Department: Social Services Program Name: Emergency Solutions Grant Program Program is found in the following core budget(s): Emergency Solutions Grant Program CARES

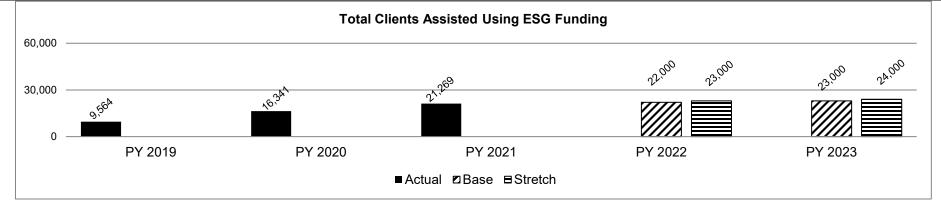
1a. What strategic priority does this program address?

Move families into housing stability

1b. What does this program do?

The Department of Social Services (DSS) partners with the Missouri Housing Development Commission (MHDC) to help homeless individuals and families at risk of homelessness find permanent housing by implementing the Emergency Solutions Grant Program (ESG) through approximately 70 grants, monitored by MHDC, to communities and non-profit agencies with programs that reduce the length of stay for individuals and families in shelters and create opportunities for them to be rapidly re-housed.

2a. Provide an activity measure(s) for the program.



Note 1: Data is reported by Program Year (PY) in all performance measures. PY is determined by the date of issuance of the Funding Approval Agreement establishing the 2-year spend period for the grant award.

Note 2: The above graph demonstrates the number of persons who were provided assistance through ESG for all of the ESG program components.

Note 3: The increase for PY 2018 can be explained by a one-time increase in HUD funding for the PY 2018.

Note 4: The lower numbers for PY 2019 and PY 2020 can be explained by the COVID shutdowns which drastically cut agency capacity and heavily influenced the ability to provide services.

Note 5: PY 2020 includes both annual ESG and ESG-CARES funding. The ESG-CARES funding is a one-time increase in HUD funding provided to address additional need as a result of the COVID-19 pandemic.

Note 6: The projected data reflects a continued increase in PY 2021 due to CARES Act funding.

Note 7: DSS projects the remainder of CARES funding to be expended by the end of PY 2023.

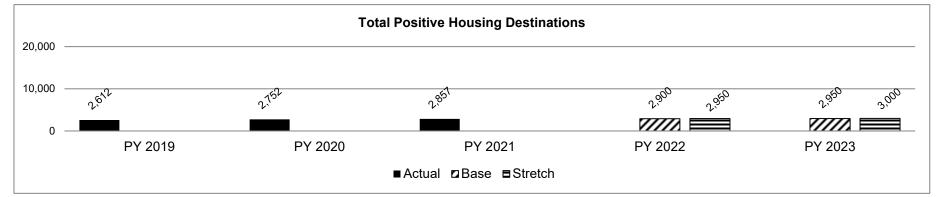
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2b. Provide a measure(s) of the program's quality.

The nature of the assistance provided by the ESG Program makes it difficult to collect customer satisfaction data; however, MHDC holds an annual Focus Group for funded agencies at the end of each grant cycle with the most recent being by electronic survey in the month of June 2021 followed by a live webinar Focus Group in July 2021. During this time, funded agencies are offered an opportunity to provide feedback and suggestions for the future grant year. The feedback has historically been very positive. This year the survey resulted in over 75% of respondents stating that MHDC did not need to do anything to improve. The live Focus Group added an additional opportunity to go over the survey and answer any questions that the agencies had. In conjunction with the ESG Focus Group, MHDC is working to create and implement a more effective way of evaluating customer satisfaction measures and data reporting processes.

2c. Provide a measure(s) of the program's impact.



Note 1: Data is reported by Program Year (PY) in all performance measures. PY is determined by the date of issuance of the Funding Approval Agreement establishing the 2-year spend period for the grant award.

