PROGRAM DESCRIPTION

Department: Social Services
Program Name: Family Assistance Management Information System (FAMIS)
Program is found in the following core budget(s): Family Assistance Management Information System (FAMIS)

HB Section(s):   **11.125**

1a. What strategic priority does this program address?

Move families to economic independence

1b. What does this program do?

The Family Assistance Management Information System (FAMIS) is a legacy eligibility determination system for Child Care, Supplemental Nutrition Assistance Program (SNAP or Food Stamps), Temporary Assistance, MO HealthNet (Aged, Blind, and Disabled) and related programs. FAMIS helps FSD team members process applications and deliver benefits to customers in an accurate and timely manner. FAMIS issues benefits to customers and payments to vendors.

As the programs managed in the system are constantly changing due to both state and federal requirements, FAMIS will require continued funding to make necessary changes. This appropriation also supports modifications to increase system efficiency, prevent fraud and abuse, comply with and prevent audit findings, and provide enhanced client services. To support these changes, the FAMIS team gathers business requirements, completes design, development, and testing for all system changes.

The Missouri Eligibility Determination and Enrollment System (MEDES) will eventually replace FAMIS. Beginning January 1, 2014, the Family Medicaid (MAGI) program was converted into MEDES. The MEDES project encompasses the design, development, and implementation of a federally certified system for the MO HealthNet, SNAP, Temporary Assistance, and Child Care Assistance programs. SNAP will be added next, followed by Temporary Assistance; Child Care; and MO HealthNet (Aged, Blind and Disabled) programs. FAMIS must remain fully functional for the remaining programs until conversion is complete. The FAMIS unit also operates a help desk, which took 7,114 calls in FY 2020.

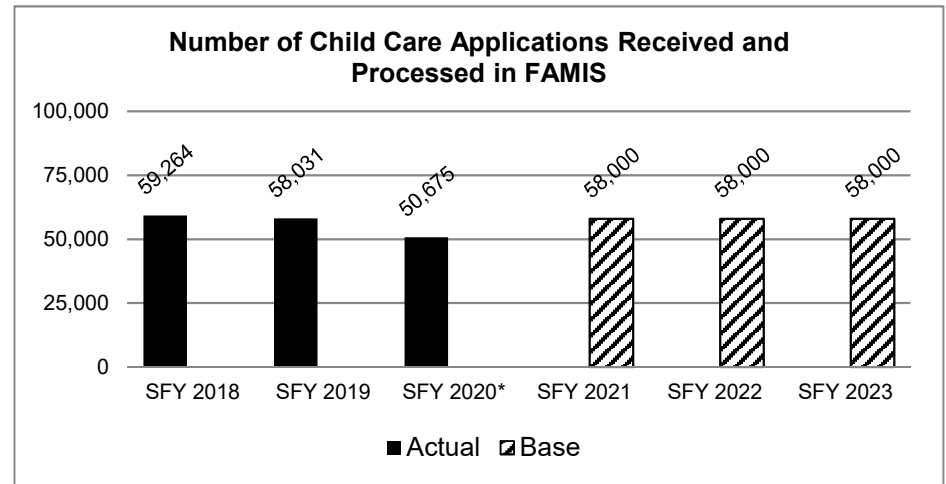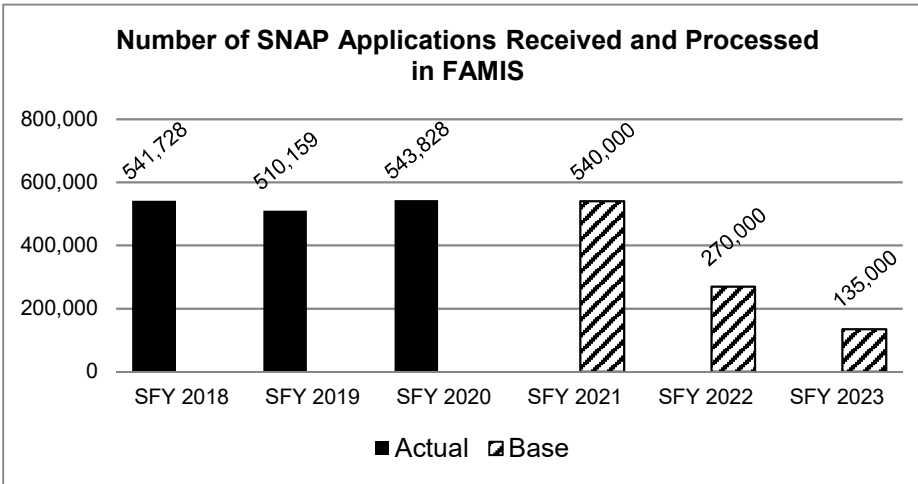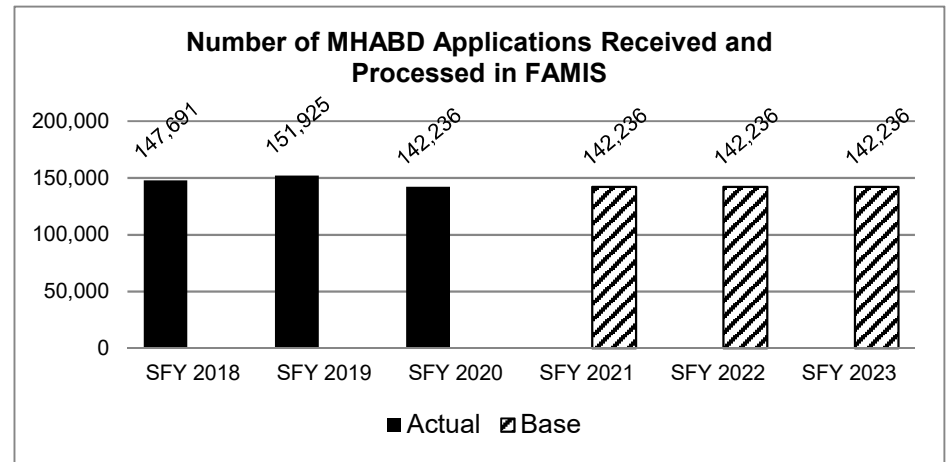**Department: Social Services**   **HB Section(s):   11.125**
Program Name: Family Assistance Management Information System (FAMIS)
Program is found in the following core budget(s): Family Assistance Management Information System (FAMIS)

