

RE: COVID-19 Outbreak Update

Dear MO Deferred Comp Participant,

Just like you, we are concerned about the Coronavirus (COVID-19) outbreak across our great state and throughout the United States. Your safety, as well as the safety of our staff is at the forefront of our minds and we are doing all that we can to help contain the virus by limiting our in-person interactions. While our local office is closed to visitors (effective March 23, 2020) and the education specialists are not able to physically meet with you, you can still count on us during times like this to assist you with transactions or answer any questions you may have regarding your retirement savings. We want you to know you can access your account from anywhere and you have access to numerous virtual resources, such as:



Web 1-on-1 Appointments – Have questions about your account? Meet with a MO Deferred Comp <u>education specialist</u> from the convenience of your desk, home or <u>phone!</u> Simply complete the <u>Web 1-on-1 registration form</u> highlighting the best days and time to fit your schedule. An education specialist will contact you to confirm your Web 1-on-1 meeting.



Webinars – The deferred comp plan has online educational opportunities to help you better understand how the deferred compensation plan works with your total benefits package. Find an <u>upcoming webinar</u> now.



24/7 Online Access – You can review your account, change your contributions and investment options, update your personal information, and much more all within Account Access. Log in to your secure online account by visiting www.modeferredcomp.org and clicking the blue **Log On** button at the top of the page or through the ESS Portal.



MO Deferred Comp Mobile App – Don't have access to a computer? No problem!

Download the MO Deferred Comp Plan mobile app (available in the Apple and Google

Playstores) to have complete access to your account and almost all the same features as signing in using a computer.



Call Center – There are many things that we can do via phone to help you manage your account. Participant service representatives are available Monday – Friday, 7:30am to 8pm at **800-392-0925** or you can also call your <u>local education specialist</u>.

MO Deferred Comp participants like you, our staff, and your retirement savings are always our priority. We will continue to serve you during this uncertain time and look forward to the healthier days ahead.

Sincerely,



The MO Deferred Comp Plan

MO Deferred Comp: 3349 American Ave, Ste A, Jefferson City, MO, 65109, United States 800-392-0925 • www.modeferredcomp.org

This email is provided as a service to promote an important employee benefit available to you. This is NOT a solicitation. The State of Missouri Deferred Compensation Plan is a defined contribution retirement savings plan offered in accordance with IRS Code Sections 457 and 401(a). The plan is administered by the Missouri State Employees' Retirement System (MOSERS). The State of Missouri Deferred Compensation Plan is an important part of your employee benefits package. Visit for more information. If you wish not to receive further updates, please click here to