

PROGRAM DESCRIPTION

Department: Social Services

HB Section(s): 11.155

Program Name: Hope Missions

Program is found in the following core budget(s): Temporary Assistance

1a. What strategic priority does this program address?

Build and engage community resources to support families in need

1b. What does this program do?

The Department of Social Services (DSS) has partnered with Area Resources for Community and Human Services (ARCHS) to provide funding to Housing Options Provided for the Elderly (HOPE) to help older adults live with dignity and independence in housing most appropriate to their circumstances. Components of the program include:

- Case Management: Assist clients with navigating various problems and crises, such as caregiver stress, landlord/tenant relations, financial management, and family conflicts
- Re-location Assistance: Provide older adults with one-time moving assistance to overcome barriers to moving to affordable, subsidized senior apartments; Financial assistance may consist of first month's rent and security deposit
- Assessments: Comprehensive assessments including healthcare, depression, abuse & neglect, financial, income, social services programs, etc.
- Reverse Mortgage Counseling: Providing information on Reverse Mortgage Loans which will assist program clients in planning ahead for retirement by setting up a line of credit that would be available in the future
- Outreach: Program promotion through various media sources throughout the St. Louis Community

The most common form of assistance is helping the client improve their housing situation, including moving to subsidized senior housing. HOPE counselors and case managers use a comprehensive assessment and checklist of potential programs and services to create an individualized plan of action with each client to connect them with the components of the program.

2a. Provide an activity measure(s) for the program.

Number of Participants

This is a new program in FY 2023; therefore, there is no data to report prior to FY 2023.

2b. Provide a measure(s) of the program's quality.

Quality control within the programs is measured by a customer satisfaction survey, designed by the state agency and the programs administrator. The survey will be conducted on a quarterly basis. The questions are designed to determine:

- Overall satisfaction with the services provided
- The degree to which the participant has received the services requested/needed
- Whether such services have made a difference in their economic status
- Whether the services provided helped to overcome identified obstacles

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2c. Provide a measure(s) of the program's impact.

Number of Participants that Received Relocation Assistance into Affordable Housing

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2d. Provide a measure(s) of the program's efficiency.

Number of Participants that Remain in Subsidized Housing for a Minimum of Six Months

This is a new program in FY 2023; therefore, there is no data to report prior to FY 2023.

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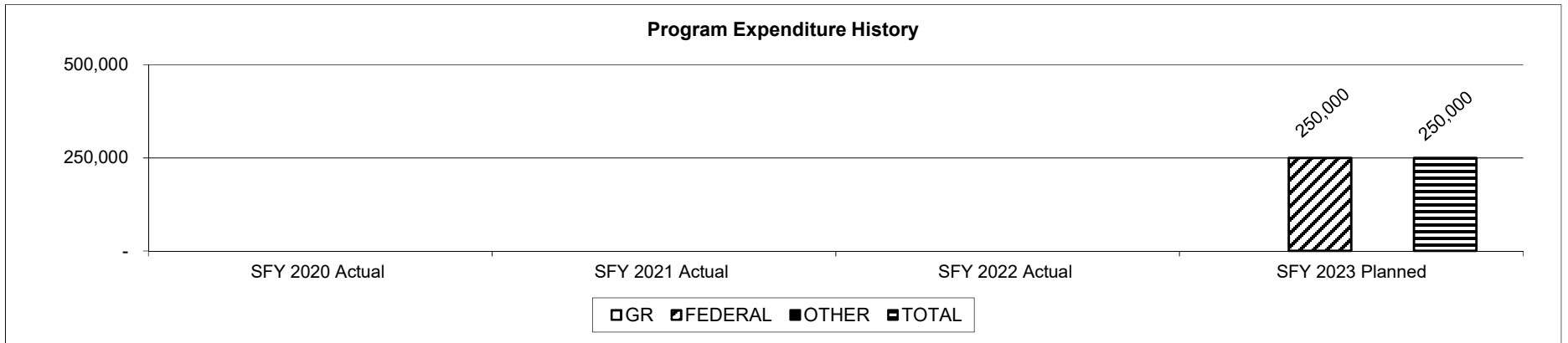
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3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



4. What are the sources of the "Other " funds?

N/A

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

HB 11.155 (DSS Appropriations Bill)

6. Are there federal matching requirements? If yes, please explain.

No.

7. Is this a federally mandated program? If yes, please explain.

No.