2a.   Provide an activity measure(s) for the program.

Number of Temporary Assistance Applications Received and Processed in FAMIS

SFY	Value
SFY 2018	33,441
SFY 2019	32,151
SFY 2020	34,620
SFY 2021	34,620
SFY 2022	34,620
SFY 2023	34,620

■ Actual ◪ Base

Number of MHABD Applications Received and Processed in FAMIS

SFY	Value
SFY 2018	147,691
SFY 2019	151,925
SFY 2020	142,236
SFY 2021	142,236
SFY 2022	142,236
SFY 2023	142,236

■ Actual ◪ Base

Number of SNAP Applications Received and Processed in FAMIS

SFY	Value
SFY 2018	541,728
SFY 2019	510,159
SFY 2020	543,828
SFY 2021	540,000
SFY 2022	270,000
SFY 2023	135,000

■ Actual ◪ Base

Number of Child Care Applications Received and Processed in FAMIS

SFY	Value
SFY 2018	59,264
SFY 2019	58,031
SFY 2020*	50,675
SFY 2021	58,000
SFY 2022	58,000
SFY 2023	58,000

■ Actual ◪ Base

SNAP applications processed in FAMIS are expected to decrease when the implementation of SNAP into the Missouri Eligibility Determination and Enrollment System (MEDES) is complete.

*The decrease reported in SFY 2020 can be attributed to COVID-19 measures. Some child care benefits were extended or granted automatically as part of the COVID response.

