

PROGRAM DESCRIPTION

Department of Public Safety

HB Section(s): 8.175

Program Name Missouri Veterans Cemeteries

Program is found in the following core budget(s): Admin & Service to Veterans

1a. What strategic priority does this program address?

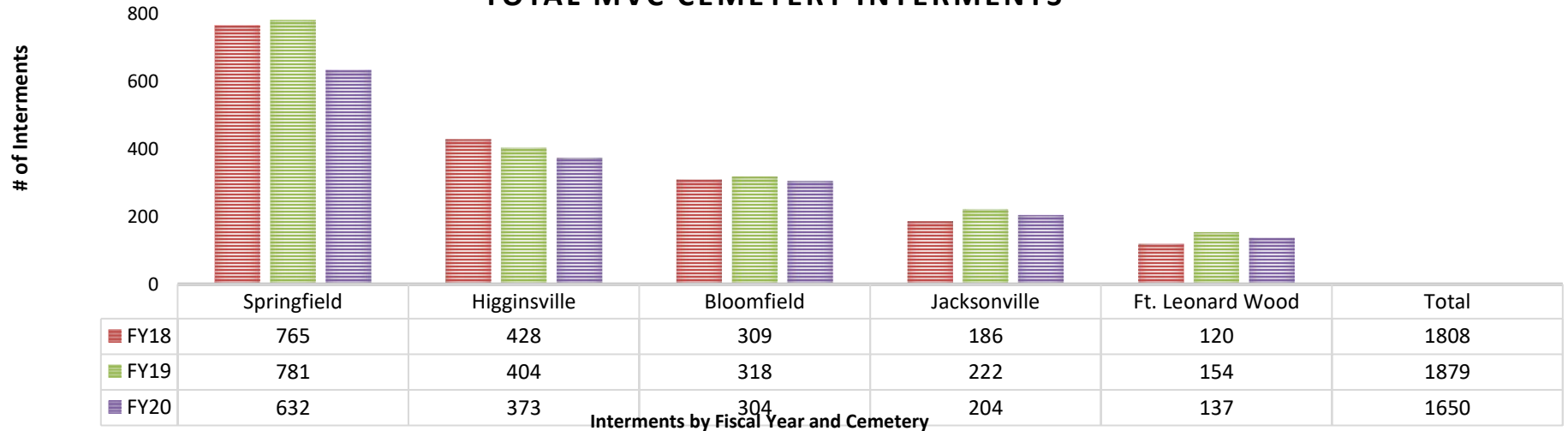
Protect and Serve: Ensure Veterans and their families are identified and connected to benefits.

1b. What does this program do?

The Missouri Veterans Cemeteries provide interment services to Veterans, spouses, and eligible dependents in a dignified and compassionate manner without charge to the veteran or family. Interment includes in-ground burial or inurnment in a columbarium wall. Benefits include; burial space, opening and closing of the grave, grave liner or urn, upright granite headstone, perpetual care, and military honors for the Veteran. Those who choose cremation have the option of in-ground burial or inurnment within the columbarium wall.

2a. Provide an activity measure(s) for the program.

