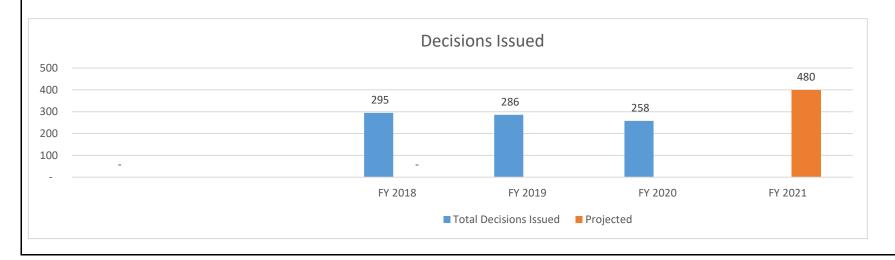
PROGRAM DESCRIPTION		
Department OA	HB Section(s):	
Program Name Administrative Hearing Commission		
Program is found in the following core budget(s): Administrative Hearing Commission		

1a. What strategic priority does this program address? Impartial tribunal for state agency/citizen disputes.

1b. What does this program do?

The Administrative Hearing Commission (AHC) acts as a neutral and independent hearing officer that conducts hearings and issues decisions in disputes involving a state agency and a business or individual. Its decisions are subject to review by judicial branch courts, if a party wishes to appeal. The AHC's authority is broad and frequently expanding. For example, we recently obtained authority to hear appeals regarding medical marijuana licenses pursuant to Mo. Const. Art. 5, Sec. 18, which became effective on December 6, 2018. The AHC has authority over 100 statutorily-specified areas including: state tax; Medicaid provider disputes; due process complaints under the federal Individuals with Disabilities Education Act (IDEA); limited appeals of state employee personnel matters; discipline of professional licenses, as well as appeals of denials of those licenses; motor vehicle dealer licenses; decisions of certain commissions under the Department of Natural Resources; appeals of orders issued by the Missouri Ethics Commission; liquor control and fantasy sports licenses; motor carrier and railroad safety matters. The AHC is also statutorily charged with authority over certain franchisor-franchisee disputes, and serves as hearing officer for the Missouri Commission on Human Rights pursuant to a memorandum of understanding.

2a. Provide an activity measure(s) for the program.



PROGRAM DESCRIPTION

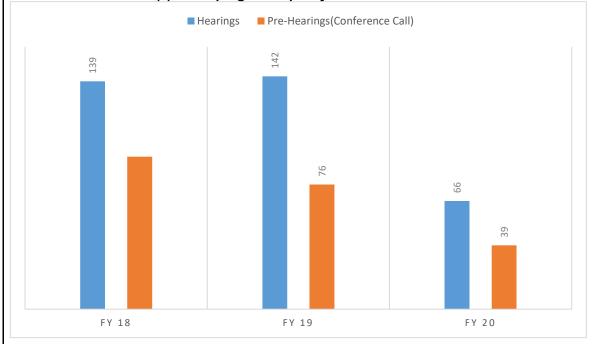
Department OA

HB Section(s):

Program Name Administrative Hearing Commission

Program is found in the following core budget(s): Administrative Hearing Commission

2b. Provide a measure(s) of the program's quality.



2c. Provide a measure(s) of the program's impact.

The AHC posted a customer satisfaction survey on it's website on October 3, 2017 for parties appearing before the AHC. As of August 6, 2020, we have received 2 surveys. This is an ongoing process.

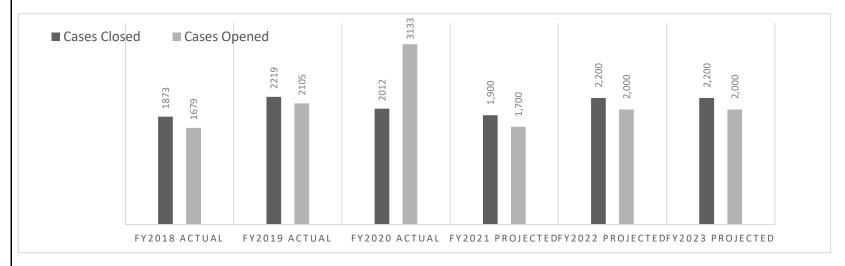
PROGRAM DESCRIPTION

Department OA HB Section(s):

Program Name Administrative Hearing Commission

Program is found in the following core budget(s): Administrative Hearing Commission

2d. Provide a measure(s) of the program's efficiency.



3. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year. (*Note: Amounts do not include fringe benefit costs.*)

PROGRAM DESCRIPTION Department OA HB Section(s): Program Name Administrative Hearing Commission Program is found in the following core budget(s): Administrative Hearing Commission 1,200,000 1,000,000 800,000 600,000 400,000 400,000 400,000 400,000 400,000

53,732

FY 2021 Planned

FY 2020 Actual

4. What are the sources of the "Other" funds?

FY 2018 Actual

Educational Due Process Hearing Fund (0818)

200,000

0

5. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) Federally mandated program; Individuals with Disabilities Education Act (IDEA)

31,601

FY 2019 Actual

6. Are there federal matching requirements? If yes, please explain. $\ensuremath{\mathsf{No}}$

7. Is this a federally mandated program? If yes, please explain. No

50.292