PROGRAM DESCRIPTION
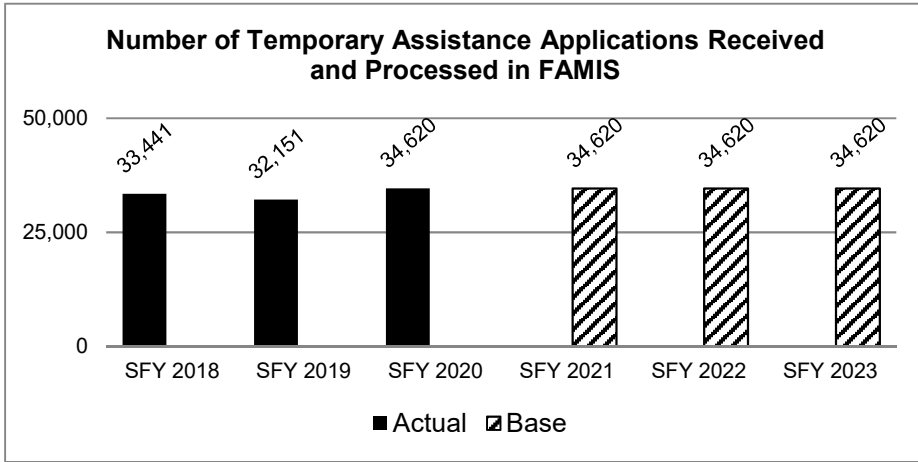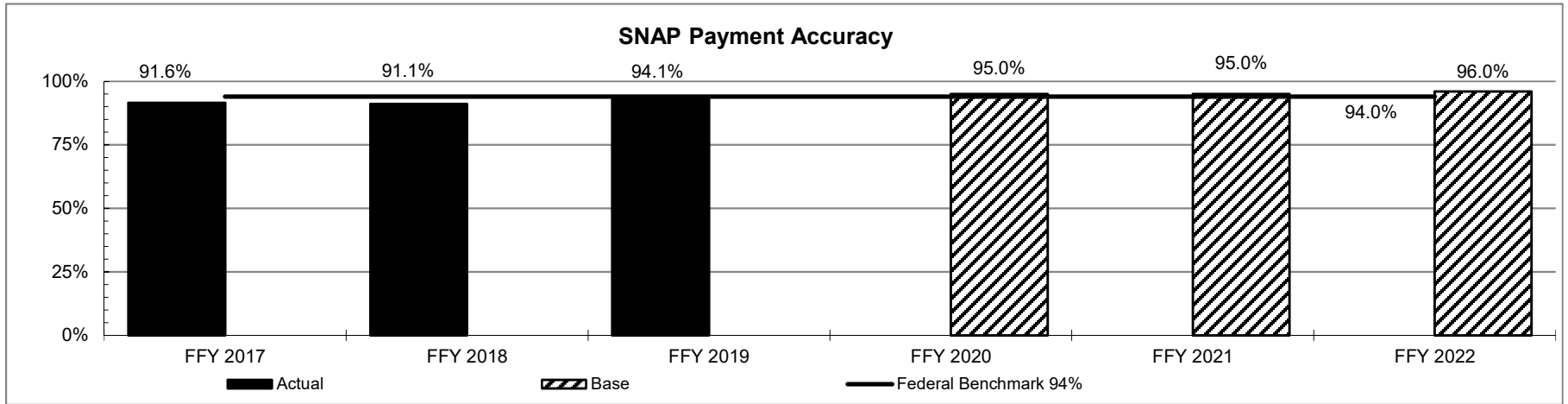
Department: Social Services   **HB Section(s):   11.125**
Program Name: Family Assistance Management Information System (FAMIS)
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2b. Provide a measure(s) of the program's quality.

SNAP Payment Accuracy

	FFY 2017	FFY 2018	FFY 2019	FFY 2020	FFY 2021	FFY 2022
Actual	91.6%	91.1%	94.1%			
Base				95.0%	95.0%	96.0%

94.0% (noted near FFY 2022)

Federal Benchmark 94%

FFY 2020 data will be available in July 2021.

2c. Provide a measure(s) of the program's impact.

Active Participants in FAMIS

	SFY 2018	SFY 2019	SFY 2020	SFY 2021	SFY 2022	SFY 2023
Active Participants	1,167,402	1,120,755	1,133,628			
Base				1,000,000	730,000	440,000

Future active participants are expected to decrease with the implementation of more programs in MEDES.