TOTAL MVC CEMETERY INTERMENTS



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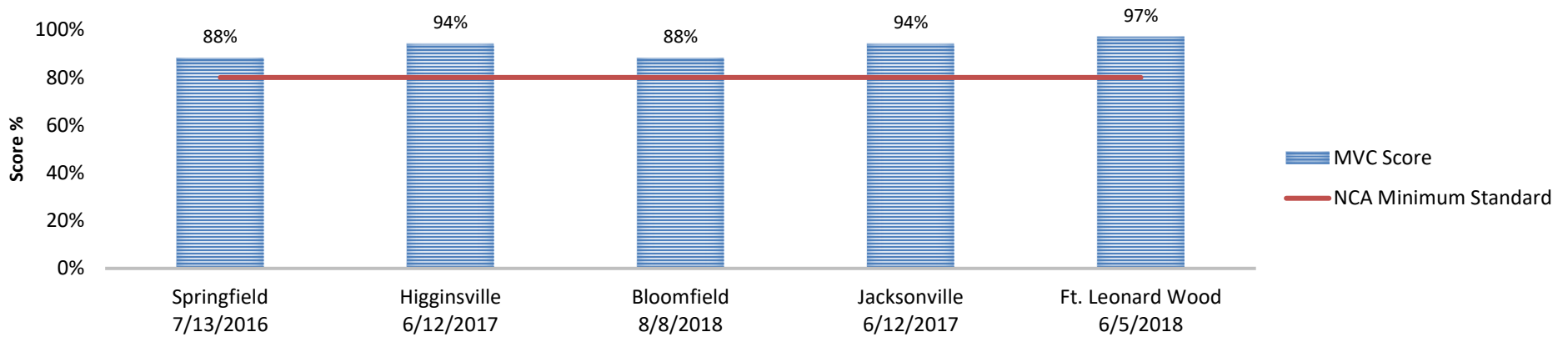
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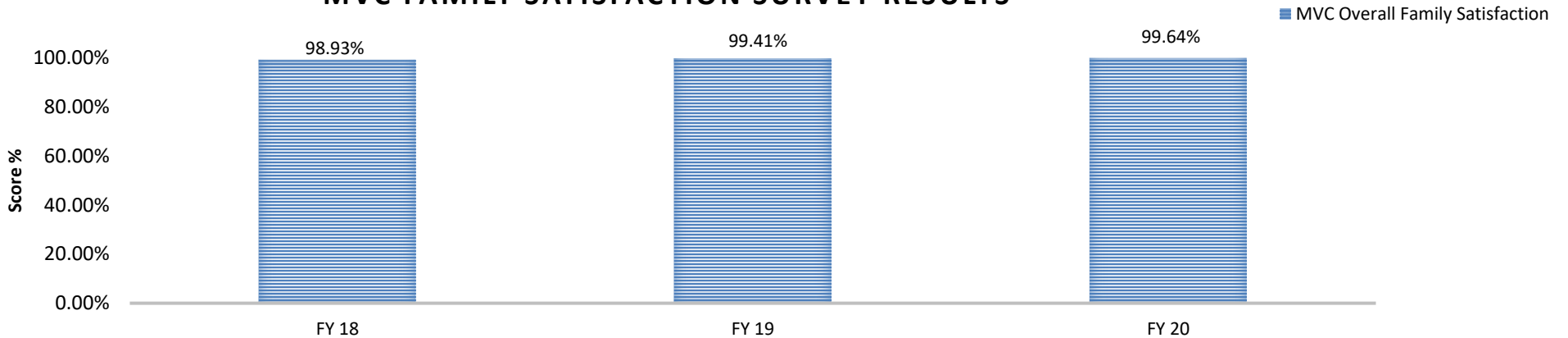
2b. Provide a measure(s) of the program's quality.

NATIONAL CEMETERY ADMINISTRATION COMPLIANCE REVIEW SCORES



- The National Cemetery Administration (NCA) conducts a periodic Compliance Review (approximately every 5 years)
- To be considered compliant with the NCA Standards and Measures a cemetery must receive a score of 80% or better
- Shrine status achieved at Fort Leonard Wood and Jacksonville. Shrine Status means the cemetery met national standards for key operational processes and appearance that reflect an environment of beauty and awe-inspiring tribute.

MVC FAMILY SATISFACTION SURVEY RESULTS



MVC surveys families of Veterans interred or inurned in the cemeteries to determine their satisfaction with the cemetery grounds, headstones, burial sites, facilities, and cemetery staff. Surveys with stamped return mailers are included in Cemetery Condolence and Information Packets and provided to the families at the conclusion of burial services.

