

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.135

Program Name: Eligibility Verification

Program is found in the following core budget(s): Eligibility Verification

1a. What strategic priority does this program address?

Obtaining third party eligibility verification services provides effective, accountable partnerships for Missourians while helping build high-performing teams by streamlining the data source process

1b. What does this program do?

The Department of Social Services (DSS), Family Support Division (FSD) verifies eligibility information required from applicants and participants by utilizing electronic verification systems to cross-reference data records for program approval and renewal.

Public records as well as other established, credible data sources are used to evaluate income, resources, and assets of each applicant on no less than a quarterly basis and on a monthly basis, identifies participants who are deceased, moved out of state, or been incarcerated longer than 90 days.

In addition, the FSD utilizes Acuity, an automated system that links directly to a secure network which verifies MO HealthNet applicants or participants reported accounts at financial institutions and also optimizes the probability of identifying undisclosed account balance information. FSD accesses Acuity at the time of application and annual renewal for MO HealthNet programs. This service is only utilized for the MO HealthNet for the Aged, Blind, and Disabled (MHABD) program.

The following verification systems were implemented in SFY 2021.

- The Work Number is an Equifax Workforce Solution that provides immediate confirmation of an individual's employment and earned income for verification purposes.
- LexisNexis Risk Intelligence Network Program Participation Analyzer is a platform solution that assists with the identification and prevention of duplicate participation in non-Supplemental Nutrition Assistance Program (SNAP) programs such as MO HealthNet, Temporary Assistance for Needy Families (TANF) and Child Care.
- National Accuracy Clearinghouse (NAC) is a SNAP specific solution used in identifying and preventing duplicate participation both intrastate (in state) and interstate (across states) resulting in SNAP benefits cost avoidance savings and overpayment recovery savings. NAC was mandated for use nationwide as part of the 2018 Farm Bill, and has subsequently been promulgated in 7 C.F.R. Parts 272 and 273.
- LexisNexis-Benefit Assessment provides information regarding ownership of real property, aircraft, watercraft, death, and incarceration for MO HealthNet programs.
- LexisNexis-Consumer InstantID provides information regarding address, phone number, and household composition for MO HealthNet programs.

In SFY 2023 and 2024, FSD is utilizing SNAP American Rescue Plan Act (ARPA) funds to implement a new electronic verification service. The automated electronic verification service will automate and bundle eligibility verification resources and provide continuous monitoring lessening the burden on participants to provide information needed for renewals.

There is a FY 2024 New Decision Item Request to provide ongoing funding for the new electronic verification service.

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2a. Provide an activity measure(s) for the program.

Number of Green Verifications (No additional participant verification needed)

Number of Red Verifications (Additional participant verification needed)

Measures have been updated from prior years to report data more specifically related to EVS.

These are new measures in FY 2023. Data to be reported in the FY 2025 budget request.

2b. Provide a measure(s) of the program's quality.

Percentage of Total Applications Processed with Green Verifications

Percentage of Total Annual Renewals Processed with Green Verifications

Measures have been updated from prior years to report data more specifically related to EVS. For measures reporting processing accuracy for IM programs, which are impacted by EVS, refer to the IM Field program description.

These are new measures in FY 2023. Data to be reported in the FY 2025 Budget Request.

2c. Provide a measure(s) of the program's impact.

Total Number of Approved/Rejected Applications Completed with Green Verifications

Measures have been updated from prior years to report data more specifically related to EVS. For measures reporting processing timeliness for IM programs, which are impacted by EVS, refer to the IM Field program description.

This is a new measure in FY 2023. Data to be reported in the FY 2025 Budget Request.

2d. Provide a measure(s) of the program's efficiency.

Reduced Churn at 30, 60, and 90 Days

Measures have been updated from prior years to report data more specifically related to EVS.

This is a new measure in FY 2023. Comparison to report churn will require two years of data. Data to be reported in the FY 2026 Budget Request.

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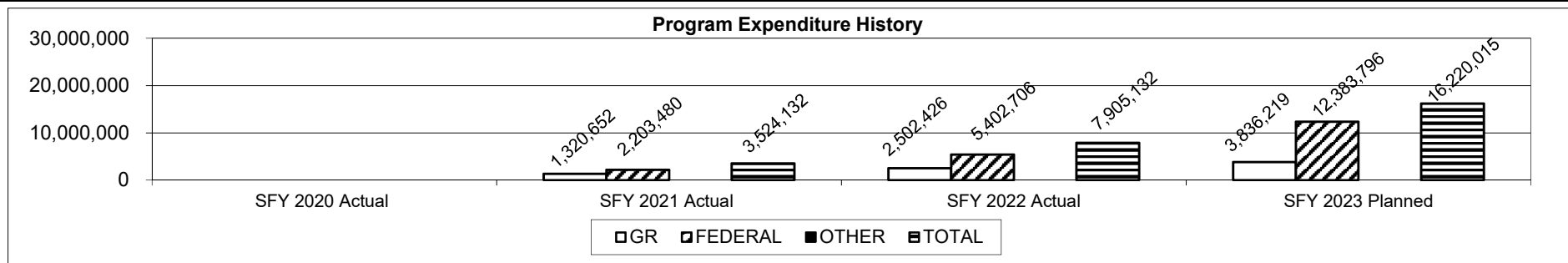
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3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



SFY 2023 Planned expenditures are net of reverted. FY 2020 expenditures were included in the MEDES HB Section.

4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State Statute: RSMo 208.065

Federal Statute: 42 U.S.C. § 1396w

6. Are there federal matching requirements? If yes, please explain.

EVS federal fund (FF) reimbursement is based on the type of expenditure. EVS implementation is reimbursed at 90% FF, 10% State Match. Case information determines the rate of reimbursement for other expenditures. A portion of the EVS contracts are claimed to MO HealthNet Administration (75% FF and 25% State Match), SNAP Admin (50% FF and 50% State Match), Child Care (100% FF), and TANF Block Grant (100% FF). State Maintenance of Effort (MOE) is required to earn the TANF block grant. Expenditures from other programs also provide state MOE required to earn the TANF block grant.

7. Is this a federally mandated program? If yes, please explain.

Federal mandate required the state operate, on an ongoing basis, an asset verification program in accordance with SEC. 1940. [42 U.S.C. §1396w] by December 31, 2020. Failure to do so results in the reduction of the federal matching percentage (FMAP).

Federal mandate requires participation in the SNAP National Accuracy Clearinghouse to prevent duplicate SNAP participation in accordance with 7 C.F.R. Parts 272 and 273.