

## PROGRAM DESCRIPTION

**Department: Social Services**

**HB Section(s): 11.315**

**Program Name: Crisis Care**

**Program is found in the following core budget(s): Crisis Care**

**1a. What strategic priority does this program address?**

Protecting children from abuse/neglect

**1b. What does this program do?**

The Children's Division Crisis Care program provides temporary care for children (ages 0-17) whose parents/guardians are experiencing unexpected crisis or emergent situations requiring immediate action resulting in short-term care and who would be at increased risk for abuse and neglect and/or at risk of entering state custody without this care. Care for these children typically results from an immediate emergency, where the parent has no other support system to provide care for the child(ren). Examples of situations include: parental incarceration or death, hospitalization or another sick child in the household, homelessness, domestic violence, increased parental stress, or lack of basic needs. Crisis Care Providers take a holistic approach with the family, to not only address the immediate crisis, but to also look at the underlying issues that cause the crises. Additionally, Crisis Care Providers aid the families in building a natural support network and educate the families how to better cope with crises that result in the need for Crisis Care services.

Crisis Care services are provided free of charge to families voluntarily accessing services in response to a family crisis. These services are available twenty-four hours a day, seven days a week. A teen or child will be accepted at a crisis care facility at any time, day or night, if space is available. If space is not available, families are referred to other crisis care facilities or to other resources that meet their immediate needs. Crisis Care contracts are awarded through a competitive bid process. The annual award amounts are outlined below.

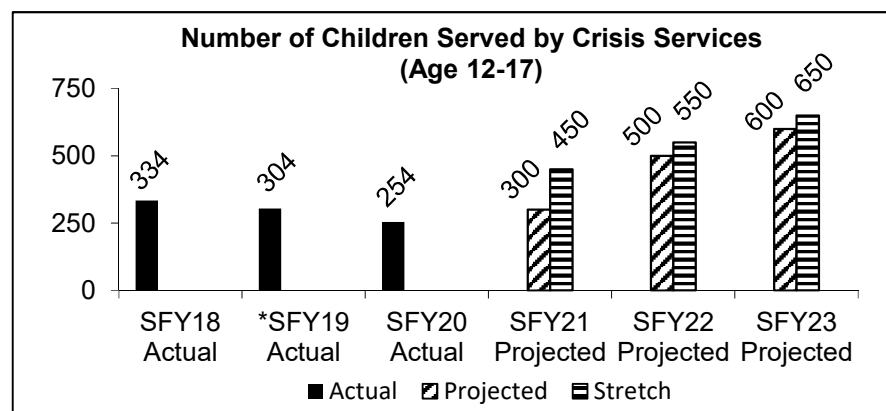
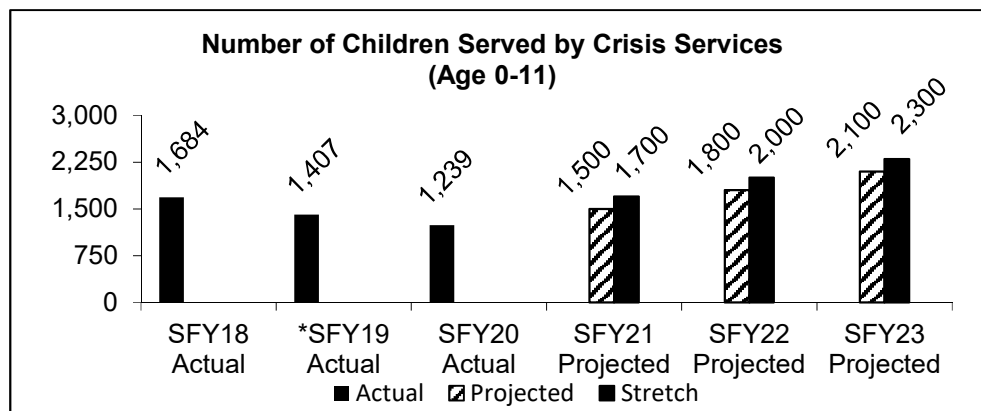
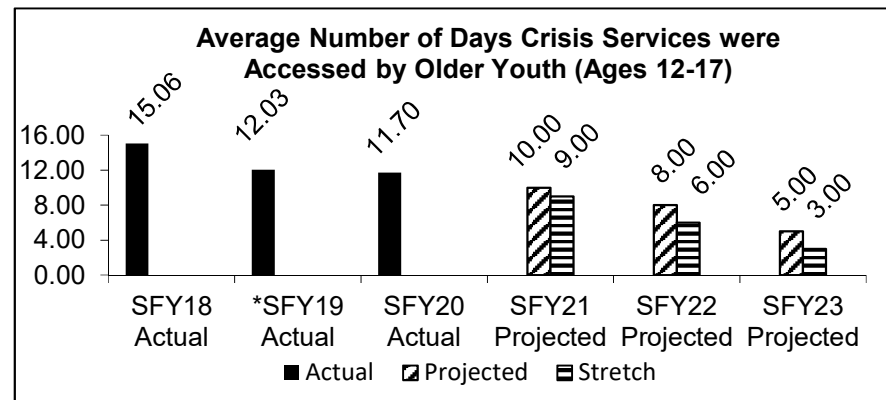
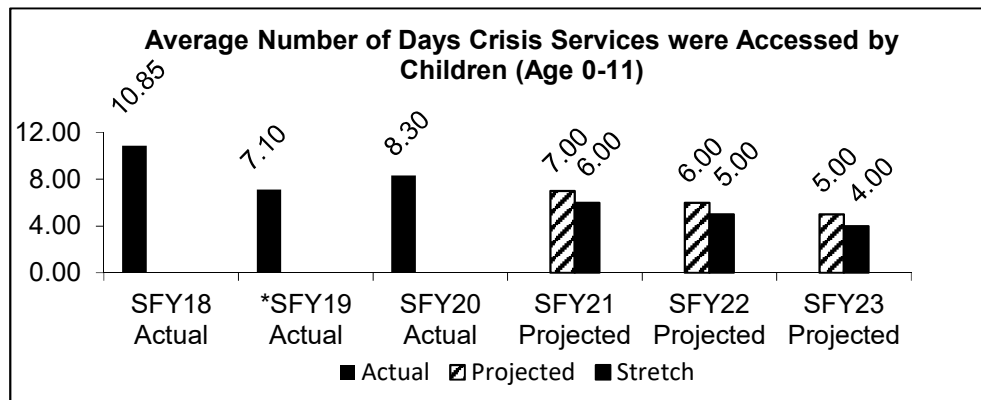
<b>FY21 Crisis Care Contractors</b>		
<b>Contractor's Name</b>	<b>Region</b>	<b>Amount of Contract</b>
Annie Malone	St. Louis	\$342,891
Children's Haven of SW MO	Southwest (Joplin)	\$238,545
Child Center-Marygrove	St. Louis	\$222,500
Great Circle	Southeast (Poplar Bluff)	\$28,800
Great Circle	Southwest (Springfield)	\$67,200
Isabel's House	Southwest (Springfield)	\$211,176
Rainbow House	Northeast (Boone)	\$75,144
Salvation Army	Kansas City	\$96,000
St. Louis Crisis Nursery	St. Louis	\$230,000
Synergy Services Inc.	Northwest (Platte)	\$401,088
CD Discretionary Funds		\$75,154
<b>Total</b>		<b>\$1,988,498</b>