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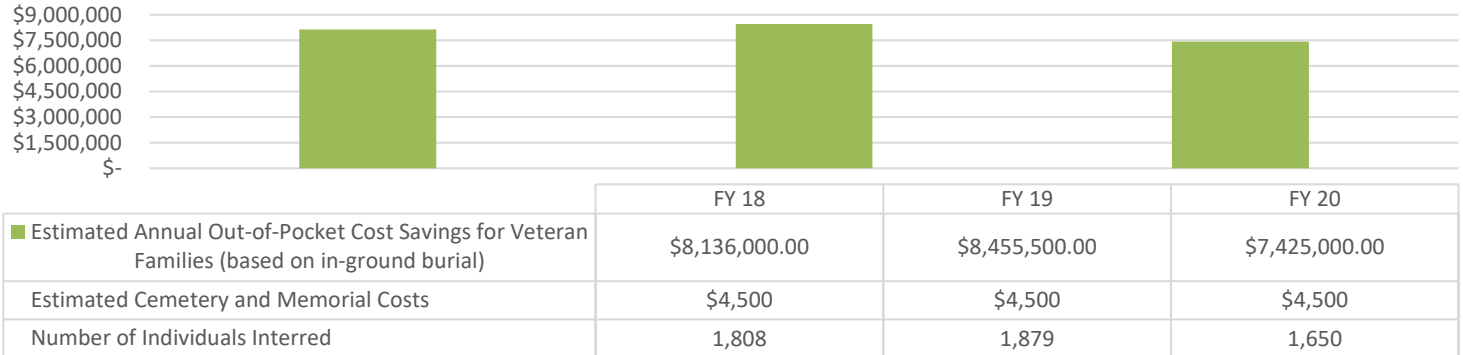
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2c. Provide a measure(s) of the program's impact.

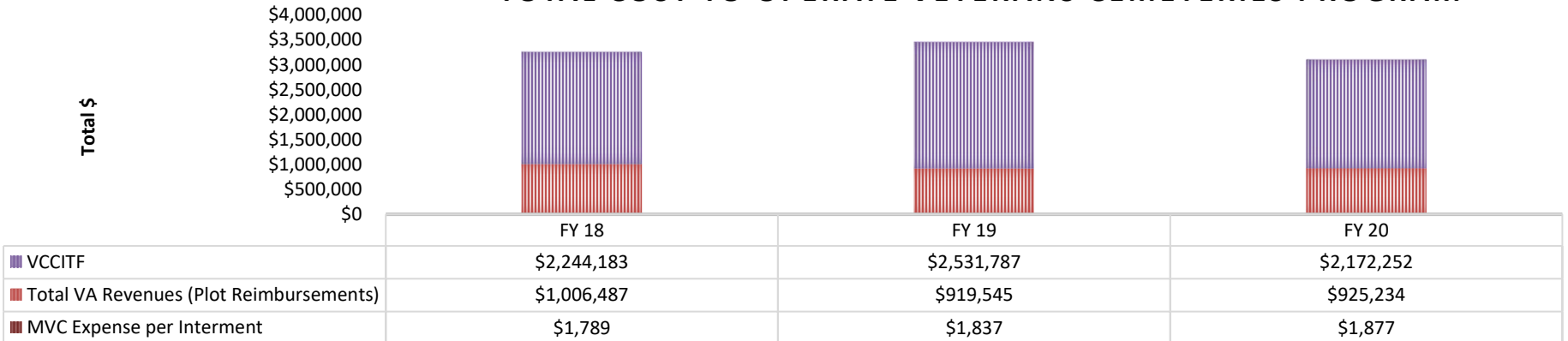
ESTIMATED ANNUAL COST SAVINGS TO MO VETERANS and their FAMILIES



-Using cost data from derived from choicemutual.com/funeral-cost/, MVC estimates the financial impact to Veterans utilizing burial benefits at a Missouri Veterans Cemetery based upon the following estimated costs: grave liner \$1,000; Upright headstone \$1,500; grave plot & opening/closing \$2,000.

2d. Provide a measure(s) of the program's efficiency.

TOTAL COST TO OPERATE VETERANS CEMETERIES PROGRAM



- MVC covers the entire cost of Veteran and eligible dependent burial including plot, opening and closing of the grave, grave liner, upright headstone or niche cover, Military Honors for Veterans, and perpetual care.
- This chart shows the actual cost to operate all five Missouri Veterans Cemeteries and Actual Cost per Interment.