Note 2: "Total Positive Housing Destinations" refers to individual housing "outcomes" recorded and reported in the Consolidated Annual Performance Evaluation Report (CAPER) to the US Department of Housing and Urban Development (HUD). Positive Permanent Outcomes include individuals and families that obtained a rental housing unit or a home with or without on-going subsidies (i.e. Section 8 or other housing vouchers) as well as other types of permanent housing outcomes such as moving in with family.

Note 3: The increase for PY 2018 can be explained by a one-time increase in HUD funding for the PY 2018.

Note 4: The decrease in PY 2019 and PY 2020 can be explained by the COVID-19 shutdowns which drastically cut agency capacity and heavily influenced the ability to provide services.

Note 5: PY 2020 includes both annual ESG and ESG-CARES funding. The ESG-CARES funding is a one-time increase in HUD funding provided to address additional need as a result of the COVID-19 pandemic.

Note 6: The projected data reflects a continued increase in PY 2021 due to CARES Act funding. Note 7: DSS projects the remainder of CARES funding to be expended by the end of PY 2023.

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2d. Provide a measure(s) of the program's efficiency. Cost of Assistance Per Client Served \$1,000 600 500 ~~^° 55D \$500 ్రహి \$0 PY 2021 PY 2022 PY 2023 PY 2019 PY 2020 ■Actual □Base ■Stretch

Note 1: Data is reported by Program Year (PY) in all performance measures. PY is determined by the date of issuance of the Funding Approval Agreement establishing the 2-year spend period for the grant award.

Note 2: The cost of assistance is calculated by taking the total federal dollars spent divided by the number of clients served (see 2a).

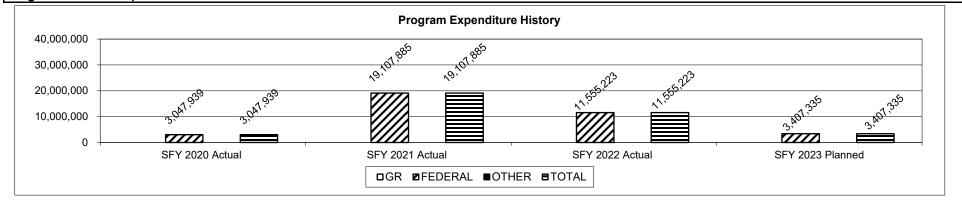
Note 3: The increase in PY 2019 can be explained by the COVID-19 shutdowns which drastically cut agency capacity and heavily influenced the ability to provide services.

Note 4: PY 2020 includes both annual ESG and ESG-CARES funding. The ESG-CARES funding is a one-time increase in HUD funding provided to address additional need as a result of the COVID-19 pandemic. The spending of ESG-CARES funding included new methods of assistance to Missouri households who experienced financial hardships due to the impact of COVID-19 shutdowns, including longer-term financial assistance which resulted in a higher cost of assistance per client served.

Note 5: The projected data reflects a continued increase in PY 2021 due to CARES Act funding. Note 6: DSS projects the remainder of CARES funding to be expended by the end of PY 2023.

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3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



The above program expenditures reflect only the federal ESG dollars allocated to Missouri by HUD. They do not include each individual agency's dollar for dollar match as outlined in question 6. SFY 2023 Planned expenditures are net of reverted.

4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Federal law: Stewart B. McKinney Homeless Assistance Act, as amended 42 USC 11371

Federal law: P.L. 111-22, Division B, Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (HEARTH Act)

Federal law: P.L. 112-141, Moving Ahead for Progress in the 21st Century

Federal law: P.L. 116-136, the Coronavirus Aid, Relief, and Economic Security (CARES) Act

6. Are there federal matching requirements? If yes, please explain.

No, matching funds are not required of grantees on stimulus funds (100%).

7. Is this a federally mandated program? If yes, please explain.

No. However, ESG is a component of Missouri's Consolidated Plan for all funding from the Department of Housing and Urban Development.

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