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**2a. Provide an activity measure(s) for the program.**



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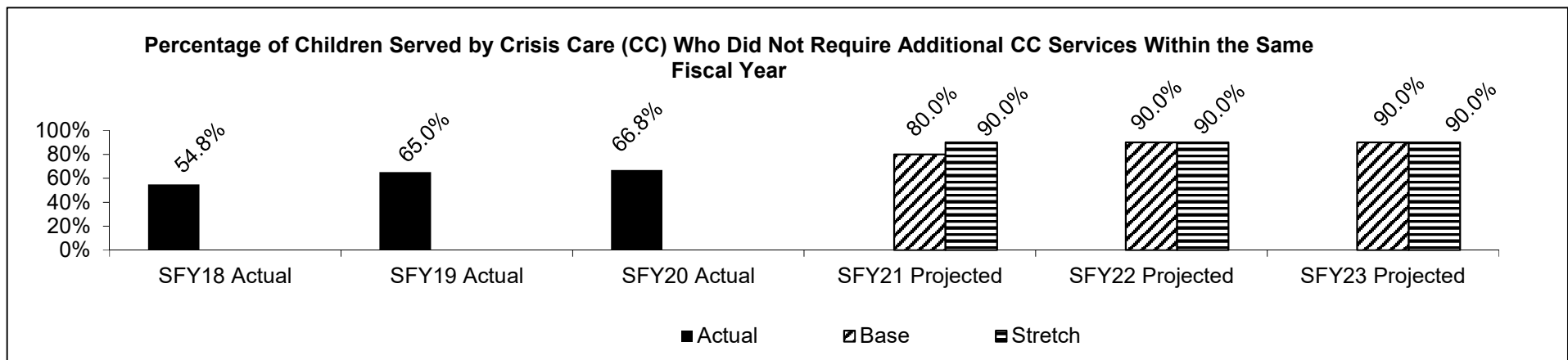
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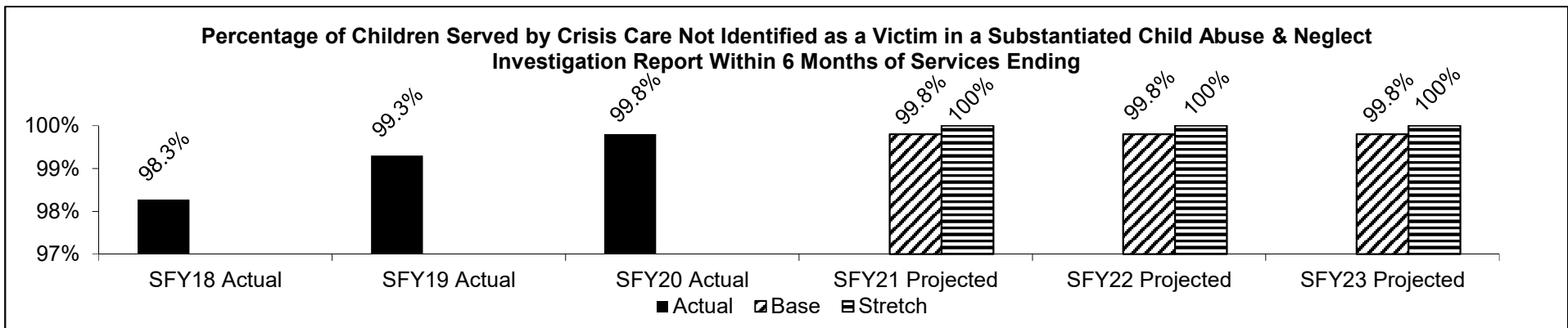
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**2b. Provide a measure(s) of the program's quality.**