PROGRAM DESCRIPTION

Department: Social Services   **HB Section(s):   11.125**
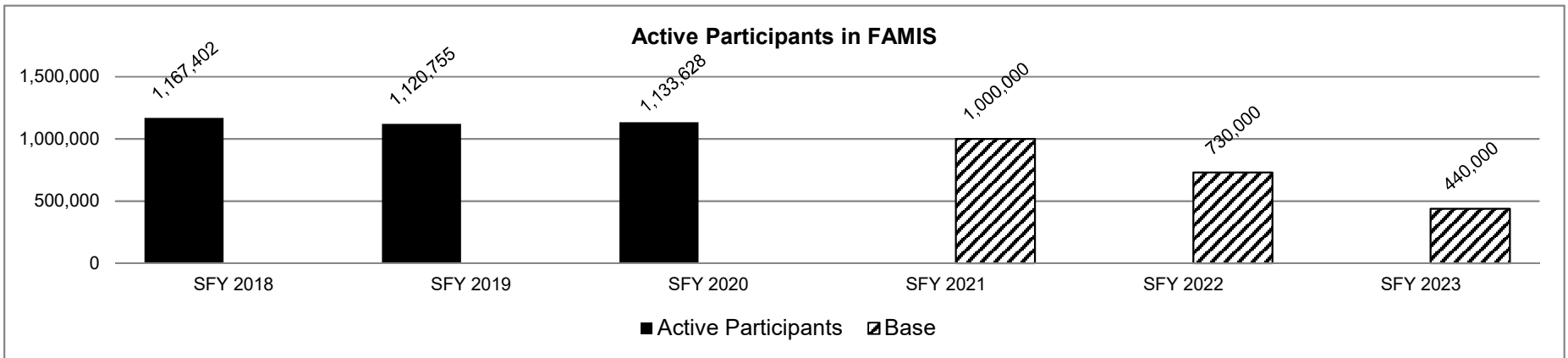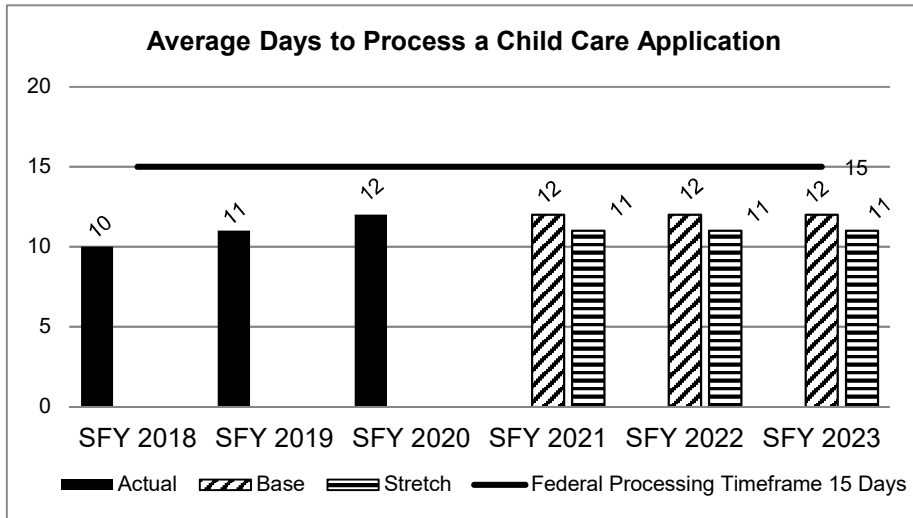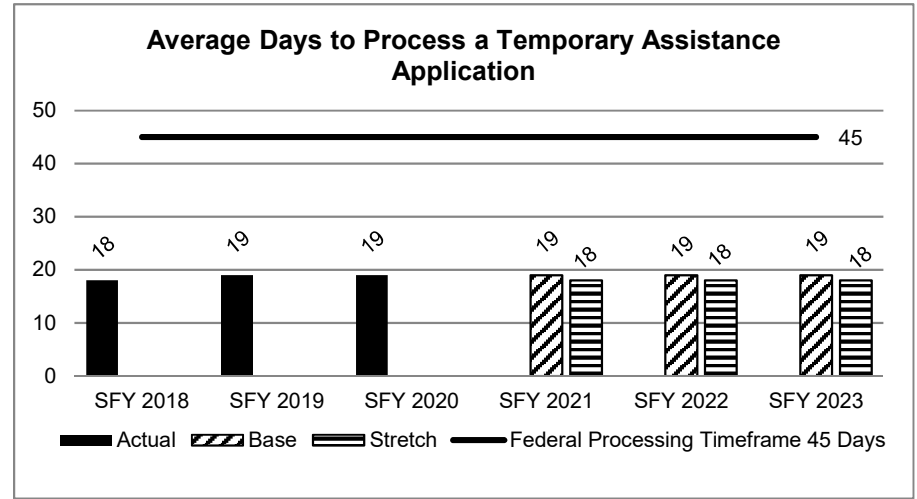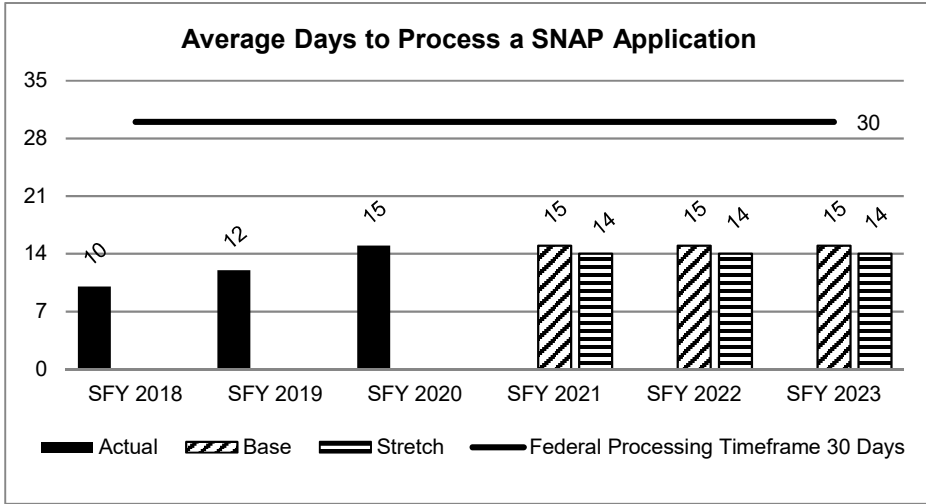**Program Name: Family Assistance Management Information System (FAMIS)**
Program is found in the following core budget(s): Family Assistance Management Information System (FAMIS)

