#### PROGRAM DESCRIPTION

Department: Social Services HB Section(s): 11.610

**Program Name: MHD Transformation** 

Program is found in the following core budget(s): MHD Transformation

#### 1a. What strategic priority does this program address?

Transform Medicaid to ensure healthy, safe, and productive lives

#### 1b. What does this program do?

The MHD Transformation program is a combination of initiatives the MO Healthnet Division (MHD) is in the process of implementing, with the goal of transforming Missouri Medicaid. Missouri's Medicaid program is an important safety net for Missouri's most vulnerable populations, providing health care and support for many Missourians. Missouri Medicaid's delivery system, payment methodologies, and information systems are outdated in many respects compared to other states. Further, analysis of historical trends indicate that the financial sustainability of Missouri's Medicaid program is currently under pressure. Currently, Missouri spends more on its Medicaid program as a percent of General Revenue than 46 other states. Significant changes in the structure and performance of Missouri's Medicaid program will be necessary to bring Medicaid spending growth in line with projected economic growth for the state.

The initiatives are wide-ranging, and include operational improvements to bring the program up to date with common practices among other state Medicaid programs, as well as best practices and more transformational changes.

#### Transformation goals:

- Bring Medicaid spending growth in line with the rate of growth for Missouri
- Ensure access to healthcare services to meet the needs of the most vulnerable populations
- Improve participant experience, healthcare outcomes, and increase independence
- Partner with providers to modernize care delivery systems
- Become a leader in the implementation of value based care in Medicaid

# Initiatives that are "in-flight" include:

- Missouri Benefits Enrollment Transformation project to redesign the benefits application and written communications to help ensure access to all eligible citizens and improving the participant experience
- Evaluation and redesign of outdated provider reimbursement methodologies
- Pharmacy program integrity measures to minimize fraud and abuse in prescribing practices
- Evaluation of proposals to replace the current MMIS system through the National Association of State Purchasing Officers multi-state RFP
- Development of an Enterprise Data Warehouse to improve data analytics capacity
- Development of an Electronic Visit Verification program to enhance the verification of home health provider visits
- Development of a Managed Care Tracking tool to monitor the performance of contracted managed care companies increasing accountability to contractual obligations

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#### 2a. Provide an activity measure(s) for the program.

This is a new program and MHD will have updated measures once data is available. Outcome measures will include ensuring access to healthcare services to meet the needs of the most vulnerable populations by partnering with providers to modernize care delivery systems. MHD will measure the progress of implementation of several initiatives for both policy and programmatic changes, as well as the change in reimbursement methodologies.

### 2b. Provide a measure(s) of the program's quality.

This is a new program and MHD will have updated measures once data is available. Outcome measures will include MO's plans to implement a value-based payment (VBP) model, using Alternative Payment Models (APMs) to reward providers for delivering high-quality care at lower cost. Research suggests that well-designed APMs improve the quality of care and can meaningfully reduce the cost of care if implemented across the full spending base.

### 2c. Provide a measure(s) of the program's impact.

This is a new program and MHD will have updated measures once data is available. Outcome measures will include improving the participant experience, healthcare outcomes, and increasing independence by bringing the Medicaid programs up to date with common practices among other State Medicaid programs, as well as implementing best practices.

### 2d. Provide a measure(s) of the program's efficiency.

This is a new program and MHD will have updated measures once data is available. Outcome measures will include bringing Medicaid spending growth in line with the rate of growth for Missouri in state general revenues.

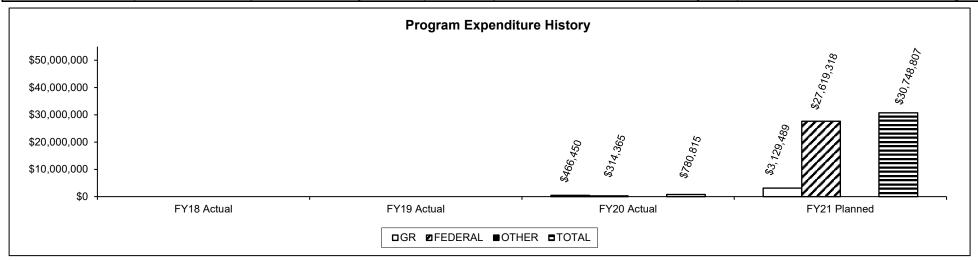
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## 3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe



Planned FY2021 expenditures are net of restricted, reverted and reserves.

## 4. What are the sources of the "Other " funds?

N/A

# 5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

N/A

# 6. Are there federal matching requirements? If yes, please explain.

MHD is currently working with CMS to secure enhanced federal funding for transformation.

## 7. Is this a federally mandated program? If yes, please explain.

No.