| PROGRAM DESCRIPTION | | | |
|--|----------------------|--|--|
| Department of Transportation | HB Section(s): 4.515 | | |
| Program Name: State Match for Amtrak | | | |
| Program is found in the following core budget(s): State Match for Amtrak | _ | | |
| | = | | |

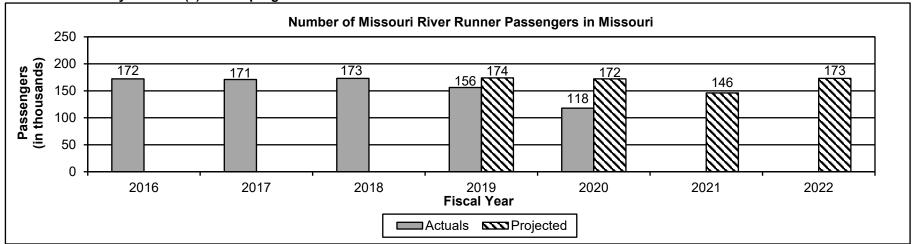
1a. What strategic priority does this program address?

Service - providing outstanding customer service, delivering efficient and innovative transportation projects and operating a reliable transportation system

1b. What does this program do?

This program provides state assistance for passenger rail service between St. Louis and Kansas City, known as the Missouri River Runner, with stops in Kirkwood, Washington, Hermann, Jefferson City, Sedalia, Warrensburg, Lee's Summit and Independence. The continuation of passenger rail service is important as Missouri continues to provide alternative transportation options to travelers and promote statewide economic development.

2a. Provide an activity measure(s) for the program.



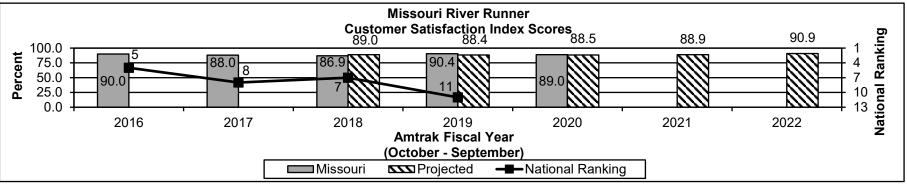
In 2019, Missouri River Runner ridership declined significantly due to flooding. In 2020, ridership was severely impacted by the COVID-19 pandemic. As a result, the 2021 and 2022 projections are based on ridership returning to 2018 ridership levels in 2022.

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2b. Provide a measure(s) of the program's quality.



Annually, Amtrak ranks its 46 routes nationwide in customer satisfaction by criteria including safety, ride quality, train cleanliness, train crew helpfulness, food, price and on-time performance. The Missouri River Runner was ranked 11th best among nationwide routes in these categories in 2019. National ranking data is not available for 2020 because, Amtrak halted data collection due to the COVID-19 pandemic. The 2021 projection is the five year average of customer satisfaction with the Missouri River Runner. The 2022 projection was established by projecting a two percent improvement from the five year average of customer satisfaction with the Missouri River Runner.

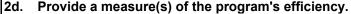
2c. Provide a measure(s) of the program's impact.

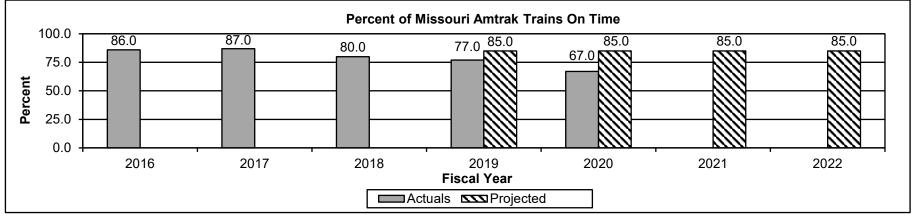
Missouri River Runner Per Rider Subsidy from State Support

| | | | Per Rider | | Per Rider Cost if the Entire Contract |
|-------------------|-----------|-------------|-----------|-----------------|---------------------------------------|
| State Fiscal Year | Ridership | State Cost | Cost | Amtrak Contract | Was Paid |
| 2016 | 172,032 | \$9,600,000 | \$56 | \$9,523,005 | \$55 |
| 2017 | 170,892 | \$9,100,000 | \$53 | \$10,618,315 | \$62 |
| 2018 | 172,555 | \$9,100,000 | \$53 | \$11,049,407 | \$64 |
| 2019 | 156,071 | \$9,100,000 | \$58 | \$11,250,000 | \$72 |
| 2019 Projected | 174,000 | \$9,100,000 | \$52 | \$11,000,000 | \$63 |
| 2020 | 117,739 | \$9,100,000 | \$77 | \$11,650,000 | \$99 |
| 2020 Projected | 172,000 | \$9,100,000 | \$53 | \$11,650,000 | \$68 |
| 2021 Projected | 146,000 | \$8,000,000 | \$55 | \$9,850,000 | \$67 |
| _ | | | | | |

The state subsidy would be larger if the full cost of the contract had been included. For example, in 2020, the Amtrak contract amount was \$11.7 million which would result in a \$99 per rider cost compared to the cost of \$77. In 2019, Amtrak ridership declined significantly due to flooding and in 2020, ridership was severely impacted by the COVID-19 pandemic. As a result, the 2021 projection is based on ridership returning to 2018 levels by 2022.

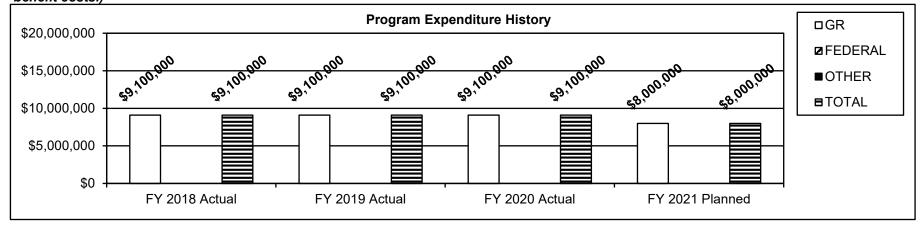
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The 2021 and 2022 projections are based on the State of Missouri's contract with Amtrak which states 85 percent of trains are required to be on time. The 2019 on-time performance declined due to flooding. The 2020 on-time performance was poor in the fall of 2019 with on-time performance returning to an acceptable rate in the Spring of 2020.

3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (Note: Amounts do not include fringe benefit costs.)



| | PROGRAM DESCRIPTION | | | | |
|-----|--|--|--|--|--|
| Dep | partment of Transportation bgram Name: State Match for Amtrak ogram is found in the following core budget(s): State Match for Amtrak | | | | |
| Pro | ogram is found in the following core budget(s): State Match for Amtrak | | | | |
| 4. | What are the sources of the "Other " funds? N/A | | | | |
| 5. | What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) Article IV, Section 30(c), MO Constitution, 33.543, RSMo. | | | | |
| 6. | Are there federal matching requirements? If yes, please explain. No | | | | |
| 7. | Is this a federally mandated program? If yes, please explain. No | | | | |
| | | | | | |