide a measure(s) of the program's impact.

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- Data reported by VA is specific to those claimants Grant Partner holds Power of Attorney for and has filed a claim on their behalf.
- Awards depicted above are claims submitted by Grant Partner Service Officers and include previous year awards and current year awards concurrently
- Compensation includes Service Connected Disability Claims and 1151 claims. Pension includes Needs-based pension, DIC, Survivor's Pension, Aide and Attendance, and Housebound.



- New Award Estimates are based on data provided by the VA and are based on actual new monthly awards generated by a Grant Partner Service Officer.

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2d. Provide a measure(s) of the program's efficiency.

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Direct Cost for Grant Partner VSO Program



Compensation and Pension Awards to Missouri Veterans by Grant Partner Service Officers in Current and all Previous Fiscal Years Combined



Return on Investment Ratio:
FY17:
FY18:
FY19:
Cash Benefits Received Into Missouri's Economy to Direct Cost for Grant Partner Veterans Service Program

- Direct costs for Grant Partner VSO program include Payroll, E&E, Fringe Benefits, and Leasing
- MVC receives report at end of federal fiscal year (Sept 30)-will update when we have new data

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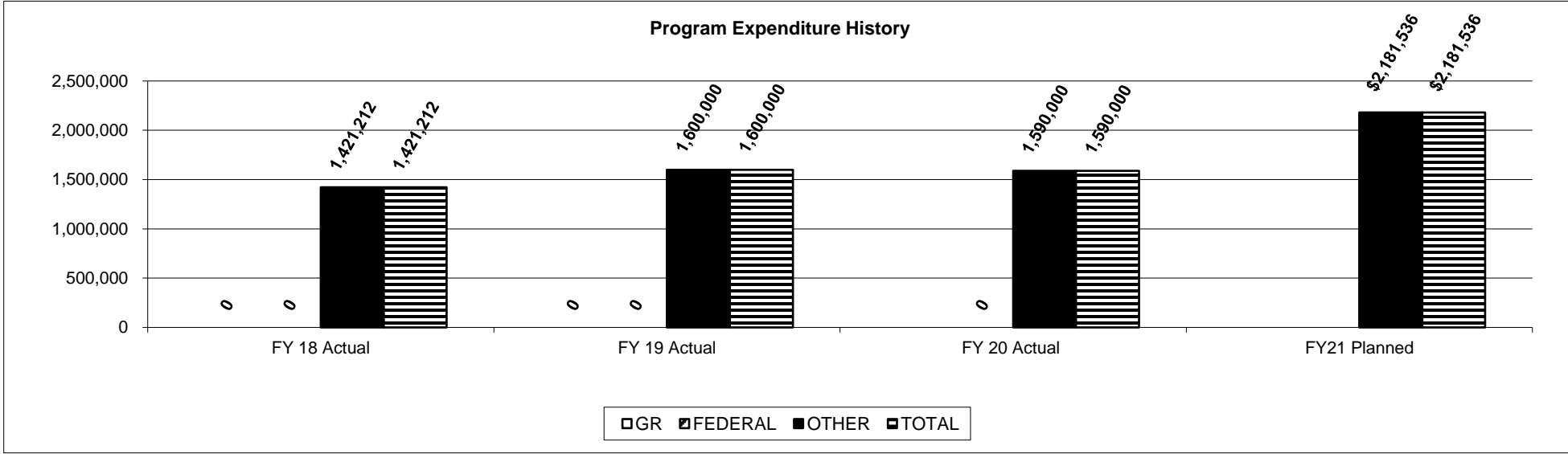
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HB Section(s): 8.195

Program Name: **Veterans Service Officer Grants**

Program is found in the following core budget(s): **Veterans Service Officer Program**

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

Veterans Commission Capital Improvement Trust Fund (VCCITF)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Section 42.300, RSMo.

6. Are there federal matching requirements? If yes, please explain.

No

7. Is this a federally mandated program? If yes, please explain.

The Veteran Services Grant Program is required to assist Veterans in seeking various benefits under Section 42.007.5. This requirement includes: "Cooperating with the . . . United States Department of Veterans' Affairs and all federal and state offices legally concerned with and interested in the welfare of veterans and their dependents." (Sec. 42.007.5(4)). Veteran Service Officers are charged with working directly with the federal VA in helping Veterans and their families obtain their rightful federal benefits.