

Every member. Every moment. Health matters.



MCHCP News

State Members

Message from MCHCP Regarding Response to COVID-19

During this time when the coronavirus (COVID-19) is at the forefront of everyone's mind, it is important to know your MCHCP benefits and support are available to you. Here are some of the benefits available to you through MCHCP that could make it easier for you and your family to limit possible exposure and slow the transmission of the virus:

1. Testing for COVID-19:

MCHCP recently announced that all plan members meeting the requirements for coronavirus (COVID-19) testing will have that testing covered at 100%. Visit www.mchcp.org for more information from Anthem and UnitedHealthcare® about COVID-19, and how to protect yourself and those around you.

2. Telehealth options to help with social distancing:

Active employees and non-Medicare members:

Trying to practice social distancing, but still want to visit a doctor? Access LiveHealth® Online to video call with a board-certified doctor without ever having to leave home. Access LiveHealth® Online through the Engage App or log in to your myMCHCP account and select the "Medical" icon to connect with the Engage website.

Medicare Advantage members:

Trying to practice social distancing, but still want to visit a doctor? Check out virtual visits through UnitedHealthcare® to talk with a doctor by phone or video. Log in to your myMCHCP account and select the "Medical" icon to

connect to the UnitedHealthcare® Medicare Advantage Plan for more information.

3. Pharmacy options to help with social distancing:

You can continue getting your medications without having to take multiple trips to the pharmacy. Express Scripts has options that include 90-day supplies of medication and a home delivery service. Log in to your myMCHCP account and select the "Prescription" icon to connect to Express Scripts for more information about these services.

4. SELF (available to active employees):

COVID-19 and the response to combatting the virus can be stressful. Our SELF program (through ComPsych) offers counseling services, financial support and child- and elder-care planning at no cost to you, 24/7. Log in to myMCHCP and select the "SELF" icon for more information.

MCHCP office work policy and in-person visits:

To safeguard the health and safety of our members and employees, beginning Wednesday, March 18, MCHCP will close for in-person appointments and will only provide phone service. Members who wish to set up a virtual appointment over the phone can call MCHCP member services toll-free at 800-487-0771. We appreciate everyone's patience and cooperation in looking out for the health and safety of everyone involved with MCHCP during this time.

MCHCP office staff members are still reporting to work as usual, and will be available to assist you with any questions you may have.

*Help us serve you better! If you reply to this email, your message will be sent to an **unmonitored** mailbox. For an immediate response, please log in to [myMCHCP](#) and use our secure messaging system.*



Online www.mchcp.org
[myMCHCP](#)

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Social Media    

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