**2c. Provide a measure(s) of the program's impact.**



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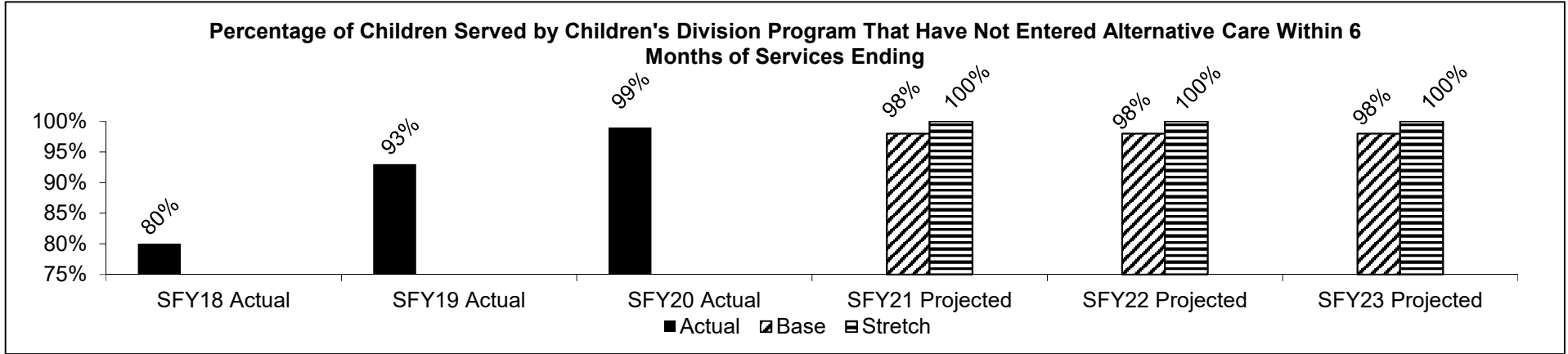
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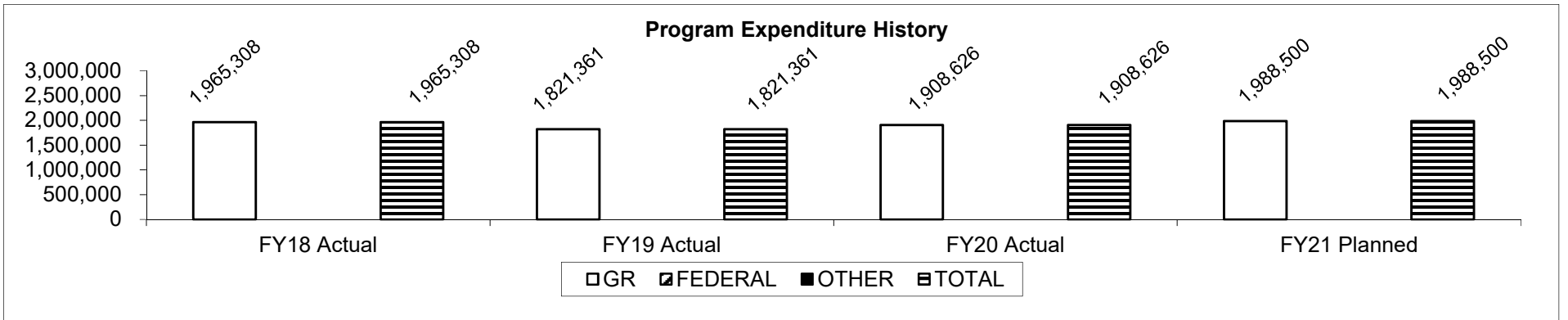
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**2d. Provide a measure(s) of the program's efficiency.**



**3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)**



Planned FY 2021 expenditures are net of reverted and reserve.

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**4. What are the sources of the "Other " funds?**

N/A

**5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)**

State statute: Sections 207.010, 207.020, 210.001, and 211.180, RSMo.

**6. Are there federal matching requirements? If yes, please explain.**

No.

**7. Is this a federally mandated program? If yes, please explain.**

No.