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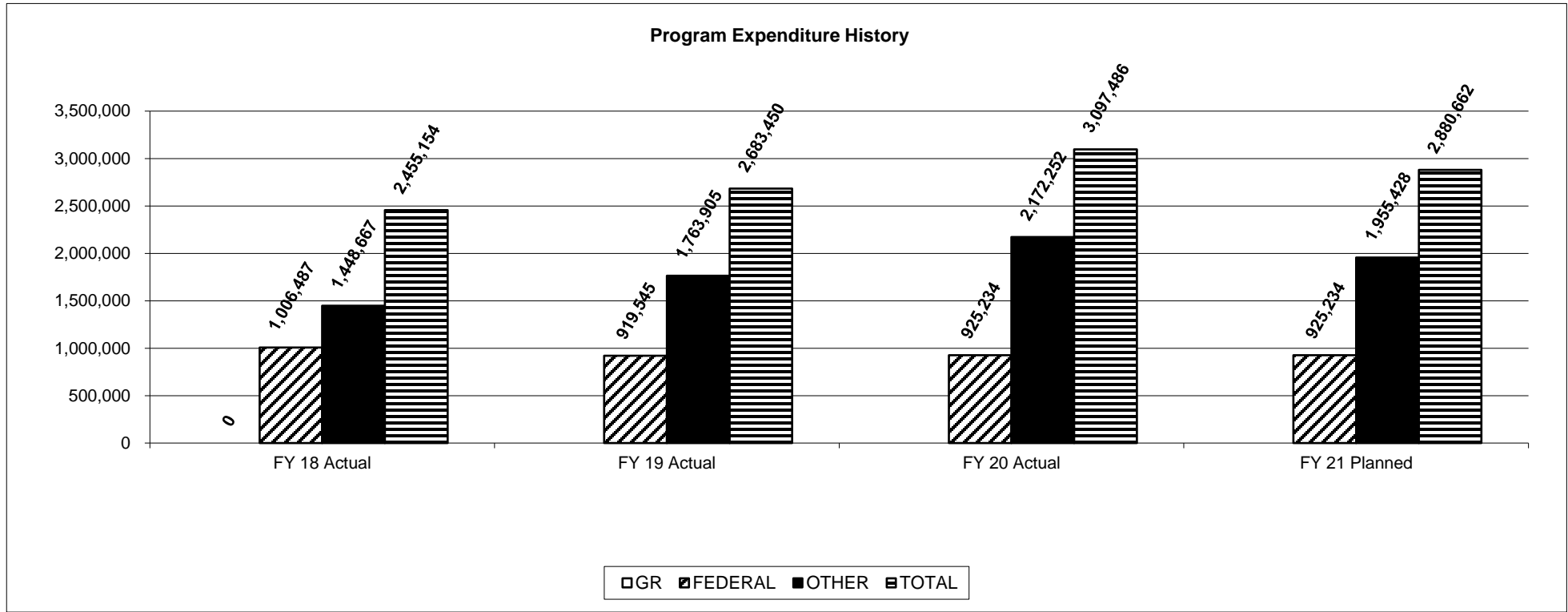
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3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



- MVC receives \$0 in General Revenue for the Cemetery Program
- Revenue from MO Gaming Commission decreased \$1.1M from 2017-2018, \$3.4M from 2018-2019 for a two year decrease of \$4.6M.
- MO Gaming Commission Revenues are projected to decrease by approximately 10% each year ("Other").
- MVC does not charge Veterans, spouses or their eligible dependents for burial benefits.

4. What are the sources of the "Other " funds?

Veterans Commission Capital Improvement Trust Fund (VCCITF)

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapter 42, RSMo. and 38 CFR Part 39

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6. Are there federal matching requirements? If yes, please explain.

Cemeteries receive an Interment Allowance of \$780.00 for each eligible Veteran interred. Cemetery maintenance grants are available from the National Cemetery Administration (NCA), Cemetery Grants Program, to help in maintaining the cemeteries to NCA Operational Standards and Measures. The state must allocate the funding first and will be reimbursed 100% through the Cemetery Grants Program with payments made at intervals during the project until completion.

7. Is this a federally mandated program? If yes, please explain.

No. The state participates in the Veterans Cemetery Grant Program through the United States Department of Veterans Affairs (VA).