2d.   Provide a measure(s) of the program's efficiency.

Average Days to Process a SNAP Application

SFY	Actual	Base	Stretch
SFY 2018	10		
SFY 2019	12		
SFY 2020	15		
SFY 2021		15	14
SFY 2022		15	14
SFY 2023		15	14

Federal Processing Timeframe 30 Days

Average Days to Process a Temporary Assistance Application

SFY	Actual	Base	Stretch
SFY 2018	18		
SFY 2019	19		
SFY 2020	19		
SFY 2021		19	18
SFY 2022		19	18
SFY 2023		19	18

Federal Processing Timeframe 45 Days

Average Days to Process a Child Care Application

SFY	Actual	Base	Stretch
SFY 2018	10		
SFY 2019	11		
SFY 2020	12		
SFY 2021		12	11
SFY 2022		12	11
SFY 2023		12	11

Federal Processing Timeframe 15 Days

Note: FSD continues to maintain the FAMIS System until MEDES is fully implemented. Improvement projected in Average Days to Process are expected with the implementation of third- party eligibility verification services.
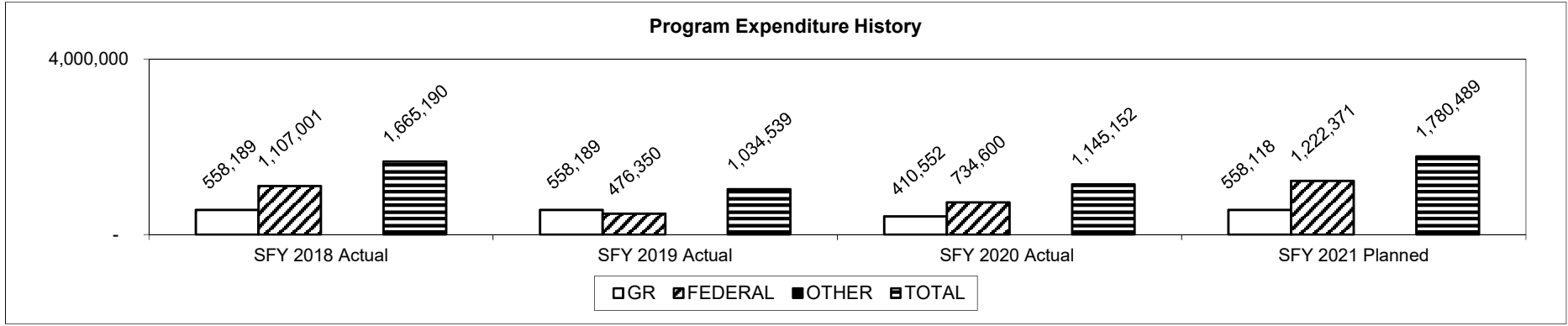
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HB Section(s):   11.125

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (*Note: Amounts do not include fringe benefit costs.)*

Program Expenditure History

4,000,000

SFY 2018 Actual: 558,189 1,107,001 1,665,190
SFY 2019 Actual: 558,189 476,350 1,034,539
SFY 2020 Actual: 410,552 734,600 1,145,152
SFY 2021 Planned: 558,118 1,222,371 1,780,489

☐GR ☑FEDERAL ■OTHER ▤TOTAL

SFY 2021 Planned expenditures are net of reverted and restricted.

4. What are the sources of the "Other " funds?

N/A.

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Federal law: Title IV-A of the Social Security Act, Federal regulations: 45 CFR Part 95, 7 CFR Part 272 and 277.

6. Are there federal matching requirements? If yes, please explain.

Yes. FAMIS has an approved cost allocation plan outlining financial participation of the state and federal partners.

7. Is this a federally mandated program? If yes, please explain.

Resources used to support federal mandated programs, such as SNAP and MO HealthNet, are considered federally mandated.